

REDACTED

Business Telecom, Inc. d/b/a BTI

090000-0T

2009

CLEC

Questionnaire

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FPSC-COMMISSION CLERK

2009 Competitive Local Exchange Carrier (CLEC) Questionnaire

(Due by April 15, 2009)¹

Legal Company Name: Business Telecom, Inc.

D/B/A: BTI

FPSC Company Code (e.g., TX000) TX105

Contact name & title: Heather Gibbs, Regulatory Manager

Telephone number: (256) 382-3943

E-mail address: Heather.Gibbs@deltacom.com

Stock Symbol (if company is publicly traded): ITCD.OB

Services Provided in Florida

1. Do you provide local telephone service in Florida? Please check yes or no.
 Yes
 No
2. Please complete the data tables.
3. How is your local service provisioned? Please mark the appropriate response(s).
 Resold lines from ILEC
 Wholesale platform (formerly known as UNE-P)
 UNEs (other than wholesale platform) from ILEC
 Elements (e.g., loops, switching) from other than ILEC (e.g., other CLECs)
 Completely self-provisioned
 Other (please describe) ILEC Special Access

¹The due date is established by Section 364.386(1)(b), Florida Statutes. Failure to comply with this rule may result in the Commission assessing penalties of up to \$25,000 per offense, with each day of noncompliance constituting a separate offense per Section 364.285(1), Florida Statutes.

4. What services, other than local service, does your company currently provide in Florida? Please check all that apply.

- | | |
|---|---|
| <input checked="" type="checkbox"/> Private line/special access | <input type="checkbox"/> Wholesale loops |
| <input type="checkbox"/> VoIP | <input type="checkbox"/> Fiber or copper based video service |
| <input checked="" type="checkbox"/> Wholesale transport | <input type="checkbox"/> Cable television |
| <input checked="" type="checkbox"/> Interexchange service | <input type="checkbox"/> Satellite television |
| <input type="checkbox"/> Cellular/wireless service | <input checked="" type="checkbox"/> Broadband Internet access |

5. This question concerns **prepaid** local telephone service in Florida. Please place a check by the response that most accurately reflects whether or not you offer **prepaid** local telephone service.

- Company offers ONLY prepaid local telephone service in Florida
- Company offers prepaid AND non-prepaid local telephone service in Florida
- Company does NOT offer prepaid local telephone service in Florida

Bundled Services

6. What percentage of your Florida residential and business customers purchase bundled (i.e. voice service packaged with additional services such as internet or video service) offerings? Please provide the percentage below. Do not include bundles of telecom-only services. If you do not offer bundled services, indicate "not applicable."

- | | |
|--------------------------|----------------|
| <input type="checkbox"/> | Residential |
| <input type="checkbox"/> | Business |
| <input type="checkbox"/> | Not applicable |

VoIP

7. Indicate below whether you are offering VoIP service to end users in Florida. VoIP service is defined as IP-based voice service provided over a digital connection. Please check any that apply.

- Not offering VoIP service to end users
- Offering VoIP services to business end users
- Offering VoIP services to residential end users

8. If you are offering VoIP service in Florida, please check all that apply: N/A

- Peer-to-Peer only (no interconnection with PSTN)
- Use of public Internet
- Use of private IP network

Broadband

9. Do you offer broadband to residential customers in Florida? Please check the applicable answer.

- Yes
- No

10. If you do offer broadband to residential customers in Florida, please provide your best estimate of the percentage of residential end user premises in your Florida service area for which your broadband services are available.

N/A

11. How many residential broadband subscribers do you have in Florida?

0

12. Please list the method(s) of broadband provisioning utilized in Florida by your company (i.e. DSL, cable modem, fiber, etc.). N/A

13. What are the typical downstream and upstream speeds for your most popular broadband service? N/A

14. What is the monthly price for your most popular residential broadband service? N/A

Fiber Deployment

15. Did you deploy fiber to homes or businesses in Florida between December 31, 2007 and December 31, 2008?

- Yes
- No

16. Please provide the number of new residential and business subscribers served by Fiber to the Home, Fiber to the Premises, and/or Fiber to the Curb technology since the last reporting period.

- 0 Residential Subscribers
- 0 Business Subscribers
- 0 Total

17. Please provide your company's total number of residential and business subscribers currently served by Fiber to the Home, Fiber to the Premises, and/or Fiber to the Curb technology.

 0 Residential Subscribers
 0 Business Subscribers
 0 Total

Miscellaneous

18. In calendar year 2008, how much money did you invest in your network directly serving Florida's local service customers? Please check the applicable answer.

