## BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

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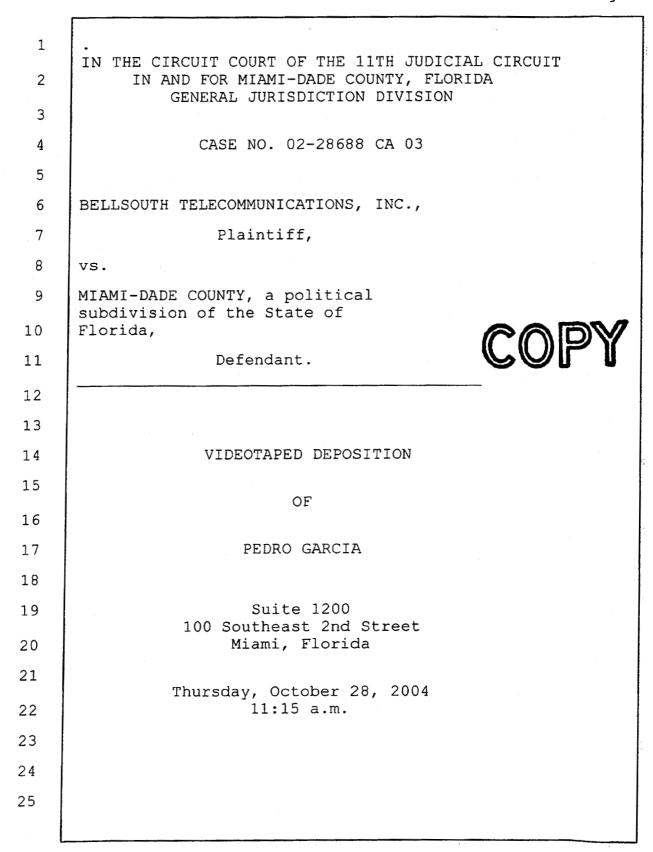
In re: Complaint by BellSouth Tele-	)	
Communications, Inc., Regarding	)	
The Operation of a Telecommunications	)	DOCKET NO. 050257-TL
Company by Miami-Dade County in	)	
Violation of Florida Statutes and	)	
Commission Rules	)	

## VIDEO-TAPED DEPOSITION OF PEDRO J. GARCIA DATED OCTOBER 28, 2004

FINAL EXHIBIT NO. 20

9 of 29

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2	APPEARANCES	
3	For the Plaintiff:	
4	MARTIN B. GOLDBERG, ESQ. Lash & Goldberg, LLP	
5 6	Bank of America Tower, Suite 1200 100 Southeast 2nd Street Miami, Florida 33131	
о 7	SHARON R. LIEBMAN, ESQ.	
8	BellSouth Telecommunications, Inc. 150 W. Flagler Street	
9	Suite 1910 Miami, Florida 33130	
10	DORIAN DENBURG, ESQ.	
11	BellSouth Corporation 1155 Peachtree Street Suite 1700	
12	Atlanta, Georgia 30309	ľ
13	For the Defendant:	
14	DAVID STEPHEN HOPE, ESQ. Miami-Dade County Attorney's Office	XX
15 16	Miami International Airport Terminal Building Concourse A, Fourth Floor	
	Miami, Florida 33122	
17	Also Present:	
18	Alvis Wayne Tubaugh	
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1	THE COURT REPORTER: We are here
2	today, Thursday, October 28, 2004, at
3	approximately 11:15 a.m., for the
4	videotaped deposition of Pedro Garcia, in
5	case number 02-28688. BellSouth
6	Telecommunications, Inc. versus
7	Miami-Dade County, a political
8	subdivision of the State of Florida.
9	The videographer is Jason Cooper, of
10	Video for the Legal Profession, Inc.
11	The reporter is Fanny Kerbel, of
12	Kresse and Associates.
13	Would counsel announce their
14	appearances for the record, please.
15	MR. GOLDBERG: For plaintiff,
16	BellSouth Telecommunications Inc., Martin
17	Goldberg, with the law firm of Lash and
18	Goldberg. Also present with me is Dorian
19	Denburg and Sharon Liebman, from
20	BellSouth Telecommunications, Inc.,
21	BellSouth Corporation.
22	MR. HOPE: David Stephen Hope,
23	Assistant County Attorney, on behalf of
24	Miami-Dade County.
25	THEREUPON:

1 PEDRO GARCIA, 2 a witness named in the notice heretofore filed. 3 having been first duly sworn, deposes and says as 4 follows: 5 DIRECT EXAMINATION 6 BY GOLDBERG: 7 0. Mr. Garcia, good morning. How are you? 8 Α. How are you? 9 Just to formally introduce myself, because Q. 10 we never really had the opportunity to meet before 11 except briefly outside, my name is Marty Goldberg. 12 I am an attorney. I represent BellSouth 13 Telecommunications, Inc. in a lawsuit that has been 14 filed against Miami-Dade County. 15 As part of that lawsuit we are here today 16 for a judicial proceeding, otherwise known as a 17 deposition. You have appeared to continue, 18 actually, a deposition. 19 What I am going to do is, before we go 20 into the substance of the deposition I just want to 21 go over a few ground rules and make sure you have an understanding of those ground rules, and then we 22 will proceed to go into the deposition. 23 okay with you? 24

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Α.

Yes, it is.

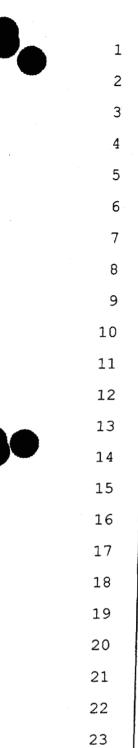


- Q. Just as a preliminary matter, you have been deposed before in your career, correct?
  - A. Yes, sir.
- Q. In fact, you have been deposed in this case previously, correct?
  - A. Yes, sir.
- Q. So I am going to keep my ground rules short, since I believe you probably understand how a deposition operates. I want to make sure you understand just from my perspective what I expect and I think what your attorney expects here today.

I will ask you a series of questions.

Because you are under oath, every question that I ask you are obligated to provide a truthful, complete, non-misleading answer to me. Do you understand that?

- A. Yes, sir.
- Q. If at any time I ask you a question that you do not understand or that confuses you in some respect, I would appreciate it if you tell me that instead of providing an answer so that I could better ask the question so that we can make sure before you provide an answer here today, since you are under oath and your testimony is being recorded both by the court reporter and video, that before



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you give an answer we want to ensure that you understood the question.

- A. Understood.
- Q. Okay. My purpose here is not to confuse or mislead you. There may be questions that you don't understand. So, please, you know, ask me to rephrase it or restate the question.
  - A. Okay.
- Q. If at any time you want to take a break, please let me know and we will find a convenient breaking point. We will give you that opportunity.

Of course you have mentioned the issue about lunch. We will accommodate you with respect to that. There is no problem there.

Your attorney has the right to object to certain questions that I ask. Unless he instructs you not to answer, please give him the opportunity to make his objection. But then at the end of his objection, you will be required to answer the question in any event. Do you understand that?

- A. Yes, I do.
- Q. You also understand that you are here as a fact witness. The purpose of your deposition here today is just to tell the truth and present us with the facts as you know them. You are not here as an

advocate. That job rests with Mr. Hope and the Court and myself later on. But from you, all we expect is the truth and the facts. Do you understand that?

- A. Yes, I do.
- Q. Let me begin by just showing you what I will mark as PG-30, and ask you, is this the notice of taking continued deposition that you are here on today?
  - A. Yes, I recognize the document.

    (Thereupon, Notice of Taking

    Continued Videotaped Deposition was

    marked as Plaintiff PG's Exhibit 30 for

    Identification.)
- Q. Just for the record, since this is a little bit of an unusual procedural issue, you understand that you are here to continue a corporate representative deposition, where BellSouth has asked that the corporate representative of Miami-Dade County appear with the most knowledge of MDAD's provision of local service to MDAD's tenants and MDAD's statement in its response to interrogatory number three, dated March 1st, 2004, that MDAD does not charge MDAD tenants for local service.

  Do you understand that to be correct?



A. Yes.

Q. Do you also understand that you are here to continue the deposition that was originally started on August 5th of this year, where the County had initially designated Maurice Jenkins as the corporate representative?

A. Yes.

Q. And just for the record, we are going to keep a series of exhibits. I will show you what has been marked as MJ-1 and ask you whether you have ever seen that document previously.

I will help you out. This was the original notice of taking videotaped deposition that resulted in Mr. Jenkins appearing on August 5th of 2004. My question to you is: Did anybody at the County ever show you this notice or discuss this notice with you prior to August 5th of 2004?

- A. I don't recall this particular notice. I have seen this one, but not -- I don't recall seeing this one (Indicating).
- Q. Did you have any discussion prior to
  August 5th of 2004 with anybody at the County about
  the possibility of you appearing as the County's
  corporate representative to answer questions about
  MDAD's provision of local service and the

1	interrogatory response, all of which is detailed in
2	MJ-1, as well as PG-30?
3	A. Did you say prior to August 5th?
.4	Q. Yes, sir.
5	A. I don't recall.
6	Q. You say you don't recall
7	A. I don't recall having any conversation.
8	Q. As you sit here today, do you think you
9	would recall having such a conversation if you did
10	in fact have a conversation about it?
11	MR. HOPE: Objection to form.
12	THE WITNESS: I can't say.
13	Q. You can answer.
14	A. I can't say.
15	Q. So you don't recall any conversation about
16	the original notice prior to August 5th?
17	A. No, I don't.
18	MR. GOLDBERG: Let me mark the next
19	exhibit as PG-31. For record purposes as
20	well as you, Mr. Hope, I marked, as you
21	recall in the original initial
22	deposition, the exhibits as MJ-1 through
23	29. Just to continue on, what I am going
24	to do is just mark them PG-30, and then
25	forward

1	MR. HOPE: No problem.
2	MR. GOLDBERG: This will be PG-31.
3	(Thereupon, 10-26-04 Letter was
4	marked as Plaintiff PG's Exhibit 31 for
5	Identification.)
6	Q. I am showing you what has been marked as
7	PG-31. This is a letter that my law firm wrote to
8	the County Attorney, Mr. Hope in this case, dated
9	October 26th, 2004. Were you shown this letter
10	prior to the deposition?
11	A. No, sir.
12	Q. In the letter my law firm asks Mr. Hope
13	for the County to produce at this deposition two
14	documents; notes made by Mr. Jenkins that he
15	referred to in the initial part of this deposition,
16	as well as an e-mail that was sent by you to
17	Mr. Jenkins, according to Mr. Jenkins, to help him
18	prepare for the initial deposition.
19	Have you been provided with those
20	documents to present here today?
21	A. I have seen an e-mail. I am not sure I
22	haven't seen the notes that Mr. Jenkins has.
23	MR. HOPE: If I may.
24	MR. GOLDBERG: Yes, please.
25	MR. HOPE: I am handing to counsel

the e-mail, which is the only document that Maurice Jenkins was able to find. It is an e-mail from Pedro Garcia, sent Tuesday, August 3, 2004, at 3:27 p.m., to Maurice Jenkins. Subject is STS local service provisioning.

And it reads: "For the provisioning of local service to STS customers, MDAD charges for:

"The port in the PBX to connect the STS customer.

"The STS phone line and the cable associated with it.

"There is no additional charge for dial tone or for a local call completion. The PBX access to the public network is through BellSouth trunk lines.

Long-distance charges are passed through without any surcharges. At this time, there are no STS voice service customers in any of the GA airports."

MR. GOLDBERG: Thank you. Just to complete the record, we made a request, and the request premised on an instruction at the prior deposition for

Mr. Jenkins to maintain his notes that he had made in preparation for that deposition. Has the County located those notes?

MR. HOPE: It is my understanding that there were no notes. Mr. Jenkins stated in the deposition that he might have had notes. He looked. He saw he did not have any notes, and all he was able to find was the e-mail that he also spoke of which he said he thought there was an e-mail.

MR. GOLDBERG: Well, I think the transcript reflects otherwise; that there actually were notes. They were sitting on his desk. I instructed him to maintain them. But for purposes of this deposition, since he is not here, that is just something we will have to resolve at a later date.

MR. HOPE: No problem.

MR. GOLDBERG: So we will move on.

Q. Mr. Garcia, I will hand you now what will be marked PG-33. The question about this document, which is a transcript of Mr. Jenkins's testimony on

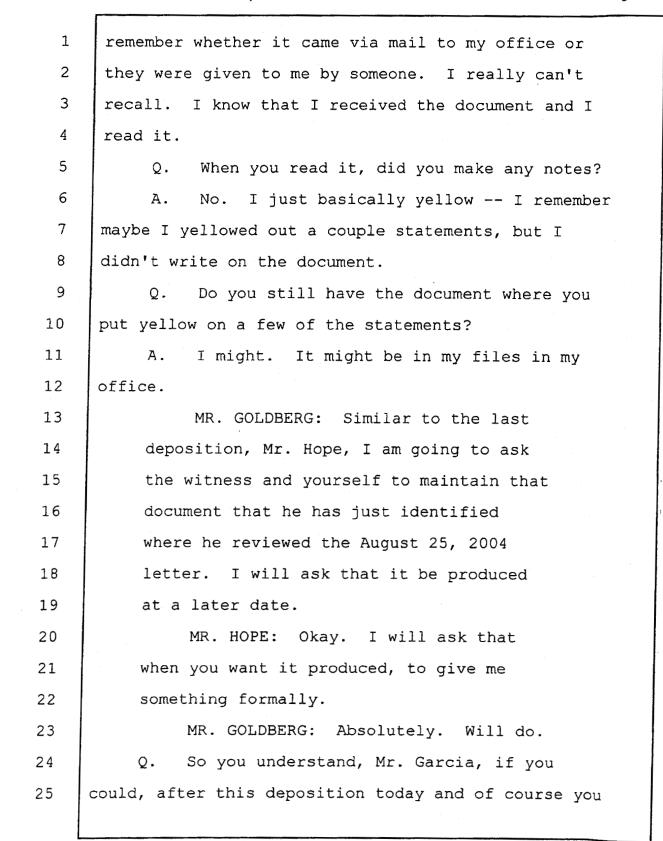
	1	August 5, 2004 is: Have you been shown this
	2	transcript prior to your appearance here today?
	3	A. No, I have not seen this document.
	4	Q. In preparation for this deposition you
	5	have not reviewed the transcript of Mr. Jenkins's
	6	August 5, 2004 deposition?
	7	A. I have not seen this document.
	8	Q. Have you seen the testimony of
	9	Mr. Jenkins's on August 5, 2004, whether it be in
	10	this document or any other document?
	11	A. I saw a document that contains some
	12	questions that were asked of Mr. Jenkins and his
<b>.</b>	13	answers. However, I don't believe it was this
,	14	extensive or in this format.
	15	Q. Fair enough. Let me see if I can help you
	16	out then with my next question. I am going to mark
	17	the next exhibit as PG-34 and show you another
	18	document, and that might help you.
	19	I am showing you now what is PG-34, and
	20	that is another letter from the law firm of Lash and
	21	Goldberg, my law firm, to Mr. Hope, dated August 25,
	22	2004. Just to place it in context for you, this
	23	letter was written after Mr. Jenkins's initial
	24	deposition on August 5th.

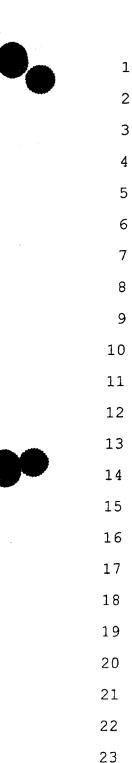
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Have you seen this document?

1	A. Yes, I have.
2	(Thereupon, 8-3-04 E-mail was marked
3	as Plaintiff PG's Exhibit 32 for
4	Identification, Maurice Jenkins
5	Deposition was marked as Plaintiff PG's
6	Exhibit 33 for Identification, and
7	8-25-04 Letter and Attachments were
8	marked as Plaintiff PG's Exhibit 34 for
9	Identification.)
10	Q. So tell me when you first saw this
11	document.
12	A. Maybe three weeks ago, or something like
13	that. I don't know exactly the date.
14	Q. Where were you
15	A. A lot of times they give me the documents.
16	I keep them there and I read them when I have the
17	time. So I am not sure exactly when I read them.
18	Q. Understood. Where were you when you saw
19	it?
20	A. I was in my office.
21	Q. Who was present with you?
22	A. No one.
23	Q. Who showed it to you?
24	A. I recall it was given to me by I am
25	trying to think back how I got them. I really don't





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can seek the advice of your attorney with respect to this, I would like you to go back and try and locate that document for me and maintain it so it doesn't go anywhere. Okay?

- A. Yes.
- Q. Thank you. After you reviewed the document and made some notations on it, did you have any discussion with anybody about this letter?
  - A. About this document?
  - Q. Yes, sir.
- A. Not about the document, per se. As far as going over the material in the document, no.
- Q. Just to be clear, the letter outlines -- and I don't want to take the time to read each and every statement in it, but you would agree with me that this letter outlines a number of areas of questioning that Mr. Jenkins testified that he did not know the answer to. Would you agree with me on that?
- A. Yes.
  - MR. HOPE: Objection to form.
- Q. You can answer again. Do you agree with me on that?
- A. I saw some answers that he didn't -- some questions that you asked that he didn't know the



answers.

- Q. Have you had any discussion with anybody at the County about those particular questions that Mr. Jenkins could not answer prior to your appearance here today?
- A. I asked our telecomm -- not about the questions in particular. I asked our telecommunications provider, NextiraOne, a couple of things, basically, to make sure I have information in case I was asked the same questions since I am supposed to be the expert.
- Q. Fair enough. And I appreciate that.

  Obviously, what you are doing, correct me if I am wrong, you were doing some due diligence to be able to come and answer those questions.
  - A. Yes, sir.
  - O. Is that fair?
  - A. Yes.
- Q. In doing the due diligence, did you make any notes or gather any documentary information to help you answer these questions here today?
- A. No. I basically knew the answers. I just wanted to make sure they were correct. So I just corroborated my thoughts with the asking of those questions.

1	Q. That is fair. Can you ju
2	you spoke to at Nextira initially -
3	you about Nextira first to confi
4	understanding as to these questions
5	A. I believe well, I spok
6	He is a supervisor for NextiraOne.
. 7	she is the person that basically ha
8	services at the airport.
9	Q. Okay.
10	A. And those are basically t
11	that I spoke to.
12	Q. In also doing your due di
13	prepare to come here today, aside f
14	individuals, two individuals at Nex
15	have discussions with anybody else
16	at the airport?
17	A. No. I think those are th
18	provide the services on our behalf
19	telecommunications areas. I just -
20	those are the ones that I spoke to.
21	have the right facts, if my informa
22	THE COURT REPORTER: Excu
23	don't mean to interrupt, but I
24	need you to speak louder.

ust tell me who -- I will talk to irm your s?

ke to Ben Tevis. And Holly Klaty; ndles the STS

- he two people
- ligence to rom these tira, did you at the County or

e folks that or handles our - basically, They should tion was correct.

se me. I really

> THE WITNESS: Okay.

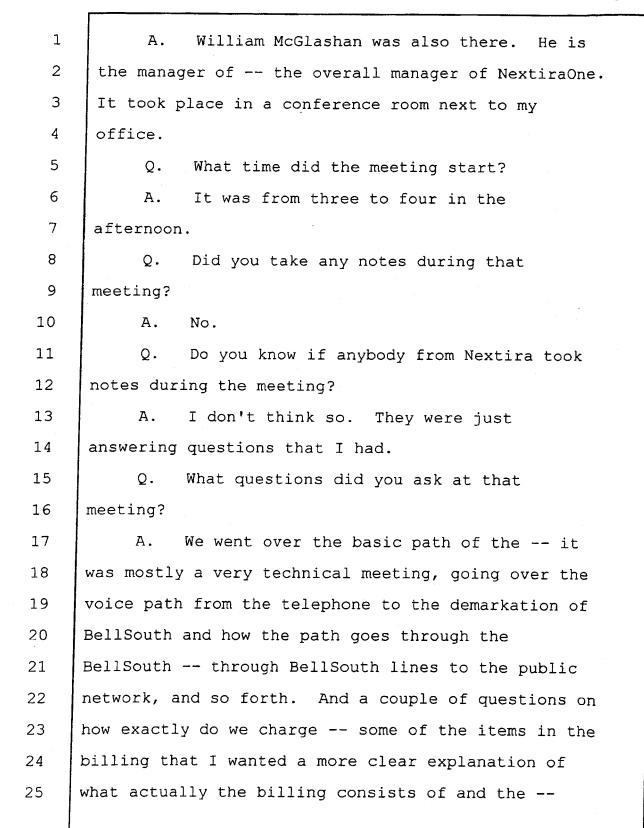


Q.	(By	Mr. (	Goldbe	rg)	Did	you	have	any
meetings	with	anybo	ody to	prep	are	for	this	deposition
today?								

A. We had a reunion, a meeting yesterday, with those folks that I mentioned. Well, Holly wasn't there. So it was a person that is filling in for her, whose name is Michelle Washington, I believe.

Basically, it was just to make sure, again, one more time, that the facts -- that the information that I had in my mind about certain things was accurate and that I could answer, you know, the questions in a correct fashion with the right facts.

- Q. Understood. I understand the purpose of the meeting. Let's talk about the meeting, if you don't mind.
- A. It was only on the actual general way we do things at the airport. It was not going over the questions in the deposition.
- Q. That is what I am going to ask you about. First list for me who was at the meeting.
- A. Ben Tevis was there, Michelle Washington, and Mr. Hope was there, and --
  - Q. Where did the meeting take place?

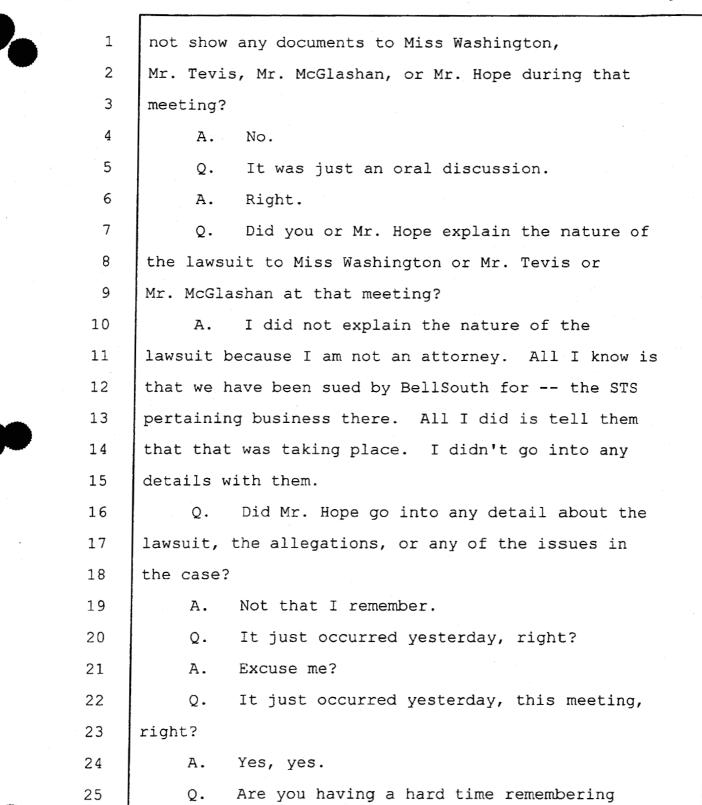




that we send to the users that we provide equipment leases to the air -- we lease some equipment to customers of -- to tenants of the airport, and I wanted to clarify a couple of those line items in the bill.

So I understand that was one of the questions that you were going to have, so I wanted to make sure I had answers to all those items.

- Q. At the meeting, did you have any -- did you have this August 25th, 2004 letter, PG-34?
- A. I was just asking questions. I pretty much had in my head what I wanted to ask.
- Q. Did you have any other documents that you were asking about?
- A. I had my -- I have a file with all this -let me correct what I said before. I have a file
  with all these papers, which I haven't even gone
  through in detail, to be honest with you. I don't
  have time. I probably brought them in the file, but
  I didn't go through them during the meeting. They
  were just sitting there. They were pertaining to
  what I was trying to do. I didn't go through them
  and review the content with the persons in the
  meeting.
  - Q. So is it a correct statement that you did





what happened yesterday?

A. No, no. As I said, I don't think so. I don't remember every word that was said, but he did not — it did not pertain to any of the legal ramifications of this, of the content of the documents. It was strictly a technical meeting for me to clarify certain questions that I had, and that is what the meeting was about. It wasn't about legal issues.

- Q. Other than the meeting we just talked about, did you have any other meetings prior about this lawsuit prior to your deposition today?
- A. There was one more meeting a couple months ago, a brief meeting, but I can't remember even what we discussed. It wasn't very long. I have to think. Maurice was there and Mr. Hope. I don't really recall exactly what was discussed in the meeting.
- Q. Let me show you what previously has been marked in this deposition as MJ-6, and ask you to review that document. Then I will ask you whether you recognize it or have seen it before. So take your time.

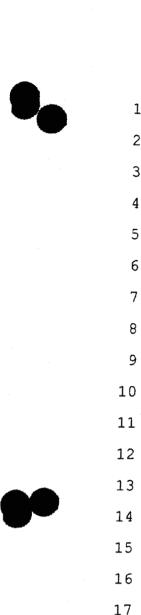
While you are looking at this, let me represent to you, to assist you, that these are

responses to interrogatories that the County filed in this case. Interrogatories are essentially just questions that are asked. As you can see, as you go through that document, they are pretty lengthy statements in there.

My question to you, number one: Have you seen that document before?

- A. No.
- Q. Is it safe to -- let me ask you this: Were you consulted in any way, shape or form with respect to the statements that were put into this response, which was filed with the Court?
- A. No, I was not. I don't know if somebody ever asked me a question that we were going to use the answer to put in this document, but I wasn't told that a document was being prepared. I don't know who prepared this or who --
- Q. If you look at the end of the document, I think you will see that it is sworn to by Maurice Jenkins, who you are familiar with, correct?
  - A. Yes. He is my boss.
- Q. And the question is: Did he ever show you this document to assure its accuracy prior to him swearing to its contents?

MR. HOPE: Objection to form.



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THE WITNESS: I don't recall seeing the document before.

Thank you. Let me show you what has also been previously marked in this case as MJ-7. If you could take a second and look at that document. Essentially, I will ask you the same questions I did with MJ-6.

While you look at that, let me again help you out and represent to you that this is an affidavit that Mr. Jenkins signed that was filed in this case by the County. With that representation, let me ask you again, number one, have you ever seen this document before?

- Α. I don't recall seeing it.
- 0. Do you have any recollection of Mr. Jenkins consulting with you prior to him signing this to ask you to confirm the accuracy of any of the contents?
  - Α. No, sir. I don't.
  - Q. Thank you. You can put that aside.

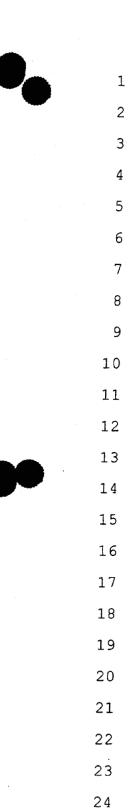
You were actually deposed in this case on May 21st of 2003. Do you recall that experience?

- Α. I believe so. That is the one that was over there in the Grove.
  - Ο. I think it was. I wasn't there, correct?



1	A	. •	We]
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- A. Well, I remember some of it.
- Q. Since the time of that deposition, have you had an opportunity to review the transcript of your testimony? And first let me ask you, do you know what I mean by transcript?
- A. Yes. The written account of what was said.
  - Q. Yes.
  - A. I don't recall.
- Q. You don't recall whether you ever reviewed it?
  - A. That's right. I may have, but it has been several months. I read a lot of papers. To be honest, I don't have much time to read these things when they come. I have other things to do.
    - Q. We know you are pretty busy.
  - A. My workload doesn't allow me to spend a lot of time reading legal documents.
  - Q. Understood. I appreciate that and I respect that. I hope you appreciate I just need to ask the questions. If you don't recall or you haven't, that is fine too.
  - A. I am not saying I didn't see it. I might quickly just scan through it. But I don't recall having gone through a lot of detail through that



document.

- Q. Has anybody met with you or discussed with you what you said or didn't say in that deposition?
  - A. No, sir.
- Q. So from the time that you gave that deposition to today, you have had no discussion with anybody at the County, including Mr. Hope, about what you said or didn't say in that deposition. Is that a true statement?
  - A. That is correct.
- Q. Just a background question. Would you agree with me that the County provides telephone service to its customers at the Miami International Airport?

MR. HOPE: Objection to form.

THE WITNESS: We lease equipment and facilities to tenants of the airport and provide network connectivity within the airport, and the equipment that we lease the tenants allows them to connect to the BellSouth facilities, which connects to the public network.

THE COURT REPORTER: Can you speak louder, please? Thank you.

Q. MDAD has telecommunication customers at

the airport, correct?

MR. HOPE: Objection to form.

THE WITNESS: We have tenants at the airport which we provide equipment and we lease them equipment and cable facilities and fiberoptics and network connectivity within the airport

Q. Are you disagreeing with the word "customer" that I am using? You keep replacing it with the word "tenant." Can you explain why you are doing that?

MR. HOPE: Objection to form.

THE WITNESS: Well, there are tenants that buy -- like I said, they enter into an agreement, and they pay for the lease of that equipment. That is what we do.

- Q. Aren't they customers?
- A. In the sense that they lease equipment, yes, they are customers for the leasing of equipment.
- Q. Fair enough. Let's talk about those customers. Okay? I am going to give you three different scenarios. What I would like you to do is walk me through, from a technical perspective, since



that is your background, what exactly occurs in each of these scenarios.

The first scenario is: A customer of MDAD picks up their phone out at the airport and wants to make a call to another MDAD customer at the airport using a four-digit sequence. What I would like you to do for us is take us, from a technical perspective, and explain to us how that call occurs from the time the customer picks up the phone to the time the phone rings at the other customer's location at the airport. Can you do that for me?

A. Yes, sir. The tenant customer that uses our equipment at the airport will pick up the phone. They will receive an internal dial tone provided by the PBX owned by the aviation department at the airport, and that PBX will connect that call.

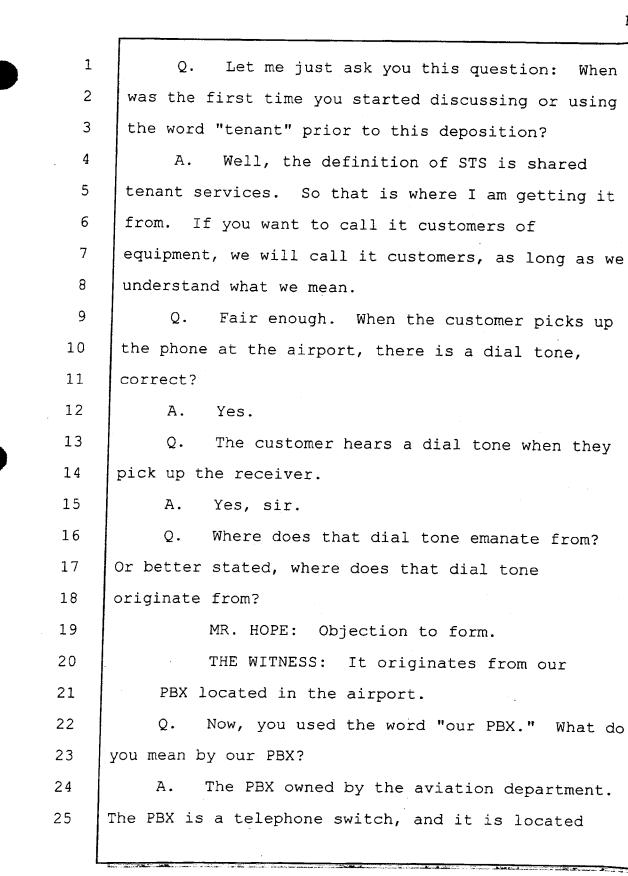
When they dial the four digits, that call will be connected to the other tenant customer that is also located at the airport and make the connection so they can talk to each other.

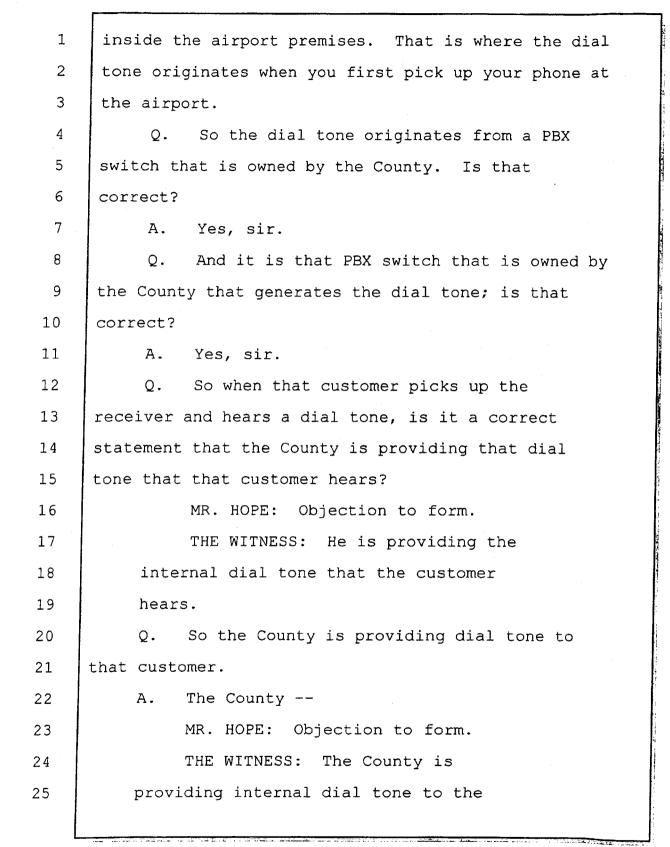
- Q. Let me ask you some questions about that.

  And again, you keep saying tenant customer

  now. I use customer, and you put tenant customer.

  Why --
  - A. In that case --





1	customer.
2	Q. Now, what exactly does dial tone do?
3	A. I'm sorry?
4	Q. What exactly does dial tone do?
5	A. Dial tone tells the person with the
6	receiver in his hand that the switch is ready to
7	receive digits for a completion of a call.
8	Q. So without the involvement of BellSouth,
9	without the involvement of any other
10	telecommunication provider or company in this
11	country, the County is providing a dial tone to its
12	customers. Is that a fair statement?
13	MR. HOPE: Objection to form.
14	THE WITNESS: The County is
15	providing internal dial tone for its
16	customers located inside the airport
17	facility.
18	Q. And without that dial tone, would you
19	agree that MDAD customers couldn't utilize their
20	phone?
21	MR. HOPE: Objection to form.
22	Q. At all.
23	A. That is correct.
24	Q. In other words, without that dial tone
25	that the County provides, that phone would be dead,

correct?

MR. HOPE: Objection to form.

THE WITNESS: Without a dial tone any phone is dead.

Q. But in the circumstance I am asking you about, when that MDAD customer picks up his phone, and if that MDAD dial tone is not there, that phone is dead, correct?

MR. HOPE: Objection to form.

THE WITNESS: Yes, sir.

- Q. So that dial tone is on the phone when the MDAD customer picks up the receiver, and you said that customer would then dial a four-digit number, correct?
  - A. Yes.
- Q. What happens exactly, from a technical perspective, when that customer dials that four-digit number?
- A. The four digits which are basically tones on a different frequency, they go to the PBX which interprets those digits and makes a connection internally and looks for the other phone on the other side that corresponds to those four digits and makes the connection so they can talk to each other.
  - Q. Who owns the phone and the receiver that



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the customer picked up to listen to --

- A. The County does.
- Q. Now, when the person dials the four digits, and you said that goes to the PBX to get interpreted, how exactly do the four digits get to the PBX?
- A. Through wires that are connected from the phone to the PBX.
  - O. Who owns those wires?
  - A. The County does.
- Q. So the County owns the phones, the County owns the wires, and the County owns the PBX, correct?
  - A. Yes.
- Q. Are there any other pieces of equipment that are involved from the time the person dials the four-digit number to the time that four digits gets to the PBX, aside from the phone and the wire that you have referenced?
- A. Well, if we will get really technical, the wires go through blocks. They are punched in the wires, and then they are cross-connected to another wire, and they follow a path until they actually get to the PBX. But it's basically all considered wiring facilities. So it is basically the terminal



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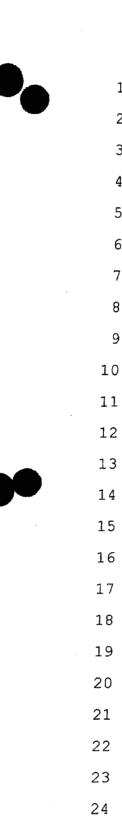
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instrument, which is the phone, the wires, and all the interconnections to get to the PBX, and the actual PBX.

- Q. Is there a technical name for the blocks that you mentioned?
  - A. No. They are called terminal blocks.
- Q. And you mentioned, that is like a terminal system to get to the PBX.
  - A. Just wires.
  - O. Just wires?
  - A. Distribution cables.
- Q. Distribution cables. Does the County own all of that equipment that you just made reference to?
  - A. Yes.
- Q. So then once the four digits gets to the County-owned PBX, how does that PBX interpret those digits from a technical perspective?
- A. It knows the frequencies of every one of the digits and knows what numbers they represent and associates that with the number that is being tried to be reached by the calling party and makes the connection.
  - Q. How many PBX's does the County own?
  - A. We have two major PBX's. Two at the



airport.

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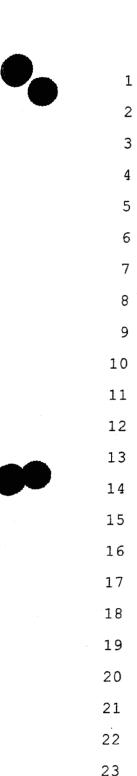
- Ο. I am asking you because you have the technical background, but do all these wires feed into these two PBX's?
  - Α. Yes.
- 0. And do they go through -- do they connect into the PBX through what is called a port?
- The port is the -- it is basically -- yes, the port is a hole that receives the wire to connect the phone to the PBX and all the internal equipment of the PBX.
  - 0. Is the port part of the PBX?
- Α. Yes. They are cards. The ports are cards in multiples of 16 each in a card, and they plug into the PBX which has common equipment, peripheral equipment, different kinds of equipment inside. is part of the PBX.
- 0. Once the PBX interprets the four-digit number, it then gets routed to whoever's number that Is that a fair statement? is.
  - Α. Yes.
- And does the call, can we make reference to a call now that gets routed, does that call travel over -- go out of another port out of the PBX, over other wires, to the receiver's destination

1	and phone?
2	A. Yes.
3	Q. And is all that equipment that is involved
4	in that process owned by the County as well?
5	A. Yes.
6	Q. Then, in simplistic terms, does that phone
7	ring?
8	A. Yes.
9	Q. And the person can answer if they are
10	there, correct?
11	A. Yes.
12	Q. When that person answers it, it should be
13	the voice of the originating caller, correct?
14	A. Yes.
15	Q. So that whole scenario occurs over County
16	owned equipment, correct?
17	A. Yes.
18	Q. Who out at the airport can place calls
19	using this four-digit dialing we just discussed?
20	A. I'm sorry. Who else?
21	Q. Who can?
22	A. The tenants that have basically entered
23	into a contract with the County to lease equipment
24	from us so they can complete these calls.

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Q. So are the MDAD customers -- are MDAD



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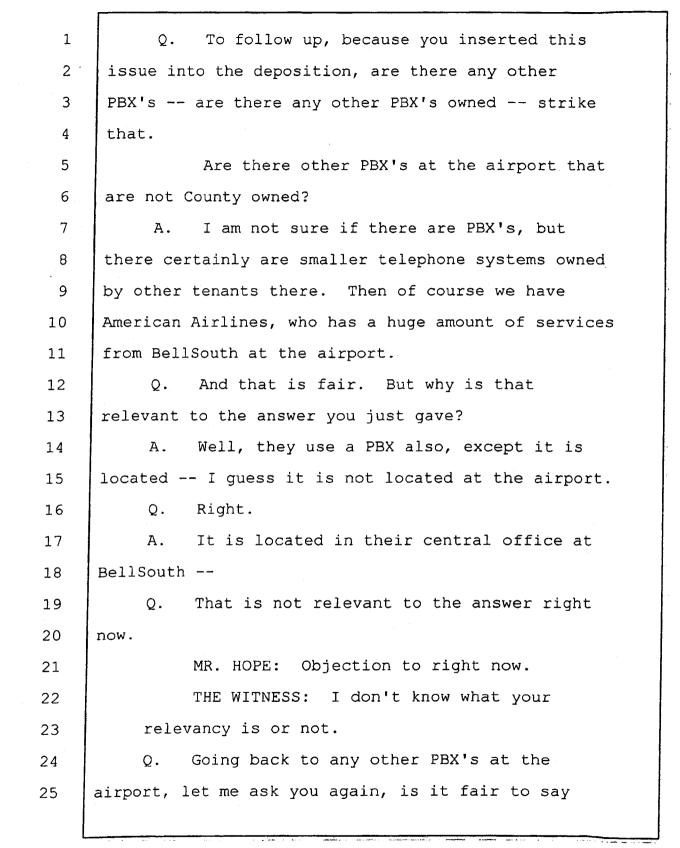
cust	comers	the	only	indi	ivic	duals	or	entities	that	car
use	four-	digit	dial	Ling	at	the	airp	ort?		

- A. By definition, yes. If you are not a customer, you wouldn't have a phone to call from.
- Q. And is it only MDAD customers who can receive four-digit phone calls?
  - A. From our PBX?
  - Q. Yes.
- A. Because they could be customers that have their own PBX's and they can dial four digits and talk to each other without going through our facilities. We are talking strictly the tenants that have signed an agreement with the County and use our equipment.

That is not -- it doesn't mean that all the tenants of the airport are under this contract or using our equipment. Just the ones that are under contract with us do this.

And I forgot what the question was.

- Q. Is it only MDAD customers that can receive four-digit dialing using the County's PBX?
  - A. Okay. Using the County's PBX, yes.
- Q. That is why I said it, to make it easier for you.
  - A. Yes.





that STS providers use PBX's? Are PBX's used by shared tenant service providers?

- A. In general, yes.
- Q. Are there any other STS providers at the airport, other than the County?
  - A. No.
- Q. When you made reference -- I just want to be clear. You made reference to a possibility that there is some other tenant or resident or somebody who has a location at the airport that may have their own PBX. Is that -- do you know that to be a fact?
- A. I know to be a fact that they may have a smaller telephone system because there is called --something called an electronic key system, like small PBX's. It is a matter of how you call them. They are phone switches. There are other tenants that have their own switches that are not County owned.
- Q. Now let me run you through scenario number two. Same MDAD customer at the airport picks up his phone. Instead of dialing a four-digit number to get to another MDAD customer, he or she wants to dial a number, let's say, in Kendall, in the Miami area outside of the airport.



Can you explain from a technical perspective how that occurs?

A. Yes. When the person first picks up the receiver, it receives an internal dial tone from the PBX. Then he will proceed to dial a 9, which would give him an external dial tone that is received from the BellSouth central office through the switch, and that would allow the call to be completed through the BellSouth local facilities, which will provide the connection to the public network.

And the Southern Bell central office or the BellSouth central office will complete the call to the -- through their interoffice facilities to the appropriate Kendall center office, which will go to the phone that is the subscriber of that central office.

Q. So again, we start off on the beginning part of the process, a person picks up the phone. They still hear that County-owned dial tone that is being provided, correct?

MR. HOPE: Objection. Leading.

THE WITNESS: Internal dial tone,

yes.

Q. And they dial a 9. What is the purpose of dialing a 9?

1	A. Dialing a 9 is basically conveying the
2	information to the PBX that this call is going to be
3	connected through the external facilities or to the
4	BellSouth facilities to connect to the public
5	network. It is not an internal call, but it is an
6	external call.
7	Q. Of course the 9 that is punched uses the
8	County-owned dial tone when that 9 is hit, correct?
9	MR. HOPE: Objection to form.
10	THE WITNESS: The second dial tone
11	that is received is received because
12	BellSouth provides it from the central
13	office. It would not be there if it
14	would not be a dial tone provided by the
15	central office, through the PBX.
16	Q. No dispute, and we will talk about
17	BellSouth provides a dial tone as well. But the
18	County-owned dial tone that the person hears when
19	they pick up is what allows them to transmit their
20	instruction when they hit 9 that they want to place
21	a local call. Is that correct?
22	MR. HOPE: Objection to form.
23	THE WITNESS: I lost you there
24	somewhere.
25	MR. GOLDBERG: Could you repeat the

1 question. 2 (Thereupon, the requested portion of the record 3 was re-read by the Court Reporter.) THE WITNESS: I am not sure about 4 5 the County owning the dial tone. It is 6 provided by the phone that the -- by the 7 telephone that the County owns, to the 8 customer. The dial tone is provided by 9 the equipment, and it is an indication 10 that there is a connection ready to be 11 established through the public network. 12 Let's forget about the owned part, because 13 that causes you trouble. Without the 14 County-provided dial tone, an MDAD customer cannot 15 hit 9 and have it be of any significance. Without 16 the County-provided dial tone, nothing would happen, 17 correct? 18 MR. HOPE: Objection to form. THE WITNESS: We are talking about 19 the first dial tone that allows you to 20 dial 9? 21 22 Yes. Q. Yes. 23 Α. 24 Q. Okay? Α. Yes. 25



Q. So the County-pr	covided dial tone for a
person who wants to make a	local call is
significant, in fact absol	utely needed, for the
making of that local call	because they need to hit
9, correct?	

MR. HOPE: Objection to form.

THE WITNESS: Yes.

- Q. Once that customer hits 9, are you saying -- are the dial tones then -- is the County-provided dial tone replaced?
- A. The second dial tone is an indication of the PBX has interpreted an answer back from the BellSouth central office that indeed they are ready to receive digits. So it sends an indication to the telephone that you can dial now; we are ready to establish the communication.
- Q. So you would agree with me, without the County-provided -- you would agree with me that the County-provided dial tone is part and parcel of the service that is needed to make a local call from the airport.

MR. HOPE: Objection to form.

- Q. Correct?
- A. The dial tone that is provided to the customer is part of the connection process to make a

1	call.
2	Q. A local call?
3	A. Yes, yes.
4	MR. GOLDBERG: And just to be clear
5	for the record, could you read back my
6	last question, and I want him to hear it
7	one more time.
8	Q. If you could answer yes or no, and then if
9	you want to explain you can.
10	(Thereupon, the requested portion of the record
11	was re-read by the Court Reporter.)
12	MR. HOPE: Still an objection to
13	form.
14	THE WITNESS: The County-provided
15	dial tone, are we still talking about the
16	first dial tone?
17	Q. Yes.
18	A. Yes. The answer is yes.
19	Q. Now then, technically, the 9 does
20	hitting the 9 transmit to the PBX, the County-owned
21	PBX?
22	A. Yes.
23	Q. What technically happens when that
24	instruction of 9 gets to the County-owned PBX?
25	A. It tells the PBX to get ready to establish



a second path for that call. When you pick up the receiver, the PBX knows that you are trying to make an internal call. The 9 instructs the PBX to have a second function, which is an external call, ready to be established.

- Q. How does a PBX accomplish that?
- A. Well, the PBX are designed to interpret digits that are dialed in a certain way. They are programmed that way. Actually, it could be a 9. It could be an 8. It could be a 7. You program in what number you want it to mean to the PBX that you want to make an external call. It reads that frequency, and then, you know, it is like a computer. I mean, it makes decisions inside how to basically control the switching mechanism.
- Q. And all that is occurring on the County-owned PBX?
  - A. Yes.
- Q. What happens next once it interprets that 9? Where does that call go? Over what equipment?
- A. It makes contact with the -- at that point it makes contact with the BellSouth central office. They signal each other to make sure that we have a connection, give me your dates.
  - Q. Fair enough. Let me stop you there. What

	1	equipment how does that when you say they
	2	signal each other, what equipment is utilized to
	3	signal each other?
	4	A. The PBX on our side, and the BellSouth
	5	central office on the other side.
	6	Q. Are they connected somehow?
	7	A. They are connected through the BellSouth
	8	facilities.
	9	Q. How are they connected? What type of
	10	equipment connects them?
	11	A. We have I believe ten what we call
	12	T1's, which is a digital hierarchy designation for a
	13	communication linkage that it has the capability for
•	14	24 channels each. So we basically have ten times
	15	24, 250 connections or channels from the PBX's to
	16	the BellSouth central offices.
	17	Q. Does the County own any Tl's, of these
	18	T1's?
	19	A. The Ti's are owned by BellSouth.
	20	Q. Does the County pay for the use of the
	21	T1's?
	22	A. Yes. We pay BellSouth for the use of the
	23	Tl's.
	24	Q. We will get to that later. But the call
	25	goes over the Ti's to the BellSouth office?



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- A. To the BellSouth office.
- Q. And then that call gets interpreted based on the ten-digit number that the person dialed after they hit 9? Is that correct?
- A. Right. It is interpreted -- the ten digits is interpreted at the BellSouth central office switch, which is similar as a PBX, except bigger. It is routed through -- it knows how to get out of there, which other T1's to get out of there en route to the final destination, which is Kendall or whatever other central office it is.

It makes a decision internally to go in a certain path to that -- to the point-to-point, we call it. I used to work for BellSouth. A point-to-point location, from the airport central office to the Kendall central office. It knows to go out this way, out of the PBX to some T1 that connects it eventually to the central office.

Q. Now let me flip it around for you. Let's assume for purposes of my question that, you know, that the ice cream shop at the airport is an MDAD customer. There has been testimony about that. I just want you to assume that for now.

Let's say that somebody in Hialeah, outside the airport, wants to call that ice cream



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shop at the airport, who is an MDAD customer. How does that call -- how is that call made from a technical perspective?

MR. HOPE: Objection to form.

THE WITNESS: The customer -- the person in Hialeah picks up their phone and dials ten digits. The ten digits go through the BellSouth central office, the Hialeah central office, and that central office, sends those digits -- knows that because of the digits that the call needs to go to the airport central office, and when it gets there the central office basically strips the first four digits, and then sends the four digits to the PBX, which is called a DID, direct inward dialing digits. Then the PBX routes that call to whoever is supposed to receive the call.

- Q. And when you say the PBX, that call goes from Hialeah, through BellSouth's equipment, into the airport PBX? Is that what you are referring to?
- A. It comes from -- it goes through the airport central office of BellSouth, through those T1's that serve the airport, into the PBX, and from

1	the PBX to the terminating phone that the call is
2	going to.
3	Q. When you refer to the PBX, are you
4	referring to the County-owned PBX?
5	A. To the County-owned PBX.
6	Q. And then through the County-owned
7	equipment to the County customer?
8	A. To the County-owned equipment and wires to
9	the County to the receiving customer who has a
10	phone there.
11	Q. That, it seems to me, to be a local phone
12	call.
13	A. It is a local phone call.
14	MR. HOPE: Objection to form.
15	Q. You agree that is a local phone call?
16	MR. HOPE: Objection to form.
17	Q. You agree it is a local phone call?
18	A. It is defined as a local phone call.
19	There is no toll associated with it.
20	Q. What would happen if what would happen
21	to that local phone call if you took away the
22	County's PBX and the County's equipment and the
23	County's phone at the ice cream shop? Would that
24	local phone call be able to be completed?
25	A. No.

1 0. So without the County-owned equipment, the 2 PBX, its wires, its phones, that customer would not 3 have or not be able to receive a local phone call. 4 Is that correct? 5 MR. HOPE: Objection to form. 6 THE WITNESS: Again, we are assuming 7 that the receiving customer or tenant is 8 a customer of MDAD for the purpose of 9 providing equipment, telephones, 10 etcetera. 11 Ο. Correct, correct. 12 Α. So without the County-owned equipment, the 13 call cannot be completed. 14 Also, would you agree that without the 15 service that the County currently provides to its 16 customers at the airport, that ice cream shop, that customer would not be able to make a local phone 17 18 call? 19 MR. HOPE: Objection to form. 20 THE WITNESS: How do you define 21 service? 22 How do you define service? Q. 23 MR. HOPE: Objection to form. 24 THE WITNESS: The service basically 25 is composed of the rental equipment, the

1 maintenance that we provide them 24/7, 2 and, basically, that is to maintain the 3 equipment and make sure we are there if a 4 failure occurs, etcetera. So if that is 5 what you mean by service, yes. 6 Well, let's use your definition and expand 7 upon it. You say that your customers -- and we will 8 get to this in a little bit. Your customers are 9 paying for the use of the County-owned PBX, are they 10 not? 11 MR. HOPE: Objection to form. 12 THE WITNESS: Yes. Isn't the use of the County-owned PBX by 13 14 the County customers a service that is provided by 15 the County to its customers? 16 MR. HOPE: Objection to form. 17 THE WITNESS: It is a rental of equipment and the maintenance of that 18 19 equipment. 20 So without that -- well, isn't the rental 0. 21 of equipment and the maintenance of equipment and 22 the use of equipment a service? 23 Α. It could be considered a service, yes. And without that service, would the 24 0. 25 local -- would the ice cream shop be able to place a

1 local call? 2 MR. HOPE: Objection to form. 3 THE WITNESS: We do have an ice 4 cream shop as a customer. I don't know 5 about that. But yes, whoever is the 6 customer, he wouldn't be able to complete 7 the call without the County-owned 8 equipment. 9 And without the County-owned service, 10 correct? Or the County provided service? 11 MR. HOPE: Objection to form. 12 THE WITNESS: I am not sure if it 13 applies to service. All they need is the 14 equipment. 15 Q. Mr. Garcia, I mean, let's just see if we 16 can agree with each other. The provision of the 17 County-owned equipment to one of your customers is 18 the service that you provide, right? 19 Α. If you define it that way, yes. 20 So then without that service, then that 0. customer will not be able to make a local phone 21 22 call. Correct. 23 Α. 24 Ο. I show you what has been marked previously 25 in this deposition as MJ-8. You are familiar with

that document, correct? 1. 2 Α. Yes. Are you doing okay from a food 3 4 perspective? 5 I am fine. Α. Okay. If I could ask you to turn to 6 0. 7 schedule one of that document, which is on page 5. Since you are familiar with the document, I am not 8 going to take you through all the terms and details, 9 10 and so forth. I want you to focus on the middle of that page, which is paragraph 10. It is entitled 11 "equipment and features." Do you see that? 12 Um-hum. 13 Α. And it then lists four particular items: 14 0. Switch access, network access, system - terminal 15 equipment, and then system - other. Do you see 16 that? 17 18 Α. Yes. Are these equipment and features that are 19 made available to MDAD customers and for which they 20 21 pay the County? Α. Yes. 22 And when you spoke earlier in this 23 deposition about, you know, customers that enter 24 into agreements and lease equipment, were you 25



referring in some way to these four items?

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Α. I was referring to this whole document and those four items.

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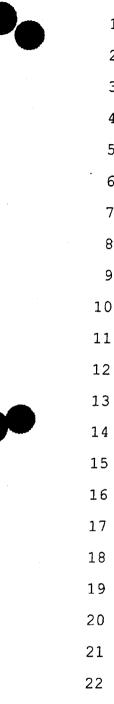
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Okay. What I would like to do over the next few minutes is just take you through these four items from a technical perspective. Because as you recall, these are some of the issues that Mr. Jenkins was unable to fully answer in the last deposition. Okay?

- Α. Okav.
- Can you tell us what switch access means, 0. as used in this document and as understood by you at the airport, please.
- Switch access is the way we -- well, we define switch access as one of the ways to charge the users of a telephone system at the airport to be the actual port where the telephone connects to the PBX, and also the features that the PBX provides to the user of -- to the owner of the phone.

Features, meaning call waiting, call forwarding, call pick-up from somebody who has a phone, conferencing. All those features that PBX provides -- there are over a hundred. So in that charge the switch access is the port connection to the phone with the -- there is a phone, the wire,



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and then how it goes into the PBX. It's a port to access the PBX, and then the features that the PBX provides.

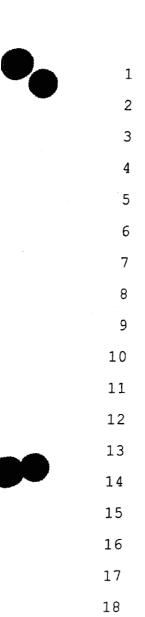
- Q. So we will talk about the features in a You earlier testified in this deposition that another name for PBX is a switch.
  - Α. A telephone switch.
  - 0. Is that still a fair statement?
  - That is an industry standard designation.
- So just for purposes of the judge or jury 0. who may view this videotape at some point in time, would we be talking the same language if I were to interchange the word switch here with PBX, if you were to call it PBX access -- it says switch access -- or is there a difference there?
- No, it is not a good designation. access is just two words that were picked to identify the scope of the charge that would be -you know, separating the charge by zones, so to speak, and the switch access is basically the port and the features. It is just a name in this case. I don't feel comfortable relating it to the telephone switch.
- 0. Fair enough. That is why I asked the question.



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A	. It	doesn't	reall	y swi	itch wit	th anyth:	ing.
It is	just a	name th	nat was	pick	ked. I	guess i	t
accesse	es a sw	itch.	There	is a	switch	access.	Ιt
allows	the ph	one to	access	the	switch	through	the
port.	That i	s what	the nam	ne is	S .		

- Q. But isn't the switch that you just used in your last statement the PBX?
  - A. Yes.
- Q. That is why I was saying isn't it really PBX access? Access to the PBX?
  - A. Yes. You can say that.
- Q. So it's a charge that encompasses your customers' access to the PBX, and everything that occurs in our prior scenario from the time they pick up the phone to the time that call or their instruction gets to the PBX? Is that fair?
- A. It is, but it also includes -- it is not only access to the PBX, but the features that the PBX provides.
  - Q. And those features include what?
- A. Everything from call waiting, call conferencing, call pick-up. When you have a group of phones, you can push a button and pick it up. Call parking, you can park your call when somebody is busy and send it later when they get off the



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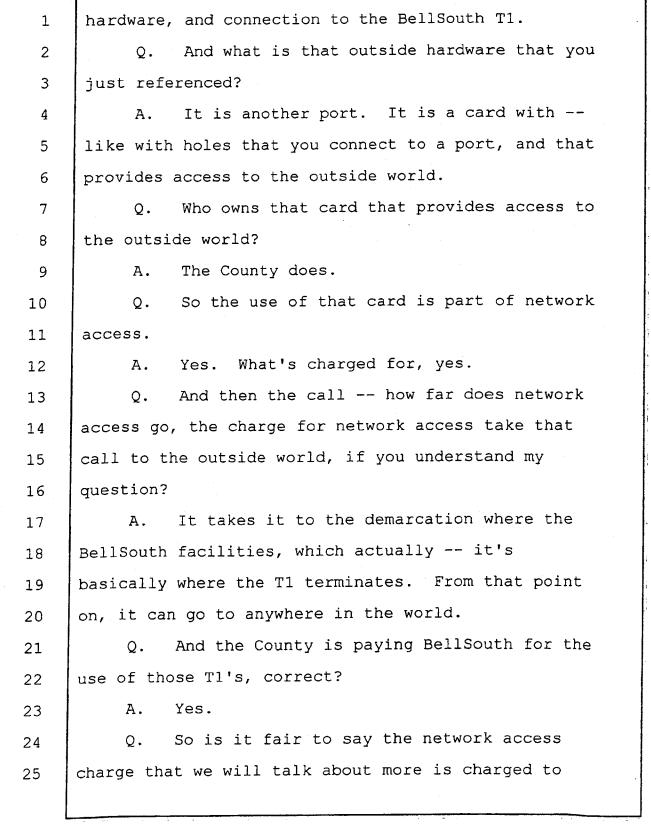
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phone, intercom. There is a myriad of features that the PBX provides that are included in that charge.

