# VCI COMPANY'S RESPONSES TO STAFF'S POST-AUDIT QUESTIONS MADE DURING JANUARY 9, 2008 TELECONFERENCE

REDACTED

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VCI Company ("VCI") hereby responds to post-audit questions<sup>1</sup> posed by Florida Public Service Commission staff ("Staff") during a January 9, 2008 teleconference. VCI has filed a claim of confidentiality covering all of its responses to Staff's questions. Accordingly, all responses are in attached exhibits, filed under seal and marked confidential.

	Quest	tion No. 1:	What is VCI's cost of providing Toll Limitation Service (TLS). Plea provide a detailed breakdown of VCI's incremental cost showing any no recurring and recurring costs VCI incurs to provide toll limitation service to Lifeline customers. Show how these costs are calculated.	n-
		Response:	See Exhibit A, attached hereto and filed under seal.	
	Quest	tion No. 2:	Please provide the rule that allows you to charge a TLS charge of Please explain VCI's interpretation of this rule, including the cost providing the service and how it is calculated.	of
		Response:	See Exhibit B, attached hereto and filed under seal.	
	Quest	ion No. 3	What were the total number of VCI customers and total number Lifeline customers in Florida in December 2007? Also, please provide definition of VCI customers and AT&T customers.	
		Response:	See Exhibit C, attached hereto and filed under seal.	
	Quest	ion No. 4	Please provide a worksheet on over-collection of the 911 fee in Florid with the change in amount from <b>second</b> to <b>second</b> . Provide a total amount over-collection.	
		Response:	See Exhibit $D(1)$ , attached hereto and filed under seal.	
COM CTR ECR	(a)	What is VC customers of	I's plan for refunding, including refunds to customers who are no long VCI?	س
GCL		Response:	See Exhibit D(2), attached hereto and filed under seal.	DOCUMENT NUMBER-DAT
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<sup>&</sup>lt;sup>1</sup> The questions to be answered were confirmed by e-mail from Lee Eng Tan to Stacey Klinzman, January 14, 2008.

Dated this 16th day of January, 2008.

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VCI Company

Stanley Johnson, President 2228 S. 78<sup>th</sup> Street Tacoma, Washington 98409-9050 (253) 973-2476 E-mail: <u>stanj@vcicompany.com</u>

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#### EXHIBIT A

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### VCI COMPANY'S CONFIDENTIAL RESPONSE TO POST-AUDIT QUESTION NO. 1

(ATTACHED -- FILED UNDER SEAL)

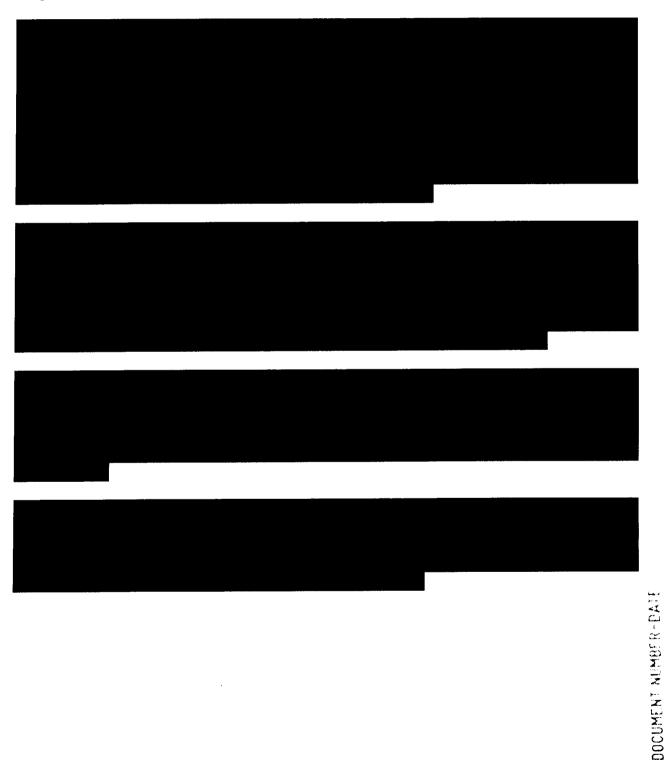
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FPSC-COMMISSION CLERK

VCI COMPANY'S CONFIDENTIAL RESPONSE TO POST-AUDIT QUESTION NO. 1

Question No. 1: What is VCI's cost of providing Toll Limitation Service (TLS). Please provide a detailed breakdown of VCI's incremental cost showing any non-recurring and recurring costs VCI incurs to provide toll limitation service to Lifeline customers. Show how these costs are calculated.

