RECEIVED-FPSC 07 AUG 21 PN 4: 43 COMMISSION

DOCKET NO.: 060368-WS - Application for increase in water and wastewater rates in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia and Washington Counties by Aqua Utilities Florida, Inc.

WITNESS: Direct Testimony of Catherine A. Walker, P.E., M.B.A., appearing on behalf of the Staff of the Florida Public Service Commission.

DATE FILED: August 21, 2007

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FPSC-COMMISSION CLERK

1	DIRECT TESTIMONY OF CATHERINE A. WALKER
2	Q. Would you please state your name and business address?
3	A. My name is Catherine A. Walker. My business address is 975 Keller Road, Altamonte
4	Springs, Florida.
5	Q. By whom and in what capacity are you employed?
6	A. I am employed by the St. Johns River Water Management District (SJRWMD or District) as
7	the Assistant Director of the Division of Water Use Regulation in the Department of Resources
8	Management.
9	Q. For how long have you worked in that position?
10	A. Since December 2003 — just over three and a half years.
11	Q. Please describe your responsibilities in that position.
12	A. The five functional areas within the Division of Water Use Regulation include Consumptive
13	Use Permit Review, Consumptive Use Permit Compliance and Enforcement, Water Well
14	Construction Permitting, Water Well Construction Permit Compliance and Enforcement, and Water
15	Well Contractor Licensing. Those responsibilities are divided between myself and the Division
16	Director. The Division Director oversees the Consumptive Use Permit (CUP) Review activities,
17	while I oversee the four other functional areas within the Division. My primary role is to oversee the
18	Consumptive Use Permit Compliance and Enforcement activities. In addition, I assist the Division
19	Director in supervising, reviewing, revising, and approving the work of hydrologists, engineers, and
20	other staff throughout the Division regarding consumptive use permitting, compliance and
21	enforcement; water well construction permitting, compliance, and enforcement; and water well
22	contractor licensing. I also assist the Director in coordinating the consumptive use permitting
23	program with the District's water supply planning, ground water evaluations, and other programs,
24	among other duties.
25	Q. Please summarize your educational and professional experience before you joined the District.

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A. I graduated from the University of Central Florida in 1989 with a Bachelor of Science degree
 in Environmental Engineering. In 2002, I received a Master's of Business Administration from the
 University of Phoenix (at the Maitland, Florida, campus). I am a Professional Engineer registered in
 the State of Florida and have more than twenty years of experience in project management for water
 and wastewater utility operations and engineering.

I began my professional employment in 1985 as a laboratory technician in the City of 6 Orlando's Wastewater Bureau. I worked there for approximately a year at the City's Iron Bridge 7 Wastewater Treatment Facility. I accepted a position as an Engineer Intern in the City's Project 8 9 Management Department in 1986 and worked there for two years on public works improvement projects and in developing the five-year capital improvement program. From 1988 to 1990, I worked 10 as an Engineer Intern with Commonwealth Engineering Associates, a private consulting firm, on 11 projects for public and private utilities that included water conservation planning, consumptive use 12 permitting, and the design and permitting of wastewater collection, treatment, and reuse systems. 13 14 Following my employment with Commonwealth Engineering, I went to work for Seminole County Utilities in the Environmental Services Department. I worked there as a utilities engineer supervising 15 a staff of 35, operating 10 water treatment plants and 3 wastewater treatment facilities, and the 16 associated distribution and collection systems. After that, I served as a Senior Permitting and 17 Compliance Engineer for ten years at Florida Water Services Corporation, the prior owner of many of 18 the utility systems that are this subject of this case. While at Florida Water Services, I had a major 19 20 role in the development and implementation of the company's corporate compliance program and in the handling of all aspects of environmental permitting for water and wastewater facilities throughout 21 22 the state.

Q. Have you ever presented expert testimony before this Commission or any other regulatoryagency?

25 | A. Yes, I testified as an expert in wastewater facility permitting in support of the permittee

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(Florida Water Services) in a case brought to challenge a proposed permit for a wastewater facility in
 Martin County.

Q. What is the purpose of your testimony in this proceeding?

A. The purpose of my testimony is to address the District's requirements for utilities to
implement a rate structure that promotes water conservation, discuss the importance of water
conservation, and address the Aqua Utilities Florida (AUF) systems' compliance with District permit
requirements.

8 Q. Have you attached any exhibits to your testimony?

A. Yes, I have attached two exhibits to my testimony.

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(a) Exhibit CAW-1 is my professional resume.

