

ORIGINAL

RECEIVED FISC

Constituent

Fox, John
1721 Blackmon Court
Longwood, FL 32779
Seminole County

Phone: 407-869-1341
Email: foxes@cfl.rr.com

DEC 28 AM 9:10

COMMISSION
CLERK

Web Mail Message

Web Mail Subject: Tax Increase

Subject: Tax Increase
Contact type: issue

Comments: I recently received my monthly bill from Sprint for my local telephone service. Included on the bill was the following important information:

"State and federal regulatory news concerning your communication services. Storm cost recovery charge assessed. The 2004 hurricanes caused extraordinary damage to telephone facilities and Sprint incurred substantial above-normal costs to restore customer service. A portion of these costs is being recovered over two years at a monthly rate of \$0.85 per customer line. This storm cost recovery charge is listed in the "Taxes and Surcharges" section of your bill. If you have any questions, please call the customer service number listed at the top of this page."

I called Sprint to get more information, and although I do not agree, I understand the reason for this surcharge. However, what I do not understand is why the Federal Tax, Local Comm. Services Tax, and State Comm. Services Tax also increased. According to Sprint, all surcharges are automatically taxed at the Federal, State and Local level.

This is adding insult to injury! It is bad enough that Sprint is going to recover \$20.40 for each customer line over the next two years, in addition to just being allowed a substantial increase in local service by the Florida Public Service Commission, but on top of the surcharge I am forced to pay increased taxes.

I find it difficult to believe that my elected and appointed government officials would allow this tax increase to take place. Could this possibly be an error on behalf of Sprint, collecting taxes on a storm cost recovery charge? I would appreciate a response, and what I hope will be an acceptable explanation.

- CMP
- COM
- CTR
- ECR
- GCL
- OPC
- RCA
- SCR
- SGA
- SEC
- OTH



www.FreeSamples.com

ORIGINAL

Ellen Plendl

FOR DOCKET

050374-TL

From: Governor Jeb Bush [Jeb.Bush@MyFlorida.com]
Sent: Monday, December 12, 2005 10:18 AM
To: Ellen Plendl
Subject: FW: Hurricane Relief Tax on Utility Bills

Good day Ellen -

Here is one email to start your week.....hope you had a good weekend!

Laurie

-----Original Message-----

From: Carol Carte [mailto:ccarte@earthlink.net]
Sent: Tuesday, December 06, 2005 2:39 AM
To: Governor Jeb Bush
Subject: Hurricane Relief Tax on Utility Bills

RECEIVED FPSC
05 DEC 19 PM 3:08
COMMISSION
CLERK

Governor Bush,

Why are we, the people in the state of Florida, being taxed on ALL our utility bills Hurricane Relief Tax? I have paid and donated enough already. I was told that if I didn't pay the .85 cents that my utilities would be disconnected. Enough is enough -- I cannot continue to keep giving when I have already given to the bottom of the barrel.

Carolyn A. Carte
6 Warwick Drive
Shalimar, FL 32579

850-651-1276

- CMP _____
- COM _____
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- SEC _____
- OTH _____



United States Senate

WASHINGTON, DC 20510-0905

December 6, 2005

BILL NELSON
FLORIDA

CONSUMER

Ms. Ellen Plendl
Florida Public Service Commission
Division of Consumer Affairs
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399

Dear Ms. Plendl:

I am referring three enclosed inquiries from my constituents regarding various issues to your office.

My constituents would appreciate your careful consideration of these remarks, and your thoughts on what remedies there are for this situation. Please respond directly to them and send a copy to me.

The Honorable Bill Nelson
United States Senate
Washington, DC 20510
Attention: Jonathan Goldman

I thank you for your attention to this matter.

Sincerely,

Bill Nelson

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

RECEIVED PSC

JUN 23 PM 3:36

COMMISSION
CLERK

-M-E-M-O-R-A-N-D-U-M-

DATE: June 23, 2005
TO: Blanca S. Bayó, Commission Clerk and Administrative Services Director
FROM: John Mann, Division of Competitive Markets & Enforcement
RE: Docket No. 050374-TL – Petition for Approval of Storm Cost Recovery Surcharge and Stipulation with Office of Public Counsel, by Sprint-Florida, Incorporated.

