

What's going on here?

DISTRIBUTION CENTER  
09 JUN 25 AM 7: 18

Another rate increase? Doesn't anyone up there know that what we need is relief not Increases. Every time we turn around some else in corporate America is charging more for less. It's got to stop. We have no more money. You got it all. Someone has got to understand that the American people have been bled dry and it has got to go the other way. What ever was left, wall street and the mongers there devoured the rest. I'm 62 years old with a house that will never be paid off, is not worth what's owed on it, and my 401k is worth half of what it once was. What more do you want? You should be working on our behalf but all we get is the same ol lip service and increased prices. The excuse, to maintain the 15% ROI that FPL expects. I say Bull. Cut in half and give the consumers a break. We have a \$300 a month electric bill now and you want more!! You should tell the good ol boys enough is enough. What are they going to do when the other foot falls and whom ever is left forecloses and goes bankrupt? I don't think the bottom is even close gentleman. Only when our elected officials start working for the public that elected them will the bleeding stop. I hate to say it but I told you so. Our Government is business as usual. Everyone looking out for themselves and paying little attention to the public. I can't wait for the next election cycle. New crew here we come with more of the same promises that never seem to come to fruition.

ENOUGH IS ENOUGH. Is that clear enough. No more rate increases.

Bob Beaudette

8442 NW 47<sup>th</sup> Drive

Coral Springs, Florida, 33067

RECEIVED-FPSC  
09 JUN 25 AM 10: 01  
COMMISSION  
CLERK



DOCUMENT NO. DATE

06367-09 6/25/09  
FPSC - COMMISSION CLERK

6-20-09

Commissioners - me again

The headline in the financial section of the Sun Sentinel of 6-19-09 reads "Personal income slides." That's Floridians.

Everytime there is a natural disaster, an accident of some kind (a lot caused by FPL) a setback, FPL greedy FPL seems to come from the depths of hell to beg for money.

We are in a recession, over 10% of Floridians are unemployed. Do the monopolist at FPL care? Do you at the commissioners? Do perks rule the day?

There is no way in this world to describe my feelings over this FPL increase outrage.

Remember this Florida from state to the smallest town is the most corrupt state in the Union even outdoing Illinois.

Do your job!

James R. Franzino

RECEIVED-FPSC

09 JUN 25 AM 10:16

COMMISSIONER  
CLERK

COPY - FPL

" - SUN "

MR. JAMES R. FRANZINO  
5851 Hohnberg Rd Apt 3825  
Parkland, FL 33067

06/22/09

RECEIVED-FPSC  
09 JUN 25 AM 10:17  
COMMISSION  
CLERK

To: THE PUBLIC SERVICE COMMISSION  
RE: DOCKET # 080677-E  
PSC CLERK

MY WIFE AND I ARE OUTRAGED BY THE  
RATE REQUEST AT THIS TIME, WE ARE  
BOTH SENIOR CITIZENS, I AM HANDI-  
CAPPED AND CANT WORK MY WIFE WORKS  
PART TIME 2 DAYS A WEEK. WE BOTH  
GET SOCIAL SECURITY AND BARELY  
HAVE ENOUGH TO COVER EXPENSES  
MONTHLY, WE HAVE INVESTMENTS  
THAT ARE BELOW THE WHAT WE  
INVESTED. WE WERE COUNTING ON THIS  
MONEY TO TAKE CARE OF US FOR THE  
REST OF OUR LIVES (THAT IS MY WIFE  
GASOLINE IS GOING UP CAUSING A  
DOWNWARD EFFECT ON EVERYTHING ELSE  
FOOD, CLOTHING, RESTAURANTS, ETC IN RE. OF  
THE GASOLINE. MY BROTHER IS A TRAVEL  
ING SALESMAN AND HE PAYS FOR HIS GAS-  
OLINE PLANS, THAT IS PART OF HIS DOING  
BUSINESS, IS TAX DEDUCTABLE. WHY  
SHOULD WE PAY FOR THE COST OF  
DOING BUSINESS FOR FPL, THEIR  
PROFIT ~~AND~~ AND BONUSES TO THEIR  
EXECUTIVES. PLUS ALL THEIR  
ADVERTISING ON TV, NEWS PAPERS

CLERK

LOCAL NABAZINES ETC, BECAUSE  
THEY ARE A MONOPOLY, AND WE  
CANT PURCHASE POWER ANY WHERE  
ELSE. PLEASE DONT APPROVE ANY  
INCREASES UNTIL THE ECONOMY  
GETS BETTER AND THE STOCK  
MARKET IMPROVES

THANKING YOU ~~FOR~~ IN ADVANCE  
WE ARE MARK AND EVE  
EDER  
1110 S.W 125 AVE  
PEMBROKE PINES  
FLORIDA APT N 302  
33027

PS  
IM VERY SURE THE REST  
OF FPLS CUSTOMERS WILL  
THANK YOU  
ALSO FPL NEEDS TO FIND  
ALTERNATE FUEL SOURCES

Solar  
wind  
HYDRO  
WATER  
WIND

ASAP!!