- Q. Number 2, network access. What is network access?
- A. Network access is the second part of the charge that actually allows the user of the phone to access the public network to the BellSouth facilities. In other words, the trunks -- the trunk is the connection from the PBX to the BellSouth central office.

The part of the trunk, when the trunk connects into the PBX through another port, it provides the charge to access that trunk connection that brings them to the BellSouth central office.

- Q. Let me see if I understand. I apologize if I don't. The switch access covers from the time the user picks up his or her telephone to the PBX and all of its features.
  - A. Right.
- Q. Would network access then cover your charge for the use of the outgoing port, perhaps, maybe not, and the T1's that you previously referenced?
- A. It is a combination of the hardware that is needed to -- to the outside port, that is

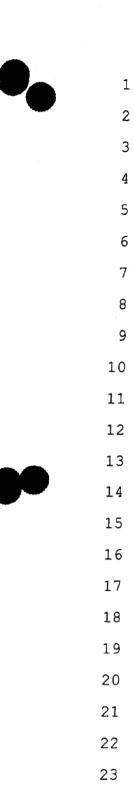


1	cover that cost, correct?
2	A. Yes.
3	MR. HOPE: Objection to form.
4	Q. What is number three, system - terminal
5	equipment? Strike that. Let me go back just to
6	make sure.
7	Is there anything else that is included in
8	your definition or the County's use of network
9	access in this agreement, other than what we have
10	spoken about?
11	A. No. It is basically the connection, what
12	it takes to make the connection from the PBX to the
13	BellSouth facility. The hardware and whatever
14	there are wires also involved in this. You have to
15	take it from the PBX inside the telephone room to
16	the BellSouth equipment. So there is some wiring
17	involved in there.
18	Q. Who owns that wiring?
19	A. To the demarcation point, it is our wire.
20	Q. So that is included in network access as
21	well?
22	A. All the cost of the hardware is all
23	included in there.
24	Q. Number three, can you tell me what system
25	- terminal equipment is, please, as used on page 5



of MJ-8?

- A. In simple terms, that is the telephone.
- Q. The telephone with the receiver?
- A. That is it. That is the terminal equipment, the telephone.
- Q. Terminal, as it is used there, means like the end of the line or --
- A. Terminal equipment -- right. When you have like a big network starting with all the BellSouth CO's and our PBX, the end of that is the telephone. That is the terminal -- that is what is called the terminal equipment.
- Q. Anything else other than the telephone and receiver that goes into system terminal equipment?
- A. Well, terminal equipment could be a fax machine. It could be a modem. It could be -- usually, those are the three things that are terminal equipment.
  - Q. Computers?
- A. No, not in this case. The computers are not provided off the PBX. They are provided off the internal network, which is a totally different path and type of equipment.
  - Q. Speaker phones?
  - A. Yeah, speaker phones, conference phones.



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Any voice-related terminal equipment.

- Q. Number four: System other. What is meant and understood by the County when it uses that phrase, as contained on page 5 of MJ-8?
- A. I think in this one here, everything else is bulked in this number four.
- Q. So then let me ask you through your experience and your knowledge, what else is bulked into number four?
- A. Well, it could be the lease of the actual wires themselves. We provide a lease for the cables and the fiberoptics. Sometimes it's just point-to-point fiberoptics, not connected to -- connected to things that they use that determines what it is. We just provide the (unintelligible) inside. This is all inside the airport grounds or within the airport terminal building. And then --

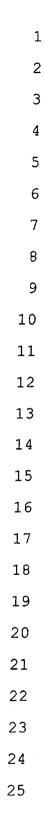
THE COURT REPORTER: I'm sorry. You said "we just provide the" --

THE WITNESS: The fiberoptics, for the customer to connect maybe perhaps two of their locations inside the airport.

It is all done on a lease basis. We maintain the fiberoptics if something happens or to the cables, maybe.

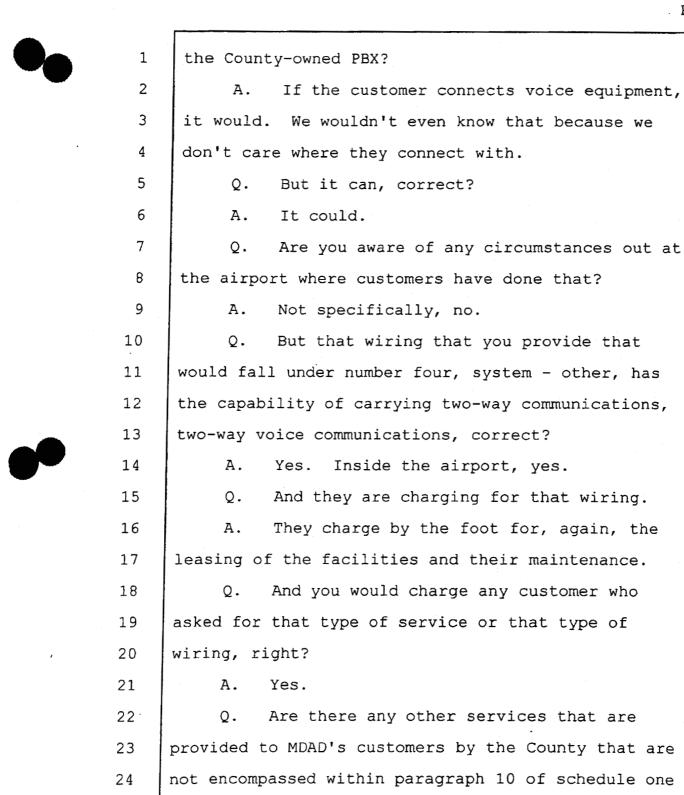
1 0. Anything else that would go in system -2 other in your experience and knowledge working out 3 there at the airport for all these years? 4 MR. HOPE: Objection to form. 5 THE WITNESS: Well, as I said, 6 mostly, it is the cable facilities by the 7 airport. I am not sure. They could --8. there could be some miscellaneous things. 9 I can't even think of it at this time. 10 0. Well, let me ask you -- let's go back to 11 what you have testified to, the use of wires, 12 cables, fiberoptics. 13 When you refer to wires, cables, 14 fiberoptics, are you referring to wires, cables or 15 fiberoptics that you haven't before referenced in 16 this deposition about the -- you know, we mention 17 wiring that goes from the phone to the County-owned 18 PBX, and then wiring that would go from the PBX to the second destination? Are these different wires 19 20 or cables that you are referring to now? MR. HOPE: Objection to form. 21 22 THE WITNESS: They could be. 23 some cases they are; in some other cases, like I said, we provide, sometimes lease, 24 fiberoptics or cable.

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A customer has an office in one part of the airport and wants to have a connection of any type. It could be a network computer connection, whatever, to another office located at the airport, and we lease them the cables to connect those two locations.

- Q. Do you actually do that, in fact, at the airport?
  - A. Yes.
- Q. And in those occasions, do those cables or wires go through the PBX, the County-owned PBX, or don't go through the County-owned PBX?
- A. What I described, no, they don't go through the PBX.
- Q. So essentially, they would go from one customer location to the same customer's second location?
- A. It is what we call dark fiber, which means it is not lit or exercised electronically in any way. The customer would do that using their own equipment.
- Q. Can voice travel over those particular wires or cables that go from one customer's location to another customer location that doesn't go through



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in the one through four items we have just

discussed?

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Well, we provide several other services that are basically what we call CUTE, common use terminal equipment, C-U-T-E. And this is a system that allows the airlines to sign on to their host computer for reservations and flight assignment purposes using terminals that are common to any airline, for example. Any airline can sign on and they can access their host computer with this County-owned equipment. We provide that.

We actually are starting now to provide cable television service to whoever wants it, the program. Basically, it is provided by CNN, but it is basically cable television and the CUTE, and the -- we provide network connectivity also.

We have a big network inside the airport that it's -- it has a multifunction of a security to provide the transmission of security cameras to recorders for the security of the airport. Also, it connects the PC's that the staff uses, the County staff, to do their business every day. And we also sell that service. That network carries the CUTE system that we said.

All the -- eventually, we carry all the information for the flight display monitors that we

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have at the airport to show the flight information, the public address system, and so forth.

And as far as the customers, we provide all the tenants and the USPS customers, we provide them connectivity using this network for the data for their computers or any other application they may have, network services that we provide to them.

- Is that included or not included in the airport rental agreement as we see it on MJ-8 --
  - Yes, it would be probably under other.

I don't get involved directly in this part of the deal with the billing. That is done by the NextiraOne folks. They handle our telecom business. Basically, we do provide that service and we do billing for it. We use the same contract.

- What do you understand the word "trunk" to

  - In your business, in your field. Yes.
- Trunk is a connection between two That is the pure definition.
- Would it also be a connection between two PBX's?
- Well, PBX is a switch. So between Α. Yes. two PBX's is a trunk. Between the central office



CO.

and the PBX is a trunk. Because the CO is also a switch.

THE COURT REPORTER: Because what?
THE WITNESS: The central office is

The central office is also a switch.

So any connection between the central office and -- well, between two PBX's is actually a tie line. Let me rephrase that. Between the central office and a PBX is a trunk. Trunk is access from the PBX to the switch

Q. Does the County own any trunks, using your definition?

network, the public switch network.

- A. No. The trunks are owned by BellSouth,

  AT&T and MCI. Those are the three carriers that we
  use, and Sun Com, which are also BellSouth trunks.

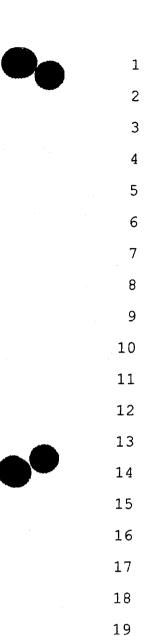
  And actually, MCI also is BellSouth trunks. MCI,

  etcetera. They are basically owned by BellSouth.

  We don't own trunks.
  - O. How does '-- strike that.

Are all the MDAD customers -- do all the MDAD customers from a two-way telecommunication framework wind up at the County-owned PBX switch at some point?

1	MR. HOPE: Objection to form.
2	Q. Do you understand my question?
3	A. We are talking about the voice customers?
4	Q. Yes.
5	A. Do they all end up at the PBX?
6	Q. Yes.
7	Let me help you. Setting aside your other
8	scenario of one customer going from one customer
9	location to a second location.
10	A. Not counting that?
11	Q. Not counting that.
12	A. Yes, they end up at the PBX.
13	Q. Does each MDAD customer have a separate
14	entry point into the PBX switch?
15	A. Meaning a telephone?
16	Q. Meaning, I am sorry
17	A. Do you mean by entry point a telephone or
18	port?
19	Q. On the PBX side. A port.
20	A. Yes. Every phone is connected to a
21	separate port.
22	Q. Are the ports grouped by customer in any
23	way?
24	A. I don't believe so.
25	Q. Is there any grouping of either wires or



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ports or any other type of equipment by customer at the airport?

- A. There is only one -- there is a hotel at the airport. And the trunks for that hotel, they are partitioned in the PBX to be separate. In other words, they have their own trunk groups. They actually get the service from AT&T instead of BellSouth, and they cannot call -- they cannot dial four digits and call anybody else at the airport.
- Q. I have to ask you a number of questions about that to see if I understand it all. Okay? Let me just start from the beginning. What hotel are you referring to?
- A. The Miami International Airport Hotel, which is located inside the airport.
- Q. And the Miami International Airport Hotel is an MDAD customer?
- A. The Miami International Hotel is owned by the County, and is operated by a management company.
  - Q. Is it serviced by MDAD?
- A. We provide them the telephone service with partition trunks, and they own the instruments in the rooms.
- Q. You say you provide the telephone service with partition trunks. First let me ask you, you

1	mentioned that the County owns two PBX's.
2	A. Yes.
3	Q. Is there one PBX for the airport and
4	another PBX for everybody else?
5	A. No. They are interlaced for disaster
6	recovery purposes, so we don't lose one and
7	everybody else is out of service.
8	Q. Does the County own two PBX's just because
9	of size and volume?
10	A. Size and redundancy.
11	Q. What is redundancy?
12	A. You know, like if one fails, you have
13	another.
14	Q. But if MDAD had a smaller operation, is
15	it fair to say they could just use one?
16	MR. HOPE: Objection to form.
17	Q. One PBX?
18	A. Probably not. We would probably still
19	remain like this because we like to have redundancy.
20	Q. Now, the Miami Hotel, how is that you
21	say when you use the word partition trunks, what
22	exactly do you mean from a technical perspective as
23	it relates to that hotel?
24	A. It means two things. It means that
25	everybody else that is getting telephone

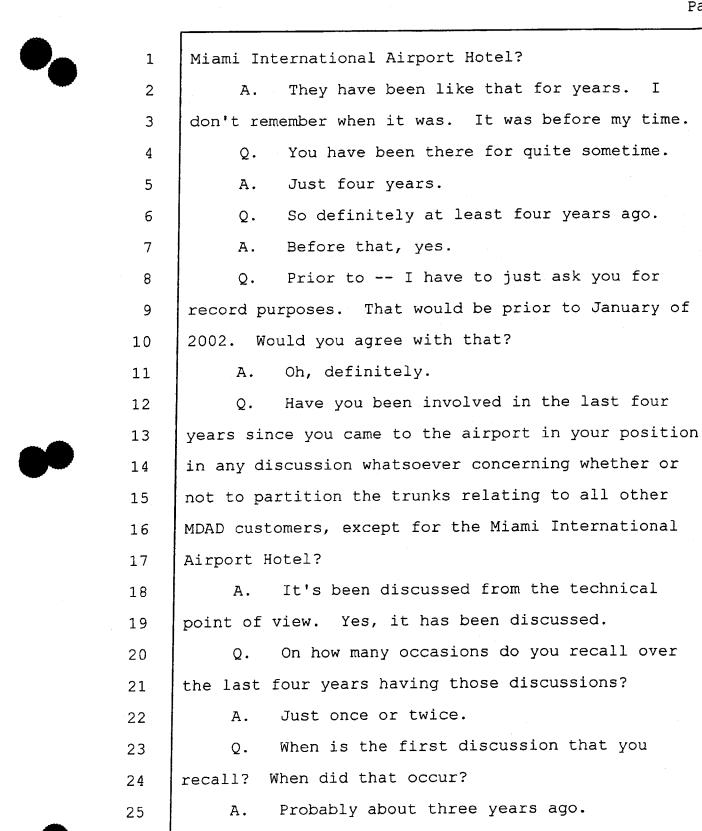


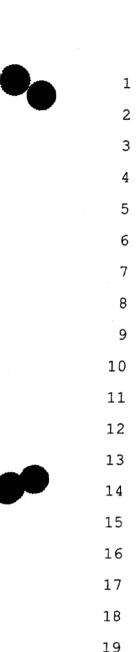
connectivity through our PBX, when they go out to the world, to a local call, to the rest -- to the public network, they go into these ten T1's that I explained before that Southern Bell provides, or BellSouth. I am showing my age here.

So the hotel is -- their calls go out through a separate trunk group that also terminates in the PBX, which was contracted by them separately, and they are provided by AT&T. That is with their local calls, and their long-distance calls go out through those separate trunks.

Also, what it means, partition, is they cannot dial four digits and talk to any of the other customers connected to the MDAD-owned PBX, the County-owned PBX.

- Q. In that type of situation where you say those trunks have been partitioned, it only relates to the Miami International Airport Hotel that you spoke about. Is that correct?
  - A. Yes, yes.
- Q. For every other MDAD customer, is there any partitioning of the trunks in any manner, shape or form?
  - A. No.
  - Q. When were the trunks partitioned for the





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	Q.	Who	was	involved	in	that	discussion	วก
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- A. It was basically -- I can't remember exactly, but it had to be the folks from the NextiraOne, the telephone folks that basically maintain our PBX's. I can't recall exactly what, but I know we probably discussed it. But I can't recall who was there or what we discussed.
- Q. Do you know what raised or caused the discussion concerning the partitioning of the trunks as it relates to all the other customers at the airport, and not the hotel?

MR. HOPE: Object to form.

THE WITNESS: In general, it was probably to make myself familiar with the way the whole operation of the PBX was and who got service from where and who was in one PBX and another and how everything was allocated in the PBX's, in the services. It was a technical discussion as to how, you know -- all the trunk groups that connect to the PBX, who get service, how they get service. It was that kind of discussion.

Q. What benefits are brought if you partition trunks?



A.	Brought	to	whom?

Q. To the County, to you. Let me rephrase the question.

If the County were to partition the trunks that go to all MDAD customers, except for the airport, what benefits would that bring the County, in your view?

- A. I can't think of any benefits one way or the other, to be honest with you, whether partitioned or not partitioned at this time.
- Q. Are you aware -- strike that.

  Why are the trunks partitioned for the hotel?
- A. They were partitioned at the beginning -- like I say, when I arrived there. I am not sure what the thought process was or why they were partitioned.
- Q. Who would know, to the best of your knowledge, as to why those trunks relating to the hotel were partitioned?
- A. I don't know who made that decision. It was done by the previous provider, which is basically Williams Communications, or the company before NextiraOne that was handling the telecommunications services. They own all the PBX's

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and all	l th	ne wi	res	and	all	the	infra	astructu	re at	the
time.	So	they		some	ebody	at	that	company	made	the
decisio	on.									

- Q. You mentioned two discussions that you recalled about partitioning. You told me about the first. When did the second occur?
- A. It was done recently, a couple months ago, perhaps. We again went over the -- we discussed, again, all the connectivities and all the things. We were discussing the BellSouth trunks, MCI trunks, all the different arrangements that we were having.

There was an issue with the billing, with the -- the way the calls are routed through the MCI versus the BellSouth trunks. And at the time that also came in as part of the discussion, as part of the overall discussion.

- Q. Who was involved in that discussion a couple months ago?
- A. This Ben Tevis, which I mentioned before. I can't remember. Maybe this Holly Klaty that also handles the STS.
- Q. Was this lawsuit raised in any manner, shape or form in connection with your discussion about partitioning trunks?
  - A. I think we were discussing it, again, all



the different trunking arrangements and all the different ways that we provide the services. I don't believe it has anything to do with the lawsuit, per se.

You know, again, I was trying to refresh my mind and going over some of these issues of the routing of the calls and things like that and who was serviced, how, and general technical discussions.

Q. Have you ever been involved in any discussion whatsoever concerning the possibility of partitioning the trunks at the airport to comply with either Florida Public Service Commission requirements and/or to address issues raised in this lawsuit?

MR. HOPE: Objection to form.

THE WITNESS: I might have asked the question to the -- from the Nextira folks as to -- since I have read about partitioning trunks and things like that, about, you know, what are we talking about if we were to partition trunks or there was a need to partition trunks, how hard would that be or what impact would it have. I mean, something to that

effect.

- Q. And in that discussion, it was generated, was it not, because of the issues raised in this lawsuit? You would agree with me on that, wouldn't you?
  - MR. HOPE: Objection to form.
- A. Well, I must have read something in one of the papers that brought up that issue. I just wanted to see if, you know, that were to happen, what would have been the impact.
- Q. You also have worked in this field for quite sometime, and you understand that partitioning of trunks is raised as an issue or factor in, you know, Florida Public Service Commission regulations that cover your business, correct?
  - A. Yes.
    - MR. HOPE: Objection to form.
- Q. Doesn't the County want to comply with all laws that relate to the telecom industry and business here in Florida?

MR. HOPE: Objection to form.

THE WITNESS: The County wants to comply with all the laws and regulations.

Q. So are you saying that that had no bearing on your recent discussions on complying with the

1 FPSC requirements; it had no bearing on your recent 2 discussion? Is that what you are saying? 3 MR. HOPE: Objection to form. 4 THE WITNESS: I am saying I must 5 have read something about the trunk 6 partitioning, and because of that I 7 wanted to know, if it came to that, what 8 would be the impact of providing trunk 9 partitioning. 10 0. What were you advised when you made that 11 inquiry? 12 Α. I was not advised by anybody and I did not advise anything. I just wanted to see what it would 13 14 take. 15 Maybe you misunderstood, and I apologize for the use of my word advise. 16 17 When you made that inquiry, what were you 18 told? What was I told? 19 Α. 20 Q. Yes. 21 Α. Oh, they didn't know. They would have to find out. They couldn't tell me. 22 0. They didn't know what would -- the people 23 from Nextira didn't know what would be involved --24 25 what would have to happen to partition the trunks?

1	A. Oh, we know what needs to happen. They
2	didn't know how many hours of work that would
3	entail. Basically, I just wanted to see what kind
4	of impact in terms of hours or cost, or whatever,
5	and they had no idea at the time. That is what it
6	was.
7	Q. Did you want to know how much it would
8	cost?
9	A. I mean, I was curious. I didn't get an
10	answer.
11	Q. But you asked that question, correct?
12	A. Yes.
13	Q. When do you expect to get an answer?
14	A. I don't I don't have a date to get an
15	answer.
16	Q. Who is supposed to provide the answer to
17	you?
18	A. Well, I think they might be looking into
19	it. But I don't have a date to get an answer. They
20	are going to get back to me or something.
21	Q. My last question was: Who is supposed to
22	provide that answer to you?
23	A. I guess well, Ben Tevis is the
24	supervisor for the voice area.
25	Q. Thank you. I appreciate that.

1 Α. Or telephone. 2 MR. GOLDBERG: It is like four 3 minutes to one. If it is okay with you, 4 given your prior request, why don't we 5 take a little bit of a break so everyone 6 gets something to eat. 7 THE VIDEOGRAPHER: We are off. 8 (Luncheon Recess in proceedings.) 9 THE VIDEOGRAPHER: Stand by. This 10 is videotape number two of the continued 11 deposition. The date is October 28, 12 2004. 13 Please continue. 14 MR. GOLDBERG: Thank you. 15 Ο. (By Mr. Goldberg) Mr. Garcia, we have 16 taken a lunch recess. Are you prepared to continue 17 with your deposition? Yes, I am. 18 Α. 19 And just as I remind everybody, you are 20 still under oath. Do you understand that? 21 Yes, sir. Α. When we broke, we had been discussing 22 23 trunks and partitioning trunks. There were two 24 questions, at least two questions that I have about 25 that to follow-up on, and I hope you can help me



understand your testimony a bit better.

From what I recall in your testimony when we first began discussing this issue, I thought you had testified that the County did not own any trunks. Is that an accurate recollection that I have of your testimony?

- A. Yes.
- Q. But then subsequently in your testimony here today you began talking about, you know, possibly partitioning trunks. And my question is: How can you partition trunks or even discuss partitioning trunks that you don't own? Can you explain that to me?
  - A. Certainly.
  - Q. Thank you.
- A. Okay. Like I said, when any of the tenants or customers that are served from the PBX that the County owns right now, when any one of those makes a phone call to the outside world, they all go through the same ten trunks that we have from BellSouth, with the exception of the hotel that has a separate trunk group.

What we mean by partitioning trunks, let's say we wanted to separate the aviation department employees from all the other tenants or customers of



the airport. We would arrange the PBX in a way that all the calls -- first of all, we would establish another trunk group by another power trunk from BellSouth and tell the PBX, any time you get a call from any of its customers, route them through this new trunk group that we just purchased from BellSouth.

- Q. Okay.
- A. So we separate -- then we'll decrease the trunks that we have for MDAD because we have less traffic through them, and establish another separate group to make all the tenants go through that other trunk group. As a consequence of that, then you wouldn't be able to dial four digits between those two universes.
- Q. So it is not a matter of ownership of the trunk groups. You can still partition trunks without, quote/unquote, owning them, correct?
  - A. Oh, yes. Yes.
- Q. Because they relate to, correct me if I am wrong, the customers you are providing service to.

MR. HOPE: Objection to form.

THE WITNESS: I am not sure I understand the question.

Q. Well, you would partition trunks as it



relates to the service you are providing certain types of customers.

MR. HOPE: Objection to form.

THE WITNESS: You can partition trunks based on any criteria you want.

The whole partitioning refers to the way the call is routed from the PBX to the central office of BellSouth. You

establish another separate path for that, but the criteria could be anything you

want.

- Q. What is the criteria that you are currently discussing regarding the possibility of partitioning trunks?
- A. Well, I believe what I asked him to find out is what would be the -- what would it take to basically partition what I just said. The MDAD -- the aviation department's staff phone from anybody else. So that is basically -- I just wanted to see what is order -- what is the order of magnitude of the effort of whatever it would take to do that.
- Q. Are you saying you are currently contemplating partitioning the MDAD's staff's own phones from everybody else, all other MDAD customers, including airlines, shops, the ice cream

shop, and so forth?

MR. HOPE: Objection to form.

THE WITNESS: We are not really contemplating anything. This is a what-if scenario only. It could be anything.

Just to have something to work with,

I said separate the MDAD -- what would it
take to separate the Miami-Dade Aviation

Department staff from anybody else, or
from everybody else.

Q. You didn't ask them to figure out what it would cost to separate all the airlines' customers that you have from the non-airline customers, which would include shops, restaurants, and the like?

A. No.

MR. HOPE: Objection to form.

THE WITNESS: No, I did not. And we do have other types of customers. There are a litany of those, which are government entities, like TSA, the FAA.

You know, the FCC. Not the FCC. The U.S. Department of Agriculture, INS, customs services. All those folks also receive services. So that is like



another	group,	if	you	want	to	call	it
that.							

Q. So you didn't ask them to consider partitioning out any types of those customers?

MR. HOPE: Objection to form.

THE WITNESS: I didn't ask to -- I asked them what would it take to do that. To partition, yes. The answer is no.

Q. Is it your testimony today that you are not contemplating separating out airline customers from non-airlines customers?

MR. HOPE: Objection to form.

- Q. Is that your testimony here today?
- A. At this time we are not contemplating partitioning anything. I just want to see what it would take to do that.
- Q. You also testified before we took the lunch recess that it was no benefit, in your view, to partitioning trunks. Yet, you are asking your people to look at a what-if scenario to partition trunks.
  - A. Um-hum.
- Q. So my question is: If there is no benefit to partitioning trunks, why are you asking your people to look into it?

1 MR. HOPE: Objection to form. 2 THE WITNESS: Well, to be perfectly 3 candid here --4 Which you need to be, and I hope you have 0. 5 been. 6 Α. We are discussing issues that pertain to 7 STS provisioning, partitioning of trunks, and 8 everything else. So in my mind, what was in my 9 mind, asking for that study, so to speak, is to, you know, what if we get mandated by the court, for 10 11 whatever reason, to do that. So I said, I want to 12 know what it would take. That is all. That is all that was into that. 13 14 0. Fair enough. 15 Let me show you what previously has been 16 marked in this deposition as MJ-23. 17 Α. Pictures. Take a second to peruse that 18 0. Pictures. document, and then I will ask you some questions 19 20 about it. 21 Α. Ask away. 22 Q. Have you seen this document before? 23 Α. Nope. 24 0. My question --25 Α. I am familiar with the contents.



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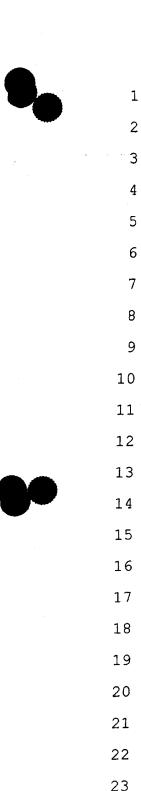
- Q. But you have not seen this document?
- A. No.
- Q. Is the picture, as you refer to it on the first page of MJ-23, does that depict in some way our earlier conversations during this deposition about the equipment and service provided by MDAD?
  - A. This is not an accurate picture.
- Q. Thank you for saying that. Tell me what is inaccurate about it.
- This is an IPE, which means an intelligent Α. peripheral equipment, on the right-hand corner there. What this is, is when you have like a main PBX, one location, and let's say you have another location that is very far away to provide -- that you want to provide telephone service to, instead of -- let's say you got 200 phones in one location that you want to provide. Instead of running 200 pairs of cables all the way to the other location, what you do is you install like a -- what you call a paragain or a switch like this, a mini switch, and you put a tie line between that switch and the main PBX, and then you run the phones off this peripheral equipment.
  - Q. Okay.
  - A. And the local CO lines, normally you

wouldn't connect this to -- this implies connection 1 to the central office, the way I see it. 2 Are you saying it is more accurate that 3 0. 4 this piece of equipment would be between your line -- the PBX and the line going to the telephone. 5 Just put it --6 Our PBX would be here (Indicating). 7 Α. On the left side of the diagram? 8 Q. Instead of implying that it goes Right. 9 Α. to the BellSouth central office, this would be tie 10 lines, and there would be a PBX here. That is why 11 it says peripheral equipment. It is like a 12 satellite from the main PBX. 13 Then with that revision, would not the Ο. 14 boxes that are labeled network charge and port 15 charge also be incorrect, given our prior 16 discussion? 17 Objection to form. MR. HOPE: 18 THE WITNESS: Well, the port charge 19 would be fine. That is the way it is. 20 This thing has ports to connect to the 21 phones. And we will probably charge 22 the -- again, the charging structure is 23 what it is. And there is no rule that 24 establishes that charge. 25

Basically, we are basically taking over the rules that were used by NextiraOne, we used to use that with them. When we bought their equipment, we didn't change the rules. We just kept the same rules.

So basically, I don't know exactly without looking at the other pages, but I am assuming they are using the same charging mechanism for these lines here, as to be the network charge.

- Q. When you say the words network charge on the bottom, is that the same thing as network access?
  - A. Access, yes.
- Q. But given your prior testimony about network access, network access is what you charge from going from the PBX switch back to the BellSouth and out to the world. Yet, this box, as you have revised the picture, is just before the PBX. There is never a charge before this.
- A. Again, this is done just for the sake of charging, and not implying anything else. It is basically a mechanism in which you say, well, once it leaves here, eventually it ends up in the



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BellSouth central office. So the customer doesn't need to know the alternate path that it takes. It goes through the PBX and to the outside world. So for simplicity, we just take this as a charge to the customer.

- Q. Overall, this is an inaccurate depiction, at it stands now.
- A. This is the only part -- as I said, these lines would go to the PBX instead of to the central office lines, like it says here.
- Q. I ask you to turn the page. Have you seen this page before today?
- A. No. Not today or -- no, not this particular page.
- Q. It says new pricing for MDAD STS customers, September 30, '02. That is shortly after, is it not, the transaction that took place between the County and Nextira when the County purchased Nextira's assets?
  - A. We purchased in January.
  - Q. Of '02?
  - A. Of '02.
  - Q. So it is nine months after, correct?
  - A. Yes.
  - Q. Does this document reflect pricing that



went into effect as of September '02 for MDAD's customers?

MR. HOPE: Object to the form.

Q. For -- let me strike that.

Does this document reflect costs as it existed in September '02 for MDAD to purchase equipment, and what have you? You know, I will strike that.

Tell me what this document reflects.

- A. This looks like the price that we charge the customers that uses this type of equipment.
  - O. What's an IPE?
- A. That is this whole box here, the intelligent peripheral equipment.
  - O. And DLC?
- A. I would imagine -- the problem is digital line charge, but I am not positive what that is. These all seem to be, like the super loop is an internal -- internal -- okay, let me see here. This seems to be a breakdown of the internal components of this box, and the way Nextira has broken the charge, somebody probably wants this whole box, but doesn't use this whole box, so they have broken the charge into the components.

The IPE might be just the cabinet, the



outside cabinet. And the DLC could be part of the internal components, and so is the common equipment. And the super loop is an internal component for sure.

- Q. What does the reference to 256 lines mean?
- A. Probably the total capacity that you can provide. You can hang 250 phones out of that switch -- 256.
- Q. When you are talking about this piece of equipment, it says MDAD cost. Cost purchasing it from whom for MDAD?
- A. Let me see here. This seems to be something that was generated to -- some kind of study that was generated to provide some customer for service that they required, or somebody requested a quotation. Because I can see 15 percent profit and things like that.

So this is basically an internal document generated by Nextira to the aviation department to explain the cost associated -- the cost to us, because we have to pay them for what they do, for the equipment. We purchase the equipment from them.

Q. And all of this equipment that is depicted on this document is integral, is it not, for an MDAD customer to make a local phone call, correct?



MR. HOPE: Objection to form.

THE WITNESS: Well, it could be a local phone call or it could be an

internal call.

Q. Let me rephrase the question. Would you agree all the equipment depicted on this document is integral and important and necessary for an MDAD customer to place either a local call to Miami or an internal four-digit call?

MR. HOPE: Objection to form.

THE WITNESS: As we defined it before, yes.

Q. Having said that, MDAD, the County, is contemplating by this document by its terms reaping a 15 percent profit on this equipment --

MR. HOPE: Objection to form.

- Q. -- for that service, correct?
- A. Well, I cannot give you a yes or no answer. I have to explain what that means and why it is there.

We don't have a separation of the actual cost to the County of providing STS services. We basically hire all the folks from Nextira, 50 of them, and to provide telecommunication services for the aviation department, the airlines, and everybody







else that uses the services.

We also use all the infrastructure of cables and wires and equipment and PBX's, and the like, and the whole provisioning of services inside for all the -- for everybody that uses that equipment is all intermingled.

So we really don't have a field that says we are making this business of STS costs us this much, and then we have this profit, and then the net revenue is so much. There is no such thing. We just basically do the best we can to cover all the costs of running this situation here.

This profit is a way to actually make sure that we cover that. Because if we don't know exactly what everything costs -- I mean, we can charge for the equipment. We can see how much the equipment costs. We see the maintenance, what it costs. But we don't really know what percentage of the staff that we have and the overtime that we pay and all the things actually costs the aviation department as compared to if we didn't have it.

THE COURT REPORTER: As compared to what? I'm sorry.

THE WITNESS: As compared to if we didn't have the STS versus having the

e,

STS.

Q. I have a smile on my face. I don't mean any disrespect. But for the record, I want to just understand what you are saying.

Are you saying that the 15 percent profit line on this document is just another -- is just a way that the County ensures that it covers its cost, but does not -- it is not designed to make a profit?

MR. HOPE: Objection to form.

Q. Is that your testimony?

- A. It is to make sure that we cover our costs, because we don't really know what our STS costs are. We know what the gross revenue is that we get, and we know what we pay NextiraOne for everything they do. But we don't know -- but we have not allocated the cost of STS versus non-STS, in even equipment, salaries, or any costs.
- Q. As it relates to this particular equipment, which you have already testified to is part of providing, you know, the local service for either a local call or an internal call, this document reflects that the County is factoring in a 15 percent profit margin. Yes or no?

MR. HOPE: Objection to form.

THE WITNESS: Yes.

1	Q. I am sorry?
2	A. Yes, we are adding 15 percent to the cost.
3	Q. So there is no question that the County
4	desires to make a profit off the provision of this
5	equipment to its customers, correct?
6	MR. HOPE: Objection to form.
7	THE WITNESS: The County desires not
8	to lose money on the overall provisioning
9	of the service.
10	Q. Stated another way, the County desires to
11	make money. Yes or no?
12	MR. HOPE: Objection to form.
13	THE WITNESS: No. The County
14	desires not to lose money. We don't aim
15	to make a profit. We just want to make
16	sure we don't lose money.
17	Q. So is it your testimony here today you put
18	this 15 percent profit in this document just to make
19	sure you don't lose money, but you don't care about
20	making money. Is that what you want to tell the
21	jury and the judge in this case?
22	A. Yes, that is what I am telling the judge,
23	the jury, and everybody else that wants to listen.
24	MR. HOPE: Object to form.
25	O Are there any documents policies



procedures, anything that you are aware of at the County or at the airport that would support your prior statement that the goal here for MDAD is not to lose money? It is not to make money, but not to lose money?

MR. HOPE: Objection to form.

THE WITNESS: No, we don't have any documents that support that. What we don't have is a separation of STS versus everybody else, showing STS as a separate business with profit and loss and net revenues, and what have you.

- Q. Is there any type of reconciliation that occurs at MDAD once you determine that your costs have been covered to return any excess money to the customer since it may have paid too much?
- A. We don't have reconciliation because we don't know when our costs have been covered. We basically have a lot of costs. We pay Nextira half a million dollars a month just for their personnel, in addition to all that we pay for the equipment, and so forth. Just a flat fee. We pay them half a million dollars a month, plus all the other overtime and when they have to respond to a maintenance trouble in the middle of the night, or whatever. So



it's -- we don't have such a thing.

MR. HOPE: Objection to form.

Q. So you are saying MDAD doesn't have the capability of telling the judge in this case whether you are losing money or not losing money on the STS services it offers at any point in time?

MR. HOPE: Objection to form.

THE WITNESS: As far as I know, we don't have that determination at this time.

I want to point out that I am not the business person here. I am the technical person.

- Q. Understood. If you look at this document, it looks like somebody has gone -- do you know who wrote this document?
- A. I would imagine it was done by somebody in Nextira.
- Q. Well, it looks like somebody has gone to a great length to itemize the costs for providing this service.
  - A. Um-hum.
- Q. Also including a profit margin for providing this service. So does it make sense to you to go through all this effort to itemize cost

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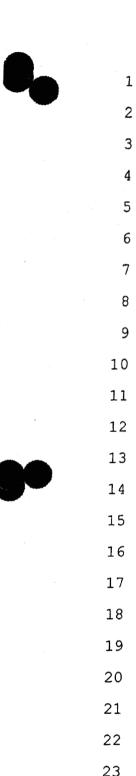
and place in a profit margin, but not to know or be able to determine at the end of the day whether or not you are losing or making money?

MR. HOPE: Objection to form.

THE WITNESS: Well, this was done -because don't forget, we pay Nextira for
what they do. So if they will sell us a
piece of equipment, they need to justify
to the County what is it that we are
buying, and justify the expense.

Because the other side of this, of course, is that they will be -- let me see this for a minute here. Okay. I guess individually, this is a proposal for a piece of equipment, and it is trying to show that it is just taken as an individual case. This particular transaction would be a positive cash flow, if you want to say, to the County, versus a negative cash flow.

The reason, I guess, is because even though overall we don't know what is going on, but we certainly don't want to do more incremental businesses knowing that at least we are not going to lose



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money in the future business that we do.

- Q. I would like to ask you to turn two more pages on this document to what is called a network access cost at the top of the page.
  - A. Okay.
- Q. If you look down under MDAD cost, do you know what one network shelf is?
  - A. Where is it?
  - Q. One network shelf.
- A. Oh, that is when you have the PBX, it is like a cabinet, and in the cabinet you have shelves, and in the shelf you have cards which contain those ports that we discussed. So the shelf is basically a shelf where you plug in additional cards. It allows you to plug the individual cards.
- Q. If you go down the page, there is an item called local line cost. Can you tell me what that is? Cost for local line. Local line cost.
- A. This probably refers to the cost of -this would be the additional cost that we would pay
  BellSouth for connecting this to the public network.
- Q. For completing your customer's local call. Is that fair to say?
  - A. Yes.

MR. HOPE: Objection to form.

1	MR. GOLDBERG: Did you get his
2	answer?
3	THE WITNESS: Yes.
4	Q. For utilizing those local lines, if you
5	look at the next line down this document, is it not
6	the case that the County is figuring in, again, a
7	15 percent profit on the use of those local lines to
8	complete a local call
9	MR. HOPE: Objection.
10	Q for your customers?
11	MR. HOPE: Objection to form.
12	THE WITNESS: That is what it looks
13	like.
14	Q. And you are not aware of any information
15	that would dispute that, correct?
16	A. No.
17	Q. And as we continue down this document,
18	there is a total of five-year cost of 191,667. That
19	takes into account both the local line cost as well
20	as this 15 percent profit margin, correct?
21	A. It looks that way.
22	Q. What you wind up is the next line, a voice
23	line charge per month of 15.66. Can you tell me
24	what that item represents.
25	A. Well, I don't have a calculator. If I had

to guess, it would be a division between that and 1 2 the number of lines, which is estimated here as 204 3 lines and 60 months. If you divide that by -- I guess 191,000 by, roughly, 1,200, you come out with 5 \$15. 6 0. Fair enough. So that the voice line 7 charge per month takes into account a 15 percent 8 profit, correct? 9 MR. HOPE: Objection to form. 10 THE WITNESS: Yes. Normally, the 11 customer would sign a five-year contract. 12 Q. And that's why --13 Α. 60 months. 14 And that's why this is a total of a five-year cost, to break down for a voice line 15 16 charge over that five years? 17 Α. Right. Q. Let me show you what has been marked as 18 MJ-24 previously in this deposition. 19 Α. 20 Okay. 21 I venture to guess that you are familiar with this document. 22 Α. Yes, sir. 23 24 Q. You have seen this type of document 25 before.

Α. Yes.

2 3

0. Can you just explain for the record what this document is, please.

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This is a sample of a typical -- a sample

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pricing of the basic components of voice equipment. That is basically what it is. And it is broken out

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between the four components that we saw previously

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in the contract between switch access, network

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access, system, and system - other.

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Q. System - other, which was number four on the rental agreement, correct?

11

Α. Yes.

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Let me just bring you down to where it 0. says network access, number two. In the first line there is single line local network access. Monthly unit rental, \$18. Can you explain to me what that

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charge is for, specifically. 17

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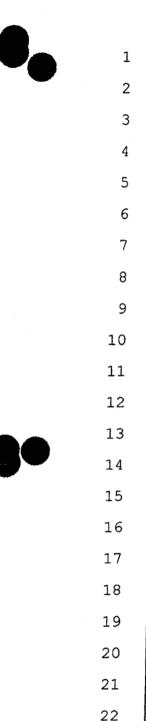
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Α. That is the charge that was assessed for the -- we are on the network side of the PBX now, not the side where the phone is connected. We are on the side that is connected to the outside world. That single line network access is the charge that would be assessed for the connection to the outside world, if they want that kind of connection.

I have to point out, however, that is not used any more. We have dropped -- no, we have not dropped it for everything. We only kept it there for a connection of modems. Like a one connection only. Like anybody that has a fax machine. What we normally -- well, I will let you ask a question. It is the connection to the outside world to the BellSouth lines from the PBX.

- Q. Why is it not used any more?
- A. Well, it used to be like let's say you want to connect 25 phones. They used to be charged 25 times 18. Now we modify that charge and we are accessing the network access, which is \$49 shown on the third line on a ratio of five to one. In other words, when you connect a phone, you buy five connections, and for \$49 you can connect five phones.
- Q. If you want ten phones, it is going to be \$98?
  - A. \$98.
- Q. So you just subsumed the charge that was formerly single line local network access into the third line down, network access?
- A. Right. We kept the first one just for anybody that has one connection. If you want -- if



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you have a number of telephones, then you go to the 49, for five.

- Q. Why was that change made?
- A. It was felt that it probably was too expensive. We couldn't explain to the customers. It was kind of high. It was a marketing decision. Actually, I wasn't part of that decision. I was informed by the folks that run the marketing department of Nextira that it was done to have a better price structure.
- Q. Couldn't you explain it to your customers that this is just to make sure that we are covering our costs?

MR. HOPE: Objection to form.

THE WITNESS: No, because they have other choices. I mean, we could charge a thousand dollars for the phone, but that wouldn't be too good for us.

- Q. Because why?
- A. We wouldn't cover anything because nobody would buy it.
  - Q. Where are they going to go?
- A. They could go to BellSouth, they could go to anybody else. To AT&T, Sprint. You name it.
  - Q. So to change your pricing structure is to

be able to better compete with BellSouth and other entities?

MR. HOPE: Objection to form.

THE WITNESS: To have a better price structure, to make it more attractive to the buyers of the service.

Q. So they would choose MDAD, the County, over another competing entity, correct?

MR. HOPE: Objection to form.

THE WITNESS: We don't compete with other entities. Not BellSouth. That is for sure. We can't compete because we don't have access to the public network.

- Q. Give me all the reasons, every single reason, in fact, that supports the statement you just made that you don't compete with BellSouth.
- A. Well, there are a couple of reasons. We couldn't compete with BellSouth because we don't provide access -- I mean, we don't own facilities to access to the public network. We have to depend on BellSouth to provide us those facilities so we can connect the phones -- I mean, the users to the public network.

Number two: We don't just provide the services of what BellSouth provides. We provide a



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bundle of services that includes other things besides voice, like network connectivity, dark fiber and copper, and the common use terminal equipment that we described before, and so forth, cable TV. So we provide a bundle of services other than what BellSouth provides. Also, the benefits of the passengers of the airport.

In addition to that, we provide a totally different service level to the users, which is an enhanced service that BellSouth doesn't provide; 24/7. You know, within two hours of reporting a trouble with dispatch, things like that.

So it is not even a similar service that BellSouth provides. So because of that we are not considering ourselves in competition with BellSouth.

- Q. Any other facts, reasons, whatsoever that you can think of other than the three you just listed, that would support your statement?
  - A. Well, those are the three major ones.
- Q. Let's talk about each of the three. The last one first; you say that you have a 24/7 service capability.
  - A. Yes.
  - Q. And you say BellSouth doesn't.
  - A. As far as I know, they don't.

Q. Why is that not just a marketing strategy for you in order, quite frankly, to allow you to compete and maybe perhaps better compete with BellSouth because you're positioning yourself as having better service than BellSouth?

MR. HOPE: Objection to form.

THE WITNESS: Well, we try to provide service because the airport is a critical facility and we are obligated to provide better -- a level of service that the customers demand, and that is what it is geared for. It has nothing to do with comparing ourselves with other vendors.

We don't really care what the other vendors do. We just do what the airport tenants demand from us based on the nature of the business, which is running an airline and keeping the airport going.

- Q. So you provide service on your phones and your equipment to your customers, correct?
  - A. As described before, yes.
- Q. BellSouth provides service to its customers on its equipment at the airport, correct?
  - A. Yes.
  - Q. So the only distinction you are drawing



here today is you are saying that the airport provides what you believe is better service because they have 24/7 -- because you have 24/7 service capability and you say BellSouth doesn't. Isn't that the only thing you are saying here today?

MR. HOPE: Objection to form.

THE WITNESS: Well, we provide a different service than what BellSouth or maybe some of the other carriers do because that is what is needed at the airport.

- Q. You provide a different service. You provide 24/7 service, where BellSouth doesn't.
  - A. That is right.
- Q. So that is what that third reason boils down to; that you provide 24/7 service, and BellSouth, you say, does not.

MR. HOPE: Objection to form.

THE WITNESS: The third reason is stating that we don't provide a similar service because our service is different than BellSouth, both in the nature and in the -- what we provide and in the services that we provide for maintenance.

Q. Now, when we talk about service, this



1	service, we are talking about repair and maintenance
2	service, correct?
3	A. Yes.
4	Q. The County provides repair and maintenance
5	service. That is a fact, right? Yes or no?
6	A. Yes.
7	Q. BellSouth provides repair and maintenance
8	service. That is a fact, correct? Yes or no?
9	A. Yes.
10	Q. So right at that point wouldn't you agree,
11	and have to agree since you are under oath today,
12	that the County is providing the same service as
13	BellSouth in terms of repair and maintenance?
14	MR. HOPE: Objection to form.
15	THE WITNESS: I don't think a
16	two-hour response is the same as
17	providing a 24-hour/48-hour response.
18	Q. Having said that, aren't you just making a
19	distinction not between the service that is
20	provided, the core service that is provided, but
21	rather the quality of that service that is provided?
22	Isn't that exactly what you're testifying to?
23	MR. HOPE: Objection to form.
24	THE WITNESS: Right. That we both
25	provide maintenance service. Ours is

different than BellSouth.

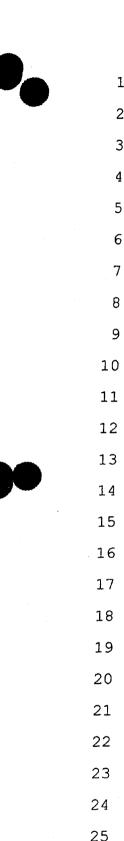
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Q. So you would agree with me that you are providing the same service as BellSouth, that being repair and maintenance. Your distinction, however, is that you believe the County provides a better quality of service than BellSouth. Is that a fair statement?

MR. HOPE: Objection to form.

THE WITNESS: Yes.

- Q. Now, the first reason -- and I will get to the second reason in a second -- you gave for your conclusion that the County does not compete with BellSouth is, is that the County doesn't own the facilities to access the public network. Is that a fair statement of your first reason?
  - A. Yes.
- Q. Now, you own telecommunication facilities and equipment at the County, correct?
  - A. Yes.
- Q. Okay. And you would agree that without BellSouth's equipment and facilities, one, an individual at the airport cannot complete a local phone call or have telephone service, correct, to Miami, outside the airport?
  - A. Right.



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Q. And wouldn't you also agree, given your prior testimony today under oath, that without the facilities and equipment that you own a customer at the airport would not be able to complete a local call outside the airport.

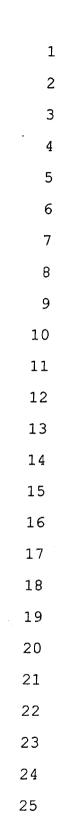
Α. Correct.

Okay. So wouldn't you agree that the service you are providing is similar to the service BellSouth is providing because without each other a customer at the airport will not be able to complete a local phone call outside the airport.

MR. HOPE: Objection to form.

THE WITNESS: Well again, the similarity is not there because we no longer -- BellSouth only provides telephone service, local service. provide a lot more services than that. And also, we cannot do it without the assistance of BellSouth. BellSouth doesn't need Dade County to provide telephone service to customers at the airport. So I don't see any similarity there.

Well, you are saying that BellSouth -- the County offers more services than BellSouth.



in part what you are saying?

- A. Yes.
- Q. But we would agree that one service that is being offered by both is local telephone service.

MR. HOPE: Objection to form.

Q. One of the County services that competes with BellSouth is local telephone service, correct?

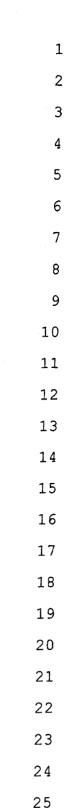
MR. HOPE: Objection to form.

THE WITNESS: It's the ability to make a local call, yes.

Q. So if I understand you correctly, you would agree that the County is competing with BellSouth for that service; yet, your position, as you have stated it here today, is that there are other services the County provides that BellSouth doesn't provide and, therefore, there is no competition.

MR. HOPE: Objection to form.

- Q. Is that a fair statement of your testimony?
- A. I don't believe that we are competing because I don't see how we can possibly compete when without BellSouth we wouldn't be able to do the calls. So how can we be a competitor if we need our competitor to do our business? That makes no sense



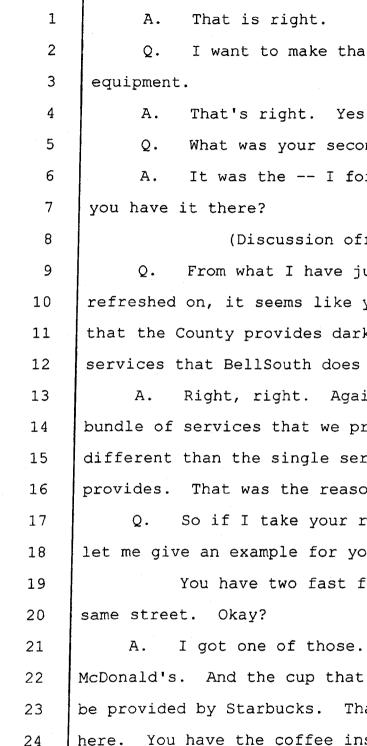
to me. Without BellSouth, we cannot complete any calls. So how can we be competing with BellSouth when we need them to do these calls completion?

- Q. And you don't believe -- do you believe BellSouth is competing with you to get customers at the airport?
- A. BellSouth can have customers at the airport without using anything at all that belongs to the County. They don't need us for anything. They can do their business on their own, but we can't.
- Q. But you can compete with them because you have now purchased your own equipment to provide service to your customers, correct?

MR. HOPE: Objection to form.

THE WITNESS: No. We basically lease equipment. That is all we do. We lease equipment to allow the customers to access the BellSouth lines. That is what our business is.

- Q. The County owns the equipment, correct?
- A. Yes.
- Q. You are talking about when you lease the equipment, you are selling the equipment or leasing it to your own customers?



Q.	Ι	want	to	make	that	clear.	You	own	the

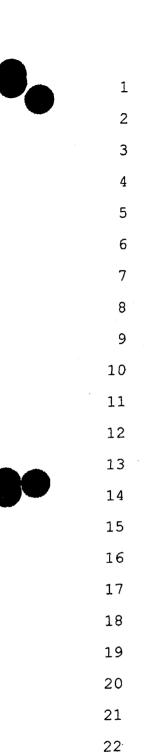
- - That's right. Yes, we own it.
  - What was your second reason?
- It was the -- I forgot what I said.

(Discussion off the record.)

- From what I have just had my memory refreshed on, it seems like your second reason was that the County provides dark fiber and other services that BellSouth does not provide.
- Right, right. Again, going back to the bundle of services that we provide, which is different than the single services that BellSouth provides. That was the reason behind it.
- So if I take your reasoning -- let me -let me give an example for you, a hypothetical.

You have two fast food restaurants on the

I got one of those. Starbucks versus McDonald's. And the cup that McDonald's uses has to be provided by Starbucks. That is what is going on here. You have the coffee inside, however without the cup you cannot do it. We both sell coffee, but



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that	is	what	it	is.	We	sell	other	things l	Like
McDor	nalo	d's.	We	need	the	e cup	that	Starbucks	s gives
you t	o r	provid	ie t	the co	offe	ee.			

- Q. It is your testimony there is no competition between McDonald's selling their coffee and Starbucks selling their coffee?
  - A. You tell me. That is what it is.
- Q. No, I am asking you the question. You're the one to testify under oath.
- A. I don't think they are competing businesses.
  - O. Well, let's --
- A. They are usually side-by-side. They could be side-by-side. I don't see that as competing business.
- Q. You see four gas stations on the corner. You don't think they are competing?
- A. That is different because it depends how you you can turn into one and the other, where you are coming from. That is different.
- Q. So if you have an intersection, you have four gas stations, according to you, they are not in competition with each other?
- A. Yes, I am sure they are. Yes. But they offer exactly the same services, and they don't need

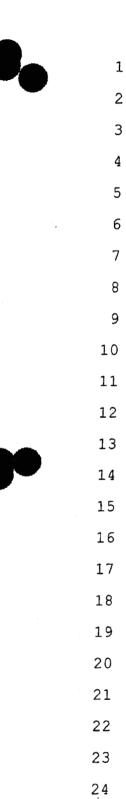


each other to provide gas.

- Q. Two restaurants, McDonald's and a Wendy's. McDonald's doesn't sell chicken sandwiches, let's hypothetically say. Wendy's does. Are you saying they are not in competition?
- A. Yes, those are similar restaurants. But they don't need each other.
- Q. But picking up on your testimony, one sells a greater number of products, Wendy's, that has a chicken sandwich and chicken products, than McDonald's who does not. According to you and your reasoning, they would not be in competition.
- A. No, that is not true. They are in competition.
- Q. Why are they in competition, yet the County and BellSouth are not, when all your testimony is that the County has a greater number of products than BellSouth?

MR. HOPE: Objection to form.

THE WITNESS: For the same reason
McDonald's and Starbucks are not in
competition. Because Starbucks only
sells coffee, just like BellSouth only
sells voice connections to the local -- I
mean services. And McDonald's sells



other things, except the cup is provided
by Starbucks, like I told you before,
and the County only sells the coffee
inside the cup. We need Starbucks to
give us the cup to sell the coffee. A
big difference.

- Q. So the mere fact that Starbucks needs a McDonald's cup, according to you --
  - A. McDonald's needs a Starbucks cup.
- Q. Because McDonald's needs a Starbucks cup, according to you, that would take them out of competing with each other on the sale of coffee. Is that your testimony?
- A. Well, the whole business is not selling coffee. We are talking about the business of competing with each other. As far as the businesses go, they can't compete with each other.
- Q. So going back to this document, you previously testified on MJ-24 that you reduced the cost of single line local network access because you were afraid that customers would go to BellSouth or another provider.

MR. HOPE: Objection to form.

Q. How do you reconcile that testimony with what you have just said?



A. Well, remember I said that we have an infrastructure that is already in place. We pay half a million dollars a month to 50 people to take care of our telecommunications business there. So we basically like to have some help by providing additional services to tenants of the airport to be able to pay for some of those costs that we incur by having all that infrastructure in there.

So yes, we would like to have more people getting our services. So therefore, if we charge them at a thousand dollars apiece, you are not going to get anybody. So all of a sudden we have the burden of paying for all that at our cost.

If we make it to that, it becomes attractive to the users, they will buy it from us, and we will amortize or pay for some of the costs that we have at the airport.

- Q. Do you recall testifying in this case previously on May 21, 2003?
- A. Maybe. I recall testifying. I am not sure I recall what I testified about.
  - Q. I will help you along with that.
  - A. I am sure you will help me there.
- Q. I will. You recall at that time being deposed, similar to like you are being deposed now,

1	correct?
2	A. Um-hum.
3	Q. And at that time when you were deposed
4	back on May 21, 2003, you were placed under oath,
5	correct?
6	A. Yes.
7	Q. So the answers that you provided at that
8	time were sworn and true, correct?
9	A. Yes.
10	Q. And the answers that you provided during
11	this deposition, since you are under oath today, are
12	supposed to be sworn and true, correct?
13	A. Yes.
14	Q. Today you have stated that, under oath,
15	that the County is not in competition with
16	BellSouth, correct?
17	A. Right.
18	Q. Let me read to you what you testified to
19	under oath on May 21st of 2003. Page 28, line 14:
20	The question: "So would it be fair to say
21	that the County is in competition with other
22	telecommunication providers at the airport?"
23	Mr. Hope stated an objection to form.
24	Here is your answer: "We yes, we are
25	basically there to provide them services, if they

1 want us to provide them services. If not, they go 2 to any company they want." 3 Didn't you at that time on May 21, 2003 4 testify under oath that the County competes with 5 other telecommunication providers at the airport, 6 which would include BellSouth? Yes or no? 7 MR. HOPE: Objection to form. THE WITNESS: Is that what I said? 8 9 Yes. Q. That is not what I read that I said. 10 Α. I will hand it to you. I will mark --11 Q. 12 We are basically there to provide services Α. if they want us to provide them services. If not, 13 they go to any company they want. Yes, that is what 14 I said. 15 16 0. I am going to mark your prior testimony as MJ-35, and I will ask you to turn to page 28 again. 17 MR. HOPE: Let me stop you for a 18 second. Don't you mean to mark it PG-35? 19 MR. GOLDBERG: Yes, I do. Thank 20 I will remark it PG-35. Thank you. 21 you. (Thereupon, Pedro Garcia Deposition, 22 Dated 5-21-03, was marked as Plaintiff 23 PG's Exhibit 35 for Identification.) 24 Does that not refresh your recollection on 25 0.



May 21st of 2003 you testified that the County was in direct competition with other telecommunication providers at the airport?

- A. Yes.
- Q. Thank you.
- A. But I'm -- I am saying yes to what I see on page 28. I don't recall -- there is no question from me here that refers to the yes, we are in competition.
- Q. Question on line 14, page 28: "So would it be fair to say that the County is in competition with other telecommunications providers at the airport?"

Answer on line 18: "Yes." And then you go on to say, "we are basically there to provide them services, if they want us to provide them services. If not, they go to any company they want.

A. Well, I guess my intention here was to qualify my yes answer.

If I may add to this, telecommunication providers could be anybody that sells equipment, and we are in competition with them selling equipment. So this is a broad question here.

Q. So is it your testimony you are in competition with those entities that are selling



equipment,	but	not	with	BellSouth	who	is	providing
telecommuni	icati	ion s	servio	ces?			

- A. We do sell equipment or lease equipment. So anybody else that does that, we could be considered in competition with them. For the reasons that I explained before, we are not in competition with BellSouth.
- Q. By your testimony, BellSouth provides the same service that you do; yet -- or strike that.

