COMMISSIONERS: ART GRAHAM, CHAIRMAN LISA POLAK EDGAR RONALD A. BRISÉ EDUARDO E. BALBIS JULIE I. BROWN

STATE OF FLORIDA



OFFICE OF COMMISSION CLERK ANN COLE COMMISSION CLERK (850) 413-6770

Hublic Service Commission

May 18, 2011

FPSC, CLK - CORRESPONDENCE XAdministrative Parties Consumer DOCUMENT NO. 0533-07 DISTRIBUTION:

Floyd R. Self, Esquire Messer Caparello & Self, P.A. 2618 Centennial Place Tallahassee, Florida 32308

Re: Return of Confidential Documents to the Source, Docket Nos. 060614-TC and 110000-OT

Dear Mr. Self:

Commission staff has advised that confidential Document Nos. 01887-08, 00367-11, 01048-11 and 09377-10 be returned to the source. The documents are enclosed.

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

Ann Cole Commission Clerk

AC: cec Enclosure

cc: Beth Salak, Division of Regulatory Analysis
Bob Casey, Division of Regulatory Analysis
Clayton Lewis, Division of Service, Safety and Consumer Assistance
Lee Eng Tan, Office of the General Counsel

RECEIVED	Aulun	DATE	5-20-11	
	(WALDOCH)			

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850
An Affirmative Action / Equal Opportunity Employer

PSC Website: http://www.floridapsc.com

Internet E-mail: contact@psc.state.fl.us

COMMISSIONERS: ART GRAHAM, CHAIRMAN LISA POLAK EDGAR RONALD A. BRISÉ EDUARDO E. BALBIS JULIE I. BROWN

STATE OF FLORIDA



OFFICE OF COMMISSION CLERK ANN COLE COMMISSION CLERK (850) 413-6770

Hublic Service Commission

March 9, 2011

FPSC, CLK - CORRESPO	INDENCE
Administrative Parties_	Consume
DOCUMENT NO. 053	33-07
DISTRIBUTION:	

Floyd R. Self, Esquire Messer Caparello & Self Law Firm 2618 Centennial Place Tallahassee, Florida 32308

Re: Return of Confidential Documents to the Source, Docket Nos. 060614-TC and 110000-OT

Dear Mr. Self:

Commission staff has advised that confidential Document Nos. 09958-10, 08682-10 and 02495-08 be returned to the source. The documents are enclosed.

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

Ann Cole

Commission Clerk

AC: cec Enclosure

cc: Lee Eng Tan, Esquire, Office of the General Counsel Clayton Lewis, Division of Service, Safety and Consumer Assistance Bob Casey, Division of Regulatory Analysis

RECEIVED Au wan DATE	3-9-11
----------------------	--------

COMMISSIONERS: ART GRAHAM, CHAIRMAN LISA POLAK EDGAR NATHAN A. SKOP RONALD A. BRISÉ EDUARDO E. BALBIS





OFFICE OF COMMISSION CLERK ANN COLE COMMISSION CLERK (850) 413-6770

Hublic Service Commission

December 21, 2010

FPSC, CLK - CC	PRRESPO	ONDENCE
Administrative	Parties_	_Consumer
DOCUMENT NO		_
DISTRIBUTION	•	

Floyd R. Self, Esquire Messer Law Firm Post Office Box 15579 Tallahassee, Florida 32317

Re: Return of Confidential Documents to the Source, Docket No. 060614-TC

Dear Mr. Self:

Commission staff has advised that confidential Document Nos. 05272-09, 05010-10, 05797-10, 06703-10 and 07748-10 be returned to the source. The documents are enclosed.

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

Ann Cole

Commission Clerk

AC: mhm Enclosure

cc: Clayton Lewis, Division of Service, Safety & Consumer Assistance Lee Eng Tan, Office of the General Counsel

RECEIVED

DATE /-6-

STATE OF FLORIDA



OFFICE OF COMMISSION CLERK ANN COLE COMMISSION CLERK (850) 413-6770

Hublic Service Commission

June 18, 2010

Floyd R. Self, Esquire Messer Law Firm P.O. Box 15579 Tallahassee, FL 32317 05333-01

Re: Return of Confidential Documents to the Source, Docket No. 060614-TC

Dear Mr. Self:

Commission staff has advised that confidential Document Nos. 02882-10 and 04087-10, filed on behalf of Global Tel*Link Corporation, can be returned to the source. The documents are enclosed.

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

Ann Cole

Commission Clerk

AC:kmp Enclosure

cc: Clayton Lewis, Division of Service, Safety & Consumer Assistance

Kiwanis Curry, Division of Regulatory Analysis

Lee Eng Tan, Office of General Counsel

RECEIVED

DATE

7-2-10

STATE OF FLORIDA

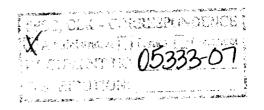


OFFICE OF COMMISSION CLERK ANN COLE COMMISSION CLERK (850) 413-6770

Hublic Service Commission

June 15, 2010

Floyd R. Self, Esquire Messer Law Firm P.O. Box 15579 Tallahassee, FL 32317



Re: Return of Confidential Documents to the Source, Docket No. 060614-TC

Dear Mr. Self:

Commission staff has advised that confidential Document Nos. 10244-06, 10599-09, 11276-09, 11938-09, 00396-10, 00997-10and 01798-10, filed on behalf of Global Tel*Link Corporation, can be returned to the source. The documents are enclosed.

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

Kimberley M. Peña

Records Management Assistant

AC:kmp Enclosure

cc:

Clayton Lewis, Division of Service, Safety & Consumer Assistance

Kiwanis Curry, Division of Regulatory Analysis

Lee Eng Tan, Office of General Counsel

RECEIVED O

DATE 7-2-18

STATE OF FLORIDA



OFFICE OF COMMISSION CLERK
ANN COLE
COMMISSION CLERK
(850) 413-6770

Hublic Service Commission

060614-TC

June 10, 2010

Vicki Gordon Kaufman Keefe Law Firm 118 North Gadsden Street Tallahassee, FL 32301

FUSIC, CLK - COR	RESPONDENCE
Administrative []	Porties [] Consomer
ACCUMENT NO.	05333-01
DAY TRIBUTION:	CONTRACTOR

Re: Return of Confidential Document to the Source, Docket 060614-TC

Dear Ms. Kaufman:

Commission staff has advised that confidential Document Nos. 07893-07 and 10251-07, filed on behalf of Evercom Systems, Inc., can be returned to the source. The documents are enclosed.

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

Kimberley M. Peña Records Management Assistant

AC:kmp Enclosure

cc: Clayton Lewis, Division of Service, Safety & Consumer Assistance

Kiwanis Curry, Division of Regulatory Analysis

Lee Eng Tan, Office of General Counsel

RECEIVED Chenk Duril DATE 6/18/10	
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COMMISSIONERS: NANCY ARGENZIANO, CHAIRMAN LISA POLAK EDGAR NATHAN A. SKOP DAVID E. KLEMENT BEN A. "STEVE" STEVENS III



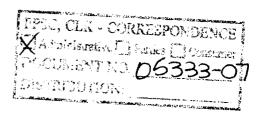


OFFICE OF COMMISSION CLERK ANN COLE COMMISSION CLERK (850) 413-6770

Hublic Service Commission

March 23, 2010

Vicki Gordon Kaufman Keefe Law Firm 118 North Gadsden Street Tallahassee, FL 32301



Re: Return of Confidential Document to the Source, Docket 060614-TC

Dear Ms. Kaufman:

Commission staff has advised that confidential Document No. 11111-06, filed on behalf of Evercom Systems, Inc. d/b/a Correctional Billing Services, can be returned to the source. The document is enclosed.

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

Ann Cole

Commission Clerk

AC:kmp Enclosure

cc:

Clayton Lewis, Division of Service, Safety & Consumer Assistance

Lee Eng Tan, Office of General Counsel

RECEIVED (landor The	ill	DATE	6/18/10





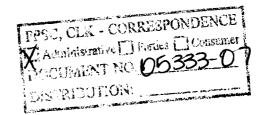
OFFICE OF COMMISSION CLERK
ANN COLE
COMMISSION CLERK
(850) 413-6770

Hublic Service Commission

060614-TC

June 10, 2010

Vicki Gordon Kaufman Keefe Law Firm 118 North Gadsden Street Tallahassee, FL 32301



Re: Return of Confidential Document to the Source, Docket 060614-TC

Dear Ms. Kaufman:

Commission staff has advised that confidential Document Nos. 02095-07 and 02979-07, filed on behalf of T-NETIX Telecommunications Systems, Inc., can be returned to the source. The documents are enclosed.

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

Kimberley M. Peña Records Management Assistant

AC:kmp Enclosure

cc: Clayton Lewis, Division of Service, Safety & Consumer Assistance

Kiwanis Curry, Division of Regulatory Analysis

Lee Eng Tan, Office of General Counsel

RECEIVED Charlow Sherrill

DATE 6/18/10

COMMISSIONERS: NANCY ARGENZIANO, CHAIRMAN LISA POLAK EDGAR NATHAN A. SKOP DAVID E. KLEMENT BEN A. "STEVE" STEVENS III





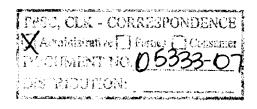
OFFICE OF COMMISSION CLERK ANN COLE COMMISSION CLERK (850) 413-6770

Hublic Service Commission

060614-10

March 23, 2010

Vicki Gordon Kaufman/Jon C. Moyle, Jr. Keefe Law Firm 118 North Gadsden Street Tallahassee, FL 32301



Re: Return of Confidential Document to the Source, Docket 060614-TC

Dear Ms. Kaufman and Mr. Moyle:

Commission staff has advised that confidential Document Nos. 11401-06, 00258-08, and 00499-08, filed on behalf of Evercom Systems, Inc. d/b/a Correctional Billing Services, can be returned to the source. The documents are enclosed.

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

Ann Cole

Commission Clerk

AC:kmp Enclosure

cc:

Clayton Lewis, Division of Service, Safety & Consumer Assistance Lee Eng Tan, Office of General Counsel

Grender Elsen

DATE 4/18/10

060614

STATE OF FLORIDA

COMMISSIONERS: NANCY ARGENZIANO, CHAIRMAN LISA POLAK EDGAR NATHAN A. SKOP



OFFICE OF COMMISSION CLERK
ANN COLE
COMMISSION CLERK
(850) 413-6770

Hublic Service Commission

June 10, 2010

Tracy W. Hatch Manuel A. Gurdian AT&T Florida c/o Mr. Gregory Follensbee 150 South Monroe Street, Suite 400 Tallahassee, Florida 32301-1561

Re: Return of Confidential Documents to the Source

Dear Mr. Hatch and Gurdian:

RECEIVED

DATE

FPSC, CLK - CORRESPONDENCE Administrative [] Furties [] Consumer PCCUMENT NO. 0333.0

Commission staff have advised that the confidential documents listed below, filed on behalf of AT&T Florida in the dockets listed below can be returned to the source. The documents are enclosed.