Mr. Mark Eder  
 Apt. M302  
 1110 SW 125th Ave  
 Pembroke Pines, FL 33027

SOUTH FLORIDA PSC  
 FL 330  
 23 JUN 2009 PM 2 L

LET US DARE TO  
 THINK, SPEAK AND  
 JOHN ADAMS, 1765  
 power of the letter



USA FIRST CLASS PERMIT

PSC CLERK  
 2540 SHUMARD OAK BLVD.  
 TALLAHASSEE, FL 32390850

DOCKET 0806TZ EI  
 32390850



June 22 2009  
I object to  
F.P.L. Raising the  
Rates again -  
It is just  
So unfair -  
I've lived in  
FA all my life  
and it's ridiculous  
on how much  
you guys charge -  
Please Stop  
this mad mess  
Vote No to Raising  
Rates Sincerely  
Bonnie Burton

Burton  
5519 NW 76th Pl # 3  
Pompano Beach, FL 33073-3586

954 (217) 338

Burton  
5519 NW 76th Pl  
Pompano Beach, FL 33073

SOUTH FLORIDA PDC  
FL 330  
23 JUN 2008 PM 3 L

LET US DARE TO READ,  
THINK, SPEAK AND WRITE.  
John Adams, 1776  
powerofthetext.com

COMMISSION  
CLERK

09 JUN 25 AM 10:39

RECEIVED-FPSC

Office of Commission Clerk  
Commission Clerk  
Fla. Public Service Commission  
2540 Shumard oak Boulevard  
Tallahassee Fla. 32399-0850

RE: FPL RATE INCREASE  
DOCKET # 080677-EI

DISTRIBUTION CENTER  
09 JUN 25 AM 7:18

GREG HORWOOD  
080677-EI 6191 SW 27TH ST  
APT 106  
DAVIE, FL 33314

TO WHOM IT MAY CONCERN,

6-23-09

I AM A CURRENT FPL CUSTOMER  
WRITING TO SAY NO TO ANY SORT OF  
ACTION THAT WOULD INCREASE THE  
AMOUNT OF MY MONTHLY FPL BILL.

I HAVE BEEN WORKING TO KEEP  
MY USAGE DOWN. MY USAGE IS NOW  
150 KWH LESS THAN LAST YEAR. MY  
BILL, HOWEVER, REMAINS THE SAME.  
I AM TRYING TO CONSERVE POWER  
IN ORDER TO REDUCE MY BILL. IT  
SEEMS THAT WHEN I LOWER MY USAGE,  
SOME SORT OF RATE INCREASE COMES  
ALONG AND WIPES OUT THE SAVINGS.

I HAVE TAKEN A 15% PAY CUT IN  
ORDER TO KEEP MY JOB. PERHAPS FPL  
SHOULD CUT ITS RATES AS WELL.

THANK YOU,  


RECEIVED-FPSC  
09 JUN 25 AM 10:42  
COMMISSION  
CLERK



4150 NW 10 Street  
Coconut Creek FL 33066  
June 24, 2009  
954-968-4712 – home

Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Blvd  
Tallahassee FL 32399-0850

DISTRIBUTION CENTER  
09 JUN 29 AM 7:42  
RECEIVED-FPSC  
09 JUN 29 AM 9:26  
COMMISSION  
CLERK

RE: Docket #080677-E1

To whom it may concern:

Lately, I've been reading a lot of news articles about the request from FP&L for a rate increase again. We are in a global recession and corporate America keeps asking the public for bailouts. Let's privatize the profits and socialize the losses. Enough, we all need to tighten our belts.

I was at the meeting for the docket listed above and listened speaker after speaker pros and cons for this increase. Things that I learned are:

- 1) Thursday's (June 23) Business Section has Kreiner opinion whether FP&L did stack the audience with clerical, supervisors and various personnel – they did in my opinion.
- 2) I read that they want 12% for stockholders. I would love to get that return on my investments. Since when is it mandatory to get a set amount of return on an investment?
- 3) This is the same company that got caught using alternative energy methods money for whatever they deemed necessary.
- 4) This company has shown time and again it is not held to a higher standard.

As a customer have paid prime money for service and have received a second rate service.

Sincerely,



Charles Coxon

**Ann Cole**

080677

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**From:** Ann Cole  
**Sent:** Monday, June 29, 2009 3:48 PM  
**To:** Roberta Bass  
**Cc:** William C. Garner; Lorena Holley; Larry Harris; Bill McNulty; Lois Graham; Kay Posey; Steve Larson; Cristina Slaton  
**Subject:** RE:

Thanks, Roberta. These attachments have been printed and will be placed in *Docket Correspondence - Consumers and their Representatives*, in Docket No. 080677-EI.

---

**From:** Roberta Bass  
**Sent:** Monday, June 29, 2009 3:20 PM  
**To:** Ann Cole  
**Cc:** William C. Garner; Lorena Holley; Larry Harris; Bill McNulty; Lois Graham; Kay Posey; Steve Larson; Cristina Slaton  
**Subject:**

Please place in Docket No. 080677-EI. Thank you.