\$1 - \$249,999
 \$250,000 - \$999,999
 \$1,000,000 - \$9,999,999
 \$10,000,000 or more

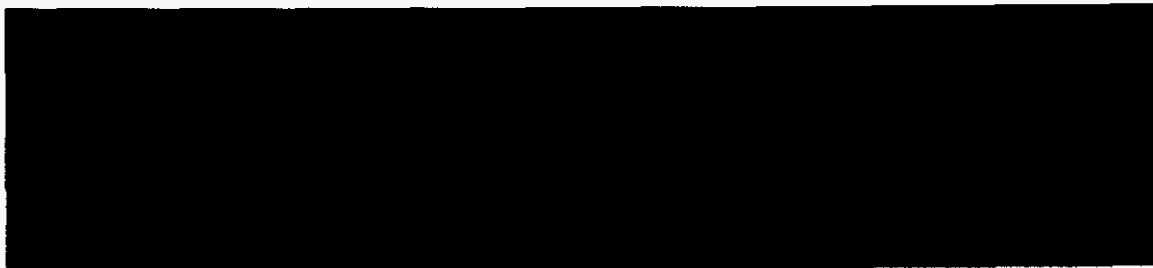
19. Are you currently operating under Chapter 7 or Chapter 11 protection? Please check yes or no.

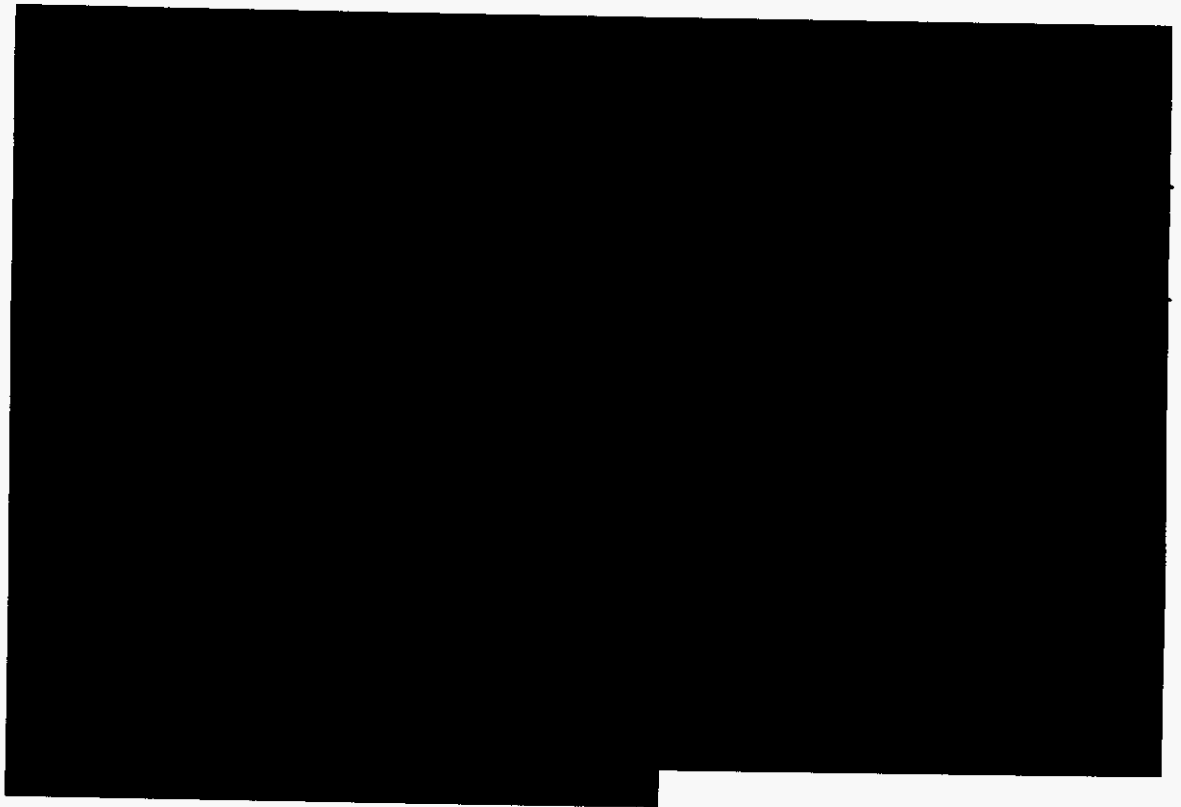
 Yes
 X No

20. Please provide a copy of the Form 477 you filed with the FCC with data as of **December 31, 2008**

Comments

21. Have you experienced any significant barriers in entering Florida's local exchange markets? Please list and describe any major obstacles or barriers encountered that you believe may be impeding the growth of local competition in the state, along with any suggestions as to how to remove such obstacles. Any additional general comments or information you believe will assist staff in evaluating and reporting on the development of local exchange competition in Florida are welcome.





Business Telecom, Inc. d/b/a BTI

2009

CLEC

Data Tables

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Table 1: Traditional Retail Switched Access Lines on a Voice-Grade Equivalent (VGE) Basis

Company Name: Business Telecom, Inc. d/b/a BTI

Company Code*: TX105

* Your Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

THIS TABLE IS TO ONLY CAPTURE TRADITIONAL RETAIL SWITCHED ACCESS LINES. DO NOT INCLUDE LINES REPORTED IN TABLE 5.

Complete Table 1 if you provided voice telephone service to Florida end users via one or more voice-grade equivalent (VGE) lines or fixed wireless VGE channels. See FCC Form 477 definitions and instructions for Line A.ii and complete this table accordingly.

