# ORIGINAL

#### **Matilda Sanders**

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**Sent:** Wednesday, May 11, 2005 10:54 AM

To: Filings@psc.state.fl.us

Cc: Culpepper, Robert; Fatool, Vicki; Slaughter, Brenda; Nancy Sims; Holland, Robyn P; Bixler,

Micheale; Linda Hobbs

Subject: Florida Docket No. 000121A-TP

Importance: High
Attachments: report.pdf

A. Debbie Smith

Legal Secretary for Robert A. Culpepper BellSouth Telecommunications, Inc. c/o Nancy Sims 150 South Monroe, Rm. 400 Tallahassee, FL 32301-1558 (404) 335-0772 debbie.n.smith@bellsouth.com

- B. Docket No. 000121A-TP: In Re: Investigation into the Establishment of Operations Support Systems Permanent Performance Measures for Incumbent Local Exchange Telecommunications Companies (BellSouth Track).
- C. BellSouth Telecommunications, Inc. on behalf of Robert A. Culpepper
- D. 12 pages total in PDF format
- E. BellSouth Telecommunications, Inc.'s Proposed Notification Report for the June 2005 data month and a Preliminary Notification Report for the data month of July 2005.

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BOCUMENT NUMBER-DATE

04587 MAY 11 8



Robert A. Culpepper Senior Regulatory Counsel

BellSouth Telecommunications, Inc. 150 South Monroe Street Room 400 Tallahassee, Florida 32301 (404) 335-0841

May 11, 2005

Mrs. Blanca S. Bayó
Director, Division of the Commission Clerk and
Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: Docket No. 000121A-TP

In Re: Investigation into the establishment of operations support systems permanent incumbent local exchange Telecommunications companies

Dear Ms. Bayó:

Please find enclosed for filing BellSouth's Proposed Notification Report for the June 2005 data month and a Preliminary Notification Report for the data month of July 2005. A copy of the same is being provided to all parties as reflected in the attached certificate of service.

Sincerely

Robert A. Culpepper

**Enclosures** 

cc: All parties of record Marshall M. Criser, III Nancy B. White R. Douglas Lackey

## CERTIFICATE OF SERVICE Docket No. 000121A-TP

I HEREBY CERTIFY that a true and correct copy of the foregoing was served via

Electronic Mail and U.S. Mail this 11th day of May, 2005 to the following:

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(+) Signed Protective Agreement

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May 2, 20005

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#### **DELIVERED BY HAND**

Mr. Reece McAlister Executive Secretary Georgia Public Service Commission 244 Washington Street, S.W. Atlanta, Georgia 30334-5701

Re: Performance Measurements for Telecommunications Interconnection, Unbundling, and Resale; Docket No. 7892-U

Dear Mr. McAlister:

Consistent with the Commission's July 19, 2002 Order, BellSouth Telecommunications, Inc. ("BellSouth") is filing a Proposed Notification Report for the June 2005 data month and a Preliminary Notification Report for the data month of July 2005. These proposed changes will be discussed at the May 6, 2005 industry conference call.

Enclosed herein, please find an original and seventeen (17) copies, as well as an electronic version, of these Data Notification Reports. I would appreciate your filing same in the above-referenced docket and returning the two (2) extra copies stamped "filed" in the enclosed stamped, self-addressed envelopes.

Thank you for your attention to this matter.

Yours very truly.

Lisa S. Foshee

LSF:nvd Enclosures

cc: Mr. Leon Bowles (w/enclosure) (via electronic mail)

Mr. Patrick Reinhardt (w/enclosure) (via electronic mail)

Parties of Record (w/enclosure) (via electronic mail)

583594/583863/583864

DOCUMENT NUMBER-DATE

04587 MAY 11 8

### PROPOSED JUNE 2005 DATA NOTIFICATION

BellSouth proposes making the changes described in this document to generate results for the June 2005 data month. Results for the June 2005 data month will be posted as follows:

Preliminary results July 20, 2005 Final results August 1, 2005

BellSouth provides Data Notifications each month in compliance with the Georgia Public Service Commission's Order of July 19, 2002. This order specifies that when BellSouth proposes making any changes to the methods by which performance data is calculated, it must provide written notice. This notice must be provided on the first business day of the month before the data month in which the change will be made. BellSouth must also provide notification if it is considering making changes to the method of calculating data for the following month.

The "Affected Measures" described in this notice are those set forth in the Georgia Service Quality Measurement ("SQM") Plan, unless otherwise noted. All "Impact of Change" descriptions are stated at the measurement level, unless the sub-metric level is specified.

ENCORE Releases may affect monthly data flows from the source systems (e.g., LEO, LESOG, etc.) that PMAP uses to calculate measurements. Bellsouth will make changes to PMAP to ensure that data continues to be correctly captured as ENCORE Releases are implemented.

#### **Provisioning Measurements**

(1) Affected Measures: P-13B, P-13C, & P-13D

Description of Change: With the implementation of Encore Release 16.0, BellSouth will have the ability to mechanize the process for identifying LNP orders that are eligible for application of a Trigger. BellSouth proposes to mechanize the process for determining Trigger eligibility within PMAP. This proposed change was Item (1) on the Preliminary June Data Notification filed on April 1, 2005. (RQ5338)

Impact of Change: None to reported data.