DOCKET NO(S).	DOCUMENT NO(S).
060077-TL,	
070634-EI,	01682-09
070635-TL	
060476-TL	08527-06, 02552-09, 03293-09
060614-TC	09719-06
090000-OT	00622-09, 00939-09, 02806-09, 02806-09, 06407-09,
	07229-09, 07600-09, 07875-09
090082-TP	02617-09
090246-TP	04471-09, 06786-09
090258-TP	09573-09, 10903-09, 10904-09, 11026-09
090423-TL	08966-09
090430-TP	02437-10, 03099-10
090458-TL	09913-09
090461-TL	10823-09
100000-OT	01744-10
100138-TL	01936-10

PSC Website: http://www.floridapsc.com

Internet E-mail: contact@psc.state.fl.us

Return to Source AT&T Florida 06/10/2010 Page 2

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

Kimberley M. Peña

Records Management Assistant

AC:kmp Enclosure

cc: Lisa Harvey, Carl Vinson, Office of Auditing and Performance Analysis

Dale Buys, Division of Economic Regulation

Beth Salak, Jeff Bates, Catherine Beard, Kiwanis Curry, Sakina Deas, Laura King, Melinda

Watts, Division of Regulatory Analysis

Clayton Lewis, Rick Moses, Division of Service, Safety & Consumer Assistance

Richard Bellak, Timisha Brooks, Charlie Murphy, Lee Eng Tan, Adam Teitzman, Office of

the General Counsel

060614

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III





OFFICE OF COMMISSION CLERK
ANN COLE
COMMISSION CLERK
(850) 413-6770

Hublic Service Commission

March 23, 2010

FPSC, CLK - CORRESPONDENCE	3
Adrainistrative Purties Consume	T
DOCUMENT NO. <u>D</u> S 333-07	
DISTRIBUTION:	

Floyd R. Self Messer Law Firm P.O. Box 15579 Tallahassee FL 323171

Re: Return of Confidential Document to the Source, Docket 060614-TC

Dear Mr. Self:

Commission staff has advised that confidential Document Nos. 0978\$\tilde{\rho}\$-06, 11545-06, 08372-08, 08283-08, 09647-08, 09916-08, 10212-08, and 10047-08, filed on behalf of TCG Public Communications, can be returned to the source. The document is enclosed.

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

Ann Cole

Commission Clerk

AC:kmp Enclosure

cc: Clayton Lewis, Division of Service, Safety & Consumer Assistance Lee Eng Tan, Office of General Counsel

RECEIVED Um Basse To

DATE 3-24-16

Matilda Sanders PSC-09-0583 - 45 - TC

From: Sent: Gloria Ross

Gioria Ros

To: Cc: Subject: Friday, August 28, 2009 5:01 PM

CLK - Orders / Notices Lee Eng Tan; Adam Teitzman Order / Notice Submitted

Date and Time:

8/28/2009 4:58:00 PM

Docket Number: Filename / Path: 060614-TC

I:\2006\060614\060614 Final Order 08-20-09.tlt.doc

14 Mach 's orline

ORDER ACCEPTING SETTLEMENT OFFER

faced 1 mailed 0 emailed 1 Certified 1 FPSC, CLK - CORRESPONDENCE Administrative Parties Consumer DOCUMENT NO. 05333.07 DISTRIBUTION:

060614

FLORIDA PUBLIC SERVICE COMMISSION CASE MANAGEMENT SYSTEM PARTICIPATING EMAIL ADDRESSES FOR DOCKET 060614

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
Correctional Billing Services	TJ054	CHopfinger@securustech.net	No
Foley & Lardner, LLP (08TLH)		ckise@foley.com	No
Global Tel*Link Corporation	TI309	DCukier@gtl.net	No
Keefe Law Firm (09)		vkaufman@kagmlaw.com	No
Messer Law Firm (06a)		fself@lawfla.com	No
TCG	TG800	DCukier@gtl.net	No

Commission Clerk

From:

Commission Clerk

Sent:

Monday, August 31, 2009 1:16 PM

Subject:

Order or Notice issued by the Public Service Commission (Email ID = 582748)

Attachments: 08975-09.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

Matilda Sanders

From:

Gloria Ross

Sent:

Thursday, January 08, 2009 10:18 AM

To: Cc: CLK - Orders / Notices

Subject:

Lee Eng Tan; Adam Teitzman
Order / Notice Submitted

Date and Time:

1/8/2009 10:11:00 AM

Docket Number:

060614-TC

Filename / Path:

1:\2006\060614\060614.meeting notice 1 12 09.doc

Notice Type:

Memo for Issuance

FPSC, CLK - CORRESPONDENCE

Administrative Parties Consumer

DOCUMENT NO. 05333-07

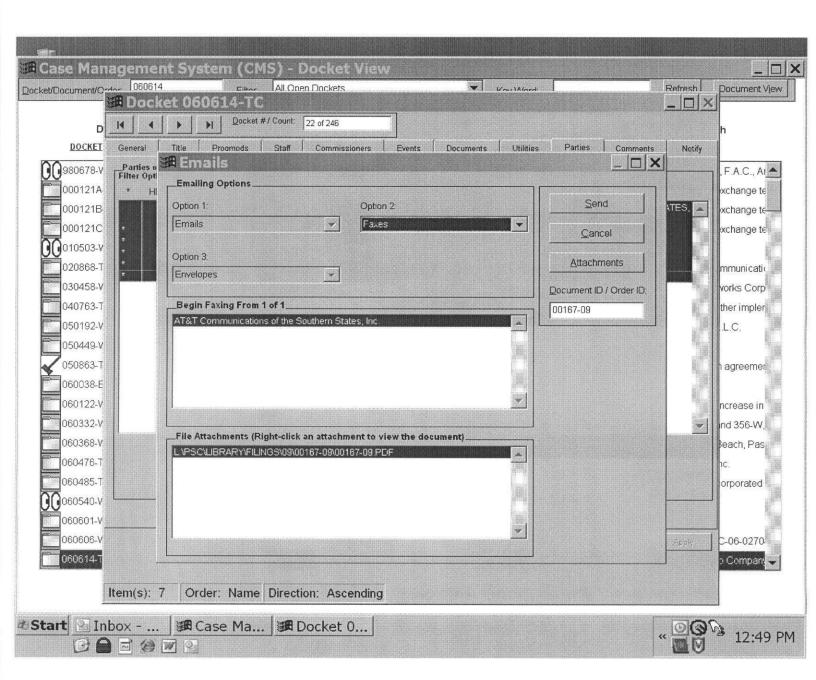
DISTRIBUTION:

NOTICE OF MEETING

l faxed O mailed G emailed

FLORIDA PUBLIC SERVICE COMMISSION CASE MANAGEMENT SYSTEM PARTICIPATING EMAIL ADDRESSES FOR DOCKET 060614

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
Correctional Billing Services	TJ054	CHopfinger@securustech.net	No
Foley & Lardner, LLP (08TLH)		ckise@foley.com	No
Global Tel*Link Corporation	TI309	DCukier@gtl.net	No
Messer Law Firm (06a)		fself@lawfla.com	No
Moyle Law Firm (06)		jmoylejr@moylelaw.com	No
TCG	TG800	DCukier@gtl.net	No



Marguerite McLean

Marguerite McLean From:

Sent: Monday, October 13, 2008 3:41 PM

To: Rick Moses

Cc: Ray Kennedy; Brenda Merritt

Subject: RE: Confidential filing 09647-08 in Docket No. 060614-TC Compliance investigation of TCG Public

Communications, Inc. for apparent violation of Section 364.183(1), F.S., Access to Company Records, and

determination of amount and appropriate method for ref

DN 09647-08 has been changed to RCP.

thanks.

From: Rick Moses

Sent: Monday, October 13, 2008 3:30 PM

To: Marguerite McLean

Subject: RE: Confidential filing 09647-08 in Docket No. 060614-TC Compliance investigation of TCG Public Communications, Inc. for apparent violation of Section 364.183(1), F.S., Access to Company Records, and determination of amount and appropriate method for ref

I think it should be RCP as OPR because it is a compliance docket.

From: Marquerite McLean

Sent: Monday, October 13, 2008 1:53 PM

To: Ray Kennedy; Rick Moses

Cc: Brenda Merritt

Subject: RE: Confidential filing 09647-08 in Docket No. 060614-TC Compliance investigation of TCG Public Communications, Inc. for apparent violation of Section 364.183(1), F.S., Access to Company Records, and determination of amount and appropriate method for ref

i assigned this confidential document to SSC because that is the OPR. Should this case be assigned to SSC as the OPR?

Marguerite.

From: Brenda Merritt

Sent: Monday, October 13, 2008 1:38 PM

To: Marquerite McLean

Subject: FW: Confidential filing 09647-08 in Docket No. 060614-TC Compliance investigation of TCG Public Communications, Inc. for apparent violation of Section 364.183(1), F.S., Access to Company Records, and determination of amount and appropriate method for ref

Please change as indicated below. Thanks.

From: Ray Kennedy

Sent: Monday, October 13, 2008 1:33 PM

To: Brenda Merritt

Cc: Rick Moses; Beth Salak

Subject: RE: Confidential filing 09647-08 in Docket No. 060614-TC Compliance investigation of TCG Public Communications, Inc. for apparent violation of Section 364.183(1), F.S., Access to Company Records, and determination of amount and appropriate

10/15/2008

FPSC, CLK - CORRESPONDENCE Administrative Parties Consumer

DOCUMENT NO. 05333-07

DISTRIBUTION:

method for ref

Brenda.

Please have this changed to RCP not SSC. Thanks

From: Ray Kennedy

Sent: Monday, October 13, 2008 1:32 PM

To: Rick Moses; Beth Salak

Subject: RE: Confidential filing 09647-08 in Docket No. 060614-TC Compliance investigation of TCG Public Communications, Inc. for apparent violation of Section 364.183(1), F.S., Access to Company Records, and determination of amount and appropriate method for ref

I will.

From: Rick Moses

Sent: Monday, October 13, 2008 1:27 PM

To: Ray Kennedy; Beth Salak

Subject: FW: Confidential filing 09647-08 in Docket No. 060614-TC Compliance investigation of TCG Public Communications, Inc. for apparent violation of Section 364.183(1), F.S., Access to Company Records, and determination of amount and appropriate method for ref

I think this should be in your shop, but evidently it's assigned here. Ray, do you want to check it out?

From: Marguerite McLean

Sent: Monday, October 13, 2008 1:16 PM

To: Richard Tudor; Rick Moses; June Ariola; Mary Diskerud; Timolyn Henry

Subject: Confidential filing 09647-08 in Docket No. 060614-TC Compliance investigation of TCG Public Communications, Inc. for apparent violation of Section 364.183(1), F.S., Access to Company Records, and determination of amount and appropriate method for refundi

The division responsible for this confidential document has been set to: SSC

DOCKET TITLE = Compliance investigation of TCG Public Communications, Inc. for apparent violation of Section 364.183(1), F.S., Access to Company Records, and determination of amount and appropriate method for refunding overcharges for collect calls made from inmate pay telephones.

DOCUMENT DESCRIPTION = TCG (Self) - (CONFIDENTIAL) Certain information provided in response to staff's request from 9/29/08 agenda.

Document Filed 10/13/08

This is an automatically generated e-mail; no response/reply is necessary.

