Holland+Knight

Tel 850 224 7000 Fax 850 224 8832 Holland & Knight LLP 315 South Calhoun Street, Suite 600 Tallahassee, FL 32301-1872 www.hklaw.com

Gigi Rollini 850 425 5627 gigi.rollini@hklaw.com

December 24, 2008

Ms. Ann Cole, Director Commission Clerk Florida Public Service Commission 2540 Shumard Oak Boulevard Betty Easley Conference Center, Room 110 Tallahassee, FL 32399-0850



Re: In Re: Application for increase in water and wastewater rates in Alachua, Brevard, DeSoto, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc., Docket No. 080121-WS

Dear Ms. Cole:

On behalf of Aqua Utilities Florida, Inc. ("AUF"), enclosed for filing are the original and 9 copies of AUF's Notice of Filing Late-Filed Hearing Exhibit Nos. 179, 190, 195, 199, 204, 206, 207, Composite 209, Composite 210, 215, and 217.

Please acknowledge receipt of this filing by stamping the extra copy of this letter "filed" and returning the copy to me. Thank you for your assistance.

Sincerely,

Gigi Kollini

HOLLAND & KNIGHT LLP

COM 1+C+ Rpr GR/cb OPC Enclosures RCP Ralph Jaeger, Esq. (w/encl.) ce:-SSC Katherine Fleming, Esq. (w/encl.) SGA Caroline Klancke, Esq. (w/encl.) ADM Erik Sayler, Esq. (w/encl.) Charles Beck, Esq. (w/encl.) CLK Cecilia Bradley, Esq. (w/encl.) Kimberly A. Joyce, Esq.

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DOCUMENT NUMBER-DATE

Atlanta • Bethesda • Boston • Chicago • Fort Lauderdale • Jacksonville • Los Angeles 8 9 4 DEC 24 8 Miami • New York • Northern Virginia • Orlando • Portland • San Francisco 7 10 DEC 24 8 Tallahassee • Tampa • Washington, D.C. • West Palm Beach

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

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In Re: Application for increase in water and wastewater rates in Alachua, Brevard, DeSoto, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc.

DOCKET NO. 080121-WS

FILED: December 24, 2008

AQUA UTILITIES FLORIDA, INC.'S NOTICE OF FILING LATE-FILED HEARING EXHIBIT NOS. 179, 190, 195, 199, 204, 206, 207, COMPOSITE 209, COMPOSITE 210, 215, AND 217

Aqua Utilities Florida, Inc. ("AUF"), by and through its undersigned counsel, gives

notice of filing of AUF's Notice of Filing Late-Filed Hearing Exhibit Nos. 179, 190, 195, 199,

204, 206, 207, Composite 209, Composite 210, 215, and 217.

Respectfully submitted this <u>24th</u> day of December, 2008.

HOLLAND & KNIGHT LLP

D. <u>Fruce</u> May, Jr. Florida Bar No. 354473 Gigi Rollini Florida Bar No. 684491 Holland & Knight, LLP Post Office Drawer 810 Tallahassee, Florida 32302-0810 (850) 224-7000 (Telephone) (850) 224-8832 (Facsimile)

-and-

Kimberly A. Joyce, Esquire Aqua America, Inc. 762 West Lancaster Avenue Bryn Mawr, PA 19010 (610) 645-1077 (Telephone) (610) 519-0989 (Facsimile)

Attorneys for Aqua Utilities Florida, Inc.

DOCUMENT NUMBER-DATE

1 894 DEC 24 8

FPSC-COMMISSION CLERK

<u>CERTIFICATE OF SERVICE</u>

I hereby certify that a true and correct copy of the foregoing was furnished by electronic transmission to Ralph Jaeger, Katherine Fleming, Caroline Klancke and Erik Sayler, Esq., Office of General Counsel, Florida Public Service Commission, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, to Charles Beck, Esq., Office of Public Counsel, 111 West Madison Street, Room 812, Tallahassee, Florida 32399-1400, and to Cecilia Bradley, Esq., Office of the Attorney General, The Capitol–PL01, Tallahassee, FL 32399-1050, this 24th day of December, 2008.

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BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

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In Re: Application for increase in water and Wastewater rates in Alachua, Brevard, DeSoto, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc.

Docket No. 080121-WS

Dated: December 24, 2008

AQUA UTILITIES FLORIDA, INC.'S

LATE-FILED EXHIBIT NO. 179

DOCUMENT NUMBER-DATE

AUF Late-Filed Exhibit No. 179

Response to OPC's Exhibits re: Chuluota Customer Usage and Rate Increase Impact

Aqua Utilities Florida, Inc. (AUF) recognizes that there are Chuluota residents who disagree with AUF's request for a rate increase. AUF notes, however, that customers in Chuluota average approximately 9,326 gallons of water per month, or 311 gallons per day. As Ms. Sullivan stated in her hearing testimony, her neighborhood and surrounding neighborhoods have irrigation requirements and restrictions with respect to what kind of grass can be used. Like others in the newer section of Chuluota, residents try to maintain golf course quality grass. (Tr. 15).

Under AUF's proposed rate increase, if a Chuluota customer uses approximately 5,000 gallons of water per month, his or her bill would be approximately \$40.00 per month. But where typical usage is closer to 10,000 gallons per month, as it is in the newer section of Chuluota, the bill will be significantly higher. Like many of the Chuluota residents opposing the proposed rate increase, including those listed in OPC's Exhibit Nos. 173 and 174, it should be noted that AUF's requested increase can be mitigated by Chuluota residents limiting or curbing their overall usage.

Water consumption in AUF's Chuluota system varies significantly by divisions within the system. Chuluota is comprised of an older section, where AUF provides water service but not wastewater service (customers are on septic systems). In the older section, the lot sizes are approximately ¹/₄ acre with no irrigation systems.

The newer sections, comprised of Osprey Lakes and The Trails, have larger lots that are approximately $\frac{1}{2}$ acre, with irrigation systems, and the residents have wastewater provided by AUF.

Chuluota has approximately 1,327 water customers and 695 wastewater customers. The average usage in Chuluota is 9,326 gallons per month, or 311 gallons per day. However, the 9,326 gallon figure is an *average* of the high usage in the newer section of Chuluota and the lower usage in the older section of Chuluota. A sampling of customers located in the older section of Chuluota over the last 6 months shows that average usage there is approximately 3,500 gallons per month, or 117 gallons per day.

On the other hand, in the newer section of Chuluota, including Osprey Lakes and The Trails, average usage of AUF's wastewater customers is 11,494 gallons per month, or 383 gallons per day. This average reveals that customers in the newer section of Chuluota have much higher usage than in other AUF systems.

Response to OPC's Exhibits re: Flushing in Chuluota

There is no evidence to refute that flushing the distribution system is an important system management tool to control nitrification and to respond to "black water" conditions. Witness Walker testified that flushing "is a reasonable beneficial use, and it is necessary to maintain distribution water quality." (Tr. 1003). Witness Walker of the St. Johns Management District is aware of AUF's flushing program and testified that there is no evidence the flushing program is

causing harm to wetlands. (Tr. 986). Witness Luitweiler also testified that AUF is not flushing water in any wetlands. (Tr. 1133).

Since July 2004, AUF has added 14 automatic flushing valves in the distribution system. These automatic valves flush predetermined amounts of water from dead ends of the distribution system during hours of low use to keep the water from stagnating in the mains. Flushing is critical to maintaining water quality at dead ends and extremities of the distribution system where nitrification would otherwise first occur.

As Witness Luitweiler testified, Dr. Taylor has developed a plan to monitor and sample the distribution system to obtain a baseline for water quality. As this baseline data develops, it will aide in determining when and how much flushing is required to maintain water quality. Under Dr. Taylor's plan, flushing levels generally will likely be reduced, though semi annual or annual flushing throughout the system will likely continue to occur.

<u>Response to OPC's Exhibit re: Chuluota Day Care Water</u> Please see AUF's Late-Filed Exhibit No. 190.

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BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

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In Re: Application for increase in water and Wastewater rates in Alachua, Brevard, DeSoto, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc.

Docket No. 080121-WS

Dated: December 24, 2008

AQUA UTILITIES FLORIDA, INC.'S

LATE-FILED EXHIBIT NO. 190

AUF's Late-Filed Exhibit No. 190

Report on Chuluota Day Care Bottled Water

There are specific issues related the day care center which prompted AUF field operators to offer to bring bottled water to the premise. First, the referenced day care center is located at the exact dead end of a water main in AUF's Chuluota water system. Unlike a typical residence, the day care center uses little to no water over the weekend, making it extremely difficult to maintain acceptable levels of chlorine residuals to this location.

To maintain the chlorine residual, AUF's operations team started flushing the line in the early morning. However, as the day progressed, the water quality at this location would deteriorate. To address this issue, AUF field operators voluntarily offered to bring bottled water to the premise until AUF completes the water main extension project, which would connect the dead end into another water main.

At this time, the water mains at this location have all been installed and hydrostatically tested. Bacteria samples have been taken and AUF is awaiting results before submitting an application to DEP for release to put the system into service. AUF expects to have the release by December 31, 2008.

The cost of the purchased water to the day care center is not included the rate case. AUF has purchased 350 gallons of water and has provided that water to the day care center. The cost incurred by AUF is approximately \$1,600.00.

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

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In Re: Application for increase in water and Wastewater rates in Alachua, Brevard, DeSoto, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc.

Docket No. 080121-WS

Dated: December 24, 2008

AQUA UTILITIES FLORIDA, INC.'S

LATE-FILED EXHIBIT NOS. 195 AND 217

AUF's Late-Filed Exhibit Nos. 195 & 217

UPDATED RATE CASE EXPENSE AND RESPONSE TO OPC'S RATE CASE EXPENSE DISALLOWANCES

As requested, AUF has revised and updated rate case expense to recognize additional actual incurred costs and to adjust estimated costs through the conclusion of the docket. The revised estimate of \$1,778,586.00 is a reduction of \$76,516.00 from the previously submitted estimate, and takes into account recent events and actual costs associated with the December FPSC hearings.

There is no legal precedent or authority in Florida to support OPC's recommended 50% disallowance for AUF's rate case expense. However, AUF has included downward adjustments associated with costs of the prior rate case; costs associated with deficiencies; rate case participation by an AUF employee; and estimated costs to complete the rate case. AUF continues to assert that costs associated with substitution of counsel, protocol regarding OPC's extensive discovery and granted motion to expand original discovery parameters, issues regarding return on equity (ROE), witness substitution, preparation of the required billing analysis, and hourly rates for outside counsel are appropriate and necessary expenses directly incurred in preparing and supporting the instant rate case.

The attached excel file includes a detailed worksheet supporting the updated and revised expense estimate of \$1,778,586.00, a summarized comparison of OPC's proposed rate case disallowances, and AUF's proposed adjustments, a listing of invoice updates, and a listing of all invoices to date. In addition, copies of invoices received by AUF since the time of the last estimate are included in the attached PDF file.



AUF Rate Case Expense- Docket 080121-WS AUF response to OPC Rate Case expense Disallowances

<u>Issue</u>	<u>OP</u>	<u>C Adjustment</u>	AUF Adjustment	AUF Comment
Deficiencies-Legal	\$	5,473	\$ 5.473	Invoices removed from expense
Pasceri Deficiencies	\$	4,380	\$ -	AUF adjustment based on hours reported
Guastella Deficiencies	\$	23,438	\$	AUF adjustment based on hours reported
AUS Deficiencies	\$	10,500	\$ 10,500	AUF adjustment based on hours reported
DTF Deficiencies	\$	4,496	\$ 4,496	AUF adjustment based on hours reported
Service Co. Deficiencies	\$	2,240	\$ 2,240	AUF adjustment based on hours reported
T.Ward Deficiencies			\$ 900	AUF adjustment based on hours reported
Rendell Issues	\$	5,072	\$ 5,072	Invoices removed from expense
Holland Knight hourly rate	\$	826		No adjustment warranted
Legal Switch	\$	160		No adjustment warranted
OPC- Discovery Protocol	\$	2,030		No adjustment warranted
ROE	\$	1,988		No adjustment warranted
Witness Substitution	\$	273		No adjustment warranted
AUS bill analysis	\$	67,950		No adjustment warranted
Rutledge, Encinia- Prior case	\$	41,251	\$ 41,251	Invoices removed from expense
Sub Total	\$	170,077	\$ 75,667	-
Estimated Consulting fees	\$	106,179	\$ 28,500	AUF Final Estimates have been revised
Total	\$	276,256	\$ 104,167	_

Aqua Florida - AUF Rate Case Expense - Invoice Update

	A	MOUNT	
RUTLEDGE, ECENCIA	\$	40,432.14	Invoice Removed from Rate Case Expense
RUTLEDGE, ECENCIA	\$	214.00	Invoice Removed from Rate Case Expense
RUTLEDGE, ECENCIA	\$	370.45	Invoice Removed from Rate Case Expense
RUTLEDGE, ECENCIA	\$	234.45	Invoice Removed from Rate Case Expense
HOLLAND KNIGHT	\$	34,116.68	Invoice Attached
HOLLAND KNIGHT	\$	48,118.57	Invoice Attached
HOLLAND KNIGHT	_\$	2,518.50	_ Invoice Attached
TOTAL RUTLEDGE, ECENCIA	\$	84,753.75	_
TIMOTHY P WARD CPA	\$		Invoice Attached
TIMOTHY P WARD CPA	<u>\$</u>		Invoice Attached
TOTAL - TIMOTHY P WARD CPA		41,169.90	_
R.PASCERI	\$,	Invoice Attached
R.PASCERI	\$		Invoice Attached
TOTAL - R.PASCERI	_\$	25,450.25	-
GUASTELLA & ASSOC.	\$		Invoice Attached
TOTAL GUASTELLA & ASSOC	\$	32,862.00	-
AUS	\$	1 637 50	A/P Processing Invoice
TOTAL AUS	\$	4,637.50	- AF Flocessing invoice
IOTAL A03		4,057.50	-
P MOUL	\$	13,515.00	A/P Processing Invoice
		.,	•
DTF SOLUTIONS	\$	5,800.00	Invoice Attached
TOTAL - DTF SOLUTIONS	\$	5,800.00	
			-
COLORAMA	\$	8,229.49	Invoice Attached-Portion Transferred from Prepaid
	\$	8,229.49	-

Aqua Florida - AUF Rate Case Expense - Iavoices

	AMOUNT
RUTLEDGE, ECENIA- Docket 080121 RUTLEDGE, ECENIA- Docket 080121	\$ 709.00 \$ 768.00
RUTLEDGE, ECENIA- Docket 080121	\$ 4.80
RUTLEDGE, ECENIA- Docket 080121 RUTLEDGE, ECENIA- Docket 080121	\$ 2,560.00 \$ 5,812.37
HOLLAND KNIGHT	\$ 8,818.30
HOLLAND KNIGHT HOLLAND KNIGHT	\$ 512.66 \$ 58,012.77
HOLLAND KNIGHT HOLLAND KNIGHT	\$ 34,116.68 \$ 71,752.13
HOLLAND KNIGHT	\$ 48,118.57
HOLLAND KNIGHT TOTAL LEGAL	\$ 2,518.50 \$ 233,703.78
TIMOTHY P WARD CPA	\$ 1,553.46
TIMOTHY P WARD CPA	\$ 17,601.99
TIMOTHY P WARD CPA TIMOTHY P WARD CPA	\$ 17,233.12 \$ 16,118.26
TIMOTHY P WARD CPA	\$ 19,581.68
TIMOTHY P WARD CPA TIMOTHY P WARD CPA	\$ 25,677.12 \$ 22,809.35
TIMOTHY P WARD CPA TIMOTHY P WARD CPA	\$ 19,872.90 \$ 18,242.90
TIMOTHY P WARD CPA	\$ 17,785.25
TIMOTHY P WARD CPA TIMOTHY P WARD CPA	\$ 18,697.90 \$ 22,472.00
TOTAL - TIMOTHY P WARD CPA	\$ 217,645.93
R.PASCERI	\$ 7,771.75
R.PASCERI R.PASCERI	\$ 10,682.50 \$ 11,312.50
R.PASCERI R.PASCERI	\$ 14,597.75 \$ 13,972.50
R.PASCERI	\$ 13,252.50
R.PASCERI R.PASCERI	\$ 10,854.63 \$ 11,759.88
R.PASCERI	\$ 10,054.63
R.PASCERI R.PASCERI	\$ 14,063.00 \$ 11,387.25
TOTAL - R.PASCERI	\$ 129,708.89
GUASTELLA & ASSOC.	\$ 38,381.00
GUASTELLA & ASSOC. GUASTELLA & ASSOC.	\$ 9,443.00 \$ 12,345.00
GUASTELLA & ASSOC.	\$ 38,384.50
GUASTELLA & ASSOC. GUASTELLA & ASSOC.	\$ 6,166.50 \$ 11,394.00
GUASTELLA & ASSOC. GUASTELLA & ASSOC.	\$ 10,423.50 \$ 8,810.50
GUASTELLA & ASSOC.	\$ 32,862.00
TOTAL GUASTELLA & ASSOC	\$ 168,210.00
AUS	\$ 2,193.75 \$ 1,886.85
AUS	\$ 28,173.76
AUS AUS	\$
AUS	\$ 38,350,00 \$ 18,179.42
AUS	\$ 9,309.32
AUS	\$ 8,734.45 \$ 1,241.34
AUS TOTAL AUS	\$ 4,637.50 \$ 173,763.64
P MOUL	
DTF SOLUTIONS DTF SOLUTIONS	\$ 4,858.48 \$ 8,000.00
DTF SOLUTIONS	\$ 5,432.00
DTF SOLUTIONS DTF SOLUTIONS	\$ 12,240.00 \$ 11,288.00
DTF SOLUTIONS DTF SOLUTIONS	\$ 2,320.00 \$ 4,880.00
DTF SOLUTIONS	\$ 3,400.00
DTF SOLUTIONS DTF SOLUTIONS	\$ 5,800.00
TOTAL - DTF SOLUTIONS	\$ 59,042.48
PSC PSC	\$ 4,500.00 \$ 9,000.00
TOTAL PSC FEES	\$ 9,000.00 \$ 13,500.00
СРН	\$ 6,243.22
Срн Срн	\$ 49,615.04 \$ 2,161.96
FA MILLER	\$ 1,035.00
СРН СРН	\$ 11,942.87 \$ 2,165.76
СРН СРН	\$ 8,697.32 \$ 3,804.49
СРН	<u>\$ 6,686.60</u>
TOTAL SYSTEM MAPS	\$ 92,352.26
DICCICCIO BAPTISTA DICCICCIO BAPTISTA	\$ 40,660.00 \$ 25,009.00
DICCICCIO BAPTISTA	\$ 2,990.00
DICCICCIO BAPTISTA INNOVATIVE	\$ 1,290.00 \$ 17,583.68
INNOVATIVE	\$ 3,542.95 \$ 91,075.63
COLORAMA COLORAMA	\$ 8,229.49
	\$ 18,840.59

Aqua Florida - AUF

Aqua Florida - AUF Rate Case Expense	Column A	Column B	Column C = A+B	Deficiency Cost Column D	Column E = C-D
	Expense Incurred (Deferred)	Project Future Expense Through	Estimated	Portion of Expense Removed from	Expense Estimated Through
Type of Expense	11/30/08	Completion	Expense	Expense	Completion
Legal	\$ 233,704	\$ 103,820	\$ 337,523	\$ 10,545	\$ 326,978
Consulting	\$ 771,986	\$ 97,512	\$ 869,498	\$ 21,631	\$ 847,867
Service Company	\$ 230,414	\$ 42,036	\$ 272,450	\$ 2,240	\$ 270,210
Other	\$ 310,805	\$ 22,726	\$ 333,531		\$ 333,531
Total Rate Case Expense	\$ 1,546,909	\$ 266,093	\$ 1,813,002	\$ 34,416	\$ 1,778,586

Detail Of Legal, Consultants & Service Company Employees

		Ra	te	Approx. Hours Billed	Тс	otal Amount Billed	Approx. Projected Future Hours	F	Projected Future Bills	Approx. Total Hours		ojected Total Expense	Portion of Expense Curing Deficiencies
Legal	•												
		\$	263								\$	337,523	10,545
Rutledge / Holland Knight	Billed Future Estimated	4		889	\$	233,704	395	s	103,820	-		· · ·	
	r diare Estandio							· ·					
		Totals			\$	233,704		\$	103,820		\$	337,523	\$ 10,545
Total Legal Exp. For Case													
<u>Consultants</u>]									
Timothy P. Ward, CPA		\$	100							2,418	\$	241,846	900
	Billed			2,176	\$	217,646	242		34 200				
	Future Estimated	3					242	ð	24,200				
Ronald J. Pasceri		\$	80	}						1,862	\$	148,928	3,200
	Billed			1,621	\$	129,709							
	Future Estimated	1					. 240	\$	19,219				
Guastella & Assoc.		\$	195							881	\$	171,710	2,535
	Billed			863	\$	168,210							
	Future Estimated	t					18	\$	3,500				
AUS Consultants		\$	175							1,004	\$	175,764	10,500
	Billed	÷		993	\$	173,764				1,004	•	110,104	10,000
	Future Estimated	i					11	\$	2,000				
			400									25.050	
Robert M. Griffin	Billed	\$	100	101	\$	10,100				353	\$	35,250	
	Future Estimated	1			•	10,100	252	\$	25,150				
Paul Moul	Dillad	\$	225			40 545				93	\$	21,000	
	Billed Future Estimated	1		60	. .	13,515	33	\$	7,485				
		-						•					
DTF Solutions, Inc.		\$	80							938	\$	75,000	4,496
	Billed			738	\$	59,042	100		15.050				
	Future Estimated	i Totals				771,986	199	<u>-</u> \$	15,958 97,512		\$	869,498	21,631
Total Consultant Exp. For Ca							<u> </u>						
Service Company													
Employee													
Daubert, J.R.		\$	47	604	\$	28,388	94	\$	4,412	698	\$	32,800	
Devine, Brian		\$	40	1,142	\$	45,680	78	\$	3,120	1,220	\$ -	48,800	2,240
Drager, Rick		\$ \$	52 80	902 506	\$ \$	46,904 40,480	250	\$ \$	20,000	902 756	\$ \$	46,904 60,480	
Joyce, Kim Shank, David		* \$	72	19	ŝ	1,368	250	ŝ	20,000	19	\$	1,368	
Burns, Kelly		\$	38	200	\$	7,600	50	ŝ	1,900	250	\$	9,500	
Hopper, Mary		\$	78	428	\$	33,384	250	\$	15,616	678	\$.	49,000	
Gabage, Paul		\$	42	447	Ş	18,774		\$	-		ş	18,774	
Packer. William Nardelli, Chad		ə \$	67 49	72 61	\$ \$	4,824 3,012		\$ 5	- 988		\$ \$	4,824 4,000	
		Totals	10		\$	230,414		\$	45,048		\$	272,450	_2,240
Total Service Employee Exp	. For Case												
						:							
<u>Other</u>													
Travel & FI. meetings/hearings	5				\$	30,929		\$	9,071		\$	40,000	
System Maps					\$ \$	92,352 13,500		\$	(0)		\$ e	92,352 13,500	
PSC Filing Fee	PSC - Billed				\$	13,500 41,812		\$ \$	- (0)		\$ \$	41,812	
Printer - Initial Filing					\$	91,076		ŝ	0		\$	91,076	
Notice Requirement Customer Notices - Printing					\$	18,841		\$	0		\$	18,841	
Notice Requirement Customer Notices - Printing Customer Notices - Postage					\$	9,660		\$	0 9,660		\$	19,320	
Printer - Initial Filing Notice Requirement Customer Notices - Printing Customer Notices - Postage PwC Review Other Expense					-								

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NEW VENDOR

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AQUA FLORIDA A/P INVOICE INPUT DOCUMENT COMPANY NUMBER: 33

VENDOR NAME:	Holland & Knight, LLP		
VENDOR NUMBER:	29192	INVOICE DATE:	7/23/2008
REMIT TO:	P.O. Box 864084 Orlando, FL 32896-4084	DUE DATE:	Upon Receipt
INVOICE NUMBER:	2274337	INVOICE AMOUNT:	\$34,116.68

ACCOUNT DISTRIBUTION

ACCOUNTING UNIT	G/LACCT	ACCT	ANOUNT	ACTIVITY NUMBER
9001	186101			91781
	•		RE	CEIVED
				UG 1 1 2008
				DUNTS PAYAB

TOTAL

APPROVALS - Department Other

SPECIAL INSTRUCTIONS:

ENCLOSURE

(CHECK

\$34,116.68

OTHER

Less Offices HOLLAND & KNIGHT LLP

P.O. Box 864084 Orlando, Fl 32886~4084 (813) 901~4180 RIN 59~0663819

Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

			International:
Atlanta	Lakeland	PortLand	Beljing
Bethesőa	Los Ingeles	San Francisco	Chraces
Boston	Miami	Tallahassee	Mexico City
Chicago	New York	Tampa	Tel Aviv*
Phy. Laudent	la No. Virginia	Washington, D.C	
	3 2 1 1 月 G - 1 2008	Nest Falm Beach *Repre	contative Office
Ву		July 23	•

TRRMH: DUE OR RECEIPT

Page 1

For professional services rendered through June 30, 2008 in connection with the following:

Our Matter #117542.00001 Florida Rate Case

- 05/23/08 Prepare for and participate in meeting with Kimberly Joyce and Troy Rendell. D. Bruce May 3.50 hours at .00 per hour.
- 05/28/08 Phone conference with Kim Joyce regarding representation in rate case. D. Bruce May .30 hours at .00 per hour.
- 05/29/08 Begin review of OPC's discovery; review and consideration of e-mail correspondence from client; call with Ken Hoffman regarding substitution of counsel; begin review of testimony provided by client; begin review of MFR exhibits. D. Bruce May 4.00 hours at 365.00 per hour.

NO CHARGE

NO CHARGE

1460.00

RECEIVED

AUG 1 1 2008

ACCOUNTS PAYAB

05/30/08 Continued review of OPC's discovery to AUF; review and consideration of e-mail correspondence with Ken Hoffman regarding substitution of counsel; continued review of testimony provided by client; continued review of MFR exhibits; research and analysis of commission orders.

D. Bruce May 4.00 hours at 365.00 per hour.

- 05/31/08 Begin to assess scope of rate case, including discovery required and begin to gather documentation. Gigi Rollini .30 hours at 190.00 per hour.
- 06/02/08 Review discovery; multiple phone calls with Troy Rendell and Kim Joyce regarding rate case; continued review of rate case testimony; organizational conference call with Kim Joyce, Troy Rendell, Chris Franklin and other Aqua representatives; review various e-mail correspondence and phone conferences with client regarding service hearings and discovery; begin preparation of letter to OPC regarding its discovery requests to Aqua and discovery responses.

D. Bruce May 2.90 hours at 365.00 per hour.

- 06/02/08 Various consultations with B. Nay re logistics of extranet, document control, document retention directives, and application of privileges to various categories of experts. Elizabeth L. Bevington .70 hours at .00 per hour.
- 06/02/08 Obtain direct testimony filed on behalf of Aqua Utilities; obtain case law cited in T. Rendell's direct testimony; begin to consider discovery response options, substantive direct testimony and potential Office of Public counsel conflicts

July 23, 2008 Invoice 2274337 Page 2

RECEIVED

AUG 1 1 2008

ACCOUNTS PAYAB

1460.00

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> and ethics concerns in light of unified rate system that will impact customers differently; attend teleconference with T. Rendell and Florida Rate Case team regarding discovery propounded and responses, privilege, upcoming hearings, history; prepare letter to C. Back (Office of Public Counsel) with terms of proposed agreement regarding discovery parameters; begin to develop document preservation and collection directive. Gigi Rollini 5.40 hours at 190.00 per hour.

05/02/08 Communications with B. May and E. Bevington regarding preparation for responding to discovery requests, gathering, numbering and imaging client documents and overall case organization; telephone call to vendor regarding imaged documents and management of same. Vicki S. Willis .60 hours at .00 per hour.

05/03/08 Review and consideration of e-mail correspondence from client regarding proposed letter to OPC; finalize and provide letter to Charles Beck (OPC counsel); phone conference with OPC counsel regarding discovery; research and analysis regarding discovery absent order establishing procedure; research and analysis regarding document retention protocol and notice; draft same to provide to client; review and consideration of e-mail correspondence from OPC counsel; discussion with client regarding same; continued review of testimony. D. Bruce May 3.00 hours at 365.00 per hour.

06/03/08 Continue to receive comments to proposed discovery agreement; develop substance for Aqua Document Retention Directive, including definitions of "documents" and "scope" as related to Aqua's Application for increase in July 23, 2008 Invoice 2274337 Page 3

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> Florida water and wastewater rates, document retention requirements, and impact for failure to retain; begin to develop outline of standard protocol to consider to protect work-product and attorney/client privilege in light of non-lawyer, testifying/non testifying experts who are also part of the litigation team; obtain Extranet 7.0 instructions; review final Document Retention Directive. Gigi Rollini 3.90 hours at 190.00 per hour.

06/04/08 Review and consideration of e-mail correspondence from OPC regarding discovery production; various e-mail correspondence and telephone conferences with client regarding same and service hearing schedule; meeting with Troy Rendell regarding rate case proceeding; review and consideration of e-mail correspondence from Florida Public Service Commission staff regarding its discovery requests to Aqua; begin review of discovery requests.

D. Bruce May 3.10 hours at 365.00 per hour.

06/04/08 Continue to review direct testimony that Aqua filed on 5/29/08 in preparation for client meeting; attend client meeting on background, history, concerns, action items, and hearing schedule with T. Rendell; memorialize action items and dates due and present to B. May. Gigi Rollini 5.40 hours at 190.00 per hour.

06/04/08 Extranet training re uploading documents, ability of application to share documents drafts and each members role in managing the extranet site. Jennifer Kilinski .80 hours at .00 per hour.

July 23, 2008 Invoice 2274337 Page 4

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July 23, 2008 Invoice 2274337 Page 5

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05/04/08 Participate in Extranet training; communications regarding information and document control and organization in connection with responding to extensive discovery requests. Vicki S. Willis 1.00 hours at .00 per hour.

06/05/08 Participate in client conference call regarding service hearing logistics, discovery, status of case.