According to you, at least one service that you do -- and you are saying that you don't compete for that one service?

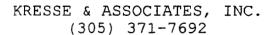
MR. HOPE: Objection to form.

THE WITNESS: We provide a service that BellSouth provides with the help of BellSouth. We cannot provide it without the help of BellSouth. So it is not the same service.

BellSouth doesn't need the County to provide the service. We need BellSouth to provide the service. That makes it totally different.

Q. Isn't that just a cost -- isn't that just a cost of your doing business? You need BellSouth to provide the service, according to you, so you pay







for the help that you get from BellSouth, but then you alter your price structures, as you have just testified to, to be able to compete with BellSouth for the end user product; that is, customers at the airport. Is that correct?

MR. HOPE: Objection to form.

THE WITNESS: I don't know. I see it that I couldn't possibly compete with someone that I need to provide what I need.

Q. Just to boil it down, your testimony is that because you need BellSouth in some way, shape, or form, for you to conduct your business, that is, to provide telephone service, you cannot, therefore, by definition according to you, compete with BellSouth.

MR. HOPE: Objection to form.

THE WITNESS: That is correct. It involves the kind of service and in the business side of service, you don't give us any break -- BellSouth doesn't give the County any breaks on the costs. So by definition, BellSouth is already making a profit when they sell us that connection.

How can we possibly compete with BellSouth when we have to take that cost and then, as you suggest, maybe enhance that cost and sell it to somebody else? That would not be any kind of competition.

Q. So if BellSouth were to reduce its cost to you so that they weren't making any profit on the service they are providing to you, then would that be sufficient to allow you to conclude that your compete then would be able to compete with BellSouth?

MR. HOPE: Objection to form.

THE WITNESS: No. That is only
50 percent of the problem. The other
problem is, again, that we need BellSouth
for the providing of the service. And
BellSouth doesn't need the County. So it
is not apples and apples.

- Q. You are familiar with competitive local exchange carriers, correct?
- A. Competitive local exchange carriers.

  Well, I guess they are companies that provide local service.
  - O. Yes.

1	A. Yes.
2	Q. They use BellSouth to complete local
3	calls, just like the County is using BellSouth to
4	complete local calls, correct?
5	A. In some cases.
6	Q. Okay. And in those cases, wouldn't you
7	agree that they are competing with BellSouth?
8 1	A. If they provide the same services that
9	BellSouth provides, yes. I would imagine so.
10	Q. Is there any other reason you can think of
11	as to why another competitive local exchange carrier
12	that uses BellSouth to complete their local phone
13	call would not be in competition with BellSouth?
14	MR. HOPE: Objection to form.
15	THE WITNESS: Would not be in
16	competition with BellSouth?
17	Q. Actually, let me withdraw that. Let me
18	ask you this: Can you name for me a competitive
19	local exchange carrier that is not in competition
20	with BellSouth?
21	A. Well, I imagine if they sell local service
22	and BellSouth sells local service, they are
23	competing with each other.
24	Q. The County is selling local service,
25	correct?

1 MR. HOPE: Objection to form. 2 THE WITNESS: No. The County is 3 selling equipment to access the local 4 service. 5 Isn't that what a competitive local 0. 6 exchange carrier does as well? 7 MR. HOPE: Objection to form. 8 THE WITNESS: I believe they sell 9 the access to the local network. 10 0. Isn't that what you are doing as well? 11 Α. We lease to the customers the equipment 12 that they need to access the BellSouth facilities to 13 complete a local call. 14 Q. Why is it hard for you to testify here 15 today that you are selling access to local network, just like any other local exchange competing 16 17 carrier? 18 MR. HOPE: Objection to form. 19 THE WITNESS: Selling access to the local -- to the BellSouth facilities that 20 21 access the local network. The public 22 network. It is not hard to testify. I am just telling it the way I see it. 23 Very easy for me to testify to this. 24 25 So every other local exchange carrier Q.



competes with BellSouth, but the County doesn't. Is that your testimony?

A. Totally different businesses.

MR. HOPE: Object to form.

exchange carriers, they have total control over -- they have connections to the public network, and they basically stop at the demarcation point. Our business is from the demarcation point in. The other competitors of BellSouth, they are from the demarcation point out. That is a different thing. So all of you are out there from the demarcation out.

We are from the demarcation in.

Q. MJ-24, the document that we started with, I will take you back to this. Is that document these proposals -- strike that.

Is this a former proposal that is still being currently used today?

A. This is a sample pricing, as you can see, X, Y, Z airline. This is just a sample voice -- a sample of the line items that could be included in a voice proposal, with the exception of the \$18 -- okay. That is still there for the faxes and so

1 forth. Yes, that is what it is. 2 MR. GOLDBERG: Why don't we take a 3 five-minute break, and then we will 4 resume the deposition. MR. HOPE: Stand by. We are off. 5 6 (Recess in proceedings.) THE VIDEOGRAPHER: We are back on 7 the video record. 8 9 (By Mr. Goldberg) Mr. Garcia, are you Q. ready to continue with your deposition? 10 11 Α. I am. 12 0. Let me show you what has been marked as MJ-25 previously in this deposition. This is an 13 e-mail dated March 14, 2002, from Howard Werner, to 14 Maurice Jenkins, yourself, and Mr. Stout. I will 15 16 give you a second to review that, please. It is 17 re: Future shared tenant service estimates. 18 Α. Okay. Who is Howard Werner? 0. 19 20 He is like a staff person that reports directly to Maurice Jenkins. He works for the 21 aviation department and basically handles -- he has 22 his hands in different things. 23 0. Who is Len Stout? 24 He was a consultant that is no longer with Α. 25



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He is with Dade Aviation Consultants. us.

- And there are really two e-mails on this document because the second e-mail down is from Mr. Stout, to people, including you, correct?
  - Α. Yes.
- Can you tell me what the first e-mail, Q. dated Wednesday, March 13, 2002 at the bottom was to indicate to Mr. Jenkins and yourself? Explain that e-mail to me, please.
- Well obviously, this is an answer to Α. something that is not here. I don't know what looks almost too good refers to. I would assume he is examining some estimates of future revenues from STS to the aviation department.
- And these e-mails are written shortly after the County purchased all of Nextira's assets, correct?
  - Right. Α.
- And so isn't the purpose of the e-mail from Mr. Stout to identify for you and Mr. Jenkins and the like the amount of future estimated revenue that the County would achieve by operating this system?

MR. HOPE: Objection to form.

THE WITNESS: He probably came up

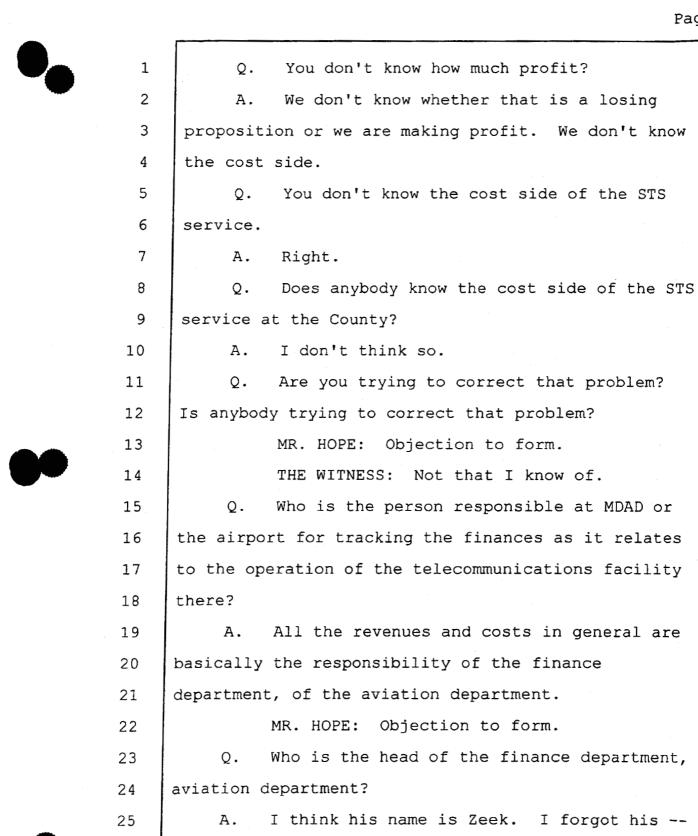
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1 with his own estimate. I guess he is 2 basing these numbers on his own 3 projections on this at the time. But the purpose was to estimate revenues, 5 correct? 6 MR. HOPE: Objection to form. 7 THE WITNESS: It looks that way, 8 yes. 9 And the estimated revenue here, according 10 to Mr. Stout on March 13, 2002, is about \$15 million 11 per year at present NextiraOne rates, correct? 12 Α. Yes. 13 0. And that is for the provision of STS 14 services? 15 Α. That is what it seems like. 16 Q. Did you achieve that? 17 I think we are getting a 1.3 million a 18 year now gross revenues. 19 Q. From STS services? Α. 20 Yes. 21 I thought previously under oath you 0. 22 testified that you couldn't calculate that amount. No, I didn't say that. I said I got -- we 23 know the gross revenue. Obviously, we know how much 24

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money we get in.





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1	MR.	HOPE:	

THE WITNESS: O-R-G-I?

MR. HOPE: No, O-R-J-I

Q. Let me show you what I have marked as MJ-29 previously in a deposition, and a copy. Do you recognize this type of document?

Zeek Orji.

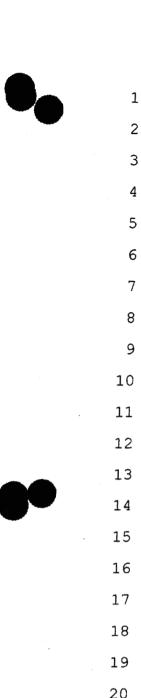
- A. This looks like an STS bill form.
- Q. I ask you to turn to the second page of that document, MJ-29.
  - A. Okay.
- Q. And this is an invoice that was sent to an MDAD customer in about August of 2002, correct?
  - A. Yes.
- Q. And one of the line items that you are charging your customer for -- well, strike that.

The first line item is Meridian One Port.

That is part of the switch access that we previously described. Is that correct?

- A. Yes, correct.
- Q. What is a Meridian One Port?
- A. It's the port that allows the connection of the telephone to the PBX. Meridian is the maker of the PBX.
- Q. And advanced features, call waiting, etcetera, are those the features that the PBX





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prov	i	d	e	s	?
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- A. Correct.
- Q. So you are charging for, in this case, \$5 per unit, and there are four units, so it is an extended cost of \$20 for those features?
  - A. Yes.
- Q. What does the discounted total mean in that invoice?
  - A. Discounted total? Where is that?
  - Q. On the right-hand side here.
  - A. Oh.
  - Q. Why is there a discount provided?
- A. This is basically a discount that probably Nextira makes to the users for the five-year -- signing a five-year contract. This is basically the same -- like I said, this is the price scheme they used to have prior to January of 2002. We just basically kept the same charging scheme.
  - Q. Why offer a discount at all?
- A. Like I said before, it is to be able to make the equipment that we provide more attractive so we can get a better utilization of it by selling some of it to tenants of the airport.
  - Q. Any other reason?
  - A. No. If you want me to expand on that, we



have a certain fixed cost associated with the people that we pay at Nextira to provide the telecommunications services for everybody there and maintain the equipment. And if we can have some of the tenants utilize this equipment and pay us for it, it will contribute to the -- to mitigate the cost of that service for everyone.

Q. Why do you care about that if you can't figure out what the cost is in the first place?

MR. HOPE: Objection to form.

THE WITNESS: Well, because it is costing us a lot of money to maintain that infrastructure, so every little bit helps. It helps the taxpayers of the County.

Q. So you are just offering a discount in the hopes that it helps cover the costs.

MR. HOPE: Objection to form.

- Q. Is that your testimony?
- A. Yes.

Q. Just so we are clear, your testimony is that the discount is offered just to increase utilization by an existing MDAD customer, correct?

MR. HOPE: Objection to form.

THE WITNESS: To increase the

1 utilization of the existing 2 infrastructure that we have. In other 3 words, we have all the wires, all the 4 common equipment, all the people that 5 work there. Those costs are pretty much 6 fixed to an extent. So the more -- if we 7 can get some other tenants to utilize 8 those services and pay us for it, 9 obviously it would be better for the 10 County. 11 Would you agree that the use of the 12 discount is done by the County to increase its 13 customer base? 14 MR. HOPE: Object to the form. THE WITNESS: Yes. 15 16 And by increasing your customer base, 0. 17 aren't you, by definition, desiring or taking away customers from other providers at the airport? 18 19 MR. HOPE: Objection to form. From anybody maybe 20 THE WITNESS: that sells equipment, yes. 21 22 Do you have any customers that you sell 23 equipment to, but you don't provide telephone voice access for? 24 Α. Yes. 25



Q. Do you sell equipment to BellSouth's customers at the airport? Could you give me a specific customer or instance that the County has provided equipment to or sold equipment to or leased, as you call it, equipment to a BellSouth customer at the airport?

MR. HOPE: Objection to form.

THE WITNESS: I really don't know.

I would assume that it is possible for a particular customer to have, let's say, the rent space at the airport and they want BellSouth to provide them access to the public network, but inside the -- no, that would not be the case because the equipment that we buy is proprietary and it comes from our PBX.

Unless they want analog lines and they just want to buy new phones and connect to the BellSouth line, that would be the only case where that would happen.

Other than voice. We do sell equipment for other than voice.

Q. If it relates to voice, are you aware of any instance, factual instance, not possibility or what have you, where you have sold voice equipment



to a BellSouth customer? Yes or no?

- A. I am not aware of it. That doesn't mean there could not be some, but I am not aware of it.
- Q. Is it your testimony that a discount is offered only to expand your customer base via the sale of equipment, but not the sale of access to the telecommunications network for voice?

MR. HOPE: Objection to form.

Q. Is that your testimony here today? Yes or no?

MR. HOPE: Objection to form.

THE WITNESS: The way the people access the public network is through our equipment. So if we have them purchase our equipment, we will increase the utilization of our equipment, and, at the same time, with that equipment they can access the public network.

- Q. As you have testified before, you would agree that the purpose of this discount is to increase your customer base at the airport?
  - A. Yes.
- Q. What is the charge for \$18 here or \$72 as shown for single line local network access?
  - A. That is the charge for connecting from the



PBX out to the world, the network access charge. 1 2 That is the charge that now we have consolidated 3 into five for \$49. It used to be \$18 per --4 0. But that access allows customers to 5 complete a local call, correct? Your customers 6 complete a local call, correct? 7 Α. Yes. 8 So MDAD is charging for the completion of 9 the local call, correct? 10 Α. For the ability to complete the local call. We don't charge by the call. 11 12 But for the ability to complete local 13 calls. Yes. 14 Α. 15 You would agree with that? 0. 16 Yes. Α. 17 0. Is there a reason for a customer to lease 18 this equipment from you, as exemplified on the 19 second page of MJ-29, that being Meridian One Port or Advanced Features, or single line local network 20 21 access if they didn't want to complete either 22 internal calls at the airport or local calls? 23 MR. HOPE: Objection to form. THE WITNESS: No. That is the 24 25 purpose of all that equipment.

1	Q. By the way, going back to that second
2	page, the first line there, the Meridian One Port,
3,	you said that is really the PBX, correct?
4	A. Yes.
5	Q. When it said the port, is it just the port
6	that this customer is using in the PBX that you are
7	charging for?
8	A. Yes. I am assuming he has nine phones,
9	and this is the way the phone is connected through
10	the PBX, through those ports.
11	Q. Is it through that connection that the PBX
12	provides the dial tone to that customer?
13	A. Yes.
14	Q. So the \$12, extended to 108, discounted to
15	97.20, at least on this example, is the charge for
16	the PBX and the dial tone, correct?
17	MR. HOPE: Objection to form.
18	THE WITNESS: A charge for the
19	access to the PBX that provides the two
20	dial tones that we discussed before, yes.
21	Q. As we sit here today, the airport's line
22	item for Meridian One Port charge for the PBX has
23 .	not changed in any way, shape or form, contrary to
24	your testimony about the single line local network
25	access. Is that correct?



MR. HOPE: Objection to form.

THE WITNESS: Correct.

MR. GOLDBERG: Let me check my

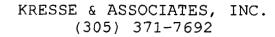
documents.

(Discussion off the record.)

THE VIDEOGRAPHER: We are back on video.

Q. (By Mr. Goldberg) If I could ask you,
Mr. Garcia, to turn again to the second page of
MJ-29. I had asked you about the Meridian One Port,
single line local network access. I neglected to
ask you about the next line down, companion network
access. What does that mean?

A. A companion is a subsystem of the Meridian One PBX that allows for wireless communication. It basically provides phones like the wireless phones you have in your house that you can walk around with, around the airport. We have antennas all the way around the terminal. You can take those phones with you and use them like a regular phone, except they are wireless. It is like a subsystem that is provided off the Meridian PBX. It is a proprietary system that Nortel provides. Nortel is the manufacturer of the Meridian telephone system. And that is something that BellSouth doesn't provide





either.

- Q. Let me show you -- if I could ask you to look again at MJ-23 and MJ-24. This is MJ-29. You have to go back. If I could ask you -- do you have MJ-23 there? It is the one with the picture.
  - A. Okay.
- Q. I have an extra copy. Here you go. If you can turn to the fourth page of MJ-23. I just want -- it is a simple question, but just to make sure. You see the term network access on MJ-23, on the top, correct?
  - A. Okay.
- Q. And we previously talked about this document, and it says network access cost. Then you turn to MJ-24, and if I could point to you network access. Is network access on 23 the same -- have the same meaning as network access on 24, MJ-24?
- A. Well, yes. What it is, is MJ-23 is basically the breakdown of all the equipment that is actually needed to provide the network access as is charged in MJ-24.

In other words, MJ-24 defines or describes how it is charged to the user, and MJ-23 defines all the equipment that is actually needed to provide what you charge for in MJ-24. That is why this is



like a total. To provide 204 lines of network access you need all this equipment up here. Then you would charge that accordingly on here.

- Q. So the cost and the numbers contained in MJ-23 for network access get figured into the amounts that are charged for the similar line item identified on MJ-24. Is that correct?
- A. It seems to give you -- yes, it has all the equipment that you need to provide that part of the charge, and then from that it is, you know -- it tries to make a comparison between the cost and what is actually charged for that.
- Q. But from your experience and knowledge, do the numbers that are itemized as the cost for network access in MJ-23 get figured into the amounts that are ultimately charged to the client on MJ-24?

MR. HOPE: Objection to form.

THE WITNESS: Well, actually, we are hoping that it does. These charges have been there for a while, and this study was made, whenever it was made, and we were basically trying to show what is the actual relation between the two. This is -- we charged --

Q. I am not holding you to these specific

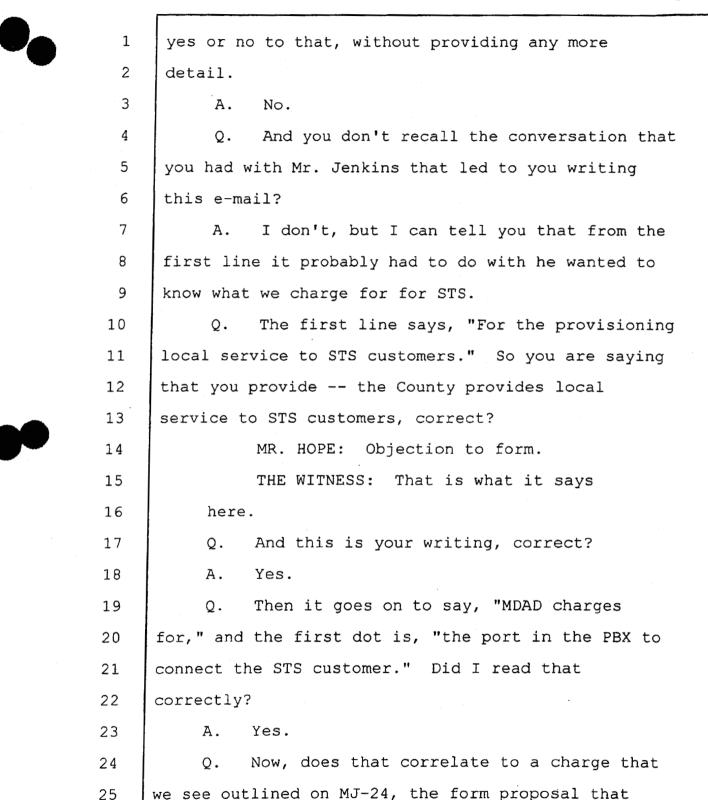
1 documents or the time period. As we sit here today, 2 I want to just confirm that the methodology is, as 3 used by MDAD, that the network access cost is figured as exemplified in MJ-23, and then factored 4 5 into the charges that are ultimately sent to the 6 customer, via proposal like this under MJ-24. 7 that correct? 8 MR. HOPE: Objection to form. 9 THE WITNESS: Yes. It is trying to establish some kind of relation between 10 11 the two. 12 And the network access, as defined in 0. 13 MJ-23, correlates to network access that goes out on 14 the proposal as identified in MJ-24? Α. 15 Yes. 16 MR. GOLDBERG: Let me just take a 17 two-minute break, and we might be nearing 18 the end. Thank you. THE VIDEOGRAPHER: We are off. 19 20 (Recess in proceedings.) THE VIDEOGRAPHER: We are back on. 21 22 (By Mr. Goldberg) Mr. Garcia, we are 23 going to continue and hopefully complete your 24 deposition. 25 I am going to show you what has been



marked as -- I will switch with you so you can use the marked one -- PG-32. This is an e-mail that you or your counsel brought with you to today's deposition. Is that correct?

- A. Yes.
- Q. And you wrote this e-mail to Mr. Jenkins on Tuesday, August 3rd, 2004?
  - A. Yes.
- Q. Did you actually -- are these your words, from your own mind?
  - A. I wrote the e-mail, yes.
  - Q. What caused you to write the e-mail?
- A. I can't recall exactly. It has to be a question that Mr. Jenkins posed to me that he wanted some information on this.
- Q. Do you recall the question that Mr. Jenkins asked you?
  - A. No, I don't.
- Q. Did Mr. Hope request in any way that you prepare this e-mail, or you just answer yes or no to that?
  - A. I'm sorry. Repeat the question.
- Q. Did Mr. David Hope, your counsel here today, request in any way that you write this e-mail to Mr. Jenkins? And I would just like you to answer







goes to the County's --

A. No. Actually, this answer is incomplete. I made it -- for reasons that I don't remember, I made it -- unless it was a mistake, I made it the network access charge.

As we have seen before, the cord is the connection to the phone. The second line in this e-mail is the phone and the cable, and the third charge would be the network access.

- Q. So there should be three items there.
- A. Yes.
- Q. Can you explain to me the next line. Why you wrote that and what that means, and if that is correct, in your view.
- A. Well, it says, "there is no additional charge for dial tone or for a local call completion." That is what it is. We charge for those two things, plus the one I omitted. There is no additional charges for anything else, per call or per dial tone or for anything else.
- Q. So I understand you, you said there is no additional charge. But given your prior testimony here today, haven't you testified that since the County charges for the PBX, and the PBX is the piece of equipment that provides the dial tone, that the

1 County is charging for dial tone. 2 MR. HOPE: Objection to form. 3 THE WITNESS: The County is charging 4 for the equipment that allows you to get 5 the dial tone and complete the call. 6 Q. So you would agree, it is just common 7 sense, that the County is charging for, in part, the 8 dial tone that it provides. 9 MR. HOPE: Objection to form. 10 Ο. Through its own PBX. 11 Α. Yes. 12 And then the next part of the sentence is, Ο. 13 what you are saying is there is no additional charge for local call completion. Given everything that 14 15 you have testified to here today, isn't local call 16 completion a function of the network access 17 component that the County charges for? 18 MR. HOPE: Objection to form. 19 THE WITNESS: Yes. 20 0. So there --Like I said, that third item is omitted. 21 Α. 22 If you put it there, then that sentence would make 23 sense. But right now it is not correct. Fair enough. So with all due respect, 24 25 respectfully, the way this sentence is written now,



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it is incorrect. The third line, "there is no additional charge for a local call completion," forgetting the dial tone issue. But it is not correct if you read it, "there is no additional charge for local call completion."

MR. HOPE: Object to the form.

THE WITNESS: The local call completion is done through the network

access charge, which is not in this memo.

Q. Fair enough.

Just for record purposes, let's go down the line. "The PBX access to the public network is through BellSouth trunk lines." Is that an accurate statement?

- A. Yes.
- Q. Next: "Long distance charges are passed through without any surcharges." Is that accurate?
  - A. Yes.
- Q. "At this time, there are no STS voice service customers in any of the GA airports." Is that an accurate statement?
  - A. Yes.
  - Q. What is GA?
- A. GA is general aviation airports. We also -- the County also owns the Homestead and

1 Opa-Locka airports and Tamiami. So those three 2 airports are also the property of the County. 3 And I notice in this document that was 4 sent to your boss, Mr. Jenkins, three times, at 5 least, you use the word "customer" or "customers," 6 correct? 7 Α. Yes. 8 Is there anywhere in that e-mail that you 9 use the word "tenant" or "tenants?" 10 Α. No. 11 MR. GOLDBERG: I think that's all 12 the questions I have. 13 MR. HOPE: I have no questions. 14 THE COURT REPORTER: Would you like 15 to read? MR. HOPE: Yes. 16 17 THE VIDEOGRAPHER: Stand by to go off the video record. We are off. 18 19 20 (Thereupon, the deposition was concluded.) 21 22 23 24 25

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5	PEDRO GARCIA	
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7	Sworn to and subscribed before	
8	me this, 2004.	
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11	Notary Public in and for the State of Florida at Large.	
12	the State of Fiorida at Large.	
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#### CERTIFICATE OF NOTARY

2 STATE OF FLORIDA:

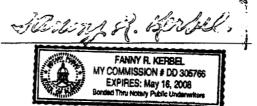
SS.

COUNTY OF DADE:

I, FANNY R. KERBEL, a Shorthand Reporter and Notary Public in and for the State of Florida at Large, do hereby certify that I reported in shorthand the deposition of PEDRO GARCIA, a witness called by the plaintiff in the above-styled cause; that the witness was first duly sworn by me; that the reading and signing of the deposition were not waived by the witness; that the foregoing pages, numbered from 1 to 154, inclusive, constitute a true record.

I further certify that I am not an attorney or counsel of any of the parties, nor related to any of the parties, nor financially interested in the action.

WITNESS my Hand and Official Seal this 12th day of November, 2004.



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IN THE CIRCUIT COURT OF THE 11<sup>TH</sup> JUDICIAL CIRCUIT IN AND FOR MIAMI-DADE COUNTY, FLORIDA

GENERAL JURISDICTION DIVISION

CASE NO. 02-28688 CA 03

BELLSOUTHTELECOMMUNICATIONS, INC., a foreign corporation,

Plaintiff.

٧.

MIAMI-DADE COUNTY, a political subdivision of the State of Florida,

Defendant.

NOTICE OF TAKING CONTINUED VIDEOTAPED DEPOSITION

(Continued from August 5, 2004)

TO: David S. Hope, Esq.
Assistant County Attorney
County Attorney's Office
P.O. Box 592075
Miami, FL 33159-2075

Plaintiff, BellSouth Telecommunications, Inc., by and through the undersigned attorneys, hereby gives notice that it will take the continued videotaped deposition of the following person at the times and places set forth below:

NAME	DATE & TIME	LOCATION
Defendant's Corporate Representative with the most knowledge of (1) MDAD's provision of local service to MDAD tenants; and (2) MDAD's statement in its Response to Interrogatory No. 3 dated March 1, 2004, that "MDAD does not charge MDAD tenants for local service."	October 28, 2004 at 11:00 a.m.	Lash & Goldberg LLP Bank of America Tower Suite 1200 100 Southeast 2 <sup>nd</sup> Street Miami, Florida 33131

Bank of America Tower Suite 1200 100 Southeast 2nd Street Miami, Florida 33131-2158 305 347 4040 • 305 347 4050 fax

LASH & GOLDBERGUP
www.lashgoldberg.com

PLAINTIFF'S EXHIBIT

PG - \$30

10-28-04 FK

FT. LAUDERDALE, FLORIDA 33331

954 384 2500 + 954 384 2510 FAX

upon oral examination before Kresse & Associates, Notary Public, Court Reporter, and Video for the Legal Profession, Videographer, or any other Notary Public or other officer authorized by law to take depositions in the State of Florida.

The oral examination will continue from day to day until-completed. The videotaped deposition is being taken for the purpose of discovery, for use at trial, or for such other purposes as are permitted under the Florida Rules of Civil Procedure.

I HEREBY CERTIFY that a true and correct copy of the foregoing was served by facsimile & U.S. mail to the above-named addressee this 8th day of October, 2004.

LASH & GOLDBERG, LLP

Bank of America Tower, Suite 1200 100 Southeast 2<sup>nd</sup> Street

Miami, Florida 33131

Telephone: (305) 347-4040

Facsimile: (305) 347-4050

Attorneys for Bell South Telecommunications

MARTIN B. GOLDBERG

Florida Bar No. 827029

In Accordance with the Americans with Disabilities Act of 1990 (ADA), disabled persons who, because of their disabilities, need special accommodation to participate in this proceeding shall contact the Attorney ADA Coordinator, Martin B. Goldberg, at telephone number 305/347-4040 or telephone voice/TDD 1/800/955-8770, via Florida Relay System, not later than five business days prior to such proceeding.

cc: Kresse & Associates (Court Reporters)

Tel: 305/371-7692 Fax: 305/371-3525

Video for the Legal Profession (Videographer)

Tel: 954/920-6253 Fax: 954/920-6238

2

BANK OF AMERICA TOWER
SUITE 1200
100 SOUTHEAST 2ND STREET
MIAMI, FLORIDA 33131-2158
305 347 4040
305 347 4050 FAX



www.lashgoldberg.com SENDER'S E-MAIL: mgoldberg@lashgoldberg.com Reply to Miami Office Weston Corporate Center Suite 400 2500 Weston Road Ft. Lauderdale, Florida 33331 954 384 2500 954 384 2510 FAX

#### Via Telefax and United States Mail

October 26, 2004

David Stephen Hope, Esq. County Attorney's Office P.O. Box 592075 Miami, FL 33159-2075

Re: BellSouth Telecommunications, Inc. v. Miami-Dade County,.

Circuit Court Case No: 02-28688 CA 03

Dear Mr. Hope:

On August 5, 2004, during the deposition of Maurice Jenkins, appearing as a corporate representative, BellSouth instructed Mr. Jenkins to preserve and maintain notes that Mr. Jenkins made during a meeting with Pedro Garcia. See Transcript, pages 31-32. Mr. Jenkins was also advised to maintain an e-mail sent by Mr. Garcia to Mr. Jenkins. See Transcript, page 34. By this correspondence, BellSouth requests that these notes and the e-mail be produced to BellSouth. I suggest that you bring these documents to the continuation of the corporate representative deposition on October 28, 2004, so that they may be marked as an exhibit in order to complete the record.

Thank you for your attention to this matter.

Very truly yours,

LASH & GOLDBERG LLP

Kallun M. Fried for

Martin B. Goldberg

MBG/sjr

cc: Dorian Denburg, Esq. Sharon Liebman, Esq. Lawrence Lambert, Esq.



# LASH & GOLDBERG LLP

ATTORNEYS AT LAW

BANK OF AMERICA TOWER 100 S.E. 2<sup>ND</sup> STREET, SUITE 1200 MIAMI, FLORIDA 33131 TEL. (305) 347-4040

Fax No. 305/876-7294

FAX: (305) 347-4050

## **FACSIMILE TRANSMISSION SHEET**

Date:

October 26, 2004

To:

David S. Hope, Assistant County Attorney

Firm:

Miami-Dade County Attorneys Office

Represents:

Miami-Dade County

From:

Martin B. Goldberg, Esq.

Assistant:

Susan J. Ratcliff

Represents:

BellSouth Telecommunications, Inc.

Client/Matter No.

67803.006

Pages:

2, Including Cover Sheet

Re:

BellSouth Telecommunications, Inc. v. Miami-Dade County

Case No. 02-28688 CA (03)

Transmitted:

This Firm's letter to you, dated 10/26/04.

Facsimile Only - Original will not follow

Original/Hard Copy will follow via:

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If You Do Not Receive All Pages, Please Call (305) 347-4040

#### Confidentiality Note

The information contained in this facsimile message is legally privileged and confidential information intended only for the use of the addressee(s) named above. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copy of this telecopy is strictly prohibited. If you have received this telecopy in error, please immediately notify us by telephone and return the original message to us at the address above via the United States Postal Service. We will reimburse any costs you incur in notifying us and returning the message to us. Thank

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DATE, TIME FAX NO./NAME DURATION PAGE(S) RESULT MODE 10/25 12:54 93058767294 00:00:24 02 OK STANDARD ECM

Bell South LAW Suit

### Maurice Jenkins

From:

Pedro Garcia

Sent:

Tuesday, August 03, 2004 3:27 PM

To:

Maurice Jenkins

Subject:

STS Local Service Provisioning

For the provisioning of Local Service to STS customers, MDAD charges for :

- The port in the PBX to connect the STS customer
- The STS phone and the cable associated with it

There is no additional charge for dial tone or for a local call completion.

The PBX access to the public network is through BellSouth trunk lines.

Long distance charges are passed through without any surcharges.

At this time, there are no STS voice service customers in any of the GA airports.

Banky Am. Tower. has H & Goldbert

1200 2 2nd St

PLAINTIFF'S EXHIBIT

P6-3Z

10-20-04 RC

Bell South LAW SUIT

# Maurice Jenkins

From:

Pedro Garcia

Sent:

Tuesday, August 03, 2004 3:27 PM

Ta:

Maurice Jenkins

Subject:

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IN THE CIRCUIT COURT OF THE 11th JUDICIAL CIRCUIT IN AND FOR 2 MIAMI-DADE COUNTY, FLORIDA 3 GENERAL JURISDICTION DIVISION 4 5 CASE NO. 02-28688 CA 03 6 BELLSOUTH TELECOMMUNICATIONS, INC., a foreign corporation, 7 Plaintiff, 8 vs. 9 MIAMI-DADE COUNTY, a political subdivision of the State of Florida, 10 Defendant. 11 12 13 VIDEOTAPE DEPOSITION 14 OF 15 MAURICE JENKINS 16 17 18 19 100 Southeast 2nd Street Suite 1200 20 Miami, FL 33131 21 Thursday, August 5, 2004 22 10:15 a.m. - 5:00 p.m. 23 24 25

	Page 2		Page 4
1		1	THEREUPON:
2	APPEARANCES	2	MAURICE JENKINS,
١.		3	a witness named in the notice heretofore filed,
3	Provide Distriction	4	having been first duly sworn, deposes and says as
5	For the Plaintiffs:	5	follows:
6	MARTIN B. GOLDBERG, ESQ.	6	MR. GOLDBERG: Present for the plaintiff
7	Lash & Goldberg, LLP	7	BellSouth Telecommunications, Inc., Martin
8	Bank of America Tower, Suite 1200	8	Goldberg, law firm of Lash & Goldberg on behalf
9	100 Southeast 2nd Street	9	of BellSouth. Also present is Sharon Liebman.
10	Miami, FL 33131	10	At the deposition here today as well is
11		11	Wayne Tubaugh from BellSouth, as well as Dorian
12	For the Defendants:	12	Denberg, who is present by telephone.
13	A G. Bid Maranamita	13	MR. HOPE: David Stephen Hope, Assistant
14	DAVID S. HOPE, ESQ.	14	County Attorney on behalf of Miami-Dade County.
15	Assistant County Attorney	15	MR. GOLDBERG: And your witness here today
16	County Attorney's Office	16	is Maurice Jenkins?
17	P.O. Box 592075 Miami, FL 33159-2075	17	MR. HOPE: Correct, who is our head of our
19	1711Mills, 1 12 22 12 7-2013	18	information technology division at Miami
.,	Also present:	19	International Airport.
20	Sharon Liebman, Attorney, BellSouth	20	MR. GOLDBERG: Thank you.
	Wayne Tubaugh, BellSouth	21	DIRECT EXAMINATION
21	Dorian Denberg (on conference call) BellSouth	22	BY MR. GOLDBERG
22 23	INDEX	23	Q. Mr. Jenkins, are you ready to proceed with
	Witness Direct Cross	24	your deposition this morning?
25	MAURICE JENKINS 4	25	A. Yes.
			· · · · · · · · · · · · · · · · · · ·
	Page 3		Page 5
			_
1	EXHIBIT INDEX	1	Q. Once again, let me just introduce myself.
2	Description Page	2	My name is Martin Goldberg. I am here on behalf of
3	1. Notice 7	3	BellSouth in the case that was just read into the
4	2. Resolution 55	4	record. Have you been deposed before?
5	3. Memo, Counsel to Jenkins 3/5/02 55	5	A. Yes, sir, I have.
6	4. Second amended complaint 61	6	Q. So I am going to sort of shortcut my
7	5. Defendant's Answer and affidavit 62	7	introduction and ground rules and let's just go over
8	6. Miami-Dade's response to Interrog. 64	8	a couple of points, and then we will proceed into
9	7. Affidavit 66	9	more of the substance of the deposition if you don't
10	8. Airport rental agreement, etc. 106	10	mind.  Most of my questions as you will see today.
11	9. Diagram 115	11	Most of my questions as you will see today
12	10. Customer list as of 2/03 118	12	can probably be answered with a yes or no. Of
13	11. Customer list as of 2/02 118	13	course, at any time if it can't be answered with a yes or no please do so.
14	12. Photo 121	14 15	•
15	13. Photo 121		If you want to answer yes or no and then
16	14-22. Photos of stores 129	16 17	explain your answer, obviously please feel free to do that as well. OK?
17	23. Pricing document 144	18	A. OK.
18	24. Proposal 157	19	Q. The deposition that's going to occur is
19	25. Two e-mails, Warner to Jenkins 166		obviously a series of questions that I am going to
20	26. Invoice from Aviation Dept. 172	20	ask you and then you are go to provide answers to
21	27. Invoice 7/1/02 174	21	
22	28. Composite MDAD STATS billing 177	22 23	those questions.
23	29. Invoice 188	23 24	I just want to remind you since you have been swom and you are under oath that any answer
24		44	occir smorn and you are under oam mar any answer
	ſ	25	that you provide to a question that I ask has to be
25		25	that you provide to a question that I ask has to be

Page 9

Page 6

truthful, complete and not misleading. Do you understand that?

A. Yes, I do.

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- 4 Q. OK. If you do answer a question we are all going to assume here on the record as well as for purposes of the videotape that you have understood 7 the question that I have asked. Is that OK with you 8 as well? 9
  - A. That's fine.

10 Q. OK. If by any chance you don't understand a 11 question, which may be very likely because I may ask a confusing question or a question that just doesn't make sense to you, please ask me to restate the 13 question or to clarify the question or just tell me you don't understand and then we will try it again 15 16 before you provide an answer.

Is that OK with you as well?

A. That's fine.

18 O. Your lawyer is here, Mr. Hope. If at any 19 time you want to take a break please let me know, I will do my best, although we may not take a break at that exact point in time, we will honor your request, 22 23 of course, and proceed that way.

24 We'll get into more of your preparation for this deposition, but one last point I want to make is A. Yes, sir, I have.

Q. This is the notice of taking of videotape

deposition for this morning's deposition. And it was

addressed to have appear at this deposition the

defendant, which is the county's corporate representative with the most knowledge of MDAD's

provision of local service at county owned airports

and the tenants to which such local service is provided; as well as number 2, MDAD's statement in

its response to interrogatory number 3 dated March 1,

2004 that MDAD does not charge MDAD tenants for local service 12

Did I read that correctly?

14 A. Yes.

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15 Q. Are you designated by the county as the individual with the most knowledge of those areas 16

identified in Exhibit MJ1? 17

A. Yes, sir.

19 Q. Can you tell me how it came about that you

were designated as the corporate representative for

purposes of this deposition here this morning?

A. My job title is the manager of information

systems and telecommunications for the aviation department. That responsibility entails oversight of

my two organizations, one of which is

Page 7

- Mr. Hope is your attorney on behalf of the county.
- He serves as an advocate for the county's position
- and it is his job to argue and try to convince the
- judge in this case what the truth is and so forth.
- 5 He has to and will argue the county's case before the 6

Your role here today, though, I want to emphasize, is just to tell the truth, to provide the facts. It is not to advocate a particular position

because I think a deponent's role is simply to answer the questions that I ask truthfully and completely. 11

Do you understand that?

- A. Yes, sir.
- O. OK. Let me show you what has been marked 14 what I'll mark as Plaintiff's Exhibit MJ1. 15

(Notice marked MJ Exhibit 1 for 16

17 identification)

While you look at that with a copy to

19 Mr. Hope --20

- MR. GOLDBERG: David, is it OK if I refer to 21 you as David?
- MR. HOPE: David is fine. 22
- Q. Do you recognize this document? 23
- 24 A. Yes, sir, I do. 25
  - Q. Have you seen that document before?

telecommunications.

- Q. Let me just ask you, you might have to keep your voice up even though you have a microphone there, the videographer may hear you but the court 5 reporter may not.
  - A. No problem.
- Q. The other thing, let me clarify since there
- 8 is a court reporter here. As you know, he can only
- take down one voice at a time, so I am going to do my
- best to let you finish your answers before I ask a question. And I'll likewise ask you to wait until I
- 12 finish the question before you answer so he doesn't
- have a problem. OK? 13
- - A. Noted.
- Q. Also, the other thing is your attorney obviously has the right to object to any question I 16
- ask on a limited basis. So I'd appreciate you giving a little bit of time for David jumping in and
- objecting before the answer is given because an 20 objection after the answer is given is of no merit.
- 21 I am sure Mr. Hope obviously understands 22 that.

23 You were saying about your job title. We'll go through that, but let me ask you a more precise 24 question.

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1 Who designated you as a corporate2 representative for today's deposition?

A. When I received a copy of this document, it requested the individual most knowledgeable. I looked at it, and after discussion with counsel

6 determined that it should be me.

- Q. Were there other people considered to appearas the person with the most knowledge of these areas?
- 9 A. I didn't consider anyone else directly. I 10 could have probably so, but I did not.
- 11 Q. So you made the decision to designate 12 yourself in short order, is that correct?

13 A. Yes, sir.

- 14 Q. Your current position again is what at the 15 airport?
- 16 A. Manager of information systems and17 telecommunications.
- 18 Q. How long have you been in that position?
- 19 A. In excess of five plus years. I'm not sure 20 exactly.
- 21 Q. If you could you just give me a general 22 outline of your day-to-day duties and
- 23 responsibilities please?
- 24 A. Managing two organizational units of a
- 25 hundred people, responsible for all information

Page 12

Page 13

should more accurately say, report to you?

A. In its totality just at a hundred if not a

little bit over a hundred people.

- Q. Those hundred people that report to you, are they segmented out into various departments or groups?
  - A. Yes, they are segmented into groups.
- Q. Could you give me a brief outline of what groups they are in?
- 10 A. OK. We have systems and -- do you want the 11 responsibilities or just the groups themselves?
  - Q. Why don't we just go to the groups first.
  - A. Systems, network operations, PC desk top and support. We have technical support/our technical shop.

We have telecommunications, which break down into customer service, construction, coordination, and also put a slash with project management because they also manage one of our service providers.

I think that just about covers it in its whole broad spectrum. There may be more.

- Q. I would assume that within each of these
   groups there's a director or person of managerial
   designation?
- 25 A. Yes, in all of them.

Page 1

I technology and telecommunications work done at the

airport on the IT side, everything from desktop
 support, application development, network management,

4 network design and implementation.

5 On the telecommunication side, customer 6 service represents, cellphone deployment, 7 coordination with cellphone providers, installations 8 of telecommunications equipment, coordination of 9 services, working with our long distance provider, 10 which is MCI, and also coordinating with BellSouth

for work to be done on airport property.

Q. Any other general areas that you are

responsible for, other than those you have listed?
 A. Yes. We'll be here for a while. Working on

new design implementation, common use, facility
development for the airport, which is roughly about
\$130 million of IT telecom related type work that we

18 are doing over the next three years that has an

impact both on the department and the customers thatwe serve, which are the carriers.

Q. So I guess it is safe to say you are the person responsible for the telecommunications

23 facility at the airport?

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24 A. Ultimate responsibility, yes, sir.

Q. How many people work for you or, maybe I

Q. And those individuals who are directors or

2 management report to you?

A. Yes, sir.
Q. Is it accurate or safe to call you more of a
really a CEO of this entity out at the airport?

6 A. A CEO? I want to make sure I understand 7 you.

8 Q. Fair enough. Generally you have a lot of 9 groups with directors reporting to you?

A. Yes.

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Q. And the operation of telecommunications facility at the airport, would it be safe to say that you act in the role of a CEO although not called a CEO in the private sector they are called a CEO.

Would you depict your role as a CEO?MR. HOPE: Objection to form.

O. You can answer.

A. I would deem it more of a CIO than a CEO.

O. And CIO?

A. Is chief information officer.

21 Q. And that sort of leads to the next question:

22 Who do you report to?

23 A. I report to the assistant director for

24 administration.

Q. Who is that currently?

Page	14
r age	

- A. Ms. Bobbie Phillips.
- 2 Q. Who does Ms. Phillips report to?
- 3 A. The deputy director for the aviation 4 department.
- 5 Q. Who is that currently?
- 6 A. Mr. Steve Baker.
- 7 O. And who does Mr. Baker report to?
- 8 The aviation director.
- 9 Q. And who is that currently?
- 10 A. Ms. Angela Giddens.
- 11 Q. Do you have any sort of direct line report 12 to Ms. Giddens or is it through the people that we
- 13 just mentioned?
- 14 A. It's normally through the people that we 15 just mentioned.
- 16 Q. Going back to the groups that report to you, 17 what is the purpose of the systems group please?
- 18 A. They insure that the operating systems that 19 run our primary applications are current. They are 20 responsible for storage management, computer
- 21 operations and support.
- 22 Q. What is the purpose of the network
- 23 operations group?
- 24 A. They do support of the network, insure fire wall maintenance, insure that the network revisions

- Page 16
- functioning well; that the systems are responsible
- for supporting impact or have to deal with passengers
- in some fame or some fashion.
- O. And the legal telecommunications group, can
- you explain the purpose of that group? 6 A. They are responsible for coordination for
- deployment of cellphones, pagers, coordinating with carriers, long distance carriers, cellphone carriers,
- entities like BellSouth for work to be done at the
- 10 airport. Especially as it involves construction and 11 projects.
- 12 Q. Construction is sort of self defining. What do you mean by projects, can you give me an example? 13
- A. A majority of the projects, most of the
- 15 projects, ongoing at the airport right now involve,
- there's an IT or there's a telecom component of which 17
- it requires, if there's demolition one example is the concourse, the north terminal for American
- 19 Airlines involves the demolition of some --
- 20 telecommunications rooms. 21 We have to coordinate that demolition to
- 22 insure we minimize impact of service.
- 23 So Bell is in one of the rooms. We need to 24 coordinate with Bell that this room is going to be
- 25 demolished, need to coordinate when you are going to

- and current releases are up to date. They insure 2 operability uptime.
- 3 Q. The word "network," specifically what does network refer to? Sorry if I missed that.
- A. In this context of the network it is our infrastructure that allows the computers that are
- connected to, basically, interrelate to each other to be able to communicate to a common source, to a
- server, run an application, access to the Internet.
- Those types of things.
- $\mathbf{H}$ Q. And do you have a group responsible for PC 12 desktop and support?
  - A. Correct.

13

- 14 Q. Is that computers that are on your
- 15 employees' desks?
- A. All PCs, all desktops that are deployed throughout the aviation department's facilities. 17
- Q. Technical support group, what's the purpose 18 19 of that group?
- A. They are responsible for supporting our 20 flight information systems displays. If you come to 21
- the airport all the flight markers that you see, the paging system, primarily radios, 800 megahertz, 400 23
- megahertz type. But their role is for the operation
- inside the facility to insure that they are

- Page 17
- come, move out your facilities, move your facilities 1 2 out and move them into a new location so that it
- doesn't impact anybody utilizing services. 3
- 4 That's when the coordination comes into 5 play. So we work with the contract, work with the 6 providers that are currently on the airport property.
- 7 Q. Who is the director or head of that group,
- 8 the telecommunications group?
- 9 A. Pedro Garcia. 10 Q. Who is the head of technical support group 11 please?
- A. They report to Pedro but Steven Podley is 12 13 the superintendent.
- 14 Q. How do you spell his name?
  - A. P-O-D-L-E-Y.
  - O. And he reports to Mr. Garcia?
- A. Right. In my organizational unit there are 17
- 18 two reports basically that govern the tier. I have 19 subsections with the managers. However, there are
- 20 two individuals that support or basically drive 21 computer services and telecom.
- 22 Q. So the telecom side we find Mr. Garcia, is that correct? 23
- 24 A. Yes, sir.
  - Q. And on the other side is who?

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Page 20 Page 18 A. Carlos Garcia. A. Yes, sir. Q. And the other side what did you refer to 2 Q. Which one or both? that as? Sorry. 3 A. Pedro Garcia. Q. We'll come back to that. You said you have A. I'm sorry. 5 Q. My fault. You have the telecom group on one been in this position for approximately five years, side which is Mr. Pedro Garcia. The other group's 6 is that correct? designation or the other chain you gave a A. It could be longer. I don't know. I've designation. What designation is that? 8 been at the airport for a while. Q. That's the next area I wanted to go to. A. I call that computer services. Q. And that is Mr. Carlos Garcia? 10 10 Before I go to your prior experience at the airport, let me ask you, let me take you back to 2002 for 11 A. Yes, sir. 11 purposes of this case. 12 Q. And just for purposes of record can you tell 12 Was the same structure in place, same 13 me who is responsible for the PC desktop and support 13 group? reporting structure to you in place as what you have 14 14 just outlined for us here today? 15 A. Michelle Thames. 15 16 Q. Spell that please. 16 A. I am not sure. I believe it to be true. A. T-H-A-M-E-S. Q. Any significant changes that have occurred 17 17 in the reporting structure to you between 2002 and 18 Q. Thank you very much. Network operations, 18 19 who is responsible for that group? 19 today August 2004? A. As I said, I don't know. I have to look at 20 A. Michelle has some of it, but most of it 20 the start date of some staff individuals. 21 belongs to - I'll leave that where Michelle as well. 21 Q. Were your duties and responsibilities in any 22 I'm separating, but Michelle has most of it. And 22 way different in 2002 than they are today as you have Jesus has a part of it but leave it at Michelle. 23 24 outlined them in August of 2004? 24 Q. Fair enough. And the stipulation? A. That would be Michael Lyn. 25 A. No. sir. Page 21 Page 19

Q. Prior to taking your current position what

2 position did you occupy at the airport since you hav 3 stated you have been at the airport for approximately

4 15 years?

5 A. Prior position was chief of information systems. 6 7

Q. How long were you in that position?

8 A. Several years. I'm not sure, I'd have to go back to my HR records.

9

10 Q. Fair enough. And chief of information systems, in that capacity what were your general 11 duties and responsibilities? 12

13 A. Short-term planning of IT, telco services. operations, maintenance, support, dealing with 14 information technology and telecommunications. 15

Q. Do you know the year in which you took your current position?

18 A. I'll be guessing. I don't know. If you allow me to guess I'll say sometime between '97 and 19 20 '98 I think, somewhere around that. But I'm not 21 sure.

Q. Fair enough. As long as if you are not 22 23 exactly sure and you say you are not exactly sure 24 that's fine with us. I'm sure it is fine with your attorney.

- Q. Lyn?
  - A. Yes, L-Y-N.
- Q. Ms. Phillips, who is the assistant director
- for administration, who reports to her other than yourself at the airport?
- A. She has administrative services, she has technical support, there's a division called
- technical support, contracts and procurement. Q. Where is her office? Let me ask you that.
- I don't need an exact address. Is it at the airport? 11 A. It is at the airport but not in the terminal
- 12 directly.
- 13 Q. And Mr. Baker, where is his office?
- 14 A. In the terminal.
- 15 Q. And then Ms. Giddens?
- 16 A. Also in the terminal.
- 17 Q. Regarding your designation as the person 18 with the most knowledge of these areas, for purposes
- of this deposition this morning, did you have any 19
- conversation about your designation with either Ms.
- Phillips, Mr. Baker, or Ms. Giddens? 21
- 22 A. No, sir, I did not.
- Q. Did you have any conversation regarding your 23
- designation with either of the two Mr. Garcias, Pedro 24
- or Carlos?

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Page 22 in that position, then you were in the PC group, and So just approximating, you were chief of information systems going back to approximately I'm asking how long were you positioned in that 3 group? between 1995 and 1997, approximately, is that fair A. OK. Can I reask his question back to him, enough? because I want to make sure I answer the right 5 MR. HOPE: Objection to form. 6 question. 6 A. Approximately. 7 Q. Fair enough. Q. How about before your position as chief of 8 A. As an office systems supervisor I managed 8 information systems, what position did you occupy? the PC group. So I am in the PC group because I'm A. Office systems supervisor. hands on because I'm managing a staff. 10 Q. How long were you in that position? Q. Let me ask it more accurately. Before you 11 Several years. What were your duties and responsibilities? took the chief of information systems position, your 12 13 A. I ran the PC, what's currently the PC group immediate prior position, how long were you in that 14 14 and the network group. position? 15 O. And chief of information systems, is that 15 A. The immediate prior position would have been 16 equivalent to the head of the systems group that you 16 about two years. Q. And then going back in time the office outlined earlier that reports to you now? 17 MR. HOPE: Objection to form. systems specialist position you are saying you were 18 in that position two or three years? 19 A. No. sir. 19 A. Yes, sir. That's about it. 20 20 Q. No. What is the distinction? A. The systems person reports to Carlos Garcia. 21 Q. And before that what was your position? 21 22 Q. Fair enough. 22 A. I was an office systems tech 2. 23 Q. For how many years? 23 A. So -- I'm sorry. 24 Q. Fair enough, and I appreciate that 24 A. I think about eight months. That was not correction. Was your prior position as chief of 25 with the airport. Page 23

position?

position?

Q. Yes, sir.

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A. No. sir.

Q. How was it different?

or yours was at the time?

reports to that position.

you positioned at the airport?

A. I think two or three.

In the PC group?

sure I answered your question.

A. It's a lower level position.

Q. Mr. Lyn's position is a lower level position

A. Mr. Lyn's is a lower level position. It

A. I think I was an office systems specialist.

Q. How many years were you in the PC group?

A. That wasn't your question. I want to make

Q. That's fair enough. I have two or three

years as chief of information systems that you were

Q. For how many years were you in that

A. I am looking at almost six years.

Q. Six years as head of the PC group?

Q. Prior to your position that you just

Page 25 information systems equivalent to Mr. Lyn's current 1 O. Where was that at? 2 A. Miami-Dade County main IT department. Q. We have gone through four prior positions 3 4 that you occupied before you went to your current 5 position, is that correct? 6 A. Yes, sir. Q. In any of the four prior positions that we 8 have discussed did you have any direct involvement 9 with the airport's relationship with any or all of 10 the following entities: WilTel, Sentel or Nextera? A. Please restate the question. outlined sort of as head of the PC group, where were 11 MR. GOLDBERG: Would you repeat the 12 13 question. 14 (Question read) 15 MR. HOPE: Objection to form. 16 Q. You can answer. A. What do you mean by relationship? We 17 coordinated work. So that's coordination of work to 18 19 be done at the airport, the answer is yes. O. Outside of coordination of work, did you have any other involvement with those companies on a 22 day-to-day basis?

Q. What do you mean by coordination of work?

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A. No, sir.

25 Could you explain that to me please?

Page 26

- 1 A. If I'm doing network drops or I'm installing 2 a new network or doing connection of a new employ in
- 3 which there is no network connectivity or staff needs
- 4 to coordinate with Nextera or the other two names
- 5 that you mentioned, Sentel or WilTel to have work
  6 done to go shead and have a cable drop run or cat 5
- done to go ahead and have a cable drop run or cat 5
   and then terminate it. So my staff or myself can go
- 8 and complete the terminations and get a user
- 9 connected.
- 10 Q. You are familiar with Nextera, correct?
- 11 A. Yes, sir.
- Q. Did you personally work with representatives
   of Nextera in any or all of these four positions
- 14 prior to your current position?
- 15 Do you want him to read the question?
- 16 A. Yes, please. As I said before, it is still
- 17 coordinating projects of work to be done so I want to
- 8 make sure you are asking --
- 19 Q. I guess the answer is yes, you did
- 20 coordinate projects with Nextera?
- 21 A. Yes, sir.

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- MR. HOPE: Objection to form.
- 23 Q. Did you actually coordinate projects and
- 24 have involvement with Sentel?
- 25 A. No, sir.

Page 28

- it's having the discussion with WilTel of scoping the work to be performed, providing a price quote of the work to be performed before it's approved.
- If I don't like the price or what's required
- 5 in regards to labor or product used, the
- determination will be made whether it is yes or no or
   actually have them do the work or not.
- Q. Let's go back to just establishing your
- 9 knowledge and your role here as a corporate 10 representative.
- Could you just tell me briefly about your
- 12 education. Where did you go to school? College13 first.
- 14 A. School University of Miami.
- 15 Q. What year did you graduate?
  - A. 1987.
- 17 O. What degree?
  - A. I have a bachelor's in business
- 19 administration with a concentration in computer
- 20 information systems and business.
- 21 Q. Did you ever receive any graduate education?
- 22 A. You did some postgraduate classes at UM but
- 23 that's it.24 O. W

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- Q. What type of post-grad classes?
- A. Mostly IT telecom related.

Page 27

- Q. Did you have involvement or coordinate projects with WilTel?
  - A. Yes, sir.
- Q. With respect to with WilTel, do you recall who you dealt with on a day-to-day basis from that entity?
- 6 entity?7 A. Let's see. The previous marketing manager,
- 8 we've had discussions of requirements as well as the
- 9 technical manager, technical project manager on the 10 project or working for WilTel.
- Q. Were you involved in any way, shape or form
  with negotiating any business or contractual
- 13 arrangements between WilTel and the airport or the
- 14 county or MDAD, and I'll talk to you about that in a
- 15 second.
- 16 A. Can you repeat the question.
- 17 (Question read by the court reporter)
- 18 MR. HOPE: Objection to form.
- 19 A. Yes, I believe so.
- 20 Q. Can you tell me in what respect you
- 21 negotiated or had that type of contact with WilTel?
- 22 A. If there is project work to be done I
- 23 would -- if there's project work to be done you could
- 24 look at it, primarily it's -- if I need a drop or a
- 25 network connection or need a line to be installed,

- Q. Where did you go to high school?
- 2 A. Miami Palmetto Senior High School.
- 3 Q. Were you born and raised in Miami?
- 4 A. No, sir.

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- 5 Q. Where were you born and raised?
  - A. St. Andrew Parish, Ballton Park Road,
- 7 Kingston, Jamaica.
- 8 Q. What have you done to prepare for this
- 9 deposition this morning?
  - A. Nothing.
- 11 Q. Did you meet with Mr. Hope?
  - A. No, sir, I did not.
- 13 Q. Have you reviewed any documents?
  - A. Yes, sir, I did.
- 15 Q. So you reviewed documents in preparation for the deposition this morning?
- 17 A. I pulled out this thing. Yes, sir. Well, I
- 18 pulled out the document.

  19 O. That's MJ number 1 you are referring to the
- 19 Q. That's MJ number 1 you are referring to, the 20 notice of taking deposition?
  - A. Yes, sir.
- Q. Did you review any other documents before
- 23 you came here today in preparation for this
- 24 deposition?
- 25 A. No, sir.

