060038-El Page 1 of 2

THEO, CLK - CORRESPONDENCE

The administrative [1] Parties [X Constants]

#### Ann Cole

From:

Ann Cole

Sent:

Wednesday, October 20, 2010 3:25 PM

To:

Office of Commissioner Skop

Cc:

Commissioners Advisors; Administrative Assistants - Commission Suite

Subject: FW: Thank You

Thank you for this information, which will be placed in *Docket Correspondence - Consumers and their Representatives*, in the Docket Nos. listed below.

From: Office of Commissioner Skop

Sent: Wednesday, October 20, 2010 1:53 PM

To: Ann Cole Cc: Bill McNulty

Subject: FW: Thank You

Ann,

Please place the e-mail below in the correspondence side of the following dockets:

100001-EI

100002-EI

100007-EI

100009-EI

080677-EI

090130-EI 100077-EI

100155-EI

080203-EI

080245-EI

080245-EI

080246-EI

090494-EI

060038-EI

Thank you, Cristina

From: Sandymac36@aol.com [mailto:Sandymac36@aol.com]

Sent: Wednesday, October 20, 2010 9:34 AM

**To:** nancyargenziano@gmail.com **Cc:** Office of Commissioner Skop

Subject: Thank You

Ms. Argenziano I was sorry to read you leaving the PSC commission. My only hope is you will continue in politics. Florida needs people like you. Mr. Skop, I am very upset, but not surprised concerning the story in today's Palm Beach Post concerning FPL asking courts to eliminate you from discussions concerning them. You along with Ms. Argenziano, Mr. Klement and Stevens were a credit to the PSC and the residents of Florida. The cartoon below should read FPL laid off 25Congressmen. Thought you would enjoy the ?cartoon.

10/20/2010





FPSC, CLK - CORRESPONDENCE

Administrative Parties & Consumer

DOCUMENT NO. 1008 - 0.7

DISTRIBUTION:

#### **Ann Cole**

From:

Ann Cole

Sent:

Friday, September 17, 2010 1:43 PM

To:

Office of Commissioner Skop

Cc: Subject: Bill McNulty; Commissioners Advisors; Administrative Assistants - Commission Suite

RE: FPL Actions

Thank you for this information, which will be placed in Docket Correspondence - Consumers and their Representatives, in Docket Nos. listed below.

----Original Message-----

From: Office of Commissioner Skop

Sent: Friday, September 17, 2010 1:27 PM

To: Ann Cole Cc: Bill McNulty

Subject: FW: FPL Actions

Importance: High

Ann,

Please place the e-mail below in the correspondence side of the following dockets:

100001-EI

100002-EI

100007-EI

100009-EI

080677-EI

090130-EI

100077-EI

100155-EI

080203-EI

080245-EI

080245-EI

080246-EI

090494-EI

060038-EI

Thank you, Cristina

----Original Message----

From: Linda Drake (WireSpring) [mailto:lindad@wirespring.com]

Sent: Friday, September 17, 2010 10:25 AM

To: Office Of Commissioner Graham; Office Of Commissioner Edgar; Office of Commissioner

Argenziano; Office of Commissioner Skop; Office of Commissioner Brisé; KELLY.JR

Subject: FPL Actions Importance: High

To All Commissioners,

With regards to the actions of FPL towards Nathan Skop, you \*all\* have need to be concerned and must take action to stop FPL towards achieving their end - which is having Commissioner Skop removed from all future FPL hearings.

Such an action would set a precedent that would provide FPL unmitigated control over all of your actions and to the detriment of the ratepayers that you are there to serve.

FPL has proven that it has taken questionable actions before and if this action is successful against Commissioner Skop, then all of you are endangered as well as your successors.

Please take whatever measures you can to ensure that FPL does not succeed in it's quest.

The repercussions are just too dangerous.

Very truly yours, Linda M. Drake 19861 NW 88 Ave Hialeah, FL 33018 954-548-3300 ext 1523

### 06 0038-E1

#### Kimberley Pena

From:

Kimberley Pena

Sent:

Tuesday, September 14, 2010 11:56 AM

To:

Office of Commissioner Skop

Cc:

Commissioners Advisors; Administrative Assistants - Commission Suite; Ann Cole

Subject:

FW: Docket Correspondence

Attachments: Palm Beach Post 9/14/2010; FPL

Thank you. This information will be placed in Docket Correspondence - Consumers and their Representative, in the below referenced dockets, today.

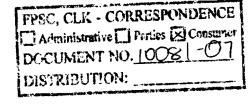
From: Cristina Slaton

Sent: Tuesday, September 14, 2010 11:46 AM

To: Ann Cole Cc: Bill McNulty

Subject: Docket Correspondence

Ann,



Please place the attached e-mails in the correspondence side of the following dockets:

100001-EI

100002-EI

100007-EI

100009-EI

080677-EI

090130-EI

100077-EI

100155-EI

080203-EI

080245-EI

080245-EI

080246-EI

090494-EI

060038-EI

Thank you, Cristina

#### Kimberley Pena

From: Sandymac36@aol.com

Sent: Tuesday, September 14, 2010 11:28 AM

To: Office of Commissioner Skop

Subject: FPL

#### Dear Commissioner Skop,

It seems I am continually upset with the news in the Palm Beach Post concerning you and FPL, and the latest story on 9/14/2010, which I have enclosed for you to read. I don't have the words to express my gratitude to you for all you have done, and tried to do for the consumers who have no choice but to use FPL.

There was a list of senators and representatives who make up the nominating committee, and I have written them all and expressed my dissatisfaction with them and of course have not heard back from any of them. I have no doubt that FPL have these people in their pockets, and care more about 'taking care" of them than the public. What upsets me more is the consumer who won't or can't get involved beyond talking about how high their electric bill is while standing around the water cooler. These fools, in my opinion, will get what they deserve when you and Ms. Argenziano complete your term in January. As for the politicians hopefully they will get what they deserve come November. You take care of yourself, sir. And again "Thank you"

#### Kimberley Pena

From: Sandymac36@aol.com

Sent: Tuesday, September 14, 2010 11:31 AM

**To:** Office of Commissioner Skop **Subject**: Palm Beach Post 9/14/2010

Forgot to enclose in previous e-mail

FPL turns up heat on PSC member

## The Palm Beach Post

Print this page

Close

### FPL turns up heat on PSC member

Palm Beach Post Staff Writer

Updated: 7:59 p.m. Monday, Sept. 13, 2010 Posted: 7:49 p.m. Monday, Sept. 13, 2010

In its battle to bar outgoing Florida Public Service Commissioner Nathan Skop from dealing with any of its issues, Florida Power & Light Co. pulled out all the stops Monday, seeking to prevent Skop from participating in a PSC hearing today.

The Juno Beach-based company filed additional motions with the Tallahassee-based 1st District Court of Appeal and the PSC on Monday in its latest attempt to keep him out of its business.

Late Monday the PSC deferred FPL's portion of today's hearing until Sept. 28.

The PSC, including Skop, is still expected to discuss other utility companies' energy-saving programs.

"Our goal is to stop him from participating in FPL matters," Barry Richard, a Tallahassee attorney representing FPL, said Monday.

FPL officials said in court filings that in the past year Skop has become increasingly hostile toward the company, and that his antagonistic behavior has been reserved for FPL. The company contends Skop is no longer fair and impartial.

Skop, 43, whose term ends Jan. 1, did not respond to a request for comment Monday.

In January, Skop and four other commissioners unanimously voted to reject FPL's proposed \$1.2 billion rate increase. The company was granted a \$75.5 million increase. Skop has stated that FPL "owns state government," and accused it of "spin" and "selective disclosure," and accused FPL's counsel of "misrepresentations," according to court filings.

Richard filed an emergency motion for a stay Monday, asking the 1st District Court of Appeal to stop Skop from hearing any FPL matters. On Sept. 2, FPL filed a motion with the PSC asking Skop to disqualify himself from involvement in any FPL issues.

At a nuclear cost hearing a week ago, Skop said the motion was moot because it was not issued far enough in advance of the hearing and did not cite the appropriate statute.

Skop's refusal to disqualify himself set off a series of court filings by FPL attorneys, including one that asks the court to force Skop to rule on the disqualification motion.

Friday, the appellate court gave Skop until Thursday to respond as to why FPL's petitions should not be granted.

The company's recent settlement of its rate case, and 10 other FPL issues are pending before the PSC this year.

Find this article at: Print this page Close

http://www.palmbeachpost.com/money/fpl-turns-up-heat-on-psc-member-914049.html



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FPSC, CLK - CORRESPONDENCE

☐ Administrative ☐ Parties ☐ Consumer DOCUMENT NO. | OOS | - O 1

DISTRIBUTION:

#### Ann Cole

From:

Ann Cole

Sent:

Friday, September 10, 2010 9:40 AM

To:

Office of Commissioner Skop

Cc:

Cristina Slaton; Commissioners Advisors; Administrative Assistants - Commission Suite

Subject: RE: Call In Comments from FPL Customer

Thank you for this information, which will be placed in *Docket Correspondence - Consumers and their Representatives*, in all docket nos. listed below.

From: Office of Commissioner Skop

Sent: Friday, September 10, 2010 9:38 AM

To: Ann Cole Cc: Cristina Slaton

Subject: Call In Comments from FPL Customer

Ann,

Mr. Larry Kraatz of Vero Beach (721 Timber Ridge Trail) called the Office of Commissioner Skop at 9:20 AM today to express his displeasure regarding FPL filings designed to remove Commissioner Skop from FPL-related dockets. He stated he was very concerned about FPL's attempts to silence Commissioner Skop, their "mafiosa tactics", their attempts to increase rates. He stated Commissioner Skop's input should be valued despite having voted against FPL. Mr. Kraatz stated he supports the appointment to the utility board of any advocate who supports people's rights.

Please place this e-mail in the correspondence side of the following dockets:

100001-EI

100002-EI

100007-EI

100009-EI

080677-EI

090130-EI

100077-EI

100155-EI

080203-EI

080245-EI

080245-EI

080246-EI

090494-EI

060038-EI

Thank You,

Bill McNulty

Chief Advisor to Commissioner Skop

Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0855 (850) 413-6028 (office) (850) 413-6029 (fax) bmcnulty@psc.state.fl.us

1038-F1 Page 1 of 2

FPSC, CLK - CORRESPONDENCE Administrative Parties Consumer

DOCUMENT NO. 10081

DISTRIBUTION:

#### Ann Cole

From:

Ann Cole

Sent:

Friday, September 10, 2010 9:39 AM

To:

Office of Commissioner Skop

Cc:

Commissioners Advisors; Administrative Assistants - Commission Suite

Subject: RE: Thank You Commissioner Skop

Tracking: Recipient

Read

Office of Commissioner Skop Commissioners Advisors

Administrative Assistants - Commission Suite

Bill McNulty

Read: 9/10/2010 9:39 AM

Thank you for this information, which will be placed in Docket Correspondence - Consumers and their Representatives, in all docket nos. listed below.

From: Office of Commissioner Skop

Sent: Friday, September 10, 2010 9:13 AM

To: Ann Cole Cc: Cristina Slaton

Subject: FW: Thank You Commissioner Skop

Ann,

Please place the e-mail below in the correspondence side of the following dockets:

100001-EI

100002-EI

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100009-EI

080677-EI

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100077-EI

100155-EI

080203-EI

080245-EI

080245-EI

080246-EI

090494-EI

060038-EI

Thank You,

Bill McNulty Chief Advisor to Commissioner Skop Florida Public Service Commission 2540 Shumard Oak Boulevard

Tallahassee, FL 32399-0855 (850) 413-6028 (office) (850) 413-6029 (fax) bmcnulty@psc.state.fl.us

From: Chris [mailto:dolphins54@comcast.net] Sent: Thursday, September 09, 2010 9:47 PM

**To:** Office of Commissioner Skop **Subject:** Thank You Commissioner Skop

Thank you for taken on F.P.L. and representing the hard working families in Florida. In the past it always been F.P.L. who has been dictating to the consumers and it's nice to finally see a commissioner who is standing up for the people of Florida! The amount of electricity that needs to be generated today is getting to be less and less. With all the 'Green' lighting, Appliances, Motors, A.C. units, etc.... our electric bill should be decreasing each year when in fact it is constantly on the rise. I've never seen so many excuses for increases. Make them open their books for the consumer to see. It would be in the best interest of the consumers. I look out my back window and see several old Electric poles that are rotted, and they claim that they have strengthened the electrical grid. Please keep on them and don't back down!

Thank You for your Fine Job as Commissioner.

Chris

FPSC, CLK - CORRESPONDENCE

Administrative Parties Consumer DOCUMENT NO. ICO 81-07

DISTRIBUTION:

#### **Ann Cole**

From:

Ann Cole

Sent:

Friday, September 10, 2010 9:38 AM

To:

Office of Commissioner Skop

Cc:

Commissioners Advisors; Administrative Assistants - Commission Suite

Subject: FW: FPL sues to silence regulator

Tracking: Recipient

Read

Office of Commissioner Skop Commissioners Advisors

Administrative Assistants - Commission Suite

Bill McNulty

Read: 9/10/2010 9:38 AM

Thank you for this information, which will be placed in Docket Correspondence - Consumers and their Representatives, in all docket nos. listed below.

From: Office of Commissioner Skop

Sent: Friday, September 10, 2010 9:09 AM

To: Ann Cole Cc: Cristina Slaton

Subject: FW: FPL sues to silence regulator

Ann,

Please place the e-mail below in the correspondence side of the following dockets:

100001-EI

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100007-EI

100009-EI

080677-EI

090130-EI

100077-EI

100155-EI

080203-EI

080245-EI

080245-EI

080246-EI

090494-EI

060038-EI

Thank You,

Bill McNulty Chief Advisor to Commissioner Skop Florida Public Service Commission

2540 Shumard Oak Boulevard Tallahassee, FL 32399-0855 (850) 413-6028 (office) (850) 413-6029 (fax) bmcnulty@psc.state.fl.us

From: Patrick [mailto:pm2120@comcast.net]
Sent: Friday, September 10, 2010 8:34 AM

**To:** Office of Commissioner Skop **Cc:** pm2120@comcast.net

Subject: FPL sues to silence regulator

Dear Mr. Skop. I just wanted to thank you on behalf of all Florida FPL customers. It's an outrage that FPL can be so brazen and open about trying to silence you, with not one word of support from your colleagues on the commission. Are they all bought and paid for by FPL? And where are our elected officials who are supposed to be looking out for us against a monopoly company which continues to be caught in lie after lie regarding costs and rates. Although I'm only one angry customer, I would like to help in any way I can. Who else is on our side? I live in a gated community in St Lucie county and I have hundreds of email addresses throughout the state. I will forward any communication or actions to them. Thanks again for standing with us. Patrick Mahoney, 1571 SE Ballantrae Ct. Port St Lucie Fl.34952. 772 337 2681.

State of Florida



## Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE:

December 2, 2009

TO:

Ann Cole, Commission Clerk - PSC, Office of Commission Clerk

FROM:

Cristina Slaton, Executive Secretary to Commissioner Skop

RE:

Docket Correspondence

Ann,

Please place the attached correspondence sent to the Office of Commissioner Skop in the correspondence folder for docket number 060038-EI. This letter is from Mr. Walt Updike of Plantation, FL. Please include the attached memo from Timothy Devlin along with the letter as well. Thank you.

Attachments (2)

FPSC, CLK - CORRESPONDENCE
Administrative Purcies Consumer
DOCUMENT NO. 10081.07
DISTRIBUTION:

COMMISSION CLERK 09 DEC -3 AM 9: 38

520 Beachwood Lane Plantation, FL 33317

November 21, 2009

Mr. Nathan A. Skop Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Mr. Skop:

I am DUTRAGED by Florida Power & Light Company's (FPL) request in this economy for an unrealistic Rate of Return 12%+ on DECLARED Investment???, and NOW FPL requests more than a six-fold (6+) increase in the "Residential Customer Storm Surcharge Adjustment" (.042 cents/kwh to .259 cents/kwh). A Hurricane DID NOT hit Florida in 2009, YET FPL has the audacity to request more than a six-fold increase in the Storm Surcharge Rate! UNBELIEVABLE !!!

Has FPL lost it's conscious??

When is Enough, Enough for FPL??

FPL uses cute, clever, deceptive methods to justify proposals and rate increases.

FPL continues to makes promises to improve electric service reliability. New poles are erected along side of rotting poles, without connection for many years of the electrical lines. Clear weather electric service interruptions of short duration (1 - 3 seconds) are damaging air conditioners and other devices. FPL denies responsibility or assistance for repairs or replacement due to unreliable electric service. Promises ????.

Believe me, FPL, a Public Service Utility, does not wish to open their books to the PSC or Public and reveal their True Profits.

If the Storm Surcharge Adjustment proposal happens to be granted, I would like to realize the same Return (12%+) FPL realizes on Storm Restoration Funds (audited) until needed.

I respectfully request your utmost scrutiny of FPL, to deny unrealistic rate increases, proposals, and requests made by FPL.

Thank You!

Sincerely,

Walt Updike

Enclosure

Changes to your bill "/2009

In November, you will notice some changes on your electric bill.

#### Storm Surcharge Adjustment

Starting Nov. 1, 2009, the storm surcharge is increasing. Approved by the Florida Legislature in 2007, the surcharge helps FPL recover previous storm restoration costs and build a small reserve for future storms. It is adjusted twice yearly in, May and November. For residential customers, the storm surcharge will increase from 0.042 cents/kilowatt-nour to 0.259\* cents/kilowatt-nour.

#### **West County Energy Center 2**

FPL plans to begin operation this year of the second of three new state-of-the-art, natural gas-fired combined-cycle units as part of the West County Energy Center. The new plant is 30 percent more efficient than conventional natural gas power plants. It is also the cleanest power plant of its type in Florida and one of the cleanest of its kind in the nation. As part of an agreement approved by the Florida Public Service Commission, we will adjust our base rates to reflect the addition of this new power plant. Most customers will see little change in their bill, because the fuel charge is being reduced effective Nov. 1 to reflect the fuel savings associated with the new unit. The base rate increase on your electric bill will begin on the date that the new unit goes into service, currently projected to be in November or December 2009.

#### **Residential Service**

Most residential customers have standard residential service. This includes a price incentive to conserve energy. Usage less than 1,000 kwh a month is billed at a lower rate, compared to usage more than 1,000 kwh a month.

Standard residential service costs (excluding utility taxes and franchise fees) include a:

- » Non-fuel price of 4.744 cents per kwh for the first 1.000 kwh
- » Non-fuel price of 5.846 cents per kwh for usage over 1,000 kwh
- Fuel price of 5.223 cents per kwh for the first 1,000 kwh
- » Fuel price of 6.223 cents per kwh for usage over 1,000 kwh
- » Storm charge of 0.259\* cents per kwh
- » Gross receipts tax of 2.5 percent, collected on behalf of the state of Florida, \$2.77 on a 1,000 kwh bill
- » Customer charge of \$5.69 per month

Time-of-use rates include a:

- » Customer charge of \$9.04 per month
- » Storm surcharge of 0.259\* cents per kwh used
- » Non-fuel price of 3.451 cents per kwh (offpeak) and 8.731 cents per kwh (on-peak)
- » Fuel charge of 5.405 cents per kwh (off-peak) and 5.923 cents per kwh (on-peak)

<sup>\*</sup> Subject to Florida Public Service Commission review and approval.

State of Florida

PECEIVED-FPSU 19 OCT 23 PM 1: 3 Hublic Service Commission 19 OCT 23 PM 1: 3 Hublic Service Center • 2540 Shumard Oak Boulevard

TALLAHASSEE, FLORIDA 32399-0850

COMMISSION

-M-E-M-O-R-A-N-D-U-M-

DATE:

October 22, 2009

TO:

Matthew M. Carter II, Chairman Lisa Polak Edgar, Commissioner Nancy Argenziano, Commissioner Nathan A. Skop, Commissioner

FROM:

Timothy J. Devlin, Director, Division of Economic Regulation

RE:

Docket No. 060038-EI (Petition for Issuance of a Storm Recovery Financing Order

by FPL) Response to Request by FPL for a Storm Charge True-Up Adjustment

Pursuant to Order Nos. PSC-06-0464-FOF-EI issued May 30, 2006 and PSC-06-0626-FOF-EI issued July 21, 2006, collectively known as the Financing Order, Florida Power and Light Company (FPL) as Servicer of the Senior Secured Bonds, Series A (Storm Recovery Bonds) has filed a request for an adjustment to the storm recovery bond repayment charges (storm recovery charges) and the storm recovery bond tax charges (tax charges). This adjustment is intended to satisfy the requirements of Section 366.8260(2)(b), Florida Statutes, and the Financing Order by ensuring that the storm recovery charges will recover amounts sufficient to timely provide for payments of debt service and other required amounts in connection with the Storm Recovery Bonds. The proposed adjustment to the tax charges will ensure recovery of the associated tax liability for the related storm recovery charges.

Paragraph 78 of the Financing Order states: "After issuance of storm-recovery bonds, FPL will submit not less often than every six months a petition or a letter for our staff's review, as described in Section 366.8260(2)(b)4., Florida Statutes, and in the form attached as an exhibit to the Servicing Agreement (a 'True-Up Adjustment Letter')." The Storm Recovery Bonds were issued on May 22, 2007. FPL filed its fifth True-Up Adjustment Letter on September 25, 2009.

Paragraph 78 of the Financing Order describes how such True-Up Adjustment Letters are to be handled.

Consistent with Section 366.8260(2)(b)4., Florida Statutes, our staff, upon the filing of a True-Up Adjustment Letter made pursuant to this Order, will either administratively approve the requested true-up calculation in writing or inform FPL of any mathematical errors in its calculation as expeditiously as possible but no later than 60 days following FPL's true-up filing. . . . If no action is taken within 60 days of the true-up filing, the true-up calculation shall be deemed correct. Upon administrative approval or the passage of 60 days without

DOCUMENT NUMBER-DATE

10810 OCT 23 8

FPSC-COMMISSION CLERK

notification of a mathematical error, no further action of this Commission will be required prior to the implementation of the true-up.

FPL's True-Up Adjustment Letter and its accompanying 23 pages of supporting schedules were reviewed by staff. Based on this review, no mathematical errors were found.

Attached is FPL's Fifth Revised Sheet No. 8.040 in legislative format. This attachment shows the revised storm recovery charges, tax charges, and total storm charges for all rate classes. The sum of the storm recovery charge and tax charge for the residential class will increase from \$0.42 to \$2.59 per 1000 kWh. For the residential customer using 1000 kWh, the residential bill will increase from \$108.49 to \$110.72 (including gross receipts tax).

As the second attachment shows, the storm recovery charge has been somewhat volatile over the past three remittance periods. Part of the explanation for this volatility is due to the Company's use of an incorrect uncollectible rate in the determination of the storm charge that went into effect in November 2008. The primary reason for the adjustment to the storm charge for the next period is a decline in kWh sales from the previously projected level due to slower customer growth and lower customer usage.

Per FPL's request in its True-Up Adjustment Letter and in accordance with the Financing Order, the proposed adjustments to the storm recovery charges and the tax charges will be effective on November 1, 2009. Staff is preparing the required approval letter for the new tariff sheets.

cc: Mary A. Bane
Charles Hill
Ann Cole
Mary Anne Helton
Andrew L. Maurey
J.R. Kelly, Office of Public Counsel
Ken Hoffman, Florida Power and Light Company

Attachments

#### STORM CHARGE

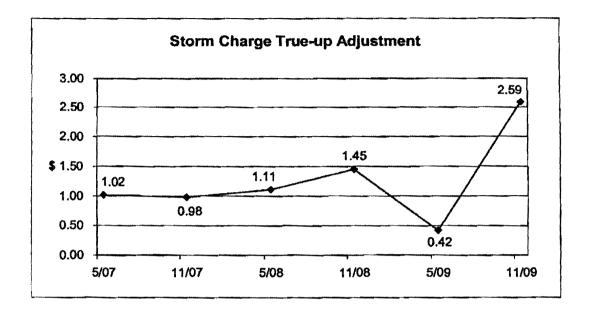
The following charges are applied to the Monthly Rate of each rate schedule as indicated and are calculated in accordance with the formula approved by the Public Service Commission.

Cents/kWh			
Rate Schedule	STORM BOND REPAYMENT CHARGE	STORM BOND TAX CHARGE	<u>TOTAL</u> STORM CHARGE
RS-1, RST-1	0. <del>048</del> 146	0. <del>006</del> <u>113</u>	0. <del>042</del> 259
GS-1, GST-1, WIES-1	0. <del>043<u>1</u>31</del>	0. <del>005<u>094</u></del>	0. <del>038</del> <u>225</u>
GSD-1, GSDT-1, HLFT-1, SDTR (21-499 KW)	0. <del>029</del> 089	0. <del>004</del> <u>075</u>	. 0. <del>025</del> <u>164</u>
GSLD-1, GSLDT-1, HLFT-2, SDTR (500-1,999 KW)	0. <del>026</del> <u>079</u>	0. <del>003</del> <u>056</u>	0. <del>023</del> <u>135</u>
CS-1, CST-1	0. <del>029</del> <u>089</u>	0. <del>00</del> 4 <u>075</u>	0. <del>025</del> <u>164</u>
GSLD-2, GSLDT-2, HLFT-3, SDTR (2000+ KW)	0. <del>021</del> <u>064</u>	0. <del>003</del> <u>056</u>	0. <del>018</del> 120
CS-2, CST-2	0. <del>033</del> <u>101</u>	0. <del>904<u>075</u></del>	0. <del>029</del> 176
GSLD-3, GSLDT-3, CS-3, CST-3	0. <del>00</del> 4 <u>012</u>	0. <del>001</del> 019	0. <del>003</del> <u>031</u>
OS-2	0. <del>133<u>406</u></del>	0. <del>016</del> <u>301</u>	0. <del>117</del> 707
MET	0. <del>033</del> 101	0. <del>904<u>075</u></del>	0. <del>029</del> <u>176</u>
CILC-1(G)	0. <del>028</del> <u>085</u>	0. <del>004<u>075</u></del>	0. <del>024</del> <u>160</u>
CILC-1(D)	0. <del>020</del> <u>061</u>	0. <del>003</del> <u>056</u>	0. <del>017</del> <u>117</u>
CILC-1(T)	0. <del>004<u>012</u></del>	0. <del>001</del> <u>019</u>	0. <del>003</del> <u>031</u>
SL-1, PL-1	<del>0.346</del> 1.056	0. <del>043</del> <u>808</u>	· 0,303 <u>1,864</u>
OL-1	<del>0.375</del> 1.145	0. <del>046<u>865</u></del>	<del>0.329</del> 2,010
SL-2, GSCU-1	0. <del>016</del> <u>049</u>	0. <del>002</del> 038	0. <del>014<u>0</u>87</del>
SST-1(T), ISST-1(T)	0. <del>004</del> <u>012</u>	0. <del>001</del> <u>019</u>	0. <del>003</del> <u>031</u>
SST-1(D1), SST-1(D2) SST-1(D3), ISST-1(D)	0. <del>086</del> <u>262</u>	0. <del>011</del> 2 <u>07</u>	0. <del>075</del> 469

(Continued on Sheet No. 8.041)

Issued by: S. E. Romig, Director, Rates and Tariffs | Effective: May 1, 2009

#### Attachment No. 2



State of Florida FIECEIVED-FPSC

## 9 SEP 23 PM 1: 44 Hublic Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

COMMISSION CLERK

-M-E-M-O-R-A-N-D-U-M-

DATE:

September 23, 2009

TO:

Ann Cole, Commission Clerk - PSC, Office of Commission Clerk

FROM:

Rosanne Gervasi, Senior Attorney, Office of the General Counsel

RE:

Docket No. 060038- EI-Petition for issuance of a storm recovery financing order,

by Florida Power & Light Company

Please place the attached e-mail on the correspondence side of the above referenced docket. Thank you.

cc:

L. Graham

K. McLanahan

S. Larson

B. McNulty

K. Posey

FPSC, CLK - CORRESPONDENCE

Administrative [ ] Forties [X Constitute

POCUMENT NO. 10081-0 ]

DISTRIBUTION:

#### Rosanne Gervasi

From:

Lisa Edgar

Sent:

Monday, September 21, 2009 2:45 PM

To:

Rosanne Gervasi

Cc:

Kelly McLanahan

Subject:

FW: News: West Virginia Utility, Regulators and Consumers Propose Low Cost Financing

Attachments: Allegheny-West Virginia Joint Stipulation Environmental Financing ROC Bond.pdf

Roseanne--I have not looked at the attachment. In an abundance of caution, can you please advise as to whether this should be handled in any certain way in light of pending dockets, etc...

Thanks, Lisa

From: Joseph S. Fichera [mailto:jfichera@saberpartners.com]

Sent: Monday, September 21, 2009 1:57 PM

To: Lisa Edgar

Subject: News: West Virginia Utility, Regulators and Consumers Propose Low Cost Financing

#### Dear Commissioner Edgar:

As a follow-up to the NARUC's Summer meeting presentation on "Innovative Financing for Public Policy Objectives," I thought you would be interested in the attached news release and the developments in West Virginia on environmental mandate financing. This is an important tool to consider to prevent "rate shock" from coming capital expenditures and environmental mandates while providing the utility timely recovery of those prudently incurred costs.

The Allegheny Energy Joint Stipulation presents an innovative financing structure (ratepayer obligation charge ("ROC") bonds sometimes previously mis-characterized simply as securitization) that is precisely the kind of financing we discussed at NARUC. All ratepayer group representatives in the utility's service territory unanimously recommended the Commission approve this financing structure to minimize rate impact on customers.

The parties' unanimous agreement also endorsed the West Virginia Commission's "best practices" for the bond financing process to protect ratepayer interests through active oversight by an independent financial advisor to the Commission. This is because the unique nature of the bonds makes it solely a ratepayer obligation and not a utility obligation. This approach now is recommended by all parties in connection with a follow-on financing for additional costs for the same facility financed by proceeds of a 2007 issue.

How significant is this? Because of this financing technique during these difficult times, the impact on the customer bill versus traditional utility-rate base financing - the annual revenue requirements of the environmental facility - will be significantly and substantially less. Moreover, according to the utility, the first ROC transaction saved ratepayers for the environmental mandated project more that \$130 million net present value savings (NPV) over the life of the bonds versus traditional utility financing. The new transaction will likely add more than \$40 million NPV of additional ratepayer savings if approved by the Commission.

