

Ruth Nettles

From: Woods, Vickie [vf1979@att.com]
Sent: Thursday, December 11, 2008 11:11 AM
To: Filings@psc.state.fl.us
Subject: 000121A-TP AT&T Florida's Accessible Letter ("AL") Process for outage on December 6, 2008
Attachments: fax_from.pdf

- A. Vickie Woods
Legal Secretary to E. Earl Edenfield, Jr., Tracy W. Hatch,
and Manuel A. Gurdian,
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- B. Docket No. 000121A-TP: In Re: Investigation into the Establishment of Operations
Support Systems Permanent Incumbent Local Exchange Telecommunications
Companies

- C. BellSouth Telecommunications, Inc. d/b/a AT&T Florida

on behalf of Robert A. Culpepper

- D. 4 pages total (includes letter, certificate of service and attachment)

- E. BellSouth Telecommunications, Inc. d/b/a AT&T Florida's Accessible Letter ("AL")
Process for outage on December 6, 2008

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12/11/2008

DOCUMENT NUMBER-DATE

11442 DEC 11 8

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December 11, 2008

Ms. Ann Cole
Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: Docket No. 000121A-TP
In Re: Investigation into the establishment of operations support systems permanent incumbent local exchange Telecommunications companies

Dear Ms. Cole:

As information, a water main break that occurred outside of AT&T's data center in St. Louis, Missouri on December 6, 2008, resulted in flooding that caused a power outage in the data center. This outage impacted AT&T's operations throughout its 22-state region. In connection therewith, carriers have been notified of the outage via the Accessible Letter ("AL") process. The AL provided to carriers operating in AT&T's southeast region is enclosed for the Commission's review. A copy of same is being provided to all parties of record.

Sincerely,

Robert A. Culpepper

Enclosures

cc: All parties of record
Jerry D. Hendrix

725459



Accessible

Date: **December 10, 2008**

Number: **CLECSE08-209**

Effective Date: **December 6, 2008**

Category: **All**

Subject: **St. Louis Data Center Water Main Break**

Related Letters: **NA**

Attachment: **NA**

States Impacted: **Alabama, Florida, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, South Carolina and Tennessee**

Issuing AT&T ILECS: **AT&T Alabama, AT&T Florida, AT&T Georgia, AT&T Kentucky, AT&T Louisiana, AT&T Mississippi, AT&T North Carolina, AT&T South Carolina, AT&T Tennessee (collectively referred to for purposes of this Accessible Letter as "AT&T 9-State")**

Response Deadline: **NA**

Contact: **Account Manager**

Conference Call/Meeting: **NA**

As the result of a water main break outside the St. Louis data center (801 Chestnut Street) on December 6th, water flooded the building switch gear forcing a shut down of commercial and generator power to the entire building ("the outage"). AT&T operations in all twenty-two states were affected by the outage. Pursuant to the provisions of the General Terms and Conditions section and/or the Performance Measures provisions of your agreement, AT&T is apprising you of this event and that it has impacted AT&T's ability to perform its contractual obligations. Consistent with our normal business practices, AT&T will conduct operations during this emergency in a nondiscriminatory manner, including all restoration and repair activities.

AT&T is in the process of assessing the impact of the outage and may seek relief under applicable performance measurement and remedy plans at the appropriate time. The inception date for this event was December 6, 2008 and it is expected that operations will be impacted until December 12, 2008.

Please contact your account manager if you have any questions regarding this matter.

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CERTIFICATE OF SERVICE
Docket No. 000121A-TP

I HEREBY CERTIFY that a true and correct copy of the foregoing was served via

Electronic Mail and U.S. Mail the 10th of December, 2008 to the following:

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Robert A. Culpepper

(+) Signed Protective Agreement