Docket 000121A-TP12/1/20082:54:24 PM1age 1 of 1

Ruth Nettles

From:

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Sent:

Monday, December 01, 2008 2:48 PM

To:

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Cc:

Woods, Vickie; Culpepper, Robert; Eure, Micale; Holland, Robyn P

Subject:

Docket 000121A-TP

Attachments: 000121A-TP Proposed Notification Jan 2009.pdf

A. Brenda Slaughter

Legal Secretary to Robert A. Culpepper and John T. Tyler BellSouth Telecommunications, Inc. d/b/a AT&T Florida 150 South Monroe, Rm. 400 Tallahassee, FL 32301-1558 (404) 335-0714 brenda.slaughter@att.com

- B. Docket No. 000121A-TP: In Re: Investigation into the Establishment of Operations Support Systems Permanent Incumbent Local Exchange Telecommunications Companies.
- C. BellSouth Telecommunications, Inc. on behalf of Robert A. Culpepper
- D. 8 pages total in PDF format
- E. BellSouth Telecommunications, Inc. d/b/a AT&T Florida's Proposed Notification January 2009

<<000121A-TP Proposed Notification Jan 2009.pdf>>

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DOCUMENT NUMBER-DATE



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December 1, 2008

Ms. Ann Cole Commission Clerk Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

Re:

Docket No. 000121A-TP

In Re: Investigation into the establishment of operations support systems permanent incumbent local exchange Telecommunications companies

Dear Ms. Cole:

Consistent with Appendix F of the Service Quality Measurements Plan adopted by this Commission on July 18, 2005, BellSouth Telecommunications, Inc., d/b/a AT&T Florida ("AT&T Florida") is filing a Proposed Data Notification Report for January 2009 data month. These changes will be discussed at the January 8, 2009 industry conference call.

A copy of same is being provided to all parties as reflected on the attached certificate of service.

Sincerely

Robert A. Culpepper

Enclosures

cc: All parties of record Jerry D. Hendrix

694934

PROPOSED JANUARY 2009 DATA NOTIFICATION

BellSouth Telecommunications, Inc., d/b/a AT&T Florida ("AT&T Florida") is considering making the changes described in this document to generate results for the January 2009 data month. Results for the January 2009 data month will be posted as follows:

Preliminary results February 20, 2008 Final results February 27, 2008

AT&T Florida provides Data Notifications each month in compliance with the SQM Plan, which requires AT&T Florida to provide written notice when AT&T Florida proposes making any changes to the methods by which performance data is calculated. This notice is provided on the first business day of the month before the data month in which the change will be made. AT&T Florida also provides notification if it is considering making changes to the method of calculating data for the following month.

ENCORE Releases may affect monthly data flows from the source systems (e.g., LEO, LESOG, etc.) that PMAP uses to calculate measurements. AT&T Florida will make changes to PMAP to ensure that data continues to be correctly captured as ENCORE Releases are implemented.

System releases related to the merger between BellSouth and AT&T may affect monthly data flows from the source systems that PMAP uses to calculate measurements. AT&T Florida will make changes to PMAP to ensure that data continues to be correctly captured as system changes are implemented.

Ordering Measurements

(1) Affected Measures: FOCT
O-9 Firm Order Confirmation Timeliness [FOCT]

Description of Change: Currently, AT&T Florida does not display products on the aggregate reports with numerators of "0" and also having a denominator greater than "0". AT&T Florida proposes to modify the code in accordance with the business rules so these products are listed on the aggregate reports. This proposed change was item number one on the Preliminary January 2009 Data Notification filed on November 3, 2008. (RQ9452)

Impact of Change: This change will have no impact to reported results; however, zero percent will be reflected on the aggregate reports to correlate with the 12-month reports. Due to the impact of this change, re-posting is not necessary.

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(2) Affected Measures: FOCT O-9 Firm Order Confirmation Timeliness [FOCT]

Description of Change: Currently, AT&T Florida captures the last date timestamp for certain RPON records as a numerical format rather than a date format. The largest numerical value is then captured rather than the last date for the date timestamp field. AT&T Florida proposes to modify the code in accordance with the business rules so the last date timestamp is captured correctly. This proposed change was item number two on the Preliminary January 2009 Data Notification filed on November 3, 2008. (RQ9930)

Impact of Change: For the September 2008 data-month in Florida, 64 UNE Other Non Design records were impacted by the date timestamp field. This proposed change would increase the UNE Other Non Design Non-Mechanized results from 89% to 94%. Due to the impact of this change, re-posting is not necessary.

(3) Affected Measures: FOCT – AL, SC, MS O-9 Firm Order Confirmation Timeliness [FOCT]

Description of Change: This measure should display the product group UNE Digital Loop >= DS1 on the FOCT aggregate, CLEC specific, and 12-month reports for Alabama, South Carolina, and Mississippi. AT&T Florida proposes to modify the code in accordance with the business rules so the product group UNE Digital Loop >= DS1 is displayed as a disaggregation on the PMAP reports. This proposed change was item number three on the Preliminary January 2009 Data Notification filed on November 3, 2008. (RQ9916)

Impact of Change:

Alabama

- For the August 2008 data-month in Alabama, the proposed change would add 187 fully mechanized firm order confirmations within three hours out of 187 total service requests for the product group UNE Digital Loop >= DS1. This proposed change would display the result as 100% of CLEC firm order confirmations within three hours.
- 2. For the August 2008 data-month in Alabama, the proposed change would add 32 partially mechanized firm order confirmations within ten hours out of 42 total service requests for the product group UNE Digital Loop >= DS1. This proposed change would display the result as 76.19% of CLEC firm order confirmations within ten hours.
- 3. For the August 2008 data-month in Alabama, the proposed change would add 38 non mechanized firm order confirmations within twenty-four hours out of 40 total service requests for the product group UNE Digital Loop >= DS1. This proposed change would display the result as 95.00% of CLEC firm order confirmations within twenty-four hours.