Attached is a news release and the Joint Stipulation. I would encourage you to share this information with your senior staff and commission counsel. They can find more information on the West Virginia PSC's previous Financing Order, its "best practices," rating agency reports, financial modeling, news articles and related analyses at <a href="https://www.saberpartners.com/rocbonds">www.saberpartners.com/rocbonds</a>

Call or email with questions...and feel free to forward this information to other interested parties in your state. This is a proven lowest cost financing method. Looking forward to helping your ratepayers capture these benefits and the utilities to protect their balance sheets.

Letter Page 2 of 2

Best regards,

J

212-410-4090

Joseph S. Fichera
Senior Managing Director & CEO
Saber Partners, LLC
44 Wall Street
New York, NY 10005
Tel: 212-461-2370

www.saberpartners.com

#### Allegheny Power, Regulators and Customer Groups Unanimously Propose Retaining Independent Financial Advisor to Public Service Commission of West Virginia for New Environmental Bond Offering

#### Saber Partners LLC Chosen to Repeat Role from 2007 Bond Offering

(New York, New York, September 10, 2009) Allegheny Power, the electric delivery business of Allegheny Energy, Inc. (NYSE: AYE), announced on September 9, 2009 that it has reached agreement with the Staff of the Public Service Commission of West Virginia, the Consumer Advocate Division, and the West Virginia Energy Users Group regarding the company's July 2009 request to issue up to \$105 million ratepayer obligation charge bonds to fund the remaining portion of its flue gas desulfurization (scrubber) project at the Fort Martin Power Station. Ratepayer obligation charge ("ROC") bonds are a special type of bond financing that achieves high credit ratings and low interest rates in order to reduce costs paid by electricity customers on their bills.

Under the settlement agreement, also known as a "Joint Stipulation" filed by Allegheny Power with the Public Service Commission of West Virginia,

"The Parties found that the Commission's Financial Advisor was helpful in achieving the Lowest Cost Objective and in ensuring that customers' interests were protected in connection with the Initial Bonds. The Parties therefore stipulate, recommend and agree that the Commission retain a Financial Advisor, and that the Financial Advisor is required to help achieve the objectives of this Joint Stipulation, including the timely and efficient issuance of Additional Bonds and the Lowest Cost Objective. The Financial Advisor should have the same duties and responsibilities as described in the Financial Order."

One example of the Financial Advisor's work cited in the Joint Stipulation was "On April 17, 2007... a series of Environmental Control Bonds [were sold]... under the authority granted by the Commission in the Financing Order in the total amount of \$459 million (\$450 million for Environmental Control Costs, plus \$7.957 million in the Applicants' Direct Costs (reduced from \$16.5 million after review by the Commission's Financial Advisor) ....)."

Saber Partners, LLC, served as the Financial Advisor to the West Virginia Commission on the initial bond offering of \$459 million in 2007. At the time, the bonds were the first bonds of its kind to finance environmental control facilities and achieved the lowest credit spreads of any other similar bond issue ever issued in the market. West Virginia electricity customers saved more than \$130 million over the life of the project versus conventional utility financing methods.

Joseph S. Fichera, Senior Managing Director and Chief Executive Officer of Saber said "Our firm focuses on serving the client's needs with innovative ideas and hard work while resisting a "follow the herd" approach. This is an important transaction for the electric utility industry and West Virginia consumers in particular. If the Commission approves the financing, we look forward to working with the utility in the same collaborative and cooperative way that was successful in 2007 to achieve the best value for investors at the lowest cost to consumers under these difficult market conditions."

ATTACHED Joint Stipulation of All Parties West Virginia

#### About Saber Partners, LLC

Since the firm's creation in September 2000, the New York—based Saber Partners has established itself as an innovative financial services boutique for corporations, governments and regulators. The firm provides independent, senior-level strategic advice on finance. The firm does not trade or sell securities. The firm's roster of clients includes the United States Securities and Exchange Commission, ExxonMobil Corporation, East Bay Municipal Utility District, the West Virginia, Wisconsin and Florida Public Service Commissions, the Office of the Governor of the State of California during the height of the California energy crisis and for other corporations interested in financings, mergers or acquisitions.





06003B.E

#### Randy Roland

From:

Angie Calhoun

Sent:

Thursday, July 27, 2006 2:13 PM

To:

Randy Roland

Subject: FW: Outrageous electric bills

· "我们就是我们的,我们就是我们的,我们就是我们的,我们就是我们的,我们就是我们的,我们就是我们的,我们就是我们的,我们就是我们的,我们就是我们的,我们就是
FPSC, CLR - COSRESPONDENCE
Administrative Parties Consumer
DOCUMENT NO. 10081-61
DISTRIBUTION ECD. GCI -

COMMISSION CLERK

RECEIVED

C6 AUG -9 PM 4: 08

From: D. L. Mills [mailto:millslhsd@earthlink.net]

Sent: Thursday, July 27, 2006 1:14 PM

To: Consumer Contact

**Subject:** Outrageous electric bills

My electric bill is now beyond my ability to pay. I live on my Social Security and obviously the Commission has not considered those like me when you have allowed such outrageous rate increases. Let me provide my example:

Last year for 1670 KWH I was billed \$154.82

This year for 1602 KWH – for the period ending 7/05/2006– I was billed \$183.14, and that was for two days less. This is over an 18% increase in dollars for almost 5% LESS electricity.

How can you say that you are doing a good job of regulating this monopoly when we are charged so much more for so much less? You are allowing FPL to pass 100% of the cost of the hurricanes to its users. None of the costs are being absorbed by the company's shareholders who knew, when they invested in the company, that this was a hurricane prone area. FPL has had ample time to create reserves to offset the damages caused by hurricanes, and if they have not done so it is their management's fault, not the fault of its customers.

I would appreciate an answer with your thoughts please.

Γhank you.	CMP
Delbert Mills	COM
	CTR
CC: Rep. David Rivera	ECR 1
Rep. Trudi K. Williams	GCL
	OPC
	RCA
	SCR
	SGA
	SEC
	отн

Thank you

#### UNIGINAL

060038

RECEIVED TESC

06 JUL 27 PM 3: 03

COMMISSION

Ms. Carol Halperin 10475 Utopia Cir S Boynton Beach, FL 33437-5541

B - Please reserve the feel sugtones

7/25/06

Commission Clerk Refle Server Commission 2540 Shumard Oak Blud. Talhoosett 11 32399-0850

Be: Sul sundarped # /3/21. () month)

Dear Ser's

The IPh has surcharged me for this month 131.21 m Juel only. My fiel was

oppræsimately 230:- The bill

15 /e 55 shan 2 of the Charge (98)

Neose Stop Share high werease sto electre bills. Beople will leave Honda if this continues true yours,

CMP \_\_\_\_ COM \_\_\_\_\_

CTR

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RCA

SCR \_\_\_\_

SGA \_\_\_\_

SEC \_\_\_\_

OTH \_\_\_\_\_





32399+7019

## ORIGINAL

Paul Zuccarini

RECEIVED 1180 7/14/08 JUL 19 PH 1:03

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to convince people They are asisting i	in burying
when Pay actually one doing winte	oly
Mothing. Sincerely yourg	11/

1446 SE MacArthur Boulevard Stuart, Florida 34996 772-225-2015 Phone 772-225-4530 Fax



WEST PALM BEACH



Attention: Deason Keating

Public Service Commission 2540 Shumard Oall Blud.

Tallalassee, FL 32399-0850

# FLORIDA PUBLIC SERVICE COMMISSION REVISION

#### **COMMISSION CONFERENCE AGENDA**

CONFERENCE DATE AND TIME: July 18, 2006, 9:30 a.m.

LOCATION: Room 148, Betty Easley Conference Center

DATE ISSUED: July 10, 2006

#### **NOTICE**

Persons affected by Commission action on certain items on this agenda for which a hearing has not been held (other than actions on interim rates in file and suspend rate cases) may be allowed to address the Commission when those items are taken up for discussion at this conference. These items are designated by double asterisks (\*\*) next to the agenda item number.

Included in the above category are items brought before the Commission for tentative or proposed action which will be subject to requests for hearing before becoming final. These actions include all tariff filings, items identified as proposed agency action (PAA), show cause actions and certain others.

To obtain a copy of staff's recommendation for any item on this agenda, contact the Division of the Commission Clerk and Administrative Services at (850) 413-6770. There may be a charge for the copy. The agenda and recommendations are also accessible on the PSC Homepage, at http://www.floridapsc.com, at no charge.

Any person requiring some accommodation at this conference because of a physical impairment should call the Division of the Commission Clerk and Administrative Services at (850) 413-6770 at least 48 hours before the conference. Any person who is hearing or speech impaired should contact the Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD). Assistive Listening Devices are available in the Division of the Commission Clerk and Administrative Services, Betty Easley Conference Center, Room 110.

Video and audio versions of the conference are available and can be accessed live on the PSC Homepage on the day of the Conference. The audio version is available through archive storage for up to three months afterward.

#### ITEM NO.

**CASE** 

5

**Docket No.** 060038-EI – Petition for issuance of a storm recovery financing order, by Florida Power & Light Company.

Critical Date(s): None

Commissioners Assigned: All Commissioners

Prehearing Officer:

Deason

Staff: GCL: Keating

ECR: Maurey

(Decision on motion for reconsideration - oral argument requested.)

**Issue 1**: Should the Commission grant FPL's request for oral argument?

<u>Recommendation</u>: Yes. Oral argument may aid the Commission in evaluating the issues presented in FPL's motion for reconsideration and request for clarification.

<u>Issue 2</u>: Should the Commission grant FPL's motion for reconsideration?

<u>Recommendation</u>: The Commission should grant FPL's request for reconsideration with respect to that portion of the Financing Order related to the allocation of partial payments. The Commission should deny FPL's motion for reconsideration in all other respects.

**Issue 3**: Should the Commission grant FPL's motion for clarification?

**Recommendation**: The Commission should grant in part and deny in part FPL's motion for clarification as set forth in the analysis in staff's July 10, 2006 memorandum.

**Issue 4**: Should this docket be closed?

<u>Recommendation</u>: No. Consistent with the Financing Order, this docket should remain open through completion of this Commission's review of the actual costs of the storm-recovery bond issuance conducted pursuant to Section 366.8260(2)(b)5., Florida Statutes.

## ORIGINAL

#### Timolyn Henry

From: R	uth McHargue	
Sent: Tu	uesday, June 13, 2006 1:39 PM	
To: Ti	molyn Henry	CMP
Cc: M	atilda Sanders	COM
Subject: F\	N: FPL	CTR
Please add to the docket file.		ECR
		GCL
From: Angie Calhoun Sent: Monday, June 12, 2006 5:03 PM To: Ruth McHargue		OPC
		RCA
Subject: FW:		SCR
Docket 060038		SGA
		SEC
From: Maher,	Richard [mailto:rmaher@mail.barry.edu]	OTH
Sent: Monday	7, June 12, 2006 1:14 PM	

To: Consumer Contact

Subject: FPL

Can someone explain to me how or why you would consider a rate increase for FPL. It appears to me that they have enough money, since they can afford to advertise on TV and radio about what they say they are doing to improve services. don't spend money telling us just do it. I have lost power twice in the last three weeks during rain storms, not hurricanes just regular old rain storms 13,000 people where out. This is suppose to be a public utility, or is that just a nice way of saying monopoly. Why aren't you guys trying to attract other power companies to take over or at least help take some of the pressure off FPL obviously they cant handle what they have responsibility for. The next time they want a rate hike look at the salaries they are making and where their executives live. Here is a test for you, try to call FPL. use their only published number 1-800-4-outage GOOD LUCK. Maybe you will get an idea how the rest of us feel.

The information transmitted is intended only for the person or entity to which it is addressed and may contain confidential, and/or privileged material. No confidentiality or privilege is waived or lost by any errant transmission. If you receive this message in error, please immediately delete it and all copies of it from your system and notify the sender. E-mail transmission cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, arrive late or incomplete, or contain viruses.

Barry University - Miami Shores, FL (http://www.barry.edu)

#### 11:36 AM\*\*\*\*\*\*

Timolyn Henry\*\*\*\*\*1

#### **Timolyn Henry**

From:

Ruth McHargue

Sent:

Friday, June 09, 2006 11:35 AM

To: Cc: Timolyn Henry Matilda Sanders

Subject:

FW: E-Form Other Complaint TRACKING NUMBER: 4777

Please add to the docket file. ----Original Message----

From: Angie Calhoun

Sent: Friday, June 09, 2006 11:27 AM

To: Ruth McHarque

Subject: FW: E-Form Other Complaint TRACKING NUMBER: 4777

FPL dockett 060038	CMP
Original Message	COM
From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us] Sent: Friday, June 09, 2006 11:00 AM	CTR
To: Consumer Contact Subject: E-Form Other Complaint TRACKING NUMBER: 4777	ECR
Complaint filed with PSC	GCL 1
•	OPC
CUSTOMER INFORMATION	RCA
Name: Jaime Palou Telephone: 321-383-9597	SCR
Email: stargalaxy1@earthlink.net Address: 1806 Fig Tree Drive Titusville 32780	SGA
BUSINESS INFORMATION	SEC
Business Account Name: Jaime Palou	отн

COMPLAINT INFORMATION

Account Number:

Complaint: Other Complaint against Florida Power & Light Company

Address: 1806 Fig Tree Drive Titusville Florida 32780

Details:

Although Mr. Christ tried to ward off the FPL rate hike, you still managed to stick it to the poor Floridians. Several of my neighbors have just recieved their bill and are quite outraged. My poor mother lives in a one bedroom apartment and her bill almost made her pass out. The reson many people come to live in Florida is (or was) the reasonable cost of living. Retired people are not dumb. Tey will move out of Florida if this means they can make ends meet. This is by far the greatest injustice I have seen to date. Please reconsider what you have done and find some other way to defray costs.

Jaime Palou

# Paul Zuccarini URIGINAL

To: The Public Service Commission Date: 6/2/06 Re: Public Good us FP&L stock holders Order # ASC-06-0464-FOF-EI PRISSIDE Docket # 060038-EI Summary of Decision Page 6 PS As stated in This IP The FASH customers will take on the economic burden of Sprm recovery bonds. This being The Case, it's about time that FAGL and The PSC implement what most costomers want-The burial of all FPAL facilities particistarly In coastal areas. Everyone knows This is the correct Thing to do. And since The customers will have to be ones to pay ogain who are huricail hits The custorers - Should be 1446 SE MacArthur Boulevard FAAL. Sinerely, Stuart, Florida 34996 772-225-2015 Phone 772-225-4530 Fax

issuance of storm-recovery bonds in the amount of up to \$708,000,000, provided the initial average retail cents per kWh for the storm-recovery charge will not exceed the average retail cents per kWh for the 2004 storm surcharge currently in effect. The proceeds from the issuance of the storm-recovery bonds authorized by this Financing Order shall be used by FPL to finance the after-tax equivalent of the following amounts: (1) \$198,680,432 in unrecovered 2004 storm-recovery costs as of July 31, 2006 (estimated); (2) \$735,569,138 in 2005 unrecovered storm-recovery costs (estimated); (3) replenishment of FPL's Reserve to the level of \$200,000,000; and (4) \$11,400,000 in financing costs (estimated) associated with the storm-recovery bonds. To the extent there are differences between the actual and estimated balances for unrecovered 2004 and 2005 storm-recovery costs and between the actual and estimated financing costs, the differences shall be reflected through an adjustment to the Reserve.

These storm-recovery bonds will be unlike any debt or equity securities previously approved by this Commission. In all other debt and equity offerings, the issuing utility is directly responsible to make payments to investors who purchase the securities. But neither the assets nor the revenues of FPL will be available to make promised payments of principal, interest, and other costs associated with storm-recovery bonds. Rather, by operation of Section 366.8260, Florida Statutes, this Commission must irrevocably commit that all such amounts will be paid from storm-recovery charges, a special tariff rate imposed on all retail consumers of electricity in FPL's service territory. This represents an extraordinary relinquishment of future regulatory authority and a shifting of all economic burdens in connection with storm-recovery bonds from FPL to its customers.

While we recognize the need for some degree of flexibility with regard to the final details of the storm-recovery bond securitization transaction approved in this Financing Order, our primary focus is upon meeting all statutory requirements and ensuring that the structuring, marketing, and pricing of storm-recovery bonds will result in the lowest storm-recovery charges consistent with (i) the terms of this Financing Order and applicable law and (ii) the prevailing market conditions at the time of the offering and pricing of the storm-recovery bonds (the "lowest-cost objective").

Because this Financing Order will be irrevocable, and because the true-up adjustment mechanism generally will result in the economic burden of all costs associated with storm-recovery bonds being borne by FPL's customers, we feel compelled to ensure from the outset that clear standards and effective procedures are in place to safeguard the interests of customers. Otherwise all the benefits potentially available to customers from this securitized storm-recovery bond financing might not be realized.

Section 366.8260(2)(b)2.j., Florida Statutes, directs this Commission to "[i]nclude [in a financing order] any other conditions that the Commission considers appropriate and that are not otherwise inconsistent with this section." In this Financing Order, we establish standards and procedures as conditions which we find will effectively safeguard the interests of customers. We find that these standards and procedures are most likely to ensure that the structuring, marketing, and pricing of storm-recovery bonds result in the lowest overall cost and the greatest possible customer protections. These standards and procedures are designed to allow for meaningful and substantive cooperation and collaboration between FPL, this Commission and their designated

Mr. Paul Zuccarini
1446 SE Macarthur Blvd.
Stuart, FL. 34996

WEST PALM BEACH
FL 334 2 T
O3 JUN 2006 PM

Public Service Commission 2540 Shumard Oak Blud. Tallahassee, FL 32399-0850 32399+7019 Inhabitation Manually

## **Leon & Karen Curry**



RECEIVE 2515 Greenbriar Drive
Delray Beach, Florida 33445-7102
Telephone (561) 499-8356
GO JUN -8 AM 9: 28

COMMISSION CLERK

June 6, 2006

060038

Adelphia Communications Corp 1401 N. Point Parkway West Palm Beach. FL 33407

Dear Sir:

During Hurricane Wilma (10/24/05) your Adelphia cable line that attaches to the power poles on each side of my back property line at 2515 Greenbriar Drive, Delray Beach, FL, came down and is hanging approximately two feet off the ground. If we have another hurricane and the wind causes the cable to whip around, it could cause damage to my fence and shrubbery.

I have young grandchildren who come to see me and play in the back yard along with their young friends. I called your office at 888-683-1000 on November 1, 2005 and again on May 29, 2006 to report this down cable and request it be repaired. To date, no one in your company has made contact with me or resolved the problem. It appears to me that considering the above mentioned facts, there could be a potential liability on your part and for that reason, I am forwarding a copy of this letter to my attorney and others listed below.

CMP	
<b>COM</b> PI	ease see that this is repaired promptly.
CTR C	ordially,
ECR	0
GCL	en cury
OPC	eon Curry
RCAC:	Frank P. Mehok, Jr., Attorney at Law 2275 S. Federal Hwy Suite 350
SCR	Delray Beach, FL 33483
SGA	Fiorida Public Service Commission
SEC	2540 Shumard Oak Blvd
OTH	Tallahassee, FL 32399
	Sun Sentinel Watch P O Box 810037 Boca Raton, FL 33431
	DUCA NAKUH, FL 3343 H

Leon Curry 2515 Greenbriar Drive Delray Beach, FL 33445-7102



icial Document . . . •

060038

Kay Flynn

Office of the Chairman

From: Sent:

Wednesday, May 17, 2006 10:45 AM

To:

Kay Flynn

Cc:

Carlotta Stauffer; Margaret Hilton; Randy Roland; Rhonda Hicks; Roberta Bass

Subject:

FW: FPL Rate Increase

Please place in correspondence file for Docket 060038-EI.

Sandy Moses Scheduling Coordinator Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399 Telephone: (850) 413-6008 Fax: (850) 413-6009

----Original Message----

From: Ken Wolf [mailto:theboarsnest@cfl.rr.com]

Sent: Monday, May 15, 2006 6:42 PM

To: Office of the Chairman

Cc: Katrina Tew: tdeason@psc.stae.fl.us; Matthew Carter

Subject: FPL Rate Increase

I think that it is about time that the people serving on the PSC think about the citizens of Florida and not about how much money Big Companies throw your way.

We are being gouged right and left and all you people do is sit there and give away what little money we have to live on. Enough is enough. Let FPL use the obscene profits that they are making to pay their repairs, etc. Turn them down!

Thank you

Kenneth L. Wolf 292 Holiday Park Blvd Palm Bay, Fl 32907



#### Kay Flynn

060038

From:

Office of the Chairman

Sent:

Wednesday, May 17, 2006 10:47 AM

To:

Kay Flynn

Cc:

Carlotta Stauffer; Margaret Hilton; Randy Roland; Rhonda Hicks; Roberta Bass

Subject:

FW: FPL

Importance:

High

Please place in correspondence file for Docket 060038-EI.

Sandy Moses
Scheduling Coordinator
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Telephone: (850) 413-6008
Fax: (850) 413-6009

----Original Message----

From: hardesty\_d@bellsouth.net [mailto:hardesty\_d@bellsouth.net]

Sent: Monday, May 15, 2006 3:33 PM

To: iarriga@psc.state.fl.us; mcarter@psc.statefl.us; J. Terry Deason; Office of the Chairman; Katrina Tew; albert.bach@att.net; gary@christcommunitytitusville.org; tammyrealtor@cfl.rr.com; cmitchell21@cfl.rr.com; jpaul5@cfl.rr.com; bss3596@bellsouth.net; salmull@bellsouth.net; CM\_ELLIOTT@msn.com; johnsimkins@earthlink.net; RPAUL7@cfl.rr.com; jfhillmanjr@yahoo.com; Mortbsmete@aol.com; warrensworkcamp@cfl.rr.com; dstowe1@cfl.rr.com; jkolb3@cfl.rr.com; tcorbin1@cfl.rr.com

Subject: FPL Importance: High

Please do not grant FPL a storm recovery fee--they were just granted a huge rate increase

after all they are an investor owned company not a government owned obligation—they collect money all along and we should not have to subsidize their shareholders profit everytime we turn around

thanks

David Hardesty 126 sun terrace titusville, fl 32780

D60038 -5-16-06 To The Commission-MEDEWILL SEC Celow! Only a doller a month on our energy less, let you'll are patting winnissing outling with 1 (10 Ts/11 FPL should be fined, find and fined Joe their (FPL) mistakes and short sighted west. No worder they pay their CEO so much of over. Laca evened mickey in sularces and tronchoes. He cretimants you seople every time. He cakes for sence astronoxical figuere throwing he will gett a Great adjustment, which he planned on! Nats. IFPL and the Commussion will be the accuse of the Mift headeren in the Horeda comony. By the way, why does FAL part so much. Miney

de TVand metospagerock - we we are expetite TR ECR \_\_\_ CL \_\_\_ eids with my bill FPL pemping their social for Mother feer dollars. ICA CR :GA \_\_\_\_\_ EC \_\_\_\_

)TH \_\_\_\_\_

Plotted Public Charles Commission

Mr James R Franzino 1595 Spring Harbor Dr Apt F Delray Beach FL 33445-6887

#### FLÖRIDA PUBLIC SERVICE COMMISSION

Chief Advisor to Chairman Edgar

Roberta S. Bass

2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0854 Phone: (850) 413-6016 Fax: (850) 413-6017 E-mail: rbass@psc.state.fl.us

Ray, Please file the attached in the correspondence side of Docket Mp. 060038-EI.



# City of Hallandale Beach

400 South Federal Highway Hallandale Beach, FL 33009-6433

Phone:

(954) 458-3251

Fax:

(954) 457-1342

May 15, 2006

Chair Lisa Polak Edgar Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, Florida 32399-0850 CHAY 22 PM 2: 2

Dear Chair Edgar:

On April 18, 2006 the City Commission of the City of Hallandale Beach, Florida passed the enclosed Resolution No. 2006-14 opposing Florida Power and Light's (FPL's) proposed surcharge to recover storm related restoration costs. Further, the Resolution is in support of waivers of any surcharges assessed for low income persons.

Your consideration of this Resolution is requested as you deliberate the issues and impacts.

Sincerely,

É. Dent McGough

City Clerk

EDM Enclosure MAY 19 2006

F.P.S.C.

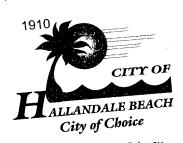
CHAIRMAN EDGAR

1	RESOLUTION 2006-14
2 3 4 5 6 7	A RESOLUTION OF THE CITY OF HALLANDALE BEACH, FLORIDA, OPPOSING FPL'S PROPOSED SURCHARGE TO RECOVER STORM RELATED RESTORATION COSTS AND IN SUPPORT OF WAIVERS OF ANY SURCHARGES ASSESSED FOR LOW INCOME PERSONS
8 9	WHEREAS, Florida Power & Light (FPL) is the sole electric utility provider for the
10	residents of Hallandale Beach and therefore residents of Hallandale Beach are captive ratepayers;
11	and
12	WHEREAS, FPL is seeking surcharges to be added on to consumer utility bills to
13	recover storm related restoration costs before the Public Service Commission; and
14	WHEREAS, FPL asserts as a basis for its recovery of surcharges that the hurricanes
15	that struck Florida last year necessitate the implementation of proposed surcharges, and FPL may
16	not have adequately maintained its systems resulting in losses it unreasonably seeks to pass on to
17	the consumer; and
18	WHEREAS, FPL's costs for staff and other payments, are costs that FPL would likely
19	have incurred regardless of reason, and should not be allowed as a basis for any proposed
20	surcharges; and
21	WHEREAS, FPL was approved in November 2005 for a 19% residential fuel
22	adjustment cost, raising average customers' bills by at least \$16 and FPL's investors and
23	company executives continue to experience large margins of profits; and
24	WHEREAS, electric bills are already high and the added burden is unnecessary and
25	unreasonable, especially for low-income persons; and
26	WHEREAS, many low-income families reside in housing without energy efficient
27	appliances or structural details, often due to a lack of resources or due to a dependence upon
28	building owners; and

1 Reso. No.: 2006-14

29	WHEREAS, Residential customers that face termination of electric service due to an
30	inability to pay and who meet certain guidelines should be eligible for a payment plan that allows
31	customers to pay over a period not longer than 10 months and according to their ability; and
32	WHEREAS, FPL should decrease the deposit fee required of low-income customers
33	that meet certain guidelines and should not take into consideration credit scores of customers
34	when determining deposit amounts to re-connect service or establish new service; and
35	WHEREAS, any proposed surcharges should include waivers for persons of low
36	income.
37	NOW, THEREFORE, BE IT RESOLVED BY THE CITY COMMISSION OF THE
38	CITY OF HALLANDALE BEACH, FLORIDA:
39	SECTION 1. The foregoing "WHEREAS" clauses are confirmed and ratified as being true
40	and correct and are hereby incorporated herein.
41	SECTION 2. The City of Hallandale Beach opposes FPL's proposed surcharges.
42	SECTION 3. The City supports waivers for low income persons in the event surcharges
43	are allowed.
44	SECTION 4. The City Clerk is hereby directed to transmit a copy of this Resolution to
45	the each member of the Public Service Commission.
46	Passed and adopted on April 18, 2006.
47	\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\
48 49	
50	Attest:
51	Allest.
52	VOTE
53	& NULLIUE / Jane / NAY
54	City Clerk Mayor Cooper
55	Vice-Mayor Julian/
56	Comm. Gibbons
57	Comm. Ross
58	Comm. Schiller
59	

Reso. No.: 2006-14



400 South Federal Highway Hallandale Beach, FL 33009-6433



Chair Lisa Polak Edgar Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850

#### Ellen Plendl

From:

Katrina Tew

Sent:

Friday, May 19, 2006 3:09 PM

To:

Ellen Plendl

Cc:

Kay Posey; Jeremy Susac

Subject: FW: FPL HURRICANE RECOVERY INCREASE

RECEIVEL - PSC

66 MAY 19 PM 4: 12

COMMISSION CLERK

**From:** johnsgarlata@earthlink.net [mailto:johnsgarlata@earthlink.net]

Sent: Wed 5/10/2006 7:07 AM

To: Katrina Tew

**Subject:** FPL HURRICANE RECOVERY INCREASE

#### Greetings:

Allow me simply start with **ENOUGH!!!** 

FPL has no plan to mitigate any future hurricane damage, so we will be surely asked again and again and again to pay for incompetence. The service on a good day is unreliable and intermittent.

I am watching in astonishment MORE poles going up on St. Route 82 near my home.

What is FPL thinking, "these poles are better than other and will withstand a hurricane"? CMP \_\_\_\_

Have they lost their collective common sense??

Please exercise common decency for those of us who are disabled and struggle day to day,

every single person affected by a rate increase have daily struggles. FPL is \_\_\_\_\_\_\_ not going

to pick up its toys and leave FLorida if a surcharge is denied, but it may GCL \_\_\_\_\_ make them rethink Opc \_\_\_\_

their storm strategy.

SCR \_\_\_\_ Not meaning to be rude but it is the **PUBLIC** Service Commission SGA \_\_\_\_

not the utility Commission. SEC \_\_\_\_

OTH \_\_\_\_\_

RCA \_\_\_\_\_

COM \_\_\_\_\_

CTR

johnsgarlata@Earthlink.net John Sgarlata 10030 Horse Creek Road Fort Myers, Florida 33913

This message, including any attachment, is intended for the use of the individual or entity to which it is addressed.

It is therefore to be considered as a private correspondence which may contain confidential information.



060038-E

#### Ellen Plendl

AECEMED-HPSC

From:

Katrina Tew

Sent:

Friday, May 19, 2006 3:02 PM

To:

Ellen Plendl

Cc:

Kay Posey; Jeremy Susac

Subject: FW: A matter of choice

35 MAY 19 PM 4: 12

COMMISSION

From: Beairsto, Michael A [mailto:Michael.A.Beairsto@usa-spaceops.com]

**Sent:** Mon 5/15/2006 12:56 PM

To: Isilio Arriaga; J. Terry Deason; Office of the Chairman; Katrina Tew

Subject: A matter of choice

Dear member of the PSC board,

I would like you to consider the fuel adjustment request FPL has brought before you to rule on during tonight's PSC's board hearing.

