1	BEFORE THE					
2	FLORIDA PUBLIC SERVICE COMMISSION In the Matter of:					
3		MEDIC	DOGKEE	NO	000407 70	
4	COMMISSION REVIEW OF CONSERVATION GOALS (E POWER & LIGHT COMPANY	FLORIDA	DOCKET	NO.	080407-EG	
5	COMMISSION REVIEW OF		DOCKET	NO	090409_FC	
6	COMMISSION REVIEW OF CONSERVATION GOALS (E ENERGY FLORIDA, INC.)	PROGRESS	DOCKET	NO.	000400-EG	
7	COMMISSION REVIEW OF	NUMERIC	DOCKET	NO.	080409-EG	
8	CONSERVATION GOALS (1 ELECTRIC COMPANY).	TAMPA				
9	COMMISSION REVIEW OF	NUMERIC	DOCKET	NO.	080410-EG	
10	CONSERVATION GOALS (C	GULF				
11	COMMISSION REVIEW OF	NUMEDIC	DOCKET	NO	080411-FC	
12	COMMISSION REVIEW OF CONSERVATION GOALS (F PUBLIC UTILITIES COME	TLORIDA	DOCKET	110.	000411 EG	
13	COMMISSION REVIEW OF		DOCKET	NO.	080412-EG	
14	CONSERVATION GOALS (C UTILITIES COMMISSION)					
15 16	COMMISSION REVIEW OF CONSERVATION GOALS (3		DOCKET	NO.	080413-EG	
17			/		1	
18				,		
19						
20		GENDA CONI	FERENCE			The state of the s
21						
22	COMMISSIONERS PARTICIPATING: CHAIRMAN MATTHEW M. CARTER, II COMMISSIONER LISA POLAK EDGAR					
23	CC	OMMISSION OMMISSION	ER NANCY	ARG	ENZIANO	1 1
24		OMMISSION				DOCUMENT
25	DATE: Tu	ıesday, No	ovember	10,	2009	00

25

DATE:

Tuesday, November 10, 2009

1	PLACE:	Betty Easley Conference Center Room 148
2		4075 Esplanade Way Tallahassee, Florida
3	REPORTED BY:	JANE FAUROT, RPR
4		Official FPSC Reporter (850) 413-6732
5		
6	<u> </u>	
7		
8		
9		
10		
11		
12		
13		
14		
15		
16		
17		
18		
19		
20		
21		
22		
23		
24		
25		

FLORIDA PUBLIC SERVICE COMMISSION

PROCEEDINGS

1.5

2.4

CHAIRMAN CARTER: With that, Commissioners and staff, we will now move to Item 9. Does anyone need a break before we --

COMMISSIONER SKOP: Yes.

CHAIRMAN CARTER: Let's take a five-minute break, Commissioners, and then we will go to Item 9.

(Off the record.)

CHAIRMAN CARTER: We are back on the record, Commissioners and staff. And when we last left we had directed that we would go now to Item 9.

Staff, you're recognized.

MR. BALLINGER: Good morning,
Commissioners. My name is Tom Ballinger with staff.

Item 9 is staff's recommendation in the DSM goals dockets. But, first, I would like to give you some quick background information.

Pursuant to the statutes, the Commission must review conservation goals from each utility at least every five years. The DSM goals were last established for the FEECA utilities in 2004, starting in 2005 obviously, to become effective. So we're due again to establish them by 2010, by January 2010.

Section 366.81 lays out what these goals

FLORIDA PUBLIC SERVICE COMMISSION

are meant to do, and the goals are designed to increase the conservation of expensive resources such as petroleum fuels, control the growth rate of electric consumption and peak demand, that's of particular importance, and to encourage the development of demand-side renewable resources such as solar water heaters and small solar PV systems.

This process started back, actually, in November of 2007. And from November 2007 through December 2008 the Commission conducted about five workshops talking about ways to improve energy efficiency initiatives and improve our process. In 2008, the Legislature amended the FEECA statutes, which modified directions to the Commission and the FEECA utilities. These dockets were opened in June of 2008, and the Commission held a four-day evidentiary hearing in August of 2009.

I'll now give you a brief synopsis of staff's overall recommendation. I believe the staff has crafted a recommendation that is well balanced. It balances the need to further encourage energy efficiency as well as minimizing the rate impacts on all customers. The FEECA utilities have proposed goals that would result in a reduction of future energy efficiency savings. The intervenors propose

goals that would significantly increase the amount of projected energy efficiency savings due primarily by including measures known as free riders, and we will get to that a little later.

Furthermore, the goals proposed by the intervenors would result in substantial immediate increases in rates with incentives through the ECCR clause as well as additional potential for additional base rate increases in the future due to lost sales. Based on the evidence in this proceeding, the staff is recommending that the Commission reject the goals proposed by both the utilities and the intervenors, and instead continue on with the current programs that have been used in prior need determination proceedings and other proceedings before the Commission.

We believe this recommendation, keeping it at the same level, has many benefits. Such as it would continue the momentum of successful programs that are already out there and being used today. The values are consistent with prior estimates used in nuclear need determinations and prior natural gas need determination proceedings. Staff's recommendation, we believe, would achieve the overarching concern of minimizing rates to all

customers. And, finally, continuing the current programs that utilities are currently doing provides a rational means to set goals above zero that was goals proposed by JEA, OUC, and FPUC.

Several days ago I brought each of your offices some colored charts like these. You should see the bar charts, and if you don't have them, I have a few extra copies here, as well. And what this was intending to do was put graphically kind of your range of options that you have in this proceeding based on the evidence today. If you start at the left end of each of the utilities you will see values --

CHAIRMAN CARTER: Tom, hang on one second.

I was going to ask staff if they had an extra one
that I could look on with you. I think I left mine
upstairs. Does anyone else need one, Commissioners?

Okay. Thank you. You may proceed.

MR. BALLINGER: Has everybody got it?

CHAIRMAN CARTER: Thank you.

MR. BALLINGER: Sure. If you start at the left of these charts for each utility -- and, first, let me explain. There's three categories at the bottom. There's summer demand, winter demand, and annual energy in gigawatt hours. Those are the

three components that we are charged with the statute to set goals for. The first two are the peak demand reductions, as I mentioned earlier. The third one is the annual energy consumption, which is the kind of the two-pronged test we have to look at.

Our rules require residential and commercial values for each of these. I have combined everything into one for ease of explanation. If you start at the left you will see the blue column where it says RIM. That was staff's attempt to calculate what the goals would be if you used a traditional RIM approach to setting goals. And you heard in the hearing utilities have coined a new test called the E-RIM, or the E-TRC, and what that meant is they included an estimated cost of carbon to the two traditional tests.

Staff was trying to get a handle on what would it be if we did not include carbon in our analysis. So those first two columns give you a clean RIM -- I shouldn't say clean -- let me just a plain RIM and a plain TRC test. As you move to the right, then you will see the utility's goals, which are all proposed on using an E-RIM test where they included an estimate price for carbon. And you can see, for example, for FPL the summer demand number

slightly increased. It went from a RIM value of 547 to an E-RIM value of 607, so it does increase the amount of conservation programs that would be cost-effective. The same for the TRC. It's is the same basic test, you have added a cost of carbon.

2

3

5

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

Then your next column would be staff's recommendation for each utility as you go through. And I would recommend to you that as you move through these things, every reason up to -- or every column up to that standpoint would be cost-effective from a system basis. The difference comes into how much subsidization we have between nonparticipating customers and participating customers, and that's the difference between the RIM and TRC tests. further you move towards a TRC type of goal, you're asking customers who do not participate in conservation programs or cannot participate in conservation programs to subsidize those who are. Yes, it does benefit the overall system, but you have this tension between rates and discrimination.

I would point out to you as you go through these you will notice that some of staff's goals are higher than the utilities, some are lower. So we did not pick our numbers just to be higher than the utilities overall. We did it based on the evidence we didn't feel was supported on either party. We didn't believe the utilities' numbers for their inconsistent use of carbon, and we didn't believe the intervenors' numbers for their inclusion of free riders. So staff's recommendation picked numbers that had been approved by the Commission and in use today.

Our goals on an individual basis are higher than the goals proposed by FPL, FPU, OUC, and JEA, but they are lower than the goals proposed by PEF, TECO, and Gulf. However, on an aggregate basis our energy goals are about 40 percent higher than the aggregate goals proposed by the FEECA utilities.

Staff also found that the majority of measures that passed the TRC test or even the E-TRC test, but failed the RIM test were mainly for commercial/industrial programs. So what that means is if you were to move to that type of an E-TRC type of goal-setting, you would be asking residential customers to subsidize programs for commercial/industrial customers. We also found that measures that passed the TRC test but failed the RIM on the residential side were mainly for multi-family programs. And those may be measures that may not be able to be implemented. For example, a lot of

renters, while they may have savings in their buildings due to air conditioners and pool pumps at the facility, they are not the deciding factor of making those capital improvements, it's the landlord.

1.5

In addition to our numeric goals, which are shown in Issues 9 and 10 of staff's recommendation, staff has recommended that the IOUs expand their education programs to include measures which customers should be willing to implement on their own. That is really the significant difference between staff's recommendation and goals proposed by the intervenors.

If you recall, GDS, our independent consultant, was retained and he identified -- or the firm identified numerous measures that would result in significant energy savings mainly from the inclusion of free riders. A free rider is someone who would adopt a measure even without an incentive. The inclusion of such measures in a utility's numeric goals would result in a substantial cross-subsidization by nonparticipating customers and increase rates imposed on all customers. Staff believes that education programs can achieve the same level of savings with minimal

cross-subsidization by nonparticipants, and that is why we are recommending increasing and enhancing the education programs of the utilities.

1.3

Recent amendments to FEECA that I
mentioned back in 2008 focused on demand-side
renewable energy systems, such as solar water
heaters and small PV systems. However, the evidence
in the record in these cases shows that such
measures are not cost-effective by either the
Participant Test, the RIM test, or the TRC test.

Despite these results, staff is also recommending in Issue 11 that IOUs be authorized to provide up to \$12.2 million of funding of incentives for customer-owned solar water heaters and PV systems. Such incentives would almost double the current rebates available from the Governor's Energy Office and have minimal impact, less than ten cents a month, on a typical customer's bill. We are acknowledging that it is above the cost of service. It is a subsidization, but it is minimal, and staff is also recommending that it be a pilot program, and that it can be stopped at any time if we see that the costs are getting too excessive. But we did feel it was a way to reflect the Legislature's focus on these types of systems and also minimize rates to

all customers.

1.3

Your real charge today is to establish numeric goals, which is Issues 9 and 10. The other issues are supporting issues or complimentary issues, if you will. I would recommend to you that if it's your pleasure that we engage in kind of a general dialogue of the overall goals and philosophies, stuff like that, before we move on to individual issue summations. An.

D with that, staff is ready for your questions.

CHAIRMAN CARTER: Thank you.

Commissioner Skop.

COMMISSIONER SKOP: Thank you, Mr. Chairman.

In terms of the philosophies, I'll get to that in a second. I think we sat through lengthy hearings, heard testimony at length from not only the intervenors, but also from the company, but I want to get to the nuts and bolts of what the staff recommendation is, which seems to more parallel what the utilities want as opposed to some of the other suggestions that other parties may have made.

If I could ask staff to turn to the charts on Issue 9, which are Pages 57 through 60 of the

24

25

staff recommendation. And on those respective charts there seemed to be instances, or quite a few instances of the staff's goals for energy and demand which are actually lower than the utilities' goals. And I know that staff had mentioned that or conceded that point in their opening comments, but it would seem to me since the utility would not propose any goals based on programs that are lower than avoided costs, there should be no reason why this Commission should adopt goals lower than those proposed by the utilities themselves, especially in light of the recent direction that the Legislature provided in Sections 366.82, 366.91, and 366.92 of the Florida Statutes which speak to conservation, efficiency of energy consumption, and the need to promote renewables. At least from my perspective -- and I would like to get staff's comment on this, it appears that adopting the higher of staff's or the utility goals would increase the goals by a substantial margin for some utilities.

MR. BALLINGER: Okay. So your question is compare the two numbers, the utility versus the staff, to pick the higher goal to further increase conservation?

COMMISSIONER SKOP: Well, in some

instances staff took a lower goal than those proposed by the utility, which seems counterproductive to advancing energy efficiency and conservation measures.