Matilda Sanders

From:

Gloria Ross

Sent:

Monday, October 06, 2008 1:51 PM

To:

CLK - Orders / Notices

Cc: Subject: Lee Eng Tan
Order / Notice Submitted

Date and Time:

10/6/2008 1:48:00 PM

Docket Number:

060614-TC

Filename / Path:

I:\2006\060614\060614.meeting notice 10 09 08.doc

Notice Type:

Memo for Issuance

FPSC, CLK - CORRESPONDENCE

Administrative Parties Consumer

DOCUMENT NO. 05333-07

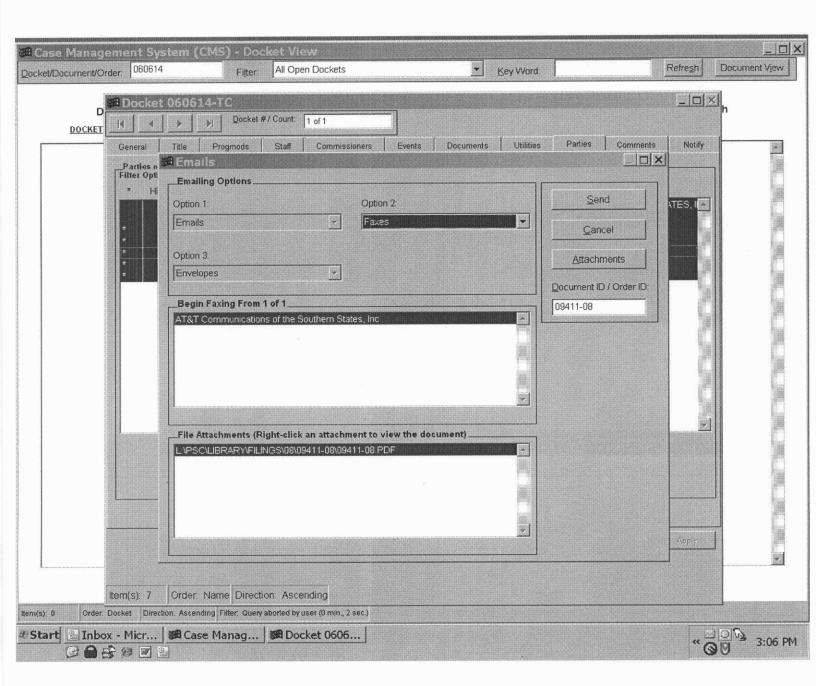
DISTRIBUTION:

Meeting re: Inmate Payphone System (Miami-Dade County), 9:00 a.m., October 9, 2008

1 faxed
0 mailed
6 emailed

FLORIDA PUBLIC SERVICE COMMISSION CASE MANAGEMENT SYSTEM PARTICIPATING EMAIL ADDRESSES FOR DOCKET 060614

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
Correctional Billing Services	TJ054	CHopfinger@securustech.net	No
Foley & Lardner, LLP (08TLH)		ckise@foley.com	No
Global Tel*Link Corporation	T1309	DCukier@gtl.net	No
Messer Law Firm (06a)		fself@lawfla.com	No
Moyle Law Firm (06)		jmoylejr@moylelaw.com	No
TCG	TG800	DCukier@gtl.net	No



Matilda Sanders

From:

Theresa Walsh

Sent:

Wednesday, October 01, 2008 4:45 PM CLK - Orders / Notices; Lee Eng Tan

To: Subject:

Order / Notice Submitted

Date and Time:

10/1/2008 4:43:00 PM

Docket Number:

060614

Filename / Path:

Cancellation of 10 02 08 meeting.doc

FPSC, CLK - CORRESPONDENCE

Administrative Parties Consumer

DOCUMENT NO. 05333-07

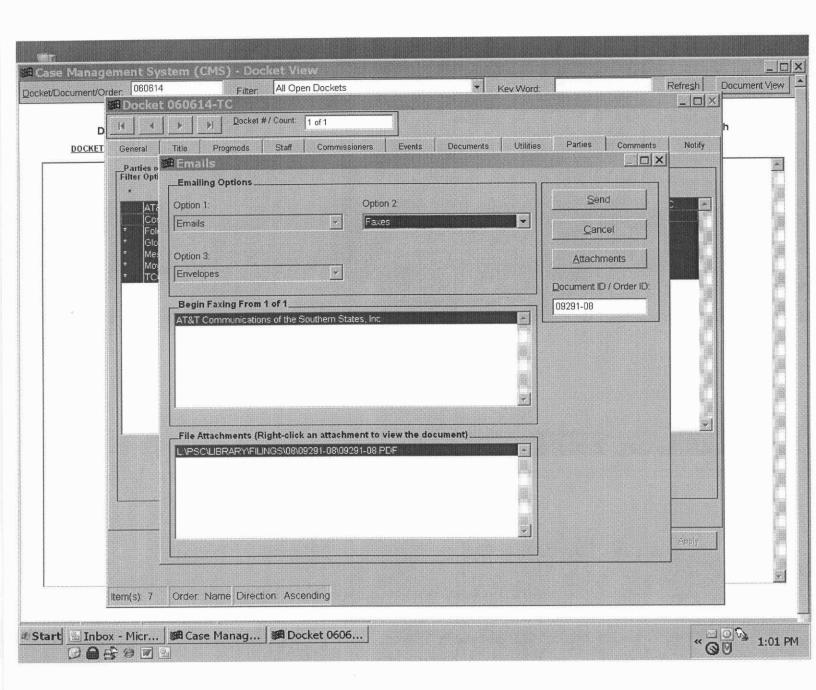
DISTRIBUTION:

Please distribute the above-referenced meeting notice tomorrow to all the parties and interested persons in Docket No. 060614-TC.

| Faxed | O mailed | G emailed

FLORIDA PUBLIC SERVICE COMMISSION CASE MANAGEMENT SYSTEM PARTICIPATING EMAIL ADDRESSES FOR DOCKET 060614

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
Correctional Billing Services	TJ054	CHopfinger@securustech.net	No
Foley & Lardner, LLP (08TLH)		ckise@foley.com	No
Global Tel*Link Corporation	TI309	DCukier@gtl.net	No
Messer Law Firm (06a)		fself@lawfla.com	No
Moyle Law Firm (06)		jmoylejr@moylelaw.com	No
TCG	TG800	DCukier@gtl.net	No



Matilda Sanders

From:

Theresa Walsh

Sent:

Wednesday, October 01, 2008 10:05 AM CLK - Orders / Notices; Lee Eng Tan

To: Subject:

Order / Notice Submitted

Date and Time:

10/1/2008 10:00:00 AM

Docket Number:

060614

Filename / Path:

060614.meeting notice 10 02 08.doc

FPSC, CLK - CORRESPONDENCE

Administrative_Parties_Consumer

DOCUMENT NO. 0 5333-07

DISTRIBUTION:

Please distribute the above-referenced meeting notice to all the parties and interested persons in Docket No. 060614-TC.

6-emailed 1-faxed

FLORIDA PUBLIC SERVICE COMMISSION CASE MANAGEMENT SYSTEM PARTICIPATING EMAIL ADDRESSES FOR DOCKET 060614

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
Correctional Billing Services		CHopfinger@securustech.net	No
Foley & Lardner, LLP (08TLH)		ckise@foley.com	No
Global Tel*Link Corporation	TI309	DCukier@gtl.net	No
Messer Law Firm (06a)		fself@lawfla.com	No
Moyle Law Firm (06)		jmoylejr@moylelaw.com	No
TCG	TG800	DCukier@gtl.net	No

State of Florida



Aublic Serbice Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N

DATE:

September 8, 2008

DOCUMENT NO. 0 5333-07 DISTRIBUTION:

TO:

Beth W. Salak, Director, Division of Regulatory Compliance

FROM:

Commission Clerk - PSC, Office of Commission Clerk

RE:

Request to Copy Confidential Document No. 08283-08 in Docket No. 060614-TC

The Clerk's Office has received an e-mail from Floyd Self, Esquire with Messer Law Firm requesting a copy of Confidential Document No. 08283-08. GCL/Teitzman and RCP/R. Kennedy have no objection to Mr. Self receiving a copy since he is an official party to the docket. Please approve this request for further processing.

AC:MHMC Enclosure

cc: docket file

Rec'd

dode 9-8-1008

8 September 2008 PPSC Clork Offices (0! RE: Doolet No. 0600% I em coursel for TCG, the party to the this docket. From requesting a copy of the Confidential stell recommendation AGd Log, docement womber 08283-08. The Staff has no objection to my receiving a copy of this Och Jerhal Somet MC MESSER CAPARELLO & SELF, P.A. Attorneys At Law Floyd R. Self Board Certified State and Federal

2618 Centennial Place Tallahassee, Florida 32308 email: fself@lawfla.com

Direct: (850) 425-5213 Phone: (850) 222-0720 Direct Fax: (850) 558-0656

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

IN RE: Docket No. 060614)
Compliance investigation of TCG Public Communications, Inc. for apparent violation of Section 364.183(1), F.S., Access to Company Records, and determination of amount and	SUBPOENA FOR DEPOSITION)))
appropriate method for refunding overcharges for collect calls made from inmate pay telephones.	
THE STATE	OF FLORIDA ERK
TO: Brian Musselwhite c/o Tracy Hatch	91 2: 2
	Si C

YOU ARE COMMANDED to appear before a person authorized by law to take depositions at the <u>Florida Public Service Commission</u>, 2540 Shumard Oak Boulevard, Room 382-D, Tallahassee, <u>Florida</u>, on <u>September 13</u>, 2007, at 9:30 a.m., to testify in this action.

YOU ARE SUBPOENAED to appear by the following attorney(s) and, unless excused from this subpoena by these attorneys or the Commission, you shall respond to this subpoena as directed.

DATED August 31, 2007

(SEAL)

FPSC, CLK - CORRESPONDENCE

Administrative ☐ Parties ☐ Consumer

DOCUMENT NO. 05333 - 07

DISTRIBUTION:

Lee Eng Tan
Office of the General Counsel
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Sepilor Attorney

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Compliance investigation of TCG Public | DOCKET NO. 060614-TC Communications, Inc. for apparent violation of Section 364.183(1), F.S., Access to Company Records, and determination of amount and appropriate method for refunding overcharges for collect calls made from inmate pay telephones.

DATED: AUGUST 31, 2007

COMMISSION STAFF'S NOTICE OF DEPOSITION UPON ORAL EXAMINATION

TO: Mr. Tracy Hatch, Esquire AT&T Communications of the Southern States, LLC d/b/a AT&T 101 N. Monroe Street, Suite 700 Tallahassee, FL 32301-1546

NOTICE is hereby given that the Staff of the Florida Public Service Commission will take the deposition of Mr. Brian Musselwhite at the following time and location indicated:

9:30 a.m., Thursday, September 13, 2007 Florida Public Service Commission 2540 Shumard Oak Boulevard, Room 382D Tallahassee, Florida

This deposition is being taken for purposes of discovery, for use at trial, or for any other purpose allowed under the Florida Rules of Civil Procedure, the Uniform Rules of Procedure, and the Rules of the Florida Public Service Commission.

A telephone call in number will be available for this deposition. Please dial 1-888-808-6959 (conference code 4136208) at the beginning of the deposition.

Any person requiring some accommodation at this hearing because of a physical impairment should call the Office of Commission Clerk at (850) 413-6770 at least 48 hours prior to the hearing. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

COMMISSION STAFF'S NOTICE OF DEPOSITION UPON ORAL EXAMINATION OF MR. BRIAN MUSSELWHITE DOCKET NO. 060614-TC PAGE 2

Please govern yourselves accordingly.

