

CLASS A and B
WATER AND/OR WASTEWATER UTILITIES

**FINANCIAL, RATE
AND ENGINEERING
MINIMUM FILING
REQUIREMENTS**

OF

Wedgefield Utilities, Inc.

Exact Legal Name of Utility

VOLUME III (b)



FOR THE

Test Year Ended: 6/30/07

(Volumes III a & III b)

DOCUMENT NUMBER-DATE

02437 MAR 31 08

FPSC-COMMISSION CLERK

JANUARY - JUNE, 2007

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25.30.440 (4)
OPERATIONS REPORTS

PWS Identification Number: 3480149

Plant Name: Wedgefield Utilities Water Treatment Plant

III. Daily Data for the Month/Year of: January 2007

Means of Achieving Four-Log Virus Inactivation/Removal: * Free Chlorine Chlorine Dioxide Ozone [X] Combined Chlorine (Chloramines)
 Ultraviolet Radiation Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: Free Chlorine [X] Combined Chlorine (Chloramines) Chlorine Dioxide

Day of the Month	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions: Repair or Maintenance Work that Involves Taking Water System Components Out of Operation	
			Free Chlorine					[X] Combined Chlorine (Chloramines)							Chlorine Dioxide
			CT Calculations					UV Dose							
Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm ²	Minimum UV Dose Required, mW-sec/cm ²							
1	24	432,000											1.7		
2	24	421,000											1.4		
3	24	489,000											1.1	Flushed 45,000gal.	
4	24	396,000											1.1		
5	24	389,000											0.7		
6	24	477,000											0.7		
7	24	503,000											1.0		
8	24	400,000											0.7		
9	24	455,000											0.9	Flushed 35,000gal.	
10	24	476,000											0.9	Bac't samples	
11	24	427,000											0.8		
12	24	424,000											0.9	Bac't samples/ THM samples	
13	24	547,000											0.7		
14	24	446,000											0.7		
15	24	534,000											1.0	Flushed 25,000gal.	
16	24	520,000											0.7	Flushed 80,000gal.	
17	24	453,000											1.1		
18	24	393,000											0.7		
19	24	438,000											1.2	Flushed 12,000gal.	
20	24	517,000											1.4		
21	24	521,000											0.8		
22	24	356,000											0.9		
23	24	445,000											1.4	Flushed 46,000gal.	
24	24	366,000											0.6	Nitrate/Nitrite samples	
25	24	408,000											0.7		
26	24	304,000											0.6		
27	24	458,000											0.7		
28	24	428,000											0.7		
29	24	353,000											0.6		
30	24	436,000											0.6		
31	24	498,000											0.6	Flushed 75,000gal.	
Total		13,710,000													
Average		442,000													
Maximum		547,000													

* Refer to the instructions for this report to determine which plants must provide this information

PLANT/PWS # WEDGEFIELD / 3480149

OPERATOR
CUP / 2-095-0278UM

MONTH January

YEAR 2007

DATE	TIME	WELL # 3 X 100				WELL # 2 X 100				TOTAL WELL PRODUCTION
		READ	FLOW	HRS	TOTAL	READ	FLOW	HRS	TOTAL	
1		98609	264,000			88896	168,000			432,000
2		98873	218,000			89064	203,000			421,000
3		99091	224,000			89267	265,000			489,000
4		99315	244,000			89532	152,000			396,000
5		99559	151,000			89684	238,000			389,000
6		99710	276,000			89922	201,000			477,000
7		99986	273,000			90123	230,000			503,000
8		100259	233,000			90353	167,000			400,000
9		100492	0			90520	455,000			455,000
10		100492	207,000			90975	269,000			476,000
11		100699	268,000			91244	159,000			427,000
12		100967	194,000			91403	230,000			424,000
13		101161	233,000			91633	314,000			547,000
14		101394	210,000			91947	236,000			446,000
15		101604	281,000			92183	253,000			534,000
16		101885	236,000			92436	284,000			520,000
17		102121	229,000			92720	224,000			453,000
18		102350	212,000			92944	181,000			393,000
19		102562	202,000			93125	236,000			438,000
20		102764	161,000			93361	356,000			517,000
21		102925	245,000			93717	276,000			521,000
22		103170	203,000			93993	153,000			356,000
23		103373	199,000			94146	246,000			445,000
24		103572	176,000			94392	193,000			369,000
25		103748	228,000			94585	180,000			408,000
26		103976	153,000			94765	151,000			304,000
27		104129	290,000			94916	168,000			458,000
28		104419	267,000			95084	161,000			428,000
29		104686	205,000			95245	148,000			353,000
30		104891	217,000			95393	219,000			436,000
31		105108	189,000			95612	309,000			498,000
NEXT	-	105297				95921				
TOTAL			6,688,000				7,025,000			13,713,000
AVERAGE			215,742				226,613			442,355
MAXIMUM			290,000				455,000			547,000
MINIMUM			0				148,000			304,000



MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

647

See page 4 for instructions.

FILE COPY

I. General Information for the Month/Year of: February 2007

A. Public Water System (PWS) Information

PWS Name: Wedgefield Utilities Water Treatment Plant		PWS Identification Number: 3480149	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: 1,610		Total Population Served at End of Month: 5,635	
PWS Owner: Utilities, Inc. of Florida			
Contact Person: Patrick Flynn		Contact Person's Title: Regional Director	
Contact Person's Mailing Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919		Contact Person's Fax Number: 407-869-6961	
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com			

B. Water Treatment Plant Information

Plant Name: Wedgefield Utilities Water Treatment Plant		Plant Telephone Number: 407-568-6787	
Plant Address: 20449 Mansfield St.		City: Orlando	State: FL Zip Code: 32833
Type of Water Treated by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water			
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 576,000			
Plant Category (per subsection 62-699.310(4), F.A.C.): III			
Licensed Operators		License Class	Plant Class (per subsection 62-699.310(4), F.A.C.): C
	Name		License Number
Lead/Chief Operator:	Roger Holsapple	C	7436
			Day(s)/Shift(s) Worked
Other Operators:	John Coffee	C	6614
	Roger Gray	C	14574

II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten years and to make them available for review upon request.

<i>Roger Holsapple</i> 3-3-07	Roger Holsapple	7436-C
Signature and Date	Printed or Typed Name	License Number

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3480149

Plant Name: Wedgefield Utilities Water Treatment Plant

III. Daily Data for the Month/Year of: February 2007

Means of Achieving Four-Log Virus Inactivation/Removal: * Free Chlorine Chlorine Dioxide Ozone Combined Chlorine (Chloramines)

Ultraviolet Radiation Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: Free Chlorine Combined Chlorine (Chloramines) Chlorine Dioxide

Day of the Month	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
			CT Calculations					UV Dose					
			Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm ²	Minimum UV Dose Required, mW-sec/cm ²	Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	
1	24	478,000										0.9	
2	24	299,000										0.6	
3	24	407,000										0.9	
4	24	434,000										1.2	
5	24	355,000										0.9	
6	24	431,000										1.3	Flushed 20,000gal.
7	24	431,000										0.8	Flushed 10,000gal. collect 4 Bact samples
8	24	462,000										0.6	Collect 3 Bact samples
9	24	436,000										1.2	Collect 1 Bact sample
10	24	572,000										1.0	
11	24	508,000										0.6	
12	24	436,000										1.4	Flushed 35,000gal.
13	24	374,000										1.1	
14	24	398,000										0.9	
15	24	386,000										1.0	
16	24	398,000										2.1	Flushed 10,000gal
17	24	454,000										2.3	
18	24	439,000										1.9	
19	24	414,000										2.6	
20	24	489,000										2.1	
21	24	493,000										0.6	
22	24	452,000										0.7	
23	24	479,000										0.9	Flushed 15,000gal
24	24	589,000										0.9	
25	24	494,000										0.7	
26	24	432,000										1.4	
27	24	465,000										3.1	Flushed 10,000gal
28	24	502,000										1.9	
29													
30													
31													
Total		12,507,000											
Average		446,678											
Maximum		589,000											

* Refer to the instructions for this report to determine which plants must provide this information.

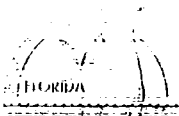
PLANT/PWS # WEDGEFIELD / 3480149

OPERATOR
CUP / 2-095-0278UM

MONTH Febuary

YEAR 2007

DATE	TIME	WELL # 3 X 100				WELL # 2 X 100				TOTAL WELL PRODUCTION
		READ	FLOW	HRS	TOTAL	READ	FLOW	HRS	TOTAL	
1		105297	242,000			95921	236,000			478,000
2		105539	166,000			96157	133,000			299,000
3		105705	254,000			96290	153,000			407,000
4		105959	253,000			96443	181,000			434,000
5		106212	193,000			96624	162,000			355,000
6		106405	227,000			96786	204,000			431,000
7		106632	290,000			96990	141,000			431,000
8		106922	302,000			97131	160,000			462,000
9		107224	225,000			97291	211,000			436,000
10		107449	0			97502	572,000			572,000
11		107449	0			98074	508,000			508,000
12		107449	162,000			98582	274,000			436,000
13		107611	239,000			98856	135,000			374,000
14		107850	153,000			98991	245,000			398,000
15		108003	213,000			99236	173,000			386,000
16		108216	229,000			99409	169,000			398,000
17		108445	277,000			99578	177,000			454,000
18		108722	306,000			99755	133,000			439,000
19		109028	209,000			99888	205,000			414,000
20		109237	212,000			100093	277,000			489,000
21		109449	219,000			100370	274,000			493,000
22		109668	184,000			100644	268,000			452,000
23		109852	259,000			100912	220,000			479,000
24		110111	328,000			101132	261,000			589,000
25		110439	240,000			101393	254,000			494,000
26		110679	201,000			101647	231,000			432,000
27		110880	274,000			101878	191,000			465,000
28		111154	279,000			102069	223,000			502,000
nxt		111433				102292				0
										0
										0
										0
TOTAL			6,136,000				6,371,000			12,507,000
AVERAGE			219,143				227,536			446,679
MAXIMUM			328,000				572,000			589,000
MINIMUM			0				133,000			0



MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR FINISHED WATER
WATER

649

FILE COPY

See page 4 for instructions.

I. General Information for the Month/Year of: March 2007

A. Public Water System (PWS) Information

PWS Name: Wedgefield Utilities Water Treatment Plant		PWS Identification Number: 3480149	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: 1,161		Total Population Served at End of Month: 4,063	
PWS Owner: Utilities, Inc. of Florida			
Contact Person: Patrick Flynn		Contact Person's Title: Regional Director	
Contact Person's Mailing Address: 200 Weathersfield Ave.		City: Altamonte Springs	State: FL Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919		Contact Person's Fax Number: 407-869-6961	
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com			

B. Water Treatment Plant Information

Plant Name: Wedgefield Utilities Water Treatment Plant		Plant Telephone Number: 407-568-6787		
Plant Address: 20449 Mansfield St.		City: Orlando	State: FL Zip Code: 32833	
Type of Water Treated by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 576,000				
Plant Category (per subsection 62-699.310(4), F.A.C.): III		Plant Class (per subsection 62-699.310(4), F.A.C.): C		
Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Roger Holsapple	C	7436	Tuesday-Saturday
Other Operators:	John Coffee	C	6614	Monday-Friday
	Roger Gray	C	14574	Sunday-Thursday

II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten years and to make them available for review upon request.

Roger Holsapple 04 05 07 Roger Holsapple 7436-C
 Signature and Date Printed or Typed Name License Number

REGULATORY INFORMATION REPORT FOR PWSs TREATING RAW GROUND WATER UNDER THE SDWA

PWS Identification Number: 3480149

Plant Name: Wedgefield Utilities Water Treatment Plant

III. Daily Data for the Month/Year of: March 2007

Means of Achieving Four-Log Virus Inactivation/Removal: * Free Chlorine Chlorine Dioxide Ozone [X] Combined Chlorine (Chloramines)

Ultraviolet Radiation Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: Free Chlorine [X] Combined Chlorine (Chloramines) Chlorine Dioxide

Day of the Month	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
			CT Calculations					UV Dose						
			Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm ²	Minimum UV Dose Required, mW-sec/cm ²			
1	24	363,000											1.4	
2	24	426,000											0.9	Flushed 20,000 gal.
3	24	472,000											0.9	
4	24	512,000											0.6	
5	24	526,000											0.6	Flushed 20,000 gal.
6	24	604,000											0.6	Flushed 58,000 gal. /pulled Bact's
7	24	676,000											0.6	
8	24	472,000											0.6	Pulled Bact's
9	24	538,000											0.9	
10	24	571,000											1.6	
11	24	556,000											0.7	
12	24	556,000											0.6	Flushed 30,000 gal.
13	24	534,000											0.6	
14	24	550,000											0.6	
15	24	415,000											0.7	
16	24	425,000											0.9	
17	24	737,000											0.9	
18	24	273,000											0.7	
19	24	420,000											0.6	
20	24	451,000											0.6	Flushed 30,000 gal.
21	24	546,000											0.6	
22	24	610,000											0.7	Flushed 40,000 gal.
23	24	497,000											0.6	
24	24	547,000											0.9	
25	24	598,000											0.6	
26	24	496,000											0.8	
27	24	542,000											0.8	
28	24	603,000											0.6	Flushed 40,000 gal.
29	24	587,000											0.6	
30	24	423,000											0.6	
31	24	536,000											1.1	
Total		16,062,000												
Average		518,129												
Maximum		737,000												

* Refer to the instructions for this report to determine which plants must provide this information.

PLANT/PWS # WEDGEFIELD / 3480149

OPERATOR
CUP / 2-095-0278UM

MONTH March

YEAR 2007

DATE	TIME	WELL # 3 X 100				WELL # 2 X 100				TOTAL WELL PRODUCTION
		READ	FLOW	HRS	TOTAL	READ	FLOW	HRS	TOTAL	
1		111433	253,000			102292	110,000			363,000
2		111686	238,000			102402	188,000			426,000
3		111924	301,000			102590	171,000			472,000
4		112225	290,000			102761	222,000			512,000
5		112515	265,000			102983	261,000			526,000
6		112780	248,000			103244	356,000			604,000
7		113028	341,000			103600	335,000			676,000
8		113369	222,000			103935	250,000			472,000
9		113591	318,000			104185	220,000			538,000
10		113909	285,000			104405	286,000			571,000
11		114194	237,000			104691	319,000			556,000
12		114431	291,000			105010	265,000			556,000
13		114722	294,000			105275	240,000			534,000
14		115016	307,000			105515	243,000			550,000
15		115323	245,000			105758	170,000			415,000
16		115568	257,000			105928	168,000			425,000
17		115825	504,000			106096	233,000			737,000
18		116329	92,000			106329	181,000			273,000
19		116421	233,000			106510	187,000			420,000
20		116654	251,000			106697	200,000			451,000
21		116905	282,000			106897	264,000			546,000
22		117187	271,000			107161	339,000			610,000
23		117458	253,000			107500	244,000			497,000
24		117711	284,000			107744	263,000			547,000
25		117995	255,000			108007	343,000			598,000
26		118250	225,000			108350	271,000			496,000
27		118475	274,000			108621	268,000			542,000
28		118749	229,000			108889	374,000			603,000
29		118978	249,000			109263	338,000			587,000
30		119227	239,000			109601	184,000			423,000
31		119466	341,000			109785	195,000			536,000
NEXT		119807				109980				
TOTAL			8,374,000				7,688,000			16,062,000
AVERAGE			270,129				248,000			518,129
MAXIMUM			504,000				374,000			737,000
MINIMUM			92,000				168,000			273,000

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3480149

Plant Name: Wedgefield Utilities Water Treatment Plant

III. Daily Data for the Month/Year of: April 2007

Means of Achieving Four-Log Virus Inactivation/Removal: * Free Chlorine Chlorine Dioxide Ozone [X] Combined Chlorine (Chloramines)

Ultraviolet Radiation Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: Free Chlorine [X] Combined Chlorine (Chloramines) Chlorine Dioxide

Day of the Month	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/l	Emergency or Abnormal Operating Conditions: Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
			CT Calculations					UV Dose						
			Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm ²	Minimum UV Dose Required, mW-sec/cm ²			
1	24	598,000											2.1	
2	24	588,000											0.6	
3	24	504,000											0.6	
4	24	644,000											0.6	Bac 1 samples / flushed 48,000 gal.
5	24	584,000											0.7	Bac 1 / THM samples
6	24	519,000											0.9	Flushed 65,000 gal.
7	24	623,000											1.3	
8	24	592,000											1.1	
9	24	438,000											0.8	
10	24	428,000											0.9	
11	24	505,000											0.8	Flushed 30,000 gal.
12	24	489,000											0.8	
13	24	556,000											1.0	
14	24	562,000											1.1	
15	24	480,000											0.9	
16	24	366,000											0.7	Flushed 30,000 gal.
17	24	527,000											0.6	
18	24	534,000											0.6	
19	24	483,000											0.6	
20	24	511,000											0.6	
21	24	473,000											0.6	
22	24	578,000											0.6	
23	24	508,000											0.6	Flushed 25,000 gal.
24	24	655,000											0.7	Flushed 30,000 gal.
25	24	583,000											2.0	
26	24	590,000											3.1	Flushed 20,000 gal.
27	24	600,000											0.9	
28	24	685,000											1.0	Flushed 30,000 gal.
29	24	708,000											1.4	
30	24	564,000											1.5	Flushed 30,000 gal.
31														
Total		16,475,000												
Average		549,000												
Maximum		708,000												

* Refer to the instructions for this report to determine which plants must provide this information.

PLANT/PWS # WEDGEFIELD / 3480149

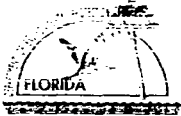
OPERATOR
CUP / 2-095-0278UM

MONTH April

YEAR 2007

DATE	TIME	WELL # 3 X 100				WELL # 2 X 100				TOTAL WELL PRODUCTION
		READ	FLOW	HRS	TOTAL	READ	FLOW	HRS	TOTAL	
1		119807	254,000			109980	344,000			598,000
2		120061	225,000			110324	363,000			588,000
3		120286	229,000			110687	275,000			504,000
4		120515	248,000			110962	396,000			644,000
5		120763	237,000			111358	347,000			584,000
6		121000	270,000			111705	249,000			519,000
7		121270	265,000			111954	358,000			623,000
8		121535	300,000			112312	292,000			592,000
9		121835	214,000			112604	224,000			438,000
10		122049	213,000			112828	215,000			428,000
11		122262	243,000			113043	262,000			505,000
12		122505	263,000			113305	226,000			489,000
13		122768	241,000			113531	315,000			556,000
14		123009	264,000			113846	298,000			562,000
15		123273	268,000			114144	212,000			480,000
16		123541	222,000			114356	144,000		24,477,000	366,000
17		123763	272,000			114500	255,000			527,000
18		124035	213,000			114755	321,000			534,000
19		124248	246,000			115076	237,000			483,000
20		124494	264,000			115313	247,000			511,000
21		124758	314,000			115560	159,000			473,000
22		125072	243,000			115719	335,000			578,000
23		125315	209,000			116054	299,000			508,000
24		125524	268,000			116353	387,000			655,000
25		125792	239,000			116740	344,000			583,000
26		126031	277,000			117084	313,000			590,000
27		126308	255,000			117397	345,000			600,000
28		126563	308,000			117742	377,000			685,000
29		126871	335,000			118119	373,000			708,000
30		127206	237,000			118492	327,000			564,000
NEXT		127497				118819				
TOTAL			7,636,000				8,839,000			16,841,000
AVERAGE			4,359,129				4,118,000			533,120
MAXIMUM			127,497,000				118,819,000			708,000
MINIMUM			209,000				144,000			366,000

649



MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See page 4 for instructions.

FILE COPY

I. General Information for the Month/Year of: May 2007

A. Public Water System (PWS) Information

PWS Name: Wedgefield Utilities Water Treatment Plant | PWS Identification Number: 3480149

PWS Type: Community Non-Transient Non-Community Transient Non-Community Consecutive

Number of Service Connections at End of Month: 1,164 | Total Population Served at End of Month: 4,074

PWS Owner: Utilities, Inc. of Florida

Contact Person: Patrick Flynn | Contact Person's Title: Regional Director

Contact Person's Mailing Address: 200 Weathersfield Ave. | City: Altamonte Springs | State: FL | Zip Code: 32714

Contact Person's Telephone Number: 407-869-1919 | Contact Person's Fax Number: 407-869-6961

Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com

B. Water Treatment Plant Information

Plant Name: Wedgefield Utilities Water Treatment Plant | Plant Telephone Number: 407-568-6787

Plant Address: 20449 Mansfield St. | City: Orlando | State: FL | Zip Code: 32833

Type of Water Treated by Plant: Raw Ground Water Purchased Finished Water

Permitted Maximum Day Operating Capacity of Plant, gallons per day: 576,000

Plant Category (per subsection 62-699.310(4), F.A.C.): III | Plant Class (per subsection 62-699.310(4), F.A.C.): C

Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Roger Holsapple	C	7436	Tuesday-Saturday
Other Operators:	John Coffee	C	6614	Monday-Friday
	Roger Gray	C	14574	Sunday-Thursday

II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten years and to make them available for review upon request.

Roger Holsapple 6-5-07 | Roger Holsapple | 7436-C

Signature and Date | Printed or Typed Name | License Number

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3480149

Plant Name: Wedgetfield Utilities Water Treatment Plant

III. Daily Data for the Month/Year of: _____

Means of Achieving Four-Log Virus Inactivation/Removal: * Free Chlorine Chlorine Dioxide Ozone Combined Chlorine (Chloramines)

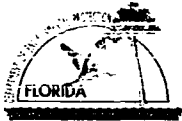
Ultraviolet Radiation Other (Describe): _____

Type of Disinfectant Residual Maintained in Distribution System: Free Chlorine Combined Chlorine (Chloramines) Chlorine Dioxide

Day of the Month	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/l.	Emergency or Abnormal Operating Conditions: Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
			CT Calculations					UV Dose					
			Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L.	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L.	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L.	Lowest Operating UV Dose, mW-sec/cm ²	Minimum UV Dose Required, mW-sec/cm ²		
1	24	608,000									1.8	Broken hydrant, 80,000 gal	
2	24	754,000									2.7	2 Bac't and chloride samples	
3	24	664,000									3.1	Flushed 20,000 gals.	
4	24	639,000									3.3		
5	24	613,000									2.6		
6	24	535,000									3.0	4 Bac't samples	
7	24	450,000									4.3		
8	24	*516,000									4.7	Well #2 meter out of service / * estimated flows	
9	24	*619,000									7.3		
10	24	*561,000									7.2		
11	24	*568,000									7.3		
12	24	*616,000									6.5		
13	24	*588,000									6.1		
14	24	*451,000									5.1		
15	24	*513,000									1.8		
16	24	*644,000									3.9	Flushed 25,000 gals.	
17	24	*567,000									3.1		
18	24	*495,000									5.0		
19	24	*637,000									4.0		
20	24	*708,000									1.2		
21	24	*632,000									0.7		
22	24	*605,000									0.7	Flushed 10,000 gals.	
23	24	*698,000									1.6		
24	24	*675,000									0.6		
25	24	*563,000									0.6		
26	24	*703,000									1.3		
27	24	*696,000									2.5		
28	24	*648,000									2.0		
29	24	*651,000									3.5		
30	24	*715,000									9.8		
31	24	*881,000									9.5	Flushed 80,000 gals.	
Total		*19,213,000											
Average		*619,774											
Maximum		*881,000											

* Refer to the instructions for this report to determine which plants must provide this information.