(b) Exhibit CAW-2 is a summary of the AUF systems located in the SJRWMD and shows
 whether those systems are in compliance with District permits and rule criteria.

13 Q. Would you please describe the District's rules regarding water conservation rate structures?

A. Yes. Section 12.2.5.1(f) of the Applicant's Handbook, which is incorporated by rule, requires that an applicant for a consumptive use permit implement a water-conservation-promoting rate structure, unless the applicant demonstrates that the cost of implementing such a rate structure is not justified because it will have little or no effect on reducing water use. Numerous studies have documented that a water-conservation-promoting rate structure has a significant effect on reducing water use; therefore, the District requires its implementation in almost all cases.

20 Q. What constitutes a water-conservation-promoting rate structure?

A. Any structure which sends a significant price signal to the user to reduce water demand can be
characterized as a water-conservation-promoting rate structure. The District encourages a multitiered inclining block rate structure that progressively increases the cost to the user with increasing
consumption.

25 Q. Are you familiar with the water and wastewater rate case pending before the Florida Public

Service Commission (FPSC or Commission) in which rate structure and rates to be approved for AUF
 are at issue?

A. Generally, yes – in particular with respect to the proposed rate structure and its potential to
promote the conservation of water and compliance with District rules related to water conservation.

Q. Does the District recommend that the utility's current rate structure be changed in this
proceeding to be consistent with the District's requirements?

A. Yes. Because the District's rules for consumptive use permits require that utilities each implement a conservation rate structure, the District recommends that the utility's rate structure be changed as necessary to be consistent with the District's requirements for a conservation-promoting rate structure. Such consistency would likely lead to the utility's more timely complying with the District's rate structure requirements. Currently, the utility's rate structure consists of only a base facility charge (BFC) and a single-tiered gallonage charge. The District would recommend a multitiered inclining block rate structure.

14 Q. Does the District have a preference regarding the percentage of fixed versus variable charges15 to be recovered through the rates?

A. Yes. The higher the percentage of costs associated with usage, the greater the price signal to
reduce demand. Therefore, the maximum percentage of charges that the District would like to see in
the BFC is no more than 40% of the total bill. The reason for this limit is that the District wants to
have at least 60% of the cost to the customer tied to actual water use (i.e., in the gallonage charge),
because charging for the actual amount of water used promotes conservation.

Q. Have you reviewed the proposed rates and rate structures that are the subject of thisproceeding?

A. Yes. I have reviewed AUF's proposed rates and rate structures for the systems located within
the St. John's River Water Management District.

25 | Q. Please describe the utility's proposed rate structure request.

- 4 -

1 A. The utility's proposed rate structure for each system in the District consists of a BFC and a two-tiered inclining block rate. The first usage block is proposed for monthly consumption of 6,000 2 gallons or less, while the second block would be for monthly consumption in excess of 6,000 gallons. 3 4 Does the District support the utility's request for a BFC and two-tiered gallonage charge rate? Q. 5 Yes. As mentioned previously, conservation-promoting rate structures generally contain three A. or four tiers of inclining blocks. However, the District does approve one- or two-tiered structures if 6 7 the gallonage charge is sufficiently high relative to the BFC to send a clear price signal to discourage use. Furthermore, 6,000 gallons per month is a reasonable quantity for essential domestic use. An 8 9 average household should be able to comply by keeping their usage in the first usage block. In this 10 case, the tiers appear to support the District's conservation goals.

11 Q. Would you please describe a Priority Water Resource Caution Area?

A. Yes. Priority Water Resource Caution Areas (PWRCAs) are described in the District Water Supply Plan as areas where existing and reasonably anticipated sources of water and conservation efforts may not be adequate to: (1) to supply water for all existing legal uses and reasonably anticipated future needs; and (2) sustain the water resources and related natural systems. In more general terms, these are areas in which the projected demands exceed the resource capacity to supply the water without unacceptable environmental impacts.

18 Q. Are any AUF systems in this case located in Priority Water Resource Caution Areas in the St.
19 Johns River Water Management District?

A. Yes. I have listed the systems and their associated consumptive use permit numbers below:
Carlton Village (2605), East Lake Harris Estates (2607), Fern Terrace (2611),
Hobby Hills (2613), Morningview (2610), Palms Mobile Home Park (2612),
Picciola Island (2609), Skycrest (2614), Stone Mountain (2606), Valencia
Terrace (2632), Venetian Village (2608), Piney Woods/Spring Lake (2604),
Quail Ridge (4545), Silver Lake Estates/Western Shores (2644), Tangerine

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(51073), Chuluota (8362), and Harmony Homes (8357).