D. Bruce May 1.50 hours at 365.00 per hour.

06/05/08 Phone conference with Charles Beck (OPC counsel) regarding discovery; begin e-mail correspondence to Charles Beck regarding same; raview discovery tracking file from client regarding OPC discovery requests; begin preparation of objections to OPC discovery requests; review and consideration of e-mail correspondence from client regarding service hearings. D. Bruce May 1.30 hours at 365,00 per hour.

06/05/08 Continue to coordinate participation in public hearings, including presentation of availability to B. May and scheduling; continue to prepare memorandum privilege and work product summary protocol to ensure protection, in light of testifying/non testifying witnesses, access to extranet, and draft participation for discovery responses; review correspondence regarding specific locations for hearings. Gigi Rollini 2.70 hours at 190.00 per hour.

06/05/08 Attend meeting to discuss organization of the Extranet site to be used in responding to discovery requests. Vicki S. Willis .40 hours at .00 per hour. 547.50

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NO, CHARGE

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July 23, 2008 Invoice 2274337 Page 6

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06/06/08 Review and consideration of a-mail correspondence from Kim Joyce regarding OPC discovery; review matrix provided by client regarding same; conference call with OPC counsel regarding production and response dates for OPC discovery; preparation of e-mail correspondence to OPC counsel regarding production and response dates to OPC discovery; conference call with Kim Joyce regarding same.

D. Bruce May 2.60 hours at 365.00 per hour.

06/06/08 Participate in Extranet training conference call with client including discussion regarding protocol for drafting responses to interrogatories and production of documents; internal communications regarding same. Vicki S. Willis 1.70 hours at .00 per hour.

06/09/08 Conference with C. Beck regarding discovery; preparation of letter regarding agreement to waive Section 367.082(2)(a), FS, for limited purposes of agreeing to not implement interim rates and charges before 7/30/08, if Commission has not authorized interim rates by that date; additionally Aqua Utilities will waive 60-day timeline for Commission to suspend implementation of final rates to 7/29/08. D. Bruce May 1.80 hours at 365.00 per hour.

- 06/10/08 Review extranet; telephone conference with Tallahassee office regarding same (.7). Anna L. Brinker .70 hours at 140.00 per hour.
- 06/10/08 Continued preparation of petition for leave to intervene; continued preparation of prefiled testimony to be filed in support of Lake Suzy issue; preparation of letter regarding agreement to waive Section 367.082(2)(a), FS,

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> for limited purposes of agreeing to not implement interim rates and charges before 7/30/08, if Commission has not authorized interim rates by that date; additionally Aqua Utilities will waive 60-day timeline for Commission to suspend implementation of final rates to 7/29/08; prepare transmittal letter to commission clerk; edit, revise and finalize petition, letter and testimony. D. Bruce May 3.10 hours at 365.00 per hour.

06/10/08 (Lake Suzy) Finalize Petition for Leave to Intervene, including Petition certification; prepare and finalize Notice of Filing Direct Testimony; prepare transmittal letters with rule-compliant copy requirements; review final version of pre-filed Direct Testimony to be filed and offer comments to B. May; convert Lake Suzy "Utilities" to "Utility" to conform with Secretary of State, Division of Corporation reportings; approve and sign transmittal letters and pleadings; correspondence regarding follow-up on late filed exhibits; (General) extranet training for Aqua System. Gigi Rollini 6.50 hours at 190.00 per hour.

06/10/08 Communications with A. Brinker regarding protocol for managing discovery response using the Extranet, creating tracking chart in connection with same and document production; draft email outlining procedures discussed with client during Extranet training conference call. Vicki S. Willis 1.00 hours at .00 per hour.

06/11/08 Telephone conference with HEK litigation support regarding set up and use of Extranet website (.7). Anna L. Brinker .70 hours at 140.00 per hour.

July 23, 2008 Invoice 2274337 Page 7

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06/16/08 Multiple phone calls with Florida Public Service Commission staff regarding discovery and accelerating responses thereto; review POD requests; continued preparation of responses; phone conference with Troy Rendell; phone conference with Kim Joyce; conference with Tim Ward regarding discovery.

D. Bruce May .90 hours at 365.00 per hour.

- 06/16/08 Receive and review multiple correspondence updating weekly Florida discovery status calls and integrate changes into calendar entries. Gigi Rollini .20 hours at 190.00 per hour.
- 06/17/08 Review discovery issues; review prefiled testimony; phone call with Ralph Jaeger regarding Staff's discovery; e-mail to client regarding same; review and consideration of e-mail correspondence from Troy Rendell regarding Staff's discovery; call from Chris Franklin regarding service hearings. D. Bruce May .70 hours at 365.00 per hour.
- 06/17/08 Begin to obtain and review client responses to PODs and POGs; strategize regarding objections thereto; receive and review correspondence regarding FPSC's PODs 10 and 11; determine whether and what discovery notices need to be filed with the FPSC; confirm participation in discovery status conference call. Gigi Rollini 1.40 hours at 190.00 per hour.

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06/18/08 Participate in weekly discovery status conference call with OPC; notes to file regarding agreements made and follow-up required; obtain players list. Gigi Rollini .80 hours at 190,00 per hour.

- 06/19/08 Review documents provided by Tallahassee office (Players List, discovery matrix) and Plorida PSC website (.4); telephone conferences with Tallahassee office concerning discovery protocol, tracking chart; preparation of draft protocol; begin preparation of tracking chart (2.6). Anna L. Brinker 3.00 hours at 140.00 per hour.
- 06/19/08 Prepare responses to interrogatories served by OPC; review objections; continued preparation of responses to discovery propounded by Staff; review potential objections. D. Bruce May 1.10 hours at 365.00 per hour.
- 06/19/08 Receive status update on discovery responses and organizational plan regarding extranet. .20 hours at 190.00 per hour. Gigi Rollini
- 06/20/08 Review latest uploads from client; update discovery tracking chart accordingly (.6). Anna L. Brinker .60 hours at 140,00 per hour.
- 06/20/08 Call from Kim Joyce regarding discovery schedule. D. Bruce May .20 hours at 365.00 per hour.
- 06/20/08 Receive request for teleconference and update on OPC POD Request Nos. 69 and 70 and respond to B. May. .20 hours at 190.00 per hour. Gigi Rollini

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July 23, 2008 Invoice 2274337 Page 10

06/21/08 Determine action needed, including items related to timely and complete response to OPC discovery by pertinent deadlines; begin to identify response deadlines based on piecemeal extensions; begin to obtain staff discovery requests. Gigi Rollini .50 hours at 190.00 per hour.

06/22/08 Continue to discern pertinent discovery response deadlines. .30 hours at 190.00 per hour. Gigi Rollini

06/23/08 Update discovery tracking chart; review correspondence from client enclosing CD's responsive to POD (:5). .50 hours at 140.00 per hour. Anna L. Brinker

06/23/08 Multiple phone calls with Kim Joyce and Troy Rendell regarding discovery issues; phone conference with general counsel regarding confidentiality of documents requested by OPC; continued review of discovery propounded by OPC; continue to prepare responses to request for production of documents; review documents for potential privilege claims; conference with client; review answers to interrogatories; begin preparation of privilege log; review MFR deficiency letter provided by Tim Devlin. D. Bruce May 1.60 hours at 365.00 per hour.

06/23/08 Begin to develop protocol for response to PODs; including to protect applicable privileges and objections; begin to identify responses to date and pertinent objections to preserve; numerous correspondence regarding public hearings and privilege/confidentiality issues for resolution; determine status of late-filed exhibits, determine status of production in response to staff discovery requests; confirm public hearing attendance.

Gigi Rollini 2.80 hours at 190.00 per hour.

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July 23, 2008 Invoice 2274337 Page 11

06/24/08 Update discovery tracking chart (documents in response to OPC's First POD (.3); begin printing documents in response to Second Request for Production for bates labeling (1.5).

Anna L. Brinker 1.80 hours at 140.00 per hour.

06/24/08 Review privilege log; research regarding motion for temporary protective order. .70 hours at 365.00 per hour. D. Bruce Mary

06/24/08 Numerous correspondence; confirm status of Late-filed Exhibits E-F; continue to develop discovery protocol for PODs; research FPSC procedure for keeping certain discovery documents that constitute confidential trade-secret, business or otherwise sensitive information, notwithstanding Chapter 119, Fla. Stat., Florida's Public Records Act; consider and research whether corporate compensation committee minutes are "confidential" or whether it is arguable that they are; consider strategic options for handling discovery request for confidential information in light of Aqua's desire to be cooperative with OPC; consider whether OPC is a public "agency" for Public Records Act purposes; meet with B. May. to brief on research and prepare for client teleconference with R. Stahl; continue to track outstanding discovery due within next week; continue to develop objections/responses to OPC's ROGs; determine format to use regarding filings with FPSC after responses to PODs and ROGs are served; receive staff's 2nd set of ROGS.

> 4.90 hours at 190.00 per hour. Gigi Rollini

05/25/08 Continued preparation of documents for use in responding to OPC's second set of POD; preparation of tracking chart of same (7.7). Anna L. Brinker 7.70 hours at 140.00 per hour. 252.00

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July 23, 2008 Invoice 2274337 Page 12

06/25/08 Extended phone conference with Florida Public Service Commission staff attorney, Ralph Jaeger, regarding format of service hearings; begin preparation of exhibits to service hearings in Palatka and Gainesville; review discovery issues; multiple phone conferences with Kim Joyce regarding legal issues and privileged information associated with request for production of documents and interrogatories submitted by OPC.

D. Bruce May 1.20 hours at 365.00 per hour,

06/25/08 Participate in weekly discovery status call regarding discovery response extensions by OPC; continue to update response deadlines, including extensions granted on call; prepare master list of items to be completed to timely and fully respond to discovery request, method for completion and timing; continue to clarify discovery production protocol to ensure production is labeled, timely, complete and accompanied by objections and Notice to the FPSC; continue to develop substance, including appropriate statutory authority, for Motion for Temporary Protective Order; define parameters for research into additional Motions to file if OPC elects to use confidential information at hearing.

Gigi Rollini 5.10 hours at 190.00 per hour.

06/25/08 Research past docket filings with the Florida Public Service Commission re motions for temporary protective order, requests for confidential classification, notices of intent to file, notice of service of answers and notice of production documents; draft motion for temporary protective order. Jennifer Kilinski 2.00 hours at 140.00 per hour. RECEIVED

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July 23, 2008 Invoice 2274337 Page 13

06/26/08 Continued preparation of production documents in response to OPC's Second Set of POD; update discovery tracking charts (9.3). Anna L. Brinker 8.00 hours at 140.00 per hour.

06/26/08 Continued review of discovery responses to OPCs 1st and 2nd PODS and 1st ROGs; continued preparation of responses to PODs and ROGs; multiple phone calls to Kim Joyce regarding legal issues associated with production and privileged information; review motion for temporary order for confidential documents; multiple phones with Troy Rendell regarding service hearing; prepare exhibits for service hearings.

D. Bruce May 1.60 hours at 365.00 per hour.

06/26/08 Receive, review and prepare to incorporate Aqua's specific objections to OPC's Interrogatories and Production of Documents; receive and respond to correspondence regarding objections to PODs 106 and 107; numerous correspondence with updates; receive and begin to review document bates stamp protocol regarding PODs 9 and 74 (regarding privilege); continue to prepare written responses, including general objections and specific. objections to OPC's First Request for Production; begin to prepare template to be used for written responses to OPC's First Set of Interrogatories, begin to prepare Motion for Temporary Protective Order; track POD and ROG extensions and potential extensions, for incorporation into written responses; develop tracking table for remaining responses/answers to be uploaded to extranet by Aqua; begin to assess true number of subparts and compound requests for first POD set for inclusion in general objections. Gigi Rollini 6.50 hours at 190.00 per hour.

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July 23, 2008 Invoice 2274337 Page 14

06/26/08 Finalize draft of motion for temporary protective order on discovery documents; draft defendant's response to plaintiff's request for production of documents; conference call with Tallahassee and Jacksonville team working on the case for discovery procedures and status update on timely filing. Jennifer Kilinski 1.00 hours at 140.00 per hour.

06/27/08 Final preparation of production documents in response to OPC's Second Set POD; instructions to copy service regarding same (1.8). Anna L. Brinker 1.80 hours at 140.00 per hour.

06/27/08 Review discovery responses (PODs and ROGs); call from Charles Beck's office; multiple phone calls with Kim Joyce regarding discovery responses; multiple phone calls with Mary Hopper regarding discovery response; review correspondence from Troy Rendell; prepare for service hearings; review opening statement; prepare revisions thereto; prepare exhibits regarding proof of publication and affidavit of customer notice; conference call with client regarding discovery response and future discovery; begin review of second set of interrogatories and third set of production of documents served by OPC.

D. Bruce May 2.50 hours at 365.00 per hour.

06/27/08 Prepare written answers/objections to OPC's First Set of Interrogatories to Aqua; consider method for handling ROG attachments, including possible production in POD catch-all, if any, in light of bates labeling protocol/timing; participate in discovery status teleconference with clients; determine which production of document requests should be included in Motion for Temporary Protective Order; finalize Motion for Temporary Protective Order; prepare Motion 252.00

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July 23, 2008 Invoice 2274337 Page 15

for distribution to client for review/comment and send; determine method for handling requests for which Aqua received extension, which are ready but were not included in bates stamped documents; continue to prepare written responses to OPC's First Set of Interrogatories (Req. Nos. 1-101), including set of responses uploaded to extranet at end of day; assess remaining rogs for which no response has been uploaded.

Gigi Rollini 6.00 hours at 190.00 per hour.

- 05/27/08 Review Gainesville and Palatka trial transcripts to determine what pieces of evidence were introduced by client in those proceedings and report them via spreadsheet. Jennifer Kilinski 1.80 hours at 140.00 per bour.
- 06/28/08 Review document production to OPC; review responses to interrogatories; prepare same. D. Bruce May 2.00 hours at 365.00 per hour.
- 06/28/08 Confirm CDs from Aqua were received; continue to prepare written responses to OPC's Second Request for Production; determine interrogatory responses with attachments were consolidated to 1 CD for inclusion into written responses; assess interrogatory responses with formatting difficulties, including Interrogatories 19, 90 and 97; continue developing general and specific objection language and format. Gigi Rollini 2.90 hours at 190.00 per hour.
- 06/29/08 Begin preparation of order of proof. D. Bruce May .60 hours at 365.00 per hour.

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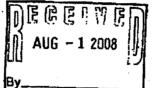
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P.O. Box 864084 Orlando, 71 32886-4084 (813) 901-4180 EIN 59-0663819

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July 23, 2008 Invoice 2274337

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Our Matter #117542.00001 Florida Rate Case

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Fees for Professional Services Reimbursable Costs 33,572.50 544.18 \$ 34,116.68

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BALANCE DUE THIS INVOICE

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Wechovia Bank 214 N. Rogan Street, Oschnonville PL, 32203 DOWNFEC Clients: DEFENSIVE Clients: Por Credit to the Account of: MCLAND & TREDACTED ACCT. 8 REDACTED

Please indicate our INVOICE NUMBER as reference in your wire transfer.

July 23, 2008 Invoice 2274337 Page 2 REMITTANCE COPY

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Holland & Knight LLP Suite 964084 11050 Lake Underhill Road Orlando, FL 32825-5016

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AQUA SOURCE (FLORIDA) COMPANY (33)

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Our Matter #117542.00001 Florida Rate Case

Fees for Professional Services Reimbursable Costs

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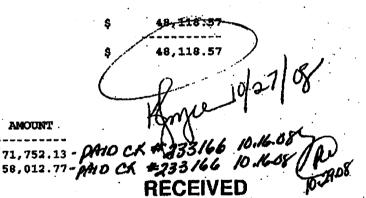
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BALANCE DUE THIS INVOICE

OUTSTANDING INVOICE SUMMARY

DATE	INVOICE
08/26/08	2285983
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October 15, 2008 Invoice 2307927 Page 2 REMITTANCE COPY

MATTER BALANCE BROUGHT FORMARD:	•	129,764.90
TOTAL DUB	•	\$ 177,883.47

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October 15, 2008 Invoice 2307927 Page 1 TERMS: DUE ON RECEIPT

For professional services rendered through September 30, 2008 in connection with the following:

Our Matter #117542.00001 Florida Rate Case

09/01/08 Continue to track document uploads for 9/2 round of discovery production; begin to develop objection/response for OPC 4th POD (including consideration of PODs 196, 199 and 200). Gigi Rollini 3.50 hours at 190.00 per hour.

09/02/08 Update discovery and deadline charts; preparation of chart showing all I-Manage document: numbers; review of Staff's 2nd POD and Fifth ROG; preparation of Notices of Service and Transmittal letters for Staff's 4th Interrogatories, OPC's 3rd, 5th and 6th Interrogatories, and OPC's 5th and 6th PODs (4.4).

Anna L. Brinker 4.40 hours at 140.00 per hour.

09/02/08 Review discovery responses; extended phone conference with Mary Hopper; extended phone conference with Kim Joyce; review attorney-client privilege issues; continued preparation of privilege log; call from Florida Public Service Commission. D. Bruce May 1.50 hours at 365.00 per hour.

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09/02/08 Continue to track POD attachment documents to ensure all documents to be produced to OPC with AUF's response to OPC's 4th PODs have been provided; continue to determine method for assessing G. Prettyman's e-mails for production in response to POD No. 199; receive and begin to review Staff's 5th ROGs and 2d PODs; determine deadline for Staff's new discovery requests in light of mail service/prehearing order on procedure; finalize 4th POD responses to PODs 196, 199 and 200 and prepare document for client approval and correspondence with production protocol; begin to obtain approval for expedited objection sets (OPC's 6th ROGs and 5th/6th PODs); begin to develop next round of document templates; teleconference with M. Hopper to finalize POD 200 response; finalize, sign and prepare for service/filing. 3.70 hours at 190.00 per hour. Gigi Rollini

09/02/08 Review of email correspondence from G. Rollini on production of documents over the weekend; upload documents to extranet and notify client of what was uploaded and the location of the document; download and organize documents uploaded to the extranet by client for potential review by OPC staff. Patricia B. Greene 2.50 hours at 140.00 per hour.

09/03/09 Preparation of templates for responses to OPC'S Fifth POD, Sixth POD, Third ROGS, Sixth ROGS, and supplemental responses to OPC'S Third ROGS, Fourth ROGS and Fifth ROGS, and Staff'S Second POD and Fifth ROGS; update discovery recap chart (5.3). Anna L. Brinker 4.00 hours at 140.00 per hour.

560.00

350.00

October 15, 2008 Invoice 2307927 Page 3

09/03/08 Continued review of discovery responses; review attorney-client privilege issues; continued preparation of privilege log; call from Florida Public Service Commission. D. Bruce May 1.50 hours at 365.00 per hour.

09/03/08 Continue to review G. Prettyman correspondence (POD 199) to detail specific fact vs. opinion work product/privileged materials; receive template documents for upcoming rounds of discovery and begin to review to finalize. Gigi Rollini .50 hours at 190.00 per hour.

- 09/03/08 Production and organization of email correspondence and documents uploaded by client to the Extranet. Patricia B. Greene 1.00 hours at 140.00 per hour.
- .09/04/08 Conference with Florida Public Service Commission staff regarding deficiency issues; conference with Florida Public Service. Commission staff regarding discovery propounded by staff; review correspondence from OPC regarding discovery; continued preparation of Gary Prettyman's deposition; continued preparation of trial notebook; prepare legal analysis of consolidated rate issue. D. Bruce May 2.20 hours at 365.00 per hour.

09/04/08 Correspondence regarding Commission on Bthics draft opinion regarding T. Rendell; continue to determine discoverablity of e-mails and to analyze PSC-specific standards for fact/opinion work product doctrine protection and attorney-client privilege; prepare AUF's written response to Staff's 4th ROGs for today's service/filing, including transmittal letter, Notice of Service, and standardized written answer language; begin to determine best method 547.50

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October 15, 2008 Invoice 2307927 Page 4

for handling "attachments" for ROGS 7, 8 and 9, and coordinate effort to print and bates label attachments; print, sign and prepare for filing/service; begin to design privilege log to be used for POD 199/G. Prettyman e-mails; prepare for and attend weekly discovery status call with OPC; determine supplemental response to additional OPC 2nd ROGs will be due Tuesday, 9/8/08, and begin to prepare document template, transmittal and Notice in preparation for quick deadline; receive copy of stamped/filed documents.

Gigi Rollini 5.00 hours at 190.00 per hour.

- 09/04/08 Printing and organization of documents for review by Office of General Counsel staff. Patricia B. Greene 2.00 hours at 140.00 per hour.
- 09/04/08 Communications with G. Rollini regarding privilege issues and drafting privilege log. Vicki S. Willis .20 hours at .00 per hour.
- 09/05/08 Preparation of templates for Supplemental Response to OPC's 2nd Interrogatories, Notice of Service and Transmittal letter for same; receipt, review OPC's Seventh PODs; preparation of template for General Objections to same; update discovery chart, tracking charts and discovery recap index (3.0). Anna L. Brinker 1.50 hours at 140.00 per hour.

09/05/08 Continued preparation of document production; review work product issues; continued preparation of privilege log; review correspondence from Florida Public Service Commission; conference call with Kim Joyce regarding documents responsive to production of document requests filed by OPC; phone conference with Troy Rendell; conference with Mary Hopper.

D. Bruce May 1.50 hours at 365.00 per hour.

280.00

950.00

NO CHARGE

210.00

October 15, 2008 Invoice 2307927 Page 5

09/05/08 Consultation re discovery of expert materials. Elizabeth L. Bevington .30 hours at .00 per hour. NO CHARGE

09/05/08 Numerous correspondence regarding discovery, Ethics Opinion regarding T. Rendell; continue to prepare for OPC's document inspection next Monday, including audit responses and G. Prettyman e-mails; correspondence with C. Beck regarding ROGs 130, 146 and 162; teleconference with M. Hopper regarding POD 199 production; meet with B. May to begin to develop legal argument for handling of witness correspondence; memorialize/notes to file; continue to review Prettyman's e-mails; review PSC case law interpreting Florida Rules of Civil Procedure regarding trial preparation discovery, work product protection and methodology for seeking communications between a testifying expert witness and counsel for client; begin to develop privilege log for communications and recommendation regarding documents to be disclosed for Monday's inspection to protect all applicable objections. 6.00 hours at 190.00 per hour. Gigi Rollini

1140.00

09/05/08 Printing, review and organization of documents for review by the Office of Public Counsel. Patricia B. Greene 9.00 hours at 140.00 per hour. 1260.00

09/07/08 Continue to prepare for OPC's document inspection, including finalize privilege log for POD 199; continue to prepare supplemental response document to ROGS 109, 128, 143 and 180, due Tuesday. Gigi Rollini 2.10 hours at 190.00 per hour.

09/07/08 Organization and production of documents for review by the Office of Public Counsel. Patricia B. Greene 4.00 hours at 140.00 per hour.

560.00

October 15, 2008 Invoice 2307927 Page 6

09/08/08 Conference with Troy Rendell regarding staff audit; conference with Florida Public Service Commission staff counsel regarding discovery; review staff interrogatory 30 issue; review documents for production to OPC; begin outline of motion for protective order; phone conference with Mary Hopper; phone conference with Kim Joyce.

D. Bruce May 1.30 hours at 365.00 per hour.

09/08/08 Continue to prepare for OPC's document review and ensure all documents are present and accounted for; prepare for production POD 199 privilege log; develop and prepare for production POD 200 privilege log, including determination of specific privileges that apply to each that are to be included in logs; begin to prepare Motion for Protective Order for PODs 196, 199 and 200, including determine requirements for expanded privilege log; report on OPC document inspection after its conclusion; determine legal bases for cost allocation to OPC for requested copies of discovery produced by AUF to OPC; continue to review witness e-mails received from client for applicable privileges, portions requiring redaction, and determine which (if any) pages reflecting missing attachments need to be obtained from client as potentially discoverable within scope of POD 199 request.

Gigi Rollini 6.00 hours at 190.00 per hour.

09/08/08 Final organization and production of documents for review by the Office of Public Counsel; monitor review of documents by staff of the Office of Public Counsel. Patricia B. Greene 3.00 hours at 140.00 per hour.

420.00

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09/09/08 Attendance at team teleconference (.7); preparation of templates for Supplemental Answers to OPC's 3rd Interrogatories, Notice of Service and Transmittal Letter; preparation of Notice of Service and Transmittal in conjunction with Answers to OPC's 4th Interrogatories; update discovery tracking chart, deadlines chart and discovery document recap index (2.4). Anna L. Brinker 1.50 hours at 140.00 per hour.

09/09/08 Call from Troy Rendell regarding advisory opinion; call from Florida Public Service Commission regarding same. D. Bruce May .30 hours at 365.00 per hour.

09/09/08 Multiple telephone calls to Troy Rendell regarding billing issues; continued preparation for Gary Prettyman deposition; call to Ralph Jaeger regarding discovery; call to Mary Hopper regarding rebuttal testimony; meeting with AUF team regarding hearing preparations and document production; calls from Tim Ward regarding billing analysis.

D. Bruce May 1.50 hours at 365.00 per hour.

09/09/08 Advise on legal basis for charging OPC for copy requests regarding AUF's discovery production to determine bandling of OPC's 9/8 copy requests; determine to track costs, but not to bill OPC for copies; receive, review and begin to analyze OPC's discovery follow-ups, including to POD No. 200 privilege log (claim of attorney/client privilege); receive integrated AUF supplemental answers to OPC's ROG Nos. 109, 128, 143 and 180, standardize language, and prepare for filing/service; prepare for filing/service requisite transmittals and Notice; receive and begin to analyze OPC's initial objections to AUF's ROGs/PODs; work on finalizing document •

210.00

109.50

templates for AUF's objections/written responses to OPC's 7th PODs, corrected 5th PODs, 6th PODs, and 6th ROGS; coordinate protocol and effort regarding discovery prepared according to OPC's request for copies, including labeling, copying, storage and pick up.

Gigi Rollini 6.00 hours at 190.00 per hour.

- 09/09/08 Review and coordinate the copying of documents requested by the Office of Public Counsel; meeting with B. May and G. Rollini to discuss organization, status and strategy of rate case; bates labeling of document for G. Rollini. Patricia B. Greene 3.00 hours at 140.00 per hour.
- 09/10/08 Preparation of Answers to OPC's Third and Fourth Interrogatories in final; preparation of revised Notice of Service and transmittal (2.7). Anna L. Brinker 1.50 hours at 140.00 per hour.
- 09/10/08 Conference with Kim Joyce regarding answers to interrogatories; extended phone conference with Tim Ward; review billing issues; begin preparation for deposition of Gary Prettyman; prepare attorney-client privilege documents regarding same. D. Bruce May 1.20 hours at 365.00 per hour.

09/10/08 Numerous correspondence regarding canceled Aqua, OPC discovery status call, cost estimates and Chuluota update; continue to ensure documents requested by OPC are available for OPC and properly labeled; continue to develop document templates for next rounds of

document templates for next rounds of discovery; advise regarding procedure for transmitting OPC's requested documents and requirements as to other parties per Order on Procedure and FL Civil Procedure rules, and

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prepare correspondence to all parties; continue to track discovery extensions granted by OPC and/or answered early by Aqua; prepare written responses to OPC's 3d ROGs, including finalizing all responses with attachments, standardizing response/objections, tracking attachments to ensure complete, obtaining affidavits and reconciling all document references; prepare 3d ROGs for filing/service, including Notice and transmittals; prepare written responses, Notice, transmittals for OPC's 4th ROGs and prepare for filing/service; memorialize protocol for upcoming discovery written responses and tracking to shift handling as trial preparation phase of rate case approaches. Gigi Rollini 6,00 hours at 190.00 per hour.

09/10/08 Review, printing and organization of email correspondence from Extranet and from G. Gillis and G. Rollini. Patricia B. Greene 1.20 hours at 140.00 per hour.

09/11/08 Continued review of discovery responses; review draft interrogatory answers; research and analysis regarding attorney-client privilege protection; review confidentiality issues associated with OPC's discovery requests; conference with Kim Joyce regarding contract issues associated with reuse projects; phone conference with Mary Hopper regarding POD responses; phone conference with Troy Rendell regarding water management district witnesses and implications for rate case. D. Bruce May 1.20 hours at 365.00 per hour.

09/11/08 Call from ethics commission. D. Bruce May .30 hours at 365.00 per hour. 1140.00

168.00

438.00

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09/11/08 Begin to prepare for OPC's request to inspect documents to ROG 128(b) and (c); continue to create privilege log for POD 199 documents, including identification of all attorneys for purpose of attorney/client privilege and distinction of fact vs. opinion work product; determine "affidavit" requirements of log for purpose of potential motion to compel and report findings to B. May; continue to prepare for potential motion to compel, including legal research into fact vs. opinion work product in PSC proceedings; continue to review OPC's objections to Aqua's discovery to identify inconsistencies regarding OPC's potential reaction to Aqua's assertions of privilege, work product and rule-based objections; review letters from PSC Staff regarding expert testimony and correspondence regarding selected experts; assess likely topics of testimony. Gigi Rollini 4.40 hours at 190.00 per hour.

09/12/08 Review notice of taking Gary Prettyman's deposition; preparation of discovery responses; conference with client regarding same; edit same; finalize discovery responses; preparation of letter to clerk regarding discovery responses; preparation for conference call regarding Gary Prettyman's deposition; participate in same. D. Bruce May 2.80 hours at 365.00 per hour.

09/12/08 Receive and review G. Prettyman Notice of Deposition and consider document request; review assessment of ROG 415 true ups; obtain copy of supplemental discovery filings for ROGs 190, 192, 193 and 203; review specific discovery requested by OPC for import. Gigi Rollini .90 hours at 190.00 per hour. 1022.00

836.00

171,00

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09/13/08 Continue to review recent discovery propounded to OPC per OPC's specific request. Gigi Rollini .30 hours at 190.00 per hour.

- 09/14/08 Continue to track and review recent discovery propounded to OPC. Gigi Rollini .20 hours at 190.00 per hour.
- 09/15/08 Review of final Supplemental Answers to Interrogatories 190, 192, 193 and 203; update discovery tracking chart with same (.3). Anna L. Brinker .30 hours at 140.00 per hour.
- 09/15/08 Review discovery responses; finalize and file same; continued preparation for Gary Prettyman's deposition; review interim rate hearing transcript; preparation of e-mail correspondence regarding billing determinants and billing analysis. D. Bruce May 1.60 hours at 365.00 per hour.
- 09/15/08 Receive and review request from OPC regarding electronic discovery sets for OPC's 3d ROGs and 4th PODs; advise regarding expedited objections to OPC's 7th PODs, to be served today. Gigi Rollini .40 hours at 190.00 per hour.
- 09/16/08 Update discovery tracking charts and deadlines chart (.4); begin preparation of Answers to OPC's Fifth Interrogatories (.5). Anna L. Brinker .90 hours at 140.00 per hour.