LEE ENG TAN

ATTORNEY, STAFF COUNSEL

FLORIDA PUBLIC SERVICE COMMISSION

2540 Shumard Oak Boulevard

Gerald L. Gunter Building Tallahassee, Florida 32399-0850

Telephone: (850) 413-6185

BEFORE THE PUBLIC SERVICE COMMISSION

In re: Compliance investigation of TCG Public | DOCKET NO. 060614-TC Communications, Inc. for apparent violation of Section 364.183(1), F.S., Access to Company Records, and determination of amount and appropriate method for refunding overcharges for collect calls made from inmate pay telephones.

DATED: AUGUST 31, 2007

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that one true copy of COMMISSION STAFF'S NOTICE OF DEPOSITION BY ORAL EXAMINATION OF MR. BRIAN MUSSELWHITE has been furnished to Mr. Tracy Hatch, AT&T Communications of the Southern States, LLC d/b/a AT&T, 101 N. Monroe Street, Suite 700, Tallahassee, FL 32301-1546 and one copy of the foregoing has been furnished to the following by Electronic and U. S. mail this 31st day of August, 2007:

AT&T Florida James Meza c/o Greg Follensbee 150 South Monroe Street, Suite 400 Tallahassee, FL 32303-1556

Messer Law Firm Floyd R. Self P.O. Box 15579 Tallahassee, FL 32317

TCG Linda Gaston c/o Global Tel*Link Corporation 2609 Cameron Street Mobile, AL 36607-3104

Moyle Law Firm Jon C. Moyle, Jr. 118 North Gadsden Street Tallahassee, FL 32301

Global Tel*Link Tom Hearn 2609 Cameron Street Mobile, AL 36607

LEE ENG TAN Staff Counsel

FLORIDA PUBLIC SERVICE COMMISSION 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850 (850) 413-6199

060614

From:

Lee Eng Tan

Sent:

Tuesday, October 24, 2006 1:58 PM

To:

Kimberley Pena

Cc:

Jackie Schindler

Subject:

Request for Subpoena duces tecum w/o depo

Attachments: GTLQuestions.doc

li Kim,

lease create a subpoena for me with for the following information. We are looking to obtain records from the illowing company. Thanks!

/hom:

ivercom Systems, Inc. d/b/a Correctional Billing Services

lo Curtis Hopfinger 1651 Dallas Parkway allas, TX 75254-7476

72) 277-0319

sponse Time and Date: 30 days from issuance of Subpoena

nat they need to provide: A response to the following inquiries. (SEE ATTACHMENT)

orney to contact: Lee Eng Tan, Attorney, Office of General Counsel

t let me know when it is prepared and I will come down and pick it up.

nks for your assistance.

Eng

: Eng Tan

orney

ce of the General Counsel

)) 413-6185

@psc.state.fl.us

1/2006

Please provide us with the following information for the time period January 1999 and ending August 31, 2006.

- 1. Any and all requests and correspondence regarding telephone equipment sensitivity settings for the correctional facilities served by TCG in the state of Florida.
- 2. Any records of modifications and changes to sensitivity levels for the telephone equipment for the correctional facilities served by TCG in the state of Florida.
- 3. Complete copies of any and all contracts between TCG and Evercom d/b/a Correctional Billing Services governing work performed for TCG by Evercom d/b/a Correctional Billing Services.
- 4. Please provide the information below for calls that terminated and another call was completed to the same telephone number within 10 minutes for correctional facilities, identified by month and location, served by TCG in the state of Florida.
 - (a) LOCAL Number of calls
 - (b) Intrastate Number of calls and minutes

Kimberley Pena

From: Lee Eng Tan

Sent: Tuesday, October 24, 2006 2:34 PM

To: Kimberley Pena

Subject: RE: Request for Subpoena duces tecum w/o depo

Kim,

Can the subpoena date be for tomorrow?

From: Kimberley Pena

Sent: Tuesday, October 24, 2006 2:26 PM

To: Lee Eng Tan

Subject: RE: Request for Subpoena duces tecum w/o depo

It is available for pickup.

From: Lee Eng Tan

Sent: Tuesday, October 24, 2006 1:58 PM

Fo: Kimberley Pena **Cc:** Jackie Schindler

Subject: Request for Subpoena duces tecum w/o depo

1i Kim,

Please create a subpoena for me with for the following information. We are looking to obtain records from the ollowing company. Thanks!

Vhom:

Evercom Systems, Inc. d/b/a Correctional Billing Services

% Curtis Hopfinger 4651 Dallas Parkway allas, TX 75254-7476

372) 277-0319

esponse Time and Date: 30 days from issuance of Subpoena

hat they need to provide: A response to the following inquiries. (SEE ATTACHMENT)

:torney to contact: Lee Eng Tan, Attorney, Office of General Counsel

Just let me know when it is prepared and I come down and pick it up.

Thanks for your assistance.

Lee Eng

Lee Eng Tan Attorney Office of the General Counsel (850) 413-6185 tan@psc.state.fl.us

BEFORE THE LORIDA PUBLIC SERVICE DMMISSION

IN RE: Docket 060614-TC - Compliance
investigation of TCG Public Communications, Inc.
for apparent violation of Section 364.183(1), F.S.,
Access to Company Records, and determination
of amount and appropriate method for refunding
overcharges for collect calls made from inmate
pay telephones.

SUBPOENA DUCES TECUM WITHOUT DEPOSITION

THE STATE OF FLORIDA

TO <u>Evercom Systems, Inc. d/b/a Correctional Billing Services c/o Curtis Hopfinger, 14651 Dallas</u> Parkway, Dallas, TX 75254-7476.

YOU ARE COMMANDED to appear at the Florida Public Service Commission, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399, within 30 days from issuance of this subpoena, or at such other time and place as may be mutually agreed upon by counsel, and to have with you at that time and place the following:

All documents set forth in the attachment.

These items will be inspected and may be copied at that time. You will not be required to surrender the original items. You may comply with this subpoena by providing legible copies of the items to be produced to the attorney whose name appears on this subpoena on or before the scheduled date of production. You may mail or deliver the copies to the attorney whose name appears on this subpoena and thereby eliminate your appearance at the time and place specified above. You have the right to object to the production pursuant to this subpoena at any time before production by giving written notice to the attorney whose name appears on this subpoena. THIS WILL NOT BE A DEPOSITION. NO TESTIMONY WILL BE TAKEN.

YOU ARE SUBPOENAED by the following attorney to (1) appear as specified, or (2) furnish the records instead of appearing as provided above, and, unless excused from this subpoena by this attorney or the Commission, you shall respond to this subpoena as directed.

DATED on October 25, 2006.

Blanca S. Bayó, Director Division of the Commission Clerk and Administrative Services Florida Public Service Commission

(SEAL)

Kay Flynn, Chief, Bureau of Records

Lee Eng Tan

2540 Shumard Oak Boulevard, Tallahassee,

Florida 32399-0850

Attorney for Florida Public Service

Commission

Attachment Subpoena to Evercom 10/25/2006

Please provide us with the following information for the time period January 1999 and ending August 31, 2006.

- 1. Any and all requests and correspondence regarding telephone equipment sensitivity settings for the correctional facilities served by TCG in the state of Florida.
- 2. Any records of modifications and changes to sensitivity levels for the telephone equipment for the correctional facilities served by TCG in the state of Florida.
- 3. Complete copies of any and all contracts between TCG and Evercom d/b/a Correctional Billing Services governing work performed for TCG by Evercom d/b/a Correctional Billing Services.
- 4. Please provide the information below for calls that terminated and another call was completed to the same telephone number within 10 minutes for correctional facilities, identified by month and location, served by TCG in the state of Florida.
 - (a) LOCAL Number of calls
 - (b) Intrastate Number of calls and minutes

ADMINISTRATIVE

Kimberley Pena

From: Jackie Schindler

Sent: Friday, September 22, 2006 12:15 PM

To: Kimberley Pena; Adam Teitzman

Subject: RE: Request for Subpoena duces tecum w/o depo

ves, it's docket no. 060614-TC -

From: Kimberley Pena

Sent: Friday, September 22, 2006 12:13 PM

To: Adam Teitzman; Jackie Schindler

Subject: FW: Request for Subpoena duces tecum w/o depo

Is there a docket attach to these subpoenas? If not what is the "RE:"?

From: Lee Eng Tan

Sent: Thursday, September 21, 2006 3:43 PM

To: Kimberley Pena

Subject: Request for Subpoena duces tecum w/o depo

Hi Kim,

Please create three (3) subpoenas for me with for the following information by noon tomorrow if possible. We are looking to obtain records from the following companies. If I have left any information out, please let me know. I will be out of town tomorrow, please contact Adam if you require assistance tomorrow. Thanks!

Whom:

1)Global Tel*Link Corporation

c/o Floyd R. Self

Messer, Caparello & Self, P.A. 2618 Centennial Place Tallahassee, FL 32308

850-222-0720

2) AT&T Communications of the Southern States, LLC d/b/a AT&T c/o Tracey Hatch

101 N. Monroe Street, Suite 700 Tallahassee, FL 32301-1546

(850) 425-6360

3) Evercom Systems, Inc. d/b/a Correctional Billing Services

c/o Curtis Hopfinger 14651 Dallas Parkway Dallas, TX 75254-7476

(972) 277-0319

DOCUMENT NUMBER-CATE

05333 JUL-25

F000 00121444444

Response Time and Date: 30 days from issuance of Subpoena

What they need to provide: A response to the following inquiries. (SEE ATTACHMENT)

Attorney to contact: Lee Eng Tan, Attorney, Office of General Counsel

Just let me know when it is prepared and I will come down and pick it up.

Thanks for your assistance.

Lee Eng

Kimberley Pena

From:

Lee Eng Tan

Sent:

Thursday, September 21, 2006 3:43 PM

To:

Kimberley Pena

Subject:

Request for Subpoena duces tecum w/o depo

Attachments: GTLQuestions(Global).doc; GTLQuestions(ATT).doc; GTLQuestions.doc

Hi Kim.

Please create three (3) subpoenas for me with for the following information by noon tomorrow if possible. We are looking to obtain records from the following companies. If I have left any information out, please let me know. I will be out of town tomorrow, please contact Adam if you require assistance tomorrow. Thanks!

Whom:

1)Global Tel*Link Corporation

c/o Floyd R. Self

Messer, Caparello & Self, P.A. 2618 Centennial Place Tallahassee, FL 32308

850-222-0720

2) AT&T Communications of the Southern States, LLC d/b/a AT&T c/o Tracey Hatch

101 N. Monroe Street, Suite 700 Tallahassee, FL 32301-1546

(850) 425-6360

3) Evercom Systems, Inc. d/b/a Correctional Billing Services

c/o Curtis Hopfinger 14651 Dallas Parkway Dallas, TX 75254-7476

(972) 277-0319

Response Time and Date: 30 days from issuance of Subpoena

What they need to provide: A response to the following inquiries. (SEE ATTACHMENT)

Attorney to contact: Lee Eng Tan, Attorney, Office of General Counsel

Just let me know when it is prepared and I will come down and pick it up.

Thanks for your assistance.

Lee Eng

Global Tel*Link Corporati (Subpoena)

Please provide us with the following information following for the time period of May 31, 2005 and ending August 31, 2006.