Please file a copy of these complaints/letters of concern in Docket No. 050374-TL.

COMMISSIONERS:
BRAULIO L. BAEZ, CHAIRMAN
J. TERRY DEASON
RUDOLPH "RUDY" BRADLEY
LISA POLAK EDGAR

STATE OF FLORIDA



DIVISION OF COMPETITIVE MARKETS &
ENFORCEMENT
BETH W. SALAK
DIRECTOR
(850) 413-6600

Public Service Commission

June 23, 2005

John Krzysiak
40 Cypress Run
Haines City, Florida 33844

In re: Petition for Approval of Storm Cost Recovery Surcharge and Stipulation with Office of Public Counsel, by Sprint-Florida, Incorporated. Docket No. 050374-TL.

Dear Mr. Krzysiak:

I am writing to express my appreciation for your recent letter regarding the Petition by Sprint-Florida for recovery of costs associated with hurricanes in 2004. The Florida Public Service Commission takes very seriously your concerns about this filing. Let me assure you that the Commission understands the significance of this case and the potential impact it could have on customers in Florida.

We are closely reviewing the details of this docket and the request by Sprint. Your letter and this response will be placed in the public record in the above-referenced proceeding, which serves to alert the Commission, the Commissioners, and concerned ratepayers statewide.

If we can be of further assistance to you, please do not hesitate to contact us. You may also want to monitor the developments in this docket by visiting the following site on the Internet:

<http://www.psc.state.fl.us/apps/dockets/cms/docketDetails.aspx?docket=050374>

Once again, thank you for your insight and input regarding this docket.

Sincerely,

Beth Salak

Director

Competitive Markets and Enforcement

ORIGINAL

DISTRIBUTION CENTER

05 JUN -7 AM 9:15

RECEIVED-FPSC

05 JUN -7 AM 10:16

COMMISSION CLERK

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>09873-07</u>		
DISTRIBUTION: _____		

May 31, 2005

933 Lee Road, Suite 400
Orlando, FL 32810

Florida Public Service Commission
2540 Shurnard Oak Boulevard
Tallahassee, FL 32399-0850

050374-72

RE: "Sprint seeks Florida rate increase", Orlando Sentinel, May 28, 2005

Dear Commissioners:

Large public companies plan for unusual events such as our last hurricane season. I can't imagine that Sprint is attempting to do anything other than further fill their coffers by blaming natural events.

I ask you to turn down their rate increase.

CMP 1

COM _____ Kindest regards,

CTR _____

EDR _____

GCL 1 Gilmore E. Daniel, Jr.

OPC _____

MMS _____
RCA _____
SCR _____
SEC _____
OTH _____

G.E. Daniel
933 Lee Road, Suite 400
Orlando, FL 32810

ORIGINAL CONSUMER

Ellen Plendl

From: Carlotta Stauffer
 Sent: Tuesday, May 31, 2005 9:15 AM
 To: Ellen Plendl
 Cc: Roberta Bass; Margaret Hilton
 Subject: FW: Sprint Wanting To Have Taxpayers Pay For Their Hurricane Damages

RECEIVED
 JUN -1 PM 2:25
 COMMISSION CLERK

please handle, thanks

Carlotta

-----Original Message-----

From: Lisa Edgar
 Sent: Saturday, May 28, 2005 1:26 PM
 To: Carlotta Stauffer; Roberta Bass
 Subject: Fw: Sprint Wanting To Have Taxpayers Pay For Their Hurricane Damages

Lisa Polak Edgar, Commissioner
 Florida Public Service Commission
 2540 Shumard Oak Boulevard
 Tallahassee, Florida 32399-0850
 Ph (850) 413-6044
 Fax (850) 413-6019
 Lisa.Edgar@psc.state.fl.us

*FOR POCKET
 OSDBT/TL*

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Sent from my BlackBerry Wireless Handheld

