

ORIGINAL

Application for an Increase in Water Rates in Polk County by  
**Park Water Company, Inc.**

RECEIVED-PPSC

DOCKET NO. 050563-WU

05 JUL 31 PM 4:04

COMMISSION  
CLERK

Name John + Debra Kautz  
Address 4837 Benton Street  
Lake Wales, FL 33859

If you want to let the Public Service Commission know how you feel about this case,  
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Although we recently bought into this neighborhood we feel this is an extremely large increase in rates. We were told they ~~would be~~ starting to install fire hydrants in February 06, that did not happen. Our neighbors told us that repairs were promised after the last increase, ~~but~~ but were never done. If they are granted an increase who (if anyone) is able or responsible to check that the repairs or upgrades are indeed made and what time limits are or will be imposed to do them?

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
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- ECR 1
- GCL 1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
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- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

John M. Kautz      Debra M. Kautz



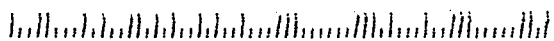
John Kautz  
4837 Benton St.  
Lake Wales, FL 33859

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29 JUL 06 PM 8 L



Florida Public Service Commission  
Division of the Commission Clerk and Administrative Services  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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● ORIGINAL

RECEIVED PSC

06 JUL 18 PM 4:34

TO: PUBLIC SERVICE COMMISSION

RE: PARK WATER COMPANY, INC.  
DOCKET NO. 050563-WU

COMMISSION  
CLERK

FAX: 1-800-511-0809

DATE: 7/18/2006

PLEASE NOTICE that we object to the increase of our rates. Park Water Co. received an increase in 2002 but there were still complaints about 50 year old pipes that have not been replaced. We still have issues with service, meter reading. Fire hydrants are needed. We do not know what happened to the increase in funds in 2002, but it is evident they did not invest any monies back into the company to make future repairs/replacements. It seems when there is a leakage around the meter, it is the fault of the homeowner. The company certainly isn't going to take responsibility.

Until we can realize a perfectly good reason for any increase, along with seeing evidence of better services, I would respectfully request that you deny any rate increase at the time.

Sincerely,

Mr. And Mrs. Frank Anderson

507 CANAL DR  
LAKE WALES, FL 33859

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   1
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- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

## Ravonda Claitt

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**From:** NET SatisFAXtion [postmaster]  
**Sent:** Tuesday, July 18, 2006 11:23 AM  
**To:** Consumer Contact  
**Subject:** , 1 page(s)

**Attachments:** FAX.TIF

You have received a new fax. This fax was received by **NET SatisFAXtion**. The fax is attached to the message. Open the attachment to view your fax.

### Received Fax Details

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Received On: 7/18/2006 11:22 AM  
Number of Pages: 1  
From (CSID):  
From (ANI):  
Sent to DID:  
  
Duration of Fax: 0:00:38  
Transfer Speed: 14400  
  
Received Status: Success  
Number of Errors: 0  
Port Received On: RockForceOCTO+ Port 6  
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FAX.TIF (15 KB)

# ORIGINAL

Application for an Increase in Water Rates in Polk County by

## Park Water Company, Inc.

DOCKET NO. 050583-WU

RECEIVED - PSC

JUL 18 PM 12:58

COMMISSION CLERK

- DMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR 1
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- SEC \_\_\_\_\_
- DTH \_\_\_\_\_

Name William R Gailey  
 Address 512 Sunshine Dr.  
Lake Wales FL 33859

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS	
Poor water pressure + chemical taste in water	
Water pressure goes from poor (LOW) to poorer (LOWER) at any time of day + night.	
Kevin, employee of Park Water Company told me in 2001 that ALL WATER LINES IN Crooked Lk Park were going to be replaced <sup>in 2002</sup> + larger pipes to be installed to improve low water pressure. NOT ONE FOOT OF PIPE HAS BEEN REPLACED NOR HAVE THEY MADE ANY IMPROVEMENTS TO WATER SYSTEM SINCE THAT TIME OF OUR CONVERSATION.	
Also, our ( + other residents of Crooked Lk Park ) water meter is on the neighbor's property + not on property line.	

Application for an Increase in Water Rates in Polk County by  
**Park Water Company, Inc.**

DOCKET NO. 050563-WU

Name Vicki L. Gailey  
Address 512 Sunshine Dr.  
Lake Wales FL 33859

If you want to let the Public Service Commission know how you feel about this case,  
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

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CONSUMER COMMENTS

As mentioned by others, our meter is located on the adjacent property. Their yard crew damaged the cover on our meter. While the damage did not cause an interruption in service it did convince us our meter shouldn't be located next door.

Water pressure is terrible. I have been waiting for the 'promised improvements' from the last increase. You can forget rinsing long hair thoroughly, it's worse than motel/hotel water pressure.

We also have a water saver spray nozzle for watering plants. Water pressure fluctuations can be noticed when using this nozzle, every day. NO IMPROVEMENTS, NO INCREASE. AND NOT PROMISED IMPROVEMENTS, EITHER. WE'VE ALREADY HAD THOSE.