Each Exchange name and corresponding data must be entered in a separate row.

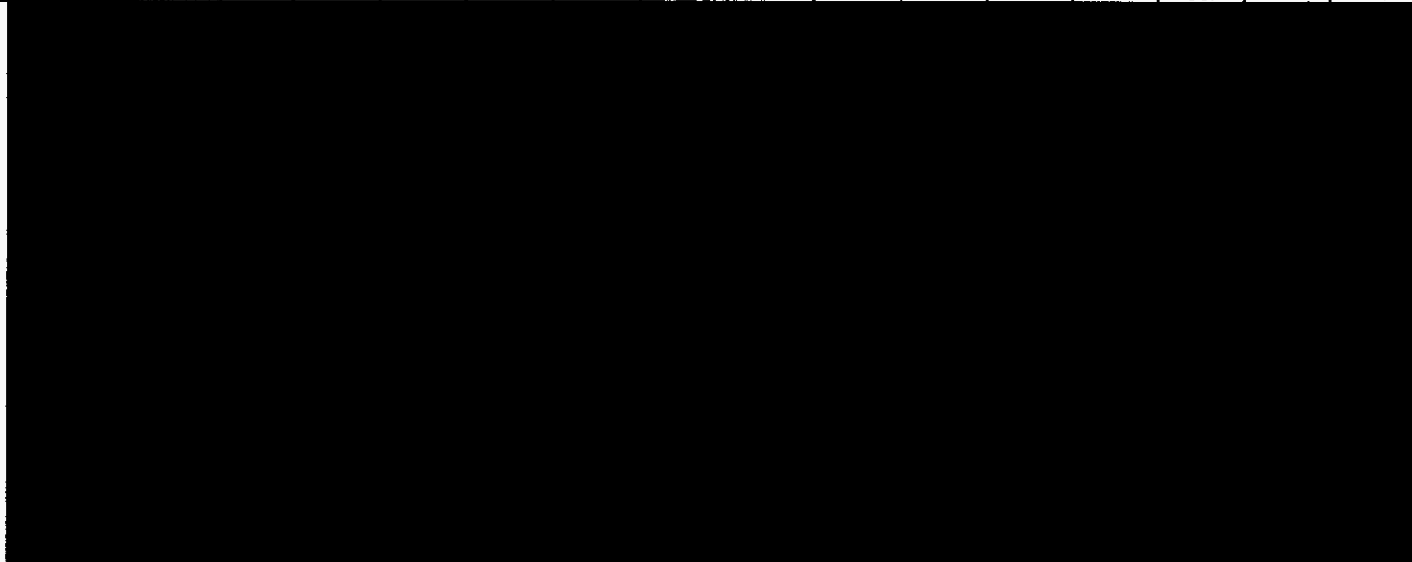
Do not report special access lines or any high-capacity connections between two locations of the same end user, ISP, or telecommunications carrier.

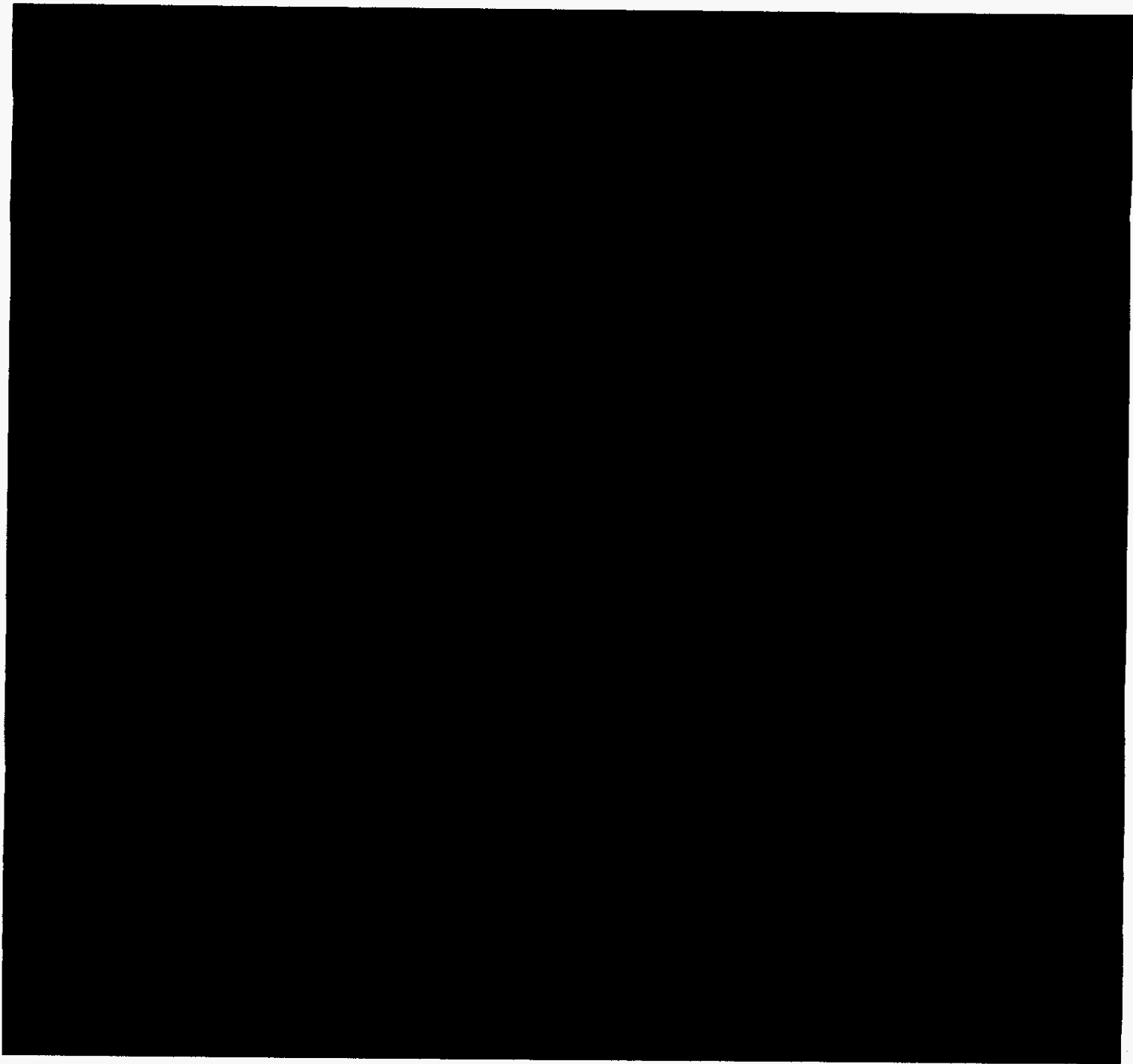
Please include a grand total row in the last row of data. Each cell in the table must be populated. If you have no lines for an exchange in any of the various line types, you must enter a zero. Numbers should be formatted as percentages.