09/16/08 Review and consideration of e-mail correspondence from Gary Prettyman regarding billing analysis issues; prepare response to same; continued preparation for deposition of Gary Prettyman. D. Bruce Nay 2.00 hours at 365.00 per hour. 38.00

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126.00

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09/16/08 Determine status of weekly discovery call with OPC to ensure coverage; continue to ascertain POD 199 privilege log action needed in light of OPC's deposition notice to G. Prettyman; continue to oversee discovery tracking. Gigi Rollini 1.10 hours at 190.00 per hour.

09/16/08 Communications with B. May and G. Rollini regarding status of document review and preparation of expanded privilege log; continue review and analysis of documents; compile list of Aqua employees, consultants and attorneys; communications with J. Gillis regarding unidentified individuals appearing on documents; continue preparation of expanded privilege log in connection with response to OPC's Request for Production No. 199. Rebecca J. Hilliard 2.00 hours at 140.00 per hour.

09/17/08 Preparation of Answers to OPC's Fifth Interrogatories, Notice of Service and Transmittal; begin updating discovery charts {2.8}. Anna L. Brinker 2.80 hours at 140.00 per hour.

09/17/08 Travel to and participate in witness preparation for deposition (Gary Prettyman). D. Bruce May 7.00 hours at 365.00 per hour.

09/17/08 Determine appropriate objection for ROG 417 regarding executive compensation, which was also subject to Order granting Aqua's Motion for Temporary Protective Order, and strategize regarding new Motion for Temporary Protective Order; continue to prepare to serve Aqua's responses to OPC's 5th ROGs; prepare the Notice and Transmittal letter for Aqua's responses to OPC's 5th ROGs; ensure inclusion of signed affidavit page; coordinate effort to reconcile 209.00

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280.00

392.00

October 15, 2008 Invoice 2307927 Page 3

09/03/08 Continued review of discovery responses; review attorney-client privilege issues; continued preparation of privilege log; call from Florida Public Service Commission. D. Bruce May 1.50 hours at 365.00 per hour.

09/03/08 Continue to review G. Prettyman correspondence (POD 199) to detail specific fact vs. opinion work product/privileged materials; receive template documents for upcoming rounds of discovery and begin to review to finalize. Gigi Rollini .50 hours at 190.00 per hour.

09/03/08 Production and organization of email correspondence and documents uploaded by client to the Extranet. Patricia B. Greene 1.00 hours at 140.00 per hour.

09/04/08 Conference with Florida Public Service Commission staff regarding deficiency issues; conference with Florida Public Service Commission staff regarding discovery propounded by staff; review correspondence from OPC regarding discovery; continued preparation of Gary Prettyman's deposition; continued preparation of trial notebook; prepare legal analysis of consolidated rate issue. D. Bruce May 2.20 hours at 365.00 per hour.

09/04/08 Correspondence regarding Commission on Ethics draft opinion regarding T. Rendell; continue to determine discoverablity of e-mails and to analyze PSC-specific standards for fact/opinion work product doctrine protection and attorney-client privilege; prepare AUF's written response to Staff's 4th ROGs for today's service/filing, including transmittal letter, Notice of Service, and standardized written answer language; begin to determine best method 95.00

547.50

140.00

October 15, 2008 Invoice 2307927 Page 4

for handling "attachments" for ROGs 7, 8 and 9, and coordinate effort to print and bates label attachments; print, sign and prepare for filing/service; begin to design privilege log to be used for POD 199/G. Prettyman e-mails; prepare for and attend weekly discovery status call with OPC; determine supplemental response to additional OPC 2nd ROGs will be due Tuesday, 9/8/08, and begin to prepare document template, transmittal and Notice in preparation for quick deadline; receive copy of stamped/filed documents. 5.00 hours at 190.00 per hour. 950.00 Gigi Rollini 09/04/08 Printing and organization of documents for review by Office of General Counsel staff. Patricia B. Greene 2.00 hours at 140.00 per hour. 280.00 09/04/08 Communications with G. Rollini regarding privilege issues and drafting privilege log. Vicki S. Willis .20 hours at .00 per hour. NO CHARGE 09/05/08 Preparation of templates for Supplemental Response to OPC's 2nd Interrogatories, Notice of Service and Transmittal letter for same; receipt, review OPC's Seventh PODs; preparation of template for General Objections to same; update discovery chart, tracking charts and discovery recap index (3.0). Anna L. Brinker 1.50 hours at 140.00 per hour. 210.00 09/05/08 Continued preparation of document production; review work product issues; continued preparation of privilege log; review correspondence from Florida Public Service Commission; conference call with Kim Joyce regarding documents responsive to production of document requests filed by OPC; phone conference with Troy Rendell; conference with Mary Hopper. D. Bruce May 1.50 hours at 365.00 per hour. 547.50

October 15, 2008 Invoice 2307927 Page 5

09/05/08 Consultation re discovery of expert materials. Elizabeth L. Bevington .30 hours at .00 per hour. NO CHARGE

- 09/05/08 Numerous correspondence regarding discovery, Ethics Opinion regarding T. Rendell; continue to prepare for OPC's document inspection next Monday, including audit responses and G. Prettyman e-mails: correspondence with C. Beck regarding ROGs 130, 146 and 162; teleconference with M. Hopper regarding POD 199 production; meet with B. May to begin to develop legal argument for handling of witness correspondence; memorialize/notes to file; continue to review Prettyman's e-mails; review PSC case law interpreting Florida Rules of Civil Procedure regarding trial preparation discovery, work product protection and methodology for seeking communications between a testifying expert witness and counsel for client; begin to develop privilege log for communications and recommendation regarding documents to be disclosed for Monday's inspection to protect all applicable objections. 6.00 hours at 190.00 per hour. Gigi Rollini
- 09/05/08 Printing, review and organization of documents for review by the Office of Public Counsel. Patricia B. Greene 9.00 hours at 140.00 per hour. 1260.00
 - 09/07/08 Continue to prepare for OPC's document inspection, including finalize privilege log for POD 199; continue to prepare supplemental response document to ROGs 109, 128, 143 and 180, due Tuesday. Gigi Rollini 2.10 hours at 190.00 per hour.
 - 09/07/08 Organization and production of documents for review by the Office of Public Counsel. Patricia B. Greene 4.00 hours at 140.00 per hour.

399.00

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October 15, 2008 Invoice 2307927 Page 6

09/08/08 Conference with Troy Rendell regarding staff audit; conference with Florida Public Service Commission staff counsel regarding discovery; review staff interrogatory 30 issue; review documents for production to OPC; begin outline of motion for protective order; phone conference with Mary Hopper; phone conference with Kim Joyce.

D. Bruce May 1.30 hours at 365.00 per hour.

09/08/08 Continue to prepare for OPC's document review and ensure all documents are present and accounted for; prepare for production POD 199 privilege log; develop and prepare for production POD 200 privilege log, including determination of specific privileges that apply to each that are to be included in logs; begin to prepare Motion for Protective Order for PODs 196, 199 and 200, including determine requirements for expanded privilege log; report on OPC document inspection after its conclusion; determine legal bases for cost allocation to OPC for requested copies of discovery produced by AUF to OPC; continue to review witness e-mails received from client for applicable privileges, portions requiring redaction, and determine which (if any) pages reflecting missing attachments need to be obtained from client as potentially discoverable within scope of POD 199 request.

Gigi Rollini 6.00 hours at 190.00 per hour.

09/08/08 Final organization and production of documents for review by the Office of Public Counsel; monitor review of documents by staff of the Office of Public Counsel. Patricia B. Greene 3.00 hours at 140.00 per hour. 474.50

1140.00

October	15, 2008
Invoice	2307927
Page 7	7.

09/09/08 Attendance at team teleconference (.7); preparation of templates for Supplemental Answers to OPC's 3rd Interrogatories, Notice of Service and Transmittal Letter; preparation of Notice of Service and Transmittal in conjunction with Answers to OPC's 4th Interrogatories; update discovery tracking chart, deadlines chart and discovery document recap index (2.4). Anna L. Brinker 1.50 hours at 140.00 per hour.

- 09/09/08 Call from Troy Rendell regarding advisory opinion; call from Florida Public Service Commission regarding same. D. Bruce May .30 hours at 365.00 per hour.
- 09/09/08 Multiple telephone calls to Troy Rendell regarding billing issues; continued preparation for Gary Prettyman deposition; call to Ralph Jaeger regarding discovery; call to Mary Hopper regarding rebuttal testimony; meeting with AUF team regarding hearing preparations and document production; calls from Tim Ward regarding billing analysis. D. Bruce May 1.50 hours at 365.00 per hour.
- 09/09/08 Advise on legal basis for charging OPC for copy requests regarding AUF's discovery production to determine handling of OPC's 9/8 copy requests; determine to track costs, but not to bill OPC for copies; receive, review and begin to analyze OPC's discovery follow-ups, including to POD No. 200 privilege log (claim of attorney/client privilege); receive integrated AUF supplemental answers to OPC's ROG Nos. 109, 128, 143 and 180, standardize language, and prepare for filing/service; prepare for filing/service requisite transmittals and Notice; receive and begin to analyze OPC's initial objections to AUF's ROGs/PODs; work on finalizing document

210.00

109.50

templates for AUF's objections/written responses to OPC's 7th PODs, corrected 5th PODs, 6th PODs, and 6th ROGS; coordinate protocol and effort regarding discovery prepared according to OPC's request for copies, including labeling, copying, storage and pick up. Gigi Rollini 6.00 hours at 190.00 per hour.

1140.00

09/09/08 Review and coordinate the copying of documents requested by the Office of Public Counsel; meeting with B. May and G. Rollini to discuss organization, status and strategy of rate case; bates labeling of document for G. Rollini. Patricia B. Greene 3.00 hours at 140.00 per hour.

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09/10/08 Numerous correspondence regarding canceled Aqua, OPC discovery status call, cost estimates and Chuluota update; continue to ensure documents requested by OPC are available for OPC and properly labeled; continue to develop document templates for next rounds of discovery; advise regarding procedure for transmitting OPC's requested documents and requirements as to other parties per Order on Procedure and FL Civil Procedure rules, and 210.00

420.00

October 15, 2008 Invoice 2307927 Page 9

prepare correspondence to all parties; continue to track discovery extensions granted by OPC and/or answered early by Aqua; prepare written responses to OPC's 3d ROGs, including finalizing all responses with attachments, standardizing response/objections, tracking attachments to ensure complete, obtaining affidavits and reconciling all document references; prepare 3d ROGs for filing/service, including Notice and transmittals; prepare written responses, Notice, transmittals for -OPC's 4th ROGs and prepare for filing/service; memorialize protocol for upcoming discovery written responses and tracking to shift handling as trial preparation phase of rate case approaches. Gigi Rollini 6.00 hours at 190.00 per hour.

09/10/08 Review, printing and organization of email correspondence from Extranet and from G. Gillis and G. Rollini. Patricia B. Greene 1.20 hours at 140.00 per hour. 168.00 09/11/08 Continued review of discovery responses; review draft interrogatory answers; research and analysis regarding attorney-client privilege

protection; review confidentiality issues associated with OPC's discovery requests; conference with Kim Joyce regarding contract issues associated with reuse projects; phone conference with Mary Hopper regarding POD responses; phone conference with Troy Rendell regarding water management district witnesses and implications for rate case. D. Bruce May 1.20 hours at 365.00 per hour.

09/11/08 Call from ethics commission. D. Bruce May .30 hours at 365.00 per hour.

109.50

438.00

October 15, 2008 Invoice 2307927 Page 10

09/11/08 Begin to prepare for OPC's request to inspect documents to ROG 128(b) and (c); continue to create privilege log for POD 199 documents, including identification of all attorneys for purpose of attorney/client privilege and distinction of fact vs. opinion work product; determine "affidavit" requirements of log for purpose of potential motion to compel and report findings to B. May; continue to prepare for potential motion to compel, including legal research into fact vs. opinion work product in PSC proceedings; continue to review OPC's objections to Aqua's discovery to identify inconsistencies regarding OPC's potential reaction to Aqua's assertions of privilege, work product and rule-based objections; review letters from PSC Staff regarding expert testimony and correspondence regarding selected experts; assess likely topics of testimony. Gigi Rollini 4.40 hours at 190.00 per hour.

09/12/08 Review notice of taking Gary Prettyman's deposition; preparation of discovery responses; conference with client regarding same; edit same; finalize discovery responses; preparation of letter to clerk regarding discovery responses; preparation for conference call regarding Gary Prettyman's deposition; participate in same. D. Bruce May 2.80 hours at 365.00 per hour.

09/12/08 Receive and review G. Prettyman Notice of Deposition and consider document request; review assessment of ROG 415 true ups; obtain copy of supplemental discovery filings for ROGS 190, 192, 193 and 203; review specific discovery requested by OPC for import. Gigi Rollini .90 hours at 190.00 per hour. 1022.00

836.00

October 15, 2008 Invoice 2307927 Page 11

09/13/08 Continue to review recent discovery propounded to OPC per OPC's specific request. Gigi Rollini .30 hours at 190.00 per hour.

- 09/14/08 Continue to track and review recent discovery propounded to OPC. Gigi Rollini .20 hours at 190.00 per hour.
- 09/15/08 Review of final Supplemental Answers to Interrogatories 190, 192, 193 and 203; update discovery tracking chart with same (.3). Anna L. Brinker .30 hours at 140.00 per hour.
- 09/15/08 Review discovery responses; finalize and file same; continued preparation for Gary Prettyman's deposition; review interim rate hearing transcript; preparation of e-mail correspondence regarding billing determinants and billing ahalysis. D. Bruce May 1.60 hours at 365.00 per hour.
- 09/15/08 Receive and review request from OPC regarding electronic discovery sets for OPC's 3d ROGs and 4th PODs; advise regarding expedited objections to OPC's 7th PODs, to be served today. Gigi Rollini .40 hours at 190.00 per hour.
- 09/16/08 Update discovery tracking charts and deadlines chart (.4); begin preparation of Answers to OPC's Fifth Interrogatories (.5). Anna L. Brinker .90 hours at 140.00 per hour.
- 09/16/08 Review and consideration of e-mail correspondence from Gary Prettyman regarding billing analysis issues; prepare response to same; continued preparation for deposition of Gary Prettyman. D. Bruce May 2.00 hours at 365.00 per hour.

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AQUA SOURCE (FLORIDA) COMPANY (33)

CHECK REQUEST •

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Law Offices HOLLAND & KNIGHT LLP

P.O. BOX 864084 Orlando, Fl 32886-4084 (813) 901-4180 EIN 59-0663819

Àqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

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Portland San Françisco Tallahassee Tampa Maghington, D.C. West Palm Beach

International: Beijing Caracas* Mexico City Tel Aviv*

*Representative Office October 8, 2008 Invoice 2304106

TERMS: DUE ON RECEIPT

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REMITTANCE COPY (PLEASE RETURN WITH YOUR PAYMENT)

Our Matter #117542.00003 COE matter

Fees for Professional Services

INVOICE TOTAL

BALANCE DUE THIS INVOICE

OUTSTANDING INVOICE SUMMARY

DATE	INVOICE	AMOUNT

09/16/08	2295415	17,423.20

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ACCOUNTS PAYAB

October 8, 2008 Invoice 2304106 Page 2 REMITTANCE COPY

MATTER BALANCE BROUGHT FORWARD:

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If you wish to remit by WIRE TRANSFER, please wire transfer funds to:

Machovia Bank 216 N. Rogan Street, Jackschville Pl., 39202 ROMMETTIC Cliente: ABA REDACTED INTERMETICIAL Cliente: SWIFT Por Credit to the Account of: HOLLAND & MIGHT LLP ACCT. REDACTED

Please indicate our INVOICE NOMBER as reference in your wire transfer.

If you wish to remit by COURIER DELIVERY, please use the following address:

Holland & Knight LLP Suite 864084 11050 Lake Underhill Road Orlando, FL 32825-5016

06270

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Law Offices HOLLAND & KNIGHT LLP

P.O. Box 864084 Orlando, Fl 32886-4084 (813) 901-4180 BIN 59-0663819 AtlantaLakelandBethesdaLos AngelesBostonMianiChicagoNew YorkFt. LaudardaleVor VirginiaJacksonvilleOrlando

 International:

 Portland
 Beijing

 San Francisco
 Caracas*

 Tallahassee
 Mexico City

 Tampa
 Tel Aviv*

 Washington, D.C.
 Heat Palm Beach

*Representative Office

Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010 October 8, 2008 Invoice 2304106 Page 1 TERMS: DUE ON RECEIPT

For professional services rendered through September 30, 2008 in connection with the following:

Our Matter #117542.00003 COB matter

08/05/08 Research on whether the staff analysis for

HB1377 (or any senate companion) suggests that the language in Chapter 112, relating to ethics governing public officials and employees, is modeled after some other provision, such as s. 350.0605; research whether one of the federal provisions identified in your prior research reveal similar language upon which Chapter 112 proposed changes was modeled; research whether similar language was introduced and discussed in subsequent legislative sessions; research what happened with that language, why it failed and any related matters; research prior legislative sessions for similar language; research whether other provisions in the 2005 bill were subsequently enacted, perhaps suggesting that the Legislature gave up on trying to address this issue. -Jennifer Kilinski 2.40 hours at .00 per hour.

NO CHARGE

09/02/08 Correspondence from/to Troy Rendell regarding September 5 COE meeting. L. Sellers, Jr. .30 hours at 365.00 per hour.

09/03/08 Telephone conference with Bruce May; telephone call to Julie Costas (COB) regarding draft advisory opinion and September 5 COB Meeting; correspondence to Bruce May regarding same. L. Sellers, Jr. .60 hours at 365.00 per hour. 219.00

- 09/04/08 Review COE staff recommendation; call from client. D. Bruce May .30 hours at 365.00 per hour.
- 09/04/08 Correspondence from/to Bruce May; correspondence to Rob Sniffen; telephone call to/from and telephone conference with Julie Costas (COE) regarding September 5 COB meeting; telephone conference with Bruce May; various correspondence from/to Gretchen Toner; prepare for September 5 Commission meeting. L. Sellers, Jr. 2.20 hours at 365.00 per hour.
- 09/05/08 Attend commission on ethics hearing regarding advisory opinion on Troy Rendell; memorandum to client; call from Michael Cooke at Florida Public Service Commission regarding advisory opinion issues. D. Bruce May 1.10 hours at 365.00 per hour.

09/05/08 Prepare for and attend Commission on Ethics meeting; conference with Julie Costas; conference with Phil Claypool; post-meeting correspondence to client; telephone conference with Bruce May; correspondence from/to Troy Rendell; for use of name in published opinion; correspondence from Julie Costas regarding same and regarding schedule for posting written opinions (September 10). L. Sellers, Jr. 1.90 hours at 365.00 per hour.

09/10/08 Review COE press release; correspondence with same to client. L. Sellers, Jr. .20 hours at 365.00 per hour. • .

693.50

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109.50

803.00

401.50

October	8, 3	2008
Invoice	2304	106
Page 3	}	•

36.50

73.00

2,518.50

09/11/08 Telephone conference with Bruce May; follow-up correspondence to Millie Fulford (COE) regarding posting of final version of advisory opinion. L. Sellers, Jr. .10 hours at 365.00 per hour.

09/12/08 Correspondence from/to Millie Fulford (COE) regarding posting of final version of advisory opinion; correspondence with same to Bruce May; correspondence to client with advisory opinion as published on Commission's website. L. Sellers, Jr. .20 hours at 365.00 per hour.

Total Fees for Professional Services\$

Value Title Hours Rate Name ____ ---------511.00 365.00 1,40 Partner Nay, D. Bruce 2,007.50 5.50 365.00 Partner Sellers, Jr., Lawrence E. 0.00 Law Clerk 0.00 0.0q Kilinski, -Jennifer

Current Billing for this Matter	2,518.50
BALANCE DUE THIS INVOICE\$	2,518.50

OUTSTANDING INVOICE SUMMARY

DATE	INVOICE	AMOUNT
09/16/08	2295415	17,423.20

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October 8, 2008 Involce 2304106 Page 4

MATTER BALANCE BROUGHT FORWARD	17,423.20	·
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TOTAL DUE\$	19,941.70	
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VENDOR NAME: (Timothy P. Ward	-7		•		· · · · ·	
VENDOR NUMBER:			INVOICE DATE:	11/1/2008			
REMIT TO:	170 Cameron Drive		DUE DATE:	Upon Receip	t	·	•
	Holland, PA 18968		•			· · ·	• .
INVOICE NUMBER:	None Listed	· · · · · · · · · · · · · · · · · · · ·	INVOICE AMOUNT	\$18,697.	<u> </u>		•••
DESCRIPTION:	For consulting services rende	ered for ongoing rate filings:	FL Consolidated Rate	<u> 2880: 9/29 - 10</u>	<u>v26/08</u>		
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TOTAL

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SPECIAL INSTRUCTIONS:

Please return check to: Peggy Mobley - Rates APPROVALS - Department Other

ENCLOSURE

\$18,697.90

(CHECK

OTHER

RECEIVED

NOV 0 5 2008

ACCOUNTS PAYAB

Timothy P. Ward, CPA Involce for Consulting Services Aqua America, Inc October, 2008 Florida Proceedings

Payable on receipt

Billing for services rendered commencing 9/29 and ending 10/26/08 \$ 18,697.90

· · · · · ·	Percent	•	Amount
FLA Consolidated Rates	100.0%	\$	18,697.90
Sarasota	0.0%	\$	<u> </u>
	100.0%	\$·	18,697.90
		· · · · · · · · · · · · · · · · · · ·	

Services:

Direct and manage FLA discovery process , informal meetings and contacts with OPC, and . planning, coordinating, and supporting rebuttal testimony.

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NOV 0 5 2008

ACCOUNTS PAYAB

Timothy P. Ward, CPA

Sustanuber 29; 2008 (brough October 26; 2

		Brya Mawr		Home	_		Grand			- FLA
	Date	Ime	<u>Totalitz</u>	Office	Total Hrs	Lunch	Total Hrs.	Mileson	Iots-	Hours
kof.					10.00	· 1.00	9.00			•
29/06	- 09/29/08			630e-430p			7.25	70	\$ 2.00	· 7.
· .	02/30/08	930a-345p	7.25	730a-830a	1.00	1.00	· 5.50	70	\$ 2.00	
	10/01/08	930e-300p	5.50	.7302-6308	1.00	1.00		70	\$ 2.00	7.
· · ·	10/02/08	9169-3300	5.75	7a-630a	1.50		7.25		¥ 2.00	. *
· 1	10/03/08						0.00			
ł	10/04/08			730a-9a	1.60		1.50			
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	10/07/08	10a-4p	6.00	70 & 100-110	5.00	1.00	10.00	70	\$ 2.00	
		1130e-715p	7.76	715e-1045e	3.50	1.00	10.25	70	\$ 2.00	10
	10/06/03	1030a- 6150	7.00	7159-9908	2.25		9.25	70	\$ 2.00	
l ·	10/09/08			78-93	7.00		12.00	70	\$ 2.00	
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13/08	10/13/08	1045a-145p	3.00	9p-1030p	4.00	0.50	6,50	70	\$ 2.00	
	10/14/06	845a-715p	10.50			•	10,50	70	\$ 2.00	1
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	10/15/08	1045a-4300	5.75	70-80	3.60	0.60	8,76	70	\$ 2.00	- 4
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1	10/21/08	945a-430p	6.75	530p-730p	3.75	1.00	9.50	70	\$ 2.00	
			1	730a-1230p	ł	· · .		1	(i	
1	10/22/08	1	· ·	1p 7p&	11.00	1	11.00			
1			i	630a-930e &	1	1		· · ·		•
	10/23/08	10159-4300	6.26	60-7300	4.50	1.00	9.76	70	\$ 2.00	
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.	10/24/08	946e-445p	7.00	9p-10p	2.00	1	9.00	70	\$ 2.00	
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Amt-\$ \$12,175.00 \$4 Mileogn/ Tolle <u>\$ 522.90</u> Total <u>\$18,607.90</u>

4.90

FLA ... Alloc \$15,597.90

Total \$14,897,90

Timothy P. Ward, CPA Invoice for Consulting Services Aqua America, Inc November, 2008 Florida Proceedings

Payable on receipt

Billing for services rendered commencing 10/27/08 and ending 11/30/08

\$ 22,472.00

•	Percent	<u>Amount</u>
FLA Consolidated Rates	100.0%	\$ 22,472.00
Sarasota	0.0%	\$ -
	100.0%	\$ 22,472.00 ·

Services:

Direct and manage FLA discovery process, review of intervenor testimonies, and planning, coordinating, and supporting rebuttal testimony and witness diepositions.

Timothy P. Ward, CPA Work Schedule for Aqua America, Inc October 27, 2005 through November 30, 2008

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Г	Date	Bryn Mawr <u>Time</u>	<u>Total Hrs</u>	Home Office	<u>Total Hra</u>	Lunch	Grand <u>Total Hrs.</u>	Mileage	Tolls	FLA Hours
Wkof				7a-930a &			l			
10/27/08	10/27/08	1030 a-4 30p	5.00	530p-730p 715a-630a &	4.50	0.50	9.00	70	\$ 2.00	
	10/28/08	930a-7p	9.50	9p-1130p	3.75	1.00	12.25	70	\$ 2.00	12.2
	10/29/08	8a-630p	10.50			1.00	9.50	70	\$ 2.00	9.
	10/30/08	1030a-715p	8.75	8a-945a	1.75	1.00	9.50	70	\$ 2.00	9.
E				7a-830a & 4p				1		
	10/31/08			645p	4.25		4.25			4.2
1	11/01/08						0.00			
	11/02/08						0.00			
Total Wk.			33.76		14.25	3,60	44.50			
Wkof										
11/03/08	11/03/08	1015a-645p	8.50	7a-8a	1.00		9.50	70	\$ 2.00	9.
	11/04/08	10a-715p	9.25	7 a- 8a	1.00	1.00	9,25	70	\$ 2.00	9.2
1	11/05/08	10 a -545p	7.75	715a-915a	2.00	1.00	8.75	70	\$ 2.00	8.7
				645a-830a &	0.05	0.00	0.05			
	11/06/08 11/07/08	930 a -4p	6.50	730p-9p 630a-930a	3.25 3.00	Q.50	9,25 3,00	70	\$ 2.00	9.2
	11/07/08			0308-8308	3.00		0.00			
	11/09/08			630p-730p	1.00		1.00			
Total Wk.	11/08/00	·······	32.00	0000-7000	11.25	2.50	40.75			
Wkof				730a-845a &						
11/10/08	11/10/08	930a-715p	9.75	815-945	2.75	1.00	11.50	70	\$ 2.00	11.
	11/11/08	8a-730p	11.50	845p-10p	1.25	1.00	11.75	70	\$ 2.00	11.7
1	11/12/08	830a-4300	8.00	930p-11p	1.50	1.00	8.60	70	\$ 2.00	8.
	11/13/06	815a-815p	12.00	1015p-1115p	1.00		13.00	70	\$ 2.00	1
1	11/14/08			7a-9a	2.00		2.00		•	
	11/15/08			1p-4p	3.00		3.00			
	11/16/08			8p-930p	1.50		1.50			1.
Total Wk.			41.25		13.00	3.00	51.26			
Wk of -										
11/17/08	11/17/08	815a-11a	2.75	4p-7p	3.00	1.00	4.75	70	\$ 2.00	4.7
	11/18/08	815a-730p	11,25	9p-1130p	2.50		13.75	70	\$ 2.00	13.7
	11/19/08	930a-6p	8.50	715a-815a	1.00		9.50	70	\$ 2.00	9.6
	11/20/08			615a-1015a	4.00		4.00	70	\$ 2.00	. 4
	11/21/08	830a-645p	10.25				10.25	70	\$ 2.00	10.2
· •	11/22/08						0.00	ii		(
	11/23/08	230p-730p	5.00	10a-1130a	1,50		6.50	70	\$ 2.00	6.9
Total Wk.			\$7.75		12.00	1.00	48.75			
Wk of - 11/24/08	44 10 4 10 0	945a-7p	9.25	78-98 &		1	40.75			4n
11/24/06	11/24/08		9.25 6.00	830p-10p	3.50		12.75	70 70	\$ 2.00	12.75
1	11/25/08	715a-115p	6.00	2p-445p 715a9a & 4p-	2.75		8.75	70	\$ 2:00	8.75
	11/26/08			/1589864p- 6D	3.75		3.75			3.75
	11/27/08		•	ᅄ	3.10		0.00			3.75
	11/28/08						0.00			
· •	11/29/08			730a-10a	2.50		2.50			2.5
	1112000			315p-5p & 7p	2.00	(2.50			2.4
· 1		- I - I	· [830p & 9p-						
	11/30/08			10p	4.25	1	4.25			4.25
Total Wk.	1		15.26	•	16.75	0.00	32.00			
Gr Total										
thru [1	- 1			·	
			160.00		67.25	10.00	217.25	1400.00	\$40.00	217.25
11/30/08										
11/30/08									Federal	
11/30/08						Billing			Federal Mileage	

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Amt-Hrs	217.25	0.505
Billing Amt-\$	\$21,725.00	\$7 07.00
Mileager		
Tolls	\$ 747.00	
Total `	\$22,472.00	
FLA		
Alloc	\$22,472.00	

NC Alioc \$ -Total \$22,472.00

Timothy P. Ward, CPA Credit Card Charges incurred for Aqua FLA hearings December 6-11, 2008

12-08- Purchase VISA PLATINUM / USAIRWAYS 0372330802 PHILADELPHIA PA Date 15.00 12/06/08 0 8341441822 4 3063 %% Card 92 #8582 2008 Purchase VISA PLATINUM / HAMPTON INN & SUITES J JACKSONVILLE FL Date 12-09-111.87 2008 12/07/08 0 8342101578 1 3665 %% Card 92 #8582 Purchase VISA PLATINUM / PPAPHLY 00100024 PHILADELPHIA PA Date 12/12/08 0 12-14-77.00 8347142407 0 7523 %% Card 92 #8582 2008 Purchase VISA PLATINUM / USAIRWAYS 0372331428 ALLENTOWN PA Date 12/12/08 12-14-15.00 2008 0 8347259158 3 3063 %% Card 92 #8582 12-15- Purchase VISA PLATINUM / HAMPTON INN & SUITES T TALLAHASSEE FL Date 551.95 2008 12/12/08 0 8347000738 0 3665 %% Card 92 #8582 Purchase VISA PLATINUM / TGI FRIDAY'S TALLAHASSEE FL Date 12/07/08 0 12-09-30.21 8342206050 0 5812 %% Card 92 #8582 2008

Purpose of charges in order of appearance:

12/8- Luggage Charge for 12/6 flight- \$15 (receipt attached)
12/9- Jacksonville Hotel- 12/6- \$111.87 (receipt attached)
12/14- Long term parking – Phila airport 12/6-12/12 - \$77(receipt attached)
12/14- Luggage charge for 12/12 flight - \$15 (receipt attached)
12/15- Tallahassee Hot41- 12/7- 12/11 - \$551.95 (receipt attached)
12/9- Take out dinner on 12/7- \$30.21 (receipt attached)

Other Costs:

Mileage to/from Phila Int'l airport- 70 miles R/T @ \$.585 = \$40.95 Air Fare (pd by Aqua)- Phila -FLA 12/6 - \$138.80 (confirmation attached) FLA- Phila 12/12 - \$ 89.50 (confirmation attached)

Total Costs -	S :	<u>1,070.28</u>
Aqua Paid -	\$	228.30
Billable to Aqua	\$	841.98



NEW VENDOR	Ė	
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AQUA FLORIDA A/P INVOICE INPUT DOCUMENT COMPANY NUMBER: 33

VENDOR NAME:	Ronald J. Pasceri			• • •	· · · · · · · · · · · · · · · · · · ·
VENDOR NUMBER:				INVOICE DATE:	11/3/2008
REMIT TO:	419 Highland Terrace		· ·	DUE DATE:	Upon Receipt
INVOICE NUMBER:	Holmes, PA 19043	10		INVOICE AMOUNT:	\$14,063.00
DESCRIPTION:	For consulting services		going rate filings: I		

ACCOUNT DISTRIBUTION

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TOTAL

APPROVALS - Department

SPECIAL INSTRUCTIONS:

Other

ENCLOSURE

\$14,083.00

OTHER

RECEIVED

NOV 0 5 2008

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ACCOUNTS PAYAB

Ronald J. Pasceri Involce for Consulting Services Aqua America, Inc September 29, 2008 through October 31, 2008 FLA Consolidated Rates

Invoice Number - 010 Invoice Date - November 3, 2008 Invoice payable upon receipt

Total Amount Due \$ 14,063.00

RECEIVED

NOV 0 5 2008

ACCOUNTS PAYAB

Billing for services rendered from September 29, 2008 through October 31, 2008

Summary of Services: Preparation and coordination of rate base related responses to IROGs and PODs. Preparation and coordination of responses to Audit Report findings related to rate base differences between the Company and the Auditors. Review OPC testimony, draft OPC discovery and draft rebuttal testimony for rate base related issues.