6/29/2009

**Ann Cole**

---

**From:** Miller, Debbie [DMille04@harris.com]  
**Sent:** Monday, June 29, 2009 2:33 PM  
**To:** Office Of Commissioner Edgar  
**Subject:** VOTE NO TO FPL INCREASE

Please vote No to the FPL increase. Everything else is going up, and it's becoming very hard for the average citizen.

We were just informed by our company that there will be no merit increases this year.

Deborah A. Miller  
(321) 259-1849

## Ann Cole

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**From:** Lloyd Madansky [lloydb@usa.net]  
**Sent:** Monday, June 29, 2009 12:31 PM  
**To:** Office Of Commissioner Edgar  
**Subject:** Microsoft Word '.doc' file: Docket #: 080677-EI

**Attachments:** PSCEdgar.ltr.doc



PSCEdgar.ltr.  
doc (114 KB)

Please read the enclosed.

Lloyd Madansky <lloydb@usa.net>  
701 SW 141st Avenue, R-108  
Pembroke Pines, FL 33027

701 SW 141<sup>st</sup> Avenue  
Plymouth R-108  
Pembroke Pines, FL 33027-3596  
June 29<sup>th</sup>, 2009

.....

# Lloyd Madansky

Commissioner Lisa Polak Edgar  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-1400

Ref. Docket #: 080677-EI

Dear Commissioner Edgar:

After attending the public hearing in Plantation Friday on FPL's petition for a rate increase, I have to tell you I am troubled by a number of peripheral issues. As an example, Representative Franklin Sands called for containment of their projected rate there because of what he thought were side businesses that were an integral part. I didn't quite know what he meant until I got home later that evening to find a post card from FPL Energy Services asking me to purchase "Appliancegard" insurance on up to ten home appliances from \$17.99 to \$35.99. One day later, conveniently included with my FPL bill, was an invitation to power-surge insurance beginning at \$6.00 and extending to \$10.00. After being pelted with rain over most of the weekend, I took a couple of minutes to go over FPL's petition. Let me quote; "FPL's performance continues to rank among the very best in the industry," "FPL has continued to deliver this high quality electric service at below national average rates," "improved efficiency and performance," "FPL has aggressively responded to the recent economic downturn..."

Put very simply, Commissioner Edgar, FPL seems to have religiously followed the PR handbook, but has not moved aggressively enough. Aside from this evident foray into side businesses, I see a real issue of business ethics. FPL is a monopoly, either you pay their rates, or you don't have a precious resource you need to live. Although I live in Broward, I am a recent retiree from Miami-Dade College after thirty six years of service there on both the faculty and professional staff. For most of my life, I've lived in Miami-Dade; from what is now Little Havana, to South Beach, to Coral Gables to North Beach and later North Miami. I know both counties and the people who live here pretty well. So, when FPL comes before the Public Service Commission to ask for a small increase, however anything in the billion dollar category can be considered small, I have to laugh. The net effect to the people and communities I know is an increase in the base rate for the average user of from \$39.31 to \$54.55 over two years. That is not small for communities with the highest unemployment in years, communities well above the rest of the nation housing senior citizens, communities well outside the rest of the nation housing new arrivals with no resources. FPL insists it must have a 12.5 % return on investment. But, as a part of that return, the Florida consumer has to shell out better than 30% more, in a base rate, excluding fuel and other costs.

I will grant that FPL, like the rest of us, has encountered increased expenses and probably needs an increase in rates. But an excessive increase spread so quickly to others already hit hard, should be denied and perhaps FPL should look much more into shedding expenses rather than increasing revenue. Some areas I would suggest; over-zealous PR

.....

*June 29, 2009*

*Page 2*

writers, their growing stable of insurance companies, and the evident belief that the community they serve is impervious to the very 'downturn' they claim.

Sincerely,

Lloyd B. Madansky  
Associate Professor (Retired)

**Ann Cole**

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**From:** Ann Cole  
**Sent:** Monday, June 29, 2009 12:50 PM  
**To:** Larry Harris  
**Cc:** Commissioners Advisors; Administrative Assistants - Commission Suite  
**Subject:** FW: DN 080677  
**Attachments:** FPL Rate Increase docket # 080677-E1; FPL 30% Rate Increase; Fwd: Microsoft Word '.doc' file: Docket #: 080677-E1

Thank you for this information. These attachments have been printed and will be placed in *Docket Correspondence - Consumers and their Representatives*, in Docket No. 080677-E1.

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**From:** Larry Harris  
**Sent:** Monday, June 29, 2009 12:40 PM  
**To:** Ann Cole  
**Cc:** Kay Posey; Kelly McLanahan; Cristina Slaton; Lois Graham  
**Subject:** DN 080677

Ann, please place the attached in the correspondence side of DN 080677-E1, the FPL rate case. Thank you,  
Larry

6/29/2009

## Ann Cole

---

**From:** sheilasawyr@gmail.com on behalf of SMarie [sheilasawr@cfl.rr.com]  
**Sent:** Wednesday, June 24, 2009 11:31 AM  
**To:** Office Of Commissioner Edgar; Office of Commissioner McMurrian; Office of the Chairman;  
Office of Commissioner Argenziano; Office of Commissioner Skop  
**Subject:** FPL Rate Increase docket # 080677-E1