Please provide data as of December 31, 2008.

**We are not asking for information contained in columns (c) and (d) of the FCC Form 477.

(1) Exchange	(a) Total VGE lines and VGE wireless channels in service	(b) Residential lines	Percentages of lines and wireless channels reported in (a)**											
			(e) Provided over your own local loop facilities or the fixed wireless last-mile equivalent		(f) Provided over UNE loops obtained without UNE switching		(g) Provided over UNE-Platform		(h) Provided by reselling another carrier's service (including Centrex/Centron or channelized special access service)		(i) Provided over coaxial cable at the end user premises ("cable telephony")		(j) Provided over fixed wireless at the end user premises	
			Res	Bus	Res	Bus	Res	Bus	Res	Bus	Res	Bus	Res	Bus
!! A. Voice telephone service provided to end users :														
Total lines and channels you provided to end users:														





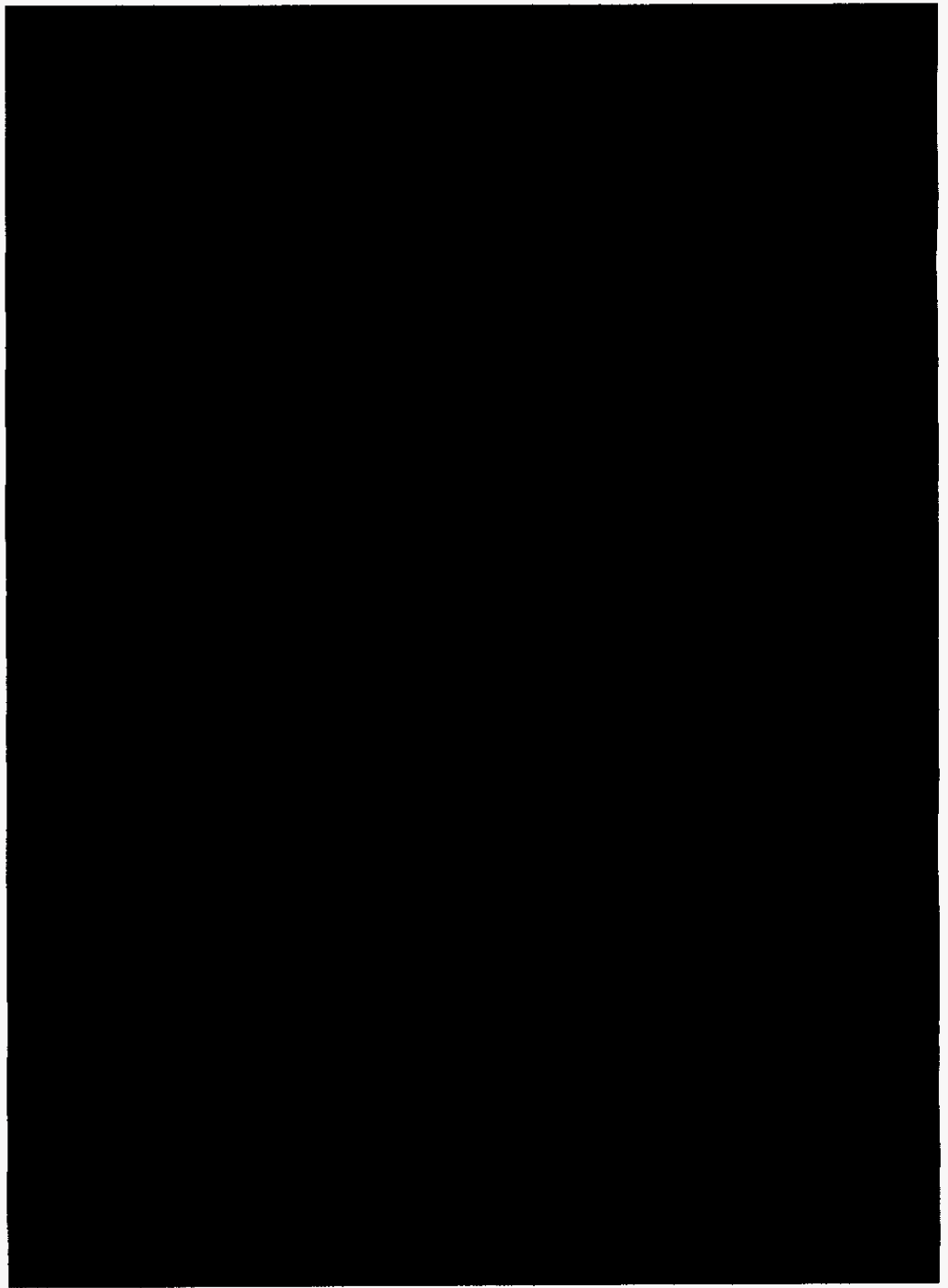


Table 2: Resold Lines Provided to Unaffiliated Telecommunications Carriers on a Voice-Grade Equivalent (VGE) Basis

Company Name: Business Telecom, Inc. d/b/a BTI

Company Code*: TX105

* Your Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

THIS TABLE IS TO ONLY CAPTURE RESOLD LINES PROVIDED TO UNAFFILIATED TELECOMMUNICATIONS CARRIERS.

Complete Table 2 if you provided one or more *voice-grade equivalent (VGE)* lines or fixed wireless *VGE* channels to *unaffiliated* telecommunications carriers, including those under *commercial* agreements, to enable the *unaffiliated* carriers to provide *voice telephone service* to Florida end users. See FCC Form 477 definitions and instructions for *Line B.II-2* and *Line B.II-3* and complete this table accordingly, except that you should *not* report any UNE-Ps in this table.

Each Exchange name and corresponding data must be entered in a separate row.

