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DOCUMENT NO. 10149.07		
DISTRIBUTION:		

Katie Ely

060253

**From:** Bart Fletcher  
**Sent:** Monday, September 21, 2009 11:35 AM  
**To:** 'rdbcberia@gmail.com'  
**Subject:** FW: Request No. 887805C and Docket No. 060253 - Utilities, Inc. of Florida  
**Attachments:** 07-0505.ord.doc

Dear Mr. Bergman:

Thank you for your recent correspondence regarding Utilities, Inc. of Florida (UIF or Utility) approved rate increase. I have placed your e-mail and this response on the correspondence side of the docket file for Docket No. 060253-WS.

In your e-mail, you had inquired about a large increase granted to UIF in 2007. First, let me begin by letting you know that we understand that it is never pleasant to experience an increase in rates. During these difficult economic times, any increase in your utility bill creates more of a hardship. If it had been possible to prevent an increase in rates, I am certain that our Commissioners would have voted to do so. However, the Commission had to follow the laws that have been passed by the Legislature that dictate how rate cases like the 2006 rate case for UIF have to be handled. Basically, these laws require the Commission to calculate rates that will let a utility cover its prudently incurred operating costs and allow an opportunity to earn fair rate of return on its rate base (or investment level) that has been devoted to public use and deemed prudent by the Commission.

As set forth in Section 367.081(2)(a)1., the Commission has the responsibility to establish rates that are just, reasonable, compensatory and, not unfairly discriminatory. The rates are to include a fair return on the investment of the utility in property used and useful in the public service. The specific language of Section 367.081(2)(a)1. is as follows:

(2)(a)1. The commission shall, either upon request or upon its own motion, fix rates which are just, reasonable, compensatory, and not unfairly discriminatory. In every such proceeding, the commission shall consider the value and quality of the service and the cost of providing the service, which shall include, but not be limited to, debt interest; the requirements of the utility for working capital; maintenance, depreciation, tax, and operating expenses incurred in the operation of all property used and useful in the public service; and a fair return on the investment of the utility in property used and useful in the public service. However, the commission shall not allow the inclusion of contributions-in-aid-of-construction in the rate base of any utility during a rate proceeding, nor shall the commission impute prospective future contributions-in-aid-of-construction against the utility's investment in property used and useful in the public service; and accumulated depreciation on such contributions-in-aid-of-construction shall not be used to reduce the rate base, nor shall depreciation on such contributed assets be considered a cost of providing utility service.

The Commission staff scrutinized the Utility's request in great detail, including an examination of UIF's books and records since the Commission last established its rate base, responses to numerous data requests asking for additional support documentation, and field inspections of the Utility's water and wastewater facilities by staff engineers. This resulted in the Commission reducing the Utility's total requested rate base of approximately \$10.6 million by over \$2.9 million. The table below reflects the Utility's requested and the Commission-approved rate bases.

County	Utility Requested Rate Base	Commission Adjustment	Commission Approved Rate Base
Marion - Water	\$436,862	(\$103,663)	\$333,199
Marion - Wastewater	142,103	(33,887)	108,216
Orange - Water	202,342	(106,791)	95,551

9/21/2009

Pasco - Water	2,578,801	(688,542)	1,890,259
Pasco - Wastewater	1,207,655	(470,475)	737,180
Pinellas - Water	359,371	(77,319)	282,052
Seminole - Water	2,855,908	(722,991)	2,132,917
Seminole - Wastewater	<u>2,853,694</u>	<u>(710,864)</u>	<u>2,142,830</u>
Total	<u>\$10,636,736</u>	<u>(\$2,914,532)</u>	<u>\$7,722,204</u>

In addition, UIF's requested and Commission-approved overall rate of returns are reflected in the following table.

County	Utility Requested Overall Return	Commission Adjustment	Commission Approved Overall Return
Marion - Water	7.39%	(0.49%)	6.90%
Marion - Wastewater	7.39%	(0.49%)	6.90%
Orange - Water	7.86%	(0.99%)	6.87%
Pasco - Water	7.69%	(0.53%)	7.16%
Pasco - Wastewater	7.69%	(0.53%)	7.16%
Pinellas - Water	7.69%	(0.38%)	7.31%
Seminole - Water	7.71%	(0.43%)	7.28%
Seminole - Wastewater	7.71%	(0.43%)	7.28%

However, the remainder of the Utility's request was found to be necessary to provide safe and reliable service to its customers. I have attached a Word file containing the Commission's order granting the 2007 rate increase for UIF.

I hope you found this information helpful. While it is unfortunate that rates had to be increased, it was unavoidable given the circumstances surrounding the case. If you have any questions or concerns please call me at (850) 413-7017, or you can call the Commission's toll free number at 1-800-342-3552.

Sincerely,

Bart Fletcher  
 Division of Economic Regulation  
 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, Florida 32399-0850  
 Telephone: (850) 413-7017  
 Fax: (850) 413-7018  
[Bart.Fletcher@psc.state.fl.us](mailto:Bart.Fletcher@psc.state.fl.us)

-----Original Message-----

From: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us) [<mailto:contact@psc.state.fl.us>]  
 Sent: Saturday, September 12, 2009 9:05 AM  
 To: Webmaster  
 Subject: My contact

Contact from a Web user

Contact Information:  
 Name: richard bergman  
 Company:  
 Primary Phone: 813-779-6172  
 Secondary Phone:  
 Email: [rdbcyperia@gmail.com](mailto:rdbcyperia@gmail.com)

Response requested? Yes

9/21/2009

CC Sent? No

Comments:

Just a comment regarding allegations of corruption by this agency.

A massive Water Rate Increase was approved in full at Forest Lakes Estates in Zephyrhills for the Chicago based operation of Utilities, Inc Was your organization behind this?

Katie Ely

060253

**From:** Ellen Plendl  
**Sent:** Friday, March 06, 2009 1:14 PM  
**To:** Kimberley Pena  
**Cc:** Katie Ely  
**Subject:** email

**Attachments:** FW: Utilities Inc Docket No.080005-WS; RE: Utilities Inc Docket No.080005-WS



FW: Utilities Inc RE: Utilities Inc  
Docket No.08...Docket No.08...  
Docket 060253-WS and 080005-WS

See emails attached and response.

FPSC, CLK - CORRESPONDENCE  
Administrative Parties ~~Consumer~~  
DOCUMENT NO. 1049-07  
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**Katie Ely**

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**From:** Governor Charlie Crist [Charlie.Crist@eog.myflorida.com]  
**Sent:** Friday, March 06, 2009 10:40 AM  
**To:** Ellen Plendl  
**Subject:** FW: Utilities Inc Docket No.080005-WS

-----Original Message-----

**From:** Lenny & Cathy [mailto:lsandcs521@att.net]  
**Sent:** Thursday, March 05, 2009 7:10 PM  
**To:** Governor Charlie Crist  
**Cc:** Atty General Bill McCollum; Congressman John L. Mica; Plakon, Scott; Seminole Board of County Commissioners; CONSTANTINE, LEE.S22  
**Subject:** Utilities Inc Docket No.080005-WS

Dear Governor Crist,

**Subject:** Utilities Inc Rate Increase Requested, Under Section 367.0814 **Docket No.080005-WS.**

WHERE DOES IT END? This may be an unusual way of starting, but it happens to be the first and the last question I will ask you in this e-mail.

In order to bring you up to date I have a brief recap; Two year ago on February 19, 2007 my wife and I attended a meeting presented by the FPSC for the customers of Utilities Inc in reference to their Rate Increase Requested under Docket No. 060253-WS. There were only staff members in attendance, which in itself sent a negative message to all who were there. When we left the meeting we were more disheartened about the way the system works than when we arrived.

I was given a booklet at the meeting titled, Inside the FLORIDA PSC 2007. On page 8 in the section titled "Maintaining the Balance", this line was in the paragraph; "The commissioners must balance the needs of the utility and its shareholders with the needs of consumers". I find that particularly disturbing, because the Oath Of Offices that was taken by all the Commissioners puts the Consumer First, not the needs of the utility and its shareholders. Another line referred to Section 364.01(4), F.S deals with the advantage or disadvantage of Telephone Companies. Unlike consumers looking for a phone company, we have no selection of which Water Company to pick from, to put it bluntly, "were screwed".

I am not aware if you personally or one of your staff members have ever looked into Utilities, Inc and their Parent company, AIG Global Investment Group. (This company was worth over \$538 billion dollars in 2007.) In CFO Magazine February 2007 there is an article titled Water for Profit. This article explains plans to raise the value of water. One line from the article, "With a seemingly endless stream of available "tuck-in" acquisitions and investor-friendly regulators, water companies like Aqua America and American Water are riding the crest of a wave that shows no sign of crashing". Now the FPSC is letting Utilities Inc ride the same wave. Now our government is giving AIG millions as part of the bailout, FOR WHAT?

As a point of interest and information for you, On **January the 8<sup>th</sup> 07 on the Utilities Inc** announced the appointment of a new **Executives John Williams**, as the Director of Governmental Affairs. **(HIS BIO)** "He brings with him more than thirty years of experience in the regulation of water and wastewater utilities at the Florida Commission. He was a Senior Analyst in the Florida Public Service

3/9/2009

Commission's Office of Strategic Analysis and Governmental Affairs. He has testified and made recommendations in hundreds of utility cases and was responsible for the Public Service Commission's water legislative program. Williams has frequently made presentations on behalf of the Commission at the Florida Legislature. **ALL OF THESE YEARS THERE HAS BEEN A FOX IN THE HEN HOUSE, Shame on the State of Florida Lawmakers that have been completely unaware of this fact.**

**This has clearly been a Conflict of Interest for years! It needs to be fixed!**

In 07 the FPSC has granted them a 50%+ increase as an interim, Utilities Inc wants 90% increase. In Seminole County alone they want 40% for water and 50% for wastewater. The total package for all the counties comes to over \$3 million dollars. When I asked the Engineer who was at the meeting about the Calcium that is in the water, he said, "that the facility on Weathersfield Avenue has **No Purification System** and that they just filter the big particulates out". Nothing has changed in the quality of the water in over 36 years that I have been living here. The only improvement I have seen is the new office building that went up a few years ago, which certainly has nothing to do with the quality of the water.

**Now they want more money, for what?** In the letter I just received a few days ago they are asking for a total of almost 11% this time, for water and wastewater in Seminole County alone, I am almost positive that all the other counties have received letters as well.

Florida has 18,251,243 million senior citizens age 65 and over (of which I am one). That's 17 percent of the state's population. There are over 45.865 thousand seniors just living in Seminole County Florida. How do you think another increase in their water bill will affect those seniors that have Utilities Inc? As it stands now there are many seniors that have resorted to eating cat food just to be able the keep their power on. Is the Florida Public Service Commission looking for the same thing to happen to everyone that is on a fixed or low income in Seminole County? Where is the money supposed to come from? Social Security may give a few % increases, we don't have a commission that we can go to and ask for more money.

Governor Bush appointed and trusted you by the Oath of Office to look FIRST after the welfare of the people. If you allow these increases to go through you will have betrayed a trust he placed in you.

This Board of the Florida Public Service Commission needs to be replaced with people that have the interest of the people in the state of Florida first not the stockholders of a billion dollar company. Years ago Paula Hawkins was one of the key politicians that was responsible for putting this, what I call, "Auto Increase Upon Request Statue" into place, hopefully it will take another politician to fix it.

And so my last question, **WHERE DOES IT END? - - I HOPE WITH YOU**

Sincerely

**Lenny Salvo**

407-299-9151

[LSandCS521@att.net](mailto:LSandCS521@att.net)

**Katie Ely**

---

**From:** Ellen Plendl  
**Sent:** Friday, March 06, 2009 1:10 PM  
**To:** 'lsandcs521@att.net'  
**Subject:** RE: Utilities Inc Docket No.080005-WS

Mr. Lenny Salvo  
lsandcs521@att.net

Dear Mr. Salvo:

The Governor's office forwarded a copy of your email regarding Utilities, Incorporated (Utilities, Inc.) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC.

You expressed a concern about Utilities, Inc.'s application for an increase in water and wastewater rates in Seminole county. We appreciate your comments regarding the petition and will add your email to Docket No. 060253-WS.

If you have any questions or concerns please call me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl  
Regulatory Specialist  
Florida Public Service Commission  
Division of Service, Safety, & Consumer Assistance  
1-800-342-3552 (phone)  
1-800-511-0809 (fax)

Doclet 06022 WS

MEL MARTINEZ  
FLORIDA  
(202) 224-3041

COMMITTEES:  
ARMED SERVICES  
BANKING  
ENERGY AND NATURAL RESOURCES

# United States Senate

WASHINGTON, DC 20510-0906

July 17, 2007

RECEIVED  
AUG 11 11 19 AM '07  
U.S. SENATE  
WASHINGTON

Mr. Angelo F. Zuconi  
11724 Holly Ann Drive  
New Port Richey, Florida 34654

ORIGINAL

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 Administrative  Parties  Consumer  
DOCUMENT NO. 10149-07  
DISTRIBUTION: \_\_\_\_\_

Dear Mr. Zuconi:

Thank you for contacting my office for assistance regarding the Florida Public Service Commission. While I welcome the opportunity to be of assistance, it is a long-standing tradition and courtesy to direct any matter that is not under the jurisdiction of the federal government to the appropriate state government official for investigation.

Consequently, I have forwarded your letter to your state representative requesting that your matter be given due consideration. You may wish to contact your state government official directly at:

The Honorable Charlie Crist  
Executive Office of the Governor  
The Capitol PL-05  
400 South Monroe Street  
Tallahassee, Florida 32399  
850-488-4441

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR 1
- GCL 1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

Thank you for bringing this matter to my attention. I hope that it may be quickly resolved to your satisfaction.

Sincerely,

Mel Martinez  
United States Senator

MM/ja

cc: The Honorable Charlie Crist, Executive Office of the Governor

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AUG 08 2007

Florida Public Service Commission  
Director of BCS

OFFICE OF THE CLERK  
U.S. SENATE  
AUG 11 11 19 AM '07

RECEIVED  
07 JUL 10 AM 4:00  
SENATOR MARTINEZ-ORLANDO  
11724 Holly Ann Drive  
New Port Richey, Florida 34654

Mel Martinez  
Landmark Center 1  
315 East Robinson St., Suite 475  
Orlando, Fl. 32801

Attention Senator Martinez:

I would like to introduce myself as a senior citizen living in Pasco County, Fla. For the past 23 + years. I have seen many changes living in Fla., first home in Meadow Oaks for 18 yea, and now in Summertree for the past 5+ years.

My reason for writing to you is regarding our critical water problem. We are supplied water by Utilities of Florida, a division of AIG. It seems they are asking everyone in Summertree for an increase. Their claim is money is needed to update their facilities. The PS Commission is in the process (see enclosed letter) of negotiating an increase for them.

The problem I see is there are a multitude of unlicensed wells. Just recently 55 wells in a one mile radius have seepage of sodium chloride. The piping is old and leaking, the equipment is vintage and the recovery plants inadequate. .

I am enclosing numerous papers of our water problems, which I hope you will read. I strongly believe that all water should be controlled by our state

Disgusted Veteran in Florida;  
Angelo F. Zucconi

*Angelo F. Zucconi*

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AUG 08 2007

Florida Department of  
Natural Resources

17263-08

**CUSTOMERS OF UTILITIES, INC. OF FLORIDA  
SUMMERTREE WATER SYSTEM  
IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**

Test Results Show Total Trihalomethane Level  
Above Drinking Water Standards

The purpose of this notice is to inform you that the water system serving the Summertree community exceeded a drinking water standard resulting in a violation of the Disinfection Byproducts Rule. Although this condition is not an emergency, as our customer you have a right to know what occurred and what we are doing to correct this situation.

Utilities, Inc. of Florida routinely monitors for the presence of drinking water contaminants. Where disinfection is used in the treatment of drinking water, disinfectants combine with organic and inorganic matter naturally present in our aquifer to form chemicals called disinfection byproducts (DBP). The U.S. Environmental Protection Agency (USEPA) and the Florida Department of Environmental Protection (FDEP) set standards for controlling the levels of disinfectants and DBPs in drinking water, including Total Trihalomethanes (TTHM) and the sum of five Haloacetic Acids (HAA5). The standard, or maximum contaminant level (MCL), for TTHMs is 80 parts per billion (ppb) and for HAA5 is 60 parts ppb, expressed as a running annual average. Based on quarterly monitoring results to date, the running annual average for TTHM is 97 ppb and for HAA5 it is 78 ppb.

SAMPLE DATE	TTHM (ppb)		HAA5 (ppb)	
First Quarter, 2006 (2/13/06)	114	91	134	73
Second Quarter 2006 (5/01/06)	94	89	394	102
Third Quarter 2006 (7/5/06)	1-	79	224	85
Fourth Quarter 2006 (10/2/06)	484	128	76	53
<b>RUNNING ANNUAL AVERAGE</b>	174	<b>97</b>	184	<b>78</b>

**What should I do?**

You do not need to use an alternative water supply (e.g., bottled water) or water filter. However, if you have specific health concerns, please consult your doctor.

**What does this mean?**

This is not an immediate or acute risk. If it was an immediate risk, you would have been notified immediately. A short-term exposure to TTHMs will not result in any adverse health effects according to EPA-funded research studies completed to date. However, some people who drink water containing TTHMs in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous system and may have an increased risk of getting cancer. Some people who drink water containing HAA5 in excess of the MCL over many years may have an increased risk of getting cancer.

**What is being done?**

A Professional Engineer was retained by Utilities, Inc. of Florida to analyze the specific issues causing elevated TTHM and HAA5 levels. That analysis has been completed. Utilities, Inc. of Florida has submitted plans and specifications to FDEP to change the disinfection

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AUG 08 2007  
Florida Public Service Commission  
REGISTRATION

**CUSTOMERS OF UTILITIES, INC. OF FLORIDA  
SUMMERTREE WATER SYSTEM  
IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**

**RECEIVED**

AUG 08 2007

Test Results Show Total Trihalomethane Level  
Above Drinking Water Standards

Florida Department of Environmental Protection  
FDEP

The purpose of this notice is to inform you that the water system serving the Summertree community exceeded a drinking water standard resulting in a violation of the Disinfection Byproducts Rule. Although this condition is not an emergency, as our customer you have a right to know what occurred and what we are doing to correct this situation.

Utilities, Inc. of Florida routinely monitors for the presence of drinking water contaminants. Where disinfection is used in the treatment of drinking water, disinfectants combine with organic and inorganic matter naturally present in our aquifer to form chemicals called disinfection byproducts (DBP). The U.S. Environmental Protection Agency (USEPA) and the Florida Department of Environmental Protection (FDEP) set standards for controlling the levels of disinfectants and DBPs in drinking water, including Total Trihalomethanes (TTHM) and the sum of five Haloacetic Acids (HAA5). The standard, or maximum contaminant level (MCL), for TTHMs is 80 parts per billion (ppb) and for HAA5 is 60 parts ppb, expressed as a running annual average. Based on quarterly monitoring results to date, the running annual average for TTHM is 90 ppb and for HAA5 it is 81 ppb.

<b>SAMPLE DATE</b>	<b>TTHM (ppb)</b>	<b>HAA5 (ppb)</b>
Fourth Quarter, 2005 (10/11/05)	102	64
First Quarter, 2006 (2/13/06)	91	73
Second Quarter 2006 (5/01/06)	89	102
Third Quarter 2006 (7/5/06)	79	85
<b>RUNNING ANNUAL AVERAGE</b>	<b>90</b>	<b>81</b>

**What should I do?**

You do not need to use an alternative water supply (e.g., bottled water) or water filter. However, if you have specific health concerns, please consult your doctor.

**What does this mean?**

This is not an immediate or acute risk. If it was an immediate risk, you would have been notified immediately. A short-term exposure to TTHMs will not result in any adverse health effects according to EPA-funded research studies completed to date. However, some people who drink water containing TTHMs in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous system and may have an increased risk of getting cancer. Some people who drink water containing HAA5 in excess of the MCL over many years may have an increased risk of getting cancer.

**What is being done?**

A Professional Engineer was retained by Utilities, Inc. of Florida to analyze the specific issues causing elevated TTHM and HAA5 levels. That analysis has been completed. Utilities, Inc. of Florida has submitted plans and specifications to FDEP to change the disinfection process from free chlorine to chloramination. This change in the disinfection process is

**CUSTOMERS OF UTILITIES, INC. OF FLORIDA  
SUMMERTREE WATER SYSTEM  
IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**

RECEIVED

AUG 08 2007

Test Results Show Total Trihalomethane Level  
Above Drinking Water Standards

Florida Department of Environmental Protection  
7000 Bay Blvd  
Tallahassee, FL 32309

The purpose of this notice is to inform you that the water system serving the Summertree community exceeded a drinking water standard resulting in a violation of the Disinfection Byproducts Rule. Although this condition is not an emergency, as our customer you have a right to know what occurred and what we are doing to correct this situation.

Utilities, Inc. of Florida routinely monitors for the presence of drinking water contaminants. Where disinfection is used in the treatment of drinking water, disinfectants combine with organic and inorganic matter naturally present in our aquifer to form chemicals called disinfection byproducts (DBP). The U.S. Environmental Protection Agency (USEPA) and the Florida Department of Environmental Protection (FDEP) set standards for controlling the levels of disinfectants and DBPs in drinking water, including Total Trihalomethanes (TTHM) and the sum of five Haloacetic Acids (HAA5). The standard, or maximum contaminant level (MCL), for TTHMs is 80 parts per billion (ppb) and for HAA5 is 60 parts ppb, expressed as a running annual average. Based on quarterly monitoring results to date, the running annual average for TTHM is 94 ppb and for HAA5 it is 87 ppb.

<b>SAMPLE DATE</b>	<b>TTHM (ppb)</b>	<b>HAA5 (ppb)</b>
Second Quarter 2006 (5/01/06)	89	102
Third Quarter 2006 (7/5/06)	79	85
Fourth Quarter 2006 (10/2/06)	128	53
First Quarter 2007 (4/4/07)	79	106
<b>RUNNING ANNUAL AVERAGE</b>	<b>94</b>	<b>87</b>

**What should I do?**

You do not need to use an alternative water supply (e.g., bottled water) or water filter. However, if you have specific health concerns, please consult your doctor.

**What does this mean?**

This is not an immediate or acute risk. If it was an immediate risk, you would have been notified immediately. A short-term exposure to TTHMs will not result in any adverse health effects according to EPA-funded research studies completed to date. However, some people who drink water containing TTHMs in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous system and may have an increased risk of getting cancer. Some people who drink water containing HAA5 in excess of the MCL over many years may have an increased risk of getting cancer.

**What is being done?**

In March, the Utility completed the first phase of a change in the disinfection process from free chlorine to chloramination. In Phase 1, the chlorine gas system was replaced with a liquid sodium hypochlorite system. This eliminated the need to handle and store chlorine gas. In Phase 2, which will be completed in April, the Utility will begin adding ammonia to



## 2006 Annual Drinking Water Quality Report

Utilities, Inc. of Florida

Summertree System (PWS ID # 6511423)

We're very pleased to provide you with this year's Annual Water Quality Report. We want to keep you informed about the water and services we have delivered to you over the past year. Our goal is and always has been, to provide to you a clean and dependable supply of drinking water. Our water source is the groundwater from wells drilled approximately 313 to 338 feet deep into the Floridan Aquifer and is chlorinated for disinfection purposes.

### Source Water Assessment Plan

The Department of Environmental Protection (FDEP) performed a Source Water Assessment on our system in 2004, and a search of the data sources indicated no potential sources of contamination near our wells. The assessment results are available on the FDEP Source Water Assessment and Protection Program website at [www.dep.state.fl.us/swapp](http://www.dep.state.fl.us/swapp).

- *This report shows our water quality results and what they mean.*

If you have any questions about this report or concerning your water utility, please contact Scotty Haws at (407) 869-1919, or (800) 272-1919 if outside the greater Orlando area.

Utilities, Inc. of Florida routinely monitors for constituents in your drinking water according to Federal and State laws, rules, and regulations. Except where indicated otherwise, this report is based on the results of our monitoring for the period of January 1<sup>st</sup> to December 31<sup>st</sup>, 2006. As authorized and approved by EPA, the State has reduced monitoring requirements for certain contaminants to less often than once per year because the concentrations of these contaminants are not expected to vary significantly from year to year. Some of our data [e.g., for organic contaminants], though representative, is more than one year old. Data obtained before January 1, 2006, and presented in this report are from the most recent testing done in accordance with the laws, rules and regulations.

*In the table below you will find terms and abbreviations you might not be familiar with. To help you better understand these terms we've provided the following definitions:*

*Maximum Contaminant Level or MCL: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.*

*Maximum Contaminant Level Goal or MCLG: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.*

*Maximum residual disinfectant level or MRDL: The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.*

*Maximum residual disinfectant level goal or MRDLG: The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.*

*Action Level (AL): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.*

*"N/A" means not applicable, does not apply.*

*"ND" means not detected and indicates that the substance was not found by laboratory analysis.*

*Parts per million (ppm) or Milligrams per liter (mg/l) – one part by weight of analyte to 1 million parts by weight of the water sample.*

*Parts per billion (ppb) or Micrograms per liter (µg/l) – one part by weight of analyte to 1 billion parts by weight of the water sample.*

*Picocurie per liter (pCi/L) - measure of the radioactivity in water.*

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MAY 08 2007

Florida Public Utility Commission  
REGISTRATION DIVISION

Contaminant and Unit of Measurement	Dates of sampling (mo./yr.)	MCL Violation Y/N	Highest Result	Range of Results	MCLG	MCL	Likely Source of Contamination
<b>Secondary Contaminants</b>							
Color (color units)	2/06, 4/06	Y	18	0-18	N/A	15	Natural occurrence from soil leaching
Total Dissolved Solids (ppm)	Quarterly	Y	900	250-900	N/A	500	Natural occurrence from soil leaching

The Environmental Protection Agency requires monitoring of over 80 drinking water contaminants. Those contaminants listed in the tables above are the only contaminants detected in your drinking water.

*We constantly monitor for various contaminants in the water supply to meet all regulatory requirements. Our water system was in violation of federal and state water quality standards for arsenic in March 2006. The levels of arsenic are shown in the Test Results Table. All subsequent sampling results for arsenic have been well below the maximum level allowed. Some people who drink water containing arsenic in excess of the MCL over many years could experience skin damage or problems with their circulatory system, and may have an increased risk of getting cancer.*

*In 2006, our water system was in violation of federal and state water quality standards for Haloacetic acids (five) (HAA5). Some people who drink water containing haloacetic acids in excess of the MCL over many years may have an increased risk of getting cancer. As a result, the State has required our system to begin monitoring for this contaminant quarterly.*

*In 2006, our water system was in violation of federal and state water quality standards for TTHMs (Total Trihalomethanes). Some people who drink water containing trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous systems, and may have an increased risk of getting cancer. As a result, the State has required our system to begin monitoring for this contaminant quarterly.*

*A Professional Engineer was retained by Utilities, Inc. of Florida to analyze the specific issues causing elevated TTHM and HAA5 levels. Utilities, Inc. of Florida is in the process of changing the disinfection process from free chlorine to chloramination. This change in the disinfection process is designed to prevent the formation of TTHMs and reduce the HAA5 levels in the water distribution system.*

*In 2006, our water system was in violation for color and total dissolved solids, which occur naturally from soil leaching. Presence of these secondary contaminants poses no risk to public health. Subsequent sampling results for color have been well below the MCL.*

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or human activity.

Contaminants that may be present in source water include:

- (A) *Microbial contaminants*, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- (B) *Inorganic contaminants*, such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- (C) *Pesticides and herbicides*, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- (D) *Organic chemical contaminants*, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems.
- (E) *Radioactive contaminants*, which can be naturally-occurring or the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. The Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

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MAR 08 2007

Florida Department of Health  
 Bureau of Water Management

# Pasco Times

tampabay.com

Sunday, July 1, 2007 PAN

## Salty wells will cost county

Tests show unhealthy levels of sodium and chloride near Hudson's wastewater plant.

BY DAVID DECAMP  
Times Staff Writer

HUDSON — About five months ago, a crew came to Marilyn Hutchinson's 10-acre homestead. They wanted to test the water.

For what? She did not fully learn until a public meeting Thursday night.

That's when Pasco officials revealed the latest breakdown of the county's troubled sewage system — one that will cost utility customers an unexpected

\$300,000 to fix.

Tests found high levels of sodium and chloride have seeped into the water table near the county's wastewater treatment plant in Hudson. As many as 55 homeowners' wells could be affected.

Together, sodium and chloride form table salt — hardly a noxious substance, county health officials say. But excessive levels have been linked to health problems such as high blood pressure, according to various health



Pasco County Commissioner Jack Mariano asked during a meeting if testing was a goodwill project.

agencies.

"It's just like too much salt in your diet," said Deanna Krautner, spokeswoman for the Pasco County Health Department.

The problem is serious enough that the Florida Department of Environmental Protection is requiring the county to offer » See WATER, 3



STEPHEN J. CODDINGTON | Times

Jan and Barbara Burnside are taking the offer for a free water utility hookup. About 55 households may have tainted wells.

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JUL 08 2007

Florida

# In search of plentiful water for future

As part of an alternative water supply project, Oldsmar drills to find space for brine disposal.

BY TERRI BRYCE REEVES  
Times Correspondent

**OLDSMAR** — If you've spotted a 100-foot-tall rig at the city's water reclamation facility, know they aren't drilling for oil or water, but for something else very precious nonetheless.

Empty space.

Youngquist Brothers, a Fort Myers-based drilling company, is boring deep into the earth — possibly as far as 3,500 feet — to find cavernous areas where a salty brine can be safely disposed of, preventing it from seeping into fresh groundwater or environmentally sensitive areas such as Tampa Bay.

It's all part of the city's alternative water supply project — a proposed reverse-osmosis treatment plant that would turn brackish groundwater into clean drinking water.

The system removes salts and other minerals from the brackish water. To do that, however, the city must have a place to dispose of the brine, or concentrate.

Thus, the exploratory well.

Tuesday, a team of geologists and engineers met with the city staff to detail its progress since drilling began about six weeks ago. To demonstrate its findings, the team showed a pre-recorded video taken with a lighted camera that scoped deep down into the well, currently about 750 feet deep.

"The preliminary results are consistent with what we expected to see," said Tim Curran, principal engineer for Boyle Engineering Corp., which is overseeing the project. "The ability to dispose of a byproduct tends to make or break a reverse-osmosis water supply program. All expectations are that this is going to work."



Photo by Terri Bryce Reeves

**A 100-foot-tall rig at the city's water reclamation facility is drilling for potential injection zones where salty brine can be safely disposed. The exploration well brings Oldsmar one step closer to a proposed reverse-osmosis facility that would turn brackish groundwater into drinking water.**

The team reported it was particularly pleased with the Avon Park rock formation found at about 650 feet, which tests showed had dense limestone, dolomite and clay formations,

plus some Swiss-cheese-like caverns — perfect for containment.

The brackish source water runs between 70 to 200 feet deep. The team said that for every 100 gallons of source water, 75 gal-

lons will be turned into potable water and 25 gallons will be byproduct.

"If this tests out well, like we think it will, we'll come back later and convert it (the exploratory well) to an injection well," Curran said.

The next step?

Drilling the production wells, likely to take place in early 2008. Bidding and construction of the plant should begin in 2009, with completion by 2010.

Currently, the city purchases about 1.53-million gallons of potable water per day from Pinellas County. Having a plant of its own will accommodate future growth of the city and add quality drinking water capacity to declining regional supplies, staffers said.

The future plant, with an estimated capital cost of \$16.6-million, is permitted to produce an annual average of 2-million gallons a day.

But with finances for cities statewide getting tighter, could it be one big pipe dream?

Jeb Bush and Charlie Crist both used the gubernatorial line-item veto to eliminate state funding for the project. Still the city's staff remains optimistic.

"The city is working on a plan to fund it themselves through Penny for Pinellas and operating revenue," said John Mulvihill, Oldsmar's public works director. "Of course, each step is up for approval by the council, but they all seem in agreement that this should be done, assuming all regulatory issues are addressed.

"And we're always looking for more funding."

Terri Bryce Reeves can be reached at [trees@tampabay.rr.com](mailto:trees@tampabay.rr.com).

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AUG 2007

» WATER continued from 3

# County offering free home

## Water testing in Hudson

Tests within a 1-mile radius of the Hudson Wastewater Treatment Plant showed excessive levels of sodium and chloride contaminating the drinking water in some locations.

The water is considered contaminated if it contains more than 250 milligrams of chloride or more than 160 milligrams of sodium per liter, according to an order by Florida Department of Environmental Protection.

Well	Chloride	Sodium
Home 1	252	200
Home 2	195	121

### Test monitoring wells

WS-2	179	113
WS-3	62.5	42.2
WS-4	475	308
WS-5	156	82.7
WS-6	56.6	44.4
WS-7	149	115
WS-8	372	256
WS-9	106	61.7
WS-10	6.61	9.87
WS-11	229	134
WS-12	109	59.4
WS-13	89.5	54
WS-14	124	81.2
WS-15	133	90.7

### Plant and pond test wells and soil borings

HD-7F	105	58.4
HD-8F	313	180
HD-9F	332	199
HD-10F	356	208
HD-12F	438	270
HTB-1	205	190
HTB-2	356	256
HTB-3	331	219

Sources: Pasco County utilities and OORE Property Sciences

central water service to those homeowners. The county's utility customers would shoulder the \$300,000 cost.

"Pasco County should proceed as quickly as possible in providing drinking water to residents according to an April report from a state groundwater official.

That level of urgency was conveyed to the homeowners who gathered Thursday night.

Your water's probably fine," Bruce Kennedy, assistant county administrator for utilities, told the group. "Out of an abundance of caution, I guess, we're being proactive."

Residents pushed for more clarity. What were the test scores? They were on the margin handed out. How did this compare about? An order from the state.

County Commissioner Jim Mariano suggested by question another reason:

"Is this a goodwill project?" Mariano nudged.

Not quite.



The sodium and chloride likely washed in from the Gulf of Mexico, then seeped into aging sewer lines along Pasco coast.

The salty sewage was then piped to the Hudson wastewater treatment plant located in a rural pocket near Housley Avenue east of U.S. 19. The sewage was treated for all kinds of contaminants — but not sodium or chloride.

Still laced with those elements, the treated wastewater

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 08 2007  
 Florida Public Utilities Commission



# Hookups to its water lines

went into holding ponds where it percolated back into the ground. The sodium and chloride trickled down, too, appearing in the water supply at levels exceeding Florida's standards, according to test results provided by the county.

Of 24 wells and soil borings tested from April 2006 to January 2007, eight exceeded the state's chloride limits, including one by 90 percent. Ten tests exceeded sodium standards, including one by 92.5 percent.

The tests were done within a 1-mile radius of the Hudson treatment plant. The highest levels were found closest to the treatment plant and the ponds, although one residential well exceeded standards for both elements.

A test near Hutchinson's home revealed high contamination levels. She sees no alternative but to connect to county water and start paying a monthly bill for something she used to draw from her own well.

"I don't have a choice," Hutchinson said. "What am I going to do? I'm going to have to pay."

By linking to county water, customers will pay an average bill of \$20 to \$25 each month. The connection is not mandatory, although the county's offer to pay the connection fee is for a limited time. If residents wait, they could pay \$1,800 or more to tie into county water months from now.

Hutchinson said it's unfair

that she must pay for water service she now needs because of contamination caused by someone else — a point echoed by neighbors in Gopher Hills and Indian Oaks.

"We shouldn't have to pay for it," said Barb Burnside, whose husband Jan noted he started taking medicine for high blood pressure last year.

A recent test also showed bacteria in her well, they said, giving them "no choice but to do it."

•••

The testing around the Hudson plant stemmed from a state order dealing with a slew of Pasco utility problems.

The state fined Pasco \$359,000 last fall for a litany of violations, including expanding a wastewater plant without a permit; improperly discharging treated wastewater; and using a secret pipe to send stormwater and partially treated wastewater to a tributary of a major drinking water source, the Hillsborough River.

That figure was negotiated down from a threatened \$1.8-million fine, which the state reduced because the county agreed to do \$2.7-million in utility improvements.

The water connections for these 55 Hudson households were not included in that figure. Kennedy said he had been "optimistic this probably wasn't as bad and we wouldn't have to do it."

But the state order required Pasco to test the drinking

water near the Hudson plant for sodium and chloride anyway. When the results neared or exceeded state limits, the county agreed to offer the neighbors free hookups to county water lines.

The state has not filed paperwork directly saying the county caused the problem, but the county has filed reports accepting responsibility to do the hookups, according to DEP documents and agency spokeswoman Pamala Vazquez.

However, Kennedy told residents the county could have challenged the demand to provide central water by arguing Pasco did not cause the pollution.

That's because the sodium and chloride originated in coastal sewer lines, such as at Leisure Beach, Kennedy said. The salt may have also come from businesses and private utilities. According to a June 15 letter, the state has asked Lindrick Service Corp. and Hudson Utilities to explain any role they might have had.

Pasco no longer sends the coastal sewage to the Hudson plant. In five or six years, he added, the county intends to shut it down and send the sewage to an expanded plant in Shady Hills.

"Even if we don't do anything," Kennedy said of the sodium and chloride, "it will dissipate naturally."

David DeCamp can be reached at (727) 869-6232 or [ddecamp@sptimes.com](mailto:ddecamp@sptimes.com).

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JUL 08 2007

Florida Department of Environmental Protection

COMMISSIONERS:  
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MATTHEW M. CARTER II  
KATRINA J. MCMURRIAN

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

RECEIVED PSC  
07 APR 17 AM 9:40

COMMISSION  
CLERK

## Public Service Commission

April 16, 2007

Mr. Joseph Maulucci  
2542 Flintwood Drive  
Holiday, Florida 34690

**RE: Docket No. 060253-WS, Application for rate increase in Pasco/Pinellas County by Utilities Inc. of Florida**

Dear Mr. Maulucci:

Thank you for your recent correspondence in which you expressed concerns regarding a rate increase requested by Utilities Inc. of Florida (Utilities Inc.) To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

I am glad that you took the opportunity to speak at the customer meeting held in New Port Richey on March 6, 2007. Customer input is important when evaluating the merits of a rate case.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and, the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the company as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed for recovery from the ratepayers.

Utilities Inc.'s rate case is being processed in accordance with the Commission's Proposed Agency Action (PAA) procedure. Under this procedure, staff performs a thorough analysis and solicits customer comments for consideration. After all relevant information has been analyzed, staff prepares a recommendation that is presented to the Commission for action at a formal public forum known as the Commission's Agenda Conference. This process is less formal and less expensive than the traditional rate making process that requires the Commission to hold an evidentiary hearing on the utility's request for rate relief.

With respect to Utilities Inc.'s case, the staff recommendation was submitted on April 12, 2007 and is scheduled to be heard by the Commissioners at the April 24, 2007 Agenda Conference. Once the Commissioners vote on the staff recommendation, a PAA Order will be

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Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

Letter to Mr. Maulucci  
Page 2  
April 16, 2007

issued within 20 days. After the PAA Order is issued, any substantially affected person may protest the order within 21 days. If there is no protest of the PAA Order, the Order becomes final.

I have included a copy of staff's recommendation. If you look on pages 122 and 123, you will see the water and wastewater rates that staff has proposed for customers served by Utilities Inc. of Florida in Pasco County. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6642 or e-mail me at [cbulecza@psc.state.fl.us](mailto:cbulecza@psc.state.fl.us).

Sincerely,



Cheryl Bulecza-Banks  
Chief, Bureau of Rate Filings,  
Surveillance, Finance and Tax

(without enclosure)

cc: Division of the Commission Clerk and Administrative Services  
Division of Economic Regulation (Devlin, Willis, Kaproth, Romig)  
Martin S. Friedman, Esq. (Counsel for Utilities Inc. of Florida)



# ORIGINAL

Application for a Rate Case in Pasco/Pinellas Counties by  
**Utilities, Inc. of Florida**

DOCKET NO. 060253-WS

RECEIVED PSC

07 APR 11 AM 9:28

COMMISSION  
CLERK

Name



Mr Joseph R Maulucci

2542 Flintwood Dr

Holiday FL 34690-4038

Address:

If you want to let the Public Service Commission know how you feel about this case,  
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

## CONSUMER COMMENTS

I feel assaulted, You Can't Drink The  
Water - It Stinks - You have to use

Cleaners constantly, My New toilet 18 months  
old has a permanent stain at the water  
level that cannot be removed, and then

They want to raise the water rates! 5 years

ago I was averaging \$55<sup>00</sup> every 3 months, with

6 people living here, now its \$50<sup>00</sup> average

a month with just 2. I'm on disability

and get 2% to 3% increase every year. I

Feel an increase of what has been going

on is not substantiated or justified. I have

had 2 sewer stoppages that they told me I had to prove

was there. At MY Cost! Both were not my re-

sponsibility. They are Rude. My neighbor also had the

same problem. Joseph R. Maulucci 04-08-07



ORIGINAL

Application for a Rate Case in Pasco/Pinellas Counties by  
**Utilities, Inc. of Florida**

RECEIVED-PSC

DOCKET NO. 060253-WS

07 APR 11 AM 9:27

COMMISSION  
CLERK

Name Laurel A. Tyree  
Address 2516 Flintwood Drive  
Holiday, FL 34690

If you want to let the Public Service Commission know how you feel about this case,  
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.


Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

I spoke at the meeting in March 2007. I would like to reiterate the increase ~~requested~~ requested by Utilities Inc. would equal 160% in a 7 year time frame. Most senior citizens received a 28% increase in their benefits over the same time period. How are they to absorb yet another increase? I am a Pasco County School Teacher, I certainly cannot afford these continued increases, either!

Have we received exceptional quality of water and services since the increases? Absolutely NOT!  
The water is almost undrinkable. The smell alone is nauseating.

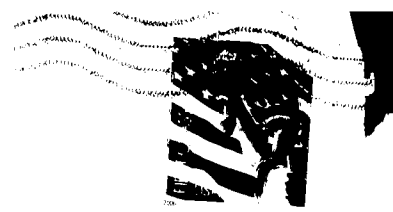
Please do not allow any further increases. We're not getting our money's worth now!

  
Laurel Tyree

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR 1
- GCL 1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

Laurie Tyree  
2516 Flintwood Dr  
Holiday, FL 34690

29 APR 07 PM 6 7



Florida Public Service Commission  
Division of the Commission Clerk and Administrative Services  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

32399-0850



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Fold Here

TAMPA, FL 336



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STATE OF FLORIDA



OFFICE OF THE GENERAL COUNSEL  
MICHAEL G. COOKE  
GENERAL COUNSEL  
(850) 413-6199

Public Service Commission

March 27, 2008

RECEIVED--FPSC  
08 MAR 27 PM 4:47  
COMMISSION  
CLERK

Rosalie Hannaford  
2536 Flintwood Drive  
Holiday, FL 34690

**Re: Docket No. 060253-WS - Application for increase in water and wastewater rates in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.**

Dear Ms. Hannaford:

Enclosed is a copy of the Staff Recommendation filed in this matter on March 27, 2008. The Commission is expected to consider this Recommendation at its April 8, 2008, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, in Tallahassee beginning at 9:30 a.m.

If you wish to attend, please arrive promptly at the beginning of the Agenda Conference, as we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6234.

Sincerely,

A handwritten signature in black ink that reads "Ralph R. Jaeger".

Ralph R. Jaeger  
Senior Attorney

RRJ:th

Enclosure

cc: Office of Commission Clerk (w/o attachment)

1/1/08

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(850) 413-6199

Public Service Commission

March 27, 2008

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CLERK

Honorable Senator Lee Constantine  
Attn: Sarah K. Hardy  
378 Centerpointe Circle, Suite 1268  
Altamonte Springs, FL 32701-3442

**Re: Docket No. 060253-WS - Application for increase in water and wastewater rates in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.**

Dear Senator Constantine:

Enclosed is a copy of the Staff Recommendation filed in this matter on March 27, 2008. The Commission is expected to consider this Recommendation at its April 8, 2008, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, in Tallahassee beginning at 9:30 a.m.