I have Dilated Cardiomopathy that may lead me to having to have a heart transplant. I take two medications [Zestril and Coreq] to slow the progression of the heart wall muscle from getting worse the medications also cause me to severely sweat pretty much all day, and I work in an office building. I cannot get relief at work because my company is trying to save money also. I get comfort while driving because I can run my A/C my way and the other place I can limit the side effect is to lower the thermostat in my home. Running my air conditioner in order to get the home temperature down to a comfortable level and kept it there the A/C has to run between 11 to 16 hours a day depending on the day of week and how hot the temperature gets outside. I use a programmable thermostat to control usage and timed period of use to limit how much A/C power is used however my power bills have gone from \$220.00 dollars a month using the budget billing plan to \$267.00 a month on the budget billing plan and it sure looks like my power bill is going to reach if not top \$300.00 a month within a couple of months after reviewing my power usage history charts on FPL's web site under my account.

CMP

COM CTR

Between my home power-bill going up, my fuel bill going up, and my food bill going up not much of my disposable income is going to be left to spend else on the economy. Lets see, monthly increases \$47.00 for power, \$160.00 for gas, and \$120.00 for food; we have a total \$327.00 less dollars going into the economy. If I am right, I figure that number will increase to \$595.00 per month of extra spending. Where am I going to find the money to pay for my power bill so I can get some comfort from the side effects of my heart medicines?

ECR GCL

OPC

Lam sorry for dumping this in your lap like this but I cannot make the meeting tonight. I am sure you know some of us out here in Brevard county have special needs, I just wanted to remind you we are out here and some of us are hurting already from the fuel costs. Who reimburses us for having to spend more money on energy costs. That's right no one. The last time I looked, the use of fuel to run a business is the cost of doing business. tt is also a tax write-off so now FPL wants to have a second reimbursement for fuel costs. You know if you gave them nothing it might not be politically correct but it sure would send a message and make the people happy. I know you cannot do this but the consumers could use a little help also.

Michael Beairsto, CSO USA IT Security Florida Operations

-Ωffice: 861-5125 Cell: 480-3389

USK-545

1175 DALLAM AVE NW

PALM BAY, FL 32907 23877-57517

. . .

Page 1 of 1



060038- 17

FIL	<b>^</b>	DI	<b>~ ~</b>	ᅬ

RECEIVED-FPSC

From:

Katrina Tew

06 MAY 19 PM 4: 12

Sent:

Friday, May 19, 2006 3:01 PM

To:

Ellen Plendl

COMMISSION CLERK

Cc:

Kay Posey; Jeremy Susac

Subject: FW: Storm Recovery Fee for Florida Power and Light

**From:** Baxter Rains [mailto:baxterrains@yahoo.com]

**Sent:** Mon 5/15/2006 3:12 PM

To: Isilio Arriaga; Matthew Carter; J. Terry Deason; Office of the Chairman; Katrina Tew

Subject: Storm Recovery Fee for Florida Power and Light

Dear Members,

Before making a final decission regarding FPL's request for any fee or rate increase, please remember that after the last approved rate increase and the added and approved storm recovery fee, Florida Power and Light reported enormous, record breaking profits - profits at the public's expense.

Thank you for your honesty and your consideration.

Very sincerely,

Baxter Rains, Sculptor P.O. Box 372628 Satellite Beach, FL 32937

How low will we go? Check out Yahoo! Messenger's low PC-to-Phone call rates.

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CMP \_\_\_\_



060038-E1

#### Ellen Plendl

RECEIVED FPSC

66 MAY 19 PM 4: 12

CLERK

From: Katrina Tew

Sent:

Friday, May 19, 2006 3:00 PM

To:

Ellen Plendl

Cc:

Kay Posey; Jeremy Susac

Subject: FW: Surcharge sought for storm costs

From: BilNanJo@aol.com [mailto:BilNanJo@aol.com]

**Sent:** Mon 5/15/2006 3:22 PM **To:** Office of the Chairman

Cc: Isilio Arriaga; Matthew Carter; J. Terry Deason; Katrina Tew

**Subject:** Surcharge sought for storm costs

Dear Chairwoman Edgar:

Florida Power and Light's request to raise \$1.7 billion by charging consumers \$1.58 a month for 12 years is unfair and unreasonable to the paying customer.

The amount to be raised, if any at all is required, should at least be cut in half. Secondly, approving it for 12 years is a mistake. Why not allow it for 4 years and then review it to see if it should be extended, and if so, do it for 4 more years. Perhaps the requirement could be met in fewer than 12 years, which would be beneficial to the consumer.

The public should receive the benefit of the doubt since the Commission is its protector. It has been too long since we have had a Commission that served the interests of the consumer. Now is a good time to start.

Sincerely,

William B. Joseph 215 Deland Avenue Indialantic FL 32903-3503 321-727-8420

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SEC	

OTH

CMP



Page 1 of 1 060038-EI

#### Ellen Plendl

RECEIVED FPSC

05 MAY 19 PM 4: 12

From:

Katrina Tew

Sent:

Friday, May 19, 2006 3:00 PM

To:

Ellen Plendl

Cc:

Jeremy Susac; Kay Posey

Subject:

FW: FPL

Importance: High

CLERK

**From:** hardesty\_d@bellsouth.net [mailto:hardesty\_d@bellsouth.net]

**Sent:** Mon 5/15/2006 3:33 PM

To: iarriga@psc.state.fl.us; mcarter@psc.statefl.us; J. Terry Deason; Office of the Chairman; Katrina Tew; albert.bach@att.net; gary@christcommunitytitusville.org; tammyrealtor@cfl.rr.com; cmitchell21@cfl.rr.com; jpaul5@cfl.rr.com; bss3596@bellsouth.net; salmull@bellsouth.net; CM\_ELLIOTT@msn.com; johnsimkins@earthlink.net; RPAUL7@cfl.rr.com; jfhillmanjr@yahoo.com; Mortbsmete@aol.com; warrensworkcamp@cfl.rr.com; dstowe1@cfl.rr.com; jkolb3@cfl.rr.com; tcorbin1@cfl.rr.com

Subject: FPL

Please do not grant FPL a storm recovery fee--they were just granted a huge rate increase

after all they are an investor owned company not a government owned obligation--they collect money all along and we should not have to subsidize their shareholders profit everytime we turn around

thanks

David Hardesty 126 sun terrace titusville, fl 32780

COM.	
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SGA	
SEC	

OTH \_\_\_\_

CMP \_\_\_\_



Page 1 of 1 060038-E7

#### Ellen Plendl

RECEIVED FPSC

From: Katrina Tew

Friday, May 19, 2006 2:59 PM

Sent: To:

Ellen Plendl

Cc:

Kay Posey; Jeremy Susac

Subject: FW: FPL Rate Increase

66 MAY 19 PM 4: 12

CLERK

From: Ken Wolf [mailto:theboarsnest@cfl.rr.com]

**Sent:** Mon 5/15/2006 6:41 PM **To:** Office of the Chairman

Cc: Katrina Tew; tdeason@psc.stae.fl.us; Matthew Carter

Subject: FPL Rate Increase

I think that it is about time that the people serving on the PSC think about the citizens of Florida and not about how much money Big Companies throw your way.

We are being gouged right and left and all you people do is sit there and give away what little money we have to live on. Enough is enough. Let FPL use the obscene profits that they are making to pay their repairs, etc. Turn them down!

Thank you

Kenneth L. Wolf 292 Holiday Park Blvd Palm Bay, Fl 32907

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**CMP** 

0100038

#### Kay Flynn

From: Office of the Chairman

Sent: Thursday, May 18, 2006 9:54 AM

To: Kay Flynn

Subject: FW: FPL storm recovery costs

Please place in correspondence file for Docket 060038-EI.

## Sandy Moses

Scheduling Coordinator Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399 Telephone: (850) 413-6008

Fax: (850) 413-6009

From: mikegrysko@bellsouth.net [mailto:mikegrysko@bellsouth.net]

Sent: Wednesday, May 17, 2006 8:40 PM

To: Office of the Chairman

**Subject:** FPL storm recovery costs

Thank you for voting to limit what FPL can recover due to storm costs. All of us suffered and we do feel FPL has not maintained their lines/equipment properly and many of the post storm electrical problems that required repairing were due to their negligence.

We appreciate your vote in favor of the FPL customers!

Carol and Mike Grysko 225 North Gordon Road Fort Lauderdale, FL 33301

#### Kay Flynn

060038

From: Office of the Chairman

**Sent:** Wednesday, May 17, 2006 11:04 AM

To: Kay Flynn

Cc: Carlotta Stauffer; Margaret Hilton; Randy Roland; Rhonda Hicks; Roberta Bass

Subject: FW: FPL HURRICANE RECOVERY INCREASE

Please place in correspondence file for Docket 060038-EI.

## Sandy Moses

Fax: (850) 413-6009

Scheduling Coordinator
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Telephone: (850) 413-6008

**From:** johnsgarlata@earthlink.net [mailto:johnsgarlata@earthlink.net]

**Sent:** Wednesday, May 10, 2006 7:06 AM

To: Office of the Chairman

Subject: FPL HURRICANE RECOVERY INCREASE

#### Greetings:

## Allow me simply start with **ENOUGH!!!**

FPL has no plan to mitigate any future hurricane damage, so we will be surely asked again and again and again to pay for incompetence. The service on a good day is unreliable and intermittent.

I am watching in astonishment MORE poles going up on St. Route 82 near my home. What is FPL thinking, "these poles are better than other and will withstand a hurricane"?

Have they lost their collective common sense??

Please exercise common decency for those of us who are disabled and struggle day to day,

every single person affected by a rate increase have daily struggles. FPL is not going to pick up its toys and leave FLorida if a surcharge is denied, but it may make them rethink

their storm strategy.

Not meaning to be rude but it is the **PUBLIC** Service Commission not the utility Commission.

johnsgarlata@Earthlink.net John Sgarlata 10030 Horse Creek Road Fort Myers, Florida 33913

This message, including any attachment, is intended for the use of the individual or entity to which it is addressed.

It is therefore to be considered as a private correspondence which may contain confidential information.

#### Kay Flynn

060038

From:

Office of the Chairman

Sent:

Wednesday, May 17, 2006 11:03 AM

To:

Kay Flynn

Cc:

Carlotta Stauffer; Margaret Hilton; Randy Roland; Rhonda Hicks; Roberta Bass

Subject: FW: Florida Power & Light surcharge

Please place in correspondence file for Docket 060038-EI.

## Sandy Moses

Scheduling Coordinator Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399 Telephone: (850) 413-6008 Fax: (850) 413-6009

**From:** Roger A. Horein [mailto:rahorein@msn.com]

**Sent:** Thursday, May 11, 2006 8:06 PM

To: Office of the Chairman

Subject: Florida Power & Light surcharge

Lisa Edgar Polak, Chairman Public Service Commission Tallahassee FL32399-0805 2540 Shumard Oak Blvd May 11, 2006

Dear Ms. Polak:

I do not believe FPL should have any rate increase, unless it is tied to specific requirements. In the last year they have replaced hundreds, even thousands of wood poles, destroyed by hurricanes. In the last year they bought in crews from 19 states to help with a recovery from hurricanes, recovery that took long weeks to make.

These crews had to be paid, housed, and have travel expenses reimbursed.

They also find it necessary to pay outside labor to trim trees for the protection of their transmission lines.

Most of these expenses would be eliminated, if they placed as many lines as possible underground where they would be much better protected from natural and man-made disasters (automobile & sabotage). Lines would even be much better protected from brush fires. Pole & wire replacement would be drastically reduced, trimming practically eliminated and much less need for outside crews, obtained at great expense.

Suggestion: Tie any and all rate increases to a program to bury all possible transmission lines.

Sincerely,

Roger A Horein

727 Magellan Drive Sarasota FL 34243-1010 (941)-755-6996

#### Kay Flynn

060038

From: Office of the Chairman

**Sent:** Wednesday, May 17, 2006 10:57 AM

To: Kay Flynn

Cc: Carlotta Stauffer; Margaret Hilton; Randy Roland; Rhonda Hicks; Roberta Bass

Subject: FW: A matter of choice

Please place in correspondence file for Docket 060038-EI.

## Sandy Moses

Scheduling Coordinator Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399 Telephone: (850) 413-6008 Fax: (850) 413-6009

**From:** Beairsto, Michael A [mailto:Michael.A.Beairsto@usa-spaceops.com]

**Sent:** Monday, May 15, 2006 12:56 PM

To: Isilio Arriaga; J. Terry Deason; Office of the Chairman; Katrina Tew

Subject: A matter of choice

Dear member of the PSC board,

I would like you to consider the fuel adjustment request FPL has brought before you to rule on during tonight's PSC's board hearing.

I have Dilated Cardiomopathy that may lead me to having to have a heart transplant. I take two medications [Zestril and Coreg] to slow the progression of the heart wall muscle from getting worse the medications also cause me to severely sweat pretty much all day, and I work in an office building. I cannot get relief at work because my company is trying to save money also. I get comfort while driving because I can run my A/C my way and the other place I can limit the side effect is to lower the thermostat in my home. Running my air conditioner in order to get the home temperature down to a comfortable level and kept it there the A/C has to run between 11 to 16 hours a day depending on the day of week and how hot the temperature gets outside. I use a programmable thermostat to control usage and timed period of use to limit how much A/C power is used however my power bills have gone from \$220.00 dollars a month using the budget billing plan to \$267.00 a month on the budget billing plan and it sure looks like my power bill is going to reach if not top \$300.00 a month within a couple of months after reviewing my power usage history charts on FPL's web site under my account.

Between my home power-bill going up, my fuel bill going up, and my food bill going up not much of my disposable income is going to be left to spend else on the economy. Lets see, monthly increases \$47.00 for power, \$160.00 for gas, and \$120.00 for food; we have a total \$327.00 less dollars going into the economy. If I am right, I figure that number will increase to \$595.00 per month of extra spending. Where am I going to find the money to pay for my power bill so I can get some comfort from the side effects of my heart medicines?

I am sorry for dumping this in your lap like this but I cannot make the meeting tonight. I am sure you know some of us out here in Brevard county have special needs, I just wanted to remind you we are out here and some of us are hurting already from the fuel costs. Who reimburses us for having to spend more money on energy costs. That's right no one. The last time I looked, the use of fuel to run a business is the cost of doing business. It is also a tax write-off so now FPL wants to have a second reimbursement for fuel costs. You know if you gave them nothing it might not be politically correct but it sure would send a message and make the people happy. I know you cannot do this but the consumers could use a little help also.

Michael Beairsto, CSO

USA IT Security Florida Operations Office: 861-5125 Cell: 480-3389 USK-545

#### Kay Flynn

060038

From:

Office of the Chairman

Sent:

Wednesday, May 17, 2006 10:55 AM

To:

Kay Flynn

Cc:

Carlotta Stauffer; Margaret Hilton; Randy Roland; Rhonda Hicks; Roberta Bass

Subject: FW: Storm Recovery Fee for Florida Power and Light

Please place in correspondence file for Docket 060038-EI.

## Sandy Moses

Scheduling Coordinator Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399 Telephone: (850) 413-6008 Fax: (850) 413-6009

**From:** Baxter Rains [mailto:baxterrains@yahoo.com]

Sent: Monday, May 15, 2006 3:12 PM

To: Isilio Arriaga; Matthew Carter; J. Terry Deason; Office of the Chairman; Katrina Tew

Subject: Storm Recovery Fee for Florida Power and Light

Dear Members.

Before making a final decission regarding FPL's request for any fee or rate increase, please remember that after the last approved rate increase and the added and approved storm recovery fee, Florida Power and Light reported enormous, record breaking profits - profits at the public's expense.

Thank you for your honesty and your consideration.

Very sincerely,

Baxter Rains, Sculptor Satelite Beach, Florida

How low will we go? Check out Yahoo! Messenger's low PC-to-Phone call rates.

#### Kay Flynn

060038

From:

Office of the Chairman

Sent:

Wednesday, May 17, 2006 10:55 AM

To:

Kay Flynn

Cc:

Carlotta Stauffer; Margaret Hilton; Randy Roland; Rhonda Hicks; Roberta Bass

Subject: FW: Surcharge sought for storm costs

Please place in correspondence file for Docket 060038-EI.

## Sandy Moses

Scheduling Coordinator Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399 Telephone: (850) 413-6008 Fax: (850) 413-6009

**From:** BilNanJo@aol.com [mailto:BilNanJo@aol.com]

Sent: Monday, May 15, 2006 3:23 PM

To: Office of the Chairman

Cc: Isilio Arriaga; Matthew Carter; J. Terry Deason; Katrina Tew

Subject: Surcharge sought for storm costs

Dear Chairwoman Edgar:

Florida Power and Light's request to raise \$1.7 billion by charging consumers \$1.58 a month for 12 years is unfair and unreasonable to the paying customer.

The amount to be raised, if any at all is required, should at least be cut in half. Secondly, approving it for 12 years is a mistake. Why not allow it for 4 years and then review it to see if it should be extended, and if so, do it for 4 more years. Perhaps the requirement could be met in fewer than 12 years, which would be beneficial to the consumer.

The public should receive the benefit of the doubt since the Commission is its protector. It has been too long since we have had a Commission that served the interests of the consumer. Now is a good time to start.

Sincerely,

William B. Joseph 215 Deland Avenue Indialantic FL 32903-3503 321-727-8420

060038-E1

OTH

#### **Timolyn Henry**

From:

Ruth McHargue

Sent:

Tuesday, May 16, 2006 5:24 PM

To: Cc: Timolyn Henry Matilda Sanders

Subject:

FW: E-Form Other Complaint TRACKING NUMBER: 4457

Please add to docket file.

----Original Message----

From: Angie Calhoun

Sent: Tuesday, May 16, 2006 4:08 PM

To: Ruth McHarque

Subject: FW: E-Form Other Complaint TRACKING NUMBER: 4457

To CCA	
FPL Docket 060038Original Message From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us] Sent: Tuesday, May 16, 2006 2:30 PM	CMP
To: Consumer Contact	COM
Subject: E-Form Other Complaint TRACKING NUMBER: 4457	CTR
Complaint filed with PSC	ECR
CUSTOMER INFORMATION	GCL
Name: Frank Di Cresce Telephone: 772-873-8330	OPC
Email: fadic257@bellsouth.net Address: 257 NW Bentley Cir. Port Saint Lucie 34986	RCA
BUSINESS INFORMATION	SCR
	SGA
Business Account Name: Frank Di Cresce Account Number:	SEC
Address: 257 NW Bentley Cir. Port Saint Lucie Florida 34986	

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company

Details:

You have granted FPL

- (1) Rate increase
- (2) Fuel charge increase
- (3) Twelve year monthly charge to cover storm damage Are you serving the customers of FPL or the company?

FPL declared a quarterly profit and raised the shareholder dividend; does this indicate that they need all the help that you have given them?

In the storms of 2004 and 2005 I had damage to my home- each time less than the hurricane deducible. I had to pay to repair the damage; where was my help?

You have stradled us with a 12 year increase!!! GREAT JOB!

CMP \_\_\_\_\_

SCR \_\_\_\_

#### **Timolyn Henry**

Ruth McHargue From:

Tuesday, May 16, 2006 5:24 PM Sent:

Timolyn Henry To: Matilda Sanders Cc: FW: My complaint Subject:

Please add to docket file

----Original Message----

From: Angie Calhoun

Sent: Tuesday, May 16, 2006 3:50 PM

To: Ruth McHargue

Subject: FW: My complaint

COM To CCA CTR \_\_\_\_ FPL Docket 060038 ECR | ----Original Message----From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us] GCL Sent: Tuesday, May 16, 2006 1:28 PM To: Consumer Contact OPC \_\_\_\_

Subject: My complaint RCA \_\_\_\_\_

Contact from a Web user

Contact Information: SGA Name: Horace DelGrande

Company: retired SEC Primary Phone: 386 235-5922

Secondary Phone:

OTH Email: delgrande@excite.com

Response requested? Yes CC Sent? No

#### Comments:

its like another tax on the consumer hurricane increase for FPL. FPL should have power below the ground and should have started the process a long time ago. All new developments are under ground. the big three are above ground , telephone , cable and power. there something wrong about lines above the ground.

the commission is wrong approving the increase for FPL. the big three should share the cost of going underground asap.

Timolyn Henry\*\*\*\*\*1

CMP \_\_\_\_

COM \_\_\_\_\_

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OPC

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SGA \_\_\_\_\_

SEC

OTH

**Timolyn Henry** 

ro	m	٠
ıv		•

Ruth McHarque

Sent:

Tuesday, May 16, 2006 11:10 AM

To: Cc:

Subject:

Timolyn Henry Matilda Sanders FW: My complaint

Please add to docket file.

----Original Message----

From: Angie Calhoun

Sent: Tuesday, May 16, 2006 10:56 AM

To: Ruth McHargue

Subject: FW: My complaint

To CCA Docket 060038

----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]

Sent: Tuesday, May 16, 2006 6:46 AM

To: Consumer Contact Cc: summer@datapex.com Subject: My complaint

Contact from a Web user

Contact Information:

Name: Paul Sale

Company:

Primary Phone: 3863161587 Secondary Phone: 3106918586 Email: summer@datapex.com

Response requested? Yes

CC Sent? Yes

#### Comments:

It bothers me to no end that the PSC, which is supposedly in place to protect consumers, will allow utilities like FPL to gouge the customers ... now to the tune of \$1.1 billion. When are they going to accept the responsibility that most of the hurricane outages are their fault for not keeping their lines free of tree branches, etc and the fact that they refuse to put the lines underground (except in lovely gated communities) unlike other industrialized nations like Japan that are subject to natural disasters? Why do you cuddle up to those that you are supposed to be a watching over? I've read about the little "benefits" members of the PSC get from these con artists. I bet, even with all these millions and millions in "losses", they still showed a healthy profit to their over paid CEO and shareholdres ... very much like ExxonMobile. You guys are corrupt and should be ashamed of sharing in the greed of those you are supposed to be protecting us from.



May 10, 2006 6 MAY 15 PM 4: 20

COMMISSION CLERK

**Public Service Commission** State of Florida 2540 Shumard Oak Blvd. Tallahassee, Florida, 32399-0850

Re: Florida Power and Light.

I note that Florida Power and Light is requesting permission to increase charges to business and residential customers by another \$1.58 per month to cover expenses caused by both future and past hurricanes. It would appear that if they had used existing revenues to better maintain the system structure, the damages would have been considerably less.

Instead, management and the board of directors, chose to pay the top five executives, in the year 2005, a total of \$25,858,072.00. Over twelve million went to the president of a company which at best has a lack luster operations history. The 25 million represents 3.334 percent of the total profit of the corporation. Not bad, 10,000 employees and five of them receive 3.3 percent of the profit.

Why not direct the board of directors of FPLto take part of the 1.7 billion dollars they are requesting from a reduction of the excessive executive compensation. After all, this compensation was nothing more then legal confiscation of stock holder money.

I will purchase 100 shares of stock in FPL for the sole purpose of allowing me to vote against all recommendations of the board of directors, especially anything related to stock options and/or executive compensation.

I wish that the company was better managed. This would improve their financials and would further improve the value of their stock which would further allow me to purchase a greater block of stock giving me more votes.

CMP	Frank A., Taube II	Taulit
СОМ	Frank A., Taube II	
CTR	From Mid November to Mid June	Mid June until

6160 Mariner Sands Drive Stuart, Florida, 34997 Phone 1-772-223-2195 Fax: 1-772-223-4150

Office 1-772-223-5580

GCL

OPC

RCA

OTH \_\_\_\_

Cc: Florida Power and Light 700 Universe Blvd SGA Juno Beach, Florida, 33409 SEC

Attn: Board of Directors

Mid November 2476 Winding Brook Court Rochester Hills, Michigan, 48309 Home Phone 1-248-853-1819 Home Fax 1-248-853-4151

Any time of the year Cell phone 1-248-505-5514

## ORIGINAL

\$157 amy Lane Sunny Helle FL 32428 May 08, 2007

Director

Devision of the Commission Clark and administration Service Florida Lublic Service Commission 2540 Shumard Oak Boulevard Nullahassee, FL 32399-0870

Dacket Thumber. 06038-WS

\$ 4.51

Dear Derector F. P.S. C .:

(Iqua Utilities) of FL has filed for an CMP \_\_\_ encrease in water and sewer rates in Surny Hella) COM\_\_\_\_ Washington County, FL 32428. The petition states CTR \_\_\_\_ ECR \_\_\_ that the last water increase occurred in GCL \_\_\_ October, 1996, and this is the first rate increase OPC \_\_\_ applied for since July, 2004. I Cannot speak RCA \_\_\_\_ SCR \_\_\_\_ for the period of time pryor to april 30, 2004. SGA \_\_\_\_ I can only speak for the time starting from SEC \_\_\_\_ april 30, 2004 to the present. although minamil, until отн \_\_\_ this filing, my rates have increased, as follows:

Billing Leriod (Facility Charge) (Water Rate per 1000 gal)
4-30-04 to 6-01-05 \$ 11.36 \$ 4.38 6-01-05 to 3-07-06 \$ 11.47 3-07-06 to 3-08-07 \$ 11.70 \$ 4.42

My billing invoice from 3-08-07 to 4-17-01, which is due 5-17-07, did not break down the facility charge and the water rute per 1000 charge.

The bill only gives the total water charges.
Why the charge in their belling method?

Prisent Facility charge; (Interim Rate) Proposed Final

\$ 11.70

\$ 15.45

From 06-01-04 to include the interim rate increase would be a 36% increase.

From 06-01-04 the proposed final increase would be a 117% increase.

From 04-30.04 to the interim rate of \$5.95 per 1000gal. of water would amount to a 36% increase.

In the petition that agua Utilities of FL is stating that they have invested more than \$1.5 million of an our community infrastructure, which translates to a capital investment of more than \$2100° per Customer. I can rely assume \$1.5 million devided by \$2100° per customers would indicate that there are 714 water customers, but I was told that there are only 589 meters actually being read. I cannot be certain of the 714 fegure, but I do know that the proposed interim rate increase and proposed fenal increase can not be allowed to occur. I am apposed to the increase and I do not believe that either the 714 or 589 present water customers should shoulder this increase on their own.

Since my information shows that the actual figure is 589 meters being read, the burden per customer is more substantial than the 714 figure being used by Aqua Wil FL.

T14 Customer X \$2100° = \$1,500,000

Presently 589 customers here x \$2100° = \$1,237,000

Ufference \$ 263,000 - 18% more incruse

I am basing my opinion on the natices mailed to present water customers. If there is more information to the rate increase it was not provided to me.

I am requesting and asking that the Commission will note 'NO' to the proposed estimate and allow only a minimal increase or find an equitable method for shared sacrifices by others who also benefit from the water and sewer septems in our Sunny Hels, Washington Crasto, FL Community.

This letter is a follow-up to a plane conversation made to your department on May 07, 2007, and I am requisiting that both become a part of the information presented at the hearing on May 14, 2007.

I would definitely have attended this meeting in person to present my information, but I have a Doctain appointment in PA and dam unable to be there.

Jour truly SAMUEL L'UCHINI Sand Parls

Timolyn Henry\*\*\*\*\*1

#### Timolyn Henry

From:

Ruth McHarque

Sent:

Thursday, May 04, 2006 9:52 AM

To:

Timolyn Henry

Cc:

Matilda Sanders

Subject:

FW: E-Form Other Complaint TRACKING NUMBER: 4294

060038

Please add docket file

----Original Message----

From: Angie Calhoun

Sent: Thursday, May 04, 2006 9:01 AM

To: Ruth McHarque

Subject: FW: E-Form Other Complaint TRACKING NUMBER: 4294

FPL docket 060038

Original Message	CMP
From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us] Sent: Wednesday, May 03, 2006 8:48 PM	COM
To: Consumer Contact Subject: E-Form Other Complaint TRACKING NUMBER: 4294	CTR
Complaint filed with PSC	ECR 1
CUSTOMER INFORMATION	GCL V
Name: David DeSchoolmeester	OPC
Telephone: 954-816-9632 Email: david@seasidewebs.com	RCA
Address: 12550 SW 5th Street Davie 33325	SCR
BUSINESS INFORMATION	SGA
Business Account Name: David DeSchoolmeester Account Number:	SEC
Address: 12550 SW 5th Street Davie Florida 33325	OTH

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company Details:

My complaint is with the Public Service Commission concerning Florida Power & Light.

I cannot believe that you have taken money for food and housing of the Florida public that you are supposed to serve and give it to the VERY wealthy FP&L. Right after Hurricane Wilma you gave them a huge increase, and the company reported record bonuses for their executive board of directors! They are asking again for you to steal money from those that can barely afford to live in South Florida and FP&L's CEO recieves a record \$12.5M compensation for 2005 and tremendous increase in bonuses!

Will you again show the public that you do NOT represent them by stealing from the poor and giving to the rich!?!

I asked you once before (with no response), just who do you work for?

FP&L's profits rose 81%!

Mr. Harold McClean - I say FP&L can pay their own bills. Stop making excuses for your poor decisions by saying their profits came from the unregulated portions of their

CCA Official Filing 5/4/2006 10:10 AM\*\*\*\*\*\*\*\*\*

10:10 AM\*\*\*\*\*\*\*

Timolyn Henry\*\*\*\*\*2

business. Then take that into account and let their unregulated businesses pay for their regulated business problems!!

PSC was contacted previously

## Demand more from FPL!



## WHY ARE WE HERE?

Last week, the PSC began hearings on whether FPL can charge us MORE and INCREASE our bills for storm maintenance!

FPL keeps raising our bills higher and higher, even though their profits keep going up!

We need discounted payment plans for people so they can manage their finances!

CMP	We need more money in energy assistance programs!
OM	
TR	We need deposits and reconnect fees reduced!
CR	
CL	We need no shut off policies in extreme heat!
PC	
RCA	EPL is merging with a Maryland based company to make ever
CR	more money!
GA	
EC	THE TIME IS NOW!



Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Florida Public Service Commission,

High Light money \$17.90

Rent 900.00 month

Children don't can help with mother

Work ing book to 40.000k

O had a Sandson got that in yard

and no one who who kill for 3 day

Jan 20.2006

Jeanith Hoover 1501-W-25-St & Mand o

Florida ACORN



Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Florida Public Service Commission,

WE NOED Money in energy assistance Programs
and we noted deposts and reconnect for
reduced only please! No make shift off
Politics whethere please leave
Mayland IN Mayland



Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Florida Public Service Commission.