Report all lines and channels under *resale* arrangements with *unaffiliated* carriers, including *other resale* arrangements under *commercial* agreements that replace, or substitute for, UNE arrangements or line-sharing. However, do *not* report any Local Platform (formerly known as UNE-P) loops in this table, as those should be reported in Table 4. Examples of *other resale* arrangements also include *Centrex/Centron* or *Special Access* service to enable the *unaffiliated* carriers to provide *local* telephone service to their end users. However, do *not* report special access lines or any high-capacity connections *between two locations of the same* end user, ISP or telecommunications carrier.

Please provide data as of December 31, 2008.

II.B. *Voice telephone service* that you provided to *unaffiliated* telecommunications carriers, categorized by:

Lines and channels under *Resale* arrangements

(1) Exchange	(2) Res or Bus	(a) Total VGE lines and VGE wireless channels in service

Table 3: UNE Loops Without Switching Provided to Unaffiliated Telecommunications Carriers - Not on VGE Basis

Company Name:

Business Telecom, Inc. d/b/a BTI

Company Code*:

TX105

* Your Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

THIS TABLE IS TO ONLY CAPTURE UNE LOOPS WITHOUT SWITCHING PROVIDED TO UNAFFILIATED TELECOMMUNICATIONS CARRIERS.

Complete Table 3 if you provided circuits to *unaffiliated* telecommunications carriers under an *unbundled network element (UNE) loop* arrangement, including those under *commercial* agreements, to enable the *unaffiliated* carrier to provide *voice telephone service* to Florida end users. See FCC Form 477 definitions and instructions for *Line C.II-4* and complete this table accordingly.

Each Exchange name and corresponding data must be entered in a separate row.

Please provide data as of December 31, 2008.

II.C. UNE Loops that you provided to *unaffiliated* telecommunications carriers, categorized by:

Lines and channels under a UNE loop arrangement, where you *did not provide switching* for the line.

(1) Exchange	(2) Res or Bus	(a) Total lines and wireless channels (do <i>not</i> convert to VGEs)

Table 4: UNE Loops With Switching (formerly known as UNE-P) Provided to Unaffiliated Telecommunications Carriers - Not on VGE Basis

Company Name: Business Telecom, Inc. d/b/a BTI

Company Code*: TX105

* Your Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

THIS TABLE IS TO ONLY CAPTURE UNE LOOPS WITH SWITCHING PROVIDED TO UNAFFILIATED TELECOMMUNICATIONS CARRIERS.

