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Legal Department

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March 26, 2008

Ann Cole, Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

REDACTED

080000

Re: Staff Document Request 1-Review of Incumbent Local Exchange Carrier (ILEC)  
Data Security Programs – Supplemental Responses

Dear Ms. Cole:

The enclosed Supplemental Response and Attachment A are submitted in response to the above-referenced Staff Document Request. Please note that Verizon Florida LLC considers the highlighted portions of its Supplemental Response, and Attachment A in its entirety, to be proprietary and confidential business information and requests that they be treated confidentially pursuant to Section 364.183(1), Florida Statutes, and Rule 25-22.006, Florida Administrative Code. Also enclosed are two redacted copies of Attachment A and the Supplemental Response.

If there are any questions regarding this matter, please call me at (678) 259-1449.

Sincerely,

DMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR \_\_\_\_\_  
OCL \_\_\_\_\_  
Dulaney L. O'Roark III

Dulaney L. O'Roark III

tas

Enclosures

c: David F. Rich

PGA \_\_\_\_\_  
SCR \_\_\_\_\_  
SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

This claim of confidentiality was filed by or on behalf of a "telco" for Confidential DN 02277-08. The document is in locked storage pending advice on handling. To access the material, your name must be on the CASR. If undocketed, your division director must provide written permission before you can access it.  
(See DN 01301-08)

DOCUMENT NUMBER-DATE

02276 MAR 26 08

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PROPRIETARY AND CONFIDENTIAL

VERIZON FLORIDA LLC – SUPPLEMENTAL RESPONSES

DOCUMENT REQUEST 1

(Review of Incumbent Local Exchange Carrier (ILEC) Data Security Programs)

Submitted to:

The Bureau of Performance Analysis

**AUDITING CONTROLS**

22.

- a. Please provide a list of any internal audits, external audits, or external studies conducted by, or for, the company during the last 24 months regarding data security.
- b. Please include the report date, title, a description of the scope and any findings, and the name(s) of the auditor(s).
- c. Please provide a copy of any management responses to these audits.

**Response:**

See Confidential Attachment A.

25. Are any internal or external audits planned in 2008 relevant to the security policies, practices, or procedures associated with protection of sensitive customer information? If so, please provide:
- a. Intent,
  - b. Scope,
  - c. Timeline, and
  - d. Auditor(s)

DOCUMENT NUMBER-DATE

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Response:

**REDACTED**

Attachment A - Supplemental Responses - Data Request 1 - Review of ILEC Data Security Programs

Project Name & Project Number	Observation	Management Response
	REDACTED	

- Attachment A - Supplemental Responses - Data Request 1 - Review of ILEC Data Security Programs

	REDACTED	

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NATHAN A. SKOP

STATE OF FLORIDA



OFFICE OF COMMISSION CLERK  
ANN COLE  
COMMISSION CLERK  
(850) 413-6770

**CONFIDENTIAL**

**Public Service Commission**

**ACKNOWLEDGEMENT**

DATE: March 26, 2008

TO: Dulaney L. O'roark, Verizon

FROM: Ruth Nettles, Office of Commission Clerk

RE: Acknowledgement of Receipt of Confidential Filing

This will acknowledge receipt of a **CONFIDENTIAL DOCUMENT** filed in Docket Number 080000 or, if filed in an undocketed matter, concerning Supplemental Response to staff's document request, and filed on behalf of Verizon. The document will be maintained in locked storage.

If you have any questions regarding this document, please contact Marguerite Lockard, Deputy Clerk, at (850) 413-6770.

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