**Ravonda Claitt**

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**From:** NET SatisFAXtion [postmaster]  
**Sent:** Monday, July 17, 2006 4:17 PM  
**To:** Consumer Contact  
**Subject:** 8636382312, 2 page(s)

**Attachments:** FAX.TIF

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From (ANI):  
Sent to DID:  
  
Duration of Fax: 0:00:58  
Transfer Speed: 14400  
  
Received Status: Success  
Number of Errors: 0  
Port Received On: RockForceOCTO+ Port 6  
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FAX.TIF (39 KB)

ORIGINAL

Application for an Increase in Water Rates in Polk County by

Park Water Company, Inc.

DOCKET NO. 050563-WU

RECEIVED-PPSC

06 JUL -5 PM 12:01

COMMISSION CLERK

Name Sharon Kochanowski
Address 4717 Benton St.
Lace Wales, FL 33557

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Two concerns:

1. We've lived in this house 22 years + have never seen improvements made... besides the water tower.

When there were questions, we were responded to quickly.

2. Apparently the owners don't have budgets of their own. Between this + insurance increases, we won't meet our budget. Apparently our jobs know they need to raise our salaries to meet the increases?

This is a great community - There need to be improvements... but can average people afford this much?

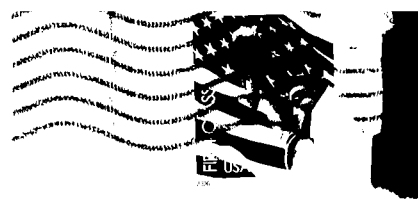
MP
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Kochanowski  
4717 Benton St.  
Lake Wales 33859

LAKELAND FL 338

03 JUL 2006 PM 2 L



Florida Public Service Commission  
Division of the Commission Clerk and Administrative Services  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

32399-0850 

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RECEIVED  
JUL 10 2006  
MAIL

ORIGINAL

Application for an Increase in Water Rates in Polk County by  
**Park Water Company, Inc.**

RECEIVED-EPSC

DOCKET NO. 050563-WU

05 JUN 22 AM 9:12

COMMISSION  
CLERK

Name Holland + Louise Goolbsy

Address 529 Canal Rd

Lake Wales, Fla 33859

If you want to let the Public Service Commission know how you feel about this case,  
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

The rate increase that is being requested is more than the Crooked Lake Park, College Park, and Caloosa Lake Village can afford.

It sounds as if we are going to have to bear the expense of the subdivision being planned across from Sat Boys. The residents of that subdivision should be responsible for their water. As far as the residents of Crooked Lake Park, we are max'd out. A reasonable amount would be acceptable.

Also, the meeting was held after the winter residents returned north, therefore not here to attend the meeting & voice their concerns.

What happened to the repairs that were to be done in 2002 after the last increase?

Please review the issues Thank you.

Holland Goolbsy Louise Goolbsy

Fold and tape -- see back for address

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SCR  
SGA  
SEC  
OTH



Mr. Holland Goolsby  
 529 Canal Dr.  
 Lake Wales, FL 33859

LAKELAND 338

20 JUN 2006 PM 2 T



Florida Public Service Commission  
 Division of the Commission Clerk and Administrative Services  
 2540 Shumard Oak Boulevard  
 Tallahassee, Florida 32399-0850

32399+7019-40 0001



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ORIGINAL

Application for an Increase in Water Rates in Polk County by  
**Park Water Company, Inc.**

RECEIVED 11:30

05 JUN -8 PM 1:04

COMMISSION  
CLERK

DOCKET NO. 050583-WU

Name David + Cindy Landen  
Address 434 Sunshine Dr.  
Lake Wales FL 33859

If you want to let the Public Service Commission know how you feel about this case,  
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

We would understand a reasonable increase to cover increasing costs, but this increase is unreasonable.

We have been a customer for 12 years and have seen increases in rates many times.

There seems to be no basis for such high increases.

Please consider that most of us are hard working citizens with average paying jobs. Our incomes could not continue to support higher and higher rates.

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- GA \_\_\_\_\_
- EC \_\_\_\_\_
- TH \_\_\_\_\_

**Ravonda Claitt**

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**From:** NET SatisFAXtion [postmaster]  
**Sent:** Wednesday, June 07, 2006 1:37 PM  
**To:** Consumer Contact  
**Subject:** 863 676 0483, 1 page(s)

**Attachments:** FAX.TIF

You have received a new fax. This fax was received by **NET SatisFAXtion**. The fax is attached to the message. Open the attachment to view your fax.

Received Fax Details

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From (ANI):  
Sent to DID:  
  
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Transfer Speed: 26400  
  
Received Status: Success  
Number of Errors: 7  
Port Received On: RockForceOCTO+ Port 6  
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FAX.TIF (19 KB)

**ORIGINAL**

Application for an Increase in Water Rates in Polk County by

RECEIVED-TWSC

**Park Water Company, Inc.**

06 JUN -7 AM 9:49

DOCKET NO. 050563-WU

COMMISSION  
CLERK

Name Dr. & Mrs Wade B. Jakesway

Address 4811 MacDonald St.

Lake Wales, FL. 33859

If you want to let the Public Service Commission know how you feel about this case,  
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

We are senior citizens, on a fixed income that is meager at best. The proposed increase in rate charges, which would be more than double the present costs, is no less than shocking!

Please do not allow this unreasonable, even confiscatory, proposed increase in water rates.

Please!