1.3

MR. BALLINGER: Correct. And staff's recommendation was not picking a number that would always further encourage it. We looked at the evidence in the record. And let me back up and explain a little bit. Our recommendation is really almost a default recommendation. The evidence provided, we thought, by the utilities did not support using the E-RIM test with the inconsistent use of the carbon and the varying numbers in there. So I'm basically saying the preponderance of the evidence -- I couldn't rely on their numbers. As well I couldn't rely on the intervenors.

The numbers selected by staff were not because of a particular test. It was a fallback, if you will. The reason why they come out some lower and some higher is you really are done on two different time frames as far as avoided costs. The ones from the Ten-Year Site Plan were done continuing the existing goals and existing programs. You continue on those savings, and then you look at when do I need a power plant. That is how those

are.

In the DSM goals proceeding, the way it started is you start at ground zero. You freeze conservation at the existing levels as it is today. You don't allow any new participants in any of your existing programs because you are testing not only the existing programs for cost-effectiveness, but your future incremental ones.

Since the utilities have a lot of generation units certified, you find your avoided cost drops way off. They don't need as much resources to meet their needs. That's why a lot of their numbers on some of them would be lower.

COMMISSIONER SKOP: Okay. I had the same concern -- in the interest of time, because I know my colleagues will probably have a lot of questions -- the same concerns as to Issue 10, the chart in Issue 10, which is on Pages 64 through 67. Again, many instances of where the staff goals for energy and demand are lower than those requested by the utility. Again, I'm having some trouble trying to rationalize why they would not pick the higher of the two numbers, even the numbers that the utility proposed.

Let me move on to another issue. You

mentioned in the response to that part of the analysis is when do I need a new power plant. And I know a lot of the discussion focused on what the appropriate test methodology to be used, whether it be departing from the RIM test, or the E-RIM, or adopting the TRC test, which many of the intervenors have requested that the Commission take a hard look at trying to change the status quo and look at things that would do more to promote energy conservation and efficiency.

I guess from the traditional perspective it seems that the use of the RIM -- and I'd like to get staff's feedback on this. This is the first opportunity we have had to really kind of debate the issue from staff to the Commission, notwithstanding the hearing process. But from my perspective it seems as if the sole use of the RIM test will actually expose consumers to rate increases later and miss opportunities now to achieve cost-effective savings that would be substantially less than that future cost of new generation. And has staff embodied that? I mean, it seems to me that that is one of the best arguments from -- you know, from looking beyond the RIM test is that under the avoided cost argument, energy efficiency costs today

are cheaper than building new generation later.

MR. BALLINGER: For some. I think what we found and why this whole process was useful is the Legislature required the Commission to look at the full technical potential that is out there in the world. And technical potential is what could you do absent any cost constraints? So what is physically achievable out there? And there were significant savings that were identified.

Then as you start applying economics and rational behavior to it, we found that a majority of those savings could be done from measures that have a very quick payback that consumers should be doing on their own. So the process was very good on identifying these huge amount of savings that are there, but the bulk of them are measures that could be done by a person's own responsibility.

Installing their own light bulbs, getting their AC systems checked, things of this nature that are very simple, have a very quick payback for them, and will benefit them. It will also benefit the rest of the system.

But staff's recommendation is premised on trying to capture those benefits through education programs rather than setting numeric goals which

then you're faced with the decision in two or three years to reward or penalize a utility for exceeding or not meeting the goals. And that's where we are trying to make sure we set something that is attainable and that is reasonable, because we also have to monitor this, and we are going to be faced with decisions in a few years to reward or penalize utilities.

commissioner skop: Okay. One quick intervening question, and then I'll touch upon something you just mentioned. With respect to setting goals, why not set stretch goals? Or what is the parallel of setting stretch goals as opposed to, you know, even adopting numbers that are less than — that staff has adopted that are less than what the utilities have proposed in some instance, and what is the penalty for not meeting goals?

MR. BALLINGER: I think that's the dilemma you are in. Before FEECA was modified this past year, if a utility did not meet its goals, then the Commission had the authority to mandate a specific program to the utility. To say, okay, go out and give away light bulbs, or go out and do a load management program, you didn't meet your goals.

In my history here that has not happened

because, quite frankly, DSM is a voluntary program. You can put incentives out there. It's very hard sometimes to get everybody to do. You may think you have the right numbers of participants you'll get, but it's not -- something is going to happen. There's also other market things; you have manufacturing problems, things of this nature.

Now the FEECA statute has changed, though, to where the Commission is authorized to do a financial reward or penalty. That is a more serious nature in my opinion. If you are going to ask somebody to write a check for not meeting a goal, you have to make that goal reasonable and you have to be able to monitor it with some specificity. So I think setting a stretch goal makes it difficult for you down the road if they are not meeting it.

commissioner skop: But as the staff recommendation would have it, given the ability now for the Commission to establish rewards for compliance, if you set the goals so low then, of course, they are going to get the reward in some instances. Again, where staff is setting goals lower than those proposed by the utility themselves.

MR. BALLINGER: That is possible. But, remember, there's three categories you are looking

at, too. There's demand, there's winter/summer demand and energy.

commissioner skop: Okay. Well, let's talk about that a little bit because you mentioned technical potential, and if I could ask you to turn to Page 18 of the staff recommendation, the chart on Page 18.

MR. BALLINGER: Correct.

COMMISSIONER SKOP: Okay. Now, in that chart on Page 18, staff used the 2007 baseline data to calculate the 2019 achievable potential. And these data sets, I believe they were used to calculate percentages shown in the table, is that correct?

MR. BALLINGER: Yes. On Page 18 is the achievable potential. If I could, if I could turn you to Page 10 of the recommendation, that's the technical potential. We tried to put these two charts in there to give you an order of magnitude of what's going on. And I'll stick to one number. I am at Page 10, the residential sector, I'm looking at just annual energy, but the way this goes, this is telling me or what we found in the hearing is that of the technical potential is 36,584 gigawatt hours of potential savings. Compare that to the

baseline total sales of 94,745 gigawatt hours. You could save 38.6 percent of the energy if you did everything that's technically potential.

Now, when you go to the achievable potential, which does two things, it takes out the free riders and it takes out some cost-effectiveness measures based on the RIM and TRC tests. That number shrinks down to 1 percent. And the bulk of that is the free-ridership, and that is shown on Page -- I believe it is later on in Issue 2. Page 15 of the recommendation. And there you can see of the maximum achievable, if you added back in the free riders, you are adding in sometimes 60 to 80 percent.

So your difference from technical potential to achievable, 80 percent of that shrinkage is due to this free rider issue. That's the main policy thing. I want you to all understand that's the big focus of the difference there.

COMMISSIONER SKOP: Okay. On the chart on Page 18 in terms of achievable potential, how does that chart or the presentation of that data not cause the reader -- or not mislead the reader or cause the reader to draw inaccurate conclusions to the extent that the achievable potential for energy

is really not 1.6 percent, it's just under the constraints that staff would impose getting rid of the free ridership and looking to other things that is only thing that could be accomplished.

1

2

3

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

MR. BALLINGER: I understand. To the layperson you don't understand the intricacies of what's going on, and that's why it is difficult to explain this, that the bulk of the savings is the free riders that got screened out.

COMMISSIONER SKOP: Okay. If I could now just ask you -- and I am almost done, Mr. Chair -on Page 4 of the staff recommendation there is a chart there, and on that chart at the bottom of the page showing aggregate goals, I'm wondering how that chart in itself may not be misleading to the extent that -- would a better way to present that data show the four IOU goals versus staff goals which are exclusive to the munis, which had zero goals, and it would seem to me that perhaps the incremental difference between the IOU goals and the staff recommendation for the IOU goals is much smaller and provides an accurate comparison to the point to see whether the goals by staff are higher or lower than the utilities.

MR. BALLINGER: I understand, and we are

charged with setting goals for the seven FEECA utilities, and that's why I provided the colored charts to show you each individual utility with staff's comparison. I thought it would be a bit complicating to have it in the recommendation. This thing was already about 80 pages. We tried to just put it altogether as one overall thing. And, yes, a lot of this comes from the FPUC, OUC, and JEA proposing zero goals, and staff recommending that they just continue their programs that they said they were going to do anyway and actually putting a number to what they are doing. That's a big chunk of it.

COMMISSIONER SKOP: Okay. But by adopting

commissioner skop: Okay. But by adopting goals lower than those proposed by the utilities, I mean, how does staff advance the legislative intent that we have been asked to do in terms of energy conservation and efficiency?

MR. BALLINGER: I think we do in that as you see in aggregate, they are greater for the utilities.

COMMISSIONER SKOP: Not initially, though.

I mean, there are instances where on those charts it starts out lower and then ultimately it gets there.

MR. BALLINGER: And for some individual

utilities they would be overall lower even over the ten years. It does promote energy efficiency in that it's continuing their existing programs. You have these programs that have been brought before the Commission as a means to mitigate the need before building a nuclear power plant.

Again, our numbers were not to pick a number to set aggressive goals. This is not an open-ended just pick a number. It has to be based on evidence in the record, and we are looking at what the utilities proposed. We weren't convinced by their numbers nor were we convinced by the intervenors. So, again, this is something that we reset again in five years. We are also free to change it at any time. Utilities are free to propose changes, too, to their goals.

my last question which, again, is about the only bright spot that I see in the staff recommendation, and that's on Issue 11 and Page 73. And there is a table there, and basically Issue 11 is in addition to the megawatt hour -- I mean, megawatt and gigawatt hour goals established in Issues 9 and 10, should the Commission establish separate goals for demand-side renewable energy systems. And Table 1-1

on Page 73 speaks to the staff recommendation, which is, I believe, setting a 5 percent target over the four year previous revenue, or five year average of the IOUs' energy conservation and cost-recovery expenses.

7

3

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

I guess adopting the staff recommendation on this point, at least from my perspective, facilitates solar PV and solar thermal within the state. It's very analogous to using the 5 percent, or the 2 percent RPS cap and allocating that for solar rebates that was in the alternate RPS recommendation that the Commission sent over to the Legislature. At 5 percent, as staff has recommended, at least providing rebates commensurate with those currently offered by the state, that number could support the annual deployment of approximately 3 megawatts distributed solar PV generation. Adopting Witness Spellman's recommendation of 10 percent, again, seems to have nominal rate impact, some as little as 4 cents, but would facilitate approximately 6 megawatts of solar PV distributed generation throughout the state on an annual basis.

So, again, to me, you know, moving in the right direction, although this recognizes it is

slightly above avoided cost, you know, staff to me is at least being somewhat innovative here in terms of trying to facilitate the adoption of more renewables, solar PV based, solar thermal within the state, distributed generation, which I think is a positive. I'm not really convinced as to Issues 9 and 10, whether those goals are robust.

And I think at this point, Mr. Chair, I am going to turn it over back to you and hear the views of my colleagues, but part of me would favor deferring this item and sending staff back to the drawing board to adopt more robust goals consistent with some of the legislative direction that this Commission has received.

I know that cost is an important consideration, and by no means do I support adopting the intervenors recommended goals wholeheartedly, but instances where staff has adopted goals less than the utilities propose themselves gives me great concerns, and I think it's the subject of quite a little bit of controversy as it pertains to this recommendation. So, I'll turn over to you.

Thank you, Mr. Chair.

CHAIRMAN CARTER: Thank you.

Commissioner Argenziano, you're

FLORIDA PUBLIC SERVICE COMMISSION

recognized.

2.0

COMMISSIONER ARGENZIANO: Thank you, Mr. Chair.

I'm going to go through several things that give me some heartburn and some things I have questions on and see if I can get some answers to. And I think can Commissioner Skop hit some of them on the chart, so I won't go back to that, and as I have them written down I'll go through several items.

well, the question, of course, was did the company provide an adequate assessment of the full technical potential of all available demand-side and supply-side conservation and efficiency measures, including demand-side renewable energy systems pursuant to the statute. And it seems that on Page 7 it indicates that a supply-side technical potential was not calculated. And then on Page 17, and I quote, "It did not develop supply-side conservation or efficiency measures to the same degree they did demand-side measures." And on Page 17, again, quote, Supply-side efficiencies and conservation -- it goes further to say would result either in less fuel being required or less -- or

less loss along the transmission and distribution network.