-----Original Message-----

From: McRocha2005@aol.com <McRocha2005@aol.com>
 To: Braulio Baez <BBaez@PSC.STATE.FL.US>; Charles Davidson <Davidson@PSC.STATE.FL.US>;
 Lisa Edgar <Lisa.Edgar@PSC.STATE.FL.US>
 Sent: Sat May 28 11:59:16 2005
 Subject: Sprint Wanting To Have Taxpayers Pay For Their Hurricane Damages

Hello Commissioners,

I'm writing in regards to Sprint asking you to allow them to once again increase our rates. I find it very difficult to understand where they get off thinking it's ok to have US (your tax payers) to pay for THEIR hurricane damage, while we're still paying for OUR OWN!

Who's going to pay for ours? Will you begin charging them \$83 a month for the next 2 years to pay for the \$2000 in damage to my screen enclosure over my pool? I doubt it, so why should I pay for their damage to their MULTI-BILLION DOLLAR A YEAR BUSINESS?

It's unfortunate that the hurricanes came to Florida, but we were ALL affected in the same way, and we are all having to pay for our own damages. It's not fair that Sprint should be given a helping hand, while I'm struggling to pay for my bills. It's not fair that they should lose nothing by having us help them, while I lose everything by not having anyone help me.

I know that Sprint needs to make money, but so do I. They make billions, I make thousands. The executives continue to line their pockets, while the little guy below and I struggle to pay our bills. They continue to be greedy, while we continue beg.

Just so you know, I also just filed a complaint with Sprint, because they charged me \$25 for every 15 minutes they were here installing my phones, yet I knew nothing about this

charge until AFTER I received my bill. Had I known about this, I would not have had the 3 lines installed, I would have just had the 2 that have the Line Guard, or I would have added the Line Guard to the 3rd line.

They only told me of the \$75 fee for installing, not that I would also be taken advantage of by also charging another \$25 for each 15 minutes. They are already making enough money off of us, so I doubt they really need the additional 93 cents a month from all of their customers in Florida.

Please think wisely about their greedy asking for more of our money, and tell them "NO! Pay for your own damage, and your customers will pay for their own!" Please also consider allowing multiple phone companies to service any area for local service, which might actually lower prices for customers, and allow customers to choose the company that they want to do business with. I persnally would choose Bell South over Sprint anyday, but I'm stuck with Sprint, because Bell South is not allowed to service my area.

Thank you for reading this and I hope that you really listen to what the tax payers want and need. We can't afford to continue to pay for Multi-Billion Dollar businesses losses, while we're already paying for our own.

Sincerely,
Shawn McCurdy

ORIGINAL

Ellen Plendl

From: Carlotta Stauffer
Sent: Tuesday, May 31, 2005 9:15 AM
To: Ellen Plendl
Cc: Roberta Bass; Margaret Hilton
Subject: FW: SPRINT RATE INCREASE

RECEIVED TFSO

JUN -1 PM 2:25

COMMISSION
CLERK

Ellen,
for handling...thanks

Carlotta

-----Original Message-----

From: Lisa Edgar
Sent: Saturday, May 28, 2005 10:41 AM
To: Carlotta Stauffer; Roberta Bass
Subject: Fw: SPRINT RATE INCREASE

*For Docket
050374-FL*

Lisa Polak Edgar, Commissioner
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
Ph (850) 413-6044
Fax (850) 413-6019
Lisa.Edgar@psc.state.fl.us

CMP 1
COM _____
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SEC _____
OTH _____

Sent from my BlackBerry Wireless Handheld

-----Original Message-----

From: JOHN F KRZYSLAK <JFK22@TAMPABAY.RR.COM>
To: Lisa Edgar <Lisa.Edgar@PSC.STATE.FL.US>
Sent: Sat May 28 09:54:03 2005
Subject: SPRINT RATE INCREASE

Sprint wants approval from the Public Service Commission to charge Florida's 1.4 million subscribers .93 a month to pay for damage caused by the hurricanes of last year. Sprint says the four hurricanes were "uncontemplated" in the business operations. Further they say "as far as Sprint is aware, no utility has ever been struck by four hurricanes."