Complete Table 4 if you provided circuits to *unaffiliated* telecommunications carriers under a *Local Platform* (formerly known as *UNE-P*) arrangement, including those under *commercial* agreements, to enable the *unaffiliated* carriers to provide *voice telephone service* to Florida end users. See FCC Form 477 definitions and instructions for *Line C.II-5* and complete this table accordingly, except that you should include the *UNE-Ps* governed by *commercial* agreements in this table, not in Table 2.

Each Exchange name and corresponding data must be entered in a separate row.

Please provide data as of December 31, 2008.

	(1) Exchange	(2) Res or Bus	(a)
<p>II.C. UNE Loops that you provided to <i>unaffiliated</i> telecommunications carriers, categorized by:</p> <p style="border: 1px solid black; padding: 2px;">Lines and channels under a UNE loop arrangement, where you also <i>provided switching</i> for the line ("<i>Local Platform</i>, formerly <i>UNE-P</i>").</p>			Total lines and wireless channels (do <i>not</i> convert to VGEs)

Table 5: VoIP Access Lines on a Voice-Grade Equivalent (VGE) Basis

Company Name:

Business Telecom, Inc. d/b/a BTI

Company Code*:

TX105

* Your Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

THIS TABLE IS TO ONLY CAPTURE VoIP LINES. DO NOT INCLUDE LINES REPORTED IN TABLE 1.

Complete Table 5 if you provided VoIP service to Florida *end users* via one or more *voice-grade equivalent (VGE)* lines or wireless *VGE* channels.

An access line connects the end user's customer premises equipment (CPE) to the serving switch and allows the end user to originate and/or terminate local telephone calls on the public switched telephone network (PSTN). The access line counts in Table 5 below must be based on all of your different types of access lines (including fixed wireless) that are used to provide VoIP service.

Each field must be populated. All entries must be made without quotation marks.

TABLE COLUMN INSTRUCTIONS:

Column (a). List Exchanges in alphabetical order corresponding to the primary location where service is provided. Reported exchange data should not be based on secondary service locations (i.e., where service has been moved temporarily to a secondary location such as a vacation home).

Column (b). Enter the abbreviation Res for Residential lines or Bus for Business lines. Residential lines and business lines must be entered in separate rows.

Column (c). Enter line count as *voice-grade equivalents (VGEs)*. Report *VGEs* based on how the customer is billed. If the customer is billed for a dynamic bandwidth VoIP product, the line count would be the maximum number of VoIP lines available. If the customer is billed for a specific number of VoIP lines, or a range of lines, the VoIP line count would be the number of VoIP lines or the highest number of the range, respectively. Each line count must be entered in separate rows.

Please provide data as of December 31, 2008.

(a)	(b)	(c)
Exchange	Res or Bus	Total VGE Lines

Business Telecom, Inc. d/b/a BTI

2009

End of Year (2008)

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OMB NO: 3060-0816

Form 477 Submission for FRN: [REDACTED] Company: Business Telecom, Inc., State: FL, Operations: Non-ILEC, Data as of: Dec 31, 2008 (Click on the link to edit cover page data)

Form 477 Submission Menu

Data Section	Status
<input type="checkbox"/> Part I.A: Broadband - Asymmetric xDSL	No data for this category.
<input type="checkbox"/> Part I.A: Broadband - Symmetric xDSL	No data for this category.
<input type="checkbox"/> Part I.A: Broadband - Other Wireline	Data Entered
<input type="checkbox"/> Part I.A: Broadband - Cable Modem	No data for this category.
<input type="checkbox"/> Part I.A: Broadband - Optical Carrier (fiber to the end user)	No data for this category.
<input type="checkbox"/> Part I.A: Broadband - Satellite	No data for this category.
<input type="checkbox"/> Part I.A: Broadband - Terrestrial Fixed Wireless	No data for this category.
<input type="checkbox"/> Part I.A: Broadband - Terrestrial Mobile Wireless	No data for this category.
<input type="checkbox"/> Part I.A: Broadband - Electric Power Line	No data for this category.
<input type="checkbox"/> Part I.A: Broadband - All Other	No data for this category.
<input type="checkbox"/> Part II.A: Local Exchange Telephone Service	Data Entered
<input type="checkbox"/> Part II.B: Interconnected VoIP Service	No data for this category.
<input type="checkbox"/> Part III: Mobile Local Telephone	No data for this category.
<input type="checkbox"/> Part IV: Explanations and Comments	No data for this category.
<input type="checkbox"/> Part V: Zip Code Information -- Local Voice Telephone Service and Interconnected VoIP	443 Zip Codes On File.

