OFFICE OF THE GOVERNOR CITIZEN SERVICES FIECEIVED-FPS 100009-EI 10 JUNII AM 8: : 10 MAY 19 20450 COMMISSION PPSC, CLK - CORRESPONDENCE CLERK 🗒 Administrative 🗍 Porties 🗙 Consumer TROCUMENT NO. (1)799 - 1 DISTRIBUTION: Jovenor Chaplie Crist, It seems Praguess Enorgy Can do just as they f suppose you cou this retual Correct are stealing our money. event, good luck. RECEIVED Chank you JUN 09 2010 ichand P. Florida Public Service Commission

Division of RCA



**Richard Price** 9256 SW 82nd Ter Unit E Ocala, FL 34481

352-533-7259 R Price 910 CFL, RR. Com

Florida Public Service Commission Division of RCA Richard Price 9256 SW 82nd Ter Unit E Ocala, FL 34481 RECEIVED 0102 60 NNF 白熊的白十日月月日 marrow 400 Monue x The ( 7 GAINESVILLE FL 320 hassell ( Correct á LT MACENC ANNUL has Anima ΄. .• . ٠.

#### 6A | OCALA STAR-BANNER | SATURDAY, MAY 15, 2010

# Ocala Starbanner Serving Marion County Since 1866 Allen Parsons, Publisher

ALLEN PARSONS, PUBLISHER JAMES R. OSTEEN, EXECUTIVE EDITOR TOM MCNIFF, MANAGING EDITOR BRAD ROGERS, EDITORIAL PAGE EDITOR

#### N OUR OPINION

# Facing Florida's underground secrets

eptic tanks are Florida's dirty little secret. No one even knows exactly how many septic tanks there are in the state, but one estimate puts the number at about 2.6 million. They are out-ofsight and out-of-mind.

Many are leaking and poorly maintained and, as we all know, contribute mightily to the pollution of the state's groundwater, rivers and springs. The Florida Department of Health, which regulates septic tanks, estimates that at least one in 10 septic tanks is failing, yet the department only inspects about 17,000 tanks each year.

A bill passed by the Florida Legislature during its recently completed session would, for the first time, require property owners to have their septic tanks inspected every five years. The state would have until 2016 to fully implement the inspection program. Health officials estimate that, under the program, about 500,000 tanks would be inspected each year. "Our water is being depleted," said Sen. Lee Constantine, R-Altamonte Springs, a sponsor of the bill and a leading advocate of springs protection.

"Our water is being polluted. If we don't do something, it's going to cost us millions to clean it up."

Some opponents of the bill have argued that the bill places an unfair burden on low-income homeowners, certainly a legitimate consideration. But the legislation specifies that septic tank contractors could not charge more than \$30 for an inspection, which does not seem especially burdensome.



# Sue 'em!

FIL

The New York Tig

If I contract someone to cut my grass every week and they only come twice that month, they either owe me a refund or credit: If Progress Energy collects money for a nuclear power plant and does not build it, plus, they don't have to refund the money, that is pure theft, and I would think subject to a lawsuit.

Pay the average person for a service and not deliver and see what happens. Anyone who sits by and lets this happen should be sued, too!

Carol Edmondson Ocala

#### **Arrogant expectations**

The mine issue in Martin is pretty simple. Do the residents of this rural community have the right to life, liberty and the pursuit of happiness, or do the wealthy have the power to trump those rights?

The limerock already being produced around Florida and in this county is more than sufficient to meet the needs of the industry.

The proposed Martin mine property was not zoned for

# LETTER TO THE

Letters to the E include the writt printed or typed address and day number for veri must be no long words. The Star the right to edit letter. Each wri one published I period. Editoria must include a picture, name of pher, and date the photograp

#### MAIL

Ocala Star-Ban 2121 S.W. 19th Ocala, FL 3447

FAX: 352-867-4018

E-MAIL: osbletters@st

or ego-driven competitive, h coach who pu amount of eff into his softh COMMISSIONERS: NANCY ARGENZIANO, CHAIRMAN LISA POLAK EDGAR NATHAN A. SKOP



DIVISION OF SERVICE, SAFETY & CONSUMER ASSISTANCE DANIEL M. HOPPE, DIRECTOR (850) 413-6480

# Hublic Service Commission

June 10, 2010

Mr. Richard Price 9256 SW 82<sup>nd</sup> Terrace, Unit E Ocala, FL 34481

RE: PSC Inquiry 948231C

Dear Mr. Price:

The Governor's office forwarded a copy of your correspondence regarding Progress Energy Florida, Incorporated (Progress Energy) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC. You expressed a concern about Progress Energy's petition to recover prudently incurred preconstruction costs associated with nuclear power plants.

Florida Statute 366.93 indicates that after a petition for determination of need is granted, a utility may petition the commission for cost recovery for the siting, design, licensing, and construction of nuclear and integrated gasification combined cycle power plants. In February 2007 the PSC enacted a rule in accordance with the statute. Rule 25-6.0423, Florida Administrative Code, allows investor-owned utilities to recover costs for nuclear and coal gasification plants.

Progress Energy's approved cost recovery includes costs associated with the uprate of its existing nuclear generating plant at Crystal River, and the construction of its proposed nuclear power plants, Levy Units 1 and 2. These completed projects will add 2,380 MWs of new nuclear base load generation to Progress Energy's system, enough energy to power 1.3 million homes.

The next hearing in which the PSC will set the 2011 capacity cost recovery charge will take place in November 2010. I will add your comments to the correspondence side of Docket No. 100009-EI regarding the nuclear cost recovery.

Complaints serve as a valuable source of information; therefore, your complaint will remain on file with the PSC. We monitor complaints very closely and track any trends which indicate there may be a problem and further action is needed.

Internet E-mail: contact@psc.state.fl.us

Mr. Richard Price Page 2 June 10, 2010

If you have any questions or concerns please contact Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Kundy Loly

Randy Roland Regulatory Program Administrator Division of Service, Safety & Consumer Assistance

RR:mep

Ann Cole		FPSC, CLK - CORRESPONDENCE
From: Sent:	Ann Cole Tuesday, May 25, 2010 3:23 PM	DOCUMENT NO. <u>COO99-10</u> DISTRIBUTION:
To:	Bill McNulty	
Cc:	Commissioners Advisors; Administrative Harlow	e Assistants - Commission Suite; Keino Young; Judy
Subject:	FW: Progress FL - NWSC Membership	
Attachments	S: Membership Ltr Utilities Non-Mem FY10 FY10-11.doc	0-11.doc; Membership Invoice - Utilities Non-Mem

Thanks, Bill.

The two attachments have been printed and will be placed in *Docket Correspondence - Consumers and their Representatives*, in Docket No. 100009-EI.

From: Bill McNulty Sent: Tuesday, May 25, 2010 3:17 PM To: Ann Cole Cc: Keino Young; Cristina Slaton; Judy Harlow Subject: FW: Progress FL - NWSC Membership

Ann,

Please place this e-mail with attached files in the correspondence side of Docket No. 100009-El (Nuclear Cost Recovery) today.

