

ORIGINAL

A UA
Utilities Florida.

Aqua Utilities Florida, Inc.
762 W. Lancaster Avenue
Bryn Mawr, PA 19010-3489

www.aquafl.com

CHRSTOPHER P. LUNING
DIRECT DIAL: 610.645.1068
cpluning@aquaaamerica.com

July 30, 2007

VIA REGULAR MAIL

Ann Cole
Office of the General Counsel
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Re: Request for Investigation
Docket No. 060368-WS-Aqua Utilities Florida, Inc

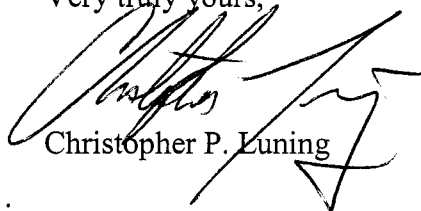
Dear Ms. Cole:

I am writing in response to your undated memorandum that was received by the Florida Public Service Commission, Office of the General Counsel on July 5, 2007 with respect to the above-stated matter.

Aqua Utilities Florida, Inc. ("Aqua") is in the process of fully investigating this matter. Initially, Aqua has evaluated Mr. Tanner's bills and his neighbor's, the Santiagos. Our initial review has revealed that both neighbors used the identical amount of water in the period of time from April 20, 2007 up to and through May 18, 2007. On April 20, 2007, both meters were read. Mr. Tanner's meter registered at 539400 and the Santiagos' meter registered at 572500. On May 18, 2007, Mr. Tanner's meter registered at 565200 and the Santiagos' meter registered at 598300. During this 28 day period of time, both households used 25800 gallons of water.

Aqua continues to investigate this matter and will provide you with an update as soon as one in available. Should you have any questions, please do not hesitate to contact either Ken Hoffman, our Florida counsel, or me.

Very truly yours,


Christopher P. Luning

cc: Distribution List on following page

DISTRIBUTION CENTER
07 AUG -3 AM 8:16 RECEIVED-FPSC
COMMISSION CLERK
07 AUG -3 AM 8:46

DOCUMENT NUMBER-DATE

06656 AUG-3 07
An Aqua America Company

FPSC-COMMISSION CLERK

Letter to Ann Cole

July 30, 2007

Page 2

cc: Rosanne Gervasi, Esquire, Office of General Counsel
Marshall Willis, Florida Public Service Commission
Cheryl Bulecza-Banks, Florida Public Service Commission
Kenneth Hoffman
John Lihvarcik
Christopher Franklin
Richard Fox
Kimberley Joyce