11) We need help to clean up liake in lake For Jewel (21) We also need help to clean up waste dame behind lære Jewel 13) We also Need help to chear up street's. (4.) We also Need low Rate on energy ass-15+aWNCE

Popla da.



Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Florida Public Service Commission. Some thing for people on S.S.T, Ect to help 2 about Dump In Apopica 3 A better place to live?? 4. Some thing for working mother to have a place to take care of childer Be case 4-C. are (Oming to a stop 6 I get Soc. sec. because of that my stamp went all the way down down down no medicare bills are betied-behind cand pay them 4, my light bill went from 40 to 160 why I need weekond dag care for working margantExperience Florida ACORN

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Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Florida Public Service Commission,

I'm currently an OUC. customer "Drando Utilites Arm".

I also take insulin for my dialetes which has
to stay reproducted at all times, and also
wery expensive for a sixwack supply is 50.00.

You tell me in a fixed income do of one
pay my 350.00 Utility hill or pay for my
insulin which is life sawing, If utility's were
more affordable for love income familyo.
people like myself would not be in a
dilena as to whother or not to pay for
medicine, nent, or nent utility and no medicine.

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2403 Kingslands The



Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Florida Public Service Commission.

It whom it may concern of feel that if you have a breathing problem small childred and eldley addit, you should be able to work out some payment arrangement and the depoint, and they should give more money to energy assistance programs. I lost my place to live because my lightwas cut-off, I went in the hapital, and went & gatoret the hospital I had to come home with a breathing machine.

Florida ACORN Elizabeth Johnson—



Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Florida Public Service Commission,

Since our minimum wast is not and does not
Match the amount charged for Utilities, it would
be Lair to allow for a discounted parment
Plan, more Money for energy assistance.

Thank Gore

Sunda Edwards

Octando III



Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Florida Public Service Commission,
We Need Help More program With helping
US PAY OWER Bill throw the McK.

We need discounted payment plans for people
So they Can Manage them finances!

We Need More mony in energy
assistance programs,
we need deposits and reconvect Fees
reduced!

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Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Florida Public Service Commission,

I 7m writing us a londerned citizen of the State of Huridian During the past few years, Florictions have been hit with ever increasing utility bills. While this is something we've all facely these increases place particular strain on low to mid income tamilies whose household budgets tennot accompatate steep increases. There are linings that can be clone to alleviate mose strains. Income based utility fees, increased funding plans, reduced deposit and reconnection fees, and no shut off policies in extreme heat are definite steps toward making Florida a more likeable place for its residents.

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Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Florida Public Service Commission,

Please regard the matters particularly as it has to do with policies of the following:

- o FPL Keeps raising our bills higher undir prefits art gving up.
- · discusst payments plans.
  - · Energy assistance,
  - Adjust policies for instances of extreme heat?

    These specific matter related to the aged, die

    Abled, handerpped and less fortunate Thank you

    for your seriou Consideration Stateful,

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Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Florida Public Service Commission,

Concerning the following:

FPL Resing, energy assestant program

and shut of Policies; we need you to stand

form against unfair pricing of Bills. Plans

here the pupiles write and do not abler the

FPL W PSC to prooper on less to moderal

encome family. Its rul fair.

James windy

Florida ACORN



Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Florida Public Service Commission,
We need Low discount payments Plans for people.
We held to Step raising our hills higher and
Unisher hun though you'll prohits help going
up he held no cliposits or reconnect hels.
Allso me all know that planda has may
where heat and we don't need no shut
Off palicies.

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Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Florida Public Service Commission.

MY MANNE IS CHERYL MC. QUEENPOLLARD, I'M A REG. VOTER AND TAXPAYER
IN THE STATE OF FLORIDA,

FOR THOUSANDS OF PROPUE IN This

STATE, PAYING UTILITIES IS A TRYING TIME.

ASSISTANCE PROGRAM ARE MEEDED FOR

FIXED INCOME ELDERLY, LOWER INCOME

AND THE INFIRMED.



Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Florida Public Service Commission,
WE ARE HERE BECAUSE WE NEED discount Payment plans
For people We need you to Stop Raising our Bills
Higher And higher when though their projets keep
going the up. We need more money in energy
assistance programs!! And we also need no
deposits on reconnect helps at all. And atso
peleuse Be Lind of enough to understand that
Devole go through things and that in times
when its really hot and we have really hot
towns Be kind of enough to give Alopee
as Break and wet have shut of pelicies
we extreme that.

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Dear Florida Public Service Commission.

CURRENTLY ON A FIXED INCOME. I AM RETINED AND I AM
CURRENTLY ON A FIXED INCOME. I AM CONCERN ABOUT THE
RISE IN LITILITY BILLS. BEING ON A FIXED INCOME I FEEL FPL.
NEED TO OFFER A DISCOUNT PRYMENT DIAN FOR low INCOME I EDRE,
NEED TO OFFER A DISCOUNT PRYMENT DIAN FOR low INCOME FOR SENIORS
THENE SHOWLD BE AN ENERGY ASSISTANCE IROGRAM FOR SENIORS
AND LOW INCOME PEOPLE (THESE THAT WILL) GUNLEY). THERE
AND LOW INCOME PEOPLE (THESE THAT WILL) GUNLEY). THERE
SHOULD BE A REDUCTION IN DEPOSITS AND RECONNECTION FEES,
SHOULD BE A REDUCTION IN DEPOSITS AND RECONNECTION FEES,
SHOULD BE A REDUCTION IN DEPOSITS IN EXTREME HEAT OR
THERE SHOULD BE NO SHUT OFF POLICIES IN EXTREME HEAT OR
SEVERE COLD, ESPECIALLY WHEN THERE IS KNOWLEDGE OF A
SEVERE COLD, ESPECIALLY WHEN THERE IS KNOWLEDGE OF A
SICKLY PERSON IN THE RESIDENT.
SICKLY PERSON IN THE RESIDENT.

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Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Florida Public Service Commission,

We need discoul Payment Plan for people so they

lan Manage their Zinances,

when it is cold we need no short off policies

in Extreme Heat!

We need It I merging. With a manyland based

Company to make even more money.

Finally we need for I if I to Stop raising

our bills higher and higher, even though their

Produts teap going up!

The time is now for all this to Begin

Sincercoll

a 19 year cld mother to be out as South Apoplear mary m. W. V. ans 20 West celestest, Apoplea 71. 32703 Florida ACORN

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Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd.

Tallahassee, FL 32399-0850

Dear Florida Public Service Commission,

The Prople need to how minimum wage.

Because if the prople don't get it

the copile world be poor beople

need to have lower bills to FPL keeps

people cent memage to keep their

homes.

Deantre Holman



Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

LET'S STOP PLAYING AROUND

LOWER THE POWER PRICE

UNIESS? - YOU ARE A PART

OF IT



Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Florida Public Service Commission, My name is Chazpierce Iam 10 years old. I am asking you to stop raising my mothers light bill with high increases. We need to have hot water to bothe, we need electricity to Cook food.

We need Payment Plans that are affordable

Thankyou Charpierce 6537 Chantryst. orlando, Fl 32835



Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Florida Public Service Commission,

Jum nearly Concern because Teco and water of the form of the people with low income are snuggling to Paid their bills. So m writting to you are willing tohelp us to you are willing tohelp us to lover our bills.

Mardyn Charada 1306 E 18th Aug Tanyon, NC 33608 (813) 943-7877 (813) 746-0032 (813) 830-3726



Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Over the foot few years the Elect.

Comp have been raising their rates. We meed to be payment assistance programs for low to moderate income families who couns affered to pay these rates. On attend lower the cost.

Thought



Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Florida Public Service Commission,

Please keep our lattes Low. STECO!

We need deposits and reconnection Fees lower.

we need a no shut off policy in extreme heat.

Best Regards,

Ruby Juis, B.S. (561) 573-7948 5914 Mar Jo Dr. Tampa, FL 33617

Florida ACORN



Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Florida Public Service Commission,

Por four er estore pedoul que br ceste de la lies & agus voja pur este mez alte

Misall 50 Sq



Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Florida Public Service Commission,

Por form estene pederet que les costes de electricier yel ague sign propur su mah su desnecials celtor

anich men



Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Florida Public Service Commission,

Please put A STOP Progress Energy From Raising the RATE Teio To. Int. CALLES, WHIRT !-



Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Florida Public Service Commission,

Stop RAISE I BILL

Lour i Liege Bill

Low I DAG: GAS COAST



FPLKEEPS Roising OUR Higher and April 26, 2006 Florida Public Service Commission THIR PROFS KEEP going NP Lisa Polak Edgar J. Terry Deason We need discounted payment Isilio Arriaga PLONS FOR PROPLE SoTher Can Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850 Ma Wage Their Dear Florida Public Service Commission, We Need MORN Money in enegy assistance We need daposits and Reconnecs eme morey! 1 N extreme the time is NOW lenton A Jerfis



Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

high Utility BIII, our Insomes
high Utility BIII, our Insomes
high Utility BIII, our Insomes
ye southlease consider not
ye southlease consider not
yelling poc harge traises.

Giving poc harge the
yake in asideration of the
yake in asideration of the
persons who have low income
persons who have should be
all costs of horrisans should be
shared Not begins completely
shared Not begins all gaven



Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Florida Public Service Commission.

Stop raising our bills



Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Florida Public Service Commission,

1. lie she feeple
1. lie don't want great naises of titulity Bills for our
2. We the twant cut for utilities in extreme head
or cold.
3. We need Day write the for the high cont of autiBas and Fiel.



Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Florida Public Service Commission,

My Name 15 James Alensey Jam 8 yrs 6/4

Jam asn 29 Jou to testof (jasing my mostland)

Light bill with With incresses

We need to have not water tobathe (veneed election)

We need payment plans That are adol ble

James Menorsy

4537 Chantsy St.

05) and FI

Florida ACORN



Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Florida Public Service Commission.

WE NEED MORE Program To FOR

WE NEED DEPOSITS and reconnect FEETS

Teduced!

We need no Shat off Policies in extreme Heat!

RMLAgue



Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Florida Public Service Commission, My name is Chyna Yard & live with my mother and my 2 brothers. Sometimes are bills are very high and I warry about not having any lights or, water so I am here today because we as the people need more money in energy assistance fragrams, we need no shot off policies in extreme heat for the winter, and we also need doposits and reconnect fees reduced, and that's why w I am here. I hope I am making a change for the citizens of florida, we really need this !!

Chyna yeing. 6537 Chantry st. 32835 Orlando, fe

Florida ACORN



Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Florida Public Service Commission,

Me Need holp, Backages
We Need more money in Energy Cissistance Programs
We Need Parlment prons for People

By Minica Zow 4/26/06



Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Florida Public Service Commission,

the gray mome are on a Freed theore & as the utility's get higher It is Very Hard Forus to Pay our fees & we don't have that much to give so we'd loveit of Son could consider to lower our Electricity Bills. & lower the rate of Electricity.



Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Florida Public Service Commission,

We need discounted payment plans for
People so they can manage their finances, we need
more money in energy assistance programs, and FTL
inverging with a Mary land based company to
mate ven more money The Time is
sight now for us to make a Changed

10 taldom



Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Florida Public Service Commission,

Dear Service dommission please ofthe more increase

on & other increase keep going up an up and Wee

on & other increase keep going up an up and wee

cant arc it.

please lower fpl prices

please lower for energy assistance

we need more money for in extreme heat

we need more money it maryland based comply

we not compet whit maryland based comply

we not compet whit maryland based comply

we not compet have the money

Leander Mékenzie



Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Florida Public Service Commission.

FP & Keeps Rulsing ben Bier Rigging and higher luen though Their protects keep going up We ned discourse payment Buyone pluns for pleases Shay can monge sheer Penances We need ormengen Emerye, We need deposite and neconnect Les Reduces shot att poèces in Extreme Dahahaheat

Florida ACORN



Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Florida Public Service Commission,

NE NEED MORE MONEY IN GNERGY ass INFANCE
PROGRAMS! WE NEED TO Shut of policies in Extreme
NEAL! WE NEED discounted payment plans
FOR PEOPLE SO HIEY Can manage the Finances!
AND THE TIME IS NOW!!



Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Florida Public Service Commission,

We heed Mode Energlassistance

f. f. & Reising over Power bill

Which Are Timping for sow shown

People We one asking For a

reclining in payment.

Muine William



Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Florida Public Service Commission,

Discounted payment plans

Most money in energy westkance

Programs. Deposit of Acconnect fees need to
be reduced. Their must be no Shut offs
in extreme heat.

Electric power is a necessity,

met a luxuary. Make it affordable.

Cint Us A precentage of Payment plans. We want

to pay our bills - trake from afordable.

Florida ACORN to Jihn Iberghay +

Hislesh \* Miami \* Et Landerdale \* Palm Reach \* Lacksonville \* Orlande \* Tomas \* St. December.

Hialeah \* Miami \* Ft. Lauderdale \* Palm Beach \* Jacksonville \* Orlando \* Tampa \* St. Petersburg

1380 W. Flagler Miami, FL 33135



Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850 JUSTIN DELEON

30 W. LUCERNECIR 516

ORLANDO, FR 32801

Dear Florida Public Service Commission.

I believe energy is not a luxury, its a necessity. I believe we need electric companies that work with people in need rather than against people in need, whether it be we more comprehensive payment plans or of setting up a presentage of one's income as payment for electric bills. Again, access to energy is a necessity to life not a dispussible luxury. Please represent the people who need it most! Sincerely with de feor

Florida ACORN

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1380 W. Flagler Miami, FL 33135

305-644-3005 \* www.acorn.org



Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Florida Public Service Commission.

Ilease implement a percentage of income songment plan in order to assist low-income families with numasonality high att hty bulls. Justice of Lucy Randoff How Mt. Vernon St.

Orlando, \$ 32803



Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Florida Public Service Commission.

Teco is taking advantage of the low to moderate meome families in TAMPA. They need to lower their bates and gust Charging for energy used to produce energy (but charges). In addition, they need to gust doing piece estimation. That should be a cine. Please listen to the consumers and addresses these users moul.

Sincerely, Learn Kennidy

Florida ACORN



Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Florida Public Service Commission,

Will you stop the wages MRS. FRANKE L Sones 37 07 38 AJE JAM PA F/ 33610



Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Florida Public Service Commission,

Meep our bills at a low rate and
The same of heat and cold weather

Hater Hutchinson



Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Florida Public Service Commission,

Need to Lower Pour rates and have Dayment

Plans for Low in Come familys that can't afford

the rates Now, need to work on assistance

programs to help others

programs to help others

the shut aff Policies need to be lefted

Florida ACORN



Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Florida Public Service Commission,

Progress Enroy Sucks. Our bills are too High.

Selisa Washington



Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Florida Public Service Commission,

Vacanteed TO bill

For Electric Deposits

Florida ACORN



Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Florida Public Service Commission,

the need you too hear US, thing are getting out of hand with these Bills

Calvesto B. A.A.



Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Florida Public Service Commission,

\* WE NEED discounted pryment plans For people 50
They CAN MANAGE their finances!

\* WE NEE MORE Money in everyy assistance

\* Programs!

\* We need deposits and reconnect

\* Tees reduced!

\* They CAN MANAGE their finances!

\* They more Money in everyy assistance

\* Programs!

\* We need deposits and reconnect

\* They reduced!



Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850 Tamecka liera 4537 Changyst Orlando, FL 32830

Dear Florida Public Service Commission, I am Tame CKa Pierce, a mother with three children. Clectricity is a necessity in my home. As a mother my duties are to prove the essentials. HO+ water, cooked food. I don't qualify for The energy assistance programs because my children are 8, 10, 13. I have progress energy, I applied and was denied. When you continue to ranse the rates it's hard for me to pay my bills.

Translument in my house hold. Frearly use to contral Air and sometimes mybill goes to \$130.00 and I can't inderstand why, I don't Celebrate holidays. What I am asking for 1s that you Stop rate increase, and legislate payment plans Florida ACORN

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1380 W. Flagler Miami, FL 33135
305-644-3005 \* www.acorn.org



Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Florida Public Service Commission,

We need NO Stut off poicies in Extreme heat! We need more Money in energy assistance programs! We need discounted payment plans for people so they can manage their finances! We need deposits + reconnect bees reduced.

Florida ACORN

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Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Florida Public Service Commission,

Por favor estamos pidiendo que los Costo de la electricidad (Teco), el Oqua boyen pues sus niveles son demociado altos.

Rosaura Figueredo 6936 covocade de Tomp, ‡ L 33614

Florida ACORN

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Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Florida Public Service Commission,

We are in pression to helps:) please helpin

Other to be true blessed.

White Shomes

What Shomes



060038

April 26, 2006

Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850 MAY -2 PM 3: 29

Dear Florida Public Service Commission,
as a member of Acoen and also a member of the low to moderate I nume families, I refuse to have to pay the \$1.50 surcharges because these were charges that should have already been applied due to the fact that itself live in a Hurricane state. I would like a discounted payment plan, no more shut off policies in extreme heat, also reconnection fees and deposit fees need to be reduced. Why should Floridians have to pay surcharges it fees when the only ones benefitting from this is IPL!!

THIS NEEDS TO STOP!!!

Hacqueline Padin REC

Florida Public Service Commission Division of RCA

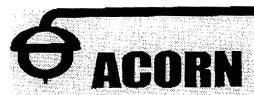
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# CAIGINA



April 26, 2006

Drckefylle 060038

Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

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35 MAY -2 AM 10: 49

April 26, 2006

COMMISSION CLERK

Florida Public Service Commission Lisa Polak Edgar J. Terry Deason Isilio Arriaga Matthew Carter Katrina Tew 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

060038

Dear Florida Public Service Commission,

to fil. 8 lack of proper budgeting for Storm

Management. No more surcharges. should be
in posed.

There should not be power cut offs when

temperature goes over 94 degrees. Payment plans should

CMP be inplace to pay delinquient ies; plus lowering re
CTR eon Nect fees.

ECR |

GCL |

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1380 W. Flagler Miami, FL 33135 305-644-3005 \* www.acorn.org for h. Campbell 401 M.W. 7th Et. Apt. C Hallandale, H. 33009

MIAMI FL 331 . 29 APR 2005 PM 1 L



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04/27/06

10:27

Florida Public Service Commission

2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850

Division of the Commission Clerk and Administrative Services



4 PP 2 + article

To CCA THE DOCKET 38

## **NELLY P.J. SPENGLER**

3231 SW 44<sup>th</sup> Street Fort Lauderdale, FL 33312-6930 Phone: 954-987-5140 Biz.Phone: 954.987.4657

> Fax: 954-961-5136 nps.psc@bugpak.com

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APR 27 2006

Florida Public Service Commission
Division of RCA

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IPR 27 PM 4: 31

April 27, 2006

CMP

COM

CTR

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RCA

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SGA

SEC

OTH

Subject: Petition for Issuance of a Storm Recovery Financing Order by FP&L Docket: 060038-E1

Dear Commissioners:

I have been a resident of Florida for almost 12 years and I'm glad that FP&L has been providing us with electricity, but I am not happy with monopolization of this important commodity! It gives FP&L too much power in their hand, and we Floridians will be at their mercy if the company decides to provide poor services or cut off their service if they don't get what they want!

why I said this? Here's the truth! After Hurricane Katrina & wilma, both Broward & St. Lucie County
lost their electricity. Normally, it will take a month or two for Glades Cutoff road & Carlton road at St.
Lucie County to get their electricity back, another reason why 99.9% of the people in this area have
generators due to FP&L's unreliable electric services. During that time, FP&L submitted a coal plant
proposal at St. Lucie County. The Commissioners meeting was scheduled for 11/07/2005 and there
was no electricity in the county. According to news, the Commissioners were going to postpone the
meeting unless the residents of St. Lucie County get their electricity back! Lo and behold, crews were
working overtime to restore power in the area! In less than a week, the entire St. Lucie County
residents got their power back. After hearing about this, and not having electricity for almost a month
in Fort Lauderdale, we decided to pack our bags and head up north- St. Lucie County!

Here's another problem with FP&L. Florida is called the "Sunshine" State. Is FP&L promoting the use of solar power? According to our current FP&L bill:

"Sign up today and help preserve our environment for the future

There are many things you can do to help the environment but choosing Sunshine Energy is one of the easiest. For only \$9.75 more per month, you'll support cleaner electricity generation as well as the development of new renewable sources of electricity. Sign up today and join others in brightening America's energy future.

The 2005 Green Power Leadership award was awarded to FPL for its innovative Sunshine Energy® Program. The annual awards, sponsored by the Environmental Protection Agency and Department of Energy, recognize leading national green power purchasers and suppliers for their commitment and contribution to developing new renewable energy sources."

When did we increase the rate of solar power fuel? FP&L used to promote this "sunshine energy" for \$5.00/mo and now it's up to \$9.75/mo! Are they really promoting the use of sunshine energy?

In their meetings with St. Lucie County Commissioners and residents, they have been discouraging the use of solar power and said it is not a viable source of electricity in Florida - too much cloud cover! We got all those meetings on tapes and documents as proof! So why sign up for \$9.75/mo?

They boast about the purchase of Iowa's nuclear power plant for \$383M, how is that going to help Florida?

If they claim they're losing money due to hurricanes, is that really true? They were guaranteed 8-10% profit no matter what - which any businesses would love to enjoy! For example, Jet Blue has to eat the costs of high fuel to accommodate their customers, they did not have to re-issue fuel surcharge to their customers who bought their tickets ahead of time. It's a business incident that they have to swallow!

I still have a lot of things to say about FP&L but I believe that we should not be their "piggy bank". Let other companies come in so we are not relying too much on FP&L

Sincerely

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APR 27 2006

Florida Public Service Commission Division of RCA

Printable Version



### Sale of Iowa's nuclear power plant OK'd

APR 27 2006

By The Associated Press

Florida Public Service Commission
Division of RCA

DES MOINES (AP) — In a 2-1 split decision, the Iowa Utilities Board reluctantly approved on Tuesday the sale of the state's only nuclear power plant to a Florida company.

Alliant Energy Corp., the majority owner of the Duane Arnold Energy Center near Palo, plans to sell its 70 percent interest in the nuclear power plant to FPL Group, a Juno Beach, Fla., company that owns and operates six nuclear plants.

Alliant had decided not to renew the power plant's license after it expires in 2014 and said it would close the plant if the sale had not been approved, spokesman Ryan Stensland said.

The utilities board, the state's utility regulatory agency, expressed concern that Alliant had not offered a detailed analysis of costs to keep the plant open.

"They expressed an uneasiness in the company's forthright statement that they would not relicense and would like to have seen more analysis as to why and more analysis of the alternative of keeping it and relicensing it," said board spokesman Rob Hillesland.

Board members John Norris and Curt Stamp voted to allow the sale to proceed. Diane Munns voted against it.

FPL Group offered \$383 million earlier this year and has promised to relicense the plant. Under the purchase agreement, Alliant would continue to buy power from FPL until 2014, which Stensland said guarantees customers the power and the rates they now receive.

John Perkins, who heads the Office of Consumer Advocate, has said the sale would be bad for Alliant customers.

"We were disappointed. We think that it's ultimately going to mean higher taxes for Alliant rate payers than if Alliant would have kept the plant and relicensed it as a prudent utility would have done," he said.

Perkins said Alliant's decision to sell or close the 31-year-old nuclear power plant was based more on a return for the company's shareholders than the customers who buy their power.

The Iowa Consumers Coalition, which represents large business electric customers, said

http://www.gctimes.net/articles/2005/11/23/news/state/doc43840007e6... 4/27/2006

Printable Version

Page 2 of 2

the agreement leaves FPL free to seek buyers willing to pay more for electricity than Alliant. FPL would have to refund Alliant's payments, leaving the utility to find power at more costly market rates, the coalition said.

The coalition recommended restructuring the sale agreement to protect consumer rates and said the contract should be extended to 2034 — the plant's expected shutdown date.

Alliant has insisted that customer rates will be protected under the agreement. Stensland projects \$23 million in customer savings from the agreement and \$33 million in net proceeds from the sale of the plant. That money would go into a fund that could mean customer refunds or credits, or it could be used to offset construction costs of a new power plant.

Perkins said the board could penalize Alliant for "imprudent management." If Alliant builds a plant or buys power on the market, the utility will have to appear before the utilities board for a rate case. If new power costs more than it would have cost to run Duane Arnold, the board could prevent Alliant from seeking to recover those costs from consumers.

Stensland said Alliant has plans for new power generation, but they are independent of Duane Arnold.

"By 2014, we'll be in the position to determine what's in the best interest of our customers," he said.

Perkins said he would review the ruling for legal errors, which would justify an appeal to district court.

The Central Iowa Power Cooperative will continue to own 20 percent of the plant and Corn Belt Power Cooperative will keep its 10 percent share.

Alliant shares closed 3 cents lower at \$27.85 on the New York Stock Exchange.

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APR 27 2006

Florida Public Service Commission Division of RCA ORIGINA!

## RECEIVED

April 21, 2006

APR 2 4 2006

Florida Public Service Commission Division of RCA

### To Whom It May Concern:

CMP \_

COM \_\_\_\_\_

CTR \_\_\_\_\_

ECR \_

Might I respectfully suggest that, instead of trying to determine how much money the customers of Florida Power and Light Co. should pay to help them recoup their losses from the recent spate of hurricanes, since they are a publicly owned company, they should float some more stock to raise cash to cover their expenses just the way other companies do. Duh!

GCL \_\_\_\_
OPC \_\_\_

RCA \_\_\_
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SEC \_\_\_
OTH \_\_\_

OPPR 25 AM IO: 26

Apr 21 06 01:41p To Elouda Public Lervie Commencia Commencia Re FPL Herrican Hamage Expense ( CAPR 25 AM 10: 26 The Commissions pringrase is to be Stilled a monopoly east, as it is a nombal Musinees. If a unrigulated business is out of money and has not planned properly of emergencies then the bond probles CMP com stock holders lass out the CTR (an pary) got Bankrupt and Hey sech

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RCA \_\_\_\_\_ SCR AT is business as usual. The Cuestomers SEC De- not pick up the tabe! place thus OTH to your Charge, so do not let FIL of the hook by laying to on the mestersol rate payers ! Takestout on the mistersol Fred & Malinein Tainlint JITC & ackein Blow 1-A RECEIVED Kilvery Beach TH 33483 APR 2 1 2006

Florida Public Service Commission Division of RCA

## Timolyn Henry

ORIGINAL

From: Ruth McHargue

Sent: Thursday, April 20, 2006 2:13 PM

To: Timolyn Henry
Cc: Matilda Sanders
Subject: Docket 060038

Please add to the docket file. ----Original Message----

From: Angie Calhoun

Sent: Thursday, April 20, 2006 1:11 PM

To: Ruth McHargue

Subject: FW: My complaint

To CCA

FPL Docket 060038

----Original Message----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]

Sent: Thursday, April 20, 2006 11:31 AM

To: Consumer Contact Cc: Cessa76@hotmail.com Subject: My complaint

Contact from a Web user

Contact Information: Name: Cynthia Cooke

Company:

Primary Phone: Secondary Phone:

Email: Cessa76@hotmail.com

Response requested? Yes

CC Sent? Yes

#### Comments:

CMP

I am writing in opposition for a rate hike for FPL. The company has had two hikes in the past wear and enough is enough!!!!! We cant live on wages earned as it is. With the cost of housing and living young and old are leaving the state so as not to live below poverty levels. Please say no this time to FPL.

COM	
CTR	<del></del>
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GCL	
OPC .	
RCA .	
SCR .	
SGA	

SEC

OTH \_\_\_\_



### **Timolyn Henry**

From:

Ruth McHargue

Sent:

Wednesday, April 19, 2006 9:31 AM

To:

Timolyn Henry

Cc:

Matilda Sanders

Subject: PVV:	
•	CMP
Please add to the docket file.	COM
	CTR
From: Angie Calhoun Sent: Wednesday, April 19, 2006 9:20 AM	ECR
To: Ruth McHargue	GCL
Subject:	O.P.C
To CCA - FPL Docket 060038	RCA
	SCR
From: Derek Sedlack [mailto:derek@sedlack.com] Sent: Wednesday, April 19, 2006 8:41 AM	SGA
To: Consumer Contact Subject:	SEC
	отн

Florida Power & Light is current I hearings to collect billions on hurricane expenses from Tax payers, according to the article below. A consultant from Tennessee thinks that neglect played a part in the utility poles failing during Wilma in the write-up. I am a native from Holy Cross Hospital in Fort Lauderdale (1970) and would ask FP&L about their tree maintenance compared to past years. My parents house used to have the trees trimmed away from electrical lines every few years and power outages were a rarity, now FP&L appears to care less about customers and more about collecting fees. Inquiring about their maintenance policies and practices should support the findings of Byerley and FP&L should NOT be awarded large damages from tax payers.

Derek Sedlack 5043 Solar Point Drive Greenacres, Florida 33463-5918

To Whom It May Concern:

http://www.palmbeachpost.com/business/content/business/epaper/2006/04/19/a1d\_fpl\_0419.html

## FPL maintenance is key question in PSC hearing

By Kristi E. Swartz

Palm Beach Post Staff Writer

Wednesday, April 19, 2006

Whether Florida Power & Light Co. will be able to convince state utility regulators starting today that it should be able to recoup all of its requested hurricane expenses from 2005 may boil down to a couple of nuts and bolts.

Cross-brace bolts, to be exact.

That's why Byerley doesn't think FPL should be able to collect any money from customers to pay

for the costs to repair this mer transmission line.

### Timolyn Henry

From:

Ruth McHargue

Sent:

Wednesday, April 19, 2006 9:30 AM

To: Cc:

Timolyn Henry Matilda Sanders

Subject:

FW: E-Form Other Complaint TRACKING NUMBER: 4102

Please add to the docket file.

----Original Message-----

From: Angie Calhoun

Sent: Wednesday, April 19, 2006 9:20 AM

To: Ruth McHargue

Subject: FW: E-Form Other Complaint TRACKING NUMBER: 4102

To CCA - FPL Docket 060038	CMP
Original Message From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]	COM
Sent: Wednesday, April 19, 2006 9:12 AM To: Consumer Contact	CTR
Subject: E-Form Other Complaint TRACKING NUMBER: 4102	ECR
Complaint filed with PSC	GCL
CUSTOMER INFORMATION	O.P.C
Name: Gerri Gallo	RCA
Telephone: 561 736 5762 Email: GgEcrivain@aol.com	SCR
Address: 6429 PArk Lake Circle Boynton Beach 33437	SGA
BUSINESS INFORMATION	SEC
Business Account Name: Gerri Gallo Account Number:	OTH
Account Number: Address: 6429 PArk Lake Circle Boynton Beach Florida 33437	

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company Details:

Regarding FPL's quest to recoup hurricane losses as reported in the Palm Beach Poast article on Wed April 19. (FPL maintenance focus of hearing over storm fee)

FPL can recoup its losses the same way everyone else is recouping. Many people have had to pay for roof repairs and landscape replacement as well as other damage to property loss. Insurance bills are going nowhere but up at a record rate. To recoup their losses everyday people must reduce their discretionary spening until they have covered these items.