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

And I guess we talk about how the public can conserve and change its habits, and I'm wondering if we were to look at Section 366.82(3), it basically states that we shall evaluate the full technical potential of all available demand-side and supply-side conservation and efficiency measures, including demand-side renewable energy systems. And why wouldn't we want to consider all options before setting goals?

MR. BALLINGER: If I can address it. This was a little awkward when the statute was revised. Traditionally, this has been the FEECA looking at demand-side calling it reducing the load portion of it. If you go to supply-side conservation measures, that has a chilling effect on conservation. Ιn other words, if I make my generation and transmission system very efficient, I don't need conservation. So they are counter -- they work against each other, if you will, in two separate scenarios. So it is a little awkward to consider them together in this one setting supply-side goals. So even we had more measures of supply-side efficiency and the utilities would do them, all

that, in my mind, would do is reduce your DSM goals.

Staff has also noted that supply-side efficiency is taken up in other measures. We look at it in need determination cases, we look at it in the ten year site plan to see which units are getting old and aged. Could they be candidates for retrofits. And you have had a couple of need determinations come through here that do exactly that, of repowerings to make the units more efficient.

When you look at transmission lines, is there a shorter route you can do that minimizes losses. Can you look at improved transformers and things of this nature. So the supply-side is done, it's done in other forums. In my view and I think in staff's view it is really not appropriate to look at here. Let's focus on DSM, let's focus on energy efficiency and set those goals.

COMMISSIONER ARGENZIANO: That's what I'm having a hard time with, because I understand that you say it is not appropriate and the goals says do it separate. I don't understand how it is not then — how is it in harmony with the statute that says that you shall evaluate the full technical potential of all available demand-side and

supply-side conservation and efficiency measures, including -- and it goes on and on.

MR. BALLINGER: I understand. And we noted it, and I'm dealing with the hand I'm dealt with, the cards I'm getting and the evidence here. Utilities do not produce a supply-side technical potential.

commissioner argenziano: Okay. So we don't have that and the statute says we should have that. Let me move on. You have answered my question. I'm not trying to cut you off. I appreciate that, I just don't want to waste time. You have answered the question and I got it.

The -- hang on one second. I don't want to ask the same question over again. One other issue on the technical issues were not included in the study. Fifty percent of the total consumption of electricity is residential, is that correct, pretty much, or close?

MR. BALLINGER: Approximately, yes.

COMMISSIONER ARGENZIANO: Yet small changes that could have large gains for residents were not included. You know, certain things that I look at as far as measures that were not included. You know what, hang onto that a second. Hang on.

Let me go back to that because I have another page that I'm missing on that. Hold on.

2.2

We will go to Issue 2, if we could. Did the company provide an adequate asset of the achievable potential of all available demand-side and supply-side conservation efficiency measures including -- on the two-year payback period, that was an order, it is not a statutory mandate, right?

MR. BALLINGER: It has been used before by utilities in setting goals and recognized by the Commission when setting goals as a way to address free riders, which is specific in our rules that says we must try to account for the impact of free riders in setting goals.

COMMISSIONER ARGENZIANO: But it's not a
statutory mandate, is it?

MR. BALLINGER: Correct.

commissioner argenziano: Okay. Isn't it somewhat in tension with the legislative intent in Section 366.81, which says, quote, the Legislature finds and declares that it is critical to utilize the most efficient and cost-effective demand-side renewable energy systems and conservation systems in order to protect the health, prosperity, and general welfare of the state and its citizens. If it

eliminates most of the efficiencies and cost-effective measures available, how does that -- explain to me -- give me some --

MR. BALLINGER: It's a matter of how you address it. It's not that we don't recognize it as there, and I think this whole process gave you the information to identify these measures that are out there and make people aware and make the utilities and the Commission aware of what measures really are the most cost-effective ones out there. The difference in opinion comes in do I pay an incentive to get people to do that, or do I educate them to do it on themselves. And staff is recommending that the better way, the most cost-effective way to capture those savings is through education programs.

COMMISSIONER ARGENZIANO: Well, don't you think that most people who would have done that already have?

MR. BALLINGER: Obviously not, and that is troubling. The bulk of the measures were compact fluorescent light bulbs. And, yes, we are being inundated with ads about them and it's starting to catch on; I think you are starting to see that in society. But the key on this is while there may be efficiency gains out there, utilities and the

Commission's policy in the past has been utilities should provide incentives for measures that go beyond the norm.

In other words, you have building codes and appliance efficiency standards. You can't buy a heat pump now that has a SEER of less than 13. So utility programs only provide a rebate if you go to a 15 or a 17, a more efficient unit. You wouldn't want to pay a rebate to just meet the building code. It's kind of a silly thing; you are kind of doubling up on these. And I think staff is seeing these quick payback measures as a way to do that.

A better way to try to capture those savings is to educate people and have people have the personal responsibility to go ahead and take charge of this, and that's just the approach we have taken on it.

commissioner argenziano: Right. And I understand. I believe in personal responsibility, except that you understand that a lot of people don't have that same maybe --

MR. BALLINGER: The means to do it.

commissioner argenziano: The means is one, and that's why rebates and incentives help those people who may not be as motivated.

the other problem we saw is that the measures are a lot in the industrial and commercial sector. So if the utilities are giving out light bulbs to the industrial/commercial sector, the residential customer who is out of a job struggling is paying for those incentives and is subsidizing that, and we don't think that is correct, either. And that is why we are thinking education of these people to let those customers know, hey, you can install these light bulbs and save your bill and it benefits you and it will pay you back in less than two years. You need to be doing this.

COMMISSIONER ARGENZIANO: And for those people what can't afford that, what do we have currently -- what are our utilities doing currently to help in that area as far as people who cannot afford --

MR. BALLINGER: There's a lot of programs. Utilities have voluntary programs where other customers can add a dollar or five dollars to their bill and it goes into a pot of money basically to help pay for bills for people who can't pay their bill.

COMMISSIONER ARGENZIANO: Are there any

rebates currently, rebates that the utilities give now to incentivize, either CFLs or LEDs?

2.4

MR. BALLINGER: I don't know about CFLs, but there is basically programs out there for attic insulation, adding that, window pane changing out --

commissioner argenziano: Programs. Are
you talking about learning programs --

MR. BALLINGER: No, rebates. Rebates.

COMMISSIONER ARGENZIANO: The rebates.

MR. BALLINGER: Rebates for attic insulation, rebates for energy efficient air conditioners, rebates for getting your ducts repaired in your attic. We found that to be a big problem. Window film. Changing out windows. There might be even incentives for shade trees, reflective roof coating, attic barriers. All these carry incentives that go with them, both in the new construction and in the retrofits. Water heater efficiency improvements, things of this nature. So there's a variety of incentives and rebates out there.

The first key to it is the audit that the utility gets by the request of a customer, that a customer can either do their own audit on-line.

They can sit at their computer, enter in data about

their house, and it will come back with recommendations and suggestions. They can schedule an appointment with a utility auditor to come in. They will go through the house measure insulation and make suggestions, and say here is a list of our programs and rebates. Give us a call, or line up, here is a contractor that will do it, and it gets done like that. So, yes, there is a lot of rebates/incentives. Utilities are spending about \$250 million a year on primarily rebates and incentives.

because I have been using CFLs for a long time now, and at first they were very expensive and I bought a few at a time and then waited, and finally got my whole house taken care of. Now I'm moving towards LEDs. And it was at first hard to find LEDs that fit in the current sockets that you had and in different shapes and bulb sizes. And they are out there now, and I know that they are still more expensive for some people to be able to afford, and I wonder if any of our utilities have moved towards that type of incentive or rebate. I know some other states have that type of rebate in place, especially for light bulbs and the most cost-efficient light

bulbs.

MR. BALLINGER: I don't believe for LED.

There might have been a program or two for like LED traffic signals, looking at replacing them.

commissioner Argenziano: I mean, LEDs are
so -- they are so cost efficient and so beneficial
to use.

MR. BALLINGER: The problem right now is we are at the goal-setting phase, we are not looking at individual programs. Once you establish numbers of kilowatts and kilowatt hours that they have to save, utilities come back with programs to meet those goals and you sum up all the parts. So we might see an LED program. Right now I don't believe we have any.

COMMISSIONER ARGENZIANO: Well, that's what I'm saying. And I think that we are kind of behind the curve on some things, and I know it has been awhile and the LEDs are just surfacing for more home use, and to me if the goal is really to reduce consumption —

MR. BALLINGER: Well, it's to reduce the growth of consumption and the growth of peak demand. And I would also suggest to you that a lighting load in a residential house is the small component.

COMMISSIONER ARGENZIANO: But when you put 1 them altogether you can save a lot. Well, yes, if 2 you look at the amount of savings. I could show you 3 my bills. I've saved a lot just by changing lighting. 5 MR. BALLINGER: Your bigger ones are your 6 air conditioner. 7 COMMISSIONER ARGENZIANO: Of course. 8 MR. BALLINGER: Your refrigerator. The 9 second refrigerator in the garage. 10 11 COMMISSIONER ARGENZIANO: But you are not saying that you should neglect the lighting? 12 MR. BALLINGER: No. 13 14 COMMISSIONER ARGENZIANO: Okay. So you 15 want total conservation. You want to try to make 16 the best efforts you can. And I think every little bit -- it just gets to where you want to go. 17 MR. BALLINGER: I think part of it, too, 18 is for a lot of us, thankfully, our electric bill is 19 not a major burden, and we are very fortunate to be 20 that, but there are some that it is, and they have 21 22 got to look at every way to do it. Well, you do 23 COMMISSIONER ARGENZIANO: 24 have a lot of people out there, I'm sure, with very

old AC units and so on and so on. And did you

25

indicate that there were incentives or rebates -
MR. BALLINGER: There are.

well, I'm trying to think of how they really work.

If you are really in the lower income bracket and you really can't afford a new air conditioning unit, what type of rebates are available for that, or incentives?

MR. BALLINGER: Rebates are based on going above and beyond the minimum efficiency standards when you replace it. So right now --

rephrase that. To the dollar to the pocket to the person who doesn't have the money to replace a unit that's poor in energy efficiency, what kind of savings are there realized there? Is there a way to get those people who have old units using new energy efficient units with the least amount of cost?

MR. BALLINGER: The amount of incentive is not based on an income level or a needs based. It is based on if I improve the efficiency of the unit, I'm going to save so much demand and energy.

commissioner argenziano: And I understand that, but that's what I'm getting at. That is part of the problem. If people can't afford it, it

doesn't matter how much it is going to improve their energy efficiency if they don't have the money to put out there. And that's what I'm trying to figure out.

MR. BALLINGER: Correct.

COMMISSIONER ARGENZIANO: What type of incentives, either state, federal, utility are there available.

MR. BALLINGER: And that's where the Legislature has apportioned money like through the energy office to do rebates for solar water heaters and things of that nature, because you are getting into a social aspect, if you will, of providing for this.

COMMISSIONER ARGENZIANO: Right.

MR. BALLINGER: And I personally believe -- I think that is what the legislatures decide to do. If they want to set up a program to have \$10 million or whatever for rebates for this, they could do it. I'm looking -- (simultaneous conversation) -- from the Commission.

COMMISSIONER ARGENZIANO: Right. That's what I'm asking you. Federal, state, utilities, are there any such out there now in the state of Florida that helps the families that are struggling more

today to be able to make the changes?

1.0

MR. BALLINGER: Yes. DCA has the LIHEAP program which helps families who are struggling. There's other social agencies that go through and they identify -- and utilities work with these social agencies. In fact --

what, I know those, and those aren't really going to replace air conditioning units and water heaters. I think some of them may be now with the water heaters with the solar panels, but I don't think we are on the same page of what I'm asking.

MR. BALLINGER: But, again, the decision is should the utility ratepayers do it or should it be a legislative call to do it as a societal benefit.

commissioner argenziano: Right. And I understand that. I'm just trying to get to where the use really is and how we get to be more energy efficient. And then, of course, the policymakers are going to have to figure out where that one goes.