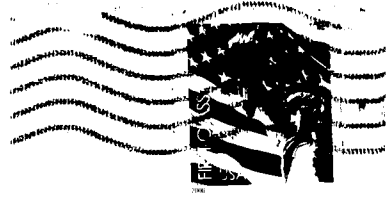
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- COM \_\_\_\_\_
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- ECR 1
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- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- JTH \_\_\_\_\_

Fold and tape -- see back for address

Mr. & Mrs. Wade B. [redacted] Keway  
4811 Mac Donald St.  
Lake Wales, FL 33859

LAKELAND 338

05 JUN 2006 PM 1 T



Florida Public Service Commission  
Division of the Commission Clerk and Administrative Services  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

32399+7019 [Postnet barcode]

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ORIGINAL

Application for an Increase in Water Rates in Polk County by  
**Park Water Company, Inc.**

DOCKET NO. 050563-WU

RECEIVED-PPSC

05 JUN -6 PM 2: 20

COMMISSION  
CLERK

Name FRED J. FOSTER

Address 4722 BENTON ST.

LAKE WALES FL 33859

If you want to let the Public Service Commission know how you feel about this case,  
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

IN THE YEAR 2000 THE INCREASE IN RATES WAS  
FOR NEW WATER LINES & FIRE HYDRANTS. NOTHING WAS  
DONE. NOW THEY (PARK WATER CO.) WANT TO INCREASE  
THE RATE BY 175%. THAT IS OUTRAGEOUS!!  
I UNDERSTAND THEY MIGHT NEED TO INCREASE  
RATES BECAUSE OF THE TIMES. BUT THEY NEED  
TO BE AT A MUCH LOWER RATE. (%) PEOPLE ON  
FIXED INCOME, LIKE ME, WILL BE MORE ECONOMICALLY  
PRESSED.

*Fred Foster*

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   |
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- OTH \_\_\_\_\_

Fold and tape -- see back for address





ORIGINAL

Application for an Increase in Water Rates in Polk County by  
**Park Water Company, Inc.**

RECEIVED-1400

06 JUN -1 AM 8:56

DOCKET NO. 050563-WU

COMMISSION  
CLERK

Name \_\_\_\_\_



**Raymond L. Kwasny**  
252 Canal Dr  
Lake Wales, FL 33859

Address \_\_\_\_\_

*+ Barbara*

If you want to let the Public Service Commission know how you feel about this case,  
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

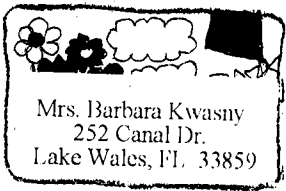
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

*Every complaint that We have is written  
in enclosed letter. We as senior  
citizens cannot afford a 175% increase  
We have given up buying meat to save  
& now this. Nothing has been done  
since the last raise Fair is Fair  
Thank You for listening.*

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   1
- GCL   1
- GPC \_\_\_\_\_
- RCA \_\_\_\_\_
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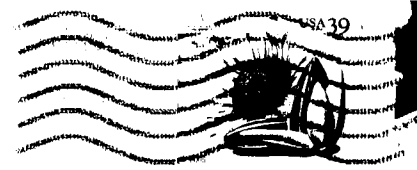
Fold and tape -- see back for address




Mrs. Barbara Kwasny  
252 Canal Dr.  
Lake Wales, FL 33859

LAKELAND FL 338

30 MAY 2006 PM 1 L



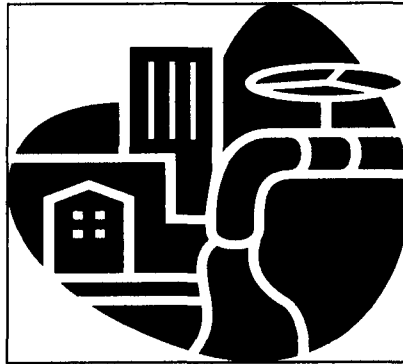
Florida Public Service Commission  
Division of the Commission Clerk and Administrative Services  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

32399+7015 

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May 25, 2006

**Dear Residents of Crooked Lake Park,**

**For those of you who were unable to attend the special meeting conducted by Florida Public Service Commission on Thursday, May 18, 2006 at 6:00 P.M. at Warren Southern College concerning the application for an increase in WATER RATES for Park Water Company, Inc., attached please find a Special Report from the FPSC.**

**All of you should have received a letter from the water company with the details of their request.**

**At the presentation they went over many issues involving this increase and it appears that they are requesting an overall increase of 175%. There were many questions that were brought up that evening.. Some being who is going to service the new 300 home subdivision that is supposed to be planned across from Fat Boy's restaurant; rumor was that they were planning on selling company to the city; what happened to the repairs that were to have been done back in 2002, after they received the last increase; several people had complaints about service, meter reading, location of meters in neighbor's yard, not in their yard. Concern of why does it seem that they are always asking for an increase when the snow birds have left. Less residents to complain. Another good point that was brought up was if the pipes are 50 years old and the company has been here for 50 years and nothing has been done to replace pipe lines or add the very needed fire hydrants, then it would appear they didn't invest any money back into the company to make these needed future repairs/replacements. It was stated in the meeting that they need 2.4 million for all the improvements.**

**The last page of this report is for consumer comments.. THIS IS YOUR CHANCE !!!!!. Also be prepared this increase is for water only.. The sewer increase proposal will be coming soon..**

