BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Request for Current Listing) of Safelink's Lifeline Customers) as of December 31, 2008 Undocketed Filed: February 6, 2009 09 FEB -6 PH 12: 52

TRACFONE WIRELESS, INC D/B/A SAFELINK WIRELESS REQUEST FOR CONFIDENTIALITY OF CUSTOMER INFORMATION

Tracfone Wireless, Inc. d/b/a Safelink Wireless ("Safelink"), pursuant to Sections 364.107 and 364.183(3), Florida Statutes, hereby files this Request for Confidentiality for certain Lifeline participant information requested by this Commission.

1. On November 5, 2008, representatives from Safelink and the

undersigned met with staff of the Florida Public Service Commission to raise concerns about the potential for misrepresentation and fraud under the current self-certification system, share with staff Safelink's own experience in this regard, and discuss procedures that can be implemented in order to minimize the opportunity for fraud without compromising the goal of increasing enrollment in Florida's Lifeline program. In order to determine what procedures and processes may be appropriate to minimize the opportunity for fraud, it was determined that the level of fraud under the program must be assessed first.

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This request for confidentiality was filed by or on behalf of a telecommunications company for undocketed Confidential Document No. <u>00950-09</u>No ruling is required unless the material is subject to a request per 119.07, FS. Your division director must obtain written permission from the EXD/Tech for you to access the confidential material.

00956 FEB-68 FPSC-COMMISSION CLERK 2. On or about January 20, 2009, Lee Eng Tan, Esq. of the Florida Public Service Commission served Subpoena Duces Tecum Without Deposition on Safelink requesting:

> A list of Safelink's Lifeline customers in an Excel format including names, complete addresses, telephone numbers, and the last four digits of Safelink's Lifeline customers social security numbers. This list should provide the Lifeline customers as of December 31, 2008.

On or about January 28, 2009, Safelink prepared or caused to be prepared two
(2) CD-ROM diskettes containing the above-requested information. These diskettes are listed below in Attachment A.

4. Safelink is filing this Request for Confidentiality to protect the aforementioned list from public disclosure.

5. The information discussed in this Request for Confidentiality is personal identifying information of participants in Safelink's Lifeline program exempt from public disclosure pursuant to section 364.107, Florida Statutes. Such information also constitutes confidential customer information used by Safelink in conducting its business and not commonly known by or available to the public. Safelink derives economic value from this information not being generally known to, and not being readily ascertainable by competitors who can obtain economic value from its disclosure. Alternatively, such information is also entitled to confidential protection pursuant to section 364.183(3), Florida Statutes.

6. The original of this Request was timely filed with the Division of the Commission Clerk.

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WHEREFORE, based on the foregoing, Safelink respectfully requests that this Commission enter an Order declaring the information described above as exempt from public disclosure pursuant to sections 364.107 or 364.183(3), Florida Statutes.

Respectfully submitted this 6th day of February, 2009.

ÓNE WIRELESS, INC TRACF EŁINK WIRELESS d/

Jorge Chamizo, Esq. 108 South Monroe Street, Suite 200 Tallahassee, FL 32301 (850) 681-0024 – Telephone (850) 681-0354 – Facsimile FBN: 365180

ATTACHMENT A

(1) Sony CD-Rom 700 MB Diskette 1 of 2

(2) Sony CD-Rom 700 MB Diskette 2 of 2

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