

REDACTED

VCI COMPANY'S RESPONSES TO STAFF'S POST-AUDIT QUESTIONS
MADE DURING JANUARY 9, 2008 TELECONFERENCE

080065-TX
tundktal

VCI Company ("VCI") hereby responds to post-audit questions¹ posed by Florida Public Service Commission staff ("Staff") during a January 9, 2008 teleconference. VCI has filed a claim of confidentiality covering all of its responses to Staff's questions. Accordingly, all responses are in attached exhibits, filed under seal and marked confidential.

Question No. 1: What is VCI's cost of providing Toll Limitation Service (TLS). Please provide a detailed breakdown of VCI's incremental cost showing any non-recurring and recurring costs VCI incurs to provide toll limitation service to Lifeline customers. Show how these costs are calculated.

Response: See Exhibit A, attached hereto and filed under seal.

Question No. 2: Please provide the rule that allows you to charge a TLS charge of [REDACTED]. Please explain VCI's interpretation of this rule, including the cost of providing the service and how it is calculated.

Response: See Exhibit B, attached hereto and filed under seal.

Question No. 3: What were the total number of VCI customers and total number of Lifeline customers in Florida in December 2007? Also, please provide a definition of VCI customers and AT&T customers.

Response: See Exhibit C, attached hereto and filed under seal.

Question No. 4: Please provide a worksheet on over-collection of the 911 fee in Florida, with the change in amount from [REDACTED] to [REDACTED]. Provide a total amount of over-collection.

- CMP _____
- COM _____
- CTR _____ (a)
- ECR _____
- GCL _____
- OPC _____
- RCA _____
- SCR _____
- SGA _____
- SEC _____
- OTH _____

Response: See Exhibit D(1), attached hereto and filed under seal.

What is VCI's plan for refunding, including refunds to customers who are no longer customers of VCI?

Response: See Exhibit D(2), attached hereto and filed under seal.

DOCUMENT NUMBER - DATE

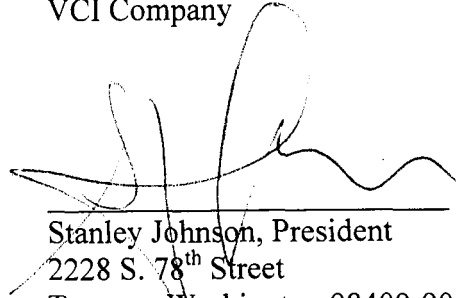
00429 JAN 16 08

FPSC-COMMISSION CLERK

¹ The questions to be answered were confirmed by e-mail from Lee Eng Tan to Stacey Klinzman, January 14, 2008.

Dated this 16th day of January, 2008.

VCI Company



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EXHIBIT A

VCI COMPANY'S CONFIDENTIAL RESPONSE TO POST-AUDIT QUESTION NO. 1

(ATTACHED -FILED UNDER SEAL)

DOCUMENT NUMBER-DATE

00429 JAN 16 8

FPSC-COMMISSION CLERK

VCI COMPANY'S CONFIDENTIAL RESPONSE TO POST-AUDIT QUESTION NO. 1

Question No. 1: What is VCI's cost of providing Toll Limitation Service (TLS). Please provide a detailed breakdown of VCI's incremental cost showing any non-recurring and recurring costs VCI incurs to provide toll limitation service to Lifeline customers. Show how these costs are calculated.

Response:

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

DOCUMENT NUMBER-DATE

00429 JAN 16 88

REG. COMMISSION OF ERM

² Customers wishing access to long distance may also claim to be handicapped in order to obtain assistance from the operator to be connected to long distance numbers.

REDACTED EXHIBIT A

VCI TLS System

Investment
Nonrecurring

Equipment

Count

Cost

Investment
Recurring

Recurring Monthly

Total

Per Month

Personnel Charges -4 persons
Total Monthly Costs of System

Per Month Salary, Benefits etc.