- 1. Any and all requests and correspondence regarding telephone equipment sensitivity settings for the correctional facilities served by TCG in the state of Florida.
- 2. Any records of modifications and changes to sensitivity levels for the telephone equipment for the correctional facilities served by TCG in the state of Florida.
- 3. Please provide the information below for calls that terminated and another call was completed to the same telephone number within 10 minutes for correctional facilities, identified by month and location, served by TCG in the state of Florida.
 - (a) LOCAL Number of calls
 - (b) Intrastate Number of calls and minutes
- 4. A complete copy of the contract between AT&T and Global Tel*Link Corporation transferring assets identified as TCG.
- 5. How many complaints have been received by the company from consumers concerning prematurely disconnected calls (for all correctional facilities served by TCG) from the time Global Tel*Link acquired control of TCG.?
 - (a) How many consumers received refunds, and if any, what was the total dollar amount credited?

Please provide us with the following information for the period of January 1999 and ending May 31, 2005.

- 1. Any and all requests and correspondence regarding telephone equipment sensitivity settings for the correctional facilities served by TCG in the state of Florida.
- 2. Any records of modifications and changes to sensitivity levels for the telephone equipment for the correctional facilities served by TCG in the state of Florida.
- 3. Complete copies of any and all contracts between TCG and Evercom d/b/a Correctional Billing Services governing work performed for TCG by Evercom d/b/a Correctional Billing Services.
- 4. Please provide the information below for calls that terminated and another call was completed to the same telephone number within 10 minutes for correctional facilities, identified by month and location, served by TCG in the state of Florida.
 - (a) LOCAL Number of calls
 - (b) Intrastate Number of calls and minutes
- 5. How many complaints have been received by the company from consumers concerning prematurely disconnected calls (for all correctional facilities served by TCG) for the time AT&T controlled TCG?
- (a) How many consumers received refunds, and if any, what was the total dollar amount credited?

Evercom d/b/a Correctional Billing Services (Subpoena)

Please provide us with the following information for the time period January 1999 and ending August 31, 2006.

- 1. Any and all requests and correspondence regarding telephone equipment sensitivity settings for the correctional facilities served by TCG in the state of Florida.
- 2. Any records of modifications and changes to sensitivity levels for the telephone equipment for the correctional facilities served by TCG in the state of Florida.
- 3. Complete copies of any and all contracts between TCG and Evercom d/b/a
 Correctional Billing Services governing work performed for TCG by Evercom d/b/a Correctional
 Billing Services.
- 4. Please provide the information below for calls that terminated and another call was completed to the same telephone number within 10 minutes for correctional facilities, identified by month and location, served by TCG in the state of Florida.
 - (a) LOCAL Number of calls
 - (b) Intrastate Number of calls and minutes

BEFORE THE FLORIDA PUBLIC SERVICE OMMISSION

IN RE: Docket 060614-TC - Compliance
investigation of TCG Public Communications, Inc.
for apparent violation of Section 364.183(1), F.S.,
Access to Company Records, and determination
of amount and appropriate method for refunding
overcharges for collect calls made from inmate
pay telephones.

SUBPOENA DUCES TECUM WITHOUT DEPOSITION

THE STATE OF FLORIDA

TO <u>Global Tel*Link Corporation c/o Floyd R. Self, Messer, Caparello & Self, P.A., 2618 Centennial Place, Tallahassee, FL 32308.</u>

YOU ARE COMMANDED to appear at the Florida Public Service Commission, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399, within 30 days from issuance of this subpoena, or at such other time and place as may be mutually agreed upon by counsel, and to have with you at that time and place the following:

All documents set forth in the attachment.

These items will be inspected and may be copied at that time. You will not be required to surrender the original items. You may comply with this subpoena by providing legible copies of the items to be produced to the attorney whose name appears on this subpoena on or before the scheduled date of production. You may mail or deliver the copies to the attorney whose name appears on this subpoena and thereby eliminate your appearance at the time and place specified above. You have the right to object to the production pursuant to this subpoena at any time before production by giving written notice to the attorney whose name appears on this subpoena. THIS WILL NOT BE A DEPOSITION. NO TESTIMONY WILL BE TAKEN.

YOU ARE SUBPOENAED by the following attorney to (1) appear as specified, or (2) furnish the records instead of appearing as provided above, and, unless excused from this subpoena by this attorney or the Commission, you shall respond to this subpoena as directed.

DATED on September 22, 2006.

Blanca S. Bayó, Director Division of the Commission Clerk and Administrative Services Florida Public Service Commission

(SEAL)

Kay Flynn, Chief, Bureau of Records

<u>Lee Eng Tan</u>
<u>2540 Shumard Oak Boulevard, Tallahassee,</u>
<u>Florida 32399-0850</u>
Attorney for <u>Florida Public Service</u>
<u>Commission</u>

Please provide us with the following information for the time period of May 31, 2005, and ending August 31, 2006.

- 1. Any and all requests and correspondence regarding telephone equipment sensitivity settings for the correctional facilities served by TCG in the state of Florida.
- 2. Any records of modifications and changes to sensitivity levels for the telephone equipment for the correctional facilities served by TCG in the state of Florida.
- 3. Please provide the information below for calls that terminated and another call was completed to the same telephone number within 10 minutes for correctional facilities, identified by month and location, served by TCG in the state of Florida.
 - (a) LOCAL Number of calls
 - (b) Intrastate Number of calls and minutes
- 4. A complete copy of the contract between AT&T and Global Tel*Link Corporation transferring assets identified as TCG.
- 5. How many complaints have been received by the company from consumers concerning prematurely disconnected calls (for all correctional facilities served by TCG) from the time Global Tel*Link acquired control of TCG?
 - (a) How many consumers received refunds, and if any, what was the total dollar amount credited?

BEFORE THE FLORIDA PUBLIC SERVICE OMMISSION

IN RE: Docket 060614-TC - Compliance
investigation of TCG Public Communications, Inc.
for apparent violation of Section 364.183(1), F.S.,
Access to Company Records, and determination
of amount and appropriate method for refunding
overcharges for collect calls made from inmate
pay telephones.

SUBPOENA DUCES TECUM WITHOUT DEPOSITION

THE STATE OF FLORIDA

TO <u>Evercom Systems, Inc. d/b/a Correctional Billing Services c/o Curtis Hopfinger, 14651 Dallas Parkway, Dallas, TX 75254-7476.</u>

YOU ARE COMMANDED to appear at the Florida Public Service Commission, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399, within 30 days from issuance of this subpoena, or at such other time and place as may be mutually agreed upon by counsel, and to have with you at that time and place the following:

All documents set forth in the attachment.

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DATED on September 22, 2006.

Blanca S. Bayó, Director Division of the Commission Clerk and Administrative Services Florida Public Service Commission

(SEAL)

Kay Flynn, Chief, Bureau of Records

<u>Lee Eng Tan</u>
<u>2540 Shumard Oak Boulevard, Tallahassee,</u>
<u>Florida 32399-0850</u>
Attorney for <u>Florida Public Service</u>

Commission

Attachment to Subpoena Duces Tecum to Evercom Systems, Inc. September 22, 2006

Please provide us with the following information for the time period January 1999 and ending August 31, 2006.

- 1. Any and all requests and correspondence regarding telephone equipment sensitivity settings for the correctional facilities served by TCG in the state of Florida.
- 2. Any records of modifications and changes to sensitivity levels for the telephone equipment for the correctional facilities served by TCG in the state of Florida.
- 3. Complete copies of any and all contracts between TCG and Evercom d/b/a Correctional Billing Services governing work performed for TCG by Evercom d/b/a Correctional Billing Services.
- 4. Please provide the information below for calls that terminated and another call was completed to the same telephone number within 10 minutes for correctional facilities, identified by month and location, served by TCG in the state of Florida.
 - (a) LOCAL Number of calls
 - (b) Intrastate Number of calls and minutes

BEFORE THE FLORIDA PUBLIC SERVICE OMMISSION

IN RE: Docket 060614-TC - Compliance
investigation of TCG Public Communications, Inc.
for apparent violation of Section 364.183(1), F.S.,
Access to Company Records, and determination
of amount and appropriate method for refunding
overcharges for collect calls made from inmate
pay telephones.

SUBPOENA DUCES TECUM WITHOUT DEPOSITION

THE STATE OF FLORIDA

TO <u>AT&T Communications of the Southern States, LLC d/b/a AT&T c/o Tracy Hatch, 101 N. Monroe Street, Suite 700, Tallahassee, FL 32301-1546.</u>

YOU ARE COMMANDED to appear at the Florida Public Service Commission, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399, within 30 days from issuance of this subpoena, or at such other time and place as may be mutually agreed upon by counsel, and to have with you at that time and place the following:

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DATED on September 22, 2006.

Blanca S. Bayó, Director Division of the Commission Clerk and Administrative Services Florida Public Service Commission

(SEAL)

Kay Flynn, Chief, Bureau of Records

Lee Eng Tan

2540 Shumard Oak Boulevard, Tallahassee,

Florida 32399-0850

Attorney for Florida Public Service

Commission

Please provide us with the following information for the period of January 1999 and ending May 31, 2005.

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- 2. Any records of modifications and changes to sensitivity levels for the telephone equipment for the correctional facilities served by TCG in the state of Florida.
- 3. Complete copies of any and all contracts between TCG and Evercom d/b/a Correctional Billing Services governing work performed for TCG by Evercom d/b/a Correctional Billing Services.
- 4. Please provide the information below for calls that terminated and another call was completed to the same telephone number within 10 minutes for correctional facilities, identified by month and location, served by TCG in the state of Florida.
 - (a) LOCAL Number of calls
 - (b) Intrastate Number of calls and minutes
- 5. How many complaints have been received by the company from consumers concerning prematurely disconnected calls (for all correctional facilities served by TCG) for the time AT&T controlled TCG?
- (a) How many consumers received refunds, and if any, what was the total dollar amount credited?

Section 1 - Bureau of Records Completes

Docket No. 060614-TC Date Docketed: 09/13/2006 Title: Compliance investigation of TCG Public Communications, Inc. for apparent violation of Section 364.183(1), F.S., Access to Company Records, and determination of amount and appropriate method for refunding overcharges for collect calls made from Company: TCG Public Communications, Inc. inmate pay telephones FPSC, CLK - CORRESPONDENCE XAdministrative Parties Consumer DOCUMENT NO. 05333-0 DISTRIBUTION: Official Filing Date: _____ Expiration: Last Day to Suspend: Referred to: CCA (CMP) **ECR** GCL PIF RCA SCR SGA ("()" indicates OPR) Section 2 - OPR Completes and returns to CCA in 10 workdays. Time Schedule Program Module B10(a); A18(a) WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770 Staff Assignments Due Dates OPR Staff 0 Current CASR revision level Previous Current 1. 2. 3. 4. 5. 6. 7. Staff Counsel 8. 9. 10. **OCRs** 11. 12. 13. 14. 15. 16. 17. 18. 19. 20. 21. 22. 23. 24. 25. 26. 27. 28. 29. Recommended assignments for hearing 30. and/or deciding this case: 31. 32. Full Commission ___ Commission Panel __ 33. Hearing Examiner Staff 34. 35. Date filed with CCA:___ 36. 37. Initials OPR 38. Staff Counsel 39. 40 Section 3 - Chairman Completes Assignments are as follows: - Hearing Officer(s) Prehearing Officer Commissioners Hrg Staff Commissioners ADM Exam ALL ED DS AR CT TW ED DS AR CT TW Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case. Approved: Where one Commissioner, a Hearing Examiner or a Staff Member is Date: assigned the full Commission decides the case.