#### (2) Affected Measures: P-3 (Louisiana)

Description of Change: Currently, on the MSA report, the Retail Analog of Residence and Business Dispatch is not being populated for comparison to CLEC 2 Wire Analog Loop Design Non-Dispatch. BellSouth proposes to populate the report. This proposed change was Item (2) on the Preliminary June Data Notification filed on April 1, 2005. (RQ6107)

Impact of Change: The Retail Analog will be populated in these cases.

#### (3) Affected Measures: P-7 & P-7A

Description of Change: Currently, PMAP includes delays caused by the CLEC in the data calculation for these measures. BellSouth proposes to correct the PMAP data processing code to begin excluding these records from the measures. This proposed change was Item (3) on the Preliminary June Data Notification filed on April 1, 2005. (RO6177)

Impact of Change: For December 2004, the only change would have occurred in North Carolina. The CCCI report would change from 94.74% to 100% and HCT would change from 87.5 % to 100%.

#### (4) Affected Measures: P-7 (Louisiana)

Description of Change: On the 12 Month Report, where there are orders to be reflected in the denominator, but no troubles on these orders for either the CLEC or BellSouth, the measurement result is blank instead of "0." BellSouth propose to populate a "0" in the column. This proposed change was Item (4) on the Preliminary June Data Notification filed on April 1, 2005. (RQ6187)

Impact of Change: The measurement result will show a "0" instead of blank.

#### (5) Affected Measures: P-3

Description of change: Currently, the Z score for this measure is being calculated on the 12-month report using the volume of "missed appointment" records. The appropriate value uses the total volume of service orders to calculate the Z score for this measure. BellSouth proposes to calculate the Z score using the total volume of service orders.

Impact of change: In Georgia, for March 2005 Resale Business, less than 10 circuits, dispatch, the current Z score is 0.0695. The corrected Z score results will be 0.2582. In Georgia, for March 2005 UNE Loop + Port combination, less than 10 circuits, dispatch, the current Z score is -1.0150. The corrected Z score results will be -3.9444.

#### PRELIMINARY JULY 2005 DATA NOTIFICATION

BellSouth is considering making the changes described in this document to generate results for the July 2005 data month. Results for the July 2005 data month will be posted as follows:

Preliminary results August 22, 2005 Final results August 31, 2005

BellSouth provides Data Notifications each month in compliance with the Georgia Public Service Commission's Order of July 19, 2002. This order specifies that when BellSouth proposes making any changes to the methods by which performance data is calculated, it must provide written notice. This notice must be provided on the first business day of the month before the data month in which the change will be made. BellSouth must also provide notification if it is considering making changes to the method of calculating data for the following month.

The "Affected Measures" described in this notice are those set forth in the Georgia Service Quality Measurement ("SQM") Plan, unless otherwise noted. All "Impact of Change" descriptions are stated at the measurement level, unless the sub-metric level is specified.

ENCORE Releases may affect monthly data flows from the source systems (e.g., LEO, LESOG, etc.) that PMAP uses to calculate measurements. Bellsouth will make changes to PMAP to ensure that data continues to be correctly captured as ENCORE Releases are implemented.

#### **Ordering Measurements**

(1) Affected Measures: O-3, O-4, O-5 & O-6

Description of Change: BellSouth is proposing to migrate the processing of Flow – Through Reports into the PMAP Data Warehouse. (RQ1944)

Impact of Change: None to Measurement results.

(2) Affected Measures: O-3, O-4, O-5 & O-6

Description of Change: Currently, BellSouth is not including Coin LSRs in the Flow-Through Measures. With the movement of Flow-Through into the PMAP Data Warehouse, Bellsouth proposes to begin including these orders in the measures. (RQ1944)

Impact of Change: For March 2005, the Regional UNE Percent Flow-Through measure will change from 98.44% to 98.62%.

#### (3) Affected Measures: O-3, O-4, O-5 & O-6

Description of Change: BellSouth has discovered two additional log messages that indicate an order has flowed through the system. Currently, BellSouth is counting these orders as BST errors. BellSouth proposes to count these orders as Flow-Through. (RO1944)

Impact of Change: For March 2005, the Regional Aggregate Flow-Through will change from 98.06% to 98.07%.

#### (4) Affected Measures: O-3, O-4, O-5 & O-6

Description of Change: Currently, BellSouth code looks for a wireless indication of "Yes" or "No" to appropriately classify the LSR. BellSouth has found that "Req Type B" UNE bulk migration LSRs are defaulting to a "Null" Indicator and are not included in these measures. Bellsouth proposes to include records with a "Null" wireless indicator in the Flow-Through measures. (RQ1944)

Impact of Change: For March 2005, the Regional LNP % Flow-Through would change from 98.00% to 98.26%.

#### **Provisioning Measurements**

#### (5) Affected Measures: P-2

Description of Change: The Z-score is not being populated on the 12-month report for Mechanized orders. BellSouth proposes to calculate and publish the Z-score on these orders. (RQ6115)

Impact of Change: The Z-score column of the 12 month report for Mechanized % Jeopardy will be populated.

#### **Billing Measurements**

#### (6) Affected Measures: B-6

Description of Change: Currently, the 12 month reports multiply the CLEC numerator and the denominator by 6 for this measure. BellSouth proposes to correct the code so the CLEC numerator and denominator for the 12 month reports match the one month reports. (RQ6288)

Impact of Change: The average number of days is not affected.

#### **PARTIES OF RECORD**

#### Docket No. 7892-U

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