

ORIGINAL

040177-TX

February 26, 2004

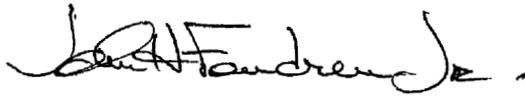
Tommy Williams
Florida Public Service Commission
Tallahassee, Florida

Tommy,

We finally were able to put all of this together and in time for the March 16 docket. I hope that this is all that we need for this certificate. Thank you very much for all of your help. I hope that we can get together real soon.

Please give me a call if you see something that we need or if something was left out. 386-938-2078.

Sincerely,



John H. Fondren, Jr.

DISTRIBUTION CENTER

04 FEB 27 AM 10:51

Check received with filing and forwarded to Fiscal for deposit. Fiscal to forward deposit information to Records.

Initials of person who forwarded check:

Jm

Original Tariff Sheets forwarded to OUP

DOCUMENT NUMBER-DATE

02902 FEB 27 3

FPSC-COMMISSION CLERK

**** FLORIDA PUBLIC SERVICE COMMISSION ****

DIVISION OF COMPETITIVE MARKETS AND ENFORCEMENT
CERTIFICATION

APPLICATION FORM
for
AUTHORITY TO PROVIDE
ALTERNATIVE LOCAL EXCHANGE SERVICE
WITHIN THE STATE OF FLORIDA

040177-TX

Instructions

- ◆ This form is used as an application for an original certificate and for approval of the assignment or transfer of an existing certificate. In the case of an assignment or transfer, the information provided shall be for the assignee or transferee (See Page 12).
- ◆ Print or type all responses to each item requested in the application and appendices. If an item is not applicable, please explain why.
- ◆ Use a separate sheet for each answer which will not fit the allotted space.
- ◆ Once completed, submit the original and six (6) copies of this form along with a non-refundable application fee of **\$250.00** to:

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850
(850) 413-6770

- ◆ If you have questions about completing the form, contact:

Florida Public Service Commission
Division of Competitive Markets and Enforcement
Certification
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850
(850) 413-6600

APPLICATION

1. This is an application for (check one):

Original certificate (new company).

Approval of transfer of existing certificate: Example, a non-certificated company purchases an existing company and desires to retain the original certificate of authority.

Approval of assignment of existing certificate: Example, a certificated company purchases an existing company and desires to retain the certificate of authority of that company.

Approval of transfer of control: Example, a company purchases 51% of a certificated company. The Commission must approve the new controlling entity.

2. Name of company:

Coastal Communications, Inc.

3. Name under which the applicant will do business (fictitious name, etc.):

Coastal Communications

4. Official mailing address (including street name & number, post office box, city, state, zip code):

1186 Hamilton Ave.

P.O. Box 629

Jennings, FL 32053

5. Florida address (including street name & number, post office box, city, state, zip code):

1186 Hamilton Ave.
P.O. Box 629
Jennings, FL 32053

6. Structure of organization:

- | | |
|----------------------------------------------|-------------------------------------------------|
| <input type="checkbox"/> Individual | <input checked="" type="checkbox"/> Corporation |
| <input type="checkbox"/> Foreign Corporation | <input type="checkbox"/> Foreign Partnership |
| <input type="checkbox"/> General Partnership | <input type="checkbox"/> Limited Partnership |
| <input type="checkbox"/> Other _____ | |

7. If individual, provide:

Name: _____

Title: _____

Address: _____

City/State/Zip: _____

Telephone No.: _____ Fax No.: _____

Internet E-Mail Address: _____

Internet Website Address: _____

8. If incorporated in Florida, provide proof of authority to operate in Florida:

- (a) The Florida Secretary of State corporate registration number:

W04 000007072

 **Read Message**

Move To:

From: <coronline@dos.state.fl.us> 
Date: 2004/02/23 Mon PM 12:16:41 CST
To: <RSMITTY1@ALLTEL.NET>

Subject: Corporate Filing - 600029024966
The Articles of Incorporation for COASTAL CONNECTIONS, INC. were filed electronically on February 18, 2004, effective on February 18, 2004, as verified by the letter and authentication number shown below and were assigned document number W04000007072. Please refer to this number whenever corresponding with this office.

Electronic filing and certification is provided for in section 15.16, Florida Statutes, and has the same legal effect as any other filing or certificate.