2 Q. What is the effect, if any, of a utility being located within a Priority Water Resource Caution 3 Area?

4 Water conservation is critically important in these areas in order to extend the timeframe Α. 5 within which relatively inexpensive fresh groundwater supplies can be sustained before more 6 expensive alternative water sources must be developed.

7 0. For each AUF system covered in this proceeding that is located in the SJRWMD, would you 8 please summarize the consumptive use permit compliance status?

9 Yes. A review of the compliance history for each system from 2005 to the present was A. 10 performed, and a table summarizing my findings is attached as Exhibit CAW-2.

11 Several of the systems do not currently hold District permits. The following systems do not 12 hold District permits and are required to; therefore, they are in significant noncompliance with 13 District requirements: J. Swiderski - Summit Chase, Ravenswood, River Grove, and Tomoka. 14 Summit Chase has been incorporated into the Tavares Ridge permit held by J. Swiderski. That permit 15 expired on April 28, 2007, and an application for renewal has not been received by the District. 16 Therefore, these systems are in significant noncompliance as well.

17 Other AUF systems are not required to have District permits, either because they fall below 18 permitting thresholds or because they are interconnected with other systems and do not have 19 withdrawal facilities. Interconnected systems include Kingswood (interconnected with Brevard 20 County), Oakwood (interconnected with Brevard County), Friendly Center (interconnected with East Lake Harris), Holiday Haven (interconnected with Astor Water Association), Beecher's Point (interconnected with the Town of Welaka), Hermits Cove (interconnected with St. John's Highland) and Jungle Den (interconnected with Astor Water Association). St. John's Highland is subthreshold and does not require a District Permit.

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As of the time of this filing, however, we have not determined whether or not permits are

required for J. Swiderski - 48 Estates, J. Swiderski Kings Cove, Pomona Park, Silver Lake Oaks, and 1 Wootens. These systems fall below the volumetric thresholds for permit requirements, but if they 2 have wells equal to or greater than 6-inches in diameter, then they are required to obtain District 3 4 permits.

Will you please characterize the nature of the violations identified and their relevance to this Q. proceeding?

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7 All of the systems that have District permits have at least one minor violation for failure to Α. 8 timely submit meter test results. For many of these, the reports were submitted within a couple of 9 weeks of the due date. However, Notices of Violation were sent to the Skycrest, Venetian Village 10 and Tangerine systems for failure to submit meter test results for more than two years beyond the due 11 date.

12 The Arredondo Estates system has a permit that is issued to Arredondo Utility Co., Inc. d/b/a 13 AquaSouce Utilities. If the system owned by Aqua Utilities, the permit should be transferred to Aqua 14 Utilities, Inc.

15 The District has pending enforcement for the Imperial Mobile Home Terrace facility for 16 operating without a permit (the permit expired without a timely renewal application) and for untimely submittal of meter accuracy reports.

A Notice of Violation was issued to Venetian Village for failure to submit a water audit report and an annual report on water line repairs.

20 The District has pending enforcement for the Quail Ridge system for an expired permit -21 failure to timely file a renewal application, and late submittal of water use reports and meter accuracy 22 reports. For the Interlachen Lakes Estates/Park Manor systems in Putnam County, the permit 23 allocation was exceeded in the years 2005 and 2006. The Ocala Oaks system in Marion County 24 exceeded its permitted withdrawal allocation in 2006. 25

The Chuluota system has multiple violations related to failure to timely install required

monitoring wells, failure to timely conduct required monitoring, failure to timely complete hydrologic
and photo monitoring at wetland monitoring locations, failure to timely submit meter calibration
records, exceeding permit allocations, and failure to submit required reports regarding identification
of potential partnerships for development of alternative water supplies. Enforcement is pending for
these violations.

Q.

Does that conclude your testimony?

- A. Yes.

EXHIBIT NO. ____CAW-1 Page 1 of 5

Catherine A. Walker, P.E., M.B.A.