Ronald J. Pasceri

Work Schedule for Aqua America, Inc September 29, 2008 through October 31, 2008

	Bryn Mawr	Bryn Mawr	Home	Grand	R/T
Date	Time	Total Hrs	Office Total Hras. Milee 7.50 25 6.50 25 7.00 25 4.00 25 4.00 25 4.00 25 4.00 25 8.00 25 8.00 25 7.00 25 8.00 25		
9/29/2008	Consol FL rate base - 8AM to 12PM 12:30PM to 4PM	7.60		7.50	
9/30/2008	Conedi FL rate base - 6AM to 12PM 12:30PM to 3PM	6.50		6.50	
10/1/2008	Consol FL rate base - 8AM to 12PM 1PM to 4PM	7.00	1	7.00	•
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10/6/2008	Consol FL rate base - 8AM to 12PM	4.00	· · ·	4.00	•
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10/8/2008	Consol FL rate base - 8AM to 12:30PM 1PM to 4:30PM	8.00		8,00	
10/9/2008	Consol FL rate base - 8AM to 11:30PM 11:45AM to 4:15PM	8.00		8.00	•
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0/13/2008	Consol FL rate base - 8AM to 12:30PM 1PM to 4:30PM	8.00		8.00	
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0/16/2008	Consol FL rate base - 8AM to 12PM 12:30PM to 4:30PM	8.00		8.00	
0/10/2008	Consol FL rate base - 8AM to 12PM 12:30PM to 4:30PM	8.00		8.00	
0/17/2008	Consol FL rate base - 8AM to 12PM 12:15PM to 4:15PM	8.00		8.00 .	•
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0/21/2006	Consol FL rate base - 8AM to 12PM 12:45PM to 3:15PM	8.50		6.50	
0/22/2008	Consol FL rate base - 8:15AM to 12:16PM 12:46PM to 4:46PM	8.00		8.00	
0/23/2008	Consol FL rate base - 8:15AM to 12:15PM 12:45PM to 4:45PM	8.00		8.00	
0/24/2008	Consol FL rate base - 8AM to 12PM 12:30PM to 4:30PM	8.00		8.00	•
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0/27/2008	Consol FL rate base - 8AM to 12PM 12:30PM to 4:30PM	8.00		8.00	
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0/30/2008	Consol FL rate base - 8AM to 12PM 12:30PM to 4:30PM	8.00	1	8,00	
0/31/2008	Consol FL rate base - 8AM to 12PM	4.00		. 4.00	
	g 16/31/2008	34.50	·	34.50	. 1
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Ronald J. Pasceri Invoice for Consulting Services Aqua America, Inc November 3, 2008 through November 28, 2008 FLA Consolidated Rates

Involce Number - 011 Involce Date - December 3, 2008 Involce payable upon receipt

Total Amount Due

Billing for services rendered from November 3, 2008 through November 28, 2008

\$ 11,387.25

Summary of Services: Preparation and review of rebuttal testimony related to Dismukes and Merchant rate base testimony. Preparation and coordination of rate base related responses to discovery requests. Review Citizen's responses to rate base related discovery and provide deposition questions related to KHD Schedule 27 errors.Preparation of RMG late filed exhibits 2 and 8 as a result of the 11/25 deposition of Bob Griffin. Review and analyze revised Schedule 27 from Kim Dismukes and attend meeting to discuss strategy.

Ronald J. Pasceri Work Schedule for Aqua America, inc November 3, 2008 through November 28, 2008

	Bryn Mawr	Bryn Mawr	Home	Grand	R/T
<u>Date</u>	Time	Total Hrs	Office	<u>Total Hrs.</u>	Miles
11/3/2008	Consol FL rate base - 8AM to 12:30PM 1PM to 4:30PM	8.00		8.00	25
11/4/2008	Consol FL rate base - 8AM to 12PM 12:30PM to 4:30PM	8.00		8.00	25
11/5/2008	Consol FL rate base - 8AM to 12PM 12:30PM to 4:30PM	8.00		8.00	25
11/8/2008	Consol FL rate base - 8AM to 11:30PM 12PM to 4:30PM	8.00		8.00	25
11/7/2008	Consol FL rate base - 8AM to 12:00PM	4.00		4,00	25
Neek Endin	g 11/7/2008	36.00		36.00	125
11/10/2008	Consol FL rate base - 8AM to 12:30PM 1PM to 4:30PM	8.00		8.00	25
11/15/2008	Consol FL rate base - 8AM to 12PM 1PM to 3PM	6.00		6.00	25
11/12/2008	Consol FL rate base - 8AM to 12:30PM 1PM to 4:30PM	8.00		8.00	25
11/13/2008	Consol FL rate base - 8:15AM to 1:15PM 1:45PM to 4:45PM	8.00		8.00	25
11/14/2008	Consol FL rate base - 8:15AM to 12:15PM 12:45PM to 5:15PM	8.50		8.50	25
Neek Endin	g 11/14/2008	38.50		38.50	125
11/17/2008	Consol FL rate base - 8AM to 12PM 12:30PM to 4:30PM	8.00		8.00	25
11/18/2008	Consol FL rate base - 8AM to 12PM 12:30PM to 4:30PM	8.00		8.00	25
11/19/2008	Consol FL rate base - 8AM to 12PM 12:30PM to 4:30PM	8.00		8.00	25
11/20/2008	Consol FL rate base - 8:15AM to 12:15PM 12:30PM to 5:30PM	9.00		9.00	25
1/21/2008	Consol FL rate base - 8AM to 12PM 12:30PM to 4:30PM	8.00		8.00	25
Veek Endin	g 11/21/2008	41.00		41.00	125
11/24/2008	Consol FL rate base - 8AM to 12PM 12:30PM to 4:30PM	8.00		8.00	25
11/25/2008	Consol FL rate base - 8AM to 12PM 12:30PM to 4:30PM	8.00		8.00	25
1/26/2008	Consol FL rate base - 12:30PM to 4:30PM	4.00	1.1	4.00	25
1/27/2008	Holiday			1 1	
1/28/2008	Consol FL rate base - 8AM to 12PM		4.00	4.00	
L Veek Endin	g 11/28/2008	20.00	4.00	24.00	75
Period Endi	ng Week Ending 11/28/2008	135,50	4.00	139.50	450

Billing Amt-Hrs

Federal Mileage rate

Hourly Rate

Billing Amt-\$ Mileage Total

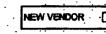
\$11,160.00 \$ \$ 227.25 \$11,387.25 80.00

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w/n/a

<u>AQUA FLORIDA</u> A/P INVOICE INPUT DOCUMENT COMPANY NUMBER: 33

• • •			· · · · ·	
VENDOR NAME:	Guastella Associates, Inc.	· · ·		
VENDOR NUMBER;			INVOICE DATE:	6/10/2008
REMIT TO:	8 Beacon Street, Suite 410	···	DUE DATE:	Upon Receipt
· • • • •	Boston, MA 02108		· · · · ·	
INVOICE NUMBER:	None Listed		INVOICE AMOUNT;	\$32,862.00
DESCRIPTION:	For services rendered for one	joing rate filing	· · · · ·	

ACCOUNT DISTRIBUTION

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TOTAL

APPROVALS - Department

Other

SPECIAL INSTRUCTIONS: Please give check to Kelly Burne when cut. Thank you. ENCLOSURE RECEIVEDTHER

NOV 1 2 2008

ACCOUNTS PAYAB

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NOV 1 0 2008

\$32,832.00

ACCOUNTS PAYAB

June 10, 2008 re: Rate Case

RECEIVED

NOV 1 2 2008

ACCOUNTS PAYAB

Ms. Kimberly A. Joyce Assistant Rate Counsel Aqua Utilities Florida, Inc. 6960 Professional Parkway E., Suite 400 Sarasota, FL 34240

Period: 5/1/2008 - 5/31/2008

Work in progress on rate filing. Complete used and useful calculations and MFR schedules; recount revised maps; prepare testimony and attachments; related conference calls and correspondence.

Staff Charges	Hourl Rate	y	Hours	Amount .		
Principal I	S.	195	35.50	\$	6.922.50	
Associate	ŝ	240	-	Ś		
Director - Engineering	Ŝ	195	102.00	\$	19,890.00	
Director - Financial/Accounting	Ŝ	195	2.50	\$	487.50	
Rate Analyst	\$	140		\$	- :	
Technician	\$	118	45.00	. \$	5,310.00	
Administrative	S	48	5.25	\$	252.00	

Subtotal

190.25 \$ 32,862.00

Expenses:

Travel - Air Travel - Ground Room & Board Express Mail

Previous Balance

Amount Due

RECEIV \$ 32,862.00 NOV 1 0 2008 ACCOUNTS PAYA ľI po



NEW VENDOR

Aqua Florida A/P INVOICE INPUT DOCUMENT **COMPANY NUMBER:** 33

VENDOR NAME:	DTF Solutions, Inc.		
VENDOR NUMBER:		INVOICE DATE:	11/2/2008
REMIT TO:	30 Glenn Circle	DUE DATE:	Upon Receipt
	Erdenheim, PA 19038		
INVOICE NUMBER:	08-10-FL	INVOICE AMOUNT:	\$5,800.00
DESCRIPTION:	For consulting services rendered - 2	2008 Florida Consolidat	ed Rate Case: Dan Franceski

ACCOUNT DISTRIBUTION

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TOTAL \$5,800.00

APPROVALS - Department

Other

OTHER

SPECIAL INSTRUCTIONS

ENCLOSURE

e contact Peggy Mobley as soon as check is cut:

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NOV 0 5 2008

ACCOUNTS PAY

(CHECK

DTF Solutions, Inc. - INVOICE # 08-10-FL

November 2, 2008

Aqua America, Iac. 762 West Lancaster Avenue Bryn Mawr, PA 19010

Attn: Kimberly Joyce

Invoice for work performed for Aqua FL in October 2008 by Dan Franceski

Time worked on AUF rate case: 72.5 hours. Rate: \$80 per hour. Total amount due: \$5,880.00

Summary of work performed on FL AUF:

• Responses to POD requests, testimony review and rebuttal, and related programming.

Dates	and	bours	wor	ked:

1

10/01	3.5		.10/13	8.5	10/22	4.5
10/02	2.0		10/14	6.5	10/22	1.0
10/07	1.0		10/15	3.0	10/24	4.5
10/08	1.0	. • .	10/16	9.0	10/28	6.0
10/09	1.5	•	10/20	5.5	Oct Tot	72.5
· 10/1 0	. 8.5		10/21	6.5		

Daniel T.Franceski

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NOV 0 5 2008

ACCOUNTS PAYAB

DTF Solutions, Inc. (BIN 20-8232316) 215-233-1221 office; 215-219-2362 cell danfranccski@yahoo.com

Terms: Payment due upon receipt

30 Glenn Circle Erdenheim, PA 19038

Service Company Employee hours

Employee	Gabage	Daubert	Devine	Drager	Packer	Burns	Hopper	Joyce	Shank
	1	22	12	40	8	4		18	8
Hours charged	16	56	20	72	40	34			
to AUF Rate Case	2	32	14	32	16				2
	65	24	49	72	8	36			4
	49	16	72	80			29		2
	77	6	76	72			37		
· · · · · · · · · · · · · · · · · · ·	64	50	21	76			42		
	45	66	52	36			46		
	54	46	71	56			37		
	70	60	40	70			2	12	
	4	72	72	4			24		
		76	70				20		
		20	67	47				32	
		26	72	77				24	
		16	62	56				5	
			44	48				9	
			60	28				3	
			. 76					10	
			68					4	
			52						
			24						
Addt'l November Hours	the second s	16				50		101	
Total	447	604	1142	902	72	200) 428	506	19

Employee	<u>Dutles</u>
Garbage	Engineering department contact for all engineering requests.
Projected Time	No further time is required
Daubert	Provided CIAC support for rate base section and was Powerplant software contact person.
Projected Time	Review testimony and data for CIAC section.
Devine	Provided Customer Deposit, Other Taxes and Rate Case Expense data and was Lawson software contact person
Projected Time	Review testimony and provide rate case expense updates.
Drager	Provided data for expense section of MFR.
Projected Time	No futher time is required
Packer	Provided data from Banner billing system.
Projected Time	No futher time is required
Burns	Provided tariffs schedules and notices.
Projected Time	Prepare further tariffs and notices
Hopper	Provided legal support and review of Staff and OPC requests.
Projected Time	Prepare and review testimony.
Joyce	Provided legal and regulatory lead for rate case.
Projected Time	Prepare and review testimony. Resolve regulatory issues.
Shank	Provided support for company's allocation methods.
Projected Time	No futher time is required

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Law Offices HOLLAND & KNIGHT LLP

P.O. Box 864084 Orlando, Fl 32886-4084 (813) 901-4180 EIN 59-0663819

Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

Atlanta	Lakeland
Bethesda	Los Angeles
Boston	Miami
Chicago	New York
Ft. Lauderdale	No. Virginia
Jacksonville	Orlando

Portland Tallahassee Tampa West Palm Beach

International: Abu Dhabi San Francisco Beijing Caracas* Mexico City* Washington, D.C. Tel Aviv*

*Representative Office November 12, 2008 Invoice 2320787

> 48,482.70 _____

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TERMS: DUE ON RECEIPT

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12.

REMITTANCE COPY (PLEASE RETURN WITH YOUR PAYMENT)

Our Matter #117542.00001 Florida Rate Case

Fees for Professional Servi	ces \$	41,744.00	
Reimbursable Costs		6,738.70	

INVOICE TOTAL

BALANCE DUE THIS INVOICE

OUTSTANDING INVOICE SUMMARY

DATE	INVOICE	AMOUNT
10/15/08	2307927	48,118.57

November 12, 2008 Invoice 2320787 Page 2 REMITTANCE COPY

MATTER BALANCE	BROUGHT	FORWARD:	48,118.57
TOTAL DUE			\$ 96,601.27

If you wish to remit by WIRE TRANSFER, please wire transfer funds to:

Wachovia Bank
214 N. Hogan Street, Jacksonville EL 32202 11917
DOMESTIC Clients: ABA & H. A. L.
INTERNATIONAL Clients: SWIFT
For Credit to the Account of:
HOLLAND & KNIGHT LLA
ACCT. KHUALLL

Please indicate our INVOICE NUMBER as reference in your wire transfer.

If you wish to remit by COURIER DELIVERY, please use the following address:

Holland & Knight LLP Suite 864084 11050 Lake Underhill Road Orlando, FL 32825-5016

06270

Law Offices HOLLAND & KNIGHT LLP

P.O. Box 864084 Orlando, Fl 32886-4084 (813) 901-4180 EIN 59-0663819

Atlanta Lakeland Bethesda Los Angeles Miami Boston Chicago New York Ft. Lauderdale No. Virginia Jacksonville Orlando

Portland San Francisco Tallahassee Tampa Washington, D.C. Tel Aviv* West Palm Beach

International: Abu Dhabi Beijing Caracas* Mexico City*

*Representative Office

Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

November 12, 2008 Invoice 2320787 Page 1 TERMS: DUE ON RECEIPT

For professional services rendered through October 31, 2008 in connection with the following:

- Our Matter #117542.00001 Florida Rate Case
- 10/01/08 Preparation of templates on Response to OPC's Seventh PODs, Objections to OPC's Seventh ROGs, Objections to OPC's Eight PODs, Answers to OPC's Seventh ROGs, and Response to OPC's Eight PODs; preparation of revisions to Answers to Staff's Sixth ROGs and Response to Staff's Third PODs. Anna L. Brinker 2.00 hours at 140.00 per hour.

10/01/08 Review and consideration of various e-mail correspondence from clients regarding Pasco County pass-through issue; call with Troy Rendell regarding interim reports; e-mail correspondence to clients regarding outline of strategy to discuss for final hearing; continued preparation for final hearing; research and analysis regarding confidentiality agreements concerning discovery with OPC; begin review of Prettyman's deposition transcript; prepare e-mail to Prettyman regarding same. D. Bruce May 2.50 hours at 365.00 per hour. 912.50

2

November 12, 2008 Invoice 2320787 Page 2

10/01/08	Analysis regarding electronic document requests by OPC in latest round of discovery; review final written responses to OPC's 7th PODs, 7th ROGs, and 8th PODs. Gigi Rollini .70 hours at 190.00 per hour.	133.00
10/01/08	Uploading of templates and tracking charts onto the Extranet. Patricia B. Greene .20 hours at 140.00 per hour.	28.00
10/02/08	Review discovery issues; review production of document issues; call from client regarding prehearing statement issues; review evidentiary basis for customer testimony; continued research and analysis regarding collection obligation for Pasco County utilities department; review commissioners statements at service hearing regarding Jasmine Lakes issues. D. Bruce May 1.30 hours at 365.00 per hour.	474.50
10/02/08	Assess pre-hearing and briefing schedule through December and catalog; trial preparation priorities. Gigi Rollini .30 hours at 190.00 per hour.	57.00
10/03/08	Research and analysis issue regarding shareholder services; prepare analysis to client regarding same; consideration of e-mail correspondence from client regarding same; research regarding prehearing statement; call with Ralph Jaeger regarding prehearing statement; begin draft issues list; review and consideration of e-mail correspondence from client regarding issue identification conference. D. Bruce May 2.40 hours at 365.00 per hour.	876.00
10/06/08	Preparation of final Response/Objections to OPC's Seventh PODs; update discovery chart. Anna L. Brinker .70 hours at 140.00 per hour.	98.00
	And h. Brinker . /v nours at 140.00 per nour.	30.00

November 12, 2008 Invoice 2320787 Page 3

304.00

10/06/08 Review legal issues regarding to what extent can the FPSC completely deny a rate increase based on poor quality of service; Review possible evidentiary objections regarding news media presented at New Port Richey service hearing. D. Bruce May .60 hours at 365.00 per hour. 219.00

- 10/06/08 Receive and review OPC's request for copies of documents produced to PSC Staff's 5th ROGs and 2nd PODs, and reply; continue to analyze issues needing briefing, including regarding uniform rate; finalize response to OPC's 7th PODs for today's service/filings; assess objections needed to OPC's 7th ROGs/8th PODs; prepare cumulative discovery count; received stamped copies of today's filings; coordinate preparation for OPC's in-office inspection (7th PODs). Gigi Rollini 1.60 hours at 190.00 per hour.
- 10/06/08 Printing and documentation of uploaded attachments by client to the extranet for production of documents; participate in weekly conference call to coordinate upcoming deadlines, etc. Patricia B. Greene 2.00 hours at 140.00 per hour. 280.00
- 10/07/08 Multiple phone calls to Ralph Jaeger; call to Troy Rendell; research and analysis regarding prehearing statement; continued preparation of same; review Florida Public Service Commission's legal authority to deny rate relief purely based upon quality of service issues. D. Bruce May 1.50 hours at 365.00 per hour. 547.50
- 10/07/08 Client correspondence; continue to determine need for Amended Affidavit of Mailing for all customer service hearings and continue to assess action needed to correct Affidavit of Mailing; review mailing confirmations exhibit

Giqi Rollini

November 12, 2008 Invoice 2320787 Page 4

to identify dates of mailing per system; prepare Amended Affidavit of Mailing with correct dates and incorporating by reference prior Composite Exhibits submitted to PSC at New Port Richey hearing (Ex. 52); finalize Amended Affidavit and present to B. May for approval; incorporate New Port Richey exhibits into cumulative customer service hearing exhibit list; continue to research uniform rate structure, including review of briefing in Southern States prior rate. Gigi Rollini 1.30 hours at 190.00 per hour. 247.00 10/07/08 Respond to email correspondence from client and forward copies of requested documents to client. Patricia B. Greene .20 hours at 140.00 per hour. 28.00 10/08/08 Review and consideration of e-mail correspondence from D. Francheski regarding usage; call with Troy Rendell; prepare e-mail correspondence to client regarding action items; continued preparation of prehearing statement; participate in debriefing session with Dan Francheski; extended phone conference with Tim Ward; prepare analysis regarding supplemental interim rate report; conference with Kim Joyce. D. Bruce May 2.30 hours at 365.00 per hour. 839.50 10/08/08 Continue to prepare Amended Affidavit of Mailing; client correspondence regarding same; teleconference with M. Hopper to catalog any remaining supplemental responses required for follow ups to discovery responses; prepare for expedited objections to OPC's 7th ROGs and 8th PODs, due 10/10; continue to review Southern States/Florida Water briefing, memorialize findings and present to B. May.

3.00 hours at 190.00 per hour.

November 12, 2008 Invoice 2320787 Page 5

10/09/08 Extended phone conference with AUF team regarding rebuttal testimony; prehearing statement; additional legal issues regarding rate consolidated rate issue; additional discovery; follow up phone call with Kim Joyce regarding prehearing statement issues and issue identification conference. D. Bruce May 1.80 hours at 365.00 per hour.

10/09/08 Prepare for and attend strategy teleconference with client; continue to determine POD/ROGs responsive to street light/garbage pass-thru charges; continue to develop exhibit list from customer service hearings; obtain details for Issue ID meeting; continue to review OPC's discovery responses to Aqua's discovery requests; begin to identify which non-Bates labeled OPC-produced documents apply to which Aqua discovery requests, absent specification in OPC's responses; begin to prepare spreadsheet memorializing documents produced, Bates numbers, and to which Aqua POD/ROG each document responds. Giqi Rollini 5.00 hours at 190.00 per hour.

- 10/10/08 Preparation of template for use in responding to Staff's Seventh Interrogatories; update deadline, discovery charts. Anna L. Brinker .70 hours at 140.00 per hour.
- 10/10/08 Extended phone conference regarding additional planning tasks to prepare for final hearing; review discovery; prepare amended exhibit to Chris Franklin's testimony; review information requiring amendment; conference call with Kim Joyce; continued preparation for final hearing; review potential ROE witness issues; call from staff; prepare edit and file specific objections to OPC's Eighth Request for Production of Documents; conference with Mary

657.00

950.00

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	Hopper regarding same.	
	D. Bruce May 2.50 hours at 365.00 per hour.	912.50
10/10/08	Continue to determine authority/requirement for street light/garbage pass-thru charge; continue to review OPC's documents produced in response to Aqua's discovery requests; receive and review Staff's 7th ROGs (No. 35) and coordinate response template creation; OPC discovery response review continued, including review of Sarasota County Resolution, and continue to determine to which ROG/POD request produced documents answer; receive and begin to review proposed pre-hearing statement.	
	Gigi Rollini 3.90 hours at 190.00 per hour.	741.00
10/12/08	Continue to outline issues for research in preparation for hearing briefing and issue identification conference. Gigi Rollini .30 hours at 190.00 per hour.	57.00
10/13/08	Attendance at team conference (via telephone) concerning discovery issues (.3); preparation of Notice of Service and Transmittal letter for Staff's Third PODs and Sixth ROGs (.3); update discovery charts, deadlines charts.(.3) Anna L. Brinker .90 hours at 140.00 per hour.	126.00
10/13/08	Multiple phone calls with Florida Public Service Commission staff regarding response to audit; continued preparation of audit response; conference with client; begin preparation of additional discovery to OPC; phone conference with client; call from Tim Ward; review Prettyman deposition transcript; call from Gary Prettyman.	
	D. Bruce May 4.40 hours at 365.00 per hour.	1606.00

November 12, 2008 Invoice 2320787 Page 7

285.00

912.50

627.00

10/13/08 Phone conference with Roseanne Gervasi regarding prior rate case docket and any additional items that are needed prior to closing of that docket. D. Bruce May .30 hours at 365.00 per hour. 109.50

- 10/13/08 Prepare for and attend strategy meeting regarding trial preparation, identification conference, and remaining notices with B. May; continue to research issues in preparation for hearing briefing, including scope of PSC authority regarding rate increase denial; receive filed copies of Objections to OPC's 7th ROGs/8th PODs and Composite Exhibit CHF-1 (C. Franklin); audit response to Staff continued. Gigi Rollini 1.50 hours at 190.00 per hour.
- 10/13/08 Uploading of tracking chart on deadlines to the extranet; Work on bates numbering of discovery documents; revise and update tracking chart to include bates numbered items; participate in weekly conference call to coordinate deadlines, etc. Patricia B. Greene .60 hours at 140.00 per hour. 84.00
- 10/14/08 Review staff audit report; prepare response thereto; file response thereto. D. Bruce May 2.50 hours at 365.00 per hour.
- 10/14/08 Continue to assess discovery produced and prepare to move toward trial preparation; audit response correspondence; finalize Bates number incorporation into OPC production spreadsheet and begin to prepare correspondence to PSC regarding numbering documents and Order establishing procedure; receive and begin to review Intervenor's testimony and exhibits; continue to determine PSC authority to penalize Aqua on customer service, including in light of OPC's testimony. Gigi Rollini 3.30 hours at 190.00 per hour.

s P	Call with Bart Fletcher and Curt Mouring from staff; call with Troy Rendell; continued preparation of rebuttal testimony. D. Bruce May 1.00 hours at 365.00 per hour.	365.00
e	Conference call with Gary Prettyman regarding errata to deposition; review additional exhibits to deposition; prepare letter to OPC regarding same. D. Bruce May .60 hours at 365.00 per hour.	219.00
c c r c s e	Review and consideration of e-mail correspondence from Florida Public Service Commission staff counsel, Ralph Jaeger, regarding staff's preliminary list of issues; conference call with Ralph Jaeger regarding same; preparation of AUF draft issues list; e-mail to client regarding same. D. Bruce May 1.00 hours at 365.00 per hour.	365.00
s S	Review and consideration of e-mail correspondence from Tim Ward regarding supplemental audit findings; begin preparation of same for filing with clerk. D. Bruce May .50 hours at 365.00 per hour.	182.50
p c o f f d f R B	Begin to assess impact of K. Dismukes's ROE ore-filed direct testimony and rebuttal; continue to work with M. Hopper on organization of produced discovery; continue to assess other ore-filed direct testimony filed by OPC; finalize Notice of Filing Discovery Table (OPC documents), transmittal and Table attachment for filing/service; memorialize first set of ROE adjustment research findings and present to B. May. Bigi Rollini 5.20 hours at 190.00 per hour.	988.00
c	Bates numbering of ROG 417; update tracking chart on bates numbered documents.	94 00
Р	Patricia B. Greene .60 hours at 140.00 per hour.	84.00

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10/16/08 Review and consideration of e-mail correspondence from client regarding rebuttal testimony; prepare e-mail correspondence to clients regarding rebuttal testimony and issues for rebuttal; conference call with client regarding same; begin preparation of discovery requests to OPC. D. Bruce May 2.70 hours at 365.00 per hour. 985.50 10/16/08 Continue to develop AUF's draft issues for Issue ID Conference; continue to develop additional discovery to propound in light of OPC prefiled direct testimony; continue to analyze OPC's prefiled direct testimony. Gigi Rollini 4.20 hours at 190.00 per hour. 798.00 10/16/08 Email correspondence regarding bates labeled documents. Patricia B. Greene .30 hours at 140.00 per hour. 42.00 10/17/08 Research and analysis regarding supplemental response to staff's audit; prepare draft, finalize and file supplemental response to staff audit; phone conference with Kim Joyce; phone conference with Tim Ward. D. Bruce May 1.10 hours at 365.00 per hour. 401.50 10/17/08 Extended phone conference with rebuttal testimony team to develop rebuttal testimony; continued review of Andrew Woodcock's testimony to develop rebuttal testimony to used and useful issues; review water quality assessment issues associated with Woodcock's testimony; conference with client; continued preparation of draft prehearing statement; continued review of potential issues. D. Bruce May 1.80 hours at 365.00 per hour. 657.00

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10/17/08 Begin to finalize first round of discovery AUF will propound on OPC in response to OPC's prefiled direct testimony; receive signed Amended Affidavit of Mailing and prepare to file/serve; receive and begin to review Staff's 8th set of ROGs and Staff's 4th PODs to AUF and coordinate template creation and deadline calculation. Gigi Rollini 3.40 hours at 190.00 per hour. 646.00 10/19/08 Continue to review OPC's prefiled direct testimony; continue to review draft ID list. Gigi Rollini 1.00 hours at 190.00 per hour. 190.00 10/20/08 Review Rothschild's testimony regarding cost of equity; review leverage formula docket; continued preparation of rebuttal. D. Bruce May .80 hours at 365.00 per hour. 292.00 10/20/08 Research and analysis, prepare and finalize interim revenue report; continued research and analysis regarding potential rebuttal testimony to Kim Dismukes' testimony with respect to quality of service, rate base adjustments, O&M Expense adjustments; review negative acquisition adjustment positions of OPC; prepare rebuttal regarding same; review legal issues associated with averaging rate base adjustments; review confiscatory rate policy issues; review Andrew Woodcock's testimony regarding used and useful analysis; begin preparation of rebuttal testimony outline; multiple phone calls with client. D. Bruce May 5.00 hours at 365.00 per hour. 1825.00 10/20/08 Prepare for and attend strategy session with B. May; begin to prepare discovery table documents for filing/service on 10/21.