- Q. When did you learn about when did you designate yourself to be the corporate representative 3 for the purposes of this deposition?
- A. When I got this fax that came to me that we 5 were, faxing Plaintiff's Exhibit MJ1. When I 6 received that and the date of the deposition I looked
- at what they were asking for and I opted, I opted to 8 come and sit in to do this deposition.
- 9 Q. And this was, this notice of taking deposition MJ1 was mailed to your attorney or served on your attorney on or about July 21 of this year, 12 2004.
- 13 So between July 21 and today, August 5th, is 14 it your testimony that you have not reviewed any documents in preparation for this deposition outside 16 of this document MJ1?
- 17 A. Yes, sir.

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- 18 Q. Have you met with Mr. Hope at any time 19 between July 21st and today to prepare or discuss
- 20 this deposition? 21 A. No, sir.
- 22 Q. Have you met with anybody to prepare or
- 23 discuss this deposition between July 21st and today,
- 24 August 5th?

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25 A. Yes, sir. Page 32

- A. They should be in my office on my desk, if I 2 am not mistaken, or in the drawer.
- 3 Q. Let me just put on the record for your 4 counsel's information and yours as well that we will 5 ask to have those notes produced. So I'd like to ask
- 6 you, and I am sure you can discuss this with your
- 7 counsel, not to dispose of those notes, alter those
- 8 notes or really do anything to those notes from this
- 9 point forward until we have a chance to receive 10 copies of them. Is that OK with you?
  - A. That's fine.

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12 Q. I'm sure Mr. Hope will discuss that with you 13 later. But thank you very much.

Why did you want to meet with Mr. Garcia?

- 15 A. Just - two things. One, to let him know that this deposition was coming up and I was going. 16 And I asked him just two questions. 17
  - Q. What were the two questions?
- 19 A. One, who was providing service or were we 20 providing service at our GA airports, and he was going to respond back to me on that. 21
- 22 And what was the other question? And the 23 other one I believe had to do with our STS customers.
- share tenant service customers, with reference to how
- many we had, if I am not mistaken.

Page 31

- O. Please tell me who?
- 2 A. Pedro Garcia.
- 3 Q. When did you meet with Mr. Garcia?
  - A. Either Monday or Tuesday of this week.
- 5 Q. Today is August 5th, you are referring to perhaps August 2nd or August 3rd? 6
  - A. Yes, sir.
  - Q. Where did you meet with him?
- A. It was right after a meeting in a conference 10 room, I just told him I wanted to speak with him.
- O. When you spoke to him was anybody else 11
- present? 12
  - A. No, sir.
- Q. How long did you speak to him? 14
- 15 About five, maybe ten minutes.
- Did you make any notes during that meeting? 16
- 17 Α. Yes, sir.
- 18 Q. Do you have those notes with you today?
- 19 A. No, sir, I do not.
- Q. You have a number of documents in front of 20
- you. I just want to make sure that the notes are not 21
- 22 contained in the documents in front of you today.
- 23 A. No, sir.
- Q. OK. Where are the notes located as we sit 24
- 25 here today?

Page 33

- Q. With respect to the first question and maybe I don't have it written down right, but the first
- question was who or what was providing --
  - A. Service at our GA airports.
- Q. And GA stands for?
  - A. General aviation airports.
- Q. Sorry. Why did you need to ask him that 7 8
- 9 A. Because we have four general aviation 10 facilities and some of them are pretty far out, and I thought that we may be the ones providing all the
- service there or it's a combination of us as well 13 other telecom providers, and I wanted to verify that.
  - And the reason being I was looking at the statement that was in I guess the requirements here and I just wanted to make sure I got some clarification.
- 18 Q. And you are referring to again, just for the 19 record, to MJ1?
  - A. Yes, sir.
- 20 21 Q. And so you on Monday or Tuesday when you
- spoke to Mr. Garcia you did not know for sure whether MDAD was providing telecommunications service at 23
- those other GA airports, is that correct? 24 25
  - MR. HOPE: Objection to form.

Page 37

Page 34

A. No, sir. We have a presence at that facility because we have offices at the facility. I

was inquiring whether we also, whether there also

were other service providers out there as well.

Q. Did you receive an answer from him prior to 6 the deposition?

A. Yes, sir.

8

Q. Can you tell me what that answer -- first,

9 how did you receive that answer from him? 10 A. It's an e-mail that he sent me. So we can

11 get that e-mail as well.

12 Q. I will ask you to retain that e-mail. 13 Can you tell us what the e-mail said?

14 A. It said three things. Primarily said that 15 we don't have any STS services at our GA airports.

Which means if there are any customers on the general 17 aviation property getting teleo service it's not

18 coming via the aviation department.

19 Q. Do you know who it is coming via if it is 20 not the aviation department?

21 A. No, sir, did not inquire. It could come

22 from any telco provider.

23 Q. Did you follow up with Mr. Garcia with

24 respect to his e-mail?

25 A. No. sir.

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A. No. sir.

O. Have you ever reviewed Mr. Garcia's

testimony in this case?

4 A. No, sir.

Q. Do you know whether or not he was deposed in

6 this case?

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A. I believe he was.

8 O. Have you had any discussions with Mr. Garcia

9 about his deposition in this case?

10 A. No, sir.

O. Have you had any discussions with Mr. Hope 11

12 about Mr. Garcia's deposition in this case?

13 A. No. sir.

Q. Have you read Mr. Garcia's deposition in

15 this case? 16

A. No. sir.

Q. Have you read any of the pleadings that have 17

18 been filed in court in this case?

19 A. Yes, sir.

Q. Do you recall what pleadings you have read? 20

A. One that had to do with I guess there were 21

22 claims, I'm not sure, from BellSouth I think 22 of

them, 25 of them, and the response that we sent back, 23

24 the department sent back to those claims.

Q. When you say claims, are you referring to,

Page 35

O. The second question you asked him was how many STS customers you have at the Miami Airport, is 2 that correct?

A. Something to the effect of that. I'm not sure. It would be in the e-mail as to I think STS or how it is provided. You would have to look at the e-mail to be honest.

Q. Do you recall what the answer was to the 8 second question?

> MR. HOPE: Objection, privilege in terms of our customer and number of customers.

I am instructing the deponent not to answer. MR. GOLDBERG: Just to make the record clear, it is your contention and assertion that

15 the amount of customers or all customer information is privileged and confidential? 16

MR. HOPE: Correct. I think you can ask whether or not we have STS customers. He'll be

19 able to answer that. But if you start getting 20 into quantities, which you can break down, that

21 should be privileged and protected.

MR. GOLDBERG: That's an issue we will have 22 23 to take up with the court at a later date.

24 Q. Anything else discussed with Mr. Garcia during your five to ten minute meeting with him?

maybe let me see if I can refresh your recollection, interrogatories or questions that were asked and

responses that were sent back, is that what you are 4 referring to?

A. That sounds familiar.

Q. We'll go over that in a second. Let me just go back to Mr. Garcia's testimony. I just want to be 8

9 Is it your testimony that you have not 10 spoken to anybody, any person regarding Mr. Garcia's testimony in this case? 11

A. That is factual. Yes, sir.

Q. And if I asked you to tell me what Mr.

Garcia said or didn't say at his deposition would you 14

be able to tell me anything? 15

16 A. No. sir.

Q. Who at the airport is responsible for 17

overseeing this lawsuit? 18

19 A. I'm sorry, who is responsible for overseeing

20 the lawsuit?

Q. Yes. 21

22 A. I don't understand the question.

Q. Who at the airport or the county -- let me 23 24 stop here because it has been my error so far.

Would you agree with me and proceed in the

- following fashion, if I use the word airport or if I use the word county or if I use the word MDAD I mean to refer to all three of those entities, basically 4 the county?
- Will you understand that and answer appropriately as we go forward? Is that OK?
- A. I want to make sure.
- 8 Q. Because I may interchange "airport" with "county" and "MDAD," but I want to make sure you are responding essentially on a broader scale. And if Mr. Hope has a problem with any particular question
- we'll take it up at that time and he can object to 13
- 14 MR. HOPE: That's fine just as long as we 15 understand, and I think you do, that they are, the county versus MDAD versus the airport, they 16 17 are distinct. So there could be times in the 18 question if you ask something that you are making 19 a generic and it is confusing.
- 20 MR. GOLDBERG: Understood.
- 21 A. County, MDAD and airport as three 22 separate ---
- Q. Yes. 23
- 24 A. Yes, sir.
- Q. Who is responsible for making decisions with

Page 40

- this lawsuit?
- A. It goes back to what I said earlier. 2
- 3 Ultimately as it applies to the airport it's the
- aviation director. As it applies to
- telecommunications and dealing with telco issues, 5
- it's myself. 6

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- Q. Have you had any discussions with the aviation director -- Ms. Giddens, is that correct?
- A. Yes, sir.
- O. -- with respect to this lawsuit?
- No, sir, I have not.
- Q. Have you had any discussions with any of 12
- your supervisors that you outlined previously with 13
- 14 respect to this lawsuit?
- 15 A. Yes, sir. 16 Q. Who have you had discussions with?
- 17 A. My assistant director which is Bobbie
- 18 Phillips.
- 19 Q. Anybody else?
  - A. No, sir.
- 21 On how many occasions have you discussed
- 22 this lawsuit with Ms. Phillips?
- 23 A. Only when we have staff meetings and she
- 24 would bring it up as to what's the status of the
- BellSouth lawsuit. Other than that there were no

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- respect to this lawsuit?
- A. Making decisions -- I mean, ultimately I 2
- would look that the responsibility of this as being
- addressed against the department and the director and
- the county, and ultimately it is the governing body
- of the county.
- Q. Let's start with backing up and going basic.
- The style of this case is BellSouth
- Telecommunications v. Miami-Dade County. That means
- 10 Miami-Dade County has been sued in this case,
- correct? Do you agree with that?
- 12 A. Yes, sir.
- Q. The subject matter of the case, and we'll 13
- get into this in a few minutes, has to do with the
- 15 airport. There's no dispute about that, correct?
- A. Correct. 16
- Q. And it has to do with the telecommunications 17
- facility at the facility. You'd agree with that, 18
- correct? 19
- 20 MR. HOPE: Objection to form.
- Q. You'd agree with that, correct? 21
- 22 A. Yes, sir.
- Q. OK. Now, who from the county or the airport
- to your knowledge given your position has
- responsibility for making decisions with respect to

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- other discussions.
- 2 Q. Did you ever discuss with her aside from the
- 3 status of the lawsuit the nature of the lawsuit or
- the claims that BellSouth has brought against the 4
- 5 county?
  - A. Yes, sir.
  - Q. On how many occasions have you had
- discussions regarding the nature of the lawsuit or
- the claims that the county has brought? 9
  - A. A couple of times.
- Q. Take me through those couple of times. When 11
- was the first time you had such a discussion?
- A. When the lawsuit was initially filed. 13
- 14 Q. Who was present at the time of that
- 15
  - A. Not sure. I believe it's myself, my
- 16 17 assistant director. I'm not sure if counsel was 18 present.
- 19 Counsel might have been present, but just to
- raise the issue that there had been a suit filed by 20 21 RellSouth
- 22
  - Q. Was the substance of the suit discussed?
- A. Yes. 23
  - Q. Can you tell me who said what?
- 25 A. No, sir, it's been a while, I could not.

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- Q. You can't recall that discussion?
- 2 A. No, sir.
- 3 O. At all?
- 4 A. It has been a while.
- 5 Q. Were there any notes taken?
- 6 A. I am not sure.
- 7 Q. Any documents generated as a result of that 8 meeting?
- 9 A. I'm not sure.
- Q. What was the ultimate decision or how did
  the meeting end with respect to this issue, this
- 12 lawsuit?
- A. It was -- the "it" was the lawsuit was filed and we are going to wait and see what happens
- 15 afterwards.
- It's been filed, and now the county has been
  placed on notice or the airport has been placed on
  notice and we'll go from there. And I think after
- 19 that I think is when the deposition process started.
- 20 Q. When was the second time you had a meeting 21 where this lawsuit was discussed?
- 22 A. I believe when we were going to file the
- 23 interrogatories, I believe. The responses back to
- 24 the claims in the lawsuit I think was the second time
- 25 we had a meeting. Other than maybe like a phone

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- two-thirds vote of the populous of Dade County, or
   something along those lines.
- Q. You said, as told to you by BellSouth. What do you mean to that?
  - A. That's how it was outlined to me by Mr. Tito
- Gomez when he mentioned that to me.
- Q. When did he mention this to you?
- A. I think we were having a conversation one
- 9 day and that's when he told me he felt that the
- department, how we did STS services was in violation
   of the county charter.
- Q. Was that the first time that you were ever made aware of BellSouth's position that the county's
- 14 operation of telecommunications facility at the
- 5 airport violated the charter?
- 16 A. Yes, sir.
  - Q. Do you recall when that meeting was with Mr.
- 17 Q. D18 Gomez?

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- A. No, sir.
- 20 Q. Let me see if I can give you some
- 21 benchmarks. Was it after the lawsuit was filed?
- 22 A. No. sir.
  - Q. It was before the lawsuit was filed?
- 24 A. I would say so.
  - Q. But it was certainly after the county

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- l conversation that we were going to respond back to
- 2 this document.
- 3 Q. So the first time you had a discussion about
- this lawsuit with Ms. Phillips was when the lawsuit
- was filed, and would that be in or about November of 2002, approximately?
- 7 A. I don't know the date.
- Q. And the second time you had a discussion
- 9 with Ms. Phillips was with regard to your responses
- 10 to interrogatories in this case, is that fair to say?
  - A. I believe so.
- 12 Q. Who was present at the second meeting?
- 13 A. I don't know.
- 14 Q. You don't recall?
- A. Don't recall.

11

- 16 Q. Where did that meeting take place?
- 17 A. I am not sure. I would be like if I told
- 18 you I remember. I don't know.
- 19 O. Can you recall anything of what was
- 20 discussed a that meeting?
- 21 A. No, sir. It has been a while.
- 22 Q. What's your understanding of this lawsuit?
- 23 A. My understanding of it as told to me by
- 24 BellSouth is that the department is operating as an
- 25 utility and should not be providing service without a

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- entered into its agreement with Nextera to purchase
- 2 all of its assets and take over the operation of the3 telecommunications facility, is that correct?
  - MR. HOPE: Objection to form.
  - A. Please restate the question or --
  - MR. GOLDBERG: Mike, read it back please.
    - (Question read by the court reporter)
  - A. Yes.
- 9 Q. Was that a yes?
- 10 A. Yes, sir.
- 11 Q. So the first time you ever had knowledge of
  - the allegation that there was a violation of the
- 13 county charter for operating the telecommunications
- 14 facility was after the county purchased Nextera's 15 assets?
  - MR, HOPE: Objection to form.
    - O Comments
    - Q. Correct?
- 18 A. Please restate. Violation. I don't think I19 violated anything.
  - MR. GOLDBERG: Read it back.
  - (Question read by the court reporter)
- 22 A. Yes.
  - Q. Do you recall the month and year when the
- 24 county entered into its purchase agreement with
  - Nextera? If I handed you a document, would that

perhaps refresh your recollection?

A. No, I'm looking back at the year because I remember it was -- because I gave up a football game for it.

Q. Why don't I help you out.

THE WITNESS: When was the Rose Bowl game? 2001 I think.

Q. Let me help you out. Let me hand you a document. I won't even mark it as an exhibit. It is for the purpose of refreshing your recollection.

After reviewing that document is your recollection refreshed as to the approximate date of the transaction with Nextera?

14 A. Yes, sir.

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15 Q. Approximately when did the transaction take 16 place with Nextera?

A. January 29 of 2002.

Q. So the first time that it ever came to your attention that there was an alleged violation of the

20 charter was after January of 2002, correct?

21 A. Yes, sir.

22 Q. Prior to January 29, 2002, and I mean prior

23 to the execution of the agreement with Nextera to

24 purchase its assets, are you aware of any

25 consideration given to whether or not such a

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1 Q. And certainly that bid process took place 2 after the county entered into its resolution to have

3 the county enter into a telecommunications data

4 network and shared airport tenant services management 5 agreement with Nextera and the county's purchase of

6 Nextera's assets, correct?

A. You have to run that by me one more time.

8 I'm sorry please.

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(Question read by the court reporter)

10 Q. Did you understand that question?

A. Uh-huh. No.

2 Q. The bid process -- the bid process that you

13 are referring to was that not to determine who may

14 replace Nextera as the manager?

A. Yes, sir.

16 Q. Of the telecommunications facility?

A. Yes, sir.

18 Q. OK. That was certainly after the county

19 back in January of 2002 adopted a resolution and

20 authorized the entry into the initial management

21 agreement with Nextera as well as the purchase of

22 Nextera's assets. Am I correct about that?

23 A. Yes, sir, you are. OK.

24 Q. So we have from a chronology standpoint,

25 just to get everybody on the same page, in January of

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transaction would violate the county charter?

MR. HOPE: Objection to form.

A. You have to read that one back to me again.
(Question read by the court reporter)

A. I believe so, yes. I need to go back and look at a couple of things here. OK.

I have some recollection. After some recollection I think I might have to make some adjustments to some statements that were made.

Q. What do you recall?

A. Because I recall doing presentations by the parties that submitted the bid when this went out, which was BellSouth, Nextera and I believe Unisys.

There was a question posed in I believe in the orals to BellSouth that, given if you won this bid that you competed on there's a lawsuit that may be pending, how are you going to address that. I believe that was prior.

Q. I think you may have misunderstood my question. Let's just get the chronology correct at least on the record.

That bid process that you are referring to, didn't that bid process take place, number one, after the lawsuit was filed, do you recall?

A. It's a possibility. I think so.

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2002 you have the county's resolution that in says,

2 and I am short circuiting this, did two things: One,

3 authorized the county to purchase Nextera's assets

4 and two, allowed the county to enter into a

5 management agreement with Nextera for a two-year

5 period I believe it was. Correct?

A. Yes, sir. Yes, sir.

Q. And then subsequent to that there was a bid
 process to see who would take over for Nextera at the

end of that two-year period?

A. Yes, sir.

Q. Which I think ended in approximately

February or March of 2004. Is that accurate?

A. Yes, sir.

Q. While I'm on that topic did anybody takeover for Nextera? What happened with that? Is

17 Nextera still managing the operation?

18 A. Yes.

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Q. Was the bid awarded to Nextera?

20 A. Yes, sir.

21 Q. So do they now have an additional two-year

22 term to manage the facility for the county?

MR. HOPE: Objection to form.

24 A. I believe the term is, I think it is three

to five years. Not two.

- Q. Fair enough. So now we have our chronology set. Your testimony so far is the first time you were made aware that there was an alleged violation of the county charter was after January 29, 2002, after the county purchased Nextera's assets and managed, and entered into a management agreement with
- Nextera, correct? A. Yes, sir.
- Q. Because I am referring to the conversation you had with Mr. Gomez.
- 11 A. Correct.
- 12 Q. But you are saying it was before the lawsuit
- 13 was actually filed, is that correct?
- 14 A. Yes, sir.
- 15 Q. Now, with that background, here's my next question. Prior to January 29, 2002 are you aware of
- any consideration that the county, MDAD, or the
- airport gave to whether or not entering into the
- management agreement with Nextera or, more
- importantly, the purchase of Nextera's assets would
- violate the county charter? 21
- 22 MR. HOPE: Objection to form.
- 23 A. No. sir.
- Q. So to your knowledge there was no 24
- 25 consideration given to whether or not the county

- legal issue than it was a technical or operational issue, so I left it as such.
- 3 Q. Is it safe to say that Mr. Gomez's conversation with you was the first time anybody at 5 the county to your knowledge was made aware of this allegation by BellSouth that the charter was being 7 violated?
- 8 MR. HOPE: Objection to form.
  - A. Yes, sir.

9

- 10 Q. Now, he tells you about this allegation that the county charter is being violated by your 11 operation of a telecommunications facility at the
- airport. What did you do to address that allegation? 14 MR. HOPE: Objection to form.
- 15 A. As I mentioned, it was a statement by Mr.
- Gomez and he mentioned to me it was more of a legal issue than it was a technical operational issue, and
- 18 I left it as such.
- Q. So you didn't discuss that issue with 19 20 anybody at the county?
- 21 A. Not that I recall. If I mentioned it I'm
- not sure if I mentioned it to anyone, but I don't
- 23 recall mentioning it.
- Q. Did you put a memorandum together or ask for 24 25 advice as to whether or not the airport was violating

- charter would be violated by the purchase of Nextera assets and the county's operation of the 2
  - telecommunications facility as of January 29, 2002?
- 4 MR. HOPE: Objection to form. 5
  - A. No, sir.

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- 6 O. No consideration that you are aware of at 7 all, correct?
- 8 MR. HOPE: Objection to form.
  - A. No, sir.
- 10 Q. So is it safe to say when you had the
- conversation with Mr. Gomez, Mr. Tito Gomez from
- BellSouth, his suggestion to you, again the
- suggestion to you that the county charter was being
- violated was a surprise to you? 14 15
  - MR. HOPE: Objection to form.
- A. Yes, sir. 16
- Q. Being surprised at that suggestion by Mr. 17
- Gomez, what did you do with respect to that issue? 18 19
  - MR. HOPE: Objection to form.
- A. Nothing. Mr. Gomez mentioned to me that it 20
- was more of a legal issue than it was a technical 21
- 22 issue, and I left it as such.
- Q. Did you advise --23
- THE VIDEOGRAPHER: I didn't get the answer 24
- A. Mr. Gomez mentioned to me it was more of a 25

## Page 53

the charter?

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- A. I'm not sure. I might have.
- Q. You'd agree with me when he told you this it is a pretty serious issue if the county is violating
- its own charter, wouldn't you correct?
- MR. HOPE: Objection.
- 7 A. I'm sorry. You would agree with me when
- 8 Mr. Gomez suggests to you that the county is
- 9 violating its own charter that that's a pretty
- 10 serious issue, correct?
  - MR. HOPE: Same objection.
  - A. Yes, sir.
- Q. It is not often where somebody tells you in 13 14
  - your position out at the airport that you are
- 15 essentially violating the law by operating a
- telecommunications facility, correct? 16
  - MR. HOPE: Objection to form.
  - A. Yes, sir.
  - Q. Doesn't happen every day, right? MR. HOPE: Objection to form.
  - No, sir, it doesπ't.
- 22 Q. So can you explain to me why you didn't go
- 23 back to anybody associated with the county, the
- airport or MDAD and have a serious discussion about
- that issue?

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A. Two things. My original statement, I'm not sure if I mentioned this to anybody or not, so I have to go back. I don't recall taking any notes to that discussion that I had.

And Mr. Gomez mentioned to me it was a legal issue. I left it. If it was a legal issue he would take it up via attorney to attorney or through legal channels.

Secondarily, when I came on to this airport in 1988, these services were being provided and ongoing. So if it's going on for the last twelve plus years it was more of a surprise that I am hearing this now than before.

So I left that with Mr. Gomez as he mentioned it to me that if he raised the issue and it was a legal issue that it would be an attorney to attorney discussion than it was what I am responsible

- 19 Q. Did you ask for a legal opinion at any time 20 on this issue?
- 21 A. I don't recall. I might have.
- 22 Q. Let me show you what I will mark as MJ3 and
- 23 have you review that document.
- 24 MR. HOPE: What did you mark as MJ2, just 25 the resolution package to refresh Maurice's

office asking for their thoughts?

2 A. No, sir, it doesn't. I'm looking at March 2002. I have been dealing with a lot of things

- between then and now in July, August of 2004. Q. Let me first ask, have you ever seen this 6 document before?
  - A. I recall seeing it, yes.
  - Q. But you don't recall exactly well, do you recall the circumstances as to how it was generated?
  - A. No, sir, I don't remember.
  - O. When you got this document what did you do with it?
  - A. I don't know.
- 14 Q. Did you have any discussions with Mr. Hope 15
- 16 A. I'm not sure, sir.
- O. Did you share this document with anybody 17
- else at the county or the airport? 18 19
  - A. I don't know. I don't remember. I don't
- 20 remember. I don't recall.
- 21 Q. It's copied to Abagail Price Williams down
- below. Do you know who she is? 22
  - A. Yes, sir.
- Q. Did you have any discussion regarding this 24
- 25 issue with her that you recall?

Page 55

1 recollection?

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- 2 MR. GOLDBERG: I did. And for purposes of 3 record, MJ2 is a package that includes a
- 4 resolution and the nonexclusive
  - telecommunications, et cètera, agreement between
- Nextera 1 and Miami-Dade County and associated 6 exhibits.
- 8 (Resolution and attachments marked Exhibit 2, and memo from counsel to M. Jenkins marked Exhibit 9
- Q. Do you recognize that document, Mr. Jenkins? 11
- 12 A. Yes, sir.

10

13 Q. What is that document?

marked for identification)

- A. It is a memorandum from counsel to me 14
- reference BellSouth. 15
- Q. It is dated March 5, 2002, correct? 16
- 17 A. Yes, sir.
- 18 O. How did it come to be that this document was
- generated? 19

- A. BellSouth -- I'm presuming BellSouth may
- 21 have sent me a formal document of some sort, or maybe
- 22 my discussion with Mr. Gomez propagated me to I guess
- 23 make a request for an opinion from our attorney.
- O. Does this document refresh your recollection
- 25 as to whether you went to the county attorney's

- A. No. sir.
- Q. But it's safe to say, is it not, that this 2
- document arose after BellSouth first informed you of
- 4 their allegation that the county charter was being 5 violated?
  - MR. HOPE: Objection to form.
  - A. I -- read the question back.
  - (Question read by the court reporter)
  - A. I don't know.
- 10 Q. In this memorandum Mr. Hope says BellSouth
- 11 is incorrect in its communication to you regarding
- the charter. Who at the county or airport or MDAD 12
- made a decision that Mr. Hope was either correct or 13
- incorrect with respect to his analysis in the March 14 15
  - 5, 2002 document?
    - MR. HOPE: Objection to form.
    - A. Please repeat the question.
      - (Question read by the court reporter)
- 19 A. It would be the department, it would be the aviation department. 20
  - Q. Who?
- 22 A. The individual was, it would be the director 23 or myself.
- 24 Q. Did you make the decision that Mr. Hope was
  - correct in his view and therefore the county should

go ahead and litigate this lawsuit? 2 MR. HOPE: Objection to form.

3 A. Yes. Wait a second -- I believe "yes" is 4 the answer I want to give you. But let's try it 5 again.

6 Q. Do you want the question repeated?

7 A. Yes.

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(Question read by the court reporter)

9 A. I believe so. I want to say yes.

10 Q. If you say "yes," my next question is when 11 did you make that decision?

A. I don't know. Might have been after I got 12 13 his opinion back.

Q. On what basis did you make that decision?

15 A. Not sure. If it's going against the accusation that we are violating the charter, if his

17 opinion states that we are not, then my decision would be to go forward. 18

Q. Was your decision to go forward based on 19 20 Mr. Hope's March 5, 2002 document?

21 A. Not sure. Might have been that or other 22 things. I'm not sure.

Q. Well, are there any other things that you 23 24 recall?

25 A. Not at this time, no, sir. Page 60

Have you ever been deposed as it relates to any of the operations at Miami-Dade county airport? Obviously I am excluding your divorce.

A. No, sir.

5 Q. So is this the first deposition where you have been asked to answer questions concerning the airport's operations?

A. Yes, sir.

9 Q. Have you ever have you ever been retained as 10 an expert in telecommunications?

A. Clarification please.

12 Q. Have you ever been retained or hired by any 13 third party, entity, business, corporation to be an expert with respect to telecommunications or airport

14

15 operations?

A. No, sir. 16 17 Q. Let me ask you a couple of more questions

and it might be time for a quick break. Are you OK 18

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A. I'm fine.

Q. Let me show you what I'll mark as MJ4 which 21

22 is a second amended complaint in this lawsuit.

(Second amended complaint marked Plaintiff's 23 24

Exhibit MJ4 for identification).

Q. I'll give you a second to look at that. But

Page 59

Q. Again, it is a pretty serious issue. One 1

would think that you would recall what you based such 2 3 an important decision on, correct?

MR. HOPE: Objection to form.

5 A. Yes, sir.

Q. But you don't recall?

7 A. No, sir.

Q. As you sit here today, just to make the

record clear, you are not aware of any other analysis

10 or facts or any other grounds for such a decision,

11 correct?

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MR. HOPE: Objection to form. 12

13 A. Yes, sir.

Q. You said you have been deposed previously. 14

15 How many times have you been deposed in the past?

A. Maybe three or four.

17 Q. When was the most recent time you were

18 deposed?

19 A. I think my divorce.

20 Q. We are not going to talk about that. Let's

go to the next --21

22 A. I did that three or four times, so that's

23 the majority of my depositions.

Q. Let me ask you this question and I apologize

25 for you having answered if that way.

Page 61

my question is going to be have you ever read that document before? Let me substitute this copy for

3 that.

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A. I remember seeing it. It's been a while but

5 I remember it, yes, sir. Q. Just to be clear. This second amended

complaint, MJ4, was just filed relatively recently in

May of 2004. There have been two other versions of the complaint.

A. OK. 10

11 Q. This is the most recent version, May 2004.

So with that clarification, not wanting to -- I don't

want to mislead you in anyway, have you read the 14 second amended complaint filed in May 2004?

A. I don't think so.

16 Q. Likewise, let me show you what I will mark 17 as MJ5.

18 A. Yes, sir.

19 Q. MJ5 is Miami-Dade county's answer and

20 affirmative defenses to the second amended complaint 21

which you just looked at which was marked MJ4.

You'll see at the back of the document it is signed by Mr. Hope twice. My question to you is.

24 have you ever reviewed that document?

(Answer and affirmative defenses marked

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- Exhibit MJ5 for identification)
- Q. While you ponder that question just for
- 3 record purposes and to help you out, Mr. Hope signed
- 4 that document on or about July 19 of 2004.
- A. I'm not sure whether I read that document or 6 not. I don't think so.
  - Q. So your answer is no?
- 8 A. Yes, sir.

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- 9 Q. Next question is, did you have any role in
- 10 reviewing the second amended complaint and
- determining what Miami-Dade County's answer should be
- either admitting or denying the allegations in the
- 13 second amended complaint?
- 14 A. No, sir.
- 15 Q. Are you aware of anybody at the county other
- than Mr. Hope who was involved in making the decision
- to either admit or deny the allegations in the second
- amended complaint as are referenced in the county's
- 19 answer, MJ5?
- 20 A. No, sir.
- 21 Q. Is it your understanding that Mr. Hope
- 22 answered the complaint on his own?
- 23 MR. HOPE: Objection to form.
- 24 A. I'm sorry. Run that by me.
- 25 Q. Is it your understanding that Mr. Hope

#### Page 64

- Q. Let me direct your attention to the last, 2 next to last page of that document. It has your signature on it?
  - A. Yes, sir.

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- Q. You would agree with me that the answers in this document or the responses respond to certain questions that BellSouth asked in this case, correct?
- A. Yes, sir.
  - Q. Did you type this document?
- 10 A. No. sir.
- 11 Q. Did you write the answers that are contained 12 in this document?
  - A. I provided information that went into this document.
  - Q. How did you provide information that went into the document? Can you tell me the process that you went through before you signed this document?
- A. We met or I met, the staff met with counsel 18 19 and we discussed the questions and then therefore 20 presented the answer -- not the answers, the
- 21 responses going back to the requests.
- 22 Q. Who was present at that meeting?
- 23 A. To the best of my knowledge it would be 24 myself. Pedro Garcia and counsel.
  - Q. Did you make any notes during that meeting?

# Page 63

- answered the complaint on his own?
  - A. No, sir.

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- 3 Q. But you can't tell me from your knowledge as to who he may have met with or consulted with if
- anybody regarding the answer, is that correct?
- 6 A. Yes, sir.
- Q. Is there anybody else in a better position 7
- than you with respect to this lawsuit who I could ask
- that question to or who would know who he met with 10 and who was overseeing this lawsuit?
- A. Depending on the questions, anybody could be 11
- 12 asked, depending on what the questions are. 13 If they are technically related, then those
- 14 questions would come to either myself or Pedro Garcia. If they are policy or statute related, that 15
- does not fall within the realm of my divisions. 16 Q. Let me show you what I will mark as MJ6. 17
- This is the county's response to BellSouth's request 18 for contention interrogatories. 19
- 20 (Defendant's response to interrogatories 21 marked MJ6 for identification)
- 22 Q. In simple, BellSouth asked a number of
- questions of the county and the county responded. 23
- You have seen this document before, have you not? 24
- 25 A. Yes, sir.

### Page 65

- A. Don't know.
- O. Did you present counsel with any documents?
- A. It's a possibility. We have file folders
- going back from day one with BellSouth.
- 5 Q. After you had that meeting, what was the next step in how this document was prepared?
- 7 A. All information requested or discussed was
- turned over to counsel to formulate the responses. 8 9 Q. Were the responses provided back to you to
- 10 sign?
- 11 A. Yes, sir.
- 12 Q. Did you read them before you signed them? 13
  - A. Yes, sir.
- Q. Did you make any changes or revisions before 14 15 they were signed?
- A. I don't think so. No, sir. 16
  - Q. So everything in these answers was
- 18 absolutely accurate and needed no revision on your 19 part?
- 20 A. To the best of my knowledge, yes, sir.
- Q. Do you recall approximately how long you men 21
- 22 with Mr. Garcia and counsel?
  - A. No. sir.
- Q. Let me show you what we will mark as MJ7. 24
  - A. Do you want this back?

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23

- Q. Sure. Would you put it in the pile here. Thank you: Why don't you take a look at that
- 3 document and I am going to ask you if you recognize

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- 5 (Affidavit marked Exhibit MJ7 for 6 identification)
- 7 Q. This is an affidavit that you signed in this 8 case, correct?
- 9 A. Yes, sir.
- Q. How was this affidavit prepared? 10
- 11 A. With discussion with counsel.
- 12 Q. Anybody else present when you had that
- 13 discussion with counsel?
- 14 A. Maybe the counsel's secretary. I'm not
- 15 sure. Mr. Garcia may have been present, but I
- believe it was just myself, counsel and his
- 17 secretary. But I'm not sure.
- 18 Q. Did you review any documents when you met
- 19 with counsel?
- 20 A. I'm sorry?
- 21 Q. Did you review any documents when you met
- 22 with counsel to prepare this affidavit?
- 23 A. Not to my knowledge, sir. I don't think so.
- 24 Was the affidavit then presented back to Q.
- 25 you?

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Page 68

Sentel to do?

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- A. I believe so, having to do with provisioning 3 of phone service or separation of service to the
  - airport hotel.
  - Q. Have you seen the 1990 county board resolution as it relates to telecommunications services at the airport?
    - A. I believe I have seen it.
  - Q. When did you last see it?
    - A. Sorry, I don't remember.
  - Q. If you look at paragraphs 2 through 4

there's a long discussion of both the 1982 and 1990 12 13

If you didn't review any documents and you didn't have any revisions to the affidavit, how would you know that what you are signing is true, accurate and complete?

A. Sorry. Run that by my again.

(Question read by the court reporter)

- A. Data was gathered not just from myself,
- these are published documents, counsel has access to
- 22 them, and I have staff that has access to them.
- So I'm assuming that they were reviewed as 23
- well. I also rely on staff to provide information. 24
  - O. So in essence you were relying on Mr. Hope

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- A. Yes, sir.
- 2 O. Did you make any changes or revisions to it
- 3 before signing it?
  - A. I'm not sure.
- 4 5 O. Not sure or no?
- A. I'm not sure. There might have been a typo
- or a definition that maybe didn't look right, but I'm
- not sure if I made any outside of syntax, changes in syntax I don't think I made any changes. 9
- Q. And you don't recall reviewing any documents 10
- in preparation of this affidavit, correct? 11
- 12 A. Yes, sir.
- Q. Were you working at the airport in 1982? 13
- 14 A. No, sir.
- Q. You were actually at the University of Miami 15
- before and before you got to the University of Miami, 16 17 correct?
- 18
- O. Have you ever seen the county resolution, 19
- 20 the 1983 county resolution awarding a contract to
- 21 Sentel?
- 22 A. Yes, sir, I have seen it.
- Q. When have you seen that document? 23
- A. Several years ago. 24
- Q. Do you know what that document authorized 25

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- for the accuracy of some of these past documents and some of these paragraphs, correct?
- MR. HOPE: Objection to form.
- A. Mr. Hope and staff, yes, sir.
- Q. Who on the staff?
- A. We have Maria Perez, who has been with us 6 7 for a while, and Pedro Garcia.
  - Q. Did in fact Ms. Perez have any participation in the preparation of this affidavit?
    - A. I don't know. I don't know.
  - Q. I thought you stated previously that Mr.
- Garcia was not present at your meeting with Mr. Hope 12
  - to prepare this affidavit?
- A. My statement was I don't know who else was 15 there. I said myself, his secretary, Mr. Hope and I
- don't know who else was there. 16
- 17 Q. But it is safe to say that you were relying on others in your view or making some assumptions that this information was correct when you signed the 19
- 20 affidavit, is that a fair statement?
- 21 MR. HOPE: Objection to form. 22 A. Yes, sir.
  - MR. GOLDBERG: Why don't we take a
- ten-minute break if that's OK with you. 24
  - (Recess in the proceedings)

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Page 72 Page 70 BY MR. GOLDBERG long distance phone call that involves a two-way 2 communication, is that accurate? Q. Mr. Jenkins, are you prepared to proceed and 2 3 3 MR. HOPE: Objection to form. continue with your deposition? 4 4 A. Yes. A. I'm sorry. 5 5 MR. GOLDBERG: Can you repeat. Q. I've placed back in front of you an 6 (Question read by the court reporter) 6 exhibit -- you are ready to proceed with your 7 deposition? 7 Q. So is local service one service that MDAD 8 A. Yes, sir. 8 provides to its customers? 9 9 MR. HOPE: Objection to form. Q. I have placed back in front of you Exhibit 10 A. No, sir. 10 MJ6, which is a response to requests for contention Q. Why do you answer "no"? 11 interrogatories. If I could ask you to turn to the 11 12 12 A. I don't provide local service. second page of that document. 13 13 Q. Why don't you provide local service? Again, this is a document that you signed 14 14 A. I don't. I'm not a phone company. I don't and attested that everything was true and correct 15 therein, is that right? 15 provide local service. Q. Explain, number one, why it is that your 16 A. Yes, sir. 16 17 telecommunications facility does not provide local 17 Q. Let me direct your attention to the response 18 service? that is listed under number 3 regarding interrogatory 18 19 MR. HOPE: Objection to form. 19 number 3. It says in the second paragraph, second 20 A. My statement is we are not a phone company 20 sentence, BellSouth provides MDAD with dial tone for 21 local service. Do you see that? 21 and we do not provide that service. We are, we are 22 A. Yes, sir. 22 -- don't provide local service and we don't provide 23 23 Q. And it's correct, is it not, that MDAD long distance service. provides its customers local service at the airport, 24 Q. You have customers at the airport, correct? A. Yes, sir. 25 25 Page 71 Page 73 MR. HOPE: Objection to form. 1 Q. They can make local phone calls, correct? 2 A. Yes, sir. 2 A. No, sir. 3 Q. Going back to the statement, BellSouth 3 Q. They can make local phone calls using 4

provides MDAD with dial tone for local service, wha do you mean by the words "local service"? Can you define that for me?

A. Local service for a user of a telecommunications device be it a phone that once the user picks up the phone and gets a dial tone can initiate a phone call, a local phone call.

Q. What is a local phone call?

A. One that does not incur long distance

Q. Is there any other definition of local service that you would ascribe to your use of local service in this response to the interrogatory?

A. No, sir.

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Q. So if I understand you, and correct me if I am wrong, local service to you as used here is an individual's ability to place a local call that's not a long distance call from a phone at the airport?

MR. HOPE: Objection to form.

23 A. Yes, sir.

Q. But again let me ask you, local service as 24 you use it is I guess a local phone call and not a

equipment and assets that the county owns, correct? 5

A. Yes, sir.

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Q. And why is it not correct that the placement of a local phone call via the use of the county owned equipment does not constitute local service, the provision of local service?

A. In order to make a phone call you must go out through a line or a trunk line as they deem it -- well, there's a demarcation within the aviation department of our infrastructure of what we manage and maintain.

To get outside to make that phone call requires the ability to generate a dial tone and manage that call of which we do not do.

And the entity making a phone call, when they pick up the phone they get a dial tone, they are going through. The dial tone they are getting they are getting from a provider, whoever that provider may be. And that's what they subsequently pay for.

Q. So it is your position that the county is not providing a dial tone to its customers in any way, shape or form?

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A. We are giving -- no.

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- Q. Why do you answer no?
- A. Because we are not giving them a dial tone. We are giving you a hand set, we are giving you connectivity, hardware to get to I guess what they call the demarcation point at which you can get that point to get that dial tone.
- Q. Let's talk about that demarcation point. What is that demarcation point? Explain it to me and to the judge who may watch this videotape
- A. Our internal facility that we manage, our internal facility that controls how we route information goes to a point or several points that providers have either on our facility or off of our facility. We just provide the pathway to get to that facility which allows a user to make a phone call.

That's why when you pick up the phone call you get the dial tone. Outside of that, if we did 19 not accessibility to that provider there would be no dial tone to make outside phone calls or local phone

- 22 Q. You made reference to an internal facility 23 and you also made reference to a pathway, correct?
- 24 A. Yes.
  - Q. Let me break it down. What is the internal

any services, telecommunications services.

- Q. The switch has no effect?
  - A. Restate the question for me.
  - Q. What does the switch do, then?

A. What we do is, the switch itself serves as a component by which we can concentrate its utilization -- it allows us to -- let me put it in straight layman's terms.

You can, allow us to I guess, basically if you look at it this way, allows you to maximize utilization of your infrastructure.

So case in point. If you have four individuals that would need access going out, let's say, to make a phone call, to get dial tone, you would not need to have four direct connections at all times because those individuals aren't using the phone at the same time.

So you can go through a switch, and the switch can manage whether those four individuals can have the ability to at any point in time to be able to utilize the phone system and capitalize on the benefits that you can get from it.

- Q. So you have the PBX which you are referring to as your internal facility, correct?
  - A. Yes.

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facility that you are referencing?

A. We have what's called a -- can't really call it a phone system, they call it a PBX in which we manage what we deploy out to our users, aviation department users, to be able to use the phone to be able to make phone calls to other divisions, four digit extension types so you can call internally. And we have that availability in what we provide.

So we manage that PBX. From that PBX you would then go out via a pathway or directional poin to get the dial tone necessary to make a phone call.

- Q. PBX as a definition or acronym, what does it stand for?
- A. I believe it's public broadcast exchange. I'm not sure.
- Q. Does the county own what's known as a switch?
- O. What does a switch do or not do -- strike 19 20

21 What does the switch allow the county to do 22 with respect to the provision of telecommunications 23

24 MR. HOPE: Objection to form.

A. Doesn't do anything to allow us to provide

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- Q. Is there anything else that makes up what you are referring to as the internal facility?
- A. No, we just have one big room with a whole bunch of devices.
- Q. Then you made reference to a pathway. That pathway goes from your facility to your customers, correct?
- A. No, the pathway goes to what we call almost like a demarc to get to our service provider.
- Q. Where -- you tell me, where does the path way go?
- A. There's, I think there's a room called 300X that's on the facility that goes to like a BellSouth closet. From there that's how you get the dial tone to go out.
- Q. What takes the dial tone from your equipment that you own to your customers?
- A. I'm sorry? What takes the dial tone from my equipment to the customers?
- 20 Q. Yes.
  - A. There is the connectivity that goes from the PBX to, via this pathway to BellSouth's facilities.
  - Q. So I just want to see if I understand this. You are saying that to go from your PBX, you agree
  - that you own the PBX, what you are referring to as

Page 80 Page 78 Q. The dial tone that comes in, does the dial the internal facility, correct? tone come into the PBX equipment that you now own at 2 2 A. Yes; sir. 3 Q. And you would also agree that that was 3 the airport, your internal facility? You have a telecommunications facility, 4 purchased from Nextera in 2002? 4 5 correct? 5 A. Yes, sir. A. Yes. 6 6 Q. And that PBX, how does a call get from the MR. HOPE: Objection to form. 7 7 PBX to one of your customers at the airport such as Q. Does dial tone come in from outside to that Eddy's Ice Cream or Cafe Versaille or what have you? 8 9 telecommunications facility? 9 A. I'm not sure they are customers. But we 10 10 MR. HOPE: Objection to form. wire or we run cable, conduit to get to the customer Q. It does, doesn't it? or to the department to get to that facility and 11 provide the hand set, and that's what we do from the 12 A. I would say yes. 12 13 Q. OK. And the next question is, who provides 13 that dial tone into the PBX equipment that you own? 14 14 From the PBX, you then route it to local 15 A. Who provides the dial tone into the PBX --15 provider's facility for them to be able to utilize 16 Q. Yes. 16 the phone system. 17 Q. Let's make it very clear. Going from the 17 A. BellSouth provides the dial tone into the 18 PBX. 18 PBX to your clients, let's take clients in the 19 Q. And once it hits your PBX and your equipment 19 airport terminal, it goes over cable, right, that the 20 county owns, correct? 20 don't you control where that dial tone goes or 21 doesn't go or how that internal facility works? 21 MR. HOPE: Objection to form. 22 MR. HOPE: Objection to form. 22 A. Yes, sir. 23 23 A. Don't I control where the dial tone goes or Q. So the equipment that is utilized for a 24 how the facility works? 24 customer to receive dial tone is entirely owned by the county from the point that it goes from what you 25 Q. Correct. Page 79 Page 81 A. Yes. are referring to as the PBX to your client's 1 2 Q. So on what basis do you state that the dial 2 telephone that they hold in their hand, is that 3 tone once it goes into your wholly owned PBX or 3 correct? 4 MR. HOPE: Objection to form. 4 internal telecommunications facility still belongs to 5 BellSouth or other carriers? 5 A. Yes. sir. MR. HOPE: Objection to form. 6 6 O. So BellSouth or any other carrier does not own any of that equipment from the point of the PBX 7 A. Because we are not the provider of dial 7 8 tone. It is provided by said entity coming into the 8 to your customer's telephone that they hold in their 9

9 hand, correct? 10 A. That is correct. Q. What else is needed for a customer to make a 11 local telephone call at the airport outside of the 12 equipment that the county owns both the PBX and the 13 cabling and the telephones? 14 A. What else is needed? 15 Q. Yes. 16 A. You need a provider at the other end to be 17 able to make the call. You need the provider that's 19 going to provide you with the dial tone to make a 20

call. Without that you just cannot make one. 21 Does the county provide dial tone according

22 to you?

23 A. No. sir, we do not.

O. Who provides dial tone according to you? 24

25 A. BellSouth, Sprint, AT&T, MCI.

Q. But according to you, you don't believe you are providing dial tone to your customers at the airport?

A. Yes, sir, I am not providing dial tone to my customers at the airport. Customers -- we pay you for the dial tone, for the use of local service.

Q. When you say "you" you are referring to BellSouth or somebody --

18 A. BellSouth or any other telco provider because users within the airport can utilize whoever 19 20 they want to for the provision of services. 21

Q. What do you pay BellSouth or any other provider for dial tone?

22 23 A. I have not looked at the bills. When the 24 bills come we review them, I sign them or we sign them. I'm not sure exactly mat what the numbers are

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- Q. Your clients, let's say, the airlines, are 2 your clients at the airport, correct? Some air lines 3 are your clients at the airport, correct?
  - A. Some of them, yes.
  - Q. If one airline employee wants to call another airline employee how do they make that call?
- A. Currently it's a four digit dialing within 8 the facility.
  - Q. Is that local service?
- 10 A. Even though it is internal within the 11 facility, I'm not sure. I believe it might be.
- Q. Who provides that local service? 12
- 13 A. If it's local service it's provided by
- 14 BellSouth or whoever the -- if it is not four digit 15 dialing. We offer it for utilizing our

16 infrastructure.

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If you are not utilizing our infrastructure, it is whoever the carrier opts to use.

- 19 Q. Anybody who makes an intercom call at the airport, are they not using your infrastructure, your 20 21 equipment, your PBX, your pathways?
- 22 A. Not anyone. It depends on who you are using 23 and -- there's nobody within the airport who is 24 obligated to use the department's infrastructure to get to the outside or to be able to make local calls

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- or to whoever who they choose to use.
- Q. We are using a lot of phrases. Who do you 2 3 mean by the carrier?
  - A. The airline.
  - Q. A customer?
- 6 A. A carrier being an airline. Not necessarily 7 a customer. They don't have to be a customer of the 8
  - Q. Let's talk about customers of the department.
- 11 A. All right.
- 12 Q. The customer of the department makes an 13 intercom call, four digit call inside the airport.
- Is that local service according to you? 14 15 A. I -- I'm not sure.
- 16 Q. Why are you not sure?
  - A. Don't know.
- 17 18 Q. Previously you testified that you don't
- 19 provide local service at all. Why are you now not 20
- A. My statement, we don't provide local 21 service, and my statement is if you are making a four 22
- 23 digit call if you are internally within the facility
- 24 routing through our PBX I am not sure whether that is
  - deemed to be a local service call.

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- or long distance calls. There's no carriers that's obligated or no management company that's obligated.
- They can use whoever they want to.
- Q. Because you are competing with other carriers for customer base, correct?

MR. HOPE: Objection.

- A. No. I am not competing. We offer a service because we manage the facility and we have infrastructure at the facility.
- Q. You are not in competition with anybody in the telecommunications industry out at the airport, is that your testimony here today? I just want to make sure.
- A. I'm not in competition with any telco provider because I don't provide dial tone.
- Q. So do you compete, does the airport, MDAD, compete in any way in your view in the telecommunication industry?

MR. HOPE: Objection to form.

A. I don't think, I don't think we're 20 competing. We offer a service of putting in a common 21 infrastructure that anyone can utilize to perform

23 your functions.

And it is entirely up to the carrier as to 24 what they choose to do or to the management company Page 85

But we don't provide local service. That's a definition that I can't answer.

- Q. And am I correct in summarizing your 3 4 position is you don't provide local service because 5 according to you you don't provide dial tone?
  - A. Yes. Yes, sir.
  - Q. Yet you would agree with me if somebody in the airport facility, one of your customers, makes an intercom call they are using dial tone?

MR. HOPE: Objection to form.

- Q. Correct?
- 12 That's a possibility.
  - Q. What's the other possibility?
- A. Well, yes. Yes. 14
- Q. And if they are using dial tone to make an 15
  - internal intercom call, then why are you unsure. according to you, whether or not that's local

18 service?

19 A. I'm not sure. I don't -- all right. My statement - not my statement.

20 21 I look -- to answer your question if you

- make an intercom call or four digit call and you pick 22 up the phone and you do get dial tone, is that deemed 23
- to be local service or not, I, I would have to go 24
  - back and look. I would have to go back and check.

Page 86	Page 8
But I believe if that is the case, then so	1 deposition today?
2 be it, it's local service. We are not providing it	2 A. No, sir.
3 because we are paying for that. We do get billed by	3 Q. Was he available to come if you wanted him
4 Bell and we pay our bills. All right.	4 to?
5 I'm not giving you a roundabout answer, so	5 A. I don't know.
6 if you want to rephrase the question we with go from	6 Q. You never checked?
7 there.	7 A. No, sir.
8 Q. I thought I understood you to say well if it	8 MR. GOLDBERG: Why don't we take a bre
9 is local service, which you previously said it wasn't	9 now.
10 we are still not providing it. Is that what you are	10 (Luncheon recess)
11 saying?	11
12 A. Yes.	12
13 (Pause)	13
14 Q. You said in an answer to one of your prior	14
15 questions about the intercom service, you thought it	15
16 was local service you need to check with somebody.	16
17 Who would you need to check with?	17
18 A. I would go back and check with my	18
19 telecommunications folks to make sure.	19
20 Q. And Mr. Pedro Garcia is one of your	20
2! telecommunications folks, correct?	21
22 A. Yes, sir.	22
Q. In fact he heads that group that reports to	23
24 you, correct?	24
25 A. Yes, sir.	25
Q. So from a technical perspective you would agree with me that he has a little bit more knowledge, and I don't mean disrespect, as to the provision of service or what local service is or is not, correct?  A. Yes, sir.  MR. HOPE: Objection to form.  Q. And given that he has, again without any disrespect, more knowledge about what local service	I IN THE CIRCUIT COURT OF THE 11th JUDICIAL CIRCUIT IN AND FOR  MIAMI-DADE COUNTY, FLORIDA  GENERAL JURISDICTION DIVISION CASE NO. 02-28688 CA 03  BELLSOUTH TELECOMMUNICATIONS, INC., a foreign corporation,  Plaintiff,
·	vs. 9
0 is or is not, can you tell me why he's not here today 1 and you are, particularly in response to our requests	MIAMI-DADE COUNTY, a political
that the corporate representative with the most	10 subdivision of the State of Florida,
3 knowledge of local service be present?	11 Defendant.
4 MR. HOPE: Objection to form.	12
5 A. When I got the fax and I looked at what it	13 14 VIDEOTAPE DEPOSITION
6 was requested I opted to come and do the deposition.	15 OF
7 Q. And that's fine and that was your decision.	16 MAURICE JENKINS
8 But you'd agree with me that, as we discussed, local	17 18
9 service and the issues that are raised by the notice	19
0 of taking deposition Mr. Garcia would have more	100 Southeast 2nd Street
1 knowledge than you, correct?	20 Suite 1200 Miami, FL 33131
2 MR. HOPE: Objection to form.	21
3 A. Yes.	Thursday, August 5, 2004
4 Q. Is there any reason that you are aware of	23 24
5 that would have precluded his appearance at this	25
that would have precluded his appearance at this	23

AFTERNOON SESSION (1:40 p.m.) BY MR. GOLDBERG

Q. Mr. Jenkins, are you ready to proceed with your deposition?

A. Yes, sir.

MR. GOLDBERG: Before we do so, I want to put our position on the record, the position which arises from the testimony that preceded the break we just took and the conversation I had with your attorney Mr. Hope as to this issue.

First, we believe that the testimony is very clear and makes clear for the court that the county has not produced the appropriate corporate representative in response to the notice of taking video deposition marked MJ1.

I believe Mr. Jenkins's testimony that Mr. Pedro Garcia has more knowledge than he does regarding local service and the aspects of local service that are identified in the notice of taking deposition warrants that Mr. Garcia be produced instead of Mr. Jenkins.

I have asked Mr. Hope during the break if he would agree to adjourn this deposition and substitute Mr. Garcia in Mr. Jenkins's place to Page 91

Garcia for questions that are different from his previous deposition the county has no problems producing Pedro Garcia or any other person identified by BellSouth.

MR. GOLDBERG: Well, I want to make it clear and see if I understand your position.

Mr. Garcia was previously deposed. I have not read his transcript recently. But obviously he may have answered some questions concerning various services provided by the county. He may have testified about local service in response to a couple of questions, although I don't believe that was by any stretch the large majority of his deposition.

Is it your position that if he talked about local service at all that that would preclude our ability?

MR. HOPE: No, not at all. I just want to make sure that if indeed you notice Pedro Garcia to be redeposited, that the majority of the deposition be new questions and new material not previously covered as opposed to a rehash of his previous deposition.

MR. GOLDBERG: Fair enough. BY MR. GOLDBERG

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proceed. Mr. Hope did not agree to that request.

Mr. Hope did represent that should we want to take Mr. Garcia's deposition on these issues we can notice his deposition again as an individual, not the corporate rep, and proceed with that deposition without objection from Mr. Hope.

Therefore, it is our position that we are going to proceed with this deposition of Mr. Jenkins, but we are going to do so without waiver of any of our arguments that we can make to the judge concerning the appropriateness of Mr. Jenkins being produced here today and also based on the representation made by Mr. Hope that notwithstanding how the judge rules on that issue, if we deem necessary we may take again the deposition of Mr. Garcia.

Mr. Hope, is there any comment you want to make with respect to that before we proceed?

MR. HOPE: Sure. The only comment that needs to be made is the county has produced the corporate representative pursuant to the notice of deposition.

As I did state to Mr. Goldberg, if indeed BellSouth wants to specifically notice Pedro

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Q. Mr. Jenkins, sorry about taking that break to put those issues on the record. Let me ask you before we get back into where we left off, I had asked you whether you had met with Mr. Hope prior to

this deposition and your answer was no; is that correct?

correct?

A. Yes, sir.

Q. Did you ever speak to Mr. Hope about this deposition or the questions that may be asked of you or the answers that you may provide?

A. No, sir.

Q. You didn't speak to him on the phone regarding this deposition in any way, shape or form?

A. I spoke to him on the phone, not about questions. We spoke to the phone that this deposition was coming up. He asked me if we wanted to meet and I told him no, I didn't need to.

Q. Why did you feel you didn't need to meet?

A. I looked at what was being asked of within this request, which is MJI, and I thought I can answer the questions that related to that.

Q. So you did not speak to him about the substance of this deposition at all, correct?

24 A. Yes, sir.

Q. Let me go back with you. You identified, we

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were talking about some of the equipment out at the airport that you own including the PBX and pathways, correct?

A. Yes, sir.

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- Q. We were also talking about how your customers at the airport get dial tone, correct?
  - A. Yes, sir.
- 8 Q. BellSouth, if BellSouth were to cut off or stop transmitting dial tone into your PBX, wouldn't you, meaning the airport, MDAD, still be able to 11 provide dial tone, deliver dial tone to your 12 customers at the airport?

MR. HOPE: Objection to form.

14 A. You're talking internally amongst ourselves, not going out to the outside? I'm not sure what your 15 16 question is.

MR. GOLDBERG: I hate TO do this to you. Can you read it back.

(Question read by the court reporter)

- 20 I'm not sure.
- 21 Q. Who would be able to answer that question?
- 22 A. My management company who is managing our
- 23 telecom infrastructure for us now. So anyone within
- 24 Nextera, my voice folks, or some of my telecom folks
- that work for me.

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MDAD customer picks up the phone, you get a 2 tone and you subsequently dial the number. The 3 number that you dial, if it is an internal aviation 4 department to aviation department that has four digit 5 dialing, or customer to customer that has four digit 6 dialing, that tone -- well, let's do this again.

From the hand set you dial the number, goes to the PBX, that addresses the extension that you want to go to, and subsequently it rings on the other end. So that then creates that connection to have that discussion.

- Q. You say the person picks up the phone. There is a dial tone there?
- A. Yes, sir. Well, there's a tone -- you have a tone, yes.
- Q. Is there any other tone besides a dial tone 16 that you could hear when you pick up the phone?
  - A. No.
- 19 Q. So then the answer to the question is yes, 20 there's a dial tone there, right?
- A. Yes, sir. 21
- 22 Q. Customer picks up the phone, hears the dial tone. That dial tone comes from your PBX that you 23 24 own, correct?
  - MR. HOPE: Objection to form.

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- Q. To your knowledge would Mr. Pedro Garcia be 2 able to answer that question?
- 3 A. Probably. I'm not sure.
  - Q. You don't think he would be able to answer that question?
- 6 A. I don't know. You have to ask Mr. Garcia. 7 I don't know.
- 8 Q. Describe to me what happens technically from a technical perspective when one of your customers at 9 10 the airport picks up their phone and wants to dial 11 another customer at the airport.
- 12 A. Pick up the phone, dial 9 to get an outside 13 line, and they dial the ten digits for the number that they are calling. 14
- Q. Let me repeat my question because I think 15 you misunderstood it. 16

Describe to me from a technical perspective, and in your description and explanation I want you to reference what equipment is utilized, but describe for me from a technical perspective exactly what

- happens when an MDAD customer at the airport picks up 21 22 the phone and wants to dial another MDAD customer at
- 23 the airport.
- A. Said individual picks up the hand set and --24
- there we go again.