**So if you have had problems, contact the FPSC. If you have additional questions, contact them too. The front of the Special Report list names and phone numbers.. The speaker for this presentation was Troy Rendell.. I spoke with him this morning and he informed me that the agenda date had changed to Tuesday, August 15, 2006. That is the date that they will be making their final decision on this increase.. Since it is a 5 hour drive some are saying they are going up the night before and getting a room to be there bright and early, first thing in the morning when they open for session.**

**CLP Assn., Inc.**

# ORIGINAL

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
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- ECR   1
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Application for an Increase in Water Rates in Polk County by  
**Park Water Company, Inc.**

DOCKET NO. 050563-WU

Name Misti Chaney  
 Address 451 Canal Drive  
Lake Wales, FL 33859

RECEIVED-FPSC  
 06 MAY 30 PM 4:02  
 COMMISSION  
 CLERK

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS
The people in this neighborhood are not able to afford this kind of an increase. We are working people and are middle class. A lot of the people here don't make a lot of money and simply cannot afford this? Where has the money for the last 50 years gone? Apparently not back into the business. I know that the water + sewer system needs help, but to increase the water this much would only hurt the residents that this company services. Please stop this from happening.
Thanks Misti Chaney Concerned Resident

Fold and tape -- see back for address

## Ravonda Claitt

---

**From:** NET SatisFAXtion [postmaster]  
**To:** Consumer Contact  
**Subject:** 863-676-9279, 1 page(s)

**Attachments:** FAX.TIF

You have received a new fax. This fax was received by **NET SatisFAXtion**. The fax is attached to the message. Open the attachment to view your fax.

### Received Fax Details

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Received On: 5/30/2006 11:33 AM  
Number of Pages: 1  
From (CSID): 863-676-9279  
From (ANI):  
Sent to DID:  
  
Duration of Fax: 0:00:28  
Transfer Speed: 26400  
  
Received Status: Success  
Number of Errors: 0  
Port Received On: RockForceOCTO+ Port 6

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FAX.TIF (21 KB)

ORIGINAL

Application for an Increase in Water Rates in Polk County by  
**Park Water Company, Inc.**

RECEIVED FPSC

DOCKET NO. 050563-WU

MAY 30 AM 8:52

COMMISSION  
CLERK

Name Roland Miesch

Address 4944 Easton St.

Lk. Wales, FL 33859

Ph, 863-638-0194

If you want to let the Public Service Commission know how you feel about this case,  
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

- Grooked Lake Park needs a new sewer system much ~~worse~~ more than a new water system. In my 8 yrs here I have never had a water pressure problem
- We have had water rate increase(s) before this, along with promise of improvements, Improvements were not made.

- This point to illustrate need of sewer system relative to need of water system.

1. Park Water wants to put in 6" main

2. My sewer "main" (on Central Dr.)

is only (4")!!! This so-called sewer "main" runs from Hwy 27 East to Easton St

- 150% Proposed rate increase is extremely excessive.

- CMP \_\_\_\_\_
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- OTH \_\_\_\_\_


Roland Miesch  
4944 Easton St.  
LK. Wales, FL 33859

KELAND FL 338

MAY 2006 PM 2 L



Florida Public Service Commission  
Division of the Commission Clerk and Administrative Services  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

32399+7019 

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State of Florida



**ORIGINAL CONSUMER**

**Public Service Commission**

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850

RECEIVED PSC  
MAY 23 PM 2:44

**-M-E-M-O-R-A-N-D-U-M-**

COMMISSION  
CLERK

---

**DATE:** May 23, 2006  
**TO:** Blanca S. Bayó, Commission Clerk and Administrative Services Director  
**FROM:** *JM* Jay B. Revell, Regulatory Analyst III, Division of Economic Regulation *JR*  
**RE:** Docket No. 050563-WU - Application for an increase in water rates by Park Water Company

---

Enclosed are a number of customer documents and letters received by staff at Park Water's customer meeting held last week. Please place these documents in the correspondence file for this docket.

Waters new  
sell water full  
city



● Snow Birds gone

Park Water Company  
25 1st Avenue North  
Lake Wales, FL 33853

● Not approved  
2000 rate increase  
Rec'd 4/30/01

→ all lost thru storms

Park Water Company is planning major renovations to our water system. These renovations will be started early in 2002. We will be installing new water lines throughout Crooked Lake Park. These water lines will all be 6" PVC with fire hydrants on every street. These new lines will be located in the front of the homes with meters located at the property line. All streets will be valved separately to reduce service disruption in the event of a line break.

These new water lines will replace inadequate 2", 4", and 6" galvanized and concrete pipe that was installed in the 1950's. The new water lines will provide better water pressure, no rust when water is shut down for repairs, and much better fire protection for the community.

Park Water Company will install the new lines with as little inconvenience as possible to our customers. We believe that the community will be quite satisfied with the upgraded system.

now  
2.4 million for  
improvements  
seems to file with Snow Birds gone!!

Commission approve  
rate increase  
who makes sure  
they start & complete  
renovations



Tallahassee  
July 18, 2006

(800) 342-0222  
www.opc.state.fl.us  
Advocate of Consumer Rights

991627-WA

Phone: (863) 638-1285

FSC-00-1774-PAA

Fax: (863) 638-7441



*Park Water Company 25 1st Avenue North, Lake Wales*

Inside this issue:

<i>Park Water Company</i>	1
<i>New Table/Bench</i>	1
<i>Assn. Meeting</i>	1
<i>Membership</i>	1
<i>Volunteers</i>	1
<i>Duess</i>	1
<i>Break-ins</i>	2

The following is from a letter received 4/30/01 from the Park Water Company:

Park Water Company is planning major renovations to our water system. These renovations will be started early in 2002. We will be installing new water lines throughout Crooked Lake Park. These water lines will all be 6" PVC with fire hydrants on every street. These new lines will be located in the front of the homes with meters located at the property line. All streets will be valved separately to reduce service disruption in the event of a line break.