FPL is receiving a profit; so why should they increase their rates?  
People on fixed incomes are having hard enough time paying their basic expenses and this would just impose a burden that is not necessary.  
If FPL could use some of the profit they receive to help with alternative energy solutions we would all be better off for it. FPL needs to learn to do "more with less" as the average American is doing lately. Thank you for your time

--disappointments are inevitable; misery is optional - Unknown



## Ann Cole

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**From:** Dick Anderson [dicka55bl@yahoo.com]  
**Sent:** Thursday, June 25, 2009 9:10 PM  
**To:** Office of the Chairman  
**Cc:** Office of Commissioner Argenziano; Office Of Commissioner Edgar; Office of Commissioner McMurrian; Office of Commissioner Skop  
**Subject:** FPL 30% Rate Increase

What's their plan - ask for the moon and then get the reduced amount they really want? Otherwise how can they be so stupid to believe their customers aren't going to hit the roof. However, maybe it's just arrogance.

Also, they haven't even tried to sell this increase to their customers. Not too smart, but plenty arrogant.

Let common sense prevail and rule against this one.

J. R. Anderson  
Lake Mary

**Ann Cole**

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**From:** Lloyd Madansky [lloyd@usa.net]  
**Sent:** Monday, June 29, 2009 12:26 PM  
**To:** Office of Commissioner Argenziano  
**Subject:** Fwd: Microsoft Word '.doc' file: Docket #: 080677-EI

**Attachments:** Microsoft Word '.doc' file: Docket #: 080677-EI; PSCArgenziano.ltr.doc



Microsoft PSCArgenzia  
'd '.doc' file: Dtr.doc (116 Ki

Forwarded message is attached.

701 SW 141<sup>st</sup> Avenue  
Plymouth R-108  
Pembroke Pines, FL 33027-3596  
June 29<sup>th</sup>, 2009

.....

# Lloyd Madansky

Commissioner Nancy Argenziano  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-1400

Ref. Docket #: 080677-EI

Dear Commissioner Argenziano:

After attending the public hearing in Plantation Friday on FPL's petition for a rate increase, I have to tell you I am troubled by a number of peripheral issues. As an example, Representative Franklin Sands called for containment of their projected rate there because of what he thought were side businesses that were an integral part. I didn't quite know what he meant until I got home later that evening to find a post card from FPL Energy Services asking me to purchase "Appliancegard" insurance on up to ten home appliances from \$17.99 to \$35.99. One day later, conveniently included with my FPL bill, was an invitation to power-surge insurance beginning at \$6.00 and extending to \$10.00. After being pelted with rain over most of the weekend, I took a couple of minutes to go over FPL's petition. Let me quote; "FPL's performance continues to rank among the very best in the industry," "FPL has continued to deliver this high quality electric service at below national average rates," "improved efficiency and performance," "FPL has aggressively responded to the recent economic downturn..."

Put very simply, Commissioner Argenziano, FPL seems to have religiously followed the PR handbook, but has not moved aggressively enough. Aside from this evident foray into side businesses, I see a real issue of business ethics. FPL is a monopoly, either you pay their rates, or you don't have a precious resource you need to live. Although I live in Broward, I am a recent retiree from Miami-Dade College after thirty six years of service there on both the faculty and professional staff. For most of my life, I've lived in Miami-Dade; from what is now Little Havana, to South Beach, to Coral Gables to North Beach and later North Miami. I know both counties and the people who live here pretty well. So, when FPL comes before the Public Service Commission to ask for a small increase, however anything in the billion dollar category can be considered small, I have to laugh. The net effect to the people and communities I know is an increase in the base rate for the average user of from \$39.31 to \$54.55 over two years. That is not small for communities with the highest unemployment in years, communities well above the rest of the nation housing senior citizens, communities well outside the rest of the nation housing new arrivals with no resources. FPL insists it must have a 12.5 % return on investment. But, as a part of that return, the Florida consumer has to shell out better than 30% more, in a base rate, excluding fuel and other costs.

I will grant that FPL, like the rest of us, has encountered increased expenses and probably needs an increase in rates. But an excessive increase spread so quickly to others already hit hard, should be denied and perhaps FPL should look much more into shedding expenses rather than increasing revenue. Some areas I would suggest; over-zealous PR

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*June 29, 2009*

*Page 2*

writers, their growing stable of insurance companies, and the evident belief that the community they serve is impervious to the very 'downturn' they claim.

Sincerely,

Lloyd B. Madansky  
Associate Professor (Retired)

## Ann Cole

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**From:** Ann Cole  
**Sent:** Tuesday, June 30, 2009 8:41 AM  
**To:** Office of Commissioner McMurrian  
**Cc:** Administrative Assistants - Commission Suite; Commissioners Advisors  
**Subject:** RE: Microsoft Word '.doc' file: Docket #: 080677-EI

Thank you for this information. The attachment has been printed and will be placed in Docket Correspondence - Consumers and their Representatives, in Docket No. 080677-EI.