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- A. No, sir. It comes from our provider which is your client. Dial tone is provided -- dial tone is not provided by the department. I do not provide dial tone.
  - A. For local service --
- Q. And the basis for your statement I want you to identify all the facts that you are aware of that support your statement that MDAD, the county, the airport, does not provide or deliver dial tone to its own customers.
- A. Sorry to trouble you again one last time, if you can read that back.

(Question read by the court reporter) MR. HOPE: Objection to form.

- A. The department provides a common infrastructure by which these signals are passed through that allows one entity to communicate via a hand set to another. Now, in order to be able to do that dial tone is required to provide that service. We do not provide dial tone for local service.
- Q. Yet you say that, but you can't answer the 21 22 question that even if BellSouth were to cut off the 23 dial tone that comes in you don't know whether you 24 could provide or deliver dial tone to your customers? 25

MR. HOPE: Objection to form.

A. Based upon our internal PBX no, I can't 2 answer that question. I'm not sure. I'd have to 3 check.

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Q. If the answer to that question were yes, even if BellSouth were to turn off the dial tone that comes into your PBX and you could still provide and deliver dial tone to your customers, wouldn't that undercut and completely erase your position that you are not providing or delivering dial tone to your own customers?

MR. HOPE: Objection to form.

A. I would say no. Our customers within the aviation department, you deem that my customers, the business they conduct require them to get access to communicate to their main offices and the outside world. If I don't, dial tone being provided by BellSouth or any other telco provider then they cannot conduct their business outside of the facility.

20 Q. You were equating, were you not, dial tone 21 with local service, correct?

22 A. I was equating dial tone with local 23 service -- well, it goes back to the question, you 24 posed the question to me before whether internal four digit dialing and I had dial tone was that considered

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I am missing something.

MR. GOLDBERG: Can you read back the prior 2

(Question read by the court reporter)

Q. Yes or no?

A. Yes.

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Q. In that situation, you would agree with me, would you not, that there is no access to BellSouth's network or equipment at all, correct?

MR. HOPE: Objection to form.

A. I would say yes.

Q. What happens technically in a situation where an MDAD customer picks up the phone, has dial tone, and places a ten digit call to Coral Gables, how does that occur from a technical perspective?

A. From the hand set you dial 9 to get an outside line, you dial the 10 digit number, it goes from the PBX through Bell's switch room, and from there it goes to the outside to connect to the individual that person is calling. That's it.

Q. Let me ask you this question. And the question is limited to MDAD customers at the airport.

For MDAD customers at the airport, if the county did not own its PBX and its pathways and we are not in the business that its in how would the

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1 dial tone or not and I told you I did not know. So I 2

Q. Customer picks up, one of your customers at the airport, MDAD customer picks up their phone, has a dial tone and dials a four digit call.

That call goes to your PBX, correct?

- A. Yes, sir.
- O. And then it gets rerouted to another one of your customers, MDAD's customers, correct?
- A. Well, it's a combination yes and no. I'm not sure what goes on in the back office. So I can go back and check.

At the ticket counters right now with the phones that we have put in you can do four digit dialing from one ticket counter to the next, so yes.

Customer to customer you can do that with communications. In the back offices, whether the customer is using, if one customer is using us going through our PBX and another customer isn't, then you cannot, the routing process is different. You are going to have to go out to come back in.

- Q. Do you know the answer to the question I asked, or are you speculating?
- 24 A. I'm not speculating, I'm trying to answer your question based on the question you asked unless

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customers get dial tone?

MR. HOPE: Objection to form.

A. They would call, contact BellSouth, request service and Bell would come in, survey location, determine whether they have service at said location. If not BellSouth would be required to run whatever

hardware is required to get service to that customer facility.

9 Q. And that would all be using BellSouth's 10 equipment, correct?

- A. Yes, sir.
- Q. But for MDAD's customers that currently exist, they are getting telecommunications service because you own the equipment and facility, correct?

MR. HOPE: Objection to form.

- A. Yes, sir.
- Q. So it must be true that if the county didn't own its telecommunications facility and equipment. it's current MDAD customers would not have telephone service unless they went to some other telecommunications company, correct?

MR. HOPE: Objection to form.

- A. Yes.
- Q. Are all local calls made by MDAD customers routed through MDAD's switch?

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2 Q. Absent routing through MDAD's switch, isn't 3 it true that MDAD's customers would not have a dial 4

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A. Yes. O. And absent routing over a pathway belonging

to MDAD that's emanating from MDAD's switch to an MDAD customer, the MDAD customer would not have dia tone, isn't that correct?

MR. HOPE: Objection to form.

11 A. Yes.

12 Q. Does MDAD as part of the service it provides 13 as a telecommunications facility, don't you have the ability to assign telephone numbers to your 14

15 customers?

MR. HOPE: Objection to form.

A. Yes.

18 Q. What happens technically if a BellSouth 19

customer in Hialeah wants to call one of your customers, MDAD's customers at the airport?

21 A. They dial their ten digit number of the

22 customer themselves, because it comes into

BellSouth's demarcation which I think there's 300X 23

24 room, and from there to our PBX, and then it gets

routed to the customer extension to the number that

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MR. HOPE: Objection to form.

A. Yes, sir.

O. There's no dispute about that, right?

A. Yes, sir.

O. In the documents that we have reviewed in this case including the airport rental agreement, that's the terminal rental agreement, it states that the county provides a number of telecommunications service.

10 One service is called switch access, switch 11 access; is that correct?

A. I believe so, yes.

O. Can you explain what switch access is?

A. In it's clear definition, no, sir, I cannot.

Q. Why can't you?

A. I don't have a clear definition or exact 16 17 definition to give you as to what switch access is.

Q. Who would be able to provide that answer for

19 20 A. The majority of the folks working at my 21 telecom unit or my telco provider -- not the telco

22 provider, the guys that manage the PBX within

23 Nextera.

Q. Obviously Nextera is a separate entity from 24

the county, correct, they are a separate corporation?

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they are dialing.

2 Q. What exactly technically does your PBX do once it gets that call into that piece of equipment? 3 There's a number of things that happen, isn't it, 5 that are solely within your control?

MR. HOPE: Objection to form.

Q. Can you explain what happens for the court and for this case when that call comes in to your particular piece of equipment, the PBX?

A. Call comes in, we verify that you are dialing an extension or a number that does exist, and if it does exist it gets routed to that location.

If that location doesn't pick up or depends on what we put on it, it can go to voice mail. We allow that call to be routed somewhere else to insure that it gets picked up.

O. Maybe we are saying the same thing, but see if you would agree with me.

Once that call comes into your PBX, doesn't your PBX in essence interpret that telephone number and translate that telephone number so that you then, your equipment redirects that telephone call to the specific facility and specific phone at your customer's office?

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A. Yes, sir.

O. So with respect to your telecom group again, 2 Pedro Garcia is the head of that telecom group, 3

4 correct?

A. Yes.

Q. So he would be able to answer that question, correct?

A. It's a possibility.

9 Q. Would you be concerned if he couldn't answer what switch access is? 10

A. Not necessarily.

12 Q. No? Can you describe for us what network 13 access is?

14 A. The ability for any of our users who utilize 15 our network services to be able to complete a 16 function, to be able to get connectivity to go from 17 point A to point B.

Q. When it refers to network access what network are you referring to?

A. The aviation department network. Our physical data network.

O. Is that the PBX?

23 A. No. sir.

Q. What is it then if it's not the PBX?

A. PBX covers voice. We have a voice and a

data convergence. But the network itself is our 2 physical data network that we have, that connection 3 service and workstations to allow them to have access ability to functions and services.

- Q. What allows your customer to have voice service? Is it switch access or network access?
- A. If the switch is the switch that connects to the PBX it would be switch access.
- Q. But you are not sure about that?
- 10 A. Not a hundred percent, no.

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- 11 Q. So the local calls we have been talking 12 about in this deposition, the ones that are internal
- 13 to the airport or the ones that go to Hialeah or
- Coral Gables in my examples, you are not sure whether
- 15 that involves switch access or network access, is 16 that correct?
  - MR. HOPE: Objection to form.
  - Q. Let me rephrase it. You are not, finish the end of the question, you are not sure whether that involves switch access?
- 21 A. I believe it does but I'm not a hundred 22 percent sure. The network access, as my original 23 statement, is for our data network.
- 24 Q. Are you familiar with the term single line local access?

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Going back, I know you answered some questions before about network access. Let me just be more clear. Can you explain to me what two means, network access to the local telephone exchange carrier?

7 A. We have a network switch or - I have to 8 look at the -- it has to do with the configuration of how our PBX and how or voice, what we could define 10 as, we have a voice network - haven't read this document in a while -- what we deem to be a voice 11 network and via that network from what I am seeing is 12 what we use to get access to local exchange, to get 13 14

So our statement to you when you asked me originally when you asked me what network access was, because with this rental agreement we also provide network access, so I look at it as data, not voice. So I guess it is a misstatement that I made."-

But go ahead.

Q. Can you clarify what the misstatement is that you made so the record is clear?

23 A. My interpretation, when you asked me network 24 access, this rental agreement determines what we

provide data network access to our customers, those

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- A. I can't say that I am.
- 2 Q. Have you ever seen that term used in any 3 documents at the airport, single line local access? 4
  - A. Possibility. Can't recall.
  - Q. You can't tell me what it means or what it denotes as we sit here today?
- A. No, sir.
  - Q. Let me hand you what we'll mark as MJ8 and for the record this is the airport rental agreement and its associated exhibits. I shouldn't say exhibits. Attachments or schedules.

(Airport rental agreement marked Exhibit MJ 8 for identification).

Q. Let me direct your attention when you are done looking at the document to the first paragraph. I am going to read a portion of that paragraph to

It says "The county agrees to deliver install, rent and maintain telecommunications systems and services consisting of, one, switch access to its common telecommunications switching equipment and software which will be shared by the Miami-Dade Aviation Department and its tenants at the airport, 'unquote switch access' and, two, network access to

the local telephone exchange carrier, 'network

Page 108 that may need network providing or accessibility to

2 the networks or applications or things of that nature 3 we also provide.

So when you said network access my focal point was on the data within apparently that we do have and I never looked at it that way that there is a voice network that's also what they deem to be a network or my telco guys use as being a network as

Q. It does say network access to local telephone exchange carrier. So having shown you this 11 document I would like you to explain to me 12 technically how this network access works. What exactly is the service that's provided? Can you answer that question?

- A. No, sir, I cannot.
- 17 Q. Would Mr. Garcia, Pedro Garcia be able to 18 answer that question?
  - A. Probably so.
  - Q. You say you haven't seen this airport rental agreement in some time. How long has it been?
- 22 A. Not sure. I believe it might have been 23 revised. But I can't tell you the last time I've 24 seen it to read the document itself. I'm not sure, 25

Page 111 Page 109 which is outlined on Exhibit 1? Q. Isn't this the blood and guts of your 2 2 telecommunications business at the airport? MR. HOPE: Objection to form. 3 MR. HOPE: Objection to form. 3 A. Yes. 4 A. It is the revised document. Well, it's a 4 O. So is it fair to say because you cannot 5 document that we use to establish customer 5 detail for us, and again I say this with respect, you 6 cannot detail for us here today any of the basic agreements. 6 7 7 services that are provided, you would also not be Q. Isn't that your business? 8 8 able to tell us what exactly the customer is paying MR. HOPE: Objection to form. 9 9 A. What's -- what is my business? I'm sorry. for or not paying for, correct? 10 Q. Isn't that how you make money, by entering 10 MR. HOPE: Objection to form. 11 into these agreements with customers at the airport 11 A. Yes. 12 so they will pay you for your telecommunications 12 Q. Stated another way, you would agree that you 13 service? 13 can't tell us here today what a customer is being 14 14 charged for or not being charged for, correct? MR. HOPE: Objection to form. 15 MR. HOPE: Objection to form. 15 A. Yes, sir. 16 A. No, incorrect. 16 Q. Isn't this a critical document in your 17 business? 17 Q. So you can't tell me what they are paying 18 A. Yes. 18 but you can tell me what they are being charged for? 19 A. I can tell you what's, not a hundred percent 19 Q. How is it that you are not able in your 20 what's entailed in their bills because I don't write 20 position to identify for me and explain to me one of their bills. I don't know exactly -- I don't look at 21 21 the basic, one of the three basic services provided invoices and I don't issue bills, so. 22 22 by MDAD to your own customers? 23 Q. You don't do invoices and don't do bills? 23 MR. HOPE: Objection to form. A. I have staff who has a responsibility for 24 A. I don't do than invoices and I don't do 24 25 reviewing, crafting and conveying back to me contenbills. Page 110 Page 112 O. Because you have staff that does it? that is applicable. That's what staff is for. 1 2 A. Yes, sir. 2 Q. Don't you supervise your staff? O. But you'd agree with me that under this 3 A. Yes, sir. Q. And as part of your supervision of your agreement you are charging, you were charging your customers for switch access and network access, and staff shouldn't you know what they do on a day-to-day because you can't detail for us what switch access is basis and what basic services are providing to your 7 or network access is you can't testify under oath customers? 8 MR. HOPE: Objection to form. 8 today what exactly they are being charged for or not 9 charged for, you'd agree with that, correct? 9 I know what my staff does, yes. 10 MR. HOPE: Objection to form. 10 Q. I'm asking about your knowledge. Shouldn't you know about the basic services that your staff and 11 MR. GOLDBERG: Take a break. 12 your telecommunications business provides to your 13 (Recess in the proceedings) 13 customers each and every day? 14 BY MR. GOLDBERG 14 MR. HOPE: Objection to form. 15 A. I - no. I'm not on top of my staff each 15 Q. Mr. Jenkins, are you ready to continue with your deposition? and every day. Their job is to go out and provide 16 and do their due diligence each and every day. So I 17 A. Yes, sir. 17 18 Q. Thank you. Can you explain to me what --18 am not on top of my staff every day. 19 strike that. 19 Q. You'd agree with me just from the face of 20 the document, not asking you about any other 20 Does MDAD, the county or the airport partition its trunks? 21 knowledge you may or may not have, but you'd agree 21 MR. HOPE: Objection to form. 22 with me that the purpose of this airport rental 22 O. Do you understand my question? 23 23 agreement is to have your customers pay you for 24 A. Yes, we do. switch access, network access and what is also termed 24

here telecommunication terminal equipment, et cetera,

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Q. Now, before I get into your answer that yes,

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you do partition trunks, can you explain technically 2 to the court and us here at this deposition what 3 partitioning trunks means?

A. Simplest analogy is you have a pipe - not a pipe, you have a series of cables that are available for utilization. If the utilization is not that great you do not need all of those cables so to speak, by which then you are allowed to allow multiple points of access to a particular cable to utilize said service.

How can I get into the layman's discussions --

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- Q. Would drawing a diagram help?
- 14 A. Yes. I can show it to you and then you can 15
  - Q. I will give you yellow sheet of paper and you have a pen if that will help you explain it.
- 17 18 A. If you look at it that you have this pipe 19 that sits here and I have, call it four users who 20 need to have access to the PBX or the phone system. 21 Not all have or require a hundred percent access all 22 the time to said system.

23 So what we do is consolidate into one 24 smaller pipe the ability for these four to have access knowing that they all will not be utilizing Page 115

for you, MDAD?

- 2 A. It's more manageability and cost savings, I 3 guess if you look at it that way.
  - Q. When did you first partition trunks? Let me put it in context.

We know that on January 29, 2002, approximately, the county purchased all the assets and equipment from Nextera. Were the trunks partitions at the time that the county made that purchase?

- A. I don't know.
- Q. We any trunks at the airport first -- when were any trunks at the airport first partitioned?
  - A. I'm sorry.
- Q. Sorry. Let me rephrase it. When were any trunks at the airport first partitioned?
- A. I'm not sure. I have not made any changes 17 except for software upgrades to our PBX. We have not 18 19 made any changes in a while, so.
- 20 O. Are there certain trunks that are 21 partitioned and certain trunks that are not partitioned at the airport? 22
  - A. I don't know.
- O. Who would know that? 24
  - A. Anyone that's within my voice services,

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1 the system at the same time. So it gives us more --2 some more flexibility and doesn't cost as much.

- Q. On this diagram just that you are writing you have a rectangle, a long rectangle. Does that represent the PBX?
- A. Yes, sir.
- 7 Q. Can you just write PBX inside there so we 8 are clear. And the four squares, they represent Q customers?
  - A. No, this he would be hand sets.
    - Q. Telephones you mean?
- 12 A. Yes.
- 13 Q. Write down "hand sets". That would be 14 great.

And then the smaller column that you drew, is that the partition? What would you call that?

A. Yes, I refer that to being I say the partition based upon your question of how we would, instead of utilizing the whole piece it's a portion thereof to give you the same functionality.

MR. GOLDBERG: I am going to mark this as MJ9

23 (Diagram marked Exhibit MJ9 for 24 identification)

Q. What benefit does partitioning trunks have

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- either my Nextera folks or other individuals that 1 2 work in my telecommunications unit.
- 3 Q. And you'd agree that Mr. Pedro Garcia would 4 know that answer?
  - A. I would say so, yes.
  - O. Would he also -- strike that.

Do you know why the trunks were partitioned at the airport?

- A. No, sir.
- Q. Are you aware of any documentation that we could look at that would explain why trunks were partitioned at the airport?
  - A. Not that I'm aware of.
- Q. How do you know for a certainty that trunks are partitioned at the airport?
- A. I believe it's been mentioned in I guess one of my telecom meetings, I believe the discussion has come up once or twice.
- 19 Q. So you are just relating it from a 20 discussion or two that you had at a meeting with 21
- 22 A. Yes, sir.
- O. You haven't been actively involved in any 23
- endeavor that you had to actually deal with 24 25
  - partitioning or not partitioning trunks at the

Page 119 Page 117 airport, is that correct? your left. A. OK. MR.-HOPE: Objection, form. 2 3 3 O. Have you seen that document before? A. Yes, sir. 4 Q. Do you know whether the trunks had been 4 A. Yes, I have. 5 partitioned at the airport based on the type of 5 O. Is it correct that as of February 7, 2002 this roughly depicts customers. MDAD customers who customer that those trunks go to? 6 were receiving telecommunications service at the 7 A. I can't answer that question. 7 8 Q. Would Mr. Garcia be able to answer that 8 MR. HOPE: Objection to form. 9 question? 9 10 A. Probably so. 10 A. Yes, sir. 11 Q. Can you explain the reasons why you may 11 O. Let me ask you the same question about MJ10. 12 partition trunks for one type of customer at the 12 Does that accurately depict your customer list as of 13 13 February, 2003, about a year later? airport and not another? A. No, I can't. 14 14 A. Yes, sir. 15 15 Q. Since February of 2003 when MJ10 was Q. How would we determine for a fact that the produced, would it be accurate to say that the number 16 trunks, any trunks are actually partitioned at the 16 17 17 of customers has increased or decreased? airport, aside from relying on your statement here 18 18 A. From March of '03 I believe we lost some 19 A. You could look at our design drawings, our 19 customers. 20 20 Q. Have you gained some? PBX diagrams, how our PBX is configured to determine A. It's possible --21 whether we have actually done that or not and 21 22 Q. Before I even ask that I should ask, do you 22 discussions with staff. 23 Q. The design diagrams, which group that 23 have enough knowledge to answer those questions? 24 24 reports to you would those design diagrams be found A. Yes, I do. 25 25 Q. So have you gained some as well as lost Page 120 Page 118 some? 1 A. Nextera. 1 Q. Nextera. They are not a group that reports 2 2 A. I believe we have gained some as well as 3 3 to you, are they? 4 4 Q. At the present time can you tell me how many A. Well, I manage them, yes. They report to 5 5 customers you have at the airport? 6 A. Exact number, no, I cannot. 6 Q. And Nextera is, you have entered into an 7 O. How about approximate number? 7 agreement, just so we get it on the record, correct me if I am wrong, you have entered into an agreement 8 MR. HOPE: Objection, privileged as we 9 stated earlier. Instruct deponent not to answer. 9 with Nextera to manage your telecommunications 10 As we brought up earlier, you asked the same 10 facility at the airport, correct? question in terms of quantity and our position is A. Yes. 11 11 12 that you can talk about provision of services and 12 MR. HOPE: Objection to form. 13 Q. Who does Nextera directly report to, is it 13 do we have customers, but I know that certain documents you already have and I can't stop that 14 you day-to-day or is it somebody else who reports to 14 15 now, but in terms of specific customers and what 15 you? MR. HOPE: Objection to form. 16 we do and total number of customers that is 16 17 something that's privileged. 17 A. It's a combination, but primarily it's 18 MR. GOLDBERG: The number of customers is 18 someone else on day-to-day activities. 19 19 Q. Would that person be Mr. Pedro Garcia? 20 A. Yes, sir. 20 MR. HOPE: Yes. What would give you anything that you need in terms of knowing the 21 Q. Let me show you what I am going to mark as 21 22 Exhibit as MJ10 and MJ11. 22 number of our customers? MR. GOLDBERG: I just want to make it clear. 23 23 (Customer lists marked Exhibits MJ10 and 24 You are instructing him not to answer about the 24 MJ11 for identification) 25 number of customers? 25 Q. Let's take a look at MJ11 first. It's on

Page 121 Page 123 1 MR. HOPE: Objection to form. MR. HOPE: Correct, which is what I 2 instructed earlier. 2 A Yes O. Is there any other benefit that they provide 3 Q. It's fair to say that all the customers 3 the airport as a customer other than financial? 4 listed on MJ10, Mr. Jenkins, pay for your 4 5 5 MR. HOPE: Objection to form. telecommunications service, correct? 6 A. I'm sorry, you got to repeat that one. 6 MR. HOPE: Objection, form. 7 7 Q. Sure. Other than providing you with revenue A. Yes. 8 8 and increasing the money that you make off of the Q. There's no question that having these 9 9 telecommunications business, is there any other customers benefits the county financially, correct? benefit that they provide MDAD? 10 A. There's some benefit, yes. 10 A. These entities? 11 11 Q. There's some benefit? Q. Yes. A. Yes, sir. 12 12 13 A. They provide the customers with a product. 13 Q. Let me show you what I am going to mark as 14 MJ12 and 13, two photographs. 14 The customer, the traveling public gets a benefit from these entities. 15 (Photographs marked Exhibits MJ12 and 13 for 15 16 identification) 16 Q. Fair enough. The customers who purchase 17 Q. MJ12 is a picture of Cafe Versaille, 17 food or drinks? 18 correct? 18 A. Food, pastries, coffee, yes, sir. 19 19 Q. But does that provide the airport with a A. Yes, sir. 20 O. That's one of the customers listed, one of 20 benefit? Does the airport receive any other benefit 21 your customers listed on MJ10, that's correct? I am 21 from having these shops there? No, right? 22 MR. HOPE: Objection to form. pointing to it here. 23 A. Yes, sir. 23 A. The benefit to the airport is if we bring 24 Q. MJ13 - by the way, are there a number of 24 quality products to the airport our customers who Cafe Versailles in the airport? 25 travel through MIA will choose MIA in comparison to Page 122 Page 124 Fort Lauderdale or anywhere else. It is a branding A. I believe there are two. Maybe more. 2 of product a product and service. 2 Q. Just for the record, because people may read 3 this or see this videotape and don't know what Cafe 3 Q. So it is a marketing tool as well I guess? 4 I don't want to put words in your mouth, but you are 4 Versaille is. Can you explain what it is? 5 5 essentially saying if you have quality shops you are A. It's a concession within the airport that 6 hoping you will get more passengers, is that the -provides coffee, Danish, pastries. 7 A. Yes, sir. 7 O. MJ13 depicts a Bacardi shop, correct, or 8 Q. Any other benefit? store where you can by Bacardi liquor? 9 A. No, sir. 9 A. It is a restaurant/bar type, yes. 10 10 O. It's in the business of selling liquor, is O. Are there any studies that you have reviewed 11 that correct, and food? or come across that say if you have quality stores A. Yes, sir. you'll get more traffic, they will choose Miami over 12 13 Fort Lauderdale as you said? 13 Q. Do you know whether Bacardi is currently an 14 A. I don't, I don't have studies and I haven't 14 MDAD customer? 15 done anything. But we have a commercial ops division 15 MR. HOPE: Objection. Instruct the deponent that you can speak with. Their goal is to bring not to answer. 16 17 quality merchandise, quality products to the facility 17 Q. Let's assume since you have been instructed to give us what we need to be a world class facility. not to answer that question I'll ask you to assume 18 18 And the traveling public, I think they have 19 19 that they are a customer, they are out at the 20 done -- not "they have" but industry has done studies 20 airport. or surveys as to what the traveling public wants to Again I go back to my question: Having Cafe 21 21 see when they go through a facility, like Miami 22 Versaille and potentially Bacardi as clients at the International Airport and as it is compared to 23 airport, the purpose is, is it not, to derive income, 23

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else for that matter.

revenue from them in return for your provision of

telecommunications service?

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Atlanta, Jacksonville, Tampa, Houston, DFW, anywhere

Q. You would agree that having a Bacardi shop or have a Cafe Versaille doesn't make the airport a safer place to be, though it may bring more people but doesn't make it a safer place; you have to rely on security or other measures, correct?

MR. HOPE: Objection to form.

A. Yes, sir.

Q. And you also agree that having a Bacardi shop or Cafe Versaille or any of the other concessions stands, concessions on these lists doesn't help move freight or passengers more efficiently through your airport, correct?

MR. HOPE: Objection to form.

Q. Except get more passengers there?

A. Yes, sir.

Q. Let me ask you this. If John Q Public wanted to come into your airport and purchase Cafe Versaille how would John Q Public go ahead and purchase that concession technically, do you know?

A. For John Q Public to purchase Cafe Versaille has nothing to do with the airport. For John Q Public to purchase Cafe Versaille you need to deal with the enterprise or the entity that owns those rights.

Cafe Versaille I think is owned by La

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A. That's out of my bailiwick. That's entirely within commercial operations.

There's a process by which is required to build out, permits, contracts have to be entered into before you can even start doing business. And then what the rental rate would be and what the pay back to the department would be in regards to utilizing that space.

Q. You said that's totally out of your bailiwick. Whose bailiwick is it in?

A. It belongs to property and operations. There's a commercial unit within the division, within the department that's responsible for bringing in business as well as managing or maintaining what these guys deem to be our customers and what they provide and what they do.

Q. But the details of how John Q Public gets in there is something you don't feel comfortable from a knowledge base answering, is that fair to say?

A. Yes, sir.

Q. So then I'll move on and ask you this. At least you'd agree with the general proposition, would you not, that John Q Public if he meets all, goes through the hoops and meets the requirements he can come in and operate a concession or a store at the

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Caretta, the parent company, so you need to deal with them as a franchise or operation.

If you want to perform a service or sell a product within the airport you contact our commercia operations folks and you talk to them that you are willing, you are looking to do business within the airport and they tell you where you need to apply, what the airport is looking for, and you, whatever comes up to bid you bid on.

So there's a formal process nothing having to do anything with the --

Q. With your operation?

A. With my operation. They can do whatever they want to do.

Q. But I guess I am trying to understand, if John Q Public wanted to come in and let's say go to La Caretta --

A. I think La Caretta is the parent company. They are both owned by the same parent company.

Q. They would have to go to the parent company and say basically I want to buy you out of your airport space at the Miami Airport, correct, and let's say the answer from the parent company was

fine, are there any other licenses or permits that somebody needs to go in and lease this space?

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airport, right?

MR. HOPE: Objection to form.

A. As long as he's complied and submitted his bid and he's awarded and approved, yes, he can.

Q. And that bid process as far as you know is at least open to the public, right, anybody who wants to bid?

A. Yes, sir.

Q. There's no discrimination or anything along those linings, anyone that wants to bid can bid?

A. Yes, sir, as long as you meet the minimum qualifications or whatever qualifications are established that goes out with the bid.

Q. Let's assume John Q Public takes over Cafe Versaille. They are going to be able to purchase your telecommunications services, correct?

A. If they want to, it's entirely up to them.

Q. But if they want to your services are available to John Q Public, correct?

A. Yes, sir.

Q. And if John Q Public wants to obtain telecommunications service from you at the airport John Q Public is going to enter into one of these rental agreements that we discussed earlier, correct?

A. Yes, sir.

- Q. And then John Q Public is going to pay for 2 that telecommunications service, correct?
  - A. Yes, sir.

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4 Q. And that telecommunications service that you 5 offer that we discussed before includes two way communication capabilities, correct?

MR. HOPE: Objection to form.

- A. Yes, sir.
- 8 9 Q. Let me mark a couple of more of these 10 because I have another follow-up question. I am going to mark MJ14, MJ15, MJ16, MJ17, MJ18, MJ19, MJ20, MJ21, MJ22. Let me show you what I have marked
- as Exhibits MJ14 through and including MJ22 and just 13 14 have you take a look at those photographs.

(Series of photographs marked Exhibits MJ14 through MJ22 for identification)

- 17 A. OK.
- 18 Q. Are those, as far as you can tell, accurate 19 depictions of various stores and/or services as they 20 presently exist at the Miami Airport?
- 21 A. Yes, sir.
- 22 Q. And I am just going to walk through them 23 real quickly if you don't mind me looking over your 24 shoulder just to put them on the record because the
- record can't see the pictures.

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- Q. That leads me to the next question. There is nothing that prevents Mr. Hope here or John Q 2 Public or anybody else from going into the Miami International Airport to these mall of shops or any of the other stores that we have depicted here in the 5 6 photographs, purchasing their product, using their 7 services and then leaving without taking a flight or booking a flight or traveling anywhere? 8
  - A. Right.

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MR. HOPE: Objection to form.

- Q. There's no dispute about that, they can walk in, do those things and walk out without traveling?
- A. Yeah, if they want to.
- O. And there's also no dispute, although your counsel is telling you not to answer certain questions, but there is no dispute that you are providing service to some or all of those shops or those type of shops at the airport, correct?

MR. HOPE: Objection to form.

- A. Yes, sir.
- O. Can you tell me what the county, or MDAD, or the airport exactly pay for to provide either switch access or network access as those terms are used in the airport rental agreement?
  - MR. HOPE: Objection to form.

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Correct me if I am wrong as I walk through 2 these. MJ12 is Cafe Versaille, MJ13 is Bacardi, MJ14 3 is? 4 A. They are both the same --5 Q. Eddy's ice cream. MJ15 shows Eddy's Ice

Cream as well, Hebrew National hot dogs. MJ16 is 6 duty free stop.

MJ17 is TCBY and Cinnabon. MJ18 is Bacardi, 8 a Burger King and Frankly Gourmet. MJ19 is Sunglass 9 Hut. MJ20 is the company you mentioned before, Cafe 10 11 La Caretta?

12 A. Right.

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- Q. MJ21 is basically a mall of shops, correct? 13
  - A. Yes, sir.
- 15 Q. And the mall of shops includes Barber Beauty and Nails, a Kleen cleaners --16
- A. No, that's a shoe shine. 17
  - O. I'm sorry, shoe cleaner?
- 19 A. And then the ice cream place.
  - O. Yes.
- A. You didn't mention this one. 21
  - Q. MJ22 is a leather store?
- 23 A. Yes, sir.
- MR. GOLDBERG: Showing his counsel where he 24
- 25 can go shopping.

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- A. What we actually pay for?
- Q. Yes. What costs are involved in providing those services to your customers.
- A. What costs are provided, I'm not sure I understand the question.
- Q. OK. Obviously you charge your customers for the telecommunications service, correct? We established that. That's not an issue, is it?

MR. HOPE: Let me stop you there. I am going to object. If you are now going to try and get an itemization of the specific costs that the airport incurs and then at some point, which I think this is something that you asked before and you might be able to get a hold of the rental agreements, which shows what we charge, then you can come up with our profit margins, which you are not entitled to.

Just like when we requested specific request from BellSouth and you said you are not going to turn them over because it is internal to your rates of return, that would be the same thing.

So unless you can show why you need specific cost information or specific costs that we incur like what BellSouth charges us this whole line of questioning is inappropriate and privileged and I am

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instructing the deponent not to answer. 2

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MR: GOLDBERG: So just so the record is clear, you instructed him not to answer that last question?

MR. HOPE: Correct. Unless you can show to me .

MR. GOLDBERG: It doesn't matter what I show. Your instruction needs to stand or doesn't stand. That's how it works.

MR. HOPE: I understand how it works.

Q. I am going to show you once again and let me follow up with, I will show you what has been marked as MJ6 which is the response to interrogatories again and again point you if I can to the response under number 3. I am going to borrow Ms. Liebman's copy please. Thank you.

In the middle of the second paragraph there's a sentence there that says as follows "MDAD does not charge MDAD tenants for local service." Can you explain that to me please?

21 A. The cost or whatever is incurred that's 22 passed to us from BellSouth, the charge for having 23 local service provision, we pass that cost directly back to the tenant. We do not mark that up.

Q. All right. So isn't it a fact then that you

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MR. GOLDBERG: Please.

(Question read by the court reporter)

MR. HOPE: Objection to form. A. No. it's not correct.

O. The statement in the interrogatory response that you signed under oath verifying it that it was true is in fact not true, correct?

MR. HOPE: Objection to form.

A. I'm not sure how that question reads. My statement that I signed under oath states that we do not charge tenants for local service.

O. Is that a true or not-true statement?

A. It is a true statement.

13 Q. So it is your testimony today that MDAD does 14 15 not charge MDAD tenants for local service, is that 16 what you are saying?

A. Yes, sir, I don't charge them for local service.

Q. And you don't believe that conflicts with your testimony not less than 90 seconds ago?

A. Which my statement was that the cost that is passed to us from BellSouth is what the customer pays without any markup from the department.

Q. But you are still charging your clients a sum of money for local service, correct?

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are charging MDAD tenants for local service, correct 2 albeit without a markup, correct?

MR. HOPE: Objection to form.

A. It's a yes or no, I can't say it's yes. The cost that we incur that is passed to us from Bell we pass it to the customer directly to pay the bill.

Q. Aren't you charging the customer for that cost, according to you?

A. We are - the cost that we incur is what's being passed to the customer to pay without markup.

O. What is difficult about my question? Strike 12 that.

Are you not then charging your customer for 13 that local service? Yes-or-no question. Please 14 15 answer the question.

MR. HOPE: Objection to form.

A. Yes.

17 Q. Thank you. Therefore, the statement in this 18 19 interrogatory response is incorrect and not true, 20 correct?

MR. HOPE: Objection to form. 21

A. I'm reading this.

23 O. Mr. Jenkins, take your time.

24 A. Go ahead and restate your question please.

Read it back.

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MR. HOPE: Objection to form.

A. I am charging them for costs that are incurred by our dial tone provider.

Q. So therefore you are charging them for local service?

A. I am charging - I am issuing a bill to a customer for costs that were incurred -- that is incurred by the department by our local provider.

Q. We will talk about amounts on the charge in a minute. So let's separate amounts out.

First let's deal with the basic understanding that you are charging MDAD tenants for local service. Whether or not that amount is your cost or some markup is a separate question we'll talk about in a second. But I want to make it very clear that you are charging MDAD tenants for local service. That is a correct statement, right?

MR. HOPE: Objection to form.

A. If that's what you feel to be correct. I don't think I'm charging my customers for local service. I'm not a provider of local service. I'm not providing customers with local service.

Q. Just accepting for a second what you say, you would then agree that at least you are charging your customers for local service at your cost?

Page 139 Page 137 MR. HOPE: Objection to form. for local service only at cost if in fact that is 2 Q. Correct? 2 what is happening? MR. HOPE: Objection to form. A. It sounds right. 3 Q. Want to make sure it is right. Do you want A. I would believe should have been since its to think about it some sore? inception of creating STS, but I don't know that to A. No. it sounds right, so. yes. be a hundred percent factual. I have to check the Q. It is right, correct? invoices. 8 A. Yes, sir. 8 Q. In January of 2002, I should say since 9 Q. When MDAD charges an MDAD customer for local 9 January of 2002? A. There should not be any markup, but unless I service at your cost, where does that show up on your 10 10 look at an invoice what the actual bills were I customer's bill? 11 11 MR. HOPE: Objection to form. 12 12 couldn't answer that question a hundred percent, no. 13 A. I don't know. Q. Pricing to customers, how much you charge 13 14 O. Who would know that? 14 customers for various services, who makes the decisions on that in your entity? 15 15 A. Our financial department and Nextera, who A. Currently we look at the industry -- the 16 generates the invoices. 16 17 Q. How is the cost of local service allocated 17 current charges or current costs that are assessed to date are based on the assessments or charges that we 18 to your customers? 18 19 A. How is the cost allocated? I'm not sure. 19 have used in the past or that were used in the past. 20 Q. Would Mr. Garcia know that? 20 So they were established by our service provider when 21 A. I'm not sure. It's a possibility. 21 I first came on board. 22 22 Q. How do you know that the charge you are --Q. OK. As we sit here today, though, as we sit 23 23 strike that. here today who makes the final decision as to how 24 How do you know that what you are charging much you are going to charge a customer for this your customers is actually at cost and includes no local service, whether it be cost or not, call Page 140 Page 138 forwarding, voice mail, network access, switch markup? How do you know that? access? Who makes that decision, final decision? A. I don't know that for a hundred percent. 2 2 3 MR. HOPE: Objection to form. 3 Q. I didn't hear you. I'm sorry? 4 Q. Is that you? 4 A. I said I do not know that for a hundred 5 MR. HOPE: Objection to form. 5 percent. But since we are not providing or selling 6

telco services we do not, the staff would go ahead and reverify that back to me in discussions. 8 But we do not mark up costs incurred for 9

dial tone or local services, or long distance services for that matter.

11 Q. But again my question is, and maybe I 12 misheard you, are you saying you don't know for a 13 fact that there's no markup associated with the 14 charge for local service?

15 A. I don't know that a hundred percent for a 16 fact, right.

17 Q. Did you say for a hundred percent or a 18 hundred percent?

19 A. I do not that for a hundred percent to be 20 factual.

21 Q. So therefore you wouldn't be comfortable 22 testifying to such under oath, is that correct?

23 A. At this time, yes.

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Q. How long do you believe MDAD has not 24

charged -- strike that, MDAD has charged its clients

A. It's the department. I would say the recommendation cost allocations would come from our provider.

Q. I'm not talking about cost allocations. I am talking about charges that you bill your customer.

A. Those are cost allocations.

Q. Maybe I misunderstood your word. OK. Now, if you want to use cost allocations

that suggests, just want to ask you rightly or wrongly, that suggests that you are doing nothing more than passing the cost of doing business on to your customers without any allocation for profit. Is that true?

MR. HOPE: Objection to form.

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Q. OK. So the term cost allocation is a bit misleading, correct?

MR. HOPE: Objection to form.

A. I don't see how that's misleading, no.

Q. You don't see how calling what you charge

- your customers cost allocations is not misleading because it would tend to have a reasonable prudent
- person in the public conclude that you are not making any profit off of your business?
  - MR. HOPE: Objection to form.
- 6 A. I didn't say I wasn't making a profit off of 7 my business.
- Q. So why do you hesitate or sort of contest my
  use of the word charge? What are you charging your
  clients for these services?
  - MR. HOPE: Objection to form.
    - Q. Do you contest the use of the word charge?
- 13 A. No, sir.

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- Q. OK. Let's go back to my question. Who determines at the airport, and tell me if it is you or somebody else, what you all typically charge your customer for the various services that get provided including local service, switch access, and the like?
- A. As I stated before, we are still operating based upon a pricing structure that was established some seven, ten years ago. We have not modified or
- changed that. We are looking at that. So it hasn'tbeen changed.
- 23 been changed.24 So when t
- So when those pricing structures or cost allocations or whatever you want to put to it was

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- at my home and they send me a bill I remit a check to
   BellSouth, you are sending bills to your customers
- 3 and the customers are paying you, correct?
  - A. Yes, sir.

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- 5 Q. Likewise, if a customer has a repair problem
- 6 on their phone, your customer has a repair problem on 7 their phone at the airport they are going to call you
  - to fix it, correct?
  - A. Yes, sir.
- Q. Just like if I have BellSouth at my home and I have a repair problem I would call them. There's really no difference, correct?
  - A. No, sir.
- Q. And obviously when -- we just talked about
   MDAD billing the customers and receiving payment.
  - That wasn't always the case, correct?
  - A. True. Yes, sir.
  - Q. When did that change?
- 19 A. Right after the, January 2002, the buyout of 20 Williams.
- Q. It is the case now the customers call you to repair the phones, correct? Just talked about that,
- 23 the customers now call MDAD if they have repair24 problems, correct?
- 25 A. They contact both the department as well as

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- established the department has not changed from that
   pricing model or structure. So it's been there and
   was approved. So if you want to go back and pose
   that question
  - Q. Who approved it?
- A. The previous director at the time who was
   probably maybe Rick Elder, who knows, that approved
- 8 the contract when it was first put in place based
- 9 upon the existing pricing model would have been it.
- But it has not been changed since then. And we arelooking at that now.
- Q. And if you look at that now and there's a
   change that you want to make, would you be the final
   person who makes that decision as to the change?
  - A. No, sir.
    - Q. Who would that be?
- 17 A. The board of county commissioners.
- Q. MDAD sends invoices to its customers on a
   monthly basis charging for the various services,
- 20 correct?
- 21 A. Yes, sir.
- 22 Q. The customers when they get the invoice pay
- 23 MDAD for the services, correct?
  - A. Yes, sir.
- 25 Q. Just like if I have BellSouth as my carrier

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- a call center number as well.
- Q. With respect to the invoicing and payments
- that changed in 2002. Prior to 2002, isn't it the case that the prior owner of the equipment and
- 5 operator Nextera was invoicing the clients and
- 6 receiving payment?
  - A. Yes, sir.
  - Q. And the county was not involved in that process at all?
    - A. Yes, sir.
- Q. Let me show you what I will mark as MJExhibit 23.
- (Pricing document marked Exhibit MJ23 for identification).
- 15 Q. Have you seen this document before?
  - A. No, sir.
- 17 Q. Let me direct your attention to the first
- page. As you see it separates in graph form pricing
   components into two charges, network charge and a
  - port charge. Do you see that?
  - A. Yes, sir.
- 22 Q. The network charge includes in the box on
- 23 the left local company lines. Isn't it correct that
- 24 MDAD is charging for local lines or local service as
- 25 part of its network charge?

# KRESSE & ASSOCIATES, INC. (305) 371-7692

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- A. I cannot answer the question.
  - Who would be best to answer that question?
- A. Nextera or the voice technicians, the
- manager in Nextera that handles the voice or PBX, or 4 5 some of the guys within my telecommunications unit
  - Q. Including Mr. Pedro Garcia?
- A. Yes, sir.

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- 8 Q. Let me ask you to go to page 2. Actually, 9 let me ask you to page 1. Can you tell me what the 10 IPE equipment represents or means?
- A. We have seven of those. What it allows us 12 to do is, simplest terms, it gives us the interconnectivity back to the PBX going out, based or where our PBX is located within the airport facility.

15 We use this to process. These are the 16 meridians, options.

In its clearest technical terms, no. I know 18 what they do, but in clearest technical terms, I

- 20 O. Would Mr. Garcia be able to answer that 21 question what IPE equipment is?
- 22 A. Yes, sir.
- 23 O. Can you detail for me the distinction
- between the network charge, the port charge and the phone charge that you charge your customers that are

Page 147

- A. Not that I'm aware of. I have to look at 2 some.
- 3 O. Do you have any documentation at the airport 4 in any form that tells you that you are not a telephone company or telecommunications company or 6 would support your prior testimony?
  - A. Not that I'm aware of.
  - O. Is there any documentation that we can review that would address MDAD's decision to mark up or not mark up its charge for local service?
    - A. Not that I'm aware of.
  - O. Just so we are clear, by documentation I'm talking about minutes of meetings, notes of any person at the airport, memos, correspondence, letters, e-mails, resolutions, county correspondence, all that is included. Are you aware of any such documentation that goes, that would go to that issue?
    - A. Not that I'm aware of.
  - Q. We can go to the second page, new pricing for MDAD STS customers. Do you see that in bold at the top, 9/30/02?
    - A. Yes, sir.
  - Q. I thought you just testified under oath that there's been no pricing changes since a number of years ago, seven, eight, nine, ten years ago.

Page 146

referenced at the bottom of this document?

- 2 A. Can I distinguish?
- 3 O. Tell me what the differences are between the network charge, the port charge and the phone charge.
  - A. There is a cost for the operation and
- maintenance of the hand sets and the functionalities 7 and the cost for said purchase of the phones or the 8 hand sets.

The port which is going from the wall to the closet that leads back to where this IP equipment is, that has to be maintained and supported operations and maintenance. So there is a cost for that.

On the network charge, I can't give you a clear definition.

Q. Why doesn't MDAD, the airport or the county mark up, according to you, let's assume that they are just charging MDAD the customers at cost for local service. Why is that? Why not mark it up if in fact they are not?

MR. HOPE: Objection to form.

- A. I'm not sure but since we are not a phone company we are not selling phone service, so we don't mark up services that we receive.
- 24 O. Is there any documentation whatsoever that supports that statement that you just made?

Page 148

Can you explain this document?

- ł 2 A. No, I can't. My statement to you is that I 3 was aware that there has been -- you asked me who 4 made the decision with regards to pricing whether it 5 is billed or not billed. I told you my statement to you that was established when the contract was first 6 7 established.
  - Q. You didn't testify that the prices haven't changed for seven, eight, nine, ten years, that wasn't your testimony a little while ago?
  - A. It was a response to your question. So yes, that was a statement that I made.
- 13 Q. Is that statement incorrect after looking at 14 this document right now?
  - A. Probably so.
  - O. OK. Who made the decision to increase or change the pricing on September 30 of '02?

MR. HOPE: Objection to form.

- 19 A. It could have been done with the 20 negotiations or part of putting new packaging 21 together of addressing STS customers. As to when 22 that was done, I don't know.
  - Q. By your own testimony you are the CIO of the telecommunications company that's operating at the

24 airport, how can pricing be changed September 2002

#### Page 149 without you knowing about it? 1 MR. HOPE: Objection to form. 2 A. Staffing makes a recommendation to make a 3 change. I can let staff know to go back and review 4 and make said recommendation to make the change and go do it. 6 7 Currently, right now there's some things 8 that I don't deal with in its minute points on a day-to-day basis. And as a CIO I govern almost \$130 million worth of work. 10

So yes, I'm dealing with a multitude of items. I also rely upon my senior managers to make decisions and effectuate change.

- 14 Q. Do you get evaluated or reviewed in your job as to the bottom line financial performance of your 15 16 telecommunications facility?
- 17 A. No, sir.

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- Q. Do you ~
- 19 MR. HOPE: Objection to form.
- 20 Q. Do you look at any time as to how your 21 telecommunications facility is doing from a financial 22 standpoint?
- 23 MR. HOPE: Objection to form.
- 24 A. On occasion, yes.
  - Q. What's on occasion? Once a week? Once a

# Page 151

- MR. HOPE: Objection to form. A. I am aware of changes that -- it's not my
- revenue stream. I don't manage revenue. I don't
- manage billing, I don't manage revenue, I don't
- manage collections. That is done by our financial department and our business management group who is
- concerned about the bottom line.

My concern is providing IT and telecom services to my users. That's my primary focus as the CIO. My role as the CIO is not to bring money in the

11 balance sheet. It is make sure that I maintain

12 operations for my facility. That's my role.

- 13 Q. The people you supervise and as a result you don't deal with your customers and negotiate prices 14
- 15 and charges? A. No, I do not.

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- 16 17 Q. You don't personally is what you are saying?
- 19 Q. How about people who work for you?
  - A. No.
- 21 Q. In all the groups we mentioned that doesn't 22 оссиг?
- 23 A. Negotiating of pricing, no, my guys don't do 24 - they don't do that. We come up with a pricing
- 25 structure and that is it. We cannot arbitrarily --

### Page 150

- I day?
- A. Every couple of months I'll do an inquiry as 2 to where we are and what we have billed to date.
  - Q. And wouldn't anybody in your business with a business background understand that a major component of how you are going to do financially is revenue?
    - MR. HOPE: Objection to form.
  - A. Yes.
- 9 Q. Revenue is the amount of money that your business is taking in on a daily or monthly basis, 11
- 12 MR. HOPE: Objection to form.
- 13
- 14 Q. In any financial statement that you may see 15 that's the top line on a financial statement, right?
  - A. I would say so.
- 17 O. And in the simplest form a financial
- statement to determine how you are doing is going to 18 take the revenue minus any expense to get to an 19
- operating profit, correct? 20
- A. I would say yes. 21
- Q. OK. So what you are saying to me today, and 22
- 23 I just want to make sure that the record is very
- clear, is that you are not aware of or have knowledge
- of significant changes in your revenue stream?

we don't have the ability to arbitrarily make pricing changes.

Page 152

- Q. But people you supervise and therefore you come up with a pricing structure, correct?
- A. We come up with a recommendation. That would have to be approved.
- Q. Bottom line is you have no knowledge of this document which seems to indicate new pricing for STS customers as of September 30, '02?
  - A. I don't recall seeing the document.
- Q. Does this refresh your recollection about 11 12 new pricing that occurred in September, '02?
  - A. To be honest with you, no.
- 14 Q. OK. It lists on page 2 MDAD costs. Who was 15 charging MDAD for the IPE, the DLC, the super loop and the common equipment at the amounts indicated on 17 this document?
  - A. I believe that is Nextera, what would it cost us to purchase.
- 19 20 Q. What it cost to purchase Nextera's equipment 21 under the purchase agreement that was consummated in
- February of 2002, or January of 2002? 22
- 23 A. I believe that to be true, yes.
- 24 Q. So then you come down, this is for voice
- line costs. What's voice line?

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Page 155 Page 153 A. That's telephone services. O. Is there any fact, any document, any 2 Q. Two way telecommunication service, correct? 2 information that you have in your possession that would contradict my interpretation that local line 3 A. Yes. sir. 3 4 4 sounds like local service? Q. And you have a total equipment cost in 5 5 MR. HOPE: Objection to form. providing the voice line to your customers, correct, 6 A. Not to my knowledge, sir. is that correct? A. Yes. 7 Q. Back on that page, network access cost, 8 8 directly below the local line cost of \$60,000 is an Q. You have an interest carrying cost, a 9 9 maintenance cost and then you add on profit, correct? entry of 15 percent profit, correct? 10 A. Yes, sir. 10 Q. So MDAD adds 15 percent profit or in this Q. And you come up with a voice line charge per 11 11 case \$25,000 figure to its cost for network access, 12 month of 930, is that correct? 12 correct? 13 A. Yes, sir. 13 14 Q. Are you familiar with how this gets 14 A. Yes, sir. 15 calculated? 15 Q. And that's over and above the number that's been ascribed to local line cost, correct? 16 A. No. sir. I'm not. 16 17 17 Q. May I ask you to go to the page that has A. Yes, sir. Q. So wouldn't you conclude that the \$15,000 18 18 network access costs. I understand you couldn't 19 profit is a markup to the cost for network access? 19 detail for me what network access is, but let me ask MR. HOPE: Objection to form. 20 you in the middle of this page figured into MDAD's 20 21 cost for network access there's a local line cost of 21 A. The \$15,000 profit? 22 \$60,000. Do you see that? 22 O. Yes. 23 A. Which \$15,000 are you referring to? 23 A. Yes, I see it. 24 Q. Sorry. Wouldn't you agree that the 15 24 Q. And it does say next to it based on \$500 per 25 percent profit is a markup to the cost depicted for month per PRI. Can you tell the judge and us what a Page 156 Page 154 PRI is? network access? 1 A. Yes, sir. 2 A. No, I cannot. 2 3 Q. So, therefore, you'd agree that the 15 3 Q. Would Mr. Pedro Garcia know what a PRI is? 4 percent profit also is a markup in part for the local A. I would say yes, I guess. 4 5 line cost or what I've said is local service? 5 Q. But I guess that might be an unfair question. I apologize but it's hard to know what he 6 MR. HOPE: Objection to form. 7 A. I don't know that to be factual. You have 7 would know if you don't know what it is to begin to take these costs, total them, calculate 15 percent 8 with, right? on the profit and determine whether that's included 9 9 A. It's a possibility. 10 in 60 grand or not. 10 Q. Explain to me what the local line cost is. Q. Well, --A. Can't answer that question for you. 11 11 Q. What's a local line? 12 Or however the formula was calculated. 12 13 A. I believe one of my definitions was -- well, 13 O. OK. We'll come back to that. But you'd agree that the 15 percent, if the \$25,000 is 15 I'm not recalling right now. I'm not sure. 14 percent of all the numbers starting with \$4,352 down O. Would Mr. Garcia be able to answer that 15 question? to and including the local line cost of \$60,000, then 16 you are in fact according to this document marking up 17 A. It's a possibility. 17 local line cost and/or local service, correct? Q. It's more than a possibility, isn't it? 18 18 19 MR. HOPE: Objection to form. A. As I said, sir, it's a possibility. 19 A. I don't know the fact that local line cost 20 Q. Again, it's a possibility because you don't 20 21 and local service are the same thing. 21 know what local line is, right? 22 Q. Let's just assume for purposes of this A. Yes. 22 23 deposition that they are. You'd agree then that you 23 O. Local line sounds like local service to me, 24 are marking up local service? 24 doesn't it? 25 MR. HOPE: Objection to form. A. Your interpretation, sir. I don't know. 25

Page 159 Page 157 A. Yes, if that's indeed factual. A. Yes, sir. 2 Q. What is the distinction between single line 2 Q. And again, as we sit here today, there is local network access and the third item down, network 3 nothing that you have as the corporate representative 3 4 with the most knowledge of what MDAD charges or access? 5 5 doesn't charge for local service, there's nothing in A. I don't know. your knowledge base to contest otherwise, correct? 6 Q. And similarly you would not be able to tell MR. HOPE: Objection to form. 7 me how the \$49 charge associated with network access 8 A. Yes, sir. 8 is arrived at, correct? 9 9 A. Correct. Q. Let me show you what has been marked as 10 MJ24. 10 Q. Would Mr. Garcia be able to answer these (Proposal marked Exhibit MJ24 for 11 questions? 11 12 A. Most likely. 12 identification) MR. GOLDBERG: Why don't we take ten Q. Have you seen this document before? 13 13 14 A. Yes, I've seen it before. 14 minutes. 15 (Recess) 15 Q. What is this, please? 16 A. It's a proposal, voice proposal that would 16 BY MR. GOLDBERG Q. Mr. Jenkins, we are back on the record. Are 17 probably go to potential customer. 17 you prepared to continue with your deposition please? 18 Q. In this case, just so the record is clear 18 19 19 and for Dorian who is probably having a hard time A. Yes, sir. 20 understanding what we are looking at, the top of this 20 Q. Thank you. Let me just go back to a 21 document is Information Systems and 21 document that we were looking at when we took a break, and that is MJ Exhibit 24. Do you have that telecommunications Miami-Dade Aviation Department and in front of you, correct? 23 it says XYZ Airlines, and it is a voice proposal, 23 A. Yes, sir. 24 correct? 24 25 25 A. Yes. Q. Just a couple of more questions about that. Page 160 O. And then going down the document it proposes If you look at the Switch Access, it is not a column 1 but do you see where it says Switch Access? charges to the airlines for switch access, network 2 3 A. Yes, sir. 3 access, system terminal equipment and system other, Q. And there are three entries or line items 4 correct? under the switch access? 5 A. Yes, sir. 5 6 O. And the outline of this proposal is very 6 A. Yes. consistent with the airport rental agreement that we 7 Q. The first one reads Meridian 1 port and went over earlier in terms of the various charges 8 there is a charge for \$12. What is a meridian 1 9 port? 9 that are outlined this that agreement, correct? 10 A. The meridian is our box that - it's, it 10 MR. HOPE: Objection to form. 11 goes back, it's that IP unit that you were asking 11 A. Yes, sir. about, that's a meridian 1. And the ports that come 12 Q. Now, let me direct your attention to the from the closet feed into that meridian box. So we 13 network access itemization for this airlines. The 13 14 charge apparently \$12 from the port to get access to first line there is single line local network access. 14 15 the meridian box. 15 What does that stand for?

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correct?

A. I'm not sure.

A. Yes, sir.

at, is that fair?

Q. It has an \$18 fee associated with it,

A. I'm not sure. There's a formula that exists

Q. But if you don't know what single line local

access is, you can't tell me how the \$18 gets arrived

O. How is that \$18 arrived at?

as to what we charge customers.

So it goes from the phone to the closet, the

closet to the meridian to the box itself and then

Q. So we go from the phone at the client,

A. Right, because the wiring itself goes from

it is run back to the PBX or the meridian, depends on

the wall plate to normally goes to a closet. If not

generally it gets you to the PBX.

customer's office, right --

Q. You said a closet?

A. To the wall.

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- the location. But normally it would go back to a closet. If not to a closet, it would go directly to this port. Depends on the location of where we are 4 running. 5
  - O. But whether or not it goes through a closet it ultimately go backs to the PBX?
    - A. It goes to this meridian box.
  - Q. Where is the meridian box located?
- 9 A. They are strategically placed throughout the 10 facility. They are in different parts of the 11 airport
- 12 Q. On the meridian box there's a port?
- 13 A. Yes, there are ports inside of them. Yes, 14
- 15 Q. Is that where the line goes into?
- 16 A. It would run back to that line, yes, sir.
- Q. What travels into that port? 17
- 18 A. Travels into that port?
- Q. What goes into that port, just from a 19
- 20 layman's perspective? I might be missing it.
- 21 A. The voice signal itself.
- 22 Q. The two way telecommunication?
- 23 A. Yes, sir.

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- 24 Q. And the dial tone if there's not a voice
- 25 goes into that port?

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- A. Can't answer that question. If I'm not 2 mistaken the port is connected to the box so it is 3 part of the box. I'm looking at that's where the 4 cost is coming from.
  - Q. Separate and apart from this meridian I port charge of \$12, does MDAD charge for use of the box, the meridian box?
- 8 A. Outside of the use of that on this, no, I g don't think we do.
  - Q. Not just on this document but on any -- and I only want you to answer if you know.
  - A. OK. I'm not sure. I would have to look at some other proposals as to the content, what the customer is asking for. So I would say no at this point, I'm not sure.
  - O. Your phone is ringing. Do you need to get that?
  - A. No.
- 19 Q. On this airlines proposal at the end after a 20 subtotal it has a line for discount. Do you see 21
- 22 A. Yes, sir.
- 23 Q. It says "if applicable." Who determines 24 whether a customer gets a discount?
  - A. As there's nothing on there now, at one

Page 162

- A. The dial tone --
- 2 Q. Does the dial tone go into that port too?
- A. It comes back this way, so, yes, sir.
- Q. The dial tone goes both ways, in and out of 5 that port?
- 6 A. It is routed, so, yes, sir.
  - Q. Without the port would you have dial tone? The answer is no, right?
- 8 9 A. The answer is no. It needs to be run back.
- 10 So no, you wouldn't.
- 11 Q. Without dial tone there would be no need for 12 the port, right?
  - A. Yes, sir.
- O. Now, the port, that's part of a piece of 14 15 equipment?
- 16 A. Yes, sir.

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- Q. What piece of equipment is the port part of?
- 18 A. It's part of the meridian box itself.
- 19 O. Is there another name for a meridian box?
- A. There is model numbers. That's the only 20 21 thing I could tell you.
- 22 Q. Do you charge for the use of the meridian 23
- box? 24 A. Yes, sir.
- 25 Q. Separate and apart from the port?

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- point when the service was being directly provided by 2 our management entity if a customer engaged in
- 3 long-term lease or long-term contract discounsel 4
  - counts were issued to the entity.
  - So if they sign a five-year agreement for the provision or to get services from us or from the entity providing the service they get a discount. But since it's different from that now, so I believe we are not -- I don't think we are doing it any more.
  - Q. Also there is a line for cable and conduit if applicable. What is that for if you know?
  - A. If we need to get it to a customer premises and there are no facilities there, the cost to get to that premise is allocated as well to the customer.
  - Basically it's if you were in this building and there was no service and you were on the penthouse floor there would be a cost incurred to you to bring conduit to you, to bring service to you before you could get service. So that's the cost that's associated.
- 21 Q. Essentially in this proposal it is fair to 22 say that there's a charge for everything that's
- 23 associated with providing telecommunications service 24 to your customers, correct?
  - MR. HOPE: Objection to form.

