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July 25, 2008

Ms. Ann Cole, Director Commission Clerk Florida Public Service Commission 2540 Shumard Oak Boulevard Betty Easley Conference Center, Room 110 Tallahassee, FL 32399-0850 VIA HAND DELIVERY

COMMISSION

CLERK

Re: In Re: Application for increase in water and wastewater rates in Alachua, Brevard, DeSoto, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc., Docket No. 080121-WS

Dear Ms. Cole:

Enclosed for filing are the original and seven (7) copies of Aqua Utilities Florida, Inc.'s Motion for Leave to File Supplemental Direct Testimony to Address Issues Raised at Customer Service Hearings.

Please acknowledge receipt of this filing and this letter by stamping the extra copy of this letter "filed" and returning the copy to me. Thank you for your assistance.

Sincerely,

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Ralph Jaeger, Esq. Katherine Fleming, Esq. Caroline Klancke, Esq. Erik Sayler, Esq. Charles Beck, Esq. HOLLAND & KNIGHT LLP

OCUMENT NUMBER-DATE

Ann Cole, Director July 25, 2008 Page 2

Kimberly A. Joyce, Esq.

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In Re: Application for increase in water and)	
wastewater rates in Alachua, Brevard, DeSoto,)	DOCKET NO. 080121-WS
Highlands, Lake, Lee, Marion, Orange,)	
Palm Beach, Pasco, Polk, Putnam,)	FILED: July 25, 2008
Seminole, Sumter, Volusia, and Washington)	• , , , ,
Counties by Aqua Utilities Florida, Inc.)	
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AOUA UTILITIES FLORIDA, INC.'S MOTION FOR LEAVE TO FILE SUPPLEMENTAL DIRECT TESTIMONY TO ADDRESS ISSUES RAISED AT CUSTOMER SERVICE HEARINGS

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

Aqua Utilities Florida, Inc. ("AUF"), by and through its undersigned counsel, respectfully requests leave to file supplemental direct testimony on August 29, 2008, after the final service hearing to address issues raised during the course of the customer service hearings held in this proceeding. In support of its motion, AUF states:

- During the customer service hearings in this proceeding, customer testimony has been given concerning quality of service, customer service, and billing issues. In order to fully inform the Commission and the parties on issues related thereto, and in the interest of fairness, testimony in response to these issues is in order.
- Allowing AUF the opportunity to accelerate it response to issues addressed at the customer service hearings with testimony is consistent with the precedent and procedures established in the last rate case involving AUF in Docket No. 060368-WS.
- Allowing AUF to file supplemental direct testimony limited to the topics raised at the customer service hearings would better inform the Commission and the parties of AUF' actions related to the issues addressed at the customer service hearings, the results of alleged billing issues raised, and its effort to address the quality of service issues raised.

 4. The filing of supplemental direct testimony will not prejudice any of the other of the other of the supplemental direct testimony will not prejudice any of the other of the supplemental direct testimony will not prejudice any of the other of the supplemental direct testimony will not prejudice any of the other other of the supplemental direct testimony will not prejudice any of the other oth
- parties, and would hopefully be encouraged. The final customer hearing is currently scheduled

for August 22, 2008. Allowing supplemental direct testimony to be filed after the August 29, 2008, as opposed to waiting until later in the process, will give the other parties ample opportunity to respond to AUF's supplemental testimony in their direct testimony.

5. AUF has been authorized by counsel for OPC to represent that OPC does not object to the granting of this motion.

WHEREFORE, for the foregoing reasons, AUF respectfully requests that the Prehearing Officer grant this Motion and allow AUF to file, by August 29, 2008, its supplemental direct testimony addressing issues raised during the customer service hearings.

Respectfully submitted this 25th day of July, 2008.

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-and-

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Attorneys for Aqua Utilities Florida, Inc.

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing was furnished by U.S. Mail and electronic transmission to Charles Beck, Esq., Office of Public Counsel, 111 West Madison Street, Room 812, Tallahassee, Florida 32399-1400, beck.charles@leg.state.fl.us; and Ralph Jaeger, Esq., Office of General Counsel, Florida Public Service Commission, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, RJaeger@psc.state.fl.us; and a courtesy copy of the foregoing was furnished by electronic transmission to Katherine Fleming, Esq. (keflemin@psc.state.fl.us), Caroline Klancke, Esq. (cklancke@psc.state.fl.us), and Erik Sayler, Esq. (esayler@psc.state.fl.us), this 25th day of July, 2008.

ttorney

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