BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

RECEIVED-FPSC

In re: Joint petition for show cause proceedings DOCKET NO. 08027805 HAR -3 PM 4: 52 against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., Customer Trouble Reports, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and AARP.

DATED: MARCH 3, 2009 COMMISSION

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that the original and one correct copy of STAFF'S FIRST REQUEST FOR ADMISSIONS (NOS. 1-3) have been served by U. S. mail to Dulaney L. O'Roark III, Verizon Florida LLC, 5055 North Point Parkway, Alpharetta, Georgia 30022, and that a true copy thereof has been furnished to the following by U. S. mail or by (*) hand delivery, this 3rd day of March, 2009:

AARP c/o Michael B. Twomey Post Office Box 5256 Tallahassee, FL 32314-5256

Office of Public Counsel J.R. Kelly/Charles J. Beck c/o The Florida Legislature 111 W. Madison Street, Room 812 Tallahassee, FL 32399-1400

(*)Rosanne Gervasi Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

Office of Attorney General Bill McCollum/Cecilia Bradley The Capitol – PL01 Tallahassee, FL 32399-1050

Verizon Florida LLC Mr. David Christian 106 East College Avenue, Suite 710 Tallahassee, FL 32301-7721

LEE ENG Staff Counsel

FLORIDA PUBLIC SERVICE COMMISSION 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

DOCUMENT NUMBER-DATE (850) 413-6199

01743 MAR-38

FPSC-COMMISSION CLERK