A. Yes, sir.

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Q. The bottom line is that your telecommunications business has a goal of increasing its profitability and making money for the county, correct?

MR. HOPE: Objection to form.

A. Yes, sir.

Q. And so it behooves you and your entity to charge the customers for all of your costs and including marking up all of those costs to an appropriate profit percentage, correct?

MR. HOPE: Objection to form.

Q. You can answer.

A. To what -- yes.

Q. I mean, in fact, it is your goal to grow this telecommunications business to reap revenues four, five times what it's presently making in the years 2003, 2004, correct?

MR. HOPE: Objection to form.

20 A. That's speculation. I never looked at it 21

22 Q. You have never contemplated growing the

23 business multi-fold?

24 A. To make it four, five times, no. We looked 25 at making sure that we provide a service and we

It's offered and if an entity wants it.

Page 167

Page 168

it is directed to you, correct?

A. Yes, sir.

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19 20 Q. You are Maurice, right?

A. Yes, sir.

O. "Maurice, I think you will like the numbers in this spread sheet. Present STS via Nextera 1 is about \$2.1 million per year." And I summarized the number. "Future estimates total \$15,864,000 per year present Nextera 1 operations. I would think these levels could be achieved by the end of the present CIP construction schedule. I think we should recast Maria's document into a shared services tenant report and include this table in the report then transit via Bo to the director. Let me know what you want done

14 15 with regards to the above."

A. OK.

Q. Isn't, doesn't this document completely contradict your sworn testimony 15 seconds ago this that you have had direct discussions regarding growing the revenues of your telecommunications facility not three-fold, not four-fold, not five-fold but even seven-fold?

MR. HOPE: Objection to form.

Don't recall having the discussion.

However, the consultant that sent me back this e-mail

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maintain that service.

What we looked at primarily is to let our customers know, or potential customers, that we are on the airport facility and we could provide this. It's up to you whether you opt to use it or not, but if you do you're a customer and if not no. But it's not looked at to grow this five, ten fold. I don't make that much money off it to my knowledge in comparison.

Q. Are you saying under oath that you have had no knowledge or discussion about growing the revenue for your telecommunications facility three, four, five fold over the years?

MR. HOPE: Objection to form.

A. No, sir, not growing it three, four, fivefold.

Q. Let me show you what we'll mark as MJ25.

(Two e-mails, Warner to Jenkins and Stout to Jenkins, marked Exhibit MJ25 for identification)

O. This is an e-mail, actually two e-mails. The Tom one is from Howard Warner to Leonard Stout, yourself and Pedro Garcia. But the bottom one, which

23 is an earlier e-mail, is from Leonard Stout to

24 yourself because you are the first addressee, Howard

25 Warner and Pedro Garcia. And this e-mail reads, and

with his recommendations, that was his thought process when he came up with such statements, one.

Two, not taking into consideration that some of the services that were provided by Nextera at the time are no longer provided, so it cuts into that dollar amount. And with the CIP ending in 2007 I don't see how we could make \$15 million.

I understand what you said here and I go back to my statement. I don't recall reading this e-mail. Now that you are bringing it back to my attention fine and dandy but this is over two years ago, so I did not recall.

Q. Well, a couple of questions. Number one, the e-mail asked you directly about something that should be sent to the director of the airport which is three or four levels above you. I mean, in any organization where you are asked to present information to your ultimate, ultimate supervisor and boss, isn't that a pretty serious issue or important issue for you to pay attention to?

MR. HOPE: Objection to form.

21 22 A. Yes, it is, but it still needs to be 23 validated. This is one consultant's recommendation 24 or discussion point at the time wherein we were 25 looking at our telecommunications plus IT operations

Page 171 within the airport. Because if I am not mistaken, Q. Who is Leonard Stout? 2 shortly after that, some of this information wasn't 2 A. He was a consultant with one of our 3 totally validated and Mr. Stout since left the 3 management companies. 4 airport. 4 Q. Which management company? 5 Q. You would agree that growing the business, 5 A. Dade Aviation Consultants. 6 6 O. Who is Howard Warner? increasing revenue at the airport is something that 7 A. He's a special projects administrator that gets discussed and it is a major goal of yours and MDAD's correct? 8 works for me. 9 MR. HOPE: Objection to form. MR. GOLDBERG: Let the record reflect that 10 10 Mr. Tubaugh is leaving the room as he needs to A. Generating business, yes, I would say yes. 11 11 catch an airplane. Q. And to generate business you would agree 12 12 A. I wish him well. that you need to increase your customer base, 13 13 O. Who is Kendrick Kouts? correct? A. He's one of my project managers overseeing 14 14 A. Yes, sir. some of my other IT related business systems for the 15 Q. And in addition, to generate more revenue 15 16 airport. Works for DAC as well. He's a Dade you could increase your rates that you charge your 16 aviation consultant employee. 17 customers, correct? 17 18 A. It's a possibility. 18 Q. What was Leonard Stout charged with and why 19 19 was he charged to come up with this projection? Q. OK. And to increase your customer base 20 MR. HOPE: Objection to form. 20 you'd agree that MDAD, the airport, would need to 21 MR. GOLDBERG: Yes, those are two questions. 21 successfully compete with other telecommunications 22 companies for the customer base that you serve. 22 Q. So let me ask you this. Why was Leonard 23 Stout asked to come up with these projections? 23 correct? 24 MR. HOPE: Objection to form. 24 A. I'm not sure. He was asked to do some level 25 25 of forecasting. His original scope of work when he Q. Strike that. For the geographical territory Page 170 Page 172

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that you serve.
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            MR. HOPE: Objection to form.
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         A. Yes.
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        Q. I mean, you would agree that you want to get
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      as many customers as possible within the territory
      that you are providing service to, correct?
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           MR. HOPE: Objection to form.
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        A. Yes, sir.
                                                            8
 9
        Q. There's no doubt about that, right?
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        A. No, there's no doubt about that.
11
        Q. And your territory is Miami International
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     Airport and its associated buildings and the other
                                                           13
13
     county owned airports, correct?
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           MR. HOPE: Objection to form.
                                                           15
15
        A. Yes.
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        O. Are you aware of any marketing strategies
17
     that have been put in place to market and sell your
                                                          17
18
     telecommunications service within that territory?
                                                          18
           MR. HOPE: Objection to form.
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20
       A. Yes, sir.
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       Q. Who produces those marketing strategies to
                                                          21
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     affect the territory?
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MR. HOPE: Objection to form.

marketing group is charged to do that.

A. Nextera as part of their agreement, their

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came on board with the department was to come and
      evaluate and look at the design/implementation of a
      work order management system for the airport in
      addition to some additional IT related duties.
        Q. I will show you what has been marked as
      MJ26. Do you recognize that document?
        A. No. sir.
           (Invoice marked Exhibit MJ26 for
      identification)
        O. Have you ever seen a document that looks
      like this before?
        A. No, sir.
        Q. This is ARBGS let me ask you, does it state
     on the document it's an invoice?
        A. Yes.
        Q. And it appears to be an invoice from the
     Aviation Department Metropolitan Dade County MIA to
     particular customer the name of which has been
     blacked out, correct?
        A. Yes, sir.
        Q. Are you saying you are not familiar with the
     form of the invoices rendered by your
22
23
     telecommunications facility?
24
       A. That is rendered by the finance department,
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not by my telecom facility.

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Page 175 Page 173 1 A. Yes. 1 Q. And is this rendered by the finance 2 Q. And if you turn to the second page of this 2 department of the county? composite exhibit. This a form that also is entitled 3 3 A. Of the aviation department. Miami-Dade Aviation Department standarized form. Who Q. Of the aviation department. What's the full 4 5 produces this form? name of the aviation department? A. I believe it's -- I'm not sure. It either 6 A. It's the Miami-Dade County Aviation 6 comes from us or comes from Nextera. I believe it 7 Department. 7 Q. What's the purpose of that department? 8 comes from the department. 8 9 Q. From the department, aviation department? 9 A. We own and operate Miami International 10 A. Yes, sir. 10 Airport and general aviation facilities. 11 Q. And you see that the amount on there the 11 Q. Let me show you what -- Does the finance department of the aviation department handle all total, 85.75, equals the first line item on the 12 13 previous invoice? billing to your telecommunication facility's 14 A. Yes, sir. 14 customers? 15 Q. And then if we go to the third document, 15 MR. HOPE: Objection to form. that is a contract invoice that has Nextera 1's logo 16 A. I believe so, yes. 17 on there, that also is for rental monthly of 85.75, 17 Q. Could you tell me when you look at this document, MJ26, what is included in the 81.75 that's the same amount that we have seen on the prior two 18 19 being billed where it says "missed charge monthly 19 documents, correct? 20 A. Yes, sir. 20 rental for telephone and maintenance"? 21 Q. Does Nextera I complete or make this 21 A. What's included in it, it's monthly rental document, the third page? 22 for the telephone and the hand set itself as well as 22 23 23 A. Yes. the maintenance that goes along with that to deal Q. The 85.75 in this instance for this customer 24 24 with our customers if they have a problem. So that's during the month for service during the month of May from the hand set to the port that leads back to the Page 174 Page 176 because it says billing period from 5/1 to 5/31/02, PBX. 2 is made up of these three line items, correct? 2 Q. Is access billed in this invoice? A. Yes, sir. 3 3 A. Access to? Q. Well, we have talked about network access, 4 Q. Meridian 1 port, you had previously talked about switch access. Are any charges included testified that that was a line that went back into 6 the meridian box, correct, or that's actually a port 6 on this invoice for those services? A. I'm not sure. I would need to look at the 7 in the box? 8 A. Yes, sir, that was the statement I made. detail that may have come along with it. 9 Q. How many ports are in a meridian box? Q. Let's try another example. Let me show you 10 A. I think 256 but I'm not sure. I don't know, 10 what I will mark as MJ27. O. Not sure. All right. And here, they are (Invoice marked Exhibit MJ27 for 11 11 charging for four ports. What does that mean? 12 12 identification) A. Four ports I believe would be four hand 13 The first page of this document is another 13 14 sets. I'm not sure. Unless they are using -- well, 14 invoice similar to MJ26, correct? 15 the four ports, they have four access ports that 15 A. Yes, sir. could be used either one for fax, one for a phone, 16 O. You want it take a look. This amount is for 16 two other ports for data if I'm not mistaken. I 17 17 \$85.75, correct? 18 would assume that to be that. 18 A. Yes. 19 Q. Below it has single line access and I think 19 Q. Dated July 1, 2002, correct? 20 before you testified you don't know what single line 20 A. The total amount is \$91. The first item you 21 access means? 21 are talking about? 22 A. No, sir. 22 O. You are right. A. 85.75. 23 Q. Do you have an explanation why you would 23 24 O. And the sales tax is 5.57 for a total of 24 need two single line access when you have four

25

91.32, correct?

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meridian I ports?

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	Page 177		Page 179
1	A. No, sir.	1	times they are individual items. They would be
2	· · · · · · · · · · · · · · · · · · ·	2	billed as individual items. Also, including like
3	•	3	voice mail.
4	sure. It's a telephone, I believe, but I'm not sure.	4	Q. And those are features or services that you
5		5	and only you, I mean MDAD and only MDAD, billed as
6	saying according to your testimony here today that	6	provided to your customers, correct?
7	there's four lines that have dial tone?	7	MR. HOPE: Objection to form.
8	A. That is a possibility.	8	A. Yes.
9	Q. Do you know that for a fact?	9	Q. And you recognize that carrier such as
10	A. For a hundred percent certain, no, I do not.	10	BellSouth or Worldcom or other telecommunication
11	Q. Let me show you now what I'll mark as MJ28.	11	companies also provide these features as well to
12	This is also a composite exhibit. And you correct me	12	their customers, correct?
13	if I am wrong but just for the record this a	13	A. I know BellSouth does. I'm not sure if
14	Miami-Dade County Aviation Department STATS billing	14	Worldcom offers it.
15	form for the period dated March 29, '02, correct?	15	Q. But at least BellSouth does, correct?
16	A. Yes.	16	A. I use it at home.
17	Q. For a billing period of February 7 through	17	Q. What's rotary system access?
18	March 6 of '02, correct?	18	A. I'm not sure.
19	A. Yes, sir.	19	Q. What are the items depicted as M208AFD and
20	(MDAD billing form marked Exhibit MJ 28 for	20	M208B and M208D on this document?
21	identification).	21	A. They are products. I would have to look
22	Q. The amount in total is \$689.59, correct?	22	into our inventory and what we have to tell you
23	A. Yes, sir.	23	exactly what those individual items are.
24	Q. Let's go to the next sheet in that exhibit.	24	Q. Your telecommunications company also has and
25	This again is a Nextera 1 document, correct?	25	offers voice mail to your customers, correct?
	Page 178		Page 180
1	A. Yes, sir.	1	MR. HOPE: Objection to form.
2	Q. And the coverage says "full serve." What	2	A. Yes, sir.
3	does full serve mean?	3	Q. And that's depicted on this bill as well,
4	A. I'm assuming full service. I'm not sure	4	correct?
5	what definitions, the acronyms are.	5	A. Yes, sir.
6	Q. On this bill you are charging for 28	6	Q. That's a service that other companies such
7	meridian 1 ports. How is that or why is that?	7	as BellSouth provide to its customers, correct?
8	A. It depends on the customer and the	8	<ul><li>A. Yes, sir.</li><li>Q. Then if we can go to the next page, can you</li></ul>
9	requirements of the customer. I don't know unless I	-	tell me that this document is?
0	know what the customer is and what they have asked	10 11	A. It's a call detail that we it's a call
1	for.		detail of the phone
2	Q. Then they are charged for advance features.	12	
3	I want to talk to you about advance features, call	13	<ul><li>Q. Who produces this call detail report?</li><li>A. We have the ability to do it, we being</li></ul>
4	waiting, conference call. Is that something that	14	within my telecom unit we have access to a device
5	your telecommunications business provides as a	15	
6	service to your customers?	16	that we can run calls through, incoming calls and outgoing calls.
7	MR. HOPE: Objection to form.	17 18	Q. So does this call detail, is it limited to
8	A. Yes, sir.		
9	Q. And do you charge for each particular	19	local calls or long distance calls or both?
0	feature that the customer orders?	20	A. No, there's no limitation. Every number
1	A. Yes, sir.	21	that a phone dials, there's a detail with regards to
2	Q. So there would be a charge for call waiting,	22	that phone call, the number I'm sorry.
3	there would be a charge for conference calling, a	23	Every number that you dial from a hand set
.4 .5	charge for call forwarding?  A. Sometimes they are bundled. Most of the	24 25	at the airport outlines that data is captured in regards to the time of the call, where the call was

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made to and the duration of the call.

2 Q. So whether it's local, a local call or a 3 long distance call, your telecommunications company tracks that call, times that call and can charge for 5 that call, is that correct?

MR. HOPE: Objection to form.

A. No, sir.

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Q. What's incorrect about that statement?

A. We look at -- we analyze that and see what calls were made. It's available, but we are not charging for the calls. We use it for several things.

County staff when they use our phone system calling Information if it is not for work and personal use that money is due back to the county because they are using it for personal use.

17 If you use our phone system to make a long 18 distance phone call to call a family member or friend 19 in another city or another country and it comes up in 20 our reports that money if it is a personal call is 21 due back. There's a county ordinance against misuse 22 of county property --

23 Q. Let me interrupt. For county employees?

24 A. Yes. For our customers we outline that if

their calls that are made that are not part of I

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- 1 A. I don't know what the rate is for calling Information. I would have to go back and look and see but I don't know what the cost of calling Information is.
  - O. Do you ever call information from your home at any time?

A. I try not to.

Q. When you do do you get charged for it?

A. Yes, sir, I believe so. Yes, sir, I do.

10 Q. Have you ever seen a charge for \$1.40 on your bill for one call to get a phone number?

A. Not that I recall.

Q. Wouldn't you agree common sense, prudence and our life's experiences here in Miami that \$1.40 is not the cost ---

MR. HOPE: Objection to form.

Q. I'm not done with my question. That \$1.40 is not the cost of a call to Information?

MR. HOPE: Objection to form.

A. I don't know what the cost is for calling this number in comparison to let's say 411.

Q. Notwithstanding whether \$1.40 is the cost or not, the fact remains, does it not, that you are charging a customer for a local phone call, correct?

MR. HOPE: Objection to form.

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guess the standard service that you are being billed for, if it is long distance or calling Information and there is a fee for it, that fee is passed to the customer to pay.

Q. This bill is not for a county employee, correct?

A. No, it's -- no it's not.

Q. So your explanation about charging an employee for a call to Information or if it was 10 personal doesn't fit this document or a reason why it's charged here, correct?

A. No. it doesn't.

O. OK. What we see here, do we not, is MDAD charging for a local call? 305-555-1212 is information, correct?

MR. HOPE: Objection to form.

A. The user called Information. That cost that the user -- that was incurred for making that call was passed to the user.

Q. Is it your testimony that MDAD incurred \$1.40 charge for that call that was placed to Information 305-555-1212, is that your testimony?

23 A. February 18 of 2002 that's the cost that -24 yes, sir.

Q. How do you know that that's the cost?

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Q. That's a yes-or-no question.

A. No.

3 Q. So it is your testimony that that document 4 does not indicate that you are charging the customer 5 for a local phone call?

A. No -- yeah, that's my statement to you. 6

Q. OK.

A. That's an office --

Q. Let me ask you this. If a customer at the 10 airport picks up his phone, dials 305-555-1212, 11 explain to me technically what happens with that 12 call, where does it go and how does it get answered?

A. From a pay phone?

14 Q. No, one of your clients, customers at the 15 airport, this customer, for example, this customer at the airport picks up his phone and dials 17 305-555-1212. How does that call get placed 18 technically?

A. Like any other phone call. It's picking up 19 the phone, he's dialing the ten digit number, nine 20 plus the ten digit, nine for the outside line. 21

22 dialing the ten digit number, gets run through the 23

Q. Your PBX, and goes through the BellSouth 24 25 switch and to its location. This 555-1212, it is a

Page 185 Page 187 service that you are paying for. So it's billed as 1 network access. 1 2 such. What you just described is a call that travels 2 A. Yes, sir. 3 on your system to your PBX, then gets routed out on 3 Q. We talk about that a couple of times and I 4 to the BellSouth system to wherever the 305-555-1212 4 know you testified you don't know exactly what that 5 is, correct? 5 is but let me ask you a different question about it. 6 6 If I could ask you to, if you don't mind me A. Yes, sir. 7 7 reaching over I could maybe help you on a prior Q. And that's a local phone call by your 8 8 exhibit -definition during this deposition, correct? 9 9 A. Yes, sir. MR. HOPE: 26 and 27 were the prior bills. 10 10 Q. Do you have 27 in front of you? Q. And here, this is evidence that you were 11 charging for that local phone call, correct? 11 A. Yes, sir. A. No, sir. You are being billed. If I dial 12 12 Q. Why don't you turn to the last page of 27 13 9-411 from my phone, if I dial 9 to get outside line 13 and compare it to the page we were at on 28. 14 Exhibit 27 is invoice from May of '02 and 14 and then 411 for information, I am billed for calling 15 Exhibit 28 is an invoice from February of '02. Do I 15 information. have that correct? 16 16 And 555-1212 is Information. You are 17 getting bill for calling Information, not for making 17 A. Yes, sir. 18 O. On Exhibit 28 the line description is single 18 a local call. 19 19 Q. What's the difference between making a local line local network access. Yet on 27 the description 20 is single line access. The word local is dropped. 20 phone call and making a local phone call calling 21 21 Can you explain to me why that is? Information? 22 A. No, sir. Could be typing, clerical. No, I 22 A. Because if you picked up the phone and you 23 23 dialed your office, my cellphone, this would not cannot. Don't know. 24 24 Q. Let me show you what I'll mark as MJ Exhibit appear on here. You don't charge people to call you. 25 25 O. BellSouth doesn't charge in this instance 29. Page 188 Page 186 1 (Invoice marked MJ29 for identification). anything for this phone call, correct? 2 Q. This is a composite exhibit where the first 2 A. I don't know that to be true. 3 3 Q. Do you have any facts in your knowledge base dated September 18, 2002, correct? to suggest that they do charge? A. Yes. 5 5 A. I believe I've seen it in the past in which 6 Q. And the total is \$207.23, correct? people who have called that number, I think 555-1212, 6 7 A. Yes, sir. 7 is like nationwide information. But I know for a 8 Q. If we could ask you to flip to the second 8 fact if you are dialing standard information of 411 9 9 you do get billed for it. 10 I am going to direct you to go further, if I could 10 O. Are you suggesting here today that the \$1.40 ask you to keep going and I'll stop you on a is simply the cost that you are billed for this 11 11 informational call that you are billed from whatever 12 particular page that's not marked. It's at the top. 12 13 the information service is, is that what you are 13

testifying to? A. I believe that to be true, yes, sir.

 Do you have any facts or specific knowledge that would support your belief that that's true?

18 A. No. sir.

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Q. Let me ask you to flip two more pages to the 19 20 Nextera 1 document almost towards the end.

A. Two pages?

Q. Two more pages. Keep going please, I'll

23 show you. That document right there. If you go down 24 and this is another item sayings for the bill. If

25 you go down four entries it has single line local document is a similar STAT standarized billing form

page where it says Nextera 1 itemized bill. And then It's a detailed bill, STS detailed?

A. ABS within the last month?

Q. Actually, the number at the bottom

16 right-hand corner is 9358. 17

A. Page 3. Got it. Q. What is this document?

19 A. It's - these are bills. Well, it's call

detail for a customer based upon his phone, his phone 20

21 number.

22 Q. Is this long distance detail or local or

23 what?

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24 A. This is, whatever is deemed to be long 25 distance out of our calling area. Long distance

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Page 191 Page 189 international calls that were made. Pedro Garcia about or you asked Pedro Garcia about to which he responded in e-mail form? 2 Q. So this would be a long distance document, 3 A. I did inquire about that, yes. 3 4 Q. Would you agree that Pedro Garcia is best 4 A. Long distance international calls, yes, sir. 5 suited to testify about that service at other county 5 Q. Do you mark up long distance charges? 6 owned airports? A. No, sir, we do not. A. I'm not sure. When he posed -- well, I'm Q. What is the authorization code on the 7 8 right-hand side? not sure, reason being when I posed the question to 9 him he said let me go back and get back with you. A. Well, some of our customers, depending on 10 10 Which means he did not know offhand, which means he who they are, mostly carriers are given authorization codes or access codes to allow them to make long had to go look for the information as well. 11 12 Q. Do you know where he got it from? 12 distance calls and international calls to avoid 13 A. No, sir, I do not. 13 misuse, abuse, fraud, and so forth. 14 Q. Understood. Since we noticed this 14 Q. After some discussion with Ms. Liebman, let 15 me ask you this question which may clarify things. 15 deposition for local service, I won't ask any more questions about that document. So you can put that Is MDAD or the county providing 16 17 telecommunication services to tenants at other county aside. We'll save that for another day since the day 17 18 owned airports other than MIA? 18 is getting shorter now. 19 A. No, sir. 19 MR. GOLDBERG: David, what I think I am 20 going to do is take a five-minute break and see 20 Q. So the telecom services are being provided 21 what else I have. Is that with you? 21 at the other county owned airports are only to 22 internal county employees and/or staff? 22 MR. HOPE: That's fair. 23 23 (Recess) 24 Q. And just for my edification, what type of 24 Q. Mr. Jenkins, are you ready to continue with services are going to your own employees or staff at your deposition? Page 190 1 A. Yes, sir. the other county owned airports? 2 A. They have hand sets, they have phones, Q. Let me just ask you this. Is MDAD or the 3

county providing any form of telecommunication service at other county owned airports aside from 5 MIA, because we have talk about MIA extensively here 6 today? A. Are we providing any other telco service? A. To customer -- I'm sorry. To staff or to 9 10 customers or STATS customers? Q. Let me rephrase it. Is MDAD and the county 11 12 providing any form of telecommunication service at other county owned airports other than MIA? 13 14 A. Yes, sir. 15 Q. First of all, let me ask you, are you the 16 best person to question about the telecom services 17 being provided at other county owned airports? 18 A. It depends on what the questions are, but 19 yes, sir. Q. What services are being provided at the 20 21 other county owned airports? A. Their telecom services to aviation 22 department staff that have offices or facilities at 23 24 the county owned airports. 25 Q. Is this a subject matter that you e-mailed

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standard telecommunications, voice and data, network; 4 they have the whole gamut of services that we have at the airport. 5 Q. Are they connected to you via e-mail? 6 7 A. Yes, sir, they have access to e-mail, access to phones, access to voice mail, access to the 8 9 network to send and receive e-mails in addition to 10 access, computer applications if necessary to do 11 their jobs that may not be stored or available locally at the GA. 12 Q. Am I correct in concluding that there are no 13 14 commercial tenants receiving telecommunication service from MDAD at the other county owned airports? 15 16 A. Yes, sir. 17 O. Are there any commercial tenants at the 18 other county owned airports? 19 A. Yes, sir. We have what's called our fixed 20 base operators conducting business. 21 Q. Airlines and such. Let me ask what are 22 fixed base operators? 23 A. A flight school is a fixed based. A 24 concessionaire at an airport at Tamme Amy is a 25 concession owned operator.

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Whatever else is out there, Opa Locka. Any other facility. I think there is a jump school at Homestead General. You have those things that are sitting out there.

Q. Why doesn't the county or MDAD provide telecommunication service to those commercial tenants at the other county owned airports?

A. Don't know. I guess we haven't gotten around to either discussing or asking.

Q. Are you aware of any plans to do that?

11 A. I haven't had any discussions with my guys 12 about it vet.

13 Q. When you say your guys, have you had any 14 discussions with anybody who you report to about 15

16 A. Oh, no, sir.

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17 Q. Who does Angela Giddens report to?

18 A. County manager.

O. Who is who right now?

20 A. Mr. George Burgess.

21 Q. How long has he been the county manager?

22 A. He just came back. I'm not sure.

23 Q. Recently?

A. Yes. 24

Q. Are you aware of any discussions with the

business at that time.

Q. What was the existing way that you were doing business at that time?

A. It was a managed services agreement in which Nextera provided the service, did the billing and operated, supported the MDAD voice network or voice system, voice network as it stood and they managed and operated, and there's a management fee.

There was I think a percentage of the share tenant revenue that came back. Whatever was generated came back to the department.

Q. So before January 2002, Nextera owned and operated the telecommunications facility, correct?

14 MR. HOPE: Objection to form.

> A. They owned it. They operated it under a management agreement with the department, yes, sir.

O. And then after January of 2002 the county owned and operated the facility, correct?

A. The county owned the facility and we contracted to have someone operate it for us.

Q. But aren't we saying the same thing. If the county is operating the facility after 2002, albeit through a management agreement, the county is still operating the facility? You are operating it,

correct?

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current county manager with respect to this lawsuit?

A. No. sir.

3 O. Are you aware of any discussions with the prior county manager with respect to this lawsuit? 5

A. No. sir.

Q. Are you aware of any meetings that have taken place regarding this lawsuit that you have not been in attendance at?

A. No, sir.

Q. Would you expect to be at any meeting where this lawsuit was discussed?

A. I guess it depends. I'm not sure if I need 12 13 to attend. I don't know.

Q. Why did the county enter into the transaction it did in January of 2002 to purchase the assets of Nextera?

16 A. It was, if I recall properly, based upon an 17 audit and a review by county auditors, as well as 18

19 there was an individual that came from the police 20 department that was there temporarily, I believe it

was Tom Arnold, that looked at processes from law 21

22 enforcement and looked at processes and looked at the

23 agreement and other things and said it would be in 24 the county's best interest to buy out and own and

25 operate rather than the existing way we were doing A. We are still operating it, yes.

Q. There is no dispute about the fact that you are operating it, correct?

4 A. All right.

> O. And you weren't operating it before January 2002 because Nextera was?

A. Yes, sir.

8 Q. There's no dispute about that, correct?

A. Yes, sir.

10 Q. Meaning there's no dispute, you agree with me, right? Sorry. You do agree with me, there is to 12 dispute, right? 13

A. I concur with your last statement.

Q. Thank you. I appreciate that.

MR. GOLDBERG: No further questions. Mr. Hope.

MR. HOPE: None.

MR. GOLDBERG: You have a right after every deposition once the court reporter prepares a

19 20 transcript, it is your right to elect to either

21 read the transcript to make sure that it's accurate or to waive reading of the transcript. 22

23 I'm sure Mr. Hope --

24 MR. HOPE: We want to read.

MR. GOLDBERG: He has said you are going to

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	Page 19	,
	(Deposition concluded at 5 o'clock p.m.)	
5	MAURICE JENKINS	
6	Sworn to and subscribed before me this day of, 20	
8		
10 11	the State of Florida at Large.	
12 13		
14 15 16		
17 18 19		•.
20 21		
22 23 24		
25		
	Page 198	·
1 2 3	CERTIFICATE OF NOTARY	
4	STATE OF FLORIDA ) SS	
5 6	COUNTY OF DADE )	
7 8 9	I, MICHAEL J. D'AMATO, a Shorthand Reporter and Notary Public in and for the State of Florida at Large, do hereby certify that I did report in shorthand the	
10 11	deposition of MAURICE JENKINS, a witness called by the Plaintiff in the above-styled cause; that the witness was	
12 13 14	first duly sworn by me; that the reading and signing of the deposition were not waived by the witness; that the foregoing pages, numbered from 1 to 197, inclusive,	
15 16 17	constitute a true record.  I further certify that I am not an attorney or counsel of any of the parties, nor related to any of the	
18 19	parties, nor financially interested in the action. WITNESS my Hand and Official Seal this 17th day of	
20 21 22	August, 2004.	
23	MICHAEL J. D'AMATO, RMR Notary Public State of Florida My Commission # DD 1044542	
24 25	Expires June 13, 2008	
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100 SOUTHEAST 2ND STREET
MIAMI, FLORIDA 33131-2158
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954 384 2500
954 384 2510 FAX

### Via Telefax and United States Mail

August 25, 2004

David Stephen Hope, Esq.
Miami-Dade County's Attorney's Office
Aviation Division
P.O. Box 592075 AMF
(Airport Mail Facilities)
Miami, FL 33159

Re: BellSouth Telecommunications, Inc., v. Miami-Dade County,

Circuit Court Case No: 02-28688 CA 03

Motion to Compel: Designation of Maurice Jenkins as Corporate Representative at deposition on August 5, 2004:

Dear Mr. Hope:

This correspondence follows your client's designation of Maurice Jenkins to appear in response to BellSouth's Notice of Taking Deposition Pursuant to Rule 1.310(b)(6), for deposition on August 5, 2004. As you know, the Notice required the appearance of your client's corporate representative with the most knowledge of "(1) MDAD's provision of local service at County owned airports and the tenants to which such local service is provided; and (2) MDAD's statement in its Response to Interrogatory No. 3 dated March 1, 2004, that "MDAD does not charge MDAD tenants for local service."

In short, we request herein that your client designate another corporate representative to complete the deposition taken on August 5, 2004, and answer the numerous questions Mr. Jenkins was not able to answer. As we have discussed, we firmly believe that discovery disputes should be resolved without judicial intervention and therefore respectfully request that you analyze the following facts and law relevant to this issue, and agree to complete the deposition process without both parties having to incur additional time and cost addressing this issue before the Court.

EXHIBIT

P6-34

10-28-04 FC

During the course of the deposition it became quickly apparent that Mr. Jenkins had been improperly designated as the corporate representative as he admitted that he was not the person with the most knowledge of the subject discovery area. He further conceded that other individuals, some of which he identified, had more knowledge and were better positioned to answer the questions posed during the deposition. Specifically, Mr. Jenkins stated as follows:

- Q. You said in an answer to one of your prior questions about the intercom service, you thought it was local service you need to check with somebody. Who would you need to check with?
- A. I would go back and check with my telecommunications folks to make sure.
- Q. And Mr. Pedro Garcia is one of your telecommunications folks, correct?
- A. Yes, sir.
- Q. In fact he heads that group that reports to you, correct?
- A. Yes, sir.
- Q. So from a technical perspective you would agree with me that he has a little bit more knowledge, and I don't mean disrespect, as to the provision of service or what local service is or is not, correct?
- A. Yes, sir.
- Q. And given that he has, again without any disrespect, more knowledge about what local service is or is not, can you tell me why he's not here today and you are, particularly in response to our requests that the corporate representative with the most knowledge of local service be present?
- A. When I got the fax and I looked at what it was requested I opted to come and do the deposition.
- Q. And that's fine and that was your decision.

  But you'd agree with me that, as we discussed, local service and the issues that are raised by the notice of taking deposition Mr. Garcia would have more knowledge than you, correct?
- A. Yes
- Q. Is there any reason that you are aware of that would have precluded his appearance at this deposition today?

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David S. Hope August 25, 2004 Page 3

- A. No, sir.
- Q. Was he available to come if you wanted him to?
- A. I don't know.
- Q. You never checked?
- A. No, sir.

P86/L14-P88/L71

Immediately after this disclosure, BellSouth made its objection to the designation of Mr. Jenkins plain and clear on the record:

MR. GOLDBERG: Before we do so, I want to put our position on the record, the position which arises from the testimony that preceded the break we just took and the conversation I had with your attorney Mr. Hope as to this issue.

First, we believe that the testimony is very clear and makes clear for the court that the county has not produced the appropriate corporate representative in response to the notice of taking video deposition marked MJ1.

I believe Mr. Jenkins's testimony that Mr. Pedro Garcia has more knowledge than he does regarding local service and the aspects of local service that are identified in the notice of taking deposition warrants that Mr. Garcia be produced instead of Mr. Jenkins.

I have asked Mr. Hope during the break if he would agree to adjourn this deposition and substitute Mr. Garcia in Mr. Jenkins's place to proceed. Mr. Hope did not agree to that request.

Mr. Hope did represent that should we want to take Mr. Garcia's deposition on these issues we can notice his deposition again as an individual, not the corporate rep, and proceed with that deposition without objection from Mr. Hope.

Therefore, it is our position that we are going to proceed with this deposition of Mr. Jenkins, but we are going to do so without waiver of any of our arguments that we can make to the judge concerning the appropriateness of Mr.

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<sup>&</sup>lt;sup>1</sup> Citations are to the Jenkins Transcript and are referred thereto by "P" for page, and "L" for line.

David S. Hope August 25, 2004 Page 4

Jenkins being produced here today and also based on the representation made by Mr. Hope that notwithstanding how the judge rules on that issue, if we deem necessary we may take again the deposition of Mr. Garcia.

### P89/L7-P90/L17

The County disagreed with BellSouth's position and insisted that Mr. Jenkins continue as the corporate representative. Preserving its objection, BellSouth continued to depose Mr. Jenkins. Unfortunately, Mr. Jenkins was unable to answer a plethora of questions regarding the designated topic area. The following excerpts of the deposition transcript identify and set forth, without limitation, various questions that Mr. Jenkins should have been able to answer, but did not.

- (1) Q. BellSouth, if BellSouth were to cut off or stop transmitting dial tone into your PBX, wouldn't you, meaning the airport, MDAD, still be able to provide dial tone, deliver dial tone to your customers at the airport?
  - A. I'm not sure.
  - Q. Who would be able to answer that question?
  - A. My management company who is managing our telecom infrastructure for us now. So anyone within Nextera, my voice folks, or some of my telecom folks that work for me.

# P93/L8-25

- (2) Q. You were equating, were you not, dial tone with local service, correct?
  - A. I was equating dial tone with local service -- well, it goes back to the question, you posed the question to me before whether internal four digit dialing and I had dial tone was that considered dial tone or not and I told you I did not know. So I don't know.
  - Q. Customer picks up, one of your customers at the airport, MDAD customer picks up their phone, has a dial tone and dials a four digit call.

    That call goes to your PBX, correct?
  - A. Yes, sir.

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- Q. And then it gets rerouted to another one of your customers, MDAD's customers, correct?
- A. Well, it's a combination yes and no. I'm not sure what goes on in the back office. So I can go back and check.

### P97/L20-P98/L12

- (3) Q. Can you explain what switch access is?
  - A. In it's clear definition, no, sir, I cannot.
  - Q. Why can't you?
  - A. I don't have a clear definition or exact definition to give you as to what switch access is.
  - Q. Who would be able to provide that answer for us?
  - A. The majority of the folks working at my telecom unit or my telco provider -- not the telco provider, the guys that manage the PBX within Nextera.

# P103/L13-23

- (4) Q. What allows your customer to have voice service? Is it switch access or network access?
  - A. If the switch is the switch that connects to the PBX it would be switch access.
  - Q. But you are not sure about that?
  - A. Not a hundred percent, no.
  - Q. Are you familiar with the term single line local access?
  - A. I can't say that I am.
  - Q. You can't tell me what it means or what it denotes as we sit here today?
  - A. No, sir.

# P105/L5-P106/L7

(5) Q. It does say network access to local telephone exchange carrier. So having shown you this document I would like you to explain to me technically how this network access works. What exactly is the service that's provided? Can you answer that question?

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- A. No, sir, I cannot.
- Q. Would Mr. Garcia, Pedro Garcia be able to answer that question?
- A. Probably so.

### P108/L10-19

- (6) Q. So is it fair to say because you cannot detail for us, and again I say this with respect, you cannot detail for us here today any of the basic services that are provided, you would also not be able to tell us what exactly the customer is paying for or not paying for, correct?
  - A. Yes.

# P111/L4-11

- (7) Q. But you'd agree with me that under this agreement you are charging, you were charging your customers for switch access and network access, and because you can't detail for us what switch access is or network access is you can't testify under oath today what exactly they are being charged for or not charged for, you'd agree with that, correct?
  - A. Yes.

### P112/L3-11

- (8) Q. When did you first partition trunks? Let me put it in context.

  We know that on January 29, 2002, approximately, the county purchased all the assets and equipment from Nextera. Were the trunks partitions at the time that the county made that purchase?
  - A. I don't know.
  - Q. Sorry. Let me rephrase it. When were any trunks at the airport first partitioned?
  - A. I'm not sure. I have not made any changes except for software upgrades to our PBX. We have not made any changes in a while, so.
  - Q. Are there certain trunks that are partitioned and certain trunks that are not partitioned at the airport?

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Weston Corporate Center Suite 400 2500 Weston Road Ft. Lauderdale, Florida 33331 954 384 2500 • 954 384 2510 fax A. I don't know.

P115/L4-23

- (9) Q. Do you know why the trunks were partitioned at the airport?
  - A. No, sir.

P116/L7-9

- (10) Q. Do you know whether the trunks had been partitioned at the airport based on the type of customer that those trunks go to?
  - A. I can't answer that question.
  - Q. Would Mr. Garcia be able to answer that question?
  - A. Probably so.

P117/L4-10

- (11) Q. Can you explain the reasons why you may partition trunks for one type of customer at the airport and not another?
  - A. No, I can't.

P117/L11-14

- (12) Q. When MDAD charges an MDAD customer for local service at your cost, where does that show up on your customer's bill?
  - A. I don't know.

P137/L9-13

- (13) Q. How is the cost of local service allocated to your customers?
  - A. How is the cost allocated? I'm not sure.
  - Q. Would Mr. Garcia know that?
  - A. I'm not sure. It's a possibility.

P137/L17-21

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- (14) Q. How do you know that what you are charging your customers is actually at cost and includes no markup? How do you know that?
  - A. I don't know that for a hundred percent.
  - Q. But again my question is, and maybe I misheard you, are you saying you don't know for a fact that there's no markup associated with the charge for local service?
  - A. I don't know that a hundred percent for a fact, right.
  - Q. Did you say for a hundred percent or a hundred percent?
  - A. I do not that for a hundred percent to be factual.
  - Q. So therefore you wouldn't be comfortable testifying to such under oath, is that correct?
  - A. At this time, yes.

# P137/L24-P138/L23

- (15) Q. The network charge includes in the box on the left local company lines. Isn't it correct that MDAD is charging for local lines or local service as part of its network charge?
  - A. I cannot answer the question.
  - Q. Who would be best to answer that question?
  - A. Nextera or the voice technicians, the manager in Nextera that handles the voice or PBX, or some of the guys within my telecommunications unit.
  - Q. Including Mr. Pedro Garcia?
  - A. Yes, sir.

# P144/L22-P145/L7

- (16) Q. Let me ask you to go to page 2. Actually, let me ask you to page 1. Can you tell me what the IPE equipment represents or means?
  - A. We have seven of those. What it allows us to do is, simplest terms, it gives us the interconnectivity back to the PBX going out, based on where our PBX is located within the airport facility. We use this to process. These are the meridians, options.

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. Weston Corporate Center Suite 400 2500 Weston Road Ft. Lauderdale, Florida 33331 954 384 2500 • 954 384 2510 fax In its clearest technical terms, no. I know what they do, but in clearest technical terms, I cannot.

- Q. Would Mr. Garcia be able to answer that guestion what IPE equipment is?
- A. Yes, sir.

### P145/L8-21

- (17) Q. Tell me what the differences are between the network charge, the port charge and the phone charge.
  - A. There is a cost for the operation and maintenance of the hand sets and the functionalities and the cost for said purchase of the phones or the hand sets.

The port which is going from the wall to the closet that leads back to where this IP equipment is, that has to be maintained and supported operations and maintenance. So there is a cost for that. On the network charge, I can't give you a clear definition.

#### P146/L3-13

- (18) Q. May I ask you to go to the page that has network access costs. I understand you couldn't detail for me what network access is, but let me ask you in the middle of this page figured into MDAD's cost for network access there's a local line cost of \$60,000. Do you see that?
  - A. Yes, I see it.
  - Q. And it does say next to it based on \$500 per month per PRI. Can you tell the judge and us what a PRI is?
  - A. No, I cannot.
  - Q. Would Mr. Pedro Garcia know what a PRI is?
  - A. I would say yes, I guess.

# P153/L17-P154/L4

- (19) Q. Explain to me what the local line cost is.
  - A. Can't answer that question for you.

P154/L10-11

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- (20) Q. What's a local line?
  - A. I believe one of my definitions was -- well, I'm not recalling right now. I'm not sure.
  - Q. Would Mr. Garcia be able to answer that question?
  - A. It's a possibility.
  - Q. It's more than a possibility, isn't it?
  - A. As I said, sir, it's a possibility.
  - Q. Again, it's a possibility because you don't know what local line is, right?
  - A. Yes.

### P154/L12-22

- (21) Q. Now, let me direct your attention to the network access itemization for this airlines. The first line there is single line local network access. What does that stand for?
  - A. I'm not sure.
  - Q. It has an \$18 fee associated with it, correct?
  - A. Yes, sir.
  - Q. How is that \$18 arrived at?
  - A. I'm not sure. There's a formula that exists as to what we charge customers.
  - Q. But if you don't know what single line local access is, you can't tell me how the \$18 gets arrived at, is that fair?
  - A. Yes, sir.
  - Q. What is the distinction between single line local network access and the third item down, network access?
  - A. I don't know.
  - Q. And similarly you would not be able to tell me how the \$49 charge associated with network access is arrived at, correct?
  - A. Correct.
  - Q. Would Mr. Garcia be able to answer these questions?
  - A. Most likely.

# P158/L12-P159/L12

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David S. Hope August 25, 2004 Page 11

As you are aware, under Rule 1.310(b)(6) Miami-Dade County designates the corporate representative. However, the law is clear that if the corporate representative chosen fails to give the information requested and identifies another corporate employee as a potential material witness, then the opposing party may apply to the trial court to compel the deposition of the proper designee. See Chiquita v. Fresh Del Monte Produce, et. al. 705 So.2d 711 (3rd DCA 1998). Indeed, at this deposition, Mr. Jenkins conceded that Mr. Pedro Garcia would likely be able to answer most, if not all, of the questions posed to Mr. Jenkins. Without question, the County must produce an appropriate corporate representative to complete the deposition by answering the above-referenced questions and all further questions related to these subject areas. Mr. Jenkins clearly identified Mr. Garcia as the most appropriate corporate representative and we strongly urge the County to produce Mr. Garcia to complete this deposition. Should the County fail to produce one or more corporate representatives to complete the deposition, we will be constrained to address the matter before the Court and seek all appropriate relief and remedies. Please let us know the County's position by Wednesday, September 1, 2004, so that we may proceed to resolve this issue expeditiously.

Very truly yours,

man 3

Martin B. Goldberg

cc: Dorian Denburg, Esq. Sharon Liebman, Esq.

# LASH & GOLDBERG LLP

ATTORNEYS AT LAW

BANK OF AMERICA TOWER 100 S.E. 2<sup>ND</sup> STREET, SUITE 1200 MIAMI, FLORIDA 33131 TEL. (305) 347-4040 FAX: (305) 347-4050

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August 25, 2004

To:

David S. Hope, Assistant County Attorney

Miami-Dade County Attorneys Office

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Miami-Dade County

From:

Lawrence B. Lambert, Esq.

Represents:

BellSouth Telecommunications, Inc.

Client/Matter No.

67803.006

Pages:

12, Including Cover Sheet

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BellSouth Telecommunications, Inc. v. Miami-Dade County

Case No. 02-28688 CA (03)

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IN THE CIRCUIT COURT OF THE 1 11th JUDICIAL CIRCUIT IN AND FOR MIAMI-DADE COUNTY, FLORIDA 2 GENERAL JURISDICTION DIVISION 3 4 CASE NO. 02-28688 CA (03) 5 BELLSOUTH TELECOMMUNICATIONS, INC., 7 Plaintiff, 8 9 vs. MIAMI-DADE COUNTY, a political 10 subdivision of the State of Florida, 11 12 Defendant. 13 14 15 2601 South Bayshore Drive Miami, Florida 16 May 21, 2003 9:03 a.m. PLAINTIFF'S 17 EXHIBIT 18 19 DEPOSITION OF PEDRO J. GARCIA 20

21 22

Taken before LANCE W. STEINBEISSER,

23 Registered Professional Reporter and Notary Public

24 in and for the State of Florida at Large, pursuant

25 to Notice of Taking Deposition in the above cause.

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responsibilities were to design and project manage 1 telephone systems for county-owned buildings. 2 did this countywide for the Information Technology 3 Department. 4 Then I was promoted to -- about four 5 months later I was promoted to the supervisor 6 position for the engineers that did that same kind 7 of work that I was doing, and I basically stayed in 8 that position for the rest of 12 years or so until I came to Miami Aviation Department. 10 Before you became employed by the 11 Q. County, how were you employed --12 I worked for BellSouth or Southern Bell. 13 Α. -- at that time? 14 0. At the time for about 13 and a half 15

- years.
  Q. And obviously your educational
- background is an engineer?

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A. I'm an electrical engineer, yes, sir, and I have a professional engineering certification from the State of Florida.

(Ms. Carlos entered the conference room.)

Q. Tell me what your general duties are as chief of the telecommunications department. What's

the correct title?

- A. Miami-Dade Aviation Department, MDAD.
- Q. Chief of telecommunications?
- A. Right.
- Q. Tell me what your general duties are.
- A. My responsibilities include the telecommunications side, plus. By that I mean the IT, information technology, under Maurice Jenkins, my boss, is divided under two sections, the information systems which is the data application side and then the telecommunications side.

My responsibilities include providing the telephone service, the network connectivity for all the devices and applications, the public address system, maintenance at the airport terminal, what we call the FITS, which is the monitors that you see for the airlines to display their flight information, and also the CUTE which is the Common Used Terminal Equipment, which is the system the airlines use, the common equipment or the common system they use to get the reservations to produce the boarding passes and bag tags and things like that, the wireless equipment, the videos that they use, the radio, 400/800 megahertz, and pagers, beepers, cellular phones for the MDAD

1 | employees, you know, Miami-Dade Aviation employees.

- Q. How many people are in your unit, how many people total?
  - A. About -- I have about 18 people or so reporting to me through two supervisors. But we have a subcontractor, NextiraOne, which has about 36 people employed, and they basically report to us. So it's like an outsource to perform the duties that we don't have the staff to do. They do it for us.
    - Q. And they report to you?
- 12 A. They basically -- yeah, you can -- they
  13 report to me.
  - Q. Through --

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- A. Basically from me up the ladder.
- Q. To whom do you report?
- A. I report to Maurice Jenkins who is the manager of the information systems and telecommunications.
  - Q. Is there somebody on your level on the other side of the department?
    - A. On the other side of Maurice is Carlos Garcia who is in information systems.
      - Q. He's at your level?
      - A. He's my counterpart.

1	Q. On the information
2	A. On the information systems side, right.
3	Q. And to whom does Maurice report?
4	A. Maurice reports to an assistant
5	director, Bobbie Phillips.
6	(Plaintiff's Exhibit 1 was marked for
7	identification.)
8	BY MR. BLOOMBERG:
9	Q. Let me show you what's been marked as
10	Exhibit 1 for the purpose of deposition which is
11	the copy of the Notice of Taking Deposition, and as
12	you can see on the front page, it asks for the
13	representative of the County with knowledge about
14	certain areas.
15	Let me ask you to turn over to Exhibit A
16	which is two pages and ten categories. I would ask
17	you first have you seen that before?
18	A. Yes.
19	Q. And you understand that you've been
20	designated by the County as the person who can
21	answer questions in these areas?
22	A. Yes.
23	Q. Are there any of these areas, any of
24	these subject matters by which you feel you cannot

answer questions?

25

1	A. Seven, eight and nine, unless you give
2	me more information, I'm not sure what they mean.
3	I probably can address all the issues depending how
4	deep you go into them. My memory can only go so
5	far.
6	Q. By the way, what is Mr. Jenkins'
7	background? What is his training, if you know?
8	A. I think he well, he has a Bachelor's
9	Degree from the University of Miami in business
10	administration.
11	Q. Okay.
12	A. And to the best of my knowledge, he's
13	been at the airport working on the for several
14	years working in the information systems area.
15	Q. Do you know a person by the name of
16	Guelsys Coplan?
17	A. Guelsys Coplan, yes.
18	Q. And who is she?
19	A. She works her supervisor is Maria
20	Perez who reports to me.
21	Q. So she's a County employee?
22	A. She's like a customer service
23	representative. Yes, she's a County employee.
24	Q. And Ben Tevis.

25

Α.

Ben Tevis is a supervisor for NextiraOne

	. 10
1	in the voice area.
2	Q. He is an Nextira employee?
3	A. Right.
4	Q. Dennis Rochester?
5	A. Dennis is a technician for NextiraOne in
6	the voice area.
7	Q. Barbara Blanis? Blanco?
8	A. Barbara?
9	Q. Blanis. I can't read my handwriting.
10	Is there a Barbara that works at the airport?
11	A. Barbara that works with Guelsys
12	Coplan she does cellular phones and
13	Q. What is her last name, do you know?
14	A. I know her name. I just
15	Q. Barbara Altamira?
16	A. Altamirano, right.
17	Q. And she's a County
18	A. She's a County employee.
19	Q. Camillo De Pedro?
20	A. Pedro De Camillo is the manager for the
21	NextiraOne.
22	Q. And Maria Perez you told me
23	A. Is the supervisor for the customer
24	service unit.

Lorraine C. Jones?

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1	A. Jones, she's another customer service
2	rep.
3	Q. The same level as Guelsys?
4	A. Same level as Guelsys.
5	Q. County employee?
6	A. County employee.
7	Q. Henry Sheffield?
8	A. Henry Sheffield it escapes me right
9	now. I don't know exactly all the names of some
10	of the techs in NextiraOne, but he's not a County
11	employee, to my knowledge.
12	Q. Okay. Ray Delerme?
13	A. Delerme. He's NextiraOne.
14	Q. Julio Or
15	A. He's a supervisor for NextiraOne.
16	Q. You mentioned these customer service
17	representatives that work for the County. What do
18	they do, do you know?
19	A. They receive they generate the work
20	orders to do installation for and in that needed
21	telephone service, network service. They receive
22	the bills from NextiraOne and they make sure the
23	bill's to be made through NextiraOne for work that
24	they perform on our behalf, and they check the
25	bills and they make sure that everything is correct

and they forward it up the ladder for approval.

They interface with the users of the airport of services and if they have complaints, they try to resolve them.

- Q. All right. Is there some kind of requirement that you're aware that the County -- and I'll use the County or that MDAD have some sort of authorization from the Florida Public Service Commission to provide telecommunications services to people at the airport?
- A. There is no explicit authorization that was given from the P.S.C. to the County to provide that service. However, we have interpreted the P.S.C. rulings -- I mean the Florida Statutes that pertain to this area to mean that the airport has a right to provide STS services without any authorization.
- Q. So I guess the answer to my question, let me see if I understand your answer, is that the County has decided that they don't need authorization from the P.S.C. --

MR. HOPE: Objection to form.

- Q. -- is that correct?
- A. The County has interpreted the Florida Statutes as they pertain to this area to mean that

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1	the airports are exempt from any explicit
2	authorization to perform STS services.
3	Q. What does STS mean?
4	A. It means Shared Tenant Services.
5	Q. What does that mean?
6	A. Which means that provisioning of
7	services of telecommunications services to
8	tenants of the airport.
9	Q. So STS is Shared Tenant Services?
10	A. Shared Tenant Services.
11	Q. All right. So back to my question.
12	Has the County interpreted the Florida
13	law to mean that it does not need explicit
14	authorization from P.S.C.?
15	A. Yes, sir.
16	Q. Who, to your knowledge, has made that
17	determination?
18	A. It was made by the gentleman sitting on
19	my left.
20	Q. The counsel?
21	A. The counsel and basically all the
22	management, Maurice Jenkins and the management of
23	the airport and myself.
24	Q. By the way, does Miami-Dade Aviation
25	Department provide similar services at other

1 | airports within Dade County?

- A. The airports that Miami-Dade owns?
- Q. Right.

- A. Specifically Opa-Locka and Tamiami we provide the same services, and those airports are owned by Miami-Dade County.
- Q. Are there any airports within Miami-Dade County within the geographical boundaries of the County that the County does not own?
- A. As far as I know, the airports are owned by Miami-Dade County, unless there's an obscure landing strip which I'm not aware of.
  - Q. And we won't discuss those.

In other words, the County provides these services at every airport it owns --

- A. At two of the airports.
- Q. At two of the airports.
- A. The other two just have independent telephone systems and they're connected to BellSouth for telecommunications. We have a direct correction via T1 to two of those airports in which we provide voice services and network services from MIA connected to the satellite system that they have at those airports.
  - Q. At Opa-Locka and Tamiami?

A. At Tamiami, right.

Q. By the way, we've discussed already and we've used the phrase telecommunications services, telephone services. What are telephone communications, so we have an understanding? Tell me -- wait. Let me finish.

Tell me how you define the term telecommunications services.

- A. The industry itself -- sometimes it's a gray area of what is telecommunications and what is telephone services. To me, as far as this conversation goes, I take telecommunications to mean voice and network transmission. If we're just talking about the voice side, it would be called voice services, telecommunication, both the voice services or the telephone and the network transmission, which is the network that goes where you plug in your PCs.
  - Q. My e-mails and so forth?
- A. That's right.
  - Q. So you would agree with me, wouldn't you, that the County provides telephone services at these airports?
- MR. HOPE: Objection. Form.
- 25 A. Yes.

	``
1	Q. All right. Let me make a point.
2	There may be two kinds of objections
3	here today.
4	A. I can I didn't hear what you said.
5	MR. HOPE: I just said objection to
6	form.
7	Q. Right.
8	A. That means what?
9	Q. There are two kinds of objections here
10	at a deposition. One is an objection to the form
11	of the question or other objections where you can
12	go ahead and answer the question. The only time
13	you shouldn't answer the question is if your lawyer
14	says I object for whatever reason, don't answer the
15	question.
16	A. Okay.
17	Q. If he just objects, he's objecting to
18	preserve the record.
19	A. Okay. So can you repeat the question?
20	Q. I'll repeat the question.
21	Does the County provide telephone
22	services to customers at airports in Dade County?
23	A. Yes, sir.
24	Q. Does the County provide
25	telecommunications services, using your definition,

to customers at airports within Dade County? 1 2 Α. Yes, sir. Has your department had any 3 Ο. communications with the Public Service Commission 4 about the requirement or nonrequirement of 5 receiving authorization from the Public Service 6 Commission to provide such services? 7 Α. We had some communication in the sense of we started the process to obtain an STS license 9 from the Public Service Commission on behalf of the 10 airport to provide those services and then the 11 process was never completed. 12 (Plaintiff's Exhibit 2 was marked for 13 identification.) 14 BY MR. BLOOMBERG: 15 Let me show you what's been marked as 16 Plaintiff's Exhibit No. 2 for the purposes of the 17 deposition and ask if you recognize that document. 18 19 Α. Yes. What is it, please? 20 Q. This is a -- seems to be a list of the 21 tenants at the airport that we provide services 22 to --23 Okay. And --24 Q. -- telecommunications services or either 25 Α.

voice or data or both. 1 And it's attached to an e-mail what 2 appears to be an e-mail from Pedro Garcia to 3 rmoses@psc.state.fl.us; correct? 4 Α. Yes. 5 Did you prepare that list? Ο. 6 This is a form that we keep. Obviously 7 Α. we need to know who our customers are, and there 8 was a request by Mr. Moses to comply with. 9 And you responded to Mr. Moses? Ο. 10 We responded. Α. 11 (Plaintiff's Exhibit 3 was marked for 12 identification.) 13 BY MR. BLOOMBERG: 14 And the request, if you take a look at 15 Exhibit 3, ask you first tell me whether you 16 recognize Exhibit 3. 17 18 A. Okay. Do you recognize Exhibit 3? 19 0. Yes. Α. 20 Is Exhibit 3 Mr. Moses' request for that 21 information, a customer list? 22 Yes, I believe this was the -- yes, this Α. 23 was a request they sent us. 24

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Q.

All right. Now Mr. Moses' request,

Exhibit 3, the second paragraph of the request,
Mr. Moses' e-mail says therefore, any services
provided to entities such as concessions stands,
restaurants or hotels would be outside of the
exemption, and certification would be required
before telephone service can be provided.

Do you see that?

A. Yes.

- Q. If you look at Exhibit 2, are there any concessions stands to whom the County provides telephone services or offers telephone services?
- A. Yes, there's some -- there seems to be some concessions here.
- Q. Okay. Cafe Versailles, the ice cream place --
  - A. Cafe Versailles, Duty-Free, et cetera.
  - Q. Those would clearly not be airlines?
- A. That's right.
- Q. Did you have a discussion with Mr. Moses at any time or anybody with the P.S.C. concerning the P.S.C.'s position that concessions stands, restaurants, hotels would need your certification before you could provide telecommunications services to those entities?
  - A. No, we did not.

You just felt he was wrong? 1 Q. He requested from us a list of Α. No. 2 entities, and we provided that. 3 These two e-mails, was that the sum and 0. 4 substance of the communication? 5 As far as I remember, that was it. Α. 6 And you mentioned the process of 7 0. Was that before or after these e-mails? applying. 8 This was, like, two years ago. 9 Α. at the beginning when I started working for the 10 aviation department. 11 Were you personally involved in any Q. 12 discussions concerning whether or not there was a 13 certification requirement from the P.S.C.? 14 Yes, we had conversations, Maurice 15 Jenkins and counsel and other people. 16 And you were involved in some of those 17 Q. conversations? 18 Yes. Α. 19 Do you agree or do you disagree with 20 Mr. Moses' statement in his e-mail that services 21 provided to entities such as concessions stands, 22

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I think this is a -- I read the Florida

restaurants or hotels would be outside of the

exemption, and certification would be required?

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Α.