-----Original Message-----

**From:** Office of Commissioner McMurrian  
**Sent:** Tuesday, June 30, 2009 8:32 AM  
**To:** Ann Cole  
**Cc:** Administrative Assistants - Commission Suite; Commissioners Advisors  
**Subject:** FW: Microsoft Word '.doc' file: Docket #: 080677-EI

Ann, please put this in the file for DN 080677-EI. Thank you.

-----Original Message-----

**From:** Lloyd Madansky [mailto:lloyd@usa.net]  
**Sent:** Monday, June 29, 2009 12:43 PM  
**To:** Office of Commissioner McMurrian  
**Subject:** Microsoft Word '.doc' file: Docket #: 080677-EI

Please read the enclosed.

Lloyd Madansky <lloyd@usa.net>  
701 SW 141st Avenue, R-108  
Pembroke pines, FL 33027

701 SW 141<sup>st</sup> Avenue  
Plymouth R-108  
Pembroke Pines, FL 33027-3596  
June 29<sup>th</sup>, 2009

Lloyd Madansky

Commissioner Katrina McMurrian  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-1400

Ref. Docket #: 080677-EI

Dear Commissioner McMurrian:

After attending the public hearing in Plantation Friday on FPL's petition for a rate increase, I have to tell you I am troubled by a number of peripheral issues. As an example, Representative Franklin Sands called for containment of their projected rate there because of what he thought were side businesses that were an integral part. I didn't quite know what he meant until I got home later that evening to find a post card from FPL Energy Services asking me to purchase "Appliancegard" insurance on up to ten home appliances from \$17.99 to \$35.99. One day later, conveniently included with my FPL bill, was an invitation to power-surge insurance beginning at \$6.00 and extending to \$10.00. After being pelted with rain over most of the weekend, I took a couple of minutes to go over FPL's petition. Let me quote; "FPL's performance continues to rank among the very best in the industry," "FPL has continued to deliver this high quality electric service at below national average rates," "improved efficiency and performance," "FPL has aggressively responded to the recent economic downturn..."

Put very simply, Commissioner McMurrian, FPL seems to have religiously followed the PR handbook, but has not moved aggressively enough. Aside from this evident foray into side businesses, I see a real issue of business ethics. FPL is a monopoly, either you pay their rates, or you don't have a precious resource you need to live. Although I live in Broward, I am a recent retiree from Miami-Dade College after thirty six years of service there on both the faculty and professional staff. For most of my life, I've lived in Miami-Dade; from what is now Little Havana, to South Beach, to Coral Gables to North Beach and later North Miami. I know both counties and the people who live here pretty well. So, when FPL comes before the Public Service Commission to ask for a small increase, however anything in the billion dollar category can be considered small, I have to laugh. The net effect to the people and communities I know is an increase in the base rate for the average user of from \$39.31 to \$54.55 over two years. That is not small for communities with the highest unemployment in years, communities well above the rest of the nation housing senior citizens, communities well outside the rest of the nation housing new arrivals with no resources. FPL insists it must have a 12.5 % return on investment. But, as a part of that return, the Florida consumer has to shell out better than 30% more, in a base rate, excluding fuel and other costs.

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.....

*June 30, 2009*

*Page 2*

writers, their growing stable of insurance companies, and the evident belief that the community they serve is impervious to the very 'downturn' they claim.

Sincerely,

Lloyd B. Madansky  
Associate Professor (Retired)

Petition for increase in rates by  
**Florida Power & Light Company**

RECEIVED-FPSC

DOCKET NO. 080677-EI

09 JUN 30 AM 8:41

COMMISSION  
CLERK

Name

ELAINE ADLER

Address

13911 NW 19th ST.  
Pembroke Pines, FL 33028

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

FP&L has met, and exceeded their responsibilities from my perspective. I recently had 2 energy surveys in my home & business, and I was pleasantly surprised to have both places receive solid advice on how to save money. We've always known about turning up the thermostat and turning off the lights, but FP&L reps quantified the savings. I didn't realize that one fluorescent light runs \$2-3 mo, based on an 8-hr. day. With 8 lights in my office, and the option of natural sunlight, I can now save a minimum of \$16 mo.

We are a nation and state people who expect good service, and FP&L has consistently delivered good service, and is planning on strengthening their infrastructure to be prepared for future catastrophes, like hurricanes. We don't know what the future will hold, and I believe our electric company needs to look towards the future. I support them as rate increase. The amount to be determined by the appropriate sources.



Petition for increase in rates by  
**Florida Power & Light Company**

DOCKET NO. 080677-EI

RECEIVED--FPSC

09 JUN 30 AM 8:41

COMMISSION  
CLERK

Name Geri Freedman  
Address 5818 SW 117 Ave  
Cooper City FL 33330

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

I have worked in the Aging Network for 18 years and FPL has always been supportive of our elders especially our low income elders. Through programs & partnerships with the Aging Network in Broward County, FPL has proven to be a good partner. However a rate hike will impact our low income residents.