MR. BALLINGER: But, again, what we found was the bulk of this was in the commercial/industrial sector, not the mom and pop residences. So that was an eye-opening --

commissioner argenziano: By that kind of -- and I understand what you're saying, but neglecting to look at the mom and pop, or the homes, the residential sections, I think, or minimizing the aggregate savings or to the peak demand by the residential users is probably problematic for me. I think that it all adds up. I understand what you're saying, the bulk in the commercial area, and I agree. But I think what I'm trying to do is figure out for every residence that we have in the state of Florida, how do you get --

MR. BALLINGER: I think for every customer class there is some form of conservation program that they can participate in. Now, I can't participate in a pool pump program because I don't have a pool, okay? So there's varieties like that, but I think there is coverage among everybody to where there are utility programs available to every customer class.

commissioner argenziano: And I agree to some degree, because if you are really a poor family out there you can't ask the company to give you something for free. That's where the Legislature has to come in and say how do we make policy to allow this to happen. But I don't see where you

have hardworking families out there who are struggling that can make those changes to become more energy efficient without some kind of help.

And I'm not saying it has to be a give-away from the utility. I'm trying to figure out as a whole how we get to really these conservation goals if we are really serious about it.

But, let me ask you, I have heard it a number of times in regards to the two-year payback and the -- that, you know, if we go with aggressive conservation goals that rates are going to be impacted because the companies have, you know, fixed costs and they have to recover those fixed costs.

So if we go to more aggressive conservation goals, I have heard that rates would jump up.

And I understand that, but isn't it kind of a balancing act that if you have -- that if consumers decrease their usage that even if rates had to go up -- which a lot of people have a hard time understanding, because they are trying to conserve and yet the company has fixed costs, so they say, gee, we are being penalized for conserving because the company still has to recover. And if everybody conserved all at once the company still has to recover those costs. But if it was a

balancing act that the consumer used less, does it necessarily mean that it would be higher cost to consumers? If rates went up and yet they used less wouldn't it -- couldn't it balance out?

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

MR. BALLINGER: You're correct. The participating customer might still see a net benefit even with an increased rate, but what we are saying is the nonparticipating customer who either cannot or choses not to participate, their rates go up.

COMMISSIONER ARGENZIANO: Right. But then the goal is when you look at that and say, okay, how do you get the nonparticipating customer to participate? Well, the ones who can't afford it, that is more difficult. That is a policy decision on how you are going to help those who can't afford it to become more energy efficient so that it benefits everybody later somewhere down the road. And those who maybe are just not inclined to participate, well, then maybe they have to -- maybe they will pay more. If you are not inclined to participate when you can, then perhaps you should pay more. I don't know. But, also, when it came to -- I guess it was the rental, because a lot of people in the rental community would be, as you say, subsidizing. Are there any incentives for apartment

crack.

MR. BALLINGER: There are, but you have the disconnect between the owner of the equipment and the user of the services. So even though the landlord pays the money, does a rebate for an efficient air conditioner, he is not seeing any savings. Now, true, he might have happier tenants, he might have -- or they can pay the rent instead of paying an electric bill, but it's a hard market to

commissioner argenziano: And maybe that's another policy call where the Legislature should be thinking that maybe there is some kind of a tax incentive or another incentive for the landlord to be more energy --

MR. BALLINGER: Or your building code.

COMMISSIONER ARGENZIANO: Or your building code, right. Okay.

Just a couple of more. In Issue 4, the statutes indicate that all three tests should be used to set goals. Were all three tests utilized in the studies?

MR. BALLINGER: There was a lot of debate at the hearing about which tests did the statute really tell us to do, and it wasn't totally clear,

but I think it does tell you to use all three. And I think all three give you valuable information. Obviously, the Participant Test tells you about is it beneficial to a person using this program. We don't want to promote a program if it is not going to be beneficial to somebody. That's just going to create a lot of hate mail for us.

The TRC test tells you from a societal standpoint does it look like a good thing to do, and then the RIM test tells you the amount of cross-subsidization you are looking at, and rate impact that you are dealing with. And are you being fair to the nonparticipating customers who are having to pay for some of these incentives, but may not be seeing a benefit. So I think all three tests give you valuable information and should continue to be used. I don't think the statute said specifically do these.

COMMISSIONER ARGENZIANO: Well, I think it does.

MR. BALLINGER: All right. And I agree, it could read that.

commissioner argenziano: 366.82, I'm going to read it to you. Let's see. "To comply with the statute --" hang on. I don't have it front

of me.

MR. BALLINGER: I have it here. It is the cost and benefits to customers participating in the measure, and the cost and benefits to the general body of ratepayers as a whole, including utility incentives and participant contributions.

And I agree. I think staff reads that in total that all three tests are required to be considered by the Commission.

COMMISSIONER ARGENZIANO: Okay. That's how I read it. To what extent were the tests utilized in the studies?

MR. BALLINGER: The utilities provided Participant values, RIM values, and TRC values, so they did use all three tests.

COMMISSIONER ARGENZIANO: They did? You are saying they did use all three tests. And were they separately calculated according to each test?

MR. BALLINGER: Yes. They gave us -obviously the Participant test is your first level
of screening, and all measures that pass the
Participant test, you go on to the next level. And
then they also proposed a RIM portfolio, things that
pass the RIM test, and measures that passed the TRC
test. So you had both levels, if you will, to

choose from. 1 And if you look at the colored charts 2 that's show on the E-RIM and the E-TRC values, 3 that's what the utilities had proposed using the two different tests. 5 COMMISSIONER ARGENZIANO: It just seemed 6 like the staff analysis didn't really break down on 7 a docket-by-docket basis whether the RIM and the TRC 8 analysis had been performed. 9 MR. BALLINGER: Well, I apologize on that, 10 it was --11 COMMISSIONER ARGENZIANO: Maybe I just 12 13 didn't get it right. MR. BALLINGER: It was. It was performed. 14 The utilities proposed using the RIM to set goals, 15 the intervenors wanted to use the TRC test to set 16 17 qoals. COMMISSIONER ARGENZIANO: Okay. But 18 you're saying all three were --19 MR. BALLINGER: Yes. Were provided, yes. 20 COMMISSIONER ARGENZIANO: Hang on one 21 I think that's it for now, Mr. Chair. 22 CHAIRMAN CARTER: Okay. That's fine. 23 Commissioners, anything further? 24 25 Tom, I wanted you to kind of go through

FLORIDA PUBLIC SERVICE COMMISSION

the -- you were talking about the changes in the FEECA statute. Could you kind of go through that again in terms of the --

MR. BALLINGER: On what was changed?

CHAIRMAN CARTER: Yes.

MR. BALLINGER: The primary change was they added in the term demand-side renewable energy systems to consider as part of our goals. It's nothing new. The utilities when they have looked at conservation programs have always looked at solar water heaters and things of that nature on the demand-side. It added a little tweak to looking at solar PV and some other household things. So that was a new twist added to it.

The second part would be these four criteria that were listed in 366.82, Sub 3, and it was basically four things that the Commission must consider when setting the goals. The cost and benefits to customers participating, the customers and general body of ratepayers as a whole, the need for incentives to promote both customer-owned and utility-owned energy efficiency and demand-side renewable energy systems, that's addressed in Issue 6 in the recommendation, and then the cost imposed by state and federal regulations on the emission of

greenhouse gases, and that's addressed in Issue 5 in the recommendation.

So those specific categories were laid out by the Legislature for the Commission to consider. On that they also authorized us to spend \$250,000 for a consultant, which we spent some of that money to hire GDS Associates. It mandated that the Florida Energy and Climate Commission be party to the proceeding and comment on specific things, which they did.

CHAIRMAN CARTER: Commissioner.

COMMISSIONER ARGENZIANO: The consultant, are you talking about Witness Spellman?

MR. BALLINGER: Yes.

commissioner argenziano: Okay. Didn't he express a concern that leaving off certain measures, I guess, when it came to the supply-side conservation issues -- and let me see if I got this right. That is the page I was missing before. Let me try to put it together.

MR. BALLINGER: He also recommended that the free riders be included as part of the goal-setting, and staff disagreed with his recommendation on that.

COMMISSIONER ARGENZIANO: I thought

that -- yes, I guess that was part of it, but he expressed a concern that leaving those measures and other measures off resulted in the study underestimating achievable potential, and that concerned me.

1.3

MR. BALLINGER: He identified, I believe, a few measures that he thought should have been included in the technical potential, that perhaps — however, I would point out to you the technical potential study was done as a collaborative between the utilities and SACE working together to identify measures to come up with it.

COMMISSIONER ARGENZIANO: But if you leave off those type of measures that he is talking about, like smart strips, phantom load switch, second refrigerators, all those other little things, doesn't that then underestimate the achievable potential?

MR. BALLINGER: It may. Those are more specific programs, I think, that can get to design and they may have been ones eliminated from the free riders that were taken out. I'm drawing a blank now specifically on those, but -- if I can continue on, Chairman, too, that other additions were specific. The Commission was authorized to issue financial

rewards or penalties for utilities where I talked earlier where we could have the authority to impose a program, not financial rewards and penalties. So that was another change that was done in 2008.

1.9

COMMISSIONER ARGENZIANO: Mr. Chair, can I but in there?

CHAIRMAN CARTER: Commissioner.

meaning a teaching program, kind of like quit smoking?

MR. BALLINGER: Yes. Or it could be once you set a goal for a utility, they decide the best way to meet that control is to have a program that pays a rebate to get rid of the second refrigerator. That's the program specific type of thing that you look at. When you are looking at energy efficiency measures you are looking at general technologies and things like this. When you get to the program level you may combine some of these and put them together to determine what the rebate should be.

COMMISSIONER ARGENZIANO: So there are no program like that right now as far as like getting rid of the second refrigerator or a rebate. I'm trying to figure out --

MR. BALLINGER: I don't believe so.

FLORIDA PUBLIC SERVICE COMMISSION

takes people to learn, or for us to learn what it takes to be more energy conservationist. It seems like we are always doing studies or saying, you know, let's have a program to teach people. And if they haven't learned by now -- I mean, I think now it's time to kick in with the rebates and the incentives, and that is kind of a message for the Legislature, too.

MR. BALLINGER: I can tell you from personal experience, I think it is really at our children's level as where we are starting. And I have done several talks at schools with middle-aged -- middle school, elementary, and even --

COMMISSIONER ARGENZIANO: Middle-aged?
(Laughter.)

MR. BALLINGER: Yes, middle-aged high schoolers. With middle school, and elementary, and even high school kids about energy efficiency and conservation. And I'm amazed that they are -- and I guess it is from the way our economy has gone over the last years, they are oblivious to the cost of electricity and what it costs. But they realize there is little things that they can do to save, and

that they will be paying these bills in the near future. So I think if our focus is there, we can get a lot done.

It was amazing to me just how out of touch they were with it. And I think if education is focused there, that will make a huge difference.

And, like I said earlier, quite frankly, a lot of us are very fortunate to have jobs that our electric bill is not a huge percentage of our disposable income.

COMMISSIONER ARGENZIANO: But I'm not sure we can wait for those kids to grow up.

mm. BALLINGER: I agree. I think everyone needs to get the message. There's a lot that you can do on your own and you need to do on your own.

commissioner argenziano: And I agree with that. I mean, there is a lot of people who have taken steps to do things on their own, but what I'm afraid of is that we are not moving aggressively enough to really have meaningful conservation goals, because there are some people that simply can't afford it, and that, like we said before, probably is going to be a policy decision. How do you give them the opportunity to be able to join in and be more conservation oriented, and those who just

simply choose not to. But at some point the state has to, you know, move forward.

Can I ask one other question, Mr. Chair?

CHAIRMAN CARTER: Yes, ma'am.

commissioner argenziano: As far as other states are concerned, when we talk about -- and I have seen it that other states have saved, you know, a certain percentage of their energy demand through efficiency every year. What are we talking about as far as percentage in the state of Florida, and how far behind other states are we really?

MR. BALLINGER: I have seen the same data turned different ways and give you different results. What I can say for Florida is I believe the number is about -- on a cumulative basis about 7,000 gigawatt hours a year that we are saving from existing programs that have continued on and new programs adding. That is a significant amount of savings. In terms of percentage, I don't have the number off the top of my head. And, unfortunately, I don't know what the statutory requirements are in other states as far as setting those goals.

You also have to look at some states may not have the electric load that Florida has. You know, the average consumer uses about 1,200 kilowatt

hours a month in Florida. In states like Tennessee it might be 600. So you can do a little bit and it is a huge percentage. So the numbers sometimes don't give you the total meaning of it.

Bottom line, we all have the same types of houses. You have a little bit different load in Florida. You have more air conditioning load than you do in the midwest or the northeast, and we have seen housing size grow, which is a big driver of demand and energy.