FPL will have to channel the money it already makes to these areas instead of asking for more from its customers. It can do this by reducing top management pay packages and dividends paid to investors. Those are the costs of doing business.

FPL needs to learn the lesson of self sufficiency just as its customes did during the weeks of power outages during the past hurricane seasons and will probably have to do in the future.

I urge that FPL not be granted the ability to pass their costs on to consumers. Thank you.

9:30 AM\*\*\*\*\*\*\*

Timolyn Henry\*\*\*\*\*2



LLCTAND F780

## MEMORANDUM

4- APR 18 PH 12: 38

April 18, 2006

COLOMISSION

TO:

DIVISION OF THE COMMISSION CLERK AND ADMINISTRATIVE

**SERVICES** 

FROM:

OFFICE OF THE GENERAL COUNSEL (BRUBAKER)

RE:

DOCKET NO. 060038-EI - Petition for issuance of a storm recovery financing

order, by Florida Power & Light Company.

Please file the attached documentation on the correspondence side of the above-referenced docket.

DATE DOCUMENT SENT TO CCA

4/18/06

JSB

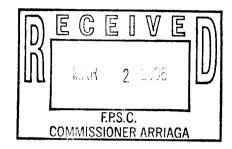
Attachments

Letter to Commissioner Arriaga from Walter R. Nial with enclosure

February 28, 2006

Subject: Power Failure In South Florida

Public Service Commission Attn. Commissioner Isilio Arriaga 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850



Dear Commissioner Arriaga,

Enclosed is my analysis of why the electric power system failed in south Florida during Hurricane Wilma.

It is your duty to make sure that Florida Power maintains its system on a continuous basis and invests in new, more efficient equipment on a regular basis. Contrary to investing in the Florida Power system, FPL Group continues to raise stockholder dividends which increase every year. The latest quarterly dividend was raised from 35.5 cents to 37.5 cents payable March 15, 2006 which gives an annual dividend rate of \$1.50. The FPL Group stockholders are not being asked to pay for any of the damage due to Hurricane Wilma. Instead FPL is seeking to borrow \$1 Billion, the cost of which will be passed on to the customers through rate increases allowed by the Florida Public Service Commission. This is unconscionable on the part of both FPL and the Florida Public Service Commission.

The present electric power system in the United States depends on very large power generation stations, in the order of 800 to 1,000 MW, and the transmission of power over long distances using high voltage transmission lines. That approach is wasteful of energy, unreliable, and obsolete. Progressive power systems use distributed generation which is more efficient, more reliable, easier to site, easier to maintain, and less vulnerable to terrorist attack. If a distributed power generation unit fails, it only takes out a small portion of the grid. Distributed power generation units are available from 1 MW (sold by General Electric) to 125 MW such as was recently installed in Iraq. A 125 MW unit will serve a population of approximately 100,000 people.

Underground power distribution lines are being publicized. Initially, FPL opposed underground power lines on the basis of cost. Now FPL is printing full page ads saying that FPL will share the cost of underground lines. Duke Power in North Carolina has stated that the cost for underground lines would be \$ 35,000. per customer in Greensboro, NC.. FPL has never mentionned the reliability of underground power lines. Statistical data from electric power companies shows that the failure rate of underground lines is about twice that of above ground lines.

I trust that you will consider the above information in your interaction with Florida Power and the FPL Group.

The enclosed analysis should help in your deliberations.

Walter Q. Wal

Sincerely,

Walter R. Nial

2453 NE 51 St Apt D210

Fort Lauderdale, FL 33308

Phone: 954-771-9493

# WHY THE ELECTRIC POWER SYSTEM IN SOUTH FLORIDA FAILED DURING HURRICANE WILMA

By Walter R. Nial December 31, 2005

There have been many articles published in the south Florida press pointing to equipment failures as the cause of the massive and financially catastrophic failure of the electric power system in south Florida during Hurricane Wilma. While equipment failures did play a part in the long power outages after Wilma, equipment failures are only a symptom and not the major cause. This essay discusses management, equipment, the Florida Public Service Commission, the Florida Legislature, and the role of the Federal Government.

#### **MANAGEMENT**

Management must take primary responsibility. Electric utilities are set up as monopolies and should serve the public interest first. However, Samuel Insul conceived and established Public Service Commissions as a way to isolate the electric utilities from the public. Public Service Commissions permit electric utilities to achieve a 10% profit on sales regardless of costs. Thus, electric utilities have no incentive to reduce costs or improve efficiency. This factor was compounded by utilities issuing bonds to pay for expansion and again paying 10% interest on the bonds. At no time was there any attempt to pay capital expenses out of profits or to reduce the payout of stock dividends in order to reduce the utility debt. As a consequence, today the electric utilities are drowning in debt.

The Harvard Business School teaches strategic planning. One of the approaches to maximizing profits is to treat certain businesses as "Cash Cows" and milk them to their demise. That is what has happened in the electric power system businesses. The pressure is on management to produce profits. To achieve profit goals, management has increased equipment utilization, deferred capital expenditures, and reduced maintenance of equipment. All of these approaches improve profits in the short run but lead to expensive failures in the long run. Electric power utilities are concerned about power outages but only because power outages reduce their sales. They are not at all concerned about the financial losses to their customers or the pain and suffering of the general public. Management is milking the "Cash Cow".

As electric utilities have grown larger, their complexity has grown beyond the capability of top management. In other words top management does not understand how the electric powers systems work. To reduce expenses, utilities have retired or forced out experienced employees while hiring inexperienced, lower paid employees. Consequently, the inhouse expertise needed to maintain and operate the present huge electric power systems is lacking. Management does not have a clue as to how the electric power systems function and has displaced many of the people who did have a clue. This is confirmed by the fact that the south Florida electric utility recently signed a contract with a company in the Netherlands to tell the utility what went wrong with the

system during Hurricane Wilma.

Since management does not understand the technical complexities of the electric power business, they cannot respond quickly and adequately to problems. In the case of Hurricane Wilma, the resultant power outage and equipment damage would have been far less had management shutdown the system in an orderly manner for approximately eight (8) hours during the hurricane. Certainly, some equipment damage would have occurred but the extensive equipment damage due to the electrical power system itself would have been minimized. Many observers watched during Hurricane Wilma as hundreds of dustribution transformers exploded due to overloads. It was a light show. The failure of management to act to minimize damage to the power system resulted in thousands of businesses and individuals being without power for weeks.

### **EQUIPMENT**

To simplify this discussion the following "equipment" will be considered:

- 1. Power transformers
- 2. Distribution transformers
- 3. Power transmission lines
- 4. Distribution system lines

### **Power Transformers**

Large power transformers are the most significant portion of electric power transmission assets. Their service and replacement should be of major concern to every electric utility. U.S. Department of Commerce data shows that the installation of new power transformers reached a peak over thirty(30) years ago. Capital spending by utilities on power transformers in 2002 was at the lowest level in decades. At the same time the failure rate has been increasing. Statistical analysis indicates that in the year 2008, 15% of the old transformers which have survived will fail. After 2008, the rate of failure of the old transformers increases rapidly. Meeting the growing demand of the electric power grid in the United States and maintaining system reliability while using aging power transformers will require considerable change in the way utilities operate and maintain their power transformers.

The highest risk for transformer failure is Line Surge or Line Disturbance. Included in this category are: switching surges, voltage spikes, line faults, and other abnormalities. In one case, repeated failure of generation step-up transformers was traced to restriking of breakers and disconnect switches, compounded by ineffective lightning protection. It has been estimated that one-third of all power transformer failures can be traced to faulty Load Tap Changers caused by excessive contact wear. The ANSI C37.131 standard for Load Tap Changers requires a service duty test of 50,000 operations. In practice Load Tap Changers can experience up to 80,000 operations in 5 years which is more than the service duty test. Although bushings represent only 3% of the manufacturing cost of a power transformer, they initiate 30 % of transformer failures and their life expectancy is typically less than most transformers. Some utilities may adopt the strategy of leaving all transformers in service until they fail and letting their insurance pay for the failure. That is shortsighted but may make short term bottomline look good. The cost of an unexpected failure can be several times the cost of the original

installation. Other utilities consider the efficiency of the old power transformers. The cost of core and copper losses of a 50 year old power transformer may be twice that of a new transformer which is economic justification for replacing the old transformer.

### Distribution Transformers

The Fort Lauderdale Sun-Sentinel published a map showing the location of distribution transformer failures during Hurricane Wilma. The number of dots on the map was astounding. The failures were primarily due to overloads as portions of the distribution system failed. Had the power system been shutdown in an orderly fashion most of the distribution transformer failures would have been prevented. Even weeks after Hurricane Wilma distribution transformers were failing due to overload. During normal operation overloading of distribution transformers is common and unacceptable.

New technology can improve the life and environmental acceptability of distribution transformers. The Sacramento Municipal Utility District (SMUD) is an electric utility serving over 500,000 customers in the capitol of California. Recently, SMUD ordered pad mounted and pole-type distribution transformers filled with a natural ester dielectric fluid which exceeds the performance requirements for mineral oil dielectric fluids used by many utilities. Transformers with the natural ester dielectric fluids have a higher initial cost but a lower life cycle cost than transformers with mineral oil dielectric fluids. In the State of California mineral oil dielectric fluid is listed as a carcinogenic agent requiring Proposition 65 compliance whereas the natural ester dielectric fluid is not. Mineral oil dielectric fluid does not meet EPA Standard OPPTS 835.3100 regarding biodegradability.

### Power Transmission Lines

The expansion of electric power systems beyond their initial geographical limits, the interconnection of power grids, and the wholesale movement of electrical power over the grid system has resulted in a doubling of the line losses and very expensive system failures. While the transmission lines are required to deliver more power, the construction of new lines is lagging. Many utilities no longer have the inhouse capability to conduct the detailed studies needed to upgrade existing lines or to understand the causes of system failures. One utility planning a \$2 billion grid expansion project was saved \$700 million by using an alternative design proposed by a technically knowledgeable subcontractor. Control of reactive power is increasingly causing grid system operating problems including voltage collapse. One promising alternative to building new transmission lines is to increase the load on existing lines through the use of power electronic controllers known as flexible ac transmission devices.

If the wires in a power transmission line break, the support towers in a straight line may go down like dominos. However, during Hurricane Wilma power transmission support towers appeared to have failed under wind load perpendicular to the line. This would suggest redesign of the support tower structure or better inspection of tower condition. The failures appeared to originate at the base of the towers perhaps due to substandard material.

### **Distribution System Lines**

As mentionned previously, during Hurricane Wilma the overloading of distribution transformers caused hundreds of failures. The Fort Lauderdale Sun-Sentinel

reported that ten to fifteen thousand power poles had also failed. Poles may be categorized as wood, concrete, or metal. The Sun-Sentinel noted that inspection and replacement of the poles was spotty. Failure of wooden poles can be due to deterioration of the wood, lack of sufficient guywire support, or reduced strength of the wood because of the use of fast growth trees. Concrete poles cost more but in general survived Hurricane Wilma better than wood poles. New metal poles used for street lighting failed at the base due to the use of aluminum castings which could

not withstand the horizontal wind loads. The base simply broke where the mounting bolts went through the casting. Metal poles used for private parking lot lighting failed

### FLORIDA PUBLIC SERVICE COMMISSION

because the material was too thin at the base.

The Fort Lauderdale Sun-Sentinel did an admirable job of publishing background on the present Florida Public Service Commission. Presently, the Public Service Commission is a politically appointed body which has shown almost complete disregard for the public welfare. Electric Utilities are not subject to rigorous audit or question of their policies and operating procedures when seeking rate increases. In the case of Hurricane Wilma rate increases were approved by the Florida PSC even before the extent of the damage was known. The PSC approach is to have individual users of electric power pay all utility costs regardless of justification. None of the utility costs are paid by stockholders. The south Florida electric utility has consistently raised stock dividends in spite of hurricane damages. The Florida Public Service Commission must be changed so that it represents the public and not the utilities.

### FLORIDA STATE LEGISLATURE

The Florida State Legislature must accept responsibility for the failure of the Florida Public Service Commission to protect the public. The Florida State Legislature has made the PSC what it is today. When public officials from south Florida were planning to complain to the State Legislature about power outages, they were advised that they would not get a welcome in the Capitol because of the electric utility lobby and campaign contributions by the electric utility. To correct this situation a Constitutional change must be prepared for the voting ballot to return control of the PSC to the public.

### Federal Government

The Public Utility Holding Company Act of 1935 ruled that utility holding companies could only own systems that were physically located in adjoining states. Because the utilities were effectively monopolies, the interstate wholesale markets and transmission systems were regulated by the Federal Power Commission which later became the Federal Energy Regulatory Commission (FERC). To attempt to prevent a recurrence of the 1965 blackout in the northeastern United States and Ontario, Canada the electric utility industry in 1968 formed the North American Electric Reliability Council. However, participation is voluntary and the industry is not required to follow the directives of the Council. In 1978 Congress passed the Public Utility Regulatory Act (PURPA) which encouraged the construction of Non-utility Generators (NUG). In 1992 Congress enacted

the Energy Policy Act one provision of which has completely changed the rules which had been in place since 1935. The 1992 Act created and encouraged entities called "Exempt Wholesale Generators" (EWG) which were given access to the transmission grid and could compete to sell power at the wholesale level. An unpublicized reason for the 1992 Act was to make it possible for utilities to separate the potential liability of generation from the rest of the utility business. The EWG could be owned by a utility and could sell energy to other utilities. The utilities were not required to purchase the output of the EWGs but they were and are still required to purchase any and all available energy from the NUG Qualifying Facilities. The FERC issued Orders #888 and 889 in 1996 to remove impediments to competition in the wholesale markets and created "independent system operators".

Deruglation of the utilities has reduced cooperation among transmission owners, which adds to the complexity of the system reliability. Trading electric power at the wholesale level has increased exponentially. The overcharges for electric power in California resulted from these FERC Orders as applied by ENRON. In December 1999 FERC issued Order #2000, which encourages every utility that owns a transmission system to participate in a Regional Transmission Organization(RTO). The FERC did not mandate participation in an RTO and did not establish any specific boundaries.

As a result of deregulation of electric utilities, the vertically integrated utility industry that existed for decades has become a horizontal organization of "GenCos", which generate electricity, "TransCos", which ship electricity, and "DistCos:, which distribute electricity. In some area electric bills show the cost of the power used and a separate cost for delivery of the power. Even if no power is used, the consumer pays a substantial delivery charge. Holding companies have been established which include electric utilities in their portfolio but do not operate an electric utility as their primary business. These holding companies do business on a global basis and not as a business within a particular state of the United States.

### SUMMARY OF WHY THE ELECTRIC POWER SYSTEM FAILED

Management of the utility must accept primary responsibility for the failure. This includes responsibility for equipment failure, failure to maintain, failure to invest in the system, failure to employ technical expertise. The Florida Public Service Commission must accept responsibility for failure to provide oversight of the utility The Florida Legislature must accept responsibility for changing the Public Service Commission so that it no longer represents the public. The Federal Government must accept responsibility for deregulating the electric utility industry without establishing adequate public safeguards or encouraging new technology.

### THE BIGGER PICTURE

The recent overwhelming loss of electric power during Hurricane Wilma has once again turned attention to the present obsolete electric power generation and distribution system in the United States. Not only is the present system subject to widespread geographical

failure but it is also vulnerable to terrorist attack because of huge generation facilities and overloaded high voltage transmission lines.

The beginnings of the present system were established by Thomas A. Edison with his central generation stations in New York City in the late 1800s. Electric power systems then spread throughout the United States and Canada usually as monopolies. Samuel Insul not only established monopolistic power systems but also established state Public Service Commissions which would guarantee him a substantial return on investment and deflect critics away from the power companies and to the Public Service Commissions.

Disadvantages of Very Large Electric Power Generation Stations

Although one might expect that a very large generation and distribution power system would achieve high efficiency, such is not the case. Early system efficiency approached 65% through the use of "waste" heat. However, with no incentive to maintain or improve efficiency, the electric power industry efficiency dropped to 33% in 1959. By the year 2000 the electric power industry was wasting energy from two thirds of the fuel that was burned.

The very large power generation plants are also very large polluters and a contributor to the acid rain problem in the northeast. One third of all air pollution is a result of electric power generation. One third comes from thermal users who have to burn more fuel to produce the heat that central power plants throw away.

The electric power grids in the United States are interconnected so that power can be sent over long distances and across state lines. As a result, the power transmission lines are carrying much higher current than originally planned. The resulting line losses (which are proportional to the square of the current flow) have increased from about 5% in 1960 to 9.5% in 2002.

As the power systems got larger, their reliability decreased. One only has to look at the extensive power blackouts in recent years to appreciate the fragility of the present electric power system in the United States and the enormous losses suffered by citizens all across the United States. In addition destructive power surges are common. Some industrial processes cannot tolerate even a one second loss of electric power and owners have had to install their own power generation.

No computer owner would operate without one or more surge protectors. Whole house surge protectors are now being marketed. The national grid complexity has grown exponmentially due to wholesale power trading. The Electric Power Research Institute, which is sponsored by the electric utility industry, estimates that power outages and fluctuations cost over \$100 billion per year which is about 50 cents for every dollar spent on electricity. Other estimates for the cost of electric power outages are as much as \$180 billion.

Advantages of Distributed Electric Power Generation

Distributed electric power generation is a practical way for electric utilities and electricity users to manage risks and maximize profits in the increasingly volatile energy commodity

markets. Distributed generation also makes the electric power system in the United States less vulnerable to terrorist attack. Distributed generation

benefits everyone. Utilities can reduce their investment in costly central power plants and high voltage transmission lines. Customers who install on-site generating equipment can share in those savings. Using an approach known as "peak sharing", utility customers install on-site generator sets and operate them at times of peak utility power demand, when directed by the utility. In return, the utility can pay monthly credits or grant special interruptible pricing. Payback on the customers' generating equipment is often three years or less.

Distributed electric power generation offers many advantages beyond terrorism protection:

- 1. increased reliability
- 2. greater efficiency
- 3. less pollution
- 4. flexibility in location and easier siting
- 5. faster installation
- 6. lower installed cost
- 7. heat recovery potential
- 8. fuel flexibility

### WHY DISTRIBUTED POWER GENERATION IN BROWARD COUNTY

Hurricane Wilma demonstrated the fragility of the present electric power distribution system in Broward County. Throughout Broward County hundreds of thousands of users were without electric power for weeks. Especially hard hit was the central city area of Fort Lauderdale where major businesses, banks, city government, county government, county government, county jail, and the Federal Courthouse are clustered. That long-duration power outage is unacceptable.

A plan for distributed electric power generation in Broward County needs to be prepared to prevent another costly and prolonged interruption of electric power. Such a plan might be based on private ownership and financing with the encouragement and facilitation of local governments. However, a municipal power system including local power generation might also be considered.

Municipal power systems are becoming more widespread in Florida. The Florida Municipal Electric Association(FMEA) has much information on municipal power systems. The Association has the following addresses:

P.O. Box 10114 Tallahassee, FL 32302-2114 417 East College Avenue Tallahassee,FL 32301

email: fmea@publicpower.com Phone: (805) 224-3314 website: www.publicpower.com FAX: (805) 224-2831

For example, there are municipal power systems in Key West, New Smyrna Beach, Tallahassee, Lakeland, Fort Pierce, and Homestead.

Nationally, there are over 250 municipal power systems in the following states:

Alabama, Arkasas, Arizona, California, Colorado, Connecticut, Delaware,
Florida, Georgia, Indiana, Iowa, Kansas, Kentucky, Louisiana, Maine, Maryland,
Massachusetts, Michigan, Minnesota, Mississippi, Missouri, Nebraska, New Jersey, New
Mexico, New York, North Carolina, Oklahoma, Oregon, South Carolina, Tennessee,
Texas, Utah, Vermont, Virginia, and Washington.

## **CONCLUSION**

Distributed power generation needs to be considered for Broward County, Florida. In conjunction with distributed power generation, consideration of municipal power systems is warranted.

# **Matilda Sanders**

From:

Rodney Benjamin [rgbenjamin@gmail.com]

Sent:

Tuesday, April 11, 2006 12:58 PM

To:

Filings@psc.state.fl.us

Subject:

Asplundh, FPL and general fragility of the Florida electricity grid.

Attachments: asplundh.doc

See attachment

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CMP



# Rodney G. Benjamin M.D.

731 Saldano Avenue, Coral Gables, Fl 33143-6219.

April 11<sup>th</sup>, 2006.

Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Sir or Madam,

We know that events happen for a reason. So it is with the demonstrated fragility of the power grid in Florida. An observed obvious breakdown in routine maintenance is a factor in my neighborhood. The unmonitored decay of transmission structures remains after the storms of 2005. Temporary repairs seem to have become permanent compromises.

For the last ten days FPL sponsored tree trimmers employed by Asplundh have been hardly working on my street. Their flexibility to create a small pile of branches and then relax for the rest of the day appears highly organized. This is the first sign of routine line clearing in years. Calls to FPL in the interim years, about branches in the power lines have been rebuffed in variously blunt ways. We all know who is footing the bill.

I do not blame the tree crew. I pity the lack of satisfaction they feel at the end of the day having done minimal work for their pay. There is clearly a process problem in play. FPL pays the tree trimming company who pays its workers without regard to results. We now know that any expenses are simply passed on to the consumer. A formula for non success has been perfected and led last year to the 'perfect storm' and continues as I write, and the tree trimmer relaxes on my front lawn.

I call on you, the public regulator to fix this system. It is broken. We all know it. This report is simply a micro example. Please contact me with results.

Thank you,

s/ Rodney G. Benjamin

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ALLEN FALK
ATTORNEY AT LAW
507 N DIXIE HWY
LAKE WORTH, FL 33460

PHONE: (561)493-9200 (561)721-2498 (561)721-2494 FAX (561)493-9922

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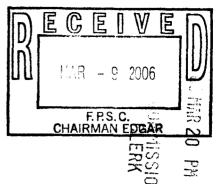
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Ms. Lisa Polack Edgar, Chairman Public Service Commission 2540 Shumard Oak Blvd Tallahassee, FL 32399-0850

Dear Ms. Edgar,



I am writing to express my outrage that your commission has allowed Florida Power and Light to essentially rob the public that you are charged with protecting. Your approval of the fuel cost surcharge along with the additional charges they are levying to reimburse their hurricane-related expenses has resulted in a profit that is coincidentally almost the same as the amount of the combined increases.

We were all affected by the hurricanes of the past two years. Those of us that suffered losses had to file claims with our insurance companies, pay deductibles, and assume whatever costs the insurance companies denied compensation for. Why are we also responsible for subsidizing FP&L's losses? Isn't that their responsibility?

The oil companies have profited plenty from the pretense of an "oil shortage" which generated the absurdly high fuel prices of the last two years, and now one of their largest consumers is going to profit from it as well. How can you expect the consumer - the public you are entrusted with protecting - to pay for all these record profits?

You cannot do anything about the oil companies but it is your duty to do something about Florida Power and Light.

As a taxpayer of the State of Florida, you work for me. I demand to see some changes in your policies governing this monopoly, changes that reflect your role as guardian of the public interest. I want to know how you intend to address these issues with the residents of Florida. I respectfully request that you start with a personal reply to this correspondence.

Since	erely, you are all a part of a
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## Office of the Mayor

March 2<sup>nd</sup>, 2006

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Florida Public Service Commission 2540 Shumard Oak Blvd Tallahassee, FL. 32399-0850 Email:pscreply@psc.state.fl.us

Fax: 1-850-413-7168

Honorable Commissioners:

I write to you today personally and in my capacity as Mayor, representing the residents of my community and the public in support of Florida Power and Light's securitization request.

We do not view our relationship of many years with FPL as a relationship between a provider and a consumer, but as a partnership We have experienced first hand the horror of a major hurricane and have witnessed the remarkable performance of FPL in assisting the community to get back on its feet after being devastated.

We need a financially healthy electric company that is able to be responsive and adaptable to local needs especially during natural emergencies.

Individual customers and businesses normally have insurance available to cover extraordinary costs related to hurricanes; we understand that this is not available to FPL. Our City is eligible for and at times has received relief funds from FEMA and other agencies for hurricane costs. We have reviewed FPL's proposal and find that FPL is simply seeking to recover its costs from the very customers it serves. Through securitization the impact of storm cost recovery is minimal to customers and well worth it in light of the value of speedy restoration.

Sincerely,

OTIS T. WALLACE, MAYOR

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# Petition for issuance of a Storm Recovery Financing Countries Florida Power & Light Company

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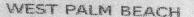
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Mrs. Doris Williams 19270 Glades Cut Off Rd. Port Saint Luc, FL 34987-2603



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Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

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Petition for Issuance of a Storm Recovery Financing Order by

# Florida Power & Light Company 10 1800 100

DOCKET NO. 060038-E1

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Name Antoinete J Ruggieni CLERK

Address 304 WATERSIDE ST

PORT CHARLOTTEFL 33 954

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

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Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

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the expenses even higher,



March 9, 2006

DISTRIBUTION CENTER

06 MAR 13 AM 10: 16

Director, Division of the Commission Florida Pubic Service Commission Clerk and Administrative Services Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850

Refer toDocket Number: 060038-EL

Gentlemen:

FPL and its representatives are lying and compounding those lies with more of the same.

I have lived in Florida, at my present address (7650 W. McNab Road, Tamarac, Florida 33321 – Concord Village – Building 7) for over ten years and we have **never had electric service, rain or shine, for ten days in a row.** My neighbors greeted my late husband and I with this when we arrived and we found they had told the truth. We complained and complained but there has been no improvement –most of my neighbors have surrendered. There is something wrong with the grid. Some of the buildings in the complex (one through five and nine through twelve) do not have the continuous problem – they are on another grid. True, most of the time, the electricity is out only a few minutes – but all of the clocks and tv and phones have to be reset – EACH AND EVERY TIME.

Let's get to Wilma – We had no electricity for TWO WHOLE WEEKS – FOUR DAYS A COUPLE OF WEEKS BEFORE WITH THAT HURRICANE. After ten days in the dark, I got a bill in my mail – I had to read it by flashlight – from our "friendly" FPL. I called and asked how they could read the meter when it wasn't running. I was told they had taken a guess and would adjust it in my next bill. They did not. I called again and was told that was about what I would have used – no correction. My next bill – using electricity FINALLY was LESS. They don't read the meter. They pick a number and bill – and you are stuck There is no argument – THEY ARE A MONOPOLY!!!. Why were these people working in the billing office instead of answering customer inquiries? FPL did not lose a dime – their money grabbing just went on and on – and they claim they lost money?

I received at least five phone calls telling me my complaint about the on and off electricity, giving me a name of someone who would "call in the next day or two to resolve the ten years old problem". I even kept some of the names – a lot of good it did me – DID THEY CALL TO TELL YOU WHAT THEY WERE GOING TO DO ABOUT THE PROBLEM? I did not think so.

COM \_\_\_\_
CTR \_\_\_
ECR \_\_!
GCL \_\_!
OPC \_\_\_
RCA \_\_\_
SCR \_\_\_

HTC

Then – I see they are spending huge sums of OUR money to buy out a facility in Maryland- If they have any brains (the Maryland authorities) they won't allow the sale to go through and you will cancel out all of the raises they are giving to their people. Their people just sat there and said – two weeks – three weeks – maybe four weeks. The guys on the poles earned that money – not the white collar employees.

I am handicapped (physically, not mentally) and live with flashlights next to my chair, my bed, on the sink in the bathroom and in the kitchen –HOW MUCH LONGER??? I ALSO WEAR A LIFELINE ALARM.

Don't give them a dime! Bring in some competition, so we can get the service we are entitled to and stop using us as an endless money pit.

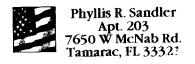
LET THERE BE LIGHT!

Disgustedly,

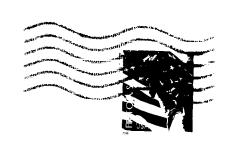
Phyllip R. Sandler Renoble
7650 W. McNab Road

Tamarac, Florida 33321

(954) 726-0927



FT LAUDERDALE FL 333 2 L 10 MAR 2006 PM



JIRECTOR, DIVISION OF THE COMMISSION

FLURIDA PUBLIC SERVICE COMMISSION

CLERK AND ADMINISTRATIVE SERVICES

TORIDA PUBLIC SERVICE COMMISSION

2540 SHOWARD OAK BOULEVARD

DOCKET NUMBER 0600 38-EZ

8:48 AM\*\*\*\*\*\*\*



Timolyn Henry

060038-61

From:

Ruth McHargue

Sent: To:

Friday, March 10, 2006 8:42 AM Timolyn Henry; Matilda Sanders

Subject:

FW: E-Form Other Complaint TRACKING NUMBER: 3492

Add to docket file #060038 ----Original Message----From: Consumer Contact

Sent: Friday, March 10, 2006 8:01 AM

To: Ruth McHargue

Subject: FW: E-Form Other Complaint TRACKING NUMBER: 3492

FPL Docket	
Original Message From: Consumer Contact	CMP
Sent: Thursday, March 09, 2006 7:05 PM To: Consumer Contact	COM
Subject: E-Form Other Complaint TRACKING NUMBER: 3492	CTR
Complaint filed with PSC	ECR _
CUSTOMER INFORMATION	GCL _
Name: Alma Tyus	OPC
Telephone: 904-692-4208 Email: amtyus@Aug.com	RCA
Address: 3660 County Road 13 S. Elkton 32033	SCR
BUSINESS INFORMATION	SGA
Business Account Name: Alma Tyus Account Number:	SEC
Address: 3660 County Road 13 S. Elkton Florida 32033	<b>O</b> TH

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company

Details:

I am against FPL receiving yet another increase, blaming the rise in fuel costs and storm recovery costs. FPL had many years of no storms and like anyone else, they should have been "saving for a rainy day" as my Dad used to tell me. As for fuel costs, they want an increase with the fuel costs going up but when they have gone down, we never see them asking for a decrease. They let the power poles be neglected. I think they have a lot to answer to, and no right to ask for an increase. I hope emails are included in the meeting. Thank you

ORIGINAL.