Petition for increase in rates by  
**Florida Power & Light Company**

RECEIVED--FPSC

09 JUN 30 AM 8:41

DOCKET NO. 080677-E1

COMMISSION  
CLERK

Name AL SIEFERT

Address 2319 SE 10 ST POMPANO BEACH FL 33062

#53

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

AS AN ELECTRICAL CONTRACTOR WE WORK WITH FPL ON ELECTRICAL SERVICES. WE HAVE TO SAY THAT FPL REPS ARE DOING A BETTER JOB OF MAKING APPOINTMENTS FOR SERVICE DISCONNECTS. THE RECONNECT OF POWER IS USUALLY GOOD. HOWEVER THE CREWS CHANGE SHIFTS AROUND 3 PM. THIS CAUSES SOME PROBLEMS GETTING THE POWER TURNED BACK ON LATER IN THE DAY. THE RATES NEED TO KEEP PACE WITH THE COST OF DOING BUSINESS. PART OF THE RATE NEED TO BE REINVESTED IN R&D AND INFRASTRUCTURE.

IF THE RATE IS INCREASED I WOULD LIKE TO SEE AN EFFORT TO BURY THE POWER LINES IN OUR NEIGHBORHOODS.

Petition for increase in rates by  
**Florida Power & Light Company**

DOCKET NO. 080677-EI

RECEIVED-FPSC

09 JUN 30 AM 8:41

COMMISSION  
CLERK

Name CHARLES V. LANZA  
Address 11562 GORHAM DR  
COOPER CITY, FL 33026

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

My comments relate to my relationship with FPL as Broward County's Emergency Manager. FPL is one of our key partners and works closely with us to identify people who are "electrically dependent" and may need special care prior to and following an event. The Company works closely with us to prioritize critical facilities (i.e., hospitals, nursing homes, police stations, etc.) for power restoration following an event. They are following a schedule to replace poles and upgrade power poles to improve their wind resistance. Their recent plans and activities to reduce tree canopy around power lines will reduce the impact of falling trees on the system. They have invested in the preparedness of their employees + the community.

Fold and tape -- see back for address

Petition for increase in rates by  
**Florida Power & Light Company**

RECEIVED-FPSC  
09 JUN 30 AM 8:41

DOCKET NO. 080677-EI

COMMISSION  
CLERK

Name Jason Sorensen w/ The Mellgren Planning Group  
Address 6555 Nova Drive Suite 305  
Ft. Lauderdale, FL 33317

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

I would just like to say that when we have planning issues regarding power lines that FPL is able to provide us with great service and meet our planning needs.  
Thank you.

Petition for increase in rates by  
**Florida Power & Light Company**

RECEIVED-FPSC

DOCKET NO. 080677-E1

09 JUN 30 AM 8:41

COMMISSION  
CLERK

Name Kathy Berger

Address 5102 NE W Ave #310

Oakland Park, FL 33334

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Being part of the millions who have lost their job this year, allowing FPL to increase their fees is insane. We can barely afford our rent, other utilities, and medical (forget about FPL's increase). We need to have other choices concerning electric companies and stop the monopoly. By having more than one electric company, all costs will have to be reduced tremendously.

Petition for increase in rates by  
**Florida Power & Light Company**

RECEIVED-FPSC

09 JUN 30 AM 8:41

DOCKET NO. 080677-E1

COMMISSION  
CLERK

Name IRA S. SILVERMAN, LCAM AKAM ON-SITE, INC.  
FOR OCEAN PALMS ASSOC. INC.

Address 3101 SOUTH OCEAN DRIVE.  
HOLLYWOOD, FL. 33019

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

I AM THE PROPERTY MANAGER FOR  
OCEAN PALMS ASSOCIATION INC. A NEW CONDOMINIUM  
IN HOLLYWOOD BEACH, AND FP&L HAS BEEN  
DOING A GREAT JOB ADDRESSING THE  
ASSOCIATION'S POWER ISSUES.

Petition for increase in rates by  
**Florida Power & Light Company**

RECEIVED-FPSC

DOCKET NO. 080677-E1

09 JUN 30 AM 8:41

COMMISSION  
CLERK

Name Kurt Thompson

Address 3631 NW 28<sup>th</sup> Ct

Ft. Lauderdale, FL 33511

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS
I have received good service from FPL. I had an encounter with FPL when my home burned down and FPL returned service to my home quickly without me having to endure any prolonged suffering by not having power. FPL is a good company and I believe that the increase does have a sound <del>to</del> reasoning based on my experience during <del>last</del> the time hurricanes damaged South Florida and Broward County suffered power loss. <del>th</del>

Cynthia Feenstra  
861 SW 72 Ave.  
Plantation FL 3

Gary - 954 -  
609 - 9815  
RECEIVED-FPSC  
09 JUN 30 AM 8:42  
COMMISSION  
CLERK

I have been asked by FPL to speak to you about my experience with them. I understand that this is a hearing about a rate increase. Honestly, I cannot say that I am in favor of more money coming out of my pocket, but I will admit that I do not understand the business side of this. I only know what I know as a customer.

Up until 2 years ago, I had the same amount of contact with FPL as the average customer. My initial opinion of FPL was that they just wanted my money, and that was that. However, some situations arose in my home that has caused me to have a lot of contact with them.

About 4 years ago, we put an extension on our home....and our electric bill sky-rocketed. We really couldn't understand why. At the same time, my newly installed air-conditioner couldn't cool my home below 78. For two years, we routinely had the a/c company come out but we were always told that it was due to the extension on the house.

