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November 15, 2006

HAND DELIVERY

Ms. Blanca Bayo
Commission Clerk & Administrative Services Director
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399

RE: Docket No.: 060257-WS; Cypress Lakes Utilities, Inc.'s Application for Rate Increase in
Polk County, Florida
Our File No.: 30057.113

Dear Ms. Bayo:

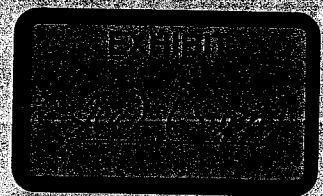
Enclosed for filing in the above-referenced docket is the supplemental response of Cypress
Lakes Utilities, Inc., to Staff's Fifth Data Request dated October 27, 2006:

CMP _____
COM 2. The following questions are regarding customers' concerns which were expressed at the
CTR _____ customer meeting:
ECR _____ a) Please explain why the utility is flushing lines for extended periods of time. In
GCL _____ addition, provide all flushing data sheets from January 1, 2005 through October 20,
OPC _____ 2006.
RCA RESPONSE: Please refer to Exhibit 2(a) attached hereto.
SCR _____
SGA _____
SEC 1
OTH _____

DOCUMENT NUMBER-DATE

10472 NOV 15 06

FPSC-COMMISSION CLERK



WATER LOSS RECORD

Include Service Line and Main Breaks, Hydrant Exercise and Flushing

SYSTEM/SUB #:

Cypress Lake 672

MONTH/YEAR:

Oct/06

DATE	SIZE	TYPE (see below)	FLUSHING/ BREAK TIME (MIN)	ESTIMATE RATE	TOTAL GALLONS	LOCATION OF FLUSHING OR LINE BREAK
1	2"	5	2 hrs	1	10,000	Ultra & Sandcrane Blow off
2						
3						
4	2.5	2	5 hrs		30,000	Ph #10 Hydrant
5						
6	2"	5	2 hrs		10,000	spatterdock & Maiden Lane B.O.
7						
8						
9						
10	2.5	2	5 hrs		30,000	Ph 10 Hydrant
11						
12						
13	2"	5	2 hrs		10,000	Ultra & Sandcrane B.O.Fs
14						
15						
16	2	2	2		10,000	Ultra & Sandcrane B.O.Fs
17						
18	2.5	2	3 hrs		30,000	Pearline Cir. Hydrant
19						
20	2	5	2 hrs		30,000	Ultra & Sandcrane B.O.Fs
21						
22						
23	2.5				60,000	Phase 10 Hydrant
24	2	5	2 hrs		10,000	Ultra & Sandcrane Blow Off
25						
26	2.5	5	3		30,000	Pearline Cir. Hydrant
27	2.5	5	2 hrs		10,000	Ultra & Sandcrane B.O.F
28						
29	2.5	2	5 hrs		50,000	Hydrant Big Cy Blvd
30	2.5	2	5 hr		50,000	Hydrant Big Cy Blvd
31						
32						

Type Code

- 1) Water breaks
- 2) Flushing hydrants
- 3) Meter defect
- 4) Construction
- 5) Other

Form Modified 1/30/04

File: Flushing & Water Loss Record

WATER LOSS RECORD

Include Service Line and Main Breaks, Hydrant Exercise and Flushing

SYSTEM/SUB #:

Cypress Lake / 672

MONTH/YEAR:

Sept / 06

DATE	SIZE	TYPE (see below)	FLUSHING/ BREAK TIME (MIN)	ESTIMATE RATE	TOTAL GALLONS	LOCATION OF FLUSHING OR LINE BREAK
1						
2						
3						
4	2.5	2			50,000	Ph #10 Hydrant
5						
6	2"	5			10,000	Ultra Blow off / Sand Crane
7						
8	2.5	2			5,000	Maiden Lane B.O.
9						
10						
11	2	2			5,000	Spotter Hook B.O.
12	2	2			10,000	Moose Hen B.O.
13	2.5	2			20,000	Ph #10 Hydrant
14						
15						
16						
17						
18	2	5			10,000	Ultra B.O / Sand Crane B.O.
19						
20						
21						
22						
23						
24						
25	2.5	2			50,000	PH 10 Hydrant
26	2	5			10,000	Ultra / Sand Crane B.O.
27						
28	2.5	2			20,000	Curlew Rd Hydrant
29	2	5			10,000	Ultra / Sand Crane B.O.
30						
31						