649



MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

FILE COPY

See page 4 for instructions.

I. General Information for the Month/Year of: June 2007

A. Public Water System (PWS) Information
PWS Name: Wedgefield Utilities Water Treatment Plant
PWS Identification Number: 3480149
PWS Type: [X] Community [] Non-Transient Non-Community [] Transient Non-Community [] Consecutive
Number of Service Connections at End of Month: 1,1165
Total Population Served at End of Month: 4,077
PWS Owner: Utilities, Inc. of Florida
Contact Person: Patrick Flynn
Contact Person's Title: Regional Director
Contact Person's Mailing Address: 200 Weathersfield Ave.
City: Altamonte Springs State: FL Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919
Contact Person's Fax Number: 407-869-6961
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com

B. Water Treatment Plant Information

Plant Name: Wedgefield Utilities Water Treatment Plant
Plant Telephone Number: 407-568-6787
Plant Address: 20449 Mansfield St.
City: Orlando State: FL Zip Code: 32833
Type of Water Treated by Plant: [X] Raw Ground Water [] Purchased Finished Water
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 576,000
Plant Category (per subsection 62-699.310(4), F.A.C.): III
Table with columns: Licensed Operators, Name, License Class, License Number, Day(s)/Shift(s) Worked.
Lead/Chief Operator: Roger Holsapple, C, 7436, Tuesday-Saturday
Other Operators: John Coffee, C, 6614, Monday-Friday; Roger Gray, C, 14574, Sunday-Thursday

II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten years and to make them available for review upon request.

Signature and Date: [Signature] 7-2-7
Printed or Typed Name: Roger Holsapple
License Number: 7436-C

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3480149

Plant Name: Wedgetfield Utilities Water Treatment Plant

III. Daily Data for the Month/Year of: June 2007

Means of Achieving Four-Log Virus Inactivation/Removal: * Free Chlorine Chlorine Dioxide Ozone [X] Combined Chlorine (Chloramines)

Ultraviolet Radiation Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: Free Chlorine [X] Combined Chlorine (Chloramines) Chlorine Dioxide

Day of the Month	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/l.	Emergency or Abnormal Operating Conditions: Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
			CT Calculations					UV Dose						
			Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm ²	Minimum UV Dose Required, mW-sec/cm ²			
1	24	411,000											10.5	Flushed 10,000 gal
2	24	455,000											9.8	
3	24	602,000											11.0	
4	24	510,000											10.7	Flushed 30,000 gal
5	24	778,000											9.0	Flushed 90,000 gal
6	24	427,000											5.0	4 Bac't samples
7	24	494,000											4.4	2 Bac't samples
8	24	499,000											3.7	
9	24	549,000											2.8	New meter well #2
10	24	626,000											1.8	
11	24	405,000											0.8	
12	24	564,000											0.9	Flushed 180,000 gal
13	24	394,000											0.6	Flushed 45,000 gal TTIM samples
14	24	388,000											0.6	
15	24	519,000											2.6	
16	24	484,000											4.3	
17	24	574,000											4.1	
18	24	494,000											4.5	
19	24	480,000											4.3	Flushed 15,000 gal
20	24	496,000											3.6	
21	24	463,000											3.6	
22	24	499,000											1.2	Flushed 20,000 gal
23	24	610,000											0.6	
24	24	590,000											0.6	
25	24	339,000											0.6	
26	24	649,000											0.7	Flushed 120,000 gal
27	24	638,000											0.6	
28	24	422,000											0.6	
29	24	576,000											0.7	Flushed 123,750 gal
30	24	484,000											1.4	
31														
Total		15,419,000												
Average		513,967												
Maximum		778,000												

* Refer to the instructions for this report to determine which plants must provide this information.

PLANT/PWS # WEDGEFIELD / 3480149

OPERATOR
CUP / 2-095-0278UM

MONTH June

YEAR 2007

DATE	TIME	WELL # 3 X 100			WELL # 2 X 100			TOTAL WELL PRODUCTION
		READ	FLOW	HRS/TOTAL	READ	FLOW	HRS/TOTAL	
1		135993	230,000		o/s	181,000		411,000
2		136223	257,000		o/s	198,000		455,000
3		o/s	257,000		o/s	345,000		602,000
4		o/s	224,000		o/s	286,000		510,000
5		136601	353,000		o/s	425,000		778,000
6		136954	216,000		o/s	211,000		427,000
7		137170	233,000		o/s	261,000		494,000
8		137403	264,000		o/s	235,000		499,000
9		137667	324,000		o/s	225,000		549,000
10		137991	302,000		225	324,000		626,000
11		138293	218,000		549	187,000		405,000
12		138511	218,000		736	346,000		564,000
13		138729	215,000		1082	179,000		394,000
14		138944	192,000		1261	196,000		388,000
15		139136	213,000		1457	306,000		519,000
16		139349	226,000		1763	258,000		484,000
17		139575	267,000		2021	307,000		574,000
18		139842	203,000		2328	291,000		494,000
19		140045	223,000		2619	257,000		480,000
20		140268	243,000		2876	253,000		496,000
21		140511	219,000		3129	244,000		463,000
22		140730	226,000		3373	273,000		499,000
23		140956	235,000		3646	375,000		610,000
24		141191	314,000		4021	276,000		590,000
25		141505	167,000		4297	172,000		339,000
26		141672	336,000		4469	313,000		649,000
27		142008	275,000		4782	363,000		638,000
28		142283	169,000		5145	253,000		422,000
29		142452	232,000		5398	344,000		576,000
30		142684	198,000		5742	286,000		484,000
NEXT		142882			6028			
TOTAL			150,131,000			14,198,000		15,419,000
AVERAGE			4,842,935			458,000		513,967
MAXIMUM			142,882,000			6,028,000		778,000
MINIMUM			167,000			172,000		339,000

Wedgefield Utilities, Inc.

Docket No.: 070694-WS

Orange County

25.30.440 (5)
INSPECTION REPORTS

Test Year Ended June 30, 2007

State of Florida
 Department of Environmental Protection
 Central District
SANITARY SURVEY REPORT

Plant Name WEDGEFIELD UTILITIES County Orange PWS ID # 3480149
 Plant Location 20751 State Road 520, Orlando, FL 32833 Phone 407-869-1919
 Owner Name Utilities Inc. of Florida Phone 800-272-1919
 Owner Address 200 Weathersfield Avenue, Altamonte Springs, FL 32714
 Contact Person Kathy Sillitoe Title Area Manager Phone 800-272-1919
 This Survey Date 7/26/07 Last Survey Date 5/4/04 Last C.I. Date 8/11/06

PWS TYPE & CLASS

- Community (3C)
 Non-transient Non-community
 Non-Community

PWS STATUS

- Approved system with approval number & date
WC48-0080718-009 4/24/07
 Unapproved system

SERVICE AREA CHARACTERISTICS

Subdivision _____
 Food Service: Yes No N/A

OPERATION & MAINTENANCE

Certified Operator: Yes No Not required
 Operator(s) & Certification Class-Number
Roger Holsapple C-7436
John Coffee C-6614
 O & M Log: Yes No
 O & M Manual: Yes No
 Emergency Response Plan: Yes No N/A

Operator Visitation Frequency

Hrs/day: Required 3 Actual 3
 Days/wk: Required 5+2 Actual 5+2
 Non-consecutive Days? Yes No N/A
 MORs submitted regularly? Yes No N/A
 Data missing from MORs? No Yes N/A
Monthly operation reports contain incorrect population and service connection information.

Number of Service Connections 1,598
 Population Served 5,593 Basis x 3.5
 Average Day (from MORs) 500,190 gpd
 Max. Day (from MORs) 881,000 gpd 5/07
 Max-day Design Capacity 576,800 gpd
 Comments Flows exceed the design capacity due to rigorous flushing program.

RAW WATER SOURCE

- GROUND; Number of Wells 2
 Emergency Water Source _____
 Emergency Water Capacity _____

AUXILIARY POWER SOURCE

Yes None Not Required
 Source Cummins Diesel
 Capacity of Standby (kW) 250
 Switchover: Automatic Manual
 Standby Plan: Yes No
 Hrs Operated Under Load 1 hr/wk.
 What equipment does it operate?
 Well pumps All
 High Service Pumps All
 Treatment Equipment All
 Satisfy average-day demand? Yes No Unk
 Comments Audio-visual alarm present.

TREATMENT PROCESSES IN USE

Aeration, hypochlorination, ion exchange, chloramination, Aqua Mag (for corrosion control.)
 What additional treatment is needed?
MIEX (see permit WC48-0080718-009 dated 4/24/07)
 For control of what deficiencies?
Dissolved organic carbon removal for control of disinfection byproducts.

DISTRIBUTION SYSTEM

Flow Measuring Device Flow Meter
 Meter Size & Type 6" Meter on each well.
 Backflow Prevention Devices: Yes No
 Cross-connections None observed
 Written Cross-Connection Control Plan: Yes
 Flushing and Valve Maintenance Plan: No
 Distribution System Map Available: Yes
 Coliform Sampling Plan Available: Yes
 Disinfectant/Disinfection Byproduct Rule Monitoring Plan: Yes
 Comments: No totalizing finished water meter. No written flushing program or valve exercising program available for review at time of inspection.

GROUND WATER SOURCE

Well Number		2(AAH7798)	3(AAH7799)	
Year Drilled		1980	1988	
Depth Drilled		440'	430'	
Drilling Method		Rotary	Cable tool	
Type of Grout		Neat cement	Neat cement	
Static Water Level		Unknown	Unknown	
Pumping Water Level		Unknown	Unknown	
Design Well Yield		Unknown	Unknown	
Test Yield		Unknown	Unknown	
Actual Yield (if different than rated capacity)		Unknown	Unknown	
Strainer		Open hole	Open hole	
Length (outside casing)		248'	320'	
Diameter (outside casing)		8"	10"	
Material (outside casing)		Steel	Steel	
Well Contamination History		None	None	
Is inundation of well possible?		No	No	
6' X 6' X 4" Concrete Pad		Yes	Yes	
SET BACKS	Septic Tank	N/A	N/A	
	Reuse Water	N/A	N/A	
	WW Plumbing	>100'	>100'	
	Other Sanitary Hazard	None observed	None observed	
PUMP	Type	Vertical turbine	Vertical turbine	
	Manufacturer Name	Goulds	Goulds	
	Model Number	8DHHC5	8DHLO6	
	Rated Capacity (gpm)	400	600	
	Motor Horsepower	15	25	
Well casing 12" above grade?		Yes	Yes	
Well Casing Sanitary Seal		OK	*	
Raw Water Sampling Tap		Yes	Yes	
Above Ground Check Valve		Yes	Yes	
Fence/Housing		Yes	Yes	
Well Vent Protection		Yes	Yes	

COMMENTS There is extensive algae growth covering the sanitary seal on well #3. Provide information for items marked "unknown."

CHLORINATION (Disinfection)

Type: Gas Hypo
 Make *Stenner (4) Capacity 85 gpd
 Chlorine Feed Rate *See comments
 Avg. Amount of Cl₂ gas used N/A
 Chlorine Residuals: Plant 2.95 Remote 1.82
 Remote tap location 20514 Marlin street
 DPD Test Kit: On-site With operator
 None Not Used Daily
 Injection Points Pre-chlorination prior to inner tank.
 Booster Pump Info _____
 Comments *2 pre-chlorination pumps feeding into inner section of ground storage tank after aeration. at 80% feed rate. 2 post-chlorination pumps feeding into ground storage tank at 45% feed rate. Hach CL17 analyzer calibrated 4/21/07. Chlorine to ammonia dosage ratio is 4:1.

AMMONIATION

Make Stenner (2) Capacity 17 gpd
 Injection Points Prior to the outer section of the ground storage tank at 30% feed rate.

AQUA-MAG

Make Stenner Capacity 10 gpd
 Injection Points Prior to the distribution system at a feed rate of 20%.
 Comments In use for corrosion control.

ION EXCHANGE PROCESS:

Make: Culligan HI FLO Model: HB-2800
 Capacity: 25 tons (400 gpm)
 Grade of Salt for Regeneration: No. 2 Rock Salt
 Backwash Effluent Destination: Wastewater plant.
 Comments: Some corrosion was noted on support legs and associated piping.

AERATION (Gases, Fe, & Mn Removal)

Type Cascade Capacity 2,000 gpm
 Aerator Condition Good
 Bloodworm Presence None observed
 Visible Algae Growth Yes
 Protective Screen Condition Good
 Comments Algae growth on trays and floors was noted.

STORAGE FACILITIES

(G) Ground (H) Hydropneumatic (E) Elevated
 (B) Bladder (C) Clearwell

Tank Type/Number	G	H	
Capacity (gal)	350,000	12,000	
Material	Concrete	Steel	
Gravity Drain	Yes	Yes	
By-pass Piping	Yes	Yes	
Pressure Gauge	N/A	Yes	
Sight Glass or Level Indicator	Yes	Yes	
Fittings for Sight Glass	N/A	Yes	
Protected Openings	Yes	Yes	
PRV/ARV	N/A	PRV	
On/Off Pressure	N/A	55/65	
Access Padlocked	Yes	Yes	
Height to Bottom of Elevated Tank	N/A	N/A	
Height to Max. Water Level	N/A	N/A	

Comments Inner section of ground storage tank is 71,000 gallons. Outer section is 279,000 gallons. Corrosion was noted on the hydropneumatic tank piping. Both tanks were inspected on 2/22/06. The dates of last tank cleaning are unknown.

HIGH SERVICE PUMPS

Pump Number	1	2	3
Type	Centrifugal	Centrifugal	Centrifugal
Make	C.Deming	C.Deming	C.Deming
Model	Unknown	Unknown	Unknown
Capacity (gpm)	600	300	2,000
Motor HP	15	30	100
Date Installed	1988	1988	1990

Comments Pumps 1 and 2 are for ion exchange.

DEFICIENCIES:

1. **Failure to comply with the maximum contaminant levels (MCLs) for total trihalomethanes (TTHMs) and total haloacetic acids (five) (HAA5s).** The running annual averages for TTHMs exceeded the MCL during the 1st-4th quarters 2005, 1st, 2nd, and 4th quarters 2006. The running annual average for HAA5s exceeded the MCL during the 3rd quarter 2005.

Permit Number WC48-0080718-009 to modify the water treatment plant was issued on April 24, 2007. The permitted works includes:

- Two 500 gpm Magnetic Ion Exchange (MIEX) units, totaling 1.44 mgd in capacity; and
- 15'x15'x7' transfer pump station, including three vertical turbine pumps, each with a rated capacity of 600gpm at 51 ft. TDH.

2. **Failure to monitor for TTHMs during the 4th quarter 2006.**

Suppliers of water shall keep all necessary public water system components in operation and shall maintain such components in good operating condition so the components function as intended. [Rule 62-555.350(2), F.A.C.]

3. **Failure to maintain the sanitary seal on well # 3.** The well seal is covered with algae growth.

Suppliers of water shall keep all necessary public water system components in operation and shall maintain such components in good operating condition so the components function as intended. [Rule 62-555.350(2), F.A.C.]

4. **Failure to maintain the aerator.** There is algae growth on the trays and floors.

Suppliers of water shall keep all necessary public water system components in operation and shall maintain such components in good operating condition so the components function as intended. [Rule 62-555.350(2), F.A.C.]

****REPEAT DEFICIENCY***

5. **Failure to maintain water system piping.** The following components exhibit rust and corrosion:

- Ion exchange tank legs
- Ion exchange piping
- Hydropneumatic storage tank piping

Suppliers of water shall keep all necessary public water system components in operation and shall maintain such components in good operating condition so the components function as intended. [Rule 62-555.350(2), F.A.C.]

****REPEAT DEFICIENCY***

6. **Failure to provide a totalizing flow meter.**

All water treatment plants that are connected to a community water system and are constructed or altered under a construction permit for which the Department received a complete application on or after August 28, 2003, shall be equipped with a totalizing flow meter to measure the net quantity of finished drinking water, excluding filter backwash, produced at the plant each day. [Rule 62-555.350(16), F.A.C.]

DEFICIENCIES (continued):

7. **Failure to provide an acceptable operation and maintenance manual.** The existing manual was created in 1990 and has not been updated with the change of system components.

Suppliers of water shall provide an operation and maintenance manual for each of their drinking water treatment plants and shall update the manual as necessary to reflect plant alterations and additions. The manual shall contain operation and control procedures, and preventive maintenance and repair procedures, for all plant equipment and shall be made available for reference at the plant or at a convenient location near the plant. Bound and indexed equipment manufacturer manuals shall be considered sufficient to meet the requirements of this subsection. [Rule 62-555.350(13), F.A.C.]

8. **Failure to develop a written emergency preparedness/response plan.** A copy of the plan was not available on site.

Suppliers of water who own or operate a community water system serving, or designed to serve, 350 or more persons or 150 or more service connections shall develop a written emergency preparedness/response plan in accordance with Emergency Planning for Water Utilities, AWWA Manual M19, as adopted in Rule 62-555.335, F.A.C., by no later than December 31, 2005, and shall update and implement the plan as necessary thereafter. Said suppliers of water shall coordinate with their Local Emergency Planning Committee and their Florida Department of Law Enforcement Regional Security Task Force when developing their emergency plan and shall include in their plan all of the information in paragraphs (a) through (e) below.

- (a) A communication chart as described in Chapter 5 of AWWA Manual M19.
- (b) Written agreements with other agencies, utilities, or response organizations.
- (c) A disaster-specific preparedness/response plan as described in Chapter 5 of AWWA Manual M19 for each of the following disasters: vandalism or sabotage; a drought; a hurricane; a structure fire; and if applicable, a flood, a forest or brush fire, and a hazardous material release. Each disaster-specific preparedness/response plan shall incorporate the results of a vulnerability assessment; shall include actions and procedures, and identify equipment, that can obviate or lessen the impact of such a disaster; and shall include plans and procedures that can be implemented, and identify equipment that can be utilized, in the event of such a disaster.
- (d) Details about how the water system meets the standby power requirements under subsection 62-555.320(14), F.A.C., and, if applicable, recommendations regarding the amount of fuel to maintain on site, and the amount of fuel to hold in reserve under contracts with fuel suppliers, for operation of auxiliary power sources.
- (e) If applicable, recommendations regarding the amount of drinking water treatment chemicals, including chemicals used for regeneration of ion-exchange resins or for onsite generation of disinfectants, to maintain in inventory at treatment plants.

[Rule 62-555.350(15), F.A.C.]

9. **Failure to provide a written preventive maintenance program.**

Suppliers of water shall keep all necessary public water system components in operation and shall maintain such components in good operating condition so the components function as intended. Preventive maintenance on electrical or mechanical equipment -- including exercising of auxiliary power sources, checking the calibration of finished-drinking-water meters at treatment plants, testing of air or pressure relief valves for hydropneumatic tanks, and exercising of isolation valves -- shall be performed in accordance with the equipment manufacturer's recommendations or in accordance with a written preventive maintenance program established by the supplier of water; however, in no case shall auxiliary power sources be run under load less frequently than monthly. [Rule 62-555.350(2), F.A.C.]

DEFICIENCIES (continued):

10. Failure to keep records documenting that isolation valves are being exercised.

Suppliers of water shall keep records documenting that their isolation valves are being exercised in accordance with subsection 62-555.350(2), F.A.C. [Rule 62-555.350(12)(c), F.A.C.]

11. A reporting violation was generated during July 2007 for failure to include required lead language in the consumer confidence report (CCR). Addenda were mailed to all served by the utility with the July 2007 water bills, and the system has returned to compliance.

COMMENTS/REMINDERS:

1. Provide a response to the letter requesting additional information regarding your application for a re-rating of the water treatment plant, dated June 29, 2007 from Richard Lott.

2. Lead and copper tap sampling must be conducted during the June-September 2010 monitoring period.

For other chemical monitoring requirements, you are advised to call Marie Carrasquillo at (407) 894-7555, extension 2242, or Paul Morrison at (407) 893-3988.

Early sampling is recommended. Results shall be submitted within the first ten days following the end of the required monitoring period, or the first ten days following the month in which the sample results were received, whichever time is shortest.

3. Provide information for all items marked "unknown."

4. Provide documentation of last cleaning and inspection for finished water storage tanks.

Accumulated sludge and bio-growths shall be cleaned routinely (i.e., at least annually) from all treatment facilities that are in contact with raw, partially treated, or finished drinking water and that are not specifically designed to collect sludge or support a bio-growth; and blistering, chipped, or cracked coatings and linings on treatment or storage facilities in contact with raw, partially treated, or finished drinking water shall be rehabilitated or repaired. [Rule 62-555.350(2), F.A.C.]

Finished-drinking-water storage tanks, including conventional hydropneumatic tanks with an access manhole but excluding bladder- or diaphragm-type hydropneumatic tanks without an access manhole, shall be checked at least annually to ensure that hatches are closed and screens are in place; shall be cleaned at least once every five years to remove biogrowths, calcium or iron/manganese deposits, and sludge from inside the tanks; and shall be inspected for structural and coating integrity at least once every five years by personnel under the responsible charge of a professional engineer licensed in Florida. [Rule 62-555.350(2), F.A.C.]

Ensure proper disinfection and bacteriological evaluation of public water system components in accordance with 62-555.340, F.A.C. Also, ensure proper disposal of heavily chlorinated water from the tank disinfection process.

5. Suppliers of water shall submit written notification to the Department before beginning work or alterations to the public water system. Each notification shall be submitted to the appropriate Department of Environmental Protection District Office or Approved County Health Department and shall include the following: a description of the scope, purpose, and location of the work or alterations; and assurance that the work or alterations will comply with applicable requirements listed in Rule 62-555.330, F.A.C. Suppliers of water may begin such work or alterations 14 days after providing notification to the Department unless they are advised by the Department that the notification is incomplete or that a construction permit is required.

COMMENTS/REMINDERS (continued):

Suppliers of water shall telephone the SWP at 1-800-320-0519 immediately (i.e., within two hours) after discovery of any actual or suspected sabotage or security breach, or any suspicious incident, involving a public water system. [Rule 62-555.350(10)(a), F.A.C.]

Suppliers of water shall telephone, and speak directly to a person at, the appropriate DEP District Office as soon as possible, but never later than noon of the next business day, in the event of any of the following emergency or abnormal operating conditions:

- The occurrence of any abnormal color, odor, or taste in a public water system's raw or finished water;
- The failure of a public water system to comply with applicable disinfection requirements; or
- The breakdown of any water treatment or pumping facilities, or the break of any water main, in a public water system if the breakdown or break is expected to adversely affect finished-water quality, interrupt water service to 150 or more service connections or 350 or more people, interrupt water service to any one service connection for more than eight hours, or necessitate the issuance of a precautionary "boil water" notice in accordance with the Department of Health's "Guidelines for the Issuance of Precautionary Boil Water Notices" as adopted in Rule 62-555.335, F.A.C. [Rule 62-555.350(10)(b), F.A.C.]

Suppliers of water shall notify the appropriate DEP District Office and affected water customers by no later than the previous business day before initiating any planned permanent or temporary conversion from free chlorine to chloramines or vice versa for disinfection. Notices to the appropriate DEP District Office shall be delivered by telephoning and speaking directly to a person at the DEP District Office, and notices to affected water customers shall be delivered in writing or via telephone, newspaper, radio, or television. A single notice may be provided to cover both a planned temporary conversion from chloramines to free chlorine and the planned subsequent conversion back to chloramines. Notification is not required before unplanned temporary conversions from chloramines to free chlorine to protect public health during emergency operating conditions caused by circumstances such as source water contamination, water main breaks, or backflow incidents. [Rule 62-555.350(10)(c), F.A.C.]