In attempt to lower my \$700 per month electric bill, we decided to go on FPL's On Call Program. Our experience with the program was flawless. However, it really didn't solve our problem with our massive electric bill.

Next, we decided to use budget billing. Again, this is a great program that helped level out the bills monthly, but we found that we were paying almost double the electric bill that our neighbors were paying.

Finally, we called FPL to have a representative come to our home and see if they could find what the problem was. Enter...Gary Reynolds. Gary was extremely professional from our very first contact when he called to confirm our appointment. He came into my home and REALLY listened to what our problem was. Gary spent several hours in my home, investigating every nook and cranny of my home for what the culprit might be. He checked our a/c and found a problem where the a/c unit was pulling almost double the wattage that it should. As it turns out, the a/c people erred when they took a wire from the heating element in the air handler and connected it to the cooling relay, so I was basically heating my house at the same time I was running my air. That is why my house couldn't get cooler than 78 degrees. This caused the overall electrical consumption of that air conditioner to double.



We estimated that the error by the a/c company ran us close to \$10,000 over the four years. However, I am happy to report that last year my total kilowatts for this month was 4600 and my electric bill was over \$600, but this year, my total kilowatts for this month are 2500 and my electric bill has almost cut in half. The fact that FPL has trained their employees to actually FIND WAYS to save customers money has, of course, changed my initial opinion of FPL.

I still use the On Call Program because it is like free money in my pocket, and aside from the occasional call by FPL for a representative to come and check the on call boxes, I have yet it even notice that we have it. Further, I still use the budget billing because I find it makes budgeting my personal monthly bills easier.

Again, I cannot sit here and say that I understand the business side of a rate increase. However, I can tell you that as a customer, ~~if a rate increase means the difference between FPL continuing to do what they do with excellence, verses FPL not being able to help people like me save literally thousands of dollars in their electric bill, then I would vote for a rate increase.~~ I understand that is not a popular opinion, and there are going to be many people who will not understand a need for rate increase, but that is because FPL really is a service company that you just don't know how great they are until you really need them.

*If they  
could find  
a way to  
keep excellence  
in service  
with a  
rate increase  
even better!  
That would  
be insane!  
course,*

**Ann Cole**

---

**From:** Ann Cole  
**Sent:** Tuesday, June 30, 2009 8:43 AM  
**To:** Office of Commissioner Skop  
**Cc:** Kay Posey; Lorena Holley; Steve Larson; Larry Harris; Lois Graham; William C. Garner; Bill McNulty; Kelly McLanahan; Roberta Bass  
**Subject:** RE: Microsoft Word '.doc' file: Docket #: 080677-EI

Thanks, Cristina. The attachment has been printed and will be placed in *Docket Correspondence - Consumers and their Representatives*, in Docket No. 080677-EI.

-----Original Message-----

From: Office of Commissioner Skop  
Sent: Tuesday, June 30, 2009 8:36 AM  
To: Ann Cole  
Cc: Kay Posey; Lorena Holley; Steve Larson; Larry Harris; Lois Graham; William C. Garner; Bill McNulty; Kelly McLanahan; Roberta Bass  
Subject: FW: Microsoft Word '.doc' file: Docket #: 080677-EI

Ann,

Please place the attached in the correspondence folder for 080677-EI.

Thanks,  
Cristina

-----Original Message-----

From: Lloyd Madansky [<mailto:lloyd@usa.net>]  
Sent: Monday, June 29, 2009 12:39 PM  
To: Office of Commissioner Skop  
Subject: Microsoft Word '.doc' file: Docket #: 080677-EI

Please read the enclosed.

Lloyd Madansky <lloyd@usa.net>  
701 SW 141st Avenue, R-108  
Pembroke Pines, FL 33027

6/30/2009

701 SW 141<sup>st</sup> Avenue  
Plymouth R-108  
Pembroke Pines, FL 33027-3596  
June 29<sup>th</sup>, 2009

.....

# Lloyd Madansky

Commissioner Nathan Skop  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-1400

Ref. Docket #: 080677-EI

Dear Commissioner Skop:

After attending the public hearing in Plantation Friday on FPL's petition for a rate increase, I have to tell you I am troubled by a number of peripheral issues. As an example, Representative Franklin Sands called for containment of their projected rate there because of what he thought were side businesses that were an integral part. I didn't quite know what he meant until I got home later that evening to find a post card from FPL Energy Services asking me to purchase "Appliancegard" insurance on up to ten home appliances from \$17.99 to \$35.99. One day later, conveniently included with my FPL bill, was an invitation to power-surge insurance beginning at \$6.00 and extending to \$10.00. After being pelted with rain over most of the weekend, I took a couple of minutes to go over FPL's petition. Let me quote; "FPL's performance continues to rank among the very best in the industry," "FPL has continued to deliver this high quality electric service at below national average rates," "improved efficiency and performance," "FPL has aggressively responded to the recent economic downturn..."