Thank you, Bill

Bill McNulty Chief Advisor to Commissioner Skop Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0855 (850) 413-6028 (office) (850) 413-6029 (fax) bmcnulty@psc.state.fl.us

From: The NWSC [mailto:thenwsc@nc.rr.com] Sent: Thursday, May 20, 2010 3:44 PM To: Judy Harlow; Bill McNulty Subject: Progress FL - NWSC Membership

Hi:

In the past, former Commissioners Terry Deason and Katrina McMurrian encouraged Progress Energy Florida to

become member of the NWSC. At one point, Mr. Lewis was seriously considering becoming a member, but I can't remember the reason why Progress didn't join. Attached is a copy letter and an invoice that was sent to Progress.

I don't know if protocol in FL has changed for a state commissioner to encourage membership in an organization. If protocol allows, anything that Commissioner Skop can do to speak with Mr. Lewis and encourage membership with the NWSC will be appreciated.

Many thanks.

Martez

Martez Norris Executive Director Nuclear Waste Strategy Coalition P.O. Box 5233 Pinehurst, NC 28374 Tel: (910) 295-6658 Cell: (910) 783-7012 Fax: (910) 295-0344 Email: <u>thenwsc@nc.rr.com</u> Website: www.thenwsc.org Executive Committee Officers: David Wright, Chair Commissioner, SC Public Service Commission Renze Hoeksema, Vice Chair Director of Federal Affairs, DTE Energy David Boyd, Membership Commissioner, MN Public Utilities Commission Robert Capstick, Finance Director of Government Affairs, Yankee Atomic/Connecticut Yankee Greg White, Communications Commissioner, MI Public Service Commission



May 19, 2010

••INVOICE ••

Mr. Paul Lewis Manager, Florida Regulatory Affairs Progress Energy Florida 16 East College Avenue, Suite 800 Tallahassee, FL 32301

NWSC membership covering July 1, 2010 – June 30, 2011.

\$10,000.00

Please make check payable to NWSC Custodial Account and mail it to:

NWSC P.O. Box 5233 Pinehurst, NC 28374-6718 Attn: Martez Norris

# Xcel Energy Federal ID number: 411967505.

Thank you for supporting the Nuclear Waste Strategy Coalition.

Executive Committee Officers: David Wright, Chair Commissioner, SC Public Service Commission Renze Hoeksema, Vice Chair Director of Federal Affairs, DTE Energy David Boyd, Membership Chairman, MN Public Utilities Commission Robert Capstick, Finance Director of Government Affairs, Yankee Atomic/Connecticut Yankee Greg White, Communications Commissioner, MI Public Service Commission



May 19, 2010

Mr. Paul Lewis Manager, Florida Regulatory Affairs Progress Energy Florida 16 East College Avenue, Suite 800 Tallahassee, FL 32301

Dear Mr. Lewis:

The Nuclear Waste Strategy Coalition (NWSC) invites the Progress Energy to join in our efforts for the continued support for the nuclear waste disposal program (Program). Fiscal year 2011 and beyond are pivotal years for the Program, in face of the Administration's position eliminating the Yucca Mountain permanent repository, and the withdrawal of the license application with prejudice from the Nuclear Regulatory Commission (NRC), with no Plan "B." Consequently, these actions prompted several lawsuits in the Courts and petitions to the NRC.

Meanwhile, the nation's ratepayers are paying into the Nuclear Waste Fund (NWF) more than \$770M annually. With interest credit, this Fund earns approximately \$1.1B. Since 1983, the NWF has accumulated more than \$35B, including interest.

Regardless of the Administration's adversarial actions, the NWSC continues to advocate support for the Program by working closely with members of Congress to ensure 30 years of scientific and technological work will not be destroyed in the process by the Department of Energy (DOE). We are also advocating with Congress to fully fund the NRC to ensure that the license application hearings and technical reports are completed in a timely manner. We are also working with the Blue Ribbon Commission proposed by the Administration to ensure its findings will be unbiased and impartial, providing fair and comprehensive recommendations with regards to the management and disposal of spent nuclear fuel and high-level radioactive waste currently stranded at 121 sites in 39 states.

We are a one-of-a kind organization of state agencies, attorney's general, utility regulators, utilities, and associate members from 47 states whose focus is to resolve the Yucca Mountain nuclear waste management issue confronting our nation. Membership in the NWSC provides your organization a rare opportunity to work with these organizations and benefit from the strong and cohesive voice of our broad-based membership when visiting with members of Congress and the Administration. Rarely do members of Congress and the Administration have the occasion to meet face-to-face with such a diverse group working together to resolve a problem of mutual concern.

The NWSC believes that an effective disposal program should consist of a permanent repository; an integrated transportation plan; and, centralized interim facilities that advance and complement the permanent repository while addressing near-term needs.

Your organization will be a valuable asset in conveying our important message to Congress and the Administration. Respectfully, we request that your organization becomes a member of the NWSC. The membership fee is \$10,000. An invoice is enclosed.

Sincerely,

E.O. Ceft

David Wright Commissioner, South Carolina Public Service Commission and Chairman, Nuclear Waste Strategy Coalition

> P.O. Box 5233 • Pinehurst, NC 28374 • Tel: 910.295.6658 • Fax: 910.295.0344 • Email: <u>thenwsc@nc.rr.com</u> <u>www.thenwsc.org</u>



From: Sent: To: Cc: Subject: Diamond Williams Monday, May 24, 2010 8:08 AM Ruth McHargue Dorothy Menasco; Ann Cole FW: To CLK Docket 100009- Response requested

FPSC, CLK - CORRESPONDENCE
Land Departures I Courseline
DOCUMENT NO. DUCHTO
DISTRIBUTION:

Thank you for this information. This attachment has been printed and will be placed in Docket Correspondence - Consumers and their Representatives, in Docket 100009-EI.

Thank you,

Diamond Williams Staff Assistant Office of Commission Clerk Florida Public Service Commission Email: diwillia@psc.state.fl.us Phone: 850-413-6094

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

-----Original Message-----From: Ruth McHargue Sent: Thursday, May 20, 2010 10:46 AM To: Diamond Williams Cc: Ann Cole; Dorothy Menasco Subject: FW: To CLK Docket 100009- Response requested

Customer correspondence

-----Original Message-----From: Consumer Contact Sent: Thursday, May 20, 2010 8:50 AM To: Ruth McHargue Subject: To CLK Docket 100009- Response requested

-----Original Message-----From: Webmaster Sent: Monday, May 17, 2010 8:15 AM To: Consumer Contact Subject: RE: My contact

-----Original Message-----

From: Sent: To: Cc: Subject: Diamond Williams Wednesday, May 12, 2010 10:13 AM Ruth McHargue Dorothy Menasco; Ann Cole FW: To CLK Docket 100009- Response requested



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-----Original Message-----From: Ruth McHargue Sent: Wednesday, May 12, 2010 10:07 AM To: Diamond Williams Cc: Dorothy Menasco; Ann Cole Subject: FW: To CLK Docket 100009- Response requested

customer correspondence

-----Original Message-----From: Consumer Contact Sent: Wednesday, May 12, 2010 9:44 AM To: Ruth McHargue Subject: To CLK Docket 100009- Response requested

Copy on file, see 942839C. DH

-----Original Message-----From: Webmaster Sent: Wednesday, May 12, 2010 8:20 AM To: Consumer Contact Subject: RE: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us] Sent: Tuesday, May 11, 2010 9:25 PM To: Webmaster Cc: jec118@aol.com Subject: My contact

Contact from a Web user

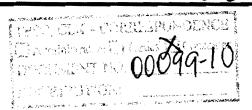
Contact Information: Name: Joan Crosby Company: Primary Phone: 407-327-1221 Secondary Phone: 407-252-1875 Email: jec118@aol.com

Response requested? Yes CC Sent? Yes

Comments:

I can't even think that one should be responsible for something that may never be built or something that one pays for and may never be built. How can we be paying for a necular plant that we will never see or better yet we pay for and never has to be built with our money?? How can you give Progress Energy so much 'power''?? I'm not college educated but this is just so stupid to me.