Recouping VCI's Investment

Nonrecurring Investment

Per month

Total Monthly Costs of System

Per month

Total Monthly Investment to be Recouped

Per month

Recurring Toll Limitation Service Charge

No. of Total Customers Needed Per Month to Meet Goal

VCI recouped its nonrecurring investment as of _____ and now charges approximately _____ per month for TLS to recoup its monthly recurring expenses for this network.

VCI COMPANY
CONFIDENTIAL RESPONSE TO DATE REQUEST NO. 19

[REDACTED]

[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

[REDACTED]

[REDACTED]

EXHIBIT B

VCI COMPANY'S CONFIDENTIAL RESPONSE TO POST-AUDIT QUESTION NO. 2

(ATTACHED – FILED UNDER SEAL)

VCI COMPANY'S CONFIDENTIAL RESPONSE TO POST-AUDIT QUESTION NO. 2

Question No. 2: Please provide the rule that allows you to charge a TLS charge of [REDACTED]. Please explain VCI's interpretation of this rule, including the cost of providing the service and how it is calculated.

Response:

The rule that permits VCI to charge a TLS charge based on its incremental costs of providing service is 47 CFR 54.403(c). [REDACTED]

[REDACTED]

[REDACTED]

EXHIBIT C

VCI COMPANY'S CONFIDENTIAL RESPONSE TO POST-AUDIT QUESTION NO. 3

(ATTACHED – UNDER SEAL)

VCI COMPANY'S CONFIDENTIAL RESPONSE TO POST-AUDIT QUESTION NO. 3

Question No. 3 What were the total number of VCI customers and total number of Lifeline customers in Florida in December 2007? Also, please provide a definition of VCI customers and AT&T customers.

Response:

[REDACTED]

[REDACTED]

[REDACTED]

EXHIBIT D(1)

VCI COMPANY CONFIDENTIAL RESPONSE TO POST-AUDIT QUESTION NO. 4

(ATTACHED - UNDER SEAL)

VCI 911 Fee Over Collection Worksheet 8/06 - 1/08 - REDACTED

Florida City	No. Lines	Total 911 Charge Collected	Correct 911 Charge
Archer			
Atlantic Beach			
Belle Glade			
Biscayne Park			
Boca Raton			
Boynton Beach			
Bronson			
Bryceville			
Cape Canaveral			
Chiefland			
Coconut Creek			
Coral Gables			
Coral Springs			
Crescent City			
Cross City			
Cutler Bay			
Dania			
Davie			
Deerfield Beach			
Delray Beach			
Dunnellon			
El Portal			
Fernandina Beach			
Florida City			
Fort Lauderdale			
Fort Pierce			
Gainesville			
Green Cove Springs			
Greenacres			
Hallendale			
Hallendale Beach			
Hawthorne			
Hialeah			
Hialeah Gardens			
Hollywood			
Homestead			
Jacksonville			
Jacksonville Beach			
Key Largo			
Key West			
Keystone Heights			
Lake Butler			
Lake City			
Lake Park			
Lake Worth			
Lantana			
Lauderdale Lakes			
Lauderhill			
Magonia Park			

Marathon
Margate
Maxville
Melbourne
Miami
Miami Beach
Miami Gardens
Miami Lakes
Miami Shores
Micanopy
Middleburg
Mims
Miramar
Newberry
North Lauderdale
North Miami
North Miami Beach
Oakland Park
Ocala
Old Town
Opa-Locka
Orange Park
Orlando
Ormond Beach
Pahokee
Palatka
Palm Bay
Palm Beach Gardens
Palm Coast
Palm Springs
Palmetto Bay
Panama City Beach
Pembroke Park
Pembroke Pines
Pensacola
Plantation
Pomona Park
Pompano Beach
Port Saint Lucie
Riviera Beach
Rock Harbor
Saint Augustine
South Bay
South Miami
Starke
Stock Island
Sunny Isles Beach
Sunrise
Tamarac
Tavernier
Titusville
Trenton

EXHIBIT D(2)

VCI COMPANY CONFIDENTIAL RESPONSE TO POST-AUDIT QUESTION NO. 4(A)

(ATTACHED – UNDER SEAL)

VCI COMPANY RESPONSE TO POST-AUDIT QUESTION NO. 4(A)

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]