Suppliers of water shall notify affected water customers in writing or via telephone, newspaper, radio, or television; and telephone, and speak directly to a person at, the appropriate DEP District Office by no later than the previous business day before taking PWS components out of operation for planned maintenance or repair work if the work is expected to adversely affect finished-water quality, interrupt water service to 150 or more service connections or 350 or more people, interrupt water service to any one service connection for more than eight hours, or necessitate the issuance of a precautionary "boil water" notice in accordance with the Department of Health's "Guidelines for the Issuance of Precautionary Boil Water Notices" as adopted in Rule 62-555.335, F.A.C. [Rule 62-555.350(10)(d), F.A.C.]

Suppliers of water shall issue precautionary "boil water" notices as required or recommended in the Department of Health's "Guidelines for the Issuance of Precautionary Boil Water Notices" as adopted in Rule 62-555.335, F.A.C. [Rule 62-555.350(11), F.A.C.]

Inspector  Title Environmental Specialist I Date 7/27/07

Approved by  Title Environmental Manager Date 9/6/07

Wedgefield Utilities, Inc.

Docket No.: 070694-WS

Orange County

25.30.440 (6)
PERMITS

Test Year Ended June 30, 2007



Department of Environmental Protection

Jeb Bush
Governor

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

David B. Struhs
Secretary

NOTICE OF PERMIT ISSUANCE

SENT BY MAIL

d.w.rasmussen@utilitiesinc-usa.com

Wedgefield Utilities
200 Weathersfield Avenue
Altamonte Springs, FL 32714

Attention: Donald W. Rasmussen, Vice President

Orange County - PW
Wedgefield Water Treatment Plant
Chlorine Conversion

Dear Mr. Rasmussen:

Enclosed is Permit Number WC48-0080718-004 to modify a water plant issued pursuant to Section 403.861(9), *Florida Statutes*.

The Department's proposed agency action shall become final unless a timely petition for an administrative hearing is filed under Sections 120.569 and 120.57 of the *Florida Statutes* before the deadline for filing a petition. The procedures for petitioning for a hearing are set forth below.

A person whose substantial interests are affected by the Department's proposed permitting decision may petition for an administrative proceeding (hearing) under Sections 120.569 and 120.57 of the *Florida Statutes*. The petition must contain the information set forth below and must be filed (received by the clerk) with:

Clerk of the Department of Environmental Protection
Office of General Counsel
3900 Commonwealth Boulevard, Mail Station 35
Tallahassee, Florida 32399-3000.

Petitions by the applicant or any of the parties listed below must be filed within fourteen days of receipt of this written notice. Petitions filed by any persons other than those entitled to written notice under Section 120.60(3) of the *Florida Statutes* must be filed within fourteen days of publication of the notice or within fourteen days of receipt of the written notice, whichever occurs first.

Under Section 120.60(3) of the *Florida Statutes*, however, any person who has asked the Department for notice of agency action may file a petition within fourteen days of receipt of such notice, regardless of the date of publication.

The petitioner shall mail a copy of the petition to the applicant at the address indicated above at the time of filing. The failure of any person to file a petition within the appropriate time period shall constitute a waiver of that person's right to request an administrative determination (hearing) under Sections 120.569 and 120.57 of the *Florida Statutes*. Any subsequent intervention (in a proceeding initiated by another party) will be only at the discretion of the presiding officer upon the filing of a motion in compliance with Rule 28-106.205 of the *Florida Administrative Code*.

Patty Pittman\Wedgefield Corrosion Control - Permit.doc

A petition that disputes the material facts on which the Department's action is based must contain the following information:

- (a) The name, address, and telephone number of each petitioner; the name, address, and telephone number of the petitioner's representative, if any; the Department permit identification number and the county in which the subject matter or activity is located;
- (b) A statement of how and when each petitioner received notice of the Department action;
- (c) A statement of how each petitioner's substantial interests are affected by the Department action;
- (d) A statement of all disputed issues of material fact. If there are none, the petition must so indicate;
- (e) A statement of facts that the petitioner contends warrant reversal or modification of the Department action;
- (f) A concise statement of the ultimate facts alleged, as well as the rules and statutes which entitle the petitioner to relief; and
- (g) A statement of the relief sought by the petitioner, stating precisely the action that the petitioner wants the Department to take.

A petition that does not dispute the material facts on which the Department's action is based shall state that no such facts are in dispute and otherwise shall contain the same information as set forth above, as required by Rule 28-106.301, *Florida Statutes*.

Because the administrative hearing process is designed to formulate final agency action, the filing of a petition means that the Department's final action may be different from the position taken by it in this notice. Persons whose substantial interests will be affected by any such final decision of the Department have the right to petition to become a party to the proceeding, in accordance with the requirements set forth above.

Mediation under Section 120.573 of the *Florida Statutes* is not available for this proceeding.

This action is final and effective on the date filed with the Clerk of the Department unless a petition is filed in accordance with the above. Upon the timely filing of a petition this order will not be effective until further order of the Department.

Any party to the order has the right to seek judicial review of the order under Section 120.68 of the *Florida Statutes*, by the filing of a notice of appeal under Rule 9.110 of the Florida Rules of Appellate Procedure with:

Clerk of the Department of Environmental Protection
Office of General Counsel
Mail Station 35,
3900 Commonwealth Boulevard
Tallahassee, Florida, 32399-3000

and by filing a copy of the notice of appeal accompanied by the applicable filing fees with the appropriate district court of appeal. The notice of appeal must be filed within 30 days from the date when the final order is filed with the Clerk of the Department.



Department of Environmental Protection

Jeb Bush
Governor

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

David B. Struhs
Secretary

Permittee:
Wedgefield Utilities
200 Weathersfield Avenue
Altamonte Springs, FL 32714

Permit Number: WC48-0080718-004
Expiration Date: 11/08/07
County: Orange
Utility: Wedgefield Water Treatment Plant
Project: Chlorine Conversion

Attention: Donald W. Rasmussen, Vice
President

This permit is issued under the provisions of Chapter 403, *Florida Statutes*, and Rule 62-555, *Florida Administrative Code*, (F.A.C.). The above named permittee is hereby authorized to perform the work shown on the application and approved drawing, plans, and other documents attached hereto or on file with the Department and made a part hereof and specifically described as follows:

This project consists of converting from gas chlorination to 12.5% sodium hypochlorination at the Wedgefield Water Plant. Included are:

- one 1,100-gallon NSF-approved HDLPE double-wall bulk storage tank
- a 55-gallon NSF-approved HDLPE day tank
- three Stenner Model 85M5 peristaltic metering pumps rated at 85 gpd each. One is designated for prechlorination for the alternating wells which never operate together, one for postchlorination for the softener pumps which never operate together, and the third is a common backup. These will be housed inside the existing chlorine building
- NSF-approved Schedule 80 PVC piping from the bulk tanks to the metering pumps
- NSF-approved Schedule 80 PVC chlorine solution injection piping from the metering pumps to the existing pre- and post-chlorine injection piping
- associated valves, controls & appurtenances

The 12.5% sodium hypochlorite is NSF approved as manufactured by Odyssey Manufacturing Company of Tampa. An existing chlorine analyzer & alarm are provided on the finished water.

Permittee:
Wedgefield Utilities
200 Weathersfield Avenue
Altamonte Springs, FL 32714
Attention: Donald W. Rasmussen, Vice
President

Permit Number: WC48-0080718-004
Expiration Date: 11/08/07
County: Orange
Utility: Wedgefield Water Treatment Plant
Project: Chlorine Conversion

GENERAL CONDITIONS

1. The terms, conditions, requirements, limitations and restrictions set forth in this permit, are "permit conditions" and are binding and enforceable pursuant to Sections 403.141, 403.727, or 403.859 through 403.861, F.S. The permittee is placed on notice that the Department will review this permit periodically and may initiate enforcement action for any violations of these conditions.
2. This permit is valid only for the specific processes and operations applied for and indicated in the approved drawings or exhibits. Any unauthorized deviation from the approved drawings, exhibits, specifications, or conditions of this permit may constitute grounds for revocation and enforcement action by the Department.
3. As provided in subsections 403.087(6) and 403.722(5), F.S., the issuance of this permit does not convey any vested rights or any exclusive privileges. Neither does it authorize any injury to public or private property or any invasion of personal rights, nor any infringement of federal, state, or local laws or regulations. This permit is not a waiver of or approval of any other Department permit that may be required for other aspects of the total project which are not addressed in this permit.
4. This permit conveys no title to land or water, does not constitute State recognition or acknowledgment of title, and does not constitute authority for the use of submerged lands unless herein provided and the necessary title or leasehold interests have been obtained from the State. Only the Trustees of the Internal Improvement Trust Fund may express State opinion as to title.
5. This permit does not relieve the permittee from liability for harm or injury to human health or welfare, animal, or plant life, or property caused by the construction or operation of this permitted source, or from penalties therefore; nor does it allow the permittee to cause pollution in contravention of Florida Statutes and Department rules, unless specifically authorized by an order from the Department.
6. The permittee shall properly operate and maintain the facility and systems of treatment and control (and related appurtenances) that are installed and used by the permittee to achieve compliance with the conditions of this permit, as required by Department rules. This provision includes the operation of backup or auxiliary facilities or similar systems when necessary to achieve compliance with the conditions of the permit and when required by Department rules.
7. The permittee, by accepting this permit, specifically agrees to allow authorized Department personnel, upon presentation of credentials or other documents as may be required by law and at reasonable times, access to the premises where the permitted activity is located or conducted to:
 - (a) Have access to and copy any records that must be kept under conditions of the permit;
 - (b) Inspect the facility, equipment, practices, or operations regulated or required under this permit; and
 - (c) Sample or monitor any substances or parameters at any location reasonably necessary to assure compliance with this permit or Department rules.

Reasonable time may depend on the nature of the concern being investigated.

8. If, for any reason, the permittee does not comply with or will be unable to comply with any conditions or limitation specified in this permit, the permittee shall immediately provide the Department with the following information:
 - (a) A description of and cause of noncompliance; and
 - (b) The period of noncompliance, including dates and times; or, if not corrected, the anticipated time the noncompliance is expected to continue, and steps being taken to reduce, eliminate, and prevent recurrence of the noncompliance.

The permittee shall be responsible for any and all damages which may result and may be subject to enforcement action by the Department for penalties or for revocation of this permit.

9. In accepting this permit, the permittee understands and agrees that all records, notes, monitoring data and other information relating to the construction or operation of this permitted source which are submitted to the Department may be used by the Department as evidence in any enforcement case involving the permitted source arising under the Florida Statutes or Department rules, except where such use is prescribed by Section 403.111 and 403.73, F.S. Such evidence shall only be used to the extent it is consistent with the Florida Rules of Civil Procedure and appropriate evidentiary rules.

Permittee:
Wedgfield Utilities
200 Weathersfield Avenue
Altamonte Springs, FL 32714
Attention: Donald W. Rasmussen, Vice
President

Permit Number: WC48-0080718-004
Expiration Date: 11/08/07
County: Orange
Utility: Wedgfield Water Treatment Plant
Project: Chlorine Conversion

GENERAL CONDITIONS

10. The permittee agrees to comply with changes in Department rules and Florida Statutes after a reasonable time for compliance; provided, however, the permittee does not waive any other rights granted by Florida Statutes or Department rules.
11. This permit is transferable only upon Department approval in accordance with Rule 62-4.120 and 62-30.300, F.A.C., as applicable. The permittee shall be liable for any non-compliance of the permitted activity until the transfer is approved by the Department.
12. This permit or a copy thereof shall be kept at the work site of the permitted activity.
13. ~~This permit also constitutes:~~
 - ~~() Determination of Best Available Control Technology (BACT)~~
 - ~~() Determination of Prevention of Significant Deterioration (PSD)~~
 - ~~() Certification of compliance with state Water Quality Standards (Section 401, PL 92-500)~~
 - ~~() Compliance with New Source Performance Standards~~
14. The permittee shall comply with the following:
 - (a) Upon request, the permittee shall furnish all records and plans required under Department rules. During enforcement actions, the retention period for all records will be extended automatically unless otherwise stipulated by the Department.
 - (b) The permittee shall hold at the facility or other location designated by this permit records of all monitoring information (including all calibration and maintenance records and all original strip chart recordings for continuous monitoring instrumentation) required by the permit, copies of all reports required by this permit, and records of all data used to complete the application for this permit. These materials shall be retained at least three years from the date the sample, measurement, report, or application unless otherwise specified by Department rule.
 - (c) Records of monitoring information shall include:
 1. the date, exact place, and time of sampling or measurements;
 2. the person responsible for performing the sampling or measurements;
 3. the dates analyses were performed;
 4. the person responsible for performing the analyses;
 5. the analytical techniques or methods used;
 6. the results of such analyses.
15. When requested by the Department, the permittee shall within a reasonable time furnish any information required by law which is needed to determine compliance with the permit. If the permittee becomes aware the relevant facts were not submitted or were incorrect in the permit application or in any report to the Department, such facts or information shall be corrected promptly.

Permittee:
Wedgefield Utilities
200 Weathersfield Avenue
Altamonte Springs, FL 32714
Attention: Donald W. Rasmussen, Vice
President

Permit Number: WC48-0080718-004
Expiration Date: 11/08/07
County: Orange
Utility: Wedgefield Water Treatment Plant
Project: Chlorine Conversion

SPECIFIC CONDITIONS:

Clearance of the Project

1. ***A Clearance Letter must be issued by the DEP Central District Potable Water program before placement of this project into service. Failure to do so will result in enforcement action against the permittee.***

To obtain clearance letter, the engineer of record must submit the following:

- (1) completion of the enclosed "Request for Letter of Release to Place Water Supply System into Service" [DEP Form 62-555.900(9), F.A.C.]; and
- (2) a copy of this permit;

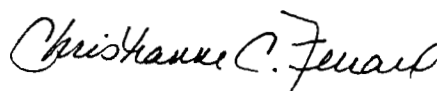
Permit Transfer

2. The permittee will promptly notify the Department upon sale or legal transfer of the permitted facility. In accordance with General Condition #11 of this permit, this permit is transferable only upon Department approval. The new owner must apply, by letter, for a transfer of permit within 30 days.

Permittee:
Wedgefield Utilities
200 Weathersfield Avenue
Altamonte Springs, FL 32714
Attention: Donald W. Rasmussen, Vice
President

Permit Number: WC48-0080718-004
Expiration Date: 11/08/07
County: Orange
Utility: Wedgefield Water Treatment Plant
Project: Chlorine Conversion

STATE OF FLORIDA DEPARTMENT
OF ENVIRONMENTAL PROTECTION



Christianne C. Ferraro P.E.
Administrator, Water Resource Management

ISSUED November 13, 2002

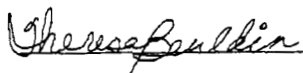


CCF:fh:pp

Copies furnished to:
Stephen N. Romano, P.E. [sromano@cphengineers.com]
Karen L. Sasic [k.l.sasic@utilitiesinc-usa.com]

FILING AND ACKNOWLEDGMENT

FILED, on this date, under Section 120.52(7), *Florida Statutes*, with the designated Department Clerk, receipt of which is hereby acknowledged.



Clerk

November 13, 2002

Date

CERTIFICATE OF SERVICE

The undersigned duly designated deputy agency clerk hereby certified that this NOTICE OF PERMIT ISSUANCE and all copies were sent by E-Mail before the close of business on November 13, 2002 to the listed persons.

Wedgefield Utilities, Inc.

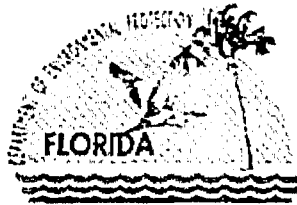
Docket No.: 070694-WS

Orange County

25.30.440 (7)
NOTICES

Test Year Ended June 30, 2007

649.1.9



Department of Environmental Protection

Jeb Bush
Governor

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

RECEIVED
Colleen M. Caffrey
Secretary

VIA FACSIMILE
407.869.6961

NOV 17 2004

UTILITIES, INC.

November 15, 2004

Patrick C. Flynn, Regional Director
Scotty Haws, Assistant Operations Manager
Utilities Inc. of Florida
200 Weathersfield
Altamonte Springs, Florida 32714

OCD-PW-CE-04-0977

ORIG: SH
CC PF: 20

Orange County - PW
Wedgfield Estates
PWS ID No. 3480149
Monitoring Requirement

Dear Messrs. Flynn and Haws:

This confirms receipt of the analysis results for the total trihalomethanes (TTHMs) and Haloacetic Acids Five (HAA5) for the sample taken on July 27, 2004 at 20117 Majestic Street.

The TTHMs were 113.1 ug/L, which exceeds the maximum contaminant level (MCL) of 80 ug/L. Therefore, in accordance with 40 CFR 141.132(b)(1)(IV), the TTHMs shall be tested quarterly for at least one year and until the TTHM annual average is \leq 60 ug/L

The July 27 results will count as the first quarter. The remaining samples shall be taken at the maximum residence time location according to the following schedule:

Second Quarter:	October through December 2004
Third Quarter:	January through March 2005
Fourth Quarter:	April through June 2005

The chlorine residual shall be recorded at the time of sample collection.

It is recommended to take measures to improve the levels of TTHMs in the water. Corrective action will be required if the yearly average exceeds the MCL. Also, it is required that a minimum of 0.2 mg/L free chlorine be maintained throughout the distribution system at all times.

The HAA5 results (28 ug/L) do not exceed the MCL of 60 ug/L. The next sample shall be taken between July 1 and September 30, 2005.

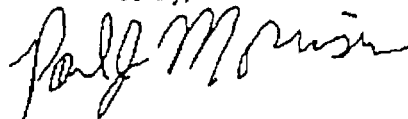
"Waste Prevention, Less Process"

Printed on recycled paper.

Patrick C. Flynn
OCD-PW-CE-04-0977
November 15, 2004
Page 2

You may contact Ms. Marie Carrasquillo at (407) 894-7555, extension 2242 if you have any questions.
Your continued cooperation in our drinking water program is appreciated.

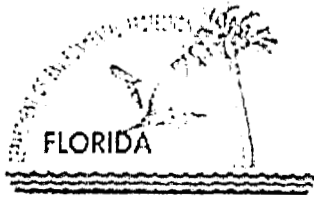
Sincerely,



Paul J. Morrison
Environmental Manager
Drinking Water Compliance/Enforcement

PJM:mc/tw

cc: Marie Carrasquillo, DEP Drinking Water Compliance



Job Bush
Governor

Department of Environmental Protection

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

Colleen Castille
Secretary

December 7, 2005

Utilities Inc. of Florida
200 West Weatherfield Avenue
Altamonte Springs, Florida 32714
Attention: Patrick C. Flynn, Regional Director

Orange County - PW
Wedgfield
Chloramine Conversion

Dear Mr. Flynn:

This acknowledges receipt of certification that the subject water treatment plant modification has been completed in accordance with the plans and related materials permitted by this agency on Permit Number WC48-0080718-007 dated November 15, 2005 and that the system was installed in accordance with the AWWA Standards.

Based on this certification, we are clearing the system for service.

Please note, Specific Condition Number 6, of the above referenced permit reads as follows:

"The Utility shall provide notice of the conversion to customers, including the effects on dialysis patients & aquarium owners, prior to the conversion."

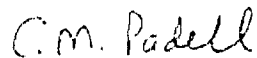
Accordingly, Paul Morrison of this office shall receive a copy of the required public notice as required by Rule 62-555.350(10)(c) as quoted below:

"Suppliers of water shall notify the appropriate DEP District Office or ACHD and affected water customers by no later than the previous business day before initiating any planned permanent or temporary conversion from free chlorine to chloramines or vice versa for disinfection. Notices to the appropriate DEP District Office or ACHD shall be delivered by telephoning, and speaking directly to a person at, the DEP District Office or ACHD, and notices to affected water customers shall be delivered in writing or via telephone, newspaper, radio, or television. A single notice may be provided to cover both a planned temporary conversion from chloramines to free chlorine and the planned subsequent conversion back to chloramines. Notification is not required before unplanned temporary conversions from chloramines to free chlorine to protect public health during emergency operating conditions caused by circumstances such as source water contamination, water main breaks, or backflow incidents."

Utilities Inc. of Florida
Page Two
December 7, 2005

The responsibility for the microbiological quality of the water at the time it ultimately reaches the consumer's meter remains entirely with the utility and/or the owner/operator of the system who should ensure that this quality remains as represented by the bacteriological test results presented. This letter of clearance does not preclude the need for obtaining acceptance by other entities as may be required.

Sincerely,



Cary Padell
Engineer III
Drinking Water Permitting

CMP/kmk

cc: Stephen N. Romano, P.E., CPH Engineers, Inc.
Vivian Garfein, FDEP
Jeff Prather, FDEP
Kim Dodson, FDEP
Paul Morrison, FDEP

p.c.flynn@utilitiesinc-usa.com; sromano@cphengineers.com; vivian.garfein@dep.state.fl.us;
jeff.prather@dep.state.fl.us; kim.dodson@dep.state.fl.us; paul.morrison@dep.state.fl.us;

Scotty Haws

From: Browning, Barbara [Barbara.Browning@dep.state.fl.us]
Sent: Thursday, December 27, 2007 3:05 PM
To: Patrick Flynn; Scotty Haws; Bryan Gongre
Cc: Kathy Sillitoe
Subject: Wedgefield Utilities 3480149

Attn: Scotty Haws, Kathy Sillitoe, Bryan Gongre
From: DEP, Orlando
Re: Wedgefield Utilities, PWSID# 3480149 (population of system 5,593 currently in our database)
12/27/07

Thank you for the 10/9/07 TTHMs/HAA5s for the December 2007 quarter.

**You may stop testing TTHMs/HAA5s quarterly for Wedgefield Utilities now.

**The next TTHMs/HAA5s are due annually during July – Sept. 2008 (MRT location: 2809 Briar Park Drive).

The running annual average for TTHMs after the 10/9/07 analysis results = 34.1975, less than the MCL of 80 ug/L and also low enough to put the system on annual TTHMs/HAA5s (less than 60 ug/L). The HAA5s results are also low.

For 2008, nitrate, nitrite, primary inorganics, secondaries, VOCs, radiologicals (gross alpha and radium 228 at a minimum for rads), and 2 quarters of SOCs are due from the pt. of entry to the distribution. We ask for the 2 qtrs of SOCs to be tested during Jan-Feb-March 2008 and during Apr-May-June 2008.

Thanks,
Barb Browning
DEP, Orlando
407 894 7555 X 2293
Fax 407 893 4418

The Department of Environmental Protection values your feedback as a customer. DEP Secretary Michael W. Sole is committed to continuously assessing and improving the level and quality of services provided to you. Please take a few minutes to comment on the quality of service you received. Simply click on [this link](#) to the DEP Customer Survey. Thank you in advance for completing the survey.

3/7/2008

Wedgefield Utilities, Inc.

Docket No.: 070694-WS

Orange County

25.30.440 (8)
FIELD EMPLOYEES

Test Year Ended June 30, 2007

Employees involved in Wedgefield operations during Test Year ending June, 2007

Patrick Flynn, Regional Director: Oversees all operations and employees in Florida.

