

REDACTED

2006 Competitive Local Exchange Carrier (CLEC) Questionnaire

(Due by July 14, 2006)

undocketed

Legal Company Name: Hayes E-Government Resources, Inc.

D/B/A: Hayes

FPSC Company Code (e.g., TX000) TA067

Contact name & title: Connie Williams

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Stock Symbol (if company is publicly traded):

Services Offered in Florida

1. Do you offer local telephone service in Florida? Please check yes or no.

Yes
No

2. How is your local service provisioned? Please mark the appropriate response(s).

Resale agreement with ILEC
Agreement with ILEC for wholesale platform (formerly known as UNE-P).
Purchase some UNEs (other than wholesale platform) from ILEC
Purchase elements (e.g., loops, switching) from other than ILEC (e.g., other CLECs)
Completely self-provisioned
Other (please describe)

3. In what ILEC exchanges are you providing residential and/or business local service? Attached is the Exchange Check List (also available in electronic form) for your response.

4. If you provision local service ONLY through ILEC resale or the ILEC's wholesale platform (formerly known as UNE-P), you DO NOT need to complete the data tables. Please indicate below whether or not you have completed any data tables.

Yes, my company HAS completed one or more data tables.
No, my company IS NOT required to complete any data tables.

5. What services, other than local service, does your company offer in Florida? Check all that apply.

Private line/special access
VoIP
Wholesale transport
Interexchange service
Cellular/wireless service
Wholesale loops
Paging service
Cable television
Satellite television
Broadband Internet access

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6. This question concerns **prepaid** local telephone service in Florida. Please place a check mark by the response that most accurately reflects whether or not you offer prepaid local telephone service.

- Company offers ONLY prepaid local telephone service in Florida
- Company offers prepaid AND non-prepaid local telephone service in Florida
- Company does NOT offer prepaid local telephone service in Florida

**Bundled Services**

7. Do you offer bundled services to your Florida residential and business customers? For the purpose of this question, bundled services are specially priced packages that consist of local service plus at least one other feature (e.g., call waiting) or service (e.g., long distance or broadband or video). Please mark the applicable response(s).

- Yes - Residential
- No - Residential
- Yes - Business
- No - Business

8. If you do offer bundled services, what is the percentage of your Florida residential and business customers that can purchase the bundles? Please provide the percentage below. If you do not offer bundled services, place a mark by “not applicable.”

- Residential
- Business
- Not applicable

9. If you do offer bundled services, what percentage of your Florida residential and business customers purchase the bundles? Please provide the percentage below. If you do not offer bundled services, place a mark by “not applicable.”

- Residential
- Business
- Not applicable

**VoIP**

10. Indicate below whether you are offering VoIP service to end users in Florida. VoIP service is defined as IP-based voice service provided over a digital connection. Check any that apply.

- Not offering VoIP service to end users
- Offering VoIP services to business end users
- Offering VoIP services to residential end users

11. If you are offering VoIP service in Florida:

- a. Where are you offering VoIP service, e.g., specific cities, counties, statewide, etc.?
- b. What is the range of prices for residential VoIP service?
- c. What is the range of prices for business VoIP service?

- [REDACTED]
- d. Check all that apply to your VoIP service:
- Offer wireless VoIP service
  - Offer wireline VoIP service
  - Optional power backup
  - Standard power backup
  - Contribute to Universal Service Fund
  - Peer-to-Peer only (no interconnection with PSTN).
  - Use of public Internet
  - Use of private IP network
- e. If you are not offering VoIP service to end-user customers in Florida, do you anticipate doing so? If yes, identify rollout month/year.
- [REDACTED]

### **Broadband**

12. Do you offer broadband to residential customers in Florida? Please place a mark by the applicable answer.
- Yes
- No
13. If you do offer broadband to residential customers in Florida, please provide the percentage of customers to whom broadband is available.
- [REDACTED]
14. How many residential broadband subscribers do you have in Florida?
- [REDACTED]

### **FCC's Triennial Review Remand Order (TRRO)**

15. As of March 11, 2005, please provide the total number of UNE-P access lines for your company that were affected by the above order. [REDACTED]
16. As of March 11, 2006, please provide the number of UNE-P access lines that were transitioned in each of the categories below:
- a. Migrated to a different platform (i.e., UNE-L or resale) [REDACTED]
  - b. Renegotiated as part of a commercial agreement [REDACTED]
  - c. No longer providing service [REDACTED]
  - d. Not transitioned as of March 11, 2006, due to quantity, etc., but will be or has been transitioned to a different platform as subject to agreement with ILEC.
- [REDACTED]
- e. Other (please explain below)
- [REDACTED]

**Mergers**

17. The following questions concern the mergers that have taken place recently (e.g., Sprint-Nextel, SBC and AT&T, and Verizon and MCI, as well as the recently announced AT&T purchase of BellSouth).
- a. Has your overall local competition strategy changed as a result of the completed mergers? If so, please explain how. [REDACTED]
  - b. Have these mergers affected your local competition strategy in Florida? If so, please explain how [REDACTED]
  - c. How do you expect AT&T's purchase of BellSouth to affect your local competition strategy in Florida? [REDACTED]

**Miscellaneous**

18. In 2005, how much money did you invest in your network directly serving Florida's local service customers? Place a check mark by the applicable answer.
- \$1 - \$249,999
  - \$250,000 - \$999,999
  - \$1,000,000 - \$9,999,999
  - \$10,000,000 or more
19. Are you currently operating under Chapter 7 or Chapter 11 protection? Please indicate yes or no.
- Yes
  - No
20. Please provide a copy of the Form 477 you filed with the FCC with data as of December 31, 2005. [REDACTED]

**Comments**

21. Have you experienced any significant barriers in entering Florida's local exchange markets? Please list and describe any major obstacles or barriers encountered that you believe may be impeding the growth of local competition in the state, along with any suggestions as to how to remove such obstacles. Any additional general comments or information you believe will assist staff in evaluating and reporting on the development of local exchange competition in Florida are welcome.
- [REDACTED]