Type Code

- 1) Water breaks
- 2) Flushing hydrants
- 3) Meter defect
- 4) Construction
- 5) Other

Form Modified 1/30/04

File: Flushing & Water Loss Record

WATER LOSS RECORD

Include Service Line and Main Breaks, Hydrant Exercise and Flushing

SYSTEM/SUB #:

Cypress Lakes / 672

MONTH/YEAR:

Aug 06

DATE	SIZE	TYPE (see below)	FLUSHING/ BREAK TIME (MIN)	ESTIMATE RATE	TOTAL GALLONS	LOCATION OF FLUSHING OR LINE BREAK
1	2	5			2000	Spatterdock Blow off
2	2	5			2000	Maiden Lane B.O.
3	2	5			2000	Maiden B.O.
4	2.5	2			10,000	Pavine Cir Hydr.
5						
6						
7						
8	2.5	2			25,000	Pavine Cir Hydr.
9						
10						
11						
12						
13						
14						
15						
16	2.5	2			50,000	Hydrant Ph #10
17						
18						
19						
20						
21						
22						
23	2	5			5000	Ultra Blow off
24	2	5			5000	Grand Lane Blow off
25						
26						
27						
28						
29						
30	2.5	2			2000	Pavine Cir Hydrant
31						

Type Code
 1) Water breaks
 2) Flushing hydrants
 3) Meter defect
 4) Construction
 5) Other

Form Modified 1/30/04

File: Flushing & Water Loss Record

WATER LOSS RECORD

Include Service Line and Main Breaks, Hydrant Exercise and Flushing

SYSTEM/SUB #: Cypress LakeMONTH/YEAR: July 2006

DATE	SIZE	TYPE (see below)	FLUSHING/ BREAK TIME (MIN)	ESTIMATE RATE	TOTAL GALLONS	LOCATION OF FLUSHING OR LINE BREAK
1						
2						
3						
4						
5	2	2	1 hr		5000	Ultra Blow off
6						
7	2	2	1 hr		5000	Sand Crane Blow off
8						
9						
10						
11						
12						
13						
14	2.5	2	3 hrs		20,000	Hydrant Phase 10
15						
16						
17						
18	2.5	2	3 hrs		20,000	Hydrant Phase 10
19						
20						
21						
22						
23	2.5	2	3 hrs		20,000	Hydrant Phase 10
24						
25						
26						
27						
28						
29						
30						
31	2"	5	1 hr		10,000	Ultra Blow off / Sand Crane Blow off

Type Code

- 1) Water breaks
- 2) Flushing hydrants
- 3) Meter defect
- 4) Construction
- 5) Other

Form Modified 1/30/04

File: Flushing & Water Loss Record

WATER LOSS RECORD

Include Service Line and Main Breaks, Hydrant Exercise and Flushing

SYSTEM/SUB #: Cypress LakesMONTH/YEAR: June /06

DATE	SIZE	TYPE (See below)	FLUSHING/ BREAK TIME (MIN)	ESTIMATE RATE	TOTAL GALLONS	LOCATION OF FLUSHING OR LINE BREAK
1						
2						
3						
4						
5						
6						
7	2.5		3 hrs		20,000	Hydrant Phase #10
8						
9	2.5		1 hr		10,000	Hydrant Cypress dr.
10						
11						
12						
13	2		1 hr		6,000	Ultra dr Blow off
14	2"		3 hrs		18,000	Ultra dr Blow off
15						
16						
17						
18						
19	2.5		5 hr		50,000	Hydrant Phase #10
20						
21						
22						
23						
24						
25						
26						
27	2.5		5 hrs		50,000	Hydrant Phase #10
28						
29						
30						
31						