These new water lines will replace inadequate 2", 4", and 6" galvanized and concrete pipes that was installed in the 1950's. The new water lines will provide better water pressure, no rust when water is shut down for repairs, and much better fire protection for the community.

Park Water Company will install the new lines with as little inconvenience as possible to our customers. We believe that the community will be quite satisfied with the upgraded system.

Phone: (863) 638-1285  
Fax: (863) 638-7441



*Vacation Time is here, Fun in the Sun. Time to relax. Enjoy a Great Safe Summer.....*

**GET A LOOK AT OUR NEW TABLE & BENCH NOW LOCATED IN THE BEACH / PARK AREA. 2ND ONE COMING SOON.**

Thanks to D. Pike , D. Trammell & boys for all the hard work that was done that day.

Special points of interest:

- Clubhouse rental— Contact: Warren 438-0714
- Membership Dues to B. Kowalski, CED Canal Park, Lake Wales: \$20.00 per month; \$1.00 for single household. All members to provide Name & address. Dues payable CLP Assn, Inc.

*Next Assn. Meeting is 8/14/01 @ 7:00 P.M.*

As a Member of the CLP Assn, Inc. we would like your help with membership. Check with your neighbors to see if they are members. If not, see if they would like to join. This is very reasonable for an Assn dues. It would be great to meet and get to know others in

the subdivision. It would be fun to plan things together as a group. We had hoped to continue with the Pot Luck Dinners through the summer months but we never heard any feed-back, so the next one won't be till October unless we decide to have a "FUND

Raiser" for the Association.  
STILL NEED  
VOLUNTEERS  
MUCH NEEDED WORK TO BE DONE ON ASSN. PROPERTIES.. PLEASE HELP.....

George P. Szpak  
Sheila Nodine-Szpak

13 Arthur Court  
Jackson, NJ 08527-3978  
732-928-4420

358 Caloosa Court  
Lake Wales, FL 33859-8601  
863-638-3463

E-MAIL=CNSGPS@AOL.COM

May 4, 2006

Dear Jo Ann,

Enclosed is a copy of letter I've sent to the Florida Public Service Commission, regarding the excessive rate requests by Park Water Company.

You have my permission to use the text, or to obtain signatures of other residents of our community.

Sincerely,



George P. Szpak

Alice Colombo, 233 2ND AVE N. 863-638-2375  
Jo Ann Hill 4625 Caloosa Blvd Lake Wales, fl. 638-7342  
160 Caloosa Lake Circle N. Lake Wales fl.  
157 Caloosa Lake Circle S Lake Wales fl.  
230 Lake Blvd Lake Wales, fl.  
Abub Mansur 222 Lake Blvd Lake Wales fl.  
4654 Caloosa Blvd. Lake Wales, fl.  
The Alpine Bradbury 355 Caloosa Ct. 638-3170  
Phyllis Sweet - 350 Caloosa Ct. 638-3145  
Diana Gannon - 346 Caloosa Court, Lake Wales  
Horace Hill - 226 Lake Blvd. Lake Wales, fl. 863-638-4567  
Mary Hill - 226 Lake Blvd. Lake Wales, 863-638-9185  
fl. 33859  
Janis Hope 351 Caloosa Court 863-638-0085  
Alice Van Asdale - 241 Lake Blvd, fl 863-638-3613  
Rayford Van Asdale - 241 Lake Blvd. Lake Wales, FL 863-638-3613  
Williams Joyce Shockley 211 Caloosa fl. Cir. N 863 638 1804

May 4, 2006

George P. Szpak  
358 Caloosa Court  
Lake Wales, FL 33859-8601

Director, Division of the Commission Clerk  
& Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RE: "Docket No. 050563-WU, Park Water Company, Inc."

Dear Sir/Madam,

The proposed rate increases being requested by Park Water Company are extremely excessive and uncalled for. After reviewing the proposed increases, the numbers show this company is interested in making excessive profits.

Park Water Company has done very little, if anything to enhance service for the community of Caloosa Lake Village. A close scrutiny of company records may show that recent bottom line losses could be attributed to adding service to an adjacent community. Why should existing customers be responsible for expansion costs?

It is requested that these excessive rate requests be denied.

Sincerely,

A handwritten signature in black ink, appearing to read "George P. Szpak", with a stylized flourish at the end.