975 Keller Road Altamonte Springs, FL 32714

PROFESSIONAL OVERVIEW

Over twenty years of experience in water/wastewater utility operations/engineering project management with emphasis on environmental permitting and compliance management in all six Florida Department of Environmental Protection districts, and three major water management districts. Currently serving as Assistant Division Director of Water Use Regulation at St. Johns River Water Management District. Formerly served as a Governing Board Member and Governing Board Regulatory Committee Chair at the St. John's River Water Management District. Served as a senior staff engineer for Florida's largest privately owned water and wastewater utility, and also worked as a utility engineer on staff for Seminole County Utilities and the City of Orlando Wastewater Bureau. Possess a unique combination of public sector and private sector utility engineering and operations and water resource management experience.

Experienced in design, operation, evaluation and permitting of wastewater facilities ranging from simple package treatment facilities serving small communities to advanced treatment facilities serving large communities. Experienced in numerous types of reuse and effluent disposal methods including public access reuse, wetlands reuse, and underground injection.

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Experience in water treatment facilities ranges in complexity from simple aeration and disinfection facilities, to lime softening and reverse osmosis treatment of brackish water. Experienced in both groundwater and surface water treatment and permitting and have conducted site-specific evaluations to demonstrate compliance with the Surface Water Treatment Rule. Coordinated permitting activities for the first 20-year water use permit issued in the South Florida Water Management District, and coordinated permitting activities for one of the first raw water ASR well systems to be incorporated into an integrated water supply consisting of surface water, brackish water and reclaimed water to meet potable and nonpotable demands.

SUMMARY OF CAPABILITIES

- Strong oral and written communication skills
- Environmental Permitting and Regulatory Compliance Management
- Water, Wastewater and Reuse Systems evaluation, design, and operation
- Expert Witness
- Obtaining complex Multi-agency Permitting for water supply projects
- Utility Operation and Regulatory Compliance Analysis

EDUCATION:

Master of Business Administration, 2002. University of Phoenix, Maitland Florida campus. Bachelor of Science in Environmental Engineering, 1989. University of Central Florida. SJRWMD Academy – 2005-2006. Leadership Training Program, SJRWMD Operation of Wastewater Treatment Plants, Volume I. (Field Study Training Program) 2000. California State University, Sacramento.

PROFESSIONAL REGISTRATION:

Professional Engineer No. 52188, Florida

PROFESSIONAL AFFILIATIONS/COMMUNITY SERVICE:

American Water Works Association. Vice Chair, Water Allocation and Regulation Committee Member

St. John's River Water Management District Governing Board Member. March 2001 - September

2003 - Regulatory Committee Chair.

Leadership Seminole, Class of 2002.

Florida Water Environment Association. Former Biosolids Committee Chair

American Water Resources Association. Member.

WORK HISTORY:

St. John's River Water Management District December 2003 – Present

Assistant Division Director, Division of Water Use Regulation

Assist the Director of the Division of Water Use Regulation, in supervising, reviewing, revising and approving the work and recommendations of a staff of Hydrologists, Engineers, Environmental Specialists, and Water Resource Representatives throughout the District regarding consumptive use permitting, water use compliance and enforcement, water well construction permitting, water well construction compliance and enforcement, and water well contractor licensing.

Responsible for conducting training and meetings with staff to coordinate activities and maintain effective information exchange. Assist Division Director in coordinating permitting program with District water supply planning, ground water evaluations, and other programs. Responsible for presentations and generally representing the Division of Water Use Regulation in internal and external meetings.

Represent the District on Statewide Conservation Clearinghouse "Conserve Florida" Work Group. Serve as Co-Chair of regulatory coordination team.

South Florida Water Management District May 2003- November 2003 Senior Engineer

Reviewed water use permit applications and in the District's Orlando Service Center.

Government Services Group, Inc. May 2002 – November 2002

Senior Project Manager

Responsible for overall coordination and planning of capital improvements programs for the Florida Governmental Utility Authority, as well as advising the Director of Operations on water quality issues, facility capacity issues and regulatory matters. Also responsible for monitoring operations, billing and customer services agreements and contracts for laboratory services.

WCG, Inc. May 2001 – May 2002:

Water Resources Manager

Responsible for management of Water Resources Department of engineering consulting firm. Department services included water resources management planning, utility valuation, and regulatory liaison services for related engineering disciplines.

Florida Water Services Corporation November 1992 – April 2002: Senior Permitting and Compliance Engineer

Prepared and implemented Corporate Compliance Program for Florida's largest investor-owned utility consisting of approximately fifty wastewater collection, treatment and reuse systems. Handled all aspects of environmental permitting for water and wastewater facilities throughout Florida in all six Districts of the Department of Environmental Protection as well as the St. John's River Water Management District, South Florida Water Management District, and Southwest Florida Water Management District, as well as local County Health Departments and land development authorities. Prepared Capacity Analysis Reports, (CAR), Operation and Maintenance Performance Reports (OMPR), and Reuse Feasibility Studies (RFS) in support of FDEP wastewater treatment facility permits and Water Management District Consumptive Use Permits.