Bryan Gongre, Regional Manager: Manages operations and employees for all East Central Florida operations including all facilities at Wedgefield.

Nate Carver, Project Manager: Manages all capital projects; oversees and inspects all developer activities and line extensions.

John Marinelli, Area Manager: Supervises the day-to-day operations as they relate to distribution, collection and meter reading for the systems within the Seminole and Orange county operations area.

Kathy Sillitoe, Area Manager: Supervises the day-to-day operations of all treatment plants located within the Seminole and Orange county operations area.

Field Employees

Donald Taylor, Field Supervisor: Don holds Class B water distribution and Class B wastewater collection licenses and is responsible for overseeing the day-to-day operations of the East Central Florida region facilities.

Michael Overton, Lift Station Technician: Michael holds Class C water distribution and Class C wastewater collection licenses and is responsible for completion of daily service orders, maintenance activities throughout the system, customer service response and after-hours emergency response.

Scott Learned, Field Technician: Scott holds Class C water distribution and Class C wastewater collection licenses and is responsible for completion of daily service orders, maintenance activities throughout the system, customer service response and after-hours emergency response.

Roger Holsapple, Lead Operator: Roger holds Class C water treatment and Class C wastewater treatment licenses and is responsible for overseeing the day-to-day operations of the Wedgefield water and wastewater treatment plants.

John Coffee, Operator: John holds a Class C water treatment license and is responsible for overseeing the day-to-day operations of the Wedgefield facilities.

Amber Rose, Operator: Amber holds a Class C wastewater treatment license and is certified as a Reclaimed Water Field Site Inspector. New hire filling a recent operator position formerly held by Roger Gray.

Chris Alday, Meter Reader: Responsible for monthly meter reads.

Chris Phillips, Meter Reader: Responsible for monthly meter reads.

Facilities

The minimum staffing requirement at the wastewater plant is 6 hours per day, 7 days per week, by a minimum Class C wastewater operator. The water plant must be staffed daily for 6 hours per day Monday through Friday and visited once each weekend by a minimum Class C water operator.

Duties and Responsibilities

- a) Responsible for performing treatment plant, collection system and transmission system operation and maintenance. Duties are to be completed in a reasonable and professional manner consistent with standard operating practices in order to comply with state and local regulatory rules and requirements. Must perform duties consistent with the protection of the public health and the environment.
- b) Perform responsible, efficient, and effective on-site management and supervision of all system functions.
- c) Submit complete, accurate and timely periodic plant operating reports.
- d) Report to the Permittee and the Department of Environmental Protection any serious plant or system breakdown or condition causing or likely to cause serious, inefficient or unsafe treatment or discharge of water or wastewater in a manner not authorized by the current permit.
- e) Submit accurate reports relative to treatment plant, collection system, and transmission system operation, including sampling and laboratory analysis.
- f) Maintain an operation and maintenance log for each plant, current to the last operation and maintenance task performed.
- g) Perform required preventative maintenance in conformance with equipment manufacturer recommendations. Repair or replace equipment or distribution and collection system components as needed to keep the facilities operating as permitted.
- h) Perform various service order functions including but not limited to the following: customer complaints; reading and checking meters; cross-connection inspections; installing or repairing the distribution, collection and disposal systems; installation of water meters.
- i) Maintain the visual aesthetics of the facilities in compliance with company standards, including grounds maintenance, fence repairs, site security, lighting fixtures, and general building upkeep.



State of Florida
 Department of Environmental Protection
 OPERATOR CERTIFICATION PROGRAM
 2600 BLAIR STONE ROAD, M.S. 3506
 TALLAHASSEE, FLORIDA 32399-2400
 (850)245-7500

KATHY ANN SILLITOE
 132 WILLOW AVENUE
 ALTAMONTE SPRINGS, FL 32714

State of Florida
 Department of Environmental Protection
 LICENSE NO.: 0013094 DATE ISSUED: 4/13/2007
 CLASS B DRINKING WATER TREATMENT PLANT OPERATOR
 KATHY ANN SILLITOE
 IS LICENSED UNDER PROVISIONS OF CHAPTER 403, FLORIDA STATUTES
 VALID UNTIL: 4/30/2009

State of Florida
 Department of Environmental Protection

ISSUED: 4/13/2007 LICENSE NO.: 0013094

THE CLASS B DRINKING WATER TREATMENT PLANT OPERATOR NAMED BELOW IS LICENSED UNDER THE PROVISIONS OF CHAPTER 403, FLORIDA STATUTES.

VALID UNTIL: 4/30/2009

KATHY ANN SILLITOE

CHARLIE CRIST GOVERNOR

MICHAEL W. SOLE SECRETARY

DISPLAY IS REQUIRED BY LAW

Florida Water & Pollution Control Operators Association

Voluntary Certification Program

hereby certifies that

JOHN MARINELLI

has met the requirements for certification as

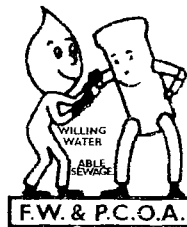
Class A

Wastewater Collection Technician

Certificate Number 351



President, FW & PCOA



Date Issued 2 MAY 97



Chairman, Voluntary Certification Board



State of Florida

Department of Environmental Protection
OPERATOR CERTIFICATION PROGRAM
2600 BLAIR STONE ROAD, M.S. 3506
TALLAHASSEE, FLORIDA 32399-2400
(850)245-7500



*****AUTO**ALL FOR AADC 328 17 P1 25

ROGER E. HOLSAPPLE
18373 SEAFORD AVE
ORLANDO, FL 32820-1732

State of Florida

Department of Environmental Protection

LICENSE NO: 0007436 DATE ISSUED: 2/15/2007

CLASS C DRINKING WATER TREATMENT PLANT OPERATOR

ROGER E. HOLSAPPLE

IS LICENSED UNDER PROVISIONS OF CHAPTER 403, FLORIDA STATUTES

VALID UNTIL: 4/30/2009

State of Florida

Department of Environmental Protection

ISSUED: 2/15/2007

LICENSE NO.: 0007436

THE CLASS C DRINKING WATER TREATMENT PLANT OPERATOR NAMED BELOW IS LICENSED UNDER THE PROVISIONS OF CHAPTER 403, FLORIDA STATUTES.

VALID UNTIL: 4/30/2009

ROGER E. HOLSAPPLE

CHARLIE CRIST
GOVERNOR

DISPLAY IS REQUIRED BY LAW

MICHAEL W. SOLE
SECRETARY



State of Florida

Department of Environmental Protection
OPERATOR CERTIFICATION PROGRAM
2600 BLAIR STONE ROAD, M.S. 3506
TALLAHASSEE, FLORIDA 32399-2400
(850)245-7500



*****AUTO**ALL FOR AADC 328 17 P1 26
ROGER E. HOLSAPPLE
18373 SEAFORD AVE
ORLANDO, FL 32820-1732

State of Florida

Department of Environmental Protection

LICENSE NO: 0008863 DATE ISSUED: 2/15/2007
CLASS C WASTEWATER TREATMENT PLANT OPERATOR
ROGER E. HOLSAPPLE
IS LICENSED UNDER PROVISIONS OF CHAPTER 403, FLORIDA STATUTES
VALID UNTIL: 4/30/2009

State of Florida

Department of Environmental Protection

ISSUED: 2/15/2007

LICENSE NO.: 0008863

THE CLASS C WASTEWATER TREATMENT PLANT OPERATOR NAMED BELOW IS LICENSED UNDER THE PROVISIONS OF CHAPTER 403, FLORIDA STATUTES.

VALID UNITL: 4/30/2009

ROGER E. HOLSAPPLE

CHARLIE CRIST
GOVERNOR

DISPLAY IS REQUIRED BY LAW

MICHAEL W. SOLE
SECRETARY

Florida Water & Pollution Control Operators Association

Voluntary Certification Program

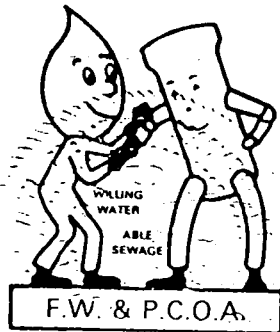
hereby certifies that

Donald E. Taylor

has met the requirements for
certification as

Class B

Water Distribution Technician



379

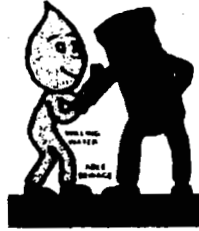
Certificate Number

R. B. Belf
President F.W. & P.C.O.A.

04/09/93

Date Issued

J. H. Kelley
Chairman, Voluntary Certification Board



**FLORIDA WATER & POLLUTION CONTROL
OPERATORS ASSOCIATION**
Certificate of Attendance

Donald Taylor

has successfully met certificate requirements for the
ANNUAL REGIONAL SHORT SCHOOL
on

SYSTEM OPERATOR - WASTEWATER COLLECTION "B"

October 26, 1998 - November 5, 1998

by

REGION XI

Paul K. Peuel
Regional Director



Florida Water & Pollution Control Operators Association

*Voluntary Certification Program
hereby certifies that*

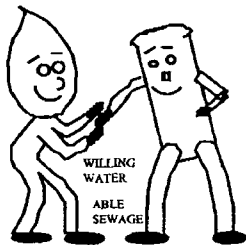
Roger Holsapple

has met the requirements for certification

as

Class C

Wastewater Collection Technician



FW & PCOA

Certificate Number 4884

Date issued April 27, 2007

President, FW&PCOA

Chairman, Voluntary Certification Board

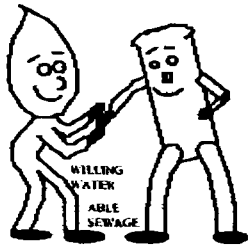
Florida Water & Pollution Control Operators Association

Voluntary Certification Program
hereby certifies that

Michael Overton

has met the requirements for certification
as

Class C
Water Distribution Technician



FW & PCOA

Certificate Number 4429

Date issued August 19, 2005

John T. Utter

President, FW&PCOA

Ryan E. Barlow

Chairman, Voluntary Certification Board

Florida Water & Pollution Control Operators Association

Voluntary Certification Program

has recognized that

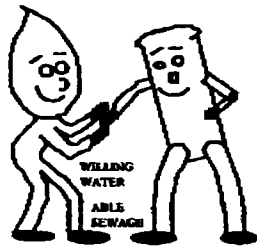
Michael A. Overton

has met the requirements for certification

as

Class A

Wastewater Collection Technician



FW&PCOA

Certificate Number 4378

Date issued August 20, 2004

Jim Smith
President, FW&PCOA

Lynda S. Brown
Chairman, Voluntary Certification Board

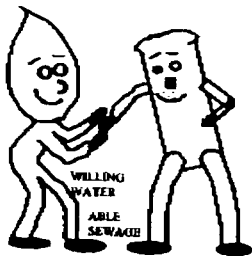
Florida Water & Pollution Control Operators Association

Voluntary Certification Program
hereby certifies that

Scott C. Learned

has met the requirements for certification
as

Water Distribution Technician



FW & PCOA

Certificate Number 4513

Date issued March 17, 2006

Phil J. Donovan

President, FW&PCOA

Ryan S. Butler

Chairman, Voluntary Certification Board

State of Florida
Department of Environmental Protection

ISSUED:

11/1/2007

LICENSE NO.: 0014306

**THE CLASS B WASTEWATER TREATMENT PLANT OPERATOR NAMED BELOW IS
LICENSED UNDER THE PROVISIONS OF CHAPTER 403, FLORIDA STATUTES.**

VALID UNTIL: 4/30/2009

AMBER ROSE

CHARLIE CRIST

MICHAEL W. SOLE

GOVERNOR

DISPLAY IS REQUIRED BY LAW

SECRETARY

Florida Water & Pollution Control Operators Association

in cooperation with the
State of Florida Department of Environmental Protection
hereby certifies that

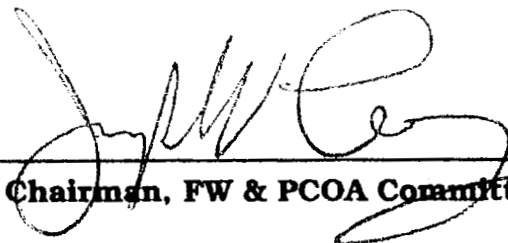
Amber Rose

has met the requirements for FW&PCOA voluntary certification as a

RECLAIMED WATER FIELD SITE INSPECTOR

Certificate Number 1541

Date Issued Sept. 29, 2006


Chairman, FW & PCOA Committee




President, FW & PCOA

Wedgefield Utilities, Inc.

Docket No.: 070694-WS

Orange County

25.30.440 (9)
VEHICLES

Test Year Ended June 30, 2007

VEH #	YEAR	MODEL	SERIAL NUMBER	DRIVER	POSITION	ORIGINAL COST	ALLOCATION METHOD
9925	1999	CHEVY LUMINA	2G1WL52M1X9177423	To be auctioned	To be auctioned	17132.82	ERCs
0308	2003	CHEVY C1500	1GCEC14X83Z115665	Learned, Scott C	Field Technician	SOLD 1/4/08	ERCs
0425	2004	CHEVY C1500	1GCEC14X24Z275249	Rose, Amber	Operator	17,763.05	ERCs
0428	2004	CHEVY TRAILBLZ	1GNNDT13S442340667	Sillitoe, Kathy	Area Manager - Plants	27,109.73	ERCs
0430	2004	CHEVY C1500	1GCEC14X04Z271605	Holsapple, Roger E	Lead Operator	17,763.05	ERCs
0431	2004	CHEVY C-25	1GCHK24U04E296751	Taylor, Donald E	Field Supervisor	25,036.88	ERCs
0503	2005	CHEVY COLORADO	1GCCS146658179178	Phillips, Chistopher R	Meter Reader	16,750.47	ERCs
0509	2005	CHEVY C1500	1GCEK19T35E230984	Marinelli, John A	Area Manager - Dist/Coll/Meter Reading	28,037.52	ERCs
0512	2005	CHEVY TAHOE	1GNEC13585R199267	Flynn, Patrick C	Regional Director	37,478.51	ERCs
0612	2006	CHEVY COLORADO	1GCCS146768129150	Alday, Christopher T	Meter Reader	16,471.74	ERCs
0649	2006	CHEVY TRAILBLZ	1GNNDT13SX62176280	Sudduth, Donald E	Business Development Director	29,748.89	ERCs
0651	2006	CHEVY TAHOE	1GNEK13Z06R130226	Durham, Rick J	Regional Vice President	41,395.09	ERCs
0658	2006	CHEVY C2500HD	1GCHC24U26E156264	Overton, Michael A	Field Technician - Lift Stations	23,373.33	ERCs
0659	2006	CHEVY S-10	1GNNDT13S462302634	Carver, Nathaniel Q	Project Manager	27,706.16	ERCs
0688	2006	TOYOTA HIGHLANDE	JTEEW21A060032524	Schiopu, Mircea	Mailroom Clerk	35,567.16	ERCs
0701	2007	CHEVY TAHOE	1GNFK13007J125498	Yount, Darrin W	Operations Director	39,156.49	ERCs
0703	2007	CHEVY COLORADO	1GCCS14E578115658	Coffee, Jr, John E	Operator	16,109.95	ERCs
0729	2007	CHEVY TRAILBLZ	1GNDS13S572108957	Haws, Scotty L	Regional Compliance & Safety Manager	29,355.64	ERCs
0818	2008	TOYOTA HIGHLANDE	JTEDS41A482011962	Gongre, Bryan K	Regional Manager	29220.44	ERCs

LAKE UTILITY SERVICES, INC.
WEDGEFIELD UTILITIES, INC.
MILES GRANT WATER AND SEWER COMPANY
HISTORICAL DATA ENDING JUNE 30, 2007
VEHICLE ALLOCATION ADJUSTMENT
VEHICLE DETAIL

w/p 1/1a

Employee	Position	Vehicle #	Purchase Date (1)	Vehicle Gross Value (1)	Vehicle A/D (adjusted for 6 yr life)	Vehicle Net Value	Vehicle Depreciation Expense	Vehicle Transportation Expense
Schiopu, Mircea	Mailroom Clerk	0688	03/22/06	\$35,567	(\$7,410)	\$28,157	\$5,928	\$3,250
Sudduth, Donald E	Business Development Director	0649	01/20/06	29,749	(7,024)	22,725	4,958	3,250
Yount, Darrin W	Operations Director	0701	03/22/06	39,156	(8,158)	30,999	6,526	3,250
Alday, Christopher T	Meter Reader	0612	08/16/05	16,472	(5,262)	11,210	2,745	3,250
Austin, Jr, Arthur C	Field Technician	0514	02/07/05	19,024	(7,663)	11,362	3,171	3,250
Blasco, Christopher J	Field Technician	0111	05/22/01	15,966	(15,966)	-	2,439	3,250
Bosque, Ralph A	Field Technician	0309	08/26/02	20,658	(16,641)	4,017	3,443	3,250
Carroll, James E	Operator (PT)	0033	05/24/00	20,427	(20,427)	-	-	3,250
Carver, Nathaniel Q	Project Manager	0659	07/15/06	26,606	(4,434)	22,172	4,434	3,250
Coates, Bill	Area Manager	0454	06/16/04	19,361	(9,681)	9,681	3,227	3,250
Coffey, Jr, John E	Operator	0703	09/06/06	17,394	(2,416)	14,978	2,416	3,250
Cooper, Robert K	Cross Connection Specialist	0802	08/13/07	-	-	-	-	-
Durbam, Rick J	Regional Vice President	0651	10/16/06	37,580	(4,176)	33,405	4,176	3,250
Eskew, James F	Operator	0311	08/26/02	19,053	(15,348)	3,705	3,176	3,250
Flynn, Patrick C	Regional Director	0512	02/07/05	53,358	(21,491)	31,867	8,893	3,250
Galarza, Richard	Field Technician	0812	07/09/07	-	-	-	-	-
Gosnell, Scott	Project Manager	0639	01/30/06	25,852	(6,104)	19,748	4,309	3,250
Gentilucci, Domenic V	Area Manager	0422	03/23/04	22,125	(11,677)	10,448	3,687	3,250
Gongre, Bryan K	Regional Manager	0428	03/23/04	27,110	(14,308)	12,802	4,518	3,250
Haws, Scott L	Regional Compliance & Safety Manager	0729	12/21/06	29,356	(2,446)	26,909	2,446	3,250
Hollister, Jimmie H	Field Technician	0810	07/09/07	-	-	-	-	-
Holsapple, Roger E	Lead Operator	0430	03/23/04	18,233	(9,623)	8,610	3,039	3,250
Johnson, Robert D	Operator	0751	05/09/07	16,222	(451)	15,771	451	3,250
Learned, Scott C	Field Technician	0308	08/26/02	19,053	(15,348)	3,705	3,176	3,250
Ledwell, Leonard E	Field Technician	0455	06/18/04	19,386	(9,693)	9,693	3,231	3,250
Lisle, Jr, John D	Lead Operator	0303	08/26/02	19,053	(15,348)	3,705	3,176	3,250
Marinelli, John A	Area Manager	0509	02/07/05	29,472	(10,643)	18,829	4,912	3,250
Overton, Michael A	Field Technician	0658	05/15/06	23,721	(4,283)	19,438	3,953	3,250
Parrish, Raymond A	Operator	0702	09/06/06	17,540	(2,436)	15,104	2,436	3,250
Pennington, Jonathan	Field Technician	0813	07/25/07	-	-	-	-	-
Pfoots, Steve L	Lead Operator	0704	09/06/06	17,540	(2,436)	15,104	2,436	3,250
Phillips, Christopher R	Meter Reader	0503	12/10/04	17,389	(4,347)	13,042	2,898	3,250
Powell, Trevor	Operator	0019	01/13/00	15,363	(15,363)	-	-	3,250
Schwades, Charles G	Area Manager	0544	05/15/06	24,201	(4,370)	19,832	4,034	3,250
Shue, Mickey A	Field Technician	0312	08/26/02	19,053	(15,348)	3,705	3,176	3,250
Sillitoe, Kathy A	Area Manager	9925	01/21/99	17,133	(17,133)	-	-	3,250
Smith, Donald D	Field Technician	0513	12/07/04	22,344	(5,586)	16,758	3,724	3,250
Stefano, Barry L	Field Technician	0510	12/07/04	21,924	(5,481)	16,443	3,654	3,250
Stewart, Malcolm S	Area Manager	0609	08/16/05	22,545	(6,889)	15,657	3,758	3,250
Stirling, Frank A	Operator	0302	08/26/02	19,053	(15,348)	3,705	3,176	3,250
Spare truck	Spare truck	0212	02/28/02	16,805	(14,938)	1,867	1,867	3,250
Taylor, Donald E	Field Supervisor	0431	03/23/04	25,240	(13,321)	11,919	4,207	3,250
Taylor, Kenneth L	Field Technician	0655	03/14/06	18,544	(3,863)	14,680	3,091	3,250
Spare truck	Spare truck	0222	05/28/02	16,492	(13,972)	2,520	2,749	3,250
White, Ronald D	Field Supervisor	0811	07/09/07	-	-	-	-	-
Wierzbicki, Anthony	Project Manager	0453	06/18/04	23,158	(11,579)	11,579	3,860	3,250
Wilson, Michael A	Regional Manager	0728	12/27/06	28,711	(2,393)	26,319	2,393	3,250
Wright, Thomas L	Field Technician	0731	12/27/06	18,387	(1,532)	16,855	1,532	3,250
Open Position-Wedgefield	Operator	0425	03/23/04	18,233	(9,876)	-	3,039	3,250
Boom truck	Boom truck	0826	10/01/07	-	-	-	-	-
Cedric Watkins	Field Technician	0829	10/01/07	-	-	-	-	-
Szafanski, John	Operator	0827	10/01/07	-	-	-	-	-
				\$999,611	(\$412,233)		\$144,456	\$143,012

Notes:

(1) Vehicle purchase dates and asset value were taken from SE.1 w/p for auto depreciation.