TYPE CODE: 1) Water breaks
 2) Flushing hydrants
 3) Meter defect
 4) Construction
 5) Other

Form Modified 1/30/04

File: Flushing & Water Loss Record

WATER LOSS RECORD

Include Service Line and Main Breaks, Hydrant Exercise and Flushing

SYSTEM/SUB #:

Cypress Lakes 1672

MONTH/YEAR:

May 106

DATE	SIZE	TYPE (see below)	FLUSHING/ BREAK TIME (MIN)	ESTIMATE RATE	TOTAL GALLONS	LOCATION OF FLUSHING OR LINE BREAK
1						
2						
3						
4						
5						
6						
7						
8						
9						
10						
11						
12	2	5	30		8000	Ultra dr.
13						
14						
15	2	5	30		8000	Mulligan dr.
16						
17	2	5	30		8000	Maiden Lane
18	2.5	2	2 hrs		20,000	Hydrant PH#8 Big Cypress Dr.
19						
20						
21						
22						
23						
24						
25						
26						
27						
28						
29						
30	2.5	6			50,000	Hydrant PH#8 Big Cypress
31						

Type Code

- 1) Water breaks
- 2) Flushing hydrants
- 3) Meter defect
- 4) Construction
- 5) Other

Form Modified 1/30/04

File: Flushing & Water Loss Record

WATER LOSS RECORD

Include Service Line and Main Breaks, Hydrant Exercise and Flushing

SYSTEM/SUB #: Cypress LakesMONTH/YEAR: April /06

DATE	SIZE	TYPE (see below)	FLUSHING/ BREAK TIME (MIN)	ESTIMATE RATE	TOTAL GALLONS	LOCATION OF FLUSHING OR LINE BREAK
1						
2						
3						
4						
5						
6						
7						
8						
9						
10						
11						
12	2	5	15		4000	Melligan Dr. Blow off
13						
14						
15						
16						
17						
18						
19						
20						
21						
22						
23						
24						
25						
26						
27	2	5	15		4000	Meliden Lane Blow off
28						
29						
30						
31						

Line Code

- 1) Water breaks
- 2) Flushing hydrants
- 3) Meter defect
- 4) Construction
- 5) Other

Form Modified 1/30/04

File: Flushing & Water Loss Record

WATER LOSS RECORD

Include Service Line and Main Breaks, Hydrant Exercise and Flushing

SYSTEM/SUB #: Cypress Lakes/672

MONTH/YEAR: Feb/06

DATE	SIZE	TYPE (see below)	FLUSHING/ BREAK TIME (MIN)	ESTIMATE RATE	TOTAL GALLONS	LOCATION OF FLUSHING OR LINE BREAK
1						
2						
3						
4						
5						
6						
7	2"	2/5	—	—	25850	Flushing Plan
8						
9						
10						
11						
12						
13						
14						
15						
16						
17						
18						
19						
20						
21						
22						
23						
24						
25						
26						
27						
28						
29						
30						
31						

Type Code

- 1) Water breaks
- 2) Flushing hydrants
- 3) Meter defect
- 4) Construction
- 5) Other

Form Modified 1/30/04

File: Flushing & Water Loss Record

WATER LOSS RECORD

Include Service Line and Main Breaks, Hydrant Exercise and Flushing

SYSTEM/SUB #: Cypress Lakes

MONTH/YEAR: Feb / 05

1					
2					
3					
4					
5					
6					
7					
8					
9					
10	2	5		1500	Blow off at the WWTP
11					
12					
13					
14					
15					
16					
17					
18					
19					
20					
21					
22	2	5		8000	Blow off at WWTP
23					
24					
25					
26					
27					
28	2	5		5000	Blow off End of Big Cypress
29					
30					
31					

Type Code
 1) Water breaks
 2) Flushing hydrants
 3) Meter defect
 4) Construction
 5) Other

Form Modified 10/20/03

File: Flushing & Water Loss Record