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DIVISION OF ECONOMIC REGULATION
(850) 413-6900

Public Service Commission

May 12, 2009

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COMMISSION
CLERK

Mr. Tom Hawkins
Mobile Manor Water Company Inc.
150 Lantern Lane
North Fort Myers, FL 33917

Re: Docket No. 090170-WU; Engineering Field Audit of Mobile Manor Water Company, Inc. in Lee County.

For the engineering portion of this rate case, staff requires that several items be submitted to ensure fast, expedient treatment of your rate case. Please submit the following information for the period of January 1, 2008 to December 31, 2008 (test year).

1. Employees Salaries and Wages
List all employees, their duties and responsibilities, and salary.
2. Contractual Services
List all contractual service providers, their duties and responsibilities, and the annual contractual cost. Provide a copy of all contractual service agreements.
3. Repairs and Maintenance
Provide a description of all repairs and maintenance performed during 2008.
4. Provide a copy of monthly bills for water purchased for each month from January, 2008 to current month.
5. Provide a summary of the amount of water sold by customer class and meter size for each month beginning from January, 2008 to current month
6. The unaccounted-for-water for the test year is 24.95%. Commission practice dictates that the unaccounted-for-water should not exceed 10%. Describe the steps Mobile Manor Water Company, Inc (MMWC) has taken to correct the excessive unaccounted-for-water in the system, and provide supporting documentation.
7. Provide a copy of all Department of Environmental Protection, Water Management Districts, and/or County Health Department Permits.
8. Provide a copy of all correspondence from DEP or the Lee County Health Department in the past three years.
9. Provide a list of all customer complaints received during the past three years and explanation of how each was resolved.

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10. Provide a detailed description of all assets (pipes, meters, etc) owned by the utility.
11. Please provide a copy of the utility's engineering maps for water showing the location and size of water mains throughout the service area.
12. MMWC hired a licensed plumbing contractor for repairs which accounted for an increase in contractual services with an expense of \$24,266. Explain the expense of \$19,500 for rents/employee wages.
13. Are there any customers that receive water service who are not billed for the water used?
14. How is wastewater service provided?

Direct the submittal with the Commission on or before June 19, 2008, to the Office of Commission Clerk (Docket No. 090170-SU), Florida Public Service Commission, 2540 Shumard Oak Blvd., Tallahassee, Florida 32399-0850. Commission practices dictate that this docket be processed within the statutory time frame, therefore your full cooperation would be appreciated.

If you have any questions, do not hesitate to call me at (850) 413-7001.

Sincerely,



Robert Simpson
Engineering Specialist
Bureau of Certification, Economics & Tariffs

RS:kb

Cc: Division of Economic Regulation (Crawford, Fletcher, Bulecza-Banks, Daniel)
Office of General the General Counsel (Jaeger)
Office of Commission Clerk (DKT # 090170-SU)
Benson's Inc. (Bonita Vandall)