From: Sent: To: Cc: Subject: Diamond Williams Wednesday, May 12, 2010 9:58 AM Ruth McHargue Dorothy Menasco; Ann Cole FW: Docket 100009 - response



Thank you for this information. This attachment has been printed and will be placed in Docket Correspondence - Consumers and their Representatives, in Docket 100009-EI.

Thank you,

Diamond Williams Staff Assistant Office of Commission Clerk Florida Public Service Commission Email: diwillia@psc.state.fl.us Phone: 850-413-6094

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-----Original Message-----From: Ruth McHargue Sent: Wednesday, May 12, 2010 9:53 AM To: Diamond Williams Cc: Dorothy Menasco; Ann Cole Subject: FW: Docket 100009 - response

Hi Diamond,

In reviewing the below e-mail again, I believe it should have been added to docket 090451, not 100009. Thanks,

Ruth

-----Original Message-----From: Diamond Williams Sent: Tuesday, May 11, 2010 10:25 AM To: Ruth McHargue Cc: Dorothy Menasco; Ann Cole Subject: FW: Docket 100009 - response

Thank you for this information. This attachment has been printed and will be placed in Docket Correspondence - Consumers and their Representatives, in Docket 100009-EI.

Thank you,

**Diamond Williams** 

Staff Assistant Office of Commission Clerk Florida Public Service Commission Email: diwillia@psc.state.fl.us Phone: 850-413-6094

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

-----Original Message-----From: Ruth McHargue Sent: Monday, May 10, 2010 9:57 AM To: Diamond Williams Cc: Ann Cole; Dorothy Menasco Subject: Docket 100009 - response

Customer correspondence

-----Original Message-----From: Webmaster Sent: Thursday, May 06, 2010 10:42 AM To: Consumer Contact Subject: FW: My contact

-----Original Message-----From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us] Sent: Thursday, May 06, 2010 10:41 AM To: Webmaster Cc: rtzeller@hotmail.com Subject: My contact

Contact from a Web user

Contact Information: Name: Robert Zeller Company: Primary Phone: Secondary Phone: Email: rtzeller@hotmail.com

Response requested? Yes CC Sent? Yes

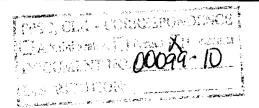
#### Comments:

Please vote NO on the City of Gainesville's Biomass Plant. We just can afford it under already difficult economic conditions and no biomass plant has ever been successful in reducing utility costs. Thank you

# 100009.El

# **Diamond Williams**

From: Sent: To: Cc: Subject: Diamond Williams Tuesday, May 11, 2010 10:25 AM Ruth McHargue Dorothy Menasco; Ann Cole FW: Docket 100009 - response



Thank you for this information. This attachment has been printed and will be placed in Docket Correspondence - Consumers and their Representatives, in Docket 100009-EI.

Thank you,

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Customer correspondence

-----Original Message-----From: Webmaster Sent: Thursday, May 06, 2010 10:42 AM To: Consumer Contact Subject: FW: My contact

-----Original Message-----From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us] Sent: Thursday, May 06, 2010 10:41 AM To: Webmaster Cc: rtzeller@hotmail.com Subject: My contact

Contact from a Web user

Contact Information: Name: Robert Zeller Company: Primary Phone: Secondary Phone: Email: rtzeller@hotmail.com

Response requested? Yes CC Sent? Yes

Comments:

Please vote NO on the City of Gainesville's Biomass Plant. We just can afford it under already difficult economic conditions and no biomass plant has ever been successful in reducing utility costs. Thank you



From: Sent: To: Cc: Subject: Diamond Williams Tuesday, May 04, 2010 8:22 AM Ellen Plendl Dorothy Menasco; Ann Cole FW: Email PPSC, CLK - CORRESPONDENCE CLAUNISTREEVE [] Puriles (Consumer POCUMENT NO. 00099-10 DISCRED FION:

Attachments:

PSC and changing political climate ....; RE: PSC and changing political climate ....



PSC and RE: PSC and inging political ganging political

Thank you for this information. These attachments have been printed and will be placed in Docket Correspondence - Consumers and their Representatives, in Docket 100009-EI. Thank you,

Diamond Williams Staff Assistant Office of Commission Clerk Florida Public Service Commission Email: diwillia@psc.state.fl.us Phone: 850-413-6094

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-----Original Message-----From: Ellen Plendl Sent: Monday, May 03, 2010 9:12 AM To: Diamond Williams Cc: Ann Cole; Dorothy Menasco Subject: Email

Docket 100009-EI

Email received and response sent.

From:Ellen PlendlSent:Monday, May 03, 2010 9:10 AMTo:'Patricia M. Trbovich'Subject:RE: PSC and changing political climate ....

Ms. Patricia M. Trbovich rose4me@bellsouth.net

Dear Ms. Trbovich:

This is in response to your email to the Florida Public Service Commission (PSC) about Florida Power & Light Company and fuel costs.

Fuel adjustment charges allow the utility to recover the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.

Each year, utilities file their projected fuel expenses for the upcoming calendar year. The PSC, along with the Office of Public Counsel and other consumer representatives closely examine the fuel costs requested by the utilities. Public hearings are held annually to set the fuel factors for the next year. Since rates are set on projected costs, at the end of the year, the costs are "trued-up" or compared to the audited actual expenses incurred by the utility. If the utility recovered more than its actual costs, the amount of over-recovery is used to reduce the next year's costs. If the utility under-recovered (costs were higher than expected) that deficit is likewise rolled into the next year. The fuel cost adjustment is recognized by virtually all state commissions, by the Federal Energy Regulatory Commission, and is also used by most municipal electric utilities and rural electric cooperatives.

In setting the fuel adjustment charge for 2011, the PSC will determine whether FPL collected more revenues during 2009 than it incurred in costs.

The next fuel cost hearings will take place during the first week in November 2010. You may follow the hearing process on our website:

http://www.floridapsc.com/agendas/schedule/hearings.aspx

After each hearing, the events will be archived and available for three months following the conclusion of the hearings. You may review the archived events by using the following link:

http://www.floridapsc.com/agendas/audiovideo/archives/

I will add your comments to the correspondence side of Docket Nos. 100009-EI regarding the fuel cost adjustment.