1 Statutes, and this is an interpretation of Mr. Moses as to the Florida Statute intent, and I 2 respect his opinion, but it's not what the Florida 3 4 Statutes verbatim, what it says. 5 ο. Have you had the opportunity to review 6 and read at any time the Florida Administrative Code? 8 Α. I'm not sure about that name. Ι 9 don't -- it doesn't ring a bell to me. 10 Let's mark that as Exhibit 4, please. (Plaintiff's Exhibit 4 was marked for 11 12 identification.) BY MR. BLOOMBERG: 13 14 Q. Let me show you what's been marked as Plaintiff's Exhibit No. 4 for the purposes of the 15 16 deposition which is a copy of the Florida 17 Administrative Code, Annotated, Chapter 25-24 and 18 ask have you ever seen that before? 19 Yes, sir. Α. 20 Ο. Is that one of the things you looked at? 21 Α. Yes. 22 Ο. And do you have any training as a

A. Any what?

lawyer?

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Q. Training as a lawyer.

1 | A. No, sir.

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Q. Now, the first sentence of this regulation says that airports are -- essentially I'm paraphrasing -- airports are exempt from other STS rules due to the necessity to ensure safe and effective transportation of passengers and freight; fair paraphrase?

A. Yes.

Q. The second sentence says the airport shall obtain a certificate as a shared tenant service provider before it provides shared local services to facilities such as hotels, shopping malls and industrial parks.

Do you see that?

- A. Yes, I see it.
- Q. And are you providing facilities, shared local services to facilities such as hotels, shops and so forth?
- A. We're not providing service to any shopping malls.
  - O. Hotels?
- A. We're providing service to hotels -there's a management company that manages the hotel
  and it's a pass-through situation. We're not
  making any profit from that.

- Q. So is that why you determined you don't need a certificate?
- A. It was determined that we didn't need a certificate based on the overall interpretation of this paragraph. We're now providing services within the airport. We're not going outside to shopping malls or to outside hotels or any outside the airport property, which belongs to Miami-Dade County.
  - Q. And the hotel belongs to whom?
- A. The hotel building belongs to Miami-Dade County, and we have a management company managing the operation.
- Q. You mentioned that you started the process of applying for a certificate at some point?
  - A. Yes, sir.

- Q. Who decided to apply? Who decided you needed to apply?
- A. I don't believe it was anybody in particular. It was something that it was just decided to -- let's do it -- at the time we were engaged in purchasing the infrastructure from the service provider NextiraOne which was -- they were the owners of all the infrastructure at the time.

That was three years ago.

They owned all the telephone switches, the wiring, the network equipment. They owned everything and we were basically leasing from them that equipment and we were paying them as customers before the service provision to everybody in the airport, both STS customers and Miami-Dade Aviation Department staff.

So as of February of 2002 we concluded negotiations with them to purchase all of that from them and then at that point we became owners of the equipment and, therefore, we were actually the service providers from that point on. Before that it was them. So that at the time it was considered that -- perhaps it was explored and, you know, whether we should get a license or not for STS provisioning and so forth.

Q. So as I understand it, before the sale, the Nextira sale, the decision was that Nextira was -- actually the County's perspective was that Nextira was the service provider?

MR. HOPE: Objection.

- A. Not from the County's perspective. It was the service provider.
  - Q. So therefore, you did not need a

1 | certificate?

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- A. We were not providing the services.
- Q. Now the County is providing the services; is that correct?
  - A. Now the County, yes, is providing the equipment. We own the equipment.
  - Q. You own the equipment and Nextira is a subcontractor?
    - A. Is a subcontractor.
  - Q. Is it still your position now that the County does not need a certificate?
  - A. It was -- the position of the Miami-Dade Aviation Department at this time is that the airport is exempt from obtaining a certificate.
  - Q. All aspects, regardless of who the end-user is, the airport is exempt from obtaining a certificate; is that correct?

MR. HOPE: Objection to form.

- A. It's exempt because the tenants are located in the airport property and the airport belongs to Miami-Dade County. We're not going outside those boundaries.
- Q. Now, do the tenants use the phones, for example, to make calls outside?
  - A. Through BellSouth lines, yes. In other

words, we buy services from BellSouth to go into a public network. The minute the connection goes to outside the airport to the public network, that is services provided by BellSouth and another carrier.

O. Correct, but the County bills for those

Q. Correct, but the County bills for those services?

MR. HOPE: Objection to form.

- A. We get billed by BellSouth and then we in turn bill --
  - Q. The customer?

- A. -- the customer.
- Q. Attached to Exhibit -- David has it.

  MR. HOPE: 2.
- Q. The customer list, Exhibit 2, that's as of February 3rd -- February of 2003?
  - A. Um-hum.
- Q. To your knowledge, is that list accurate today or has it changed?
- A. To my knowledge, it was accurate at the time it was published. Since then some people have gone out of business and we may have added a couple more people -- more customers but, you know, it's pretty much --
- Q. Would you know, for example, by looking at this list who's out of business or who's been

1 added? No, not right off the top of --The list has what I would call four Ο. 3 categories; is that airlines, government agencies, 4 concessions/others, management companies. 5 Is that the way the County maintains a 6 list of its customers, in those categories? 7 This is the list. We don't have any Α. 8 other way to maintain it. This is just for our own 9 differentiation, if you want to call it that, of 10 the different types of people that we serve. 11 And are the same telecommunications Q. 12 services available to all of the customers; 13 regardless of whether they buy them all, are they 14 all available? 15 Yes, sir. 16 Α. Are all the services available? 17 18 Α. Yes, sir, they are all available. all of them use the services. 19

- Right. I could pick services 12 and 4 Q. and somebody else could pick 23 and 5?
  - Α. Yes.
  - But they're all available to everybody? Q.
- Yes. 24 Α.

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(Plaintiff's Composite Exhibit 5 was 25

marked for identification.) 1 BY MR. BLOOMBERG: 2 Are tenants of the airport required to 3 purchase any telecommunications services from the 4 5 County? 6 Α. No, sir. They're free to go anywhere they want 7 0. 8 to? 9 Α. They're free to go anywhere they want 10 to. And if they go somewhere else, they 11 0. 12 wouldn't use the County facilities? Α. That's correct. 13 So would it be fair to say that the 14 Ο. County is in competition with other 15 telecommunication providers at the airport? 16 MR. HOPE: Objection to form. 17 We -- yes, we are basically there to 18 Α. provide them services, if they want us to provide 19 them services. If not, they go to any company they 20 21 want. 22 Ο. Right. And the County charges for these services? 23 24 Α. Not if they go to another company. 25 If they go to the County --Q.

- A. If they go to the County, we charge them just like BellSouth would charge them for the services.
  - Q. The County engages in the business, so to speak --
    - A. Yes, sir.

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Q. -- attempting a profit-making enterprise?

MR. HOPE: Objection to form.

- A. Yes, sir.
- Q. At least you hope it is?
- A. We're losing money right now, but we're hoping to make money.
  - Q. Like lots of people.

Let me show Composite Exhibit 5 for purposes of the deposition which is a series of papers that were produced by the County on a response to a request for production.

Let me first ask you to take a look at the staff and we'll go through them and find out what you know about them.

- A. Are we going to take this one by one?
- Q. Probably.
- A. Okay.
- Q. Looking at the first page which bears a

number at the bottom of 000001, can you tell me what that is? Do you recognize that handwriting?

- A. It is my handwriting.
- Q. Oh, good.

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- I was in contact as part of that process Α. of discovery, if you want to, whether we needed a license or not to be an STS provider, we were in touch with Al Robinson, which is the IT counterpart -- my boss' counterpart -- no, I'm sorry, he's my counterpart at the Orlando Airport and he -- according to his information, he was involved in a lengthy process to determine exactly the same thing, whether Orlando should get a license or not to provide STS services, and he had attended many meetings with the Public Service Commission and other entities, and he was one -his opinion on the matter when I talked to him was that we did not need a license just as Orlando did not need a license and they're providing services to tenants of the Orlando Airport, including shops and things located within the airport.
- Q. All right. So he reached that conclusion?
- A. He reached -- I don't know how he -- whether he reached the conclusion or somebody at

the P.S.C. alone reached that conclusion. As I said, he was actually more involved than we were with the P.S.C. in these matters.

- Q. But he told you that Orlando --
- A. Right.

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- Q. -- had reached a conclusion --
- A. Right, that Orlando was providing services without any licensing requirements.
  - Q. And at the top of the page is a date 12/10/01, presumably the date you spoke with you him or the --
    - A. This was, right.
  - Q. These are your notes from a conversation with Mr. Robinson?
- A. I try to date every paper I write on so I know.
- Q. It's a good practice.
  - And 25.4 which is 25.4 public law --
- A. It's probably the Florida Statute
  paragraph. I imagine that's what it is. I don't
  recall it.
  - Q. The next page which has the number 000003 on the bottom appears to be a fax cover sheet to Myra Bustamonte.

Is that from you?

	3					
1	A. Yes, that's my handwriting.					
2	Q. Do you recall when you sent this?					
3	A. No, I don't recall.					
4	Q. Down the Page 0002, which is the fourth					
5	page of the exhibit, do you recognize that					
6	handwriting?					
7	A. Yes, that's mine.					
8	Q. And what is that? What are those notes					
9	from?					
10	A. This seems to be a part of the process					
11	that we were going through when we were trying to					
12	purchase the Nextira's equipment and infrastructure					
13	in order to also become the owners of all the					
14	infrastructure.					
15	Q. Would these notes in point of time be					
16	after the notes of your conversation with					
17	Mr. Robinson, to the best of your recollection?					
18	A. It's hard to say because this is					
19	December '01 and we were involved in this process					
20	with NextiraOne probably for a good six months					
21	before February of 2002.					
22	Q. All right. Now obviously there are					
23	references to the P.S.C. on this particular page?					

- But the reasons I stated before was that A. Nextira was the provider of the service and  $\ensuremath{\text{now}}$

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we're engaged in buying the infrastructure so we will become the providers of the service. So obviously that was one of the questions that needed resolution.

Q. As I understand it, in light of the fact that the County was going to be the service provider, you had to make a decision whether the County now because of the change in circumstances needed to obtain a P.S.C. certification?

MR. HOPE: Objection to form.

A. That's right.

- Q. Now go to the page that starts with No. 6. It appears to be a series of pages that contain a draft of an application.
  - A. Yes, I remember this.
- Q. Who was in charge for your department of that process of filling out this paperwork?
- A. In charge is -- I'm not sure who was in charge. I'm not sure at this time there was nobody in charge. It was just a process that the application was requested. I'm not sure who did it. It could have been me or somebody else. This is not my handwriting. It looks like one of my -- Maria Perez, the supervisor that worked for me, but it was just basically a draft of how to fill the

application and what information was going to be required and to start the process.

- Q. And that handwritten draft goes from Page 6 to Page 16?
  - A. 16, right.

- Q. And Page 17, whose handwriting is that?
- A. That's mine.
- Q. All right. And that's dated 10/26/01?
- A. Um-hum.
- Q. What are those notes of?
- A. These are -- these are my notes. Looks like putting down a conversation that I had with some gentleman that the name's above.
- Q. And I guess the paragraph below the names, does that paragraph recognize distinction between public transportation and hotels and shops, et cetera? What was the purpose of putting that document --
- A. This is what this -- one of these people that I spoke to, and I don't know what their titles are or what their -- you know, whether they have the authority to interpret, but this is what they told me as far as the subject matter.
- Q. The third name is that fella Moses who the e-mail is from?

A. Yes.

- Q. And you wrote down MIA is going to provide service not related to public transportation (hotels, shops, et cetera). We need to file applications.
- A. Obviously somebody -- one of these three people made that statement and I wrote it down.
- Q. Right. You wrote it down and that's consistent with, as you understand, at least the language of the Florida Statute?
  - A. Not necessarily.
  - Q. Okay.
- A. Again, we're interpreting it -- if it's not in the -- in the airport -- outside the airport property, you can have a hotel half a block away or a shopping mall half a block away. That's what the interpretation is that we have given this.
- Q. Do you know why -- I don't know if you can answer the question, but what is significant or not significant about filing the application?

  Would there have been a problem to file the application?

MR. HOPE: Objection to form.

A. Just -- it's just more time wasted that we don't have.

1	Q. Well, did you ever fill out an						
2	application?						
3	A. Well, to the extent you saw the exhibit,						
4	the previous exhibit.						
5	Q. All right. Let me ask you to go to the						
6	next page which is I'm sorry the page that						
7	starts with 20.						
8	A. Okay.						
9	Q. It appears to be a typed version of the						
10	application, is it not?						
11	A. Yes.						
12	Q. So you actually went and filled out the						
13	application?						
14	MR. HOPE: Objection to form.						
15	Q. The department actually filled out the						
16	application?						
17	A. We filled out it seems to be the						
18	typed version. Without reading every page, I can't						
19	tell you. But yes, we did type out the						
20	application. It was an attempt to file the						
21	application.						
22	Q. But never filed it?						
23	A. Right.						
24	Q. Was there somebody within the department						
25	or somewhere else within the County, to your						

knowledge, who made the ultimate decision that said 1 we are not filing this application? And if it was, who was it?

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- The decision was made not to file it? Ι don't know exactly who -- whose decision was it. It was communicated to me that we're not filing it or the airport wasn't filing it, and that was the extent of that.
  - Who communicated that to you?
- I don't recall who communicated it to Α. me.
- During the process in which there were Ο. discussions about whether or not to file the application, who did you talk to about that subject matter?
- I talked to my boss Maurice Jenkins, I talked to counsel, I talked to -- you mean as far as within the airport department?
  - Right, within the decision-making group. 0.
- I think that's basically it, as far as me up. From me down it's -- you know, I discussed it with the person that filled out the draft. basically it was just a discussion with my boss and counsel.
  - But you don't know who actually made the Ο.

ultimate decision?

A. No, sir. For what it's worth, I do recall that the opinions of the process that Orlando Airport went through has some weight that I communicated to -- with people involved in the discussion at MDAD as far as not requiring a license.

Q. Right.

You were sort of the investigator --

- A. Right.
- Q. -- and found out information --
- A. I was putting together the information --
  - Q. -- and passed that on?
- A. Passed it to the higher authority to make a decision one way or the other.
- Q. Do you know of any airports within the state that have actually made application?
- A. I believe I spoke to the folks at the Tampa Airport, and they told me that they had applied but they were not providing the services. So they really didn't know -- they didn't seem to be very knowledgeable about the whole thing.
  - Q. Any other airports, to your knowledge?
  - A. Those are the only two that I really had

contact with. As I said, the Orlando folks seemed to be very knowledgeable about the process. They 2 had been in it for a while and they were deep 3 into --Have you had any communications with the 5 Ο. Public Service Commission since your e-mail to 6 Mr. Moses back in March? 7 Α. No, sir. 8 Verbal? Any verbal communications? Q. 9 None that I recall, no. Α. 10 Do you know if Mr. Jenkins has had any 11 Q. contact or discussions with the Public Service 12 Commission since mid-March of 2003? 13 I'm not aware of any, but then he 14 doesn't tell me everything. 15 Nobody's told you that? 16 Q. Α. Right. 17 You can put that packet away, fold it Ο. 18 19 up. Are there any other entities, to your 20 knowledge, individuals or entities that provide 21 telecommunications services to tenants at the 22 airports within the County? 23 Define entities. You mean other Α. 24

companies?

1	Q. Other companies, yes, businesses.						
2	A. Sure. There are many.						
3	Q. Who?						
4	A. BellSouth, MCI, there's we're not						
5	the tenants do not let us know who do they do						
6	business with as far as provisioning their						
7	telecommunication services. So they could be						
8	almost anybody providing services.						
9	Q. The ones you provide services you know						
10	you provide service to?						
11	A. Right.						
12	Q. But you don't know who provide services						
13	to the other						
14	A. Yes.						
15	Q. But you do know there are other entities						
16	out there that provide services?						
17	A. Yes. Within their leasehold, they can						
18	get services from anybody they want to. They don't						
19	even have to tell us who.						
20	Q. Would you classify those services as						
21	services similar to those that the County provides?						
22	MR. HOPE: Objection to form.						
23	A. I cannot really tell whether the						
24	services are you can say similar. They may or						

may not -- they may be more or less what we

1 provided but they're of the same nature.

- Q. Right, voice and voice network.
- A. Voice and network, right.
- Q. Does the County compete with these other entities for the business out there?
  - A. Yes, sir.

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- Q. Are you aware of situations where a potential customer of the County chose to go with BellSouth or MCI or some other entity?
  - A. Yes, sir.
- Q. And they've told the County we're going elsewhere?
- A. They don't tell us. They just do it. Most of the time before they even come to the airport they've already made plans to go with somebody else.
- 17 (Plaintiff's Exhibit 6 was marked for identification.)
- 19 BY MR. BLOOMBERG:
  - Q. Let me show you what's been marked as Exhibit 6 for the purposes of the deposition and ask you first if you can tell me what it is.
  - A. It looks like a work order cover sheet -- a work order, work description, the work order.

Q. I mean it's a form that's used by the County?

- A. Yeah, it's used by NexiraOne basically to transmit the work order information to perform work for the tenants or communicate with us for that.
- Q. Up at the top it says work order processor-TSR remarks. Do you know what TSR means?
- A. TSR number, I don't really know what that stands for, but it's just a number of the work order. It could be just the name of the system that produces this.
  - Q. It's an identifying number of some sort?
- A. An identifying number for the work order.
- Q. Down in the remarks it says cancel as per Holly. Do you know somebody by the name of Holly out there?
- A. Holly is the person who works for NextiraOne and she's the one -- the person that does the marketing to get customers to come to our -- to provide -- to let us provide the services.
- Q. This one says cancel as per Holly, customer opted to use BellSouth?

A. Right.

- Q. Which would indicate to you that this particular customer, and we don't know who it is, it's been redacted, but has chose to use BellSouth as its provider as opposed to the County?
  - A. That's right.
- Q. Below that it says provide quote, install one analog line in room -- whatever the room number is. Analog line is a voice line?
- A. What happens is everything that

  NextiraOne does for us, they require permission,

  which is a work order to do whatever.
  - Q. Permission from whom?
- A. From MDAD, from the aviation department. They work for us. We pay them for this.
  - Q. Okay.
- A. So this was a work order that was issued, seems like, for them to provide -- to go out to the customer and provide a quote. Sometimes you need to install a wire or do some work to provide the service.

So she went ahead and tried to give this customer a quote, whoever the customer was, and when she got there the customer had already made arrangements for BellSouth to provide the service.

So this is just basically cancelling the work order.

- Q. So in this case BellSouth was apparently providing a similar service?
- A. The customer picked BellSouth as a service provider which is the same service we could have provided.

MR. HOPE: Objection to form.

(Plaintiff's Exhibit 7 was marked for identification.)

## BY MR. BLOOMBERG:

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- Q. Let me show you what's been marked as Exhibit 7 for the purposes of deposition and ask if you recognize that document.
  - A. Okay.
  - Q. Have you seen it before?
  - A. I'm sure I have.
- Q. What is it?
  - A. It seems to be telling the customer -the tenants of the airport about services that
    would be provided in addition to the ones that were
    provided before.
  - Q. Now, is there a change in services -- I know there was a change with Nextira in February 2002. Was there a change in services

1 provided after the 2002 agreement?

A. Not really. All we did was take over their operations. Whatever services they were provided before, we were going to provide.

However, STS, as we see it, is not only services that Nextira provides. We're calling basically STS anything that the airport can provide, even outside the telecommunications arena.

They may need what they call a FIDS monitor to provide flight information and things like that in their back office and we -- the airport -- to provide service to all the airlines and everybody, unless there -- we can provide anything they want at a price.

- Q. Okay.
- A. I think it's our responsibility and also the way to --
  - Q. Make money?
  - A. -- get some money for the airport.
- 20 Q. Right.

The MDAD is in the telecommunications

22 business?

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MR. HOPE: Objection to form.

A. MDAD is in the business of lowering the landing fees to the airlines as much as possible by

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1	producing revenue in any way we can.						
2	Q. To the County?						
3	A. To the County.						
4	Q. Making money without taxing people?						
5	A. Yes, that's right.						
6	(Plaintiff's Exhibit 8 was marked for						
7	identification.)						
8	BY MR. BLOOMBERG:						
9	Q. Did the County or MDAD or anybody						
10	prepare a marketing plan?						
11	A. Yes. We requested from NextiraOne after						
12	we purchased their infrastructure that they would						
13	prepare a marketing plan on our behalf.						
14	Q. To go out and market to tenants of the						
15	airport						
16	A. Yes.						
17	Q airports?						
18	A. Um-hum.						
19	Q. Let me show you what's been marked as						
20	Plaintiff's Exhibit No. 8 and ask you if that is a						
21	copy of the marketing plan.						
22	A. Yes.						
23	Q. And the first page there's handwriting						
24	on it. Do you recognize the handwriting?						
25	A. This is my boss' handwriting.						

1	Q. Both of them? Both the page to							
2	Simone							
3	A. Yeah, Simone is his secretary and Pedro							
4	is me, so he was writing notes to discuss this with							
5	me. He wasn't happy with it.							
6	Q. If you sort of skim the pages, you'll							
7	see some handwritten notes or some handwritten							
8	comments. Is all of that handwriting Mr. Jenkins'							
9	handwriting, to your knowledge?							
10	A. It looks like it is, yes.							
11	Q. If you go to Page 7 of the report which							
12	bears the number 000165 on the bottom,							
13	Section 2.2.1 Strengths, it says knowledge. Our							
14	competitors are Reeboks, and then the handwritten							
15	note, Regional Bell Operating Company							
16	A. RBOX.							
17	Q. RBOX, Reeboks							
18	A. That's an industry thing.							
19	Q. You're right. Regional Bell Operating							
20	Companies, whose handwriting is that? Is that							
21	Mr. Jenkins', to your knowledge?							
22	A. That could have been me just to clarify							
23	what the name meant.							
24	Q. And BellSouth is one of those RBOX;							

correct?

1	A. Yes, sir.						
2	Q. So then this marketing plan						
3	acknowledges, does it not, that BellSouth and MDAD						
4	are competitors in this venture or in this						
5	business?						
6	A. Correct. Actually, this term is out of						
7	date. The person that wrote this is talking like						
8	some many years back.						
9	Q. Right.						
10	A. The correct term is						
11	Q. Right.						
12	A. But it means that.						
13	Q. BellSouth?						
14	A. BellSouth or any other service provider.						
15	Q. Are you familiar with it as it relates						
16	to what's going on at the airport? Are you						
17	familiar with the Miami-Dade County, Florida Home						
18	Amendment Charter as it relates to the operation of						
19	this kind of this business? Have you ever looked						
20	at it?						
21	A. As it refers to the operation of the						
22	airport?						
23	Q. The telecommunications business at the						
24	airport.						
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A. No, I can't say that I'm --

1 (Plaintiff's Exhibit 9 was marked for identification.) 2 BY MR. BLOOMBERG: 3 Let me show you what's been marked as Q. 4 5 Exhibit 9 for purposes of the deposition and ask you to turn to what would be Page 17 of that -- no, 6 I'm sorry -- Page 17, the bottom of Page 17, No. 14 on that page -- actually, I'm sorry, you've got to 8 go to Page 16, Section 101 first. 9 MR. HOPE: Could we just go off the 10 record for a second. 11 MR. BLOOMBERG: 12 Sure. (Discussion off the record) 13 (A break was taken.) 14 15 BY MR. BLOOMBERG: Start at Page 16, 101, Subparagraph A, 16 the powers. And then turn over to Page 17, No. 14, 17 at the bottom of the page. And if you would read 18 that for me. 19 20 Α. Regulate control --21 Ο. To yourself. 22 And then if you go over to, I guess, 23 sub B on Page 18 --Α. Right. 24 -- which is the one in the bracket, if 25 Q.

1	you	would	read	that	to	yourself.
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A. Okay.

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- Q. Are you familiar with those provisions 4 at all?
  - A. I have seen this paragraph before.
  - Q. Paragraph B?
  - A. Yes.
    - Q. Where did you see it before?
- 9 A. I've seen it in some of the 10 correspondence.
- 11 Q. All right.
- 12 A. It looks familiar to me. That's what 13 I'm saying.
  - Q. Were you ever asked by anybody to offer opinions concerning the meaning of subparagraph B and how it affected or how it impacted on what MDAD was doing at the airports?
  - A. No, sir.
  - Q. As the person involved and the chief of the telecommunications unit, is MDAD operating a telephone utility at the airport?
    - A. It's operating -- it's providing telephone services at a County-owned facility.
      - Q. Is it a telephone utility?
      - A. The word utility, it's -- I'm not sure

that it applies. Is every vendor that provides services a utility? I'm not sure that definition is correct.

- Q. How would you define telephone utility as somebody who's been in this business --
- A. It's a regular entity like Florida

  Power & Light, the water company, which is the way

  BellSouth used to be. It still is a carrier

  preference. I mean BellSouth has some rights and

  duties different than any other vendor because it's

  still the carrier of last resort. They have to

  provide phones and ground lines to the corner even

  though it takes a lot of money to run the wire and

  not make money out of it. Nobody is forced to do

  that except BellSouth.

so Bellsouth in that sense, the way I interpret it, is a utility or maybe the way everybody interprets it. And just like the power company and so forth because they're regulated. And we're not regulated in that sense and neither are the other vendors who provide those services.

- Q. Now other vendors are regulated, also; correct?
- A. Not the other vendors, no. BellSouth is; the other vendors are not.

1 Q. MCI is not regulated? Not to the extent that BellSouth is. 2 Α. 3 Q. Not at all? Α. Well, I don't know what you call regulation. I'm saying not to the extent that 5 6 BellSouth is regulated. I don't consider MCI a utility, but I consider BellSouth a utility. that's just me. 8 Now, if the County -- I realize this is 9 10 a hypothetical -- but if the County had made the determination that it had to submit the application 11 12 to the Public Service Commission, if you had made 13 that determination when you had those discussions, would you consider the County a utility? 14 15 Α. No, sir. MR. HOPE: Objection to form. 16 17 Q. Even though it was regulated, you 18 wouldn't consider it a utility? 19 MR. HOPE: Objection to form. 20 A. That's not a regulation. That's just 21 the license to perform the duties.

utility, is the only telephone utility in the state

MR. HOPE: Objection to form.

understand your distinction, BellSouth is a

All right. Just to make sure that I

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Ο.

of Florida or at least within this region because 1 2 it is --There's 29, I believe. Α. 3 29 what? Q. 4 Utilities in the state of Florida as far Α. 5 as BellSouth. 6 Because of the scope of regulation? Ο. 7 Because they're the carrier of last Α. 8 resort in the area in which they serve. 9 Do you have any idea why the charter 10 uses the phrase the County shall not operate a 11 telephone utility? I realize you didn't draft the 12 charter provision, but have you ever had a 13 discussion with anybody as to why that phrase is 14 there? 15 MR. HOPE: Objection to form. 16 I have no idea why that's there. Α. 17 Correct me if I'm wrong, we've already 0. 18 gone through the fact that apparently it may not be 19 the exact same service, but BellSouth, for example, 20 offers similar services to tenants at the airport? 21 MR. HOPE: Objection to form. 22 We provide services to the tenants of Α. 23 the airport which is a County-owned facility. 24

Ο.

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I'm just asking if BellSouth offers

1 | similar service to those tenants.

A. Yes, they do.

- Q. And is the airport a territory in the County?
- A. The airport is a County-owned facility. That's a legal interpretation. I don't believe we consider the airport to be a territory. It's a County-owned building or facility. I'm not an attorney. Again, my opinion. But if you ask my opinion, I would consider territory a neighborhood, West Miami, Coral Gables; those are territories.

A County-owned facility, I don't consider that to be a territory, but that's my interpretation.

- Q. Why not?
- A. Why not? It's just the definition that -- the meaning that I attach to the word.
- Q. What meaning do you attach to the word territory?
- A. A territory is a more -- it's not something that you own. It's something that is owned collectively by other folks, collectively or independently, and there are certain amounts of legal control over that territory but that's -- the Miami International Airport is an owned facility by

the County. We don't own Coral Gables, the County doesn't own West Miami, but they own the Miami International Airport.

And if I could go further, I would probably say the intent of this was basically to reassure the utilities that we would not complete, we meaning by Miami-Dade County will not compete with them to provide services to neighborhoods and other neighborhoods that would be competing with them.

- Q. Miami International Airport is within the physical geographic boundaries of Miami-Dade County; is that a fair statement?
  - A. Yes, sir.
- Q. As are the two other airports, Tamiami and Opa-Locka, to which the County provides similar services?
  - A. Yes.

- Q. Does the County provide telephone services at other locations, to your knowledge, within the geographical boundaries of Miami-Dade County?
- A. Miami-Dade County has telephone equipment and network equipment similar to what's in at the Miami International Airport only in

1 | County-owned facilities.

The County does not provide services to buildings and -- or -- that have nothing to do -- or tenants that have nothing to do with the government operation.

- Q. Correct me if I'm wrong, are those facilities serving the County itself?
  - A. It's serving the County employees.
  - Q. The County employees?
- A. And by the way -- and then we'll connect to BellSouth for the outside --
- Q. I understand that. But what I'm asking you is other than at the airports, does the County provide telephone service, for example, to people or entities other than County employees anyplace else within the County?
- A. Not to my knowledge. It's no different than the owner of this building having their own telephone switch and providing dial tone to people that live in the building.
  - Q. I'm just saying --
  - A. That's the extent, as far as I know.
  - Q. I'm just trying to understand.
- Let's do it this way. We've agreed earlier in the deposition that MDAD is engaged in

what it hopes to be a profit-making enterprise by 1 providing telecommunication services to tenants of 2 3 the airport? Α. Yes. MR. HOPE: Objection to form. 5 Are the airports, to your knowledge, Q. 6 that we talked about the only places within the 7 geographical boundaries of Dade County where a 8 county agency is attempting to make money by 9 providing telecommunications services? 10 MR. HOPE: Objection to form. 11 To the best of my knowledge, yes. 12 Α. 13 0. Right. All other facilities where the County 14 has telecommunications services, it is being 15 provided to County employees in a nonprofit-making 16 17 enterprise? Objection to form. MR. HOPE: 18 To the best of my knowledge, yes. Α. 19 Were you ever involved in a discussion Ο. 20 at any time as to whether or not the County needed 21 to obtain a majority vote of electors before it 22 could engage in this kind of business? 23

In any discussions concerning that

Was I involved?

Α.

Q.

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subject. 1 No, sir. Α. MR. HOPE: Objection to form. 3 To your knowledge, has the County ever 4 0. in the past sought voter approval to engage in some 5 sort of power or telephone business? 6 MR. HOPE: Objection to form. 7 I can't -- I can't recall. I don't Α. 8 9 remember. (Plaintiff's Exhibit 10 was marked for 10 identification.) 11 BY MR. BLOOMBERG: 12 Show you what's been marked as 13. Exhibit 10 for the purposes of deposition. 14 ask you to take a look at it. Let me know after 15 you've had a chance to read it. By the way, for 16 the record -- and I don't mind that Mr. Garcia is 17 writing on it, but the little yellow scribble is 18 Mr. Garcia's. He just wrote on the top of the 19 exhibit. I don't mind at all --20 Is that a problem? 21 MR. HOPE: No, he's just noting because 22 this is the original. 23 Well, it's not the original. 24 Q. Α. I'm sorry. 25

1	Q. I don't mind. No problem. I just want
2	to make sure so that at some point when we go back
3	we know where it came from.
4	A. Yes.
5	Q. Before I go to the document, was there a
6	vote of the electors of Dade County taken to
7	approve or to allow MDAD to engage in this
8	telecommunications business at the airport?
9	A. Not to my knowledge.
10	Q. The memorandum which bears the
11	No. 000453, dated March 5th, 2002, it's to Maurice
12	Jenkins from David Hope.
13	Have you seen that before?
14	A. Yes, I have.
15	Q. When did you see that?
16	A. I can't say exactly, sometime after it
17	was written.
18	Q. Do you know what precipitated that memo
19	or why that memo was written?
20	A. To my recollection, was due to
21	objections of BellSouth to MDAD providing
22	telecommunications services at the airport.
23	Q. Did you have any discussions with
24	anybody concerning the memorandum, Exhibit 10?

This is my concern in this memorandum.

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A.

1	Q. For the subject matter of the
2	memorandum?
3	A. I don't recall specifically having any
4	meetings or any discussions on this matter, no.
5	MR. BLOOMBERG: All right. Why don't we
6	take a break for about ten minutes or so
7	before we get into this stack of documents.
8	(A break was taken.)
9	BY MR. BLOOMBERG:
10	Q. Mr. Garcia, are you familiar with an
11	agreement between Miami-Dade County, Florida and
12	Nextira that was entered into early February of
13	2002?
14	A. Yes, sir.
15	Q. Were you involved in the preparation, if
16	you will, of that agreement?
17	A. Yes, I was.
18	Q. What was the general purpose of the 2002
19	agreement?
20	A. The purpose was to acquire from
21	NextiraOne the infrastructure that they had at the
22	airport that they own at the airport to provide
23	telecommunications services, including the
24	telephone switches, network equipment and the
25	wiring infrastructure existing at the airport.

1	Q. What do you mean by the term
2	infrastructure?
3	A. Infrastructure is all basically the
4	wires that are behind the walls that are running
5	through the airport providing where the information
6	flows to provide the services.
7	Q. Let's go to the 2002 agreement. Had the
8	County been involved in the telecommunications
9	business, so to speak, at the airport prior to
10	that?
11	MR. HOPE: Objection to form.
12	A. The County was basically a customer of
13	NextiraOne prior to that. We were their customers
14	as far as they were providing us the services along
15	with the services they were providing to other
16	tenants of the airport.
17	Q. Before February of 2002 was the County
18	providing in any way telecommunications services to
19	other tenants at the airport?
20	MR. HOPE: Objection to form.
21	A. No.
22	Q. Strike that.
23	A. Nextira was providing the services. We
24	were getting I believe it was a 10 percent

commission on the services provided to other

1 tenants of the airport other than the aviation department.

- Was that just for allowing Nextira to Q. provide it?
  - Α. Yes.

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- Did Nextira provide those services Ο. pursuant to an RFP, or how did Nextira get to the airport to provide those services? What was the arrangement?
- This was a contract that existed, I think, prior to -- ten years prior to me starting there. I'm not sure how it was awarded. I presume it was a process of an RFP at the time. It wasn't even Nextira. It was Williams. It changed names a few times after that. So in any event, this has been going on for over ten years they've been there providing the services, as far as I know.
- Let me make sure I understand this. 0. qυ until 2002 or February 2002, Nextira or its predecessor, whoever it may have been, provided telecommunications services to tenants of the airport?
  - MR. HOPE: Objection to form.
  - Α. To some of the tenants.
  - 0. Some?

A. Including the Miami-Dade Aviation

Department.

Q. Did Miami-Dade County receive some sort

of commission or payment from Nextira or its

predecessor prior to February 2002?

- A. We received, I believe, 10 percent of the gross for allowing them to provide the service.
- Q. Did Miami-Dade County pay Nextira to provide services to the County, or did the County get those services for free?
- A. We paid them through the nose for the services that they provided us.
- Q. So on one hand the County was getting 10 percent or roughly 10 percent of what Nextira got from other tenants but also the County was paying?
- A. We were paying and we were paying a lot more than what we were getting for the services.
- Q. All right. And in February 2002, pursuant to this agreement with NextiraOne, the County became the provider and Nextira became, if you will, a subcontractor; is that a fair characterization?
  - A. That's correct.
  - Q. So there are Nextira employees now who

still work at the airport --

Yes.

A.

- Q. -- and who, in essence, report to MDAD?
- A. Do not report to MDAD -- well, they have their own organization. The manager is Pedro De Camillo and they in turn are basically -- we have a subcontractor relationship.
  - Q. Okay.
- A. We don't report, you know, in the sense of -- in an organization chart to us, but they basically are accountable to us for what they do. If they do what we tell them, we pay them.
- Q. And they get paid for the services that they provide?
  - A. That's right.
- Q. What, if you know, was the genesis that led up to this February 2002 agreement? How did it come about? Where did it start? Where did it come from?
- A. I don't know who started it. That was done before I came to work at the airport. But it was a business decision, basically. It was -- we been -- they were charging the airport a lot of money for the services that we were getting, and it was decided that -- by analyzing the situation that

if we could enter into the right kind of agreement with them and buy the infrastructure that it would be a better business deal for the airport, plus we wanted -- the airport wanted to have control over the infrastructure at the airport instead of depending on an outside vendor to decide what we could do or not do.

- Q. Were you asked at any time to perform any kind of evaluation, you personally asked for any kind of evaluation, any kind of analysis? Were you involved in any way in the loop, so to speak?
- A. Yes, I was involved since the time I started working there.
- Q. And I assume, correct me if I'm wrong, that as most things with the County, it went through a resolution process to get approval?
  - A. Yes.

(Plaintiff's Exhibit 11 was marked for identification.)

## BY MR. BLOOMBERG:

Q. Let me show you what's been marked as Exhibit 11 for deposition which purports to be a memorandum from Manager Shiver to the Board of Commissioners dated January 29, 2002 and ask if you've seen that before.

- A. Yes, I've read a lot of this stuff, at least scanned through mostly.
- Q. Were you involved in any way in the preparation of that memorandum?
- A. Indirectly as far as providing information, I directly did not write this memo. Whoever put this thing together when they needed technical advisement as to the wording or some of the things, I probably provided some of this information.
- Q. The first paragraph, let's start with the first paragraph.

What does the acronym CUTE stand for?

- A. It's Common Used Terminal Equipment.
- Q. What is that?

A. This is the system that the airlines use to, again, basically to provide the ticket information, the reservations, print the boarding passes, the bag tags and even the tickets they print at the counter when you go check in at the flight.

And what it is is a system that acts like a traffic cop, and it allows the common use of counters and gates at the terminal, more important the gates. In other words, what the equipment does

1 is there's equipment there, your Delta Airlines, you -- let's say you're ABC Airlines. You have one flight a day. You don't want to rent that counter the whole day. You have a flight and you need it to for three hours in a day.

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So you come in and this CUTE, when they belong to that system, they can use the system to log into their own -- into their own system which could be located in Brazil, and they log into their own system through the CUTE, and then when they finish, they log out and they move out and this terminal can be used by XYZ Airlines to do the same thing and it's not a dedicated gate for the airline but it could be used for other airlines.

- Ο. It's not like American who has 35 dedicated --
- Α. American has dedicated counters. They're not on CUTE. They have their own system, proprietary system.
- So CUTE, as I understand it, is Q. something that would be used mostly by the smaller airplanes to go from gate to gate, so to speak?
- Α. Mostly, yes. It gives basically the airline gate assignment without having to say oh. no, you can't assign a plane coming for this gate.

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This is only for this airlines or that airlines. 1 2 Q. I understand. But there are four points in the first 3 4 paragraph and I'll paraphrase, and if I'm wrong, 5 please tell me. 6 MDAD or the County was going to acquire 7 the equipment? 8 Α. Yes. And that was all of the equipment 9 Ο. 10 related to the telecommunications business that 11 Nextira was doing at the airport? Α. All the equipment that Nextira owned at 12 the airport, yes, it belongs to the airport now. 13 14 Ο. And for \$6 million plus which is going 15 to be paid over five years? 16 A. Right. 17 Prior to the agreement, Nextira owned the equipment; is that correct? 18 19 Α. Yes. What kind of equipment is this? 20 Q. It's telephone switches, the telephone 21 Α. instruments that people use to make phonecalls, the 22 23 network equipment behind the scenes, supplies, routing switches, all the wiring inside the airport 24 to provide the services, the outside cables 25

connecting the different buildings, the CUTE equipment. That's basically most of it.

- Q. And why did the County, if you know, make the decision to purchase the equipment?
- A. It was a business decision mostly and also a way to control our own infrastructure at the airport instead of having it owned by some other vendor.
- Q. Was there any discussion about maybe the County leasing the equipment from Nextira, or was it always going to be purchased?
- A. We were leasing it. That was the mode of operation.
  - Q. Previously?

- A. We wanted to get out of --
- Q. That you wanted to own your own equipment to run your own business --
- A. We were paying a rental for every little jack that you see on the wall, we were being charged like \$2.50 for every jack, for every wire, for every nut and bolt at the airport. It was basically almost an extortion issue.
  - Q. Okay.
- MR. HOPE: Objection to form.
- Q. There was no question.

You can strike the extortion issue.

- A. We were trying to basically improve the situation for the airport because like I said, it was a business decision, and we felt we could do a lot better by getting into a different mode of operation. If we could come up with a nice -- a pack or a proposal, an agreement that would be beneficial for the airport as far as going forward.
- Q. Where MDAD was going to suddenly be able to make money on the operation on the telecommunications operation?

MR. HOPE: Objection to form.

- A. The main issue was not to make money.

  The main issue was to -- let's realize that we were paying for the services that the aviation department staff was using.
  - Q. Right.

A. And that was very expensive the way it was done at the time because of the leasing agreements that we had. The main driving force of all of this was basically having a better deal as far as our own -- getting our own services provided to our own equipment. The whole STS issue of making money -- by the way, we're not making money. We're losing money. The whole issue was just a

consequence of it came with the deal, so to speak. 1 You have the equipment, so now you might 2 as well use it? 3 We have the equipment and we have the 5 staff there, so we could use the staff to provide 6 the service and we were sharing the equipment So the whole thing came along with the 7 anvwav. other thing, but it wasn't the main driving force. 9 Q. Right. 10 The driving force was the economics 11 of --Of getting our own services at a cheaper 12 Α. 13 rate. But it was an economic deal? 14 Q. 15 Α. Right, yes.

- Q. And the outside services of it was there because you had the ability to do it because you were now going to own the equipment?
  - A. I'm sorry, the what?
- Q. The ability to provide services to tenants --
  - A. Right.

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- 23 Q. -- was because --
- A. It was existing already. Nextira
  already had the contracts going and we had the

equipment and we had the people to do it.

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Q. Right.

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So it was just going on with what was Α. there.

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- And the second point in the first Q. paragraph is the resolution of various claims arising out of the ELM Agreement and SATS Agreement, what is that, sir? Can you explain that It's in the middle of the agreement.
- The ELM Agreement was the agreement that the airport had with Nextira prior to the February of 2002. That was the agreement that was used in which we were leasing from them the services.
- Q. Were there disputes going back and forth over that agreement because as a lawyer when I see resolution of various claims, it strikes me that --
- There were some claims being disputed. Α. Again, we felt sometimes -- I don't recall exactly any particular ones but there were -- I know there were issues that we were not happy with, the same way we were being charged for certain things, and there was always some going back and forth on that.
- And the SATS Agreement, what was that? Q. The resolution of claims under the SATS Agreement, what claims are arising out of the SATS Agreement,

1 | if you recall?

- A. I'm not seeing any.
- Q. Yes. It's the second number. It says resolution of various claims arising out of ELM Agreement and SATS Agreement.
- A. I can't -- I don't recall exactly particulars of that, but it's all related to the -- again to some issues of charging and we did not agree with the way it was done.
- Q. And three is the assignment to the County all existing tenant SATS and CUTE agreements entered into by Centel or its successors or assigns with tenants at the airport. That was --
- A. The company's changed the name through the years from Williams to Centel to Nextira to NextiraOne, but it was an internal thing with them, a spin-off for the main company or so forth.
- Q. So pursuant to the agreement you were entering into with Nextira, all of the Nextira customers at the airports were going to become customers of the County?
- A. Yes, sir.
- MR. HOPE: Objection to form.
- Q. How many customers were there back in January of 2002, Nextira customers?

- A. I don't recall the number but it's -- it was probably a little more than the list that you saw because since then the economy went down a little and people went out of business and so forth.
- Q. So it might have been slightly hire than the 2003 list as far as the numbers?
  - A. It's slightly higher than what we had.
- Q. And then No. 4 in this next paragraph is Nextira to become the interim telecommunications and infrastructure manager.

So Nextira's role post agreement was to be what?

- A. Nextira's role was to become basically the provider on our name. They would manage, they will go and fix things. They would market, they would install and they would bill on behalf of the aviation department for these services.
- Q. So in other words, was Nextira now to be paid by you, the County, for work it was going to do --
  - A. That's right.
- Q. -- as opposed to being the actual provider?
- A. That's right.

1	Q. So the County was going to be the
2	provider to the post 2002 agreement, the County was
3	going to provide the services to the tenants at the
4	airport; is that correct?
5	A. Yes.
6	Q. And that was a change from prior to the
7	2002 agreement?
8	A. That's correct.
9	Q. In which Nextira provided services and
10	the County just got a commission for allowing them
11	to do it?
12	A. Right.
13	Q. The next paragraph talks about
14	recommending the board approve the resolution
15	authorizing the purchase of various equipment, and
16	there's seven little Roman numerals.
17	Is that the equipment also referred to
18	in Paragraph 1 or is that additional equipment?
19	A. This basically is supposed to encompass
20	all the equipment that was owned by NextiraOne at
21	the airport needed to provide the services
22	outlined, the telephone, network, CUTE, and
23	whatever else it would provide.
24	Q. And the County needed that equipment

because, in essence, it was going into the

telecommunications business at the airport?

MR. HOPE: Objection to form.

- A. The County needed equipment in order to continue to provide the services that Nextira was providing.
- Q. Because Nextira, it was no longer providing the services, the County was providing the services?
  - A. Right.

- Q. Is it correct that prior to the February agreement, February 2002 agreement, you, the County, was paying Nextira approximately \$7,300,000 a year; is that an accurate statement?
  - A. It sounds right, yes.
- Q. What was the County, if you recall, because you mentioned the County was getting a 10 percent commission, what was the gross amount of that commission, roughly? Do you recall?
- A. It was about \$200,000 a year. The gross was -- I think it was estimated during the negotiations at 2.3 million a year that they received gross. So we were getting 10 percent of that, approximately \$200,000 plus.
  - Q. Right.

But the money that the County was

getting was only a percentage of what Nextira was receiving from the tenants?

- A. That's right.
- Q. Other than the County?
- A. No, no, what we were paying them.
- Q. Separate?

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- A. That was only to the people that was outside, anybody that wasn't part of the aviation department outside the County.
  - Q. Right.

In other words, the County paid Nextira roughly \$7,300,000 for the services that Nextira was providing to the County?

- A. Right.
- Q. And then the County received a couple hundred thousand dollars from Nextira as a commission for allowing Nextira to provide services to tenants at the airport?
  - A. That's right.
  - Q. My numbers could be slightly off but --
  - A. Essentially that's what that is.
- Q. And pursuant to the deal that the County made with Nextira, the County was buying the equipment but was going to receive all the revenue and it was going to pay Nextira for work that

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1	Nextira did?
2	A. That's right.
3	Q. And that Nextira deal David, make
4	sure I don't step over the line because I don't
5	want to go over February 2002 agreement is still
6	in place?
7	A. Is still in place.
8	Q. Right.
9	There is an RFP that's under
10	consideration for a new manager?
11	A. It is in place until I believe the
12	expiration is February 6th of 2004.
13	Q. But the County has an RFP out for a new
14	manager?
15	A. Yes, sir.
16	(Discussion off the record)
17	BY MR. BLOOMBERG:
18	Q. Turn to Page 4 of that agreement just so
19	I
20	MR. HOPE: This one?
21	A. This one.
22	Q. Talks about SATS revenue. Page 4 in the
23	middle of the page.
24	Does that sound about right, the gross
	<u> </u>

revenue under SATS was roughly \$2,670,000?

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1	A. Yeah.
2	Q. So the County got 2,670,000 and paid out
3	7,300,000?
4	A. That's right.
5	Q. Did you or people working with you do
6	any kind of pro forma analysis as to what the
. 7	County was going to receive under the agreement,
8	the 2002 agreement?
9	A. Receive? Well, yeah, the actual
10	the 2.6 million, it would now become
11	Q. It's County money?
12	A. County revenue.
13	Q. Either up or down?
14	A. And then from that you subtracted, you
15	know, the projection was to pay whatever it was
16	agreed to pay Nextira for that. And that was
17	basically the business deal.
18	Q. The money that was to be paid to
19	Nextira, how was that calculated?
20	A. You mean for the equipment?
21	Q. No, I'm saying
22	A. For the monthly fees for them?
23	Q. Yes.
24	A. It was basically a summation of their
25	basic costs for their staff, then the loaded

benefits and anything else that they need for that and then a profit on top of that, plus any other what they call third-party agreements that they had in order to do the business at the airport with all the companies that they needed and then they put a markup on that.

There was also a 14-percent markup on any other subcontractor agreements that they used to provide services. They tag on a profit to that.

And so basically that constituted the --

- Q. All right. So the first year of the agreement, can you give me, if you know -- how did that work out economically, the first year of the agreement, and we just passed over the first year's. Give me your best guess or --
- A. The first year of the agreement, the actual -- okay. As far as the STS business?
  - Q. Right, the STS business.
- A. I believe that the revenue is now, including CUTE and everything else, about 2.4 million.
  - Q. Okay.

- A. And we lost about \$300,000 in the STS part.
  - Q. So you paid Nextira 2,700,000 the first

year? 1 It cost us 2 million seven. 2 Α. Does that include the amortization for 3 Q. the equipment? 4 No, no -- no, the equipment was bought 5 Α. out by a price of \$6 million. This was just 6 7 operating expenses. 8 Ο. All right. And the operating expenses, basically we 9 Α. came out short on the -- just for the STS -- the 10 SATS part which included CUTE or STS. I believe we 11 12 came out short about \$300,000 less the first year. How is the second year going? 13 Q. Α. We just finished the first year as of 14 15 February, so we don't have the numbers yet for March and April. 16 17 Q. All right. But obviously the loss of \$300,000 was a lot better than paying \$7 million? 18 19 Α. Yes, it was definitely. 20 Definitely an improvement? Ο. 21 Α. Yes. 22 MR. BLOOMBERG: Okay. Just so we can 23 keep the record separate, let me mark this as

(Plaintiff's Exhibit 12 was marked for

the next exhibit.

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1 identification.) BY MR. BLOOMBERG: 2 Let me show you what's been marked as 3 Exhibit 12 which purports to be a copy of the 4 Resolution 31.02 which as I understand it is the 5 resolution -- it may not be a complete copy, but it 6 looks like the resolution -- and I'm not trying to 7 8 trick you. It looks like the resolution that 9 approved the February agreement. 10 Do you have a Page 9 there, a handwritten Page 9? 11 12 MR. HOPE: Right. We'll just add that to Page 9. I 13 Q. believe that's the agreement. Yes, the copy didn't 14 15 come out good for some reason. Okay. 16 Α. 17 Does that appear to be the resolution 18 that approved the agreement? Α. Yes. 19 20 (Plaintiff's Exhibit 13 was marked for identification.) 21 BY MR. BLOOMBERG: 22 23 Let me show you what's been marked 24 Exhibit 13 for purposes of the deposition, ask you 25 to take a look at that and tell me if you recognize

1 | it.

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2 A. Yes.

- Q. And is that what we've referred to as the Nextira Agreement or a copy of the Nextira Agreement?
- A. It seems to be, yes. It's supposed to be. If there's something missing, it's certainly unintentional.
- Q. And are you familiar with that agreement?
  - A. Yes, sir.
- Q. Were you involved in the preparation or the drafting of the agreement?
  - A. Yes, I was.
- Q. And to your knowledge, was that the agreement that was approved by the Board of County Commissioners?
  - A. Yes, it was.
  - Q. And is that your agreement, to your knowledge, that the County and Nextira had been operating under on or about February 2002?
    - A. Yes, it is.
- Q. And is that the agreement that you understand that basically put the County in the telephone business?

MR. HOPE: Objection to form.

A. This is the agreement that provides for the MDAD providing telecommunications services to tenants of the airport.

- Q. Okay. Both voice and network?
- A. Both voice and network and other things,

  CUTE and --
- Q. Just for my information, CUTE, would you refer to CUTE as a network?
- A. No. CUTE is really not considered telecommunications or network. CUTE uses a network but CUTE also has lots of equipment outside the network, and it's a service that uses a network just like even the public address system and everything else that uses a network.
- Q. All right. And as of now, as we speak today, the County and NextiraOne are still operating under this agreement?
- A. Yes.

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- Q. And will do so until the agreement expires, which I believe is sometime next year?
  - A. February of next year.
- Q. Bottom of the first page there's a description of a project, and what's your understanding of what that means? What are we

1 | talking about?

- A. Well, basically it's pretty much what it says here; provide for the operations and maintenance and provisioning of the equipment to support the services provided, including telecommunications, network, CUTE and other services provided using that infrastructure.
- Q. Okay. Who was involved, if you know, in the negotiations between the County and -- who conducted the negotiations between the County and Nextira?
- A. The negotiations was actually a room full of people.
  - Q. Okay.
- A. Included, I was there, counsel was there.
  - Q. When you say counsel, you're referring to David?
    - A. David Hope. My boss, Maurice Jenkins,
      Bobbie Phillips, the assistant director, Delmer
      Wittington (phonetic), the manager of the contracts
      division, Marie Clark, my counterpart, chief of the
      contract division, Sue Sambasco (phonetic), who is
      an officer of that division also that does
      contracts. And then the folks from -- the team

1 from NextiraOne.

- Q. Do you recall any of the people from Nextira?
- A. Pedro De Camillo, the manager was there, the -- give me a second. Scott Drewy (phonetic), he's the -- one of the corporate folks that were dealing with that. Juan Shapo was there, I believe, the attorney. And -- and Bill McGlashan, he's basically the big boss of the operation at the airport but he resides in corporate.
- Q. When did these negotiations start, approximately, as the first conversations that led up to this agreement? And if you can't give me a date, you can tell me five months, six months --
- A. At the end of -- sometime in the fourth quarter of 2001.
- Q. And the entry into this agreement would resolve any prior disputes between Nextira and the County; is that correct?
- A. Yeah, the intent was to start with a clean slate.
- Q. If you go to the definitions section which starts on Page 2 of 98. Down at the bottom it identifies there's airport, and we discussed earlier obviously Miami International and you

1 | mentioned Opa-Locka and Tamiami.

This particular document also refers to other general aviation airports, Kendall, Tamiami, and the training and transition airport in Opa-Locka West.

Is there any telecommunications services provided by the County to any of those other airports?

- A. The two airports that we have a direct connection to, which is Opa-Locka and Tamiami. The other ones basically have a self-contained system connected to BellSouth lines.
- Q. Basically it's to the airports within the county?
  - A. I'm sorry. What was the question?
- Q. These are the five airports, the airports that are listed --
  - A. That are owned by the County.
- Q. -- in Paragraph 1.305 airports within

  Dade County, within the geographical limits of the

  county that are owned by the County?
  - A. Right.
- Q. Paragraph 1.20 on Page 4 talks about equipment charges.

Did the County charge or does the County

pursuant to this agreement charge its customers for equipment rental? In other words, I'm a customer at the airport and I'm want a phone. I go to the County and say I need a new phone; do you charge them for that phone?

- A. Give me a second to read this.
- Q. Okay.

- A. Okay. What was the question?
- Q. And now we're just talking about subsequent to this agreement.

Does the County charge a rental fee to its customers for rental of equipment?

- A. Yes.
- Q. Okay. So if I'm a tenant at the airport who's using the County services and I need a new phone, you charge me whatever that charge is. You charge me for the use of that phone?
- A. If you choose to use the airport as a service provider.
- Q. Right, and as a service provider.

  Obviously if they're using somebody else, you can't charge them for it. But if I choose to use MDAD as my service provider at the airport, I get charged a rental fee for the use of the telephone?
  - A. You will be given a proposal, and if you

accept the proposal, you will be charged for the services, yes.

O. To --

- A. -- a rental fee, right.
- Q. To your knowledge, do other service providers, other telecommunication service providers charge rental fees for the use of their agreement?
  - A. Yes, they do.
- Q. The pricing may be different, but is there anything different -- the actual rental fee may be different, but is there anything different about what the County charges, to your knowledge, for rental of its equipment as opposed to any other telecommunications provider?
- A. Okay. There's many ways to charge for the services and we know what we -- how we charge it. I cannot -- I cannot say that there's -- that there's a lot of difference or little difference. Every vendor will have a different way to charge this.
- Q. What I'm really getting at, and it's probably a poor question, to your knowledge, other telecommunications providers charge some sort of fee for the use of their equipment as well?

1	A. Yes, they do.
2	Q. I mean that's a part of your business?
3	A. Yes.
4	Q. Paragraph 1.22 refers to gross revenue.
5	As I understand it, was the County
6	receiving all of the gross revenues from the
7	tenants initially under this agreement or
8	A. After the agreement was executed?
9	Q. Right.
10	MR. HOPE: Objection to form.
11	Q. After the agreement was executed and you
12	started operating under the Nextira Agreement, who
13	got paid by the customers?
14	A. The customers' gross revenue then came
15	into came to the airport instead of NextiraOne.
16	Q. It came to MDAD, and then MDAD paid
17	whatever was paid to NextiraOne
18	A. Right.
19	Q as opposed to previously, money went
20	to
21	A. NextiraOne and we got the 10 percent
22	commission.
23	Q. Paragraph 1.32, shared airport tenant
24	services. The provision of service which
25	duplicates or competes with local service provided

by existing local exchange telecommunications

company and is furnished through a common switching

or billing arrangement to tenants by an entity

other than an existing local telecommunications

company.

Can you explain that to me? I'm a little slow.

- A. Well, it's basically saying that we can provide a dial tone that you receive on your telephone, among other services, basically, and we basically compete with what the local exchange carrier would do. I mean you can go to services to a local exchange carrier, to us, or to any other company that provides those services.
- Q. The local exchange carrier being BellSouth?
  - A. Yes.

- Q. Is BellSouth the only local exchange carrier?
- A. It's the only local exchange carrier. The other ones are alternate local exchange carriers.
- Q. In terms of drafting the agreement, then why, if you know, did it say service provided by the existing local exchange telecommunications

company as opposed to saying service provided by BellSouth?

- A. I would imagine the wording was probably taken from the definition that is existing in the Florida Statute or SATS, STS.
- Q. But clearly the reference to existing local exchange telecommunications company, is it fair to say that that is a clear reference to BellSouth?

MR. HOPE: Objection to form.

- A. The -- yes, it looks that way, but the reason is that at the time that this was written, the wording of the statute was probably written before competition was allowed. So the only provision at the time was the local exchange carrier --
  - Q. Okay.

- A. -- and this was just taken from that just to be accurate, to have some meaning --
- Q. Right. But what I'm saying is the only existing local exchange telecommunications company referred to in Paragraph 1.32 is BellSouth; is that correct?
- MR. HOPE: Objection to form.
  - A. In Miami-Dade County.

Q. Well, this agreement only refers to Miami Dade County, doesn't it?

- A. Well, I'm trying to be accurate.
- Q. I understand. I understand. I mean the agreement itself is only operating in Miami-Dade County; correct? Your agreement with Nextira is to cover airports in Miami-Dade County, not anything else?
- A. Actually the way -- it's anybody that can provide dial tone to -- to access to a public network. That's what it refers to the local exchange -- local exchange -- an existing local exchange telecommunications company. So you can get dial tone from MCI or anybody else. So that's what it's --
- Q. And clearly shared airport tenant services contemplates the competition between various telecommunications providers; is that a fair statement?

MR. HOPE: Objection to form.

- A. I'm sorry. Can you --
- Q. Let me rephrase it.

This paragraph makes reference to the fact that the services that MDAD is going to provide compete with other providers?