COMMISSIONER ARGENZIANO: What percentage would you say that we are aiming at with what staff has before us today as far as energy demand per year that we are trying to save, or how would you calculate it?

MR. BALLINGER: If you will give me -COMMISSIONER ARGENZIANO: Where are we
currently and --

MR. BALLINGER: If we could take a five-minute break, I could give -- I have the numbers. What I did is for like SACE, I took their energy number and turned it into equivalent number of residential customers. Typically what that would do is give you an order of magnitude. I haven't done that yet for staff's number, but I can. It

1 would take me just a couple of minutes. 2 COMMISSIONER ARGENZIANO: And if you 3 could, when you do that, could you tell me where we are currently today and how much of an increase in savings that would be percentage-wise when you give 5 me the number? 6 MR. BALLINGER: Oh, I can give you that number. The growth, staff's number is about 8 6 percent of our growth, our estimated growth. 9 COMMISSIONER ARGENZIANO: You say 10 estimated growth, I'm talking about savings. 11 MR. BALLINGER: The next ten years, 12 staff's goal is -- or staff's proposed goal would 13 save about 6 percent of the anticipated growth. 14 COMMISSIONER ARGENZIANO: So that's less 15 than a percent a year. 16 MR. BALLINGER: Yes. 17 COMMISSIONER ARGENZIANO: I'm trying to 18 get at a yearly --19 MR. BALLINGER: Yes. 20 COMMISSIONER ARGENZIANO: And where are we 21 now? Is that what you are going to get for me? 22 MR. BALLINGER: No, that's another number 23 I'm going to have to go find. 24 25 **COMMISSIONER ARGENZIANO:** Okay. You

understand what I'm asking.

MR. BALLINGER: Yes.

COMMISSIONER ARGENZIANO: Because if we are talking about a .02 percent savings a year, I don't think that's aggressive at all.

MR. BALLINGER: The numbers -- and, again, it goes back to what the statute requires. The statute requires us to set goals to control the growth rate of electric consumption. The numbers you have seen of .2 percent is comparing it overall sales.

commissioner Argenziano: Doesn't the
statute also say to get the most efficient --

MR. BALLINGER: Most cost-effective.

COMMISSIONER ARGENZIANO: Most

cost-effective and most cost-efficient -- I'm sorry.

MR. BALLINGER: It's most cost-effective.

To me that means avoided cost is your comparison.

It's not that it's the most efficient measure to do, it's is it cost-effective from the general body of ratepayers.

CHAIRMAN CARTER: I'm going to go back into the statute when we come back and read something that sounds a little conflicting to me, or asking us to do both.

MR. BALLINGER: Yes. It's a balancing 2 act. 3 CHAIRMAN CARTER: Let me do this just in case you might need to do some more computations. Commissioners, before we take a break and let staff do that, let me see if there are any 6 questions along this line. Commissioner Skop. 9 COMMISSIONER SKOP: Thank you, Mr. Chair. 10 I just wanted to go back to Page 15 with respect to the achievable potential by a utility. 11 There is chart at the bottom of Page 15, and it 12 13 looks at the TRC test, and looks at the -- Column D looks at the percent excluded due to the two-year 14 screen, which seems to be the majority of any 15 achievable potential under Column B. 16 17 So I guess the question I have for staff is on Page 15 in the middle of the page, it says 18 that the two-year payback period was agreed to by 19 the collaborative as a means of addressing the 20 free-ridership issue. Who is the collaborative, is 21 it the utilities? 22 23 MR. BALLINGER: And SACE, also. COMMISSIONER SKOP: All right. And with 24 respect to the two-year payback period, would not 25

implementation of some of these measures,
particularly by low-income consumers, result in
additional achievable or realized efficiency savings
if some of these were not excluded up front?

For instance, some of the consumers, low income, what have you, that don't really have all the money to put in, you know, a 16, 17 SEER air conditioning, but could benefit by upgrading their old dilapidated energy inefficient air conditioning system to something that meets current building code standards -- I mean, I have recently replaced my heat pump or my old AC a couple of years back with a high-efficiency -- not super high efficiency, but higher than code heat pump, and the savings were tremendous, not only on heating and cooling, but, again, I had the means to do that.

Somebody that is a senior citizen that may have one of those window unit air conditionings that certainly is not efficient trying to cool their home that might benefit from getting something more efficient, but doesn't have the means or the resources to do so without some sort of rebates or -- you know, looking at the payback. Are there additional things that could be done there that have been just excluded up front that would make a

difference in terms of moving the needle?

2.2

CHAIRMAN CARTER: Before you answer that,

I lost my train of thought, Commissioner Argenziano,
when you asked the question, is that I found that
last year when I replaced my HVAC unit for the
house, the contractor told me, he said they have got
a program with the city. And so, you know, like
everybody else, I wanted to save money, but when I
called the city they had oversubscribed all of the
low-interest loans, so I was not able to get one of
the low-interest loans.

And I think that probably -- and I know during the context of the questions we seem to keep coming back to the fact that the Legislature or someone needs to provide some resources for folk to be able to do that. Obviously, you know, because I had a higher authority, which is my wife saying you better get some air conditioning or you are going to be in here by yourself, so I had a different motivation for doing that, but I think that a lot of people couldn't do that because of the financing. And as I said, the city had already oversubscribed all the low-interest loan money that they had there.

So, I don't know, but I think that it would be incumbent to find those kind of resources

and more people would participate in it, because senior citizens will say, you know, if I've got to choose between medicine and buying another air conditioning, I'll just have to suffer with this one for another couple of years or so. But I do think that that is a critical issue in terms of -- I think, Tom, you referred to the issue being social, but I think there is a critical issue in terms of the resources for that because I think with the Governor's Energy Office that money was out in less than two months or so that the Legislature had appropriated for that.

COMMISSIONER ARGENZIANO: Which shows you, Mr. Chair, that there are a number of people who cannot, especially now, who cannot afford to change over to more energy efficient. And while there is not enough money to go around, you know, the money doesn't grow on trees, as we know, huh, only if it did we would be much greener to begin with.

CHAIRMAN CARTER: Everybody would be green then.

commissioner argenziano: But there are ways of doing that, you know, incentivizing it. And I believe -- the next question I was just going to ask if I could real quickly was I believe in the

authorize financial rewards for those utilities over which it has rate-setting authority to exceed their goals — that exceed their goals and may authorize financial penalties — the other way around. Have we done anything in that regard? Are we looking at that at all to offer rewards for utilities who may get to exceed that 20 percent or —

MR. BALLINGER: That was an issue in the hearing, and all parties agreed that that should be an issue for a later date to see where we fall, because --

commissioner argenziano: Well, we are never going to get -- we are never going to get to conserve anything if everything is a later date.

MR. BALLINGER: Even the utilities agreed they don't need really need an incentive yet. It was really because it is complicated. How do structure the incentives? The statute was pretty clear that the reward would be up to 50 basis points, I believe it was, if you exceeded growth by 20 percent, and it would be done through a limited proceeding. So I think the statute has laid out if you are going to do an incentive, first you have to prove that you have exceeded the goals --

COMMISSIONER ARGENZIANO: But does it take ten years to get this? I think we are beyond that. I think we are already at the point where I think we can figure out that if we have created this incentive that it should be moving forward. And if we wait for a later date it is never going to move forward.

Just one other question. Do we know that -- do the utilities expend any dollars on research and development, any R&D on real conservation goal --

MR. BALLINGER: Yes, they do. All utilities have R&D programs. They look at emerging technologies.

at them. I would love to be able to get some information on what they are really, you know, spending R&D dollars on.

where the state of the same and they will set up a thing to do measuring, monitoring, and report back to us on the results of that. How much energy did it save; how much demand it save; what was the cost, pros and cons. And a lot of them have evolved

into realtime programs, and that's the goal of it is to get the information on the technology or the method and somehow structure it into an evolving program.

One example has been the realtime pricing I think TECO has. They first did it as a pilot program. They put it out there with thermostats and they would send price signals to the thermostat which would be programmed to automatically shut off an air conditioner if the price got too high. They wanted to see the customer response to that. How actually did it work, things like that. And that has evolved into a full-time program now. So, yes, they do do R&D.

CHAIRMAN CARTER: Commissioner Skop, I had interrupted you. You were asking a question, but I had one of my over-50 moments and I had to ask it before I forgot it again. You're recognized, sir.

COMMISSIONER SKOP: That's fine. Just two follow-up questions.

I guess with respect to the Itron study,

Itron performed that on behalf of the utilities, is
that correct?

MR. BALLINGER: It was the collaborative, but I believe the utilities were the only ones who

paid for it.

COMMISSIONER SKOP: Okay. So it was a joint collaborative effort? Okay. All right. I guess just one observation that stems to a point that Commissioner Argenziano made and the one I was trying to allude to. It seems to me that the fundamental difficulty of goals setting is that all of the ratepayers contribute to energy efficiency and conservation type programs through the assessment in their rates.

Unfortunately, because of the way things are structured, whether it be the exclusion of the two-year payback period, or not looking at all the tests, it seems that only those ratepayers with the means to implement change or avail themselves of rebates or benefits are able actually to be participants and get some value. So it's more of how do you look at bringing value to the entire class of ratepayers for something that promotes energy efficiency and conservation in a relatively cost-effective manner. Because, again, in my particular instance, and, again, Chairman Carter mentioned the same experience. You know, if you want to upgrade your AC, which for somebody living in a mobile home with a window unit can be a

significant cost driver in their total electric bill, whether they are using that or a portable heater for heat, you know, that can be a major driver.

1

3

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

At least for me, as a homeowner, I was faced with the rebates are set on units that are super-efficient that cost far more than the modern code unit that are almost -- you know, you have to do a payback analysis to see if you will even If you're not going to be in your home break-even. for 20 years, or 10, or 15 years you might not even see payback or be able to reach those elusive rebates. So to me it seems that there is some benefit to be derived from merely encouraging homeowners to adopt more efficient methods of heating and cooling or other energy efficiency measures, but those aren't often available to the people that really need it, or could really take advantage of it because of the screenings that are done and the exclusions. So how can we do more to get wider adoption of energy efficiency and conservation by the entire class of ratepayers, not strictly limited to the industrial consumer or the ultra rich consumer that has a lot of disposable income? But to Commissioner Argenziano's point, to bring it down to the mom and pop consumer, senior citizens that want to help, you know, save energy and lower their bill but, you know, don't really have the means to make the quantum leap changes.

MR. BALLINGER: Correct. First, let me be clear rebates and incentives for high-efficiency AC units were not part of the two-year screen out. The measures that came out of that were your CFL light bulbs, tune-ups on air conditioners, just having somebody service, make sure they have the proper refrigerant charge, very simple things, and pool pump — efficient pool pump motors, which obviously is not in a low income is not going to apply there, I don't think. So those were the types of measures that were screened out that saw this huge savings. They are very simple.

And, again, it comes down to the philosophy if there is a measure available that is going to give me a very quick payback from a financial incentive, the capital outlay should not be that much if I'm going to get it back real quick. So the financial barrier really is not there for those types of things. And then I don't think it's fair that if it is there for me that Katherine here should have to pay for that incentive. That is the

issue you are faced with is that if there is something out there that is that much of a savings, which tells you that it is not a huge capital incentive to do, is it fair to have other ratepayers pay for that? And that is the issue before you.

CHAIRMAN CARTER: Commissioner Argenziano, and then I will come back to you, Commissioner.

is trying to move forward on changing the way we have used energy, and if the country does not recognize, or if the state does not recognize that there are some who are going to sit on their duffs and do nothing, then perhaps, well, then they are going to pay. And there are many people who just simply cannot do something. If we are not willing to help them change over, then we are never going to get to those goals.

MR. BALLINGER: And I agree with you. I think the place for that is at the Legislature.

commissioner argenziano: You know how I feel about that, and that is what I have been saying all day here. There are policy changes that are going to have to be the Legislature's decision. But also I think I heard you say that to change over that it's not that --

MR. BALLINGER: If something has a two-year payback or less, that means the capital outlay -- you are going to recover back, it's a return on your investment. It's a very quick --

maybe -- I had a Senate district of 13 counties, okay, and some of those counties were the most poor counties. Five dollars means a great deal to some people at the end of the month. So to consider or to say what may be not that hard to achieve for you or for me or for someone else is really -- I need to take you to some of those counties.