Petition for Issuance of a Storm Recovery Financing Order by

# Florida Power & Light Company

DOCKET NO. 060038-EI

U) MAR -9 AM 10: 22

Name Paul Zuccorini

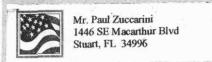
Address 1446 SE. MacArthur Blud.

Stuart, FL 34996

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-805-7-0809.

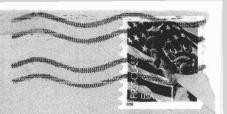
Correspondence will be placed in the file of this docket.

	CONSUMER COMMENTS	
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	line. The wives come down Three times in	
	13 months along Mac Anthor Blud	]
	FPH is asking The public to pay for	
	Their ridiculous position that it costs more	
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COM	facilities. That may be true in general, but	
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ECR .	1 The wires shouldgo anderground where The	
GCL	trind can sat danage Them again,	
OPC .		1
RCA .		el L
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SGA	irulnerable locations such as The coast line to To	7
SEC .	least vulnerable with a payment of 5% by FPA	-L.
ОТН	Fold and tane see hardfor address	- /



# WEST PALM BEACH FL 334 5 T

07 MAR 2006 PM



Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Fold Here

Tape

Fold Here

RE EWED-FPSC

## MEMORANDUM

March 7, 2006

05 MiR - 7 PM 3: 04

TO:

DIVISION OF THE COMMISSION CLERK AND ADMINISTRATIVE

**SERVICES** 

FROM:

OFFICE OF THE GENERAL COUNSEL (BRUBAKER)

RE:

DOCKET NO. 060038-EI - Petition for issuance of a storm recovery financing

order, by Florida Power & Light Company.

Please file the attached documentation on the correspondence side of the above-referenced docket.

DATE DOCUMENT SENT TO CCA

3/7/06

JSB

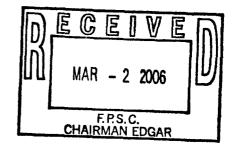
Attachments

Mr. Waiter R. Mai
2485 ME 81st St # D210
Pt Lauderdale, FL 85508

February 28, 2006

Subject: Power Failure In South Florida

Public Service Commission Attn. Chairman Lisa Polak Edgar 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850



Dear Chairman Edgar,

Enclosed is my analysis of why the electric power system failed in south Florida during Hurricane Wilma.

It is your duty to make sure that Florida Power maintains its system on a continuous basis and invests in new, more efficient equipment on a regular basis. Contrary to investing in the Florida Power system, FPL Group continues to raise stockholder dividends which increase every year. The latest quarterly dividend was raised from 35.5 cents to 37.5 cents payable March 15, 2006 which gives an annual dividend rate of \$1.50. The FPL Group stockholders are not being asked to pay for any of the damage due to Hurricane Wilma. Instead FPL is seeking to borrow \$1 Billion, the cost of which will be passed on to the customers through rate increases allowed by the Florida Public Service Commission. This is unconscionable on the part of both FPL and the Florida Public Service Commission.

The present electric power system in the United States depends on very large power generation stations, in the order of 800 to 1,000 MW, and the transmission of power over long distances using high voltage transmission lines. That approach is wasteful of energy, unreliable, and obsolete. Progressive power systems use distributed generation which is more efficient, more reliable, easier to site, easier to maintain, and less vulnerable to terrorist attack. If a distributed power generation unit fails, it only takes out a small portion of the grid. Distributed power generation units are available from 1 MW (sold by General Electric) to 125 MW such as was recently installed in Iraq. A 125 MW unit will serve a population of approximately 100,000 people.

Underground power distribution lines are being publicized. Initially, FPL opposed underground power lines on the basis of cost. Now FPL is printing full page ads saying that FPL will share the cost of underground lines. Duke Power in North Carolina has stated that the cost for underground lines would be \$35,000. per customer in Greensboro, NC.. FPL has never mentionned the reliability of underground power lines. Statistical data from electric power companies shows that the failure rate of underground lines is about twice that of above ground lines.

I trust that you will consider the above information in your interaction with Florida Power and the FPL Group.

The enclosed analysis should help in your deliberations.

Walter R. Wial

Sincerely,

Walter R. Nial

2453 NE 51 St Apt D210

Fort Lauderdale, FL 33308

Phone: 954-771-9493

# WHY THE ELECTRIC POWER SYSTEM IN SOUTH FLORIDA FAILED DURING HURRICANE WILMA

By Walter R. Nial December 31, 2005

There have been many articles published in the south Florida press pointing to equipment failures as the cause of the massive and financially catastrophic failure of the electric power system in south Florida during Hurricane Wilma. While equipment failures did play a part in the long power outages after Wilma, equipment failures are only a symptom and not the major cause. This essay discusses management, equipment, the Florida Public Service Commission, the Florida Legislature, and the role of the Federal Government.

### **MANAGEMENT**

Management must take primary responsibility. Electric utilities are set up as monopolies and should serve the public interest first. However, Samuel Insul conceived and established Public Service Commissions as a way to isolate the electric utilities from the public. Public Service Commissions permit electric utilities to achieve a 10% profit on sales regardless of costs. Thus, electric utilities have no incentive to reduce costs or improve efficiency. This factor was compounded by utilities issuing bonds to pay for expansion and again paying 10% interest on the bonds. At no time was there any attempt to pay capital expenses out of profits or to reduce the payout of stock dividends in order to reduce the utility debt. As a consequence, today the electric utilities are drowning in debt.

The Harvard Business School teaches strategic planning. One of the approaches to maximizing profits is to treat certain businesses as "Cash Cows" and milk them to their demise. That is what has happened in the electric power system businesses. The pressure is on management to produce profits. To achieve profit goals, management has increased equipment utilization, deferred capital expenditures, and reduced maintenance of equipment. All of these approaches improve profits in the short run but lead to expensive failures in the long run. Electric power utilities are concerned about power outages but only because power outages reduce their sales. They are not at all concerned about the financial losses to their customers or the pain and suffering of the general public. Management is milking the "Cash Cow".

As electric utilities have grown larger, their complexity has grown beyond the capability of top management. In other words top management does not understand how the electric powers systems work. To reduce expenses, utilities have retired or forced out experienced employees while hiring inexperienced, lower paid employees. Consequently, the inhouse expertise needed to maintain and operate the present huge electric power systems is lacking. Management does not have a clue as to how the electric power systems function and has displaced many of the people who did have a clue. This is confirmed by the fact that the south Florida electric utility recently signed a contract with a company in the Netherlands to tell the utility what went wrong with the

system during Hurricane Wilma.

Since management does not understand the technical complexities of the electric power business, they cannot respond quickly and adequately to problems. In the case of Hurricane Wilma, the resultant power outage and equipment damage would have been far less had management shutdown the system in an orderly manner for approximately eight (8) hours during the hurricane. Certainly, some equipment damage would have occurred but the extensive equipment damage due to the electrical power system itself would have been minimized. Many observers watched during Hurricane Wilma as hundreds of dustribution transformers exploded due to overloads. It was a light show. The failure of management to act to minimize damage to the power system resulted in thousands of businesses and individuals being without power for weeks.

### **EQUIPMENT**

To simplify this discussion the following "equipment" will be considered:

- 1. Power transformers
- 2. Distribution transformers
- 3. Power transmission lines
- 4. Distribution system lines

### **Power Transformers**

Large power transformers are the most significant portion of electric power transmission assets. Their service and replacement should be of major concern to every electric utility. U.S. Department of Commerce data shows that the installation of new power transformers reached a peak over thirty(30) years ago. Capital spending by utilities on power transformers in 2002 was at the lowest level in decades. At the same time the failure rate has been increasing. Statistical analysis indicates that in the year 2008, 15% of the old transformers which have survived will fail. After 2008, the rate of failure of the old transformers increases rapidly. Meeting the growing demand of the electric power grid in the United States and maintaining system reliability while using aging power transformers will require considerable change in the way utilities operate and maintain their power transformers.

The highest risk for transformer failure is Line Surge or Line Disturbance. Included in this category are: switching surges, voltage spikes, line faults, and other abnormalities. In one case, repeated failure of generation step-up transformers was traced to restriking of breakers and disconnect switches, compounded by ineffective lightning protection. It has been estimated that one-third of all power transformer failures can be traced to faulty Load Tap Changers caused by excessive contact wear. The ANSI C37.131 standard for Load Tap Changers requires a service duty test of 50,000 operations. In practice Load Tap Changers can experience up to 80,000 operations in 5 years which is more than the service duty test. Although bushings represent only 3% of the manufacturing cost of a power transformer, they initiate 30 % of transformer failures and their life expectancy is typically less than most transformers. Some utilities may adopt the strategy of leaving all transformers in service until they fail and letting their insurance pay for the failure. That is shortsighted but may make short term bottomline look good. The cost of an unexpected failure can be several times the cost of the original

installation. Other utilities consider the efficiency of the old power transformers. The cost of core and copper losses of a 50 year old power transformer may be twice that of a new transformer which is economic justification for replacing the old transformer.

#### Distribution Transformers

The Fort Lauderdale Sun-Sentinel published a map showing the location of distribution transformer failures during Hurricane Wilma. The number of dots on the map was astounding. The failures were primarily due to overloads as portions of the distribution system failed. Had the power system been shutdown in an orderly fashion most of the distribution transformer failures would have been prevented. Even weeks after Hurricane Wilma distribution transformers were failing due to overload. During normal operation overloading of distribution transformers is common and unacceptable.

New technology can improve the life and environmental acceptability of distribution transformers. The Sacramento Municipal Utility District (SMUD) is an electric utility serving over 500,000 customers in the capitol of California. Recently, SMUD ordered pad mounted and pole-type distribution transformers filled with a natural ester dielectric fluid which exceeds the performance requirements for mineral oil dielectric fluids used by many utilities. Transformers with the natural ester dielectric fluids have a higher initial cost but a lower life cycle cost than transformers with mineral oil dielectric fluids. In the State of California mineral oil dielectric fluid is listed as a carcinogenic agent requiring Proposition 65 compliance whereas the natural ester dielectric fluid is not. Mineral oil dielectric fluid does not meet EPA Standard OPPTS 835.3100 regarding biodegradability.

### Power Transmission Lines

The expansion of electric power systems beyond their initial geographical limits, the interconnection of power grids, and the wholesale movement of electrical power over the grid system has resulted in a doubling of the line losses and very expensive system failures. While the transmission lines are required to deliver more power, the construction of new lines is lagging. Many utilities no longer have the inhouse capability to conduct the detailed studies needed to upgrade existing lines or to understand the causes of system failures. One utility planning a \$2 billion grid expansion project was saved \$700 million by using an alternative design proposed by a technically knowledgeable subcontractor. Control of reactive power is increasingly causing grid system operating problems including voltage collapse. One promising alternative to building new transmission lines is to increase the load on existing lines through the use of power electronic controllers known as flexible ac transmission devices.

If the wires in a power transmission line break, the support towers in a straight line may go down like dominos. However, during Hurricane Wilma power transmission support towers appeared to have failed under wind load perpendicular to the line. This would suggest redesign of the support tower structure or better inspection of tower condition. The failures appeared to originate at the base of the towers perhaps due to substandard material.

### **Distribution System Lines**

As mentionned previously, during Hurricane Wilma the overloading of distribution transformers caused hundreds of failures. The Fort Lauderdale Sun-Sentinel

reported that ten to fifteen thousand power poles had also failed. Poles may be categorized as wood, concrete, or metal. The Sun-Sentinel noted that inspection and replacement of the poles was spotty. Failure of wooden poles can be due to deterioration of the wood, lack of sufficient guywire support, or reduced strength of the wood because of the use of fast growth trees. Concrete poles cost

reduced strength of the wood because of the use of fast growth trees. Concrete poles cost more but in general survived Hurricane Wilma better than wood poles. New metal poles used for street lighting failed at the base due to the use of aluminum castings which could not withstand the horizontal wind loads. The base simply broke where the mounting bolts went through the casting. Metal poles used for private parking lot lighting failed because the material was too thin at the base.

#### FLORIDA PUBLIC SERVICE COMMISSION

The Fort Lauderdale Sun-Sentinel did an admirable job of publishing background on the present Florida Public Service Commission. Presently, the Public Service Commission is a politically appointed body which has shown almost complete disregard for the public welfare. Electric Utilities are not subject to rigorous audit or question of their policies and operating procedures when seeking rate increases. In the case of Hurricane Wilma rate increases were approved by the Florida PSC even before the extent of the damage was known. The PSC approach is to have individual users of electric power pay all utility costs regardless of justification. None of the utility costs are paid by stockholders. The south Florida electric utility has consistently raised stock dividends in spite of hurricane damages. The Florida Public Service Commission must be changed so that it represents the public and not the utilities.

### FLORIDA STATE LEGISLATURE

The Florida State Legislature must accept responsibility for the failure of the Florida Public Service Commission to protect the public. The Florida State Legislature has made the PSC what it is today. When public officials from south Florida were planning to complain to the State Legislature about power outages, they were advised that they would not get a welcome in the Capitol because of the electric utility lobby and campaign contributions by the electric utility. To correct this situation a Constitutional change must be prepared for the voting ballot to return control of the PSC to the public.

### Federal Government

The Public Utility Holding Company Act of 1935 ruled that utility holding companies could only own systems that were physically located in adjoining states. Because the utilities were effectively monopolies, the interstate wholesale markets and transmission systems were regulated by the Federal Power Commission which later became the Federal Energy Regulatory Commission (FERC). To attempt to prevent a recurrence of the 1965 blackout in the northeastern United States and Ontario, Canada the electric utility industry in 1968 formed the North American Electric Reliability Council. However, participation is voluntary and the industry is not required to follow the directives of the Council. In 1978 Congress passed the Public Utility Regulatory Act (PURPA) which encouraged the construction of Non-utility Generators (NUG). In 1992 Congress enacted

the Energy Policy Act one provision of which has completely changed the rules which had been in place since 1935. The 1992 Act created and encouraged entities called "Exempt Wholesale Generators" (EWG) which were given access to the transmission grid and could compete to sell power at the wholesale level. An unpublicized reason for the 1992 Act was to make it possible for utilities to separate the potential liability of generation from the rest of the utility business. The EWG could be owned by a utility and could sell energy to other utilities. The utilities were not required to purchase the output of the EWGs but they were and are still required to purchase any and all available energy from the NUG Qualifying Facilities. The FERC issued Orders #888 and 889 in 1996 to remove impediments to competition in the wholesale markets and created "independent system operators".

Deruglation of the utilities has reduced cooperation among transmission owners, which adds to the complexity of the system reliability. Trading electric power at the wholesale level has increased exponentially. The overcharges for electric power in California resulted from these FERC Orders as applied by ENRON. In December 1999 FERC issued Order #2000, which encourages every utility that owns a transmission system to participate in a Regional Transmission Organization(RTO). The FERC did not mandate participation in an RTO and did not establish any specific boundaries.

As a result of deregulation of electric utilities, the vertically integrated utility industry that existed for decades has become a horizontal organization of "GenCos", which generate electricity, "TransCos", which ship electricity, and "DistCos:, which distribute electricity. In some area electric bills show the cost of the power used and a separate cost for delivery of the power. Even if no power is used, the consumer pays a substantial delivery charge. Holding companies have been established which include electric utilities in their portfolio but do not operate an electric utility as their primary business. These holding companies do business on a global basis and not as a business within a particular state of the United States.

### SUMMARY OF WHY THE ELECTRIC POWER SYSTEM FAILED

Management of the utility must accept primary responsibility for the failure. This includes responsibility for equipment failure, failure to maintain, failure to invest in the system, failure to employ technical expertise. The Florida Public Service Commission must accept responsibility for failure to provide oversight of the utility The Florida Legislature must accept responsibility for changing the Public Service Commission so that it no longer represents the public. The Federal Government must accept responsibility for deregulating the electric utility industry without establishing adequate public safeguards or encouraging new technology.

#### THE BIGGER PICTURE

The recent overwhelming loss of electric power during Hurricane Wilma has once again turned attention to the present obsolete electric power generation and distribution system in the United States. Not only is the present system subject to widespread geographical

failure but it is also vulnerable to terrorist attack because of huge generation facilities and overloaded high voltage transmission lines.

The beginnings of the present system were established by Thomas A. Edison with his central generation stations in New York City in the late 1800s. Electric power systems then spread throughout the United States and Canada usually as monopolies. Samuel Insul not only established monopolistic power systems but also established state Public Service Commissions which would guarantee him a substantial return on investment and deflect critics away from the power companies and to the Public Service Commissions.

Disadvantages of Very Large Electric Power Generation Stations

Although one might expect that a very large generation and distribution power system would achieve high efficiency, such is not the case. Early system efficiency approached 65% through the use of "waste" heat. However, with no incentive to maintain or improve efficiency, the electric power industry efficiency dropped to 33% in 1959. By the year 2000 the electric power industry was wasting energy from two thirds of the fuel that was burned.

The very large power generation plants are also very large polluters and a contributor to the acid rain problem in the northeast. One third of all air pollution is a result of electric power generation. One third comes from thermal users who have to burn more fuel to produce the heat that central power plants throw away.

The electric power grids in the United States are interconnected so that power can be sent over long distances and across state lines. As a result, the power transmission lines are carrying much higher current than originally planned. The resulting line losses (which are proportional to the square of the current flow) have increased from about 5% in 1960 to 9.5% in 2002.

As the power systems got larger, their reliability decreased. One only has to look at the extensive power blackouts in recent years to appreciate the fragility of the present electric power system in the United States and the enormous losses suffered by citizens all across the United States. In addition destructive power surges are common. Some industrial processes cannot tolerate even a one second loss of electric power and owners have had to install their own power generation.

No computer owner would operate without one or more surge protectors. Whole house surge protectors are now being marketed. The national grid complexity has grown exponmentially due to wholesale power trading. The Electric Power Research Institute, which is sponsored by the electric utility industry, estimates that power outages and fluctuations cost over \$100 billion per year which is about 50 cents for every dollar spent on electricity. Other estimates for the cost of electric power outages are as much as \$180 billion.

Advantages of Distributed Electric Power Generation

Distributed electric power generation is a practical way for electric utilities and electricity users to manage risks and maximize profits in the increasingly volatile energy commodity

markets. Distributed generation also makes the electric power system in the United States less vulnerable to terrorist attack. Distributed generation

benefits everyone. Utilities can reduce their investment in costly central power plants and high voltage transmission lines. Customers who install on-site generating equipment can share in those savings. Using an approach known as "peak sharing", utility customers install on-site generator sets and operate them at times of peak utility power demand, when directed by the utility. In return, the utility can pay monthly credits or grant special interruptible pricing. Payback on the customers' generating equipment is often three years or less.

Distributed electric power generation offers many advantages beyond terrorism protection:

- 1. increased reliability
- 2. greater efficiency
- 3. less pollution
- 4. flexibility in location and easier siting
- 5. faster installation
- 6. lower installed cost
- 7. heat recovery potential
- 8. fuel flexibility

## WHY DISTRIBUTED POWER GENERATION IN BROWARD COUNTY

Hurricane Wilma demonstrated the fragility of the present electric power distribution system in Broward County. Throughout Broward County hundreds of thousands of users were without electric power for weeks. Especially hard hit was the central city area of Fort Lauderdale where major businesses, banks, city government, county government, county jail, and the Federal Courthouse are clustered. That long-duration power outage is unacceptable.

A plan for distributed electric power generation in Broward County needs to be prepared to prevent another costly and prolonged interruption of electric power. Such a plan might be based on private ownership and financing with the encouragement and facilitation of local governments. However, a municipal power system including local power generation might also be considered.

Municipal power systems are becoming more widespread in Florida. The Florida Municipal Electric Association(FMEA) has much information on municipal power systems. The Association has the following addresses:

P.O. Box 10114 Tallahassee, FL 32302-2114 417 East College Avenue Tallahassee,FL 32301

email: fmea@publicpower.com Phone: (805) 224-3314 website: www.publicpower.com FAX: (805) 224-2831

For example, there are municipal power systems in Key West, New Smyrna Beach, Tallahassee, Lakeland, Fort Pierce, and Homestead.

Nationally, there are over 250 municipal power systems in the following states:

Alabama, Arkasas, Arizona, California, Colorado, Connecticut, Delaware,
Florida, Georgia, Indiana, Iowa, Kansas, Kentucky, Louisiana, Maine, Maryland,
Massachusetts, Michigan, Minnesota, Mississippi, Missouri, Nebraska, New Jersey, New
Mexico, New York, North Carolina, Oklahoma, Oregon, South Carolina, Tennessee,
Texas, Utah, Vermont, Virginia, and Washington.

#### CONCLUSION

Distributed power generation needs to be considered for Broward County, Florida. In conjunction with distributed power generation, consideration of municipal power systems is warranted.

#### **Timolyn Henry**

From:

Ruth McHargue

Sent:

Tuesday, March 07, 2006 2:41 PM

To:

Timolyn Henry Matilda Sanders

Cc: Subject:

FW: E-Form Other Complaint TRACKING NUMBER: 3447

Please add to docket file 060038

----Original Message----

From: Consumer Contact

Sent: Tuesday, March 07, 2006 1:43 PM

To: Consumer Contact

Subject: E-Form Other Complaint TRACKING NUMBER: 3447

Complaint filed with PSC

CUSTOMER INFORMATION

Name: Frank Di Cresce Telephone: 772-873-8330

Email: fadic257@bellsouth.net

Address: 257 NW Bentley Cir Port St. Lucie Fl. 34986

BUSINESS INFORMATION

Business Account Name: Frank Di Cresce

Account Number: 38648-95259

Address: 257 NW Bentley Cir Port St. Lucie Florida Fl. 34986

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company

Details:

I am not in favor of any further rate increases, fuel increases or assessments to recover hurricane damage.

This company has enough money to take over other companies, increase dividends and increase executive pay. It doesn't need a guaranteed rate of return. I had to pay for my own hurricane damage. There is a risk in living in Florida and doing business in Florida; all should be well aware of these risks.

CMP	
СОМ	
CTR	
ECR	
GCL	
RCA	
SGA	
SEC	

OTH \_\_\_\_

060038

#### **Timolyn Henry**

From:

Ruth McHargue

Sent:

Tuesday, March 07, 2006 2:39 PM

To:

Timolyn Henry

Cc:

Matilda Sanders

Subject: FW: Proposed FPL increase

Please add to the docket file. Thanks

From: Alma [mailto:amtyus@Aug.com] Sent: Sunday, March 05, 2006 9:15 PM

To: Consumer Contact

Subject: Proposed FPL increase

Our local newspaper had an article on this increase and stated people not able to attend the meetings RE: Docket No. 060038-EI could send comments on the website. I spend 30+ minutes trying to figure out where I could do this and never found an area on your website that made this possible. Any help please? Thank you, Alma Tyus

COM	
CTR	
ECR	<u> </u>
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OPC	
RCA	
SCR	
SGA	
SEC	
OTH	

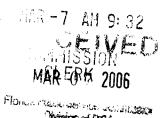
CMP \_\_\_



Petition for Issuance of a Storm Recovery Financing Order by

### Florida Power & Light Company

DOCKET NO. 080038- EI



Number of RICA

Name	Paul Zuccai	chi
Address	446 SE. Mas	Arthur Blud.
Stu	ort, FL 340	796

		CONSUMER COMMENTS	Ì
		Dear Comissioners: Please dany FASL'S	
		request uptil They present a plan for buying	es
		Their coables in the most sensitive areas to	
		wind deenage ie along the Atlantic coast	
		line. The wives come down Three times in	
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### Florida Power & Light Company

DOCKET NO. 060038-EI

Name Juanda Ferinson	LERK
Address 1115 NW 50th 5t.	
Miami, FL. 33127	

CONSUMER COMMENTS
Find new electrical distribution systems
Find new electrical distribution systems aside from poles and wines  No raise
No raise

	M	

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Fold Here

Tape

Fold Here

Timolyn Henry\*\*\*\*\*1

### **Timolyn Henry**

From: Sent: To: Cc: Subject:	Ruth McHargue Monday, March 06, 2006 4:20 PM Timolyn Henry Matilda Sanders FW: Opinion about FPL FW: My complaint	
Please add to docke	t number 060038	
Original Messag From: Ravonda Claitt Sent: Monday, March To: Ruth McHargue Subject: FW: Opinion		
Original Messag From: Consumer Conta Sent: Monday, March	ct	
To: Angie Calhoun Subject: Opinion abo	ut FPL FW: My complaint	CMP
Original Messag From: Consumer Conta Sent: Friday, March To: Consumer Contact Subject: My complain	ct 03, 2006 11:17 PM	CTR ECR GCL
Contact from a Web u	ser	OPC
Contact Information: Name: Joan Filosa		SCR
Company: Primary Phone: 772 7	78 2915	SGA
Secondary Phone: Email: gatormomom@be	llsouth.net	SEC
Response requested?	No	OTH

#### Comments:

CC Sent? No

I would like to strongly urge you not to grant FPL this extension and rate hike for 12 years. If they would of been maintaining their equipment in the fields properly, their hit would not have been as great. Let's consider their PROFITS for the last 10 years. They've got PLENTY to spare!



February 28, 2006

DISTRIBUTION CENTER  $\frac{\partial ECEN}{\partial C}$ 

06 MAR -3 AM 8 31 MAR -6 PM 4:0

Florida Public Service Commission Ref:FPL Subject:letter from public counsel CEIVED

MAR 03 2006

Florida Public Service Commission

Olvision of RCA

Dear Sir or Madam:

I received the letter from the Public Councel. As I cannot attend as being disabilied and cant get around very good! I was told to write in reference to FPL!

I live at the senior apartments over 55 on Lantana rd. for a few years we have had power outages often! Before Hurricane Wilma hit this area, I noticed on old Congress road that runs from Lantana rd to another road! One Long block! there are 8 poles! 4 are cement and in good condition! And 4 poles made of wood that are covered in morse(green color)! The poles before looked like there are rioting away! I reported it to FPL! They did nothing! After Hurricane Wilma, the poles are slightly bent to the right and the morse(green) are even more deep inbeded in the wood of the pole! And as the electrical wires are on the pole and as it effects apartments at my apartments of marina bay, also a condo next door and a apartments named runaway bay, where the poles are outside of. FPL was told of these poles rioting away! But as of today, they have done nothing! They state They have more important work to do? What is more important than replacing a rioting poles, 4 of them! As we have had many outages ranging from 11 days from the burricane Wilms, to smaller ones of 5 brs one day, to 5

rioting poles, 4 of them! As we have had many outages ranging from 11 **CMP** days from the hurricane Wilma, to smaller ones of 5 hrs one day, to 5 COM minutes many other times and a month ago or so about 2 minutes! These CTR outages show FPL is not correcting the problems! ECR I - As the outages from the Hurricane Wilma damaged my computer and one televison and had to replace them! I had to file with my renters insurance! But as the insurance doesn't pay all of the loss, I was told to file with FEMA! But FEMA states that FPL is liable! FPL refuses to do anything! As they don't seem to care to repair and fix their system and as they refuse to pay me for my losses! They don't deserve any increases! They deserve a SGA \_\_\_\_\_ decrease as they don't seem to care to repair or replace their defective electrical system. If you wish to speak to me, you can call me at (561)642-7405. OTH

TO CCA

FP - Dockith

OG 0038

Sincerely yours,

Kenneth Wecker

2450 lantana rd,apt 2302

Lantana, fl 33462



February 28, 2006

### RECEIVED

MAR 02 2006

Subject: Power Failure In South Florida

060038

Florida Public Service Commission Division of RCA

**Public Service Commission** Division of Regulatory Compliance and Consumer Assistance Attn. Daniel M. Hoppe, Director 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Director Hoppe,

Enclosed is my analysis of why the electric power system failed in south Florida during

It is your duty to make sure that Florida Power maintains its system on a continuous basis and invests in new, more efficient equipment on a regular basis. Contrary to investing in the Florida Power system, FPL Group continues to raise stockholder dividends which increase every year. The latest quarterly dividend was raised from 35.5 cents to 37.5 cents payable March 15, 2006 which gives an annual dividend rate of \$1.50. The FPL Group stockholders are not being asked to pay for any of the damage due to Hurricane Wilma. Instead FPL is seeking to borrow \$ 1 Billion, the cost of which will be passed on to the customers through rate increases allowed by the Florida Public Service Commission. This is unconscionable on the part of both FPL and the Florida Public Service Commission.

MP.		
OM .		The present electric power system in the United States depends on very large power generation
TR _		stations, in the order of 800 to 1,000 MW, and the transmission of power over long distances using high voltage transmission lines. That approach is wasteful of energy, unreliable, and
CR _	1	obsolete. Progressive power systems use distributed generation which is more efficient, more
CL _	1	reliable, easier to site, easier to maintain, and less vulnerable to terrorist attack. If a distributed power generation unit fails, it only takes out a small portion of the grid. Distributed power
PC _	·····	generation units are available from 1 MW (sold by General Electric) to 125 MW such as was
CA _		recently installed in Iraq. A 125 MW unit will serve a population of approximately 100,000 people.
CR _		
3A _		Underground power distribution lines are being publicized. Initially, FPL opposed underground
EC _		power lines on the basis of cost. Now FPL is printing full page ads saying that FPL will share the cost of underground lines. Duke Power in North Carolina has stated that the cost for
<b>r</b> H _	<del></del>	underground lines would be \$ 35,000. per customer in Greensboro, NC FPL has never mentionned the reliability of underground power lines. Statistical data from electric power
		companies shows that the failure rate of underground lines is about twice that of above ground

lines.

I trust that you will consider the above information in your interaction with Florida Power and the FPL Group.

The enclosed analysis should help in your deliberations.

Sincerely,

Walter R. Nial

2453 NE 51 St Apt D210

Fort Lauderdale, FL 33308

Phone: 954-771-9493

N

Mr. Walter R. Mal 2465 NE 51st St # D210 Ft Lauderdale, FL 33508

Halter R. Wial

## WHY THE ELECTRIC POWER SYSTEM IN SOUTH FLORIDA FAILED DURING HURRICANE WILMA

By Walter R. Nial December 31, 2005

There have been many articles published in the south Florida press pointing to equipment failures as the cause of the massive and financially catastrophic failure of the electric power system in south Florida during Hurricane Wilma. While equipment failures did play a part in the long power outages after Wilma, equipment failures are only a symptom and not the major cause. This essay discusses management, equipment, the Florida Public Service Commission, the Florida Legislature, and the role of the Federal Government.

