

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

NOTICE OF CUSTOMER MEETING

TO

KEN SALES, RENTALS AND UTILITIES, INC.

AND

ALL OTHER INTERESTED PERSONS

DOCKET NO. 090072-WU

APPLICATION FOR STAFF-ASSISTED RATE CASE IN LAKE COUNTY

ISSUED: June 23, 2009

NOTICE is hereby given that the Florida Public Service Commission will hold a customer meeting to discuss the application of Keen Sales, Rentals and Utilities, Inc. (Keen or Utility) for a staff-assisted rate case (SARC) in Polk County. The meeting will be held at the following time and place:

Thursday, July 23, 2009, at 6:00 p.m.  
Haines City Parks and Recreation  
Bethune Auditorium  
915 Avenue E  
Haines City, FL 33844

All persons who wish to comment are urged to be present at the beginning of the meeting, since the meeting may be adjourned early if no customers are present. One or more of the Commissioners of the Commission may attend and participate in this meeting. The meeting will begin as scheduled and will continue until all the customers have been heard.

PURPOSE AND PROCEDURE

The purpose of this meeting is to give customers and other interested persons an opportunity to offer comments to Commission staff regarding the quality of service the utility provides, the proposed rate increase, and to ask questions and comment on staff's preliminary rates included in this notice as well as other issues. Staff members will summarize Keen's proposed filing, the preliminary work accomplished, and answer questions to the extent possible. A representative from the utility has also been invited to respond to questions.

DOCUMENT NUMBER-DATE

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FPSC-COMMISSION CLERK

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At the beginning of the meeting, procedures will be established for the order of comments. Commission Staff will have sign-up sheets, and customers will be called to speak in the order that they sign-up. Staff will be available to coordinate customers' comments and to assist members of the public.

Any person who wishes to comment or provide information to staff may do so at the meetings, orally or in writing. Written comments may also be sent to the Commission at the address given at the end of this notice. Your letter will be placed in the correspondence file of this docket. You may also submit comments through the Commission's toll-free facsimile line at 1-800-511-0809.

Pursuant to the provisions of the Americans with Disabilities Act, any person requiring special accommodations to participate in a customer service hearing is asked to advise the agency at least 48 hours before the meeting by contacting: Office of Commission Clerk at (850) 413-6770. If you are hearing or speech impaired, please contact the agency using the Florida Relay Service at 1(800) 955-8771 (TDD) or 1(800) 955-8770 (Voice). For more information, you may contact: Florida Public Service Commission, Office of Commission Clerk, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850.

EMERGENCY CANCELLATION OF MEETING

If a named storm or other disaster requires cancellation of a customer meeting, Commission staff will attempt to give timely, direct notice to parties. Notice of cancellation will also be provided on the Commission's website (<http://www.psc.state.fl.us/>) under the Hot Topics link found on the home page. Cancellation can also be confirmed by calling the Office of the General Counsel at (850) 413-6199.

JURISDICTION

Jurisdiction over this utility is vested in the Commission by Chapter 367, Florida Statutes; authority to provide staff assistance in changing rates and charges is governed by 367.0814, Florida Statutes. The provisions of Chapter 25-30, Florida Administrative Code, are also applicable.

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By DIRECTION of the Florida Public Service Commission this 23rd day of June, 2009.



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ANN COLE  
Commission Clerk

(SEAL)

CMK