Lake Utility Services, Inc. Vehicle Allocation

<u>Employee</u>	<u>Position</u>	<u>ERC Percentage</u>	<u>Vehicle Gross Value</u>	<u>Vehicle A/D (adjusted for 6 yr life)</u>	<u>Vehicle Net Value</u>	<u>Vehicle Depreciation Expense</u>	<u>Vehicle Transportation Expense</u>
Schiopu, Mircea	Mailroom Clerk	3.87%	\$1,376	(\$287)		\$229	\$126
Sudduth, Donald E	Business Development Director	3.87%	1,151	(272)		192	126
Yount, Darrin W	Operations Director	3.87%	1,515	(316)		252	126
Alday, Christopher T	Meter Reader	0.00%	-	-		-	-
Austin, Jr, Arthur C	Field Technician	100.00%	19,024	(7,663)		3,171	3,250
Blasco, Christopher J	Field Technician	80.67%	12,879	(12,879)		1,968	2,622
Bosque, Ralph A	Field Technician	100.00%	20,658	(16,641)		3,443	3,250
Carroll, James E	Operator (PT)	80.67%	16,478	(16,478)		-	2,622
Carver, Nathaniel Q	Project Manager	0.00%	-	-		-	-
Coates, Bill	Area Manager	0.00%	-	-		-	-
Coffee, Jr, John E	Operator	0.00%	-	-		-	-
Cooper, Robert K	Cross Connection Specialist	0.00%	-	-		-	-
Durham, Rick J	Regional Vice President	10.72%	4,027	(447)		447	348
Eskew, James F	Operator	0.00%	-	-		-	-
Flynn, Patrick C	Regional Director	13.41%	7,153	(2,881)		1,192	436
Galarza, Richard	Field Technician	0.00%	-	-		-	-
Gosnell, Scott	Project Manager	13.41%	3,466	(818)		578	436
Gentilucci, Domenic V	Area Manager	45.74%	10,119	(5,341)		1,687	1,487
Gongre, Bryan K	Regional Manager	19.89%	5,393	(2,846)		899	647
Haws, Scotty L	Regional Compliance & Safety Manager	10.72%	3,146	(262)		262	348
Hollister, Jimmie H	Field Technician	0.00%	-	-		-	-
Holsapple, Roger E	Lead Operator	0.00%	-	-		-	-
Johnson, Robert D	Operator	100.00%	16,222	(451)		451	3,250
Learned, Scott C	Field Technician	0.00%	-	-		-	-
Ledwell, Leonard E	Field Technician	100.00%	19,386	(9,693)		3,231	3,250
Lisle, Jr, John D	Lead Operator	0.00%	-	-		-	-
Marinelli, John A	Area Manager	0.00%	-	-		-	-
Overton, Michael A	Field Technician	0.00%	-	-		-	-
Parrish, Raymond A	Operator	80.67%	14,149	(1,965)		1,965	2,622
Pennington, Jonathan	Field Technician	0.00%	-	-		-	-
Pfouts, Steve L	Lead Operator	100.00%	17,540	(2,436)		2,436	3,250
Phillips, Christopher R	Meter Reader	0.00%	-	-		-	-
Powell, Trevor	Operator	100.00%	15,363	(15,363)		-	3,250
Schwades, Charles G	Area Manager	47.75%	11,557	(2,087)		1,926	1,552
Shue, Mickey A	Field Technician	0.00%	-	-		-	-
Sillitoe, Kathy A	Area Manager	0.00%	-	-		-	-
Smith, Donald D	Field Technician	100.00%	22,344	(5,586)		3,724	3,250
Stefano, Barry L	Field Technician	0.00%	-	-		-	-
Stewart, Malcolm S	Area Manager	0.00%	-	-		-	-
Stirling, Frank A	Operator	0.00%	-	-		-	-
Szafranski, John	Operator	100.00%	16,805	(14,938)		1,867	3,250
Taylor, Donald E	Field Supervisor	0.00%	-	-		-	-
Taylor, Kenneth L	Field Technician	100.00%	18,544	(3,863)		3,091	3,250
#REF!	#REF!	0.00%	#REF!	#REF!		#REF!	#REF!
Spare truck	Spare truck	100.00%	16,492	(13,972)		2,749	3,250
White, Ronald D	Field Supervisor	0.00%	-	-		-	-
Wierzbicki, Anthony	Project Manager	0.00%	-	-		-	-
Wilson, Michael A	Regional Manager	0.00%	-	-		-	-
Wright, Thomas L	Field Technician	100.00%	18,387	(1,532)		1,532	3,250
Open Position-Wedgefield	Operator	0.00%	-	-		-	-
Boom truck	Boom truck	100.00%	-	-		-	-
Cedric Watkins	Field Technician	100.00%	-	-		-	-
#REF!	#REF!	100.00%	-	-		-	-
			#REF!	#REF!		#REF!	#REF!

Wedgefield Utilities, Inc. Vehicle Allocation

Employee	Position	ERC Percentage	Vehicle Gross Value	Vehicle A/D (adjusted for 6 yr life)	Vehicle Net Value	Vehicle Depreciation Expense	Vehicle Transportation Expense
Schiopu, Mircea	Mailroom Clerk	1.06%	5376	(\$78)		\$63	\$34
Sudduth, Donald E	Business Development Director	1.06%	314	(74)		52	34
Yount, Darrin W	Operations Director	1.06%	414	(86)		69	34
Alday, Christopher T	Meter Reader	14.15%	2,331	(745)		388	460
Austin, Jr, Arthur C	Field Technician	0.00%	-	-		-	-
Blasco, Christopher J	Field Technician	0.00%	-	-		-	-
Hosque, Ralph A	Field Technician	0.00%	-	-		-	-
Carroll, James E	Operator (PT)	0.00%	-	-		-	-
Carver, Nathaniel Q	Project Manager	7.21%	1,919	(320)		320	234
Coates, Bill	Area Manager	0.00%	-	-		-	-
Coffee, Jr, John E	Operator	24.23%	4,214	(585)		585	788
Cooper, Robert K	Cross Connection Specialist	0.00%	-	-		-	-
Durham, Rick J	Regional Vice President	2.93%	1,100	(122)		122	95
Eskew, James F	Operator	0.00%	-	-		-	-
Flynn, Patrick C	Regional Director	3.66%	1,954	(787)		326	119
Galarza, Richard	Field Technician	0.00%	-	-		-	-
Gosnell, Scott	Project Manager	3.66%	947	(224)		158	119
Gentiluoci, Domenic V	Area Manager	0.00%	-	-		-	-
Gongre, Bryan K	Regional Manager	5.43%	1,473	(778)		246	177
Haws, Scotty L	Regional Compliance & Safety Manager	2.93%	859	(72)		72	95
Hollister, Jimmie H	Field Technician	0.00%	-	-		-	-
Holsapple, Roger E	Lead Operator	0.00%	-	-		-	-
Johnson, Robert D	Operator	0.00%	-	-		-	-
Leamed, Scott C	Field Technician	29.75%	5,667	(4,565)		945	967
Ledwell, Leonard E	Field Technician	0.00%	-	-		-	-
Liste, Jr, John D	Lead Operator	0.00%	-	-		-	-
Marinelli, John A	Area Manager	7.21%	2,126	(768)		354	234
Overton, Michael A	Field Technician	29.75%	7,056	(1,274)		1,176	967
Parrish, Raymond A	Operator	0.00%	-	-		-	-
Pennington, Jonathan	Field Technician	0.00%	-	-		-	-
Pfouts, Steve L	Lead Operator	0.00%	-	-		-	-
Phillips, Christopher R	Meter Reader	0.00%	-	-		-	-
Powell, Trevor	Operator	0.00%	-	-		-	-
Schwades, Charles G	Area Manager	0.00%	-	-		-	-
Shue, Mickey A	Field Technician	9.16%	1,744	(1,405)		291	298
Sillitoe, Kathy A	Area Manager	7.21%	1,236	(1,236)		-	234
Smith, Donald D	Field Technician	0.00%	-	-		-	-
Stefano, Barry L	Field Technician	0.00%	-	-		-	-
Stewart, Malcolm S	Area Manager	0.00%	-	-		-	-
Stirling, Frank A	Operator	0.00%	-	-		-	-
Szafanski, John	Operator	0.00%	-	-		-	-
Taylor, Donald E	Field Supervisor	0.00%	-	-		-	-
Taylor, Kenneth L	Field Technician	29.75%	5,516	(1,149)		919	967
#REF!	#REF!	0.00%	#REF!	#REF!		#REF!	#REF!
Spare truck	Spare truck	0.00%	-	-		-	-
White, Ronald D	Field Supervisor	0.00%	-	-		-	-
Wierzbicki, Anthony	Project Manager	0.00%	-	-		-	-
Wilson, Michael A	Regional Manager	0.00%	-	-		-	-
Wright, Thomas L	Field Technician	0.00%	-	-		-	-
Open Position-Wedgefield	Operator	100.00%	18,233	(9,876)		3,039	3,250
Boom truck	Boom truck	0.00%	-	-		-	-
Cedric Watkins	Field Technician	0.00%	-	-		-	-
#REF!	#REF!	0.00%	-	-		-	-
			#REF!	#REF!		#REF!	#REF!

Miles Grant Water and Sewer Company Vehicle Allocations

Employee	Position	ERC Percentage	Vehicle Gross Value	Vehicle A/D (adjusted for 6 yr life)	Vehicle Net Value	Vehicle Depreciation Expense	Vehicle Transportation Expense
Schiopu, Mircea	Mailroom Clerk	0.74%	\$264	(\$55)		\$44	\$24
Sudduth, Donald E	Business Development Director	0.74%	221	(52)		37	24
Yount, Darrin W	Operations Director	0.74%	291	(61)		48	24
Alday, Christopher T	Meter Reader	0.00%	-	-		-	-
Austin, Jr, Arthur C	Field Technician	0.00%	-	-		-	-
Blasco, Christopher J	Field Technician	0.00%	-	-		-	-
Bosque, Ralph A	Field Technician	0.00%	-	-		-	-
Carroll, James E	Operator (PT)	0.00%	-	-		-	-
Carver, Nathaniel Q	Project Manager	0.00%	-	-		-	-
Coates, Bill	Area Manager	85.03%	16,463	(8,232)		2,744	2,764
Coffee, Jr, John E	Operator	0.00%	-	-		-	-
Cooper, Robert K	Cross Connection Specialist	0.00%	-	-		-	-
Durham, Rick J	Regional Vice President	2.06%	773	(86)		86	67
Eskew, James F	Operator	100.00%	19,053	(15,348)		3,176	3,250
Flynn, Patrick C	Regional Director	2.57%	1,372	(553)		229	84
Galarza, Richard	Field Technician	0.00%	-	-		-	-
Gosnell, Scott	Project Manager	0.00%	-	-		-	-
Gentilucci, Domenic V	Area Manager	0.00%	-	-		-	-
Gongre, Bryan K	Regional Manager	0.00%	-	-		-	-
Haws, Scotty L	Regional Compliance & Safety Manager	2.06%	604	(50)		50	67
Hollister, Jimmie H	Field Technician	0.00%	-	-		-	-
Holsapple, Roger E	Lead Operator	0.00%	-	-		-	-
Johnson, Robert D	Operator	0.00%	-	-		-	-
Learned, Scott C	Field Technician	0.00%	-	-		-	-
Ledwell, Leonard E	Field Technician	0.00%	-	-		-	-
Lisle, Jr, John D	Lead Operator	80.00%	15,243	(12,279)		2,540	2,600
Marinelli, John A	Area Manager	0.00%	-	-		-	-
Overton, Michael A	Field Technician	0.00%	-	-		-	-
Parrish, Raymond A	Operator	0.00%	-	-		-	-
Pennington, Jonathan	Field Technician	0.00%	-	-		-	-
Pfouts, Steve L	Lead Operator	0.00%	-	-		-	-
Phillips, Christopher R	Meter Reader	0.00%	-	-		-	-
Powell, Trevor	Operator	0.00%	-	-		-	-
Schwades, Charles G	Area Manager	0.00%	-	-		-	-
Shue, Mickey A	Field Technician	0.00%	-	-		-	-
Sillitoe, Kathy A	Area Manager	0.00%	-	-		-	-
Smith, Donald D	Field Technician	0.00%	-	-		-	-
Stefano, Barry L	Field Technician	80.00%	17,540	(4,385)		2,923	2,600
Stewart, Malcolm S	Area Manager	17.71%	3,993	(1,220)		665	576
Stirling, Frank A	Operator	100.00%	19,053	(15,348)		3,176	3,250
Szafanski, John	Operator	0.00%	-	-		-	-
Taylor, Donald E	Field Supervisor	0.00%	-	-		-	-
Taylor, Kenneth L	Field Technician	0.00%	-	-		-	-
#REF!	#REF!	0.00%	#REF!	#REF!		#REF!	#REF!
Spare truck	Spare truck	0.00%	-	-		-	-
White, Ronald D	Field Supervisor	0.00%	-	-		-	-
Wierzbicki, Anthony	Project Manager	6.19%	1,433	(716)		239	201
Wilson, Michael A	Regional Manager	6.19%	1,777	(148)		148	201
Wright, Thomas L	Field Technician	0.00%	-	-		-	-
Open Position-Wedgefield	Operator	0.00%	-	-		-	-
Boom truck	Boom truck	0.00%	-	-		-	-
Cedric Watkins	Field Technician	0.00%	-	-		-	-
#REF!	#REF!	0.00%	-	-		-	-
			#REF!	#REF!		#REF!	#REF!

There is 10 or 11 months of course in the year depending on graduation started on 5/2001 or 6/2001.

VEH #	TAG #	YEAR	MODEL	SERIAL NUMBER	DRIVER
19	I996CD	2000	CHEVY S-10	1GCCS14W9YK196208	Spare at LG
212	C318DP	2002	CHEVY C1500	1GCEC14W42Z236327	Spare->AUCTION
455	X43WUY	2004	CHEVY C1500	1GCEC14X94Z320851	R. Callahan, Field Tech
513	Q871NB	2005	CHEVY C1500	1GCEC14T55Z161146	D. Smith, Field Tech-LS's
514	P163JW	2005	CHEVY C1500	1GCEC14X35Z230130	C. Austin, Field Tech
655	U321PY	2006	CHEVY C1500	3GCEC14V96G214224	K. Taylor, Field Tech
702	V290VI	2007	CHEVY COLORADO	1GCCS14E778114253	R. Parrish, Operator
704	W110UK	2007	CHEVY COLORADO	1GCCS14E878113645	S. Pfouts, Operator
731	H972QV	2007	CHEVY COLORADO	1GCCS19E078137723	T. Wright, Field Tech
751	107HJV	2007	CHEVY COLORADO	1GCCS14E878229766	C. Raines, Operator
823	162JDF	2008	CHEVY COLORADO	1GCCS14E888160921	T. Powell, Operator
826	924IZU	2008	CHEVY C2500HD	1GCHC24KX8E100395	Boom Truck
827	161JDF	2008	CHEVY COLORADO	1GCCS14E188161375	J. Szafranski, Operator
829	158JDF	2008	CHEVY C1500	1GCEC14C28Z181486	C. Watkins, Field Tech
830	157JDF	2008	CHEVY C1500	1GCEC14C98Z177967	C. Blasco, Field Tech
33	V554FP	2000	DODGE DAKOTA	1B7GG22X7YS753556	Auctioned
212	C318DP	2002	CHEVY C1500	1GCEC14W42Z236327	Auctioned
222	I002CC	2002	CHEVY C1500	1GCEC14W12Z314210	Auctioned
309	I014CC	2003	CHEVY C1500	1GCEC14X13Z115703	Auctioned
314	I006CC	2003	CHEVY C1500	1GCEC14X43Z114271	Auctioned

Managers at various levels who spend time in LUSI:

422	X69NGK	2004	CHEVY C1500	1GCEC19VX4Z270758	D. Gentilucci, AM-Plants
512	P162JW	2005	CHEVY TAHOE	1GNEC13S585R199267	P. Flynn, RD
544	V983FN	2005	CHEVY C1500	1GCEK19V65Z314355	C. Schwades, AM-Coll/Dist
639	U726EM	2006	CHEVY C1500	1GCEK19Z26Z225726	S. Gosnell, PM
729	H971QV	2007	CHEVY TRAILBLZ	1GNDS13S572108957	S. Haws, Comp & Safety
818	V689VR	2008	TOYOTA HIGHLANDER	JTETS41A482011962	B. Gongre, RM

For Miles Grant, the vehicles are:

VEH #	TAG #	YEAR	MODEL	SERIAL NUMBER	DRIVER
302	I013CC	2003	CHEVY C1500	1GCEC14X33Z115217	R. Cooler, Operator
311	I008CC	2003	CHEVY C1500	1GCEC14X23Z114639	F. Eskew, Operator
510	Q872NB	2005	CHEVY C1500	1GCEC14T95Z174322	B. Stefano, Field Tech

Managers in Miles Grant:

453	X45WUY	2004	CHEVY C1500	2GCEC19T341374628	T. Wierzbicki, PM
454	X44WUY	2004	CHEVY C1500	1GCEC14X94Z335737	B. Coates, AM
512	P162JW	2005	CHEVY TAHOE	1GNEC13S585R199267	P. Flynn, RD
728	H970QV	2007	CHEVY TRAILBLZ	1GNDS13S672194103	M. Wilson, RM
729	H971QV	2007	CHEVY TRAILBLZ	1GNDS13S572108957	S. Haws, Comp & Safety

For Wedgefield, the vehicles are:

VEH #	TAG #	YEAR	MODEL	SERIAL NUMBER	DRIVER
425	X84NGK	2004	CHEVY C1500	1GCEC14X24Z275249	Vacant operator position
430	X79NGK	2004	CHEVY C1500	1GCEC14X04Z271605	R. Holsapple, Operator
703	V291VI	2007	CHEVY COLORADO	1GCCS14E578115658	J. Coffee, Operator
503	Q735NB	2005	CHEVY COLORADO	1GCCS146658179178	C. Phillips, Meter reader
612	S998JY	2006	CHEVY COLORADO	1GCCS14676812915C	C. Alday, Meter reader

Managers in Wedgefield:

428	X67NGK	2004	CHEVY TRAILBLZ	1GNDS13S442340667	K. Sillitoe, AM-Plants
509	P164JW	2005	CHEVY C1500	1GCEK19T35E230984	J. Marinelli, AM-Coll/Dist
512	P162JW	2005	CHEVY TAHOE	1GNEC13S585R199267	P. Flynn, RD
659	V505VN	2006	CHEVY TRAILBLZ	1GNDS13S462302634	N. Carver, PM
729	H971QV	2007	CHEVY TRAILBLZ	1GNDS13S572108957	S. Haws, Comp & Safety
818	V689VR	2008	TOYOTA HIGHLANDER	JTETS41A482011962	B. Gongre, RM
9925	J45KLR	1999	CHEVY LUMINA	2G1WL52M1X917742	K. Sillitoe->AUCTION

Wedgefield Utilities, Inc.

Docket No.: 070694-WS

Orange County

25.30.440 (10)
CUSTOMER COMPLAINTS

Test Year Ended June 30, 2007

=====
Subdivision : 00649 Route : 1 Service Order # : 176599
Account # : 006491024186 Customer Name : DIVINE DELIVERY ,
Address : 2264 ARCHER BLV Phone # : (407) 737-4499
Entry Date : 05/25/07 Serv Ord Type : 47 Operator : WU
Comments : MR. CALLED DUE TO VERY LOW PRESSURE.
 CHECK PRESSURE AND TAG DOOR WITH YOUR FINDINGS.

PAGED TO ROGER

Due Date : 05/25/07 Cust/Comp Resp: COMP
Resolution Dte : 05/25/07
Resolution : 5/25/07 MR=410170
 PER FIELD THE PRESSURE PROBLEM IS IN THE CUSTOMER'S DIRTY FIXTURES.
 PER FIELD SHOWED THE CUSTOMER HO TO CLEAN THE AREATORES ON THE FIXTURES
 RH/RB

(536) UBRSORESP1 Report
Page 4

Utilities Inc, Billing System

Service Order Detail Report

Subdivision : 00649 Route : 3 Service Order # : 178384
Account # : 006494051219 Customer Name : MONTRONY , FRANK
Address : 2709 ALABASTER AVE Phone # : (407) 415-3277
Entry Date : 05/31/07 Serv Ord Type : 47 Operator :
Comments : RE-READ METER. VERY HIGH USAGE. CHECK FOR LEAKS. READING ON 4-30-07
 719110 TAG DOOR W/FINDINGS

Due Date : 06/01/07 Cust/Comp Resp: CUST
Resolution Dte : 06/01/07
Resolution : 06/01/07 MR=726480, OK AND CUST HAS LEAK ON HIS END NEEDS TO CALL A
 PLUMBER.
 PER FIELD SPOKE W CUST AND HE HAS A SMALL LEAK ON PROPERTY.
 JA/RB

=====
Subdivision : 00649 Route : 4 Service Order # : 179004
Account # : 006490011251 Customer Name : IRIZARRY , BRENDA E
Address : 2867 REGENCY OAK LN Phone # : (407) 568-3572
Entry Date : 06/04/07 Serv Ord Type : 32 Operator :
Comments : CUST COMPLAINING ABOUT CHLORINE SMELL IN WATER
 PAGED TO JOHN C

Due Date : 06/05/07 Cust/Comp Resp: COMP
Resolution Dte : 06/05/07
Resolution : 06/05/07 MR=499470
 FLUSHED THE FIRE HYDRANTS IN FRONT OF THE CUST HOME FOR 15 MINUTES.
 JC/RB

Service Order Detail Report

Subdivision : 00649 Route : 3 Service Order # : 179382
Account # : 006495006014 Customer Name : CARRION , IVETTE M
Address : 20770 MAXIM PKW Phone # : (407) 568-8993
Entry Date : 06/04/07 Serv Ord Type : 29 Operator :
Comments : CUST COMPLAINING OF CLOUDY WATER.
 PAGED TO JOHN C

Due Date : 06/05/07 Cust/Comp Resp: COMP
Resolution Dte : 06/05/07
Resolution : MR=1252010
 CUST HAS AWATER SOFTNER AND WILL CHECK IT OUT . PER FIELD
 JC/RB

=====

Subdivision : 00649 Route : 3 Service Order # : 179477
Account # : 006494063401 Customer Name : WEBBER , KAREN M
Address : 20329 NETTLETON ST Phone # : (407) 568-7533
Entry Date : 06/04/07 Serv Ord Type : 32 Operator :
Comments : CUST CALLED HAS A STRONG CHLORINE ODER IN HOME, PGD TO (JC) ON CALL
 PLEASE RESOLVE AND TAG DOOR W/FINDINGS

Due Date : 06/04/07 Cust/Comp Resp: COMP
Resolution Dte : 06/04/07
Resolution : 06/04/07 MR=695290
 FLUSHED ON EACH SIDE OF HOUSE FOR 20 MINUTES.
 JC/RB

=====

Subdivision : 00649 Route : 2 Service Order # : 179488
Account # : 006493050011 Customer Name : CHEA , FRANCIS
Address : 20704 MARLIN ST Phone # : (407) 568-6317
Entry Date : 06/04/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER SAYS THAT WATER SMELLS OF CHLORINE
 SAYS THAT IT IS CAUSING SKIN IRRITATION AND EYES TO BURN AND THAT
 THEY BECOMING SHORT OF BREATH WHEN TAKING A SHOWER.
 DISPATCHED TO JOHN C

Due Date : 06/04/07 Cust/Comp Resp: COMP
Resolution Dte : 06/04/07
Resolution : 06/04/007 MR=1012140
 FLUSHED ON EACH SIDE AT FIRE HYDRANT FOR 20 MINUTES.
 JC/RB

=====
Subdivision : 00649 Route : 2 Service Order # : 179496
Account # : 006493050011 Customer Name : CHEA , FRANCIS
Address : 20704 MARLIN ST Phone # : (407) 568-6317
Entry Date : 06/04/07 Serv Ord Type : 32 Operator : WU
Comments : MR. CALLED DUE TO HIGH CHLORINE SMELL IN HIS WATER.
 HE ASKED US TO CHECK INTO THIS AND TAG HIS DOOR WITH THE FINDINGS.