A corporation annual report/uniform business report will be due this office between January 1 and May 1 of the year following the calendar year of the file/effective date. A Federal Employer Identification (FEI) number will be required before this report can be filed. Please apply NOW with the Internal Revenue Service by calling 1-800-829-3676 and requesting form SS-4.

Please be aware if the corporate address changes, it is the responsibility of the corporation to notify this office.

Should you have any questions regarding corporations, please contact this office at the address given below.

Sincerely,
Wanda Cunningham
Document Specialist
New Filings Section
Division of Corporations~~~~~

Letter Number: 040223131619-600029024966

Move To:

9. **If foreign corporation, provide proof of authority to operate in Florida:**

(a) The Florida Secretary of State corporate registration number:

_____ *N/A* _____

10. **If using fictitious name-d/b/a, provide proof of compliance with fictitious name statute (Chapter 865.09, FS) to operate in Florida:**

(a) The Florida Secretary of State fictitious name registration number:

_____ *N/A* _____

11. **If a limited liability partnership, provide proof of registration to operate in Florida:**

(a) The Florida Secretary of State registration number:

_____ *N/A* _____

12. **If a partnership, provide name, title and address of all partners and a copy of the partnership agreement.**

Name: _____ *N/A* _____

Title: _____

Address: _____

City/State/Zip: _____

Telephone No.: _____ Fax No.: _____

Internet E-Mail Address: _____

Internet Website Address: _____

13. **If a foreign limited partnership, provide proof of compliance with the foreign limited partnership statute (Chapter 620.169, FS), if applicable.**

(a) The Florida registration number: _____ *N/A* _____

14. **Provide F.E.I. Number(if applicable):** _____

15. Indicate if any of the officers, directors, or any of the ten largest stockholders have previously been:

(a) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings. Provide explanation.

N/A

(b) an officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not.

JOHN H. FONDREN, JR. - OFFICER - HART COMMUNICATIONS - SOLD 2001.

16. Who will serve as liaison to the Commission with regard to the following?

(a) The application:

Name: Ronnie Smith
Title: Vice President
Address: P.O. Box 629
City/State/Zip: Jennings Florida 32053
Telephone No.: (386) 938-2078 Fax No.: (386) 938-2545
Internet E-Mail Address: rsmitty@alltel.net
Internet Website Address: _____

(b) Official point of contact for the ongoing operations of the company:

Name: Ronnie Smith
Title: V.P.
Address: P.O. Box 629
City/State/Zip: Jennings Florida 32053
Telephone No.: (386) 938-2078 Fax No.: (386) 938-2545
Internet E-Mail Address: rsmitty@alltel.net
Internet Website Address: _____

(c) Complaints/Inquiries from customers:

Name: Ronnie Smith
Title: V.P.
Address: P.O. Box 629
City/State/Zip: Jennings Florida 32053
Telephone No.: (386) 938-2078 Fax No.: (386) 938-2545
Internet E-Mail Address: rsmitty@alltel.net
Internet Website Address: _____

17. **List the states in which the applicant:**

(a) has operated as an alternative local exchange company.

N/A

(b) has applications pending to be certificated as an alternative local exchange company.

N/A

(c) is certificated to operate as an alternative local exchange company.

N/A

(d) has been denied authority to operate as an alternative local exchange company and the circumstances involved.

N/A

(e) has had regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved.

N/A

(f) has been involved in civil court proceedings with an interexchange carrier, local exchange company or other telecommunications entity, and the circumstances involved.

N/A

18. Submit the following:

A. Managerial capability: give resumes of employees/officers of the company that would indicate sufficient managerial experiences of each.

B. Technical capability: give resumes of employees/officers of the company that would indicate sufficient technical experiences or indicate what company has been contracted to conduct technical maintenance.

Tuesday, February 17, 2004

John H. Fondren, Jr.
1186 Hamilton Ave.
Jennings, Florida 32053

Managerial experience

Ran and operated several businesses since 1981 including: Earl Mayo Rents, Dairy Queen, Heritage Hardware, & King's Grocery. Owned and operated Hart Communications (HTR & L Enterprises, Inc.) from its conception in 1997 through the time of its sale in 2001.