If you have any questions or concerns please call me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl Regulatory Specialist Florida Public Service Commission Division of Service, Safety, & Consumer Assistance 1-800-342-3552 (phone) 1-800-511-0809 (fax)

t

From:	Patricia M. Trbovich [rose4me@bellsouth.net]
Sent:	Friday, April 30, 2010 6:14 PM
То:	Consumer Contact
Cc:	Charlie.Crist@MyFlorida.com
Subject:	PSC and changing political climate

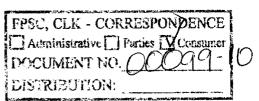
http://southflorida.bizjournals.com/southflorida/stories/2010/04/26/daily22.html?ana=yfcpc

As a 30 year resident of Florida, I entreat you to maintain the same integrity to Florida residents during this difficult time. FPL and the Reuplican congress is trying to undermine your decision to keep electrical rates affordable for the average consumer.

FPL will attempt to influence the PSC by any means possible to increase shareholder value. I entreat you to keep abreast of their policies, statements, and quarterly reports over the next several months to help you make prudent decisions for Florida residents.

After your rate case decision in early 2010, FPL posted quarterly earnings of over 50%. Natural Gas prices as of today were at an all time low of \$3.93. I entreat you to keep abreast of NG prices during the remainder of 2010. Natural gas, as you well know, is the primary fuel for FPL.

From: Sent: To: Cc: Subject: Diamond Williams Tuesday, April 06, 2010 10:46 AM Ruth McHargue Dorothy Menasco; Ann Cole RE: To CLK Docket 100009



Thank you for this information. This attachment has been printed and will be placed in Docket Correspondence - Consumers and their Representatives, in Docket 100009.

Thank you,

Diamond Williams Staff Assistant Office of Commission Clerk Florida Public Service Commission Email: diwillia@psc.state.fl.us Phone: 850-413-6094

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

-----Original Message-----From: Ruth McHargue Sent: Tuesday, April 06, 2010 10:45 AM To: Diamond Williams Cc: Dorothy Menasco; Ann Cole Subject: FW: To CLK Docket 100009

Customer correspondence

-----Original Message-----From: Consumer Contact Sent: Monday, April 05, 2010 3:08 PM To: Ruth McHargue Subject: To CLK Docket 100009

Copy on file, see 935379E. DHood

-----Original Message-----From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us] Sent: Friday, April 02, 2010 11:22 AM To: FloridaPower.FPSC@pgnmail.com Cc: Consumer Contact Subject: E-Form Other Complaint TRACKING NUMBER: 24154 Copy of complaint sent to Progress Energy Florida, Inc.

#### CUSTOMER INFORMATION

Name: Leslie Smith Telephone: 4079330873 Email: lesjoe1@yahoo.com Address: 1349 Dunbarton Ct Kissimmee 34758

#### **BUSINESS INFORMATION**

Business Account Name: Leslie Smith Account Number: Address: 1349 Dunbarton Ct Kissimmee Florida 34758

#### COMPLAINT INFORMATION

Complaint: Other Complaint against Progress Energy Florida, Inc. Details:

I am begging you to deny any and all increases by Progress Energy. It has been said that possible fraud is going on between your commission and head CEO's who gross 9 Million a year? Now, I am a single working mother of 1 child. Currently we turn our water heater off daily to save money, sweat, use hand fans, no air conditioning etc, to bring the already crazy amount down and my house? 1000 sqft. You want to add 14 dollars, a customer, for 10 years for solar panels? How on earth does that even make sense to you? that is utter bogus and someone in that company is putting OUR money into their own kids college, their private planes and new cars. We all know this. I'm infuriated and if this is voted in? would like to know how to have whomever is in charge of your PSC, removed from their position and replaced with someone who cares about the people, because right now? This state is proven how little it cares about the people. Prove me wrong. Or by all means, make my house green so I never have to pay a power company to enjoy vacations that I have never taken, ever or my 17 year old son. Thank you. I wish to trust you will do right by us. And not by the billionaire only hoping to make more money. It's so obvious what they are doing. Please don't prove to be blind.



From:
Sent:
To:
Cc:
Subject:

Diamond Williams Tuesday, April 06, 2010 10:47 AM Ruth McHargue Dorothy Menasco; Ann Cole RE: To CLK Docket 100009-Response requested

Thank you for this information. This attachment has been printed and will be placed in Docket Correspondence - Consumers and their Representatives, in Docket 100009.

Thank you,

Diamond Williams Staff Assistant Office of Commission Clerk Florida Public Service Commission Email: diwillia@psc.state.fl.us Phone: 850-413-6094

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

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Customer correspondence

-----Original Message-----From: Consumer Contact Sent: Monday, April 05, 2010 3:46 PM To: Ruth McHargue Subject: To CLK Docket 100009-Response requested

Copy on file, see 935440 -----Original Message-----From: Webmaster Sent: Monday, April 05, 2010 2:50 PM To: Consumer Contact Subject: RE: My contact -----Original Message-----From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us] Sent: Monday, April 05, 2010 2:25 PM To: Webmaster Cc: cherrywall3@aol.com Subject: My contact

Contact from a Web user

Contact Information: Name: Charlotte Wall Company: Primary Phone: Secondary Phone: Email: cherrywall3@aol.com

Response requested? Yes CC Sent? Yes

Comments:

Re the article in the Ocala StarBanner on Thursday, April 1, 2010....WAS IT AN APRIL FOOL JOKE?????? The article titled "PROGREESS WANTS FEE HIKE TO MEET EFFICIENCY RULES" Why does the PSC mandate energy reduction goals? Nancy Argenziano's comment quoted in the article..."if there aren't enough customers participating in the energy-conservation programs, the utility can come back to the PSC and ask that the goals be adjusted..." Short of doing without ELECTRICITY altogether, and living like we were in 1800, what more can the customers do??? We freeze our butts off this winter and still paid astronomical bills, we sweat all summer due to the heat even though we pay more astronomical bills for AC, we buy products that are SUPPOSED to be Energy-Efficient, we use fluorescent bulbs, etc. etc. What more can we do???????

I would like to know why my electric bills are increased every month by higher energy rates when the PSC supposedly disapproved the rate increase asked in January???? Now, another rate increase of at least \$13.75 and probably more next year??????

In my opinion, the PSC is not helping the consumers of Florida. I would like to know why the PSC mandates the energy usage in the first place????

Will there be a public meeting on this and when? This whole Progress Energy/PSC situation is ludicrous!!!!!!!

All this about energy conservation....like installing tankless water heaters, new windows, etc etc ....solar panels, does not guarantee lower electric bills. Most people cannot afford to do all these things, to save a couple cents. There is no reason for the electric rates to be as high as they are, and no amount of BS from you or the Progress people will change that.



From: Sent: To: Cc: Subject: Ruth McHargue Friday, April 02, 2010 3:05 PM Diamond Williams Dorothy Menasco; Ann Cole 100009

FPSC, CLK - CORRESPONDENCE
Administrative ] Parties WConsumer
POCUMENT NO. 00099
DISTRIBUTION:

Customer correspondence

-----Original Message-----From: Webmaster Sent: Friday, April 02, 2010 8:03 AM To: Consumer Contact Subject: RE: My contact

-----Original Message-----From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us] Sent: Thursday, April 01, 2010 7:29 PM To: Webmaster Cc: jec118@aol.com Subject: My contact

Contact from a Web user

Contact Information: Name: Joan Crosby Company: Primary Phone: 4073271221 Secondary Phone: 4072521875 Email: jec118@aol.com

Response requested? Yes CC Sent? Yes

Comments:

Please do not givr Progress Energy another rate increase. They have already increased our bill at least 2 times since the first of the year. My husband hasn't had a raise in over 2 1/2 years and my Social Security Disability check has not had a raise in a year. With the economy the way it is, how is the average person supposed to pay yet another increase? This is just nuts if you approve yet another increase!!!!! The middle class is taking a beating.....extra tax for this or that....enough is enough!!!!