Coordinated permitting activities and managed consultants for the first raw water Aquifer Storage and Recovery system in Florida. Conducted tracer studies to evaluate and demonstrate compliance with EPA Surface Water Treatment Rule and Enhanced Surface Water Treatment Rule. Qualified as an expert witness in the field of environmental permitting. Provided testimony in support of a wastewater facility permit challenge.

Conducted due diligence investigations of proposed utility acquisitions. Investigations included review of regulatory compliance history, operational performance, available capacity and potential required capital improvements to meet current and proposed regulatory requirements.

Seminole County Environmental Services Department 1990 - 1992 *Utilities Engineer*

Supervised water and wastewater operation and maintenance staff of 35 operating 10 water treatment plants and 3 wastewater treatment facilities and associated distribution and collection systems at Seminole County, Florida. Responsible for developing plans and programs to improve the overall efficiency of water and wastewater operations, assuring compliance with all applicable state and federal regulations, developing and monitoring annual budgets for the division and other related duties. Also responsible for the development and implementation of the County's Industrial Waste Pretreatment Program and a County-wide Water Conservation Plan.

Commonwealth Engineering Associates 1988 - 1990 *Engineer Intern*

Environmental engineering design and project management for public and private water and wastewater utility clients. Representative projects include water distribution system hydraulic analysis and design, water conservation planning, consumptive use permitting, design and permitting of wastewater collection, treatment and reuse systems.

City of Orlando, Project Management Department 1986 - 1988 *Engineer Intern*

Served as acting project manager for public works improvement projects. Assisted in development of project schedules and budgets, consultant coordination and project related research on large capital improvement projects. Assisted in the development of five-year capital improvement program.

City of Orlando, Wastewater Bureau 1985 - 1986 *Laboratory Technician*

Daily laboratory testing of wastewater to evaluate compliance with process control parameters and permitted effluent limitations.

University of Central Florida, Environmental Engineering Laboratory 1984 - 1985 Laboratory Technician

Laboratory testing in support of research on reverse osmosis membrane treatment for trihalomethane removal.

County	System Name	Permit <u>Required?</u>	District Permit No.	Permit Expiration	Violations?	Enforcement?	Comments
Alachua	Arredondo Estates/Farms	Y	11364	3/2/2021	Y	N	Permit holder is Arredondo Utility Co., Inc. (not Aqua Utilities Florida)
Brevard	Kingswood (Interconnect w/Brevard County)	N					
Brevard	Oakwood (Interconnect w/Brevard County)	N				in the left of the set wards with the	e ou l'un senér e l'un l'est sobre de l'un autour de vour generation et l'un sopre provent l'est pur sopre et
Lake	Carlton Village	Y	2605	12/8/2020	Ý	N	Minor violations for late submittal of Water use reports
Lake	East Lake Harris Estates	Y	2607	3/7/2020	Y	N	Minor violations for late submittal of Water use reports and Meter accuracy reports
Lake	Fem Terrace	Y	2611	2/18/2020	N/A	N	
Lake	Friendly Center (Interconnect w/East Lake Harris)	N				na a transformation	
Lake	Grand Terrace	Y	2488	2/8/2022	Y	N	Minor violation for late submittal of Meter Test reports
Lake	Haines Creek	No Data	2,00	LIGILOLL	•	• • • • • • • •	Issued to Haines Creek RV Village, Donald and Syvia Caskey
Lake	Hobby Hills	Y	2613		v	Notice of Violation	2 years late in submitting Meter accuracy report
Lake			2010			Tionce on Aloranon	2 years rate in submitting meter accuracy report
	Holiday Haven (Interconnect w/Astor Water Assn.)						Expired permit, Enforcement in progress plus minor
Lake	Imperial Mobile Home Terrace	Y	4493	6/30/2006	aler i Yeshiri i	γ	violation for late meter accuracy reporting
Lake	J. Swiderski - 48 Estates	No Data	None	and the second second			
Lake	J. Swiderski - Kings Cove	No Data	None			and an and a second sec	n an
Lake	J. Swiderski - Summit Chase	Y	None	- Yorkerste stiesen M Del			Operating without required permit Minor violations for late submittal of Water use reports
Lake	Morningview	Y	2610	11/17/2019	Y	N	and meter accuracy reports
					X	N	Minor violations for late submittal of Water use reports
Lake	Palms Mobile Home Park	Y	2612	11/17/2019	Y	N	and meter accuracy reports
Lake	Picciola Island	Ŷ	2609	12/7/2019	Ŷ	Pending	Meter Calibration Report
Lake		Y	2614	2/23/2020	Y	Notice of Violation	Meter Calibration Report
Lake	Stone Mountain	Ŷ	2606	7/27/2022	Y	Pending	Meter Calibration Report
Lake	Valencia Terrace	Y	2632	8/11/2020	Y	N	Minor violation for late submittal of Meter Test reports
Lake	Veneitan Village	Y	2608	2/18/2020	Y Y	Notice of Violation	Water audit, annual report water line repair
				EU.7/0004	v	Ν	Minor violations for late submittal of Water use reports and meter accuracy reports
Lake	Piney Woods/Spring Lake	Y	2604	5/17/2021	Y	N	Expired permit, Enforcement in progress plus minor
Lake	Quall Ridge	Y	4545	11/5/2006	У	Pending	violation for late meter accuracy reporting
Lake	Ravenswood	Y	None				Operating without required permit