Responsibilities included:

- Overseeing 15 customer service representatives.
- Attending to the needs and requests of 10,000 customers in a seven state area.
- Handling requests and needs of seven Public Service Commissions.
- Handling necessary paperwork and filings to the same seven Public Service Commissions.
- Attending schools (when requested).
- Training of customer service personnel.
- Keeping up with the daily operations (as a reseller) of BellSouth, GTE, Sprint, GTCComm, and Alltel.

Technical Capability

The appropriate telephone companies will handle all technical maintenance. Our company will only act as a reseller of telephone service.

Tuesday, February 17, 2004

Ronnie Smith
P.O. Box 629
Jennings, Florida 32053

Managerial experience

Oversaw the daily operations of Hart Communications (HTR & L Enterprises, Inc.) from its conception in 1997 through the time of its sale in 2001.

Responsibilities included:

- Overseeing 15 customer service representatives.
- Attending to the needs and requests of 10,000 customers in a seven state area.
- Handling requests and needs of seven Public Service Commissions.
- Handling necessary paperwork and filings to the same seven Public Service Commissions.
- Attending schools (when requested).
- Training of customer service personnel.
- Keeping up with the daily operations (as a reseller) of BellSouth, GTE, Sprint, GTCComm, and Alltel.

Technical Capability

The appropriate telephone companies will handle all technical maintenance. Our company will only act as a reseller of telephone service.

C. Financial capability.

The application **should contain** the applicant's audited financial statements for the most recent 3 years. If the applicant does not have audited financial statements, it shall so be stated.

The unaudited financial statements should be signed by the applicant's chief executive officer and chief financial officer **affirming that the financial statements are true and correct** and should include:

1. the balance sheet:
2. income statement: and
3. statement of retained earnings.

NOTE: *This documentation may include, but is not limited to, financial statements, a projected profit and loss statement, credit references, credit bureau reports, and descriptions of business relationships with financial institutions.*

Further, the following (which includes supporting documentation) should be provided:

1. **written explanation** that the applicant has sufficient financial capability to provide the requested service in the geographic area proposed to be served.
2. **written explanation** that the applicant has sufficient financial capability to maintain the requested service.
3. **written explanation** that the applicant has sufficient financial capability to meet its lease or ownership obligations.

THIS PAGE MUST BE COMPLETED AND SIGNED

APPLICANT ACKNOWLEDGMENT STATEMENT

- 1. REGULATORY ASSESSMENT FEE:** I understand that all telephone companies must pay a regulatory assessment fee in the amount of .15 of one percent of gross operating revenue derived from intrastate business. Regardless of the gross operating revenue of a company, a minimum annual assessment fee of \$50 is required.
- 2. APPLICATION FEE:** I understand that a non-refundable application fee of \$250.00 must be submitted with the application.

UTILITY OFFICIAL:

JOHN H. FONDREN JR
Print Name

[Signature]
Signature

PRESIDENT
Title

26 FEBRUARY 2004
Date

386-938-2078
Telephone No.

386-938-2545
Fax No.

Address: PO BOX 629
1186 HAMILTON AVE
JENNINGS, FL. 32053-0629

THIS PAGE MUST BE COMPLETED AND SIGNED

AFFIDAVIT

By my signature below, I, the undersigned officer, attest to the accuracy of the information contained in this application and attached documents and that the applicant has the technical expertise, managerial ability, and financial capability to provide alternative local exchange company service in the State of Florida. I have read the foregoing and declare that, to the best of my knowledge and belief, the information is true and correct. I attest that I have the authority to sign on behalf of my company and agree to comply, now and in the future, with all applicable Commission rules and orders.

Further, I am aware that, pursuant to Chapter 837.06, Florida Statutes, "Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 and s. 775.083."

UTILITY OFFICIAL:

John H. Fendren Jr
Print Name

John H. Fendren Jr
Signature

President
Title

26 FEBRUARY 2004
Date

386-938-2078
Telephone No.

386-938-2545
Fax No.

Address: P.O. Box 629
1186 HAMILTON Ave
JENNINGS, FL. 32053-0629

Coastal Connections, Inc., d/b/a

Florida Price List No. 1

Coastal Connections

Original Sheet 1

Florida Telecommunications Price List

The ensuing pages contain the price list along with descriptions, regulations, service standards, and rates applicable to telecommunication services provided by Coastal Connections. The price list is only applicable for services provided within the state of Florida. The price list is on file with the Florida Public Service Commission, and copies may be inspected during normal business hours at 1186 Hamilton Ave. Jennings, Florida 32053.