George P, Szpak

Park Water Co. Excessive Rate Petition

- 638-7340 Michael E. Hill 4625 Caloosa Blvd Lake Wales, fl.
- 638-1138 Dandy Stephens 205 Lake Blvd. L.W. 33859
- 638-0873 Robert Wise 150 Caloosa Lake Cir S. Lake Wales
- 638-4174 Rose Weissman 207 Caloosa Lake Cir. N. Lake Wales 33859
- 638-41174 Edward Weissman 207 CALOOSA LAKE CIR N LAKE WALES
- 638-3154 AMANDA COCHRAN 4042 CALOOSA BLVD L.Wales, FL
- 638-3929 RONNIE & LINDA COCHRAN 4040 CALOOSA BLVD, L. WALES, FL.
- 638-3951 Sheila & Bruce Madson 21 Caloosa Lake Cir Lake Wales
- 638-~~1174~~ Jadwiga K. Bello 213 Lake Blvd. L.W.
- 638-0085 Gene Tafe 351 CALOOSA CT S.W. FLA.
- 638-3692 Ray R. Hertge 4610 Caloosa Blvd, Lake Wales, FL
- 638-7379 Stanley N Hook Sr 235 Caloosa Lake Cir S.
- 638-7379 Genevieve J. Hook Lake Wales, FL 33859
- 638-2348 Robert Beadle 229 Caloosa Lake C. So. Lake W.

**ORIGINAL**

Application for an Increase in Water Rates in Polk County by  
**Park Water Company, Inc.**

RECEIVED 4:00

DOCKET NO. 050563-WU

MAY 22 AM 9:43

COMMISSION  
CLERK

Name JANET MIESCH

Address 4944 EASTON ST.

LAKE WALES, FL 33859

If you want to let the Public Service Commission know how you feel about this case,  
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

I feel this increase is excessive. If  
this increase is passed I est. my water  
bill will be approx. \$90 a month.

Also, I know our sewers will  
need repaired too, this will add more  
to our bill. Our sewer system (L.P.) is  
in a lot worse shape than our water system.

CMP \_\_\_\_\_

COM \_\_\_\_\_

CTR \_\_\_\_\_

ECR 1 \_\_\_\_\_

GCL 1 \_\_\_\_\_

OPC \_\_\_\_\_

RCA \_\_\_\_\_

SCR \_\_\_\_\_

SGA \_\_\_\_\_

SEC \_\_\_\_\_

OTH \_\_\_\_\_

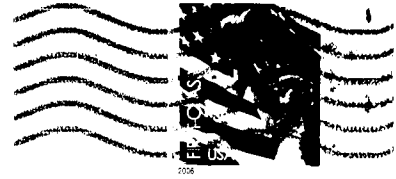
Fold and tape -- see back for address



Janet Miesch  
4944 Easton St  
Lake Wales FL 33859

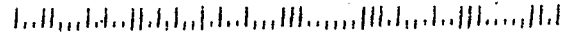
LAKELAND 338

10 MAY 2006 PM 1 T



Florida Public Service Commission  
Division of the Commission Clerk and Administrative Services  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

32399+7019



Fold Here

Tape

Fold Here



ORIGINAL

Ray L. George  
4610 Caloosa Boulevard  
Lake Wales, FL 33859-8603

May 15, 2006

DISTRIBUTION CENTER  
06 MAY 17 AM 7:14  
RECEIVED FPSC  
MAY 17 AM 8:35  
COMMISSION  
CLERK

Director, Division of the Commission Clerk & Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

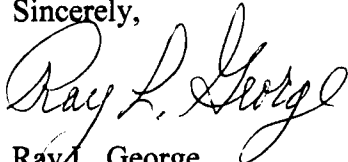
**RE: Docket No. 050563-WU, Park Water Company, Inc.**

Dear Sir or Madam:

According to the figures in your NOTICE of the upcoming customer meeting Park Water Company suffered just a bit over a **4% loss** (arrived at by dividing the \$11,222 loss by EITHER the revenues of \$270,567 or the expenses of \$281,789)

I find it **INCREDIBLE** that, following a 1-year loss of 4% **they are seeking a rate increase of 151% across the board** (arrived at by dividing the difference between any one of the "Proposed Rates" and the corresponding "Present Rates" by the same "Present Rate.")

Sincerely,



Ray L. George  
Caloosa Lake Village Resident

Cc: Park Water Company, Inc.

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   1
- GCL   1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_



ORIGINAL

REC'D ENVIRONMENTAL

MAY 10 AM 8:59

COMMISSION  
CLERK

DISTRIBUTION CENTER  
06 MAY 10 AM 7:42

May 8, 2006

Director, Division of the Commission Clerk & Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

RE: Docket No. 050563-WU, Park Water Company, Inc.

In regard to the above matter, Park Water Company has chosen to use 2004 as their test period.

Perhaps the commission is not aware of what took place at this location during 2004. That year is when our small subdivision was in the center of three hurricanes, during the months of August and September.

Therefore, we believe 2004 is not a reliable period upon which to base changes to the rates.

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   1
- GCL   1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- DGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

During this time the water was off to most (actually all) of the Park Water Company customers, for varying amounts of time—but many days in most cases—thereby creating a time of lowered income to the company. Possibly the basic water service was still charged during this time, but there was no usage, therefore the revenue must have been significantly less than usual.

Also generated by the hurricanes was considerable damage, which the company had to repair/replace. This would be reflected in a rather large increase in expenses.

Based on these observations, we believe the company should be required to use another time frame for demonstrating their need for a rate increase. 2004 was not a typical year for anyone in this community, and should not be utilized as such.