You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you do decide to attend and address the Commission, you may call either William Garner, the Chairman's aide, at 850-413-6034, or myself, to request a time certain for this matter to be considered. Also, if you have any questions, please feel free to call me at (850) 413-6234.

Sincerely,

A handwritten signature in cursive script that reads "Ralph R. Jaeger".

Ralph R. Jaeger  
Senior Attorney

RRJ:th

Enclosure

cc: Office of Commission Clerk (w/o attachment)

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OFFICE OF THE GENERAL COUNSEL  
MICHAEL G. COOKE  
GENERAL COUNSEL  
(850) 413-6199

# Public Service Commission

March 27, 2008

RECEIVED-FPSC  
08 MMR 27 PM 4:47  
COMMISSION  
CLERK

Summertree Recreation Facility  
12005 Paradise Pointe Way  
New Port Richey, FL 34654

**Re: Docket No. 060253-WS - Application for increase in water and wastewater rates in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.**

Dear Summertree Recreation Facility:

Enclosed is a copy of the Staff Recommendation filed in this matter on March 27, 2008. The Commission is expected to consider this Recommendation at its April 8, 2008, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, in Tallahassee beginning at 9:30 a.m.

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Sincerely,

A handwritten signature in cursive script that reads "Ralph R. Jaeger".

Ralph R. Jaeger  
Senior Attorney

RRJ:th

Enclosure

cc: Office of Commission Clerk (w/o attachment)

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OFFICE OF THE GENERAL COUNSEL  
MICHAEL G. COOKE  
GENERAL COUNSEL  
(850) 413-6199

# Public Service Commission

March 27, 2008

RECEIVED-FPSC  
08 MAR 27 PM 4:47  
COMMISSION  
CLERK

Mary Kaminski  
12015 Bayonet Lane  
New Port Richey, FL 34654

**Re: Docket No. 060253-WS - Application for increase in water and wastewater rates in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.**

Dear Ms. Kaminski:

Enclosed is a copy of the Staff Recommendation filed in this matter on March 27, 2008. The Commission is expected to consider this Recommendation at its April 8, 2008, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, in Tallahassee beginning at 9:30 a.m.

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Sincerely,

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Ralph R. Jaeger  
Senior Attorney

RRJ:th

Enclosure

cc: Office of Commission Clerk (w/o attachment)



COMMISSIONERS:  
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GENERAL COUNSEL  
(850) 413-6199

# Public Service Commission

March 27, 2008

RECEIVED-FPSC  
08 MAR 27 PM 4:47  
COMMISSION  
CLERK

Mr. Bruce M. King  
6550 Bear Lake Terrace  
Apopka, FL 32703

**Re: Docket No. 060253-WS - Application for increase in water and wastewater rates in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.**

Dear Mr. King:

Enclosed is a copy of the Staff Recommendation filed in this matter on March 27, 2008. The Commission is expected to consider this Recommendation at its April 8, 2008, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, in Tallahassee beginning at 9:30 a.m.

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Sincerely,

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Ralph R. Jaeger  
Senior Attorney

RRJ:th

Enclosure

cc: Office of Commission Clerk (w/o attachment)

COMMISSIONERS:  
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LISA POLAK EDGAR  
KATRINA J. McMURRIAN  
NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



FPSC, CLK - CORRESPONDENCE  
 Administrative  Parties  Consumer  
DOCUMENT NO. 10149-07  
DISTRIBUTION:  
OFFICE OF THE GENERAL COUNSEL

MICHAEL G. COOKE  
GENERAL COUNSEL  
(850) 413-6199

Public Service Commission

March 27, 2008

RECEIVED-FPSC  
08 MAR 27 PM 4:47  
COMMISSION  
CLERK

Harold Roberts  
11149 Clear Oak Circle  
New Port Richey, FL 34654

**Re: Docket No. 060253-WS - Application for increase in water and wastewater rates in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.**

Dear Mr. Roberts:

Enclosed is a copy of the Staff Recommendation filed in this matter on March 27, 2008. The Commission is expected to consider this Recommendation at its April 8, 2008, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, in Tallahassee beginning at 9:30 a.m.

If you wish to attend, please arrive promptly at the beginning of the Agenda Conference, as we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6234.

Sincerely,

Handwritten signature of Ralph R. Jaeger in cursive.

Ralph R. Jaeger  
Senior Attorney

RRJ:th

Enclosure

cc: Office of Commission Clerk (w/o attachment)

1

FPSC, CLK - CORRESPONDENCE  
 Administrative  Parties  Consumer  
DOCUMENT NO. 10149-07  
DISTRIBUTION:

COMMISSIONERS:  
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STATE OF FLORIDA



OFFICE OF THE GENERAL COUNSEL  
MICHAEL G. COOKE  
GENERAL COUNSEL  
(850) 413-6199

Public Service Commission

March 27, 2008

RECEIVED-FPSC  
08 MAR 27 PM 4:47  
COMMISSION  
CLERK

Maurice Ronald Spenny  
531 Matilda Place  
Longwood, FL 32750-3301

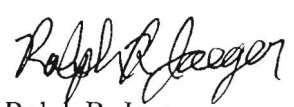
**Re: Docket No. 060253-WS - Application for increase in water and wastewater rates in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.**

Dear Mr. Spenny:

Enclosed is a copy of the Staff Recommendation filed in this matter on March 27, 2008. The Commission is expected to consider this Recommendation at its April 8, 2008, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, in Tallahassee beginning at 9:30 a.m.

If you wish to attend, please arrive promptly at the beginning of the Agenda Conference, as we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6234.

Sincerely,

  
Ralph R. Jaeger  
Senior Attorney

RRJ:th

Enclosure

cc: Office of Commission Clerk (w/o attachment)

COMMISSIONERS:  
LISA POLAK EDGAR, CHAIRMAN  
MATTHEW M. CARTER II  
KATRINA J. MCMURRIAN

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

RECEIVED-PSC  
07 MAR 15 AM 9:57

Public Service Commission  
COMMISSION  
CLERK

March 15, 2007

Mr. and Mrs. Hattenback  
11234 Clear Oak Circle  
New Port Richey, Florida 34654

**RE: Docket No. 060253-WS, Application for rate increase in Pasco/Pinellas County by Utilities Inc. of Florida**

Dear Mr. and Mrs. Hattenback:

Thank you for your recent correspondence in which you expressed concerns regarding a rate increase requested by Utilities Inc. of Florida (Utilities Inc.) To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

As you are aware, a customer meeting was held in New Port Richey on March 6, 2007. During the meeting, customers were given an opportunity to express their opinions and concerns regarding the rates and service of Utilities Inc. Customers provided verbal comments while others, like yourself, have submitted written comments. This input will be taken under advisement when staff formulates its recommendation on the proposed final rates.

Staff is aware of the customers' concerns over quality of service. The Commission will consider all quality of service issues when making its decision in this rate case. Pursuant to Rule 25-30.433(1), Florida Administrative Code:

The Commission in every rate case shall make a determination of the quality of service provided by the utility. This shall be derived from an evaluation of three separate components of water and wastewater utility operations: quality of utility's product (water and wastewater); operational conditions of utility's plant and facilities; and the utility's attempt to address customer satisfaction. Sanitary surveys, outstanding citations, violations and consent orders on file with the Department of Environmental Protection (DEP) and county health departments or lack thereof over the preceding 3-year period shall also be considered. DEP and county health department officials' testimony concerning quality of service as well as the testimony of utility's customers shall be considered.

Staff is currently working closely with the Department of Environmental Protection concerning these issues and will address them in its recommendation to the Commission.

---

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PSC Website: <http://www.floridapsc.com>

Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

Letter to Mr. and Mrs. Hattenback

Page 2

March 15, 2007

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes. Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

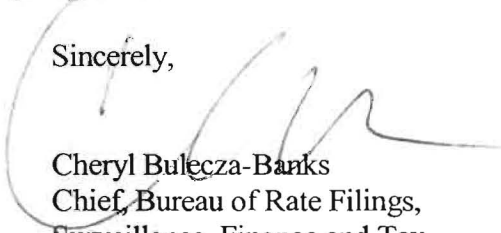
There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and, the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the company as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed for recovery from the ratepayers.

Utilities Inc.'s rate case is being processed in accordance with the Commission's Proposed Agency Action (PAA) procedure. Under this procedure, staff performs a thorough analysis and solicits customer comments for consideration. After all relevant information has been analyzed, staff prepares a recommendation that is presented to the Commission for action at a formal public forum known as the Commission's Agenda Conference. This process is less formal and less expensive than the traditional rate making process that requires the Commission to hold an evidentiary hearing on the utility's request for rate relief.

With respect to Utilities Inc.'s case, the staff recommendation is scheduled to be submitted on April 12, 2007 and is scheduled to be heard by the Commissioners at the April 24, 2007 Agenda Conference. Once the Commissioners vote on the staff recommendation, a PAA Order will be issued within 20 days. After the PAA Order is issued, any substantially affected person may protest the order within 21 days. If there is no protest of the PAA Order, the Order becomes final.

I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6642 or e-mail me at [cbulecza@psc.state.fl.us](mailto:cbulecza@psc.state.fl.us).

Sincerely,



Cheryl Bulecza-Banks  
Chief, Bureau of Rate Filings,  
Surveillance, Finance and Tax

cc: Division of the Commission Clerk and Administrative Services  
Division of Economic Regulation (Devlin, Willis, Rendell, Kaporth, Romig)  
Martin S. Friedman, Esq. (Counsel for Utilities Inc. of Florida)

COMMISSIONERS:  
LISA POLAK EDGAR, CHAIRMAN  
MATTHEW M. CARTER II  
KATRINA J. MCMURRIAN

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

07 MAR 15 AM 9:57

COMMISSION  
CLERK

# Public Service Commission

March 15, 2007

Mr. and Mrs. Florio  
11824 Boynton Lane 22B  
New Port Richey, Florida 34654

**Re: Docket No. 060253-WS, Application for rate increase in Pasco/Pinellas County by Utilities Inc. of Florida**

Dear Mr and Mrs Florio:

Thank you for your recent correspondence in which you expressed concerns regarding a rate increase requested by Utilities Inc. of Florida (Utilities Inc.) To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

As you are aware, a customer meeting was held in New Port Richey on March 6, 2007. During the meeting, customers were given an opportunity to express their opinions and concerns regarding the rates and service of Utilities Inc. Customers provided verbal comments while others, like yourself, have submitted written comments. This input will be taken under advisement when staff formulates its recommendation on the proposed final rates.

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---

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Letter to Mr. and Mrs. Florio

Page 2

March 15, 2007

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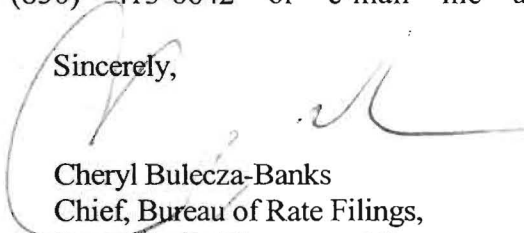
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I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6642 or e-mail me at [cbulecza@psc.state.fl.us](mailto:cbulecza@psc.state.fl.us).

Sincerely,



Cheryl Bulecza-Banks  
Chief, Bureau of Rate Filings,  
Surveillance, Finance and Tax

cc: Division of the Commission Clerk and Administrative Services  
Division of Economic Regulation (Devlin, Willis, Rendell, Kaporth, Romig)  
Martin S. Friedman, Esq. (Counsel for Utilities Inc. of Florida)



COMMISSIONERS:  
LISA POLAK EDGAR, CHAIRMAN  
MATTHEW M. CARTER II  
KATRINA J. MCMURRIAN

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

RECEIVED PSC  
07 MAR -5 PM 3:10

COMMISSION  
CLERK

# Public Service Commission

March 5, 2007

Mr. James Casucci  
11827 Carissa Lane  
New Port Richey, Florida 34654

**Re: Docket No. 060253-WS, application for increase in water and wastewater rates in Marion, Orange, Pasco, Pinellas and Seminole Counties by Utilities Inc., of Florida.**

Dear Mr. Casucci,

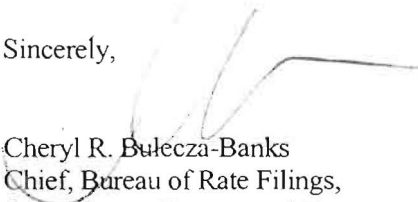
Thank you for your letter received on March 1, 2007, regarding the above-referenced application by Utilities Inc., of Florida. Your letter will be placed in the correspondence side of the docket file in this case, where your concerns will be available for review by Commissioners and Commission staff.

If you wish, you may take an additional opportunity to voice your concerns regarding this matter at a customer meeting which the Commission has scheduled to be held in your service area. The customer meeting is scheduled to take place Tuesday March 6, 2007, at 6:00 p.m. West Pasco Government Center- Commission Chambers Board Room, 7530 Little Road, New Port Richey, Florida.

The purpose of the meeting is to give customers and other interested persons an opportunity to offer comments to the Public Service Commission staff regarding the quality of service the Utility provides, the proposed rate increase, and to ask questions or make comments on other issues. Commission staff will be available to address and coordinate customers' comments and to assist members of the public. One or more Commissioners of the Florida Public Service Commission may also attend and participate in the meeting.

If you have any additional questions or require further assistance regarding this matter, please contact me at (850) 413-6642 or e-mail me at [cbulecza@psc.state.fl.us](mailto:cbulecza@psc.state.fl.us).

Sincerely,

  
Cheryl R. Bulecza-Banks  
Chief, Bureau of Rate Filings,  
Surveillance, Finance and Tax

CBB

cc: Division of the Commission Clerk and Administrative Services  
Division of Economic Regulation (Kaproth, Rendell)  
Office of General Counsel (Jaeger)  
Valerie Lord, Esq. (Utilities Inc., of Florida)

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**Timolyn Henry**

---

**From:** Ruth McHargue  
**Sent:** Thursday, March 15, 2007 2:51 PM  
**To:** Timolyn Henry  
**Cc:** Matilda Sanders  
**Subject:** FW: My contact

Please add to the docket file.

-----Original Message-----

**From:** Webmaster  
**Sent:** Thursday, March 15, 2007 11:25 AM  
**To:** Consumer Contact  
**Subject:** FW: My contact

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR   1    
GCL   1    
OPC \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

-----Original Message-----

**From:** contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
**Sent:** Thursday, March 15, 2007 11:24 AM  
**To:** Webmaster  
**Subject:** My contact

Contact from a Web user

Contact Information:  
Name: Patricia Foley  
Company: n/a  
Primary Phone:  
Secondary Phone:  
Email: pafol@earthlink.net

Response requested? No  
CC Sent? No

Comments:

Re: Application of Utilities, Inc. of FL for rate increases in Pasco Cnty. Docket # 060253-WS. The reasons for requesting a much smaller increase are many, most important are: 1) Seniors' cost of living increases are NEVER as large as requested by Utilities, Inc. Our increases will leave us behind for a number of years. It will add to the reasons some people move from Florida. 2) The water is terrible! Besides the awful odor, there is a white sediment that appears in our ice, on the sink surfaces, on the heating elements of dishwashers and electric pots, etc. There is also a black substance that builds up in the sink drains. To make the water drinkable, we already have additional charges for bottled water, reverse osmosis or water softeners. 3) Why should the customer pay for water improvement? Privately owned businesses (where we have choices of companies) must pay for their improvements so as to bring in new business and keep their current customers. Please consider this rate increase very carefully and then turn it down.

ORIGINAL

DOCKET # 060253-WS

WATER / SEWER

3/11/2007  
page 1 of 2

I HAVE ISSUES WITH BOTH THE CURRENT AND PROPOSED RATES.

I ALSO HAVE ISSUES WITH THE QUALITY OF THE WATER.

BASED ON A 2000 GAL USAGE OF WATER :

2005 = FLAT RATE \$8.93 + \$1.77 PER 1000 GAL = \$12.47  
2007 = FLAT RATE \$14.70 + \$2.92 PER 1000 GAL = \$20.54

COMMISSION  
CLERK

07 MAR 14 AM 9:28

RECEIVED-9980

THAT'S AN OUTRAGEOUS 65 % INCREASE !!!  
ESPECIALLY OUTRAGEOUS CONSIDERING I CAN'T DRINK THE  
WATER!! I WON'T EVEN BOIL IT FOR TEA OR COFFEE.  
IT COSTS ME ANOTHER \$15.00 A MONTH TO BUY MY ACTUAL  
DRINKING WATER.

AND WE CAN'T FORGET THE COST OF CLEANING AGENTS TO  
FIGHT THE CALCIUM, LIME AND RUST DEPOSITS.  
NOR CAN WE FORGET THE FAUCETS AND PIPES REPLACED DUE  
TO CORROSION FROM THESE DEPOSITS.



- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   1
- GCL   1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

(I THINK )THE ODOR OF THE WATER IS TELLING US OF SERIOUS  
HEALTH PROBLEMS . SOMETIMES IT SMELLS LIKE CHLORINE,  
SOMETIMES LIKE A GAS (MAYBE GASOLINE ) AND SOMETIMES  
LIKE A SEWER.

WHAT ARE THESE ODORS ??  
WHAT'S CAUSING THEM ??  
ARE THEY A HEALTH RISK ??

NOV. 2000.....\$10.98  
JAN. 2006.....\$20.42  
FEB. 2007.....\$23.23  
REQUESTED....\$28.70

FROM \$10.98 TO \$28.70 IS AN INCREASE OF 160 % !!!

OVER THE PAST 6 YEARS, HAS YOUR INCOME INCREASED  
BY 160 % ?? I THINK NOT !!

IF YOUR SOLE INCOME IS S/S , IT HAS GONE UP APPROX 24 %.

MY BILL FOR JAN. 2006 WAS.....WATER.....\$12.47 (2000 gal)  
SEWER.....\$20.42  
TOTAL \$32.89 (bad enough !)

PROPOSED FOR 2007 WOULD BE... WATER.....\$20.54 (2000 gal)  
SEWER.....\$28.70  
TOTAL \$49.24 ( ridiculous !!)

COULD SOMEBODY THERE PLEASE TAKE A SERIOUS INTEREST IN  
PUTTING AN END TO THIS HIGHWAY ROBBERY?

THE WATER IS SOOOO BAD AND THEN THEY WANT TO CHARGE  
US MORE FOR IT ? I CALL THAT ADDING INSULT TO INJURY.

*Thank you,*

*R. Hannaford*

ROSALIE HANNAFORD  
2536 FLINTWOOD DR  
HOLIDAY, FL 34690

Rosalie Hannaford  
2536 Flintwood Dr  
Holiday, FL 34690

DISTRIBUTION CENTER

07 MAR 14 AM 7:53

ORIGINAL

Utilities  
CAS

OFFICE OF THE GOVERNOR  
CITIZEN SERVICES

07 FEB 13 AM 10:25

Mr. Charlie Crist  
Office of the Governor  
The Capitol  
Tallahassee, FL 32399-0001

February 10, 2007

060253-WS

Dear Mr. Crist,

I am enclosing a copy of the letter I wrote to the Florida Public Service Commission regarding Utilities Inc., request for a raise in their rates in our county. Aside from the inferior product they deliver, I am most outraged at the tremendous waste of water they egregiously dump into the streets of our community every week simply to make the water they finally do let us have somewhat more palatable. When we are limiting the amount of water we waste on our lawns (a proper decision), it astounds me that this practice is acceptable.

It is something you need to know about and if you already do, then shame on you.

Thank you,

Gail Ellis  
11452 Sinatra Court  
New Port Richey, Florida 34654

#633068 Ellis, gail  
Recd: 2/19/2007 DEO: SKK  
To: CAS-N/A -- PLEASE HANDLE  
Due: 3/5/2007

RECEIVED  
07 MAR 15 PM 2:48  
COMMISSION  
CLERK

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   1
- GCL   1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_



CHARLIE CRIST  
GOVERNOR

STATE OF FLORIDA

# Office of the Governor

THE CAPITOL  
TALLAHASSEE, FLORIDA 32399-0001

[www.flgov.com](http://www.flgov.com)  
850-488-7146  
850-487-0801 fax

March 7, 2007

Ms. Gail Ellis  
11452 Sinatra Court  
New Port Richey, Florida 34654

Dear Ms. Ellis:

Thank you for writing to Governor Charlie Crist. The Governor appreciates your concerns about Utilities, Inc. and asked me to respond on his behalf.

I see from your correspondence, you shared your concerns with the Public Service Commission. That was the appropriate thing to do. As you may know, the Public Service Commission (PSC) is an arm of the legislative branch of government and therefore, not under the administrative authority of the Governor's office.

If you have questions and want to contact the Public Service Commission directly, please call the Division of Regulatory Compliance and Consumer Assistance at 1-800-342-3552.

Thank you again for contacting the Governor's office. For information about the Governor's initiatives, please visit our website at [www.flgov.com](http://www.flgov.com).

Sincerely,

A handwritten signature in black ink, appearing to read "Warren Davis".

Warren Davis  
Office of Citizen Services

WD/cas  
cc/enc: Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, Florida 32399-0850

Dear Sir,

I am writing to express my objection to any rate increase for Utilities Inc. in Pasco County. This company services our community in Cross Creek at Summertree in New Port Richey.

My objection is based on the quality of service and of the water we receive. First, they have failed the water standard tests for the past six quarters. The water pressure is not consistently good, and the smell and taste of the water is offensive. In addition, they waste a horrific amount of water each and every week by dumping water from the fire hydrants throughout this community of hundreds of homes. This goes on for hours and is unconscionable.

Please do not reward a company with rate increases when their product is inferior.

Thank you for your time,

# ORIGINAL

Application for a Rate Case in Pasco/Pinellas Counties by  
**Utilities, Inc. of Florida**

DOCKET NO. 060253-WS

RECEIVED-FS SC

07 MAR 14 AM 9:25

COMMISSION  
CLERK

Name Jayne & Paul Windisch

Address 11228 Clear Oak Circle

New Port Sidney FL 34654

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

## CONSUMER COMMENTS

I think what we pay for water service we have now is ridiculous let alone raising it. We have not been able to drink the water and we spend many dollars buying bottle water. My husband had his kidney removed awhile ago, I don't know if it's due to the water. He doesn't but we are not taking any chances. We are on a fixed income and with the taxes and insurance we cannot afford a hefty raise in the water. We would have to sell. We pay more for water than electric now. There are many residents putting their house on the market because of all the increases.

- CMP
- COM
- CTR
- ECR
- GCL
- OPC
- RCA
- SCR
- SGA
- SEC
- OTH





Paul Windisch  
11228 Clear Oak Cir.  
New Prt Rchy, FL 34654



Florida Public Service Commission  
Division of the Commission Clerk and Administrative Services  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

Fold Here

Tape

Fold Here

**ORIGINAL**  
Application for a Rate Increase in Polk County by  
**Gold Coast Utility Corporation**

DOCKET NO. 060246-WS

RECEIVED-PDSC

07 MAR 14 AM 9:29

COMMISSION  
CLERK

Name Phyllis E SNOW

Address 2806 GRANADA COURT

LAKE WALES FL 33898

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

I believe that the proposed rate increase is discriminatory. Why does Nalcrest and Tedhaven customers pay 30% less than 48 small condos, mostly retired, elderly, fixed income owners. Why are they non metered like me.

I am asking the Commission to please reject the Gold Coast Utility Corp. rate increase application and instead revise their policy and rate structure so that all customers pay the same rates. Then allow Gold Coast Utility Corp to re-apply for a rate increase - a reasonable one!

Thank you for listening  
Phyllis E Snow

CMP  
COM  
CTR  
ECR  
ECL  
DPC  
RCA  
SCR  
IGA  
EC  
ITH

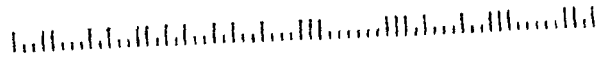


Phyllis E. Snow  
2806 Granada Ct.  
Lake Wales, FL 33898



Florida Public Service Commission  
Division of the Commission Clerk and Administrative Services  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

32399+7013-40 0001



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Tape

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# ORIGINAL

Application for a Rate Case in Pasco/Pinellas Counties by  
**Utilities, Inc. of Florida**

DOCKET NO. 060253-WS

RECEIVED PASC

07 MAR 14 AM 9:31

COMMISSION  
CLERK

Name Angelo Frank Zucconi  
Address 11724 Hacey Ann Dr.  
New Port Richey, Florida 34654

If you want to let the Public Service Commission know how you feel about this case,  
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

## CONSUMER COMMENTS

We have stains over every area of the villa, kitchen sink  
slid over doors into bathroom

We have never drunk the water in 23 yrs that we have

been in Florida. I had a filter in garage and 2 GE  
filters under kitchen sink to try and take impurities  
out of water. I had one of water inspectors visit

my villa and try to tell me how great

the water was what a joke. I would not tell

anyone moving into the villa to drink

the water. With these continued problems

with their water I believe a safety redaction

CMP

COM

CTR

ECR

GCL

OPC

RCA

SCR

SGA

SEC

JTH

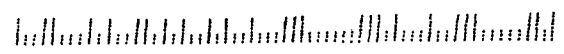
Angela Zavadan  
11724 Holly Ave Dr.  
New Port Richey, 34654

TAMPA, FL 33600  
12 MAR 07 PM 4 L



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Division of the Commission Clerk and Administrative Services  
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32399-0850



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State of Florida



# Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

RECEIVED  
07 MAR 15 AM 9:56  
COMMISSION CLERK

---

**DATE:** March 15, 2007  
**TO:** Ann Cole, Commission Clerk and Administrative Services Director  
**FROM:** Felicia White, Staff Assistant, Division of Economic Regulation *fw*  
**RE:** Docket No. 060253-WS - Application for Increase in water and wastewater rates in Marion, Orange, Pasco, Pinellas and Seminole Counties by Utilities, Inc. of Florida.

---

Attached is correspondence to a complaint that needs to be placed in the stated docket.

Timolyn Henry

**ORIGINAL**

**From:** Ruth McHargue  
**Sent:** Tuesday, March 06, 2007 9:09 AM  
**To:** Timolyn Henry  
**Cc:** Matilda Sanders; Ravonda Claitt  
**Subject:** FW: E-Form Other Complaint TRACKING NUMBER: 8253

Please add to docket file # 060253

-----Original Message-----

**From:** contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
**Sent:** Sunday, March 04, 2007 5:28 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 8253

Complaint filed with PSC

Select County: PINELLAS  
CUSTOMER INFORMATION

Name: anthony moscato  
Telephone: 727-771-1635  
Email: anthonymoscato@peoplepc.com  
Address: 200 Philadelphia Blvd Palm Harbor 34684

BUSINESS INFORMATION

Business Account Name: anthony moscato  
Account Number:  
Address: 200 Philadelphia Blvd Palm Harbor Florida 34684

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida  
Details:

Using as little water as possible is the only way to ward off this new increase proposed with Docket No. 060253-WS. There will have to be desparate measures used to keep our utilities from doubling as our fuel charges, property taxes, property insurance, hazard insurance, auto insurance have all increased with our food bills. On fixed incomes the water is the wrong utility to double at this time. Pinellas county does not service our storm water run off from the county road (Lake Tarpon Rd), and the State of Florida does not service our water run off from their state road (US 19) both entering our property of Lake Tarpon Village Mobile Home Park. We pay double already with no service. Our village pays for the resurfacing of our roads and the infrastructure. We need a break in there somewhere. Please advise.

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR | \_\_\_\_\_  
GCL | \_\_\_\_\_  
OPC \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

**Cheryl Bulecza-Banks**

---

**From:** Cheryl Bulecza-Banks  
**Sent:** Wednesday, March 14, 2007 12:46 PM  
**To:** 'anthonymoscato@peoplepc.com'  
**Cc:** Marshall Willis; Troy Rendell; Kathy Kaproth; Christine Romig; Tom Walden; 'mfriedman@rsbattorneys.com'; 'Valerie L. Lord'  
**Subject:** Response to your March 4, 2007 E-mail to the Florida Public Service Commission

Dear Mr. Moscato,

Thank you for your correspondence dated March 4, 2007, in which you expressed concerns regarding a rate increase requested by Utilities Inc. of Florida (Utilities Inc.) To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

As you are aware, a customer meeting was held in New Port Richey on March 6, 2007. During the meeting, customers were given an opportunity to express their opinions and concerns regarding the rates and service of Utilities Inc. Customers provided verbal comments while others, like yourself, have submitted written comments. This input will be taken under advisement when staff formulates its recommendation on the proposed final rates.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes. Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and, the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the company as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed for recovery from the ratepayers.

Utilities Inc.'s rate case is being processed in accordance with the Commission's Proposed Agency Action (PAA) procedure. Under this procedure, staff performs a thorough analysis and solicits customer comments for consideration. After all relevant information has been analyzed, staff prepares a recommendation that is presented to the Commission for action at a formal public forum known as the Commission's Agenda Conference. This process is less formal and less expensive than the traditional rate making process that requires the Commission to hold an evidentiary hearing on the utility's request for rate relief.

With respect to Utilities Inc.'s case, the staff recommendation is scheduled to be submitted on April 12, 2007 and is scheduled to be heard by the Commissioners at the April 24, 2007 Agenda Conference. Once the Commissioners vote on the staff recommendation, a PAA Order will be issued within 20 days. After the PAA Order is issued, any substantially affected person may protest the order within 21 days. If there is no protest of the PAA Order, the Order becomes final.

I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6642 or e-mail me at [cbulecza@psc.state.fl.us](mailto:cbulecza@psc.state.fl.us).

3/14/2007



Sincerely,

**Cheryl Bulecza-Banks**  
**Chief, Bureau of Rate Filings, Surveillance, Finance and Tax**

3/14/2007

ORIGINAL

Application for a Rate Case in Pasco/Pinellas Counties by  
**Utilities, Inc. of Florida**

RECEIVED: FPSC

DOCKET NO. 060253-WS

MAR 12 AM 9:49

COMMISSION  
CLERK

Name John + Virginia Hattenback

Address 11234 Clear Oak Circle

New Port Richey FL 34654

If you want to let the Public Service Commission know how you feel about this case,  
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-9999.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

I understand that the PSC is considering  
a rate increase for the Utilities of Fl.   
Usually people get a rate increase  
when they are doing a great job  
Water without pressure, sewer  
smell out of the tap. Afraid to drink  
wash or cook in this water.

CMP  
COM  
CTR  
ECR  
GCL  
JPC  
RCA  
SCR  
SGA  
SEC  
JTH

They use to flush the water  
all the time now they don't do  
it at all.

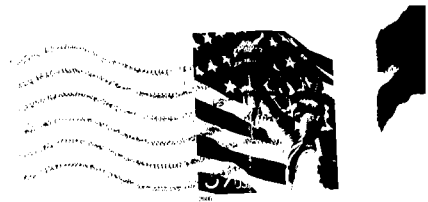
My suggestion is that everyone  
politician, everyone on the PSC wash  
drink + cook with this water + see  
what the average person lives with. You  
are on this board to protect the people  
not the profits of an unfit company. We really  
should be with Pasco County water.

Fold and tape -- see back for address

*John & Virginia Hattenback*  
11234 Clear Oak Circle  
New Port Richey, FL 34654

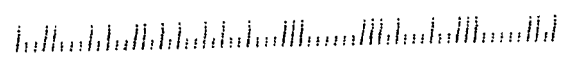
© Michael David Ward

TAMPA FL 335  
20 MAR 07 PM 3 L



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Division of the Commission Clerk and Administrative Services  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

32399-0850



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Tape

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32399-0850

# ORIGINAL

Application for a Rate Case in Pasco/Pinellas Counties by

## Utilities, Inc. of Florida

DOCKET NO. 080253-WS

Name Arnold + Sadie FLORIO  
Address 11824 Baynton Ln. 22B  
New Port Richey, FL. 34654

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS	
	To Get an increase in any type of bussiness - you must show the customer the good service you provide.
	The water company's provides brown water that smells + stains your toilets - tubs - sinks - Poor pressure at times - terrible drinking water - which may be unsafe.
CMP	
COM	If they Get a raise - I'm going to open a used car lot + invite you to
CTR	
ECR	1 come + buy my car's at new car
GCL	1 Prices.
OPC	
RCA	This is truly a disgrace to
SCR	even ask for a raise - If they cannot
SGA	Give Good service - They should be out of
SEC	business.
OTH	

Thank You For Listening

Fold and tape -- see back for address

P.S. Do the right thing!!

Arnold & Sadie Florio  
11824 Boynton Lane  
New Port Richey  
Florida 34654

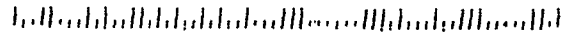
05 MAR 2007 PM 2 T

JOIN TO THE NEW PROGRAM  
WINNIT P



Florida Public Service Commission  
Division of the Commission Clerk and Administrative Services  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

32399-7019 0001



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Tape

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**Timolyn Henry**

---

**From:** Ruth McHargue  
**Sent:** Tuesday, March 06, 2007 12:47 PM  
**To:** Timolyn Henry  
**Cc:** Matilda Sanders; Ravonda Claitt  
**Subject:** FW: E-Form Other Complaint TRACKING NUMBER: 8256

Please add to docket file 060253

-----Original Message-----

**From:** Angie Calhoun  
**Sent:** Monday, March 05, 2007 10:52 AM  
**To:** Ruth McHargue  
**Subject:** FW: E-Form Other Complaint TRACKING NUMBER: 8256

To CCA. Customer is entering comments regarding Utilities Inc. of Florida

-----Original Message-----

**From:** contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
**Sent:** Sunday, March 04, 2007 11:05 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 8256

Complaint filed with PSC

Select County: PASCO  
CUSTOMER INFORMATION

Name: shirley hett  
Telephone: 727-856-1908  
Email: shirlgrl300@aol.com  
Address: 12003 bayonet lane new port richy 34654

BUSINESS INFORMATION

Business Account Name: shirley hett  
Account Number:  
Address: 12003 bayonet lane new port richy Florida 34654

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida

Details:

There is a meeting on Tues, Mar 6th & I cannot be there, but I would like to voice MY opinion. WHY does Pasco County have double & some triple the rates of the other counties Marion, Orange, Pinellas, & Seminole????? For Waste//Water the rates for our county are ridiculously high compared to the other counties. How come????? Let's even it out!!!! I am speaking about the 5/8" x3/4" meter size.

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR Y \_\_\_\_\_  
GCL I \_\_\_\_\_  
CPC \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

Timolyn Henry

**ORIGINAL**

**From:** Ruth McHargue  
**Sent:** Tuesday, March 06, 2007 9:09 AM  
**To:** Timolyn Henry  
**Cc:** Matilda Sanders; Ravonda Claitt  
**Subject:** FW: E-Form Other Complaint TRACKING NUMBER: 8253

Please add to docket file # 060253

-----Original Message-----

**From:** contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
**Sent:** Sunday, March 04, 2007 5:28 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 8253

Complaint filed with PSC

Select County: PINELLAS  
CUSTOMER INFORMATION

Name: anthony moscato  
Telephone: 727-771-1635  
Email: anthonymoscato@peoplepc.com  
Address: 200 Philadelphia Blvd Palm Harbor 34684

BUSINESS INFORMATION

Business Account Name: anthony moscato  
Account Number:  
Address: 200 Philadelphia Blvd Palm Harbor Florida 34684

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida  
Details:

Using as little water as possible is the only way to ward off this new increase proposed with Docket No. 060253-WS. There will have to be desparate measures used to keep our utilities from doubling as our fuel charges, property taxes, property insurance, hazard insurance, auto insurance have all increased with our food bills. On fixed incomes the water is the wrong utility to double at this time. Pinellas county does not service our storm water run off from the county road (Lake Tarpon Rd), and the State of Florida does not service our water run off from their state road (US 19) both entering our property of Lake Tarpon Village Mobile Home Park. We pay double already with no service. Our village pays for the resurfacing of our roads and the infrastructure. We need a break in there somewhere. Please advise.

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR   1    
GCL   1    
OPC \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

ORIGINAL

Application for a Rate Case in Seminole/Orange Counties by  
**Utilities, Inc. of Florida**

DOCKET NO. 060253-WS

RECEIVED  
07 MAR -5 AM 9:52  
COMMISSION  
CLERK

Name James & Lynda Bailey  
Address 629 Magnolia Drive  
Maitland, FL 32751 (Oakland Shores)

If you want to let the Public Service Commission know how you feel about this case,  
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.  
Correspondence will be placed in the file of this docket.

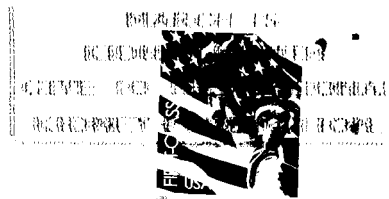
CONSUMER COMMENTS	
	Reference docket #060253-WS
	I attended the water commission hearing, February 19 <sup>th</sup> , in Altamonte Springs. Though I did not speak, my neighbor used one of my calls to the utility as an example. I was asked to submit this.
	My first call several years ago to question the rate increases ended with my frustration with their rep. After asking to understand an almost fifty percent increase, the answer of increases in operating costs, along with their rep assuring me she also was paying increased costs for everything, while on a fixed income, was not the issue in my mind. I told her so. Though I'm sure I was less than congenial, I did not use profanity, and made no threats. I assumed there were ways to answer "customers" with questions, but that was never their intent.
	My only other calls were to question bills that were estimated, and reluctantly dealt with. My opposition to their claim of fixing it next bill was not sensible, as I was paying an inflated rate on their "third tier" billing. Their adjustments would have been for the lower tier rates. They reluctantly adjusted my bill.
CMP	After receiving the latest rate increase proposal, I called to ask where I could get a copy of their rate increase justification. The letter I received stated, "if you have questions call... I never got all my question asked, before I was cut off and told to write to the commission, referencing the docket number. I reminded their rep that it stated, if I had questions. I asked several questions, which were not really answered, and finally explained that they really did not have customer service and that I was a hostage. The rep told me she would record my complaint, as they recorded the others, and had it listed that "I liked to complain" Obviously, it's predetermined how I'm dealt with, when they bring up my account, whether I'm congenial or not. This is customer service?
COM	
CTR	
ECR	
GCL	I only write this, because I was asked by the commission staff, to submit it. I assume the reason I'm asked to, is to record the comment that, "I liked to complain", was part of my phone call. I believe that my frustration lead to things being said that were less than congenial, or reasonable, but the "I like to complain" comment is not what a company that must retain customers would use. I have no choice, and am treated that way.
OPC	
RCA	
SCR	Thank you.
SGA	
SEC	
OTH	

Fold and tape -- see back for address



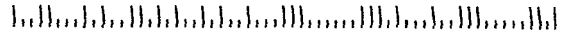
Bailey  
629 Magnolia Drive  
Maitland, FL 32751

FLORIDA, PSDC  
FL 327  
02 MAR 2007 PM 2 T



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Division of the Commission Clerk and Administrative Services  
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Tallahassee, Florida 32399-0850

32399+7019



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DISTRIBUTION CENTER  
07 MAR -5 PM 7:44

Tape

Fold Here

~~PHONE~~ 060253-WS

They repeatedly ask for our phone number, never record it correctly on the bill, or use them anyway!

We had a "boil water alert" the first week of Feb, and they hung a tag on our door after dark.

ORIGINAL

January 3, 2007

RECEIVED 11:00

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

07 MAR -1 AM 9:49

COMMISSION  
CLERK

RE: Docket No. 060253-WS

Dear Directors,

Utilities, Inc. of Florida has been granted an interim increase of 36.4% for water and 13.8% for wastewater in Pasco County pending a hearing on their request.

In the area of SummerTree, a subdivision that consists of 6 separate condominium and homeowner's associations, Utilities, Inc. has failed to pass the health standard tests for the past six quarters. The household water pressure is unstable, at best, and the water taste and smell is so bad that we still must buy drinking water. Neighboring communities that receive their water from Pasco Utilities have water that is of a much better quality and significantly less expensive than the Utilities, Inc. water. On a comparable basis, a household of two persons receiving Pasco Utilities water is paying 40 - 60% less than the same household using Utilities, Inc. water. In this comparison, neither household has lawn sprinklers or does car washing with the tap water. It is only water for general household use -- bathing, clothes washing, dishwashing, cooking and of course, drinking.

As a citizen of Pasco County, I cannot surmise any reason for Utilities, Inc. to be granted an increase in rates when they have not been able to provide a quality product to the citizens who must rely upon them to do so. If the rate increase is represented as being necessary to buy facilities and equipment to improve the water quality, I have to wonder what dividends have been paid to the company's stockholders instead of being used for the needed capitalization. Once the increase is granted, rates are not likely to decrease to a more competitive level at any time in the future.

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR 1 \_\_\_\_\_
- GCL 1 \_\_\_\_\_
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

I would appreciate a response to my letter.

Respectfully,

James Casucci

11827 Carissa Lane

New Port Richey Fl.

34654

DISTRIBUTION CENTER

07 MAR -1 AM 7:43

ORIGINAL

DL0253-WS

RECEIVED-TRAC

07 FEB 23 AM 8:35

COMMISSION  
CLERK

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Dear Sir:

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.

Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the water standard tests for the past six quarters.

Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,



\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   1
- GCL   1
- GPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- JTH \_\_\_\_\_

**D** Mr. & Mrs. Don Del Plato  
11410 Bloomington Ct  
New Port Richey, FL  
34854-1652

DISTRIBUTION CENTER

07 FEB 23 AM 7:24

ORIGINAL

060253-WS

RECEIVED PASCO

07 FEB 23 AM 8:35

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

COMMISSION  
CLERK

Dear Sir:

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.

Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the water standard tests for the past six quarters.

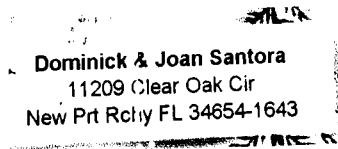
Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,

Joan Santora 2/20/07

Dominick Santora 2-20-07

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   1
- GCL   1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_


 Dominick & Joan Santora  
 11209 Clear Oak Cir  
 New Port Richey FL 34654-1643

DISTRIBUTION CENTER

07 FEB 23 AM 7:24



ORIGINAL

060253-WS  
RECEIVED: FPSC

Feb. 20, 2007

07 FEB 22 AM 9:19

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

COMMISSION  
CLERK  
CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR 1  
GCL 1  
OPC \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

Dear Sir:

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.

Our community, FAIRWAYS at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the water standard tests for the past six quarters.

Please help me! Don't reward a company for poor service.

Mike LaCava  
Pres. HOA



Mr. Michael La Cava  
12049 Loblolly Pine Dr  
New Port Richey FL 34654-1737

NAME	PRINT	ADDRESS
MICHAEL LA CAVA		12049 LOBLOLLY PINE DR. N.P. RICHEY FL. 34654
JACK L. CRIBBS		12039 LOBLOLLY PINE DR, N.P. RICHEY 34654
Lauren Smith		12045 Loblolly Pine Dr. New Port Richey FL 34654
Vincent Schembati		11821 Ivywood Place, New Port Richey, FL 34654
Shirley Keighan		11742 Ivywood Pl. N.P.R. FL. 34654
Gloria White		12119 Loblolly Pine Drive NPR. 34654
Russell McDonald		12128 Loblolly Pine Drive NPR. 71 34654
PATRICIA PEERY		11800 IVYWOOD PL. N.P.R., FL. 34654
SHIRLEY MELLECKER		12153 LOBLOLLY PINE DR. NPR. FL 34654
Angelo R Graziani		11801 Ivywood [ ] NPR F 34654
Tom Maniscalco		12111 Loblolly Pine Dr 34654
CAROL PIVOINY		12122 LOBLOLLY PINE DR NR 34654
DOLORES DESORDI		11807 IVYWOOD PL. N.P.R. 34654
Wanda Walter		11814 Ivywood Pl NPR 34654

DISTRIBUTION CENTER

07 FEB 22 AM 7:47

060253-WS

DISTRIBUTION CENTER

07 FEB 22 AM 7:46

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Dear Sir:

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.

Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the water standard tests for the past six quarters.

Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,

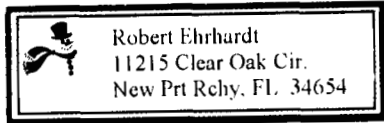
*Robert Ehrhardt*  
*11215 Clear Oak Circle*  
*New Port Richey Fl. 34654*

RECEIVED

07 FEB 22 AM 9:18

COMMISSION CLERK

- DMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   |
- GCL   |
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SC \_\_\_\_\_
- WFO \_\_\_\_\_
- WFO \_\_\_\_\_



ORIGINAL

RECEIVED PASCO

January 3, 2007

07 FEB 22 AM 9:18

07 FEB 22 AM 7:44

DISTRIBUTION CENTER

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

COMMISSION  
CLERK

RE: Docket No. 060253-WS

Dear Directors,

Utilities, Inc. of Florida has been granted an interim increase of 36.4% for water and 13.8% for wastewater in Pasco County pending a hearing on their request.

In the area of SummerTree, a subdivision that consists of 6 separate condominium and homeowner's associations, Utilities, Inc. has failed to pass the health standard tests for the past six quarters. The household water pressure is unstable, at best, and the water taste and smell is so bad that we still must buy drinking water. Neighboring communities that receive their water from Pasco Utilities have water that is of a much better quality and significantly less expensive than the Utilities, Inc. water. On a comparable basis, a household of two persons receiving Pasco Utilities water is paying 40 - 60% less than the same household using Utilities, Inc. water. In this comparison, neither household has lawn sprinklers or does car washing with the tap water. It is only water for general household use - bathing, clothes washing, dishwashing, cooking and of course, drinking.

CMP \_\_\_\_\_

COM \_\_\_\_\_

CTR \_\_\_\_\_

ECR 1 \_\_\_\_\_

GCL 1 \_\_\_\_\_

OPC \_\_\_\_\_

RCA \_\_\_\_\_

As a citizen of Pasco County, I cannot surmise any reason for Utilities, Inc. to be granted an increase in rates when they have not been able to provide a quality product to the citizens who must rely upon them to do so. If the rate increase is represented as being necessary to buy facilities and equipment to improve the water quality, I have to wonder what dividends have been paid to the company's stockholders instead of being used for the needed capitalization. Once the increase is granted, rates are not likely to decrease to a more competitive level at any time in the future.

SGR \_\_\_\_\_

SGA \_\_\_\_\_

SEC \_\_\_\_\_

OTH \_\_\_\_\_

My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

I would appreciate a response to my letter.

Respectfully,

Charles J. Jones

11228 Aspenwood Ln

Newport Richy Fl 34654



ORIGINAL

060253-WS  
RECEIVED  
07 FEB 22 9:16  
COMMISSION  
CLERK  
7:46  
STATE CENTER

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Dear Sir:

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.

Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the water standard tests for the past six quarters.

Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,

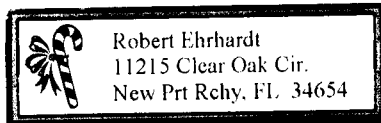
*Charles Macaroni*

*Charles Macaroni*

*11601 Pear Tree Ave*

*New Port Richey, Florida  
34654*

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR 1 \_\_\_\_\_  
GCL 1 \_\_\_\_\_  
OPC \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_



ORIGINAL

RECEIVED PASCO  
07 FEB 2002 9:16 AM  
COMMISSION CENTER  
CLERK 7:36

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Dear Sir:

060253-WS

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.

Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the water standard tests for the past six quarters.

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR 1
- GCL 1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,

*Terry E. Stiles*  
*Haron A Stiles*  
11439 Turtle Dove Pl.  
New Port Richey, FL 34654

**Terry Stiles**  
 11439 Turtle Dove Pl  
 New Prt Rchy, FL 34654

# ORIGINAL

January 3, 2007

RECEIVED-PASCO

07 FEB 22 AM 9:03

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

COMMISSION  
CLERK

RE: Docket No. 060253-WS

Dear Directors,

Utilities, Inc. of Florida has been granted an interim increase of 36.4% for water and 13.8% for wastewater in Pasco County pending a hearing on their request.

In the area of SummerTree, a subdivision that consists of 6 separate condominium and homeowner's associations, Utilities, Inc. has failed to pass the health standard tests for the past six quarters. The household water pressure is unstable, at best, and the water taste and smell is so bad that we still must buy drinking water. Neighboring communities that receive their water from Pasco Utilities have water that is of a much better quality and significantly less expensive than the Utilities, Inc. water. On a comparable basis, a household of two persons receiving Pasco Utilities water is paying 40 – 60% less than the same household using Utilities, Inc. water. In this comparison, neither household has lawn sprinklers or does car washing with the tap water. It is only water for general household use – bathing, clothes washing, dishwashing, cooking and of course, drinking.

CMP \_\_\_\_\_ As a citizen of Pasco County, I cannot surmise any reason for Utilities, Inc. to be granted  
COM \_\_\_\_\_ an increase in rates when they have not been able to provide a quality product to the  
CTR \_\_\_\_\_ citizens who must rely upon them to do so. If the rate increase is represented as being  
ECR 1 \_\_\_\_\_ necessary to buy facilities and equipment to improve the water quality, I have to wonder  
GCL 1 \_\_\_\_\_ what dividends have been paid to the company's stockholders instead of being used for  
OPC \_\_\_\_\_ the needed capitalization. Once the increase is granted, rates are not likely to decrease to  
RCA \_\_\_\_\_ a more competitive level at any time in the future.  
SCR \_\_\_\_\_ My neighbors and I urge you to deny any increase in either water or wastewater services  
SGA \_\_\_\_\_ and to demand that the water quality be brought up to the required health standards on a  
SEC \_\_\_\_\_ permanent basis.  
OTH \_\_\_\_\_ I would appreciate a response to my letter.  
OTH \_\_\_\_\_ Respectfully,

*Earl Walters*  
*12031 Brynton Ln.*  
*N.P.R., Florida, 32654*

DISTRIBUTION CENTER  
07 FEB 22 AM 7:47



ORIGINAL

Ravonda Claitt

From: contact@psc.state.fl.us  
Sent: Saturday, February 17, 2007 9:18 AM  
To: Consumer Contact  
Subject: E-Form Other Complaint TRACKING NUMBER: 8073

RECEIVED PSC

07 FEB 20 PM 4:29

COMMISSION  
CLERK

Complaint filed with PSC

Select County: PASCO  
CUSTOMER INFORMATION

Name: Allan Hunter  
Telephone: 727-8605559  
Email: alchrishunter@earthlink.net  
Address: 11318 Golf Round Dr. New Port Richey 34654

BUSINESS INFORMATION

Business Account Name: Allan Hunter  
Account Number: 006260070121  
Address: 11318 Golf Round Dr. New Port Richey Florida 34654

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida  
Details:

We recently received notice of a hearing with you for a rate increase from Utilities Inc. (docket # 060253-WS.) We have had them for our water supplier since our house was built 1 1/2 years ago and they have sent a number of letters to us in that period stating that the water had unsafe levels of different contaminants so it was deemed unsafe to drink in large quantities. I feel that before any increases should be allowed for this company they should at least have to supply safe drinking water to their customers for the money we pay in return for that service. Thank you for your consideration in this matter. Allan and Christine Hunter.

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   1
- GCL   1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

ORIGINAL

January 3, 2007

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

07 FEB 19 AM 7:56

DISTRIBUTION CENTER

RE: Docket No. 060253-WS

Dear Directors,

Utilities, Inc. of Florida has been granted an interim increase of 36.4% for water and 13.8% for wastewater in Pasco County pending a hearing on their request.

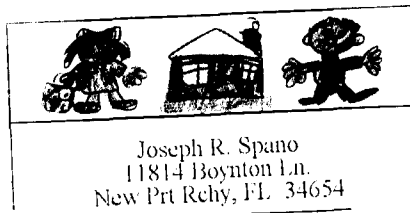
In the area of SummerTree, a subdivision that consists of 6 separate condominium and homeowner's associations, Utilities, Inc. has failed to pass the health standard tests for the past six quarters. The household water pressure is unstable, at best, and the water taste and smell is so bad that we still must buy drinking water. Neighboring communities that receive their water from Pasco Utilities have water that is of a much better quality and significantly less expensive than the Utilities, Inc. water. On a comparable basis, a household of two persons receiving Pasco Utilities water is paying 40 - 60% less than the same household using Utilities, Inc. water. In this comparison, neither household has lawn sprinklers or does car washing with the tap water. It is only water for general household use - bathing, clothes washing, dishwashing, cooking and of course, drinking.

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR 1 \_\_\_\_\_ As a citizen of Pasco County, I cannot surmise any reason for Utilities, Inc. to be granted an increase in rates when they have not been able to provide a quality product to the citizens who must rely upon them to do so. If the rate increase is represented as being necessary to buy facilities and equipment to improve the water quality, I have to wonder what dividends have been paid to the company's stockholders instead of being used for the needed capitalization. Once the increase is granted, rates are not likely to decrease to a more competitive level at any time in the future.
- GCL 1 \_\_\_\_\_
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_ My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on permanent basis.
- OTH \_\_\_\_\_

I would appreciate a response to my letter.

Respectfully,

*Joseph R. Spano*  
11814 Boynton Lane  
New Port Rchy FL 34654  
SUMMERTREE DEVELOPMENT



07 FEB 19 AM 9:20  
COMMISSION  
CLERK

RECEIVED

ORIGINAL

January 3, 2007

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

COMMISSION  
CLERK

07 FEB 16 AM 8:43

RECEIVED

RE: Docket No. 060253-WS

Dear Directors,

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In the area of SummerTree, a subdivision that consists of 6 separate condominium and homeowner's associations, Utilities, Inc. has failed to pass the health standard tests for the past six quarters. The household water pressure is unstable, at best, and the water taste and smell is so bad that we still must buy drinking water. Neighboring communities that receive their water from Pasco Utilities have water that is of a much better quality and significantly less expensive than the Utilities, Inc. water. On a comparable basis, a household of two persons receiving Pasco Utilities water is paying 40 - 60% less than the same household using Utilities, Inc. water. In this comparison, neither household has lawn sprinklers or does car washing with the tap water. It is only water for general household use - bathing, clothes washing, dishwashing, cooking and of course, drinking.

As a citizen of Pasco County, I cannot surmise any reason for Utilities, Inc. to be granted an increase in rates when they have not been able to provide a quality product to the citizens who must rely upon them to do so. If the rate increase is represented as being necessary to buy facilities and equipment to improve the water quality, I have to wonder what dividends have been paid to the company's stockholders instead of being used for the needed capitalization. Once the increase is granted, rates are not likely to decrease to a more competitive level at any time in the future.

- CMP  \_\_\_\_\_
- COM  \_\_\_\_\_ My neighbors and I urge you to deny any increase in either water or wastewater services
- CTR  \_\_\_\_\_ and to demand that the water quality be brought up to the required health standards on a
- ECR  \_\_\_\_\_ permanent basis.
- GCL  \_\_\_\_\_ I would appreciate a response to my letter.
- OPC  \_\_\_\_\_ Respectfully,
- RCA  \_\_\_\_\_
- SCR  \_\_\_\_\_ Ms. Michele P. Serpe      Unit 7B
- SGA  \_\_\_\_\_ 1911 Carissa Lane
- SEC  \_\_\_\_\_ New Port Richey, FL
- OTH  \_\_\_\_\_ 34654

DISTRIBUTION CENTER

07 FEB 16 AM 7:26

ORIGINAL

RECEIVED  
07 FEB 19 AM 8:41  
COMMISSION  
CLERK

February 5, 2007

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, Fl 32399-0850

060253-WS

Dear Sir:

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida, Inc. in Pasco County.

Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the water standard tests for the past six quarters.

Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,



- CMP \_\_\_\_\_ Sheila Cavin
- COM \_\_\_\_\_ 11422 Windstar Court
- CTR \_\_\_\_\_
- ECR   L
- GCL   L
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

DISTRIBUTION CENTER

07 FEB 16 AM 7:32

ORIGINAL

February 5, 2007

060253-WS

RECEIVED PASCO  
07 FEB 16 AM 8:40  
COMMISSION  
CLERK

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, Fl 32399-0850

Dear Sir:

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Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the water standard tests for the past six quarters.

Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,



Richard Riban  
11416 Windstar Court  
New Port Richey, Fl 34654

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   1
- GCL   1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

DISTRIBUTION CENTER

07 FEB 16 AM 7:32



January 3, 2007

**ORIGINAL**

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

*J* Frances Terrasi  
12020 Boynton Ln  
New Port Rchy, FL 34654-1641

RE: Docket No. 060253-WS

Dear Directors,

Utilities, Inc. of Florida has been granted an interim increase of 36.4% for water and 13.8% for wastewater in Pasco County pending a hearing on their request.

In the area of SummerTree, a subdivision that consists of 6 separate condominium and homeowner's associations, Utilities, Inc. has failed to pass the health standard tests for the past six quarters. The household water pressure is unstable, at best, and the water taste and smell is so bad that we still must buy drinking water. Neighboring communities that receive their water from Pasco Utilities have water that is of a much better quality and significantly less expensive than the Utilities, Inc. water. On a comparable basis, a household of two persons receiving Pasco Utilities water is paying 40 - 60% less than the same household using Utilities, Inc. water. In this comparison, neither household has lawn sprinklers or does car washing with the tap water. It is only water for general household use - bathing, clothes washing, dishwashing, cooking and of course, drinking.

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   1
- GCL   1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

As a citizen of Pasco County, I cannot surmise any reason for Utilities, Inc. to be granted an increase in rates when they have not been able to provide a quality product to the citizens who must rely upon them to do so. If the rate increase is represented as being necessary to buy facilities and equipment to improve the water quality, I have to wonder what dividends have been paid to the company's stockholders instead of being used for the needed capitalization. Once the increase is granted, rates are not likely to decrease to a more competitive level at any time in the future.

My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

I would appreciate a response to my letter.

Respectfully,

*Ms. Frances J. Terrasi*  
*12020 Boynton Lane*  
*New Port Richey, Fla. 34654*

RECEIVED  
07 FEB 16 AM 8:38  
COMMISSION  
CLERK

ORIGINAL

2/6/07

January 3, 2007

RECEIVED PASCO

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

07 FEB 15 AM 9:01

COMMISSION  
CLERK

RE: Docket No. 060253-WS

Dear Directors,

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CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR 1 \_\_\_\_\_  
GCL 1 \_\_\_\_\_  
OPC \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

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My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

I would appreciate a response to my letter.

Respectfully,  
Philip Perlow PHILIP PERLOW

11600 BOYNTON LANE  
NEW PORT RICHEY, FL 34654

DISTRIBUTION CENTER

07 FEB 15 AM 7:19

# ORIGINAL

January 3, 2007

RECEIVED PASCO

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

07 FEB 15 AM 9:01

COMMISSION  
CLERK

RE: Docket No. 060253-WS

Dear Directors,

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My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

CMP \_\_\_\_\_  
COM \_\_\_\_\_ I would appreciate a response to my letter.

CTR \_\_\_\_\_  
ECR 1 Respectfully,

GCL 1 Patrizia Boccardi

OPC \_\_\_\_\_  
RCA \_\_\_\_\_ 12006 Baynton Ln

SCR \_\_\_\_\_ New Port Richey, FL 34654

SGA \_\_\_\_\_

SEC \_\_\_\_\_

OTH \_\_\_\_\_

DISTRIBUTION CENTER  
07 FEB 15 AM 7:18

ORIGINAL

060253-WS

RECEIVED 7-00

07 FEB 15 AM 8:58

COMMISSION  
CLERK

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Dear Sir:

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.

Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the water standard tests for the past six quarters.

Please help me! Don't reward a company for poor service and an inferior work product.

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   1
- GCL   1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

Sincerely,

*Mary Ellen Betlinski*  
11500 Bloomington Court  
New Port Richey, FL 34654  
*February 13, 2007*



Mr. Edward H. Betlinski  
 11500 Bloomington Ct.  
 New Port Richey, FL 34654

DISTRIBUTION CENTER

07 FEB 15 AM 7:20

# ORIGINAL

January 3, 2007

RECEIVED TUC

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

07 FEB 14 AM 9:37

COMMISSION  
CLERK

RE: Docket No. 060253-WS

Dear Directors,

Utilities, Inc. of Florida has been granted an interim increase of 36.4% for water and 13.8% for wastewater in Pasco County pending a hearing on their request.

In the area of SummerTree, a subdivision that consists of 6 separate condominium and homeowner's associations, Utilities, Inc. has failed to pass the health standard tests for the past six quarters. The household water pressure is unstable, at best, and the water taste and smell is so bad that we still must buy drinking water. Neighboring communities that receive their water from Pasco Utilities have water that is of a much better quality and significantly less expensive than the Utilities, Inc. water. On a comparable basis, a household of two persons receiving Pasco Utilities water is paying 40 – 60% less than the same household using Utilities, Inc. water. In this comparison, neither household has lawn sprinklers or does car washing with the tap water. It is only water for general household use – bathing, clothes washing, dishwashing, cooking and of course, drinking.

As a citizen of Pasco County, I cannot surmise any reason for Utilities, Inc. to be granted an increase in rates when they have not been able to provide a quality product to the citizens who must rely upon them to do so. If the rate increase is represented as being necessary to buy facilities and equipment to improve the water quality, I have to wonder what dividends have been paid to the company's stockholders instead of being used for the needed capitalization. Once the increase is granted, rates are not likely to decrease to a more competitive level at any time in the future.

CMP \_\_\_\_\_ My neighbors and I urge you to deny any increase in either water or wastewater services  
COM \_\_\_\_\_ and to demand that the water quality be brought up to the required health standards on a  
CTR \_\_\_\_\_ permanent basis.

ECR   1   I would appreciate a response to my letter.

GCL   1   Respectfully,

OPC \_\_\_\_\_  
RCA \_\_\_\_\_ Ilga Cruz

SCR \_\_\_\_\_ 12011 Loblolly Pine

SGA \_\_\_\_\_ New Port Richey, FL 34654

SEC \_\_\_\_\_

OTH \_\_\_\_\_



DISTRIBUTION CENTER

07 FEB 14 AM 7:39

ORIGINAL

060253-WB

RECEIVED

07 FEB 14 AM 9:31

COMMISSION  
CLERK

DISTRIBUTION CENTER

AM 7:43

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Dear Sir:

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.

Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the water standard tests for the past six quarters.

Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,

*Harold Wendell*

11505 BLOOMINGTON CT.

NEW PORT RICHEY, FL 34654

CMP \_\_\_\_\_

COM \_\_\_\_\_

CTR \_\_\_\_\_

ECR 1

GCL 1

OPC \_\_\_\_\_

RCA \_\_\_\_\_

SCR \_\_\_\_\_

SGA \_\_\_\_\_

SEC \_\_\_\_\_

OTH \_\_\_\_\_

HAROLD WENDELL  
SYLVIA WENDELL  
11505 BLOOMINGTON COURT  
NEW PORT RICHEY, FL 34654

ORIGINAL

060253-WS

DISTRIBUTION CENTER  
07 FEB 12 AM 8:06

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Dear Sir:

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.

Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the water standard tests for the past six quarters.

Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,

RUTH M FOLTZ

*Ruth M Foltz*

*11433 Bloomington Ct*

*New Port Richey Fl 34654*



Ruth Foltz  
11433 Bloomington Ct.  
New Port Richey, FL 34654

RECEIVED  
07 FEB 12 AM 10:21  
COMMISSION  
CLERK

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   1
- GCL   1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

ORIGINAL

January 3, 2007

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

DISTRIBUTION CENTER  
07 FEB 12 AM 7:55

RE: Docket No. 060253-WS

RECEIVED PASCO  
07 FEB 12 AM 10:21  
COMMISSION  
CLERK

Dear Directors,

Utilities, Inc. of Florida has been granted an interim increase of 36.4% for water and 13.8% for wastewater in Pasco County pending a hearing on their request.

In the area of SummerTree, a subdivision that consists of 6 separate condominium and homeowner's associations, Utilities, Inc. has failed to pass the health standard tests for the past six quarters. The household water pressure is unstable, at best, and the water taste and smell is so bad that we still must buy drinking water. Neighboring communities that receive their water from Pasco Utilities have water that is of a much better quality and significantly less expensive than the Utilities, Inc. water. On a comparable basis, a household of two persons receiving Pasco Utilities water is paying 40 - 60% less than the same household using Utilities, Inc. water. In this comparison, neither household has lawn sprinklers or does car washing with the tap water. It is only water for general household use - bathing, clothes washing, dishwashing, cooking and of course, drinking.

As a citizen of Pasco County, I cannot surmise any reason for Utilities, Inc. to be granted an increase in rates when they have not been able to provide a quality product to the citizens who must rely upon them to do so. If the rate increase is represented as being necessary to buy facilities and equipment to improve the water quality, I have to wonder what dividends have been paid to the company's stockholders instead of being used for the needed capitalization. Once the increase is granted, rates are not likely to decrease to a more competitive level at any time in the future.

CMP \_\_\_\_\_

COM \_\_\_\_\_

CTR \_\_\_\_\_

ECR 1

GCL 1

OPC \_\_\_\_\_

RCA \_\_\_\_\_

SCR \_\_\_\_\_

SGA \_\_\_\_\_

SEC \_\_\_\_\_

OTH \_\_\_\_\_

My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

I would appreciate a response to my letter.

Respectfully,

Mary Krawiec

11920 Bayonet Lane

New Port Richey, FL 34654

KRAWIEC  
11920 BAYONET  
NPR, FL 34654

ORIGINAL

060253-WS

RECEIVED PASCO

07 FEB 12 AM 10:21

COMMISSION CLERK

DISTRIBUTION CENTER

07 FEB 12 AM 7:45

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Dear Sir:

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.

Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the water standard tests for the past six quarters.

Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,

*Vincent Beelo*  
*113-27 Clear Lake Cir*  
*New Port Richey Fl*  
*34654*

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR 1
- GCL 1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

ORIGINAL

060253-WS

RECEIVED

07 FEB 12 AM 10:21

COMMISSION  
CLERK  
DISTRIBUTION CENTER  
07 FEB 12 AM 7:41

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

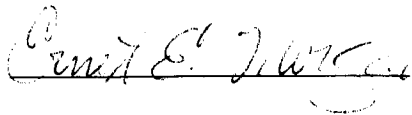
Dear Sir:

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.

Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the water standard tests for the past six quarters.

Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,



Ernest Morgan  
11443 Sinatra Court  
New Port Richey, Florida 34654

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   1
- GCL   1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

ORIGINAL

RECEIVED-PASCO  
07 FEB -9 AM 8:56  
COMMISSION  
CLERK

January 3, 2007

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

RE: Docket No. 060253-WS

Dear Directors,

Utilities, Inc. of Florida has been granted an interim increase of 36.4% for water and 13.8% for wastewater in Pasco County pending a hearing on their request.

In the area of SummerTree, a subdivision that consists of 6 separate condominium and homeowner's associations, Utilities, Inc. has failed to pass the health standard tests for the past six quarters. The household water pressure is unstable, at best, and the water taste and smell is so bad that we still must buy drinking water. Neighboring communities that receive their water from Pasco Utilities have water that is of a much better quality and significantly less expensive than the Utilities, Inc. water. On a comparable basis, a household of two persons receiving Pasco Utilities water is paying 40 - 60% less than the same household using Utilities, Inc. water. In this comparison, neither household has lawn sprinklers or does car washing with the tap water. It is only water for general household use - bathing, clothes washing, dishwashing, cooking and of course, drinking.

As a citizen of Pasco County, I cannot surmise any reason for Utilities, Inc. to be granted an increase in rates when they have not been able to provide a quality product to the citizens who must rely upon them to do so. If the rate increase is represented as being necessary to buy facilities and equipment to improve the water quality, I have to wonder what dividends have been paid to the company's stockholders instead of being used for the needed capitalization. Once the increase is granted, rates are not likely to decrease to a more competitive level at any time in the future.

My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

I would appreciate a response to my letter.

Respectfully,

Cathy Ambrogio  
11642 Bryn Ter  
New Port Richey, FL 34654

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR 1  
GCL 1  
OPC \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

DISTRIBUTION CENTER

07 FEB -9 AM 7:43



ORIGINAL RECEIVED-EPSC  
07 FEB -9 AM 8:56  
COMMISSION  
CLERK

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Dear Sir:

*010253-WS*

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.

Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the water standard tests for the past six quarters.

Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,

*Ronald F Brandt*

\_\_\_\_\_  
\_\_\_\_\_

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CCR \_\_\_\_\_
- ECR   1
- GCL   1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_



Mr. & Mrs. Ronald Brandt Sr.  
11435 Turtle Dove Pl.  
New Port Richey, FL 34654

DISTRIBUTION CENTER

07 FEB -9 AM 7:42

ORIGINAL

DISTRIBUTION CENTER

07 FEB -9 AM 7:59

RECEIVED PASCO  
07 FEB -9 AM 8:55  
COMMISSION  
CLERK

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Dear Sir:

060253-WS

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Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the water standard tests for the past six quarters.

Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR  \_\_\_\_\_
- GCL  \_\_\_\_\_
- GPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

Mary Ann + John Gross  
11450 Bloomington Ct.  
N.P.R. FL 34654

John Gross  
Mary Ann Gross  
11450 Bloomington Ct.  
New Port Richey, FL 34654

ORIGINAL

RECEIVED-PPSC

January 3, 2007

07 FEB -9 AM 8:55

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

COMMISSION  
CLERK

RE: Docket No. 060253-WS

Dear Directors,

Utilities, Inc. of Florida has been granted an interim increase of 36.4% for water and 13.8% for wastewater in Pasco County pending a hearing on their request.

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CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR   1    
GCL   1    
OPC \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

I would appreciate a response to my letter.

Respectfully,

*Estelle M. Martin*

12023 Boynton Ln -

New Port Richey - FL.  
34654

Estelle Martin  
12023 Boynton Lane  
New Port Richey, Fl. 34654

DISTRICT CENTER

07 FEB -9 AM 7: 58

ORIGINAL

RECEIVED - PASC  
07 FEB -9 AM 8:55  
COMMISSION  
CLERK

2/5/07

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Dear Sir:

060253-WS

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.

Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the water standard tests for the past six quarters.

Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR | \_\_\_\_\_
- GCL | \_\_\_\_\_
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

William C. Guilloz + Gail W. Guilloz

11325 Clear Oak Circle

New Port Richey, FL 34654-1644

William & Gail Guilloz  
11325 Clear Oak Circle  
New Port Richey, FL 34654-1644

DISTRIBUTION CENTER

07 FEB -9 AM 7:49

ORIGINAL

February 5, 2006

RECEIVED-PPSC  
2006 FEB -9 AM 8:55  
COMMISSION  
CLERK

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Dear Sir:

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.

060253-WS

Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the water standard tests for the past six quarters.

Please help me! Don't reward a company for poor service and an inferior work product.

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- EGR   1
- GCL   1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

Sincerely,

Anna Peterson  
11414 Bloomington Court  
New Port Richey, FL 34654



DISTRIBUTION CENTER  
07 FEB -9 AM 7:43

ORIGINAL

RECEIVED-7780

January 3, 2007

07 FEB -9 AM 8: 54

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

COMMISSION  
CLERK

RE: Docket No. 060253-WS

Dear Directors,

Utilities, Inc. of Florida has been granted an interim increase of 36.4% for water and 13.8% for wastewater in Pasco County pending a hearing on their request.

In the area of SummerTree, a subdivision that consists of 6 separate condominium and homeowner's associations, Utilities, Inc. has failed to pass the health standard tests for the past six quarters. The household water pressure is unstable, at best, and the water taste and smell is so bad that we still must buy drinking water. Neighboring communities that receive their water from Pasco Utilities have water that is of a much better quality and significantly less expensive than the Utilities, Inc. water. On a comparable basis, a household of two persons receiving Pasco Utilities water is paying 40 - 60% less than the same household using Utilities, Inc. water. In this comparison, neither household has lawn sprinklers or does car washing with the tap water. It is only water for general household use - bathing, clothes washing, dishwashing, cooking and of course, drinking.

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My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

I would appreciate a response to my letter.

Respectfully,

Glen Daniels

11912 Bayonet Ln

New Port Richey, FL 34654

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR 1  
GCL 1  
OPC \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

DISTRIBUTION CENTER  
07 FEB -9 AM 7:58

ORIGINAL

FEBRUARY  
January 3, 2007

RECEIVED-PASCO

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

07 FEB -9 AM 8:54

COMMISSION  
CLERK

RE: Docket No. 060253-WS

Dear Directors,

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My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

I would appreciate a response to my letter.

Respectfully,

Bob Donath  
12025 BOYNTON  
New Port Richey, FL



Bob Donath  
12025 Boynton Ln  
New Port Rchy, FL 34654-1615

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR 1
- GCL 1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

DISTRIBUTION CENTER  
07 FEB -9 AM 7:57

ORIGINAL *060253-LWS*

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Dear Sir:

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.

Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the water standard tests for the past six quarters.

Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,

*Margaret L. Holly*

11434 Sinatra Ct.  
New Prt Rchy, FL 34654-1646

*Feb 4, 2007*



Ms. Margaret L. Holly  
11434 Sinatra Ct.  
New Prt Rchy, FL 34654-1646

RECEIVED-PTSC  
07 FEB -9 AM 8:53  
COMMISSION  
CLERK  
CMP  
COM  
CTR  
ECR  
GCL  
OPC  
RCA  
SCR  
SGA  
SEC  
OTH

DISTRIBUTION CENTER

07 FEB -9 AM 7:57

ORIGINAL

January 3, 2007

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

DISTRIBUTION CENTER  
07 FEB -9 AM 7:49

RE: Docket No. 060253-WS

Dear Directors,

Utilities, Inc. of Florida has been granted an interim increase of 36.4% for water and 13.8% for wastewater in Pasco County pending a hearing on their request.

In the area of Summer Tree, a subdivision that consists of 6 separate condominium and homeowner's associations, Utilities, Inc. has failed to pass the health standard tests for the past six quarters. The household water pressure is unstable, at best, and the water taste and smell is so bad that we still must buy drinking water. Neighboring communities that receive their water from Pasco Utilities have water that is of a much better quality and significantly less expensive than the Utilities, Inc. water. On a comparable basis, a household of two persons receiving Pasco Utilities water is paying 40 - 60% less than the same household using Utilities, Inc. water. In this comparison, neither household has lawn sprinklers or does car washing with the tap water. It is only water for general household use - bathing, clothes washing, dishwashing, cooking and of course, drinking.

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR   |   \_\_\_\_\_  
GCL   |   \_\_\_\_\_  
OPC \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

As a citizen of Pasco County, I cannot surmise any reason for Utilities, Inc. to be granted an increase in rates when they have not been able to provide a quality product to the citizens who must rely upon them to do so. If the rate increase is represented as being necessary to buy facilities and equipment to improve the water quality, I have to wonder what dividends have been paid to the company's stockholders instead of being used for the needed capitalization. Once the increase is granted, rates are not likely to decrease to a more competitive level at any time in the future.

My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

I would appreciate a response to my letter.

Respectfully,

*Kathryn R. Michael*  
12034 Boynton Lane  
NPR, FL, 34654  
unit 31-NA



Kathryn Michael  
12034 Boynton Ln.  
New Port Richey, FL 34654

COMMISSION  
CLERK

07 FEB -9 AM 8:53

RECEIVED



ORIGINAL

January 3, 2007

RECEIVED-180

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

07 FEB -9 AM 8:52

COMMISSION  
CLERK

RE: Docket No. 060253-WS

Dear Directors,

Utilities, Inc. of Florida has been granted an interim increase of 36.4% for water and 13.8% for wastewater in Pasco County pending a hearing on their request.

In the area of SummerTree, a subdivision that consists of 6 separate condominium and homeowner's associations, Utilities, Inc. has failed to pass the health standard tests for the past six quarters. The household water pressure is unstable, at best, and the water taste and smell is so bad that we still must buy drinking water. Neighboring communities that receive their water from Pasco Utilities have water that is of a much better quality and significantly less expensive than the Utilities, Inc. water. On a comparable basis, a household of two persons receiving Pasco Utilities water is paying 40 - 60% less than the same household using Utilities, Inc. water. In this comparison, neither household has lawn sprinklers or does car washing with the tap water. It is only water for general household use - bathing, clothes washing, dishwashing, cooking and of course, drinking.

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   1
- GCL   1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

As a citizen of Pasco County, I cannot surmise any reason for Utilities, Inc. to be granted an increase in rates when they have not been able to provide a quality product to the citizens who must rely upon them to do so. If the rate increase is represented as being necessary to buy facilities and equipment to improve the water quality, I have to wonder what dividends have been paid to the company's stockholders instead of being used for the needed capitalization. Once the increase is granted, rates are not likely to decrease to a more competitive level at any time in the future.

My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

I would appreciate a response to my letter.

Respectfully,

Fortunata M. Tiano  
11821 Carissa Lane  
N. P. R., FL 34654



Fortunata M. Tiano  
11821 Carissa Ln  
New Port Richey, FL 34654

DISTRIBUTION CENTER

07 FEB -9 AM 7:48

ORIGINAL

RECEIVED-PASCO

07 FEB -9 AM 8:52

COMMISSION  
CLERK

January 3, 2007

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

RE: Docket No. 060253-WS

Dear Directors,

Utilities, Inc. of Florida has been granted an interim increase of 36.4% for water and 13.8% for wastewater in Pasco County pending a hearing on their request.

In the area of SummerTree, a subdivision that consists of 6 separate condominium and homeowner's associations, Utilities, Inc. has failed to pass the health standard tests for the past six quarters. The household water pressure is unstable, at best, and the water taste and smell is so bad that we still must buy drinking water. Neighboring communities that receive their water from Pasco Utilities have water that is of a much better quality and significantly less expensive than the Utilities, Inc. water. On a comparable basis, a household of two persons receiving Pasco Utilities water is paying 40 - 60% less than the same household using Utilities, Inc. water. In this comparison, neither household has lawn sprinklers or does car washing with the tap water. It is only water for general household use - bathing, clothes washing, dishwashing, cooking and of course, drinking.

As a citizen of Pasco County, I cannot surmise any reason for Utilities, Inc. to be granted an increase in rates when they have not been able to provide a quality product to the citizens who must rely upon them to do so. If the rate increase is represented as being necessary to buy facilities and equipment to improve the water quality, I have to wonder what dividends have been paid to the company's stockholders instead of being used for the needed capitalization. Once the increase is granted, rates are not likely to decrease to a more competitive level at any time in the future.

My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

I would appreciate a response to my letter.

Respectfully,

Robert Russell

12025 Baynton Lane

New Port Richey, FL 34654

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   1
- GCL   1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

DISTRIBUTION CENTER

07 FEB -9 AM 7:44

ORIGINAL

060253-WS

RECEIVED

07 FEB -9 AM 8:52

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

COMMISSION  
CLERK

Dear Sir:

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.


Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the water standard tests for the past six quarters.

Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,

*Gilles Rivard*  
*11426 Bloomington Ct*  
*New Port Richey*

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   1
- GCL   1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

 Mr. Gilles Rivard  
11426 Bloomington Ct.  
New Port Richey, FL 34654-1652

DISTRIBUTION CENTER

07 FEB -9 AM 7:43

ORIGINAL

RECEIVED FTSC

07 FEB -9 AM 8:51

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

COMMISSION  
CLERK

Dear Sir:

060253-WS

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.

Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the water standard tests for the past six quarters.

Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,

*Alice I. Miller*

*Paul H. Miller*

*11342 Turtle Dove Pl*

*New Port Richey, FL 34654*

*(Summertree)*

CMP \_\_\_\_\_

COM \_\_\_\_\_

CTR \_\_\_\_\_

ECR 1

GCL 1

OPC \_\_\_\_\_

RCA \_\_\_\_\_

SCR \_\_\_\_\_

SGA \_\_\_\_\_

SEC \_\_\_\_\_

OTH \_\_\_\_\_

Alice I. Miller  
11342 Turtle Dove Pl.  
New Port Richey, FL 34654-1650

DISTRIBUTION CENTER

07 FEB -9 AM 7:43



ORIGINAL

2-6-2007

RECEIVED PASCO

07 FEB -8 AM 10: 23

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

COMMISSION  
CLERK

Dear Sir:

060253-WS

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.

Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the water standard tests for the past six quarters.

Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,



David Tullio  
11400 Bloomington Ct  
New Port Richey FL 34654

David Tullio  
\_\_\_\_\_  
\_\_\_\_\_

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR
- GCL
- GPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

DISTRIBUTION CENTER

07 FEB -8 AM 7:48

ORIGINAL

RECEIVED: PASCO  
07 FEB -8 AM 10: 23  
COMMISSION  
CLERK

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Dear Sir:

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.

060253-WS

Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the water standard tests for the past six quarters.

Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR 1 \_\_\_\_\_
- GCL 1 \_\_\_\_\_
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

*Phyllis Lueg*  
 \_\_\_\_\_  
 11451 Sinatra Ct  
 \_\_\_\_\_  
 New Port Richey, FL  
 \_\_\_\_\_  
 34654



Phyllis Lueg  
11451 Sinatra Ct.  
New Port Richey, FL 34654-1646

DISTRIBUTION CENTER

07 FEB -8 AM 7:48

ORIGINAL

February 5, 2007

RECEIVED-EPSC

07 FEB -8 AM 9:40

COMMISSION  
CLERK

State of Florida  
Public Service Commission  
Capital Circle office Center  
2540 Shumard Oak Blvd.  
Tallahassee, Fl. 32399  
Re: Docket # 060253-WS

Dear Sirs or Madam,

Not too long ago, I received a notice from Utilities Inc.,our water supplier, requesting from you a rate increase for Marion, Pasco, Orange, Pinellas and Seminole Counties. It stated that on Oct. 12, 2006, they filed an application for these rate increases. I do not know the size of our meter, whether it's 5/8"x 3/4" or 1 " or 1 1/2' etc., so I don't know what rate I fall under.

What I did notice, if I am reading this correctly, that Marion County would have a rate increase of 9% on a 5/8" meter (\$4.14 to \$4.52) if approved. 9% for Orange (\$ 6.36 to \$7.05) 15% for Seminole and higher percentages for Pasco and Pinellas.

I live in Pasco County where the rates are already the highest (\$8.93 to a whopping \$12.18. For what? We can hardly drink to water, it is so foul tasting and it comes with dirt and dark specks that show up in our Brita filter .I understand from other neighbor's, there are other levels in the water that are not up to legal requirements.

Saturday we received another notice that on Nov. 21 they filed for another rate increase. This is outrageous! Water is water. Why is Marion County getting water for \$4 and Pasco \$12.

In the first notice it stated that the general reason for the increase was because of inadequate earnings. Why should we as consumers give the stockholders more money. Why should we give the CEO more money, when the water is not good drinking quality.. Please do not give them any more money. give us better quilty water.

CMP \_\_\_\_\_ Sincerely  
COM \_\_\_\_\_ *Jerry Sterfitt*  
CTR \_\_\_\_\_ Jerry Sterfitt  
ECR   1   1532 Holly Ann Dr  
GCL   1   New Port Richey, Fl 34654  
OPC \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

RECEIVED

FEB 07 2007

Florida Public Service Commission  
Division of RCA

ORIGINAL

RECEIVED-FPSC

07 FEB -8 AM 9:40

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

COMMISSION  
CLERK

Dear Sir:

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.

Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the water standard tests for the past six quarters.

Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,

Karen Idell  
11407  
Bloomington CT

*Pocket  
060253-w*

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR 1
- GCL 1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

RECEIVED

FEB 07 2007

Florida Public Service Commission  
Division of RCA

ORIGINAL

RECEIVED-PSC

07 FEB - 7 AM 10:19

COMMISSION  
CLERK

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

060253 - WS

Dear Sir:

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.

Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the water standard tests for the past six quarters.

Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,

Frank Guida  
FRANK GUIDA

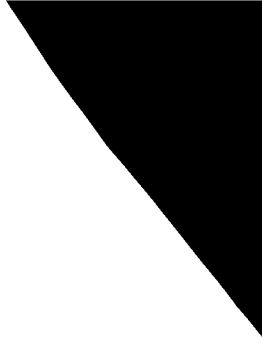


Mr. Frank Guida  
11307 Clear Oak Ctr.  
New Port Rchy, FL 34654-1644

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- BCR   1
- GCL   1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

DISTRIBUTION CENTER

07 FEB -7 AM 7:49





ORIGINAL

RECEIVED PASCO

07 FEB - 7 AM 10:19

COMMISSION  
CLERK

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

060253-WS

Dear Sir:

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Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the water standard tests for the past six quarters.

Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,

Eleanor M Stora  
2-64-07



Miss Eleanor Stora  
11438 Bloomington Ct.  
New Port Richey, FL 34654

- ADM \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ELCR 1
- GCL 1
- GPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

DISTRIBUTION CENTER

07 FEB -7 AM 7:49

ORIGINAL

RECEIVED PASCO

07 FEB - 7 AM 10:18

COMMISSION  
CLERK

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

060253-WS

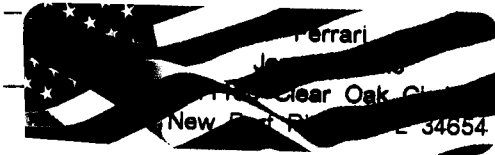
Dear Sir:

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Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,



- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   1
- GCL   1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

DISTRIBUTION CENTER  
07 FEB -7 AM 7:49

ORIGINAL

Jean F. Hoard  
11455 Turtle Dove Place  
New Port Richey, FL 34654-1647

Phone 727-857-9001

February 2, 2007

RECEIVED - PSC  
07 FEB - 7 AM 10: 17  
COMMISSION  
CLERK

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

Dear Sir:

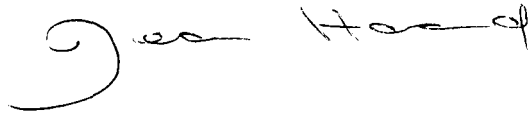
060253-WS

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Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the standard test for the past six quarters.

Please help me! Don't reward a company for poor service and inferior work production.

Sincerely,



Jean F. Hoard

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   1
- GCL   1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

DISTRIBUTION CENTER

07 FEB -7 AM 7:46

ORIGINAL

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

COMMISSION  
CLERK

07 FEB - 7 AM 10: 16

RECEIVED - PASCO

060253-WS

Dear Sir:

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.

Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the water standard tests for the past six quarters.

Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,

Elsa Roman  
11322 Clear Creek Cir.  
New Port Richey FL 34654

CHP \_\_\_\_\_

COM \_\_\_\_\_

CTR \_\_\_\_\_

ECR 1

GCL 1

OPC \_\_\_\_\_

RCA \_\_\_\_\_

SCR \_\_\_\_\_

SGA \_\_\_\_\_

SFC \_\_\_\_\_

OTH \_\_\_\_\_

NO RETURN ADDRESS  
ON ENVELOPE

1113  
7:43

DISTRIBUTIO  
07 FEB -7



ORIGINAL

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

COMMISSION  
CLERK

07 FEB - 7 AM 10:15

RECEIVED - 4430

Dear Sir:

060253 - WS

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.

Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the water standard tests for the past six quarters.

Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,

Barbara Doyle  
11413 Bloomington Ct.  
New Port Richey, FL 34654

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   1
- GCL   1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

DISTRIBUTION CENTER

07 FEB -7 AM 7: 39

ORIGINAL

RECEIVED - PASC

February 5, 2007

07 FEB -7 AM 10:14

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

COMMISSION  
CLERK

Dear Sir:

060253-WS

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.