PSC/CCA015-C (Rev. 01/03)

Section 1 - Bureau of Records Complete

Docket No. <u>060614-TC</u> Date Docketed: <u>09/13/2006</u> Title:

TCG Public Communications, Inc.

Compliance investigation of TCG Public Communications, Inc. for apparent violation of Section 364.183(1), F.S., Access to Company Records, and determination of amount and appropriate method for refunding overcharges for collect calls made from inmate pay telephones.

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Staff Counsel	L Tan, A Teitzman		8.										
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Date filed with	CCA: <u>09/19/2006</u>		36. 37.	,———									
Initials OPR			38.	B									
	Counsel		39.										
			40.			- C-77							
Section 3 - Cha	irman Completes		A	ssignmen	ts are a	s follow:	s:						
- Heari	ng Officer(s)					-	Prehe	earing Of	ficer				
	ssioners	Hrg	Staff				Commi	issioners		ADM			

Where panels are assigned the senior Commissioner is Panel Chairman:

Exam

the identical panel decides the case.

AR

CT

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

TW

Approved: Date:

AR

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09/19/2006

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ALL

Docket No. 060614-TC Date Docketed: 09/13/2006 Title: Compliance investigation of TCG Public Communications, Inc.

for apparent violation of Section 364.183(1), F.S., Access to Company Records, and determination of amount and appropriate Company: TCG Public Communications, Inc. method for refunding overcharges for collect calls made from

inmate pay telephones.

Official Filing Date: _____ Expiration: Last Day to Suspend: _ Referred to: CCA (CMP) **ECR** GCL PIF **RCA** SGA SCR ("()" indicates OPR) Section 2 - OPR Completes and returns to CCA in 10 workdays. Time Schedule Program Module B10(a); A18(a) WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770 Staff Assignments Due Dates C Lewis, K Curry 1 Current CASR revision level OPR Staff Previous Current R Kennedy 1. Staff Recommendation 11/08/2006 01/10/2007 2. 11/21/2006 01/23/2007 Agenda 12/11/2006 02/12/2007 PAA Order 3. 4. 5. 6. 7. L Tan, A Teitzman Staff Counsel 8. 9. 10. **OCRs** 11. 12. 13. 14. 15. 16. 17. 18. 19. 20. 21. 22. 23. 24. 25. 26. 27. 28. 29. Recommended assignments for hearing 30. and/or deciding this case: 31. 32. Full Commission X Commission Panel _ 33. Hearing Examiner ___ Staff 34. 35. 36. Date filed with CCA: 10/25/2006 37. 38. Initials OPR 39. Staff Counsel_ 40.

Section 3 - Chairman Completes

Assignments are as follows:

	Co	ommiss	ioner	'S		Hrg Exam	Staff
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Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: Date:

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Prehearing Officer Commissioners

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Docket No. $\underline{060614\text{-TC}}$ Date Docketed: $\underline{09/13/2006}$ Title: Compliance investigation of TCG Public Communications, Inc.

TCG Public Communications, Inc.

for apparent violation of Section 364.183(1), F.S., Access to Company Records, and determination of amount and appropriate method for refunding overcharges for collect calls made from

inmate pay telephones.

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	Staff Assignments	FOR U	PDATES CO	NTACT TH	E RECORDS	S SECTION	N: (850) 4	13-6770			
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OPR Staff	C Lewis, K Curry		Current	: CASR re	evision 1	evel			Previou	s Cu	rrent
	R Kennedy	1.	Staff Re	commenda	tion				01/10/200	7 03/0	01/2007
		2.	Agenda	Commercia					01/23/200		13/2007
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Staff Counsel	L Tan, A Teitzman	8.									
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Hearing Examine	r Staff	34.							_		
	_	35.									
Date filed with	CCA: 01/17/2007	36.									
		37.							-	-	
Initials OPR	Counsel	38. 39.									
Starr	Counsel	40.									
Section 3 - Cha	irman Completes		Assignmen	ts are a	s follows	s:					
						D I	andr- Of	ficer			
- Heari	ng Officer(s)				Parameter Comment	Prene	aring Of	icer			

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

LT

Hrg

Exam

Staff

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: Date:

Commissioners

CT

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ADM

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Commissioners

AR

CT

TW

Section 1 - Bureau of Records Complete:

Docket No. <u>060614-TC</u> Date Docketed: <u>09/13/2006</u> Title:

Company: TCG Public Communications, Inc. Compliance investigation of TCG Public Communications, Inc. for apparent violation of Section 364.183(1), F.S., Access to Company Records, and determination of amount and appropriate method for refunding overcharges for collect calls made from

inmate pay telephones.

Official Filing	Date:		Expiratio	n:						
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									Due	Dates
OPR Staff	C Lewis, K Curry		Current	- CASD ma	wision 1	Love			Previous	
JER SLATT	R Kennedy, D Mailhot	- 13	Current	. CASK PE	VISION I	evei			Previous	Current
	R Moses, P Vickery	1.	Staff Re	commenda	tion				03/01/2007	03/15/2007
		2.	Agenda						03/13/2007	
	4	3.	PAA Orde	er					04/02/2007	04/16/2007
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		6.								
		7.								
Staff Counsel	L Tan, A Teitzman	8.								
	P Wiggins	9.								
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OCRs		12.	9							
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Recommended ass	ignments for hearing	30.								
and/or deciding	this case:	31.								
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Hearing Examine	X Commission Panel	33. 34.								
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Date filed with	CCA: 02/12/2007	36.	711							
		37.								
Initials OPR		38.								
Staff	Counsel	39.	4							
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section 3 - tha	man compretes	9	as i gimeli	cs are a	S TOTTOMS					
- Heari	ng Officer(s)					Prehe	aring Of	ficer		

Where panels are assigned the senior Commissioner is Panel Chairman:

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Hrg

Exam

Staff

the identical panel decides the case.

MM

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Commissioners

CT

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved:

CT

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Commissioners

Date:

ADM

ED

ALL

Section 1 - Bureau of Records Complete

Docket No. <u>060614-TC</u> Date Docketed: <u>09/13/2006</u> Title:

Company: TCG Public Communications, Inc.

for

Compliance investigation of TCG Public Communications, Inc. for apparent violation of Section 364.183(1), F.S., Access to Company Records, and determination of amount and appropriate method for refunding overcharges for collect calls made from

inmate pay telephones.

Referred to:	pend:		CCA	(CMP)	ECR	GCL	PIF	RCA	SCR	SGA	
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OPR Staff	C Lewis, K Curry	1 6	4 Current	t CASR re	vision 1	level			Previou	ıs (Current
	R Kennedy, D Mailhot										
	R Moses, P Vickery	1.	Staff Re	ecommenda	tion				03/15/20	07 04	1/12/2007
		2.	Agenda						03/27/20	07 04	1/24/2007
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Staff Counsel	L Tan, A Teitzman	8.									
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Full Commission	X Commission Panel	33.									
Hearing Examine	r Staff	34.	2								
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Date filed with	CCA: 03/06/2007	36.									
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Initials OPR	_	38.									
Staff	Counsel	39.	7								
C -1' - 2 C'	irman Completes	40.	Assignmen	te are	follow	· ·					
Section 5 - Cha	Tringit Compretes		7.33 i gillieli	es une as	1011011	٠.					
- Heari	ng Officer(s)					Prehe	aring Of	ficer			

Where panels are assigned the senior Commissioner is Panel Chairman:

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Staff

the identical panel decides the case.

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Commissioners

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Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: Date:

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Commissioners

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Section 1 - Bureau of Records Completer

Docket No. <u>060614-TC</u> Date Docketed: <u>09/13/2006</u> Title:

TCG Public Communications, Inc.

Compliance investigation of TCG Public Communications, Inc.

for apparent violation of Section 364.183(1), F.S., Access to Company Records, and determination of amount and appropriate method for refunding overcharges for collect calls made from

inmate pay telephones.

Official Filing	Date:	ı	Expiratio	n:							
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OPR Staff	C Lewis, K Curry		Current	: CASR r	evision l	evel			Previous	Cu	rrent
	R Kennedy, D Mailhot R Moses, P Vickery	1.	Staff Re	commond	ation			77	04/12/200	04/	26/2007
	K Moses, F Vickery	2.	Agenda	Comment	acion				04/24/200		08/2007
		3.	PAA Orde	r					05/14/200		29/2007
		4.			der if No	Protest			NONE	_	22/2007
		5.			Revise C				NONE		31/2007
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		7.									
Staff Counsel	L Tan, A Teitzman	8.								_	
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B . C13 1 141	CCA - 04 /12 /2007	35.									
Date filed with	CCA: 04/12/2007	36. 37.	-								
Initials OPR		38.									
	Counsel	39.									
		40.									
Section 3 - Cha	irman Completes	A	Assignmen	ts are a	s follows	::					

X Where panels are assigned the senior Commissioner is Panel Chairman:

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Exam

Staff

the identical panel decides the case.

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Hearing Officer(s)

Commissioners

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Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

C2

Approved: Date:

CT

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Prehearing Officer

C1

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Commissioners

MM

ADM

Docket No. 060614-TC Date Docketed: 09/13/2006 Title:

Company: TCG Public Communications, Inc.

itle: Compliance investigation of TCG Public Communications, Inc. for apparent violation of Section 364.183(1), F.S., Access to

Company Records, and determination of amount and appropriate method for refunding overcharges for collect calls made from

inmate pay telephones.

Official Filing	Date:		Expir	ation	: _		•					
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OPR Staff	C Lewis, K Curry	1	Cui	rrent	CASR re	evision	level			Previou	s C	urrent
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	R Moses, P Vickery	1. 2.			ommenda	ation				04/26/200		/10/2007
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Staff Counsel	L Tan, A Teitzman	8.										
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Initials OPR		38.										
Staff	Counsel	39.										
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Section 3 - Chai	irman Completes	,	Assig	nments	are as	s follow:	s:					
- Hearir	ng Officer(s)						Prehe	earing Of	ficer			

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Hrg Exam Staff

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

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Approved:

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Commissioners

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Date:

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Commissioners

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Docket No. <u>060614-TC</u> Date Docketed: <u>09/13/2006</u> Title:

Company: TCG Public Communications, Inc.

Compliance investigation of TCG Public Communications, Inc. for apparent violation of Section 364.183(1), F.S., Access to Company Records, and determination of amount and appropriate method for refunding overcharges for collect calls made from inmate pay telephones.

Official Filing	Date:		Expiratio	n:									
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	R Moses, P Vickery	1. 2.	Staff Re	commend	ation						05/10/20		/05/2007
		3.	Agenda PAA Orde	n							06/11/20		/25/2007
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Staff Counsel	L Tan, A Teitzman	8.											
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Date filed with	CLK: 05/10/2007	36.											
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Where panels are assigned the senior Commissioner is Panel Chairman:

the identical panel decides the case.
Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Hrg

Staff

is Date:

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Approved: Pendin

Prehearing Officer

Commissioners

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- Hearing Officer(s)

Commissioners

Docket No. 060614-TC Date Docketed: 09/13/2006 Title:

Company: TCG Public Communications, Inc.

Compliance investigation of TCG Public Communications, Inc. for apparent violation of Section 364.183(1), F.S., Access to Company Records, and determination of amount and appropriate method for refunding overcharges for collect calls made from inmate pay telephones.