Gigi Rollini .80 hours at 190.00 per hour.

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10/21/08 Preparation of templates for use in responding to Staff's Fourth PODs and Eighth ROGs; update discovery tracking chart, production charts and deadlines. 112.00 Anna L. Brinker .80 hours at 140.00 per hour. 10/21/08 Preparation of draft issues list to provide to staff; prepare e-mail correspondence to clients regarding same; review and consideration of various e-mail correspondence regarding draft issues list; revise draft issues list; various conference calls to discuss rebuttal testimony; review and analyze possible additional discovery requests to propound to OPC; continued preparation of response to OPC discovery. D. Bruce May 5.50 hours at 365.00 per hour. 2007.50 10/21/08 Ensure Notice of Filing Discovery Table is compliant with PSC e-filing requirements and file/serve. Giqi Rollini .80 hours at 190.00 per hour. 152.00 10/21/08 Download updated deadlines chart to the extranet. Patricia B. Greene .50 hours at 140.00 per hour. 70.00 10/22/08 Prepare for and attend conference call regarding draft issues list; prepare revisions to same; review and consideration of e-mail correspondence and attachment from OPC regarding Citizens draft issues list; prepare edits to same and provide to client; prepare e-mail correspondence to staff regarding draft issues list; prepare for and participate in discussion concerning rebuttal testimony (Merchant).

D. Bruce May 3.50 hours at 365.00 per hour. 1277.50

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10/22/08	Continue to prepare rebuttal to OPC's prefiled direct testimony; correspondence regarding draft issue list for issue ID conference; begin to prepare Motion for Protective Order; coordinate with client to prepare written responses to Staff's 6th ROGs/3d PODs, due 10/23. Gigi Rollini 1.90 hours at 190.00 per hour.	361.00
10/23/08	Preparation of final Response to Staff's Third PODs and Sixth ROGs; update discovery charts. Anna L. Brinker .80 hours at 140.00 per hour.	112.00
10/23/08	Attend hearing on ROE docket; continued review and revisions to draft issue list; prepare for issue identification conference; continued preparation of rebuttal testimony; review combined issues list provided by staff; conference regarding same; conference call with client regarding rebuttal testimony (Dismukes). D. Bruce May 3.50 hours at 365.00 per hour.	1277.50
10/23/08	Continue to analyze bases for Motion for Protective Order; finalize Aqua's written responses to Staff's 6th ROGs/3d PODs and Bates numbered attachments, transmittals and Notice of Service and prepare for service/filing, with requisite ROG affidavit; finalize analysis of OPC's prefiled direct testimony of K. Dismukes and schedules to ensure action needed regarding Motion for Protective Order. Gigi Rollini 3.50 hours at 190.00 per hour.	665.00
10/23/08	Download 7th and 8th ROG documents to the Extranet and notify client of the Extranet location for documents; bates labeling of excel files to copy and produce for filing due this date. Patricia B. Greene 1.90 hours at 140.00 per hour.	266.00

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10/24/08 Meeting with Kim Joyce and Troy Rendell regarding discovery; preparation of rebuttal testimony and issues for issue identification conference; review refund study methodology from prior docket; call from Ralph Jaeger regarding same; attend prehearing issue identification conference; meeting with Bart Fletcher at Florida Public Service Commission regarding refund; follow phone conference call with Paul Moul and Kim Joyce and Troy Rendell regarding development of rebuttal testimony to Mr. Rothschild. D. Bruce May 5.00 hours at 365.00 per hour. 1825.00 10/24/08 Continue to prepare final discovery before discovery deadline; continue to analyze prefiled direct testimony. Gigi Rollini .30 hours at 190.00 per hour. 57.00 10/27/08 Attendance at team telephone conference. Anna L. Brinker .30 hours at 140.00 per hour. 42.00 10/27/08 Extended phone conference regarding rebuttal testimony; multiple phone conference with staff counsel regarding depositions and additional discovery; phone conference with clients regarding development of rebuttal testimony in all areas of rate case; review correction to refund report; research and analysis regarding negative acquisitions adjustments; research and analysis regarding legal issue associated with recovery of only half of rate case expense. D. Bruce May 5.40 hours at 365.00 per hour. 1971.00 10/27/08 Receive and begin to review Staff's 5th PODs/9th ROGs and assess remaining discovery to which responses are upcoming. Gigi Rollini .30 hours at 190.00 per hour. 57.00

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10/28/08 Continued preparation of rebuttal testimony regarding ROE; continued preparation of rebuttal testimony to Andrew Woodcock; research and analysis regarding used and useful rules; call from Patti Daniel; call from Katherine Fleming; call from Troy Rendell; call from Ralph Jaeger regarding issues; call from OPC regarding issues; prepare revised issues to track interim rate order; research and analysis regarding regulatory asset established in interim rate order and legality thereof in response to OPC's assertion that the legality of a regulatory asset concept is subject to dispute and should be an issue in case; begin review of water quality testimony submitted by DEP and health department witnesses; begin development of rebuttal testimony regarding quality of service; review water quality testing issues. 4.50 hours at 365.00 per hour. 1642.50 D. Bruce May 10/28/08 Continue to develop final rounds of discovery; continue to analyze OPC's and Staff's testimony/exhibits; determine necessary information to be included in rebuttal exhibit regarding rate case expense. Gigi Rollini 2.00 hours at 190.00 per hour. 380.00

- 10/29/08 Receipt, review of additional discovery
 propounded by OPC; preparation of templates for
 use in responding to OPC's Seventh
 Interrogatories and Eighth Request for
 Production; preparation of Notice of Service and
 Transmittal letter for same; update deadlines
 lines and discovery recap log.
 Anna L. Brinker 1.40 hours at 140.00 per hour. 196.00
- 10/29/08 Continued to develop discovery questions with respect to OPC; continued preparation of Third PODs and Third ROGs to OPC; begin preparation of discovery to staff; review testimony of Kim Dismukes for possible discovery; research and

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1277.50

analysis regarding testimony of Andrew Woodcock regarding used and useful analysis and his purported exception to single well rule; prepare discovery regarding same; review tax implications associated with Tricia Merchant's prefiled direct testimony; continued to develop discovery regarding Ms. Merchant's testimony; continue to review James Rothschild's testimony regarding ROE; phone conference with expert regarding ROE rebuttal testimony; research and analysis regarding same; continued review refund report; continued to develop prefiled rebuttal testimony; multiple phone conferences with Troy Rendell regarding issues; prehearing statement and additional potential witnesses regarding Chuluota. D. Bruce May 3.50 hours at 365.00 per hour.

- 10/29/08 Continue to review OPC's and Staff's prefiled direct testimony and exhibits; continue to develop rebuttal testimony needed, analyze further discovery needed, and assess exhibits to submit with rebuttal testimony; continue to prepare final round of discovery to OPC (ROGs/PODs). Gigi Rollini 2.90 hours at 190.00 per hour. 551.00
- 10/29/08 Download 5th POD and 9th ROG documents to the extranet and notify client of the extranet location for documents; download revised version of deadline chart to the extranet. Patricia B. Greene .50 hours at 140.00 per hour. 70.00
- 10/30/08 Preparation of final response to OPC's Eighth Request for Production and answers to OPC's Seventh Interrogatories; update discovery charts (1.3); assist in determining number of PODs and ROGs propounded by OPC to date. Anna L. Brinker 1.90 hours at 140.00 per hour. 266.00

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10/30/08 Extended phone conference with Troy Rendell regarding various discovery issues; continued preparation of rebuttal testimony to Kim Dismukes, Andrew Woodcock, Rothschild; continued review of testimony filed by Water Managements Districts, DEP and Health Departments; phone conference with Florida Public Service Commission staff attorney; multiple phone conference with Kim Joyce. D. Bruce May 6.50 hours at 365.00 per hour. 2372.50

10/30/08 Receive and review Staff's Response to AUF's
1st POD (No. 1), including the workpapers
supporting the calculations in P. Stallcup's
prefiled direct testimony; continue to prepare
AUF response documents to OPC's 7th ROGs/8th
PODs; continue to review OPC's prefiled direct
testimony and develop discovery requests
therefrom (PODs/ROGs).
Gigi Rollini 5.40 hours at 190.00 per hour. 1026.00

10/30/08 Print copies of filing made today, including downloaded attachments. Patricia B. Greene .50 hours at 140.00 per hour. 70.00

10/31/08 Review draft and prepare interim refund report; research and analysis regarding same; multiple phone calls to Stan Szczgiel and Kim Joyce regarding same; phone conference with Troy Rendell regarding same; phone conference with OPC counsel regarding discovery; multiple phone conferences with Katherine Fleming regarding discovery schedule and deposition schedule; review correspondence from John Guastella regarding used and useful issues; continued preparation of testimony regarding used and useful; prepare discovery (Third PODs and Third ROGs to OPC); finalize and serve same. D. Bruce May 4.20 hours at 365.00 per hour. 1533.00

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10/31/08 Continue to prepare discovery (ROGs/PODs) to be propounded on OPC by today's deadline; continue to develop information on rate case expense for exhibits; continue to analyze pre/post-hearing statement/brief legal arguments; continue to prepare rebuttal testimony regarding expenses and quality of service; prepare notices/transmittals for discovery to OPC from AUF; receive and review OPC's 9th PODs and 8th ROGs.

Gigi Rollini 4.50 hours at 190.00 per hour.

855.00

Total Fees for Professional Services\$

41,744.00

Name	Title	Hours	Rate	Value
May, D. Bruce	Partner	78.20	365.00	28,543.00
Rollini, Gigi	Associate	57.10	190.00	10,849.00
Greene, Patricia B.	Sr Professnl	7.30	140.00	1,022.00
Brinker, Anna L.	Paralegal	9.50	140.00	1,330.00

Reimbursable costs through October 31, 2008

09/30/08	Other Courier	10.73
	United Parcel Service	
	KIMBERLY A. JOYCE	
	AQUA AMERICA INC	
	762 WEST LANCASTER AVENUE	
	BRYN MAWR PA 19010	
10/06/08	Accurate Stenotype Reporters, Inc. Inv	121.00
	<pre># DH09198C, Transcript Copy taken 9/19/08</pre>	
10/06/08	Gigi Rollini Travel to New Port Richey	411.62
	to attend PSC Customer Service Hearing -	
	9/26-27/08	
10/09/08	IVIZE of Tallahassee, LLC Inv #	32.51
	1-9822, Manual Bates Labeling (84); Grade B	
	(light Litigation) B&W copies (168) - 9/30/08	

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10/10/08	D. Bruce May Flight expense associated	471.61
	with technical hearing preparation 9/22/08	
10/13/08	Other Courier	35.52
	United Parcel Service	
	KIMBERLY A. JOYCE	
	AQUA AMERICA INC	
	762 WEST LANCASTER AVENUE	
	BRYN MAWR PA 19010	
10/14/08	Eric Kent Tallahassee Mileage	7.26
10/14/08	Eric Kent Tallahassee Mileage	1.23
10/14/08	Eric Kent Tallahassee Mileage	7.38
10/14/08	Eric Kent Tallahassee Mileage	8.14
10/14/08	Eric Kent Tallahassee Mileage	1.17 0.59
10/14/08	Eric Kent Tallahassee Mileage	
10/14/08	Eric Kent Tallahassee Mileage	4.27
10/14/08	Eric Kent Tallahassee Mileage	7.55
10/14/08	IVIZE of Tallahassee, LLC Inv #	29.03
	1-9728, B&W Grade B - Light Litigation (170),	
10/14/08	Tabs (22) - 9/17/08 IVIZE of Tallahassee, LLC Inv #	181.63
10/14/08	1-9724, B&W Grade B - Light Litigation (1,408)	191.03
	- 9/17/08	
10/14/08	D. Bruce May Travel expenses (lodging,	775.80
10/14/08	car rental, meals, air fare) associated with	775.00
	attendance at witness deposition preparation	
	9/15-19/08	
10/14/08	Van B. Madden Mileage 8/25/08	6.84
10/14/08	Van B. Madden Mileage 8/28/08	7.72
10/14/08	Van B. Madden Mileage 8/28/08	7.72
10/14/08	Van B. Madden Mileage 9/02/08	6.20
10/14/08	Van B. Madden Mileage 9/02/08	7.72
10/14/08	Van B. Madden Mileage 9/04/08	7.72
10/14/08	Van B. Madden Mileage 9/15/08	7.72
10/14/08	Van B. Madden Mileage 9/19/08	6.84
10/14/08	Van B. Madden Mileage 9/24/08	5.85
10/14/08	Van B. Madden Mileage 9/26/08	7.72
10/14/08	Van B. Madden Mileage 9/29/08	6.84
10/14/08	Van B. Madden Mileage 9/30/08	6.84
10/15/08	IVIZE of Chicago, LLC Black and White	881.82
-,,	Copies	
10/16/08	IVIZE of Tallahassee, LLC Grade A	655.32
	(autofeed) Black & white copies	
	· · · · · · · · · · · ·	

10/20/08	Van B. Madden Errands - Mileage	7.72
	10/1-10/16/08	
10/20/08	Van B. Madden Errands - Mileage	6.20
	10/1-10/16/08	
10/20/08	Van B. Madden Errands - Mileage	7.72
	10/1-10/16/08	
10/22/08	IVIZE of Tallahassee, LLC Invoice	881.82
	1-9396, Grade A black and white copies	
10/24/08	Messenger Service - 10/20/08	5.00
10/27/08	Other Courier	19.14
	United Parcel Service	
	JOHN LIHVARCIK	
	AQUA UTILITIES FLORIDA IN	
	1100 THOMAS AVENUE	
	LEESBURG FL 34749	
10/28/08	OTHER Lawyer's Travel Service	495.00
10/20/00	D.MAY/7369792628/09-17-08	
	Tallahassee/Philadelphia	
10/28/08	OTHER Lawyer's Travel Service	471.61
10/20/00	D.MAY/7375806041/12-01-08	
	Tallahassee/Philadelphia	
10/28/08	OTHER Lawyer's Travel Service	431.61
10/20/00	G.ROLLINI/7375806042/12-01-08	101101
C.	Tallahassee/Philadelphia	
10/29/08	D. Bruce May Research Charges	44.00
10/29/08	D. Bruce May Research charges	11.00
	Photocopy	605.40
	Messenger	5.00
	Long Distance Telephone	19.84
	Westlaw	8.73
	Total Reimbursable Costs\$	6,738.70
	Current Billing for this Matter	48,482.70
,	BALANCE DUE THIS INVOICE\$	48,482.70

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OUTSTANDING INVOICE SUMMARY

DATE	INVOICE	AMOUNT
10/15/08	2307927	48,118.57

MATTER BALANCE BROUGHT FORWARD	48,118.57
TOTAL DUE\$	96,601.27

Law Offices HOLLAND & KNIGHT LLP

P.O. Box 864084 Orlando, Fl 32886-4084 (813) 901-4180 EIN 59-0663819

Aqua America, Inc. ٠ 762 W. Lancaster Avenue Bryn Mawr, PA 19010

Atlanta Bethesda Boston Chicago Ft. Lauderdale No. Virginia Washington, D.C. Tel Aviv* Jacksonville Orlando

Lakeland Los Angeles Miami New York

Portland San Francisco Tallahassee Tampa West Palm Beach

International: Abu Dhabi Beijing Caracas* Mexico City*

*Representative Office

December 16, 2008 Invoice 2334981

TERMS: DUE ON RECEIPT

\$

99,724.89 _ _ _ _ _ _ _ _ _ _ _ _

99,724.89

REMITTANCE COPY (PLEASE RETURN WITH YOUR PAYMENT)

Our Matter #117542.00001 Florida Rate Case

Fees for Professional	Services	\$ 92,562.00
Reimbursable Costs		7,162.89

INVOICE TOTAL

BALANCE DUE THIS INVOICE Ŝ

OUTSTANDING INVOICE SUMMARY

DATE	INVOICE	AMOUNT	
11/12/08	2320787	48,482.70	

December 16, 2008 Invoice 2334981 Page 2 REMITTANCE COPY

MATTER BALANCE BROUGHT	FORWARD:	48,482.70
TOTAL DUB		\$ 148,207.59

If you wish to remit by WIRE TRANSFER, please wire transfer funds to:

Machovia Bank 214 N. Hogan Street, Jacksonville Pl., 32202 DOMESTIC Clients: ABA # REEDACTED INTERNATIONAL Clients: SWIFT For Credit to the Account of: HOLLAND & EMIGHT LLP ACCT. #

Please indicate a profession of the second s

If you wish to remit by COURIER DELIVERY, please use the following address:

Holland & Knight LLP Suite 864084 11050 Lake Underhill Road Orlando, FL 32825-5016

06270

A

Law Offices HOLLAND & KNIGHT LLP

P.O. Box 864084 Orlando, Fl 32886-4084 (813) 901-4180 EIN 59-0663819

Atlanta Lakeland Bethesda Los Angeles Boston Miami Chicago New York Ft. Lauderdale No. Virginia Jacksonville Orlando

Portland San Francisco Tallahassee Tampa West Palm Beach

International: Abu Dhabi Beijing Caracas* Mexico City* Washington, D.C. Tel Aviv*

*Representative Office

Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

December 16, 2008 Invoice 2334981 Page 1 TERMS: DUE ON RECEIPT

38.00

For professional services rendered through November 30, 2008 in connection with the following:

Our Matter #117542.00001 Florida Rate Case

- 11/02/08 Continue to prepare draft rebuttal testimony, including issues relating to rate case expense. Giqi Rollini .20 hours at 190.00 per hour.
- 11/03/08 Preparation of Expedited Objections to OPC's Ninth PODs and Eighth ROGs; preparation of Response template to OPC's Ninth PODs; preparation of Answer template to OPC's Eighth ROGs; review Ninth PODs and Eighth ROGs to determine current count on both; update deadlines chart; update discovery notebooks and document index (3.6). Anna L. Brinker 1.30 hours at 140.00 per hour. 182.00
- 11/03/08 Review Paul Moul's draft rebuttal testimony; research and analysis regarding short-term debt inclusion in capital structure. 292.00 D. Bruce May .80 hours at 365.00 per hour.
- 11/03/08 Phone conference with OPC regarding confidentiality agreement; phone conference with OPC counsel regarding POD 231 and additional responses thereto; begin development of motion for temporary protective order; phone

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conference with Andrew Maury regarding ROE issues; continued to review and revise draft prefiled direct testimony of Paul Moul; conference call with Paul Moul regarding flaws in Mr. Rothschild's ROE testimony; review and research regarding same; phone conference with Paul Moul, Kim Joyce, Troy Rendell, Tim Ward, and Mary Hopper to develop prefiled rebuttal testimony to Mr. Rothschild's testimony; multiple phone calls with Paul Moul regarding capital structure; conference with Stephen Anzaldo regarding capital structure; phone conference with Katherine Fleming regarding witness depositions and witness availability; multiple phone calls with Kim Joyce regarding same.

D. Bruce May 2.90 hours at 365.00 per hour.

- 11/03/08 Continue to prepare rebuttal to OPC's prefiled direct testimony; research legal authority regarding negative acquisition adjustments; attend strategy session regarding rebuttal testimony; determine need for Motion for Protective Order regarding POD 231(a) and (b) and outline contents. Gigi Rollini 5.20 hours at 190.00 per hour.
- 11/04/08 Continued review of Paul Stallcup's testimony; prepare for deposition; multiple phone conferences with staff attorneys regarding deposition schedule; telephone conference with Kim Joyce regarding service quality issues and preparing rebuttal testimony therefor. D. Bruce May 1.10 hours at 365.00 per hour.
- 11/04/08 Extended phone conference with Troy Rendell regarding testimony of Stan Szczygiel; prepare revisions regarding same; extended phone conference with Kim Joyce regarding testimony of Gary Prettyman and ROE testimony of Paul

1058.50

988.00

December 16, 2008 Invoice 2334981 Page 3

2336.00

817.00

Moul; prepare revisions regarding same; phone conference with Katherine Fleming regarding staff depositions; coordinate depositions; phone conference with John Guastella regarding used and useful issues; continued preparation for hearing; research and analysis regarding negative acquisition adjustment; review staff witness Dobiac's testimony; prepare potential questions for cross-examination.

D. Bruce May 6.40 hours at 365.00 per hour.

- 11/04/08 Continue to prepare rebuttal testimony; continue to research legal authority regarding negative acquisition adjustments; continue to research legal issues for pre and post hearing briefing. Gigi Rollini 4.30 hours at 190.00 per hour.
- 11/04/08 Download to extranet and update revised tracking chart on upcoming deadlines. Patricia B. Greene .20 hours at 140.00 per hour. 28.00
- 11/05/08 Continued review and preparation of Bob Griffin, John Guastella, Gary Prettyman, Stan Szczgiel, Steve Anzaldo's rebuttal testimony; research and analysis regarding capital structure issues; review and revise draft rebuttal testimony of Dave Smeltzer; prepare rebuttal testimony for Dan Franceski; continued preparation for deposition of Paul Stallcup; phone conference with Troy Rendell regarding testimony of Stan Szczygiel; prepare revisions regarding same; correspondence and phone conferences with Kim Joyce regarding testimony of Gary Prettyman and ROE testimony of Paul Moul; prepare revisions regarding same; phone conference with Katherine Fleming regarding

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deposition schedule; review used and useful issues; continued research and analysis regarding negative acquisition adjustment; review staff witness Dobiac's testimony; prepare deposition questions. D. Bruce May 7.20 hours at 365.00 per hour.

11/05/08 Receive comments to Motion for Temporary Protective Order, integrate, finalize and prepare for filing/service; confirm documents responsive to 8th POD No. 231(a) and (b) have been provided and begin to prepare documents for production to OPC; receive PSC confirmation of filing Motion for Temporary Protective Order; continue to develop rebuttal to OPC's prefiled direct testimony; continue to research legal issues for pre and post hearing briefing. Gigi Rollini 3.90 hours at 190.00 per hour.

11/06/08 Review email correspondence between client and attorneys concerning supplementing previous discovery responses; preparation of Supplemental Responses to OPC's Third ROG (201) and Eighth POD (231); preparation of Notice of Service and Transmittal letter for same (1.2). Anna L. Brinker 1.20 hours at 140.00 per hour.

11/06/08 Extensive review regarding Gary Prettyman's rebuttal testimony; provide revisions regarding same; multiple phone calls with Katherine Fleming and Ralph Jaeger regarding witness availability, witness deposition schedule, prehearing statement issues and other hearing preparation matters; prepare supplemental discovery response to OPC; multiple phone calls with Paul Moul regarding ROE testimony; continued preparation regarding same; phone conference regarding capital structure issues; research and analysis regarding negative acquisition adjustments; research and analysis regarding used and useful/single well rule; phone conference with John Guastella; begin 2628.00

741.00

December 16, 2008 Invoice 2334981 Page 5

review of Guastella's draft rebuttal testimony; begin review of draft testimony of Bob Griffin regarding rate base adjustments and negative acquisition adjustments. D. Bruce May 6.30 hours at 365.00 per hour. 2299.50

- 11/06/08 Prepare supplemental response for OPC's POD No.
 231; continue to develop rebuttal testimony;
 continue to determine action needed regarding
 depositions; continue research regarding
 negative acquisition adjustment testimony,
 memorialize and present to B. May.
 Gigi Rollini 8.10 hours at 190.00 per hour. 1539.00
- 11/06/08 Legislative history research for G. Rollini on Section 367.081(4)(f), F.S., regarding leverage formula. Patricia B. Greene 2.00 hours at 140.00 per hour. 280.00
- 11/06/08 Email correspondence regarding deposition
 schedule and filing of supplemental response
 for POD 231a on this date; download to extranet
 and update revised tracking chart document;
 Download and incorporate bates label numbers
 into files to be downloaded to disk.
 Patricia B. Greene .70 hours at 140.00 per hour. 98.00

11/07/08 Review negative acquisition adjustment testimony; review and revise same; research and analysis regarding Kim Dismukes' proposed rate base amendments and rate case expense adjustments; review testimony and revise testimony of Griffin, Anzaldo, Guastella, Moul; continued preparation of draft testimony in relation to used and useful rule variance proposed by Andrew Woodcock; begin preparation of deposition of Paul Stallcup; review uniform rate structure issues; review subsidy issues; research and analysis regarding case law concerning subsidies. D. Bruce May 6.10 hours at 365.00 per hour. 2226.50

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11/07/08 Continue to determine deposition schedule; continue to prepare rebuttal testimony regarding negative acquisition adjustments; continue to prepare Supplemental Response and documents to OPC's 8th POD No. 231 for filing/service. Gigi Rollini 6.00 hours at 190.00 per hour. 1140.00 11/07/08 Continued legislative history research for G. Rollini on Section 367.081(4)(f), F.S., regarding leverage formula. Patricia B. Greene 5.50 hours at 140.00 per hour. 770.00 11/08/08 Prepare Notice of Deposition of P. Stallup and D. Dobiac; continue to research legal authority for street light/garbage pass-thru charges; continue to develop rebuttal testimony. Gigi Rollini 1.60 hours at 190.00 per hour. 304.00 11/10/08 Preparation of final Answer and Objection to Staff's Seventh Interrogatory (.4); preparation of Notice of Service for same (.3); preparation of final Expedited Objections to OPC's Ninth PODs and Eighth Interrogatories (.5); preparation of Notice of Service and Transmittal letter for same (.4); preparation of Expedited Objections to Staff's Sixth PODs and Tenth Interrogatories (.8); update deadlines and discovery charts (.4). 392.00 Anna L. Brinker 2.80 hours at 140.00 per hour. 11/10/08 Prepare rebuttal testimony to Paul Stallcup; continued preparation of prehearing statement;

multiple phone calls to Katherine Fleming regarding discovery; review discovery responses to OPC; continued preparation of discovery responses to staff; multiple phone calls with Kim Joyce in preparation for deposition of Paul Stallcup; conference with Troy Rendell; conference with Dan Francheski in relation to preparation for deposition of Paul Stallcup;

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continued preparation of rebuttal testimony of Bob Griffin; continued preparation of rebuttal testimony of Jack Lihvarcik; continued preparation of rebuttal testimony of Stan Szczygiel. D. Bruce May 6.20 hours at 365.00 per hour.

2263.00

11/10/08 Receive and review AUF's Response to Staff's 7th ROGs and coordinate today's production; continue to assess pass-thru charge authority; continue to determine responses to Staff 10th ROGs; receive and review Deposition Notice and Notice of Hearing, expedited objections, and Notices of Service. Gigi Rollini .70 hours at 190.00 per hour.

- 11/11/08 Prepare consolidated/uniform rate structure rebuttal testimony; continued preparation for deposition of Paul Stallcup; review information supplied by OPC; prepare responses to OPC discovery requests; prepare response to staff's discovery requests; conference call with clients regarding prehearing statement issues; continued preparation of prehearing statement; develop rebuttal testimony Kim Dismukes' allocation issues; continued to review DEP issues; review water quality issues; develop testimony regarding same; multiple phone calls with Katherine Fleming regarding deposition and discovery schedule issues; multiple phone calls with Ralph Jaeger regarding discovery issues and prehearing statement issues. D. Bruce May 6.20 hours at 365.00 per hour.