Part VI: Broadband Connection Counts by Technology, Census Tract, and Inf

[View/Edit Census Tract Detail Data \(36 records\)](#)



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OMB NO: 3060-0816

Form 477 Submission for FRN: [REDACTED], Company: Business Telecom, Inc., State: FL, Operations: Non-ILEC

All filers must complete Items 1 through 11 below

Data Description	Value
Data as of	Dec 31, 2008
1. FRN	[REDACTED]
2. Company	Business Telecom, Inc.
3. Type of Operations	Non-ILEC
4. Use this drop-down list to select a single name, such as the holding company, to identify all commonly-owned or commonly-controlled filers. Commonly-controlled filers with no holding company should decide on a single name to use for this question. If not affiliated with any other filer, select "same as company name". Select "not shown" if no appropriate name appears in the list.	ITC^DeltaCom, Inc.
If you selected "not shown" above, provide the appropriate name.	[REDACTED]
5. State	FL
6. Contact person (person who prepared the submitted data)	[REDACTED]
7. Contact person telephone number and email address	Phone. [REDACTED] Email. [REDACTED]
8. Status of submission	Original - In Progress
9. Indicate whether you request non-disclosure of some or all of the information in this submission because you believe that this information is privileged and confidential and public disclosure of such information would likely cause substantial harm to the competitive position of the filer.	<input type="radio"/> No <input checked="" type="radio"/> Yes
10. Official (corporate officer, managing partner, or sole proprietor) whose signature certifies that he/she has examined the information contained in this Form 477 and that, to the best of his/her knowledge,	

<p>information and belief, all statements of fact contained in this Form 477 are true and correct. For purposes of this Form 477, the entry of the official's name on this line shall constitute that official's electronic signature to this certification. Persons making willful false statements in a Form 477 can be punished by fine or imprisonment under the Communications Act, 47 U.S.C. 220(e).</p>	<div style="background-color: black; width: 100%; height: 100%;"></div>
<p>11. Certifying official telephone number and email address</p>	<p>Phone. <div style="background-color: black; width: 100%; height: 1em;"></div></p> <p>Email. <div style="background-color: black; width: 100%; height: 1em;"></div></p>
<div style="background-color: black; width: 100%; height: 100%;"></div>	

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OMB NO: 3060-0816

Form 477 Submission for FRN: [REDACTED], Company: Business Telecom, Inc., State: FL, Operations: Non-ILEC, Data as of: Dec 31, 2008

Part I.A: Broadband - Other Wireline

In Part I.A, report connections (wired "lines") to end users that you (including affiliates) equipped to enable the end user to receive information from and send information to the Internet at information transfer rates exceeding 200 kbps in both directions. Report only in-service connections. The end user's Internet access service may be provided by you (including affiliates) or by an unaffiliated entity. For purposes of Part I.A, Internet Service Providers (ISPs) are not end users. Categorize the connection based on the technology employed by the part of the connection that terminates at the end user location. (Do not report anywhere in Form 477 any high-capacity connections between two locations of the same end user customer, ISP or communications carrier.)

Notes specific to Other Wireline: This category includes all copper wire-based technologies other than DSL. Ethernet over copper and T-1 are examples.

(1)	(2)	(3)	(4)	(5)
Total connections to end users that you (including affiliates) equipped as broadband over your own local loop facilities or the equivalent, or over UNE loops or other facilities you obtained from an unaffiliated entity. Do not convert lines into a voice-grade-equivalent measure.	Percentage of (1) that you (including affiliates) equipped over your own local loop facilities or the equivalent	Percentage of (1) that are billed (or incorporated in a service billed) to end users by you, or your affiliates or agents	Percentage of (1) that connect to residential end users	Percentage of (1) that connect to residential end users and have information transfer rates exceeding 200 kbps in both directions
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Break down the total connections reported in (1) to show the number in each of the following speed tiers.

Connections reported in **EACH** data cell below must equal the sum of Other Wireline connections reported in Part VI by Census Tract, for that information transfer rate category, and the sum of **ALL** data cells below must equal the total connections reported in (1).

Information transfer rate to and from the end user (8 categories):							
(6)	(7)	(8)	(9)	(10)	(11)	(12)	(13)
Greater than 200 kbps and less than 768 kbps	Greater than or equal to 768 kbps and less than 1.5 mbps	Greater than or equal to 1.5 mbps and less than 3 mbps	Greater than or equal to 3 mbps and less than 6 mbps	Greater than or equal to 6 mbps and less than 10 mbps	Greater than or equal to 10 mbps and less than 25 mbps	Greater than or equal to 25 mbps and less than 100 mbps	Greater than or equal to 100 mbps
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]



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OMB NO: 3060-0816

Form 477 Submission for FRN: [REDACTED], Company: Business Telecom, Inc., State: FL, Operations: Non-ILEC, Data as of: Dec 31, 2008

Part II.A: Local Exchange Telephone Service

Local exchange carriers (LECs) with end user customers for local exchange service must complete Part II.A. See instructions for definitions of terms used in this Part. If you report lines provided to end users in column (1), you must also complete Part V of Form 477.

(Reminder: Do not report anywhere in FCC Form 477 special access circuits that only carry voice traffic between an end user and an interexchange carrier point of presence or high-capacity connections between two locations of the same end user customer, Internet Service Provider (ISP), or communications carrier.)