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MARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT IT IS TENTATIVE AND SUBJECT ON REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770	("()" indicates	OPR)	X	X		
Staff Assignments Staff Assignments FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770	Section 2 - OPR	Completes and returns to	LK in 10 workdays.	Time S	chedule	
R Rennedy, D Mailhot R Rennedy, D Mailhot R Rennedy, D Mailhot R Rennedy, D Mailhot R Moses, P Vickery 1. Staff Recommendation 05/23/2007 06/22 06/05/2007 07/14 06/05/2007 07/14 06/05/2007 07/14 06/05/2007 07/14 06/05/2007 07/14 06/05/2007 07/14 06/05/2007 07/14 06/05/2007 07/14 06/05/2007 07/14 06/05/2007 08/22 06/05/2007 06/05/2007 06/05/2007 06/05/2007 06/05/2007 06/05/2007 06/05/2007 06/05		B10(a); A18(a)	WARNING: THIS SCHEDULE IS AN INTERNAL IT IS TENTATIVE AND SUBJECT TO REVISI	PLANNING DOCUMENTON.	Τ	
R. Kennedy. D. Mailhot R. Moses, P. Vickery 1. Staff Recommendation 05/23/2007 06/22 Agenda 06/05/2007 07/10 07/10 Agenda 06/05/2007 07/10 07/10 08/25 07/10 08/25 0					Due 1	Dates
R Moses, P Vickery 1. Staff Recommendation 05/23/2007 06/25 07/10 06/05/2007 07/10 06/05/20	OPR Staff	C Lewis, K Curry R Kennedy D Mailhot	8 Current CASR revision level		Previous	Current
2. Agenda 06/05/2007 07/10		R Moses, P Vickery	1. Staff Recommendation		05/23/2007	06/27/2007
Staff Counsel					06/05/2007	07/10/2007
Staff Counsel					06/25/2007	07/30/2007
Staff Counsel			4. Consummating Order if No Protes	st	07/19/2007	08/23/2007
Commended assignments for hearing and/or deciding this case: Staff					10/31/2007	11/30/2007
L Tan, A Teitzman						
P Wiggins	Staff Councel	I Tan A Taitzman				
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Recommended assignments for hearing and/or deciding this case: 30. Full Commission X Commission Panel Bearing Examiner Staff 33. Date filed with CLK: 05/21/2007 36.			28.			
and/or deciding this case: Full Commission X Commission Panel 33. Hearing Examiner Staff 34. Date filed with CLK: 05/21/2007 36.						
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	Date filed with	CLK: 05/21/2007				
	Duce Trieu Willi	03/21/2001	37.			
Initials OPR 38.	Initials OPR					
Staff Counsel 39. 40.	Staff	Counsel				

Where panels are assigned the senior Commissioner is Panel Chairman:

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Exam

Staff

the identical panel decides the case.

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- Hearing Officer(s) Commissioners

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: Date:

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Commissioners

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Docket No. <u>060614-TC</u> Date Docketed: <u>09/13/2006</u> Title:

Company: TCG Public Communications, Inc.

Compliance investigation of TCG Public Communications, Inc. for apparent violation of Section 364.183(1), F.S., Access to Company Records, and determination of amount and appropriate method for refunding overcharges for collect calls made from inmate pay telephones.

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	Starr Assig	Jimeires											20 020	
				18								Due D	ates	
OPR Staff	C Lewis, K Curry		9	Current	: CASR r	evisio	n leve	el			Previ	ous	Cu	rrent
	R Kennedy, D Mail R Moses, P Vicker		1.	Staff Re	command	lation					06/27/	2007	07/1	9/2007
	K MOSES, P VICKEI	У	1 1/200	Agenda	Commenu	ation					07/10/		_	1/2007
			_	PAA Orde	r						07/30/			20/2007
			4.	Consumma	ting Or	der if	No Pi	rotest	t		08/23/	2007	09/1	3/2007
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Staff Counsel	L Tan, R Mann		8.											
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Hearing Examine	r Staff		34.											
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Date filed with	CLK: <u>07/03/2007</u>		36.											
Initials OPR			37. 38.	-										
	Counsel		39.											
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Section 3 - Cha-	irman Completes		Α	ssignmen	ts are a	as foll	ows:							
- Heari	ng Officer(s)			_				Preh	earing O	fficer				
	ssioners	Hrg	Staff					Comm	issioner	s	ADM			

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Exam

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Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

SK

Approved:

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Date:

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ALL

Docket No. <u>060614-TC</u> Date Docketed: <u>09/13/2006</u> Title:

Company: TCG Public Communications, Inc.

Compliance investigation of TCG Public Communications, Inc. for apparent violation of Section 364.183(1), F.S., Access to Company Records, and determination of amount and appropriate method for refunding overcharges for collect calls made from inmate pay telephones.

Official Filing	Date:		Expiratio	n.							
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	Staff Assignments		PDATES CO					113-6770			
	Starr Assignments										
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OPR Staff	C Lewis, K Curry	10	Current	CASR re	vision 1	evel			Previou	s Cu	rrent
	R Kennedy, D Mailhot										
	R Moses, P Vickery	1.	Staff Re	commenda	tion				07/19/20		02/2007
		2.	Agenda PAA Orde						07/31/20		14/2007
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Staff Counsel	L Tan, R Mann	8.	-								
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and/or deciding	this case:	31.			-						
Full Commission	X Commission Panel	33.	-								
Hearing Examine	r Staff	34.									
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Date filed with	CLK: <u>07/17/2007</u>	36.									
		37.									
Initials OPR		38.									
Staff	Counsel	39.									
Section 3 - Char	irman Completes	40. A	ssignment	ts are as	follows	::					
Section 5 Cha	Timen compiletes										
- Heari	ng Officer(s)					Prehe	aring Of	ficer			

Where panels are assigned the senior Commissioner is Panel Chairman:

Hrg

Exam

Staff

the identical panel decides the case.

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Commissioners

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Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

SK

Approved: Date:

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Commissioners

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Docket No. 060614-TC Date Docketed: 09/13/2006 Title:

Company: TCG Public Communications, Inc.

Compliance investigation of TCG Public Communications, Inc. for apparent violation of Section 364.183(1), F.S., Access to Company Records, and determination of amount and appropriate method for refunding overcharges for collect calls made from inmate pay telephones.

Referred to:			ADM	CLK	(CMP)	ECR	GCL	PIF	RCA	SCR	SGA
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OPR Staff	C Lewis, K Curry	1	Current	CASR n	evision 1	evel			Previou	is (Current
OFR SCATT	R Kennedy, D Mailhot	- L	L Current	. CASIC I	CV1310II 1	cvci			11 00 100	.5	our reme
	R Moses, P Vickery	1.	Staff Re	commend	ation				08/02/20	07 08	3/16/2007
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Staff Counsel	L Tan, R Mann	8.									
	A Teitzman, P Wiggins	9. 10.									
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and/or declaing	tills case.	32.									
Full Commission	X Commission Panel	33.	Y								
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Date filed with	CLK: <u>08/08/2007</u>	36.									
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Initials OPR	Counsel	39.									
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Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Hrg

Exam

Staff

Where one Commissioner, a Hearing Examiner or a Staff Member is

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assigned the full Commission decides the case.

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Approved: Date:

CT

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Commissioners

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Commissioners

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Docket No. 060614-TC Date Docketed: 09/13/2006 Title:

Company: TCG Public Communications, Inc.

Compliance investigation of TCG Public Communications, Inc. for apparent violation of Section 364.183(1), F.S., Access to Company Records, and determination of amount and appropriate method for refunding overcharges for collect calls made from inmate pay telephones.

Program Module B OPR Staff Counsel B	Completes and returns to	WARNII IT IS FOR UI 1. 2. 3. 4.	10 workd NG: THIS TENTATIV PDATES CO	SCHEDULE E AND SU NTACT TH	IBJECT TO IE RECORDS	REVISIO S SECTIO	٧.	DOCUMEN		SCR Dates	SGA
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Program Module B OPR Staff Counsel L	Staff Assignments C Lewis, K Curry R Kennedy, D Mailhot	WARNII IT IS FOR UI 1. 2. 3. 4.	TENTATIVE PDATES CO. Current Staff Re	SCHEDULE E AND SU NTACT TH	IBJECT TO IE RECORDS	REVISIO S SECTIO	٧.	DOCUMEN	Τ	. Dates	
OPR Staff Counsel L	Staff Assignments C Lewis, K Curry R Kennedy, D Mailhot	1. 2. 3. 4.	PDATES CO. ! Current Staff Re	CASR r	IE RECORDS	SECTIO		113-6770	Due	. Dates	
Staff Counsel L	C Lewis, K Curry R Kennedy, D Mailhot	1. 2. 3. 4.	Current Staff Re	: CASR r			N: (850) 4	113-6770	Due	Dates	
Staff Counsel L	R Kennedy, D Mailhot	1. 2. 3. 4.	Staff Re	of Supplication (1997)	evision l	Lovo			Due	Dates	
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Staff Counsel L	R Kennedy, D Mailhot	1. 2. 3. 4.	Staff Re	of Supplication (1997)	evision i				Duna di nua	C .	rrent
Staff Counsel L	R Moses, P Vickery	2. 3. 4.				evei			Previous	Cu	rrent
Staff Counsel L		2. 3. 4.		commend	ation				08/16/200	7 09/	13/2007
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Initials OPR	Counsel	38. 39.								_	
Staff Co	.ounse1	40.									
Section 3 - Chair	rman Completes		Assignmen	ts are a	s follows						

Where panels are assigned the senior Commissioner is Panel Chairman:

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Exam

Staff

the identical panel decides the case.

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Commissioners

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Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

SK

AG

Approved: Date:

CT

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Commissioners

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-Pending- 9/06/0

ADM

ALL

Company: TCG Public Communications, Inc.

Docket No. 060614-TC Date Docketed: 09/13/2006 Title: Compliance investigation of TCG Public Communications, Inc.

for apparent violation of Section 364.183(1), F.S., Access to Company Records, and determination of amount and appropriate method for refunding evershapper for collect collect.

method for refunding overcharges for collect calls made from

inmate pay telephones.

Official Filing Date: _____ Expiration: Last Day to Suspend: _____ Referred to: (CMP) ECR GCL PIF ("()" indicates OPR) Section 2 - OPR Completes and returns to CLK in 10 workdays. Time Schedule Program Module B10(a); A18(a) WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770 Staff Assignments Due Dates 13 Current CASR revision level OPR Staff C Lewis, K Curry Previous Current R Kennedy, D Mailhot R Moses, P Vickery Staff Recommendation 09/13/2007 10/11/2007 1. 09/25/2007 10/23/2007 2. Agenda 3. PAA Order 10/15/2007 11/13/2007 Consummating Order if No Protest 4. 11/08/2007 12/07/2007 5. Close Docket or Revise CASR 12/31/2007 03/28/2008 6. 7. L Tan, R Mann 8. Staff Counsel A Teitzman, P Wiggins 9. 10. 11. **OCRs** 12. 13. 14. 15. 16. 17. 18. 19. 20. 21. 22. 23. 24. 25. 26. 27. 28. 29. Recommended assignments for hearing 30. and/or deciding this case: 31. 32. Full Commission \underline{X} Commission Panel $\underline{\hspace{0.1cm}}$ Hearing Examiner $\underline{\hspace{0.1cm}}$ Staff 33. 34. 35. Date filed with CLK: 09/18/2007 36. 37. Initials OPR 38. 39. Staff Counsel

Section 3 - Chairman Completes

Assignments are as follows:

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assigned the full Commission decides the case.