42.00

133.00

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11/11/08	Consideration regarding Jasmine Lakes and obtaining documentation creating various assessments and rights of developer relating thereto.	
	Holly M. Reagan .30 hours at 140.00 per hour.	42.00
11/11/08	Correspondence with colleague regarding title research for any provisions regarding street light/garbage pass-thru charges.	
	K. O'Donniley .30 hours at 190.00 per hour.	57.00
11/11/08	Continue to prepare rebuttal testimony; begin to determine remaining issues to complete for prehearing statement.	
	Gigi Rollini 1.30 hours at 190.00 per hour.	247.00
11/11/08	Update tracking chart for production with bates label numbers; revise tracking chart to forward to client.	
	Patricia B. Greene .60 hours at 140.00 per hour.	84.00
11/12/08	Prepare for and participate in deposition of Paul Stallcup; conference with Staff counsel regarding late-filed exhibits; conference with Kim Joyce regarding depositions; prepare for final hearing; continued preparation of rebuttal testimony.	
	D. Bruce May 8.50 hours at 365.00 per hour.	3102.50
11/12/08	Begin to prepare for OPC, Aqua, Attorney and Staff teleconference regarding used and useful stipulations; receive Notice of Deposition for Staff's deposition of K. Dismukes and begin to determine action needed for cross notice; correspondence; continue to organize discovery and testimony for hearing	
	Gigi Rollini 1.00 hours at 190.00 per hour.	190.00

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11/13/08 Continued preparation of rebuttal testimony; review and consideration of multiple e-mail correspondence from Katherine Fleming (Florida Public Service Commission staff) regarding possible stipulations and meeting regarding same; review and consideration of e-mail correspondence regarding additional response from OPC regarding AUF discovery (Schedule 27); continued preparation of prehearing statement; continued review of consideration of items to include in draft prehearing order; conference regarding pass-through issue; review and consideration of possible motion to strike portions of Dismukes' testimony; research and analysis regarding repression model; multiple phone conferences with client regarding rebuttal testimony. 8.10 hours at 365.00 per hour. D. Bruce May

- 11/13/08 Prepare cross-notice for K. Dismukes deposition
 by Staff; determine action needed for prefiled
 direct testimony rebuttal, prehearing
 statement, Pasco County title search; begin to
 prepare cross-notice of deposition for J.
 Rothschild; continue to analyze viability of
 Motion to Strike portion of K. Dismukes'
 testimony.
 Gigi Rollini 1.40 hours at 190.00 per hour.
- 11/14/08 Preparation of Notice of Service and Transmittal letter for Staff's Eighth Interrogatories and Fourth Requests for Production (.4). Anna L. Brinker .40 hours at 140.00 per hour.
- 11/14/08 Continued preparation of rebuttal testimony; review and consideration of multiple e-mail correspondence from Katherine Fleming (Florida Public Service Commission staff) regarding possible stipulations and meeting regarding

2956.50

56.00

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	<pre>same; review and consideration of e-mail correspondence regarding additional response from OPC regarding AUF discovery (Schedule 27); continued preparation of prehearing statement; continued review of consideration of items to include in draft prehearing order; conference regarding pass-through issue; review and consideration of possible motion to strike portions of Dismukes' testimony; research and analysis regarding repression model; multiple phone conferences with client regarding rebuttal testimony.</pre>	
	D. Bruce May 8.20 hours at 365.00 per hour.	2993.00
11/14/08	Begin to prepare for Monday's discovery production of significant quantity of documents for Staff's 4th PODs; continue to develop rebuttal testimony, schedule and strategy. Gigi Rollini 3.20 hours at 190.00 per hour.	608.00
11/14/08	Attend internal organizational meeting on rate case discovery, exhibits, etc.; review trial notebooks, depositions and list of exhibits in order to update tracking chart. Patricia B. Greene 1.30 hours at 140.00 per hour.	182.00
11/15/08	Continued preparation of rebuttal testimony of AUF witnesses (Szczygiel, Franklin, Lihvarcik, Luitweiler, Smeltzer, Griffin, Guastella, Prettyman, Moul, Franceski, Anzaldo). D. Bruce May 5.10 hours at 365.00 per hour.	1861.50
11/15/08	Continue to prepare rebuttal testimony. Gigi Rollini .40 hours at 190.00 per hour.	76.00
11/16/08	Continued preparation of rebuttal testimony of AUF witnesses (Szczygiel, Franklin, Lihvarcik, Luitweiler, Smeltzer, Griffin, Guastella, Prettyman, Moul, Franceski, Anzaldo).	
	D. Bruce May 4.50 hours at 365.00 per hour.	1642.50

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11/16/08 Continue to prepare for Monday's discovery production; continue to prepare and finalize rebuttal testimony. Gigi Rollini 2.00 hours at 190.00 per hour. 380.00 11/17/08 Preparation of final responses to Staff's Eighth Interrogatories and Fourth Requests for Production; preparation of transmittal letter to be used in providing documents on 11/18/08; update discovery charts (2.5). Anna L. Brinker 2.50 hours at 140.00 per hour. 350.00 11/17/08 Continued preparation of rebuttal testimony of AUF witnesses (Szczygiel, Franklin, Lihvarcik, Luitweiler, Smeltzer, Griffin, Guastella, Prettyman, Moul, Franceski, Anzaldo). D. Bruce May 8.10 hours at 365.00 per hour. 2956.50 11/17/08 Prepare documents responsive to Staff's 4th PODs and 8th ROGs, transmittal and notice; coordinate compliance with Order on Procedure to ensure voluminous documents to be produced are sequentially numbered; continue to prepare rebuttal testimony. Gigi Rollini 7.00 hours at 190.00 per hour. 1330.00 11/17/08 Attend internal organizational meeting on rate case discovery, exhibits, etc.; print attachments for Staff Interrogatories, 23, 29, 30 and 44; bates label attachment to 8th set of Staff Interrogatory #44. Patricia B. Greene 2.50 hours at 140.00 per hour. 350.00 11/18/08 Continued preparation of rebuttal testimony of AUF witnesses; review respective witness exhibits to be attached thereto; multiple phone calls with client regarding witness rebuttal testimony; continued preparation for witness depositions; continued preparation for final hearing. D. Bruce May 8.50 hours at 365.00 per hour. 3102.50

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11/18/08	Continue to prepare rebuttal testimony; continue to prepare for document production to	
	PSC Staff's 4th PODs. Gigi Rollini 12.60 hours at 190.00 per hour.	2394.00
11/19/08	Assist with preparation of filing of rebuttal testimony including preparation of request for confidential classification.	
	Karen D. Walker 1.50 hours at 365.00 per hour.	547.50
11/19/08	Update discovery chart to include bates numbered documents produced in response to Staff's POD 24; preparation of transmittal letter enclosing additional documents in response to POD 24 (.5).	
	Anna L. Brinker .50 hours at 140.00 per hour.	70.00
11/19/08	Prepare for and participate in deposition of James Rothschild; continued preparation of rebuttal testimony; conference calls with client; prepare prehearing statement.	
	D. Bruce May 8.60 hours at 365.00 per hour.	3139.00
11/19/08	Continue to prepare rebuttal testimony; continue to prepare supplemental production for Staff's POD 24.	
	Gigi Rollini 9.80 hours at 190.00 per hour.	1862.00
11/19/08	Document production organization (Bates Labels); prepare file for final hearing (exhibits) and witness depositions.	
	Patricia B. Greene 7.00 hours at 140.00 per hour.	980.00
11/20/08	Begin preparation for deposition of Kim Dismukes; prepare prehearing statement; participate on conference call with Staff and parties.	
	D. Bruce May 8.10 hours at 365.00 per hour.	2956.50

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11/20/08 Continue to receive client comments for prehearing statement; finalize SS-24 transmittal for supplemental filing; begin to prepare for responding to Staff's 9th ROGs/5th PODs; receive service copies of filings; finalize prehearing statement and prepare for filing and service; confirm production of SS-24; begin to assess need for Amended Prehearing Statement. 3.90 hours at 190.00 per hour. 741.00 Gigi Rollini 11/21/08 Participate in debriefing session with client regarding Kim Dismukes' deposition. D. Bruce May 1.50 hours at 365.00 per hour. 547.50 11/21/08 Continued preparation for Kimberly Dismukes; review testimony of Kim Dismukes; review schedules; review discovery (2). Participation in deposition of Kim Dismukes (5). 2555.00 D. Bruce May 7.00 hours at 365.00 per hour. 11/21/08 Prepare Motion for Leave to Amend Prehearing Statement and Amended Prehearing Statement to include P. Luitweiler in the witness table; receive and review proposed Prehearing Order and memorialize tracked changes for revisions needed. 1121.00 Giqi Rollini 5.90 hours at 190.00 per hour. 11/22/08 Preparation for deposition of Franceski, Smeltzer, Griffin and Szczygiel; prepare potential cross examination questions for Dismukes; review deposition of Dismukes; review AWWA standards; multiple correspondence with Troy Rendell and Kim Joyce; review witnesses' prefiled & rebuttal testimonies. D. Bruce May 5.10 hours at 365.00 per hour. 1861.50

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Ę	Continue to develop order of witnesses and prepare for final discovery and cross-examination. Bigi Rollini .70 hours at 190.00 per hour.	133.00
F F f x k R C d	Continued preparation for deposition of Franceski, Smeltzer, Griffin and Szczygiel; prepare potential cross examination questions for Dismukes; review deposition of Dismukes; review AWWA standards; multiple correspondence with Troy Rendell and Kim Joyce; meetings with Kim Joyce, Dan Franceski, David Smeltzer, Robert Griffin and Szczygiel to prepare for depositions. D. Bruce May 8.00 hours at 365.00 per hour.	2920.00
11/23/08 E A C A T C C T T T T T T T T T T T T T	Begin to prepare correspondence to Assistant Attorney General regarding intent to cross-examine witnesses who technically are the Attorney General's witnesses; continue to respond to OPC's request for copies of discovery to Staff; prepare to sort OPC's responses to AUF's discovery, which again is not sequentially numbered per the Order on Procedure. Bigi Rollini 1.50 hours at 190.00 per hour.	2320.00
r	Review correspondence re: document production request from the Office of General Counsel. Patricia B. Greene .30 hours at 140.00 per hour.	42.00
c i g c	Research re grounds for confidential classification of executive compensation information; begin preparing motion for protective order and for confidential classification. Karen D. Walker 2.40 hours at 365.00 per hour.	876.00

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11/24/08 Preparation of Notice of Service and Transmittal letter on Staff's Fifth Request for Production and Ninth Interrogatories (.5); preparation of templates for use in responding to Staff's Sixth Request for Production, Tenth Interrogatories and Eleventh Interrogatories (1.3); update discovery and deadlines chart (.4). Anna L. Brinker 2.20 hours at 140.00 per hour. 308.00 11/24/08 Prepare for and attend depositions of Dan Franceski and David Smeltzer; continued preparation for final hearing. D. Bruce May 8.40 hours at 365.00 per hour. 3066.00 11/24/08 Continue to research "Friendly Cross" regarding Assistant Attorney General's request to directly examine the Attorney General's own witnesses; continue to respond to Staff's and OPC's requests regarding prehearing order and discovery; begin to prepare Request for Official Recognition; begin to prepare Post-Hearing Statement. Gigi Rollini 4.20 hours at 190.00 per hour. 798.00 11/24/08 Prepare for document production responsive to Staff's 8th interrogatory and 4th production of documents. Patricia B. Greene 2.10 hours at 140.00 per hour. 294.00 11/24/08 Preparation of witness materials for final hearing. Rebecca S. Bush 2.30 hours at 140.00 per hour. 322.00

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11/25/08 Continue to conduct research re requesting confidentiality of executive compensation study information; continue to prepare Motion for Protective Order and Request for Confidential Classification; revise and edit same; telephone conference with Bruce May; telephone conference with Roy Stahl re information that needs to remain confidential. Karen D. Walker 3.90 hours at 365.00 per hour.

- 11/25/08 Prepare for and attend depositions of Stan Szczygiel and Bob Griffin; post-deposition meetings with client; preparation of opening statement; cross-examination questions. D. Bruce May 8.00 hours at 365.00 per hour.
- 11/25/08 Review POD 24 response was produced and coordinate effort to supplement, if needed; finalize and prepare for filing/service Request for Official Recognition; begin to finalize Motion for Protective Order (OPC PODs 69 and 70); determine outstanding Notices/Affidavits to be filed with PSC; prepare for upcoming filings, including discovery set on 11/26 and Request for Confidentiality Classification. Gigi Rollini 7.20 hours at 190.00 per hour.
- 11/25/08 Preparation of materials for use at hearing. Rebecca S. Bush 2.20 hours at 140.00 per hour.
- 11/26/08 Continue to prepare redactions and highlighted copies of exhibits to accompany motion for protective order and request for confidential classification; revise and edit motion for protective order and request for confidential classification and prepare same for filing; prepare notice of withdrawal of request for confidential classification of Exhibit SS-14; prepare letter to Commission staff transmitting documents requested. Karen D. Walker 4.90 hours at 365.00 per hour. 1788.50

1423.50

2920.00

1368.00

11/26/08 Numerous e-mail correspondence regarding

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prehearing order; prepare prehearing order; review list of staff exhibits; e-mail correspondence to/from OPC counsel regarding revised schedules by Dismukes; research regarding "friendly cross" by AG of OPC witnesses; continued preparation for final hearing. D. Bruce May 8.70 hours at 365.00 per hour. 11/26/08 Begin to prepare Franceski late-filed exhibits; continue to prepare post-hearing statement; consider whether second request for official recognition is necessary; continue to address the Attorney General's suggestion that cross-examination is appropriate of OPC's witnesses, which the Attorney General has adopted as its own; continue to develop Notices of Mailing per FAC Rules. Gigi Rollini 9.70 hours at 190.00 per hour. 1843.00 11/26/08 Preparation of witness chart with exhibit and topic references for use at hearing; redact privileged material; preparation of materials for review by the Public Service Commission. Rebecca S. Bush 2.30 hours at 140.00 per hour. 322.00 11/28/08 Continued preparation for final hearing; review Dismukes' revised schedules; prepare cross. 1277.50 D. Bruce May 3.50 hours at 365.00 per hour. 11/28/08 Continue to prepare post-hearing brief; analyze Staff witnesses to which OPC has not stipulated to determine who OPC will cross. Gigi Rollini 2.60 hours at 190.00 per hour. 494.00

11/29/08 Continued preparation for final hearing; review Dismukes' revised schedules, call with Ron Pasceri and Kim Joyce; prepare cross. D. Bruce May 3.50 hours at 365.00 per hour. 1277.50

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11/30/08 Continued preparation for final hearing; review Dismukes' revised schedules, calls with Ron Pasceri, Kim Joyce, John Guastella; prepare cross. D. Bruce May 3.50 hours at 365.00 per hour. 1277.50

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11/30/08 Continue to prepare Post-Hearing Brief; continue witness preparation; begin to identify late-filed exhibits needing to be filed this week; continue to prepare for hearing, including review of witnesses' direct and rebuttal testimony, witness summaries, and consideration of limits to cross-examination. Gigi Rollini 5.30 hours at 190.00 per hour.

1007.00

Total Fees for Professional Services\$ 92,562.00

Name	Title	Hours	Rate	Value
	******		*	
May, D. Bruce	Partner	168.10	365.00	61,356.50
Walker, Karen D.	Partner	12.70	365.00	4,635.50
O'Donniley, Katherine A.	Associate	0.30	190.00	57.00
Rollini, Gigi	Associate	109.70	190.00	20,843.00
Greene, Patricia B.	Sr Professnl	22.20	140.00	3,108.00
Brinker, Anna L.	Paralegal	11.20	140.00	1,568.00
Bush, Rebecca S.	Paralegal	6.80	140.00	952.00
Reagan, Holly M.	Paralegal	0.30	140.00	42.00

Reimbursable costs through November 30, 2008

11/11/08

Eric Kent charges for mileage from 10/9/08 to 11/4/08

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11/11/08	Other Courier	10.25
	United Parcel Service	
	KIMBERLY A. JOYCE	
	AQUA AMERICA INC	
	762 WEST LANCASTER AVENUE	
	BRYN MAWR PA 19010	
11/11/08	Other Courier	13.30
	United Parcel Service	
	KELLY BURNS	
	AQUA AMERICA INC	
	762 WEST LANCASTER AVENUE	
	BRYN MAWR PA 19010	
11/11/08	Other Courier	3.05
	United Parcel Service	
	KIMBERLY A. JOYCE	
	AQUA AMERICA INC	
	BRYN MAWR PA 19010	
11/13/08	Messenger Service - 11/5/08	5.00
11/14/08	Van B. Madden PSC	6.84
11/14/08	Van B. Madden PSC, Collins & Pappas	7.72
11/14/08	Van B. Madden PSC	6.84
11/14/08	Van B. Madden PSC, Collins & Pepper	7.72
11/14/08	Van B. Madden PSC	6.84
11/17/08	Messenger Service - 10/31/08	7.00
11/19/08	IVIZE of Tallahassee, LLC manual Bates	73.32
	Labeling, Grade B (light litigation) black &	
	white copies	
11/20/08	Other Courier	10.25
	United Parcel Service	
	KIMBERLY A. JOYCE	
	AQUA AMERICA INC	
	762 WEST LANCASTER AVENUE	
	BRYN MAWR PA 19010	
	USER DEFINED 2: 12X90W950152575701	
11/21/08	IVIZE of Tallahassee, LLC Grad A (autofee) black	140.27
	& white copies, manual bates labeling	
11/24/08	IVIZE of Tallahassee, LLC Grade A	99.98
	(autofeed) black & white scanning, CD-ROM	
	creation	

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Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

48.03 11/24/08 Other Courier United Parcel Service KELLY BURNS AQUA AMERICA INC 762 WEST LANCASTER AVENUE BRYN MAWR PA 19010 USER DEFINED 2: 1ZX90W950153384086 507.62 11/26/08 IVIZE of Tallahassee, LLC Grade A (autofeed) black & white copies-Patricia Green 6,103.00 Photocopy 38.40 Long Distance Telephone 4.92 Westlaw Total Reimbursable Costs\$ 7,162.89 ____ 99,724.89 Current Billing for this Matter _____ BALANCE DUE THIS INVOICE\$ 99,724.89

OUTSTANDING INVOICE SUMMARY

DATE	INVOICE	AMOUNT
11/12/08	2320787	48,482.70

MATTER BALANCE BROUGHT FORWARD	48,482.70
TOTAL DUE\$	148,207.59

Law Offices HOLLAND & KNIGHT LLP

P.O. Box 864084 Orlando, Fl 32886-4084 (813) 901-4180 EIN 59-0663819

Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

Atlanta	Lakeland	Portland
Bethesda	Los Angeles	San Francis
Boston	Miami	Tallahassee
Chicago	New York	Татра
Ft. Lauderdale	No. Virginia	Washington,
Jacksonville	Orlando	West Palm H

International: Abu Dhabi Abu Dhabi Acisco Beijing Asee Caracas* Mexico City* Con, D.C. Tel Aviv*

*Representative Office December 23, 2008 Invoice 2336319

TERMS: DUE ON RECEIPT

REMITTANCE COPY (PLEASE RETURN WITH YOUR PAYMENT)

Our Matter #117542.00001 Florida Rate Case

Fees for Professional Services	\$ 86,894.50	
Reimbursable Costs	7,501.35	

INVOICE TOTAL	•	\$ 94,395.85
BALANCE DUE THIS INVOICE		\$ 94,395.85

OUTSTANDING INVOICE SUMMARY

DATE	INVOICE	AMOUNT
12/16/08	2334981	99,724.89

December 23, 2008 Invoice 2336319 Page 2 REMITTANCE COPY

MATTER BALANCE	BROUGHT	FORWARD :		99,724.89
TOTAL DUE			\$	194,120.74
				##만#만#만# 만 #

If you wish to remit by WIRE TRANSFER, please wire transfer funds to:

Wachovia Bank
214 N. Hogan Street, Jacksonville Pl. 12202
DOMESTIC Clients: ABA (K K A A A C
INTERNATIONAL Clients: SWIFT
For Credit to the Account of
HOLLAND & KINGTT KP
ACCT.

Please indicate our INVOICE NUMBER as reference in your wire transfer.

If you wish to remit by COURIER DELIVERY, please use the following address:

Holland & Knight LLP Suite 864084 11050 Lake Underhill Road Orlando, FL 32825-5016

06270

Law Offices HOLLAND & KNIGHT LLP

P.O. Box 864084 Orlando, Fl 32886-4084 (813) 901-4180 EIN 59-0663819

		:	International:
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Bethesda	Los Angeles	San Francisco	Beijing
Boston	Miami	Tallahassee	Caracas*
Chicago	New York	Tampa	Mexico City*
Ft. Lauderdale	No. Virginia	Washington, D.C.	Tel Aviv*
Jacksonville	Orlando	West Palm Beach	

*Representative Office

Aqua America, Inc. 762 W. Lancaster Avenue Bryn Mawr, PA 19010

December 23, 2008 Invoice 2336319 Page 1 TERMS: DUE ON RECEIPT

For professional services rendered through December 18, 2008 in connection with the following:

Our Matter #117542.00001 Florida Rate Case

12/01/08 Attendance at team phone conference regarding trial preparation (.4); preparation of Notice of Service and Transmittal for Staff's Sixth Request to Produce, Tenth Interrogatories and Eleventh Interrogatories; revise same to exclude Eleventh Interrogatories (.6); preparation of final Answers and Objections to Staff's Tenth Interrogatories for review by client (.6); make travel arrangements for visit to Tallahassee office to prepare exhibits for trial (.4). Anna L. Brinker 2.00 hours at 140.00 per hour. 280.00

12/01/08 Attendance and participation at prehearing conference. D. Bruce May 1.50 hours at 365.00 per hour. 547.50

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12/01/08 Prepare for prehearing conference; multiple e-mail correspondence with client and parties regarding stipulations, order of witnesses, draft prehearing order; witness summaries; review of revised schedules supplied/provided by OPC; continued preparation for final hearing; review of discovery responses and late-filed exhibits to be filed in case. D. Bruce May 6.90 hours at 365.00 per hour.

12/01/08 Prepare for witness preparation for final hearing. D. Bruce May 3.10 hours at 365.00 per hour.

12/01/08 Continue to prepare discovery responses to be served and transmittals/notices to be filed today; continue to prepare required Notices of Compliance with FAC Rules regarding Notice; travel to/from and attend Prehearing Conference at PSC; determine Staff is withdrawing Staff's 11th ROGs, which are duplicative to Staff's 10th ROGs; revise notice/transmittal accordingly. Gigi Rollini 3.70 hours at 190.00 per hour.

12/01/08 Download and print attachments uploaded to extranet by client. Patricia B. Greene .50 hours at 140.00 per hour. 70.00

12/02/08 Travel to Tallahassee office (3.2); assist in preparation for trial; preparation of documents for filing produced by OPC in response to AUF Request for Production and Interrogatories (4.8). Anna L. Brinker 8.00 hours at 140.00 per hour. 1120.00

2518.50

1131.50

12/02/08 Continued preparation of witnesses for

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testimony at final hearing; meetings with client regarding same; numerous e-mail correspondence with parties regarding order of witnesses, stipulated issues, and prehearing order; numerous e-mail correspondence with staff regarding late-filed exhibits. D. Bruce May 10.50 hours at 365.00 per hour. 3832.50 12/02/08 Begin to prepare late-filed exhibits to depositions; continue to prepare responses to Staff's final discovery; continue to prepare for trial; finalize and prepare for filing/service late-filed deposition exhibits for S. Szczygiel, R. Griffin, D. Smeltzer; finalize responses to Staff's discovery and prepare transmittal and response sets for service/filing; receive remaining OPC responses to AUF's discovery and begin to analyze; begin to catalog bates numbers for OPC's produced documents, which lack sequential numbering as required by the Order on Procedure; teleconference with E. Sayler (PSC Staff) regarding late-filed exhibits and upcoming notices of mailing. Gigi Rollini 8.50 hours at 190.00 per hour. 1615.00 12/02/08 Preparation of files, exhibits and attachments for PSC hearing on December 8. Patricia B. Greene 6.00 hours at 140.00 per hour. 840.00 12/03/08 Review and respond to e-mail correspondence re use by FPSC staff of responses to RFPOD No. 70. .30 hours at 365.00 per hour. Karen D. Walker 109.50 12/03/08 Continued preparation for trial; conference with attorney concerning OPC's discovery responses; begin preparation of work product chart containing requests, responses and documents produced. Anna L. Brinker 7.50 hours at 140.00 per hour. 1050.00

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12/03/08	Continued preparation of witnesses for testimony at final hearing; meetings with client regarding same; numerous e-mail correspondence with parties regarding order of witnesses, stipulated issues, and prehearing order; numerous e-mail correspondence with staff regarding late-filed exhibits. D. Bruce May 9.70 hours at 365.00 per hour.	3540.50
12/03/08	Continue to prepare Supplemental Late-Filed Deposition Exhibits; respond to numerous Staff discovery, exhibit, document and prehearing order inquiries; continue to analyze OPC documents produced to AUF's discovery requests; continue to prepare for final hearing. Gigi Rollini 8.10 hours at 190.00 per hour.	1539.00
12/03/08	Continued preparation of files, exhibits and attachments for PSC hearing on December 8. Patricia B. Greene 8.00 hours at 140.00 per hour.	1120.00
12/04/08	Researched cases and professional bar standards requiring attorneys to ensure that clients properly respond to discovery obligations. Kevin W. Cox 1.20 hours at 190.00 per hour.	228.00
12/04/08	Finalize chart showing discovery requests to OPC, responses and documents produced (1.8); update discovery and deadlines charts (.4). Anna L. Brinker 2.20 hours at 140.00 per hour.	308.00
12/04/08	Continued preparation of witnesses for testimony at final hearing; meetings with client regarding same; return travel from Bryn Mawr, Pennsylvania; numerous e-mail correspondence with parties regarding order of witnesses, stipulated issues, and prehearing order; numerous e-mail correspondence with staff regarding late-filed exhibits. D. Bruce May 9.10 hours at 365.00 per hour.	3321.50

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12/04/08 Continue to prepare late-filed exhibits for S. Szczygiel and D. Franceski; continue to prepare for final hearing; continue to prepare Affidavits of Compliance with FAC Rule notice requirements. Gigi Rollini 8.00 hours at 190.00 per hour. 1520.00

- 12/04/08 Continued preparation of files, exhibits and attachments for PSC hearing on December 8. Patricia B. Greene 5.00 hours at 140.00 per hour.
- 12/05/08 Continued preparation of witnesses for testimony at final hearing; conference calls and e-mail correspondence with client regarding same; numerous e-mail correspondence with parties regarding order of witnesses, stipulated issues, and prehearing order; numerous e-mail correspondence with staff regarding late-filed exhibits; continued preparation of opening statement; cross-examination questions and possible re-direct questions. D. Bruce May 10.20 hours at 365.00 per hour. 3723.00

12/05/08 Continue to prepare for final hearing. Gigi Rollini 8.00 hours at 190.00 per hour. 1520.00

12/05/08 Continued preparation of files, exhibits and attachments for PSC hearing on December 8. Patricia B. Greene 5.00 hours at 140.00 per hour. 700.00

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12/06/08	Continued preparation of opening statement; continued preparation of cross-examination questions; continued preparation of draft summaries of witnesses; research and analysis regarding issues involving cross-examination questions; review rebuttal and direct testimonies of witnesses in preparation for final hearing; numerous e-mail correspondence with clients regarding final hearing and preparation for same.	
	D. Bruce May 6.00 hours at 365.00 per hour.	2190.00
12/06/08	Continue to prepare for final hearing. Gigi Rollini 5.30 hours at 190.00 per hour.	1007.00
12/06/08	Continued preparation of files, exhibits and attachments for PSC hearing on December 8. Patricia B. Greene 3.10 hours at 140.00 per hour.	434.00
	_	434.00
12/07/08	Travel to Tallahassee; assist in preparation for final hearing.	
	Anna L. Brinker 8.00 hours at 140.00 per hour.	1120.00
12/07/08	Meetings with client to prepare witnesses for final hearing; meetings with witnesses to prepare for final hearing and witness testimony; prepare summaries; prepare re-direct; continued preparation of opening statement.	
	D. Bruce May 10.00 hours at 365.00 per hour.	3650.00
12/07/08	Continue to prepare for final hearing. Gigi Rollini 8.00 hours at 190.00 per hour.	1520.00
12/07/08	Continued preparation of files, exhibits and attachments for PSC hearing on December 8.	
	Patricia B. Greene 5.00 hours at 140.00 per hour.	700.00

December 23, 2008 Invoice 2336319 Page 7

12/08/08	Assist in preparation for today's hearings; attendance at hearing; preparation for 12/9/08 witnesses.	
	Anna L. Brinker 8.00 hours at 140.00 per hour.	1120.00
12/08/08	Prepare for and attend first day of final hearing; post hearing session with clients; prepare witnesses for second day of hearing; continued preparation of cross-examination questions.	
	D. Bruce May 10.50 hours at 365.00 per hour.	3832.50
12/08/08	Attend final rate hearing, and continue to prepare for remaining days of final hearing.	1005 00
	Gigi Rollini 10.50 hours at 190.00 per hour.	1995.00
12/09/08	Preparation for today's hearing; attendance at hearing; preparation for cross-examination of 12/10/08 witnesses (11.2).	
	Anna L. Brinker 11.20 hours at 140.00 per hour.	1568.00
12/09/08	Prepare for and attend second day of hearing; post hearing discussions with client; prepare witnesses for next day testimony; continued preparation of cross-examination questions.	
	D. Bruce May 10.00 hours at 365.00 per hour.	3650.00
12/09/08	Attend final rate hearing, and continue to prepare for remaining days of final rate hearing.	
	Gigi Rollini 10.00 hours at 190.00 per hour.	1900.00
12/10/08	Preparation of documents for use with today's witnesses; updated Exhibit list (1.1); attendance at hearing (9.0).	
	Anna L. Brinker 10.10 hours at 140.00 per hour.	1414.00

December 23, 2008 Invoice 2336319 Page 8

12/10/08	Prepare for and attend third day of final hearing; post hearing meeting with clients; prepare witnesses for fourth day of hearing; continued preparation of cross-examination questions.	
	D. Bruce May 10.00 hours at 365.00 per hour.	3650.00
12/10/08	Attend final rate hearing, and continue to prepare for remaining day of final rate hearing. Gigi Rollini 10.50 hours at 190.00 per hour.	1995.00
12/11/08	Preparation of documents for use at today's hearing; updated exhibit list (.6); attendance at hearing (4.5); travel to Jacksonville (3.2). Anna L. Brinker 8.30 hours at 140.00 per hour.	1162.00
12/11/08	Prepare for and attend final day of hearing; continued preparation of cross-examination of Paul Stallcup and redirect questions for witnesses; post-hearing meetings with client. D. Bruce May 8.20 hours at 365.00 per hour.	2993.00
12/11/08	Attend final rate hearing; continue to prepare post-hearing brief. Gigi Rollini 7.70 hours at 190.00 per hour.	1463.00
12/12/08	Preparation of Final Exhibit List; preparation of email correspondence to attorneys, client recapping follow up required on late-filed exhibits (1.2).	
	Anna L. Brinker 1.20 hours at 140.00 per hour.	168.00
12/12/08	Review transcripts; continued preparation of post-hearing statement of issues (brief). D. Bruce May 7.10 hours at 365.00 per hour.	2591.50
12/12/08	Continue to prepare post-hearing brief, including begin to organize record and exhibits.	
	Gigi Rollini .50 hours at 190.00 per hour.	95.00