MR. BALLINGER: No, I understand. There are some close by Tallahassee here that are at that level.

COMMISSIONER ARGENZIANO: Well,

Tallahassee was part of one of my counties.

MR. BALLINGER: There are other social agencies that help with things like that to allow people to get the upfront capital to replace their light bulbs and help them with that.

COMMISSIONER ARGENZIANO: But it's not working. What I'm trying to tell you is that it's not working. It's working to some degree, but it is almost minutia compared to where we need to go. And

if we continue with the same thinking because we're afraid that other people are going to subsidize it, well, we subsidize people all the time. If the country needs to get to a concern goal, some people are going to have to subsidize, I guess.

MR. BALLINGER: I would also let you know each utility has its own low-income program where they specifically --

COMMISSIONER ARGENZIANO: Oh, I know. I'm well aware of that.

MR. BALLINGER: -- work with agencies, and also I would suggest to you that the low-income portion, or the people who can't afford this is a small portion of their overall ratepayers.

think what you're not understanding, and I understand where you're coming from, what you're saying, the low income is a small -- but it is a lot bigger than you think, especially today. Even the middle income, there is a lot of people in the middle income who are falling between the cracks. As you heard the Chairman say, there are some -- some programs are available and they are quickly scoffed up because people cannot afford it. So on one hand we're saying we have to reach these goals,

and it can't be all on the utilities, and the policy is going to have to change, but you can't -- keeping blinders on and thinking that, you know, it's just a small portion. A lot more people are falling into those categories, and that's why we are not making headway, and that's why those programs that are out there are being taken up so quickly.

1.0

1.2

It's so easy to see that there are many more people who fall in that category now than just the lower income. There is people working out there who have higher incomes that are just strapped.

Whatever it is, their own decision, or personal, I'm just trying to focus on how do you get to where — and I see some of the stumbling blocks being that we can't solve it all. The utilities can't solve it all. I understand the Legislature has to get in there and that it is not an easy task when there is not money to go around to give to everybody, but — and I guess I don't know how else to express it other than we have to move forward and it has to be a combination of events that occur to actually get to conservation goals.

MR. BALLINGER: I agree with you. And it's not just the utilities out there. You have building code changes.

COMMISSIONER ARGENZIANO: Of course.

MR. BALLINGER: I heard a gentleman a few weeks ago talking about in certain states they made it mandatory that new buildings have solar water heaters on them.

COMMISSIONER ARGENZIANO: Right.

MR. BALLINGER: I personally think that is a great idea. And if you want to make changes, that's what you need to do.

COMMISSIONER ARGENZIANO: So do I.

MR. BALLINGER: It reduces the capital impact for putting in solar water heaters. It spreads it over the 30-year mortgage. It makes sense to me.

COMMISSIONER ARGENZIANO: Right.

MR. BALLINGER: That's not that we are faced with here. You know, that is for another day, another time. But I think it is the right direction to move in. But the utility programs are just one component of an overall. You have the building codes, you have appliance efficiency standards, which have been improving better and better. You heard that in this hearing with FPL. But that is taking up a significant portion of new appliance efficiency standards over the next couple of years

with air conditioners and light bulbs and thinks like that. You won't be able to buy an incandescent bulb in the next few years. So it's slowly getting there, and I am faced with what we have got today in the record with the stacks of papers we have.

seems -- and forgive me, but it just seems like we are moving horribly slow. And I understand you can't move sometimes too quick because of financial, but that's the message that I think the Legislature needs to hear also is that while we can do what we can do here at the PSC, and what the utilities can do, and what the public can do, and the commercial areas can do, there needs to be more done as far as policy is concerned to figure out if there aren't real dollars out there how do we -- give us the tools to give to the utilities.

And we have some of them which we are not utilizing in some of the incentives that we have, and financial rewards and so on, to move forward with conservation goals quicker if we can, so that it is not all on the utilities, or it is not all on the Legislature with general revenue to say here, here is money we are doling out. It can't work that way. But, I just think -- I guess overall what I

see in the staff's recommendation -- and I understand the staff's desire right now, we are all very conscious of the financial burdens on the consumers right now, and not wanting to overburden them, but if we don't move forward and keep the status quo, we are never ever going to get there. It's just never going to happen.

We are going to hear five years from now that we have to develop the programs and we have to keep moving in the same direction. And I have seen that before too many times and then we never get to where we need to go. And I'm just worried that we are not using some of the tools we have right now to move forward to maybe get the policy decisions made that will help us to move it a step further in five years rather than waiting five years.

CHAIRMAN CARTER: Okay. Commissioner Klement and then Commissioner Skop.

COMMISSIONER KLEMENT: Thank you, Mr. Chairman.

It seems that we're in familiar territory here between a rock and a hard place. I'm getting used to it.

Commissioner Argenziano has summed up the problem fairly well. I agree with her, and I agree

with the statements that have been made about the status of the low income consumers, and I empathize with the staff on the work that they put in.

They've been trying to follow the, the mandates and the statutes to the best of their ability.

It seems to come down to whether -- there is no free lunch. Where is the money going to come from? Does it have to come from additional rates to consumers, additional costs? If that's the case, how much are we talking about? Last -- two weeks ago when we were talking about TECO's solar plant, to, to help them pay for that, we were talking in terms of 40 cents per month, something like that. I was ready to say yes to that. I think we were close to doing that before it was deferred.

But on Page 73 we've got some figures.

These are the only figures per customer, average customer that I see that would be for solar, annual solar expenditures. Can we get some, some other estimates or consequences to, or some other measure that would provide more incentive money so that there would be more money? And maybe that would send a message to the Legislature too to increase their contribution. We can beat up on them, but we know that they're in the same budget quandary that

everyone else is. They don't have a lot of money for this either.

If we're going to lead, we're going to have to do something to provide at least some additional money. And is nine cents, ten cents, five cents going to really make a difference to even the low income customer? Yes, \$5 does. But what are we talking about? That's, I guess I would like some figures there.

CHAIRMAN CARTER: Tom.

MR. BALLINGER: I'm not quite sure I understand the charge of figures, of questions or dollars for which types of programs.

CHAIRMAN CARTER: From -- he's on Table 11.

MR. BALLINGER: Yeah. That's, that's the figures for the pilot programs established recommending for solar water heaters and solar PV systems. The estimated bill impact would be between four and ten cents a month. But you asked for figures for other programs, and I'm not quite sure what you mean.

COMMISSIONER KLEMENT: Well, isn't the problem that we, that there's not enough money in the incentive pools to help people replace their,

their outdated air conditioners and so forth?

MR. BALLINGER: I think there is. I think there's programs out there that provide incentives to replace your air conditioner, things of that nature. And here's typically the way the scenario goes. Your air conditioner is working fine. One day it breaks. Okay. You're in that quandary. You need to get an air conditioner now. The appliance efficiency standard says I can replace that only with a CR-13, okay, which costs, let's say, \$4,000 to replace it.

If I go to a CR-15, I might get a \$500 rebate from the utility. It might cost me an extra thousand dollars to go to that CR-15, but I get some money to offset it and I make that conscious decision do I want to go to the next level of energy efficiency.

But the bottom line, it usually doesn't get -- it might be a difference in numbers, I'm just picking these up, but there are programs out there to do that. And, again, the utilities are offering programs that go above and beyond what is required by either appliance efficiencies or building codes. They're not duplicating the efforts of those other conservation programs that are out there. So

there's -- there are programs available that are eligible to people.

1.5

Now if it comes to the point that my financial situation, my air conditioner breaks and I can't afford even the CR-13, then my house stays warm and that's what I have to do. If we're looking at replacing just that, that's a whole different program I guess and that's what I'm --

commissioner argenziano: Mr. Chair, can I
ask --

then I'll come back to you, Commissioner Klement, then Commissioner Skop.

CHAIRMAN CARTER: You're recognized.

commissioner argenziano: The programs he's describing are limited, very limited, and they get taken up very quickly. What I'm talking about is people's air conditioners who are not broken, who are horribly inefficient, who would love to be able, that's where we have no programs for those people who cannot, cannot change over. It's not broken down -- and heaven forbid in Florida if we have people without air conditioning during the summer

are no programs really available. That's where I was trying to get to somehow with what the statute allowed us to do in authorizing the Commission to

because we're going to lose a lot of our residents, especially senior citizens, and I don't take that lightly, I really don't. I think that's a horrible thing to have to happen and we need to help those people if we're, if we're human in any, by any means. I'm not saying that everybody can afford to pay for everybody else, but that's what we're supposed to be about.

Mhat I'm talking about is when you have many homes, and there are many that have not been able to switch over to the more energy efficient air conditioners, solar water heaters, which I remember a discussion here a couple of years ago about how much money would it take to put a solar water heater on everybody's house and how much power, you know, how much would that save us in our, in our energy in our utility companies. It was quite a bit. But what he's describing to you is limited and not to the many homes that have functioning air conditioners or functioning electric using devices that are not energy efficient, and that's where the problem I'm talking about, the low income families and even some of the middle income families. Many

perhaps this is a way. We know the companies have fixed costs that they have to, they have to -- excuse me. Let me get to 91. I went too far. And I'm trying to find ways, because we have bunches of people out there, many families that can't get to changeover, and, and those programs where they, where the air conditioner does die, they get taken up so quickly. Perhaps this is a mechanism to get us to that point and allow the company the higher ROE in basis points in helping us to get there. Not asking them to do it on the goodness of their own -- you know, they can't do that. They've got fixed costs and I understand that. We have a tool here and we're not using it.

COMMISSIONER KLEMENT: Mr. Chairman.

Wouldn't, wouldn't that, if there were such a program, wouldn't that spread the costs around to the whole base while bringing the benefits to those who need it the most?

CHAIRMAN CARTER: It would. I'm thinking, because I think for FPL that would be 1.3 million; is that right, Tom?

MR. BALLINGER: No. For FPL --

CHAIRMAN CARTER: Am I reading it wrong?

MR. BALLINGER: 50 basis points would be

FLORIDA PUBLIC SERVICE COMMISSION

about \$65 million.

CHAIRMAN CARTER: \$65 million?

MR. BALLINGER: Yes.

CHAIRMAN CARTER: That's even better. And then for Progress?

MR. BALLINGER: Progress, it would be 27 million. It's about half of that top number that says 100 basis points. I'm doing -- TECO would be about 13 million and Gulf would be about 5 million.

CHAIRMAN CARTER: Okay. Commissioner

Skop, and then what we're going to do,

Commissioners, we're going to take a break after

then because we're kind of dancing in the dark.

Commissioner Skop.

COMMISSIONER SKOP: Thank you, Mr. Chair.

I just wanted to touch upon four quick points.

First, Commissioner Argenziano's point about the ability to switch out an air conditioner. That's exactly the point I'm trying to make also.

Actually GRU, who has a pretty broad-based list of incentives that seem to be available to all ratepayers, actually in a mailer recently had a program where they're actually exchanging window air conditioners for free. You brought your old one in, you took home a new one. It's obviously limited in

quantities, but that was something to address that, that very same, I think, common mutual concern that we have.

And like I say, all of our other IOUs are doing different programs and some are doing some innovative things that others aren't and vice versa. It might be good, you know, if there were some standardization or what have you, but I know the utilities propose them. And we're in goal setting, not the actual programs now, so I would defer that. But I would recognize that GRU seems to have a broad-based type of, incentive type programs for energy efficiency and conservation.

Secondly, to the point of Chairman Carter and Commissioner Argenziano about the incentive and the ability under now the new FEECA to reward or penalize, the problem I'm having with this goes to my opening comment to the extent that if we're setting the goals so low that they can be achieved, then we're inviting somebody to capture a reward and it's somewhat counterproductive. So, again, I'm going to have to think long and hard about where we are in terms of goal setting if there's some incentives involved. Because, again, when you have incentives, the goals need to be robust, not less

than what the utilities have proposed in some
instances, which is embodied in the staff
recommendation. So, again, I have some concerns
there.

COMMISSIONER ARGENZIANO: And I understand

your concerns. But if you're not going to move forward at all, then you have to, you have to -- I mean, I think the goals are low here that staff recommended. I don't think they're all we could bring to the table or should be bringing to the table. But in order to get movement, I mean the policymakers said here's a mechanism. And I agree with you, you don't want to be -- that's a lot of money. But -- and we're not -- but we're not even moving.