Well I can assure Sprint that not one Florida resident (thousands in Central Florida) contemplated four hurricanes disrupting their household operations. And those thousands can assure Sprint and the PCS that prior to these events of '04, they knew of no other family being hit by four hurricanes.

I can also assure Sprint and the PCS that not one Florida family anticipated the increased family operational costs caused by the storms, higher insurance renewal costs and now this requested utility rate increase.

Sprint doesn't say when the .93 a month charge would cease but you can bet the answer is never. You can also bet the other utilities will make this same appeal (if they already have not).

So by Sprints logic, it makes all the sense in the world to me, that I and all other Florida residents should be able to deduct the increased costs for insurance, the deductibles and other unanticipated disruptive costs to family operational budgets caused by the storms from our monthly utility bills for an indefinite period of time.

Taxpayers should not bail out For Profit businesses. I don't expect businesses to bail me

out of financial difficulties for unanticipated causes. The stock and/or bond holders of the utility are the rightful people to "absorb" these losses in the form of reduced dividends. Otherwise citizens should share get rebates when utilities have good years.

John F Krzysiak
40 Cypress Run
Haines City, Fl 33844

My telephone & E-mail are as follows but may not be published.
863 438 8777 jfk22@tampabay.rr.com

ORIGINAL

050374 -TL

Timolyn Henry

From: Consumer Contact
Sent: Sunday, May 29, 2005 8:13 AM
To: Consumer Contact
Subject: E-Form Other Complaints - 18154

TRACKING NUMBER - 0018154 May 29, 2005

SERVICE ADDRESS

Account Number: 863-382-0110
Business Account Name:
Name: John Griffin
Address: 2203 Pasco
City: Sebring
Zip: 33870-1724
Service Phone: 863-382-0110

CMP 1
COM _____
CTR _____
ECR _____
GCL 1
OPC _____
MMS _____
RCA _____
SCR _____
SEC _____
OTH _____

CUSTOMER INFORMATION

Name: John Griffin
Address: 2203 Pasco
City: Sebring
State: FL
Zip: 33870-1724
Primary Phone: 863-382-0110
E-mail: yasnoozyalooz@hotmail.com
Contact By: E-mail Address

COMPLAINT INFORMATION

Utility Name: TL727 Sprint-Florida, Incorporated
Did customer previously contact the utility?: sprint on-line: <http://local.sprint.com/home/local/index.html> "customer support" May 2005 "send a message to Sprint Local"
Did customer previously contact the PSC?:

PROBLEM INFORMATION

Problem Type: Other Complaints
Complaint Detail: Sprint filed with the PSC to add \$.93 to all customers bills to cover cost of hurricanes: Charlie/Frances/Ivan/Jeane. I was charged a \$10 connection fee without explanation OR RESPONSE, Even when Sprint was asked ON-LINE. Customers in Sebring are stuck with this terrible customer relations based utility. These charges/increases are an outrage with the terrible service Sprint provides.

For PSC Webmaster Use Only:
Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.1; SV1; .NET CLR 1.1.4322)
<http://www.psc.state.fl.us/consumers/complaint/review.cfm>

ORIGINAL**Timolyn Henry****050374-7L**

From: Consumer Contact
Sent: Saturday, May 28, 2005 10:02 AM
To: Consumer Contact
Subject: E-Form Other Complaints - 18151

TRACKING NUMBER - 0018151 May 28, 2005**SERVICE ADDRESS**

Account Number:
 Business Account Name: DBA Self / Retired / Citizen
 Name: John Krzysiak
 Address: 40 Cypress Run
 City: Haines City
 Zip: 33844
 Service Phone: 863 438 8777

CMP I
 COM
 CTR
 ECR
 GCL I
 OPC
 MMS
 RCA
 SCR
 SEC
 OTH

CUSTOMER INFORMATION

Business Account Name: DBA Self / Retired / Citizen
 Name: John Krzysiak
 Address: 40 Cypress Run
 City: Haines City
 State: FL
 Zip: 33844
 Primary Phone: 863 438 8777
 Contact By: Day Time Phone Number

