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> 12231 Lakeside Lane Tavares FL 32778 December 29, 2008

Director
Division of the Commission Clerk
And Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee FL 32399-0850

Dear Director:

Re: Docket No. 080-499-WU
TLP water, Inc.
Section 367.045 Florida Statutes

I am filing a complaint regarding the "Notice of Application for an Original Certificate" filed by the TLP, Inc., of Tavares, FL, on December 16, 2008.

Mr. William Carey, President of the TLP, cannot (or will not) explain the meaning of the territory described as "In Section 19,less and except that finger of land....Lake Eustis; and in Section 30....lying north of US Highway 441, less the east 330 feet thereof."

He has indicated that he himself does not know what it means and that he is sending out this note to homes receiving water from TLP because the state "told him to do it." Enclosed is a copy of the "Notice" I received from Mr. Carey.

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FPSC-COMMISSION CLERK

Thus, until I know what impact this Application has to me as a resident of Lakeside Lane and a TLP water customer, I do not want this application approved.

I am requesting an explanation of this "Application" and its ramifications to me regarding my water service including rates and charges; safeguards in complying with DEP and other departmental rules and requirements; and compliance with our deeds and 1976 court order setting rates.

Sincerely,

Jane Ault 352-343-1463

Enclosure

Copy: Mr. William Carey

President TLP, Inc.

12315 US Highway 441 Tavares, FL 32778