COMMISSIONER SKOP: Right. And -
COMMISSIONER ARGENZIANO: We're not -
even with low goals they don't want to look at the rewards.

COMMISSIONER SKOP: And I think -- no, I do want to look at the rewards and I'm all about carrots, but I'm not going to set the goal so low that, you know, an ant could climb over it.

COMMISSIONER ARGENZIANO: Right.

COMMISSIONER SKOP: Again, I think there

FLORIDA PUBLIC SERVICE COMMISSION

are some problems there with these goals. And I think the way to deal with that, you know, effectively, at least from my perspective as I said initially, is to send staff back to the drawing board and have them adopt more robust goals consistent with the intent of the Legislature.

missed my point. I wasn't -- I agree with what you're saying. The goals need to be higher. But what I'm saying is even the way it is right now, staff just said the companies weren't interested in those rewards right now and the staff said that's for a later time. So even with the goals being low there's no takers.

COMMISSIONER SKOP: Right. Right. Right.

COMMISSIONER ARGENZIANO: You know, and that was the point I was making.

COMMISSIONER SKOP: I understand. And I think that, again, these, these goals are set and renewed every five years. But, you know, we're setting goals now through 2019, yet we're going to review them five years from now. So, so, again, I'm all for, you know, either -- I prefer the carrot approach, but, you know, as people see, I'm not afraid to get out the stick when it comes to

regulation. I don't like to have to do that, but I think that we need to incentivize appropriately but not make it where it's, where the utility has become a free rider getting incentives for doing nothing.

But the other two points I want to make briefly, because I know the Chairman wants to break, goes to Commissioner Klement's points. In terms of the dollars for the solar on Page 73, you know, I would even support adopting Mr. Spellman's position about the 10 percent over the staff recommended 5 percent. Again, I think that portion of this is somewhat innovative and we do have some flexibility there, assuming that the solar programs be vetted for cost-effectiveness in the, in the proposal phase of this. I know we're in goal setting now. But, again, it's finding that happy balance between promoting those things that are ripe for renewables and energy conservation, but also making sure that there's good value there for the consumers.

And that goes to two points that I thought I heard you make when you, when you framed it in terms of, you know, nominal increase, whether it be nine cents or 18 cents, you know, that's just the cost associated with this one item within this entire recommendation. So that's 18 cents or nine

cents on top of everything else that flows through the energy conservation cost recovery clause, as well as the other clauses, as well as the fuel clauses, and as well as the proposed increases to base rates. So it does add up quick to where it becomes more than \$5. So this is just a mere portion of that but a very important one.

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

The other point that you had brought up that I thought was a good one was analogizing it in terms of a discretionary expenditure, i.e. the cost of a soda, and I'm fine with that too. There was an item that was deferred, but I want to emphasize that my concern going to your concern on that was that, you know, if I went to the concession stand and I bought a soda and I overpaid for that soda, that wouldn't represent good value as opposed to if I went to the same concession stand and can get a soda and a candy bar for the same amount of money. So it's important to me, although, you know, I'm very supportive of renewables, is establishing that levelized cost as a benchmark to evaluate that we're not overpaying for any given renewable resource. Because I'd hate to, hate to be paying twice as much or ask consumers to pay twice as much for something that they could get for, you know, half the cost if,

if a thorough analysis was done.

1

2

3

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

But those are just the points. Again, I think that I'm very supportive of Issue 11 and probably some discussion there. But the goals in Issues 9 and 10, I have some significant reservations. And perhaps, you know, when we come back from break we can talk about what the appropriate action would be. But, you know, my gut tells me perhaps it might be better to defer this. I know we need to set goals by January 1st, but I think we have some adequate time to send staff back to the drawing board to see if some more robust goals that are consistent with the intent of the Legislature could be adopted here. Because, again, I see the goals coming up short. In some instances they're less than what the utility proposed themselves, and to me that's giving me some, some heartburn.

CHAIRMAN CARTER: Let me, Commissioners and staff, let me give y'all a heads up. Be prepared for some heavy lifting when we come back because we need to fish or cut bait. And so, staff, you've got a couple, I think there's some points that you need to make when we get back with those numbers.

1	MR. BALLINGER: Yes. There's one I'm a
2	little concerned Commissioner Argenziano, I want
3	to get you the information. I'm not sure if it's in
4	the record in this proceeding, and that's what I've
5	got to check with, and that was our current savings
6	compared to our where we are today as far as
7	savings. I don't know if that's in the record.
8	It's, it's available here. I don't know if it's
9	part of this proceeding and I have to check with
10	them. So I wanted to let you know that one.
11	And the other one I can do is calculate
12	from what's in the record staff's goal in terms of
13	number of customers equivalent that it represents
14	versus the Intervenors, and I can give you that to
15	give you some, some relative numbers.
16	CHAIRMAN CARTER: Okay. Commissioner.
17	COMMISSIONER ARGENZIANO: Okay.
18	Comparison to some other states?
19	MR. BALLINGER: Comparisons was in the
20	record. There was an exhibit that I think Witness
21	Spellman had.
22	COMMISSIONER ARGENZIANO: I saw that. I'm
23	sorry. I saw that.
24	MR. BALLINGER: That's, that's it.

COMMISSIONER ARGENZIANO: That's it?

25

Okay.

MR. BALLINGER: Yeah.

COMMISSIONER ARGENZIANO: All right.

CHAIRMAN CARTER: But do this though,

Commissioners, and I'm prepared to go in whatever

direction you wish to go, but let's be prepared to

go in a direction when we come back. And, staff,

we'll do that.

Mark, you were going to ask that question about -- remember the question I asked earlier about the Governor's Energy Office, about those grants?

Were you going to answer that?

MR. FUTRELL: I can do it now or when we come back.

CHAIRMAN CARTER: Yeah. How about do that now so we can see, Commissioners, just how fast, when the money is appropriated, how fast it goes out. Mark.

MR. FUTRELL: Yes. As far as their solar rebate program that provided rebates for photovoltaic and solar thermal installations, they were appropriated \$14.4 million beginning July 1st, and the current balance as of yesterday was \$12,000 that's left.

They also have a couple of other programs,

a new program they're starting for appliances, a rebate program they'll be rolling out in the spring that will address some of these concerns you've talked about this morning about trying to reach out and address some areas that are not necessarily covered or accessible by utility customers. We, we can get into that, excuse me, when we come back.

CHAIRMAN CARTER: Okay. Staff, would you guys -- do you guys need about 15 minutes? Would that give you ample time to be prepared as we go forward? Would that work?

Okay. Commissioners, five after we'll be back.

(Recess taken.)

We are back on the record. And,

Commissioners, just kind of for planning purposes,
you know, I rarely get hungry, so I had totally
forgotten all about lunch. I'm hopeful that we can
press on and then take a break after then. But
let's, let's kind of go for what we know here and
see if lunch will be a reward.

Mr. Ballinger.

MR. BALLINGER: Commissioner Argenziano, I got a couple of answers to your questions. I hope they answer them.

The one on the percent of savings that we currently are at, I did a quick calculation based on what's in the record for FPL. I didn't have time to do the other utilities. We had some information.

But they're a little over about 4.3 percent of current sales is being met through conservation, which is a significant number.

And then I talked about, to kind of give you a perspective of the relative magnitude of goals, and if you look at the goals proposed by SACE for FPL again, of 10,797 gigawatt hours of savings, energy savings, that's kilowatt hours. If you look at an average customer who uses about 1,200 kilowatt hours a month, over a year they'd use about 14,400 kilowatt hours. So that goal of 10,797 gigawatt hours represents roughly the energy equivalent of 750,000 residential customers, which is about 20 percent of FPL's current customer base. So that goal would basically wipe out 20 percent of FPL's residential customers in ten years, to give you a perspective.

Staff's number of 1,549 gigawatt hours comes to about 107,000 equivalent residential customers or about 2.7 percent reduction in customer base. And that's -- be careful with that number.

It's a, it's trying to give you just relative. It's not an absolute. So I hope that helped.

COMMISSIONER ARGENZIANO: Got it. Thank you.

MR. TRAPP: Chairman Carter, if I might be allowed --

CHAIRMAN CARTER: Hey, Bob Trapp. Good morning. Good afternoon. You're recognized.

MR. TRAPP: I'd like to respond to all that we've heard here this morning.

CHAIRMAN CARTER: Okay.

MR. TRAPP: And in particular the challenge for staff to come up with something unique and different in hopes that this might bring the discussion back to what we're here for, which is to set goals, recognizing that that's only the first step. After goals we have to establish programs, and the programs is where the rubber really meets the road. That's where the money comes to play. That's when you'll know how much you're going to have to spend to achieve, you know, the aspirations that we've heard here today with respect to low income customers, with respect to subsidies, with respect to commercial versus residential and with respect to free riders. So before I give you the

grand idea, I want to preface it with one other thought, and that's it occurs to me the discussion this morning has not been about the cost-effectiveness of conservation goals and programs. It more has been to the point of subsidy, rate equity, balance, fairness with respect to individual customers, groups of customers by class and in personal responsibilities, things of that nature. We're really here discussing what goal level should be set that takes into consideration fairness for as many as possible and equity in the goal setting process.

And so with that in mind, here's the grand idea. In the past we've set single goals for demand, summer, winter and energy goals, and we've expected those goals to be met. Fortunately they for the most part have been.

I would start with that. And taking into consideration some of the comments we've heard today, I would propose, if you believe that carbon considers consideration in this, I would propose that you establish a baseline hard-wired, this is it, guys, goal of E-RIM. That's your baseline.

Now, remember, the RIM test is the all-winners test. Everybody wins under RIM. There's no

baseline. But we want to see if we can go beyond that to address some of these other concerns that we've heard today. So let's think about two other tiers to the goal setting process. You got your base, E-RIM. Let's think about going to TRC as the first level of what I will call aspirational goals at this point for lack of a better word. That would be the second tier.

What programs do we think we can afford that pass the TRC test that minimize the subsidization that might occur?

Then let's go to the next tier. I would propose the next tier to be basically the -- I'm not sure what color that is, but it's kind of pink, pinky orange -- the FSC line on your charts. That's the one that includes some element of free riders. And, again, I would call those more aspirational goals, and have the Commission say what programs make sense to address the issue of, well, people don't want to accept light bulbs. Let's see if we can get them to accept light bulbs and let's call that the third tier of our aspirational goals.

Now I think what that does for you is we know based on the technical potential study and the

economic potential study that was done that, and if you believe in the carbon assumptions, that E-RIM is our base. And we know that we've got existing programs out there that can meet E-RIM. What we don't know is what, what these air conditioner replacement programs, these light bulb programs, these, you know, residential supporting commercial type programs, what we don't know is what that's going to cost us. So let's go to the next step of this process, which is program development, and challenge the utilities to come in with programs that will address all of those concerns, that will price out what it will cost to get there, and let's have the Commission have a menu of programs above RIM that meet the TRC and the free rider caps to select from.

1

2

3

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

So in program development you would select then how much, how many soda cans you're going to buy basically, how much are you willing to spend to get to air conditioning replacement, light bulb replacement, that type of thing, and that's the grand idea in a nutshell.

CHAIRMAN CARTER: Commissioner Skop.

COMMISSIONER SKOP: Thank you, Mr. Chair.

I hear that, but also it seems as if that

mixes goals with, with program development, and at least for me, you know, this exercise is supposed to be about goal setting.

Again, we sat through a lengthy proceeding, heard days of testimony from the Intervenors as well as the utilities. The proposed goals that staff has adopted in the staff recommendation seem to be based in the most part on the E-RIM methodology that the utilities advocated. At least from my perspective I don't want to lock myself into an E-RIM test when there may be opportunities on a case-by-case basis to consider a TRC or to consider something that would constitute a waiver to a two-year payback period to capture some achievable potential when it might benefit low income or senior citizen members on a case-by-case basis.

So I'm going to take a stab at this and, you know, like I say, we talked about it, but I would make a motion to defer this item with direction to staff to adopt more robust goals consistent with the intent of the Legislature for energy and conservation, I mean, energy efficiency and conservation, with specific direction to staff to take a critical look at Issues 9 and 10 as it

pertains to adopting goals that are less than those proposed by the utility.