From: Sent: To: Cc: Subject: Ruth McHargue Friday, April 02, 2010 3:03 PM Diamond Williams Dorothy Menasco; Ann Cole FW: To CLK Docket 100009

Customer correspondence

-----Original Message-----From: Consumer Contact Sent: Friday, April 02, 2010 1:35 PM To: Ruth McHargue Subject: To CLK Docket 100009

Copy on file, see 935063C. DH

-----Original Message-----From: Webmaster Sent: Friday, April 02, 2010 8:02 AM To: Consumer Contact Subject: RE: My contact

-----Original Message-----From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us] Sent: Thursday, April 01, 2010 5:57 PM To: Webmaster Subject: My contact

Contact from a Web user

Contact Information: Name: Ronald McCarthy Company: Primary Phone: Secondary Phone: Email: broron@live.com

Response requested? No CC Sent? No

Comments:

Progress Energy was recently denied a rate increase but they do not stop trying, do they? Again, they are seeking increases that will raise bill about \$17 a month over next ten years. How dare they continue to try to get an increase approved and especially during these difficult economic times! I do expect that the PSC will again deny the increase requested by that company, Progress Energy. Shame on them for requesting and if approved, shame on the PSC.



From: Sent: To: Cc: Subject: Ruth McHargue Friday, April 02, 2010 3:05 PM Diamond Williams Dorothy Menasco; Ann Cole Docket 100009

Customer correspondence -----Original Message-----From: Webmaster Sent: Friday, April 02, 2010 8:03 AM To: Consumer Contact Subject: RE: My contact

-----Original Message-----From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us] Sent: Thursday, April 01, 2010 7:43 PM To: Webmaster Subject: My contact

Contact from a Web user

Contact Information: Name: Glenn Hales Company: Primary Phone: 407-797-4992 Secondary Phone: Email: gh9590@gmail.com

Response requested? Yes CC Sent? No

#### Comments:

I write in reference to the recent request for a utility rate increase from Progress Energy. I am requesting that his rate increase be denied. First, as an employee of the State of Florida, we have not had a pay increase in over four years and it appears that we will not receive any this year which means that our buying power has decreased about 20% since the last pay increase. With rising rates and prices, it is causing a detrimental economic effect on our families. Second, Progress Energy spends a sizeable amount of funds advertising on TV, radio, and print media, but why? They do not have any competitor as such and it is money being spent as self promotion. It seems that this money could be better spend on the items for which they are seeking a rate increase. Third, has Progress Energy honestly opened their books and publically displayed the overall expenditures of the company for such things as executive salaries, bonuses, promotion expenses, etc. I do not believe that they have.

Please consider the above in denying the recent rate increase request for Progress Energy.

Thank you,

Glenn Hales

NUUUT

#### **Diamond Williams**

From: Sent: To: Subject: Diamond Williams Thursday, April 01, 2010 2:56 PM Ruth McHargue RE: To CLK Docket 100009

FPSC, CLK - CORRESPONDENCE
Administrative [] Parties [] Consumer
DOCUMENT NO. COC99-10
DISTRIBUTION:

Thank you for this information. This attachment has been printed and will be placed in Docket Correspondence - Consumers and their Representatives, in Docket 100009.

Thank you,

Diamond Williams Staff Assistant Office of Commission Clerk Florida Public Service Commission Email: diwillia@psc.state.fl.us Phone: 850-413-6094

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

-----Original Message-----From: Ruth McHargue Sent: Thursday, April 01, 2010 2:53 PM To: Diamond Williams Subject: FW: To CLK Docket 100009

Customer correspondence

-----Original Message-----From: Consumer Contact Sent: Thursday, April 01, 2010 1:42 PM To: Ruth McHargue Subject:

Copy on file, see 934870C. DH

-----Original Message-----From: Webmaster Sent: Thursday, April 01, 2010 1:04 PM To: Consumer Contact Subject: RE: My contact

-----Original Message-----From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us] Sent: Thursday, April 01, 2010 12:43 PM To: Webmaster Cc: FHowze@CFL.RR.com Subject: My contact

Contact from a Web user

Contact Information: Name: Fred Howze Company: N/A Primary Phone: 386-235-8092 Secondary Phone: Email: FHowze@CFL.RR.com

Response requested? No CC Sent? Yes

Comments:

The tv news stated that Progress Energy is again requesting a rate increase. It is the 5th request in several months. I am proud that you declined their last request. They should have to wait, at least a year before requesting another increase.

I am a senior citizen on social security only. No increases for us this year. People that are employed are not getting raises either or if they do they are very small. We are in a recession, but everything is going up. I cannot go to another electric company. Please, please do what you did the last time and deny this increase.

Progress Energy is not very efficient. I have had to call their customer service twice in three years and both times they could not handle my simple request. Once, I even had to write you. Both times I eventually got the request, but look what it took to get it. If they are so stupid about two small requests, I am sure they are not very efficient in other services. We do not need another rate increase.

Fred L. Howze



From: Sent: To: Subject: Diamond Williams Monday, March 22, 2010 4:26 PM Ruth McHargue RE: To CLK Docket 100009- Response requested

FPSC, CLK - CORRESPONDENCE
Administrative Parties Consumer
DOCUMENT NO. 00099-10
DISTRIBUTION:

Thank you for this information. This attachment has been printed and will be placed in Docket Correspondence - Consumers and their Representatives, in Docket

Thank you,

Diamond Williams Staff Assistant Office of Commission Clerk Florida Public Service Commission Email: diwillia@psc.state.fl.us Phone: 850-413-6094

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

-----Original Message-----From: Ruth McHargue Sent: Monday, March 22, 2010 4:19 PM To: Diamond Williams Cc: Ann Cole; Dorothy Menasco Subject: FW: To CLK Docket 100009- Response requested

Customer correspondence

-----Original Message-----From: Consumer Contact Sent: Monday, March 22, 2010 3:14 PM To: Ruth McHargue Subject: To CLK Docket 100009- Response requested

-----Original Message-----From: Webmaster Sent: Monday, March 22, 2010 8:12 AM To: Consumer Contact Subject: RE: My contact -----Original Message-----Fröm: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us] Sent: Friday, March 19, 2010 5:33 PM To: Webmaster Cc: ca.ring@yahoo.com Subject: My contact

Contact from a Web user

Contact Information: Name: k garner-adams Company: DomestiCo Primary Phone: Secondary Phone: Email: ca.ring@yahoo.com

Response requested? Yes CC Sent? Yes

Comments:

Progress Energy, FL Power, OUC (Energy Co) must not put up nuclear power plant they think they were approved of or any more in the future and take down the ones they have. Just like the Light Rail destruction of mother earth deal.

They must cut tree limbs from around their wires.

They must not let anyone play with their deposits on their accounts, and their bill paying system and credit.

