

**Ruth Nettles**

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**From:** Slaughter, Brenda [bs3843@att.com]  
**Sent:** Thursday, October 02, 2008 2:20 PM  
**To:** Filings@psc.state.fl.us  
**Cc:** Culpepper, Robert; Woods, Vickie; Holland, Robyn P; Eure, Micale  
**Subject:** Docket 000121A-TP  
**Attachments:** 000121A-TP Proposed Data Notification November 2008.pdf

- A. Brenda Slaughter  
Legal Secretary to Robert A. Culpepper and John T. Tyler  
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- B. Docket No. 000121A-TP: In Re: Investigation into the Establishment of Operations Support Systems Permanent Incumbent Local Exchange Telecommunications Companies.
- C. BellSouth Telecommunications, Inc.  
on behalf of Robert A. Culpepper
- D. 4 pages total in PDF format
- E. BellSouth Telecommunications, Inc. d/b/a AT&T Florida's Proposed Data Notification November 2008

<<000121A-TP Proposed Data Notification November 2008.pdf>>

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October 2, 2008

Ms. Ann Cole  
Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

**Re: Docket No. 000121A-TP**  
**In Re: Investigation into the establishment of operations support systems  
permanent incumbent local exchange Telecommunications companies**

Dear Ms. Cole:

In accordance with Appendix F of the Service Quality Measurements Plan, BellSouth Telecommunications, Inc., d/b/a AT&T Florida ("AT&T Florida") herewith files its Proposed Data Notification Report for November 2008 data month. These changes will be discussed at the October 7, 2008 industry conference call.

A copy of the same is being provided to all parties as reflected in the attached certificate of service.

Sincerely,

Robert A. Culpepper

Enclosures

cc: All parties of record  
Jerry D. Hendrix

694934

## PROPOSED NOVEMBER 2008 DATA NOTIFICATION

BellSouth Telecommunications, Inc., d/b/a AT&T Florida ("AT&T Florida") is considering making the changes described in this document to generate results for the November 2008 data month. Results for the November 2008 data month will be posted as follows:

Preliminary results	December 19, 2008
Final results	December 30, 2008

AT&T Florida provides Data Notifications each month in compliance with the SQM Plan. This order specifies that when AT&T Florida proposes making any changes to the methods by which performance data is calculated, it must provide written notice. This notice must be provided on the first business day of the month before the data month in which the change will be made. AT&T Florida must also provide notification if it is considering making changes to the method of calculating data for the following month.

ENCORE Releases may affect monthly data flows from the source systems (e.g., LEO, LESOG, etc.) that PMAP uses to calculate measurements. AT&T Florida will make changes to PMAP to ensure that data continues to be correctly captured as ENCORE Releases are implemented.

System releases related to the merger between BellSouth and AT&T may affect monthly data flows from the source systems that PMAP uses to calculate measurements. AT&T Florida will make changes to PMAP to ensure that data continues to be correctly captured as system changes are implemented.

There is one additional matter that AT&T Florida would like to bring to the attention of the Commission and the parties. A table defect was identified in the new database environment created in conjunction with the April 2008 22-state release. LSRs processed by the LASR ordering system were not being captured in the table. This resulted in these omitted LSRs being treated as a miss for the Service Order Accuracy ("SOA") measure. The PMAP code for the SOA measure could not identify the LSR features to match with the features requested on the service order since these orders were not populated in the table. A correction is under development and should be implemented in time for the August 2008 data-month PMAP reports. AT&T intends to repost the June 2008 SOA performance results in accordance with Appendix F of the SEEM Administrative Plan.

### Provisioning Measurements

- (1) *Affected Measures:* P-7B (CCRT)  
Coordinated Customer Conversion – Average Recovery Time

*Description of Change:* Currently, AT&T Florida displays the 12-month CCRT reports with inverted "Better Performance" arrows and inverted parity "YES/NO" indicators. AT&T Florida proposes to modify the code in accordance with the business rules so that these visual displays on the 12-month CCRT reports are correct. (RQ9655)

*Impact of Change:* Parity indicator will equal "YES" and "Better Performance" arrow will point downward when the metric is less than or equal to 300 minutes on the 12-month CCRT report.

Due to the impact of this change, reposting is not necessary.

**CERTIFICATE OF SERVICE  
Docket No. 000121A-TP**

I HEREBY CERTIFY that a true and correct copy of the foregoing was served via

Electronic Mail and U.S. Mail the 2nd of October, 2008 to the following:

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Robert A. Culpepper

**(+) Signed Protective Agreement**