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Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,



Betty Klobuchar  
11520 Bloomington Ct.  
New Prt Rchy, FL 34654-1651

Bethylon Klobuchar  
11520 Bloomfield Court  
New Port Richey, Fl 34654

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR 1
- GCL 1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SEA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

DISTRIBUTION CENTER

07 FEB -7 AM 7:39

ORIGINAL

DISTRIBUTION CENTER

07 FEB -7 AM 7:39

January 3, 2007

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

RE: Docket No. 060253-WS

Dear Directors,

Utilities, Inc. of Florida has been granted an interim increase of 36.4% for water and 13.8% for wastewater in Pasco County pending a hearing on their request.

In the area of SummerTree, a subdivision that consists of 6 separate condominium and homeowner's associations, Utilities, Inc. has failed to pass the health standard tests for the past six quarters. The household water pressure is unstable, at best, and the water taste and smell is so bad that we still must buy drinking water. Neighboring communities that receive their water from Pasco Utilities have water that is of a much better quality and significantly less expensive than the Utilities, Inc. water. On a comparable basis, a household of two persons receiving Pasco Utilities water is paying 40 - 60% less than the same household using Utilities, Inc. water. In this comparison, neither household has lawn sprinklers or does car washing with the tap water. It is only water for general household use - bathing, clothes washing, dishwashing, cooking and of course, drinking.

As a citizen of Pasco County, I cannot surmise any reason for Utilities, Inc. to be granted an increase in rates when they have not been able to provide a quality product to the citizens who must rely upon them to do so. If the rate increase is represented as being necessary to buy facilities and equipment to improve the water quality, I have to wonder what dividends have been paid to the company's stockholders instead of being used for the needed capitalization. Once the increase is granted, rates are not likely to decrease to a more competitive level at any time in the future.

OMP \_\_\_\_\_ My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

COM \_\_\_\_\_  
DTR \_\_\_\_\_  
ECR   |   I would appreciate a response to my letter.

GCL   |   Respectfully,

OPC \_\_\_\_\_  
RCA \_\_\_\_\_ Marilyn Jay

SCR \_\_\_\_\_ 11338 Cherry Way Lane

CCA \_\_\_\_\_ New Port Richey, FL 34654

OTH \_\_\_\_\_

07 FEB -7 AM 10:14

COMMISSION  
CLERK

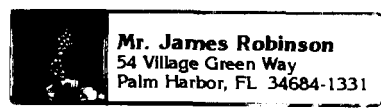
RECEIVED ... 500

07 FEB 15 07  
AM 7:38  
DISTRIBUTION CENTER

TO

DATE - 2-5-07

FLORIDA PUBLIC SERVICE COMON  
DIRECTOR OF ADMIN. SER  
2540 SHUMARD OAK BLVD.  
TALLAHASSEE, FLA 32399-0870



REF. WATER RATE INIC,  
060253-WS UTILITIES INC OF FLA.  
PINELLAS COUNTY

I HAVE RESIDED IN LAKE THORPON VILL FOR 16 YRS. THIS IS THE ONLY WATER CUSTOMER FOR UTILITIES INC. IN PINELLAS COUNTY THAT I KNOW OF.

I AM PROTESTING RATE INCREASE OF 76% ON WATER LINE AND 76% RATE INCREASE ON WATER. MY REASON FOR PROTEST IS

- CMF \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR 1
- OCL 1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

① THEY HAVE MOVED OCCUPANTS WATER METER FROM REAR OF HOUSE TO CENTER OF RIGHT-OF-WAY. THIS RESULTS IN WATER COMPANY REDUCING THEIR PIPE MAINTENANCE BY  $25' \times 507 = 12675'$ .

② EVER SINCE I HAVE BEEN IN THE VILLAGE, THE WATER COMPANY HAS STATED THEY NEEDED WATER RATE INCREASES TO IMPROVE THE WATER & LINES.

07 FEB - 7 AM 10:13

RECEIVED

CONT.

2-5-07

- (2 CONT) THEY HAVE NOT REPLACED THE OLD IRON PIPES NOR HAVE THEY IMPROVED THE SERVICE.
- (3) THE WATER COMPANY HYDRANTS ARE NOT PLENTIFUL ENOUGH IN THE VILL. TO FIGHT A BAD FIRE.
- (4) THEIR HYDRANTS ARE TOO SMALL FOR PRESENT DAY PUMPER. THEY COULD NOT FURNISH ENOUGH WATER
- (5) THEY HAVE INCREASED RATES CONSISTANTLY MORE THEN INFLATION. INFLATION INDEX WAS ONLY 2.8% COMPARED WITH THEIR 76% REQUEST.
- (6) THEIR PROFIT MARGIN ON THIS LOCATION OF 507 HOMES IS LARGER THEN THE INDUSTRY TOTAL.
- (7) THEIR INCREASE SHOULD BE TURNED DOWN BE CAUSE OF PAST STATEMENTS ISSUED BY THE COMPANY TO IMPROVE QUALITY & SERVICE AND THEY HAVE DONE NEITHER.

CONT.

PAGE 3 of 3

2-05-07

THE PUBLIC SERVICE COMMISSION SHOULD  
LOOK AT PAST PERFORMANCES & DENY ANY  
RATE INCREASE UNTIL THEY PROVE THEY  
DESERVE SUCH RATE INCREASE. I CAN SEE  
AN INFLATION INCREASE OF 2.8% BUT NO  
MORE.

I WISH I COULD ATTEND YOUR HEARINGS.  
BUT I AM UNABLE TO DO.

THE PAST COMMISSIONS HAVE BEEN RUBBER  
STAMPS TO COMPANIES WANTING INCREASES  
I HOPE YOU WILL BE DIFFERENT. PLEASE  
DO SOME INVESTIGATION & YOU WILL FIND  
OUT I AM RIGHT.

THANKS FOR YOUR KIND CONSIDERATION.

RESPECTFULLY

JAMES ROBINSON

54 VILLAGE GREEN WAY

PALM HBR., FLA 34684

TX (727) 786-1287



ORIGINAL

RECEIVED: FPSC  
07 FEB - 7 AM 10: 12  
COMMISSION  
CLERK

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Dear Sir:

060253-WS

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.

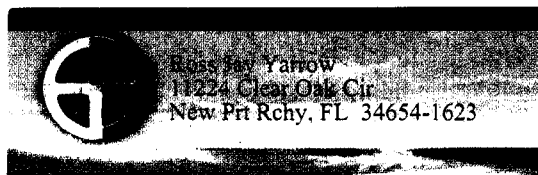
Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the water standard tests for the past six quarters.

Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,

Ross Jay Yarrow  
11224 Clear Oak Circle  
New Port Richey FL, 34654-1623

- OMP \_\_\_\_\_
- COM \_\_\_\_\_
- CIR \_\_\_\_\_
- ECR   /
- ECL   /
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_



DISTRIBUTION CENTER

07 FEB - 7 AM 7:38

ORIGINAL

RECEIVED PASCO

07 FEB - 7 AM 10: 12

COMMISSION  
CLERK

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

060253-WS

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Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,

Robert & Donna Nugent  
1147 Clear Oak Circle  
New Port Richey FL 34654

Robert & Donna Nugent  
11147 Clear Oak Circle  
New Port Richey FL 34654

- OMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   1
- GCL   1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
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- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

DISTRIBUTION CENTER

07 FEB -7 AM 7:37

ORIGINAL

RECEIVED-FPSC

07 FEB -7 AM 10: 12

COMMISSION  
CLERK

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Dear Sir:

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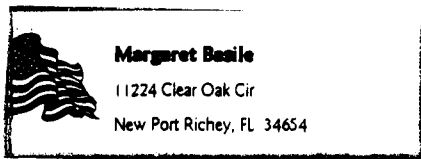
Sincerely,

Margaret R Basile

11224 CLEAR OAK CIRCLE

New Port Richey FL 34654-1623

- P \_\_\_\_\_
- ADM \_\_\_\_\_
- DIR \_\_\_\_\_
- ECR 1
- GCL 1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SCA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_



DISTRIBUTION CENTER

07 FEB -7 AM 7: 37

ORIGINAL

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

DISTRIBUTION CENTER  
07 FEB -7 AM 7:36

Dear Sir:

060253-WS

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.

Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the water standard tests for the past six quarters. \*

Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,

Elaine Filler (ELAINE FILLER)

11148 Clear Oak Circle

New Port Richey FL 34654

GMP \_\_\_\_\_

COM \_\_\_\_\_

CTR \_\_\_\_\_

ECR   1  

GCI   1  

GPC \_\_\_\_\_

RCA \_\_\_\_\_

SCR \_\_\_\_\_

SGA \_\_\_\_\_

SEC \_\_\_\_\_

OTH \_\_\_\_\_

*Filler*  
*11148 Clear Oak Circle*  
*New Port Richey FL 34654*





ORIGINAL

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Dear Sir:

060253-WS

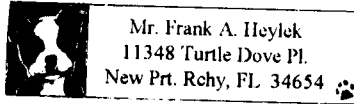
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Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,

Frank Heylek  
Barbara Heylek  
2-5-07



COMMISSION  
CLERK

07 FEB - 7 AM 9:35

RECEIVED - PASC

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   1
- GCL   1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

DISTRIBUTION CENTER

07 FEB -7 AM 7:39

ORIGINAL

DISTRIBUTION CENTER

07 FEB -7 AM 7:38

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Dear Sir:

060253-WS

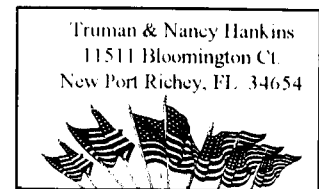
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Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,

*Nancy Hankins*  
*11511 Bloomington Ct.*  
*New Port Richey, Fl. 34654*



- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR
- GCL
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

*P.S. We are buying drinking water + filters for our faucet in the kitchen for our coffee + tea + we are one of the highest in the area as it is. You should reward them for a bad + high product.*

RECEIVED  
07 FEB -7 AM 10:13  
COMMISSION  
CLERK

**ORIGINAL**

**Ravonda Claitt**

**From:** contact@psc.state.fl.us  
**Sent:** Sunday, February 04, 2007 12:30 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 7948

RECEIVED-EPSC

07 FEB -6 PM 1:43

COMMISSION  
CLERK

Complaint filed with PSC

Select County: PASCO  
CUSTOMER INFORMATION

Name: gerald budzisz  
Telephone: 727-379-0722  
Email: gbudzisz@aol.com  
Address: 11421 windstar ct. new port richy 34654

**BUSINESS INFORMATION**

Business Account Name: gerald budzisz  
Account Number:  
Address: 11421 windstar ct. new port richy Florida 34654

**COMPLAINT INFORMATION**

Complaint: Other Complaint against Utilities, Inc. of Florida

Details:

my complaint is to docket#060253-ws for an increase in water rates,when the service they provide is very bad.the water is smelly and has low pressure.we have to buy water in the bottle to drink as their water has failed water standards for the last year and half.please respond no to their increase until the can improve their service. thank you

CMP \_\_\_\_\_

COM \_\_\_\_\_

CTR \_\_\_\_\_

ECR   1  

GCL   1  

OPC \_\_\_\_\_

RCA \_\_\_\_\_

SCR \_\_\_\_\_

SGA \_\_\_\_\_

SEC \_\_\_\_\_

OTH \_\_\_\_\_

**RECEIVED**

FEB 05 2007

Florida Public Service Commission  
Division of RCA

ORIGINAL

RECEIVED PASCO

07 FEB -5 PM 1:14

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

COMMISSION  
CLERK

Dear Sir:

060253-WS

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Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,

No Alexander  
1115 Clear Oak Circle  
NPR, FL 34654

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR 1 \_\_\_\_\_
- GCL 1 \_\_\_\_\_
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_



Ms. Mary Ann Sblendido  
 11115 Clear Oak Cir.  
 New Prt Rchy, FL 34654

TAMPA FL 336

07 FEB 07 PM 5 L



Director, Division of  
 Commission Clerk &  
 Administrative Services  
 Florida Public Service Commission  
 2540 Shumard Oak Blvd  
 Tallahassee, FL 32399-10850

07 FEB -5 AM 8:08

DISTRIBUTION CENTER

ORIGINAL

DISTRIBUTION CENTER

07 FEB -5 AM 8:08

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

RECEIVED  
07 FEB -5 PM 1:14  
COMMISSION  
CLERK

Dear Sir:

060253 - WS

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Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,



Mr. Al Prior  
11424 Turtle Dove Pl.  
New Port Richey, FL 34654

*Al Prior*  
11424 Turtle Dove Pl  
New Port Richey, FL 34654

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR 1
- GCL 1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

HAVE ENCLOSED NOTICE WE HAVE BEEN RECEIVING FOR 2 YEARS - NO CHANGE - WATER EXCEEDED DRINKING WATER STANDARDS - VIOLATION OF DISINFECTION BYPRODUCTS RULE WE ARE A SENIOR (JST) COMPLEX CAN'T TAKE CHANGE VIOLATION OF STANDARDS  
DISTURBED THAT THE COMMISSION HAS GRANTED AN INCREASING RATE INCREASE WHEN UTILITIES OF FLORIDA HAS SHOWN NO IMPROVEMENT OF WATER

**CUSTOMERS OF UTILITIES, INC. OF FLORIDA  
SUMMERTREE WATER SYSTEM  
IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**

Test Results Show Total Trihalomethane Level  
Above Drinking Water Standards

The purpose of this notice is to inform you that the water system serving the Summertree community exceeded a drinking water standard resulting in a violation of the Disinfection Byproducts Rule. Although this condition is not an emergency, as our customer you have a right to know what occurred and what we are doing to correct this situation.

Utilities, Inc. of Florida routinely monitors for the presence of drinking water contaminants. Where disinfection is used in the treatment of drinking water, disinfectants combine with organic and inorganic matter naturally present in our aquifer to form chemicals called disinfection byproducts (DBP). The U.S. Environmental Protection Agency (USEPA) and the Florida Department of Environmental Protection (FDEP) set standards for controlling the levels of disinfectants and DBPs in drinking water, including Total Trihalomethanes (TTHM) and the sum of five Haloacetic Acids (HAA5). The standard, or maximum contaminant level (MCL), for TTHMs is 80 parts per billion (ppb) and for HAA5 is 60 parts ppb, expressed as a running annual average. Based on quarterly monitoring results to date, the running annual average for TTHM is 97 ppb and for HAA5 it is 78 ppb.

<b>SAMPLE DATE</b>	<b>TTHM (ppb)</b>	<b>HAA5 (ppb)</b>
First Quarter, 2006 (2/13/06)	91	73
Second Quarter 2006 (5/01/06)	89	102
Third Quarter 2006 (7/5/06)	79	85
Fourth Quarter 2006 (10/2/06)	128	53
<b>RUNNING ANNUAL AVERAGE</b>	<b>97</b>	<b>78</b>

**What should I do?**

You do not need to use an alternative water supply (e.g., bottled water) or water filter. However, if you have specific health concerns, please consult your doctor.

**What does this mean?**

This is not an immediate or acute risk. If it was an immediate risk, you would have been notified immediately. A short-term exposure to TTHMs will not result in any adverse health effects according to EPA-funded research studies completed to date. However, some people who drink water containing TTHMs in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous system and may have an increased risk of getting cancer. Some people who drink water containing HAA5 in excess of the MCL over many years may have an increased risk of getting cancer.

**What is being done?**

A Professional Engineer was retained by Utilities, Inc. of Florida to analyze the specific issues causing elevated TTHM and HAA5 levels. That analysis has been completed. Utilities, Inc. of Florida has submitted plans and specifications to FDEP to change the disinfection



process from free chlorine to chloramination. This change in the disinfection process is designed to prevent the formation of TTHMs in the water distribution system.

**When will the conversion to chloramine occur and how soon will the conversion reduce TTHM and HAA5 levels?**

A construction permit was issued by the FDEP on December 5, 2006. It is estimated that the construction process will be completed by the end of January 2007. Once the facilities are cleared by FDEP for service, you will be sent written advance notice of the date of the change in operation.

Utilities, Inc. of Florida will continue to monitor and report TTHM and HAA5 running annual averages to you on a quarterly basis as long as the average values exceed their respective MCL and as required by FDEP. In the meantime, the Utility has continued its aggressive flushing program in an effort to shorten the residence time of the water in the mains. This acts to reduce the formation of disinfection byproducts while maintaining an adequate amount of chlorine in the water as required by FDEP regulations.

In summary, Utilities, Inc. of Florida will continue its flushing program, monitor the distribution system on a daily basis, and make adjustments to the disinfection system to reduce TTHM and HAA5 while maintaining compliance with the Total Coliform Rule. The Utility will promptly report its activities to FDEP.

For additional information regarding this matter, please contact Scotty L. Haws, Regional Compliance Manager, at (407) 869-1919 or by mail to 200 Weathersfield Avenue, Altamonte Springs, FL 32714.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly. You can do this by posting this notice in a public place or distributing copies by hand or mail.*

This notice is published by Utilities, Inc. of Florida, State Water System ID#6511423 and distributed on January 11, 2006.

ORIGINAL

RECEIVED  
07 FEB -5 PM 1:14  
COMMISSION  
CLERK

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Dear Sir:

060253-WS

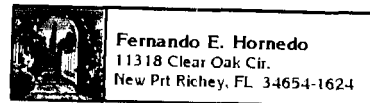
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Please help me! Don't reward a company for poor service and an inferior work product.


Sincerely,

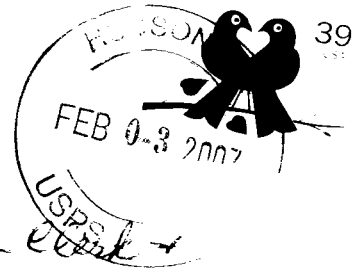
Fernando E. Hornedo  
Rosemary Hornedo



*Summertree*

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR 1
- GCL 1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
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- BGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

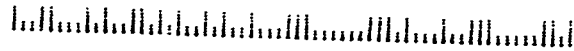
 **Fernando E. Hornedo**  
11318 Clear Oak Cir.  
New Port Richey, FL 34654-1624



Director, Div. of Commission Clerk &  
Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

DISTRIBUTION CENTER  
07 FEB -5 AM 8:07

7019-40 0001



ORIGINAL

2/2/07

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

RECEIVED PASCO  
07 FEB - 5 PM 1:14  
COMMISSION  
CLERK

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060253-WS

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Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,

Josephine Curro  
11345 Windstar Ct  
NAR FL 34054

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   1
- GCL   1
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- RCA \_\_\_\_\_
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- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

I have a kidney problem and this is not helping my work of getting cancer - the per utilities letters.

11345 Windstar Court  
New Port Richey, FL 34654

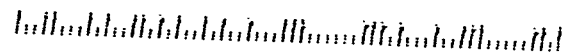
TAMPA FL 336

03 FEB 07 PM 3 T



Director, Division of Community Planning Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0950

32399+7019



07 FEB -5 AM 8:07  
DISTRIBUTION CENTER

ORIGINAL

060253-WS

Dear Director,

I am a resident in Pasco county in the Summertree subdivision, our water service is supplied by Utilities of Florida and they are applying for a rate increase for their water service.

I would like to express an objection to such increase as the service is very poor, the water is smelly and at times has low pressure. The water has also not passed water standards for the last 6 quarters.

Please refuse their request for an increase for such bad service.

Sincerely,  
*Gerald F. Budzisz*  
Gerald and Helen Budzisz  
*Helen Budzisz*

RECEIVED  
07 FEB -5 PM 1:14  
COMMISSION  
CLERK

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
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- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_



G. Budzisz  
 11421 Windstar Ct  
 New Port Richey, FL 34654

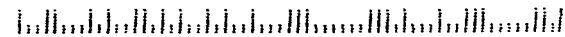
TAMPA FL 335

03 FEB 07 PM 5 L



DIRECTOR, DIV. OF COMMISSION CLERK + ADMINISTRATIVE SERVICES  
 FLORIDA PUBLIC SERVICE COMMISSION  
 2540 SHUMARD CAK BLVD.  
 TALLAHASSEE, FL 32399-0850

3209987018 0001



07 FEB -5 AM 8:07

DISTRIBUTION CENTER

ORIGINAL

RECEIVED  
07 FEB -5 PM 1:14  
COMMISSIONER  
CLERK

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

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060253-WS

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Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the water standard tests for the past six quarters.

Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,

Robert P. St. Germain

Howe St Germain

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR 1 \_\_\_\_\_
- GCL 1 \_\_\_\_\_
- OPC \_\_\_\_\_
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- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

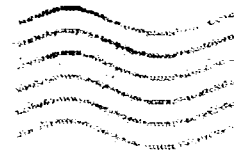


DISTRIBUTION CENTER  
07 FEB -5 AM 8:07



TAMPA FL 336

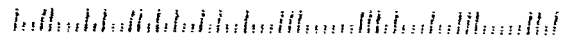
03 FEB 07 PM 7 L



DIRECTOR, DIVISION OF COMMISSION CLERK AND  
ADMINISTRATIVE SERVICES

FLORIDA PUBLIC SERVICES COMMISSION  
2540 SHUMARD OAK BLVD.  
TALLAHASSEE, FL 32399-0850

32399-0850



ORIGINAL

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

RECEIVED  
07 FEB -5 PM 1:14  
COMMISSION  
CLERK

060253-WS

Dear Sir:

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.

Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the water standard tests for the past six quarters.

Please help me! Don't reward a company for poor service and an inferior work product.


Sincerely,

*Charles A. Roseth, Jr*  
*11431 Turtle Dove Place*  
*New Port Richey, Fl*  
*3465-4*

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   1
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- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

DISTRIBUTION CENTER

07 FEB -5 AM 8:07

 **Barbara Rosetti**  
11431 Turtle Dove Pl.  
New Prt. Rchy, FL 34654-1648

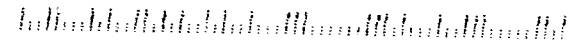
TAMPA FL 336

03 FEB 07 PM 4 L



Director, Division of Commission Clerks &  
Florida Public Service Administrative Services  
2540 Shumard Oak Blvd.  
Tallahassee, FL  
32399-0850

32399+7019



ORIGINAL

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

COMMISSION  
CLERK

6 FEB -5 PM 1:14

RECEIVED

Dear Sir:

060253-WS

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.

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Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,

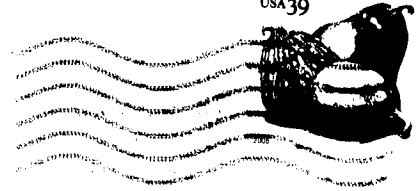
Frank Pizaglia  
11515 Bloomington @T.  
NPR. F I. 3465-4

- CMP \_\_\_\_\_
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USA 39

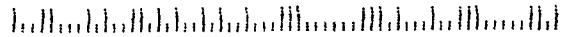
TAMPA FL 336

01 FEB 07 PM 3 L



Director  
Div. of Commission Clerk  
Florida Public Service Comm.  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

3239947019 0001



DISTRIBUTION CENTER  
07 FEB -5 AM 8:06



Frank E. Forzaglia  
11515 Bloomington CT  
New Prt Rchy FL 34654

ORIGINAL

January 3, 2007

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

RECEIVED

07 FEB -5 PM 1:1

COMMISSION  
CLERK

RE: Docket No. 060253-WS

Dear Directors,

Utilities, Inc. of Florida has been granted an interim increase of 36.4% for water and 13.8% for wastewater in Pasco County pending a hearing on their request.

In the area of SummerTree, a subdivision that consists of 6 separate condominium and homeowner's associations, Utilities, Inc. has failed to pass the health standard tests for the past six quarters. The household water pressure is unstable, at best, and the water taste and smell is so bad that we still must buy drinking water. Neighboring communities that receive their water from Pasco Utilities have water that is of a much better quality and significantly less expensive than the Utilities, Inc. water. On a comparable basis, a household of two persons receiving Pasco Utilities water is paying 40 – 60% less than the same household using Utilities, Inc. water. In this comparison, neither household has lawn sprinklers or does car washing with the tap water. It is only water for general household use – bathing, clothes washing, dishwashing, cooking and of course, drinking.

As a citizen of Pasco County, I cannot surmise any reason for Utilities, Inc. to be granted an increase in rates when they have not been able to provide a quality product to the citizens who must rely upon them to do so. If the rate increase is represented as being necessary to buy facilities and equipment to improve the water quality, I have to wonder what dividends have been paid to the company's stockholders instead of being used for the needed capitalization. Once the increase is granted, rates are not likely to decrease to a more competitive level at any time in the future.

CMP \_\_\_\_\_ My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR 1 I would appreciate a response to my letter.

GCL 1 Respectfully,

OPC \_\_\_\_\_  
RCA \_\_\_\_\_  
Bruce & Nicole Ziolkowski

**Bruce & Nicole Ziolkowski**  
12018 Boynton Ln  
New Prt Rchy FL 34654-1641

SCR \_\_\_\_\_  
SBA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

BON. ZIOLKOWSKI  
12018 BOYNTON LN  
N.P.R. FL 34654

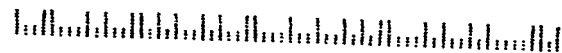
TAMPA FL 336

01 FEB 07 PM 6 T



Director, Division of Commission, Clerk & Administrative  
Public Service Commission *Service*  
2540 Shumard Oak Blvd  
Tallahassee FL 32399-0850

32399+0850



07 FEB -5 AM 8:00

DISTRIBUTION CENTER

ORIGINAL

RECEIVED - PSC  
07 FEB -5 PM 1:14  
COMMISSIONER  
CLERK

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Dear Sir:

060253-WS

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.

Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the water standard tests for the past six quarters.

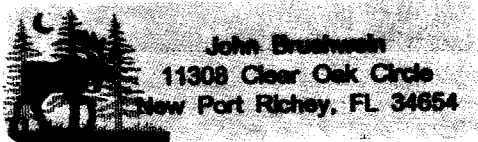
Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,

*Casade R. Buskewi / John P. Buskewi*  
11308 Clear Oak Circle  
N.P.R. FL. 34654

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
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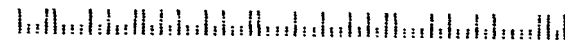
TAMPA FL 336

01 FEB 07 PM 6 T



Director Division of Commission  
Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shamard Oak Blvd.  
Tallahassee FL 32399-0850

32399+0850



ASTORIAN CENTER  
07 FEB -5 AM 8:00

ORIGINAL

RECEIVED 1-30

07 FEB -5 PM 1:14

COMMISSION  
CLERK

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee FL 32399-0850

January 28, 2007

Dear Sir:

060253-WS

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in our county.

Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening. That company has failed the water standards tests for the past six quarters. We had to invest in a water treatment system for over \$4,000 to help alleviate this problem for our home. I incurred a kidney stone mostly caused by the poor water.

Please do not reward Utilities of Florida Inc. for poor service and product.

Sincerely,



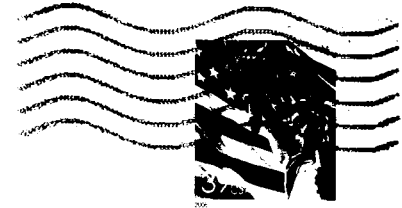
Curtis H. Clement  
11416 Sinatra Court  
New Port Richey FL 34654-1646  
727-856-7339

- CIVIL \_\_\_\_\_
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Curtis H Clement  
11416 Sinatra Court  
New Port Richey FL 34654-1646

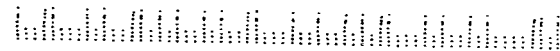
TAMPA FL 336

02 FEB 07 PM 1 T



Director, Division of Commission Clerk  
And Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee FL 32399-0850

32399-0850



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07 FEB - 5 AM 7:51

ORIGINAL

January 3, 2007

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

07 FEB -5 PM 1:13  
COMMISSION  
CLERK

RE: Docket No. 060253-WS

Dear Directors,

Utilities, Inc. of Florida has been granted an interim increase of 36.4% for water and 13.8% for wastewater in Pasco County pending a hearing on their request.

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- CMP \_\_\_\_\_
- COM \_\_\_\_\_
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- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

I would appreciate a response to my letter.

Respectfully,

*Gustav J. Jacobs*

*unit 55A*



Mr. Gustav J. Jacobs  
11913 Boynton Ln  
New Port Richey, FL 34654-1629

DISTRIBUTION CENTER

07 FEB -5 AM 8:06

TAMPA FL 336

01 FEB 07 PM 7 L



Director, Division of Commission, Clerk & Administrative Services  
Public Service Commission  
2540 Shumard Blvd  
Tallahassee, FL 32399-0850

32399+7019



ORIGINAL

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

RECEIVED  
01 FEB -5 PM 1:13  
COMMISSION  
CLERK

060253-UB

Dear Sir:

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.

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Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,

JAMES & CONSTANCE HOLCHMAN  
James Holchman


11419 CLEAR OAK CIRCLE

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR 1
- GCL 1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

P.S. WE HAVE TO BUY DRINKING WATER FOR PAST 5 YRS.  
EVEN FOR OUR DOG!

DISTRIBUTION CENTER

07 FEB -5 AM 8:06

 James Holihan  
11419 Clear Oak Cir.  
New Port Richey, FL 34654-1645

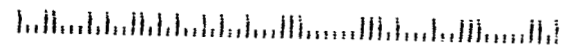
TAMPA FL 336

01 FEB 07 PM 7 L



Director, Division of Commission Clerk & Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, Fl. 32399-0850

32399-0850



ORIGINAL

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

RECEIVED PASCO  
07 FEB -5 PM 1:13  
COMMISSION  
CLERK

Dear Sir:

*060253-WS*

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.

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Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,

*Donald Walmsley*  
*11121 Clear Oak Cir*  
*Cross Creek*  
*2-1-07*

- CMP \_\_\_\_\_
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Mrs. Irma Wolowicz  
 11121 Clear Oak Cir.  
 New Port Richey, FL 34654

TAMPA FL 336

01 FEB 07 PM 5 T



*Director, Div. of Comm. Clk &  
 Admin. Serv.  
 Florida Public Serv Comm.  
 2540 Shumard Oak Blvd  
 Tallahassee, Fla*

*32399-0850*

32399+7013



07 FEB -5 AM 8-05

DISTRIBUTION CENTER

ORIGINAL

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

COMMISSIONER  
CLERK

FEB -5 PM 1:13

Dear Sir:

060253-WS

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Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,

L. Scagnuchi  
11509 Sinafract  
N. P. R. FL 34654

CMP \_\_\_\_\_

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TEC \_\_\_\_\_



Louise & Paul Scagnelli  
 11509 Sinatra Ct.  
 New Port Richey, FL 34654

TAMPA FL 336

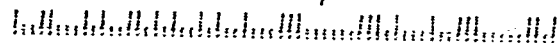
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Director Div. of Com. Clerk + Adm. Ser.  
 Fla. Public Ser. Com.  
 2540 Shumard oak Blvd.

Tallahassee FL 32399

32399+7019



07 FEB -5 AM 8:05

DISTRIBUTION CENTER

ORIGINAL

DISTRIBUTION CENTER

07 FEB -5 AM 8:05

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

07 FEB -5 PM 11:13  
COMMISSION  
CLERK

Dear Sir: RET DOCKET NO. 060253-WS

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.

Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the water standard tests for the past six quarters.

Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,

Claire F. Young

CLAIRE F. YOUNG  
11216 CLEAR OAK CIR.  
NEW PORT RICHEY, FL  
34654

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
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ORIGINAL

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

RECEIVED 10:13  
07 FEB -5 PM 1:13  
COMMISSION  
CLERK

Dear Sir:

060253-WS

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.

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Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,

Feb 2, 2007  
Paul G. Windisch  
\_\_\_\_\_

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
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DISTRIBUTION CENTER

07 FEB -5 AM 8 05

ORIGINAL

DISTRIBUTION CENTER  
07 FEB -5 11:08:45 AM  
COMMISSION  
CLERK  
-5 PM 1:13

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

*Ref docket # 060253-WS*

Dear Sir:

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.

Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the water standard tests for the past six quarters.

Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely, *Richard C Young*

*Richard C Young*  
*11216 Clear Oak Circle*  
*New Port Richey, FL*  
*34654*

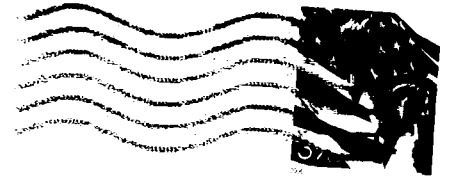
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- SEC \_\_\_\_\_
- OTH \_\_\_\_\_



**RICHARD C. YOUNG**  
 11216 Clear Oak Cir.  
 New Port Richey, FL 34654

TAMPA FL 336

01 FEB 07 PM 7 L



Florida Public Service Commission  
 Director, Division of Commission Clerk + Admin Service  
 2540 Shumard Oak Blvd.  
 Tallahassee, Fl. 32399-0870  
 70850

32399+7013 0001





ORIGINAL

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

COMMISSION  
CLERK

07 FEB -5 PM 1:13

RECEIVED PASCO

Dear Sir:

060253-WS

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.

Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the water standard tests for the past six quarters.

Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,

*Joyce A. Windisch*  
Feb. 2, 2007

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR 1 \_\_\_\_\_
- GCL 1 \_\_\_\_\_
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- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_



Ms. Joyce Windisch  
11228 Clear Oak Cir.  
New Port Richey, FL 34654

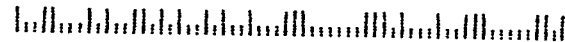
TAMPA FL 336

01 FEB 07 PM 47



Director, Division of Commission & Administration Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, Florida 32399-0850

32399+7013



ORIGINAL

DOCKET No. 060253 - WS

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

RECORDS SECTION  
07 FEB -5 PM 1:12  
COMMISSION  
CLERK

Dear Sir:

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.

Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the water standard tests for the past six quarters.

Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,

Patty Jay  
11243 Clear Oak Cir  
New Port Richey, FL 34654-1643

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
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- ECR 1 \_\_\_\_\_
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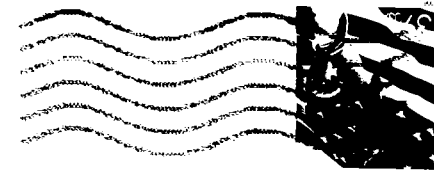
DISTRIBUTION CENTER

07 FEB -5 AM 8 05

*Law G. Jay*  
[Redacted]

TAMPA FL 336

01 FEB 07 PM 3 T



*Florida Public Service Comm  
Dir., Div. of Commission Clerk and  
Admin. Services  
2540 Shumock Oak BLVD  
Tallahassee, FL 32399-0870*

32399+7013



ORIGINAL

RECEIVED PASCO  
07 FEB -5 PM 1:12  
COMMISSION  
CLERK

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Dear Sir:

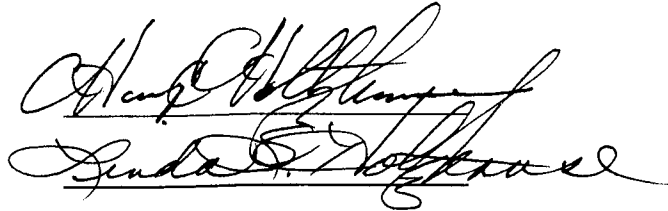
060253-WS

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.

Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the water standard tests for the past six quarters.


Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,



HARVEY R. HOLTZHOUSE  
LINDA S. HOLTZHOUSE

- CMP \_\_\_\_\_
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- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

 **Mr. Harvey R. Holtzhouse** \*  
11352 Turtle Dove Pl. \*  
New Port Rchy, FL 31654-1617 \*  
\*

TAMPA FL 336  
01 FEB 07 PM 3 T



Director, Div. of Commission Clerk  
AND ADMIN. SERVICES  
FLA. PUBLIC SERVICE COM.  
2540 SHUMARD OAK BLVD.  
TALLAHASSEE, FL. 32399-0850

3239947013



07 FEB -5 AM 8:04  
DISTRIBUTION CENTER

ORIGINAL

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07 FEB -5 PM 1:12

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

COMMISSION  
CLERK

Dear Sir:

060253-WS

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.

Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the water standard tests for the past six quarters.

Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,

*Stanley D. Relyea*  
Roselin A. Relyea

11352 Clear Oak Circle  
New Port Richey, Fl. 34654

- CMP \_\_\_\_\_
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DISTRIBUTION CENTER

07 FEB -5 AM 8:04



Rosalie Relyea  
11352 Clear Oak Cir.  
New Port Richey, FL 34654

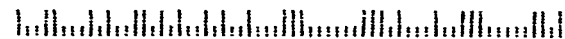
TAMPA FL 336

01 FEB 07 PM 6 T



Director, Division of Commission Clerk and Administrative  
Florida Public Service Commission Services  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

32399+7013





ORIGINAL

RECEIVED

07 FEB -5 PM 1:12

COMMISSION  
CLERK

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Dear Sir:

060253-WS

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.

Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the water standard tests for the past six quarters.

Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,

*Steven F. Belisle*  
11403 Clear Oak Cir  
N.P.R., FL 34654

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- OTH \_\_\_\_\_



Mr. Lionel Belisle  
11403 Clear Oak Cir.  
New Port Richey, FL 34654-1645

TAMPA FL 336

01 FEB 07 PM 3 T



Director, Division of Commission Clerk and Administrative  
Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

32399+7013



07 FEB -5 AM 8:04  
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ORIGINAL

2/1/07

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

RECEIVED PASCO  
07 FEB -5 PM 1:12  
COMMISSION  
CLERK

060253-WS

Dear Sir:

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.

Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the water standard tests for the past six quarters.

Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,

*Heleana Johnson*  
*11146 Clear Oak Cir.*  
*New Port Richey, Fl. 34654*

*The remarks above are absolutely  
no exaggeration.*

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Ms. Helen Johnson  
 11146 Clear Oak Cir.  
 New Port Rchy. FL 34654

TAMPA FL 336

01 FEB 07 PM 6 T



Director, Div. of Commission Clerk & Admin. Serv.  
 Fla. Public Access Commission  
 2540 Shumard Oak Blvd.  
 Tallahassee, Fla. 32399-0850

323997013



07 FEB -5 AM 8:04

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Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, Florida 32399-0850

07 FEB -5 PM 1:12

COMMISSION  
CLERK

060 253-WS

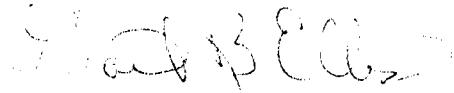
Dear Sir,

I am writing to express my objection to any rate increase for Utilities Inc. in Pasco County. This company services our community in Cross Creek at Summertree in New Port Richey.

My objection is based on the quality of service and of the water we receive. First, they have failed the water standard tests for the past six quarters. The water pressure is not consistently good, and the smell and taste of the water is offensive. In addition, they waste a horrific amount of water each and every week by dumping water from the fire hydrants throughout this community of hundreds of homes. This goes on for hours and is unconscionable.

Please do not reward a company with rate increases when their product is inferior.

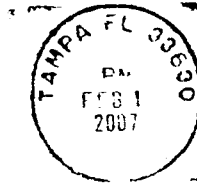
Thank you for your time,



Robert and Gail Ellis  
11452 Sinatra Court  
New Port Richey, FL 34654  
727-856-5062

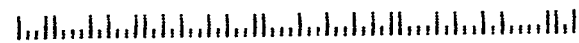
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- OTH \_\_\_\_\_

Gail Ellis  
11452 Sinatra Court  
New Port Richey, Florida 34654



Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, Florida 32399-0850

32399+0850-89 0001



07 FEB -5 AM 8:02  
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ORIGINAL

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07 FEB -5 PM 1:12

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

COMMISSION  
CLERK

Dear Sir:

060253-WS

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.

Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the water standard tests for the past six quarters.

Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,

Alfred Riccardi

Jan 31, 2007

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Mr. Alfred Ricciardi  
11131 Clear Oak Cir  
New Port Richey, FL 34654-1640

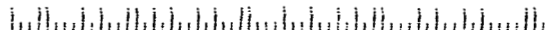
TAMPA FL 336

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Director, Division of Commission Clerk  
and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

32399+0850



07 FEB -5 AM 8:02  
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ORIGINAL

RECEIVED PASCO

07 FEB -5 PM 1:12

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

COMMISSION  
CLERK

*Socket No. 060253 - WS  
Utilities, Inc. of Florida*

Dear Sir:

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.

Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the water standard tests for the past six quarters.

Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,

*Charles + Patricia Foxger  
11314 Clear Oak Circle  
New Port Richey, FL 34654*

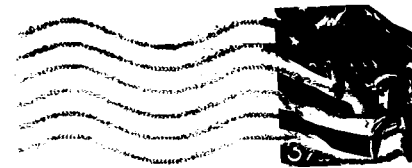
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2007

Charles Ponger  
11314 Clear Oak Cir.  
New Port Richey, FL 34654

TAMPA FL 336

01 FEB 07 PM 7 L



Director, Division of Commission Clerk & Admin Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

32399+0850



07 FEB -5 AM 8:01

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ORIGINAL

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

RECEIVED  
07 FEB -5 PM 1:12  
COMMISSION  
CLERK

Dear Sir:

060253 -WS

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.

Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the water standard tests for the past six quarters.

Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,

*Lorraine Scheifla*



Ms. Lorraine Scheifla  
11150 Clear Oak Cir  
New Prt Rchy, FL 34654-1622

- CMP \_\_\_\_\_
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DISTRIBUTION CENTER

07 FEB -5 AM 8:00



Ms. Lorraine Scheiffa  
11150 Clear Oak Cir  
New Port Rchy, FL 34654-1622

TAMPA FL 336

01 FEB 07 PM 7 L



Director  
Div. of Comm. Clerk & Admn. Services  
Florida Public Service Comm.  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32309

ORIGINAL

RECEIVED-FPSC

07 FEB -5 PM 1:12

COMMISSION  
CLERK

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Dear Sir:

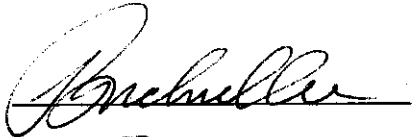
060253-WS

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.

Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the water standard tests for the past six quarters.

Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,



G.A. BUCHMILLER

11400 WINDSTAR CT  
NEW PORT RICHEY  
FL 34654

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SEC \_\_\_\_\_

OTH \_\_\_\_\_

CC: UTILITIES OF FLORIDA

07 FEB - 5 AM 8:00

DISTRIBUTION CENTER



Mr. Gordon Buchmiller  
11400 Windstar Ct.  
New Prt. Rchy, FL 34654

TAMPA FL 336

01 FEB 07 PM 7 L



Director, Division of Commission Clerk  
and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

32399+0850



ORIGINAL

DISTRIBUTION CENTER  
07 FEB -5 AM 8:00

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

060253 -WS

Dear Sir:

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.

Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the water standard tests for the past six quarters.

Please help me! Don't reward a company for poor service and an inferior work product.

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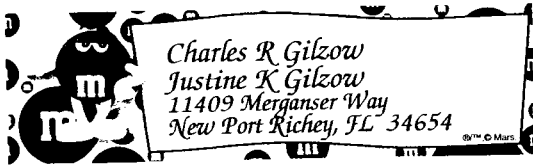
Sincerely,

Justine K. Gilzow  
11409 Meganiser Way  
New Port Richey, FL.  
34654

2-1-07

RECEIVED  
07 FEB -5 PM 1:12  
COMMISSION  
CLERK

I just moved to Florida from New Jersey. In New Jersey, we drank the water, fed it to our cats and used it in the fish tank. Now, I have to spend \$5000.<sup>00</sup> just to make the water usable to drink or to cook with! Give me a break!



Director, Div. of Commission Clerk &  
Administrative Serv.  
Florida Public Serv. Commission  
2540 Shumard Oak Blvd.

32399+0880-99 32399+0880  
Tallahassee, FL 32399-0880



ORIGINAL

RECEIVED TPC

07 FEB -5 PM 1:12

COMMISSION  
CLERK

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Dear Sir:

060253-WS

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.

Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the water standard tests for the past six quarters.

Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,

Lucretia Colaneri

Jeanette Colaneri

2-1-07

CMP \_\_\_\_\_

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OTH \_\_\_\_\_

DISTRIBUTION CENTER

07 FEB -5 AM 8:00

C. A. Calamari  
11411 Turtle Dove Pl  
New Port Richey, FL 34654-1648

TAMPA FL 336

01 FEB 07 PM 7 L



Florida Public Service Commission  
Director, Division of Commission Clerk and  
Administrative Services  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

32399-0850



ORIGINAL

RECEIVED PASCO

07 FEB -5 AM 9:17

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

COMMISSION  
CLERK

Dear Sir:

060253-WS

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.

Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the water standard tests for the past six quarters.

Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,

Frank Miller

Philip J. Miller

11438 SINATRA CT

N P R FL 34654

- CMP \_\_\_\_\_
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Linda Miller  
 11438 Sinatra Ct.  
 New Port Rchy, FL 34654

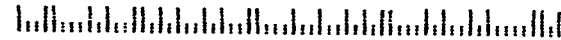
TAMPA FL 336

01 FEB 07 PM 6 T



Director, Division of Comm. Clerk  
 Admin. Pres.  
 Florida Public Service Commission  
 2540 Shumard Oak Blvd  
 Tallahassee FL 32399-0850

32399+0850



07 FEB -5 AM 8:00

DISTRICT CENTER

ORIGINAL

RECEIVED 8280

07 FEB -5 AM 9:17

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

COMMISSION  
CLERK

Dear Sir:

060253-WS

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.

Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the water standard tests for the past six quarters.

Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,

Robert & Shirley Foley  
11421 Bloomington Ct  
N P R FL

34654

- CMP \_\_\_\_\_
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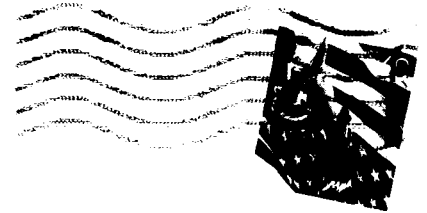
DISTRIBUTION CENTER

07 FEB -5 AM 7:59

Robert & Shirley  
11421 Bloomington Court  
New Port Richey  
Florida 34654

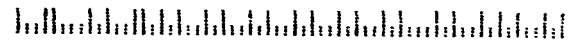
TAMPA FL 336

01 FEB 07 PM 5 T



Director, Division of Commission Clerk  
Florida Public Service Commission  
Tallahassee FL 32399

32399/9999



ORIGINAL

RECEIVED PASCO

07 FEB -5 AM 9:16

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

COMMISSION  
CLERK

Dear Sir:

060 253 -WS

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.

Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the water standard tests for the past six quarters.

Please help me! Don't reward a company for poor service and an inferior work product.

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
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- GCL   1
- JPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

Sincerely,

Betty Capone  
11444 BLOOMINGTON COURT  
NEW PORT RICHEY, FL 34654

Betty Capone  
Cross Creek at Summertree  
11444 Bloomington Court  
New Port Richey, FL 34654

DISTRIBUTION CENTER

07 FEB -5 AM 8:08

1-11-58

1-11-58



ORIGINAL

RECEIVED

07 FEB -5 AM 9:16

COMMISSION  
CLERK

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Dear Sir:

060253-WS

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.

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Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,

*Coronela J. Betty Messers*

11425 SINATRA CT

CMP      N.P.R FL. 34654

COM     

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SEC     

OTH

 *Evangelos & B.J. Messaris*  
11425 Sinatra Court  
New Port Richey, FL 34654

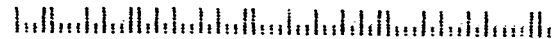
TAMPA FL 336

01 FEB 07 PM 5 T



Director, Division of Commission Clerk & Administrative Svcs  
Florida Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee FL 32399-0850

32399+0850



07 FEB -5 AM 7:59

DISTRIBUTION CENTER

ORIGINAL

RECEIVED-FPSC

07 FEB -5 AM 9:10

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

COMMISSION  
CLERK

Dear Sir:

060 253-WS

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.

Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the water standard tests for the past six quarters.

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- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,

*Charles & Jane Hartley*  
*11106 Kiskadee Circle*  
*N.P.R., Fla. 34654*

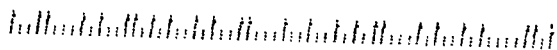
*Hartley*  
*11106 Kiskadee Circle*  
*N.P.R., Fla. 34654*

03 FEB 07 PM 5 L



*Director, Div. of Commission  
Clerk & Adm. Serv.  
Florida Public Serv. Comm.  
2540 Shumard Oak Blvd.  
Tallahassee  
Fl. 32399-0850*

32399-0850



7 FEB - 5 AM 7:50

INDUSTRIAL CENTER

ORIGINAL

William E. and Maureen P. Cogar  
11450 Turtle Dove Place  
New Port Richey, FL 34654-1647

RECEIVED 11:00  
07 FEB -5 AM 9:04

Phone 727-857-9001

COMMISSION  
CLERK

February 2, 2007

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

060253-WS

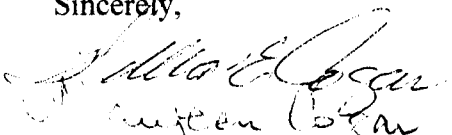
Dear Sir:

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.

Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the standard test for the past six quarters.

Please help me! Don't reward a company for poor service and inferior work production.


Sincerely,

  
William and Maureen Cogar

- CMP \_\_\_\_\_
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07 FEB -5 AM 7:54

DISTRIBUTION CENTER

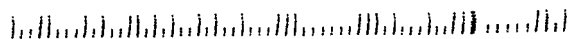
 William E. Cogar  
11450 Turtle Dove Pl  
New Port Richey, FL 34654-1647

TAMPA FL 336  
02 FEB 07 PM 1:11



DIRECTOR, DIV. OF COMMISSION CLERK & ADMIN. SERVICES  
FLORIDA PUBLIC SERVICE COMMISSION  
2540, SHUMARD OAK BLVD,  
TALLAHASSEE, FL 32390-0850

32399+7019



ORIGINAL

060253-WS

February 2, 2007

RECEIVED  
07 FEB 15 9:04 AM '07  
COMMUNICATIONS  
CLEARING

Gentlemen:

Forgive an old lady for her bad water and wanting to get good drinking water.

I make tea in the Microwave and have to buy scrubbers to get my cups clean.

I buy water and cannot drink the water we are already paying for and the sewer payment is higher than the water - why?

I flush the commode, (I have 2), and small fleck (black) show up so I called the company.

The man gave me a small vial and told me to add this to my wash to cut down on the iron. At WalMart it cost \$5.95, plus tax, years ago. More money!

Why can't they add this to the water. If they can't treat water they should not be working there.

My husband worked for Du Pont in the water treatment plant and I typed all his papers so I know what I am talking about.

One time they brought a notice to our doors for us to boil our water.

Other times they send them thru the mail and we continue to use the water in the meantime.

One time a letter came to us from another state to boil our water. This isn't right and all of you know this!!

I have had a brain tumor removed about 7 years ago and a brain cancer removed only two years ago. When I die maybe they can find out why!!!

- CMP \_\_\_\_\_
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II

I could be  
dead by the time the letter reached us.

A person on a limited income having to  
buy bottled water is wrong.

If they cannot treat water correctly they  
should not be working in a water company  
plant!!

I see the bottled water truck passing my  
house every day so I am not the only person  
buying water by the gallon.

Please do not allow them to get a raise for  
doing such a terrible job of treating water.

Have you ever tested the water before  
allowing a raise? I dare you to do so then  
and only then can you judge fairly on a  
raise!!!

Ada W. Herald

11813 Carissa Lane 16A

New Port Richey, FL 34654-1617



Mrs. Ada W. Herald  
11813 Carissa Ln. # 16A  
New Port Richey, FL 34654



DISTRIBUTION CENTER

07 FEB -5 AM 7:54

I spend lots of money just to clean my commodes  
you should see what I have on hand - some  
expensive, some cheaper but none work - I still  
have a black ring around the toilets & Bad!!

ORIGINAL

RECEIVED PASCO

January 3, 2007

07 FEB -5 AM 9:03

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

COMMISSION  
CLERK

RE: Docket No. 060253-WS

Dear Directors,

Utilities, Inc. of Florida has been granted an interim increase of 36.4% for water and 13.8% for wastewater in Pasco County pending a hearing on their request.

In the area of SummerTree, a subdivision that consists of 6 separate condominium and homeowner's associations, Utilities, Inc. has failed to pass the health standard tests for the past six quarters. The household water pressure is unstable, at best, and the water taste and smell is so bad that we still must buy drinking water. Neighboring communities that receive their water from Pasco Utilities have water that is of a much better quality and significantly less expensive than the Utilities, Inc. water. On a comparable basis, a household of two persons receiving Pasco Utilities water is paying 40 - 60% less than the same household using Utilities, Inc. water. In this comparison, neither household has lawn sprinklers or does car washing with the tap water. It is only water for general household use - bathing, clothes washing, dishwashing, cooking and of course, drinking.

As a citizen of Pasco County, I cannot surmise any reason for Utilities, Inc. to be granted an increase in rates when they have not been able to provide a quality product to the citizens who must rely upon them to do so. If the rate increase is represented as being necessary to buy facilities and equipment to improve the water quality, I have to wonder what dividends have been paid to the company's stockholders instead of being used for the needed capitalization. Once the increase is granted, rates are not likely to decrease to a more competitive level at any time in the future.

My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

I would appreciate a response to my letter.

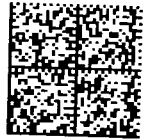
Respectfully,

Deborah D. Brown  
11830 Boynton Ln  
New Port Richey FL 34654

CMP \_\_\_\_\_  
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CTR \_\_\_\_\_  
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Director, Div of Commission  
Clerk + Admin Svcs  
Public Serv Commission  
2540 Shumard Oak Blvd  
Tallahassee FL 32399-0850

\$0.390  
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020 69496602



Re Decked 060253-W'S  
32399+7019



DISTRIBUTION CENTER  
07 FEB -5 AM 7:55

ORIGINAL

DISTRIBUTION CENTER  
07 FEB -5 AM 7:48

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Dear Sir:

060253-WS

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.

Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the water standard tests for the past six quarters.

Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,

*Donald & Lily Wood*  
*11451 Turtle Cove Dr.*  
*New Port Richey Fl. 34654*  
*Summertree*

COMMISSION  
CLERK

07 FEB -5 AM 9:00

RECEIVED

- CMP \_\_\_\_\_
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Visit [nationalparks.org](http://nationalparks.org)



Mr. Donald J. Wook  
11451 Turtle Dove Pl.  
New Port Richey, FL 34654-1648

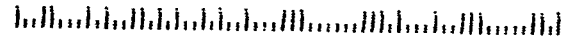
TAMPA FL 336

02 FEB 02 PM 5 L



*Division of Commission Clerk & Administration Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850*

32399+7013



ORIGINAL

January 3, 2007

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

RECEIVED  
07 FEB -2 PM 3:06  
COMMISSION  
CLERK

RE: Docket No. 060253-WS

Dear Directors,

Utilities, Inc. of Florida has been granted an interim increase of 36.4% for water and 13.8% for wastewater in Pasco County pending a hearing on their request.

In the area of SummerTree, a subdivision that consists of 6 separate condominium and homeowner's associations, Utilities, Inc. has failed to pass the health standard tests for the past six quarters. The household water pressure is unstable, at best, and the water taste and smell is so bad that we still must buy drinking water. Neighboring communities that receive their water from Pasco Utilities have water that is of a much better quality and significantly less expensive than the Utilities, Inc. water. On a comparable basis, a household of two persons receiving Pasco Utilities water is paying 40 - 60% **less** than the same household using Utilities, Inc. water. In this comparison, neither household has lawn sprinklers or does car washing with the tap water. It is only water for general household use - bathing, clothes washing, dishwashing, cooking and of course, drinking.

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As a citizen of Pasco County, I cannot surmise any reason for Utilities, Inc. to be granted an increase in rates when they have not been able to provide a quality product to the citizens who must rely upon them to do so. If the rate increase is represented as being necessary to buy facilities and equipment to improve the water quality, I have to wonder what dividends have been paid to the company's stockholders instead of being used for the needed capitalization. Once the increase is granted, rates are not likely to decrease to a more competitive level at any time in the future.

My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

I would appreciate a response to my letter.

Respectfully,

*Dennis J. Gable*  
11718 Bayonet Ln -  
Her New Port Richey 954-214-1631  
34654 8204

RECEIVED

FEB 02 2007

Florida Public Service Commission  
Division of PSC

# ORIGINAL

RECEIVED 11:50  
07 FEB -2 PH 3: 06  
COMMISSION  
CLERK

January 3, 2007

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

RE: Docket No. 060253-WS

Dear Directors,

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My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

I would appreciate a response to my letter.

Respectfully,



11720 Bayonet Lane  
N. P. R., FL 34654  
Tel. (727) 856-1850

RECEIVED

FEB 14 2007

Florida Public Service Commission  
Tallahassee, Florida

**Timolyn Henry**

060253-115

**From:** Ruth McHargue  
**Sent:** Friday, February 02, 2007 12:37 PM  
**To:** Timolyn Henry  
**Cc:** Matilda Sanders  
**Subject:** FW: E-Form Other Complaint TRACKING NUMBER: 7925

Please add to docket file.

-----Original Message-----

**From:** Angie Calhoun  
**Sent:** Friday, February 02, 2007 11:07 AM  
**To:** Ruth McHargue  
**Subject:** FW: E-Form Other Complaint TRACKING NUMBER: 7925

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
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OTH \_\_\_\_\_

To CCA Docket 060253

-----Original Message-----

**From:** contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
**Sent:** Thursday, February 01, 2007 12:01 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 7925

Complaint filed with PSC

Select County: PASCO  
CUSTOMER INFORMATION

**Name:** Shirley Mellecker  
**Telephone:** (727) 856-3631  
**Email:** srmellecker@verizon.net  
**Address:** 12153 Loblolly Pine Drive New Port Richey 34654

BUSINESS INFORMATION

Business Account Name: Shirley Mellecker or Brooks Mellecker Account Number: 00626 002412  
1  
Address: 12153 Loblolly Pine Drive New Port Richey Florida 34654

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida  
Details:

Apparently Utilities Inc. of Florida has experienced difficulty in maintaining a standard drinking water quality almost consistently in 2006, at least in Pasco County. If they are requesting a rate increase it should be based on its performance. If they are unable to bring its service up to standard they should be fined accordingly. We have had black scum rings in our toilet bowls 5 times over the past 10 days. This is what we drink, wash our dishes and clothing in, bathe in? YUCK!



**Timolyn Henry**

---

**From:** Ruth McHargue  
**Sent:** Thursday, February 01, 2007 2:39 PM  
**To:** Timolyn Henry  
**Cc:** Matilda Sanders  
**Subject:** FW: 3528407162, 1 page(s)

**Attachments:** FAX.TIF

Please add the attached fax to the docket file.

---

**From:** Consumer Contact  
**Sent:** Thursday, February 01, 2007 11:46 AM  
**To:** Ruth McHargue  
**Subject:** FW: 3528407162, 1 page(s)

To CCA for docket 060253

---

**From:** NET SatisFAXtion  
**Sent:** Thursday, February 01, 2007 11:05 AM  
**To:** Consumer Contact  
**Subject:** 3528407162, 1 page(s)

You have received a new fax. This fax was received by **NET SatisFAXtion**. The fax is attached to the message. Open the attachment to view your fax.

Received Fax Details

-----  
Received On: 2/01/2007 11:04 AM  
Number of Pages: 1  
From (CSID): 3528407162  
From (ANI):  
Sent to DID:  
  
Duration of Fax: 0:00:53  
Transfer Speed: 9600  
  
Received Status: Success  
Number of Errors: 0  
Port Received On: RockForceOCTO+ Port 6  
-----

CMP \_\_\_\_\_  
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SEC \_\_\_\_\_  
OTH \_\_\_\_\_



FAX.TIF (14 KB)

**Charles K. Murray**  
**7632 NW 56<sup>th</sup> Pl.**  
**Ocala, FL 34482-2022**  
**Phone/Fax: 352.840.7162**  
**E-mail: msi\_us@yahoo.com**

**February 1, 2007**

**Director**  
**Div. of the Commission Clerk & Admin. Svcs.**  
**Florida Public Service Commission**  
**2540 Shumard Oak Blvd.**  
**Tallahassee, FL 32399-0870**

**Via fax 1.800.511.0809**

**Re: Docket No. 060253-WS, Utilities, Inc. of Florida**

**On behalf of the homeowners of the Golden Hills and Forest of Golden Hills subdivisions in Marion County I wish to request a postponement of the public hearing on rate increases, scheduled for February 15, 2007. We have just received details of the proposed increases. We require more time to prepare our case against the increases.**

**Utilities, Inc. of Florida in its initial notice of increases did NOT specify rates for Marion County ("N/A" shown in rate tables). We have therefore just heard of the proposed rates and, as stated, require more time to prepare our case.**

**Sincerely,**



**Charles K. Murray**

# ORIGINAL

January 3, 2007

RECEIVED FPSC

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

07 FEB -1 AM 9:02

COMMISSION  
CLERK

RE: Docket No. 060253-WS

Dear Directors,

Utilities, Inc. of Florida has been granted an interim increase of 36.4% for water and 13.8% for wastewater in Pasco County pending a hearing on their request.

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CMP \_\_\_\_\_  
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SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

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I would appreciate a response to my letter.

Respectfully,

Alice L Hess  
11604 Aspenwood Dr.  
New Port Richey, Fl. 34654

DISTRIBUTION CENTER  
07 JAN 32 AM 7:31



Ms. Alice Hess  
11604 Aspenwood Drive  
New Port Rchy, FL 34654-1903

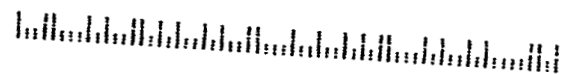
TAMPA FL 336

30 JAN 07 PM 6 E



Director, Division of Commission, Clerk and Administrative  
Public Service Commission Services  
2540 Shumard Oak Blvd.  
Tallahassee, Fl. 32399-0850

32399+0850



ORIGINAL

RECEIVED PASCO  
07 FEB - 1 AM 8:56  
COMMISSION  
CLERK

January 3, 2007

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

RE: Docket No. 060253-WS

Dear Directors,

Utilities, Inc. of Florida has been granted an interim increase of 36.4% for water and 13.8% for wastewater in Pasco County pending a hearing on their request.

In the area of SummerTree, a subdivision that consists of 6 separate condominium and homeowner's associations, Utilities, Inc. has failed to pass the health standard tests for the past six quarters. The household water pressure is unstable, at best, and the water taste and smell is so bad that we still must buy drinking water. Neighboring communities that receive their water from Pasco Utilities have water that is of a much better quality and significantly less expensive than the Utilities, Inc. water. On a comparable basis, a household of two persons receiving Pasco Utilities water is paying 40 - 60% less than the same household using Utilities, Inc. water. In this comparison, neither household has lawn sprinklers or does car washing with the tap water. It is only water for general household use - bathing, clothes washing, dishwashing, cooking and of course, drinking.

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   |
- GCL   |
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

As a citizen of Pasco County, I cannot surmise any reason for Utilities, Inc. to be granted an increase in rates when they have not been able to provide a quality product to the citizens who must rely upon them to do so. If the rate increase is represented as being necessary to buy facilities and equipment to improve the water quality, I have to wonder what dividends have been paid to the company's stockholders instead of being used for the needed capitalization. Once the increase is granted, rates are not likely to decrease to a more competitive level at any time in the future.

My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

I would appreciate a response to my letter.

Respectfully,

*Rene & Pauline Cotrain*  
*11608 Aspenwood Drive*  
*New Port Richey, Fl*  
*34654-1903*

DISTRIBUTION CENTER

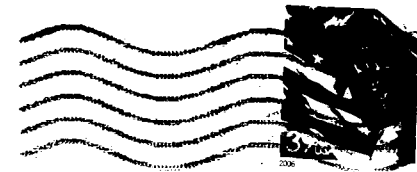
07 JAN 32 AM 7:34



R. Cotnoir  
11608 Aspenwood Dr.  
New Prt. Rchy, FL 34654

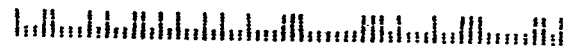
TAMPA FL 336

30 JAN 07 PM 6 T



Director, Division of Commission, Clerk + Adm. Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

32399+7013



ORIGINAL

January 3, 2007

RECEIVED PASCO

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

07 JAN 29 AM 9:45

COMMISSION  
CLERK

RE: Docket No. 060253-WS

Dear Directors,

Utilities, Inc. of Florida has been granted an interim increase of 36.4% for water and 13.8% for wastewater in Pasco County pending a hearing on their request.

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As a citizen of Pasco County, I cannot surmise any reason for Utilities, Inc. to be granted an increase in rates when they have not been able to provide a quality product to the citizens who must rely upon them to do so. If the rate increase is represented as being necessary to buy facilities and equipment to improve the water quality, I have to wonder what dividends have been paid to the company's stockholders instead of being used for the needed capitalization. Once the increase is granted, rates are not likely to decrease to a more competitive level at any time in the future.

CMP \_\_\_\_\_ My neighbors and I urge you to deny any increase in either water or wastewater services  
COM \_\_\_\_\_ and to demand that the water quality be brought up to the required health standards on a  
CTR \_\_\_\_\_ permanent basis.

ECR   1   I would appreciate a response to my letter.

GCL   1    
Respectfully,

OPC \_\_\_\_\_  
RCA \_\_\_\_\_ Amrita & Julius Demfort

SCR \_\_\_\_\_ 11842 CARISSA LN

SGA \_\_\_\_\_  
SEC \_\_\_\_\_ NPR, FL 34654

OTH \_\_\_\_\_

 Mrs. Anita Domfort  
11842 Carissa Ln.  
New Port Richey, FL 34654-1831

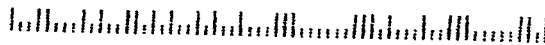
TAMPA FL 336

NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES



DIRECTOR, DIV. OF COMM. CLERK ADM. SERVICES  
PUBLIC SERVICE COMM.  
2540 SHUMARD OAK DA  
TALLAHASSEE, FL 32399-0850

3239947013



DISTRIBUTION CENTER

07 JAN 29 AM 8:07



ORIGINAL

January 3, 2007

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

RECEIVED PASCO  
07 JAN 29 AM 9:44  
COMMISSION  
CLERK

RE: Docket No. 060253-WS

Dear Directors,

Utilities, Inc. of Florida has been granted an interim increase of 36.4% for water and 13.8% for wastewater in Pasco County pending a hearing on their request.

CMP \_\_\_\_\_ In the area of SummerTree, a subdivision that consists of 6 separate condominium and  
 COM \_\_\_\_\_ homeowner's associations, Utilities, Inc. has failed to pass the health standard tests for  
 CTR \_\_\_\_\_ the past six quarters. The household water pressure is unstable, at best, and the water  
 ECR   1   taste and smell is so bad that we still must buy drinking water. Neighboring communities  
 GCL   1   that receive their water from Pasco Utilities have water that is of a much better quality  
 OPC \_\_\_\_\_ and significantly less expensive than the Utilities, Inc. water. On a comparable basis, a  
 RCA \_\_\_\_\_ household of two persons receiving Pasco Utilities water is paying 40 – 60% less than the  
 SCR \_\_\_\_\_ same household using Utilities, Inc. water. In this comparison, neither household has  
 SGA \_\_\_\_\_ lawn sprinklers or does car washing with the tap water. It is only water for general  
 SEC \_\_\_\_\_ household use – bathing, clothes washing, dishwashing, cooking and of course, drinking.  
 OTH \_\_\_\_\_

As a citizen of Pasco County, I cannot surmise any reason for Utilities, Inc. to be granted  
 an increase in rates when they have not been able to provide a quality product to the  
 citizens who must rely upon them to do so. If the rate increase is represented as being  
 necessary to buy facilities and equipment to improve the water quality, I have to wonder  
 what dividends have been paid to the company's stockholders instead of being used for  
 the needed capitalization. Once the increase is granted, rates are not likely to decrease to  
 a more competitive level at any time in the future.

My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

I would appreciate a response to my letter.

Respectfully,

John L. Cuttone  
11822 PLYMOUTH LA.  
NEWPORT RICHEY

DISTRIBUTION CENTER

07 JAN 29 AM 8:09

Curtis J. H.  
11822 Baywood Lane  
New Port Richey Fla.  
34654

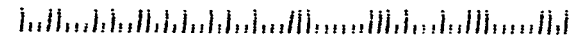
TAMPA FL 336

25 JAN 07 PM 3:1



Director, Division of Commission Clerk & Admin Serv  
Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, Florida 32399-0850

32399+7019



ORIGINAL

RECEIVED-PASCO

07 JAN 29 AM 9:42

COMMISSION  
CLERK

January 3, 2007

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

RE: Docket No. 060253-WS

Dear Directors,

Utilities, Inc. of Florida has been granted an interim increase of 36.4% for water and 13.8% for wastewater in Pasco County pending a hearing on their request.

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- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   1
- GCL   1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

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My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

I would appreciate a response to my letter.

Respectfully,

*Anthony J. Canosa*  
11455 GOLF Rd DR  
NEW PORT RICHEY FL 34654

DISTRIBUTION CENTER  
07 JAN 29 AM 8:21



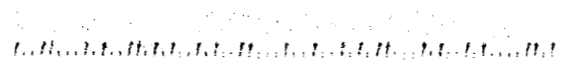
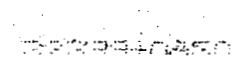
Mr. Anthony J. Canosa  
11-155 Golf Round Dr  
New Port Rchy, FL 34654-1661

TAMPA FL 336  
26 JAN 07 PM 7 L



TO DIRECTOR, DIVISION OF COMMISSION  
CLERK AND ADMIN. SERVICES  
PUBLIC SERVICE COMMISSION  
2540 SHUMARD OAK BLVD  
TALLAHASSEE, FLORIDA

32399-0850



ORIGINAL

January 3, 2007

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

DISTRIBUTION CENTER  
07 JAN 29 AM 9:30

RE: Docket No. 060253-WS

Dear Directors,

Utilities, Inc. of Florida has been granted an interim increase of 36.4% for water and 13.8% for wastewater in Pasco County pending a hearing on their request.

In the area of SummerTree, a subdivision that consists of 6 separate condominium and homeowner's associations, Utilities, Inc. has failed to pass the health standard tests for the past six quarters. The household water pressure is unstable, at best, and the water taste and smell is so bad that we still must buy drinking water. Neighboring communities that receive their water from Pasco Utilities have water that is of a much better quality and significantly less expensive than the Utilities, Inc. water. On a comparable basis, a household of two persons receiving Pasco Utilities water is paying 40 - 60% less than the same household using Utilities, Inc. water. In this comparison, neither household has lawn sprinklers or does car washing with the tap water. It is only water for general household use - bathing, clothes washing, dishwashing, cooking and of course, drinking.

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR 1 \_\_\_\_\_  
GCL 1 \_\_\_\_\_  
OPC \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

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My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

I would appreciate a response to my letter.

Respectfully,

JOSEPH JABLONSKI  
11459 GOLF ROUND DR.  
NEW PORT RICHEY FL 34654

RECEIVED 1-30  
07 JAN 29 AM 9:33  
COMMISSION  
CLERK

Joe & Donna Jablonski  
11459 Golf Round Dr.  
New Port Richey, FL 34654

TAMPA FL 336

27 MAR 07 PM 7 L



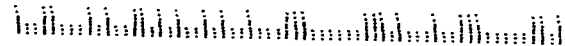
Director, Division of Comm. Clerk & Admin

Public Service Commission

2540 SHUMAKD OAK BLVD.

TALLAHASSEE FL. 32399-0850

32399-0850



ORIGINAL

RECEIVED PASCO  
07 JAN 29 AM 9:31  
COMMISSION  
CLERK

January 3, 2007

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

RE: Docket No. 060253-WS

Dear Directors,

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- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   |
- GCL   |
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

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My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

I would appreciate a response to my letter.

Respectfully,

Janet D. Shelton  
11609 Aspenwood Dr.  
New Port Richey, FL 34654-1904

*Janet Sheldon*  
11609 Aspenwood Dr.  
New Port Richey, FL 34654

TAMPA FL 336  
24 JAN 07 PM 3 L



Director, Division of Commission, Clerk & Administrative Ser.  
Public Service Commission  
2540 Shumard Oak Blvd.  
Gallahussee, Fl. 32399-0850

32399+0850

757 406444 0001 0001 WS



ORIGINAL

January 3, 2007

RECEIVED PASCO

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

07 JAN 26 AM 10:12

COMMISSION  
CLERK

DISTRIBUTION CENTER  
07 JAN 26 AM 7:58

RE: Docket No. 060253-WS

Dear Directors,

Utilities, Inc. of Florida has been granted an interim increase of 36.4% for water and 13.8% for wastewater in Pasco County pending a hearing on their request.

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- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   1
- GCL   1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

I would appreciate a response to my letter.

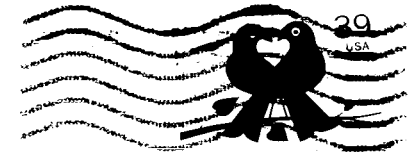
Respectfully,

*Kyler Tyler*  
11728 Whitefish Dr  
New Fort Richey Fl  
34654

PHYLLIS TYLER  
11728 WHITE ASH DR.  
NEW PORT RICHEY FL  
34654

TAMPA FL 335

24 JAN 07 PM 1 L



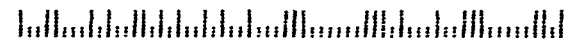
DIRECTOR, DIVISION OF COMMISSION,  
CLERK AND ADMINISTRATIVE SERVICES

PUBLIC SERVICE COMMISSION

2540 SHUMARD OAK BLVD.

TALLAHASSEE FL 32399-0850

32399+7013



ORIGINAL

January 24, 2007

DISTRIBUTION CENTER  
07 JAN 26 AM 7:58  
RECEIVED-FRSC  
COMMISSION  
CLERK  
07 JAN 26 AM 10:12

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

060253 - WS

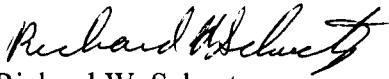
Dear Sir:

I am a resident of Pasco County, and I am writing to express my objection to any rate increase for Utilities of Florida Inc. in Pasco County.

Our community, Cross Creek at Summertree, in New Port Richey is serviced by this company. The quality of the service and the quality of the water does not justify any increase. The water pressure is terrible, the smell is offensive and the taste is sickening and they have failed the water standard tests for the past six quarters.

Please help me! Don't reward a company for poor service and an inferior work product.

Sincerely,

  
Richard W. Schuetz  
11427 Bloomington Court  
New Port Richey, FL 34654

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   1
- GCL   1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_



Mr. Richard Schuetz  
11427 Bloomington Ct  
New Prt Rchy FL 34654

ASPCA

TAMPA, FL 336

24 JAN 07 PM 1 T



Director, Division of Commission Clerk  
and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

32399+7013



ORIGINAL

January 3, 2007

RECEIVED-FPSC

07 JAN 25 AM 9:07

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

COMMISSION  
CLERK

RE: Docket No. 060253-WS

Dear Directors,

Utilities, Inc. of Florida has been granted an interim increase of 36.4% for water and 13.8% for wastewater in Pasco County pending a hearing on their request.

In the area of SummerTree, a subdivision that consists of 6 separate condominium and homeowner's associations, Utilities, Inc. has failed to pass the health standard tests for the past six quarters. The household water pressure is unstable, at best, and the water taste and smell is so bad that we still must buy drinking water. Neighboring communities that receive their water from Pasco Utilities have water that is of a much better quality and significantly less expensive than the Utilities, Inc. water. On a comparable basis, a household of two persons receiving Pasco Utilities water is paying 40 - 60% less than the same household using Utilities, Inc. water. In this comparison, neither household has lawn sprinklers or does car washing with the tap water. It is only water for general household use - bathing, clothes washing, dishwashing, cooking and of course, drinking.

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   1
- GCL   1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
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- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

As a citizen of Pasco County, I cannot surmise any reason for Utilities, Inc. to be granted an increase in rates when they have not been able to provide a quality product to the citizens who must rely upon them to do so. If the rate increase is represented as being necessary to buy facilities and equipment to improve the water quality, I have to wonder what dividends have been paid to the company's stockholders instead of being used for the needed capitalization. Once the increase is granted, rates are not likely to decrease to a more competitive level at any time in the future.

My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

I would appreciate a response to my letter.

Respectfully,

*Mrs. Mrs. W. Hada*

11404 Turtle Cove Pl.

New Port Sperry - Fl. 32654

*Bill & Alba Hada*  
11404 Turtle Dove Place  
New Port Richey, FL 34654

TAMPA FL 336

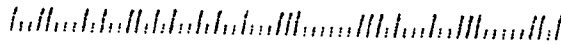
23 JAN 07 PM 2 T



*Director, Division of Commission  
Clerk & Administrative Serv.  
7540 Steward Oak Blvd  
Tallahassee Fl.*

32399-0810

32399+7019



DISTRIBUTION CENTER

07 JAN 25 AM 7:29

ORIGINAL

January 3, 2007

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

DISTRIBUTION CENTER  
07 JAN 26 AM 9:42  
RECEIVED 1150  
COMMISSION  
CLERK

RE: Docket No. 060253-WS

Dear Directors,

Utilities, Inc. of Florida has been granted an interim increase of 36.4% for water and 13.8% for wastewater in Pasco County pending a hearing on their request.

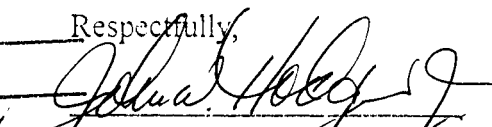
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- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR
- GCL  My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

I would appreciate a response to my letter.

Respectfully,

  
JOHN W. HODGES JR.

11419 TURTLE DOVE PL.  
NEW PORT RICHEY, FL 34654

January 3, 2007

ORIGINAL

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

COMMISSION  
CLERK

07 JAN 24 AM 9:36

RECEIVED-TRSC

RE: Docket No. 060253-WS

Dear Directors,

Utilities, Inc. of Florida has been granted an interim increase of 36.4% for water and 13.8% for wastewater in Pasco County pending a hearing on their request.

In the area of SummerTree, a subdivision that consists of 6 separate condominium and homeowner's associations, Utilities, Inc. has failed to pass the health standard tests for the past six quarters. The household water pressure is unstable, at best, and the water taste and smell is so bad that we still must buy drinking water. Neighboring communities that receive their water from Pasco Utilities have water that is of a much better quality and significantly less expensive than the Utilities, Inc. water. On a comparable basis, a household of two persons receiving Pasco Utilities water is paying 40 - 60% less than the same household using Utilities, Inc. water. In this comparison, neither household has lawn sprinklers or does car washing with the tap water. It is only water for general household use -- bathing, clothes washing, dishwashing, cooking and of course, drinking.

As a citizen of Pasco County, I cannot surmise any reason for Utilities, Inc. to be granted an increase in rates when they have not been able to provide a quality product to the citizens who must rely upon them to do so. If the rate increase is represented as being necessary to buy facilities and equipment to improve the water quality, I have to wonder what dividends have been paid to the company's stockholders instead of being used for the needed capitalization. Once the increase is granted, rates are not likely to decrease to a more competitive level at any time in the future.

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR   /    
GCL   /    
OPC \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

I would appreciate a response to my letter.

Respectfully,

ARNOLD FLORIO

11824 BOYNTON LN.

N.P.R. FL. 34654

Arnold Florio



ORIGINAL

January 3, 2007

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

RECEIVED - PASCO  
07 JAN 24 AM 9:36  
COMMISSION  
CLERK

RE: Docket No. 060253-WS

Dear Directors,

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CMP \_\_\_\_\_  
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FLOR \_\_\_\_\_  
GOL \_\_\_\_\_  
GPC \_\_\_\_\_  
RCA \_\_\_\_\_  
SUN \_\_\_\_\_  
SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

As a citizen of Pasco County, I cannot surmise any reason for Utilities, Inc. to be granted an increase in rates when they have not been able to provide a quality product to the citizens who must rely upon them to do so. If the rate increase is represented as being necessary to buy facilities and equipment to improve the water quality, I have to wonder what dividends have been paid to the company's stockholders instead of being used for the needed capitalization. Once the increase is granted, rates are not likely to decrease to a more competitive level at any time in the future.

My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

I would appreciate a response to my letter.

Respectfully,

Sadie Florio  
11824 Boynton Ln.  
N.P.R. FL 34654  
Sadie Florio

DISTRIBUTION CENTER

07 JAN 24 AM 7:19

ORIGINAL

January 3, 2007

RECEIVED PASCO

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

07 JAN 22 AM 11:56

COMMISSION  
CLERK

RE: Docket No. 060253-WS

Dear Directors,

Utilities, Inc. of Florida has been granted an interim increase of 36.4% for water and 13.8% for wastewater in Pasco County pending a hearing on their request.

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CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR   |    
GCL   |    
OPC \_\_\_\_\_  
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RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SGA \_\_\_\_\_  
My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis. ✕

SEC \_\_\_\_\_  
I would appreciate a response to my letter.

OTH \_\_\_\_\_  
Respectfully,

*Patricia K. Andrews*

*11826 Bayport Lane*

*New Port Richey, FL 34654*

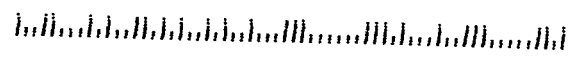
Patricia K. Anderson  
~~701 Fitchwood~~  
11826 Baynet Lane  
New Port Richey, FL 34654

TAMPA FL 336  
18 JAN 07 PM 3 L



Director, Division of Commission, Clerk and - Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

32399+7019



DISTRIBUTION CENTER  
07 JAN 22 AM 8:54

ORIGINAL

January 3, 2007

RECEIVED PASCO

07 JAN 22 AM 11:56

COMMISSION  
CLERK

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2340 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

RE JAN 20 2007 Docket No. 060253-WS

Dear Directors,

Utilities, Inc. of Florida has been granted an interim increase of 36.4% for water and 13.8% for wastewater in Pasco County pending a hearing on their request.

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- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR
- GCL
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

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My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

I would appreciate a response to my letter.

Respectfully,



G & G WUEBBENHORST

11638 Holly Ann

New Port Richey, FL 34654

( SummerTree )

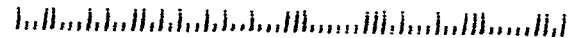
G & G WUEBBENHORST  
11638 Holly Ann  
New Port Richey, FL 34654

TAMPA, FL 336  
18 JAN 07 PM 8 T



Director, Division of Commission, Clerk & Admin  
Public Service Commission Services  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

32399+7019



# ORIGINAL

January 3, 2007

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

RECEIVED  
07 JAN 22 AM 11:56  
COMMISSION  
CLERK

RE: Docket No. 060253-WS

Dear Directors,

Utilities, Inc. of Florida has been granted an interim increase of 36.4% for water and 13.8% for wastewater in Pasco County pending a hearing on their request.

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- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   1
- GCL   1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

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My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

I would appreciate a response to my letter.

Respectfully,


Mrs M. L. BUONO

11841 CARISSA LN.

N.P.R. FL. 34654

DISTRIBUTION CENTER

07 JAN 22 AM 8:54

 Louise Buono  
11841 Carissa Ln.  
New Port Rchy, FL 34654

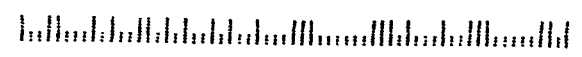
TAMPA FL 336

19 JAN 07 PM 5 L



DIRECTOR, DIVISION OF COMMISSIONER'S CLERK & ADMINISTRATIVE SERVICE.  
PUBLIC SERVICE COMMISSION  
2540 SHUMARD OAK DRIVE  
TAHLEAHASSEE, FLORIDA  
32399-0850

32399+7013





# ORIGINAL

January 3, 2007

DISTRIBUTION CENTER

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

07 JAN 22 AM 8:52

RE: Docket No. 060253-WS

COMMISSION  
CLERK

07 JAN 22 AM 11:56

RECEIVED - PSC

Dear Directors,

Utilities, Inc. of Florida has been granted an interim increase of 36.4% for water and 13.8% for wastewater in Pasco County pending a hearing on their request.

In the area of SummerTree, a subdivision that consists of 6 separate condominium and homeowner's associations, Utilities, Inc. has failed to pass the health standard tests for the past six quarters. The household water pressure is unstable, at best, and the water taste and smell is so bad that we still must buy drinking water. Neighboring communities that receive their water from Pasco Utilities have water that is of a much better quality and significantly less expensive than the Utilities, Inc. water. On a comparable basis, a household of two persons receiving Pasco Utilities water is paying 40 - 60% less than the same household using Utilities, Inc. water. In this comparison, neither household has lawn sprinklers or does car washing with the tap water. It is only water for general household use - bathing, clothes washing, dishwashing, cooking and of course, drinking.

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   |
- GCL   |
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

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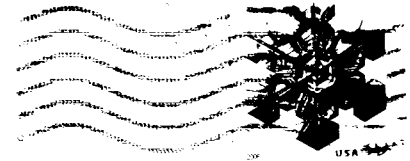
My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

I would appreciate a response to my letter.

Respectfully, *Paul & Domenica Donahue*  
PALL & DOMENICA DONAHUE  
11712 BAYONET LANE  
NEWPORT RICHEY, FL 34654

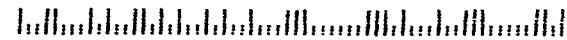
Saul + Dorena Dwyer  
11712 Bayport Lane  
Newport Beach, FL 34654

TAMPA FL 336  
20 JAN 07 PM 3 T



Director, Division of Commission,  
Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

3239947013



# ORIGINAL

RECEIVED FPSC

January 3, 2007

07 JAN 22 AM 11:56

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

COMMISSION  
CLERK

RE: Docket No. 060253-WS

Dear Directors,

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- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   1
- GCL   1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

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My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

I would appreciate a response to my letter.

Respectfully,

*Elizabeth Casper*  
11910 Baymont Lane  
New Port Richey, FL 34654

*44 Circle Dr*  
*Hopewell Junction*  
*N.Y. 12533*



# ORIGINAL

January 3, 2007

RECEIVED - FPSC

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

07 JAN 22 AM 11:56

COMMISSION  
CLERK

RE: Docket No. 060253-WS

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JMP \_\_\_\_\_

JOM \_\_\_\_\_

JTR \_\_\_\_\_

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JCL   |  

JPC \_\_\_\_\_

RCA \_\_\_\_\_

SCR \_\_\_\_\_

SGA \_\_\_\_\_

SEC \_\_\_\_\_

OTH \_\_\_\_\_

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My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

I would appreciate a response to my letter.

Respectfully,

Joseph Rorke  
11641 Holly Ann Dr  
New Prt Rchy, FL 34654-1733



*Joseph Rorke*  
727-857-1111

Joseph Rorke  
11641 Holly Ann Dr  
New Prt Rchy, FL 34654-1733

DISTRIBUTION CENTER  
07 JAN 22 AM 8:47

TAMPA FL 336  
19 JAN 07 PM 5 T



Director Division of Commission  
Clerk & Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, Florida 32399-0850

9101047019

ORIGINAL

January 3, 2007

RECEIVED-PASCO

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

07 JAN 22 AM 11:56

COMMISSION  
CLERK

RE: Docket No. 060253-WS

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- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
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- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

I would appreciate a response to my letter.

Respectfully,

*Joan Rada*  
*11646 Holly Avenue*  
*New Port Richey FL*  
*34654*

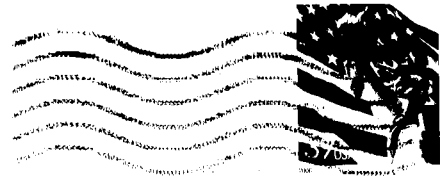
07 JAN 22 AM 8:46  
DISTRIBUTION CENTER

**B**

Joan Boda  
11646 Holly Ann Dr.  
New Port Richey, FL  
34654

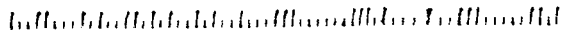
TAMPA FL 336

19 JAN 07 PM 5 T



Director, Division of Commission, Clerk & Admin  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

959947013





ORIGINAL

January 3, 2007

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

DISTRIBUTION CENTER  
07 JAN 22 AM 8:28

COMMISSION  
CLERK

RECEIVED-FPSC

RE: Docket No. 060253-WS

Dear Directors,

Utilities, Inc. of Florida has been granted an interim increase of 36.4% for water and 13.8% for wastewater in Pasco County pending a hearing on their request.