Telecommunication Company Name: Coastal Connections

Address: P.O. Box 629/1186 Hamilton Ave.

City/State/Zip: Jennings, Florida 32053

Regulatory Contact:

Name: John H. Fondren/Ronnie Smith

Phone: 386-938-2078 Fax: 386-938-2545

Issued: February 25, 2004

Effective: February 26, 2004

By: John H. Fondren, Pres.
1186 Hamilton Ave.
Jennings, Fl. 32053

Document Revision Level

The sheets listed below, which are inclusive of this price list, are effective as of the date shown at the bottom of the respective page(s). Original and revised sheets as named below comprise all changes from the original price list and are currently in effect as of the date on the bottom of this page.

SHEET	REVISION
1	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original

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John H. Fondren, Pres.
1186 Hamilton Ave.
Jennings, Fl. 32053

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Symbols Sheet

The following are the only symbols used for the purpose indicated below:

D – Delete or Discontinue

I – Change Resulting in an Increase to a Customer's Bill

M – Moved From Another Price List Location

N – New

R – Change resulting in a Reduction to a Customer's Bill

T – Change in Text or Regulation but No Change in Rate or Charge

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Jennings, Fl. 32053

Coastal Connections, Inc., d/b/a

Florida Price List No. 1

Coastal Connections

Original Sheet 5

Exchange Service List

Coastal Connections will provide service for all exchanges previously held exclusively by BellSouth, Sprint Communications, Alltel, or Verizon. A list of exchanges may be obtained through the individual tariffs for each of the previously mentioned Local Exchange Carriers or through our main office at 1186 Hamilton Ave. Jennings, Florida 32053

Issued: February 25, 2004

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1186 Hamilton Ave.
Jennings, Fl. 32053

Section 1
Technical Terms and Abbreviations

Company or Carrier - Coastal Connections

Customer – The Person or entity that orders service and is responsible for payment or charges due in compliance with the Company's price list.

Hours of Operation – 8:00 am to 5:00 PM Monday through Friday Saturday – 8:00 am to 12:00 PM.

Holidays – Coastal Connections' recognized holidays are New Years Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

Subscriber - (see customer).

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Jennings, Fl. 32053

SECTION – 2
Rules, Regulations and Service Quality Criteria

2.1 Scope of Operations

Coastal Connections offers local telephone and 911 service to Florida residents. Also operator services and relay services will be provided to the hearing impaired for the actual cost of providing the service. Service will not include long distance service but will include toll free number access. Therefore long distance may be accessed through the use of a prepaid phone card. The Customer will not be required to provide credit information nor will a deposit be required. The Customer will be required to prepay the first month charges along with a process and application fee when contracting for service.

2.2 Limitations

Coastal Connections will be responsible for providing local telephone service to an individual dwelling or business only. Coastal Connections will not be responsible for the internal wiring, jacks, telephone connections or any other devices or data connections. Coastal Connections will provide (where available) repair services at a nominal cost or provide a list of independent telephone companies. The Customer may also choose their own repair service. All telephone equipment or purchase and maintenance of that equipment is the sole responsibility of the customer.

All applicants must be 18 years of age or older to order telephone service.

Cancellation of service by the customer can be made either verbally or in writing.

- a. Where an application for service is canceled by the customer prior to the start of any design work or installation of facilities, no charge applies.

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- b. When an application that requires special design work is canceled after the design work has begun, the company may collect charges equal to the cost incurred for the associated design work to date.
- c. If cancellation is requested after completion of an installation, it will be treated as a discontinuance of service. Any minimum contract requirements of prescribed service will be applicable.

2.3 Liabilities

Coastal Connections will act as the sole representative for the customer in all negotiations with all Local Exchange Carriers and will be responsible to those companies for all charges incurred by the customer through the course of normal operations. All attempts will be made to block access to toll charges such as long distance, operator assistance, collect calls and other post carrier billing charges. Should the Customer obtain access to these services and generate charges, the customer will be responsible for these charges as billed to Coastal Connections by the LEC. Toll Charges will be billed as follows:

Directory Assistance	\$2.00 per call
Collect Calls	\$0.50 per minute
Long Distance	\$0.25 per minute
Star 69	\$0.75 per use

Coastal Connections upon request will provide proper End User authorization for transfer or activation of telephone service.

- note – 911 service provided in communities only where that service is available.