Page 1 of 1

#### Cathi Lindsley

100009-61

From:Cathi LindsleySent:Wednesday, March 03, 2010 3:38 PMTo:Ruth McHargueSubject:RE: To CLK Docket 100009

FPSC, CLK - CORRESPONDENCE \_\_\_\_Administrative\_\_\_Parties\_\_\_Consumer DOCUMENT NO.\_\_\_\_\_O0099 - 10 DISTRIBUTION: \_\_\_\_\_

Thank you for this information. This attachment has been printed and will be placed in **Docket Correspondence - Consumers and their Representatives**, in Docket 100009-EL.

From: Ruth McHargue Sent: Wednesday, March 03, 2010 2:20 PM To: Cathi Lindsley Cc: Ann Cole; Dorothy Menasco Subject: FW: To CLK Docket 100009

Customer correspondence

From: Consumer Contact Sent: Tuesday, March 02, 2010 4:34 PM To: Ruth McHargue Subject: To CLK Docket 100009

From: steve & joy wise [mailto:sjwiseguys@comcast.net] Sent: Tuesday, March 02, 2010 4:01 PM To: Consumer Contact Subject:

I have never heard of a business making it's customers pay for capital improvements to that business. If you want to build a nuclear or non-nuclear power plant....pay for it yourselves with the huge profits you keep reaping every year. And you have the nerve to ask for a rate hike.....shame on you!!!!!!

#### **Cathi Lindsley**

100009-E1

From: Sent: To: Subject: Cathi Lindsley Thursday, February 11, 2010 8:23 AM Ruth McHargue RE: To CLK Docket 100009

Thank you for this information. This attachment has been printed and will be placed in Docket Correspondence - Consumers and their Representatives, in Docket 100009.

Thanks, Cathi

-----Original Message-----From: Ruth McHargue Sent: Wednesday, February 10, 2010 10:23 AM To: Cathi Lindsley Subject: FW: To CLK Docket 100009

**Customer correspondence** 

-----Original Message-----From: Consumer Contact Sent: Wednesday, February 03, 2010 3:37 PM To: Ruth McHargue Subject: To CLK Docket 100009

-----Original Message-----From: Webmaster Sent: Monday, February 01, 2010 5:23 PM To: Consumer Contact Subject: FW: My contact

-----Original Message-----From: contact[]psc.state.fl.us []mailto:contact[]psc.state.fl.us[] Sent: Monday, February 01, 2010 5:21 PM To: Webmaster Subject: My contact

Contact from a Web user

Contact Information: Name: Bogdan Asztalos Company: FPSC, CLK - CORRESPONDENCE \_\_\_\_Administrative\_\_\_Parties\_/ Consumer DOCUMENT NO.00099-10 DISTRIBUTION: Primary Phone: 727-526-7028 Secondary Phone: Email: bogifilms[]juno.com

Response requested? No CC Sent? No

Comments:

10m against Progress Energy0s plans to build more nuclear plants in florida and having the citizens of Florida pay for it up-front. Also I want Otelecommunications service fee0 taken off of my phone bill. 10ve never requested it. I never use it, I don0t want it! Thank you, B. A.

100009-E1

#### Katie Ely

From:Katie ElySent:Monday, January 25, 2010 4:09 PMTo:Ruth McHargueSubject:FW: To CLK Docket 090009Attachments:NO NUCLEAR POWER PLANT!; 3525276715, FAX 1 page(s)

Thank you for this information. These attachments have been printed and will be placed in Docket Correspondence - Consumers and their Representatives, in Docket 100009-EI, as this is the roll-over docket number for Nuclear Cost Recovery this year.

Katie Ely Staff Assistant - Office of Commission Clerk Florida Public Service Commission 850-413-6304

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

From: Ruth McHargue Sent: Monday, January 25, 2010 1:40 PM To: Katie Ely Cc: Ann Cole; Dorothy Menasco Subject: FW: To CLK Docket 090009

Customer correspondence

FPSC, CLK - CORRESPONDENCE Administrative\_Parties/Coasaca DOCUMENT NO. 00099.10 DISTRIBUTION:

From: Diane Hood Sent: Friday, January 22, 2010 4:32 PM To: Ruth McHargue Subject: To CLK Docket 090009

these are from the same customer, combined in 919551C. DH

From:thomas a jung [tnjjung@trnii.com]Sent:Friday, January 22, 2010 10:54 AMTo:Consumer ContactSubject:NO NUCLEAR POWER PLANT!

I think it's <u>totally unnecessary</u> to build a nuclear power plant & be charging it's consumers money ahead of time to build this plant. Why doesn't the State of Florida think about building electric generating windmills as clean energy? A LOT of states have these, including IL, MI, & CA that I know of.

As an aside, this "so-called" limiting of rates from 2009 resulted in a HEFTY increase in my electric bill. Thank you for limiting the increase in 2010. They don't need it!

Thank you.

Thomas A. Jung

From:FaxAdminsSent:Friday, January 22, 2010 10:57 AMTo:Consumer ContactSubject:3525276715 , FAX 1 page(s)

Attachments:

FAX.TIF



FAX.TIF (9 KB)

You have received a new fax. This fax was received by Fax Server. The fax is attached to the message. Open the attachment to view your fax.

Received Fax Details

Received On: 1/22/2010 10:56:06 AM Number of Pages: 1 From (CSID): 3525276715 From (ANI): Sent to DID: 8504136362

Duration of Fax: 0:00:24 Transfer Speed: 14400

Received Status: Success Number of Errors: 0 Port Received On: IPF\_PORT\_0012

----

#### thomas a jung

From: "thomas a jung" <tnjjung@trnil.com> To: <contact@PSC.State.FI.US> Sent: Friday, January 22, 2010 10:53 AM

Sent: Friday, January 22, 2010 10:53 AM Subject: NO NUCLEAR POWER PLANT!

I think it's <u>totally unnecessary</u> to build a nuclear power plant & be charging it's consumers money ahead of time to build this plant. Why doesn't the State of Florida think about building electric generating windmills as clean energy? A LOT of states have these, including IL, MI, & CA that I know of.

As an aside, this "so-called" limiting of rates from 2009 resulted in a HEFTY increase in my electric bill. Thank you for limiting the increase in 2010. They don't need it!

Thank you.

Thomas A. Jung

#### Ann Cole

100009.E1

From:	Ann Cole
Sent:	Monday, January 25, 2010 8:43 AM
To:	Steve Larson
Cc:	Commissioners Advisors; Administrative Assistants - Commission Suite
Subject:	FW: LETTER FROM SENATOR FASANO TO PSC CHAIRWOMAN NANCY ARGENZIANO
Attachments: Utility reaction to rate hike rejection.pdf; argenziano24a.ltr.doc	

Thank you for this information. The two attachments have been printed and will be placed in *Correspondence - Consumers and their Representatives*, in Docket Nos. 100009-EI, 090079-EI, and 090144-EI.

From: Steve Larson Sent: Friday, January 22, 2010 4:52 PM To: Ann Cole Subject: FW: LETTER FROM SENATOR FASANO TO PSC CHAIRWOMAN NANCY ARGENZIANO

The Office of Commissioner Argenziano received the attached correspondence from Senator Fasano. Please place the letter (and attachment) in docket numbers 100009-EI, 090079-EI, and 090144-EI. Thank you.