Due Date : 06/05/07 Cust/Comp Resp: COMP
Resolution Dte : 06/05/07
Resolution : 6/5/07 S/O ENTERED IN ERROR PLEASE SEE S/O#179488 FOR COMPLETED
 RESOLUTION,
 RB

=====
t

Subdivision : 00649 Route : 6 Service Order # : 179556
Account # : 006490020711 Customer Name : BADOZ , GERALD
Address : 2730 LYNDSCAPE ST Phone # : (407) 319-9438
Entry Date : 06/05/07 Serv Ord Type : 32 Operator :
Comments : PER CUST CALLED SAID THE WATER HAS A BAD ODER/SMELL, METALLIC, CHLORINE
 SAID IT HAS BEEN LIKE THIS SINCE AROUND SATURDAY. PLEASE SEE WHAT CAN
 BE DONE ALSO CALL CUST AT 407-319-9438 AND TAG W/FINDINGS

Due Date : 06/05/07 Cust/Comp Resp: COMP
Resolution Dte : 06/05/07
Resolution : 6/5/07 MR=488000
 FLUSHED FOR 30 MINUTES ON EACH SIDE OF THE HOUSE AND SPOKE W/CUSTOMER
 JC/RB

=====
Subdivision : 00649 Route : 3 Service Order # : 179560
Account # : 006495008073 Customer Name : WATERS , ANGELA D
Address : 2417 ABBEY AVE Phone # : (407) 568-0020
Entry Date : 06/05/07 Serv Ord Type : 32 Operator :
Comments : PER ON CALL CUST CALLED AT 5:29 PM ON 6/1/07 WATER HAS A BAD ODER
 AND THE WTR SEEMS TO BURN THE CUST'S EYES AND SKIN IRRITATION, ALSO
 IT IS COMING OUT IN SPIRITS, ALSO CUST STATED THAT IS WAS BURNING HER
 THROAT.
 PLEASE TAG DOOR W/FINDINGS

Due Date : 06/01/07 Cust/Comp Resp: COMP
Resolution Dte : 06/01/07
Resolution : 6/1/07 MR=271680, PER FIELD SPOKE W/CUST ON FRIDAY AND FLUSHED FOR
 20 MINUTES. CL2-9.2
 JC/RB

=====
Subdivision : 00649 Route : 1 Service Order # : 179585
Account # : 006491017030 Customer Name : TOMBERLIN , FRED B
Address : 20319 MACON PKW Phone # : (407) 249-2320
Entry Date : 06/05/07 Serv Ord Type : 32 Operator : WU
Comments : MR. CALLED DUE TO BURNING WHEN HOT WATER IS USED.
 WHEN THEY TAKE A SHOWER THEY GET A BURNING SENSATION IN THEIR NOSE.
 THEIR EYES BURN AND THEY START SNEEZING.
 PLEASE TEST WATER.

Due Date : 06/05/07 Cust/Comp Resp: COMP
Resolution Dte : 06/05/07
Resolution : 06/05/07 MR=756200
 CL2 IS A LITTLE HIGH, THE PH IS NORMAL, MADE ADJUSTMENT TO THE WATER TO
 BRING DOEN THE CL-2.
 FREE CL-2 =1.4, TOTAL CL-2=9.0
 PH 8.1
 RH/RB

=====
Subdivision : 00649 Route : 3 Service Order # : 179887
Account # : 006494051076 Customer Name : KEYS , PHILLIP
Address : 2554 ALABASTER AVE Phone # : (407) 568-1611
Entry Date : 06/05/07 Serv Ord Type : 36 Operator :
Comments : A PLUMBER HAS BEEN OUT 4 TIMES AT THIS LOCATION SINCE SATURDAY AND HE
 TV'D THE LINE AND HE SAYS IT'S ON OUR END. HE SAID THERE'S A LOT OF
 WATER AND COULD NOT QUITE SEE WHAT IS BLOCKING THE LINE. PLEASE CALL
 CUSTOMER AT 407-421-9112 (HOME) CELL# 242-3488. KATHY FROM THE JANDER
 GP. CALLED THIS IN.

Due Date : 06/05/07 Cust/Comp Resp: COMP
Resolution Dte : 06/05/07
Resolution : 06/05/07 MR=1606040... PER FIELD WILL BE OUT TOMORROE TO TV CAMERA THE
 LINE TO SEE WERE THE CLOG IS.... RH
 6/6/07 MR=1606320... TV'D CAMERA THE LINE, WAITING ON (JOHN BUSH) TO
 REPAIR PER FIELD (RH)
 RH/RB

=====
Subdivision : 00649 Route : 3 Service Order # : 179896
Account # : 006495006014 Customer Name : CARRION , IVETTE M
Address : 20770 MAXIM PKW Phone # : (407) 568-8993
Entry Date : 06/05/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER SAID SHE HAD CHLORINE TESTED AT OUTSIDE SPIGOT; AND CHLORINE
 LEVELS ARE TOO HIGH SHE SAID. PAGED ROGER H.

Due Date : 06/05/07 Cust/Comp Resp: COMP
Resolution Dte : 06/05/07
Resolution : 06/05/07 MR=1252190
 PER FIELD SPOKE W/CUST ADVISED HER THAT (UIF) ARE MAKING ADJUSTMENTS TO
 ELEMINATE THE PROBLEM
 RH/RB

=====
Subdivision : 00649 Route : 3 Service Order # : 180437
Account # : 006496003024 Customer Name : FOLSOM , HEIDI M
Address : 2798 BABBITT AVE Phone # : (407) 694-5402
Entry Date : 06/06/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER IS REPORTING A HIGH CHLORINE SMELL IN THE WATER. PLEASE CHECK
 PAGED ROGER H

Due Date : 06/06/07 Cust/Comp Resp: COMP
Resolution Dte : 06/06/07
Resolution : 06/06/07 MR-N/A... CL-READS 3.5 PPM TODAY AT THIS HOME, CL-2 IS OK
 PER FIELD.
 RAG/RB

Report

Subdivision : 00649 Route : 1 Service Order # : 183322
Account # : 006491028091 Customer Name : FAIRCHILD , LANCE
Address : 2201 BALLARD AVE Phone # : (407) 368-8051
Entry Date : 06/14/07 Serv Ord Type : 39 Operator :
Comments : PER ON CALL REC'V CALL FROM CUST AT 5:44 PM SAID ALARM AND LIGHTS ARE
 GOING OFF AT THE LIFT STATION, PLEASE RESOLVE

Due Date : 06/15/07 Cust/Comp Resp: COMP
Resolution Dte : 06/15/07
Resolution : 6/15/07 PER ON CALL COMPLETED AFTERS PN 6/14/07 3.5 INCHES OF RAIN IN
 ONE HOUR CAUSED HIGH FLOWS. PUMPS COULD NOT KEEP UP. NO MTR TO READ
 RH/RB

=====
Subdivision : 00649 Route : 6 Service Order # : 183327
Account # : 006490021201 Customer Name : WRIGHT , ROBIN L
Address : 19408 BRIERCREST TRL Phone # : (407) 568-8107
Entry Date : 06/14/07 Serv Ord Type : 39 Operator :
Comments : PER CUST CALLED THE ON CALL LINE AT 5:17 PM THE ALARM IS GOING OFF
 THIS WAS ON 6/13/07 PLEASE RESOLVE

Due Date : 06/14/07 Cust/Comp Resp: COMP
Resolution Dte : 06/14/07
Resolution : 6/14/07 PER ON CALL COMPLETED S/O ON 6/14/07 3.5 INCHES OF RAIN IN ONE
 HOUR CAUSED HIGH WTR FLOWS AND PUMPS COULD NOT KEEP UP.
 NO MTR TO READ.
 RH/RB

=====
Subdivision : 00649 Route : 6 Service Order # : 183931
Account # : 006490031524 Customer Name : FOWLER , WILLIAM J
Address : 19413 CHARRICE CT Phone # : (407) 574-3542
Entry Date : 06/15/07 Serv Ord Type : 29 Operator :
Comments : WATER YELLOW-CONSTANTLY-ALL AREAS, -TAG WITH FINDINGS AND RESOLVE

Due Date : 06/18/07 Cust/Comp Resp: COMP
Resolution Dte : 06/18/07
Resolution : 6/18/07 MR=405370
 FLUSHING IN THE AREA
 CL-2 4.0
 JC/RB

=====
Subdivision : 00649 Route : 2 Service Order # : 183974
Account # : 006492045103 Customer Name : BUTLER , VICTOR R
Address : 2212 ALBION AVE Phone # : (407) 568-1120
Entry Date : 06/15/07 Serv Ord Type : 29 Operator :
Comments : PER CUST CALLED SAID HE HAS YELLOWISH WTR COING OUT AGAIN PGD TO (RAG)

Due Date : 06/15/07 Cust/Comp Resp: COMP
Resolution Dte : 06/15/07
Resolution : 6/15/07 MR-N/A PER FIELD FLUSHING IN THE AREA TO ALLEVIATE COLOR IN WTR
 RAG/RB

=====
Subdivision : 00649 Route : 2 Service Order # : 184951
Account # : 006495004046 Customer Name : CAMPBELL , JUSTIN
Address : 20826 MARLIN ST Phone # : (850) 251-6330
Entry Date : 06/19/07 Serv Ord Type : 48 Operator :
Comments : PER FEILD (RH) CALLED SAID CUST HAS A SWR BACK UP-PLEASE RESOLVE

Due Date : 06/19/07 Cust/Comp Resp: CUST
Resolution Dte : 06/19/07
Resolution : 06/19/07 MR=169510, PER FIELD SPOKE W/NEIGHBORS, THE BACK-UP SEEMS TO BE
 THE CUSTOMER'S PROBLEM, OUR LINES ARE CLEAR. CALLED AND TOLD THE CUST.
 TO CALL A PLUMBER.
 RH/RB

=====

Service Order Detail Report

Subdivision : 00649 Route : 1 Service Order # : 186923
Account # : 006491241031 Customer Name : GATES , WILLIAM H
Address : 2223 ARCHER BLV Phone # : (407) 568-8180
Entry Date : 06/22/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER STATES THAT WATER SMELLS AWFUL AND HAS BEEN LIKE THIS FOR SOME
 TIME. HE HAS HAD NUMEROUS COMPLAINTS REGARDING THE QUALITY OF THE WATER
 IN WEDGEFIELD. PAGED RH

Due Date : 06/22/07 Cust/Comp Resp: COMP
Resolution Dte : 06/22/07
Resolution : 6/22/07 MR=114070, PER FIELD SPOKE W/CUST AND FLUSHED HYDRANT IN FRONT
 OF HOME. 20,000 GAL., CL2 RESIDUAL, 0.9 MG/L
 RH/RB

=====
Subdivision : 00649 Route : 2 Service Order # : 187795
Account # : 006491130051 Customer Name : ARELLANO , QUINN
Address : 2335 BANCROFT BLV Phone # : (407) 568-8976
Entry Date : 06/26/07 Serv Ord Type : 29 Operator : WU
Comments : MS. CALLED BECAUSE SHE FILLED HER "WHITE" TUB WITH WATER AND THE WATER
 WAS "YELLOW". SHE WANTS SOMEONE TO COME OUT AND CHECK HER WATER. SHE
 SAID IT SHOULD NOT BE THIS COLOR.
 MS. ASKED THAT YOU COME OUT IN A.M. AND SPEAK WITH HER.

Due Date : 06/27/07 Cust/Comp Resp: COMP
Resolution Dte : 06/27/07
Resolution : 6/27/07 MR=285490, FLUSHED JUST IN FRONT OF HOME
 CL2-0.7
 JC/RB

Subdivision : 00649 Route : 6 Service Order # : 190010
Account # : 006490020482 Customer Name : HAVICON JR , ROBERT E
Address : 19638 KNIGHT TALE LN Phone # : (407) 583-4127
Entry Date : 07/02/07 Serv Ord Type : 29 Operator :
Comments : CUSTOMER CALLED INTO OFFICE DUE TO LIGHT GREEN WATER.

PAGED TO ROGER H

Due Date : 07/02/07 Cust/Comp Resp: COMP
Resolution Dte : 07/02/07
Resolution : 07/02/07 MR=455150
 NO ONE HOME AT TIME
 CL2-4.1
 JC/RB

=====
Subdivision : 00649 Route : 3 Service Order # : 190232
Account # : 006494048471 Customer Name : KAGHAZI , SAYED N
Address : 2839 ABALONE BLV Phone # : (407) 965-8345
Entry Date : 07/02/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER HAS BAD ODOR IN WATER.
 PLEASE RESOLVE
 DISPATCHED TO ROGER H

Due Date : 07/02/07 Cust/Comp Resp: COMP
Resolution Dte : 07/02/07
Resolution : 07/02/07 MR-N/A
 FLUSHED 60,000 GALS. OF WATERCL2-2.1 MG/L FROM FIRE HYDRANT
 JC/RB

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Service Order Detail Report

Subdivision : 00649 Route : 2 Service Order # : 190255
Account # : 006492045103 Customer Name : BUTLER , VICTOR R
Address : 2212 ALBION AVE Phone # : (407) 568-1120
Entry Date : 07/02/07 Serv Ord Type : 29 Operator :
Comments : CUST CALLING IN COMPLAINING ABOUT YELLOW WATER
 PAGED OUT TO ROGER H

Due Date : 07/03/07 Cust/Comp Resp: COMP
Resolution Dte : 07/03/07
Resolution : 7/3/07 MR=746190, FLUSHED FIRE HYDRANT, UTILIZED 45,000 GALS FLUSHED
 CL2-3.4
 JC/RB

=====
Subdivision : 00649 Route : 1 Service Order # : 190721
Account # : 006491211024 Customer Name : PHIPPS , BELINDA
Address : 20671 MAJESTIC ST Phone # : (407) 568-1597
Entry Date : 07/03/07 Serv Ord Type : 29 Operator :
Comments : PER ON CALL CUST CALLED AFTER HOURS STATED HER WTR IS BROWN AND HAS
 AN ODER CALL CAME IN AT 12:19 PM ON 6/30/07 PLEASE RESOLVE

Due Date : 06/30/07 Cust/Comp Resp: COMP
Resolution Dte : 06/30/07
Resolution : MR=211920
 PER FIELD FLUSHED HYDRANT DOWN THE STREET 30,000 GALS.
 CL-2 RESIDUAL 1.2 MG/L
 RH/RB

Service Order Detail Report

Subdivision : 00649 Route : 6 Service Order # : 191921
Account # : 006490020482 Customer Name : HAVICON JR , ROBERT E
Address : 19638 KNIGHT TALE LN Phone # : (407) 583-4127
Entry Date : 07/09/07 Serv Ord Type : 29 Operator :
Comments : CUSTOMER SAYS HE'S STILL HAVING DARK GREEN WATER IN BATHTUB. PLEASE
CHECK. PAGED JOHN C

Due Date : 07/09/07 Cust/Comp Resp: COMP
Resolution Dte : 07/09/07
Resolution : 07/09/07 MR-N/A
CHECKED CUSTOMER'S BATH AND IS WORKING.
FLUSHED HYDRANT ON KNIGHTSTALE AND LYNDSCAPE AS WELL AND SOMMERSET
DRIVES
RAG/RB

=====
(Detail Report

Subdivision : 00649 Route : 2 Service Order # : 193577
Account # : 006491168022 Customer Name : HACHEBEIL , CRAIG G
Address : 2426 BANCROFT BLV Phone # : (407) 568-3777
Entry Date : 07/12/07 Serv Ord Type : 29 Operator :
Comments : CUSTOMER HAS YELLOW WATER THROUGHOUT HOME
DISPATCHED CALL TO JOHN COFFEE

Due Date : 07/12/07 Cust/Comp Resp: COMP
Resolution Dte : 07/12/07
Resolution : 07/12/07 MR=3077220
FLUSHED FOR 1 HOUR, CL2-4.2, SPOKE TO CUST AND SHE SAID THAT SHE HAS
WATER SOFTNER AND HAS NOT HAD IT SERVICED THIS YEAR. ASKED CUST TO USE T
JC/RB

=====
Subdivision : 00649 Route : 3 Service Order # : 194789
Account # : 006492412412 Customer Name : MITCHELL , HAROLD D
Address : 2611 ALBION AVE Phone # : (407) 568-0698
Entry Date : 07/16/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER CALLED DUE TO ROTTEN EGG ODOR THROUGH OUT HOME.

PAGED TO JOHN C

Due Date : 07/16/07 Cust/Comp Resp: COMP
Resolution Dte : 07/16/07
Resolution : 07/16/07 MR-N/A
 WATER SEEMS TO BE OK, INFORMED CUSTOMER TO FLUSH THE HOUSE LINE AFTER
 WE THE FLUSH THE HYDRANT
 RAG/RB

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(536) UBRSOESP1 Report
Page 22

Utilities Inc, Billing System

Service Order Detail Report

Subdivision : 00649 Route : 1 Service Order # : 194884
Account # : 006491016055 Customer Name : MAILLOUX , NANCY
Address : 20201 MACON PKW Phone # : (407) 368-8255
Entry Date : 07/16/07 Serv Ord Type : 32 Operator :
Comments : CHECK TASTE OF WATER & SMELL IS SO BAD HER GLASSES TURN WHITE FROM THE
 SMELL-TAG WITH FINDINGS

Due Date : 07/17/07 Cust/Comp Resp: COMP
Resolution Dte : 07/17/07
Resolution : 07/17/07 MR= N/A
 CHECKED CHLORINE RESIDUAL CL NEEDS 30 PPM
 FLUSHED HYDRANT NEXT TO CUSTOMERS
 HOME
 RAG/RB

=====
Subdivision : 00649 Route : 2 Service Order # : 195181
Account # : 006494031112 Customer Name : ERRIAH , NADIA
Address : 2314 BAKER AVE Phone # : (407) 568-3460
Entry Date : 07/17/07 Serv Ord Type : 32 Operator :
Comments : CUST CALLED IN STATING WATER SMELLS LIKE ROTTEN EGGS
 PAGED TO JOHN C

Due Date : 07/17/07 Cust/Comp Resp: COMP
Resolution Dte : 07/17/07
Resolution : 07/17/07 MR=230180, CL2 BEFORE GOING INTO CUST HOME 3.4 INSIDE HOUSE,
 0.6
 JC/RB

=====
Subdivision : 00649 Route : 1 Service Order # : 196707
Account # : 006491118000 Customer Name : MOTTA LLC ,
Address : 20733 MACON PKW Phone # : (407) 568-1001
Entry Date : 07/20/07 Serv Ord Type : 43 Operator :
Comments : PER ONCALL CUST CALLED AFTER HOURS AT 6:51 PM STATING NO WATER
 ON 7/19/07 THIS IS THE CUST WATER ACCT.
 PLEASE RESOLVE

Due Date : 07/19/07 Cust/Comp Resp: COMP
Resolution Dte : 07/19/07
Resolution : 7/19/07 MR=177920
 THE MTR VALVE WAS S/OFF OFF AND HAS BEEN T/ON
 RH/RB

=====
Subdivision : 00649 Route : 6 Service Order # : 197026
Account # : 006490031461 Customer Name : PEREZ , EDWIN
Address : 19436 CHARRICE CT Phone # : (407) 568-6202
Entry Date : 07/20/07 Serv Ord Type : 32 Operator :
Comments : CUST SAID EARLY IN THE WEEK HE HAD A STRONG CHLORINE/BLEACH ODER AND
 LATER INTHE WEEK THE WATER HAS A SEWER LIKE ODER COMING FROM HIS
 REG. WATER. PLEASE RESOLVE
 PGD TO (RH)

Due Date : 07/20/07 Cust/Comp Resp: COMP
Resolution Dte : 07/20/07
Resolution : 07/20/07 MR=311090
 FLUSHED HYDRANTS, 20,000 GALS. FLUSHED
 RESIDUAL 3.0
 RH/RB

=====
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Service Order Detail Report

Subdivision : 00649 Route : 2 Service Order # : 197731
Account # : 006493046241 Customer Name : WALTERS , DAVID
Address : 2214 ABNEY AVE Phone # : (407) 568-1088
Entry Date : 07/24/07 Serv Ord Type : 47 Operator :
Comments : CUSTOMER HAS STATED THAT WHAT USED TO BE THE BEST TASTING WATER 12 YRS
 AGO HAS WITHIN THE LAST 6 WEEKS BECOME NON-CONSUMABLE. HE STATED THAT
 THE WATER HAS A FOUL ODER AND THERE ARE SMALL WHITE GRAINS COMING FROM
 THE TAP. HE WOULD LIKE TO SPEAK WITH SOMEONE BETWEEN 8AM AND NOON 07/25.

Due Date : 07/25/07 Cust/Comp Resp: COMP
Resolution Dte : 07/25/07
Resolution : 07/25/07 PER CUST CALLED TO CANCEL S/O WAS PGD TO FIELD TO CANCEL S/O
 CALL TO (JC)
 RB

=====
Subdivision : 00649 Route : 3 Service Order # : 199059
Account # : 006494055041 Customer Name : SOARES , DANIEL M
Address : 2833 ABBEY AVE Phone # : (407) 230-5523
Entry Date : 07/26/07 Serv Ord Type : 29 Operator :
Comments : CUST CALLED ABOUT DISCOLORED WATER.PLEASE FLUCH LINES PER ROGER
 AND CUST CONVERSATION

Due Date : 07/27/07 Cust/Comp Resp: COMP
Resolution Dte : 07/27/07
Resolution : 7/27/07 MR=1134820
 CUST HAS A WATER SOFTNER
 FLUSHED FOR 10 MINS. AT HYDRANT 82-022
 CL2 AT HYDRANT 2.0
 JC/RB

=====
Subdivision : 00649 Route : 2 Service Order # : 199548
Account # : 006491130031 Customer Name : GRIMES , CHARLES
Address : 2345 BANCROFT BLV Phone # : (407) 695-0590
Entry Date : 07/27/07 Serv Ord Type : 47 Operator :
Comments : CONTRACTOR CALLED DUE TO WATER LINE WAS HIT @ BANCROFT @ MARDI GRAS

PAGED TO ROGER H

Due Date : 07/27/07 Cust/Comp Resp: CUST
Resolution Dte : 07/27/07
Resolution : 07/27/07 MR=1067930
 CONTRACTOR HIT SERVICE LINE WIRH BORING MACHINE AND THE CONTRACTOR
 REPAIRED DAMAGE.
 RH/RB

: 199627

Account # : 006494053162 Customer Name : HOPPER , VERONICA A
Address : 2530 ABBEY AVE Phone # : (321) 239-0213
Entry Date : 07/27/07 Serv Ord Type : 47 Operator :
Comments : PER ON CALL CUST CALLED AT 7:36 PMON 7/24/07 STAED WTR MAIN BREAK
PLEASE RESOLVE

Due Date : 07/24/07 Cust/Comp Resp: CUST
Resolution Dte : 07/24/07
Resolution : 7/27/07 MR=433250
CUSTOMER RAN OVER HIS MTR BOX BREAKING THE PVC SERVICE LINE ON HIS SIDE
OF THE MTR.
THE CUST REPAIRED THE LINE
RH/RB

=====
Subdivision : 00649 Route : 4 Service Order # : 200688
Account # : 006490011061 Customer Name : BROOKS , MICHELLE
Address : 2633 REGENCY OAK LN Phone # : (407) 568-5621
Entry Date : 08/01/07 Serv Ord Type : 43 Operator :
Comments : CUSTOMER HAS NO WATER THIS MORNING.
DISPATCHED TO JOHN COFFEE

Due Date : 08/01/07 Cust/Comp Resp: COMP
Resolution Dte : 08/01/07
Resolution : 08/1/07 MR=1058190
FILTER CLOGGED GOING INTO HOME
RH/RB

Subdivision : 00649 Route : 1 Service Order # : 201244
Account # : 006491024111 Customer Name : ARCE , EDWIN
Address : 2208 ARCHER BLV Phone # : (321) 285-3140
Entry Date : 08/02/07 Serv Ord Type : 36 Operator :
Comments : CUSTOMER CALLING IN DUE TO SEWER BACKUP.