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Section – 2
Rules, Regulations and Service Quality Criteria

2.3 Liabilities (continued)

If phone service is terminated due to Coastal Connections error, Coastal Connections will refund a pro rata amount of the monthly charge in which service was not received as indicated by telephone company records.

Any disputes of controversies arising out of the contract with a customer where the injured parties individually or in the aggregate is in excess of \$3000.00 shall be decided by arbitration. Parties will select a mutually agreed upon arbitrator or in the case of disagreement the Superior Court of the county in which the claim originates may select an arbitrator. The decision of the arbitrator is final.

2.4 Application for Service

Application for service may be made verbally or in writing. The name(s) of the customer(s) desiring to use the service must be set forth in the application for service.

2.5 Disconnection of Service by Carrier

1. The carrier may discontinue service for any of the following reasons:
 - a. Nonpayment of bills;
 - b. Tampering with the company's property;
 - c. Vacation of the premises by subscriber;
 - d. Violation of rules, service agreements, or files price list;
 - e. Use of subscriber equipment which adversely affects the company's service to its other subscribers;
 - f. Fraudulent obtaining or use of service;
 - g. Unlawful use of service or use of service for unlawful purposes.

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2. Before service is disconnected, the company will make a good faith effort, by two attempts during reasonable hours, to reach the subscriber by telephone to advise the subscriber of the pending disconnection and the reasons therefore.
Telephone or personal contact need not be attempted when the company has attempted such contact in any two billing periods during a consecutive twelve-month period and the company has notified the subscriber in writing that telephone or personal contact will not be attempted in the future before disconnecting service.
3. Except in case of danger to life or property, no disconnection shall be made on Saturdays, Sundays, legal holidays, or on any other day on which the company cannot re-establish service on the same or following day.
4. Service will be restored when the causes of discontinuance have been removed and when payment or satisfactory arrangements for payment of all proper charges due from the customer has been made as provided for in the Price List of the carrier.

2.6 Interruption of Service

1. It is the obligation of the customer to notify the carrier of any interruptions in service. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission of the customer, not within the customer's control, or is not in the wiring or equipment connected to the terminal of the carrier.
 2. All reported interruptions of service will be restored within two working days, excluding Sundays and holidays, except those caused by emergency situations, unavoidable catastrophes and force majeure.
-

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Jennings, Fl. 32053

2.7 Deposits

Deposits for basic service are not required. Operator assistance and toll access can be provided with a \$150 deposit.

2.8 Payment and Billing

1. Initial billing and payment for installation charges, features set-up and first monthly service fee will occur when a customer places an order for service.
2. Subsequent billing will be payable upon receipt of bill and past due 10 days after issuance of bill.

2.9 Service Availability

Service will be available through direct contact with Coastal Connections during normal working hours weekdays from 8:00 am till 5:00 pm and on Saturdays 8:00 am till 12:00 pm eastern time. If after hours assistance is necessary the customer may call the following number and leave a detailed message for attention the next business day: 1-800-603-7244.

2.10 Taxes

The collection of payment of all taxes including applicable 911 access fees rests with Coastal Connections.

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1186 Hamilton Ave.
Jennings, Fl. 32053

SECTION – 3
Basic Service Description and Rates

Coastal Connections will provide local telephone service to any subscriber within the state of Florida. The service will not include long distance service but will include toll-free number access along with the particular communities 911 service, where available.

Basic rates and connection fees are as follows:

Basic Service	\$47.95
Connection Fee	\$40.00
Termination Fee	\$30.00

The Termination Fee will only be accessed when the service is terminated during the first three months of service.

Additional options may be added as requested upon initial set-up or added at a later time as described in Section 4.

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Jennings, Fl. 32053

Section 4
Optional Service Description and Rates

4.1 Options and Prices

1. Call Waiting	\$5.00
2. Call Forwarding	\$5.00
3. "3 Way" Calling	\$5.00
4. Unpublished Number	\$5.00
5. Speed Dial	\$5.00
6. Call Return (*69)	\$5.00
7. All Options Above	\$20.00
8. Caller ID (Requires Set-Up fee)	\$10.00
9. Caller ID Set-Up Fee	\$10.00

Note: 1 – The Caller ID Set-Up Fee is a one-time charge and will not appear on subsequent bills.

2 – Coastal Connections will not provide any equipment.

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