#### **MANAGEMENT**

Management must take primary responsibility. Electric utilities are set up as monopolies and should serve the public interest first. However, Samuel Insul conceived and established Public Service Commissions as a way to isolate the electric utilities from the public. Public Service Commissions permit electric utilities to achieve a 10% profit on sales regardless of costs. Thus, electric utilities have no incentive to reduce costs or improve efficiency. This factor was compounded by utilities issuing bonds to pay for expansion and again paying 10% interest on the bonds. At no time was there any attempt to pay capital expenses out of profits or to reduce the payout of stock dividends in order to reduce the utility debt. As a consequence, today the electric utilities are drowning in debt.

The Harvard Business School teaches strategic planning. One of the approaches to maximizing profits is to treat certain businesses as "Cash Cows" and milk them to their demise. That is what has happened in the electric power system businesses. The pressure is on management to produce profits. To achieve profit goals, management has increased equipment utilization, deferred capital expenditures, and reduced maintenance of equipment. All of these approaches improve profits in the short run but lead to expensive failures in the long run. Electric power utilities are concerned about power outages but only because power outages reduce their sales. They are not at all concerned about the financial losses to their customers or the pain and suffering of the general public. Management is milking the "Cash Cow".

As electric utilities have grown larger, their complexity has grown beyond the capability of top management. In other words top management does not understand how the electric powers systems work. To reduce expenses, utilities have retired or forced out experienced employees while hiring inexperienced, lower paid employees. Consequently, the inhouse expertise needed to maintain and operate the present huge electric power systems is lacking. Management does not have a clue as to how the electric power systems function and has displaced many of the people who did have a clue. This is confirmed by the fact that the south Florida electric utility recently signed a contract with a company in the Netherlands to tell the utility what went wrong with the

system during Hurricane Wilma.

Since management does not understand the technical complexities of the electric power business, they cannot respond quickly and adequately to problems. In the case of Hurricane Wilma, the resultant power outage and equipment damage would have been far less had management shutdown the system in an orderly manner for approximately eight (8) hours during the hurricane. Certainly, some equipment damage would have occurred but the extensive equipment damage due to the electrical power system itself would have been minimized. Many observers watched during Hurricane Wilma as hundreds of dustribution transformers exploded due to overloads. It was a light show. The failure of management to act to minimize damage to the power system resulted in thousands of businesses and individuals being without power for weeks.

#### **EQUIPMENT**

To simplify this discussion the following "equipment" will be considered:

- 1. Power transformers
- 2. Distribution transformers
- 3. Power transmission lines
- 4. Distribution system lines

#### **Power Transformers**

Large power transformers are the most significant portion of electric power transmission assets. Their service and replacement should be of major concern to every electric utility. U.S. Department of Commerce data shows that the installation of new power transformers reached a peak over thirty(30) years ago. Capital spending by utilities on power transformers in 2002 was at the lowest level in decades. At the same time the failure rate has been increasing. Statistical analysis indicates that in the year 2008, 15% of the old transformers which have survived will fail. After 2008, the rate of failure of the old transformers increases rapidly. Meeting the growing demand of the electric power grid in the United States and maintaining system reliability while using aging power transformers will require considerable change in the way utilities operate and maintain their power transformers.

The highest risk for transformer failure is Line Surge or Line Disturbance. Included in this category are: switching surges, voltage spikes, line faults, and other abnormalities. In one case, repeated failure of generation step-up transformers was traced to restriking of breakers and disconnect switches, compounded by ineffective lightning protection. It has been estimated that one-third of all power transformer failures can be traced to faulty Load Tap Changers caused by excessive contact wear. The ANSI C37.131 standard for Load Tap Changers requires a service duty test of 50,000 operations. In practice Load Tap Changers can experience up to 80,000 operations in 5 years which is more than the service duty test. Although bushings represent only 3% of the manufacturing cost of a power transformer, they initiate 30 % of transformer failures and their life expectancy is typically less than most transformers. Some utilities may adopt the strategy of leaving all transformers in service until they fail and letting their insurance pay for the failure. That is shortsighted but may make short term bottomline look good. The cost of an unexpected failure can be several times the cost of the original

installation. Other utilities consider the efficiency of the old power transformers. The cost of core and copper losses of a 50 year old power transformer may be twice that of a new transformer which is economic justification for replacing the old transformer.

#### Distribution Transformers

The Fort Lauderdale Sun-Sentinel published a map showing the location of distribution transformer failures during Hurricane Wilma. The number of dots on the map was astounding. The failures were primarily due to overloads as portions of the distribution system failed. Had the power system been shutdown in an orderly fashion most of the distribution transformer failures would have been prevented. Even weeks after Hurricane Wilma distribution transformers were failing due to overload. During normal operation overloading of distribution transformers is common and unacceptable.

New technology can improve the life and environmental acceptability of distribution transformers. The Sacramento Municipal Utility District (SMUD) is an electric utility serving over 500,000 customers in the capitol of California. Recently, SMUD ordered pad mounted and pole-type distribution transformers filled with a natural ester dielectric fluid which exceeds the performance requirements for mineral oil dielectric fluids used by many utilities. Transformers with the natural ester dielectric fluids have a higher initial cost but a lower life cycle cost than transformers with mineral oil dielectric fluids. In the State of California mineral oil dielectric fluid is listed as a carcinogenic agent requiring Proposition 65 compliance whereas the natural ester dielectric fluid is not. Mineral oil dielectric fluid does not meet EPA Standard OPPTS 835.3100 regarding biodegradability.

#### Power Transmission Lines

The expansion of electric power systems beyond their initial geographical limits, the interconnection of power grids, and the wholesale movement of electrical power over the grid system has resulted in a doubling of the line losses and very expensive system failures. While the transmission lines are required to deliver more power, the construction of new lines is lagging. Many utilities no longer have the inhouse capability to conduct the detailed studies needed to upgrade existing lines or to understand the causes of system failures. One utility planning a \$2 billion grid expansion project was saved \$700 million by using an alternative design proposed by a technically knowledgeable subcontractor. Control of reactive power is increasingly causing grid system operating problems including voltage collapse. One promising alternative to building new transmission lines is to increase the load on existing lines through the use of power electronic controllers known as flexible ac transmission devices.

If the wires in a power transmission line break, the support towers in a straight line may go down like dominos. However, during Hurricane Wilma power transmission support towers appeared to have failed under wind load perpendicular to the line. This would suggest redesign of the support tower structure or better inspection of tower condition. The failures appeared to originate at the base of the towers perhaps due to substandard material.

#### Distribution System Lines

As mentionned previously, during Hurricane Wilma the overloading of distribution transformers caused hundreds of failures. The Fort Lauderdale Sun-Sentinel

reported that ten to fifteen thousand power poles had also failed. Poles may be categorized as wood, concrete, or metal. The Sun-Sentinel noted that inspection and replacement of the poles was spotty. Failure of wooden poles can be due to deterioration of the wood, lack of sufficient guywire support, or

reduced strength of the wood because of the use of fast growth trees. Concrete poles cost more but in general survived Hurricane Wilma better than wood poles. New metal poles used for street lighting failed at the base due to the use of aluminum castings which could not withstand the horizontal wind loads. The base simply broke where the mounting bolts went through the casting. Metal poles used for private parking lot lighting failed because the material was too thin at the base.

#### FLORIDA PUBLIC SERVICE COMMISSION

The Fort Lauderdale Sun-Sentinel did an admirable job of publishing background on the present Florida Public Service Commission. Presently, the Public Service Commission is a politically appointed body which has shown almost complete disregard for the public welfare. Electric Utilities are not subject to rigorous audit or question of their policies and operating procedures when seeking rate increases. In the case of Hurricane Wilma rate increases were approved by the Florida PSC even before the extent of the damage was known. The PSC approach is to have individual users of electric power pay all utility costs regardless of justification. None of the utility costs are paid by stockholders. The south Florida electric utility has consistently raised stock dividends in spite of hurricane damages. The Florida Public Service Commission must be changed so that it represents the public and not the utilities.

#### FLORIDA STATE LEGISLATURE

The Florida State Legislature must accept responsibility for the failure of the Florida Public Service Commission to protect the public. The Florida State Legislature has made the PSC what it is today. When public officials from south Florida were planning to complain to the State Legislature about power outages, they were advised that they would not get a welcome in the Capitol because of the electric utility lobby and campaign contributions by the electric utility. To correct this situation a Constitutional change must be prepared for the voting ballot to return control of the PSC to the public.

#### Federal Government

The Public Utility Holding Company Act of 1935 ruled that utility holding companies could only own systems that were physically located in adjoining states. Because the utilities were effectively monopolies, the interstate wholesale markets and transmission systems were regulated by the Federal Power Commission which later became the Federal Energy Regulatory Commission (FERC). To attempt to prevent a recurrence of the 1965 blackout in the northeastern United States and Ontario, Canada the electric utility industry in 1968 formed the North American Electric Reliability Council. However, participation is voluntary and the industry is not required to follow the directives of the Council. In 1978 Congress passed the Public Utility Regulatory Act (PURPA) which encouraged the construction of Non-utility Generators (NUG). In 1992 Congress enacted

the Energy Policy Act one provision of which has completely changed the rules which had been in place since 1935. The 1992 Act created and encouraged entities called "Exempt Wholesale Generators" (EWG) which were given access to the transmission grid and could compete to sell power at the wholesale level. An unpublicized reason for the 1992 Act was to make it possible for utilities to separate the potential liability of generation from the rest of the utility business. The EWG could be owned by a utility and could sell energy to other utilities. The utilities were not required to purchase the output of the EWGs but they were and are still required to purchase any and all available energy from the NUG Qualifying Facilities. The FERC issued Orders #888 and 889 in 1996 to remove impediments to competition in the wholesale markets and created "independent system operators".

Deruglation of the utilities has reduced cooperation among transmission owners, which adds to the complexity of the system reliability. Trading electric power at the wholesale level has increased exponentially. The overcharges for electric power in California resulted from these FERC Orders as applied by ENRON. In December 1999 FERC issued Order #2000, which encourages every utility that owns a transmission system to participate in a Regional Transmission Organization(RTO). The FERC did not mandate participation in an RTO and did not establish any specific boundaries.

As a result of deregulation of electric utilities, the vertically integrated utility industry that existed for decades has become a horizontal organization of "GenCos", which generate electricity, "TransCos", which ship electricity, and "DistCos:, which distribute electricity. In some area electric bills show the cost of the power used and a separate cost for delivery of the power. Even if no power is used, the consumer pays a substantial delivery charge. Holding companies have been established which include electric utilities in their portfolio but do not operate an electric utility as their primary business. These holding companies do business on a global basis

and not as a business within a particular state of the United States.

#### SUMMARY OF WHY THE ELECTRIC POWER SYSTEM FAILED

Management of the utility must accept primary responsibility for the failure. This includes responsibility for equipment failure, failure to maintain, failure to invest in the system, failure to employ technical expertise. The Florida Public Service Commission must accept responsibility for failure to provide oversight of the utility The Florida Legislature must accept responsibility for changing the Public Service Commission so that it no longer represents the public. The Federal Government must accept responsibility for deregulating the electric utility industry without establishing adequate public safeguards or encouraging new technology.

#### THE BIGGER PICTURE

The recent overwhelming loss of electric power during Hurricane Wilma has once again turned attention to the present obsolete electric power generation and distribution system in the United States. Not only is the present system subject to widespread geographical

failure but it is also vulnerable to terrorist attack because of huge generation facilities and overloaded high voltage transmission lines.

The beginnings of the present system were established by Thomas A. Edison with his central generation stations in New York City in the late 1800s. Electric power systems then spread throughout the United States and Canada usually as monopolies. Samuel Insul not only established monopolistic power systems but also established state Public Service Commissions which would guarantee him a substantial return on investment and deflect critics away from the power companies and to the Public Service Commissions.

Disadvantages of Very Large Electric Power Generation Stations

Although one might expect that a very large generation and distribution power system would achieve high efficiency, such is not the case. Early system efficiency approached 65% through the use of "waste" heat. However, with no incentive to maintain or improve efficiency, the electric power industry efficiency dropped to 33% in 1959. By the year 2000 the electric power industry was wasting energy from two thirds of the fuel that was burned.

The very large power generation plants are also very large polluters and a contributor to the acid rain problem in the northeast. One third of all air pollution is a result of electric power generation. One third comes from thermal users who have to burn more fuel to produce the heat that central power plants throw away.

The electric power grids in the United States are interconnected so that power can be sent over long distances and across state lines. As a result, the power transmission lines are carrying much higher current than originally planned. The resulting line losses (which are proportional to the square of the current flow) have increased from about 5% in 1960 to 9.5% in 2002.

As the power systems got larger, their reliability decreased. One only has to look at the extensive power blackouts in recent years to appreciate the fragility of the present electric power system in the United States and the enormous losses suffered by citizens all across the United States. In addition destructive power surges are common. Some industrial processes cannot tolerate even a one second loss of electric power and owners have had to install their own power generation.

No computer owner would operate without one or more surge protectors. Whole house surge protectors are now being marketed. The national grid complexity has grown exponmentially due to wholesale power trading. The Electric Power Research Institute, which is sponsored by the electric utility industry, estimates that power outages and fluctuations cost over \$100 billion per year which is about 50 cents for every dollar spent on electricity. Other estimates for the cost of electric power outages are as much as \$180 billion.

Advantages of Distributed Electric Power Generation

Distributed electric power generation is a practical way for electric utilities and electricity users to manage risks and maximize profits in the increasingly volatile energy commodity

markets. Distributed generation also makes the electric power system in the United States less vulnerable to terrorist attack. Distributed generation

benefits everyone. Utilities can reduce their investment in costly central power plants and high voltage transmission lines. Customers who install on-site generating equipment can share in those savings. Using an approach known as "peak sharing", utility customers install on-site generator sets and operate them at times of peak utility power demand, when directed by the utility. In return, the utility can pay monthly credits or grant special interruptible pricing. Payback on the customers' generating equipment is often three years or less.

Distributed electric power generation offers many advantages beyond terrorism protection:

- 1. increased reliability
- 2. greater efficiency
- 3. less pollution
- 4. flexibility in location and easier siting
- 5. faster installation
- 6. lower installed cost
- 7. heat recovery potential
- 8. fuel flexibility

#### WHY DISTRIBUTED POWER GENERATION IN BROWARD COUNTY

Hurricane Wilma demonstrated the fragility of the present electric power distribution system in Broward County. Throughout Broward County hundreds of thousands of users were without electric power for weeks. Especially hard hit was the central city area of Fort Lauderdale where major businesses, banks, city government, county government, county jail, and the Federal Courthouse are clustered. That long-duration power outage is unacceptable.

A plan for distributed electric power generation in Broward County needs to be prepared to prevent another costly and prolonged interruption of electric power. Such a plan might be based on private ownership and financing with the encouragement and facilitation of local governments. However, a municipal power system including local power generation might also be considered.

Municipal power systems are becoming more widespread in Florida. The Florida Municipal Electric Association(FMEA) has much information on municipal power systems. The Association has the following addresses:

P.O. Box 10114 417 East College Avenue Tallahassee, FL 32302-2114 Tallahassee, FL 32301

email: fmea@publicpower.com Phone: (805) 224-3314 website: www.publicpower.com FAX: (805) 224-2831

For example, there are municipal power systems in Key West, New Smyrna Beach, Tallahassee, Lakeland, Fort Pierce, and Homestead.

Nationally, there are over 250 municipal power systems in the following states:

Alabama, Arkasas, Arizona, California, Colorado, Connecticut, Delaware,
Florida, Georgia, Indiana, Iowa, Kansas, Kentucky, Louisiana, Maine, Maryland,
Massachusetts, Michigan, Minnesota, Mississippi, Missouri, Nebraska, New Jersey, New
Mexico, New York, North Carolina, Oklahoma, Oregon, South Carolina, Tennessee,
Texas, Utah, Vermont, Virginia, and Washington.

#### **CONCLUSION**

Distributed power generation needs to be considered for Broward County, Florida. In conjunction with distributed power generation, consideration of municipal power systems is warranted.

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Floride Them were to CONTENED SONO Division of RCA

Phyllis A. Baxter, MSN, JD, RNC 3060 NW 6<sup>m</sup> Street Delray Beach, FL 33445 561-330-3691

To: Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850

Re: FPL Petition for Storm Recovery Financing

Docket No.

Date: March 5, 2006

Dear Commissioners:

I briefly attended the Hearing on Thursday, March 2, in West Palm Beach. I didn't have the opportunity to verbalize my comments. However, the following are the comments, which I had written on the consumer comment sheet.

I question the need for the Commission to address this issue! As per FP & L's own accounts reported in the newspapers in the aftermath of Katrina and Wilma, the 3<sup>rd</sup> quarter's earnings were one of the highest. Why should FP&L be "rewarded", so that share-holders reap a profit?

Compounding that is the lack of accountability by FP&L for mismanagement; i.e., 5% of the poles inspected since 1999. Enough of "dumbing down" of our society! As a healthcare professional, if I assessed my clients at a rate of 6%, most of the clients would be dead. Rather than be rewarded for that performance, the result would be "No Job". Where is the work ethic, upon which our country was founded? Make that ethic work again, please. This is not in reference to the dedicated employees, who worked day and night to restore power. Kudos and sincere appreciation go to them. This is referring solely to the negligent responsibility and poor management of FP&L for years.

Finally, the statistics quoted were skewed at best. I live in a 55+ community on Lake Ida Rd. in Deiray Beach. We were not completely restored to power until Monday afternoon. I don't know how the 5-day "everyone had power restored" fact was derived. Wilma came Monday morning; the eye was over our development at noon [that's when I came out of my "safe room" to call my parents in PA on my cell to assure them that I and the 83-year old neighbor were OK]. At 3 PM, I donned my CERT uniform [hard hat and boots, etc.] to assess the damage in my neighborhood. Even if you count from the "all clear" signal, I count 7 days. Shady statistics?

Thank you for "hearing" my comments and including them in the record.

Phyllis A. Baxter, RNC Phyllis a Bapter RNC

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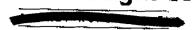
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Petition for Issuance of a Storm Recovery Financing Order by

### Florida Power & Light Company



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MAR 06 2006

Torids rusin, asivine variatisation Provision of Figure If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS **CMP** COM CTR **ECR** GCL OPC RCA SCR \$GA SEC HTC

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Petition for Issuance of a Storm Recovery Financing Order by

### Florida Power & Light Company

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BURY THE UTILITY LINES

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make as the U.S. National Oceanic and Atmospheric

COM Administration predicts an increased frequencys

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OPC

RCA the heart 30-40 years.

SGA Attacked is my presentation before the PSC

SEC

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ON March 3, 2006. (2 pb.)

Fold and tape - see back for address

Good morning, members of the Public Service Commission (March 3, 2006; City of Miami Hearing)

Up until last night, I was going to begin my comments urging you to BURY the FPL electric lines, television cable, and phone lines as a better use for FPL's request for 1.6 billion dollars. I was going to mention that my wife and I are FPL shareholders and we live just a few blocks away on the Miami Rock Ridge, high above the water table, in an established neighborhood called Silver Bluff.

I was going to provide you with evidence of FPL's historical negligence in maintaining what amounts to "a thin wire between two sticks" in this age of technology. We have a row of poles and lines behind our house for electrical and cable, and another row of poles and lines in front of our house for phone service. In even the mildest tropical storm, they break and we suffer without utilities for days and weeks, over six times the past two years.

I was going to say: Just think! with full power existing after a storm by burying the lines, there would be no need for the purchase and maintenance of residential generators, no need to grovel for ice to preserve food, suffer severe heat effects, experience gas shortages, support the purchase of generators for gas stations, experience long lines at food stores, economically suffer the power surge destruction of appliances, witness the immediate economic instability due to job unavailability, becoming servants to the tyranny of FPL hurricane restoration expenses, and so on.

I was going to say that: It's worth the effort and cost to bury the lines as the loss of power negatively effects our economy for most Miami citizens.

I discovered that the cost to bury the utility lines is not prohibitive if properly spread over a period of time. One of my neighbors recently had to bury the electrical line through his property in order to comply with swimming pool installation code requirements. This cost him less than \$1500, including union shop electrical connections. So, to do the same and bury the lines across a 50 foot piece of property, probably would cost less than \$2000 per homeowner. [Probably less than \$60 per year over 30 years.] I believe sewer access and sewage trunk line installations cost more. FPL is charging us, the customers, for all hurricane related costs and their corporate losses anyway.

I was going to note that they're required to bury the lines in new developments in western Dade County and it's a lot lower in the water table than our neighborhood, as they're literally building homes in a swamp. But, the underground system works! Witness Weston! Be creative leaders and use the money to bury the lines in our Miami neighborhood.

What changed my mind last night about what I was going to say? After reading the *Mission Statement* of the Public Service Commission, I realized that the goals of this appointed Commission does not serve the public; in fact, the words *public* or *resident* or

5.9

citizen of Florida are not even mentioned; The PSC serves to promote the utility markets; we are described as "customers."

As a Homeland Security precaution, I trust that you agree that we must seriously have contingency plans in place for the predicted increase in hurricane frequency over the next 30 to 40 years [as predicted by the U.S. National Oceanic and Atmospheric Administration]. I hope that this does not mean an increase in hurricane intensity, but we really need to have our government and utilities prepared to help the average Florida citizen overcome the results of a devastating natural event: a Category 5 hurricane.

Be PRUDENT in this age of remarkable technology: Bury the Lines!

With the time that I've had away from work these past two years with no electricity, I could have dug the ditches to bury the utility lines myself!

Sincerely, Don Deresz 1852 S.W. 24 St. Miami, FL 33145 305-858-9975

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Petition for Issuance of a Storm Recovery Financing Order by

### Florida Power & Light Company

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Name		Mr. Howard S. Goldberg 7625 SW 18th St.		Z=	and the
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Fold and tape -- see back for address

# Petition for Issuance of a Storm Recovery Financing Order by Florida Power & Light Company

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### Petition for Issuance of a Storm Recovery Financing Order by

### Florida Power & Light Company

DOCKET NO. 060038-EI

Name	***	Mr. Howard S. Goldberg 7625 SW 18th St.	
Address		Miami, FL 33155	 

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## Petition for Issuance of a Storm Recovery Financing Order by Florida Power & Light Company

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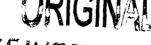
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Page 1 of 2



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MAR 03 2006

Florida Public Service Commission of RCA

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Contact from a Web user

	Contact Information:	12 Lict
	Name: HOWARD GOLDBERG	Protest
CMP	Company:	
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HOWARD GOLDBERG 7625 SW 18 ST. MIAMI, FL 33155

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Page 1 of 3

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Florida Huser Care Commission

From:

HOWARD GOLDBERG < howard1goldberg@msn.com>

Sent:

Friday, March 3, 2006 1:26 PM

**Hotmail®** 

To:

contact@psc.state.fl.us

CC:

OPC\_WEBSITE@LEG.STATE.FL.US

Subject:

RE: FPL RATE INCREASE PLEADINGS FOR THE RECORD ON PETITION FOR RECOVERY ORDER!

MIME-Version: 1.0

X-Originating-IP: [207.69.137.24]

X-Originating-Email: [howard1goldberg@msn.com]

X-Sender: howard1goldberg@msn.com

Received: from omc1-s34.bay6.hotmail.com ([65.54.248.236]) by bay0-mc11-f17.bay0.hotmail.com with Microsoft SMTPSVC

(6.0.3790.211); Fri, 3 Mar 2006 10:26:31 -0800

Received: from hotmail.com ([65.54.161.21]) by omc1-s34.bay6.hotmail.com with Microsoft SMTPSVC(6.0.3790.211); Fri, 3 Mar

2006 10:26:14 -0800

Received: from mail pickup service by hotmail.com with Microsoft SMTPSVC; Fri, 3 Mar 2006 10:26:14 -0800 Received: from 65.54.161.200 by by106fd.bay106.hotmail.msn.com with HTTP;Fri, 03 Mar 2006 18:26:10 GMT

X-Message-Info: JGTYoYF78iEHjJx36Oi8+Z3TmmkSEdPt4iogl2abq+M=

X-OriginalArrivalTime: 03 Mar 2006 18:26:14.0419 (UTC) FILETIME=[F4589630:01C63EEF]

Return-Path: howard1goldberg@msn.com

NO TO FPL RATE INCREASE. I TRIED TO SPEAK AT THE HEARING IN MIAMI. I COULD NOT SPEAK IN A TIMELY MANNER. I THOUGHT I WAS AT A POLITICAL CONVENTION WITH A BUNCH OF LOBBYIST! THE PUBLIC WAS TREATED LIKE A CROWD OF ALIENS.



# MY COMMENTS TO BE PART OF THE RECORD>>SEE BELOW^^

From: <contact@psc.state.fl.us> To: <contact@psc.state.fl.us>

CC: <HOWARDIGOLDBERG@MSN.COM>

Subject: My complaint

Date: Fri, 3 Mar 2006 00:15:39 -0500

MIME-Version: 1.0

Received: from mail.psc.state.fl.us ([207.156.28.3]) by bay0-mc12-f6.bay0.hotmail.com with Microsoft

SMTPSVC(6.0.3790.211); Thu, 2 Mar 2006 21:15:37 -0800

Received: from webprod ([199.250.30.101]) by mail.psc.state.fl.us with Microsoft SMTPSVC(5.0.2195.6713);

Fri, 3 Mar 2006 00:15:36 -0500 >Contact from a Web user

>Contact Information: >Name: HOWARD GOLDBERG

>Company:

>Primary Phone: 305-2664355

>Secondary Phone:

>Email: HOWARD1GOLDBERG@MSN.COM

### >FLORIDA PUBLIC SERVICE COMMISSION **PLEADINGS**

>Response requested? Yes >CC Sent? Yes

AND HEAR THE LIES OF FPL EVERY YEAR AND AFTER EACH STORM> WE ARE WORKING TO MAKE FLORIDA A BETTER PLACE< FPL LIES!! IF FPL GETS A RATE INCREASE FOR STORM RECOVERY THAN THE FPL GETS MONEY FOR NOTHING, RATE INCREASE FOR FREE!! MAY YOU FIND PEACE FOR YOUR ACTIONS.

#### >Comments:

>FPL RATE INCREASE. NO! ELECTRICITY TO THE PUBLIC SHOULD BE PROVIDED BY A PUBLIC UTILITY. FPL IS MORE INTERESTED IN CORPORATE PROFITS THAN IN THE PUBLIC WELFARE. FPL HAS BEEN THE MONOPOLY IN FLORIDA FOR OVER 50 YEARS. FPL SERVICE GOES OUT IN THE RAIN AND STOPS IN HIGH WINDS. THIS PATTERN HAS CONTINUED FOR OVER 50 YEARS WITHOUT ANY IMPROVEMENT IN RELIABILITY OR STABILITY. FPL HAS INVESTED IN DEEP PROFITS AT THE EXPENSE OF THE PUBLIC DURING TIMES OF ADVERSE WEATHER OR DISASTERS. FPL HAS DONE NOTHING TO SAFEGUARD THE PUBLIC TRUST OR TO KEEP THE FLOW OF POWER DURING HURRICANES. 50 YEARS OF POOR SERVICE AND INFERIOR MAINTENANCE PROCEDURES HAS PRODUCED ADDED DISASTERS TO NATURAL OCCURRING ONES.

>NOW FPL IS ASKING FOR A RATE INCREASE. GIVE THEM A RATE INCREASE WHEN THEY HAVE DONE SOMETHING TO DESERVE IT. WHEN FPL ACTUALLY IMPROVES THE ELECTRICAL GRID, THEY DESERVE THE RATE INCREASE. PLEASE DO NOT REWARD INCOMPETENCE WITH MONEY SO THEY CAN MAKE MORE EMPTY PROMISES OF BETTER SERVICE.-

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> >HOWARD GOLDBERG >7625 SW 18 ST. >MIAMI, FL 33155

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http://by106fd.bay106.hotmail.msn.com - MSN Hotmail -

Page 1 of 3

## • Hotmail®

From:

HOWARD GOLDBERG < howard1goldberg@msn.com>

Sent:

Friday, March 3, 2006 1:26 PM

To:

contact@psc.state.fl.us

CC:

OPC\_WEBSITE@LEG.STATE.FL.US

Subject:

RE: FPL RATE INCREASE PLEADINGS FOR THE RECORD ON PETITION FOR RECOVERY ORDER!

MIME-Version: 1.0

X-Originating-IP: [207.69.137.24]

X-Originating-Email: [howard1goldberg@msn.com]

X-Sender: howard1goldberg@msn.com

Received: from omc1-s34.bay6.hotmail.com ([65.54.248.236]) by bay0-mc11-f17.bay0.hotmail.com with Microsoft SMTPSVC

(6.0.3790.211); Fri, 3 Mar 2006 10:26:31 -0800

Received: from hotmail.com ([65.54.161.21]) by omc1-s34.bay6.hotmail.com with Microsoft SMTPSVC(6.0.3790.211); Fri, 3 Mar

2006 10:26:14 -0800

Received: from mail pickup service by hotmail.com with Microsoft SMTPSVC; Fri, 3 Mar 2006 10:26:14 -0800

Received: from 65.54.161.200 by by106fd.bay106.hotmail.msn.com with HTTP;Fri, 03 Mar 2006 18:26:10 GMT

X-Message-Info: JGTYoYF78jEHjJx36Oi8+Z3TmmkSEdPt4iogl2abg+M=

X-OriginalArrivalTime: 03 Mar 2006 18:26:14.0419 (UTC) FILETIME=[F4589630:01C63EEF]

Return-Path: howard1goldberg@msn.com

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Page 2 of 3

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To: <contact@psc.state.fl.us>

CC: < HOWARD1GOLDBERG@MSN.COM>

Subject: My complaint

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SMTPSVC(6.0.3790.211); Thu, 2 Mar 2006 21:15:37 -0800

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>Company:

>Primary Phone: 305-2664355

>Secondary Phone:

>Email: HOWARD1GOLDBERG@MSN.COM

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>Response requested? Yes >CC Sent? Yes

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>HOWARD GOLDBERG >7625 SW 18 ST. >MIAMI, FL 33155

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HOWARD GOLDBERG < howard1goldberg@msn.com>

Sent :

Friday, March 3, 2006 1:26 PM

To:

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CC:

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Received: from omc1-s34.bay6.hotmail.com ([65.54.248.236]) by bay0-mc11-f17.bay0.hotmail.com with Microsoft SMTPSVC

(6.0.3790.211); Fri, 3 Mar 2006 10:26:31 -0800

Received: from hotmail.com ([65.54.161.21]) by omc1-s34.bay6.hotmail.com with Microsoft SMTPSVC(6.0.3790.211); Fri, 3 Mar

2006 10:26:14 -0800

Received: from mail pickup service by hotmail.com with Microsoft SMTPSVC; Fri, 3 Mar 2006 10:26:14 -0800 Received: from 65.54.161.200 by by1.06fd.bay106.hotmail.msn.com with HTTP;Fri, 03 Mar 2006 18:26:10 GMT

X-Message-Info: JGTYoYF78jEHjJx36Oi8+Z3TmmkSEdPt4iogl2abg+M=

X-OriginalArrivalTime: 03 Mar 2006 18:26:14.0419 (UTC) FILETIME=[F4589630:01C63EEF]

Return-Path: howard1goldberg@msn.com

NO TO FPL RATE INCREASE. I TRIED TO SPEAK AT THE HEARING IN MIAMI. I COULD NOT SPEAK IN A TIMELY MANNER. I THOUGHT I WAS AT A POLITICAL CONVENTION WITH A BUNCH OF LOBBYIST! THE PUBLIC WAS TREATED LIKE A CROWD OF ALIENS.