In the area of SummerTree, a subdivision that consists of 6 separate condominium and homeowner's associations, Utilities, Inc. has failed to pass the health standard tests for the past six quarters. The household water pressure is unstable, at best, and the water taste and smell is so bad that we still must buy drinking water. Neighboring communities that receive their water from Pasco Utilities have water that is of a much better quality and significantly less expensive than the Utilities, Inc. water. On a comparable basis, a household of two persons receiving Pasco Utilities water is paying 40 - 60% less than the same household using Utilities, Inc. water. In this comparison, neither household has lawn sprinklers or does car washing with the tap water. It is only water for general household use - bathing, clothes washing, dishwashing, cooking and of course, drinking.

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   |
- GCL   |
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

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My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

I would appreciate a response to my letter.

Respectfully,

*Mrs. Dennis L. Defuria*  
11844 Carissa Ln  
N.P.R. FL 34654

*(see recent letter received from Utilities Inc.)*



*Mrs.*  
 Dolores Sefcik  
 11844 Carissa Ln # 35B  
 New Port Rchy, FL 34654

TAMPA FL 336

19 JAN 07 PM 1 T



*Dir. Div. of Comm. Clerk & Admin. Services  
 Public Service Commission  
 2540 Shumard Oak Blvd.  
 Tallahassee, FL 32399-0850*

32399-0850



**CUSTOMERS OF UTILITIES, INC. OF FLORIDA  
SUMMERTREE WATER SYSTEM  
IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**

Test Results Show Total Trihalomethane Level  
Above Drinking Water Standards

The purpose of this notice is to inform you that the water system serving the Summertree community exceeded a drinking water standard resulting in a violation of the Disinfection Byproducts Rule. Although this condition is not an emergency, as our customer you have a right to know what occurred and what we are doing to correct this situation.

Utilities, Inc. of Florida routinely monitors for the presence of drinking water contaminants. Where disinfection is used in the treatment of drinking water, disinfectants combine with organic and inorganic matter naturally present in our aquifer to form chemicals called disinfection byproducts (DBP). The U.S. Environmental Protection Agency (USEPA) and the Florida Department of Environmental Protection (FDEP) set standards for controlling the levels of disinfectants and DBPs in drinking water, including Total Trihalomethanes (TTHM) and the sum of five Haloacetic Acids (HAA5). The standard, or maximum contaminant level (MCL), for TTHMs is 80 parts per billion (ppb) and for HAA5 is 60 parts ppb, expressed as a running annual average. Based on quarterly monitoring results to date, the running annual average for TTHM is 97 ppb and for HAA5 it is 78 ppb.

<b>SAMPLE DATE</b>	<b>TTHM (ppb)</b>	<b>HAA5 (ppb)</b>
First Quarter, 2006 (2/13/06)	91	73
Second Quarter 2006 (5/01/06)	89	102
Third Quarter 2006 (7/5/06)	79	85
Fourth Quarter 2006 (10/2/06)	128	53
<b>RUNNING ANNUAL AVERAGE</b>	<b>97</b>	<b>78</b>

**What should I do?**

You do not need to use an alternative water supply (e.g., bottled water) or water filter. However, if you have specific health concerns, please consult your doctor.

**What does this mean?**

This is not an immediate or acute risk. If it was an immediate risk, you would have been notified immediately. A short-term exposure to TTHMs will not result in any adverse health effects according to EPA-funded research studies completed to date. However, some people who drink water containing TTHMs in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous system and may have an increased risk of getting cancer. Some people who drink water containing HAA5 in excess of the MCL over many years may have an increased risk of getting cancer.

**What is being done?**

A Professional Engineer was retained by Utilities, Inc. of Florida to analyze the specific issues causing elevated TTHM and HAA5 levels. That analysis has been completed. Utilities, Inc. of Florida has submitted plans and specifications to FDEP to change the disinfection

process from free chlorine to chloramination. This change in the disinfection process is designed to prevent the formation of TTHMs in the water distribution system.

**When will the conversion to chloramine occur and how soon will the conversion reduce TTHM and HAA5 levels?**

A construction permit was issued by the FDEP on December 5, 2006. It is estimated that the construction process will be completed by the end of January 2007. Once the facilities are cleared by FDEP for service, you will be sent written advance notice of the date of the change in operation.

Utilities, Inc. of Florida will continue to monitor and report TTHM and HAA5 running annual averages to you on a quarterly basis as long as the average values exceed their respective MCL and as required by FDEP. In the meantime, the Utility has continued its aggressive flushing program in an effort to shorten the residence time of the water in the mains. This acts to reduce the formation of disinfection byproducts while maintaining an adequate amount of chlorine in the water as required by FDEP regulations.

In summary, Utilities, Inc. of Florida will continue its flushing program, monitor the distribution system on a daily basis, and make adjustments to the disinfection system to reduce TTHM and HAA5 while maintaining compliance with the Total Coliform Rule. The Utility will promptly report its activities to FDEP.

For additional information regarding this matter, please contact Scotty L. Haws, Regional Compliance Manager, at (407) 869-1919 or by mail to 200 Weathersfield Avenue, Altamonte Springs, FL 32714.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly. You can do this by posting this notice in a public place or distributing copies by hand or mail.*

This notice is published by Utilities, Inc. of Florida, State Water System ID#6511423 and distributed on January 11, 2006.

# ORIGINAL

January 3, 2007

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

DISTRIBUTION CENTER  
07 JAN 22 AM 8 23  
RECEIVED  
COMMISSION  
CLERK  
07 JAN 22 AM 11:56

RE: Docket No. 060253-WS

Dear Directors,

Utilities, Inc. of Florida has been granted an interim increase of 36.4% for water and 13.8% for wastewater in Pasco County pending a hearing on their request.

In the area of SummerTree, a subdivision that consists of 6 separate condominium and homeowner's associations, Utilities, Inc. has failed to pass the health standard tests for the past six quarters. The household water pressure is unstable, at best, and the water taste and smell is so bad that we still must buy drinking water. Neighboring communities that receive their water from Pasco Utilities have water that is of a much better quality and significantly less expensive than the Utilities, Inc. water. On a comparable basis, a household of two persons receiving Pasco Utilities water is paying 40 – 60% **less** than the same household using Utilities, Inc. water. In this comparison, neither household has lawn sprinklers or does car washing with the tap water. It is only water for general household use – bathing, clothes washing, dishwashing, cooking and of course, drinking.

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
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- GCL   1
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- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

As a citizen of Pasco County, I cannot surmise any reason for Utilities, Inc. to be granted an increase in rates when they have not been able to provide a quality product to the citizens who must rely upon them to do so. If the rate increase is represented as being necessary to buy facilities and equipment to improve the water quality, I have to wonder what dividends have been paid to the company's stockholders instead of being used for the needed capitalization. Once the increase is granted, rates are not likely to decrease to a more competitive level at any time in the future.

My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

I would appreciate a response to my letter.

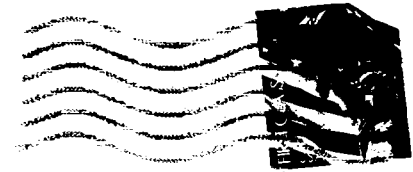
Respectfully,

*Albert Rodriguez*  
11644 Boynton La.  
New Port Richey FL 34654

Mr. Albert Rodriguez  
11644 Boynton Ln.  
New Port Richey, FL 34654

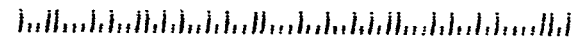
TAMPA FL 336

18 JAN 07 PM 5 L



Director, Division of Commission  
Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee Fl. 32399-0850

32399+0850



# ORIGINAL

January 3, 2007

RECEIVED PASCO

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

07 JAN 22 AM 11:56

COMMISSION  
CLERK

RE: Docket No. 060253-WS

Dear Directors,

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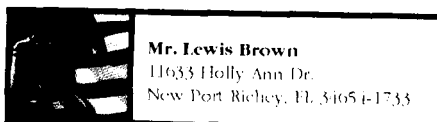
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My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

I would appreciate a response to my letter.

Respectfully,

*Lewis P. Brown*



 **Mr. Lewis Brown**  
11633 Holly Ann Dr.  
New Port Richey, FL 34654-1733

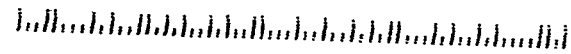
TAMPA FL 336

18 JAN 07 PM 5 L



Director, Div. of Commission  
Public Service Comm.  
2540 Shumard Oak Blvd.  
Tallahassee, AL 32399-0850

32399+0850





# ORIGINAL

January 3, 2007

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

DISTRIBUTION CENTER  
07 JAN 22 AM 8:16

COMMISSION  
CLERK

07 JAN 22 AM 11:56

RECEIVED PSC

RE: Docket No. 060253-WS

Dear Directors,

Utilities, Inc. of Florida has been granted an interim increase of 36.4% for water and 13.8% for wastewater in Pasco County pending a hearing on their request.

In the area of SummerTree, a subdivision that consists of 6 separate condominium and homeowner's associations, Utilities, Inc. has failed to pass the health standard tests for the past six quarters. The household water pressure is unstable, at best, and the water taste and smell is so bad that we still must buy drinking water. Neighboring communities that receive their water from Pasco Utilities have water that is of a much better quality and significantly less expensive than the Utilities, Inc. water. On a comparable basis, a household of two persons receiving Pasco Utilities water is paying 40 - 60% less than the same household using Utilities, Inc. water. In this comparison, neither household has lawn sprinklers or does car washing with the tap water. It is only water for general household use - bathing, clothes washing, dishwashing, cooking and of course, drinking.

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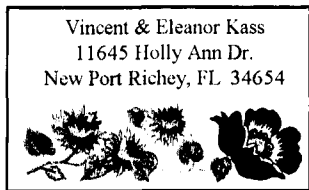
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I would appreciate a response to my letter.

Respectfully,

*Eleanor Kass*

*Vincent Kass*





Vincent & Eleanor Kass  
11645 Holly Ann Dr.  
New Port Richey, FL 34654

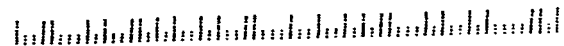
TAMPA FL 336

18 JAN 07 PM 3 T



Director, Div. of Commission, Clerk & Adm. Services  
Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, Fl. 32399-0050

32399+0050



One more to add - I protest rate increase!

ORIGINAL

Jan 16, 2007

060253-WS

DISTRIBUTION CENTER

07 JAN 22 AM 7:36

CUSTOMERS OF UTILITIES, INC. OF FLORIDA  
SUMMERTREE WATER SYSTEM  
IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

RECEIVED  
07 JAN 22 AM 9:37  
COMMISSIONER  
CLERK

Test Results Show Total Trihalomethane Level  
Above Drinking Water Standards

The purpose of this notice is to inform you that the water system serving the Summertree community exceeded a drinking water standard resulting in a violation of the Disinfection Byproducts Rule. Although this condition is not an emergency, as our customer you have a right to know what occurred and what we are doing to correct this situation.

Utilities, Inc. of Florida routinely monitors for the presence of drinking water contaminants. Where disinfection is used in the treatment of drinking water, disinfectants combine with organic and inorganic matter naturally present in our aquifer to form chemicals called disinfection byproducts (DBP). The U.S. Environmental Protection Agency (USEPA) and the Florida Department of Environmental Protection (FDEP) set standards for controlling the levels of disinfectants and DBPs in drinking water, including Total Trihalomethanes (TTHM) and the sum of five Haloacetic Acids (HAA5). The standard, or maximum contaminant level (MCL), for TTHMs is 80 parts per billion (ppb) and for HAA5 is 60 parts ppb, expressed as a running annual average. Based on quarterly monitoring results to date, the running annual average for TTHM is 97 ppb and for HAA5 it is 78 ppb.

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SAMPLE DATE	TTHM (ppb)	HAA5 (ppb)
First Quarter, 2006 (2/13/06)	91	73
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Fourth Quarter 2006 (10/2/06)	128	53
<b>RUNNING ANNUAL AVERAGE</b>	<b>97</b>	<b>78</b>

**What should I do?**

You do not need to use an alternative water supply (e.g., bottled water) or water filter. However, if you have specific health concerns, please consult your doctor.

**What does this mean?**

This is not an immediate or acute risk. If it was an immediate risk, you would have been notified immediately. A short-term exposure to TTHMs will not result in any adverse health effects according to EPA-funded research studies completed to date. However, some people who drink water containing TTHMs in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous system and may have an increased risk of getting cancer. Some people who drink water containing HAA5 in excess of the MCL over many years may have an increased risk of getting cancer.

**What is being done?**

A Professional Engineer was retained by Utilities, Inc. of Florida to analyze the specific issues causing elevated TTHM and HAA5 levels. That analysis has been completed. Utilities, Inc. of Florida has submitted plans and specifications to FDEP to change the disinfection

*This Complaint on site well is over 30 years old. At least 5 of them. For this we pay \$60 a month.*

process from free chlorine to chloramination. This change in the disinfection process is designed to prevent the formation of TTHMs in the water distribution system.

*was previous planned 2005*

**When will the conversion to chloramine occur and how soon will the conversion reduce TTHM and HAA5 levels?**

A construction permit was issued by the FDEP on December 5, 2006. It is estimated that the construction process will be completed by the end of January 2007. Once the facilities are cleared by FDEP for service, you will be sent written advance notice of the date of the change in operation.

Utilities, Inc. of Florida will continue to monitor and report TTHM and HAA5 running annual averages to you on a quarterly basis as long as the average values exceed their respective MCL and as required by FDEP. In the meantime, the Utility has continued its aggressive flushing program in an effort to shorten the residence time of the water in the mains. This acts to reduce the formation of disinfection byproducts while maintaining an adequate amount of chlorine in the water as required by FDEP regulations.

*stopped  
M. G. G.*

*this no longer in  
accordance  
twice a  
week  
TUE  
&  
FRI*

In summary, Utilities, Inc. of Florida will continue its flushing program, monitor the distribution system on a daily basis, and make adjustments to the disinfection system to reduce TTHM and HAA5 while maintaining compliance with the Total Coliform Rule. The Utility will promptly report its activities to FDEP.

*This has been 5 years same day  
different year*

For additional information regarding this matter, please contact Scotty L. Haws, Regional Compliance Manager, at (407) 869-1919 or by mail to 200 Weathersfield Avenue, Altamonte Springs, FL 32714.

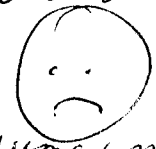
*This is a wasted effort*

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly. You can do this by posting this notice in a public place or distributing copies by hand or mail.*

*Why does the utility want us to  
assume the responsibility?*

This notice is published by Utilities, Inc. of Florida, State Water System ID#6511423 and distributed on January 11, 2006.

*they can post this at everyone  
of our 6 associations bulletin  
board and main club house.*



*They assume no responsibility and  
no one that complains to  
407-869-1919 gets any results!*

1 of many

Jan 15, 2007

Director

Division of Commission Clerk Adm. Serv.

Florida Public Service Commission

2540 Shumard Oak Blvd.

Tallahassee Fl. 32399, 0850

Re: Utilities Inc. Fl. Rate Water Increase

To Whom It May Concern,

As a homeowner in Cross Creek, Summer Tree Pasco County. We feel the health standards repeatedly failure. The past six quarters in no way grants Utilities Inc. of Florida any water rate increase for tap use or waste water:

- 1- health standard tests failed repeatedly.
- 2- pressure is terrible - 2-3 times flush toilet waste
- 3- taste is worse than awful rotten egg etc.
- 4- smell is sickening, chlorine or rotten eggs.
- 5- brown stains
  - a shower tile grout walls
  - b floor grout in shower
  - c lining in dish washer
  - e shower water pressure not adequate to remove buildup in self-cleaning shower head
- 6- heavy lime stains on stainless steel sink
- 7- each day begins same, only use of water only after taps have been left running to flush. This is repeated with each use of taps through the day.

Cont'd

These conditions are unacceptable, 3 years ago there was mention of a treatment center on site for these on site wells, 3M dollars.

Cancer, organ transplant conditions, other health problems are a serious definite concern.


We use diluted bleach water, Oxy Clean, lime away to discourage this damage. Utilities Inc of Florida is doing to our homes and appliances.

Our only recourse for our bodies protection is to buy bottled water for all drinking and cooking, because my husband and I are cancer survivors no reverse osmosis!

With these annual drinking water quality reports I have included with this letter of complaint, how could you, Florida Public Service Commission, dare let the water supply continue plus allow an increase in our water rates??

Summitra  
at  
Cross Creek  
Lot 31

Respectfully  
Alex Summitra Vaughn  
11442 Sinatra Ct.  
New Port Richey FL  
34654-1646

 Mr. Alex Vaughn  
11442 Sinatra Ct.  
New Port Richey, FL 34654-1646

## 2004 Annual Drinking Water Quality Report

Utilities, Inc. of Florida

Summertree System (PWS ID # 6511423)

*Cross Creek HCA*

We're very pleased to provide you with this year's Annual Water Quality Report. We want to keep you informed about the water and services we have delivered to you over the past year. Our goal is and always has been, to provide to you a clean and dependable supply of drinking water. Our water source is the groundwater from wells drilled approximately 313 to 338 feet deep into the Floridan Aquifer and is chlorinated for disinfection purposes.

### Source Water Assessment Plan

A statewide source water assessment project is under way by the Florida Department of Environmental Protection (FDEP). This assessment will result in a "SOURCE WATER ASSESSMENT REPORT". These assessments will identify and assess any potential sources of contamination in the vicinity of your water supply. The Department of Environmental Protection has performed a Source Water Assessment on our system and search of the data sources indicated no potential sources of contamination near our wells. A Source Water Assessment for our system is available at the DEP Source Water Assessment and Protection Program web site: <http://www.dep.state.fl.us/swapp>.

*This report shows our water quality results and what they mean.*

If you have any questions about this report or concerning your water utility, please contact Rick Retz at (800) 272-1919.

Utilities, Inc. of Florida routinely monitors for constituents in your drinking water according to Federal and State laws, rules, and regulations. Except where indicated otherwise, this report is based on the results of our monitoring for the period of January 1<sup>st</sup> to December 31<sup>st</sup>, 2004. As authorized and approved by EPA, the State has reduced monitoring requirements for certain contaminants to less often than once per year because the concentrations of these contaminants are not expected to vary significantly from year to year. Some of our data [e.g., for organic contaminants], though representative, is more than one year old. Data obtained before January 1, 2004, and presented in this report are from the most recent testing done in accordance with the laws, rules and regulations.

*In the table below you will find terms and abbreviations you might not be familiar with. To help you better understand these terms we've provided the following definitions:*

*Maximum Contaminant Level or MCL: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.*

*Maximum Contaminant Level Goal or MCLG: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.*

*Maximum residual disinfectant level or MRDL: The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.*

*Maximum residual disinfectant level goal or MRDLG: The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.*

*Action Level (AL): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.*

*"N/A" means not applicable, does not apply.*

*Parts per million (ppm) or Milligrams per liter (mg/l) – one part by weight of analyte to 1 million parts by weight of the water sample.*

*Parts per billion (ppb) or Micrograms per liter (µg/l) – one part by weight of analyte to 1 billion parts by weight of the water sample.*

*Picocurie per liter (pCi/L) - measure of the radioactivity in water.*

\*\* Results in the Level Detected column for radiological contaminants, inorganic contaminants, synthetic organic contaminants including pesticides and herbicides, and volatile organic contaminants are the highest average at any of the sampling points or the highest detected level at any sampling point, depending on the sampling frequency.

Contaminant and Unit of Measurement	Dates of sampling (mo./yr.)	MCL Violation Y/N	Level Detected	Range of Results	MCL G	MCL	Likely Source of Contamination
-------------------------------------	-----------------------------	-------------------	----------------	------------------	-------	-----	--------------------------------

**Radiological Contaminants**

Radium 226 + 228 or combined radium (pCi/l)	5/03	N	1.3	0.2-1.3	0	5	Erosion of natural deposits
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Contaminant and Unit of Measurement	Dates of sampling (mo./yr.)	MCL Violation Y/N	Level Detected	Range of Results	MCL G	MCL	Likely Source of Contamination
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**Inorganic Contaminants**

Barium (ppm)	5/03	N	0.011	0.011-0.014	2	2	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposit
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Beryllium (ppb)	5/03	N	0.17	0.13-0.17	4	4	Discharge from metal refineries and coal-burning factories; discharge from electrical aerospace, and defense industries
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Cadmium (ppb)	5/03	N	2.0	1.8-2.0	5	5	Corrosion of galvanized pipes; erosion of natural deposits; discharge from metal refineries; runoff from waste batteries and paints
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Fluoride (ppm)	5/03	N	0.14	0.12-0.14	4	4.0	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories
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Lead (point of entry) (ppb)	5/03	N	3.5	0-3.5	N/A	15	Residue from man-made pollution such as auto emissions and paint; lead pipe, casing and solder
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Sodium (ppm)	5/03	N	5.5	4.3-5.5	N/A	160	Salt water intrusion, leaching from soil
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**Synthetic Organic Contaminants including Pesticides and Herbicides**

Dalapon (ppb)	Quarterly 2004	N	1.7	ND-2.8	200	200	Runoff from herbicide used on rights of way
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Beginning in 2003, the State required our system to monitor for Dalapon four times per year instead of tri-annually.

**TTHMs and Stage 1 Disinfectant/Disinfection By-Product (D/DBP) Parameters**

For the following parameters monitored under Stage 1 D/DBP regulations, the level detected is the annual average of the quarterly averages: Bromate, Chloramines, Chlorine, Haloacetic Acids, and/or TTHM (MCL 80 ppb). Range of Results is the range of results (lowest to highest) at the individual sampling sites.

Contaminant and Unit of Measurement	Dates of sampling (mo./yr.)	MCL Violation Y/N	Level Detected	Range of Results	MCLG or MRDLG	MCL or MRDL	Likely Source of Contamination
-------------------------------------	-----------------------------	-------------------	----------------	------------------	---------------	-------------	--------------------------------

Chlorine (ppm)	1/04-12/04	N	3.0	0.5-3.5	MRDLG = 4	MRDL = 4.0	Water additive used to control microbes
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Haloacetic Acids (ave) (HAAs) (ppb)	7/04 & 12/04	Y	91	67-112	NA	MCL = 60	By-product of drinking water disinfection
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THM (Total trihalomethanes) (ppb)	7/04 & 12/04	Y	134	89-156	NA	MCL = 80	By-product of drinking water disinfection
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Contaminant and Unit of Measurement	Dates of sampling (mo./yr.)	AL Violation Y/N	90th Percentile Result	No. of sampling sites exceeding the AL	MCLG	AL (Action Level)	Likely Source of Contamination
-------------------------------------	-----------------------------	------------------	------------------------	--	------	-------------------	--------------------------------

**Lead and Copper (Tap Water)**

Copper (tap water) (ppm)	7/03	N	0.79	1	1.3	1.3	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives
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*around water taps inside toilet bowls, inside dishwasher - discolored; white & colored clothes have to use additives like Oxy clean in laundry. Discolor on home, driveway & sidewalks*

*Brown Water - Coats*



July 04

Hydrogen sulfide discoloration  
of chlorine

Lead (tap water) (ppb)	7/03	N	12	1	0	15	Corrosion of household plumbing systems, erosion of natural deposits
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Contaminant and Unit of Measurement	Dates of sampling (mo./yr.)	MCL Violation Y/N	Highest Level Detected**	Range of Results	MCLG	MCL	Likely Source of Contamination
<b>Secondary Contaminants</b>							
Color (color units)	5/03	Y	25	13-25	N/A	15	Naturally occurring organics
Iron (ppm)	5/03***	Y	0.39***	N/A	N/A	0.3	Natural occurrence from soil leaching

In July, 2004, our water system was in violation of federal and state water quality standards for Haloacetic acids (five) (HAA5). The levels of Haloacetic acids are shown in the Test Results Table. Some people who drink water containing haloacetic acids in excess of the MCL over many years may have an increased risk of getting cancer. As a result, the State has required our system to begin monitoring for this contaminant quarterly.

In July, 2004, our water system was in violation of federal and state water quality standards for TTHMs (Total Trihalomethanes). The levels of TTHMs are shown in the Test Results Table. Some people who drink water containing trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous systems, and may have an increased risk of getting cancer. As a result, the State has required our system to begin monitoring for this contaminant quarterly.

**Lead.** Infants and young children who drink water containing lead in excess of the action level could experience delays in their physical or mental development. Children could show slight deficits in attention span and learning abilities. Adults who drink this water over many years could develop kidney problems or high blood pressure.

It is possible that lead levels at your home may be higher than at other homes in the community as a result of materials used in your home's plumbing. If you are concerned about elevated lead levels in your home's water, you may wish to have your water tested and flush your tap for 30 seconds to 2 minutes before using tap water. Additional information is available from the Safe Drinking Water Hotline (800-426-4791).

\*\*\* Test results in May of 2003 from Well #17 revealed a level of iron in our water supply which measured above the maximum contaminant level. Iron is a metal that is commonly found in groundwater as a natural constituent of rocks and soils. The concentration of iron can be dependent on such chemical processes as oxidation reduction reactions; precipitation and solution of hydroxides, carbonates, and sulfides; and the formation of complex organic compounds. Levels of naturally occurring iron can be elevated by the corrosion of iron well casing material and from galvanized pipe and iron fittings in the distribution system. Iron is also difficult to treat effectively and reliably due to its reactive nature.

While iron is an objectionable component of the water, it poses no known health risk at the level detected. Iron can, however, affect the taste of water and may stain clothes and plumbing fixtures. Our staff works to minimize the effects of iron by periodically and systematically flushing the water mains. Flushing removes the sediment in the lines which contains the residues produced by corrosion. This flushing process does not correct the problem, it only contains it. The flushing process is a way with some brown iron in the water. Color is not considered a health hazard, but is an aesthetic issue. While most people find color objectionable over the MCL of 15 color units, there are no known health risks. Our staff works to minimize color contaminants by performing routine flushing of the water lines.

The Environmental Protection Agency requires monitoring of over 80 drinking water contaminants. Those contaminants listed in the tables above are the only contaminants detected in your drinking water.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or human activity.

Contaminants that may be present in source water include:

- (A) *Microbial contaminants*, such as viruses and bacteria, which may come from sewage-treatment plants, septic systems, agricultural livestock operations, and wildlife.
- (B) *Inorganic contaminants*, such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff,

(C) *Pesticides and herbicides*, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.

(D) *Organic chemical contaminants*, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems.

(E) *Radioactive contaminants*, which can be naturally-occurring or the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. The Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1-800-426-4791.

*MCLs are set at very stringent levels. To understand the possible health effects described for many regulated contaminants, a person would have to drink 2 liters of water every day at the MCL level for a lifetime to have a one-in-a-million chance of having the described health effect.*

*Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbiological contaminants are available from the Safe Drinking Water Hotline (800-426-4791).*

We at Utilities, Inc. of Florida would like for you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to insuring the quality of your water. If you have any questions or concerns about the information provided, please feel free to call any of the numbers listed.

*no improvement as of Jan 2007  
we need to kick this system into  
reality!*

Contaminant and Unit of Measurement	Dates of sampling (mo./yr.)	AL Violation Y/N	90th Percentile Result	No. of sampling sites exceeding the AL	MCLG	AL (Action Level)	Likely Source of Contamination
<b>Lead and Copper (Tap Water)</b>							
Copper (tap water) (ppm)	7/03	N	0.79	1	1.3	1.3	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives
Lead (tap water) (ppb)	7/03	N	12	1	0	15	Corrosion of household plumbing systems, erosion of natural deposits

Contaminant and Unit of Measurement	Dates of sampling (mo./yr.)	MCL Violation Y/N	Highest Level Detected**	Range of Results	MCLG	MCL	Likely Source of Contamination
<b>Secondary Contaminants</b>							
Color (color units)	5/03	Y	25	13-25	N/A	15	Naturally occurring organics
Iron (ppm)	5/03***	Y	0.39***	0.17-0.39	N/A	0.3	Natural occurrence from soil leaching

The Environmental Protection Agency requires monitoring of over 80 drinking water contaminants. Those contaminants listed in the tables above are the only contaminants detected in your drinking water.

In 2005, our water system was in violation of federal and state water quality standards for Haloacetic acids (five) (HAA5). Some people who drink water containing haloacetic acids in excess of the MCL over many years may have an increased risk of getting cancer. As a result, the State has required our system to begin monitoring for this contaminant quarterly.

In 2005, our water system was in violation of federal and state water quality standards for TTHMs (Total Trihalomethanes). Some people who drink water containing trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous systems, and may have an increased risk of getting cancer. As a result, the State has required our system to begin monitoring for this contaminant quarterly. *this continues Jan 2007 nothing has been corrected or improved*

A Professional Engineer was retained by Utilities, Inc. of Florida to analyze the specific issues causing elevated TTHM and HAA5 levels. ~~Utilities, Inc.~~ Utilities, Inc. of Florida will request approval from FDEP to change the disinfection process from free chlorine to chloramination. This change in the disinfection process is designed to prevent the formation of TTHMs and reduce the HAA5 levels in the water distribution system. *never happened*

Lead. Infants and young children who drink water containing lead in excess of the action level could experience delays in their physical or mental development. Children could show slight deficits in attention span and learning abilities. Adults who drink this water over many years could develop kidney problems or high blood pressure.

It is possible that lead levels at your home may be higher than at other homes in the community as a result of materials used in your home's plumbing. If you are concerned about elevated lead levels in your home's water, you may wish to have your water tested and flush your tap for 30 seconds to 2 minutes before using tap water. Additional information is available from the Safe Drinking Water Hotline (800-426-4791). *that's why our water & waste is already too high.*

\*\*\* Test results in May of 2003 from Well #17 revealed a level of iron in our water supply which measured above the maximum contaminant level. Iron is a metal that is commonly found in groundwater as a natural constituent of rocks and soils. The concentration of iron can be dependent on such chemical processes as oxidation reduction reactions; precipitation and solution of hydroxides, carbonates, and sulfides; and the formation of complex organic compounds. Levels of naturally occurring iron can be elevated by the corrosion of iron well casing material and from galvanized pipe and iron fittings in the distribution system. Iron is also difficult to treat effectively and reliably due to its reactive nature. *We have CPVC Pipe*

While iron is an objectionable component of the water, it poses no known health risk at the level detected. Iron can, however, affect the taste of water and may stain clothes and plumbing fixtures. Our staff works to minimize the effects of iron by periodically and systematically flushing the water mains. Flushing removes the sediment in the lines which contains the residues produced by corrosion.

*The staff has no intention of correcting these problems we are the recipient of this wasteful systematic flushing 1 hr twice a week - wasted*

*Color is not considered a health hazard, but is an aesthetic issue. While most people find color objectionable over the MCL of 15 color units, there are no known health risks. Our staff works to minimize color contaminants by performing routine flushing of the water lines.*

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(A) *Microbial contaminants*, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.

(B) *Inorganic contaminants*, such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.

(C) *Pesticides and herbicides*, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.

(D) *Organic chemical contaminants*, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems.

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We at Utilities, Inc. of Florida would like for you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to insuring the quality of your water. If you have any questions or concerns about the information provided, please feel free to call any of the numbers listed.

*There has never been a change. We have lived here on Lot 31 Iron Oak Summers since March 16, 2002. If anything the problem has become worse and our appliances (note to mention our health is of greater concern*

ORDER NO. PSC-04-0119-PAA-WS  
DOCKET NO. 040005-W/S

March 2005  
Water Rate Increase

NOTICE TO CUSTOMERS

Pursuant to Section 367.081 (4) (a), Florida Statutes, water and wastewater utilities are permitted to adjust, twice a year, the rates it charges to its customers without those customers bearing the additional expense of a public hearing. These adjustments in rates would depend on increases or decreases in non-controllable expenses subject to inflationary pressures such as chemicals, and other general operation and maintenance costs. In addition, Pursuant to Section 367.081 (4) [a] [b], Florida Statutes, water and wastewater utilities are permitted to pass-through, without a public hearing, a change in rates resulting from: an increase or decrease in rates charged for utility services received from a governmental agency or another regulated utility and which services were redistributed by the utility to its customers; an increase or decrease in the rates that it is charged for electric power, the amount of ad valorem taxes assessed against its used and useful property, the fees charged by the Department of Environmental Protection in connection with the National Pollutant Discharge Elimination System Program, or the regulatory assessment fees imposed upon it by the Commission; and costs incurred for water quality or wastewater quality testing required by the Department of Environmental Protection.

On January 17, 2005 Utilities, Inc. of Florida filed its notice of intention with the Florida Public Service Commission to increase water and wastewater rates in Pasco County pursuant to this Statute. The filing is subject to review by the Commission Staff for accuracy and completeness. If approved by the Commission, water rates will increase by .93% and wastewater rates will increase by .83%. These rates should be reflected on your bills for service rendered on or after March 21, 2005.

If you have any questions, please contact your local utility office. Be sure to have your account number handy for quick reference.

The water is unfit to Shampoo & Shower  
in.

*Chloramine  
using ammonia  
transfer happened  
as of 2007*

*Received  
8-3-05*

NOTICE OF APPLICATION FOR A TRANSFER  
OF MAJORITY ORGANIZATIONAL CONTROL  
LEGAL NOTICE

Notice is hereby given on July 26, 2005, pursuant to Section 367.071, Florida Statutes, of the Application for Transfer of Majority Organizational Control of Utilities, Inc. to Hydro Star, LLC. THIS APPLICATION IS NOT A REQUEST TO CHANGE THE RATES OF ANY OF THE BELOW LISTED SUBSIDIARIES. The following are the wholly owned subsidiaries of Utilities, Inc., which are certificated by the Florida Public Service Commission and their counties of operation:

- Alafaya Utilities, Inc..... Seminole
- Cypress Lakes Utilities, Inc. .... Polk
- Labrador Utilities, Inc. .... Pasco
- Lake Placid Utilities, Inc..... Highlands
- Lake Utility Services, Inc..... Lake
- Mid-County Services, Inc. .... Pinellas
- Miles Grant Water & Sewer Company..... Martin
- Sanlando Utilities Corporation..... Seminole
- Tierra Verde Utilities, Inc. .... Pinellas
- Utilities, Inc. of Eagle Ridge..... Lee
- Utilities, Inc. of Florida..... Marion, Orange, Pasco, Pinellas & Seminole
- Utilities, Inc. of Hutchinson Island..... Martin
- Utilities, Inc. of Longwood ..... Seminole
- Utilities, Inc. of Pennbrooke ..... Lake
- Utilities, Inc. of Sandalhaven ..... Charlotte
- Wedgfield Utilities, Inc. .... Orange

Any objection to the said application must be made in writing and filed within thirty (30) days from this date to the Director, Division of Commission Clerk and Administrative Services, Florida Public Service Commission, 2540 Shumard Oaks Boulevard, Tallahassee, FL 32399-0850. A copy of said objection may be mailed to the attorney for the Applicant who is: Martin S. Friedman, Esquire, Rose, Sundstrom & Bentley, LLP, 600 S. North Lake Blvd., Ste. 160, Altamonte Springs, Florida, 32701.

# 2005 Annual Drinking Water Quality Report

Utilities, Inc. of Florida

Summertree System (PWS ID # 6511423)

*Cross Creek H.O.D.*

We're very pleased to provide you with this year's Annual Water Quality Report. We want to keep you informed about the water and services we have delivered to you over the past year. Our goal is and always has been, to provide to you a clean and dependable supply of drinking water. Our water source is the groundwater from wells drilled approximately 313 to 338 feet deep into the Floridan Aquifer and is chlorinated for disinfection purposes.

## Source Water Assessment Plan

The Department of Environmental Protection has performed a Source Water Assessment on our system and a search of the data sources indicated no potential sources of contamination near our wells. The assessment results are available on the FDEP Source Water Assessment and Protection Program website at [www.dep.state.fl.us/swapp](http://www.dep.state.fl.us/swapp).

- *This report shows our water quality results and what they mean.*

If you have any questions about this report or concerning your water utility, please contact Rick Retz at (800) 272-1919.

Utilities, Inc. of Florida routinely monitors for constituents in your drinking water according to Federal and State laws, rules, and regulations. Except where indicated otherwise, this report is based on the results of our monitoring for the period of January 1<sup>st</sup> to December 31<sup>st</sup>, 2005. As authorized and approved by EPA, the State has reduced monitoring requirements for certain contaminants to less often than once per year because the concentrations of these contaminants are not expected to vary significantly from year to year. Some of our data [e.g., for organic contaminants], though representative, is more than one year old. Data obtained before January 1, 2005, and presented in this report are from the most recent testing done in accordance with the laws, rules and regulations.

*In the table below you will find terms and abbreviations you might not be familiar with. To help you better understand these terms we've provided the following definitions:*

*Maximum Contaminant Level or MCL: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.*

*Maximum Contaminant Level Goal or MCLG: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.*

*Maximum residual disinfectant level or MRDL: The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.*

*Maximum residual disinfectant level goal or MRDLG: The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.*

*Action Level (AL): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.*

*"N/A" means not applicable, does not apply.*

*"ND" means not detected and indicates that the substance was not found by laboratory analysis.*

*Parts per million (ppm) or Milligrams per liter (mg/l) – one part by weight of analyte to 1 million parts by weight of the water sample.*

*Parts per billion (ppb) or Micrograms per liter (µg/l) – one part by weight of analyte to 1 billion parts by weight of the water sample.*

*Picocurie per liter (pCi/L) - measure of the radioactivity in water.*

**\*\* Results in the Level Detected column for radiological contaminants, inorganic contaminants, synthetic organic contaminants including pesticides and herbicides, and volatile organic contaminants are the highest average at any of the sampling points or the highest detected level at any sampling point, depending on the sampling frequency.**

Contaminant and Unit of Measurement	Dates of sampling (mo./yr.)	MCL Violation Y/N	Level Detected	Range of Results	MCLG	MCL	Likely Source of Contamination
<b>Radiological Contaminants</b>							
Radium 226 + 228 or combined radium (pCi/l)	5/03	N	0.5	0.02-0.5	0	5	Erosion of natural deposits
<b>Inorganic Contaminants</b>							
Barium (ppm)	5/03	N	0.011	0.011-0.014	2	2	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits
Beryllium (ppb)	5/03	N	0.17	0.13-0.17	4	4	Discharge from metal refineries and coal-burning factories; discharge from electrical, aerospace, and defense industries
Cadmium (ppb)	5/03	N	2.0	1.8-2.0	5	5	Corrosion of galvanized pipes; erosion of natural deposits; discharge from metal refineries; runoff from waste batteries and paints
Fluoride (ppm)	5/03	N	0.14	0.12-0.14	4	4.0	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories
Lead (point of entry) (ppb)	5/03	N	3.5	ND-3.5	N/A	15	Residue from man-made pollution such as auto emissions and paint; lead pipe, casing, and solder
Sodium (ppm)	5/03	N	5.5	4.3-5.5	N/A	160	Salt water intrusion, leaching from soil
<b>Synthetic Organic Contaminants including Pesticides and Herbicides</b>							
Dalapon (ppb)	Quarterly 2005	N	.079	ND-2.5	200	200	Runoff from herbicide used on rights of way

*Beginning in 2003, the State required our system to monitor for Dalapon four times per year instead of tri-annually.*

**TTHMs and Stage 1 Disinfectant/Disinfection By-Product (D/DBP) Parameters**

- For the following parameters monitored under Stage 1 D/DBP regulations, the level detected is the annual average of the quarterly averages: Bromate, Chloramines, Chlorine, Haloacetic Acids, and/or TTHM (MCL 80 ppb). Range of Results is the range of results (lowest to highest) at the individual sampling sites.

Contaminant and Unit of Measurement	Dates of sampling (mo./yr.)	MCL Violation Y/N	Level Detected	Range of Results	MCLG or MRDL G	MCL or MRDL	Likely Source of Contamination
Chlorine (ppm)	1/05-12/05	N	3.2	0.5-3.5	MRDLG = 4	MRDL = 4.0	Water additive used to control microbes
Haloacetic Acids (five) (HAA5) (ppb)	Quarterly 2005	Y	89.19	7.3 - 120.8	N/A	MCL = 60	By-product of drinking water disinfection
TTHM [Total trihalomethanes] (ppb)	Quarterly 2005	Y	111.8	73.3 - 125.2	N/A	MCL = 80	By-product of drinking water disinfection



*Contaminated Water*

*2005 - 2006*

*2nd } quarter 1st Quarter  
3rd }  
4th }*

**CUSTOMERS OF UTILITIES, INC. OF FLORIDA  
SUMMERTREE WATER SYSTEM  
IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**

Test Results Show Total Trihalomethanes Level  
Above Drinking Water Standards

The purpose of this notice is to inform you that the water system serving the Summertree community recently exceeded a drinking water standard resulting in a violation of the Disinfection Byproducts Rule. Although this condition is not an emergency, as our customer you have a right to know what occurred and what we are doing to correct this situation.

Utilities, Inc. of Florida routinely monitors for the presence of drinking water contaminants. Where disinfection is used in the treatment of drinking water, disinfectants combine with organic and inorganic matter naturally present in our aquifer to form chemicals called disinfection byproducts (DBP). The U.S. Environmental Protection Agency (USEPA) and the Florida Department of Environmental Protection (FDEP) set standards for controlling the levels of disinfectants and DBPs in drinking water, including Total Trihalomethanes (TTHM) and the sum of five Haloacetic Acids (HAA5). The standard, or maximum contaminant level (MCL), for TTHMs is 80 parts per billion (ppb) and for HAA5 is 60 parts ppb, expressed as a running annual average. Based on quarterly monitoring results to date, the running annual average for TTHM is 100 ppb and for HAA5 is 76 ppb.

SAMPLE DATE	TTHM (ppb)	HAA5 (ppb)
Second Quarter, 2005 (4/22/05)	97	72
Third Quarter, 2005 (7/27/05)	111	97
Fourth Quarter, 2005 (10/11/05)	102	64
First Quarter, 2006 (2/13/06)	91	73
<b>RUNNING ANNUAL AVERAGE</b>	<b>100</b>	<b>76</b>

**What should I do?**

You do not need to use an alternative water supply (e.g., bottled water) or water filter. However, if you have specific health concerns, please consult your doctor.

**What does this mean?**

*There is no quality*  
~~This is not an immediate or acute risk. If it was an immediate risk, you would have been notified immediately. A short-term exposure to TTHMs will not result in any adverse health effects according to EPA-funded research studies completed to date. However, some people who drink water containing TTHMs in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous system and may have an increased risk of getting cancer. Some people who drink water containing HAA5 in excess of the MCL over many years may have an increased risk of getting cancer.~~

**What is being done?**

A Professional Engineer was retained by Utilities, Inc. of Florida to analyze the specific issues causing elevated TTHM and HAA5 levels. That analysis was completed in late 2005. Utilities, Inc. of Florida will soon request approval from FDEP to change the disinfection process from free chlorine to chloramination. This change in the disinfection process is designed to prevent the formation of TTHMs in the water distribution system.

**When will the conversion to chloramine occur and how soon will the conversion reduce TTHM and HAA5 levels?**

Assuming FDEP issues a permit in the second quarter of 2006, installation of the necessary equipment will be done within 90 days thereafter.

Utilities, Inc. of Florida will continue to monitor and report the TTHM and HAA5 running annual averages to you on a quarterly basis as long as the average values exceed the MCL and as required by FDEP.