December 23, 2008 Invoice 2336319 Page 9

12/14/08	Continue to prepare to file required Late-Filed Hearing Exhibits.	
	Gigi Rollini .50 hours at 190.00 per hour.	95.00
12/15/08	Review issues; review stipulations; review transcript for additional stipulations; continued preparation of post-hearing brief. D. Bruce May 7.40 hours at 365.00 per hour.	2701.00
12/15/08	Conference call with client regarding strategy for drafting brief and coordination of late-filed exhibits.	
	D. Bruce May .60 hours at 365.00 per hour.	219.00
12/15/08	Continue to prepare to file required Late-Filed Hearing Exhibits, and continue preparing post-hearing briefing.	
• .	Gigi Rollini 1.60 hours at 190.00 per hour.	304.00
12/16/08	Continued preparation of post-hearing brief. D. Bruce May 7.40 hours at 365.00 per hour.	2701.00
12/16/08	Continue to prepare post-hearing brief.	
	Gigi Rollini 3.50 hours at 190.00 per hour.	665.00
12/17/08	Continued preparation of post-hearing brief. D. Bruce May 7.10 hours at 365.00 per hour.	2591.50
12/17/08	Continue to prepare Late-Filed Hearing Exhibits and Post-Hearing Brief.	
	Gigi Rollini 7.00 hours at 190.00 per hour.	1330.00
12/18/08	Continued preparation of post-hearing brief. D. Bruce May 7.30 hours at 365.00 per hour.	2664.50
12/18/08	Continue to prepare required late-filed exhibits; continue to prepare post-hearing brief.	
	Gigi Rollini 7.20 hours at 190.00 per hour.	1368.00

December 23, 2008 Invoice 2336319 Page 10

Total Fees for Professional Services\$

86,894.50

Name	Title	Hours	Rate	Value

May, D. Bruce	Partner	142.60	365.00	52,049.00
Walker, Karen D.	Partner	0.30	365.00	109.50
Cox, Kevin W.	Associate	1.20	190.00	228.00
Rollini, Gigi	Associate	108.60	190.00	20,634.00
Greene, Patricia B.	Sr Professul	32.60	140.00	4,564.00
Brinker, Anna L.	Paralegal	66.50	140.00	9,310.00

Reimbursable costs through December 18, 2008

10/21/08	OTHER	13.42
н. Т	D Bruce May Conf call on 102108	
10/23/08	OTHER	9.53
	D Bruce May Conf call on 102308	
10/24/08	OTHER	9.80
	D Bruce May Conf call on 102408	
12/02/08	Florida Public Service Commission	10.20
	Copies of hearing transcripts	
12/02/08	Other Courier	18.08
	United Parcel Service	
	KELLY BURNS BRUCE	
	AQUA AMERICA INC	
•	762 WEST LANCASTER AVENUE	
	BRYN MAWR PA 19010	
12/03/08	IVIZE of Tallahassee, LLC manual	498.46
	bates labeling, B&W copies	
12/03/08	Other Courier	9.18
	United Parcel Service	
	KELLY BURNS	
	AQUA AMERICA INC	
	-	
	762 WEST LANCASTER AVENUE	
	BRYN MAWR PA 19010	

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12/04/08	Other Courier	9.18
,,	United Parcel Service	5.10
	MARY HOPPER	
	AQUA AMERICA INC	
	762 WEST LANCASTER AVENUE	
•	BRYN MAWR PA 19010	
12/05/08	Accurate Stenotype Reporters, Inc.	401.40
12,00,00	Inv#FH11128, Appearance fee, Transcript -original	401.40
12/05/08	Office Depot, Inc Inv#6098, Indx Mrkr,	110 66
12/03/00	5TB.5/ST	112.66
12/05/08	Tallahassee Petty Cashier	30 50
22/00/00	Reimbursement for legislative history. 11/14/08	38.50
12/08/08	Anna Brinker Assist in preparation for trial at	200.06
12/00/00	Tallahassee office	398.86
12/09/08	IVIZE of Tallabassee, LLC B&W	1 100 40
12/05/00	scanning; cd creation.	1,108.48
12/10/08	IVIZE of Tallahassee, LLC Manual bates	0.7
12/10/00	labeling.	87.81
12/10/08	IVIZE of Tallahassee, LLC Grade A	604 60
12/10/08	Black & White copies	604.69
12/11/08	Other Courier	24.24
12/11/00	United Parcel Service	34.34
	MARY HOPPER	
	AQUA AMERICA INC	
	762 WEST LANCASTER AVENUE	
	BRYN MAWR PA 19010	
12/12/08	Other Courier	42.01
12/12/00	United Parcel Service	43.91
	MARY HOPPER	
	AQUA AMERICA INC	
	762 WEST LANCASTER AVENUE	
10/15/00	BRYN MAWR PA 19010	
12/15/08	Anna Brinker Inv#ABR081212120729, Trial	772.99
10/17/00	preparation/attendance at trial	100.04
12/17/08	D. Bruce May	102.94
	Inv#KGI081215121006, Working lunch with Gigi	
	Rollini and Aqua America representatives to	
	prepare for final hearing, including Joyce,	
	Rendell, Hopper, Griffin, Ward	

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December 23, 2008 Invoice 2336319 Page 12

12/17/08	D. Bruce May	592.48
12/1//00	Inv#KGI081215120150,Lodging, meals associated	592.48
	with attendance at final hearing preparation	
	with AUF witnesses	
12/17/08	D. Bruce May Inv#KGI081215114511,Lodging, meals,	800.81
	cab fare and car rental associated with	000.01
	attendance at depositions of AUF representatives	
	in Docket 080121-WS	
12/17/08	D. Bruce May	110.19
12, 17, 00	Inv#KGI081216120007, Meeting with client (K.	110.19
	Joyce and T. Rendell) and G. Rollini to discuss	
	items to be addressed at issue identification	
	conference	
12/17/08	D. Bruce May	2.00
	Inv#KGI081215120805, Parking for meeting with	2.00
	AUF representatives, Joyce, Rendell, Hopper,	
	Szczgiel, Smeltzer	
12/17/08	Eric Kent Inv#TAL081215112822,Mileage	4.27
12/17/08	Eric Kent Inv#TAL081215112822,Mileage	4.27
12/17/08	Eric Kent Inv#TAL081215112822, Mileage	7.37
12/17/08	Eric Kent Inv#TAL081215112822, Mileage	7.25
12/17/08	Eric Kent Inv#TAL081215112822,Mileage	6.03
12/17/08	Eric Kent Inv#TAL081215112822,Mileage	8.60
12/17/08	Eric Kent Inv#TAL081215112822,Mileage	7.37
12/17/08	Bric Kent Inv#TAL081215112822, Mileage	0.76
12/17/08	Eric Kent Inv#TAL081215112822,Mileage	7.25
12/17/08	Eric Kent Inv#TAL081215112822,Mileage	7.25
12/18/08	Henningsen Investments Inc. Reference	38.17
	# 081117-13 For professional services.	50.17
	Photocopy	1,573.80
	Long Distance Telephone	25.60
	Telecopy	2.00
	Westlaw	14.96
	Total Reimbursable Costs\$	7,501.35
	Current Billing for this Matter	94,395.85
	-	
	BALANCE DUE THIS INVOICE\$	94,395.85

December 23, 2008 Invoice 2336319 Page 13

OUTSTANDING INVOICE SUMMARY

DATE	INVOICE	AMOUNT
12/16/08	2334981	99,724.89

MATTER BALANCE BROUGHT FORWARD	99,724.89
TOTAL DUE\$	194,120.74

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

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In Re: Application for increase in water and Wastewater rates in Alachua, Brevard, DeSoto, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc.

Docket No. 080121-WS

Dated: December 24, 2008

AQUA UTILITIES FLORIDA, INC.'S

LATE-FILED EXHIBIT NO. 199

AUF Late-Filed Exhibit No. 199

Report on AUF's Response to Scottish Highlands Survey

AUF has responded directly to the Scottish Highlands Condominium Association in regard to several issues raised in the attached letter. It is AUF's understanding that these issues have been resolved.

At the final hearing, the Office of Public Counsel introduced an exhibit which appears to be a questionnaire in which residents of Scottish Highlands expressed their objection to AUF's request for a rate increase. For those customers that expressed any billing or water quality issues, AUF is researching and following up with individual customers.

5923238_v1



Aqua Utilities Florida, Inc. 3116 Capital Circle NE, Suite 5 Tallahassee, FL 32308 www.aquautilitiesflorida.com

December 5, 2008

Janice Johnson Scottish Highlands Condominium Association 1 Scottish Highlands Boulevard Leesburg, FL 34788

Dear Ms. Johnson:

I am responding to your letters of November 10 and November 11, 2008 to Mr. Charlie Beck regarding the Aqua Utilities Florida accounts held by Scottish Highlands Condominiums. I understand that Trish Stairiker of Aqua's billing department has been in contact with you and that the issues which you reference in your letter have been resolved. As you are aware, there are 35 separate accounts set up with different uses including irrigation and a lift station in your Association. I apologize for any inconvenience and am hopeful that we have resolved these issues for you and your Association. We have now established Trish as your permanent contact to work with should future issues arise that need attention.

Upon review of the accounts, it appears that there were some issues with three pre-conversion of the meters located at your Condominium Association and also an issue with the method of payment which has been recently resolved. One of the meter issues unfortunately stemmed from an inaccurate coding of the meter since before Aqua owned the company and was not corrected until our recent meter change program. As we have reviewed our records, it appears that in one instance a contracted meter reader manually entered readings either incorrectly or falsely. We have a zero tolerance for falsification of meter reads and that contractor no longer works for Aqua.

You further mention in your letter that a 3/4 inch meter was removed and replaced with a two inch meter. Our research indicates that this account had been inaccurately coded in the billing system as a 5/8 inch meter since the time Aqua purchased your community in 2004. In other words, while it appeared on this account that there was a 5/8 inch, there was actually always a 2 inch meter at that location. Since the billing system had been set up for a 5/8 inch meter, it recognized the new meter as a 5/8 inch meter and the system automatically under billed you by a factor of 10 after the new meter was installed and read. A bill was issued on August 20, 2008 based on the correct size meter and an "actual" meter reading. Please be assured that Aqua will not attempt to back bill you for any of the base facility charges that were under billed during the period that the 2 inch meter was coded as a 5/8 inch meter. Janice Johnson December 5, 2008 Page 2

Also, as mentioned above, you discussed your difficulty in Aqua's ability to spread a single payment (check) over the 35 accounts, each of which has a different account balance. I understand you had mailed a single check to pay for the 35 accounts at the Scottish Highlands. Unfortunately, the check totaled a different amount than the sum of the included remittance slips As a result, PNC (our remittance vendor) mailed your check back to Aqua for further review. As we have relayed to you, the solution to the situation is that you need to indicate which accounts you would like the dollars credited to.

I also understand that we have now established a permanent contact for you to work with should future issues arise that need attention. I further understand that all future payments on the 35 accounts in Scottish Highlands will be mailed directly to the Aqua billing so that we can provide oversight of your account. I hope you find this arrangement satisfactory.

Once again, please accept my apologies for any inconvenience any of these situations may have caused you. If you would like to discuss any of these issues further, please feel free to contact Trish Stairiker in the billing department at 610-645-1159.

Sincerely,

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Christopher Franklin(Regional President

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In Re: Application for increase in water and Wastewater rates in Alachua, Brevard, DeSoto, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc.

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Docket No. 080121-WS

Dated: December 24, 2008

AQUA UTILITIES FLORIDA, INC.'S

AUF Late-Filed Exhibit No. 204

Report on Chuluota New Customers Added to Base Per Year

For water, customer data for the AUF Chuluota area is as follows:

20031,05420041,18120051,22320061,34720071,363

For wastewater, customer data for the AUF Chuluota area is as follows:

2003	297
2004	517
2005	557
2006	588
2007	575

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In Re: Application for increase in water and Wastewater rates in Alachua, Brevard, DeSoto, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc.

Docket No. 080121-WS

Dated: December 24, 2008

AQUA UTILITIES FLORIDA, INC.'S

5600 U.S. I North, Fort Place, FL 34946 Phone: (772) 465-8584 Fax: (772) 467-1584

CERTIFICATE OF ANALYSIS

[2133365]

Client: Aqua Utilities Florida, Inc.

Workorder ID: 6456 Chuluota RUSH THM/HAA5

Parameter	Qualifier	1 Result	Units	Reporting Limit	Method	Laboratory Batch	Prep Date/Time	Analyzed Date/Time	Analyst	Lab ID	
	33365001 3 Mazurka	Cash			Sampled: 11/20 Matrix: Water	1.200 (Ali 1975).	Received:				
Sample ID: 80	IS MIEZUTIN	Grap			[s reported on \				
Bromodichloromethane		11	ug/L	0.25	EPA 524.2	VOC3000		11/23/06 13:17		E96080	
Bromoform	:	29	ug/L	0.41	EPA 524.2	VOC3000		11/23/08 13:17		E96080	
Chloroform	(8.2	ug/L	0.25	EPA 524.2	VOC3000		11/23/08 13:17	WR	E96060	
Dibromochiorometham		26	ug/L	0.3	EPA 524.2	VOC3000		11/23/08 13:17	WR	E96080	
Total THMs		72	ug/L	0.25	EPA 524.2	VOC3000		11/23/08 13:17	WR	E96080	
Dibromoacetic Acid		4.6	ug/L	0.18	EPA 552.1	PEST5239	11/24/08 19:43	11/26/06 5:25	JL	E96060	
Dichloroacetic Acid	:	2.3	ug/L	0.66	EPA 552.1	PEST5239	11/24/08 19:43	11/26/08 5:25	JL	E96080	
Monobromoacetic Acid	(0.28 U	ug/L	0.28	EPA 552.1	PEST5239	11/24/08 19:43	11/26/08 5:25	JL.	E96080	
Monochloroacetic Acid		11	ug/L	0.88	EPA 552.1	PEST5239	11/24/08 19:43	11/26/08 5:25	JL.	E96080	
Total HAAs		18	ug/L	0.18	EPA 552.1	PE8T5239	11/24/08 19:43	11/26/08 5:25	JL	E96080	
Trichloroacetic acid	(0.58	ug/L	0.2	EPA 552.1	PEST5239	11/24/08 19:43	11/26/08 5:25	JL	E96080	
Laboratory ID: 2133365002					Sampled: 11/20/08 9:30 Received: 11/20/08 10:15						
Sample ID: 39	0 Lake La	nelle Gral	b		Matrix: Water	x: Water Results reported on Wet Weight Basis					
Bromodichloromethane		11	ug/L	0.25	EPA 524.2	VOC3000		11/23/08 13:49	WR	E96080	
Bromoform	:	34	ug/L	0.41	EPA 524.2	VOC3000		11/23/08 13:49	WR	E96080	
Chloroform	4	1.8	ug/L	0.25	EPA 524.2	VOC3000		11/23/08 13:49	WR	E96080	
Dibromochloromathane		28	ug/L	0.3	EPA 524.2	VOC3000		11/23/08 13:49	WR	E96080	
Total THMs		78	ug/L	0.25	EPA 524.2	VOC3000		11/23/08 13:49	WR	E96080	
Dibromoacetic Acid		5.1	ug/L	0.18	EPA 552.1	PEST5239	11/24/08 19:43	11/26/08 6:00	JL	E96080	
Dichloroacetic Acid		1.8	ug/L	0.66	EPA 552.1	PEST5239	11/24/08 19:43	11/26/08 6:00	JL	E96080	
Monobromoacetic Acid	().28 U	ug/L	0.28	EPA 552.1	PEST5239	11/24/08 19:43	11/26/08 6:00	JL.	E96060	
Monochloroacetic Acid	(U 88.0	ug/L	0.88	EPA 552.1	PEST5239	11/24/08 19:43	11/26/08 6:00	JL.	E96080	
Total HAAs		7.4	ug/L	0.18	EPA 552.1	PEST5239	11/24/08 19:43	11/26/06 6:00	Л.	E96080	
Trichloroacetic acid	().47	ug/L	0.2	EPA 552.1	PEST5239	11/24/08 19:43	11/26/08 6:00	JL	E96080	
	33365003 ip Blank				Sampled: Matrix: Water	Results	Received:	11/20/08 Vet Weight E			
Bromodichloromethane).25 U	ug/L	0.25	EPA 524.2	VOC3000		11/23/08 14:22		E96080	
Bromoform).41 U	ug/L	0.41	EPA 524.2	VOC3000		11/23/08 14:22		E96080	
Chloroform).25 U	ug/L	0.25	EPA 524.2	VOC3000		11/23/08 14:22		E96060	
Dibromochloromethane).3 U	ug/L	0.3	EPA 524.2	VOC3000		11/23/08 14:22		E96080	
	•).25 U	-9-	0.25	EPA 524.2	VOC3000		11/23/08 14:22		E96080	

¹Result Qualifiers: U = Not Detected I = Analyte detected between the Laboratory Method Detection Limit and Laboratory Reporting Limit Applicable Florida Department of Environmental Protection Qualifiers defined below. Statement of Estimated Uncertainty available upon request.

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5800 US 1 North Fort Pierce, FL 34946 FDOH # E96080 4155 St. Johns Pkwy Suile 1300 Sanford, FL 32771 FI)OH # E83509



Printed: 11/26/08

5600 U.S. I North, Fort Place, FL 34946 Phone: (772) 465-8584 Fax: (772) 467-1584

CERTIFICATE OF ANALYSIS

[2133365]

Client: Aqua Utilities Florida, Inc.

Workorder ID: 6456 Chuluota RUSH THM/HAA5

Parameter	Qualifier	Result	Units	Reporting Limit	Method	Laboratory Batch	Prep Date/Time	An alyzed Dale/Time	Analyst	Lab ID
	133365001 103 Mazurki	n Grab			Sampled: 11/20 Matrix: Water	Conservation of the second	Received s reported on			
Bromodichloromethar	ne -	11	ug/L	0.25	EPA 524.2	VOC3000		11/23/08 13:17		E96080
Bromoform		29	ug/L	0.41	EPA 524.2	VOC3000		11/23/08 13:17	WR	E96080
Chloroform		6.2	ug/L	0.25	EPA 524.2	VOC3000		11/23/08 13:17	WR	E96060
Dibromochloromethal	ne	26	ug/L	0.3	EPA 524.2	VOC3000		11/23/08 13:17	WR	E96080
Total THMs	10	72	ug/L	0.25	EPA 524.2	VOC3000		11/23/08 13:17	/ WR	E96060
Dibromoacetic Acid		4.8	ug/L	0.18	EPA 552.1	PEST5239	11/24/08 19:43	11/26/06 5:25	JL.	E96060
Dichloroacetic Acid	:	2.3	ug/L	0.66	EPA 552.1	PEST5239	11/24/08 19:43	11/26/08 5:25	JL	E96080
Monobromoacetic Aci	id (0.28 U	ug/L	0.28	EPA 552.1	PEST5239	11/24/08 19:43	11/26/08 5:25	JL.	E96080
Monochloroacetic Aci	d '	11	ug/L	0.88	EPA 552.1	PEST5239	11/24/08 19:43	11/26/08 5:25	JL	E96080
Total HAAs		18	ug/L	0.18	EPA 552.1	PE8T5239	11/24/08 19:43	11/26/08 5:25	JL.	E96060
Trichloroacetic acid	(D.58	ug/L	0.2	EPA 552.1	PE\$T5239	11/24/08 19:43	11/26/08 5:25	JL	E96060
Laboratory ID: 2133365002					Sampled: 11/20/08 9:30 Received: 11/20/08 10:15					
Sample ID: 3	90 Lake La	nelle Gra	D		Matrix: Water	Results	reported on 1	Wet Weight E	Basis	
Bromodichloromethan	6	11	üg/L	0.25	EPA 524.2	VOC3000		11/23/08 13:45	WR	E96080
Bromoform	:	34	ug/L	0.41	EPA 524.2	VOC3000		11/23/08 13:49	WR	E96080
Chloroform	4	4.8	ug/L	0.25	EPA 524.2	VOC3000		11/23/08 13:49	WR	E96080
Dibromochloromethar	ne á	28	ug/L	0.3	EPA 524.2	VOC3000		11/23/08 13:49	WR	E96080
Total THMs		78	ug/L	0.25	EPA 524.2	VOC3000		11/23/08 13:49	WR	E96080
Dibromoacetic Acid	4	5.1	ug/L	0.18	EPA 552.1	PEST5239	11/24/08 19:43	11/26/08 6:00	JL	E96080
Dichloroacetic Acid	•	1.8	ug/L	0.66	EPA 552.1	PEST5239	11/24/08 19:43	11/26/08 6:00	JL	E96080
Monobromoacetic Aci	d ().28 U	ug/L	0.28	EPA 552.1	PEST5239	11/24/08 19:43	11/25/08 6:00	JL	E96080
Monochloroacetic Aci	d ().88 U	ug/L	0.88	EPA 552.1	PEST5239	11/24/08 19:43	11/26/08 6:00	JL	E96080
Total HAAs	7	7.4	ug/L	0.18	EPA 552.1	PEST5239	11/24/08 19:43	11/26/08 6:00	л	E96080
Trichloroacelic acid	().47	ug/L	0.2	EPA 552.1	PEST5239	11/24/08 19:43	11/26/08 6:00	JL	E96060
	13 336500 3 rip Blank				Sampled: Matrix: Water	Paculte	Received: reported on V			
Bromodichloromethan	•).25 U	ug/L	0.25	EPA 524.2	VOC3000		11/23/08 14:22		
Bromoform).41 U	ug/L	0.25	EPA 524.2	VOC3000		11/23/08 14:22		E96080
Chloroform).25 U	υς/L υς/L	0.41	EPA 524.2	VOC3000		11/23/06 14:22		E96080 E96060
Dibromochloromethan	-).3 U	ບg∕L	0.3	EPA 524.2	VOC3000		11/23/08 14:22		E96060
Total THMs).25 U	ug/L	0.3	EPA 524.2	VOC3000		11/23/08 14:22		E96080
				0.20	LF/1 JE7.2	100000		11123100 14:22	WA	59008

¹Result Qualifiers: U = Not Detected I = Analyte detected between the Laboratory Method Detection Limit and Laboratory Reporting Limit Applicable Florida Department of Environmental Protection Qualifiers defined below. Statement of Estimated Uncertainty available upon request.

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5600 US 1 North Fort Pierce, FL 34946 FDOH # E96080

4155 St. Johns Pkwy Suite 1300 Sanford, FL 32771 FDOH # E83509



Printed: 11/26/08

5600 U.S. 1 North, Fort Pierce, FL. 34046 Pivone: (772) 485-2400 Ext. 265 Fex: (772) 467-1564

Client: Aqua Utilities Florida, Inc.

CERTIFICATE OF ANALYSIS

Workorder ID: Chuluota QT THM/HAA5

[2130882]

Parameter	Qualifier	Result	Unita	Reporting Limit	Method	Laboratory Batch	Prep Date/Time	Analyzed Date/Time	Analys	Lab ID
	2130882001				Sampled: 03/05/0	8 14:50	Received	03/05/08	16:08	
Sample IĎ: l	103 Mazurki	e Grab			Matrix: Water	Results	reported on	Wet Weight I	Basis	
Bromodichloromethe	18	19	ug/L	0.25	EPA 524.2	VOC2889		03/7/08 0:24	WR	E9606
Bromoform		61	ug/L	0.41	EPA 524.2	VOC2889		03/7/08 0:24	WR	E9608
Chioroform		5.9	ug/L	0.25	EPA 524.2	VOC2889		03/7/08 0:24	WR	E9608
Dibromochiorometha	ne	54	ug/L	0.30	EPA 524.2	VOC2889		03/7/08 0:24	WR	E9608
Total THMs		140	Ugit	0:25	EPA 524.2	VOC2669		03/7/08 0;24	WR	E9608(
Dibramoscetic Acid		13	ug/L	0.18	EPA 552.1	PEST5079	03/17/08 13:24	03/17/08 21:55	S JL	E96080
Dichloroacetic Acid		4,5	ug/L	0.66	EPA 552.1	PE\$T5079	03/17/08 13:24	03/17/08 21:55	5 JL	E9608
Monobromoacetic Ac	d	1.3	Ug/L	0.28	EPA 552.1	PEST5079	03/17/08 13:24	03/17/08 21:55	5 JL	E9508(
Monochioroacetic Ac	d ·	U 38.0	ug/L	0.88	EPA 552.1	PEST3079	03/17/08 13:24	03/17/08 21:55	5 JL	E9608(
Total HAAs		20	ug/L	0.18	EPA 552.1	PEST5079	03/17/08 13:24	03/17/08 21:55	j JL	E9606
Trichtoroacellc acid		1.3	ug/t.	0.20	EPA 552.1	PEST5079	03/17/08 13:24	03/17/08 21:55	i JL	E9608
	2130882002 190 Lk Lane	lle Grab		·	Sampled: 03/05/0 Matrix: Water		Received:	03/05/08 Net Weight 6		
Bromodichiorometha	18	23	11g/L	0.25	EPA 524.2	VOC2889		03/7/08 0:58	WR	E96060
Bromoform		64	Ug/L	0.41	EPA 524.2	VOC2889		03/7/08 0:58	WR	E9606
Chloroform		7.0	ugh	0.25	EPA 524.2	VOC2889		03/7/08 0:58	WR	E9608(
Dibromochlorometha	ne	63	ug/L	0.30	EPA 524.2	VOC2889		03/7/08 0:58	WR	E9608
Total THMS		160	ug/L	0.25	EPA 524.2	VOC2689		03/7/08 0:58	WR	E96080
Dibromoacatic Acld		11	ug/L	0.18	EPA 552.1	PEST5079	03/17/08 13:24	03/17/08 22:31	J.	E9608
Dichloroacetic Acid		4.3	ug/L	0.66	EPA 552.1	PEST5079	03/17/05 13:24	03/17/08 22:31	1.34,	E96060
Monobromoscatic Ad	d	1.2	ug/L	0.28	EPA 552.1	PEST5079	03/17/08 13:24	03/17/08 22:31	JL	E96080
Monochioroacelic Ac	d I	U 88.0	ugil	0.86	EPA 552.1	PEST5079	03/17/08 13:24	03/17/08 22:31	JL.	E96080
Total HAAs		17	ug/L	0.18	EPA 552.1	PEST5079	03/17/08 13:24	03/17/08 22:31	JL	E96080
Inchioroacetic acid		1.2	ug/L	0.20	EPA 552.1	PE875079	03/17/08 13:24	03/17/08 22:31	JL	E96080
	1 308820 03 Tip Blank		•		Sampled: 03/05/0 Matrix: Water		Received: reported on \			•
Bromodichloromethar	e i	0.25 U	ug/L	0.25	EPA 524.2	VOC2689		03/5/08 22:42	WR	E96080
Bromotorm	(0.41 U	ug/L	0.41	EPA 524.2	VOC2889		03/6/08 22:42	WR	E96080
Chloroform		0.25 U	ug/L	0.25	EPA 524.2	VOC2669		03/6/08 22:42	WR	E9608(
Dibromochloromethar		0.30 U	ug/L	0.30	EPA 524.2	VOC2889		03/6/08 22:42	WR	E96080
			- -							

¹Result Qualifiers: U = Not Detected I = Analyle detected between the Laboratory Method Detection Limit and Laboratory Reporting Limit Applicable Florida Department of Environmental Protection Qualifiers defined below. Statement of Estimated Uncertainty available upon request.

5600 US 1 North Fort Plerce, FL 34946 FDOH # E96080

Printed: 3/19/08

4155 St. Johns Pkwy Suite 1300 Sanford, FL 32771 FDOH # E83509 16331 Cortez Blvd Brookaville, FL 34601 FDOH # E84418



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5600 U.S. 1 North, Fart Plance, FL. 34945 Phone: (772) 465-2400 Ext. 285 Fax: (772) 467-1584

CERTIFICATE OF ANALYSIS

[2131296]

Client: Aqua Utilities Florida, Inc.

Workorder ID: Chuluota RUSH TTHM

Parameter	Qualifier	1 Result	Units	Reporting Limit	Method	Laboratory Batch	Prep Date/Time	Analyzed Date/Time	Analyst	Lab ID
Laboratory ID: Sample ID:	2131296001 GST Plant #				Sampled: 04/10/ Matrix: Water		Received	1: 04/10/08 Wet Weight		
Bromodichlorometh	ane	11	ug/L	0.25	EPA 524.2	VOC2903		04/11/08 18:2	6 WR	E96080
Bromoform		32	ug/L	0.41	EPA 524.2	VOC2903		04/11/08 18:2	6 WR	E96080
Chloroform		3.9	ug/L	0.25	EPA 524.2	VOC2903		04/11/08 18:2	6 WR	E96080
Dibromochlorometh	ane	31	ug/L	0.30	EPA 524.2	VOC2903		04/11/06 18:2	6 WR	E96080
Total THMs		77	ug/L	0.25	EPA 524.2	VOC2903		04/11/05 18:2	6 WR	E96080
Laboratory ID: Sample ID:	2131296002 POE Piant i			- ••••	Sampled: 04/10/ Matrix: Water		Received s reported on			
Bramadichlarometh	ane	12	ug/L	0.25	EPA 524.2	VOC2903		04/11/08 19:0		E96080
Bromoform		27	ug/L	0.41	EPA 524.2	VOC2903		04/11/08 19:0	0 WR	E96080
Chioroform		4.9	ug/L	0.25	EPA 524.2	VOC2903		04/11/08 19:0		E96080
Dibramochiorometh	ane	29	ug/L	0.30	EPA 524.2	VOC2903		04/11/08 19:0		E96080
Total THMs		72	ug/L	0.25	EPA 524.2	VOC2903		04/11/08 19:0		E96080
Laboratory ID: 2131296003 Sample ID: 803 Mazurka Grab					Sampled: 04/10/ Matrix: Water	ia narodo	Received s reported on	i: 04/10/08 Wet Weight		
Bromodichiorometh	ane	9.6	ug/L	0.25	EPA 524.2	VOC2903		04/11/08 19:3		E96060
Bromoform		22	ug/L	0.41	EPA 524.2	VOC2903		04/11/08 19:3	WR	E96080
Chloraform		5.0	ug/L	0.25	EPA 524.2	VOC2903		04/11/06 19:3	WR	E96080
Dibromochlorometh	ane	22	ug/L	0.30	EPA 524.2	VOC2903		04/11/08 19:3	WR	E96060
Total THMs		58	ug/L	0.25	EPA 524.2	VOC2903		04/11/08 19:3	WR	E96080
Laboratory ID: Sample ID:	2131296004 390 Lk. Lan				Sampled: 04/10/ Matrix: Water	19630 - 195 -	Received on s reported on	d: 04/10/08	-	
Bromodichlorometh				0.25	EPA 524.2	VOC2903	s reported on	04/11/08 20:0		506000
Bromoform	ane	7.2 12	ug/L	0.25	EPA 524.2	VOC2903		04/11/08 20:0		E96080
Chloroform		12 6.5	ug/L ug/L	0.41	EPA 524.2	VOC2903		04/11/08 20:0		E96060
Oibromochlorometh		13	ug/L	0.20	EPA 524.2	VOC2903		04/11/08 20:0		E96080
Total THMs	on i c	39	ະນີ້ ເປັນ	0.25	EPA 524.2	VOC2903		04/11/08 20:0		E96080
Laboratory ID: Sample ID:	2131296005 GST Plant 1				Sampled: 04/10/ Matrix: Water		Received s reported on	d: 04/10/08 Wet Weight		
Bromodichlorometh	ane	5.8	ug/L	0.25	EPA 524.2	VOC2903	••••••	04/11/08 20:4	2 WR	E96080
Bromotorm		4.6	ug/L	0.41	EPA 524.2	VOC2903		04/11/05 20:4	2 WR	E96080
Chloroform		4.2	ug/L	0.25	EPA 524.2	VOC2903		04/11/08 20:4	2 WR	E96080
Dibromochlorometh	ane	8.0	ug/L	0.30	EPA 524.2	VOC2903		04/11/05 20:4	2 WR	E96080
Total THMs		23	ug/L	0.25	EPA 524.2	VOC2903		04/11/08 20:4	2 WR	E96080

5600 US 1 North Fort Pierce, FL 34946 FDOH # E96080 4155 St. Johns Pkwy Suite 1300 Sanford, FL 32771 FDOH # E83509 16331 Cortez Blvd Brooksville, FL 34601 FDOH # E84418



Printed: 4/15/08

5600 U.S. 1 North, Fort Pierce, FL 34946 Phone: (772) 465-2400 Ext. 285 Fax: (772) 467-1584

Client: Aqua Utilities Florida, Inc.