	(1)	(2)	(3)	(4)
	Voice-grade equivalent lines and voice-grade equivalent wireless channels in service to your end user customers	Voice-grade equivalent lines you provided to unaffiliated communications carriers under resale arrangements including, among others, commercial agreements that replaced UNE-P and resold services such as local exchange, Centrex, and channelized special access	Lines you provided to unaffiliated communications carriers under any UNE loop arrangement where you did not also provide UNE switching for the line. (Do not convert UNEs to voice-grade equivalents.)	Lines you provided to unaffiliated communications carriers as UNE-P. (Do not convert UNEs to voice-grade equivalents.)
(a) Total number. See instructions on what to include.	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
(b) Percentage of (a) that are residential lines	[REDACTED]			
(c) Percentage of (a) for which you (including affiliates) are the presubscribed interstate long distance carrier	[REDACTED]			
(d) Percentage of (a) used for residential service AND for which you (including affiliates) are the presubscribed interstate long distance carrier	[REDACTED]			
(e) Percentage of (a) provided over your own (including affiliates) local loop facilities or the equivalent	[REDACTED]			
(f) Percentage of (a) provided over UNE loops obtained from an unaffiliated carrier without also obtaining that carrier's UNE switching for that line	[REDACTED]			
(g) Percentage of (a) provided over UNE-Platform (but treat				

commercial agreements that replaced UNE-P as "provided by reselling," below	[REDACTED]
(h) Percentage of (a) provided by reselling unaffiliated-carrier services including, among others, commercial agreements that replaced UNE-P and resold services such as local exchange, Centrex, and channelized special access	[REDACTED]
(i) Percentage of (a) provided over optical fiber at the end user premises	[REDACTED]
(j) Percentage of (a) provided over coaxial cable at the end user premises	[REDACTED]
(k) Percentage of (a) provided over fixed wireless at the end user premises	[REDACTED]



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FL BTI Zips



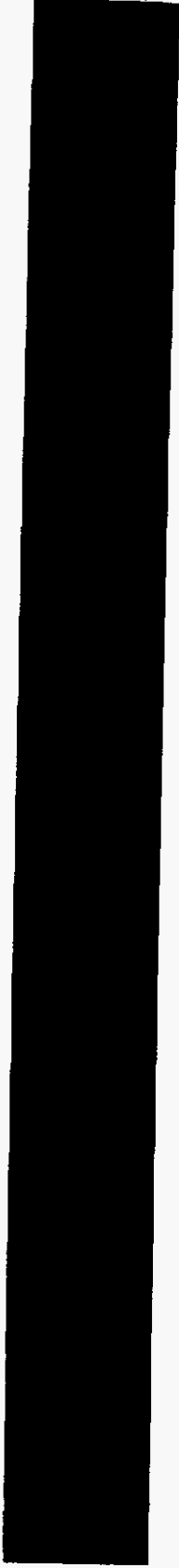
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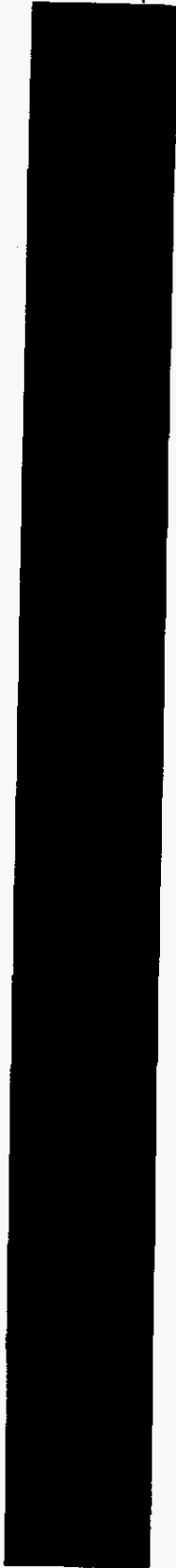
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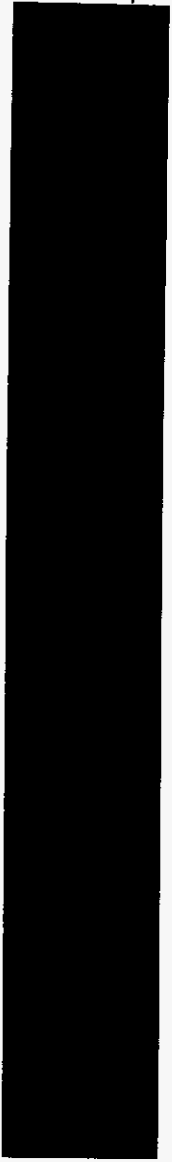
FL BTI Zips

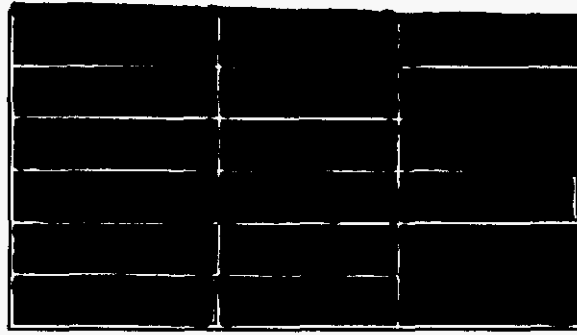


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