From: GIORDANO.GREGORY.S11 [mailto:GIORDANO.GREGORY.S11@flsenate.gov] Sent: Wednesday, January 20, 2010 5:10 PM To: Steve Larson Subject: LETTER FROM SENATOR FASANO TO PSC CHAIRWOMAN NANCY ARGENZIANO

Steve,

Attached is a letter and news article that is being mailed to Chairwoman Argenziano (and copied to the other commissioners). I just wanted to give you a heads-up.

Take care,

Greg

Greg GiordanoChief Legislative Assistant to State Senator Mike Fasano8217 Massachusetts Avenue404 Senate Office BuildingNew Port Richey, FL 34653Tallahassee, FL 32399(727) 848-5885(850) 487-5062

FPSC, CLK - CORRESPONDENCE Administrative\_Parties Consumer DOCUMENT NO. 00099.10 DISTRIBUTION:



### THE FLORIDA SENATE

Tallahassee, Florida 32399-1100

COMMITTEES: Transportation and Economic Development Appropriations, *Chair* Banking and Insurance Communications, Energy, and Public Utilities Ethics and Elections Governmental Operations - Policy and Steering Governmental Oversight and Accountability Judiciary Transportation Ways and Means - Policy and Steering

JOINT COMMITTEE: Legislative Budget Commission

SENATOR MIKE FASANO President Pro Tempore 11th District

January 20, 2010

The Honorable Nancy Argenziano Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

Dear Chairwoman Argenziano:

As you know I have long been an opponent of Progress Energy's applications for rate increases and was most pleased when this Commission chose to deny the utility's proposed rate hikes. Because of the Commission's actions *The Tampa Tribune* reported in the January 20, 2010 edition that Progress Energy has decided to stop spending dollars on its nuclear power plants (see attached). I am most pleased that this is one of the outcomes of the Commission's consumer- friendly decision.

Since Progress Energy was allowed to raise rates last year and previously for advance nuclear cost recovery, it only seems fair that the customers who paid those rates should be given a refund for a project that is no longer in the works. Speaking on behalf of my constituents who receive their electricity from Progress Energy I am respectfully requesting that the Commission look into taking action to force Progress Energy to not only refund rates that have been paid, but to lower their base rates which may include any dollars previously allowed for nuclear cost recovery.

Thank you in advance for your consideration of this request. If you would like to discuss this further please do not hesitate to contact me.

Your truly,

Mike Fasano State Senator, District 11

MF/gg

Attachment

Cc: The Honorable Nathan Skop The Honorable David Klement The Honorable Ben Stevens The Honorable Lisa Edgar

REPLY TO:

8217 Massachusetts Avenue, New Port Richey, Florida 34653-3111 (727) 848-5885

□ 404 Senate Office Building, 404 South Monroe Street, Tallahassee, Florida 32399-1100 (850) 487-5062

Senate's Website: www.flsenate.gov

6 . BUSINESS . WEDNESDAY, JANUARY 20, 2010 . THE TAMPA TRIBUNE . TRD.com

# Airport to improve pickup areas

Project includes ramps and signs in loading zones.

#### By TED JACKOVICS tjackovics@tampatrib.com

national Airport is plan- ramps leading to the ning to modernize its curbside passenger load-

the ticketing and baggage levels in an \$11.6 million project expected to be completed by May 2012. The project will im-TAMPA » Tampa Inter- prove the approach

curbside roadways and ing and unloading areas, other curbside areas on along with improving curbside walkways, equipment and furnishings.

New signage will better direct traffic to airlines' curbside baggage locations.

The Hillsborough County Aviation Authority has approved Alfonso Architects Inc. of Tampa for the design services portion of the project.

Reporter Ted Jackovics can be reached at (813) 259-7817.

## **Cadbury likely** to take sweeter **Kraft Foods bid**

British alarmed at losing iconic brand.

The Associated Press LONDON » After months September. of fierce resistance, Cadbury's about-face to accept a sweetened \$19.5 billion takeover from Kraft Foods - formine she would's binness

cent higher than Cadbury's market value before Kraft, based in Northfield, Ill., went public with its approach in

The combination of the pair would create the world's biggest confectionary company, replacing Mars Inc., and Kraft



#### BIZ BITS

#### Crist extends access to aid for farmers

Gov. Charlie Crist extended for seven days the state of emergency that allows Florida farmers to access disaster relief after a lengthy freeze that extended through last week. The state estimated that 30 percent of farmers' crops were lost.

#### Utility reacts to rate hike rejection

Progress Energy Inc. said it would scrap spending on nuclear power plants and other capital improvements after Florida regulators rejected the company's request last week for \$368 million in rate increases this year.

Separately, Raleigh. N.C.-based Progress Energy warned in a statement that it cut its 2009 earnings forecast and said it expects profit this year to be \$2.85 to \$3.05 a share, below analysts' estimates.

Jacksonville paper's

and The Florida Times-Union in Jacksonville announced last week that it would file a prepackaged plan, approved by a majority of its creditors, in federal bankruptcy court by Tuesday.

#### **Japan Airlines** to restructure

Japan Airlines Corp. filed Tuesday for courtled rehabilitation, the Japanese equivalent of Chapter 11, that will allow the carrier to operate as it undergoes restructuring.

Delta Air Lines and American Airlines are offering financial support to JAL in exchange for revenue sharing and greater coordination on routes and ticket prices.

IAL's debt totaled \$25.6 billion in September, making it Japan's largest postwar, nonfinancial bankruptcy.

> Bernanke asks for investigation

From: Sent: To: Subject: Katie Ely Friday, January 15, 2010 4:30 PM Ruth McHargue FW: To CLK Docket 090009- Response requested

Thank you for this information. This attachment has been printed and will be placed in Docket Correspondence -Consumers and their Representatives, in Docket 100009-EI

Katie Ely Staff Assistant - Office of Commission Clerk Florida Public Service Commission 850-413-6304

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

-----Original Message-----From: Ruth McHargue Sent: Friday, January 15, 2010 4:29 PM To: Katie Ely Cc: Ann Cole; Dorothy Menasco Subject: FW: To CLK Docket 090009- Response requested FPSC, CLK - CORRESPONDENCE \_\_Administrative\_\_Partics\_XConsumer DOCUMENT NO. <u>00099-10</u> DISTRIBUTION:

100009.E

Customer correspondence -----Original Message-----From: Consumer Contact Sent: Friday, January 15, 2010 3:38 PM To: Ruth McHargue Subject: To CLK Docket 090009- Response requested

Copy on file, see 918042C. DH

-----Original Message-----From: Webmaster Sent: Friday, January 15, 2010 11:34 AM To: Consumer Contact Subject: RE: My contact

-----Original Message-----From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us] Sent: Friday, January 15, 2010 11:25 AM To: Webmaster Cc: jbaldwin42@comcast.net Subject: My contact

Contact from a Web user

Contact Information: Name: Jerry Baldwin Company: N/A Primary Phone: Secondary Phone: Email: jbaldwin42@comcast.net

Response requested? Yes CC Sent? Yes

Comments:

Cute,

I just received my Progress Energy bill.