COMPLAINT INFORMATION

Utility Name: TI793 Sprint

Did customer previously contact the utility?: Re: Sprint Rate Increase Sprint wants approval from the Public Service Commission to charge Florida's 1.4 million subscribers .93 a month to pay for damage caused by the hurricanes of last year. Sprint says the four hurricanes where "uncontemplated" in the business operations. Further they say "as far as Sprint is aware, no utility has ever been struck by four hurricanes." Well I can assure Sprint that not one Florida resident (thousands in Central Florida) contemplated four hurricanes disrupting their household operations. And those thousands can assure Sprint and the PCS that prior to these events of '04, they knew of no other family being hit by four hurricanes. I can also assure Sprint and the PCS that not one Florida family anticipated the increased family operational costs caused by the storms, higher insurance renewal costs and now this requested utility rate increase. Sprint doesn't say when the .93 a month charge would cease but you can bet the answer is never. You can also bet the other utilities will make this same appeal (if they already have not). So by Sprints logic, it makes all the sense in the world to me, that I and all other Florida residents should be able to deduct the increased costs for insurance, the deductibles and other unanticipated disruptive costs to family operational budgets caused by the storms from our monthly utility bills for an indefinite period of time. Taxpayers should not bail out For Profit businesses. I don't expect businesses to bail me out of financial difficulties for unanticipated causes. The stock and/or bond holders of the utility are the rightful people to "absorb" these losses in the form of reduced dividends. Otherwise citizens should share get rebates when utilities have good years. John F Krzysiak 40 Cypress Run Haines City, Fl 33844 My telephone & E-mail

6/1/2005

are as follows but may not be published. 863 438 8777 jfk22@tampabay.rr.com
Did customer previously contact the PSC?:

PROBLEM INFORMATION

Problem Type: Other Complaints

Complaint Detail: Sprint wants approval from the Public Service Commission to charge Florida's 1.4 million subscribers .93 a month to pay for damage caused by the hurricanes of last year. Sprint says the four hurricanes were "uncontemplated" in the business operations. Further they say "as far as Sprint is aware, no utility has ever been struck by four hurricanes." Well I can assure Sprint that not one Florida resident (thousands in Central Florida) contemplated four hurricanes disrupting their household operations. And those thousands can assure Sprint and the PCS that prior to these events of '04, they knew of no other family being hit by four hurricanes. I can also assure Sprint and the PCS that not one Florida family anticipated the increased family operational costs caused by the storms, higher insurance renewal costs and now this requested utility rate increase. Sprint doesn't say when the .93 a month charge would cease but you can bet the answer is never. You can also bet the other utilities will make this same appeal (if they already have not). So by Sprints logic, it makes all the sense in the world to me, that I and all other Florida residents should be able to deduct the increased costs for insurance, the deductibles and other unanticipated disruptive costs to family operational budgets caused by the storms from our monthly utility bills for an indefinite period of time. Taxpayers should not bail out For Profit businesses. I don't expect businesses to bail me out of financial difficulties for unanticipated causes. The stock and/or bond holders of the utility are the rightful people to "absorb" these losses in the form of reduced dividends. Otherwise citizens should share get rebates when utilities have good years. John F Krzysiak 40 Cypress Run Haines City, Fl 33844 My telephone & E-mail are as follows but may not be published. 863 438 8777 jfk22@tampabay.rr.com

For PSC Webmaster Use Only:

Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.1; SV1; .NET CLR 1.1.4322)

<http://www.floridapsc.com/consumers/complaint/review.cfm>

www.floridapsc.com

ORIGINAL

CCA Official Filing
6/1/2005 10:47 AM*****

10:47 AM*****

Timolyn Henry*****1

Timolyn Henry



From: Consumer Contact
Sent: Saturday, May 28, 2005 9:57 AM
To: Consumer Contact
Subject: General Comment/Question

CMP 1
COM _____
CTR _____
ECR _____
GCL 1
OPC _____
MMS _____
RCA _____
SCR _____
SEC _____

May 28, 2005

Contact Information:

Name: John Krzysiak
Company: DBA Self / Retired/ Private Citizen
Primary Phone: 863 438 8777
Secondary Phone:
E-mail: jfk22@tampabay.rr.com

Comments:
Public Service Commission:

Sprint wants approval from the Public Service Commission to charge Florida's 1.4 million subscribers .93 a month to pay for damage caused by the hurricanes of last year. Sprint says the four hurricanes where "uncontemplated" in the business operations. Further they say "as far as Sprint is aware, no utility has ever been struck by four hurricanes."