PAGED TO ROGER H

Due Date : 08/02/07 Cust/Comp Resp: COMP
Resolution Dte : 08/02/07
Resolution : 08/02/07 MR=N/A
 RG FOUND THE MAIN LINE BETWEEN 2 MANHOLES CLOGGED, CALLED E REYNOLDS
 TO CLEAN LINES
 RH/RB

=====

Subdivision : 00649 Route : 2 Service Order # : 203992
Account # : 006491165021 Customer Name : MARTIN , ADRIENNE
Address : 2843 BANCROFT BLV Phone # : (321) 287-3078
Entry Date : 08/09/07 Serv Ord Type : 28 Operator :
Comments : CUST COMPLAINING ABOUT WATER PRESSURE.PLEASE CHK AND TAG DOOR WITH INFO
 PAGED PAGED TO JOHN C

Due Date : 08/09/07 Cust/Comp Resp: COMP
Resolution Dte : 08/09/07
Resolution : 08/09/07 MR=212420
 NOT A PRESSURE PROBLEM, THIS IS A VALVE PROBLEM
 RH/RB
 8/31/07 MR=227670 PER J. BUSH & CREW DUG UP WTR MAIN & FOUND A PIECE OF
 PLASTIC STUCK IN THE VALVE AND WAS CLEARED AND ALL OK. THE CUST SPOKE
 TO THE PLUMBER AND SAID THE LINES ARE TOO SMALL. THE CUST REQUESTED THAT
 WE PUT BIGGER WTR LINES AND MTR'S AT NO COST TO THEM. CUST SAID THAT SHE
 WOULD PASS OUT A PETITION FOR EVERYONE TO SIGN SO THAT OUC WOULD TAKE
 OVER THE WTR CO. SHE WOULD NOT LISTEN TO ANYTHING THAT (RH) HAD TO SAY.
 RH/RB

=====
Subdivision : 00649 Route : 2 Service Order # : 204120
Account # : 006491170112 Customer Name : VAN OVERLOOP , PHYLLIS
Address : 2764 BANCROFT BLV Phone # : (407) 568-9781
Entry Date : 08/09/07 Serv Ord Type : 26 Operator :
Comments : PER ON CALL CUST CALLED AFTER HOURS AT 5:13 PM ON 8/8/07 STATING
 WTR BREAK IS GETTING WORSE...PLEASE RESOLVE

Due Date : 08/10/07 Cust/Comp Resp: COMP
Resolution Dte : 08/10/07
Resolution : 8/10/07 MR=608730...THE LEAK IS A VERY SMALL PIN HOLE IN THE PIPE UNDER
 THE SIDEWALK. AS SOON AS WE GET A FULL STAFF ON TUESDAY WE WILL REPAIR.
 YOU CAN'T SEE THE LEAK BECAUSE OF NO STANDING WATER BUT YOU CAN HEAR A
 SOUND UNDER THE SIDEWALK.
 RH/RB

Subdivision : 00649 Route : 6 Service Order # : 204855
Account # : 006490021673 Customer Name : ROVIROSA , RODOLFO D
Address : 19306 TIMBER PINE LN Phone # : (407) 568-5096
Entry Date : 08/13/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER STATES WATER HAS BEEN TASTING SALTY FOR ABOUT A WEEK. PAGED
 JOHN C

Due Date : 08/13/07 Cust/Comp Resp: COMP
Resolution Dte : 08/13/07
Resolution : 8/13/07 MR=864460 CL-2 1.0 SPOKE TO CUST AND TASTED THE WTR AND IT WAS
 OK AND IT COMES AND GOES.
 JC/RB

=====
Subdivision : 00649 Route : 3 Service Order # : 205078
Account # : 006494048471 Customer Name : KAGHAZI , SAYED N
Address : 2839 ABALONE BLV Phone # : (407) 965-8345
Entry Date : 08/13/07 Serv Ord Type : 32 Operator :
Comments : CUST CALLED SAYING WATER SMELLS LIKE SEWER.
 PLEASE LOOK INTO AND TAG CUST DOOR WITH INFO.
 PAGED TO JOHN C

Due Date : 08/14/07 Cust/Comp Resp: COMP
Resolution Dte : 08/14/07
Resolution : 8/14/07 MR=31290 NO HOME AT TIME OF SPEAKING W/CUSTOMER LEFT TAG WITH
 FINDINGS
 CL2-1.4
 JC/RB

Subdivision : 00649 Route : 1 Service Order # : 205655
Account # : 006491016081 Customer Name : TAYLOR , IRA
Address : 20225 MACON PKW Phone # : (407) 568-6974
Entry Date : 08/14/07 Serv Ord Type : 29 Operator :
Comments : CUSTOMER SAYS THAT WATER IS YELLOW AND HAS AN ODOR.
 DISPATCHED CALL TO JOHN COFFEE

Due Date : 08/14/07 Cust/Comp Resp: COMP
Resolution Dte : 08/14/07
Resolution : 08/14/07 MR=622280
 TAGGED DOOR W/INFOR
 RAG/RB

=====
Subdivision : 00649 Route : 2 Service Order # : 206268
Account # : 006491168022 Customer Name : HACKEBEIL , CRAIG G
Address : 2426 BANCROFT BLV Phone # : (407) 568-3777
Entry Date : 08/15/07 Serv Ord Type : 29 Operator :
Comments : WATER IS DISCOLORED, YELLOW.
 DISPATCHED TO COREY S

Due Date : 08/15/07 Cust/Comp Resp: COMP
Resolution Dte : 08/15/07
Resolution : 8/15/07 MR=3089210
 TAGGED DOOR W/INFOR FOR CUST.
 RAG/RB

=====
(536) UBRSCORESP1 Report
Page 31

Utilities Inc, Billing System

Service Order Detail Report

Subdivision : 00649 Route : 2 Service Order # : 208482
Account # : 006494064203 Customer Name : MALOFSKY , LOUIS
Address : 2630 BALLARD AVE Phone # : (321) 285-3045
Entry Date : 08/21/07 Serv Ord Type : 47 Operator :
Comments : READ, TEMP TURN OFF, PIPE BUSTED ON SIDE OF HOUSE-DO REPAIR IF COMPANY
 LEAK AND INFORM OFFICE IF REGISTERED OR IF CUSTOMERS LEAK ?
 PAGED TO JOHN C; 12:41PM

Due Date : 08/21/07 Cust/Comp Resp: CUST
Resolution Dte : 08/21/07
Resolution : 8/21/07 MR=892300, LINES ARE BUSTED ON CUST SIDE THEY NEED TO REPAIR.
 T/OFF WTR FOR CUST,
 RAG/RB

=====
Subdivision : 00649 Route : 3 Service Order # : 209003
Account # : 006494058041 Customer Name : ELLIS , RICHARD
Address : 20730 NETTLETON ST Phone # : (407) 568-0162
Entry Date : 08/22/07 Serv Ord Type : 26 Operator :
Comments : MAIN BREAK DUE TO ATT HIT OUR LINE
 PER CARL; PH; 407-443-2067
 PAGED TO JOHN C; 4:04PM

Due Date : 08/22/07 Cust/Comp Resp: COMP
Resolution Dte : 08/22/07
Resolution : 8/22/07 PER 4:00PM ON 8/22/07 PER FIELD THIS WAS NOT A MAIN BREAK. IT
 WAS A SVC. LINE GOING TO AVACANT LOT. PER (ATT) WAS WORKING ON A PHONE L
 LINE REPAIR AND SERVICE LINE NO METER IN BOX.
 JC/RB

=====
(536) UBRSCORESP1 Report
Page 32

Utilities Inc, Billing System

Service Order Detail Report

Subdivision : 00649 Route : 2 Service Order # : 211467
Account # : 006491165072 Customer Name : APONTE , ADALIZ A
Address : 2759 BANCROFT BLV Phone # : (352) 978-8740
Entry Date : 08/29/07 Serv Ord Type : 28 Operator :
Comments : LOW PRESSURE
 PAGED TO ROGER H; 11AM

Due Date : 08/29/07 Cust/Comp Resp: COMP
Resolution Dte : 08/29/07
Resolution : 08/29/07 MR=1737030
 PER FIELD WTR PRESSURE WAS AT (PSI-67) OK, AND CALLED THE CUSTOMER TO
 CHECK HIS FILTER/SOFTNER
 RH/RB

Subdivision : 00649 Route : 2 Service Order # : 214066
Account # : 006491168022 Customer Name : HACKEBEIL , CRAIG G
Address : 2426 BANCROFT BLV Phone # : (407) 568-3777
Entry Date : 09/06/07 Serv Ord Type : 29 Operator :
Comments : CUSTOMER CALLED DUE TO YELLOW WATER.

PAGED TO JOHN C

Due Date : 09/06/07 Cust/Comp Resp: COMP
Resolution Dte : 09/06/07
Resolution : 09/06/07 MR=3098850
 CUST HAS A WATER SOFTNER AND SHE HAS CALLED ABOUT EVERY MONTH ABOUT
 THE DISCOLORED WTR. CL2 IN THE AREA IS 3.1
 JC/RB

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(536) UBRSCORESP1 Report
Page 33

Utilities Inc, Billing System

Service Order Detail Report

Subdivision : 00649 Route : 6 Service Order # : 215118
Account # : 006490031541 Customer Name : VAZQUEZ , LOURDES
Address : 19425 CHARRICE CT Phone # : (407) 568-6506
Entry Date : 09/10/07 Serv Ord Type : 29 Operator :
Comments : PER CUST CALLED AFTER HOURS ON 9/9/07 AT 9:11 AM SAID WATER IS COMING
 OUT A YELLOWISH COLOR
 PLEASE RESOLVE

Due Date : 09/10/07 Cust/Comp Resp: COMP
Resolution Dte : 09/10/07
Resolution : 9/10/07 MR=454780
 FLUSHED FOR 1 HR. CL-2 AT HOUSE WAS 4.1
 JC/RB

Subdivision : 00649 Route : 3 Service Order # : 216727
Account # : 006494054332 Customer Name : BOST , DANNY W
Address : 2435 ABBEY AVE Phone # : (321) 285-3478
Entry Date : 09/13/07 Serv Ord Type : 29 Operator :
Comments : CUSTOMER SAYS WE HAVE NASTY WATER. IT IS SO BAD. WHEN WATER IS PUT IN
 GLASS AND SITS THERE FOR A FEW SECONDS SHE SAYS "CRAP" FLOATS ON TOP OF
 IT. AND WE CHARGE AN ARM AND A LEG FOR THIS NASTY WATER. SHE SAID IT IS
 ALL OF WEDGEFIELD. SHE SAID WATER HAS BEEN THIS WAY SINCE SHE BOUGHT THE
 HOUSE IN DECEMBER.

Due Date : 09/14/07 Cust/Comp Resp: COMP
Resolution Dte : 09/14/07
Resolution : 09/14/07 MR=386590
 FLUSHED HYDRANTS FOR 20 MINS. SPOKE W/CUST. THEY HAVE A FILTER ON THE
 SINK WITH DIRTY WATER. ADVISED THE CUSTOMER TO REPALCE HER WTR FILTERS
 MORE OFTEN
 RH/RB

=====
Subdivision : 00649 Route : 1 Service Order # : 217357
Account # : 006491026091 Customer Name : SUCHORA , MICHAEL
Address : 2207 BAGDAD AVE Phone # : (407) 568-8111
Entry Date : 09/17/07 Serv Ord Type : 5 Operator :
Comments : PLEASE LUBRICATE AND EXERCISE VALVE.

Due Date : 09/18/07 Cust/Comp Resp: COMP
Resolution Dte : 09/18/07
Resolution : 9/18/07 MR-746870 FIRST OFF THE CUSTOMER IS NOT TO USE OUR VALVE TO
 S/OFF HIS.HER WTR OFF WE DO NOT EXCERCISE CURBSTOP'S OR LUBRICATE THEM.
 CAUSING WATER CONTAMINATION.
 PER FIELD WE DO NOT LUBRICATE ANY VALVES.
 JC/RH/RB

(536) UBRSORESP1 Report
Page 41

Utilities Inc, Billing System

Service Order Detail Report

Subdivision : 00649 Route : 3 Service Order # : 217815
Account # : 006494059131 Customer Name : GALVIS , CARLOS
Address : 20368 NETTLETON ST Phone # : (321) 438-6706
Entry Date : 09/17/07 Serv Ord Type : 43 Operator : WU
Comments : MS. CALLED DUE TO NO WATER
 SHE SAID WE DID SOME WORK LAST WEEK BUT SHE HAS NO WATER.'

PAGED TO ROGER

Due Date : 09/17/07 Cust/Comp Resp: COMP
Resolution Dte : 09/17/07
Resolution : 09/17/07 MR=203140
 PER FIELD FORGOT TO TURN CURBSTOP ON
 JC/RBX

=====
Subdivision : 00649 Route : 1 Service Order # : 219456
Account # : 006491017030 Customer Name : TOMBERLIN , FRED B
Address : 20319 MACON PKW Phone # : (407) 249-2320
Entry Date : 09/21/07 Serv Ord Type : 44 Operator :
Comments : PER CUST CALLED AFTER HOURS ON 9/17/07 AT 7:12PM CUST STATED PH IN WTR
 SEEMS TO BE TOO HIGH CAUSING BREATHING DIFFICULTIES TO CUST. PLEASE
 RESOLVE

Due Date : 09/17/07 Cust/Comp Resp: COMP
Resolution Dte : 09/17/07
Resolution : 9/17/07 PER FIELD CALLED (KATHY S) TO TEST PH AND TO GIVE CUST RESULTS.
 PER FIELD THE PLANT PH WAS AT 7.9, CUST PH AT TAP WAS 7.9. THIS WAS
 THE CUST'S OPINION ANYTHING OVER 7.8 IS TO HIGH. CUSTOMER ENCOURAGED
 WHEN FIELD TECH TOLD CUST ABOUT THE NEW WTR PLANT CURRENTLY UNDER
 CONSTRUCTION.
 NM/RB

=====
Subdivision : 00649 Route : 1 Service Order # : 222011
Account # : 006491018214 Customer Name : MERCADO , CRISANTO C
Address : 20621 MACON PKW A Phone # : (407) 761-2261
Entry Date : 09/27/07 Serv Ord Type : 32 Operator :
Comments : ODOR AND BURNS EYES-TAG WITH FINDINGS
 PAGED TO ROGER H; 10:50AM

Due Date : 09/27/07 Cust/Comp Resp: COMP
Resolution Dte : 09/27/07
Resolution : 9/28/07 MR=416960... PER FIELD FOUND NOTHING WRONG, CL.2, 1.3 MGL.
 PER FIELD SPOKE TO A FEMALE THAT SAID HER MOTHER WAS SLEEPING ANS WAS
 NOT ABLE TO SPEAK WITH OUR FIELD TECH. THAY THAT TIME.
 RH/RB

=====
Subdivision : 00649 Route : 3 Service Order # : 222899
Account # : 006492412412 Customer Name : MITCHELL , HAROLD D
Address : 2611 ALBION AVE Phone # : (407) 568-0698
Entry Date : 10/01/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER SAYS WATER SMELLS LIKE ROTTEN EGGS AGAIN. PAGED JOHN C

Due Date : 10/01/07 Cust/Comp Resp: COMP
Resolution Dte : 10/01/07
Resolution : 10/01/07 MR=655830... CL2-3.7, HYDRANT - 4.1 END OF STREET
 SPOKE TO MRS. MITCHELL AND SHE INDICATED THAY HAVE BEEN GONE FOR 2 WEEKS
 AND THEY JUST GOT HOME YESTERDAY (09/30/07)
 ALSO FLUSHED AT THE END OF THE STREET
 JC/RB

=====
Subdivision : 00649 Route : 1 Service Order # : 223087
Account # : 006491019152 Customer Name : BELFATTO , KENNETH
Address : 20227 MAJESTIC ST Phone # : (847) 727-5600
Entry Date : 10/01/07 Serv Ord Type : 39 Operator :
Comments : CUSTOMER SAYS THAT L/S ON HIS STREET IS ALARMING.
 DISPATCHED CALL TO JOHN COFFEE

Due Date : 10/01/07 Cust/Comp Resp: COMP
Resolution Dte : 10/01/07
Resolution : 10/01/07 MR=210830
 STATION WAS S/OFF DUE TO REHAB AT STATION SOWN STREAM
 RH/
 RB

=====
Service Order Detail Report

Subdivision : 00649 Route : 2 Service Order # : 224522
Account # : 006494038081 Customer Name : VACANT ,
Address : 20224 MARLIN ST Phone # : () -
Entry Date : 10/04/07 Serv Ord Type : 49 Operator :
Comments : 06/29/07 1866650
 09/28/07 R=1866760 VACANT STATUS CK MTR

Due Date : 10/04/07 Cust/Comp Resp: COMP
Resolution Dte : 10/04/07
Resolution : 10/04/07 S/O ENTERED IN ERROR
 RB

=====
Subdivision : 00649 Route : 3 Service Order # : 225208
Account # : 006494063023 Customer Name : PERCY , JILL
Address : 20432 MELVILLE ST Phone # : (312) 399-0168
Entry Date : 10/05/07 Serv Ord Type : 29 Operator :
Comments : YELLOW WATER-PAGED TO ROGER H-3PM

Due Date : 10/05/07 Cust/Comp Resp: COMP
Resolution Dte : 10/05/07
Resolution : 10/5/07 MR=2033540, CUST HAS A WATER SOFTNER/FILTER. FLUSHED HYDRANT
 22,500 GALS.
 RH/RB

=====
(536) UBRSCORESP1 Report
Page 46

Utilities Inc, Billing System

Service Order Detail Report

Subdivision : 00649 Route : 3 Service Order # : 226745
Account # : 006494048471 Customer Name : KAGHAZI , SAYED N
Address : 2839 ABALONE BLV Phone # : (407) 965-8345
Entry Date : 10/10/07 Serv Ord Type : 32 Operator :
Comments : WATER SMELLS SO BAD-WANTS THIS RESOLVED AND WATER NOT TO SMELL BAD SO
 FREQUENTLY-***GO BY IN AM **AND GIVE THEM RESOLUTION ON WHAT WILL BE
 DONE TO RESOLVE THIS ISSUE**
 *****AM*****

Due Date : 10/11/07 Cust/Comp Resp: COMP
Resolution Dte : 10/11/07
Resolution : 10/11/07 MR=33650
 FLUSHED AT END OF LINE AND CL-2 AT HOUSE 2.6 AND NO ONE HOME.
 JC/RB

=====
Subdivision : 00649 Route : 2 Service Order # : 226861
Account # : 006494039122 Customer Name : DIMARZIO , PARBATTIE
Address : 20442 MARLIN ST Phone # : (321) 246-3063
Entry Date : 10/10/07 Serv Ord Type : 36 Operator :
Comments : CUST HAS CLOGGED SEWER.PLEASE CHK OUT
 PAGED TO JOHN C

Due Date : 10/10/07 Cust/Comp Resp: COMP
Resolution Dte : 10/10/07
Resolution : 10/10/07 MR=541020
 PER FIELD STATED THAT JOHN BUSH WILL FIX ON 10/12/07
 JC/RB

=====
Subdivision : 00649 Route : 2 Service Order # : 226952
Account # : 006494031101 Customer Name : USAI , CHRISTOPHE
Address : 2306 BAKER AVE Phone # : (407) 568-3005
Entry Date : 10/11/07 Serv Ord Type : 29 Operator : WU
Comments : CUSTOMER SENT EMAIL ABOUT YELLOW WATER AT RESIDENCE.
 SHE WILL NOT BE HOME UNTIL IN THE AFTERNOON IF IT IS NECESSARY TO
 MEET WITH HER
 *PAGED TO ROGER H

Due Date : 10/11/07 Cust/Comp Resp: COMP
Resolution Dte : 10/11/07
Resolution : 10/11/07 MR=602420, CL-2 3.1 AND FLUSHED IN THE AREA AND TAGGED WITH
 FINDINGS
 JC/RB

=====
Subdivision : 00649 Route : 3 Service Order # : 228255
Account # : 006495005061 Customer Name : PAULICH , NANCY
Address : 20836 MAXIM PKW Phone # : (407) 568-8503
Entry Date : 10/15/07 Serv Ord Type : 36 Operator :
Comments : PER CUST CALED AFTER HOURS ON 10/13/07 AT 1:15 PM SAID TOILETS ARE NOT
 FLUSHING ALSO NEIGHBOR IS HAVING SAME PROBLEM, PLEASE RESOLVE, THANKS

Due Date : 10/16/07 Cust/Comp Resp: COMP
Resolution Dte : 10/16/07
Resolution : 10/16/07 MR-NOT AVAILABLE.... A VACTOR TRUCK WAS CALLED OUT BECAUSE OF
 MULTIPLE HOMES HAVING THE SAME PROBLEM. THE VACTOR DRIVE FOUND THE SWR
 MAIN TO BE CLEAR AND THE PROBLEM SEEMS TO BE IN THREE HOMES VENT STACKS
 RH/RB

=====
(536) UBRSORESP1 Report
Page 48

Utilities Inc, Billing System

Service Order Detail Report

Subdivision : 00649 Route : 1 Service Order # : 230333
Account # : 006491019091 Customer Name : BARLOW , SCOTT
Address : 20234 MACON PKW Phone # : (407) 568-0556
Entry Date : 10/18/07 Serv Ord Type : 36 Operator :
Comments : CUSTOMER SAYS SHE TOOK CAP OFF THE FRONT; AND THERE'S SEWER AND WATER
 COMING UP. SHE'S NOT SURE IF IT'S THEIR RESPONSIBILITY OR OURS. PAGED
 JOHN C.

Due Date : 10/18/07 Cust/Comp Resp: COMP
Resolution Dte : 10/18/07
Resolution : 10/18/07 FIELD TECH ARRIVED AT SVC ADDRESS AT 5:44 PM AND COMPLETED S/O
 AT 6:45 PM.... PER FIELD SPOKE W/CUST ON HAVING ONGOING PLUMBING
 PROBLEMS. CUST WILL BE CALLING TROPICAL PLUMBING TO DETERMINE IF CUST'S
 RESPONSIBILITY OR OURS. TROPICAL TO BILL ACCORDINGLY.
 NV/RB

Subdivision : 00649 Route : 1 Service Order # : 233735
Account # : 006491231715 Customer Name : ALL AMERICAN MA ,
Address : 20613 MALLARD PKW Phone # : (407) 834-7600
Entry Date : 10/29/07 Serv Ord Type : 32 Operator :
Comments : WATER SMELLS BAD ALL AREAS HOWEVER HOUSE IS VACANT MOST OF TIME
 THEY DID LET WATER RUN IN DIFFERENT AREAS AND STILL SMELLS ? PLEASE
 RESOLVE OR CHECK IF ON OUR END OR NOT/AND WHAT IS CAUSING THE SMELL /

Due Date : 10/30/07 Cust/Comp Resp: COMP
Resolution Dte : 10/30/07
Resolution : MR=0788130
 CL2 RESIDUAL 0.8 MGL
 TAGGED
 RH/LYN

THE SMELL IS DUE TO WATER SETTING IN THE LINES. THE WATER NEEDS TO BE
REFRESHED AT LEAST EVERY TWO DAY TO KEEP DOWN ODORS.
RH/LYN

Subdivision : 00649 Route : 3 Service Order # : 236284
Account # : 006494048465 Customer Name : MCINTIRE , DONALD C
Address : 2831 ABALONE BLV Phone # : (407) 568-8558
Entry Date : 11/05/07 Serv Ord Type : 39 Operator :
Comments : CUSTOMER SAYS LIFT STATION #6 HAS A VERY BAD ODOR TODAY. PAGED ROGER H.