Response:



 $<sup>^{2}</sup>$  Customers wishing access to long distance may also claim to be handicapped in order to obtain assistance from the operator to be connected to long distance numbers.

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#### REDACTED EXHIBIT A Investment Nonrecurring

VCI TLS System

Equipment

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Count Cost

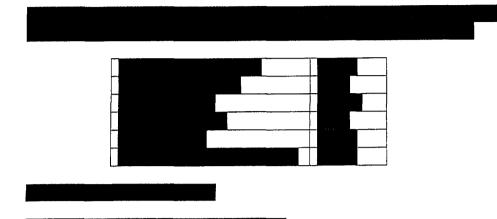
Investment Recurring

**Recurring Monthly** 

	Total	Per Month	
Personnel Charges -4 persons Total Monthly Costs of System		Per Month	Salary, Benefits etc.
Recouping VCI's Investment			
Nonrecurring Investment			Per month
Total Monthly Costs of System			Per month
Total Monthly Investment to be Recouped			Per month
Recurring Toll Limitation Service Charge No. of Total Customers Needed Per Month to	Meet Goal		

VCI recouped its nonrecurring investment as of \_\_\_\_\_\_ and now charges approximately \_\_\_\_\_ per month for TLS to recoup its monthly recurring expenses for this network.

VCI COMPANY CONFIDENTIAL RESPONSE TO DATE REQUEST NO. 19



#### EXHIBIT B

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### VCI COMPANY'S CONFIDENTIAL RESPONSE TO POST-AUDIT QUESTION NO. 2

(ATTACHED – FILED UNDER SEAL)

VCI COMPANY'S CONFIDENTIAL RESPONSE TO POST-AUDIT QUESTION NO. 2

Question No. 2: Please provide the rule that allows you to charge a TLS charge of Please explain VCI's interpretation of this rule, including the cost of providing the service and how it is calculated.

Response:

The rule that permits VCI to charge a TLS charge based on its incremental costs of providing service is 47 CFR 54.403(c).



#### EXHIBIT C

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VCI COMPANY'S CONFIDENTIAL RESPONSE TO POST-AUDIT QUESTION NO. 3

(ATTACHED – UNDER SEAL)

VCI COMPANY'S CONFIDENTIAL RESPONSE TO POST-AUDIT QUESTION NO. 3

Question No. 3 What were the total number of VCI customers and total number of Lifeline customers in Florida in December 2007? Also, please provide a definition of VCI customers and AT&T customers.

Response:

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### EXHIBIT D(1)

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# VCI COMPANY CONFIDENTIAL RESPONSE TO POST-AUDIT QUESTION NO. 4

### (ATTACHED - UNDER SEAL)

		Total 911 Charge	Correct 911
Florida City	No. Lines	Collected	Charge
Archer			
Atlantic Beach			
Belle Glade		1	
Biscayne Park		,	
Boca Raton			
Boynton Beach			
Bronson	100-11 I I 28		
Bryceville	5 5 5	en andere av en	e in instantion
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Lake Worth			
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VCI 911 Fee Over Collection Worksheet 8/06 - 1/08 - REDACTED	
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### EXHIBIT D(2)

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VCI COMPANY CONFIDENTIAL RESPONSE TO POST-AUDIT QUESTION NO. 4(A)

(ATTACHED – UNDER SEAL)

# VCI COMPANY RESPONSE TO POST-AUDIT QUESTION NO. 4(A)

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