In summary, Utilities, Inc. of Florida will continue its flushing program, monitor the distribution system on a daily basis, make adjustments to the disinfection system to reduce TTHM and HAA5 while maintaining compliance with the Total Coliform Rule, and promptly report our activities to FDEP.

For additional information regarding this matter, please contact Richard W. Retz, Regional Manager, at (407) 869-1919 or by mail to 200 Weathersfield Avenue, Altamonte Springs, FL 32714.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

This notice is published by Utilities, Inc. of Florida, State Water System ID#6511423 and distributed on April 17, 2006.

7-17-06

**CUSTOMERS OF UTILITIES, INC. OF FLORIDA  
SUMMERTREE WATER SYSTEM  
IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**

Test Results Show Total Trihalomethane Level  
Above Drinking Water Standards

The purpose of this notice is to inform you that the water system serving the Summertree community recently exceeded a drinking water standard resulting in a violation of the Disinfection Byproducts Rule. Although this condition is not an emergency, as our customer you have a right to know what occurred and what we are doing to correct this situation.

Utilities, Inc. of Florida routinely monitors for the presence of drinking water contaminants. Where disinfection is used in the treatment of drinking water, disinfectants combine with organic and inorganic matter naturally present in our aquifer to form chemicals called disinfection byproducts (DBP). The U.S. Environmental Protection Agency (USEPA) and the Florida Department of Environmental Protection (FDEP) set standards for controlling the levels of disinfectants and DBPs in drinking water, including Total Trihalomethanes (TTHM) and the sum of five Haloacetic Acids (HAA5). The standard, or maximum contaminant level (MCL), for TTHMs is 80 parts per billion (ppb) and for HAA5 is 60 parts ppb, expressed as a running annual average. Based on quarterly monitoring results to date, the running annual average for TTHM is 98.3 ppb and for HAA5 is 84.1 ppb.

<b>SAMPLE DATE</b>	<b>TTHM (ppb)</b>	<b>HAA5 (ppb)</b>
Third Quarter, 2005 (7/27/05)	111	97
Fourth Quarter, 2005 (10/11/05)	102	64
First Quarter, 2006 (2/13/06)	91	73
Second Quarter 2006 (5/01/06)	89	102.3
<b>RUNNING ANNUAL AVERAGE</b>	<b>98.3</b>	<b>84.1</b>

**What should I do?**

You do not need to use an alternative water supply (e.g., bottled water) or water filter. However, if you have specific health concerns, please consult your doctor. *CANCER*

**What does this mean?**

This is not an immediate or acute risk. If it was an immediate risk, you would have been notified immediately. A short-term exposure to TTHMs will not result in any adverse health effects according to EPA-funded research studies completed to date. However, some people who drink water containing TTHMs in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous system and may have an increased risk of getting cancer. Some people who drink water containing HAA5 in excess of the MCL over many years may have an increased risk of getting cancer.

**What is being done?**

A Professional Engineer was retained by Utilities, Inc. of Florida to analyze the specific issues causing elevated TTHM and HAA5 levels. That analysis was completed in late 2005. Utilities, Inc. of Florida has requested approval from FDEP to change the disinfection process

from free chlorine to chloramination. This change in the disinfection process is designed to prevent the formation of TTHMs in the water distribution system.

**When will the conversion to chloramine occur and how soon will the conversion reduce TTHM and HAA5 levels?**

Assuming FDEP issues a permit at the beginning of the third quarter of 2006, installation of the necessary equipment will be done within 90 days thereafter. *never happened*

Utilities, Inc. of Florida will continue to monitor and report the TTHM and HAA5 running annual averages to you on a quarterly basis as long as the average values exceed the MCL and as required by FDEP.

In summary, Utilities, Inc. of Florida will continue its flushing program, monitor the distribution system on a daily basis, make adjustments to the disinfection system to reduce TTHM and HAA5 while maintaining compliance with the Total Coliform Rule, and promptly report our activities to FDEP.

For additional information regarding this matter, please contact Scotty L. Haws, Regional Compliance Manager, at (407) 869-1919 or by mail to 200 Weathersfield Avenue, Altamonte Springs, FL 32714.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

This notice is published by Utilities, Inc. of Florida, State Water System ID#6511423 and distributed on July 11, 2006.

SAVE

10-14-06

**CUSTOMERS OF UTILITIES, INC. OF FLORIDA  
SUMMERTREE WATER SYSTEM  
IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**

Test Results Show Total Trihalomethane Level  
Above Drinking Water Standards

The purpose of this notice is to inform you that the water system serving the Summertree community exceeded a drinking water standard resulting in a violation of the Disinfection Byproducts Rule. Although this condition is not an emergency, as our customer you have a right to know what occurred and what we are doing to correct this situation.

Utilities, Inc. of Florida routinely monitors for the presence of drinking water contaminants. Where disinfection is used in the treatment of drinking water, disinfectants combine with organic and inorganic matter naturally present in our aquifer to form chemicals called disinfection byproducts (DBP). The U.S. Environmental Protection Agency (USEPA) and the Florida Department of Environmental Protection (FDEP) set standards for controlling the levels of disinfectants and DBPs in drinking water, including Total Trihalomethanes (TTHM) and the sum of five Haloacetic Acids (HAA5). The standard, or maximum contaminant level (MCL), for TTHMs is 80 parts per billion (ppb) and for HAA5 is 60 parts ppb, expressed as a running annual average. Based on quarterly monitoring results to date, the running annual average for TTHM is 90 ppb and for HAA5 it is 81 ppb.

SAMPLE DATE	TTHM (ppb)	HAA5 (ppb)
Fourth Quarter, 2005 (10/11/05)	102	64
First Quarter, 2006 (2/13/06)	91	73
Second Quarter 2006 (5/01/06)	89	102
Third Quarter 2006 (7/5/06)	79	85
<b>RUNNING ANNUAL AVERAGE</b>	<b>90</b>	<b>81</b>

**What should I do?**

You do not need to use an alternative water supply (e.g., bottled water) or water filter. However, if you have specific health concerns, please consult your doctor.

**What does this mean?**

This is not an immediate or acute risk. If it was an immediate risk, you would have been notified immediately. A short-term exposure to TTHMs will not result in any adverse health effects according to EPA-funded research studies completed to date. However, some people who drink water containing TTHMs in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous system and may have an increased risk of getting cancer. Some people who drink water containing HAA5 in excess of the MCL over many years may have an increased risk of getting cancer.

**What is being done?**

A Professional Engineer was retained by Utilities, Inc. of Florida to analyze the specific issues causing elevated TTHM and HAA5 levels. That analysis has been completed. Utilities, Inc. of Florida has submitted plans and specifications to FDEP to change the disinfection process from free chlorine to chloramination. This change in the disinfection process is

*We heard this before 8 3 05*

designed to prevent the formation of TTHMs in the water distribution system. FDEP has not yet issued the construction permit necessary to start construction.

**When will the conversion to chloramine occur and how soon will the conversion reduce TTHM and HAA5 levels?**

After FDEP issues a permit to construct the proposed facilities, installation of the necessary equipment will get under way. The utility expects the permit to be issued in the fourth quarter of 2006. It is estimated that the construction process will take about 90 days to complete.

*more lies*

Utilities, Inc. of Florida will continue to monitor and report TTHM and HAA5 running annual averages to you on a quarterly basis as long as the average values exceed their respective MCL and as required by FDEP. In the meantime, the Utility has continued its aggressive flushing program in an effort to shorten the residence time of the water in the mains. This acts to reduce the formation of disinfection byproducts while maintaining an adequate amount of chlorine in the water as required by FDEP regulations.

In summary, Utilities, Inc. of Florida will continue its flushing program, monitor the distribution system on a daily basis, and make adjustments to the disinfection system to reduce TTHM and HAA5 while maintaining compliance with the Total Coliform Rule. The Utility will promptly report its activities to FDEP.

For additional information regarding this matter, please contact Scotty L. Haws, Regional Compliance Manager, at (407) 869-1919 or by mail to 200 Weathersfield Avenue, Altamonte Springs, FL 32714.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

This notice is published by Utilities, Inc. of Florida, State Water System ID#6511423 and distributed on October 11, 2006.

*What a disgrace that we have to  
pay and pay and have no  
recourse to address this inept  
water company. It's as bad  
a situation as Aloha - "Black Water"  
for over 30 years! Pasco County.*

Utilities Inc of Florida  
 P.O. Box 160609  
 Altamonte Springs, FL  
 32716-0609

SAVE  
 Utilities Inc  
 2335 Sander Rd  
 Northbrook, IL 60062-6196  
 Utilities Inc Water

12-19-06

Pasco County

<u>Residential and, General Service</u>	<u>Rates Prior to Filing</u>	<u>Utility's Requested Interim Rates</u>	<u>Commission Approved Interim Rates</u>
<u>Base Facility Charge:</u>			
<u>Meter Size</u>			
5/8" x 3/4"	\$8.93	\$12.90	\$12.18
3/4"	\$13.41	\$19.37	\$18.29
1"	\$22.35	\$32.29	\$30.48
1 1/2"	\$44.68	\$64.54	\$60.92
2"	\$71.49	\$103.27	\$97.48
3"	\$142.99	\$206.56	\$194.98
4"	\$223.41	\$322.74	\$304.64
6"	\$446.83	\$645.49	\$609.29
Gallonge Charge (per 1,000 gallons)	\$1.77 ✓	\$2.54	\$2.41

Increase rate

Pinellas County

<u>Residential, General Service and Multi-Family</u>	<u>Rates Prior to Filing</u>	<u>Utility's Requested Interim Rates</u>	<u>Commission Approved Interim Rates</u>
<u>Base Facility Charge:</u>			
<u>Meter Size</u>			
5/8" x 3/4"	\$5.06	\$7.99	\$7.55
1"	\$12.66	\$20.00	\$18.89
1 1/2"	\$25.32	\$39.99	\$37.78
2"	\$40.52	\$64.00	\$60.46
3"	\$81.04	\$127.99	\$120.93
4"	\$126.62	\$199.98	\$188.95
6"	\$253.24	\$399.97	\$377.89
Gallonge Charge (per 1,000 gallons)	\$2.31	\$3.66	\$3.45

Pasco County

*Wastewater charges*  
*increase rate*

**Residential**  
All areas except Buena Vista Manor, Oak Hill Developments and those areas formerly served by Bartelt Enterprises, Inc., d/b/a Wis-Bar Utilities

**Rates Prior to Filing**      **Utility's Requested Interim Rates**      **Commission Approved Interim Rates**

Base Facility Charge:

Meter Size

All meter sizes      \$9.78      \$12.26      \$11.13

Gallonge Charge  
(per 1,000 gallons - maximum 6,000 gallons)

\$8.01 ✓      \$10.05      \$9.11

**Residential**  
Buena Vista Manor, Oak Hill Developments and those areas formerly served by Bartelt Enterprises, Inc., d/b/a Wis-Bar Utilities

**Rates Prior to Filing**      **Utility's Requested Interim Rates**      **Commission Approved Interim Rates**

Base Facility Charge:

Meter Size

All meter sizes      \$7.77      \$9.74      \$8.84

Gallonge Charge  
(per 1,000 gallons - maximum 6,000 gallons)

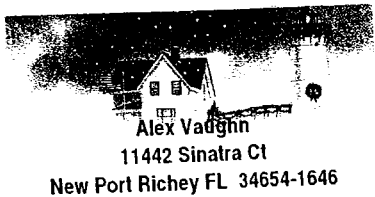
\$6.11      \$7.66      \$6.95

Flat Rate  
(unmetered)

\$20.42      \$25.62      \$23.23

*no regard for safety of summer tree home owners!*





U.S. POSTAGE  
PAID  
HOLIDAY, FL  
34654  
JAN 18 '07  
0065156-03  
32399

AMOUNT  
\$1.59

FIRST CLASS

FIRST CLASS

Director Division of Commissioner Clerk Adm. Serv.  
Florida Public Service Commissioner  
2540 Shumard Oak Blvd  
Tallahassee Fl. 32399-0850

January 3, 2007

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

ORIGINAL

COMMISSION  
CLERK

RECEIVED-PSC  
JAN 22 AM 7:19

RE: Docket No. 060253-WS

Dear Directors,

Utilities, Inc. of Florida has been granted an interim increase of 36.4% for water and 13.8% for wastewater in Pasco County pending a hearing on their request.

In the area of SummerTree, a subdivision that consists of 6 separate condominium and homeowner's associations, Utilities, Inc. has failed to pass the health standard tests for the past six quarters. The household water pressure is unstable, at best, and the water taste and smell is so bad that we still must buy drinking water. Neighboring communities that receive their water from Pasco Utilities have water that is of a much better quality and significantly less expensive than the Utilities, Inc. water. On a comparable basis, a household of two persons receiving Pasco Utilities water is paying 40 - 60% less than the same household using Utilities, Inc. water. In this comparison, neither household has lawn sprinklers or does car washing with the tap water. It is only water for general household use - bathing, clothes washing, dishwashing, cooking and of course, drinking.

As a citizen of Pasco County, I cannot surmise any reason for Utilities, Inc. to be granted an increase in rates when they have not been able to provide a quality product to the citizens who must rely upon them to do so. If the rate increase is represented as being necessary to buy facilities and equipment to improve the water quality, I have to wonder what dividends have been paid to the company's stockholders instead of being used for the needed capitalization. Once the increase is granted, rates are not likely to decrease to a more competitive level at any time in the future.

CMP \_\_\_\_\_ My neighbors and I urge you to deny any increase in either water or wastewater services  
COM \_\_\_\_\_ and to demand that the water quality be brought up to the required health standards on a  
permanent basis.

CTR \_\_\_\_\_

ECR 1 I would appreciate a response to my letter.

GCL 1 Respectfully,

























OPC \_\_\_\_\_ *Barbara A. Beas*

RCA \_\_\_\_\_  
SCR \_\_\_\_\_ *John C. Beas*

SGA \_\_\_\_\_ *11634 Holly Ann Drive*

SEC \_\_\_\_\_ *New Port Richey, FL*

OTH \_\_\_\_\_ *34654*

<b>I want to become a... Click here to find out how. degrees.info</b>	 Accountant	 Bounty Hunter	 Marketer	 Therapist	 Project Manager	 F
	 Detective	 Criminal Investigator	 Engineer	 Paralegal	 Graphic Designer	 S
	 Counselor	 Developer	 HR Officer	 Police	 Psychologist	 F
	 CPA	 Database Admin.	 Manager	 Teacher	 Social Worker	 M

ORIGINAL

RECEIVED # 80

07 JAN 18 AM 9:04

COMMISSION  
CLERK

January 3, 2007

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

RE: Docket No. 060253-WS

Dear Directors,

Utilities, Inc. of Florida has been granted an interim increase of 36.4% for water and 13.8% for wastewater in Pasco County pending a hearing on their request.

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CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR 1 \_\_\_\_\_  
GCL 1 \_\_\_\_\_  
OPC \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

As a citizen of Pasco County, I cannot surmise any reason for Utilities, Inc. to be granted an increase in rates when they have not been able to provide a quality product to the citizens who must rely upon them to do so. If the rate increase is represented as being necessary to buy facilities and equipment to improve the water quality, I have to wonder what dividends have been paid to the company's stockholders instead of being used for the needed capitalization. Once the increase is granted, rates are not likely to decrease to a more competitive level at any time in the future.

My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

I would appreciate a response to my letter.

Respectfully,

Antoinette Coppola  
1641 Bayou Lane  
N.P.R. Fl 34654

Unit 139A  
Pointe West



Mrs. Antoinette Coppola  
11641 Bayonet Ln.  
New Port Richey, FL 34654-1601

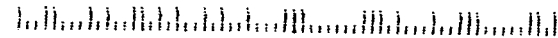
TAMPA FL 336

16 JAN 07 PM 1 L



Director, Division of Commission  
Clerk and Administrative Services  
Public Service Commission  
2540 Skumard Oak Blvd  
Tallahassee, Fl 32399-0850

32399+7019



ORIGINAL

January 3, 2007

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

DISTRIBUTION CENTER  
07 JAN 18 AM 7:14

RECEIVED  
07 JAN 18 AM 9:04

COMMISSION  
CLERK

RE: Docket No. 060253-WS

Dear Directors,

Utilities, Inc. of Florida has been granted an interim increase of 36.4% for water and 13.8% for wastewater in Pasco County pending a hearing on their request.

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- CMP \_\_\_\_\_ As a citizen of Pasco County, I cannot surmise any reason for Utilities, Inc. to be granted an increase in rates when they have not been able to provide a quality product to the
- COM \_\_\_\_\_ citizens who must rely upon them to do so. If the rate increase is represented as being
- CTR \_\_\_\_\_ necessary to buy facilities and equipment to improve the water quality, I have to wonder
- ECR   1   what dividends have been paid to the company's stockholders instead of being used for
- GCL   1   the needed capitalization. Once the increase is granted, rates are not likely to decrease to
- OPC \_\_\_\_\_ a more competitive level at any time in the future.
- RCA \_\_\_\_\_ My neighbors and I urge you to deny any increase in either water or wastewater services
- SCR \_\_\_\_\_ and to demand that the water quality be brought up to the required health standards on a
- SGA \_\_\_\_\_ permanent basis.
- SEC \_\_\_\_\_ I would appreciate a response to my letter.

OTH \_\_\_\_\_ Respectfully,

Vincent Lemari  
11649 Bayonet Lane  
N.P.R. Fla 34654

*Unit 137A*  
*Pointe West*

ORIGINAL

January 3, 2007

RECEIVED PASCO

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

07 JAN 18 AM 9:04

COMMISSION  
CLERK

RE: Docket No. 060253-WS

Dear Directors,

Utilities, Inc. of Florida has been granted an interim increase of 36.4% for water and 13.8% for wastewater in Pasco County pending a hearing on their request.

In the area of SummerTree, a subdivision that consists of 6 separate condominium and homeowner's associations, Utilities, Inc. has failed to pass the health standard tests for the past six quarters. The household water pressure is unstable, at best, and the water taste and smell is so bad that we still must buy drinking water. Neighboring communities that receive their water from Pasco Utilities have water that is of a much better quality and significantly less expensive than the Utilities, Inc. water. On a comparable basis, a household of two persons receiving Pasco Utilities water is paying 40 - 60% less than same household using Utilities, Inc. water. In this comparison, neither household has lawn sprinklers or does car washing with the tap water. It is only water for general household use - bathing, clothes washing, dishwashing, cooking and of course, drinking.

DISTRIBUTION CENTER  
07 JAN 18 AM 7:14

- CMP \_\_\_\_\_
  - COM \_\_\_\_\_
  - CTR \_\_\_\_\_
  - ECR 1 \_\_\_\_\_
  - GCL 1 \_\_\_\_\_
  - OPC \_\_\_\_\_
  - RCA \_\_\_\_\_
  - SCR \_\_\_\_\_
  - SGA \_\_\_\_\_
  - SEC \_\_\_\_\_
  - OTH \_\_\_\_\_
- As a citizen of Pasco County, I cannot surmise any reason for Utilities, Inc. to be granted an increase in rates when they have not been able to provide a quality product to the citizens who must rely upon them to do so. If the rate increase is represented as being necessary to buy facilities and equipment to improve the water quality, I have to wonder what dividends have been paid to the company's stockholders instead of being used for the needed capitalization. Once the increase is granted, rates are not likely to decrease to a more competitive level at any time in the future.
- My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.
- I would appreciate a response to my letter.

Respectfully,

*Patricia Day*

*13607 Bayonet Ln*

*N. P. Lecky FL 324654*

*727-257 1014*

*no need for raising  
to be so great*

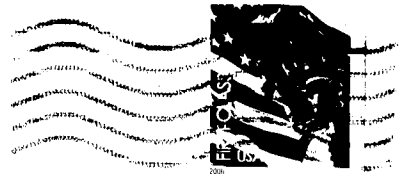
*must pass health  
standard and  
the rate is  
too much for  
us living on  
505  
Thank  
you  
Patricia Day*

If increase is not  
lower will get a  
particular sign a  
Report to B.B.

Mr. & Mrs. Ralph Day  
12007 Bayonet Lane  
New Port Richey, FL 34654

Patricia  
Day

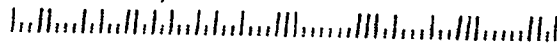
TAMPA FL 336  
16 JAN 07 PM 3 T



Director, Division of Commission  
Bank of Administration Service  
3540 Shumard Oak Blvd  
Tallahassee FL

32399-0850

32399+7013





# ORIGINAL

January 3, 2007

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

DISTRIBUTION CENTER  
07 JAN 17 AM 7:23  
RECEIVED PSC  
COMMISSIONER  
CLERK  
07 JAN 17 AM 9:51

RE: Docket No. 060253-WS

Dear Directors,

Utilities, Inc. of Florida has been granted an interim increase of 36.4% for water and 13.8% for wastewater in Pasco County pending a hearing on their request.

In the area of SummerTree, a subdivision that consists of 6 separate condominium and homeowner's associations, Utilities, Inc. has failed to pass the health standard tests for the past six quarters. The household water pressure is unstable, at best, and the water taste and smell is so bad that we still must buy drinking water. Neighboring communities that receive their water from Pasco Utilities have water that is of a much better quality and significantly less expensive than the Utilities, Inc. water. On a comparable basis, a household of two persons receiving Pasco Utilities water is paying 40 - 60% less than the same household using Utilities, Inc. water. In this comparison, neither household has lawn sprinklers or does car washing with the tap water. It is only water for general household use - bathing, clothes washing, dishwashing, cooking and of course, drinking

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR 1 \_\_\_\_\_  
GCL 1 \_\_\_\_\_  
OPC \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

As a citizen of Pasco County, I cannot surmise any reason for Utilities, Inc. to be granted an increase in rates when they have not been able to provide a quality product to the citizens who must rely upon them to do so. If the rate increase is represented as being necessary to buy facilities and equipment to improve the water quality, I have to wonder what dividends have been paid to the company's stockholders instead of being used for the needed capitalization. Once the increase is granted, rates are not likely to decrease to a more competitive level at any time in the future.

My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

I would appreciate a response to my letter.

Respectfully,

*Betty Crossan*  
*11919 Carissa Ln.*  
*New Port Richey, FL*  
*34654*

Betty J. Crossan  
11919 Carissa Ln.  
New Prt. Rchy, FL 34654-1630

TAMPA FL 336

11 JAN 07 PM 6 L



Director, Division of Commission and  
Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

32399+0850



ORIGINAL

RECEIVED-PASC

January 3, 2007

07 JAN 16 PM 12:30

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

COMMISSION  
CLERK

RE: Docket No. 060253-WS

Dear Directors,

Utilities, Inc. of Florida has been granted an interim increase of 36.4% for water and 13.8% for wastewater in Pasco County pending a hearing on their request.

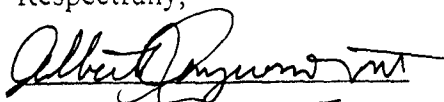
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My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

I would appreciate a response to my letter.

Respectfully,

  
11719 ROSE TREE DR.  
NEW PORT RICHEY, FL 34654

Albert & Sandra Anzuoni  
11719 Rose Tree Drive  
New Port Richey, FL 34654

CMP \_\_\_\_\_

COM \_\_\_\_\_

CTR \_\_\_\_\_

ECR 1

GCL 1

OPC \_\_\_\_\_

RCA \_\_\_\_\_

SCR \_\_\_\_\_

SGA \_\_\_\_\_

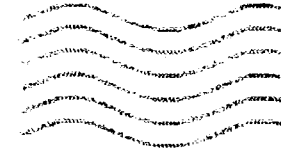
SEC \_\_\_\_\_

OTH \_\_\_\_\_

Albert & Sandra Anzuoni  
11719 Rose Tree Drive  
New Port Richey, FL 34654

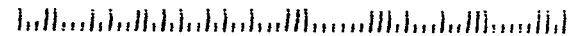
TAMPA FL 336

13 JAN 07 PM 2 L



Director, Division of Commission, Clerk and  
Public Service Commission Administrative Services  
2540 Shumard Oak Blvd  
Tallahassee FL 32399-0550  
Re: Docket 060253-W5

32399+7013



ORIGINAL

RECEIVED-PPSC

07 JAN 16 PM 12:30

COMMISSION  
CLERK

January 3, 2007

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

RE: Docket No. 060253-WS

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As a citizen of Pasco County, I cannot surmise any reason for Utilities, Inc. to be granted an increase in rates when they have not been able to provide a quality product to the citizens who must rely upon them to do so. If the rate increase is represented as being necessary to buy facilities and equipment to improve the water quality, I have to wonder what dividends have been paid to the company's stockholders instead of being used for the needed capitalization. Once the increase is granted, rates are not likely to decrease to a more competitive level at any time in the future.

My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

I would appreciate a response to my letter.

Respectfully,

*Barbara J. Simons*  
11618 Bayonet Ln  
New Port Richey Fl 34654

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR 1 \_\_\_\_\_  
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Ms. Barbra Simons  
11618 Bayonet Ln.  
New Prt Rchy, FL 34654-1602

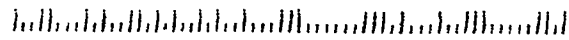
TAMPA FL 336

13 JAN 07 PM 3 L



*Director, Division of Commission,  
Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, Fl. 32399-0850*

32399+7015



**ORIGINAL**

January 3, 2007

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

RECEIVED-PASCO

07 JAN 16 PM 12:30

COMMISSION  
CLERK

RE: Docket No. 060253-WS

Dear Directors,

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
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- GCL 1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
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- OTH \_\_\_\_\_

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My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

I would appreciate a response to my letter.

Respectfully,

*Leahorse Prior*  
11424 Turtle Dove Pl  
New Port Richey, FL 34654

*BELIEVE THEY HAVE  
FAILED TO PASS  
HEALTH STANDARD TESTS  
FOR LONGER  
THAN PAST SIX  
QUARTERS  
cup.*



Al Prior  
11424 Turtle Dove Pl.  
New Prt Rchy. FL 34654

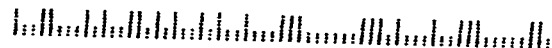
TAMPA FL 336

12 JAN 07 PM 3 T



DIRECTOR, DIVISION OF COMMISSION  
CLERK AND ADMINISTRATIVE SERVICES  
PUBLIC SERVICE COMMISSION  
2540 SHUMARD OAK BLVD  
TALLAHASSEE, FL. 32399-0850

32399+7019





**ORIGINAL**

January 3, 2007

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

RECEIVED-PPSC

07 JAN 16 PM 12:30

COMMISSION  
CLERK

RE: Docket No. 060253-WS

Dear Directors,

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I would appreciate a response to my letter.

Respectfully,

*Mrs + Mrs Bernard Desjardins*  
*17653 Bayonet Lane*  
*New Port Richey Fla*  
*34654*

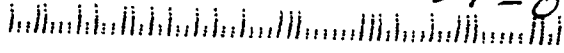
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SEC \_\_\_\_\_  
OTH \_\_\_\_\_

Mrs. Bernard Henderson  
11653 Raynal Lane  
New Port Richey Fla.  
34654



Director News Commission  
+ Administration Service  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee Fla  
32399-0850

588947019



ORIGINAL

January 3, 2007

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

RECEIVED-PPSC  
07 JAN 16 PM 12:30  
COMMISSION  
CLERK

RE: Docket No. 060253-WS

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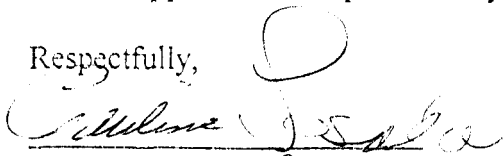
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My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

I would appreciate a response to my letter.

Respectfully,

  
11801 Bayonet Ln  
NPR FL 34654

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR 1
- GCL 1
- OPC \_\_\_\_\_
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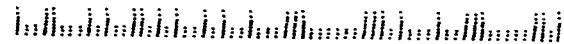
P. Looada  
11801 Bayonet Ln  
NPR FL 34654

TANPA FL 336  
12 JAN 07 PM 5 L



~~Director~~  
of Commission  
Director, Division, Clerk and  
Administrative Services  
Public Service Commission  
2540 Shumard, Oak Blvd  
Tallahassee, FL 32399-0850

32399+7019



ORIGINAL

January 3, 2007

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

RECEIVED  
07 JAN 16 PM 04:30

COMMISSION  
CLERK

RE: Docket No. 060253-WS

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Respectfully,



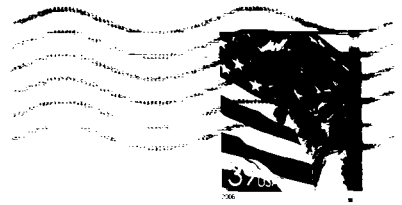
**Fred Bartell**  
11649 Boynton Ln.  
New Port Richey, FL 34654-0609

**Fred Bartell**  
11649 Boynton Ln.  
New Port Richey, FL 34654-1609

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
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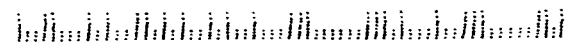
**B** Mr. Fred Bartell  
11649 Boynton Ln  
New Port Richey, FL 34654

TAMPA FL 33606  
JUN 17 1985



*Director, Division of Commission  
Clerk and Administrative Services  
Public Works Commission  
2541 Howard Ave. NW  
Tallahassee FL 32399-1850*

32399-1850



Postage and Fees Paid  
11649 Boynton Ln  
New Port Richey, FL 34654  
Permit No. 11649  
Post Office Box 11649  
New Port Richey, FL 34654

ORIGINAL

January 3, 2007

RECEIVED PASCO

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

07 JAN 16 PM 12:30

COMMISSION  
CLERK

RE: Docket No. 060253-WS

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Respectfully,

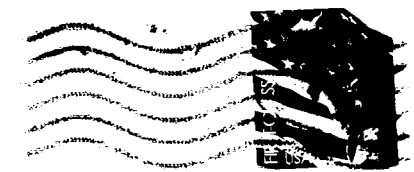
*Juana Rivera*  
*11737 Baynet Lane*  
*Newport Pichey, FL*  
*324654*  
*Unit 27 A*

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
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OTH \_\_\_\_\_

**R** **Ms. Juana Rivera**  
11737 Bayonet Ln  
New Port Richey, FL 34654

TAMPA FL 336

11 JAN 07 PM 7 L



*Director Division of Commission,  
Clerk and Administration Services  
Public Service Commission  
2540- Shumard Oak Blvd.  
Tallahassee, Fl. 323 99- 0850*

32399+7013





ORIGINAL

January 3, 2007

RECEIVED 180

07 JAN 16 PM 12:30

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

COMMISSION  
CLERK

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I would appreciate a response to my letter.

Respectfully,

*Mae Rossi*  
11735 - BAYONET LN.  
M.P.R., FL 34654

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
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M. Rossi  
11735 Baymead Ln.  
N.P.R. FL 34654

TAMPA FL 336

11 JAN 07 PM 8 L



Director, Division of Commissioning,  
Clerk and Administration Services  
Public Service Commission  
2540 Sherman Oaks Blvd,  
Tallahassee, FL 32399-0850

92395+7019



ORIGINAL

January 3, 2007

RECEIVED PASCO

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

07 JAN 16 PM 12:30

COMMISSION  
CLERK

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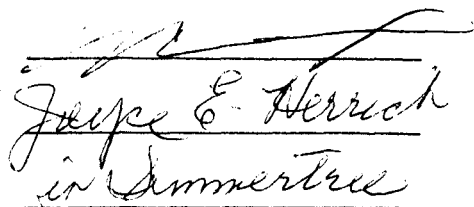
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I would appreciate a response to my letter.

Respectfully,

  
Ward & Joyce Herrick  
in SummerTree

Ward & Joyce Herrick  
11938 Bayonet Lane  
New Port Richey, FL 34654

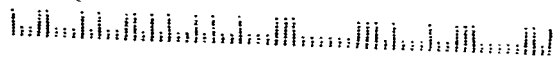
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Ward & Joyce Herrick  
11938 Bayonet Lane  
New Port Richey, FL 34654

TAMPA FL 356  
11 JAN 07 PM 6 T



Director, Division of Commission,  
Clerk & Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850  
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ORIGINAL

January 3, 2007

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

RECEIVED-PPSC

07 JAN 16 PM 12: 06

COMMISSION  
CLERK

RE: Docket No. 060253-WS

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I would appreciate a response to my letter.

Respectfully,

**Theresa Riggio**  
11919 Boynton Lane #B  
New Port Richey, FL  
34654-1629

CMP \_\_\_\_\_  
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RECEIVED

JAN 13 2007

Public Service Commission  
Division of RCA

ORIGINAL

January 3, 2007

RECEIVED TCC

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

07 JAN 16 AM 10:18

COMMISSION  
CLERK

RE: Docket No. 060253-WS

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CMP \_\_\_\_\_  
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OTH \_\_\_\_\_


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My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

I would appreciate a response to my letter.

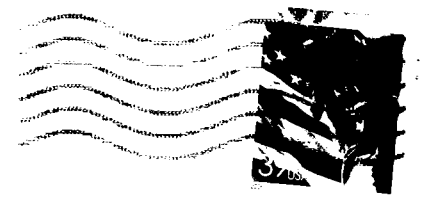
Respectfully,

Marion E Dahl - Ponte West Condominiums  
11940 Baynton Lane  
New Port Richey, Fl.  
34654

 **Marion E. Dahl**  
11940 Boynton Ln.  
New Port Richey, FL 34654

TAMPA FL 336

12 JAN 07 PM 3 T



*Director Division of Commission Clerk  
and Administrative Services  
Public Service Commission  
2540 Sheppard Oak Blvd.  
Tallahassee, Florida*

*32399-0830*

32399+7013



ORIGINAL

January 3, 2007

RECEIVED PASCO

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

07 JAN 16 AM 10: 17

COMMISSION  
CLERK

RE: Docket No. 060253-WS

Dear Directors,

Utilities, Inc. of Florida has been granted an interim increase of 36.4% for water and 13.8% for wastewater in Pasco County pending a hearing on their request.

In the area of SummerTree, a subdivision that consists of 6 separate condominium and homeowner's associations, Utilities, Inc. has failed to pass the health standard tests for the past six quarters. The household water pressure is unstable, at best, and the water taste and smell is so bad that we still must buy drinking water. Neighboring communities that receive their water from Pasco Utilities have water that is of a much better quality and significantly less expensive than the Utilities, Inc. water. On a comparable basis, a household of two persons receiving Pasco Utilities water is paying 40 - 60% less than the same household using Utilities, Inc. water. In this comparison, neither household has lawn sprinklers or does car washing with the tap water. It is only water for general household use - bathing, clothes washing, dishwashing, cooking and of course, drinking.

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My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

I would appreciate a response to my letter.

Respectfully,

*HERMINA SCHWITT*  
*11740 BAYONNET LN.*  
*NEW PORT RICHEY, FL.*  
*34654*

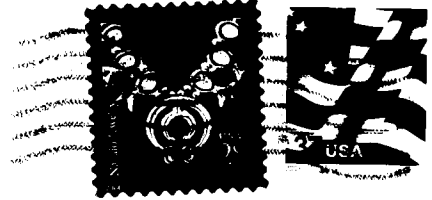
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Hermina Sollitt  
11740 Bayonet Lane  
New Port Richey, FL  
34654

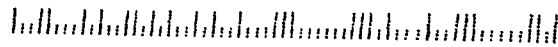
TAMPA FL 336

12 JAN 07 PM 6 T



*Dist, Division of Commission + Adm. Services  
Public Service Commission  
2540, Shumard Oak Blvd.  
Tallahassee, FL. 32399-0850*

32399+7019



ORIGINAL

January 3, 2007

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

RECEIVED PASCO

07 JAN 16 AM 10:17

COMMISSION  
CLERK

RE: Docket No. 060253-WS

Dear Directors,

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My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

I would appreciate a response to my letter.

Respectfully,

*Judith A. Larkin*  
11331 Cherry Way  
N.P.R., FL 34654

CMP \_\_\_\_\_  
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Ms. Judith Larkin  
11331 Cherry Way Ln.  
New Port Richey, FL 34654

TAMPA FL 336

12 JAN 07 PM 1 T



Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

32399+7013



**ORIGINAL**

RECEIVED PASCO

January 3, 2007

Director, Division of Commission, Clerk and Administrative Services 07 JAN 16 AM 10:16  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

COMMISSION  
CLERK

RE: Docket No. 060253-WS

Dear Directors,

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I would appreciate a response to my letter.

Respectfully,

*Ralph Connerford*

11816 BAYOUET LN

NEW PATRICHEY, FL 34654

CMP \_\_\_\_\_  
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Ralph L Comerford  
11816 Bayonet Ln  
New Port Richey, FL 34654-1606

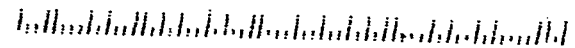
TAMPA FL 336

10 JAN 07 PM 2 T



PUBLIC SERVICE COMMISSION  
2540 SHUMARD OAK BLVD.  
TALLAHASSEE, FL 32399-0850

32399+0850



**ORIGINAL**

RECEIVED PASCO

January 3, 2007

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

07 JAN 16 AM 10:14

COMMISSION  
CLERK

RE: Docket No. 060253-WS

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Respectfully,

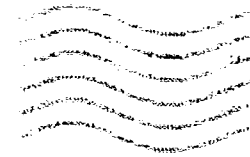
*Jane Zenty-Wege*  
*11738 Bayonet Ln*  
*New Port Richey, FL*  
*34654*

*We would greatly appreciate whatever help you can give on this matter.*

CMP \_\_\_\_\_  
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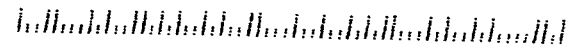
Jane Zentz-Wagg  
11738 Bayonet Ln  
New Port Richey FL  
34564

TAMPA FL 336  
10 JAN 07 PM 2 L



Director, Div of Commission  
Clerk & Admin. Services  
Public Service Comm.  
2540 Shumard Oak Blvd  
Tallahassee FL 32399-0850

32399-0850



ORIGINAL

RECEIVED PASCO

07 JAN 16 AM 10:14

COMMISSION  
CLERK

January 3, 2007

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

RE: Docket No. 060253-WS

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My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

I would appreciate a response to my letter.

Respectfully,

Carmela Monteria

11606 BOUNTON LN

N. FT RICHIEY FL

34654

CMP	_____
COM	_____
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C. Manteria  
11606 Boynton Lane  
New Port Richey, FL 34654

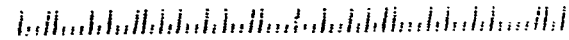
TAMPA FL 336

10 JAN 07 PM 5 L



Director, Div. of Commission, Clerk + Admin.  
Public Service Com.  
2540 SHUMARD OAK BLVD  
TALLAHASSEE, FL 32399-0850

32399+0850



ORIGINAL

January 3, 2007

RECEIVED PASCO

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

07 JAN 16 AM 10:13

COMMISSION  
CLERK

RE: Docket No. 060253-WS

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I would appreciate a response to my letter.

Respectfully,

Carol Ann Moniscalo  
12111 Hobolly Pine Drive  
New Port Richey, Fl 34654

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR 1  
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Carli Maniscalco  
12111 Loblolly Pine Dr.  
New Prt. Rchy, FL 34654-1738

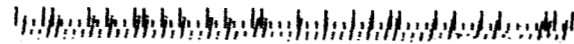
TAMPA FL 336

13 JAN 07 PM 4 T



Director, Division of Commission,  
Clerk & Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd.  
Yallahassse, Fl 32399-0850

32399-0850-0001



**ORIGINAL**

RECEIVED PASCO

07 JAN 16 AM 10:13

COMMISSION  
CLERK

January 3, 2007

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

RE: Docket No. 060253-WS

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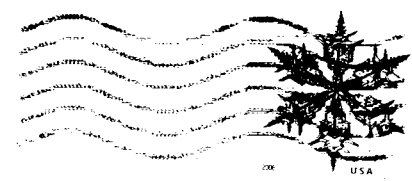
I would appreciate a response to my letter.

Respectfully,

*Nancy Lopez*  
11917 Carissa Ln  
New Port Richey FL 34654

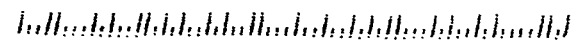
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TAMPA FL 336  
17 JAN 07 PM 61



Director Divs of Commission, Clerk & Admin Svcs  
Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee FL 32399-0850

32399+0850



ORIGINAL

January 3, 2007

RECEIVED PSC

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

07 JAN 16 AM 10:13

COMMISSION  
CLERK

RE: Docket No. 060253-WS

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Respectfully,

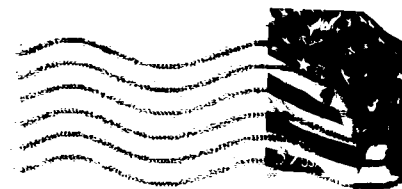
*Gertrude Jorgensen*  
11833 Baynorton Lane  
Newport Richey, Fla 34654-1613

CMP \_\_\_\_\_  
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Gertrude J. J. J.  
11833 Boynton Ln.  
New Port Richey, Fla 34654-1613

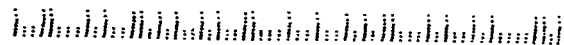
TAMPA FL 336

12 JAN 07 PM 4 L



Director, Division of Commission, Clerk & Administration Services  
Public Service Commission  
2540 Sherman Oak Blvd  
Tallahassee, Fl. 32399-0850

3239940850



ORIGINAL

January 3, 2007

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

RECEIVED FPSC

07 JAN 16 AM 10:13

COMMISSION  
CLERK

RE: Docket No. 060253-WS

Dear Directors,

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I would appreciate a response to my letter.

Respectfully,

*Christine Beasley*  
11917 Carissa Ln  
Newport Beach, FL 32465-4

CMP \_\_\_\_\_  
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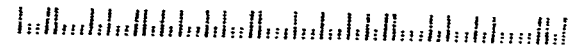
TAMPA FL 336

12 JAN 07 PM 1 T



Director, Division of Commission, Clerk + Admin Svcs  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee FL 32399-0850

32399+0850



ORIGINAL

January 3, 2007

RECEIVED PASCO

07 JAN 12 AM 11:59

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

COMMISSION  
CLERK

RE: Docket No. 060253-WS

Dear Directors,

Utilities, Inc. of Florida has been granted an interim increase of 36.4% for water and 13.8% for wastewater in Pasco County pending a hearing on their request.

In the area of SummerTree, a subdivision that consists of 6 separate condominium and homeowner's associations, Utilities, Inc. has failed to pass the health standard tests for the past six quarters. The household water pressure is unstable, at best, and the water taste and smell is so bad that we still must buy drinking water. Neighboring communities that receive their water from Pasco Utilities have water that is of a much better quality and significantly less expensive than the Utilities, Inc. water. On a comparable basis, a household of two persons receiving Pasco Utilities water is paying 40 - 60% less than the same household using Utilities, Inc. water. In this comparison, neither household has lawn sprinklers or does car washing with the tap water. It is only water for general household use - bathing, clothes washing, dishwashing, cooking and of course, drinking.

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   |
- GCL   |
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

As a citizen of Pasco County, I cannot surmise any reason for Utilities, Inc. to be granted an increase in rates when they have not been able to provide a quality product to the citizens who must rely upon them to do so. If the rate increase is represented as being necessary to buy facilities and equipment to improve the water quality, I have to wonder what dividends have been paid to the company's stockholders instead of being used for the needed capitalization. Once the increase is granted, rates are not likely to decrease to a more competitive level at any time in the future.

My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

I would appreciate a response to my letter.

Respectfully,

Bob D Shutt  
12011 Baywater Lane  
New Port Richey, FL 34654

RECEIVED

JAN 11 2007

Florida Public Service Commission  
Division of RCA

**Bob Shutt**  
12011 Boynton Ln.  
New Port Richey, FL 34654



*Director, Division of Commission  
Public Service Commission  
2540 Stumard Oak Blvd.  
Tallahassee, FL 32399-0250*

32399+7019-40 C001



# ORIGINAL

January 3, 2007

RECEIVED

07 JAN 12 AM 11:59

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

COMMISSION  
CLERK

RE: Docket No. 060253-WS

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- JTH \_\_\_\_\_

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My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

I would appreciate a response to my letter.