Sincerely,

Mr. and Mrs. Ken Steadman  
247 1st Avenue South  
Lake Wales, FL 33859  
863-638-1890

Ken & Linda Steadman  
247 1st Avenue South  
Lake Wales, FL 33859

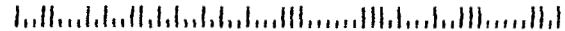
LAKELAND FL 338

08 MAY 2006 PM 1 T



Director, Division of the Commission Clerk &  
Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

32399+7019



ORIGINAL

RECEIVED FPSC

To: Director, Division of Commission Clerk  
& Administrative Services  
Florida Public Service Commission  
2540 Shumard Boulevard  
Tallahassee, Florida 32399-0850

MAY -9 AM 9:02

COMMISSION  
CLERK

From: Bert Stewart  
14910 Apple Ave.  
Casnovia, Mi 49318

To Whom this may concere:

I just received a letter in regards to "Docket No. 050563-WU,  
Park Water Company, Inc."

I was shocked to see what they are asking for an increase.

Needless to say, they cannot run this business in "the red",  
butneither do they need the increase they are asking for.

According to my calculations, and I checked it out with others,  
this is an increase of 251%.

CMP \_\_\_\_\_ this is an increase of 251%.

COM \_\_\_\_\_ That is outrageous! Is there something that we do not understand?

CTR \_\_\_\_\_ I think it is very unfair of them to bring this increase up when

ECR 1 so many of us Northerners have left, and cannot attend this meeting.

GCL 1 we have been well satisfied with Park Water Co. in the past, and  
OPC \_\_\_\_\_ this has been a shocker.

RCA \_\_\_\_\_ As of now, we have to pay Sewage even when we are not there. Now  
SCR \_\_\_\_\_ with this increase they are asking for, it will really put us in  
SGA \_\_\_\_\_ a bind. Living on a limited income, we don't get that kind of an  
increase.

SEC \_\_\_\_\_ I hope you will consider this situation very carefully.

OTH \_\_\_\_\_

Sincerely,

Bert Stewart

*Bert Stewart*

Bert Stewart  
14910 Apple Ave.  
Casnovia, MI 49318

TELEPHONE SERVICE UNIT

COMMUNICATIONS UNIT

Director, Division of Commission Clerk  
& Administrative Services  
Florida Public Service Commission  
2540 Shumard Boulevard  
Tallahassee, Florida 32399-0850

DISTRIBUTION CENTER  
06 MAY -9 AM 7:32

ORIGINAL

RECEIVED

MAY -9 PM 3:29

COMMISSION  
CLERK

RECEIVED

MAY 05 2006

Docket No. 050563-WU, Park Water Company


Florida Public Service Commission  
Division of Public Utility Regulation

As customers of the Park Water Co., we are very much against such a huge increase in the water rates. We are all ready paying nearly 20.00 8 months of each year while we are in Michigan, using no water and no sewer. Many others in the park are also paying a lot for nothing. This could very well be another case where a lot of the income is going for large salaries and a small amount back into the operation. Who could check this out? It looks like we have been paying too much for the last 15 years. Please check into it.

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   1
- GCL   1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

Arville + Virginia Devereaux  
250 Second Ave N.  
Lake Wales, Florida

33859

 **Orville Devereaux**  
530 Euclid St.  
Saint Johns, MI 48879-1244

LANSING MI 489

05 MAY 2006 PM 1 T



*Director, Division of the Commission Clerk  
& Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850*

32399+0850





ORIGINAL

DISTRIBUTION CENTER

May 4, 2006

George P. Szpak - 8  
358 Caloosa Court  
Lake Wales, FL 33859-8601

06 MAY - 8

AM 7:47

COMMISSION  
CLERK

MAY - 8 AM 9:36

05/04/06

Director, Division of the Commission Clerk  
& Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RE: "Docket No. 050563-WU, Park Water Company, Inc."

Dear Sir/Madam,

The proposed rate increases being requested by Park Water Company are extremely excessive and uncalled for. After reviewing the proposed increases, the numbers show this company is interested in making excessive profits.

Park Water Company has done very little, if anything to enhance service for the community of Caloosa Lake Village. A close scrutiny of company records may show that recent bottom line losses could be attributed to adding service to an adjacent community. Why should existing customers be responsible for expansion costs?

It is requested that these excessive rate requests be denied.

Sincerely,



George P, Szpak

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   1
- GCL   1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

George P. Szpak  
358 Caloosa Court  
Lake Wales, FL 33859-8601

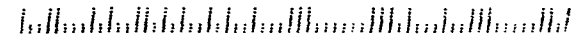
TRENTON NJ 086

04 MAY 2006 PM 1 T



Director, Division of the Commission Clerk  
& Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

32399+7019



ORIGINAL

RECEIVED FISC  
5-4-06

MAY -8 AM 9:33

Director, Division of the Commission Clerk & Administrative Services  
Florida Public Service Commission  
Docket No. 050563-WU, Park Water Company, Inc.

COMMISSION  
CLERK

Dear Director:

We just received the application for rate increase in Polk County by Park Water Company, Inc in the mail today and was really shocked that such a large increase was asked by them.

As you can see - the base facility charge of \$7.06 presently is proposed to increase to \$17.71 - a 208% increase from where it is now and the Gallonage charge per 1000 gallons is presently \$1.43 and their proposal is \$3.59 - a 250% increase from where it is now.

The sewer bill which is still going to be there is running from \$11.10 for no usage up to \$21.34 with 4000 gallons usage - my average bill - which I am a "snowbird" and there only part time. We just suffered a tremendous loss from hurricane Charley - lost our place - and are now trying to recover.

My social security increase this year was just over 4% which is a long way from 208-250% being asked for.