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1	A. Yes.
2	Q. Okay. Because they're providing similar
3	services?
4	A. Yes.
5	Q. MDAD is providing services similar to
6	other providers?
.7	MR. HOPE: Objection to form.
. 8	A. Yes. I'm assuming in all of this,
9	you're keying on telecommunication services and the
10	airport provides not only those but a lot of other
11	services to them from the airport. But your
12	question was specifically directed towards the
13	telecommunications
14	Q. Yes. The fact that the airport provides
15	in-flight communications to people
16	A. No. I'm saying monitors for flights and
17	additional microphones, others we provide
18	everything that we can provide to tenants of the
19	airport, and telecommunication is just one of those
20	things.
21	Q. Right.
22	We're talking about telecommunications
23	here.
24	A. Okay.
25	Q. Now, if you turn to Article 4 which

- begins on Page 10 of the agreement, it talks about
  what contractor is required to provide. Do you see
  that just starting off above the letter A? And the
  contractor is NextiraOne?
  - A. Um-hum.
  - Q. And there's a list of what NextiraOne is going to be doing; is that correct?
    - A. Yes.

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- Q. And those are all operations that NextiraOne is going to be providing under the supervision and control of MDAD?
  - A. Yes.
- Q. Was MDAD the final authority, in other words, MDAD had to approve things?
- A. Yes, MDAD is the final authority and the County as far as --
  - Q. Well, the County --
  - A. Right.
- Q. And all of these things that Nextira is supposed to do pursuant to this agreement are things that a telecommunications company, telephone utility would also do --
- MR. HOPE: Object to form.
- 24 | 0. -- is that a fair statement?
- A. No. Like I said, the MDAD provides

services to the tenants way in addition to whatever the telecommunications companies do.

- Q. Okay.
- A. And I'm not talking about in-flight services. We don't provide that.
  - Q. Let me rephrase the question.

MDAD is providing a greater amount of services than a telecommunications company would do?

10 A. Yes.

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- Q. Some of the services that MDAD provides through NextiraOne are the same services that a telecommunications company would provide?
- A. That's correct.
- Q. For example, manage the existing voice and data is something that a telecommunications company would do?
  - A. If we engage them to.
- 19 Q. Could do?
- 20 A. Yes, could.
- Q. Routine installations of telephone lines
  are something that a telecommunications company
  would do?
- 24 A. Yes.
- Q. And I understand that MDAD does more

1 | than the telecommunications company but --

- A. When we say telecommunications company, it's any telecommunications company.
  - O. Yes.

Okay. If you turn to Page 28 of the agreement --

- A. Okay.
- Q. -- there is the letter big -- capital D towards the top of the page, shared tenant service. Contractor agrees to use its best efforts to establish, market, maintain, operate and manage SATS for the County, including CUTE, to tenants and users at the airport consistent with the requirements of the Public Service Commission of Florida or whatever other governmental entity has jurisdiction over SATS and if and where applicable and all applicable laws.

How does that paragraph of the agreement square with the fact that the County had made a decision it did not need certification of the Public Service Commission?

A. Well, the decision that the County made was based on the interpretation of the Florida

Statutes of -- as it refers to the SATS business, and it was interpreted that we didn't need

certification because the airport is exempt from that certification.

- Q. Then why was that paragraph, to your knowledge, in the agreement, if you know?
- A. We were trying -- we were trying to convey to the vendor and the people that were not knowledgeable in this business, to the best that we could, the scope of this agreement, and that was deemed to be burdening to define what the shared tenant services is.
- Q. Did Nextira have a certification from the Public Service Commission to provide services at the airport, telecommunications --
- A. I cannot be sure. To the best of my knowledge, I've never seen one. I'm now aware of it.
- Q. To your knowledge, would they have been required to do so?
- A. I don't really know because I've never looked at it from a vendor point of view whether they need one or not.
- Q. To your knowledge, does BellSouth have a certificate to provide services at the airport? Do they need a certificate?
  - A. I don't know whether they do or not.

But you don't know if anybody needs one; Q. is that a fair statement?

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- To my knowledge, I don't believe a telecommunications company would require any specific permission to do their business anywhere. They need to be licensed by the P.S.C. to operate in Florida. But specifically as to the STS, I don't believe they need specific permission.
- Page 29, No. 4, the contractor shall submit a proposed tariff schedule for all SATS.

To whom was the contractor supposed to submit a proposed tariff schedule?

- To MDAD, to the County. Α.
- And what was that tariff schedule Ο. 14 15 supposed to reflect?
  - It should reflect the prices for the services that they were going to charge the customers.
    - And why do you use the word tariff?
  - Tariff in the telecommunications Α. business is basically a price list.
  - A term of art in the business; is that a fair statement?
- Yeah, it's a term used in the business for telecommunications prices. In reality, legally 25

it probably means something approved by the P.S.C. and so forth. But in this case, it was just meant to be a price list. Page 49 refers to personnel.

- Q. And it talks about the contract of Nextira providing a staff of 38 people. Is that roughly the same number of people that are there now?
  - A. Yes.

- Q. And if I went through this list, and we don't have to go through it, basically those are the job descriptions of what those people are supposed to be able to do?
  - A. Yes.
- Q. All right. So installers, technicians and managers and customer service-type people?
  - A. That's right.
- Q. Just like any other business, any other telecommunications --
  - A. Yes.
    - MR. HOPE: Objection to form.
- Q. On Page 50, B, capital B, one of the things that the contractors are required to provide are technicians and installers that are totally familiar with the installation, repair and names of various types of telephone systems.

1 Why was that? 2 Why was that? Α. Why do you want telephone installers? 3 Q. Because we were going to install 4 Α. telephone equipment and wiring and infrastructure 5 6 to provide telephone services. And the technicians were supposed to be Q. factory-certified; is that correct? 8 9 Yes, they need to be to -- in order 10 to -- if you're going to access the PBX switches, the vendor requires that you have certification; 11 12 otherwise, your warranty and everything else is void. 13 And who provided the certifications? 14 Q. 15 Α. The manufacturer of the equipment which 16 in this case was Nortel. 17 The Page 69, the second paragraph above 18 Article 15, the County was responsible for making all policies and decisions; is that correct? 19 20 Α. Yes. That's because Nextira was a Ο. 21

- subcontractor?
  - Α. Yes, that's right.

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If you turn to Exhibit 6 which is Q. 24 towards the -- well, it's probably the 30th or 40th 25

page after the agreement. I wish I could help you out. There's no numbers. It's part of the agreement but it's after a bunch of exhibits.

- A. This is after this big thing.
- Q. Before you get to that, go to Page 74 of the agreement.
  - A. Before you get to 74 --
- Q. No, go to 74 first. I had a question about Page 74, Article 21, the assignment.
  - A. Yes.

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- Q. All right. As I understand it, effective with this agreement, all of the entities or tenants that have been customers of Nextira or Williams or whatever it was became direct customers of the County pursuant to an assignment of their contracts; is that correct?
  - A. That's correct.
- Q. So in other words, the relationship, as you understood it, was to be a direct relationship between the tenant and the County?
- A. Actually, the actual tenants were not involved in this and Nextira basically by virtue of this contract assigned those contracts.
  - Q. To the County?
- 25 A. Yes.

Now if you go to Exhibit 6, which is 1 Q. your customer list, it has airport CUTE 2 3 agreements --Α. Right. -- right? 5 Q. Were those the customers of Nextira that 6 were assigned to the County, as best as you 7 understood it? 8 To the best of my knowledge, this was 9 provided by them. 10 11 And essentially I'm not asking you to prepare it. It's looks to be similar to the 2003 12 13 list that we looked at earlier? That's right. It should be. 14 It should be. It may not be but it 15 Ο. should be. 16 17 How were the customers, the tenants notified of this particular transaction? 18 I believe a letter was sent to all the 19 Α. 20 customers telling them that the ownership of 21 equipment and everything else was MDAD -- I mean

Q. Let me see the agreement -- no, no, the rest of that. Some of it should be marked separately. This goes with the agreement. You

the aviation department and not NextiraOne.

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don't need to look at this anymore. You may want 1 to put it together and put a rubber band around it. 2 (Plaintiff's Exhibit 14 was marked for 3 identification.) 4 BY MR. BLOOMBERG: 5 Let me show you what's been marked as Q. 6 Exhibit 14, ask you to take a look at that. 7 Α. Okay. 8 Do you recognize? Q. 9 Yes, I do. Α. 10 You mentioned briefly, before I 11 0. interrupted you, a letter went out to the 12 Is that a copy of what apparently was 13 customers. the letter? 14 Α. Yes. 15 And that letter advised the customers 16 that basically the County was now taking over the 17 operation of their agreements, with the customers' 18 agreements with Nextira? 19 Yes. 20

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And in the middle of the page, the bracketed paragraph, accordingly, simultaneously with the effective day of the assignment and in accordance with the agreement, NextiraOne will no longer be responsible under the agreement, although it will provide management services regarding the agreement as has been requested on behalf of the County; is that right?

A. That's right.

- Q. And the agreement referred to in that paragraph is the agreement we just talked about, the NextiraOne County Agreement?
  - A. That's correct.
- Q. And Mr. Jenkins, who signed the letter, is advising the tenants that we could also competitively bid any changes. If you want additional services, happy to provide them, so to speak?
  - A. That's correct.
- Q. After the agreement was entered into, the Nextira agreement, do the customers now make payments of their invoices or bills to the County?
  - A. Yes, they do.
- Q. And the letter refers to an open house for customers down at the bottom there. What was that open house for?
- A. It basically was a -- like a meeting, an open meeting which invited the tenants of the airport -- to basically reiterate what the letter said.

- Who was at the meeting? Q. 1 2 I don't recall. A few -- you know, several tenants came and folks from NextiraOne, 3 Maurice Jenkins, myself. It was basically to try reiterate, like I said, what the letter said, that 5 6 MDAD was now the service provider. (Plaintiff's Exhibit 15 was marked for 7 identification.) 8 BY MR. BLOOMBERG: 9 And did you correspond with the 10 Ο. customers after the open house? And I'm not trying 11 to trick you. Let's -- it's not a guess. 12 We try to -- yeah, there was one or two Α. 13 more letters that were -- yeah, information things 14 to -- like, yeah, this is one of them, where to 15 call and so forth. 16 Ο. Right. 17 That's Exhibit 15? 18 Α. Right. 19 And that was a letter written by 20 Ο. Nextira? 21 Yes, on our behalf, just to let them Α. 22
  - Q. And also let them know, here's who you make the payments to?

know to improve the customer service.

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1	A. Right.
2	Q. Important stuff?
3	A. Yes.
4	Q. And when did the County start purchasing
5	the equipment from Nextira? Right after the
6	agreement?
7	A. It was basically done when the contract
8	was closed, February 6, 2001. There was a price
9	agreed for and moneys exchanged and
10	(Plaintiff's Exhibit 16 was marked for
11	identification.)
12	BY MR. BLOOMBERG:
13	Q. Let me show you Exhibit 16 which is
14	apparently a memorandum dated August 14, 2002 from
15	Zeida Hernandez to you and ask you if you recognize
16	that document.
17	A. Yes.
18	Q. And what is it, sir?
19	A. This was regarding the inventory of
20	equipment at the airport that we had purchased from
21	NextiraOne which we're now in the process of

All right. So as I understand it, this Q. is basically a list -- the bulk of this document is

identifying or taking to basically show it belonged

to the airport now instead of Nextira.

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- 1 101 pages of identifying equipment that was purchased by the County?
  - That's correct. Α.
  - For example, on the first page, it's Q. whatever this piece of equipment is is now a piece of equipment owned by the County?
    - Α. That's right.
  - And it's telling you where it is and Ο. what it is and so forth and so on?
    - Α. That's right.
  - And the County bought all of this 0. equipment from Nextira?
    - Α. Yes.
  - This is all the equipment that exists within the -- within the facility of the Miami International Airport.
- 17 Ο. Supposedly?
- 18 Α. Yes.

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- 19 Q. And this was the agreement up to 20 February 6, had been owned by Nextira, is now owned by the County? 21
  - That's right. Α.
  - Ο. And this is the equipment that the County now rents out to some of its customers or --
    - Α. To provide our own services and to the

109 customers that use this equipment. 1 2 MR. BLOOMBERG: Let's take about two minutes. 3 (A break was taken.) 4 5 6 A luncheon recess is taken at 11:42 p.m. 7 8 Afternoon Session 9 May 21, 2003 10 1:05 p.m. 11 12 (Ms. Liebman is not present but Ms. Kay 13 is now present.) BY MR. BLOOMBERG: 14 15 Mr. Garcia, since the agreement, the Q. 16 Nextira Agreement in February, how are customers billed? What's the billing process? And I say 17 18 customers, the tenants, the STS customers? 19 Α. Right. They're billed every month. 20 NextiraOne submits -- prepares the invoices and then they get routed to us and then they go to the 21 finance -- the MDAD finance department who actually 22 mails the bills to the tenants. 23 24 And prior to the Nextira Agreement they 25 were billed directly by Nextira --

1	A. That's correct.
2	Q and didn't have much knowledge of
3	that process and you weren't involved in it;
4	correct?
5	A. Yes.
б	Q. Were there standard forms used for the
7	bills?
8	A. There's a bill form, yes. I believe
9	there's a bill form used for the bills.
10	MR. BLOOMBERG: All right. Let's mark
11	this as a composite.
12	(Plaintiff's Exhibit 17 was marked for
13	identification.)
14	BY MR. BLOOMBERG:
15	Q. Let me show you what's been marked as
16	Composite Exhibit 17, ask you to go through them
17	and just tell me whether or not these appear to be
18	copies of invoices to various STS customers, and
19	then we'll go through one of them and we'll ask
20	questions about one of them. But I just want to
21	make sure that they're all the same kind of form.
22	And I will tell you the black marks, the
23	redactions, are not mine. That's the way they were
24	given to me.

Okay.

Α.

1	Q. All right. Do those appear to be
2	invoices to customers?
3	A. Yes.
4	Q. All right. Let's look at the first one
5	which bears the Bates No. 009794 at the bottom of
6	the page and we'll just go through that.
7	Top of the page says Miami-Dade Aviation
8	Department (SATS Standardized Billing Form), I
9	guess that is. Look at the first page. Is that
10	correct? Is that a County form?
11	A. Yes.
12	Q. Does the customer receive this page?
13	A. Yes.
14	Q. All right. We have an invoice date
15	all right. So that's the date of the invoice?
16	A. Yes.
17	Q. Billing period is for in this case
18	March 7th through April 6th, '02?
19	A. That's the billing period, right.
20	Q. What is this record number? What does
21	that indicate?
22	A. I'm not sure. That may be some internal
23	number that Nextira uses for some control.
24	Q. Prepared by TDennis. Who is Dennis?
25	A. Tracy Dennis, that's an NextiraOne

1	employee,	the	one	that	does	the	billing.
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- Q. Okay. Telephone number, now which telephone number --
  - A. That's Tracy Dennis' telephone number.
  - Q. Customer ID would be some number --
  - A. Right.

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- Q. -- which is blacked out?
- A. That's assigned by the MDAD Finance Department.
- Q. Whatever number that is is the number for that particular customer which matches up with the company name?
- A. Correct.
- Q. So that number would be the same on the next billing period and the next billing period and so forth?
- 17 A. Correct.
- Q. Company name would be ABC, Inc. or whatever the customer is?
- 20 A. That's right.
- Q. Contact name would be the individual
- 22 who --
- A. In the -- in the customer, the company
  that basically would contact us or we contact them
  if we have any kind of a question.

- Q. Okay. Phone number is the customer's phone number?
  - A. Yes.

- Q. And the billing address would be where it's going to?
  - A. Right.
- Q. Okay. Usage code, the first one says Nexren; what is that?
- A. It's probably an abbreviation from a Nextira rental and then the other one, Nexing would be Nextira -- I can't remember what I-N-G stands for. It's just the way that they divide the billing, probably between billing and let me guess -- I can't remember what the I-N-G stands for but it's just --
- Q. And then we have a total -- I haven't done the math but it looks to be right. And then Attach the Schedule E summary to the invoice. What is that, do you know?
- A. I would assume that they want -- a Schedule E normally means the equipment that has been -- that's been rented. In this case I'm not sure what -- you know, why is it there. Some of these things may be -- even though it doesn't say so, it might be the equipment that's been rented,

1 | the next page that has the list of equipment.

- Q. All right. And if we turn to the next page, now the first form we looked at was a form prepared by the County?
  - A. Nextira prepares on our behalf.
- Q. But it's a County form, the Miami-Dade Aviation Department?
- A. Yes, we want to show the name of the company that's providing the service.
- Q. And this first Page 9794 is one of the pages of the invoice that goes to the customers?
  - A. Yes.

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- Q. The second page, 9795 has NextiraOne in the right-hand corner; correct?
  - A. Right.
- Q. And does that page also go to the customer?
  - A. Yes.
  - Q. Okay. On that page then the billing period, a monthly rental and some discount -- now, what does this coverage full-serve mean? I guess the fourth line down. Do you know what that means?
  - A. It's the designation that Nextira uses that defines the level of service that they would provide the customer, like repairs are included.

1 It's just like a marketing name for the source.

- Q. Okay. Now, this customer also has long distance charges, it says 642.29?
  - A. Right.

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- Q. And then monthly rental of 745.46?
- A. Right.
- Q. Which seem to match up with the numbers on the prior page?
- A. Right. The reason is because the long distance is a pass-through and we actually have a markup or we can say make profit on the rental.

  But the long distance charges we don't -- we don't add anything to it. That's why we separate the two things.
- Q. It would appear that Nexing on the first page of this exhibit has something to do with the long distance numbers, doesn't it?
  - A. It looks that way, yes.
  - Q. But you're not sure?
- A. This form was basically inherited from Nextira when they used to bill us. We didn't really change the format. We just put the title here and use the same --
  - Q. And you're still using the same form?
- 25 A. Yes.

Q. Now, down below the values or the costs we have a series of columns which looks to be equipment. Is that equipment that they're using?

- A. Yeah, these are the equipment -- the different types of equipment, phones, ports, et cetera, these are the quantities and then the price per month, the yearly price and then the discounted --
- Q. Okay. So this is the equipment that this particular customer rented during that particular period of time?
- A. I'm sorry. It's not the year. The extant that is the total when you multiply the unit times the quantity.
- Q. But there's some discount for some reason to this customer?
- A. Right. To make them feel good. There were some deals that are made. Like anything you do, you don't want to pay retail. You want a discount.
- Q. Right. But the list of equipment,

  Meridian One Port, Advanced Features Conference

  Calling, these are all equipment or services --
  - A. That's right.
  - Q. Let me finish. It makes the record very

CERTIFIED SHORTHAND REPORTERS, INC.
MIAMI 305-374-6545 FORT LAUDERDALE 954-925-6545

sloppy -- that this particular customer utilized
that month?

A. Yes.

- Q. And the second page of this equipment is also a part of the bill that goes to the customer?
  - A. Yes.
- Q. The third page which bears the number 9796 and there's a series of pages like it afterwards. It says Miami International Airport STS detail, SMDR Date/Time is within the last one month(s)-Abs; what does that mean?
  - A. Well, STS is Shared Tenant Services.
  - Q. Right.
- A. SMDR is -- let's see what it stands for.

  It's the -- SMDR is the software that in the -- in the telephone switch that accumulates the records of the calls.
  - Q. Okay.
- A. And that -- this is taken from the switch itself. It stores it in the database of all the calls that are made and then it's sorted out by who makes them, and then this is the detail of the long distance calls that this customer has made from the numbers.
  - Q. Now, Division 3POL, what is that?

- A. I don't really know, to be honest with you, what that really means. That could be a designation by Nextira to keep track of the accounts.
- Q. And then whatever is after department is redacted, is blacked out, but what is that, do you know? I don't want to ask you for the specific name of a customer, but if this were not blacked out, what would I see there?
  - A. The name of the customer.
- Q. The department is the name of the customer?
- A. Right.

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- Q. And is this the customer's long distance bill?
- 16 A. It appears to be, yes.
- Q. So for example, what it's telling me is that on March 8th, 2002, 3:25 the customer made a 52 second long call to a number in Long Beach,
- 20 | California --
- 21 A. That's right.
- Q. -- and was charged 6 cents for that call?
- 24 A. That's right.
- Q. And this would be on a daily -- this is

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- A. This is a monthly bill.
- O. The detail.
- A. Since the information is not here, it's probably -- every one of these pages probably -- it's what each number -- the numbers that each telephone number dial by month. So it's by telephone number.
  - Q. By telephone number?
- A. This individual sheet, if somebody in this office has this number made this eight calls or whatever.
  - Q. Right.
- And if I were the customer, I would receive this on a monthly basis?
  - A. Yes.
- Q. Just like I receive my phone bill from BellSouth or AT&T or whoever else it might be?
- 19 A. Yes.
- Q. And you said these are pass-throughs.
- 21 There's no profit on this?
- A. That's correct.
  - Q. The County gets billed by?
- A. By BellSouth or MCI, whoever carries the long distance, by this amount, and we just pass it

1 | through.

- Q. Why not put a markup on it?
  - A. We just don't.
- Q. Has a decision been made not to do that, or is that because the contract between NextiraOne and its customer --
- A. I don't really recall why we don't do that, but the decision was made not to do it. I can't --
- Q. To your knowledge, is there anything legally that prohibits you from doing that?
- A. I don't know of anything legal that prohibits us from doing that. It could have been just a marketing decision not to put an additional expense to the customers. So they're getting the other services from us and let them have the long distance at cost. I mean that's what -- what I think it is the reason why it was done that way.
- Q. And bills would go out essentially every month to the customer?
  - A. Right.
- Q. And money is supposedly paid to the County directly?
  - A. Yes.
  - Q. Let me ask you to go to the second --

actually, it would be the big number on -- it should be 006551.

A. Yes.

- Q. On the bottom of the first page, there's attached Schedule E summary, L/D detail, CSO to the invoice. What does that mean? Because it's a little different than the prior document.
- A. Well, again, the E summary is the summary of the equipment that you're renting, the long distance detail is all these sheets with the calls. And the CSO is probably customer service order, and it implies to me that there was some other work that was done like installation, like a fiber installation or additional cabling or something and there was a separate work order associated with that.
- Q. And you would attach that work order to the invoice?
- A. Right. Something that they asked us to do for them and there was a charge for that.
- Q. The next two lines have a bunch of numbers, what does that indicate to you?
- A. Okay. This seems to be the -- explaining the charges for -- the charges that we show here as 185. It explains the additional

1 charges that you see here. Like reprogramming extension 9324 per quote. The second line says it 2 has an STS number which is probably the customer 3 number, and then it says the action that was 4 charged which is reprogram extension 8324; that 5 6 looks like a telephone extension and we did some reprogramming to the telephone and following --7 this was per quotation given to the customer, and 8 9 that's the number of quotation that was given to the customer. 10

- Q. Now, Tracy Dennis you said?
- A. Tracy Dennis.

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- Q. -- Tracy Dennis prepared at least this invoice as well. How would Ms. Dennis know what to attach to the invoice? Was there a policy that --
- A. Yeah, there's rules for the game that they follow for that.
- Q. In other words, if any work is done during the month --
- A. It would show up here at least this much. I don't know if we're including the whole ball of paperwork, but at a minimum we're telling them what we're charging.
- Q. So you want the customer to see whatever extra work was done --

	- <del></del>
1	A. Right.
2	Q in addition to just the regular
3	rental involvement?
4	A. Right.
5	Q. And that would be part of the invoice
6	package?
7	A. Right.
8	Q. Okay. So tell me what the standard
9	invoice package that would go to the customer would
10	include. It would include the first page, the
11	Miami-Dade Aviation SATS Standardized Billing Form;
12	correct?
13	A. Right.
14	Q. It would include the second page, the
15	Nextira breakdown of the equipment rental that we
16	looked at?
17	A. That's right.
18	Q. It would include the long distance
19	detail that we looked at?
20	A. That's right.
21	Q. And it would include any work orders
22	or
23	A. Well, a description of the work
24	Q. Okay.
25	A not necessarily the complete work

- order, but at least what you saw down here, the descriptions.
  - Q. So the customer would know they were getting billed for a particular service --
    - A. Right.

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- Q. -- as opposed to just seeing some extra charge on the invoice?
  - A. That's right.
    - Q. And those went out monthly?
  - A. That's right.
- 11 Q. To each one of the 50 or whatever number 12 of customers?
  - A. That's right.
  - Q. Bills are due within what, 30 days of receipt? Is there a standard that the County operates under?
  - A. Yeah, I would imagine, probably.
    - Q. You're not involved in that?
      - A. I'm sure somewhere in there.
- 20 Q. Did Nextira personnel actually handle 21 the billing function for the County?
  - A. They prepared a billing package and then -- right.
- Q. Does some County employee or is some
  County employee required to approve the billing

1	package before it goes out?					
2	A. We check out the bills to make sure that					
3	they're correct.					
4	Q. Who does?					
5	A. The folks that the customer service					
6	representatives.					
7	Q. Guelsys?					
8	A. Guelsys Coplan, Lorraine Jones, Barbara					
9	Altamirano, those.					
10	Q. They check out every month?					
11	A. They check out the bills.					
12	Q. Before they go out?					
13	A. Right.					
14	Q. And the money goes to the County					
15	downtown someplace?					
16	A. The money is written to the Miami-Dade					
17	Aviation Department. It goes to the finance					
18	department at the airport.					
19	(Discussion off the record)					
20	(Plaintiff's Exhibit 18 was marked for					
21	identification.)					
22	BY MR. BLOOMBERG:					
23	Q. Let me show you what's been marked as					
24	Exhibit 18 for the deposition which also appears					
25	something having to do with calls but it looks like					

a little different form. Can you tell me what that is? And it appears the Bates number is 017567.

A. This seems to be a record of long distance calls.

- Q. Yes. It's a little different form. Can you explain the cover sheet to me, why it's different or what it is? The front page, it looks different than the prior pages.
- A. I'm not sure if this would be the front page of the bill itself. It might be part of an attachment that there was something in front that this was an attachment to it.
  - Q. You don't really know what it is?
  - A. It's a detail of long distance calls.
- Q. Right. I'm just interested in what this first page is, Page 017567. I recognize the rest of it is detailed long distance calls.
- A. It seems to me that it's just a report that is produced out of SMDR system and PBX, and this might be the first sheet that is like the programmers use and they were just inadvertently put in this set of documents. This is basically not for the customer to see. It's like an internal sheet that the people approve the document for the PBX.

- Q. It just got stuck there?
- A. It just got stuck.

(Plaintiff's Exhibit 19 was marked for identification.)

## BY MR. BLOOMBERG:

Q. Let me show you what's been marked as Exhibit 19. It bears Bates Nos. 18310, 11, and 12 it's a document LT-1 Configuration.

Can you tell me are you familiar with that document?

A. No. I should be able to figure it out.

Okay. This seems to be a bill from WorldComm, which is MCI, for the provisioning of some high capacity -- it's a T1, like a high capacity circuit, you know, contributing two points to T1, actually. It's hard to say, but it's definitely provided by WorldComm. It terminates in one of the switches in Nortel Option 11 equipment termination. So it's connecting that switch to something. It would be -- it could be a number of things.

It could be a connection between the main switch at the terminal and a smaller -- a smaller switch maybe at some of the other airports and making the connection via T1 service. Or it

could be a -- a long distance -- it's a high capacity equivalent to 24 channels of a regular phone line. It's embedded into one digital line. That terminates in Nortel Option 11 which is a smaller digital switch.

- Q. Is this an invoice of something that was sent to the County or the customer? Without telling me the customer name, because I know you won't, but was this an invoice that was sent to a customer of the County or to the County?
- A. This looks like a bill that was sent to the County from Nextira. Because these services were procured originally by Nextira and some of these services they pay them and then they bill us for them. And this seems to be one of those.
- Q. So this does not appear to be something that was sent to a STS customer?
- A. This is correct. This is something that went to the Aviation Department from Nextira and we paid it.
- Q. Was it something that was passed on to a customer, or was it something just for your use?
- A. No, this seems to be something like for our use.

(Plaintiff's Exhibit 20 was marked for

identification.)

2 BY MR. BLOOMBERG:

- Q. Let me show you what's been marked Exhibit 20 for purposes of the deposition.
  - A. Exhibit 20.
  - Q. Exhibit 20. Any idea what it is?
- A. No, not yet.

MR. BLOOMBERG: David, if you know what this is, I am going to be very impressed.

- A. This seems to be -- again, this is a report that should not have been going anywhere. It's probably something that's produced in the telephone room by the technicians that are working on the switch. And as a part of the regular maintenance they produce these things and somehow it ended up with the rest of the papers.
- Q. But what is it? Do you have any idea what it is? What does it show?
- A. No, it's a printout but something internal to, I imagine, some of the equipment. It's got no bearing to anybody other than anybody who has been trained and working with this system to do something with these things. This has nothing to do with money or billing or anything else.

	130
1	Q. Okay.
2	A. Never seen that before.
3	(Plaintiff's Exhibit 21 was marked for
4	identification.)
5	BY MR. BLOOMBERG:
6	Q. I'm going to show you what's been
. 7	marked now you're trying to figure out what it
8	is.
9	A. It's coming out of the PBX. I recognize
10	some of the codes.
11	Q. Let me show you what's been marked as
12	21, ask you if you can identify that.
13	A. Okay.
14	Q. What is it?
15	A. It seems to be a customer list with
16	their customer number and their contact.
17	Q. Do you know when that was prepared?
18	A. No.
19	Q. Do you know if it was prepared before or
20	after the Nextira Agreement?
21	A. No, I don't.
22	Q. And I will tell you that at least from
23	my reading my calculation is there's 56 names.
24	Does that sound like the right number of customers?
- 1	

Α.

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Yes.

Q. Okay. If a customer wanted service, wanted something done, how do they go about arranging that under the -- again, since it's a Nextira Agreement? And I'm talking only about since the Nextira Agreement now.

- A. Normally they contact Holly Klaity, who is the marketing representative from NextiraOne, and she will be the one that makes the contact with the customer and goes see what they need, takes the order, gives them a proposal, and then the customer would sign -- either sign the proposal agreeing to it or enter into the contract for the services.
- Q. At what point would a County representative get involved? And I'm the customer, I call Holly and I say I want to do something.
- A. Okay. You will call Holly and say I need to see you. I need some things. She will go over there, determine what you need, write you a proposal. Some work needs to be done to execute the proposal. She will say I will charge you this much per month. Then she prepares the proposal, the customer signs it and then it comes to us for approval because either some expenditures need to be made, either in time or materials, to provide the service.

So we, the aviation department, needs to approve that. So that's the first time we get involved to approve what she's going to do for the customer, and then it goes up to my boss' level or higher if it's a lot of money. And if it's approved, then the order goes back to Nextira and they go and execute what they're supposed to do.

- Q. All right. So the County would not get involved until after the proposal had been basically presented by Nextira and then they would give the proposal to you?
  - A. That's correct.
  - Q. Okay.

A. No, I'm sorry. Let me correct that.

If Nextira is going to present a proposal that involves we're going to spend some money to provide the service which usually is the case, we need to approve that before it goes out.

MR. BLOOMBERG: Let's mark this as a composite, also.

(Plaintiff's Exhibit 22 was marked for identification.)

23 BY MR. BLOOMBERG:

Q. Let me show you what's been marked as Composite Exhibit No. 22 for the deposition which

are four documents each titled Telecommunications
Request for Communications Service. They're dated
respectively 2/11/02, 7/23/02, 9/13/02 and
10/03/02. It's five documents. The last one is
10/18/02. Can you tell me what those are? Have
you seen those before?

- A. Not these particular ones.
- Q. Tell me what the form is.
- A. This is a work order request for service. It has the description of what needs to be done for some customer.
  - Q. All right.

- A. And if -- it has the approval of -- this is Maurice Jenkins' signature approving.
  - Q. Which one is Maurice down here, 2/12/02?
- A. Normally this will have my signature here. I don't know. Maybe I wasn't in the office on that day. But normally I would approve this before he does, and then the attached is just explanations of what it is, explaining what work needs to be done.
- Q. At what point in the process -- you know, we talked about customer calls Holly, Holly makes a proposal and so forth. At what point of the process would this form come to the County, the

1 | telecommunications request for --

- A. Holly makes contact with the customer and defines the work that needs to be done. Then they -- they can really -- they really cannot do anything unless they have one of these signed by somebody.
  - Q. By somebody?
- A. So in order for them to spend time and money --
  - Q. And get paid for it?
- A. -- performing any services, they need to be approved by the County.
  - Q. Okay.
- A. And the approval is in the form of signing this work order.
- Q. All right. Now, on the form you have telephone. So under the -- I guess about a third of the way down it says telephones. So I guess the customer would be picking what customer -- not this particular customer but just using the regular form --
- A. Let me tell you something. This form not only exist here but exist in the County when the -- in the department I used to work -- doing work for the County. Normally these forms were

designed years ago by somebody, and they have all these things in the front which are hardly ever used by anything.

Q. Okay.

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- A. They're just there. But in reality you describe the description of the work is usually an attachment that has more detail --
  - Q. Okay.
- A. -- than just using what's in this form here.
  - Q. And what is the section of the form that says BellSouth service, what does that mean?
- A. That means -- that means that if it's a BellSouth service involved, we're getting the connection through World -- from BellSouth. It could be a line from BellSouth for whatever reason attached to that service.
  - Q. You mean for the long distance calls?
  - A. No, local calls.
- Q. This is an e-mail from Maria Perez to, what is it, Pedro De Camilla?
- A. Pedro De Camillo is the manager of NextiraOne.
- Q. Okay. I am forwarding this information to Guelsys so she can give you an IPON. What is

136 1 IPON? IPON is the -- what's used for a work Α. 2 form. 3 Ο. This is IPON? 4 Α. Don't ask me to spell that. Nobody 5 knows what that means, but that's what it's called. 6 So this is describing the work 7 Q. Okay. that needs to be done is in the e-mail, and then 8 9 the form is basically just having somebody approve it? 10 This form, the main parts of this form 11 is what it says here, the date and so forth, and 12 this approval here. So that's the meat of this 13 form here. 14 0. Who fills out the form? I know Maurice 15 Jenkins signed it but --16 17 The form is normally filled by one of the customer service reps. 18 At the County? 19 0. . 20 Α. At the County. So the County gets information from 21 Ο. 22 NextiraOne saying, generally, this customer wants

- Α. I need an IPON to do this kind of work.
- Q. And then one of the County service

A, B and C done?

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customer people fills out the form requesting
telecommunications service which would go to you or
Maurice who would then approve it, or do you both
have to approve it?
A. Maurice has to approve it. Maurice has
to approve any expenditure, and if it's above a
certain amount, his boss has to do that.
Q. Are all five of these forms signed by
Maurice?
A. Well, I don't know who this thing is.
It's a very fancy
Q. Very fancy the third one?
A. I don't recognize this signature.
Normally Maurice would sign it or Bobbie Phillips.
Q. Bobbie Phillips is Maurice's boss?
A. Right.
Q. Are you familiar with something used at
the airport called a customer service order?
A. Yes, this (Indicating).
Q. All right.
A. Otherwise called IPON.
(Plaintiff's Exhibit 23 was marked for
identification.)
BY MR. BLOOMBERG:
Q. Okay. Let's look at Composite 23 which

is a series of documents entitled customer service orders. Are you familiar with those documents?

Hold on. Give it back to me. There's something stuck in there -- just pull out the last -- that will be the next one, so --

A. Okay.

- Q. Are you familiar with those documents?
- A. I am now.
- Q. What are they?
- A. This is a document that is more at the working level that the -- let's say when a technician goes to perform a job --
  - Q. Right.
- A. -- they get this sheet and the customer signs and the technician signs. Basically it's a corroboration that the work has been done and the customer has accepted the charge of the work that was done.
- Q. All right. In terms of time, explain to me where the customer service order fits in with the telecommunications request for telecommunications services, Exhibit 22?
  - A. All right. That is the authorization --
  - Q. 22?
    - A. 22 is the authorization to do some work.

When the technician goes out to do the work, this form comes into place, this customer service order, and then in this form here the technician would have the -- when he's finished, the customer would sign this to say, you know, I'm okay with the work, and the customer would corroborate on the dime that he spend on the order, installing and so forth, so we can charge the customer for the time.

- Q. So in sequence what would happen is once the telecommunications request for communications service was signed and approved, some other form -- the technician would be told you go out and do this work?
  - A. That's right.

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- Q. And the technician would bring with him or her the customer service order which the customer would sign after the technician completed the work?
- A. That's correct. And it's a corroboration, again, of the time the technician spent and he signs to say I worked one hour or two hours or whatever.
- Q. Right. It reflects the technician's number, when he or she started, when he or she finished and what was done?

1 A. Right.

- Q. So in theory, should there be a completed telecommunications request for communications service that would match up with each customer service order in an ideal world?
  - A. Yes, in theory, yes.
- Q. In theory, if the system was working properly, a customer service order would not be generated until after a telecommunications request for a communications service was signed and approved?

MR. HOPE: Objection to form.

- A. That's correct.
- Q. Were all of the technicians Nextira employees?
  - A. Yes.
  - Q. All right. Is that why all of the --
- A. Wait. They -- they can use some subcontractors in some cases which they do for installation of cable mostly, and that's in the contract and that's perfectly okay to do that and they get the billing and we check that and so forth.
- Q. Would that be why the customer service orders are all either Williams or Nextira forms

because it's their employees or subcontractors? 1 That's correct. Α. 2 And the customer service order forms, 3 0. would it be possible that they could relate to 4 installation of equipment? 5 Α. Yes. 6 Repairs of equipment? 7 Α. Yes. 8 9 Q. Simple things like I'm not getting any dial tone, anything like that? 10 Any malfunction or any new installation Α. 11 or equipment of service. 12 13 Q. And that's because the County is responsible for maintaining the service? 14 15 Α. That's correct. In some cases it's billable to the customer and in some cases it's 16 We have to absorb if it's after hours. 17 (Plaintiff's Exhibit 24 was marked for 18 identification.) 19 BY MR. BLOOMBERG: 20 Let me show you what's been marked as 21 Ο. Exhibit 24 for the purposes of the deposition and 22 ask if you recognize that document, the document 23

entitled Nextira STS Work Orders for DCAD, Orders

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through 2002?

- A. It seems to be they're still work orders.
  - Q. Who was that prepared by, do you know?
  - A. It's prepared by Nextira.
  - Q. And submitted to the County?
- A. Yes.

- Q. When you say work orders, Nextira work orders, how does this document, Exhibit 24, relate to the documents that are a part of Exhibit 23, the customer service orders?
- A. The work order could be a number of things. That's a very generic name. As it refers in this case, the work order is IPON that you see here. It's also called a work order and this obviously is the IPON number and the status and the customer and the description. And as I explained before, that work order that you have in there, the technician, Exhibit 23 is part of the process of the installation that happens after the IPON has been generated and approved.
  - Q. Is Exhibit 24 like a summary report?
  - A. That's what it is.
- Q. So again, in an ideal world I should be able to go through or you should be able to go through all of the records of the County and find

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IPON 02-001 STS which would tell you what work was supposed to be done on that particular work order?

A. Yes.

- Q. And in this case it says the status is completed, and I realize certain things are blacked out, redacted, but in the accounting records there should be a backup to support that this particular work was done?
  - A. That's correct.
- Q. And if I go through all my documents, it probably is in there also or hopefully.

Did the County require or DCAD require

Nextira to submit summary reports on a regular

basis?

- A. The agreement that is signed that we went through before has a list of reports, weekly, monthly, quarterly and yearly that Nextira is supposed to provide the County.
  - Q. And those reports are generally done?
- A. Yes, they mostly come to me or the people that work for me.
- Q. So you would be responsible for reviewing those reports?
  - A. Yes.
  - Q. Or at least the people that worked for

1 you that reported to you?

2 Α. Yes.

(Plaintiff's Exhibit 25 was marked for 3 identification.) 4

BY MR. BLOOMBERG: 5

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- Let me show you what's been marked as Composite Exhibit 25. I think we looked at one of those similar forms before. I'll ask you to take a look at --
  - Α. Okay.
- Okay. Let's look at the first stapled Ο. group. You can take off the clip.

The first four pages are Bates Nos. 17222 through 225, all appear to relate to something called TSR02060012.

- Yes. Α.
- 17 Ο. Am I correct there?
- 18 Α. Yes.
- Q. And do all four of those pages relate to 19 the same work? 20
- It could be. It looks like it is 21 because the TRS number is the same. 22
- Would that be the way to try to identify 23 it by looking at a TRS number or an IPON number and say these work order process numbers, TSR marks 25

relate to the same project? 1 2 Α. Yes. Now, can you tell me what work was 3 Ο. requested here under this TSR? 4 It seems like this -- there's work to be 5 Α. 6 required on four telephone lines used for modems, 7 connections, and they need duplicate line 8 appearances. All right. So the customer wants some 9 10 telephone lines put in? Yeah, they want four lines and then they 11 want some other changes. 12 Towards the bottom of the first page it 13 Q. says date received by work flow. Who's work flow? 14 What is work flow? 15 This is just an internal word that 16 Nextira uses. Probably when they got the go ahead 17 to proceed with the work. 18 Okay. And in point of time -- you said 19 ο. you got the other documents --20 21 Α. This is a Nextira form, by the way. 22

Okay, a Nextira form, it goes to the Q. County and the County obviously has a copy of it because you produced it for me.

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Α. Once we approved the initial IPON, this is their form to -- they keep track of the work and it changes what's going on. I mean --

- Q. Who is they, Nextira?
- A. Right.

- Q. But these forms were all produced to me by the County. So the County obviously had possession of these forms at some point?
  - A. They're produced by Nextira.
- Q. No, no. I got them from the County.

  I'm just trying to find out how -- I made a request for production to the lawyer for the County. David produced 19,000 pieces of paper. These were amongst the 19,000 pieces of paper. I'm assuming that the County had possession of these forms at some point because I don't think they would have produced them if they didn't have them.
  - A. They were produced by Nextira --
  - Q. Right.
- A. -- and then they're given to us as the backup -- when the order comes to us for approval or for billing, so forth. This is the backup information they give us to make sure that everything went okay. They do stuff on our behalf. They produce it or they give it to us.
  - Q. Right.

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In terms of the process itself, point of time with respect to the document Exhibit 22, Telecommunications Request For Communications Service, when would the County receive Work Order Processor - TSR Remarks, would you receive them before the Request For Telecommunications Services or after or both?

A. Probably in both cases. This is after the fact when they need to get paid for something. Sometimes the approval for the expenditures we don't really know exactly how much is it going to be until after they do it.

We give them an IPON not to proceed or something like that until approval. So when they have the final numbers, the actual details come in this form in a package and this is the backup information and then we -- it is approved for payment.

- Q. So in other words, you approve that the County has approved the work and a Nextira technician or a subcontractor goes out and does the work --
- A. The initial IPON, even though that the ones that we sold before Santo Maurice (phonetic), that their was no dollar amount in any of those.

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So basically it was authorization to do some amount of work that is okay. And after the work is done, this is the more detailed information, and it would have documents in front with dollar amounts and things like that.

- Q. So in other words, what I presented to you here as Exhibit 24 is not necessarily a complete package?
  - A. No, it's not.

- Q. Because it would be something that would show the time involved, the materials involved --
  - A. That's right.
- Q. -- and there's a pass --
  - A. And then a dollar amount that we have to approve so that Nextira will get paid by whatever work they did.
  - Q. And then with respect to the bill, if this was something that you could bill the customer for, that would appear on the next invoice or some invoice to the customer?
  - A. That's right. Nextira would generate the bill, it would come to us and we would get to the customer and the customer would send the check to the County. But this is to pay for the expenses that Nextira incurred on our behalf to provide the

1 | service.

- Q. Right. And it might or might not be billed to the customer --
  - A. That's right.
  - Q. -- depending on what the service was?
  - A. If it's a repair and we were supposed to, then there would be nobody.
  - Q. Let me go down to the next document which starts with the 05463 which looks like -- you're okay. It's right. It's the next document which appears to be an e-mail -- the top of the e-mail it says from Guelsys to Holly, which obviously is not the first e-mail.

So as I understand it, somebody named Jaime Marriaga at the bottom of the page has requested Holly to issue an order to install two telephone lines?

- A. Yes. There's another person working for Avianca.
- Q. You're not supposed to say that, but Jaime being the customer, the ultimate customer.

David doesn't want me to know who the customers are but that's okay.

- A. I didn't know.
- Q. So Jaime requests from Holly Please

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1 issue an order to install two telephone lines;
2 correct? E-2626?

A. Yes.

- Q. The way the process goes, Jaime then sends an e-mail to Guelsys to ask for an IPON; is that correct?
- A. Jaime sends a request to Holly, which is the Nextira person, to install two telephone lines.
  - Q. Correct.

Holly then has to go to the County to say Jaime here or whatever company Jamie works for wants to install two telephone lines?

- A. And Guelsys needs to issue an IPON to authorize the work.
- Q. The IPON, whatever those initials stands for, is the authorization to do the work?
- A. Right. It needs to be approved by Maurice, and that's the one we send --
- Q. And the next page is a Work Order Processor form. Now, is that being sent by Holly to Guelsys saying pursuant to Jaime's e-mail, please issue an order, or who is she sending that to? Who is Holly sending 005464 to?
  - A. Talking about this --
  - Q. The second document, yes.

- This is, again, the same form -- that is 1 Α. an internal -- is a Nextira-generated document in 2 which they now put everything in their formal way 3 what's in this e-mail here --4 Right. 5 Q. -- to start actually identifying the 6 work that needs to be done and to start --7 I understand that, but the document 8 005464, would that document be sent to Guelsys or 9 somebody who works for Guelsys? And the only 10 reason I ask that is please issue an order to 11 install. 12 That is a quote from the e-mail. 13 Α. Q. Right. 14 Again, it's just backup information for 15 Nextira to justify later on that they had proof 16 that we told them to do so. So they're quoting the 17 e-mail that's in the front here. 18 But where is the proof here that -- and 19 maybe I'm confused. Where is there proof here that 20 21 the County approved this work? It's not here. It's supposed to be an 22
  - IPON like this that would be given to them to start the process. That is missing in this pile.
    - Q. In this package, okay.

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1	A. She's requesting that please generate an
2	IPON. By that she means give me one of these
3	signed and approved by
4	Q. Maurice.
5	A so that I can do this.
6	Q. As I understand it, Nextira was not
7	supposed to do any work without County approval?
8	A. That is correct.
9	Q. And if they did, they were running the
10	risk of not getting paid for it?
11	A. That's correct.
12	Q. If you want to work, have a good time
13	but don't come to me for any money?
14	A. Well, just like any County employee,
15	they can't spend County money without getting
16	approval to do so.
17	Q. Are you familiar with the acronym
18	P-O-T-S, POTS?
19	A. Yes.
20	Q. What does that mean?
21	A. Plain Ordinary Telephone Service.
22	Q. What does that mean?
23	A. The phone, the black phone you used to
24	have at your house not necessarily black but
25	plain old phone service.

Plain old telephone MR. BLOOMBERG: 1 service, okay. 2 We'll take five minutes. 3 (A break was taken.) 4 (Ms. Lee is not present.) 5 (Plaintiff's Exhibit 26 was marked for 6 .identification.) 7 BY MR. BLOOMBERG: 8 All right. Let me show you what's been 9 marked as Composite Exhibit 26 which are documents 10 generally marked proposal transmittal. I'll ask 11 you to take a look at those and tell me if you 12 recognize that. 13 Α. Okay. 14 Do you recognize these documents? 15 A. I've never seen the transmittal form but 16 it seems like a -- normal. I've seen the other 17 18 ones, yes. All right. Tell me what you know about Q. 19 any of the documents in any of these faxes. 20 Yeah, the first one just seems to be a 21 transmittal to tell you what's contained in the 22 It's a proposal that Nextira has made to package. 23 a customer for some scope of work. 24

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Is there anybody mentioned here who is a

1 | County person?

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A. This is addressed to Maria Perez, who is a supervisor for the County, and Lorraine is a County person --

Q. Okay.

A. -- from Ray Delerme, which is a Nextira person, and the signatures on here are all Nextira people.

Q. Okay. So Nextira is submitting something to the County saying here is what's been proposed?

A. Right. And this is the -- this is the -- to do the work, this is when it comes back to us to approve the actual exact amount of dollars that was --

Q. So this would be after --

A. After all the other things that we have approved before. After the initial IPON that is approved, then the work order that the technician puts in, the actual hours and all that and then eventually it gets converted to actual dollar amounts of what they've done, and this is what that sheet is. They approved it and then these two lines are not approved here which would be -- this would be County approval.

1 Q. For the signature? Right. Α. 2 So the four signatures that are on the 3 Ο. second page --4 Those are Nextira signed -- the four 5 Α. signatures are Nextira. The ones that are blank, 6 those would be County approvals. 7 So these four signatures from Nextira 8 ο. are on the second page, 18250, seem to indicate 9 that the work was done, and here's the cost? 10 Α. Right. 11 What's the next page, 18251? 12 This is basically a more detailed 13 description of the work that needs to be done and 14 the proposal and schedule. 15 In point of time, when would the County 16 receive that document? 17 This usually comes together with this --18 this. This is a justification for this 19 expenditure. 20 Justification for what appears on Page 2 21 of the exhibit? 22 A. Right. 23 Next, what's internal financial summary, 24 Ο.

what is that, if you know?

- A. It's a Nextira form, but I don't -- but
  I don't recognize the engineer. It would be a form
  submitted to Nextira by one of their subs.
- Q. But this form generally goes to the County?
- A. It comes in the package. It doesn't come that often. I've never seen it that -- it looks like a subcontractor for Nextira that provided -- that did work for them.
- Q. Would that be the same, we have one that's called internal financial detail, you go down further internal quote notes, internal material detail, internal labor detail --
  - A. Yes, all these things are.
- Q. Go to the page that's got a Bates number 18260. 8818620, are you familiar with that form?
  - A. Yes.
  - O. What is that?
- A. Again, this is -- this is a summary form of the expenditures that they are sending to the County for approval.
  - O. And the number matches?
- A. Normally sign this form right here and approve this -- the expenditures.
  - O. And the number matches up with the

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1 number on Page 2 or at least it should, \$2,362.50? 2 Right. Α. 3 Now, this says service approved by MDAD, Q. 4 order of completion signed by MDAD. Is that on this form or on some other form? 5 Services approved by MDAD, that would be 6 A. 7 the initial approval that we get on approval. Order of completion signed by MDAD, 8 Ο. 9 where would that be signed? I don't know why that's this. Usually 10 11 we approve -- we approve the expenditures. the same thing that the order is completed and it's 12 13 waiting to be paid. To me it's the same thing. And then we have one of these work order 14 0. 15 process forms, the next page; is that correct, which we already talked about? 16 17 Α. Yeah, this is the same one. Q. Right. 18 The next page is signed by -- is that 19 Maurice? 20 21 Α. That's Maurice. 22 Q. All right. Who else was supposed to sign besides Maurice? 23 It's Maurice up to a certain level of 24 Α.

approval and then Bobbie would.

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1	Q. So Bobbie didn't have to sign this one?
2	A. No, for 2,000. Maurice can go up to
3	5,000.
4	Q. The customer service orders which we've
5	talked about?
6	A. That's the more detail the technician
7	fill out. All of this is backup information.
8	Q. So this appears to be pretty much a
9	complete package?
10	A. Yes.
11	Q. And that would be the package that would
12	ultimately result in Nextira getting paid?
13.	A. Correct.
14	Q. And then the next decision would be
15	whether or not this was something that could be
16	billed to the customer?
17	A. Correct.
18	Q. In this case we're upgrading something,
19	so maybe it could be billed as opposed to
20	preparing?
21	A. Yeah, if it's billable, Nextira will
22	generate the billing.
23	Q. On the customer's invoice for the next
24	month?

Right.

A.

Q. The second part of the exhibit, without going through each page, is there anything different about that? I realize that there aren't any documents, but is there anything in here that's different than what we talked about? It doesn't appear to be.

A. This is, again, just detail of the work that is involved in the order.

(Plaintiff's Exhibit 27 was marked for identification.)

## BY MR. BLOOMBERG:

- Q. Let me show you what's been marked as Exhibit 27, composite also, for purposes of deposition which appears to be a series of forms entitled scope of work --
- A. This is the same form that was included in the previous package. It goes usually behind the one that has the dollar amounts to be paid, and it's just an explanation of what is asked to be approved for payment.
  - Q. This is a little bit more detail?
- A. Again, this usually comes with -- with something with dollars in the front that we're requested to approve, and this would be an explanation of what we're to spend for.

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Q. When it says environment on the first page, 5155, MDAD provides both voice and data services for multiple locations, is Miami-Dade Aviation Department, is that MDAD, the initials, provides both voice and data service?

A. Um-hum.

O. The next one says MDAD provides voice

- Q. The next one says MDAD provides voice connectivity for several USDA locations. Why is the current environment different? I don't understand.
- A. Because this part that was blacked out has the name of the customer, and the one that is for this particular customer was blacked out. The other one was for U.S. Department of Agriculture.
- Q. And then on the fourth page of exhibit it says MIA currently provides both voice and data services at Miami International Airport.
  - A. What was the question?
  - Q. The fourth page, 8370 --
- A. The current environment is just telling you who the customer is and where they're located.
- Q. Well, in one place it says MDAD and the other place it says MIA?
  - A. Both should be MDAD.
  - Q. They're saying that the airport provides

1 certain things?

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- A. Right.
- Q. The last group in the exhibit looks to be the complete package we talked about before or much more similar to the complete package; right?
  - A. You're talking about --
- Q. From 18601, starting 18601. It's the group that's stapled, probably easier to find it. That's much more similar; right?
- A. Right.

(Discussion off the record)

- 12 BY MR. BLOOMBERG:
- Q. Who's Paulette Gilbert? Does she work
  for MIA, do you know?
  - A. It doesn't ring a bell.
- Q. Miami-Dade Aviation Department
- 17 | Properties Division?
- 18 A. Well, that's what it is then.
- Q. But the name doesn't ring a bell?
- A. The name doesn't ring a bell. That
  doesn't mean --
- Q. I understand. There's a lot of people
  there. This is not a --
  - A. I've only been there two years.
- Q. Are you familiar with the agreement that

was approved, Airport Rental Agreement between the County and its STS customers?

A. Yes.

(Plaintiff's Exhibit 28 was marked for identification.)

BY MR. BLOOMBERG:

Q. Let me show you what's been marked as Exhibit 28 for purposes of the deposition which appears to be another copy of the memorandum from Manager Shiver to the board recommending approval of an agreement.

Were you involved in either the drafting of that memorandum or in providing information relating to that memorandum?

- A. I'm sorry. Could you repeat.
- Q. Yes.

Were you involved -- let me break it down -- in the preparation of that memorandum?

- A. I probably provided some information to the person that put this thing together in terms of technical content or --
- Q. The manager was recommending a specific form of agreement to be used?
- A. I believe this was the approval of the contract form --

1	Q. Right.
2	A that would be used by the aviation
3	department or the County to enter into an agreement
4	with the customers for services.
5	Q. And there was some breakdown as to the
6	dollars received by the County or to be received by
7	the County as \$2,670,000?
8	A. Yes, this number is what
9	Q. The year before?
10	A. Was received at the time that we entered
11	into an agreement with Nextira.
12	Q. By the way, how much did the County
13	receive for the first year of the operation of the
14	agreement, do you remember?
15	A. We're about the level right now is
16	around it's a little less than 2 million,
17	1.9 million.
18	Q. So revenue is down a little bit?
19	A. Yes.
20	Q. That's because of the economy
21	A. It depends on yeah, 1.9 something,
22	somewhat less than 2 million.
23	(Plaintiff's Exhibit 29 was marked for
24	identification.)
25	

## 1 BY MR. BLOOMBERG:

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- Q. Let me show you 29, Exhibit 29 which appears to be the resolution and the Airport Rental Agreement itself and ask you if you're familiar with both of those documents.
  - A. Okay.
- Q. And am I correct that the first document is the resolution --
  - A. Yes.
- Q. -- and the second document is the Airport Rental Agreement?
  - A. Yes.
- Q. Has the County or the Aviation

  Department signed Airport Rental Agreements with all of its customers?
  - A. With the new customers --
- 17 Q. New customers.
- 18 A. -- since the resolution was approved.
- 19 Q. Okay.
- 20 A. For the time that the -- we never went
  21 back and actually executed this agreement with the
  22 existing customers. Previously they had agreements
  23 with Nextira, so we -- that continue on and only -24 only with -- only new customers that came into
  25 effect after this contract was approved where

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- 1 basically there was basically an agreement executed 2 with those customers by the County.
  - I have never seen --Ο.
  - I think there's been about two or three. Δ.
  - Ο. New customers?

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- Α. Something like that.
- I have never seen the pre-February 2nd, Ο. 2003 agreement. How does the current Airport Rental Agreement differ from the agreement that the customers signed with Nextira?
- Α. This thing was modified by counsel and by other folks involved. I would assume it's somewhat similar.
- You don't really know? You can't answer 14 Q. the question? 15
  - Not absolutely. . . A.
    - Not without comparing it line by line? Q.
- Α. Right. 18
- So there are only a couple, two or three 19 20 customers that have signed this particular agreement?
- That's right. 22 Α.
- 23 And I'm not holding you to the -- I mean it could be four. I won't quote you a liar if it's 24 25 four.

```
MR. BLOOMBERG: David, give me a couple
 1
 2
           minutes.
                 (A break was taken.)
 3
                MR. BLOOMBERG: All right. Mr. Garcia,
 4
           you have the right when this is transcribed,
 5
           which it will be, to read it --
 6
                MR. HOPE: You want to read it.
 7
                MR. BLOOMBERG: He wants to read.
 8
                I'll order it.
 9
                (The deposition was concluded at
10
           2:51 p.m.)
11
12
                (Reading and signing not waived.)
13
14
15
                       PEDRO J. GARCIA
16
17
18
19
    Notary Public
20
    My Commission Expires:
21
22
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```

1	CERTIFICATE OF OATH
2	
3	STATE OF FLORIDA :
4	COUNTY OF DADE:
5	
6	
7	·
8	I, the undersigned authority, certify
9	that PEDRO J. GARCIA personally appeared
10	before me and was duly sworn.
11	
12	
13	WITNESS my hand and official seal this
14	5th day of June, 2003.
15	, p
16	and the second s
17	
18	LANCE W. STEINBEISSER, RPR, CSR
19	Notary Public - State of Florida  My Commission Nocum Division 1980  Expires May 12805
20	My Commission Noce William 98 20 20 20 20 20 20 20 20 20 20 20 20 20
21	Expires May 2005
22	
23	
24	
25	

## REPORTER'S DEPOSITION CERTIFICATE

I, LANCE W. STEINBEISSER, Registered
Professional Reporter, certify that I was
authorized to and did stenographically report
the deposition of PEDRO J. GARCIA; that a
review of the transcript was requested; and
that the transcript is a true and complete
record of my stenographic notes.

I further certify that I am not a relative, employee, attorney or counsel of any of the parties, nor am I a relative or employee of any of the parties' attorney or counsel connected with the action, nor am I financially interested in the action.

DATED this 5th day of June, 2003.

LANCE W. STEINBEISSER, RPR, CSR

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169 1 2 3 June 5, 2003 4 5 David Stephen Hope, Attorney at Law 6 7 BELLSOUTH V. MIAMI-DADE COUNTY 8 Dear Mr. Hope: 9 With reference to the deposition of PEDRO J. GARCIA taken on May 21, 2003, in connection with the 10 above-captioned case, please find enclosed the transcript of said deposition. 11 Please arrange to have the witness read your copy 12 of the transcript, denoting any corrections by page and line number on the enclosed errata sheet. This errata sheet must be signed by the witness, 13 notarized and returned to Mitchell R. Bloomberg, 14 attorney for the plaintiff, for filing with the original transcript, which has been sent to 15 counsel. 16 If this has not been taken care of within the next thirty days or by the time of trial, whichever 17 comes first, it will then be concluded that the reading, subscribing and notice of filing have been waived. 18 19 Sincerely, 20 21 CERTIFIED SHORTHAND REPORTERS, 22 cc: Original transcript M. Bloomberg, Esq. 23 24