They cut the fuel charged fees by one cent and increased the energy charge by one cent. I thought you people did not allow any increases. Stop the nonsense with the lobbiest. These lobbiest are worst than theives that steal in the dark. Use our own natural gas to power these plants and do not let a power company charge me for something that is not built. This is their expense not mine.

From: Sent: To: Subject: Katie Ely Thursday, January 14, 2010 12:00 PM Ruth McHargue FW: To CLK Docket 090009 -Response requested

Thank you for this information. This attachment has been printed and will be placed in Docket Correspondence - Consumers and their Representatives, in Docket 100009-EI.

Katie Ely Staff Assistant - Office of Commission Clerk Florida Public Service Commission 850-413-6304

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

-----Original Message-----From: Ruth McHargue Sent: Thursday, January 14, 2010 10:04 AM To: Katie Ely Cc: Ann Cole; Dorothy Menasco Subject: FW: To CLK Docket 090009 -Response requested

FPSC, CLK - CORRESPONDENCE \_\_Administrative\_\_Parties X Consumer DOCUMENT NO. <u>00099.10</u> DISTRIBUTION:

Customer correspondence -----Original Message-----From: Consumer Contact Sent: Wednesday, January 13, 2010 3:41 PM To: Ruth McHargue Subject: To CLK Docket 090009 -Response requested

Copy on file, see 917432C. DH

-----Original Message-----From: Webmaster Sent: Tuesday, January 12, 2010 1:41 PM To: Consumer Contact Subject: FW: My contact

-----Original Message-----From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us] Sent: Tuesday, January 12, 2010 12:37 PM To: Webmaster Subject: My contact

Contact from a Web user

Contact Information: Name: Eric Swalley Company: Davie's Green Energy and Environmental Committee Primary Phone: 3059873101 Secondary Phone: 9543211936 Email: eswalley@gmail.com

Response requested? Yes CC Sent? No

#### Comments:

FPL needs to put more effort into developing renewables that are clean and sustainable, rather than more nuclear that is more hazardous and finite. We need to show leadership in stopping nuclear proliferation and make energy choices that are best for our health and environment. We need the benefits of energy efficiency and reliability that come from distributed power generation instead of today's central power generation. We of the sunshine state would like to be known for using the sunshine, alongside wind and wave to charge batteries and turn seawater into hydrogen energy. Please vote for a safe and healthy future.

From:Katie ElySent:Wednesday, January 06, 2010 8:30 AMTo:'mindfulon1'Subject:RE:FPL

Correction: I will be placing your e-mail in consumer correspondence in Docket No. 100009-EI. I am sorry for any inconvenience this may have caused.

Thank you.

Katie Ely Staff Assistant - Office of Commission Clerk Florida Public Service Commission 850-413-6304 FPSC, CLK - CORRESPONDENCE \_\_Administrative\_\_PartiesX Consumer DOCUMENT NO. <u>D0099.10</u> DISTRIBUTION:

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

From: Katie Ely On Behalf Of Records Clerk Sent: Wednesday, January 06, 2010 8:18 AM To: 'mindfulon1' Subject: RE: FPL

Connie Langmann,

We are in receipt of the attached document. Please note that the below stated comments are not considered a public request for information.

A copy of this e-mail will be placed in consumer correspondence of Docket No. 090009-EI.

If you would like to make further comments to the Public Service Commission please e-mail: <u>contact@psc.state.fl.us</u> or call 1-800-342-3552.

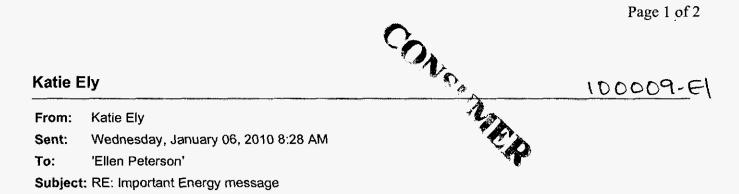
Katie Ely Staff Assistant - Office of Commission Clerk Florida Public Service Commission 850-413-6304

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

From: mindfulon1 [mailto:mindfulon1@aol.com]
Sent: Tuesday, January 05, 2010 6:00 PM
To: Charlie.Crist@myflorida.com; Records Clerk; Office of Commissioner Argenziano; Office Of Commissioner Edgar; Office of Commissioner Skop; Office of Commissioner Klement; Office of Commissioner Stevens
Subject: FPL

I want clean, sustainable renewable energy. No more handouts for producing dirty power, like nuclear or coal.

Connie Langmann 340 Kingston Drive West Fort Myers, FL 33905



Correction: I will be placing this e-mail in consumer correspondence for Docket Nos 080677-EI, 100001-EI and 100009-EL I am sorry for any inconvenience this may have caused.

Thank you,

Katie Ely Staff Assistant - Office of Commission Clerk Florida Public Service Commission 850-413-6304

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

From: Katie Ely On Behalf Of Records Clerk Sent: Wednesday, January 06, 2010 8:21 AM To: 'Ellen Peterson' Subject: RE: Important Energy message

Ellen Peterson,

We are in receipt of the attached document. Please note that the below stated comments are not considered a public request for information.

A copy of this e-mail will be placed in the consumer correspondence of Dockets Nos. 080677-EI, 090001-EI and 090009-EI.

If you would like to make additional comments to the Public Service Commission please e-mail: contact@psc.state.fl.us or call 1-800-342-3552.

Katie Ely Staff Assistant - Office of Commission Clerk Florida Public Service Commission 850-413-6304

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

0000MENT NUMBER-DATE

1/6/2010

FPSC-COMMISSION OUT

**From:** Ellen Peterson [mailto:ecrone1@gmail.com] **Sent:** Tuesday, January 05, 2010 7:57 PM **To:** Charlie.Crist@myflorida.com; Records Clerk; Office of Commissioner Argenziano; Office Of Commissioner Edgar; Office of Commissioner Skop; Office of Commissioner Klement; Office of Commissioner Stevens **Subject:** Important Energy message

Energy information

Here is the deal..... according to FPL's own bean counter testimony at the last hearing - they cannot get the credit rating they need on Wall St. to buy new nukes if they dont get the base rate increase. Oh boo hoo, they got the PSC to approve spending "\$12-\$18 Billion" ratepayer dollars on two new nukes in Homestead and were granted the first year of cost recovery (aka pre-pay from customers) to the tune of half a billion dollars; but that isn't enough! They need all the happy customers to endure a year of "testing" out higher rates as well. Then the PSC will decide if they deserved it.

FPL customers need to know that insert in your bill about a refund this month was not from the goodness of their hearts, but mandated by the PSC for previously overcharging for fuel. Surprised? Didn't think so.

Meanwhile, the PSC just received a juicy letter, supposedly from three FPL execs, exposing a scheme to bilk the customers out of \$1 Billion. (a billion here, a billion there, and pretty soon we're talkin' real money).

And the icing on the cake is all the mechanical problem dish leaking out of Turkey Point employees that NRC hasn't bothered to share with the public on a regular basis.

We want clean, sustainable renewables for the money. No more handouts to criminals to produce dirty power.

Thanks for reading this and taking note of the fact that we know and expect that you will do the right thing for those you represent... US your state citizens

Ellen Peterson Estero, Fl.