Respectfully,

*John H. Boken*  
11614 Boynton Ln.  
New Port Neishey, FL 34654

RECEIVED

JAN 11 2007

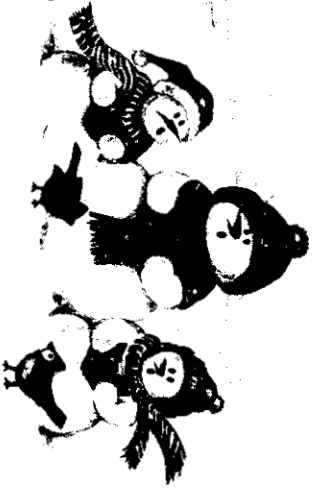
Florida Public Service Commission  
Division of RCA

John H. ...  
11614 Boynton Ln  
New Port Richey FL 34654-1610

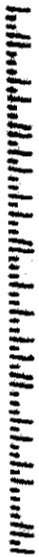
09 JAN 07 PM 1 T



DIRECTOR, DIVISION OF COMMISSION, CLERK and ADMINISTRATIVE SERV  
PUBLIC SERVICE COMMISSION  
2540 SHUMARD OAK BLVD  
TALLAHASSEE FL 32399-0850



32399-0850



01 JAN 07  
09 10

ORIGINAL

January 3, 2007

RECEIVED-PPSC

07 JAN 12 AM 11:59

COMMISSION  
CLERK

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

RE: Docket No. 060253-WS

Dear Directors,

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- CMP \_\_\_\_\_
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- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

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My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

I would appreciate a response to my letter.

Respectfully,

*Eligabeth Albert*

\_\_\_\_\_  
\_\_\_\_\_

RECEIVED

JAN 10 2007

Public Service Commission  
Tallahassee, FL

Elizabeth Albert  
11906 Boynton Ln  
New Port Rchy FL 34654-1600

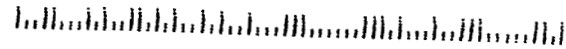
TAMPA FL 336

08 JAN 07 PM 3 L



Director, Division of Comm.  
Public Service Comm.  
2570 Shumard Oak Blvd.  
Tallahassee, Fl. 32399-0850

32399+7013



January 3, 2007

RECEIVED-PASCO

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

07 JAN 11 AM 9:38

COMMISSION  
CLERK

RE: Docket No. 060253-WS

Dear Directors,

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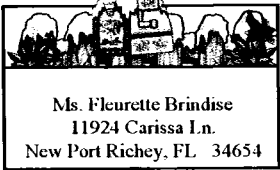
I would appreciate a response to my letter.

Respectfully,

*Fleur Rette Brundise*  
11924 Carissa Ln. 2A  
New Port Richey, Fl. 34654  
1/8/07

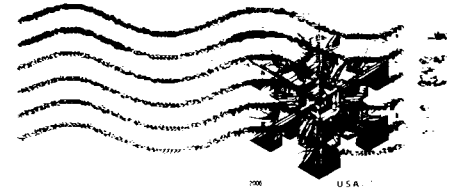
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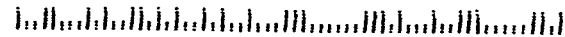
TAMPA FL 336

09 JAN 07 PM 7 T



Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, Fl. 32399-0850

32399+7019



07 JAN 11 AM 7:26  
DISTRIBUTION CENTER

January 3, 2007

RECEIVED PASCO

07 JAN 11 AM 9:39

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

COMMISSION  
CLERK

RE: Docket No. 060253-WS

Dear Directors,

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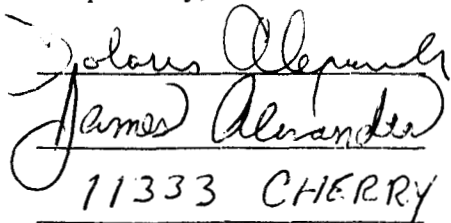
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My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

I would appreciate a response to my letter.

Respectfully,

  
James Alexander

11333 CHERRY WAY LN.

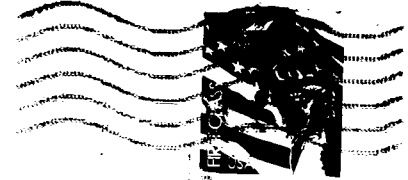
NEW PORT RICHEY, FL. 34654

CMP \_\_\_\_\_  
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Mr&Mrs James Alexander  
11333 Cherry Way Ln  
New Port Richey, FL 34654

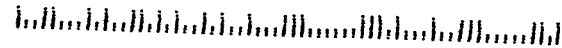
TAMPA FL 336

09 JAN 07 PM 6 T



DIRECTOR, DIVISION OF COMMISSION, CLERK OF ADMINISTRATIVE SERVICES  
PUBLIC SERVICE COMMISSION  
2540 SHUMARD OAK BLVD  
TALLAHASSEE FL. 32399 - 0850

32399+7013



07 JAN 11 AM 7:26

DISTRIBUTION CENTER

January 3, 2007

RECEIVED

07 JAN 11 AM 9:38

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

COMMISSION  
CLERK

RE: Docket No. 060253-WS

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RCA \_\_\_\_\_  
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SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

I would appreciate a response to my letter.

Respectfully,

*Erna Deutsch + Stefan Deutsch*

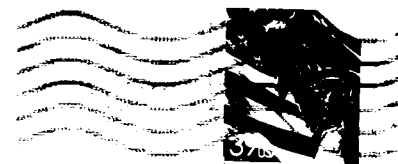
11719 Boynton Ln.

New Port Richey, FL

34654-1611

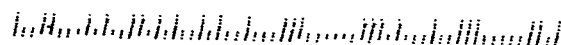
Stefan Deutsch  
11719 Boynton Ln.  
New Port Richey, FL  
34654-1611

TAMPA FL 336  
09 JAN 07 PM 6 L



Public Service Commission  
2540 Stumard Oak Blvd.  
Tallahassee, FL 32399-0850

32399-0850



07 JAN 11 AM 7: 26

DISTRIBUTION CENTER

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

DISTRIBUTION CENTER

07 JAN 11 AM 7:31

RE: Docket No. 060253-WS

Dear Directors,

Utilities, Inc. of Florida has been granted an interim increase of 36.4% for water and 13.8% for wastewater in Pasco County pending a hearing on their request.

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My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

I would appreciate a response to my letter.

Respectfully,

*Mary Kamuski*  
*President Painte West Condo Assoc. Inc.*

1/4/2007 *12015 Boyonnet Ln.*  
*W. P.R. FL 34654-1607*

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
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RECEIVED 0605  
07 JAN 11 AM 9:32  
COMMISSION  
CLERK

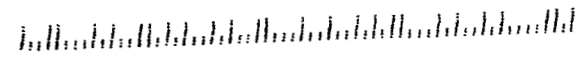
Mary Kaminski  
12015 Bayonet Ln.  
New Prt. Rchy, FL 34654

TAMPA FL 336  
09 JAN 07 PM 4 T



Director, Division of Commission, Clerk and  
Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, Fl. 32399-0850

32399+0850



January 8, 2007

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

DISTRIBUTION CENTER  
07 JAN 10 AM 7:41

RE: **docket #060253-WS**

Utilities Inc. of Florida have been granted a interim increase of 12% pending a hearing on their request.

This water company has failed to pass the health standard tests for the past six quarters in our community here in New Port Richey (Summertree). Our household water pressure is often terrible, the taste awful, and the smell sometime sickening.

An outrageous water bill increase, along with dramatic increase in house insurance bills, is enough to push us right back across the state lines. It has indeed become difficult to find many reasons to justify living here any longer.

***How can you, as responsible state government personnel in charge of our well being possibly justify any rate increase for water that does not pass standard health tests? We still have to buy our drinking water!!***

Would appreciate a response.

Thank you

*Mrs. Rose Hammie*

*11337 Clear Lake Cir*

*New Port Richey, FL 34654*

COMMISSION  
CLERK

07 JAN 10 AM 9:15

RECEIVED

- CMP \_\_\_\_\_
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- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_



ROBERT & MIRIAM HANRIC  
11337 Clear Oak Cir.  
New Prt Rchy, FL 34654

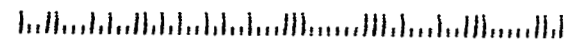
TAMPA FL 336

08 JAN 07 PM 2 L



*Fl. Public Serv Com  
Director, Div of Com Clerk adm Services  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850*

32399+7019



January 3, 2007

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

DISTRIBUTION CENTER  
07 JAN 10 AM 7:42

07 JAN 10 AM 9:09  
COMMISSION  
CLERK

RE: Docket No. 060253-WS

Dear Directors,

Utilities, Inc. of Florida has been granted an interim increase of 36.4% for water and 13.8% for wastewater in Pasco County pending a hearing on their request.

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OMP \_\_\_\_\_ My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

COM \_\_\_\_\_

CTR \_\_\_\_\_

ECR   1   I would appreciate a response to my letter.

GCL   1   Respectfully,

GFC \_\_\_\_\_ THOMAS MASINO

GCA \_\_\_\_\_

GCR \_\_\_\_\_ 11710 BAYONET LN

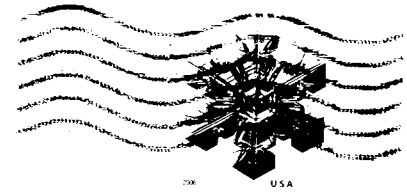
GCA \_\_\_\_\_ NEW PORT RICHEY FL 34654

GEC \_\_\_\_\_

GTH \_\_\_\_\_

11710 BAYONGT LN  
NEW PORT RICHEY FL  
34654

TAMPA FL 336  
08 JAN 07 PM 6 L



DIRECTOR,  
DIV. OF COMM, CLERK & ADM. SVCS.  
PUBLIC SERVICE COMMISSION  
2540 SHUMARD OAK BLVD.  
TALLAHASSEE, FL, 32399-0850

32399+7013



ORIGINAL

January 3, 2007

Director, Division of Commission, Clerk and Administrative Services  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

DISTRIBUTION CENTER  
07 JAN -8 AM 7:43

RECORDED  
07 JAN -8 AM 9:12  
COMMISSION  
CLERK

RE: Docket No. 060253-WS

Dear Directors,

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- ECR   1
- GCL   1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

As a citizen of Pasco County, I cannot surmise any reason for Utilities, Inc. to be granted an increase in rates when they have not been able to provide a quality product to the citizens who must rely upon them to do so. If the rate increase is represented as being necessary to buy facilities and equipment to improve the water quality, I have to wonder what dividends have been paid to the company's stockholders instead of being used for the needed capitalization. Once the increase is granted, rates are not likely to decrease to a more competitive level at any time in the future.

My neighbors and I urge you to deny any increase in either water or wastewater services and to demand that the water quality be brought up to the required health standards on a permanent basis.

I would appreciate a response to my letter.

Respectfully,

*Henry S. Gambino*  
11632 BOYNTON LN.  
NEW FORT RICHEY, FL  
34654

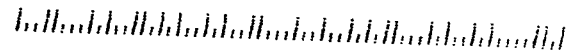
T.S. GAMBINO  
11632 BOYNTON LN.  
NEWPORT RICHEY, FL.  
34654-1610

TAMPA FL 336  
06S JAN 07 PM 4 L



DIRECTOR, DIV. OF COMM.,  
CLERK & ADMIN. SVCS.  
PUBLIC SVC. COMM.  
2540 SHUMARD OAK BLVD.  
TALLAHASSEE, FL 32399-0850

32399-0850



ORIGINAL

December 23, 2006

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

RECEIVED  
07 JAN - 3 AM 9: 21  
COMMISSION  
CLERK

RE: **docket #060253-WS**

Utilities Inc. of Florida have been granted a interim increase of 12% pending a hearing on their request.

This water company has failed to pass the health standard tests for the past six quarters in our community here in New Port Richey (Summertree). Our household water pressure is often terrible, the taste awful, and the smell sometime sickening.

An outrageous water bill increase, along with dramatic increase in house insurance bills, is enough to push us right back across the state lines. It has indeed become difficult to find many reasons to justify living here any longer.

***How can you, as responsible state government personnel in charge of our well being possibly justify any rate increase for water that does not pass standard health tests? We still have to buy our drinking water!!***

Would appreciate a response.

Thank you

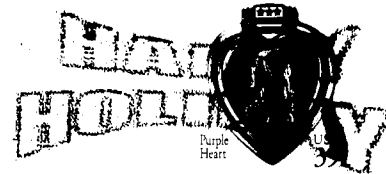
**Morrell Roberts**  
**11505 Sinatra court**  
**New Port Richey Fl. 34654**  
**727-856-5998**

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   |
- GCL   |
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

Carole & Morrell Roberts  
11505 Sinatra Ct  
New Port Richey, FL. 34654

TAMPA FL 336

26 DEC 2006 PM 3 L



Director, Division of Commission clerk and  
Admin. Services  
2540 Shumard Oak Blvd.  
Tallahassee, FL. 32399-0850

32399-0850



ORIGINAL

12-27-06

RECEIVED

REF: DOCKET # 060253-WS

07 JAN -3 AM 9:29

GENTLEMEN,

COMMISSION  
CLERK

PLEASE SEE ATTACHED.

SEEMS TO ME, THAT MY  
RATE INCREASES BOTH  
REQUESTED AND APPROVED  
INTERIM RATES,  
ARE WELL ABOVE

THE GOVERNMENT PUBLISHED  
INFLATIONARY RATES AND  
ESTIMATED COST OF LIVING  
INCREASES.

IF AND WHEN, THE PRIVATIZATION  
AND FREE MARKET SYSTEM DOES  
INDEED OVERTAKE THE PROTECTED  
UTILITY SECTOR;  
I WILL SUPPORT IT WHOLEHEARTEDLY.

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR 1
- GCL 1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

THESE TYPES OF % INCREASE SHOULD  
ALSO INCLUDE FULL FINANCIAL DISCLOSURE  
OF THE CAUSES SO THAT THE PUBLIC  
CAN SEE THE EXPENDITURES PASSED  
ALONG TO THEM.

VIC ALFORD



188 10

FROM:  
VIC ALFORD  
304 NOTRE DAME  
AULT. SPGS. FL.  
32714

**Notice of Interim Rate Increase**

Utilities, Inc. of Florida  
PSC Docket No.: 060253-WS

On November 21, 2006, the Florida Public Service Commission approved interim water and wastewater rates for Utilities, Inc. of Florida. The interim rates will be collected subject to refund, pending the Florida Public Service Commission's final decision regarding final rates. If a refund is ordered, it will be with interest pursuant to Commission Rules.

The rates prior to filing, the Utility's requested interim rates, and the Commission approved interim rates on a monthly basis are set forth below.

**WATER**

**Marion County**

<b><u>Residential, General Service and Multi-Family</u></b>	<b><u>Rates Prior to Filing</u></b>	<b><u>Utility's Requested Interim Rates*</u></b>	<b><u>Commission Approved Interim Rates*</u></b>
<b><u>Base Facility Charge:</u></b>			
<b><u>Meter Size</u></b>			
5/8" x 3/4"	\$4.14	N/A	N/A
1"	\$10.38	N/A	N/A
1 1/2"	\$20.74	N/A	N/A
2"	\$33.20	N/A	N/A
3"	\$66.39	N/A	N/A
4"	\$103.74	N/A	N/A
6"	\$207.48	N/A	N/A
Gallorage Charge (per 1,000 gallons)	\$2.48	N/A	N/A

\* The Utility only requested an increase in its final rates for this system. The rates prior to filing will remain in effect until final rates have been determined.

2 of 10

Orange County

<u>Residential</u>	<u>Rates Prior to Filing</u>	<u>Utility's Requested Interim Rates</u>	<u>Commission Approved Interim Rates</u>
<u>Base Facility Charge:</u>			
<u>Meter Size</u>			
5/8" x 3/4"	\$6.36	\$7.56	\$7.05
1"	\$15.90	\$18.91	\$17.64
1 1/2"	\$31.81	\$37.83	\$35.28
2"	\$50.89	\$60.51	\$56.45
3"	\$101.78	\$121.03	\$112.89
4"	\$159.03	\$189.10	\$176.40
6"	\$318.07	\$378.22	\$352.80
<u>Gallage Charge (per 1,000 gallons)</u>			
First 8,000 gallons	\$2.62	\$3.11	\$2.91
Next 8,000 gallons	\$3.28	\$3.89	\$3.64
Over 16,000 gallons	\$3.94	\$4.68	\$4.37

<u>General Service</u>	<u>Rates Prior to Filing</u>	<u>Utility's Requested Interim Rates</u>	<u>Commission Approved Interim Rates</u>
<u>Base Facility Charge:</u>			
<u>Meter Size</u>			
5/8" x 3/4"	\$6.36	\$7.56	\$7.05
1"	\$15.90	\$18.91	\$17.64
1 1/2"	\$31.81	\$37.83	\$35.28
2"	\$50.89	\$60.51	\$56.45
3"	\$101.78	\$121.03	\$112.89
4"	\$159.03	\$189.10	\$176.40
6"	\$318.07	\$378.22	\$352.80
<u>Gallage Charge (per 1,000 gallons)</u>			
	\$2.81	\$3.33	\$3.12

300 10

Pasco County

<u>Residential and, General Service</u>	<u>Rates Prior to Filing</u>	<u>Utility's Requested Interim Rates</u>	<u>Commission Approved Interim Rates</u>
<u>Base Facility Charge:</u>			
<u>Meter Size</u>			
5/8" x 3/4"	\$8.93	\$12.90	\$12.18
3/4"	\$13.41	\$19.37	\$18.29
1"	\$22.35	\$32.29	\$30.48
1 1/2"	\$44.68	\$64.54	\$60.92
2"	\$71.49	\$103.27	\$97.48
3"	\$142.99	\$206.56	\$194.98
4"	\$223.41	\$322.74	\$304.64
6"	\$446.83	\$645.49	\$609.29
Gallorage Charge (per 1,000 gallons)	\$1.77	\$2.54	\$2.41

Pinellas County

<u>Residential, General Service and Multi-Family</u>	<u>Rates Prior to Filing</u>	<u>Utility's Requested Interim Rates</u>	<u>Commission Approved Interim Rates</u>
<u>Base Facility Charge:</u>			
<u>Meter Size</u>			
5/8" x 3/4"	\$5.06	\$7.99	\$7.55
1"	\$12.66	\$20.00	\$18.89
1 1/2"	\$25.32	\$39.99	\$37.78
2"	\$40.52	\$64.00	\$60.46
3"	\$81.04	\$127.99	\$120.93
4"	\$126.62	\$199.98	\$188.95
6"	\$253.24	\$399.97	\$377.89
Gallorage Charge (per 1,000 gallons)	\$2.31	\$3.66	\$3.45

2010

Seminole County

<u>Residential</u>	<u>Rates Prior to Filing</u>	<u>Utility's Requested Interim Rates</u>	<u>Commission Approved Interim Rates</u>
<u>Base Facility Charge:</u>			
<u>Meter Size</u>			
5/8" x 3/4"	\$5.77	\$7.23	\$6.84
1"	\$15.06	\$18.88	\$17.85
1 1/2"	\$28.82	\$36.12	\$34.17
2"	\$46.12	\$57.79	\$54.68
3"	\$92.24	\$115.58	\$109.35
4"	\$144.13	\$180.59	\$170.87
6"	\$288.25	\$361.18	\$341.73
<u>Gallonge Charge (per 1,000 gallons)</u>			
First 8,000 gallons	\$1.87	\$2.35	\$2.22
Next 8,000 gallons	\$2.81	\$3.53	\$3.33
Over 16,000 gallons	\$3.74	\$4.70	\$4.43



<u>General Service</u>	<u>Rates Prior to Filing</u>	<u>Utility's Requested Interim Rates</u>	<u>Commission Approved Interim Rates</u>
<u>Base Facility Charge:</u>			
<u>Meter Size</u>			
5/8" x 3/4"	\$5.77	\$7.23	\$6.84
1"	\$15.06	\$18.88	\$17.85
1 1/2"	\$28.82	\$36.12	\$34.17
2"	\$46.12	\$57.79	\$54.68
3"	\$92.24	\$115.58	\$109.35
4"	\$144.13	\$180.59	\$170.87
6"	\$288.25	\$361.18	\$341.73
<u>Gallonge Charge (per 1,000 gallons)</u>			
	\$2.19	\$2.75	\$2.60

$$\begin{array}{r} 2.22 \\ 1.87 \\ \hline .35 \end{array}$$

.35 = ± 19% of 1.87

$$\begin{array}{r} 6.84 \\ 5.77 \\ \hline 1.07 \end{array}$$

1.07 = 18% of 5.77

**WASTEWATER**

**Marion County**

<b><u>Residential</u></b>	<b><u>Rates Prior to Filing</u></b>	<b><u>Utility's Requested Interim Rates*</u></b>	<b><u>Commission Approved Interim Rates*</u></b>
<u>Base Facility Charge:</u>			
<u>Meter Size</u>			
All meter sizes	\$21.22	N/A	N/A
Gallonge Charge (per 1,000 gallons)	\$2.62	N/A	N/A

\*\* The Utility only requested an increase in its final rates for this system. The rates prior to filing will remain in effect until final rates have been determined.

<b><u>General Service</u></b>	<b><u>Rates Prior to Filing</u></b>	<b><u>Utility's Requested Interim Rates*</u></b>	<b><u>Commission Approved Interim Rates*</u></b>
<u>Base Facility Charge:</u>			
<u>Meter Size</u>			
5/8" x 3/4"	\$21.22	N/A	N/A
1"	\$53.04	N/A	N/A
1 1/2"	\$106.08	N/A	N/A
2"	\$169.73	N/A	N/A
3"	\$339.46	N/A	N/A
4"	\$530.41	N/A	N/A
6"	\$1,060.82	N/A	N/A
Gallonge Charge (per 1,000 gallons)	\$3.16	N/A	N/A

- The Utility only requested an increase in its final rates for this system. The rates prior to filing will remain in effect until final rates have been determined.

6 OF 10

<u>Multi-Residential</u>	<u>Rates Prior to Filing</u>	<u>Utility's Requested Interim Rates*</u>	<u>Commission Approved Interim Rates*</u>
<u>Base Facility Charge:</u>			
<u>Meter Size</u>			
5/8" x 3/4"	\$58.07	N/A	N/A
1"	\$58.07	N/A	N/A
1 1/2"	\$58.07	N/A	N/A
2"	\$58.07	N/A	N/A
3"	\$58.07	N/A	N/A
4"	\$58.07	N/A	N/A
6"	\$58.07	N/A	N/A
Gallage Charge (per 1,000 gallons – maximum 20,000 gallons)	\$4.54	N/A	N/A

\*\* The Utility only requested an increase in its final rates for this system. The rates prior to filing will remain in effect until final rates have been determined.

7 00 10

Pasco County

**Residential**  
All areas except Buena Vista  
Manor, Oak Hill  
Developments and those  
areas formerly served by  
Bartelt Enterprises, Inc.,  
d/b/a Wis-Bar Utilities

Rates Prior to  
Filing

Utility's Requested  
Interim Rates

Commission  
Approved Interim  
Rates

Base Facility Charge:

Meter Size

All meter sizes \$9.78 \$12.26 \$11.13

Gallage Charge  
(per 1,000 gallons – maximum  
6,000 gallons)

\$8.01 \$10.05 \$9.11

**Residential**  
Buena Vista Manor, Oak  
Hill Developments and those  
areas formerly served by  
Bartelt Enterprises, Inc.,  
d/b/a Wis-Bar Utilities

Rates Prior to  
Filing

Utility's Requested  
Interim Rates

Commission  
Approved Interim  
Rates

Base Facility Charge:

Meter Size

All meter sizes \$7.77 \$9.74 \$8.84

Gallage Charge  
(per 1,000 gallons – maximum  
6,000 gallons)

\$6.11 \$7.66 \$6.95

Flat Rate  
(unmetered)

\$20.42 \$25.62 \$23.23

010  
3310

<u>General Service</u>	<u>Rates Prior to Filing</u>	<u>Utility's Requested Interim Rates</u>	<u>Commission Approved Interim Rates</u>
<u>Base Facility Charge:</u>			
<u>Meter Size</u>			
5/8" x 3/4"	\$9.78	\$12.26	\$11.13
3/4"	\$14.67	\$18.41	\$16.69
1"	\$24.45	\$30.69	\$27.82
1 1/2"	\$48.90	\$61.37	\$55.64
2"	\$78.24	\$98.20	\$89.02
3"	\$156.49	\$196.41	\$178.05
4"	\$244.50	\$306.87	\$278.19
6"	\$489.02	\$613.77	\$556.39
Gallage Charge (per 1,000 gallons)	\$9.61	\$12.06	\$10.93

<u>Multi-Residential Buena Vista Manor, Oak Hill Developments and those areas formerly served by Bartelt Enterprises, Inc., d/b/a Wis-Bar Utilities</u>	<u>Rates Prior to Filing</u>	<u>Utility's Requested Interim Rates</u>	<u>Commission Approved Interim Rates</u>
<u>Base Facility Charge:</u>			
<u>Meter Size</u>			
Flat Rate (unmetered)	\$13.48	\$18.37	\$15.34



9 of 10

Seminole County

<u>Residential</u>	<u>Rates Prior to Filing</u>	<u>Utility's Requested Interim Rates</u>	<u>Commission Approved Interim Rates</u>
<u>Base Facility Charge:</u>			
<u>Meter Size</u>			
All meter sizes	\$8.93	\$12.63	\$11.85
Gallage Charge (per 1,000 gallons - maximum 10,000 gallons)	\$4.54	\$6.42	\$6.03
Flat Rate (unmetered)	\$35.00	\$49.46	\$46.45

<u>General Service</u>	<u>Rates Prior to Filing</u>	<u>Utility's Requested Interim Rates</u>	<u>Commission Approved Interim Rates</u>
<u>Base Facility Charge:</u>			
<u>Meter Size</u>			
5/8" x 3/4"	\$8.93	\$12.63	\$11.85
1"	\$22.32	\$31.55	\$29.62
1 1/2"	\$44.63	\$63.07	\$59.23
2"	\$71.42	\$100.94	\$94.79
3"	\$142.82	\$201.83	\$189.54
4"	\$223.17	\$315.39	\$296.18
6"	\$446.33	\$630.75	\$592.35
Gallage Charge (per 1,000 gallons)	\$5.44	\$7.75	\$7.22



$$\begin{array}{r}
 7.22 \\
 5.44 \\
 \hline
 1.78
 \end{array}$$

1.78 = 32%  
of 7.22

$$\begin{array}{r}
 11.85 \\
 8.93 \\
 \hline
 2.92
 \end{array}$$

2.92 = 32%  
of 8.93

10-2-10

Written comments regarding the Utility's service or the requested final rate increases may be sent to the Commission at the following address:

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

All comments should refer to Docket No. 060253-WS which is the docket number that has been assigned to this case.

The interim rates will be effective for service rendered on or after December 16, 2006, and will appear on your January, 2007 bill. If your billing cycle ends on December 15, 2006, there will be no need to prorate your rates. However, if your billing cycle ends on December 20, 2006 or December 30, 2006, the Utility will prorate your rates for that portion of the billing cycle which occurs between December 16, 2006 and the end of your billing cycle.

If you have any questions, please call the Utility's office at (407) 869-1919. Be sure to have your account number on hand for quick reference.

Utilities, Inc. of Florida  
200 Weathersfield Avenue  
Altamonte Springs, FL 32714

ORIGINAL

DISTRIBUTION CENTER

06 DEC 28 AM 7:37

December 23, 2006

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

RE: docket #060253-WS

Utilities Inc. of Florida have been granted a interim increase of 12% pending a hearing on their request.

Are you kidding me? This water company has failed to pass the health standard tests for the past six quarters in our community here in New Port Richey (Summertree). Water left in my cat's dish for only one day leaves deposits which even vinegar can't take out. One toilet in bathroom had rusty water in it, the other had sand! How would you like to live here and use this water and then be utterly insulted by a notice of a higher water bill?

***How can you, as responsible state government personnel in charge of our well being possibly justify any rate increase for water that does not pass standard health tests? The water in all of our homes isn't water!***

Thank you

*Marilyn Flanagan*  
Marilyn Flanagan

- CSP \_\_\_\_\_
- COM \_\_\_\_\_
- DIR \_\_\_\_\_
- 11837 Bayonet Lane
- 1 New Port Richey, FL 856-4103
- GCL \_\_\_\_\_
- 727-856-4103
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCP \_\_\_\_\_
- TOP \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

COMMISSION  
CLERK

06 DEC 28 AM 9:06

RECEIVED



Marilyn Flanagan  
 11837 Bayonet Ln  
 New Port Rchy FL 34654-1603

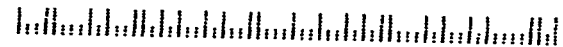
TAMPA FL 336

25 DEC 2006 PM 7:1



Director, Div. of Comm. Clerk & Admin. Services  
 Florida Public Service Commission  
 2540 Skumard Oak Blvd.  
 Tallahassee FL 32399-0850

32399-0850



ORIGINAL

December 23, 2006

DISTRIBUTION CENTER  
06 DEC 28 AM 7:35

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

RE: **docket #060253-WS**

Utilities Inc. of Florida have been granted a interim increase of 12% pending a hearing on their request.

This water company has failed to pass the health standard tests for the past six quarters in our community here in New Port Richey (Summertree). Our household water pressure is often terrible, the taste awful, and the smell sometime sickening.

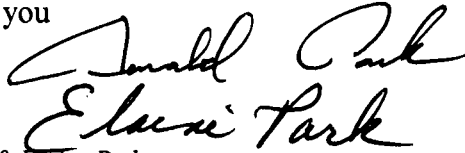
An outrageous water bill increase, along with dramatic increase in house insurance bills, is enough to push us right back across the state lines. It has indeed become difficult to find many reasons to justify living here any longer.

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR. \_\_\_\_\_
- ECR   1
- GCL   1
- OFC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

***How can you, as responsible state government personnel in charge of our well being possibly justify any rate increase for water that does not pass standard health tests? We still have to buy our drinking water!!***

Would appreciate a response.

Thank you



Ronald & Elaine Park  
11641 Rose Tree  
New Port Richey, Florida 34654  
727-857-2188

COMMISSION  
CLERK

06 DEC 28 AM 9:05

RECEIVED



Ronald K & Elaine R Park  
11641 Rose Tree Dr  
New Port Richey FL 34654

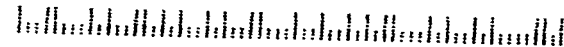
TAMPA FL 336

22 DEC 2006 PM 8 T



DIRECTOR, DIV. OF COMMISSION CLERK & ADM. SERV.  
FLORIDA PUBLIC SERV. COMMISSION  
2540 SHUMARD OAK BLVD.  
TALLAHASSEE, FL. 32399-0850

32399+0850



ORIGINAL

December 23, 2006

DISTRIBUTION CENTER

06 DEC 27 AM 7:38

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

RE: **docket #060253-WS**

Utilities Inc. of Florida have been granted a interim increase of 12% pending a hearing on their request.

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***How can you, as responsible state government personnel in charge of our well being possibly justify any rate increase for water that does not pass standard health tests? We still have to buy our drinking water!!***

CMP \_\_\_\_\_ Would appreciate a response.

COM \_\_\_\_\_ Thank you

CTR \_\_\_\_\_  
ECR 1 \_\_\_\_\_  
GCL 1 \_\_\_\_\_  
OPC \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

Ronald & Marion Martin  
12053 Loblolly Pine Dr  
New Port Richey, Fl. 34654

COMMISSION  
CLERK

DEC 27 AM 8:57

RECEIVED

**The Martins**  
**12053 Loblolly Pine Dr.**  
**New Port Richey**  
**FL 34653**

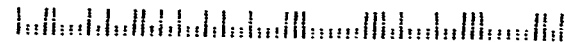
TAMPA FL 336

28 DEC 2006 PM 4 L



Director,  
Division of Commission  
Clerk & Administrative Services,  
Florida Public Service Commission,  
2540 Shumard Oak Blvd.,  
Tallahassee, Florida 32399-0850

32399+7013





ORIGINAL

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

DISTRIBUTION CENTER  
06 DEC 27 AM 7:38

RE: **docket #060253-WS**

Utilities Inc. of Florida have been granted a interim increase of 12% pending a hearing on their request.

This water company has failed to pass the health standard tests for the past six quarters in our community here in New Port Richey (Summertree). Our household water pressure is terrible, the taste is awful, and the smell sometime sickening. The water is so bad that several times a week one of the water company employees opens the fire hydrant next door to our home to release water to keep contaminants down. This is also done at other hydrants in the community.

We just received our new house insurance bill which, of course, reflects a dramatic increase. This along with the outrageous water bill increase (*We had company for one week and limited their shower time but still had a bill for one month of over \$77.95. We also purchased what seemed like a truckload of drinking water.*) is enough to push us right back across the state lines.

CMP \_\_\_\_\_

What in the world are our state government administrative officials doing for home owning residents who try to maintain their properties, but cannot find many reasons to justify living here any longer.

COM \_\_\_\_\_

CTR \_\_\_\_\_

ECR   1  

***How can you possibly justify this increase for water that does not pass health standard tests and we still have to buy drinking water???***

GCL   1  

OPC \_\_\_\_\_

IS ANYBODY LISTENING? WHO IN OUR STATE GOVERNMENT ACCOUNTABLE FOR ALLOWING THIS INCREASE? SHAME ON OUR STATE GOVERNMENT. WE SHOULD INSTEAD RECEIVE A REBATE FOR THE DRINKING WATER WE PURCHASE AT RETAIL STORES!

RCA \_\_\_\_\_

SCR \_\_\_\_\_

SGA \_\_\_\_\_

SEC \_\_\_\_\_

Would appreciate a response.

OTH \_\_\_\_\_

Thank you

*Peter & Ruth DiOrio*

Peter & Ruth DiOrio

11338 Clear Oak Circle

New Port Richey, Florida 34654

727-857-2563

*Peter & Ruth DiOrio*

RECEIVED  
COMMISSION CLERK  
DEC 27 AM 8:07

Please return to

TAMPA FL 336

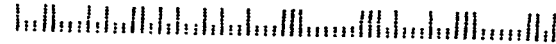
23 DEC 2006 PM 4 L



Mr. Peter N. DiOrto  
11338 Clear Oak Cir  
New Port Rchy, FL 34654-1624

Director, Division of Commission Clerk &  
Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

3239947013



ORIGINAL

December 23, 2006

DISTRIBUTION CENTER  
06 DEC 27 AM 7:39

Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

RE: **docket #060253-WS**

Utilities Inc. of Florida have been granted a interim increase of 12% pending a hearing on their request.

This water company has failed to pass the health standard tests for the past six quarters in our community here in New Port Richey (Summertree). Our household water pressure is often terrible, the taste awful, and the smell sometime sickening.

An outrageous water bill increase, along with dramatic increase in house insurance bills, is enough to push us right back across the state lines. It has indeed become difficult to find many reasons to justify living here any longer.

***How can you, as responsible state government personnel in charge of our well being possibly justify any rate increase for water that does not pass standard health tests? We still have to buy our drinking water!!***

Would appreciate a response.

Thank you



A.J. & Marlene Green  
1146 Sinatra Ct  
New Port Richey, Florida 34654

RECEIVED  
DEC 27 AM 8:55  
COMMISSION  
CLERK

- CLP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   1
- GCL   1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

727-857-2596

Green  
11446 Sinatra Ct  
New Port Richey, Fl  
34654

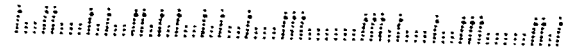
TAMPA FL 336

DEC 2008 PM 5 T



Florida Public Service Comm.  
2540 Shumard Oak Blvd  
Tallahassee, Fl  
32399-0850

32399-0850



ORIGINAL

RE: DOCKET # 060253-WS

UTILITIES INC RATE INCREASE

DIVISION OF COMMISS' CLK' & ADMIN' SERVICES  
FLORIDA PUBLIC SERVICE COMMISSION  
RECORDED COPY COMMENTS ENTERED

DEC 22 AM 10:01

COMMISSION CLERK

Sir,

I have had on several opportunities the opportunity to visually view underground water mains when broken pipes required digging in Southwestern Seminole County & North Central Seminole County, AND OPPORTUNITY TO VISUALLY VIEW OLD, RUSTY, RODENT FILLED SYSTEMS, IN THESE SAME AREAS IN OLDER ESTABLISHED SUBDIVISIONS.

A Request For Any Rate Increase IS BOTH IMMORAL AND AN ABSOLUTE UNJUSTIFIED BURDEN ON THE PUBLIC.

UTILITIES INC. CUSTOMER

- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR   1
- GCL   1
- OPC \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SGA \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

GREETINGS FROM CHRISTMAS, FLORIDA



20 DEC 2008 PM 4 T



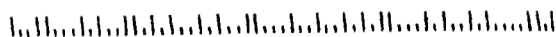
SUGAR RAY ROBINSON



WGT 39

WORLD CHAMPION

DIRECTOR, DIVISION <sup>OF</sup> COMMISSION CLK' & ADM' SERV'S  
FLORIDA PUBLIC SERVICE COMMISSION  
2540 SHUMARD OAK BLVD.  
TALLAHASSEE, FLORIDA 32399-0850



**Timolyn Henry**

---

**From:** Ruth McHargue  
**Sent:** Thursday, December 21, 2006 8:54 AM  
**To:** Timolyn Henry  
**Cc:** Matilda Sanders  
**Subject:** FW: E-Form Other Complaint TRACKING NUMBER: 7387

-----Original Message-----

**From:** Angie Calhoun  
**Sent:** Thursday, December 21, 2006 8:50 AM  
**To:** Ruth McHargue  
**Subject:** FW: E-Form Other Complaint TRACKING NUMBER: 7387

To CCA

Docket 060253

-----Original Message-----

**From:** contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
**Sent:** Tuesday, December 19, 2006 3:39 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 7387

Complaint filed with PSC

Select County: PASCO  
CUSTOMER INFORMATION

Name: Larry Long  
Telephone: 727-943-0876  
Email: llong2004@tampabay.rr.com  
Address: 2004 Pleasure Dr Holiday 34691

BUSINESS INFORMATION

Business Account Name: Larry Long  
Account Number: 00615 000435 1  
Address: 2004 Pleasure Dr Holiday FL 34691

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida  
Details:

Reference to Docket No. 060253-WS

Until Bartelt sold the water service, in Buena Vista, we paid a total of \$8.88.  
Utilities Inc of FLA changed to \$8.88 for the existing meter plus the price for 1000g  
water.

Now, Util Inc of Fla wants and increase on the same meter - about 40% and a slight  
increase in water.

I understand the water increase, but do not understand another increase for the existing  
meter. I would certainly go along with a meter increase when a new one was installed or  
an older unit is replaced. I feel this increase is not warranted as proposed.

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR   1    
GCL   1    
OPC \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

ORIGINAL

CONSUMER  
Timolyn Henry

CCA Official Filing  
11/17/2006 2:41 PM\*\*\*\*\*

2:41 PM\*\*\*\*\*

Timolyn Henry

060253-WS

**From:** Ruth McHargue  
**Sent:** Friday, November 17, 2006 1:50 PM  
**To:** Timolyn Henry  
**Cc:** Matilda Sanders; Angie Calhoun; Ravonda Claitt  
**Subject:** FW: E-Form Other Complaint TRACKING NUMBER: 7066

Please add to docket file.

-----Original Message-----

**From:** Angie Calhoun  
**Sent:** Friday, November 17, 2006 11:02 AM  
**To:** Ruth McHargue  
**Subject:** FW: E-Form Other Complaint TRACKING NUMBER: 7066

To CCA for docket 060253

-----Original Message-----

**From:** contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
**Sent:** Thursday, November 16, 2006 1:53 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 7066

Complaint filed with PSC

Select County: SEMINOLE  
CUSTOMER INFORMATION

Name: Larry Skinner  
Telephone: 407.767.0442  
Email:  
Address: 160 Springwood Circle Longwood 32750

BUSINESS INFORMATION

Business Account Name: Springwood Village Condos Account Number:  
Address: 160 Springwood Circle Longwood FL 32750

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida

Details:

I am the manager at Springwood Village Condos. I was not able to attend the meeting about the proposed rate increase.

After reviewing the information sent to Sprinwood I am question why \$700,000 operating income is not enough. Also 10-20 percent increases seem high when inflation is much lower than that. The Commission Approved Rates seem more in line with what is reasonable. Also we are charged sewer rates on the water we use for irrigation. This provides income at no expense to the Utilities company.

Thank you for your consideration and work on this item.

Larry Skinner-Manager, Springwood Village Condos

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR   1    
GCL   1    
OPC \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

ORIGINAL

July 13, 2006

060253-105

DISTRIBUTION CENTER

06 JUL 18 AM 7:13

RECEIVED 7:00  
06 JUL 18 AM 9:37

CONSUMER

COMMISSIONER  
CLERK

BLANCA BAYO, DIRECTOR  
DIVISION OF COMM.  
CLERK ADMIN. SVC.  
2540 SHUMARD OAK, BLVD.  
TALLAHASSEE, FLORIDA 32399-0850

DEAR DIRECTOR BAYO:

THIS IS IN RESPONSE TO SEVEN CONSECUTIVE RATE INCREASES DURING THE PAST SEVEN YEARS WITH UTILITIES INC. OF LONGWOOD. I INQUIRED ABOUT THESE INCREASES AND WAS ADVISED BY THEIR STAFF THAT I DID NOT REQUIRE AN ANSWER AS ALL REQUEST WERE MADE DIRECTLY TO THE P.S.C. OF FLORIDA. AFTER INSITING FOR AN ANSWER, THEIR STAFF ADVISED THAT MY RESIDENCE TAX INCREASE, EPA EXPENSE AND THE COST TO RUN THEIR OFFICE WAS THE RATIONALE PROVIDED TO YOUR OFFICE. DID YOU OFFICE INVESTIGATE THE PAST SEVEN YEARS REGARDING THEIR INCREASED EXPENSE? I DON'T BELIEVE THAT THE FLORIDA P.S.C. IS PROTECTING ME OR THE CITY OF LONGWOOD. EFFECTIVE IMMEDIATELY, PLEASE PUT ME ON THE INTERESTED PARTY LIST REGARDING ACTION TAKEN WITH UTILITIES INC. OF LONGWOOD.

CMF \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR 1  
GOL 1  
OPC \_\_\_\_\_  
RCA \_\_\_\_\_  
SER \_\_\_\_\_  
SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH KMP.

SINCERELY,

*Roll [Signature]*  
531 MATILDA PLACE  
LONGWOOD, FLORIDA 32750-3301

DOCUMENT NUMBER-DATE

10149 NOV-75

FPSC-COMMISSION CLERK 79  
407-332-9779

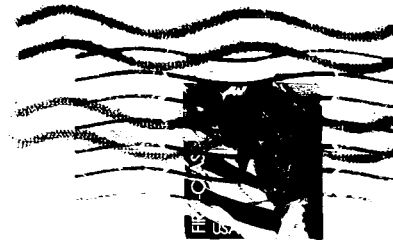
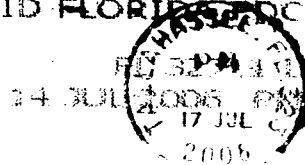
*Done  
07/13/06  
KMP*





Maurice Ronald Spenny  
531 Matilda Place  
Longwood FL 32750-3301

MID FLORIDA DC



BLANCA BAYO  
DIRECTOR DIVISION OF COMM.  
CLERK ADMIN. SVC.

2540 SHUMARD OAK BLVD.

TALLAHASSEE, FLORIDA

32399+7019

32399-0850