CERTIFICATE OF ANALYSIS

Workorder ID: Chuluota RUSH TTHM

[2131419]

Parameter	Qualifier Result	Units	Reporting Limit	Method	Laboratory Batch	Prep Date/Time	Analyzed Date/Time	Analyst	Lab ID
	419001 t#1 POE Grab			Sampled: 04/22 Matrix: Water		Received. s reported on	: 04/22/08 Wet Weight E		
Bromodichloromethane	9.9	ug/L	0.25	EPA 524.2	VOC2907		04/23/08 18:33	WR	E96080
Bromoform	36	ug/L	0.41	EPA 524.2	VOC2907		04/23/08 18:33	WR	E9608
Chloroform	3.8	ug/L	0.25	EPA 524.2	VOC2907		04/23/08 18:33	WR	E9608
Dibromochloromethane	28	ug/L	0.30	EPA 524.2	VOC2907		04/23/08 18:33	WR	E9608
Total THMs	78	ug/L	0.25	EPA 524.2	VOC2907		04/23/08 18:33	WR	E9608
	419002 t#2 POE Grab			Sampled: 04/22			: 04/22/08		
Sample ID: Plan				Matrix: Water	·······	s reported on	Wet Weight I	Basis	
Bromodichloromethane	12	ug/L	0.25	EPA 524.2	VOC2907		04/23/08 19:07	WR	E9606
Bromoform	40	ug/L	0.41	EPA 524.2	VOC2907		04/23/08 19:07	WR	E9608
Chloroform	4.6	ug/L	0.25	EPA 524.2	VOC2907		04/23/08 19:07	WR	E9608
Dibromochloromethane	32	ug/L	0.30	EPA 524.2	VOC2907		04/23/08 19:07	WR	E9606
Total THMs	88	ug/L	0.25	EPA 524.2	VOC2907		04/23/08 19:07	WR	E9606
	419003 t #2 GST Grab			Sampled: 04/22 Matrix: Water		Received is reported on	: 04/22/08 Wet Weight I		
Bromodichloromethane	15	ug/L	0.25	EPA 524.2	VOC2907		04/23/06 19:40		E96060
Bromoform	31	ug/L	0.41	EPA 524.2	VOC2907		04/23/08 19:40	WR	E9608
Chloroform	4.3	ug/L	0.25	EPA 524.2	VOC2907		04/23/08 19:40) WR	E9606
Dibromochloromethane	37	ug/L	0.30	EPA 524.2	VOC2907		04/23/08 19:40) WR	E9608
Total THMs	87	ug/L	0.25	EPA 524.2	VOC2907		04/23/08 19:40) WR	E9608
	419004			Sampled: 04/22			: 04/22/08		
Sample ID: 803 I	Mazurka Greb			Matrix: Water	Result	s reported on	Wet Weight E	Basis	
Bromodichloromethane	14	ug/L	0.25	EPA 524.2	VOC2907		04/23/08 20:14	WR	E96080
Bromoform	46	ug/L	0.41	EPA 524.2	VOC2907		04/23/08 20:14	WR	E96080
Chloroform	6.2	ug/L	0.25	EPA 524.2	VOC2907		04/23/05 20:14	WR	E9608
Dibromochioromethane	35	ug/L.	0.30	EPA 524.2	VOC2907		04/23/08 20:14	WR	E9608
Total THMs	100	ug/L	0.25	EPA 524.2	VOC2907		04/23/08 20:14	I WR	E9608
	419005			Sampled: 04/22	1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 -		1: 04/22/08		
Sample ID: 390 I	Lk Lanelle Grab			Matrix: Waler	Result	is reported on	Wet Weight I	Basis	
Bromodichloromethane	14	ug/L	0.25	EPA 524.2	VOC2907		04/23/08 20:48	WR	E96080
Bromoform	33	ug/L	0.41	EPA 524.2	VOC2907		04/23/06 20:48	B WR	E96080
Chioroform	5.8	ug/L	0.25	EPA 524.2	VOC2907		04/23/06 20:48	S WR	E9608
Dibromochloromethane	35	ug/L	0.30	EPA 524.2	VOC2907		04/23/08 20:48		E9608
Total THMs	87	ug/L	0.25	EPA 524.2	VOC2907		04/23/05 20:48	3 WR	E96080

¹Result Qualifiers: U = Not Detected I = Analyte detected between the Laboratory Method Detection Limit and Laboratory Reporting Limit Applicable Florida Department of Environmental Protection Qualifiers defined below. Statement of Estimated Uncertainty available upon request.

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Printed: 4/25/08

[2132770]

HBEL, Inc.

5600 U.S. I North, Fort Planos, PL 34345 Phone: (772) 465-8584 Pax: (772) 467-1584

Client: Aqua Utilities Florida, Inc.

Workorder ID: Chuluota PWS 3590186 RUSH

CERTIFICATE OF ANALYSIS

Parameter	Qualifier	Result	Units	Reporting Limit	Method	Laboratory Batch	Prop Deta/Time	Analyzed Data/Time	Analysi	Lab ID
The second s	32770001 3 Mezurk	e Greb			Sampled: 09 Matrix:	117/08 11:45	Received	09/17/08	13:55	
Bromodichloromethane		5.2	ug/L	0.25	EPA 524.2	VOC2970		09/22/08 19:00	WR	E96060
Bromoform		14	ug/L	0.41	EPA 524.2	VOC2970		09/22/08 19:02	WR	E96060
Chlaroform		1.7	ug/L	0.25	EPA 624.2	VOC2970		09/22/08 19:02	WR	E96080
Oibromochloromethane		14	ug/L	0.3	EPA 524.2	VOC2970		09/22/06 19:02	RW 1	E96080
Total THMs	. A	35	ug/L	0.25	EPA 524.2	VOC2970		09/22/08 19:02	WR	E96080
Dibromoacelic Acid		3.3	ug/L	0.18	EPA 552.1	PESTS198	09/22/08 21:39	09/23/08 8:23	J.	E96080
Dichloroacetic Acid		2.9	ug/L	0.66	EPA 552.1	PEST5198	09/22/08 21:39	09/23/08 8:23	J.	E96080
Monobramoscetic Acid		1.0	ug/L	0.28	EPA 552.1	PEST5198	09/22/08 21:39	09/23/08 6:23	JL	E96080
Monochoroacetic Acid		0.88 U	ug/L	0.88	EPA 562.1	PE675198	09/22/08 21:39	08/23/08 8:23	JL	E96060
Total HAAs		7.9	ug/L	0.18	EPA 552.1	PEST5198	09/22/08 21:39	09/23/06 8:23	JL.	E96060
Trichloroacetic acid		0.72	ug/L	0.2	EPA \$52.1	PEST5198	09/22/08 21:39	09/23/08 8:23	JL	E96060
Laboratory ID: 21 Sample ID: 39	32770002 0 Lk Lone				: Sampled: 09 Matrix:	17708 11:30	Received:	09/17/08	13:55	
Bromodichioromethane		13	ug/L	0.25	EPA 524.2	VOC2970		09/22/08 19:35	WR	E96060
Bramafarm		21	ug/L	0.41	EPA 524.2	VOC2970		09/22/08 19:35	WR	E96060
Chloroform		5.7	ugil	0.25	EPA 524.2	VOC2970		09/22/08 19:35	WR	E96080
Dipromochloromethane	l	28	ugL	0.3	EPA 524.2	VOC2970		09/22/08 19:35	WR	E96080
Total THMs		68	ug/L	0.25	EPA 524.2	VOC2970		09/22/08 19:35	WR	E96060
Dibromoacolic Acid		1.9	ug/L	0.18	EPA 552.1	PESTS198	09/22/08 21:39	09/23/08 8:58	J.	E96060
Dichlomacetic Acid		2.1	uo/L	0.66	EPA 562.1	PEST5198	09/22:00 21:39	09/23/08 8:58	Ji.	E96080
Monobromoacetic Acid		0.49	UQ/L	0.28	EPA 552.1	PEST5198	09/22/08 21:38	09/23/08 8:58	JL.	E96060
Monochioroacetic Acid		U 88.0	ug/L	0.88	EPA 552.1	PEST5196	09/25/08 21:39	09/23/08 8:58	J.	E96080
Total HAAs		4.8	ug/L	0.18	EPA 552.1	PEST\$198	09/22/08 21:39	08/23/08 8:58	L	E96080
Trichloroacetic acid		0.30	ug/L	0.2	EPA 552.1	PE\$T5198	09/22/08 21:39	09/23/08 8:58	J.	E96080
	32770003 Ip Blank				Samplad: Matrix:		Roceived:	09/17/08	13:55	
Bromodichloromelhane		0.25 U	ug/L	0.25	EPA 524.2	VOC2970		09/22/08 20:09	WR	E96080
Bromolom		0.41 U	ug/L	0.41	EPA 524.2	VOC2970		09/22/08 20:09	WR	E96080
Chloroform	I	0.25 U	ug/L	0.25	EPA \$24.2	VOC2970		09/22/08 20:09	WR	E96080
Dibromochloromethane	•	0.3 U	ug/L	0.3	EPA 524.2	VOC2970		09/22/08 20:09	WR	E96060
Total Thinks	1	0.25 U	ug/L	0.25	EPA 524.2	VOC2970		09/22/08 20:09	WR	E96080

¹Result Qualifiers: U = Not Detected I = Analyte detected between the Laboratory Method Detection Limit and Laboratory Reporting Limit Applicable Florida Department of Environmental Protection Qualifiers defined below. Statement of Estimated Uncertainty available upon request.

5600 US 1 North Fort Pierce, FL 34945 FDOH # E96080

4155 St. Johns Phwy Suile 1300 Sanlard, FL 32771 FDOH # E83509



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In Re: Application for increase in water and Wastewater rates in Alachua, Brevard, DeSoto, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc.

Docket No. 080121-WS

Dated: December 24, 2008

AQUA UTILITIES FLORIDA, INC.'S

AUF Late-Filed Exhibit 207

REPORT ON RESPONSE TO DIEHL AND BARRETTA COMPLAINTS

Aqua's customer service team has handled four categories of incoming complaints during this rate case: 1) calls into the Aqua call center, 2) formal Florida Public Service Commission (FPSC) complaints requiring a response to the FPSC within 15 days, 3) those raised by customers during the public service hearings held throughout the state, and 4) comments to the FPSC on forms distributed at the public service hearings.

Based on our review, Ms. Barretta and Mr. Diehl both raised their issues at the Chuluota public service hearing. AUF followed up with every customer that testified at this public service hearing. As Mr. Franklin explained, the Company took the approach that, while the final follow-up letters did not go through every detail of the actions taken to address the customers' issues, based on experience from the last public input hearings, the Company responded with more general language responsive to categories of customer complaints. However, this does not mean that personal contact was not made, that site visits did not occur, or that follow-up did not take place. This level of detail, while not provided in the follow-up letters, is provided as an attachment to Mr. Franklin's supplemental direct testimony, which is the tracking sheet AUF utilized to document follow-up actions taken to customer complaints raised at the service hearings.

<u>Mr. Diehl</u>

For Mr. Diehl, the Company reviewed his complaints raised at the Chuluota public service hearing. Mr. Diehl complained about water quality and customer service. As Mr. Diehl is a resident of Chuluota, AUF is aware of the water quality issues in this system and responded by letter that AUF is hopeful that the new treatment process will bring the TTHM level back into compliance. We noted in our customer records that Mr. Diehl did contact the call center in 2008 about a water quality question.

In addition, AUF reviewed Mr. Diehl's prior contact with the call center. Mr. Diehl complained about Aqua's customer service and reported that our customer service representatives disconnected calls. While these complaints are not specifically addressed in Mr. Diehl's follow-up letter, AUF thoroughly reviewed these as demonstrated in the detailed exhibit attached to Mr. Franklin's supplemental direct testimony.

As more specifically set forth in Mr. Franklin's rebuttal testimony, in 2007, our records indicate that Mr. and Mrs. Diehl contacted the call center six times. On July 5, 2007, Mr. Diehl contacted Aqua to establish service. On August 14, 2007, Mrs. Diehl contacted Aqua to correct the spelling of their last name and to make a payment through Speedpay (she was having issues with credit card acceptance and the issue was resolved). On November 11, 2007, Mrs. Diehl called Aqua inquiring about a high bill. The CSR walked the customer through the steps to identify possible high consumption within the property, and the customer confirmed that she has an irrigation system. On November 27, 2007, Mrs. Diehl called and requested a reread of the meter. On November 30, 2007, Mrs. Diehl called for an update and it was confirmed that the read fell in

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line with the previous read. With each of these conversations, the Diehl issues were addressed and no disconnection took place. Again, while we did not go into this type of detail in our follow-up letters, we included a summary of it in Mr. Franklin's supplemental direct testimony and on page 5 of his rebuttal testimony.

Ms. Barretta

Ms. Barretta testified at the Chuluota public service hearing. She also filed a formal complaint with the Florida Public Service Commission.

As indicated in Mr. Franklin's supplemental direct testimony, Ms. Barretta complained about a number of issues. Ms. Barretta indicated that she has called several times in the last several months related to overbilling and shutoff notices. She indicated that she has spoken with 10 employees at Aqua and spent 150 minutes on the phone. She further indicated that she has been promised a corrected bill 5 times, but had not received one, and was promised returned calls twice, but did not receive them. Ms. Barretta also stated that she has been reading her own meter and feels that Aqua's documented meter usage is wrong. Her meter was changed out as part of the RF campaign in April, and she has had several issues since then. As indicated in Mr. Franklin's supplemental direct testimony, Ms. Barretta states that her bills go for 20k gals, 30k gals, and 50k gals. Ms. Barretta stated that since Representative Sandy Adams has gotten involved, she thinks Aqua has been much better and she has been happier with the service.

In response to Ms. Barretta's formal complaint, the Company acknowledged that the representative provided Ms. Barretta an incorrect reading. An apology was extended for the misinformation and a courtesy credit in the amount of \$222.00 was credited to the account. In her follow-up letter emanating from the public service hearing, we noted her concern about her monthly bills and state that we did not determine any discrepancies in her billing after our customer service department reviewed her account. Based on our review, the customer's main concern was a billing issue and referenced the credit that was applied to her account. Again, while the follow-up letter did not go into the specific details, AUF personnel visited her property and obtained a meter reading on July 10, 2008, as evidenced in the response to the formal PSC complaint.

We also created a service order to test the meter. AUF tested Ms. Barretta's meter on July 15, 2008. The meter tested within the standards for meter function and the meter calibration is accurate. The documents verifying the Company's actions are included in the formal response to the FPSC complaint, AUF's tracking sheet, and the specific customer account notes.

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In Re: Application for increase in water and Wastewater rates in Alachua, Brevard, DeSoto, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc.

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Docket No. 080121-WS

Dated: December 24, 2008

AQUA UTILITIES FLORIDA, INC.'S

AUF Late-Filed Exhibit No. 209

Report on AUF's Responses to Barager, Conte and LeFiles Complaints

Patricia Barager – According to AUF's records, this customer's first water quality complaint was in the November 8th letter to the Florida Public Service Commission. A review of the account indicates that there were no calls from the customer to AUF complaining of sulfur smell in the water. The Company is aware of other complaints in this area regarding the smell of sulfur in the water. There is a defined issue in the distribution system that contributes to the sulfur smell and a weekly flushing program is in place to help remedy this issue. Upon reading the customer's letter, AUF staff recognized that it was in response to an already identified problem, and that a site visit was not necessary. Phone calls were made to this customer, but there was no answer for the phone number listed in our system.

Robert LeFiles – This customer's first water quality complaint was in his December 7th letter to the Florida Public Service Commission. Our records do not indicate that we received calls from Mr. LeFiles regarding water quality issues. In response to the December 7th letter, we spoke with the customer and informed him that we would test his water quality. Upon review of our records, it does not appear that the phone call to Mr. LeFiles took place within 48 hours of receipt of the letter agreement with FPSC staff, as was done in other cases. However, the testing found no water quality issues and this was reported to Mr. LeFiles directly. The Company did not respond to the portion in Mr. LeFiles' letter referencing his neighbor.

Darleen Conte - Upon receiving Ms. Conte's letter, a call was directed to the Facility Operator in this area to identify whether there were any issues in the distribution system or water quality complaints were being received complaining of slimy or smelly water. None were being reported. The customer's first water quality complaint was in her October 31st letter to the Florida Public Service Commission. We have no record of any calls from Ms. Conte to Aqua complaining of deteriorating faucets. Unfortunately, our records to do not indicate that a call was made to this particular customer immediately after receiving the letter from the Commission, which is inconsistent with the policy that was set up to handle this complaint. However, our field staff performed a PH and chlorine test, which were within DEP standards, and a call was made to Ms. Conte to confirm the test. After this action, the customer seemed satisfied with the results.

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In Re: Application for increase in water and Wastewater rates in Alachua, Brevard, DeSoto, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc.

Docket No. 080121-WS

Dated: December 24, 2008

AQUA UTILITIES FLORIDA, INC.'S

AUF Late-Filed Exhibit No. 210

REPORT ON FILING PERMIT APPLICATION STATUS FOR PALM PORT, ZEPHYR SHORES, AND POMONA PARK

Zephyr Shores

See attached for Zephyr Shores Permit and Clearance.

Palm Port

See attached for Palm Port written response and required permit from the WMD.

Pamona Park

The Department of Environmental Protection (DEP) issued a Notice of Violation (NOV) on December 12, 2008, received by Aqua December 15, 2008. Aqua has been working with DEP to resolve the issues with the NOV. There has been ongoing discussion between Aqua and DEP regarding permit authority for wells. Rule 62-555.520, F.A.C., specifically indicates like-for-like replacement does not require a permit. In addition, it is the responsibility of the Water Management District (WMD) to permit well construction. Aqua has received the construction permit from the WMD. The permit is shown below.

Once the well has been constructed, a clearance request is submitted to DEP in order to place the well in service. As requests for additional information are made by DEP, Aqua will respond accordingly.



Florida Department of Environmental Protection Southwest District 13051 North Telecom Parkway Temple Terrace, Florida 33637-0926

April 16, 2008

Charlie Crist Governor

Jeff Kotikamp 1 t. Governor

Michael W. Sole Secretary

Jack M. Lihvarcik, President Aqua Utilities Florida, Inc. 1100 Thomas Avenue Leesburg, FL 34748

 Re:
 Final Clearance

 Project:
 Zephyr Shores Water System – New Well

 FDEP Permit No.:
 0282237-001-WC/20

 PWS ID No.:
 651-2018

 County:
 Pasco

Dear Mr. Lihvarcik:

The Department has received your Certification of Construction Completion and Request for Clearance to Place Permitted PWS Components into Operation [FDEP Form 62-555.900(9)] and supporting documents for the above-referenced project. This project was approved for construction under the FDEP permit number identified above and completed with deviations, as noted in FDEP Form 62-555.900(9).

The submitted documents indicate compliance with the clearance procedures identified in Rule 62-555.345, Florida Administrative Code. Therefore, the Department is issuing this letter of release to place the above-referenced water treatment plant into service.

Please note that public water supply systems must comply with any changes and/or revisions to applicable laws and regulations, which affect operating procedures and/or quality standards.

If you have any questions or comments, please contact me at (813) 632-7600, extension 316.

Sincerely Nangellie San Inocencio

Engineering Specialist II Water Facilities

cc: Dale D. Ernsberger, P.E., Civil Engineering Associates, Inc.

"More Protection, Less Process" www.dep.state.fl.us



Florida Department of Environmental Protection

Southwest District Office 13051 North Telecom Parkway Temple Terrace, Florida 33637-0926

October 30, 2007

Aichael W. Sole Secretary

In the Matter of an Application for Permit by:

Aqua Utilities Florida, Inc. Mr. Jack M. Lihvarcik, President 1100 Thomas Avenue Leesburg, FL 34748 Project: Zephyr Shores Water System – New Well Permit No. 0282237-001-WC/20 Zephyr Shores WTP, PWS ID No. 651-2018 Pasco County

NOTICE OF PERMIT ISSUANCE

Enclosed is Permit Number 0282237-001-WC/20, to construct potable water well, issued pursuant to Section(s) 403.087(l), Florida Statutes (F.S.).

A person whose substantial interests are affected by this permit may petition for an administrative proceeding (hearing) in accordance with Section 120.57, F.S. The petition must contain the information set forth below and must be filed (received) in the Office of General Counsel of the Department at 3900 Commonwealth Boulevard, Tallahassee, Florida 32399-3000, within 14 days of receipt of this Permit. Petitioner shall mail a copy of the petition to the applicant at the address indicated above at the time of filing. Failure to file a petition within this time period shall constitute a waiver of any right such person may have to request an administrative determination (hearing) under Section 120.57, F.S.

The Petition shall contain the following information;

- (a) The name, address, and telephone number of each petitioner, the applicant's name and address, the Department Permit File Number and the county in which the project is proposed;
- (b) A statement of how and when each petitioner received notice of the Department's action or proposed action;
- (c) A statement of how each petitioner's substantial interests are affected by the Department's action or proposed action;
- (d) A statement of the material facts disputed by Petitioner, if any;
- (e) A statement of facts which petitioner contends warrant reversal or modification of the Department's action or proposed action;
- (f) A statement of which rules or statutes petitioner contends require reversal or modification of the Department's action or proposed action; and
- (g) A statement of the relief sought by petitioner, stating precisely the action petitioner wants the Department to take with respect to the Department's action or proposed action.

Charlie Crist Governor

Jeff Kottkamp I.t. Governor PERMITTEE: Aqua Utilities Florida, Inc. PROJECT: Zephyr Shores Water System – New Well

If a petition is filed, the administrative hearing process is designed to formulate agency action. Accordingly, the Department's final action may be different from the position taken by it in this permit. Persons whose substantial interests will be affected by any decision of the Department with regard to the application have the right to petition to become a party to the proceeding. The petition must conform to the requirements specified above and be filed (received) within 14 days of receipt of this notice in the Office of General Counsel at the above address of the Department. Failure to petition within the allowed time frame constitutes a waiver of any right such person has to request a hearing under Section 120.57, F.S., and to participate as a party to this proceeding. Any subsequent intervention will only be at the approval of the presiding officer upon motion filed pursuant to Rule 28-5.207, F.A.C.

This permit is final and effective on the date filed with the Clerk of the Department unless a petition is filed in accordance with the above paragraphs or unless a request for extension of time in which to file a petition is filed within the time specified for filing a petition and conforms to Rule 62-103.070, F.A.C. Upon timely filing of a petition or a request for an extension of time this permit will not be effective until further Order of the Department.

When the Order (Permit) is final, any party to the Order has the right to seek judicial review of the Order pursuant to Section 120.68, F.S., by the filing of a Notice of Appeal pursuant to Rule 9.110, Florida Rules of Appellate procedure, with the Clerk of the Department in the Office of General Counsel, 3900 Commonwealth Boulevard, Tallahassee, Florida 32399-3000; and by filing a copy of the Notice of Appeal accompanied by the applicable filing fees with the appropriate District Court of Appeal. The Notice of Appeal must be filed within 30 days from the date the Final Order is filed with the Clerk of the Department.

Executed in Hillsborough County, Florida.

STATE OF FLORIDA DEPARTMENT OF ENVIRONMENTAL PROTECTION DRINKING WATER PROGRAM

ΞΛR

Jeffry S. Greenwell, P.E. Water Facilities Administrator Southwest District

JSG/nsi

PERMITTEE: Aqua Utilities Florida, Inc. PROJECT: Zephyr Shores Water System – New Well PERMIT No. 0282237-001-WC/20

CERTIFICATE OF SERVICE

This is to certify that this NOTICE OF PERMIT and all copies were mailed before the close of business on 10 - 30 - 01 to the listed persons.

Clerk Stamp

FILING AND ACKNOWLEDGMENT

FILED, on this date, pursuant to §120.52, Florida Statutes, with the designated Department Clerk, receipt of which is hereby acknowledged.

<u>Illene Stierley</u> 10.30.07 (Clerk) (Date)

Enclosure

cc: Mr. Dale D. Ernsberger, P.E., [Civil Engineering Associates, Inc.]

Williams, Patricia R.

From:Rauth, Tom [Tom.Rauth@dep.state.fl.us]Sent:Monday, December 01, 2008 10:39 AMTo:smartelli@metzgerwillard.com; ejpeellenz@aquaamerica.com; Williams, Patricia R.Cc:Vo, Dung; Martin, Jeff; Brown, Drew S.Subject:RE: Palm Port WWTF, FLA011742-Permit Renewal

I received the certification pages for Form 2A, OMPR and CAR signed by Mr. Lihvarcik, who meets the requirements of 62-620.305. The application is deemed complete as of November 6, 2008 and the effectiveness of permit can be extended until final action is taken on the permit renewal.

Thank you for cooperation and if you have any questions, please let me know. Tom Rauth Permitting Engineer Department of Environmental Protection 7825 Baymeadows Way, Suite B-200 Jacksonville, Florida 32256 Phone (904) 807-3343 Fax (904) 448-4366 tom.rauth@dep.state.fl.us http://www.floridadep.org/northeast/

The Department of Environmental Protection values your feedback as a customer. DEP Secretary Michael W. Sole is committed to continuously assessing and improving the level and quality of services provided to you. Please take a few minutes to comment on the quality of service you received. Simply click on this link to the DEP Customer Survey. Thank you in advance for completing the survey.

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In Re: Application for increase in water and Wastewater rates in Alachua, Brevard, DeSoto, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc.

Docket No. 080121-WS

Dated: December 24, 2008

AQUA UTILITIES FLORIDA, INC.'S

AUF Late-Filed Exhibit No. 215

Year-Specific Clarification to OPC's Interrogatory No. 430

In response to the request by the Office of Public Counsel (OPC) to clarify year-specific information relating to OPC's Interrogatory No. 430, attached is the Severn Trent analysis for 2008. The schedule presented to Witness Szczygiel at the Hearing by was the 2005 schedule.

The following is the appropriate data for the 2007 test year, the proposed 5-year amortization, and the resulting adjustment to test year expense. Per the attached schedule:

- Test year total expense incurred by Aqua FL in 2007 is \$49,739.18. The expense to AUF in the rate is \$29,035.46.
- The AUF portion of 2008 Severn Trent expense is added. The sum of these two years' expense equals \$48,790.46, and is the cost to have the Avatar system available for two years. (Per FPSC regulations, utilities are required to maintain records from system conversions for two years.)
- AUF proposes that an appropriate treatment of these expenses is to amortize this cost over a five-year period; an annual expense of \$9,758.09.
- The resulting reduction to 2007 test year expense is \$19,277.37.

Aqua Flordia

AUF Portion of Severn Trent post conversion data availability fees

	Source		
Period AU Account Syste		Description Activity AUF Portio	
6386 Total	124.38	124.3	
6388 Tota!	92. 9 2	92.9	
6389 Total	367.22	367.2	
6390 Total	45.98	45.9	8
6391 Total	1,095.27	1,095.2	
6392 Total	374.43	374.4	
6395 Total	133.98	133.9	
6396 Total	167.34	167.3	
6397 Total	75.73		Peace River
6555 Total	143.47		Citus Cty
6556 Total	151.67	151.6	
6557 Total	62.85		Citus Cty
6558 Total	639.61	639.6	1
6559 Total	73.83		Citus Cty
6560 Total	62.85		Citus Cty
6561 Total	54.65	54.6	
6562 Total	124.38	124.3	
6563 Total	77.92		Citus Cty
6564 Total	92.92	92.9	
6567 Total	285.69	285.6	
6568 Total	367.24	367.2	
6571 Total	241.17	241.1	
6574 Total	1,227.33	1,227.3	
6577 Total	2,813.29	2,813.2	
6582 Total	593.50	593.5	
6589 Total	868.39	868.3	
6595 Total	185.01	185.0	
6596 Total	167.35	167.3	
6597 Total	128.30	128.3	
6600 Total	75.74		Peace River
6831 Total	99.75	99.7	
6933 Total	109.67	109.6	
6957 Total	3,703.11		5 AUF Portion Only
6958 Total	7,143.60		O AUF Portion Only
6960 Total	6,934.83	2,633.9	2 AUF Portion Only
6964 Total	4,211.31		Sarasota
6965 Total	8,722.50		Sarasota
9001 Total	7,900.00		5_AUF Portion Only
Grand Total	49,739.18	29,035.4	5_AUF Portion Only

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				29,035.46
Month costs in 2008		# of Mos	AUF %	
	2500	12	65.85%	19,755.00
			-	48,790.46
				9,758.09
			-	(19,277.37)
	Month costs in 2008			