I feel they deserve a increase but nothing like they are asking for. I realize they haven't had a increase for approx 3 years and deserve somewhere around 15% - in that range but no where near 208-250% - what they are asking for. Another comment - they waited until us "snowbirds" were gone hoping we would have trouble getting to the Lake Wales area to give our comments.

We in this area certainly need your help here on this one to keep us to where we can afford to keep our mobile homes.

Please help us and remove this unbelievable request they are asking for.

We have no problem with them getting a reasonable increase which would be fair.

Thank you for considering my input. My mobile home is at 237-2<sup>nd</sup> Avenue North Lake Wales, Florida 33853. My name is James V. Jordan.

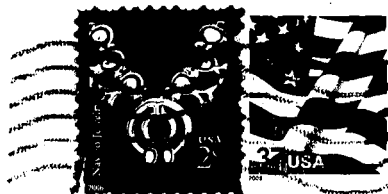
I have no problem with you sharing this letter with Park Water company. I do like those people that run the facility and work there.

James V. Jordan  
4100 North Woodlawn  
Decatur, Illinois  
62526  
E-Mail [jvmjjordan@juno.com](mailto:jvmjjordan@juno.com)

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   1
- GCL   1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

JAMES V. JORDAN  
4100 N. WOODLAWN  
DECATUR, ILLINOIS  
62526

SPRINGFIELD IL 627  
OFF JULY 2006 PM 2 L



DISTRIBUTION CENTER  
06 MAY -8 AM 7:47

Director, Division of the Commission Clerk & Administrative Services  
Florida Public Service Commission  
2540 Howard Oaks Boulevard  
Tallahassee, Florida

32344-0850



IP \_\_\_\_\_  
DM \_\_\_\_\_  
R \_\_\_\_\_  
JR 1 \_\_\_\_\_  
CL 1 \_\_\_\_\_  
PC \_\_\_\_\_  
CA \_\_\_\_\_  
CR \_\_\_\_\_  
GA \_\_\_\_\_  
EC \_\_\_\_\_  
JTH \_\_\_\_\_

Director

Please reconsider

I am not able to attend meeting  
Because of illness  
this rate hike will hurt my income, on a fixed income, and other poor people.  
Cannot not afford any higher bills, cost of food, gas, electric, phone, ~~medicine~~ TV and now an increase on my water bill!

Docket 050563 - W  
Park Water Co Inc  
06 MAY -4 AM 7:26  
DISTRIBUTION CENTER

050563

Charles Kupp  
303 Jackson St  
Lake Wales FL 33859

~~050563-5-94~~

REC'D  
MAY -5 AM 9:12  
COMMISSION  
CLERK

ORIGINAL

I was told  
the

Increase in  
waters for  
new water pipes,  
how do you plan  
to keep my water  
on every day?

and where are you  
digging on side of  
road or on my  
property?

Do you plan to  
fix my driveway  
or yard after pipes  
are underground?

I would like an  
answer.

put water pipes  
in ground on 5 Wales  
Not to



renovate portions  
of existing plants  
that should not  
come from my  
water bill.

as stated in

letter. Use the

profits they receive

for renovations.

New homes on my block were  
built more money in the last year.

Park Water Co. Inc.

REID 8563-111

303 Jackson St  
Lake Wales FL 33859

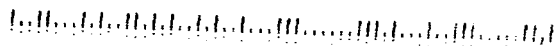
LAKELAND FL 338

02 MAY 2006 PM 1 L



Director, Division of the Commission (Perk)  
& Administrative Services  
Florida Public Service Commission  
2540 Shumard OAK BLVD  
Tallahassee FL 32399-0850

32399+7013



ORIGINAL

May 01, 2006

CONSUMER

DISTRIBUTION CENTER

06 MAY -3 AM 8:54

050563-WU

Claine N. Coyer  
4626 Caloosa Boulevard  
Lake Wales, FL 33859-8650

RECEIVED  
MAY -3 AM 9:28  
COMMISSION  
CLERK

Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Director, Division of the Commission Clerk and Administrative Services

RE: Docket No. 050563-WU

Since we are unable to attend the meeting scheduled May 18, 2006 at Warner Southern College, 23895 Highway 27, Lake Wales, FL 33859, we are submitting our complaint concerning the proposed utility rate hike of more than 200% on our water service. We want to make our voices heard on this issue; due to so many rate hikes of which we don't have any choice. Gasoline, property insurance, medications, automobile insurance, etc: the list goes on and on. We are certain your income will be made adequate to cover these expenses. Social Security does not cover all this. I don't know how you people think we are expected to cover these expenses and eat too!

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   1
- GCL   1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

Sincerely,

Claine N. Coyer

DOCUMENT NUMBER-DATE

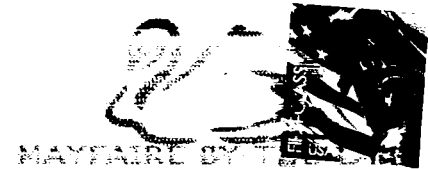
09889 OCT 31 6

FPSC-COMMISSION CLERK

Clair M. Coyer  
4626 Caloosa Blvd  
Lake Wales, FL 33859

LAKELAND FL 330

01 MAY 2006 PM 1 L



Director, Div. Commission Clerk  
& Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
~~Lake Wales~~  
Tallahassee, FL 32399-0850

32399+7019 0001