Mississippi

- 1. For the August 2008 data-month in Mississippi, the proposed change would add 38 fully mechanized firm order confirmations within three hours out of 42 total service requests for the product group UNE Digital Loop >= DS1. This proposed change would display the result as 90.47% of CLEC firm order confirmations within three hours.
- 2. For the August 2008 data-month in Mississippi, the proposed change would add 12 partially mechanized firm order confirmations within ten hours out of 26 total service requests for the product group UNE Digital Loop >= DS1. This proposed change would display the result as 46.15% of CLEC firm order confirmations within ten hours.
- 3. For the August 2008 data-month in Mississippi, the proposed change would add 42 non mechanized firm order confirmations within twenty-four hours out of 42 total service requests for the product group UNE Digital Loop >= DS1. This proposed change would display the result as 100.00% of CLEC firm order confirmations within twenty-four hours.

South Carolina

- For the August 2008 data-month in South Carolina, the proposed change would add 195 fully mechanized firm order confirmations within three hours out of 198 total service requests for the product group UNE Digital Loop >= DS1. This proposed change would display the result as 98.48% of CLEC firm order confirmations within three hours.
- 2. For the August 2008 data-month in South Carolina, the proposed change would add 24 partially mechanized firm order confirmations within ten hours out of 30 total service requests for the product group UNE Digital Loop >= DS1. This proposed change would display the result as 80.00% of CLEC firm order confirmations within ten hours.
- 3. For the August 2008 data-month in South Carolina, the proposed change would add 55 non mechanized firm order confirmations within twenty-four hours out of 57 total service requests for the product group UNE Digital Loop >= DS1. This proposed change would display the result as 96.49% of CLEC firm order confirmations within twenty-four hours.

Due to the impact of this change, AT&T Florida will re-post.

Maintenance & Repair Measurements

(4) Affected Measures: PRT, OOS – LA only
M&R-4 (PRT) Percent Repeat Customer Troubles within 30 Calendar Days [PRT]
M&R-5 (OOS) Out of Service (OOS) > 24 Clock Hours [OOS]

Description of Change: This measure should display the UNE Line Splitting/Sharing and UNE EELs product groups on the OOS and PRT aggregate and 12-month reports as

disaggregations. AT&T Florida proposes to modify the code in accordance with the business rules so the OOS and PRT aggregate and 12-month reports display the UNE Line Splitting/Sharing and the UNE EELs product groups for Louisiana. This proposed change was item number four on the Preliminary January 2009 Data Notification filed on November 3, 2008. (RQ9774)

Impact of Change:

PRT

- 1. For the September 2008 data-month in Louisiana, the proposed change would capture PRT UNE Line Splitting/Sharing as 20.00% repeat troubles within 30 days.
- 2. For the September 2008 data-month in Louisiana, the proposed change would capture PRT UNE EELs as 10.86% repeat troubles within 30 days.

OOS

- 1. For the September 2008 data-month in Louisiana, the proposed change would capture OOS UNE Line Splitting/Sharing as 0.00% out of service troubles greater than 24 hours.
- 2. For the September 2008 data-month in Louisiana, the proposed change would capture OOS UNE EELs as 3.37% out of service troubles greater than 24 hours.

Due to the impact of this change, AT&T Florida will re-post.

(5) Affected Measures: OOS M&R-5 Out of Service (OOS) > 24 Clock Hours [OOS]

Description of Change: Currently, AT&T Florida captures all troubles in the denominator of the Out of Service aggregate reports > 24 Clock Hours. This measure should only capture Out of Service reports (no dial tones, cannot be called, or cannot call out) troubles. AT&T Florida proposes to modify the code in accordance with the business rules to only capture Out of Service troubles in the denominator. This proposed change was item number five on the Preliminary January 2009 Data Notification filed on November 3, 2008. (RQ9856)

Impact of Change:

For the June 2008 data-month in Florida, the proposed change would increase the CLECs' metric from 5.38% to 8.19%.

For the June 2008 data-month in Florida, the proposed change would increase AT&T's metric from 9.95% to 15.46%.

For the June 2008 data-month in Florida, the proposed change would increase the CLECs' metric from 14.47% to 20.01%.

For the June 2008 data-month in Florida, the proposed change would increase AT&T's metric from 17.33% to 26.19%.

Due to the impact of this change, AT&T Florida will re-post.

CERTIFICATE OF SERVICE Docket No. 000121A-TP

I HEREBY CERTIFY that a true and correct copy of the foregoing was served via

Electronic Mail and U.S. Mail the 1st of December, 2008 to the following:

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(+) Signed Protective Agreement