

ORIGINAL

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DIVISION OF
COMPETITIVE SERVICES

RECEIVED-PPSC
307 AUG -3 PM 2:37
COMMISSION
CLERK

July 25, 2007

Via certified mail, return receipt requested

To Whom it May Concern
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850

Re: Notice for dPi and Vertex customers

Dear Sir or Madam:

Please find enclosed a copy of a customer notice relating to the transfer of Vertex Communications, Inc. ("Vertex")'s customer base to dPi Teleconnect, LLC ("dPi") which is being sent to Vertex customers in their current billing statement. The services to be provided by dPi include all those available from the customer's LEC and available on a resale or LWC basis. The date of the transfer is expected to be 30 days from the date the end user receives his or her billing statement, which occurs on a rolling basis. dPi has or will comply with the requirement to provide advance subscriber notice in accordance with state and federal regulations, including 47 CFR Sec. 64.1120(e)(3), with the obligations specified in that notice, and with other statutory and regulatory requirements that apply to this streamlined process.

Please let us know if you have any questions or concerns.

Very truly yours,

Christopher Malish

enc: customer notice

cc: Brian Bolinger

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DOCUMENT NUMBER-DATE

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FPSC-COMMISSION CLERK



NOTICE

Your current local telephone service provider is Vertex Communications, Inc. ("Vertex"). Effective thirty days from the receipt of this bill insert your phone service will be provided by dPi Teleconnect, LLC ("dPi"), as Vertex has agreed to be acquired by dPi. Please rest assured that there will be no change in the quality or availability of your service. You will keep your current telephone number and there will not be any type of change to the price you are paying for service. Additionally, there will be no fees that you will incur as part of this change and you can continue to make your monthly telephone payments at your neighborhood payment location.

You may choose to select a different service provider but please note that if you do, you may incur a charge. If wish to have your service provided by another telecommunications utility, you should contact that telecommunication utility or the local telephone company within the next 30 days. If you make no selection, you will be transferred to dPi.

We recognize that you have a lot of different telephone companies to choose from and we appreciate your loyalty during this transition process. Vertex has enjoyed serving you and dPi is committed to the highest ideals of quality and unsurpassed customer service. As a result, if you are not satisfied with this transition, in any way, we encourage you to contact us so that we may resolve any outstanding questions you might have, at (800)-350-4009. If you have any complaints about past service with Vertex, you may also lodge such complaints with dPi at (800)-350-4009.

Once again, thank you for you patronage and patience during this transition. We know that you will appreciate all the products and high quality of service you will receive from dPi.