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April 24, 2009 – **VIA ELECTRONIC MAIL**

Ann Cole, Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Re: Docket No. 080278-TL  
Joint Petition for show cause proceedings against Verizon Florida LLC for  
apparent violation of Rule 25-4.070, F.A.C., Customer Trouble Reports, and  
impose fines, by the Office of the Attorney General, Citizens of the State of  
Florida, and AARP

Dear Ms. Cole:

On April 23, 2009, Verizon Florida LLC overnighted a Request for Confidential Classification and Motion for Protective Order in connection with its responses to Staff’s First Request for Production of Documents (Nos. 1-11) and First Set of Interrogatories (Nos. 1-29) in the above matter. Document nos. VZ 211-VZ 242 (Florida Region Scorecard by District), VZ 243 (confidential CD containing emails), VZ 245-248 (Verizon Consumer Repair Questionnaire), VZ 249-253 (Verizon CMS CCI Measurement Process Overview for Consumer Repair Customers), and VZ 254-277 (Florida Leadership Meeting slide presentation) were inadvertently included in the Request. It was Verizon’s intent to file these documents under a claim of confidentiality under Section 364.183(1), Florida Statutes, and Rule 25-22.006(5), Florida Administrative Code.

Verizon requests that these documents be treated as confidential in their entirety under Rule 25-22.006(5). Verizon will make a request for confidential classification for these documents at a later time if appropriate.

If there are any questions regarding this filing, please contact me at 678-259-1449.

Sincerely,

s/ Dulaney L. O’Roark III

Dulaney L. O’Roark III

c: Parties of Record (via electronic mail)