1.0

Issue 2, looking at the achievable potential in relation to a two-year payback period, I know that could be done mainly in a program development phase, but I don't think it should be a complete, absolute bar to things that might benefit the wide base of ratepayers, including those low income or senior citizens that otherwise would be denied the opportunity to, or have the means to implement some of those changes.

And as to Issue 11, taking a critical look as to whether the 5 percent as recommended by staff is the best practice as opposed to the 10 percent by Witness Spellman in terms of the, looking at the solar PV and solar thermal options.

COMMISSIONER ARGENZIANO: Second.

CHAIRMAN CARTER: It's been moved and properly seconded.

Now, staff, do this one favor for me. Now we have two agendas set in December. Those dates, please.

MS. FLEMING: December 1st and December 15th.

CHAIRMAN CARTER: Do you think you'll have

FLORIDA PUBLIC SERVICE COMMISSION

it ready for the 1st?

MS. FLEMING: Commissioners, I think at this junction I think we would have to have it ready by December 1st.

CHAIRMAN CARTER: Because we've got -
MS. FLEMING: I have serious concerns with

pushing this item past to the December 15th Agenda

Conference. And I would allow Mr. Ballinger to --

CHAIRMAN CARTER: Go ahead.

MR. BALLINGER: If I could ask some, some clarification because I think the charts before you show you what's in the record as those goals proposed by all the parties in the case. If staff is being asked to go and pull bits and pieces from ones, I'm not sure, one, if we can do that in that amount of time, especially with the two-year payback. Are you asking us to look at, let's say there's 200 measures, to identify 50 of them that should be included in our goal, something of that ——
I'm just ——

commissioner skop: No. What I'm asking for -- again, that would stem on a case-by-case basis in the, in the program development phase. But what I see is an absolute bar to the two-year payback period free riders that would completely

FLORIDA PUBLIC SERVICE COMMISSION

decimate the majority of the achievable potential that's identified I believe on Page 15. And so it seems to me, instead of an absolute no, you know, perhaps a better approach would be that we would be willing to look at something critically on a case-by-case basis as to what might provide the best, most cost-effective alternative for implementing things that could help advance the energy conservation and efficiency goals in terms of providing savings from energy consumption or efficiency and things like that, not specific programs.

But what I see here is just there's a two-year bar, a two-year payback bar. We're not going to look at anything that has free riders. We completely shut that down. And if you look at Column D on Page 15, the percent excluded due to the two-year screen is like 80 percent in most cases of any achievable potential. So it seems to me very severe.

Like, you know, for instance, if you wanted to put a compact fluorescent bulb or some other program or even something as analogous to what GRU did with exchanging window air conditioners on a very limited basis, you bring your old one, we'll

give you a new one, no cost to you type of thing, you know, certainly those programs could be considered in the program stage on a case-by-case basis to try and make -- I guess what I see is the general body of ratepayers are paying for these type programs but not the entire body of ratepayers is able to avail themselves. So in terms of maybe an equitable distribution between those who are being asked to pay it and who gets the benefits.

I'm not saying that it should be, you know, social things should come in. But I'm saying that, you know, I'm willing to look at a program that has potential on a case-by-case basis, irrespective of what test is used, as long as it makes sense and as long as it doesn't drive rates through the roof. I don't think that we should leave any stone unturned in terms of looking at something that makes sense, whether it be, you know, compact fluorescent light bulbs or other programs. But that's later. Where we're at now is goal setting, and what I'm telling you directly is I believe your goals are too low.

MR. BALLINGER: I understand.

COMMISSIONER SKOP: I think they need to be more robust.

MR. BALLINGER: And I think you, I think you could pick in instances where they were below the utility's goals, you could pick the utility either ERIM or ETRC goal. That's perfectly fine and within the record and you can do that today.

I was questioning the part about looking at the two-year payback, of how to include part of that in my goals. If you want to include two-year paybacks as part of the goals, then you would pick the numbers proposed by GDS or FRC and that's --

COMMISSIONER SKOP: I'm not saying pick the numbers at the high end again which would have substantial rate impacts. But what I am saying is that, you know, staff has adopted a position which, I'm going to be blunt, which seems to align, from everything I heard, with what the utilities wanted. And, you know, I think that we can do better. We can set more aggressive goals. These are just goals.

And I see heads shaking from staff there, and I'm not happy about that. So please don't let me see that again, because I'm a Commissioner and I'm entitled to state my opinion for the record as an appointed state official. So I'm not going to take kindly to that. And, Dr. Bane, I would expect

you to talk to staff. That's inappropriate.

So let me get on point. Again, I think we can do better as a Commission. I think from staff's perspective we can do a little bit better. I'm not asking you to reinvent the wheel. I'm asking you to take a critical look at what's going on and try and set the numbers on something that's a little bit more robust. Again, these are goals, they're not mandates, and, you know, we should be looking at stretch goals giving effect to the legislative intent, being ever diligent on cost-effectiveness.

But I do see instances where staff has adopted a position less than what the utility asked for to begin with, which completely undermines the intent of moving forward, as Commissioner Argenziano said.

MR. BALLINGER: And I would -CHAIRMAN CARTER: Hang on a second.

MR. TRAPP: Chairman Carter? Chairman Carter, if I may.

CHAIRMAN CARTER: Mr. Trapp.

MR. TRAPP: What I'm hearing is I think the Commission is asking for alternatives, and staff is happy to provide another look at this record and to provide reasonable defendable alternatives. But

1

2

3

5

6 7

8

9

10

12

11

14

13

15

16 17

18

19

20

22

23

24

25

I would remind you that you're the Commissioners.

You vote. We don't. All we can do is provide you with our, our best assessment of alternatives that may be in the record, and we will be more than happy to go back and try to do that.

CHAIRMAN CARTER: Okay. Commissioner Argenziano.

COMMISSIONER ARGENZIANO: You know, when you, when you look at the statutes and basically the emphasis is on cost-effectiveness, and I can understand the staff, because in our recent discussions on many hearings we're very concerned with the impact on, on the consumers, and I can understand that. And we may get to some point that the message may have to be to the Legislature, you guys are going to have to make some policy decisions. Instead of dumping it on the PSC and saying here's where we want to go but we want to keep you restrained to very much cost-effectiveness where you can never get there, okay, that's what I see as a past legislator. If you're not willing as the policymakers to say, okay, you have to go a little further, then you can't ask the PSC to make the tough decisions and actually get there.

I agree with Commissioner Skop that the

goals are too low. In my opinion they're just not, they're not high enough. But I can understand staff's trying to look at the statutes. When you read it, it says, you know, cost-effectiveness, cost-effectiveness. It may have to be that the Legislature says -- we have to let the Legislature know that, you know, here you are saying we need to get to these conservation goals, but you restricted us because when you have cost-effectiveness as the only or the main driving factor, you may not ever be able to get there. So that may be done -- that may have to be changed at the legislative area.

And in the meantime I do agree with

1.8

And in the meantime I do agree with Commissioner Skop that the goals are too low, understanding what staff had to, had to look at.

Now if we can get there and try to get those goals beefed up, and then with the, I guess the understanding that the Legislature wants us to look at cost-effectiveness, well, let's look at some of those other ways, alternatives and see what the costs are. Let's give it a shot. I agree with Commissioner Skop that let's try to look at everything and then look at the cost-effectiveness. And then the result may be to the Legislature that, you know, if cost-effectiveness is the primary

driving goal, and the media out there needs to understand that if that's the legislative intent that cost-effectiveness is the driving or the motivating goal, then our hands are tied.

COMMISSIONER SKOP: Mr. Chair.

CHAIRMAN CARTER: Okay. One second,

Commissioner. I'll come back to you in a second.

I wanted to, I wanted to make sure, first of all, before any further discussion, staff, are you clear on the spirit of the motion? I just want to make sure.

MR. TRAPP: Yes, sir.

CHAIRMAN CARTER: Okay. Good. Good.

Now, Commissioner Skop, question?

COMMISSIONER SKOP: Thank you, Mr. Chair.

And just to staff, again, I appreciate the hard work and the tensions and the challenges staff has faced, as Commissioner Argenziano mentioned, between balancing between making something cost-effective and trying to further the goals of the Legislature.

I guess in a nutshell what I'm trying to say is that I do feel the goals could be made more robust. I think there's some opportunity there, some low-hanging fruit in Issues 9 and 10, Issues

I think the takeaway is that what I see within the staff recommendation, and maybe staff can take a look at that, is an absolute bar as it pertains to free riders in a two-year payback and also a glowing endorsement of the utility proposed E-RIM test. And I'm not so sure that on every individual case I want to be bound to an E-RIM standard.

Again, Mr. Trapp's suggestion that TRC may be appropriate on a case-by-case basis on certain select programs, I want that flexibility at least from my perspective as a Commissioner. I don't want to have my hands tied by adopting something that's been embraced by the utilities. I want to give, adopt something that has flexibility where we can look on an individual basis and program development and say this is a good idea. Yeah, it costs a little bit more, but we have some flexibility here because we have other E-RIM or RIM type programs also in place. And hopefully in the aggregate it balances out to where you're achieving more, but at the same hopefully constant cost without, you know, driving costs higher unnecessarily.

Because, again, cost considerations are equally important, and I'm trying to strike that

fine balance between moving the Commission ahead and embracing the intent of the Legislature as it pertains to energy efficiency and conservation, but also trying to keep rates somewhat stable.

So, again, I appreciate the hard work and tension, but, again, I think we need to look at setting more robust goals. Thank you.

I mean continue to do the good work. But the bottom line, Commissioners, is that the buck stops here at the bench. Staff can make all the recommendations they want, but the buck stops here. We're going to have to cut the Gordian Knot. But I do believe that staff is comfortable in terms of what we've asked them to do, and they can bring that back to us as we proceed further.

Commissioners -- Commissioner Edgar, you're recognized.

COMMISSIONER EDGAR: Thank you. Just a procedural question to staff, if I may, Mr. Chairman.

Realizing that this is, as has been pointed out, just one step in a larger process and that the utilities will be required to submit proposed programs and there will be a staff review

and there will be another discussion, can you walk me through the timeline from, say,

January 1 forward, for instance?

that 90 days from establishing goals, I would presume that would be 90 days from the final order adopting goals, utilities file new programs to meet those goals. Staff intends to bring those programs back to you as PAA items, so not have a hearing, but that would take, you know, a couple of months to go through. So you're looking at, if this goes

December 1, you get an order out end of December, let's say January 1 the order is effective. 90 days from that, so you're looking at March. As far as filing the programs you're talking probably May I'm guessing.

COMMISSIONER EDGAR: As an item on a, as you said, an item as a PAA on a regularly scheduled Agenda Conference, is that what we're talking about?

MR. BALLINGER: Right. Yes. And I think it would be staff's intent to bring all seven program approvals to you at one time, kind of en masse.

COMMISSIONER EDGAR: Thank you.

CHAIRMAN CARTER: Good. Commissioners,

FLORIDA PUBLIC SERVICE COMMISSION

we're in debate. We have a motion and a second on the, on the floor. We're in debate. Any further debate? Any questions? Any discussion? Hearing none, all in favor of the motion, let it be known by the sign of aye.

(Simultaneous vote.)

All those opposed, like sign. Show it done.

Commissioners, I'm going to let staff go ahead and have a lunch break. And then we'll pick up, we'll pick up Internal Affairs at, I'm looking at probably 2:40.

(Proceeding adjourned.)

FLORIDA PUBLIC SERVICE COMMISSION

1 2 STATE OF FLORIDA 3 CERTIFICATE OF REPORTERS COUNTY OF LEON 4 5 WE, JANE FAUROT, RPR, and LINDA BOLES, RPR, CRR, Official Commission Reporters, do hereby 6 certify that the foregoing proceeding was heard at 7 the time and place herein stated. IT IS FURTHER CERTIFIED that we 8 stenographically reported the said proceedings; that 9 the same has been transcribed under our direct supervision; and that this transcript constitutes a true transcription of our notes of said proceedings. 10 WE FURTHER CERTIFY that we are not a relative, 11 employee, attorney or counsel of any of the parties, 12 nor are we a relative or employee of any of the parties' attorneys or counsel connected with the 13 action, nor are we financially interested in the action. 14 15 DATED THIS 20th DAY OF NOVEMBER, 2009. 16 17 LINDA BOLES, RPR, CRR Commission Reporter 18 Commission Reporter (850) 413-6732 (850) 413-6734 19 20 21 22 23 24 25