Due Date : 11/05/07 Cust/Comp Resp: COMP
Resolution Dte : 11/05/07
Resolution : 11/05/07 READ 0228470.
 JBC/TEMP

=====
Subdivision : 00649 Route : 1 Service Order # : 239103
Account # : 006491231716 Customer Name : BONANNO , DENSIE
Address : 20613 MALLARD PKW Phone # : (321) 558-3729
Entry Date : 11/13/07 Serv Ord Type : 32 Operator :
Comments : CUST CALLED IN WITH WATER SMELL COMPLAINT.NO ONE HOME AT THIS TIME.
 PLEASE CHK OUT. TAG DOOR

Due Date : 11/14/07 Cust/Comp Resp: COMP
Resolution Dte : 11/14/07
Resolution : MR=0788960
 TAGGED & FLAGGED
 UNTIL THE CUSTOMER USES FRESH WATER AT LEAST EVERY TOW DAYS, THEY WILL
 HAVE ODORS DUE TO THE DISINFECTION PROCESS THAT DEP REQUIRES.
 RH/LYN

=====
Subdivision : 00649 Route : 3 Service Order # : 240777
Account # : 006494048471 Customer Name : KAGHAZI , SAYED N
Address : 2839 ABALONE BLV Phone # : (407) 965-8345
Entry Date : 11/16/07 Serv Ord Type : 32 Operator :
Comments : TASTE BAD OFF AND ON-**PLEASE SPEAK TO CUSTOMER KNOCK** TO INFORM OF
 RESOLUTION OR WHAT IS OCCURRING IF OUR END OR HIS ????AM***

Due Date : 11/20/07 Cust/Comp Resp: COMP
Resolution Dte : 11/20/07
Resolution : SPOKE TO CUSTOMER ON 11/21/07 AND TOKD HIM HE NEEDED TO LET THE WATER
 RUN FOR 10 MINUTES OR SO TO GET SOME CL2 ON THE PIPES WITHIN THE
 HOUSE. THE HOUSE IS ONLY 1 YEAR OLD
 MR=0035320
 JBC/LYN

=====
Subdivision : 00649 Route : 6 Service Order # : 241434
Account # : 006490021763 Customer Name : AINBINDER , TAMMY
Address : 19232 TIMBER PINE LN Phone # : (386) 951-4281
Entry Date : 11/19/07 Serv Ord Type : 29 Operator :
Comments : PLEASE CHECK WATER. CUSTOMER SAYS THAT IT IS DISCOLORED (YELLOW) AND
 WOULD LIKE TO BE ADVISED THAT WATER IS IN FACT SAFE.
 CHECK WATER.
 TAG DOOR WITH FINDINGS
 DISP. TO :

Due Date : 11/19/07 Cust/Comp Resp: COMP
Resolution Dte : 11/19/07
Resolution : MR=0196400
 FLUSHED ON 11/29 AT 11:20 AM
 CL2 AT HOUSE 3.1
 FIRE HYDRANT 3.4
 FLUSHED FOR 1 HOUR
 JBC/LYN

=====
Subdivision : 00649 Route : 2 Service Order # : 247765
Account # : 006492039201 Customer Name : THOMAS , MICHAEL
Address : 20531 MAXIM PKW Phone # : (407) 568-5682
Entry Date : 12/10/07 Serv Ord Type : 32 Operator :
Comments : PLEASE CONTACT CUST ABOUT THE CLHORINE AMOUNT IN WATER.SHE SAYS IT IS SO
 BAD IT BURNS HER WHOLE FAMILYS EYES AND THROATS. 407-568-5682

Due Date : 12/11/07 Cust/Comp Resp: COMP
Resolution Dte : 12/11/07
Resolution : CL2 1.6
 MR=1356650
 JBC/LYN

=====
Subdivision : 00649 Route : 3 Service Order # : 248994
Account # : 006494048465 Customer Name : MCINTIRE , DONALD C
Address : 2831 ABALONE BLV Phone # : (407) 568-8558
Entry Date : 12/12/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER CALLED AGAIN AND REPORTED BAD SMELL FROM LIFT STATION #6
 PAGED ROGER H.

Due Date : 12/12/07 Cust/Comp Resp: COMP
Resolution Dte : 12/12/07
Resolution : TALKED TO CUSTOMER. HE SAID THE SMELL GETS WORSE ON WEEKENDS & AT
 NIGHT. HE ALSO SAID HE WILL COMPLAIN EVERYDAY UNTILL SOMETHING IS
 DONE. WE HAVE A DEODORANT MACHINE IN PLACE WITH DEODORANT BLOCKS.
 THERE IS NOT MUCH MORE WE CAN DO.
 RH/LYN

Subdivision : 00649 Route : 4 Service Order # : 249332
Account # : 006490010061 Customer Name : VONGRAFF , TODD L
Address : 19744 GLEN ELM WAY Phone # : (407) 568-7892
Entry Date : 12/13/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER SAYS WATER HAS BEEN SMELLING FOR THE LAST 3 DAYS. PAGED ROGER
 H.

Due Date : 12/13/07 Cust/Comp Resp: COMP
Resolution Dte : 12/13/07
Resolution : CUSTOMER HAS A SOFTNER. FLUSHED HYDRANT IN FRON OF HOUSE FOR 20 MINUTES
 TAGGED DOOR TO PLEASD CHECK SOFTNER
 RH/LYN

=====
Subdivision : 00649 Route : 6 Service Order # : 251079
Account # : 006490020292 Customer Name : PURSER , WILLIAM
Address : 2943 LYNDSCAPE ST Phone # : (407) 617-1708
Entry Date : 12/19/07 Serv Ord Type : 32 Operator :
Comments : BAD CHLORINE SMELL -HURST EYES HE PHONES ALSO YESTERDAY ALSO
 PAGED TO JOHN C

Due Date : 12/19/07 Cust/Comp Resp: COMP
Resolution Dte : 12/19/07
Resolution : 12/19/07 READ 0651650. SPOKE TO WIFE AND HUSBAND. THEY HAVE A WATER
 SOFTNER. FLUSH AT END OF STREET. CL2 AFTER SOFTNER WAS 0.5 AT BLOW OFF
 3.1
 JBC/TEMP

=====
Subdivision : 00649 Route : 6 Service Order # : 251080
Account # : 006490020292 Customer Name : PURSER , WILLIAM
Address : 2943 LYNDSCAPE ST Phone # : (407) 617-1708
Entry Date : 12/19/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER SAYS THAT DUE TO HIGH AMOUNTS OF CHLORINE IN HIS WATER, IT IS
 BURNING THE FAMILIES EYES & SKIN.
 DISPATCHED CALL TO JC

Due Date : 12/18/07 Cust/Comp Resp: COMP
Resolution Dte : 12/18/07
Resolution : 12/18/07 READ 0650900. FLUSHED H2...CL2
 JBC/TEMP

=====
Subdivision : 00649 Route : 2 Service Order # : 253116
Account # : 006492042181 Customer Name : BROWN , FREDA
Address : 2410 ALBION AVE Phone # : (407) 568-4748
Entry Date : 12/27/07 Serv Ord Type : 28 Operator :
Comments : LOW PRESSURE FOR 4 DAYS ?
 PLEASE RESOLVE AND NOTIFY CUSTOMER OF FINDINGS
 PAGED TO ROGER H; 12:11PM

Due Date : 12/27/07 Cust/Comp Resp: COMP
Resolution Dte : 12/27/07
Resolution : MR=0706030
 1:00 PM
 JBC/LYN

=====
Subdivision : 00649 Route : 2 Service Order # : 129225
Account # : 006491168022 Customer Name : HACKEBEIL , CRAIG G
Address : 2426 BANCROFT BLV Phone # : (407) 568-3777
Entry Date : 01/08/07 Serv Ord Type : 29 Operator :
Comments : YELLOW WATER-OCURRING FREQUENTLY-PLEASE RESOLVE AND TAG WITH WHAT IS
 OCURRING TO CAUSE AND HOW RESOLVED
 PAGED TO ROGER

Due Date : 01/08/07 Cust/Comp Resp: COMP
Resolution Dte : 01/08/07
Resolution : 01/08/07 MR=1310, PER FIELD SPOKE W/CUSTOMER AND ADVISED THEM THAT WE
 WILL BE FLUSHING IN THE AREA IN THE EARLY AM AND WAS TOLD THAT IF THIS
 HAPPENS AGAIN TO CALL THE OFFICE.
 RH/RB

=====

=====
Subdivision : 00649 Route : 1 Service Order # : 134081
Account # : 006491016036 Customer Name : MARVA , HICKMAN
Address : 20131 MACON PKW Phone # : (510) 259-1960
Entry Date : 01/22/07 Serv Ord Type : 32 Operator :
Comments : PER KATHY SILLTOE EMAILED ME SAID THE CUST AT THIS ADDRESS CALLED AND
 THE WATER HAS ASULFUR ODER TO IT AND NONEIS LIVING IN THE HOME AT THIS
 TIME, PLEASE RESOLVE, THANKS

Due Date : 01/23/07 Cust/Comp Resp: COMP
Resolution Dte : 01/23/07
Resolution : 01/23/07 MR=93190
 CL2-1.0 AND THE HOME IS VACANT AT THIS TIME.
 JC/RB

Subdivision : 00649 Route : 2 Service Order # : 134451
Account # : 006492043032 Customer Name : REILLY , TRACY L
Address : 2413 ARCHER BLV Phone # : (407) 568-5018
Entry Date : 01/23/07 Serv Ord Type : 43 Operator :
Comments : PER CUST CALLED THE AFTERS HOURS LINE TO STATE THAT SHE HAD NO WATER
 THIS CUST WAS S/OFF FOR NP ON 1/17/06 AND HER HOME WAS TAGGED WITH THIS
 INFORMATION. CALL CAME IN 1/17/07 AT 5:01 PM MSG FROM CUST SAID WTR IS
 CUT OFF AND BILL WAS PAID WANTS WATER BACK ON TONIGHT. PLEASE RESOLVE

Due Date : 01/17/07 Cust/Comp Resp: COMP
Resolution Dte : 01/17/07
Resolution : 01/23/07 PER FIELD T/ON WTR SVC'S FOR CUSTOMER AFTER TAG WAS SIGNED
 SVC'S WERE RESTORED ON 1/22/07
 MR=326850 AT T/ON
 RAG/RB

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=====
Subdivision : 00649 Route : 6 Service Order # : 134476
Account # : 006490020671 Customer Name : BALDWIN , SUSHMA
Address : 2826 LYNDSCAPE ST Phone # : (407) 222-7877
Entry Date : 01/23/07 Serv Ord Type : 43 Operator :
Comments : PER CUST CALLED THE AFTER HOURS LINE AT 11:52 PM ON 1/17/07 & MSG WAS
 BILL WAS PAID CF#025805 THIS CUST WAS S/OFF FOR NP ON 1/17/07 CUST DID
 NOT CALL DURING OUR BUISNESS HOURS CUST CALLED AFTER THE OFFICE HAD
 CLOSED AND SHE CALLED THE ON CALL LINE @11:52. PLEASE RESOLVE THANKS

Due Date : 01/17/07 Cust/Comp Resp: COMP
Resolution Dte : 01/17/07
Resolution : 01/23/07 MR=437410 PER FIELD COMPLETED CALL AT 9:35AM ON 1/18/07 ANS
 NO FURTHER INFORMATION IS AVAILABLE, GAVE S/O TO (KAREN S) TO RETRIVE
 FURTHER INFORMATION ON THIS S/O... JC/RB

=====
Subdivision : 00649 Route : 2 Service Order # : 135029
Account # : 006494033231 Customer Name : CHAMPION , LENNY
Address : 20431 MARLIN ST Phone # : (407) 281-4426
Entry Date : 01/24/07 Serv Ord Type : 29 Operator : WU
Comments : CUSTOMER CALLED TO SAY THAT THE WATER IS STARTING TO LOOK CLOUDY AGAIN
 AND THAT A REDISH BUILD UP IS STARTING AGAIN IN THE SHOWER. PLEASE
 CHECK WATER AND ADVISE CUSTOMER ABOUT FINDINGS.

Due Date : 01/25/07 Cust/Comp Resp: COMP
Resolution Dte : 01/25/07
Resolution : 01/25/07 MR-N/A...
 PER FIELD CHECKED CL-2 RESIDUAL, OK!, AND FLUSHED HYDRANT IN THE AREA.
 RAG/RB

=====
Subdivision : 00649 Route : 4 Service Order # : 143535
Account # : 006490011261 Customer Name : LYMN-DIXON , REBECCA
Address : 2873 REGENCY OAK LN Phone # : (407) 568-7883
Entry Date : 02/19/07 Serv Ord Type : 40 Operator :
Comments : CUSTOMER HAS STATED THAT THE AREA WHERE OUR LIFT STATION AT
 GLEN ELM HAS OVERGROWN SHRUBS AND WEEDS THAT NEED TO BE CUT BACK AND
 REMOVED.
 PLEASE RESOLVE.

Due Date : 02/20/07 Cust/Comp Resp: COMP
Resolution Dte : 02/20/07
Resolution : 2/20/07 TRIMED SHRUBS AND WEEDS AND WE CLEANED THE AREA WORK WAS
 COMPLETED AT 2:00 PM
 MIKE, RH, EG, JC
 RB

=====
Subdivision : 00649 Route : 3 Service Order # : 147850
Account # : 006494051183 Customer Name : VERNON , WILLIAM J
Address : 2718 ALABASTER AVE Phone # : (703) 732-3503
Entry Date : 03/05/07 Serv Ord Type : 32 Operator : WU
Comments : MR. CALLED DUE TO ODOR AND TASTE OF HIS WATER. HE WANTS SOMEONE TO CALL
 HIM TO DISCUSS THIS.

PAGED TO KATHY S.

Due Date : 03/07/07 Cust/Comp Resp: COMP
Resolution Dte : 03/07/07
Resolution : 3/7/07 SENT OUT FOR RESOLUTION. RB

3/7/07 PER FIELD WILL SEND BACK RESOLUTION AFTER THE CUST IS UP AFTER
1:30 PM TODAY RAG/RB

3/8/07 WENT TO CUST'S HOME NOT AT HOME AT TIME OF APPOINTMENT TO CHECK
THE WATER IN CUSTOMERS HOME
RAG/RB

=====
Subdivision : 00649 Route : 3 Service Order # : 148035
Account # : 006492413112 Customer Name : ANGE BRAND , ANDREA
Address : 2517 ALBION AVE A Phone # : (321) 287-3552
Entry Date : 03/05/07 Serv Ord Type : 36 Operator :
Comments : CLOG PER PLUMBER AT Y AT STREET WHEN THEY SNAKED IT THIS WHAT THEY FOUND
 PER GORDON W/MAIMUM HOMES PH 321-287-3552
 PAGED TO JOHN C; 12:47PM

Due Date : 03/05/07 Cust/Comp Resp: COMP
Resolution Dte : 03/05/07
Resolution : 03/05/07 PER FIELD AT 2:00 PM CALLED ALTER EMV ON SITE AT 3:30 PM TO
 CLEAN OUT "Y" TO THE MAN HOLE. ALTER OFF SITE AT 4:30PM
 JC/RB

Subdivision : 00649 Route : 3 Service Order # : 148415
Account # : 006496003024 Customer Name : FOLSOM , HEIDI M
Address : 2798 BABBITT AVE Phone # : (407) 694-5402
Entry Date : 03/06/07 Serv Ord Type : 30 Operator :
Comments : PER CUST WOULD LIKE TO KNOW THIER FLORIDE CONTENT IN THE WATER, ALSO
 THE CUSTOMER WANTS TO ASK THE FIELD TECH ABOUT OTHER WATER ISSUES.
 ***PLEASE CALL CUST@ 321-262-4142 CUST WILL BE HOME FOR AM APPOINTMENT
 TO DISCUSS THESE WTR QUESTIONS ALSO IF CUST IS NOT HOME PLEASE TAG DOOR
 W/FINDINGS, THANKS

Due Date : 03/07/07 Cust/Comp Resp: COMP
Resolution Dte : 03/07/07
Resolution : 3/07/07 MR-NOT AVAILABLE. PER FIELD CALLED CUSTOMER AND ANSWERED ALL
 THE CUSTOMERS WATER QUESTIONS
 RAG/RB

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Subdivision : 00649 Route : 1 Service Order # : 151378
Account # : 006491027091 Customer Name : TARRANT , TERRY
Address : 2209 BAKER AVE Phone # : (407) 568-8392
Entry Date : 03/15/07 Serv Ord Type : 32 Operator :
Comments : SEWER SMELL -PAGED TO ROGER H-TAG ALSO; 10:31AM

Due Date : 03/30/07 Cust/Comp Resp: COMP
Resolution Dte : 03/26/07
Resolution : 3/26/07 SERVICE ORDER EXTENDED DUE TO I (RB) NEVER RECEIVED THIS S/OD &
 WAS NOT PRINTED OUT SO WAS NOT AWARE THAT THIS WAS BACKLOGGED.
 WILL SEND OUT ON 3/26/07 FOR RESOLUTION
 RB
 3/27/07 ORIGINAL S/O DATE WAS NEVER PULLED DOWN OR FAXED ON 3/15/07
 PER (RH) STATED THAT THIS IS THE 2ND TIME THAT (DB) HAS NOT SENT A S/O
 OUT. AFTER SHE CALLS THE FIELD TECH TO RESOLVE ISSUE.
 THE CUST HAD A 1.3 CHLORINE RESIDUAL. WE ALSO FLUSHED IN THE AREA.
 RH/RB

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Subdivision : 00649 Route : 2 Service Order # : 151726
Account # : 006495004053 Customer Name : VEGA , ROSA
Address : 20818 MARLIN ST Phone # : (407) 736-8656
Entry Date : 03/15/07 Serv Ord Type : 32 Operator :
Comments : PER CUST SAID THAT HER WATER HAS BAD SMELL FROM TIME TO TIME PLEASE
 CHECK AND TAG DOOR WITH ALL FINDINGS, THANKS

Due Date : 03/16/07 Cust/Comp Resp: COMP
Resolution Dte : 03/16/07
Resolution : 03/16/07 MR=675290
 PER FIELD MET W/CUST. THE CUST HAS AWATER SOFTNER, FIELD EXPLAINED THAT
 THE CUST NEEDS TO BYPASS THE SOFTNER AT LEAST ONCE A WEEK TO KEEP CL2
 IN THE LINES
 RH/RB

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Subdivision : 00649 Route : 3 Service Order # : 162407
Account # : 006493052011 Customer Name : SCULLY , JOSEPH
Address : 20706 MAXIM PKW Phone # : (407) 342-3677
Entry Date : 04/17/07 Serv Ord Type : 27 Operator :
Comments : CUSTOMER SAYS 2 MONTHS AGO SOMEONE DROVE OVER HER WATER LINE AND BUSTED
 IT. SHE SAID SHE CALLED BUT WE DON'T SHOW ANY RECORD OF THAT. SHE ALSO
 SAID SHE HAD A WATER SOFTNER MAN COME OUT AND HE TOLD HER THAT THERE'S
 A LEAK AT THE WATER LINE AND HE COULD NOT SHUT OFF WATER. PLEASE CHECK
 INTO THIS. PAGED ROGER G

Due Date : 04/17/07 Cust/Comp Resp: COMP

Resolution Dte : 04/17/07

Resolution : MR=N/A...PER (RAG) A CONTRACTOR HAD BROKEN THE LINE SOME TIME LAST YEAR
 EITHER IN OCTOBER OR SEPTEMBER OF 2006. PER FIELD HAD OBSERVED REPAIR
 BEFOR TURNING BACK WTR FOR CUST. THE CUST. CAN NOT UNDERSTAND HOW THEY
 HAVE A LEAK AND STATED IT WAS NOT FIXED PROPERLY.
 THEY DON'T WANT THERE WATER TURNED OFF AND WOULD LIKE TO SPEAK TO A MGR.
 RAG/RB

4/18/07 PLEASE REFER THIS ISSUE TO AREA MANAGER (KATHY S) COPY TO MGR.
RB

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Subdivision : 00649 Route : 4 Service Order # : 163499
Account # : 006490011261 Customer Name : LYMN-DIXON , REBECCA
Address : 2873 REGENCY OAK LN Phone # : (407) 568-7883
Entry Date : 04/19/07 Serv Ord Type : 5 Operator :
Comments : PER CUST SAID THE HEDGES BY THE LIFT STATION NEAR HER HOME NEED TO BE
 TRIMED, PLEASE ADVISE IF IT OUR ISSUE OR IF CUST NEEDS TO DO THE
 TRIMMING
 PLEASE SCHEDULE FOR MAINTENANCE ROUTINE, THANKS BY THE DUE DATE

Due Date : 04/26/07 Cust/Comp Resp: COMP

Resolution Dte : 04/20/07

Resolution : 4/20/07 MR=N/A... PER FIELD BUSHES LOOK FINE, TRIMMED 3 MONTHS AGO HAS
 NOT RAINED, SO BUSHES HAVE NOT GROWN.
 RH/RB

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Subdivision : 00649 Route : 3 Service Order # : 163862
Account # : 006493052011 Customer Name : SCULLY , JOSEPH
Address : 20706 MAXIM PKW Phone # : (407) 342-3677
Entry Date : 04/20/07 Serv Ord Type : 27 Operator :
Comments : PLEASE SEE S/O#162407 THIS IS A CONTINUED RESOLUTION IN REFERENCE TO
 A BROKEN SERVICE LINE ISSUE.

Due Date : 04/20/07 Cust/Comp Resp: CUST
Resolution Dte : 04/20/07
Resolution : 4/20/07 PER KATHIE SILLTOE AREA MANAGER REF: THIS STATEMENT.... (KATHY
 S) SPOKE W/ KATHY SCULLY @9:00 AM ON 4/20/07 AS TO THE CUST WANTED TO
 SPEAK TO A MGR. ON ACOMPLAINT ISSUE ON 4/18/7. MS SCULLY HAD A PLUMBER
 OUT YESTERDAY TO REPAIR THE LEAKING WTR LINE IS JUST ON HER SIDE
 OF

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Subdivision : 00649 Route : 3 Service Order # : 166910
Account # : 006492413011 Customer Name : NJF PROPERTIES ,
Address : 2527 ALBION AVE A Phone # : (718) 755-8896
Entry Date : 04/30/07 Serv Ord Type : 43 Operator :
Comments : NO WATER ? AND LOCK ON METER
 PAGED TO JOHN C; 9:06AM

Due Date : 04/30/07 Cust/Comp Resp: COMP
Resolution Dte : 04/30/07
Resolution : 04/30/07 MR=21970
 MTR HAS BEEN UNLOCKED AND T/ON
 9:30 AM
 JC/RB

Subdivision : 00649 Route : 3 Service Order # : 166943
Account # : 006494051393 Customer Name : BENNETT , NATALIE
Address : 20828 MELVILLE ST Phone # : (407) 716-1374
Entry Date : 04/30/07 Serv Ord Type : 32 Operator :
Comments : CUSTOMER IS COMPLAINING ABOUT ODOR OF WATER. PLEASE CHECK.
 PAGED JEROME AND JOHN NO ANSWER. FAXED SERVICE ORDER

Due Date : 04/30/07 Cust/Comp Resp: COMP
Resolution Dte : 04/30/07
Resolution : 04/30/07 MR=468250
 CL2, PER FIELD FLUSHED IN THE AREA.
 JC/RG/RB