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Petition for Issuance of a Storm Recovery Financing Order by

# Florida Power & Light Company

DOCKET NO. 060038-EI

MEDELVIOLE ESC

MAR -6 ANTIO: 51

GENNISSION CLERK

Name	NANCYANN ECKHART	CLERK
Address	432 FLETCHER ST	
	74 CHARLOTTE FL 339.	54-3132

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

	CONSUMER COMMENTS				
	I FEEL IT IS UNFAIR TO RETRAIN				
	FROM HAVING A PUC HEARING IN THE				
	PORT CHARLUTTE AREA. TIME 15 11				
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	FACTORED INTO THE BASE RATES				
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ОМ	- PERSONNEL, WHO WORK FOR MINIMAL				
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SEC					
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## FORT MYERS FL 359 02 MAR 2006PM 5 T



Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

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ORIGINAL.

Petition for Issuance of a Storm Recovery Financing Order by

## Florida Power & Light Company

DOCKET NO. 060038-EI

MAR -6 AM 10: 49

CLERK

Name PEDRO A. CAPÓ

Address 4200-N.W. 167 St

Miami EM-3305 X

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

	CONSUMER COMMENTS			
	I Support the SECURITERIATION PLAN			
	that FIL is Proposing -			
	they WORKED VERY WELL IN the			
	LAST TWO HURRIGINE SRASON -			
СМР				
сом	they should BE will SECURED to			
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ECR <u>l</u>	HANDLE THE PREST OF THE HURMINE			
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Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

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ECR

GCL

**OPC** 

SEC

OTH

MSN Home | My MSN | Hotmail | Shopping | Money | People & Chat WAR-6 AK 10: 49 O60038 COMMISSION Hotmail Today howard1goldberg@msn.com 🧘 Messenger: Offline 🗸 Reply | All | → Forward | X Delete | 🔀 Junk | 🚣 Put in Folder 🗸 占 Print View | 🖳 Save Address **□| □| X| □** Inbox <contact@psc.state.fl.us> From: Friday, March 3, 2006 12:15 AM Sent: To: <contact@psc.state.fl.us> CC: < HOWARD1GOLDBERG@MSN.COM > Subject: My complaint MIME-Version: 1.0 Received: from mail.psc.state.fl.us ([207.156.28.3]) by bay0-mc12-f6.bay0.hotmail.com with Microsoft SMTPSVC (6.0.3790.211); Thu, 2 Mar 2006 21:15:37 -0800 Received: from webprod ([199.250.30.101]) by mail.psc.state.fl.us with Microsoft SMTPSVC(5.0.2195.6713); Fri, 3 Mar 2006 00:15:36 -0500 X-Message-Info: JGTYoYF78jGAiZX/dhtaYxivhu7nAvQsHJalvAC08xk= thread-index: AcY+gYL+6+ukVZs+RBiuahGNbeI4RA== Thread-Topic: My complaint X-Mailer: Microsoft CDO for Windows 2000 Content-Class: urn:content-classes:message Priority: normal X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.1830 Return-Path: contact@psc.state.fl.us X-OriginalArrivalTime: 03 Mar 2006 05:15:36.0804 (UTC) FILETIME=[8152FA40:01C63E81] Contact from a Web user Contact Information: Name: HOWARD GOLDBERG Company: Primary Phone: 305-2664355 Secondary Phone: Email: HOWARD1GOLDBERG@MSN.COM Response requested? Yes CC Sent? Yes Comments: FPL RATE INCREASE. NO! ELECTRICITY TO THE PUBLIC SHOULD BE PROVIDED BY A PUBLIC JITILITY. FPL IS MORE INTERESTED IN CORPORATE PROFITS THAN IN THE PUBLIC WELFARE. FPL HAS BEEN THE MONOPOLY IN FLORIDA FOR OVER 50 YEARS. FPL SERVICE GOES OUT IN THE RAIN AND STOPS IN HIGH WINDS. THIS PATTERN HAS CONTINUED FOR OVER 50 YEARS WITHOUT ANY IMPROVEMENT IN RELIABILITY OR STABILITY. FPL HAS INVESTED IN DEEP PROFITS AT THE EXPENSE OF THE PUBLIC DURING TIMES OF ADVERSE WEATHER OR DISASTERS. FPL HAS DONE NOTHING TO SAFEGUARD THE PUBLIC TRUST OR TO KEEP THE -FLOW OF POWER DURING HURRICANES. 50 YEARS OF POOR SERVICE AND INFERIOR MAINTENANCE PROCEDURES HAS PRODUCED ADDED DISASTERS TO NATURAL OCCURRING ONES. NOW FPL IS ASKING FOR A RATE INCREASE. GIVE THEM A RATE INCREASE WHEN THEY HAVE -DONE SOMETHING TO DESERVE IT. WHEN FPL ACTUALLY IMPROVES THE ELECTRICAL GRID,

THEY CAN MAKE MORE EMPTY PROMISES OF BETTER SERVICE .-

THEY DESERVE THE RATE INCREASE. PLEASE DO NOT REWARD INCOMPETENCE WITH MONEY SO

PLEASE STAND UP FOR THE PUBLIC'S RIGHTS TO HAVE CULPUBLE ELECTRIC SERVICE FROM A COMPANY WHO CARES ABOUT THE PUBLIC WELFARE AND SAFETY. FPL DOES NOTHING AT THE 'PRESENT TIME TO SET A STANDARD FOR A RATE INCREASE! DENIAL OF A RATE INCREASE WOULD BE A LOGICAL CONCLUSION FROM A COMMISSION WHO GIVES MORE WEIGHT TO THE PUBLIC WELFARE THAN TO CORPORATE PROFITS.

HOWARD GOLDBERG 7625 SW 18 ST. MIAMI, FL 33155

101010

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Timolyn Henry\*\*\*\*\*1

#### **Timolyn Henry**

	From: Sent: To: Cc: Subject:	Ruth McHargue Monday, March 06, 2006 9:44 AM Timolyn Henry Matilda Sanders FW: My complaint
	Please add to docket	number 060038. Thanks
	Original Messag From: Angie Calhoun Sent: Monday, March To: Ruth McHargue Subject: FW: My comp	06, 2006 9:20 AM
	To CCA FPL docket	
	Original Messag From: Consumer Conta Sent: Friday, March To: Consumer Contact Subject: My complain	ct 03, 2006 11:17 PM
	Contact from a Web u	ser
	Contact Information: Name: Joan Filosa Company: Primary Phone: 772 7 Secondary Phone: Email: gatormomom@be	
	Response requested? I CC Sent? No	No
	years. If they would	ngly urge you not to grant FPL this extension and rate hike for 12 d of been maintaining their equipment in the fields properly, thei een as great. Let's consider their PROFITS for the last 10 years. o spare !
CN	MP	
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SEC \_\_\_\_\_

RCA \_\_\_\_\_

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SGA \_\_\_\_

Timolyn Henry\*\*\*\*\*1

CMP \_\_\_\_

COM \_\_\_\_\_

CTR

#### Timolyn Henry

From: Ruth McHargue

**Sent:** Monday, March 06, 2006 8:56 AM

To: Timolyn Henry
Cc: Matilda Sanders
Subject: FW: My complaint

Please add to docket file 060038

----Original Message-----From: Consumer Contact

Sent: Friday, March 03, 2006 11:07 AM

To: Ruth McHargue

Subject: FW: My complaint

To CCA, Protest to FPL Docket

----Original Message---From: Consumer Contact

Sont: Friday March 03 2006 12:16 AM

Sent: Friday, March 03, 2006 12:16 AM

To: Consumer Contact

Cc: HOWARD1GOLDBERG@MSN.COM

CC: HOWARDIGOLDBERG@MSN.COM

Subject: My complaint

OPC

Contact from a Web user

SCR \_\_\_\_\_

Contact Information:
Name: HOWARD GOLDBERG

SGA

Company:
Primary Phone: 305-2664355

Secondary Phone:
Email: HOWARD1GOLDBERG@MSN.COM

OTH

Response requested? Yes CC Sent? Yes

#### Comments:

FPL RATE INCREASE. NO! ELECTRICITY TO THE PUBLIC SHOULD BE PROVIDED BY A PUBLIC UTILITY. FPL IS MORE INTERESTED IN CORPORATE PROFITS THAN IN THE PUBLIC WELFARE. FPL HAS BEEN THE MONOPOLY IN FLORIDA FOR OVER 50 YEARS. FPL SERVICE GOES OUT IN THE RAIN AND STOPS IN HIGH WINDS. THIS PATTERN HAS CONTINUED FOR OVER 50 YEARS WITHOUT ANY IMPROVEMENT IN RELIABILITY OR STABILITY. FPL HAS INVESTED IN DEEP PROFITS AT THE EXPENSE OF THE PUBLIC DURING TIMES OF ADVERSE WEATHER OR DISASTERS. FPL HAS DONE NOTHING TO SAFEGUARD THE PUBLIC TRUST OR TO KEEP THE FLOW OF POWER DURING HURRICANES. 50 YEARS OF POOR SERVICE AND INFERIOR MAINTENANCE PROCEDURES HAS PRODUCED ADDED DISASTERS TO NATURAL OCCURRING ONES.

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HOWARD GOLDBERG 7625 SW 18 ST. MIAMI, FL 33155 8:32 AM\*\*\*\*\*\*\*

■ Timolyn Henry\*\*\*\*\*1

#### **Timolyn Henry**

From: Ruth McHargue

Sent: Thursday, March 02, 2006 5:27 PM

To: Timolyn Henry Cc: Matilda Sanders

Subject: FW: E-Form Other Complaint TRACKING NUMBER: 3382

Add to docket file 060038

----Original Message-----

From: Angie Calhoun

Sent: Thursday, March 02, 2006 3:25 PM

To: Ruth McHargue

Subject: FW: E-Form Other Complaint TRACKING NUMBER: 3382

To CCA, docket for FPL Hurricane Bond Issue

Original Message	CMP
From: Consumer Contact	
Sent: Thursday, March 02, 2006 1:55 PM	COM
To: Consumer Contact	
Subject: E-Form Other Complaint TRACKING NUMBER: 3382	CTR
Complaint filed with PSC	ECR _
CUSTOMER INFORMATION	GCL _
Name: Paul Zuccarini	OPC
Telephone: 772-225-2015	RCA
Email: paulzucc@bellsouth.net	NOA
Address: 1446 SE MacArthur Blvd. Stuart 34996	SCR
BUSINESS INFORMATION	SGA
Business Account Name: Paul Zuccarini Account Number:	SEC
Address: 1446 SE MacArthur Blvd. Stuart Florida 34996	ОТН
	OIN

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company Details:

The commission should not approve any funds for hurricane repairs. The reason is that, as long as repair costs are passed on to the customers there is no incentive for FP&L to build a more storm resistant power supply network. i.e. Lines should be burried in the areas most sussectible to wind damage such as the coast line. FP&L's refusal to assume the total costs of burial will continue as long as the commission allows FP&L to collect from the customers for repair of above ground facilities.

Timolyn Henry\*\*\*\*\*\*1

06 0038-E1

#### Timolyn Henry

From:
Sent:
To:
Cc:

Ruth McHargue

Thursday, March 02, 2006 10:23 AM

Timolyn Henry

Cc:

Matilda Sanders; Ravonda Claitt; Angie Calhoun

Subject:

FW: My complaint

Please add to docket file 060038

----Original Message----From: Consumer Contact

Sent: Thursday, March 02, 2006 10:21 AM

To: Ruth McHargue

Subject: FW: My complaint

----Original Message----From: Consumer Contact

Sent: Tuesday, February 28, 2006 11:10 AM

To: Consumer Contact

Cc: johnsgarlata@earthlink.net

Subject: My complaint

Contact from a Web user

Contact Information: Name: John Sgarlata

Company: Florida Power & Light Primary Phone: 239-561-6489

Secondary Phone:

Email: johnsgarlata@earthlink.net

Response requested? No

CC Sent? Yes

Comments:

FPL STORM SURCHARGE:

ENOUGH!!! The more I cut back the higher the bill.

Storms are the cost of doing business. The have no plans no recovery strategy no underground utlity long term plan. Its insane. Plus there has to be an anti-trust and/or monopoly issue here. There is no electric choice as most other states have.

PLEASE!!! ENOUGH ALREADY!!!!!!!!!!!!

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	nopoly
PL	EASE!!
CMP	EASE!!
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OTH

Ma	atil	lda	San	d€	ers
----	------	-----	-----	----	-----

From:

**Ruth McHargue** 

Sent: To:

Wednesday, March 01, 2006 4:43 PM

Cc: Subject:

Timolyn Henry Matilda Sanders FW: My complaint 0600 38 -E1

Please add to the docket file.

----Original Message-----

From: Angie Calhoun

Sent: Wednesday, March 01, 2006 1:29 PM

To: Ruth McHargue

Subject: FW: My complaint

To CCA

----Original Message----From: Consumer Contact

Sent: Monday, February 27, 2006 11:59 AM

To: Consumer Contact Cc: eikonow@aol.com Subject: My complaint

Contact from a Web user

Contact Information: Name: Eileen O'Sullivan

Company:

Primary Phone: 727-821-2140

Secondary Phone:

Email: eikonow@aol.com

Response requested? No

CC Sent? Yes

#### Comments:

CMP \_\_\_\_\_

THANK YOU!! to the staff for recommending upgraded and expedited maintenance schedules, along with undergrounding as much power equipment as possible as soon as possible. This can go such a long way to protecting us from the safety hazards and inconveniences of prolonged outages, and I very much appreciate your making it a priority.

COM	
CTR	
ECR	1
GCL	
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SEC	

OTH \_\_\_



February 26, 2006

RE: FPL Fuel Hike

2540 Shumard Oak.Blv.

Florida Public Service Commission

06 MAR - 1 AM 10: 05

RECEIVED 9780

COMMISSION

CLERK

Tallahassee, Fl.32399-0850 060038-E1 Dear Florida Public Service Commission,

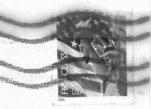
I am writing to you today as a concern citizen, tax payer and voter in Florida. The recent Fuel rate hike your commission approved has increased my bill as well as my neighbors to a degree that concerns us, we worry that the rate hike is so high we may not be able to pay our rising bills especially during our Florida summer months. In addition to this problem I wish to file a complaint against F.P.L. when I called to explain I could not pay this price increase they said it was my problem and they did not have to help on this matter, that your agency approved this and therefore it was ok for them to charge us what they want. Please understand that you work to protect us the Florida taxpayers not F. P. L. This price increase will hurt us in many ways; in addition FPL is un-willing to corporate with us in any way. Please review the rate hike and get in touch with F.P.L so they may treat us better than they are now. Florida Power and Light is acting like a monopoly with no regard to their clients they threaten their clients and act in an irresponsible matter. . Please help your fellow citizens

pay their light bills especially those of us on a fixed income.

Leo Diax
FPL Client and Florida tax payer
06 FEB 29 AM 8: 23
різтківитіом семтек

Sincerely,

P-O BOX 1622 L. DIAZ MIANI PL. 33144.



Florina Public Service Commission 9540 Shumara OAK Blu. TALLAM SSEE, FL. 323 99-0850

Timolyn Henry\*\*\*\*\*1

**Timolyn Henry** 

From: Ruth McHargue

Sent: Tuesday, February 28, 2006 11:30 AM

To: Timolyn Henry

Cc: Matilda Sanders; Ravonda Claitt; Angie Calhoun

Subject: FW: My complaint

Please add to docket file number 060038. Thanks	
Original Message From: Consumer Contact Sent: Tuesday, February 28, 2006 11:17 AM To: Ruth McHargue Subject: FW: My complaint	CMP
	CTR
Original Message From: Consumer Contact	ECR 1
Sent: Sunday, February 26, 2006 8:22 PM	GCL.
To: Consumer Contact Cc: jtddad@bellsouth.net	OPC
Subject: My complaint	RCA
Contact from a Web user	SCR
Contact Information:	SGA
Name: Jennifer Draper Company:	SEC
Primary Phone: 904-824-3840	OTH
Secondary Phone: 904-687-7243	OTH

Response requested? Yes CC Sent? Yes

Email: jtddad@bellsouth.net

#### Comments:

This email is being written to voice my great displeasure of the proposed rate hike that could be passed for Florida Power & Light. We just received a rate hike in our last bill, which is hard enough for many people to pay. How in the world can FPL expect us to pay even more when we are paying an outrageous amount for our electricity already? They are NOT the only company to have raised rates (insurance, local taxes, etc.) are ALL going up due to all the reasons FPL gave for the most recent rate hike. Now for FPL to claim they need another one makes us all wonder how many times they are going try to force another storm recovery tax through.

I am sure that I am not the only FLoridian to feel as if I am working only to pay utility bills & insurance that are ALL going up after each hurricane season. Please remember that our medical insurance (if we are fortunate enough to have coverage) premiums go up each year also. How can we afford to pay all these, as well as all the rate hikes that a greedy FPL keeps asking for? I am a teacher making only \$35,000 a year. How am I going to be able to afford to evacuate if another hurricane approaches?



E	H	e	n	Р	le	n	d	l

060038 -El

From:

HK [hkkball@bellsouth.net]

Sent:

Saturday, February 25, 2006 6:32 PM

To:

Bill Porter; Bob & Gloria Hartley; KampFindMe@aol.com; Debaldone@aol.com; Ellen Plendl;

George & Ginny McCarthy; George & Marion Eyster; Gloria & Roy; JOAN KIMBALL;

NYRonzo@aol.com; Pam

Subject:

FW: FPL HEARINGS IN SOUTH FLORIDA RE: STORM RESTORATION

Attachments: fpl statewide pr 22206 (2) (2).doc

This is important and if you can make it I highly recommend you attend and let you feeling be heard as to the miserable failure FPL was during hurricane WILMA. I need not remind you all of the difficulties we had because of the 98% failure rate of this trust entity.

Harry.

**From:** POUCHER.EARL [mailto:POUCHER.EARL@leg.state.fl.us]

Sent: Saturday, February 25, 2006 12:42 PM

To: hkkball@bellsouth.net

Subject: FPL HEARINGS IN SOUTH FLORIDA RE: STORM RESTORATION

IT WAS NICE TALING TO YOU. HOPE TO SEE YOU THERE. BRING YOUR FRIENDS!

CONTROLERK

05 FEB 27 AH 10: 43

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HT(

CMP

OFFICE OF PUBLIC COUNSEL 111 WEST MADISON ST.—ROOM 812 TALLAHASSEE, FL 32399-1400 850-488-9330

#### FOR IMMEDIATE RELEASE--For further information call 850-488-9330

Tallahassee, FL, February 22—Florida Power & Light customers in South Florida will have an opportunity to express their views of the company's 2005 hurricane restoration efforts at a public hearings scheduled in Ft. Myers, Ft. Lauderdale, Miami and West Palm Beach next Wednesday through Friday (March 1-3).

The Florida Public Service Commission (FPSC) has called the hearings in order to receive citizen input regarding FPL's request for an additional \$1.5 billion in customer surcharges to pay for 2005 storm damage expenses and replenish the company's storm reserves. Florida's Public Counsel, Harold McLean, is encouraging FPL customers to attend the meetings and provide their input.

"The State of Florida has been put through some really hard times during the past two years because of the hurricanes that have hit our state and it is important that our Public Service Commission members hear directly from the citizens before any final action is taken in this case," stated McLean. As Public Counsel, McLean represents Florida utility customers before government regulators.

McLean pointed out that his office is in the process of evaluating FPL's request and will provide expert testimony at technical hearings scheduled in Tallahassee in April. "We already know from our preliminary analysis that FPL has overstated the amount of the surcharge that it expects customers to pay, and we will contest those issues in the Tallahassee hearings," he stated. "What is important now is that the Commission hear from the citizens in order to evaluate the effectiveness of the company's historical maintenance practices and the company's performance during hurricane events," he added.

FPL customers are already paying surcharges to compensate the company for the 2004 hurricanes. FPL is asking the PSC to either expand the existing surcharge or to approve a special storm bond that would be recovered over a 12 year period.

The public hearings are as follows:

Ft. Myers, Wednesday, March 1, 1 p.m. Lee County School Board Room Dr. James A. Adams Public Education Center 2055 Central Avenue

Ft. Lauderdale, Thursday, March 2, 10 a.m. Broward County Governmental Center Room 422
115 South Andrews Avenue

West Palm Beach, Thursday, March 2, 4 p.m. Fulton-Holland Educational Services Center Palm Beach County School Board 3300 Forest Hill Boulevard, B102

Miami, Friday, March 3, 10 a.m. Miami City Hall (Dinner Key Hall) City Commission Chambers 3500 Pan American Drive

#### CCA Official Document . . .

2/20/2006 8:27 AM

8:27 AM

060038

#### Kay Flynn

From:

Rhonda Hicks

Sent:

Tuesday, February 14, 2006 12:56 PM

To:

Kay Flynn

Cc: Subject: Ruth McHargue FW: My complaint

Pls. see below.

Thanks,

Rhonda L. Hicks (850) 413-6449

----Original Message-----From: Ruth McHargue

Sent: Tuesday, February 14, 2006 12:47 PM

To: Rhonda Hicks

Subject: FW: My complaint

Shouldn't this go to CCA?

----Original Message-----From: Consumer Contact

Sent: Tuesday, February 14, 2006 11:38 AM

To: Ruth McHargue

Subject: FW: My complaint

Do you want me to respond to this customer.

Angie

----Original Message-----From: Consumer Contact

Sent: Tuesday, February 14, 2006 12:18 AM

To: Consumer Contact Cc: captstan@bellsouth.net Subject: My complaint

Contact from a Web user

Contact Information:

Name: Stan Smilan

Company: Candidate State Senate District-30 Primary Phone: 561-432-3282 Secondary Phone: 561-351-7429

Email: captstan@bellsouth.net

Response requested? Yes

CC Sent? Yes

Comments:

I would like to make a statement at the March 2nd PSC Hearing scheduled at 4PM in West Palm Beach.

1



Please advise what time frame will be allocated to speakers - and will this message suffice for registration purposes and listing as a speaker?

Please advise if a copy of the FPL filing is available for viewing online -- or can I have a copy forwarded to me by mail?



#### Kay Flynn

From:

Kay Flynn

Sent:

Monday, February 20, 2006 7:56 AM

To: Cc: Subject: Cochran Keating Rhonda Hicks

FW: My complaint

Cochran, please see the customer's request (below) to speak at the 3/2 WPB hearing. Should his request be directed to you or to staff in ECR?

I will respond concerning his question on viewing the filing.

Thanks.

Kay

----Original Message----From: Rhonda Hicks

Sent: Tuesday, February 14, 2006 12:56 PM

To: Kav Flynn Cc: Ruth McHargue

Subject: FW: My complaint

Pls. see below.

Thanks, Rhonda L. Hicks (850) 413-6449

----Original Message----From: Ruth McHargue

Sent: Tuesday, February 14, 2006 12:47 PM

To: Rhonda Hicks

Subject: FW: My complaint

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Sent: Tuesday, February 14, 2006 11:38 AM

To: Ruth McHargue

Subject: FW: My complaint

Do you want me to respond to this customer.

Angie

----Original Message----From: Consumer Contact

Sent: Tuesday, February 14, 2006 12:18 AM

To: Consumer Contact

2/20/2006 8:27 AM

8:27 AM



Cc: captstan@bellsouth.net Subject: My complaint

Contact from a Web user

Contact Information: Name: Stan Smilan

Company: Candidate State Senate District-30 Primary Phone: 561-432-3282 Secondary Phone: 561-351-7429

Email: captstan@bellsouth.net

Response requested? Yes CC Sent? Yes

#### Comments:

I would like to make a statement at the March 2nd PSC Hearing scheduled at 4PM in West Palm Beach.

Please advise what time frame will be allocated to speakers - and will this message suffice for registration purposes and listing as a speaker?

Please advise if a copy of the FPL filing is available for viewing online -- or can I have a copy forwarded to me by mail?

Tracking:

Recipient

Rhonda Hicks

Cochran Keating

Read

Read: 2/20/2006 7:57 AM

Blank

#### Kay Flynn

From: Kay Flynn

Sent: Monday, February 20, 2006 8:24 AM

To: 'captstan@bellsouth.net'

Cc: Rhonda Hicks; Cochran Keating
Subject: FPL filing in Docket No. 060038

Mr. Smilan, your e-mail concerning the FPL pleading and speaking at the 3/2 FPL hearing in West Palm Beach was referred to me for response. I have forwarded your question about speaking at the hearing to other staff, and they will be in touch with you shortly.

As for viewing the FPL petition, you can view it and all other nonconfidential filings made in the FPL docket on the PSC's Website at http://www.psc.state.fl.us/.

Once you are on the Website, click on "Dockets & Filings" (a tab at the top), then on "Dockets", then enter the docket number -- 060038 -- in the "By Docket Number" search field. Then click on "Document Filings Index" and, once you see the listing of filings, scroll to the bottom of that list (filings are in reverse chronological order). The FPL filing is the first/last on the list. Click on the red to view the document in PDF, or on the blue to view it in Word.

Please let me know if any questions or problems with navigating our Website.

Thank you.

Kay Flynn FPSC CCA - Records 850-413-6744 kflynn@psc.state.fl.us

# ORIGINAL '

RECEIVED HISC

060038-EI

3 JAN 30 AM 11: 25

COMMISSION

I want an honest reply!

1-27-06

P.S.C. ;

Your "Energy News" pamph let w/my mo.

bill blah, blahs about rate increase meetings,

the increased fuel costs, crying oboo-hooing

about "F.P.L.'s" drastic need for more

it more money. (Don't we all need more?)

What it never mentions, going back to

my 505 bills, is how was "FPL" able

to afford the "Il Billion to by Constella
tion Energy Co. " and why no mention of it

in "Energy News"? Did you neglect to listit

under your energy source chart along w/ coal,

nuclear etc.? Isn't that purchase the next

reason for the exorbatant vate increases?

Pat Martin 231 Islamorada Ln. Naples, FL 34114-8405





Dir. Div. of Commin. Clerk & Admin -

FL. Public Svc. Comma. 2540 Shumard Oak-Bl. Tellahassee

FL. 32399-0850

COM \_\_\_\_
CTR \_\_\_
ECR \_\_\_
GCL \_\_\_
OPC \_\_\_
RCA \_\_\_
SCR \_\_\_
SGA \_\_\_
SEC \_\_\_

OTH \_\_\_\_

CMP \_\_\_\_

# CEI JAN 22 2006

# January 19, 2007CONSUMER

F.P.S.C. CHAIRMAN EDGAR

To whom it may concern,

I have been keeping a record of my Florida Power and light bill since 1982. I would like for you to see how this has evolved.

ORIGINAL

Jan. 1982, 3456 kwh used total bill \$177.66

Jan. 1983, 1331 kwh used total bill \$88.72

Jan. 1984, 3165 kwh used total bill \$237.66

Jan. 1985, 2986 kwh used total bill \$244.11

Jan. 1986, 2753 kwh used total bill \$231.55

Jan. 1987, 3141 kwh used total bill \$239.47

Jan. 1988, 3356 kwh used total bill \$274.88

Jan. 1989, 1658 kwh used total bill \$125.40

Jan. 1990, 2210 kwh used total bill \$166.21

Jan. 1991, 2764 kwh used total bill \$228.90

Jan. 1992, 3094 kwh used total bill \$241.98

Jan. 1993, 1496 kwh used total bill \$113.94

Jan. 1994, 1676 kwh used total bill \$126.42

Jan. 1995, 1781 kwh used total bill \$129.01

Jan, 1996, 1869 kwh used total bill \$142.99

Jan. 1997, 1541 kwh used total bill \$122.46 CTR

Jan. 1998, 1721 kwh used total bill \$116,23 (under ECR !

GCL JEA at this time, notice the huge difference in

charges)

Jan. 1999, 1804 kwh used total bill \$121.56 SCR

Jan. 2000, 1554 kwh used total bill \$105.50 (back SGA

SEC

CMP

COM

OTH

DOCUMENT MUMBER - DATE

under FPL but they agreed to keep charges the same as JEA for five years )

Jan. 2001, 2381 kwh used total bill \$158.64

Jan, 2002, 1762 kwh used total bill \$118.85

Jan. 2003, 2197 kwh used total bill \$144.83

Jan. 2004, 1746 kwh used total bill \$123.88

Jan. 2005, 1535 kwh used total bill \$138.95 (back under FPL)

Jan. 2006, 1372 kwh used total bill \$154.62 I would like to add that Sept. bill for this same year was 1321 kwh used total bill \$148.36.

I feel that FPLs. Charges have gotten way out of line and we need help. From what I have been able to understand, the rate increase was due to equipment loss from storms and fuel oil prices. I understand the fuel oil but would certainly hope that a company as large as FPL would have some sort of insurance coverage for their loss just as I do.

Thank you for any consideration in this matter.

Mary Nissen

5200 River Park Villa Drive

St. Augustine, Fl. 32092

904-501-0488

Mary E. Missen 5780