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Exhibit No. ____ CAW - 2 Page 1 of 2

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Aqua Utilities Florida, Inc. CUP Compliance Summary for Systems in the St. Johns River Water Management District

County	System Name	Permit I <u>Requ</u> ired?	District Permit No.	Permit Expiration	Violations?	Enforcement?	Commente
							Comments
Lake	Silver Lake Estates/Western Shores	Y	2644	en ser over se	Y	Notice of Violation	Allocation Exceedance, 95% Report
Marion	Ocala Oaks	Y 1414-4486	3043	9/3/2019	Y	Pending	Allocation Exceedance, Meter test report, Permitted to Ocala Oaks Utilities (CUP not transferred)
Orange	Tangerine	Ŷ	51073	9/30/2009	Y	Notice of Violation	Allocation Exceedance, Water Use report late
Putnam	Beecher's Point (Interconnect w/City of Welaka)	N					
Putnam	Hermits Cove (Interconnect w/St. John's Highlands)	N					
Putnam	Interlachen Lakes Estates	Ŷ	7986	nan an	Y	Pending	Allocation Exceedance , Excessive system leaks, Unaccounted water
Putnam	Palm Port	Ŷ	8127	5/2/2021	Y	Pending	Meter Calibration Report
Putnam	Pomona Park	No Data					
Putnam	River Grove	Y					Operating without required permit
Putnam	Silver Lake Oaks	No Data					
Putnam	St, Johns Highlands	N		and the second secon			
Putnam	Welaka/Saratoga Harbor (Interconnected)	N					
Putnam	Wootens	No Data					
Seminole	Chuluota	Y	8362	4/12/2007	Y	Consent Order Pending	Multiple violations
Seminole	Harmony Homes	Y Y	8357	10/18/2020	N/A		
Volusia Volusia	Jungle Den (Interconnect w/Astor Water Assn.) Tomoka	N Y					Operating without required permit

Source: St. Johns River Water Management District, Consumptive Use Permit and Enforcement data.

BEFORE THE PUBLIC SERVICE COMMISSION

In re: Application for increase in water and wastewater rates in Alachua, Brevard, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc.

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that a true and correct copy of the DIRECT TESTIMONY OF

CATHERINE A. WALKER has been served by U.S. Mail to Kenneth A. Hoffman and Marsha

E. Rule, Esquires, Rutledge, Ecenia, Purnell & Hoffman, P. A., P.O. Box 551, Tallahassee, FL

32302-0551, on behalf of AQUA UTILITIES FLORIDA, INC., and that a true and correct copy

thereof has been furnished to the following by U. S. Mail, this 21st day of August, 2007.

Stephen Burgess & Stephen Reilly, Esquires Office of Public Counsel c/o The Florida Legislature 111 W. Madison Street, Room 812 Tallahassee, FL 32399-1400 Cecilia Bradley, Esquire Office of the Attorney General The Capitol – PL01 Tallahassee, FL 32399-1050

KATHERINE E. FLEMING SENIOR ATTORNEY FLORIDA PUBLIC SERVICE COMMISSION 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850 (850) 413-6218