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John F Krzysiak
40 Cypress Run
Haines City, Fl 33844

My telephone & E-mail are as follows but may not be published.
863 438 8777 jfk22@tampabay.rr.com
Yes, I wish to be contacted

For PSC Webmaster Use Only:
Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.1; SV1; .NET CLR 1.1.4322)

CCA Official Filing

6/1/2005 10:47 AM*****

10:47 AM*****

Timolyn Henry*****2

http://www.floridapsc.com/contact/contact_form/contactform.cfm www.floridapsc.com

CCA Official Filing
6/1/2005 10:47 AM*****

10:47 AM*****

Timolyn Henry*****1

Timolyn Henry

050374 - TL

From: Consumer Contact
Sent: Friday, May 27, 2005 8:13 PM
To: Consumer Contact
Subject: General Comment/Question

May 27, 2005

Contact Information:

Name: John Daughtry
Company:
Primary Phone:
Secondary Phone:
E-mail: smokinjoe99@earthlink.net

Comments:

Whats this garbage I now hear we will be paying Sprint a .93 cent surcharge for a 2 year period to repay them for '' hurricane dammage'' hell there systems usally dont work in good weather we were with out phone service for over 2 weeks here and did they give us some reduction in our NO they wanted the total andwe had to pay for service we didn't nor could not use.

there hard line service was down there cell service was done being a heart/stroke paicent it was a bad time for me the eletric company got us back in 3 days.

Sprint is a rip off service and if this passes its jus another rip off they should have had insurance plus they got corperate income tax write off for the amount they spent/losed WHY SHOULD THE PEOPLE OF FLORIDA PAY THERE WAY !

Can I come before the comission and request payment from them for 2 years of maybe \$1500.00 a month for lose of service no .

I wonder who on this comission has ever had to live from week to week no one I bet try it sometimes and see how it goes budget yourself 400 of 500 dollars a month and try and live off of it !!!!

Yes, I wish to be contacted

For PSC Webmaster Use Only:

Mozilla/4.0 (compatible; MSIE 6.0; Windows 98)
http://www.floridapsc.com/contact/contact_form/contactform.cfm www.floridapsc.com

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DOCUMENT NUMBER-DATE

09873 OCT 31 5

FPSC-COMMISSION CLERK

ORIGINAL

CCA Official Filing
6/1/2005 10:47 AM*****

10:47 AM*****

Timolyn Henry*****1

Timolyn Henry

050374-TL

From: hillisj [hillisj@tnni.net]
Sent: Friday, May 27, 2005 2:04 PM
To: Consumer Contact
Subject: Sprint's request for a \$.93 monthly increase on our phone bills!

Dear Sir;

No way will I stand for such an increase. They claim the 2004 Hurricane Damage as the reason-well let me tell you here in Highlands County we lost phone service through all 3 hurricanes that hit here. And why because some one forgot to provide fuel for generators that would run phone service when power is out.

This is poor planning on Sprint's part; and poor planning on their part does not constitute a rate increase for me.

I also have Sprint PCS cell phone service and I didn't have cell phone service either. I wish Sprint could be "run out of town" so to speak and another phone service could come in. Sprint has a monopoly in this area and they want to put the screws to us.

I won't have-I fight them to my death.

Their rates and services are high enough priced as it is now and no one seems to be able to do anything about.

\$.93 is a loaf of bread for me and I am in the low income bracket as it is.

NO, folks this will never wash in my books.

I feel like Sprint is a bunch of crooks.

If you wish to speak with me, you can call me on my cell # 863-214-8790 and my home number is 863-471-3396

Linda K Blackwell
3247 Country Hill Rd
Sebring, Fl 33872

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- RCA _____
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