	Prehe	earing	Offic	er	
	Comm	ission	ers		ADM
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Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case. Where one Commissioner, a Hearing Examiner or a Staff Member is

Approved: Date:

Pending 10/02/0

Docket No. <u>060614-TC</u> Date Docketed: <u>09/13/2006</u> Title:

Company: TCG Public Communications, Inc.

Compliance investigation of TCG Public Communications, Inc. for apparent violation of Section 364.183(1), F.S., Access to Company Records, and determination of amount and appropriate method for refunding overcharges for collect calls made from inmate pay telephones.

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	Staff Assig	nments	FUK UPL	JATES CO.	NIACI II	IE RECO	כעאט	SECTIO	N: (850)	413-6770				
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OPR Staff	C Lewis, K Curry		16	Current	CASR re	evisio	n le	evel			Previo	บร	Cur	rent
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Staff Counsel	L Tan, R Mann		8								-			
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Full Commission	X Commission Pa	nel	33.											
Hearing Examine	r Staff		34.											
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Initials OPR Staff	Counsel		39.											
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Section 3 - Cha	irman Completes		As	signmen	ts are a	s foll	lows	:						
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Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

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Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

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Approved: Date:

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Docket No. 060614-TC Date Docketed: 09/13/2006 Title:

Company: TCG Public Communications, Inc.

Compliance investigation of TCG Public Communications, Inc. for apparent violation of Section 364.183(1), F.S., Access to Company Records, and determination of amount and appropriate method for refunding overcharges for collect calls made from

inmate pay telephones.

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	<u>Staff Assig</u>	nments	rok ori	DATES CO	VIACI III	IL KL	LUNDS	SECTION	V. (830)	+13-0//0				
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OPR Staff	C Lewis, R Moses		17	Current	CASR re	evisi	on le	evel			Prev	ious	Cur	rent
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Staff Counsel	L Tan, R Mann		8.								 			
Starr Counser	A Teitzman		9.											
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	D Mailhot, S Simm	ons	13.						if.					
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Date filed with	CLK: <u>08/15/2008</u>		36.											
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Section 3 - Cha	irman Completes		As	signment	s are a	s fol	lows	:						
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	ng Officer(s)	I T	Chaff	1		Г			aring Of	Ter	ADM			
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Where panels are assigned the senior Commissioner is Panel Chairman:

the identical panel decides the case.

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Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

SK

Approved:

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Date:

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08/15/2008

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ALL

Company: TCG Public Communications, Inc.

Docket No. 060614-TC Date Docketed: 09/13/2006 Title: Compliance investigation of TCG Public Communications, Inc. for apparent violation of Section 364.183(1), F.S., Access to Company Records, and determination of amount and appropriate method for refunding overcharges for collect calls made from inmate pay telephones.

Official Filing Date: _ Expiration: Last Day to Suspend: _ Referred to: **ADM** CLK **ECR** GCL PIF **RCP** SGA (SSC) ("()" indicates OPR) X Section 2 - OPR Completes and returns to CLK in 10 workdays. Time Schedule Program Module B10(a); A18(a) WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770 **Staff Assignments** Due Dates OPR Staff C Lewis, R Moses 18 Current CASR revision level **Previous** Current P Vickery 1. Staff Recommendation 08/21/2008 09/04/2008 09/04/2008 2. Agenda 09/16/2008 3. Standard Order 09/24/2008 10/06/2008 4. Revised CASR Due 09/30/2008 12/01/2008 5. 6. 7. Staff Counsel L Tan, A Teitzman 8 9. 10. OCRs (RCP) K Curry, R Kennedy 11. D Mailhot, S Simmons 12. 13. 14. 15. 16. 17. 18. 19. 20. 21. 22. 23. 24. 25. 26. 27. 28. 29.

Section 3 - Chairman Completes

Staff Counsel

Date filed with CLK: 08/27/2008

Recommended assignments for hearing

Full Commission X Commission Panel

and/or deciding this case:

Hearing Examiner Staff

Initials OPR

Assignments are as follows:

	- He	earing	Offi	cer(s)			
	Co	ommiss	sioner	'S		Hrg Exam	Staff	
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Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

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Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: Date:

Prehearing Officer Commissioners

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MM

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Docket No. 060614-TC Date Docketed: 09/13/2006

Company: TCG Public Communications, Inc.

Title: Compliance investigation of TCG Public Communications, Inc. for apparent violation of Section 364.183(1), F.S., Access to Company Records, and determination of amount and appropriate method for refunding overcharges for collect calls made from

inmate pay telephones.

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	Staff Assig	nments											
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OPR Staff	C Lewis, R Moses		19	Current	CASR re	evision	level			Previo	us	Cui	rrent
	P Vickery											/-	- /
				Staff Re	ecommenda	ation				NONE			17/2008
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Staff Counsel	L Tan, A Teitzman		8.										
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Date filed with	CLK: <u>09/19/2008</u>		36.										
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	Counsel		39.										
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Section 3 - Cha	irman Completes		A	ssignmen	ts are a	s follow	vs:						
- Heari	ng Officer(s)						Prehe	earing Of	ficer				
	ssioners	Hrg	Staff					issioners		ADM			

Where panels are assigned the senior Commissioner is Panel Chairman:

Exam

the identical panel decides the case.

MM

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Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

SK

Approved: Date:

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ALL

Docket No. 060614-TC Date Docketed: 09/13/2006 Title:

Compliance investigation of TCG Public Communications, Inc. for apparent violation of Section 364.183(1), F.S., Access to Company Records, and determination of amount and appropriate method for refunding overcharges for collect calls made from

inmate pay telephones.

Company: TCG Public Communications, Inc.

Official Filing	Date:		Expiratio	n:								
Last Day to Susp	pend:											•
Referred to:			ADM	CLK	ECR	GCL	PIF	RCP	SGA	(SSC	C)	
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Section 2 - OPR	Completes and returns to	CLK ir	10 work	days.			•	Time S	chedule			
Program Module	B10(a);A18(a)	WARNI	NG: THIS	SCHEDULE				DOCUMEN	Τ			
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	Staff Assignments	FOR U	PDATES CO	NTACT TH	E RECORD	S SECTIO	N: (850)	413-6770				
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OPR Staff	C Lewis, R Moses P Vickery	[20	J Current	L CASK PE	evision i	evei			Previou	S	Cur	rent
	r vickery	1.	Staff Re	ecommenda	tion				SAME		06/1	8/2009
		2.	Agenda	Commertue	CTOIL				SAME	_	_	0/2009
		3.		d Order (Final)				SAME			0/2009
		4.		cket or		ASR			06/01/20	_	_	1/2009
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		6.										
		7.										
Staff Counsel	L Tan, A Teitzman	8.										
		9.										
		10.										
OCRs (RCP)	K Curry, R Kennedy	11.								_		
	D Mailhot, S Simmons	12.								_		
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and/or deciding		31.										
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Full Commission	X Commission Panel	33.										
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Initials OPR		37. 38.								_		
	Counsel	39.	-									
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Section 3 - Chai	irman Completes	-	Assianment	s are as	follows	::						

assigned the full Commission decides the case.

the identical panel decides the case.

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- Hearing Officer(s) Commissioners

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PSC/CLK015-C (Rev. 04/07)

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Where panels are assigned the senior Commissioner is Panel Chairman:

Where one Commissioner, a Hearing Examiner or a Staff Member is

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Exam

Staff

Prehearing Officer

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SK

06/09/2009

ADM

Commissioners

Approved:

Date:

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Docket No. <u>060614-TC</u> Date Docketed: <u>09/13/2006</u> Title:

Company: TCG Public Communications, Inc.

Compliance investigation of TCG Public Communications, Inc. for apparent violation of Section 364.183(1), F.S., Access to Company Records, and determination of amount and appropriate method for refunding overcharges for collect calls made from inmate pay telephones.

	Date:		E	xpiratio	n:		- 9.1						
Last Day to Susp	oend:												
Referred to:				ADM	CLK	ECR	GCL	PIF	RCP	SGA	(9	SSC)	
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Section 2 - OPR Completes and returns to										chedul e	}		
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										Dates			
OPR Staff	C Lewis, R Moses	21	21 Current CASR revision level							Previous Current			
	P Vickery										10-7-5-5	DECEMBER OF LOS	
			1.	Staff Re	ecommenda	ation				06/18/			1/2009
			2.	Agenda						06/30/		_	4/2009
				Standard							07/20/2009 08/03/2009 08/31/2009 03/10/2010		
			4.	Close Do	ocket or	Revise	CASR			08/31/	2009	03/1	0/2010
			5.										
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Staff Councel	I Tan A Toitzman		7. 8.										
Staff Counsel	L Tan, A Teitzman		9.										
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OCRs (RCP)	K Curry, R Kenned	у	11.										
	D Mailhot		12.										
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Recommended assignments for hearing			29. 30.									_	
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Hearing Examine	rStaff	_	34.										
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Date filed with CLK: <u>06/11/2009</u>			36. 37.										
Initials OPR			38.										
Staff Counsel			39.										
			40.			6.77							
Section 3 - Chai	ırman Completes		A	ssignment	ts are as	s follow:	s:						
- Hearin	ng Officer(s)						Prehe	aring Off	ficer				
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Where panels are assigned the senior Commissioner is Panel Chairman:

Exam

the identical panel decides the case.

MM

AG

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

SK

Approved: Date:

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Pending 6/16/09

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Docket No. 060614-TC Date Docketed: 09/13/2006 Title:

Company: TCG Public Communications, Inc.

: Compliance investigation of TCG Public Communications, Inc. for apparent violation of Section 364.183(1), F.S., Access to

Company Records, and determination of amount and appropriate method for refunding overcharges for collect calls made from

inmate pay telephones.

	Date:		Expiratio	n:							
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Section 2 - OPR Completes and returns to									chedule		
<u>Program Module</u>	B10(a);A18(a)	WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT IT IS TENTATIVE AND SUBJECT TO REVISION.									
		FOR URBATES CONTACT THE RECORDS SECTION (ASS) 413 STEE									
	Staff Assignments	rok b	FDATES CO	WIACI III	L KECOKD	3 SECTIO	M. (630)	413-0770			
				Due	Due Dates						
OPR Staff	C Lewis, R Moses	2	2 Current	Previous Current							
orn Scarr	P Vickery		_ current	C/DIC T		cvci			11001003	Cui	· Circ
		1.	Staff Re	commenda	ation				07/01/2009	08/0	6/2009
		2.	Agenda						07/14/2009	08/1	8/2009
			3. Standard Order (Final)							09/08/2009	
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Staff Counsel	L Tan, A Teitzman	8.	1								
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OCRs (RCP)	K Curry, R Kennedy	11.									
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Full Commission X Commission Panel		33.	83							_	
Hearing Examiner Staff		34.									
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Section 3 - Cha	irman Completes	40.	ssignment	c are ac	follows						
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Where panels are assigned the senior Commissioner is Panel Chairman:

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Staff

the identical panel decides the case. Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

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* COMPLETED EVENTS

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PSC/CLK015-C (Rev. 04/07)

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Commissioners

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Approved: CT MM
Date: Pending 7/14/29

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