Put very simply, Commissioner Skop, FPL seems to have religiously followed the PR handbook, but has not moved aggressively enough. Aside from this evident foray into side businesses, I see a real issue of business ethics. FPL is a monopoly, either you pay their rates, or you don't have a precious resource you need to live. Although I live in Broward, I am a recent retiree from Miami-Dade College after thirty six years of service there on both the faculty and professional staff. For most of my life, I've lived in Miami-Dade; from what is now Little Havana, to South Beach, to Coral Gables to North Beach and later North Miami. I know both counties and the people who live here pretty well. So, when FPL comes before the Public Service Commission to ask for a small increase, however anything in the billion dollar category can be considered small, I have to laugh. The net effect to the people and communities I know is an increase in the base rate for the average user of from \$39.31 to \$54.55 over two years. That is not small for communities with the highest unemployment in years, communities well above the rest of the nation housing senior citizens, communities well outside the rest of the nation housing new arrivals with no resources. FPL insists it must have a 12.5 % return on investment. But, as a part of that return, the Florida consumer has to shell out better than 30% more, in a base rate, excluding fuel and other costs.

I will grant that FPL, like the rest of us, has encountered increased expenses and probably needs an increase in rates. But an excessive increase spread so quickly to others already hit hard, should be denied and perhaps FPL should look much more into shedding expenses rather than increasing revenue. Some areas I would suggest; over-zealous PR

.....

*June 30, 2009*

*Page 2*

writers, their growing stable of insurance companies, and the evident belief that the community they serve is impervious to the very 'downturn' they claim.

Sincerely,

Lloyd B. Madansky  
Associate Professor (Retired)

Petition for increase in rates by  
**Florida Power & Light Company**

DOCKET NO. 080677-EI

RECEIVED-FPSC  
09 JUL -1 AM 10:13  
COMMISSION  
CLERK

Name Yvonne Catman

Address 4921 N.W. 18<sup>th</sup> St.

Ft. Lauderdale, FL 33313

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

I have no problem with FPL wanting an increase. Their service is wonderful. I've never had a problem with the service, I've always gotten a prompt response when I called.

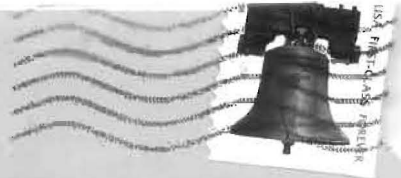
What I do have a problem with is the timing. The economy is in dire straights, we all looking for some relief.

What about \$6.00 a month

Yvonne Catman

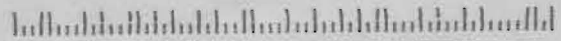
Yvonne Oatman  
4921 N.W. 18<sup>th</sup>.  
Pt. Laud. FL 33313

FT LAUDERDALE  
FL 333  
29 JUN 2009 PM 1 L



Florida Public Service Commission  
Division of the Commission Clerk and Administrative Services  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

32399+0850



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Petition for increase in rates by  
**Florida Power & Light Company**

DOCKET NO. 080677-EI

RECEIVED FPSC  
09 JUL -1 AM 10:14

COMMISSION  
CLERK

Name Charles Spivey

Address 2900 NW 8 CT

Fort Lauderdale, FL 33311

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

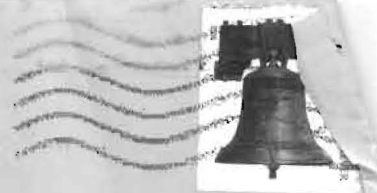
I Fill like FPL DID A Great JOB Doing  
hurricane SEASON TIME. IN the Time of need.  
like when power was OFF They came out.  
AND RePlace DOWN LIFE wires AND RePlace  
Brocken Down Poles AND Trees had to Be cut up  
RePlace transFormers witch was New Because  
they were shot out. It was ABOUT 2-3 week  
Before we Got power Doing That Time.  
BUT that was good For us. Because some people  
DID Not have power that Fast, SO we were  
Bless thing God.  
AND we think FPL very much For  
their Good service.

Chatter Spivey

2900 NW 8 CT

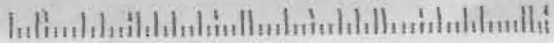
Fort Lauderdale, FL 33311

FT LAUDERDALE  
FL 333  
29 JUN 2009 PM 2 1



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Division of the Commission Clerk and Administrative Services  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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Petition for increase in rates by  
**Florida Power & Light Company**

DOCKET NO. 080677-EI

RECEIVED-FPSC  
09 JUL -6 AM 9:24  
COMMISSION  
CLERK

Name Shelicia Frazer

Address 4310 NW 21 Ave

Ft. Lauderdale FL 33309

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

I vote NO!! for the FPL increase  
due to economic hardships w/ I as a consumer  
can not afford such an increase!

Shelvia Frazier  
4310 NW 21st Ave  
Ft. Lauderdale FL 33309



Florida Public Service Commission  
Division of the Commission Clerk and Administrative Services  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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Petition for increase in rates by  
**Florida Power & Light Company**

DOCKET NO. 080677-EI

COMMISSION  
CLERK

09 JUL -6 AM 9:17

RECEIVED-FPSC

Name Alice M Paige  
Address 1280 NW 43<sup>rd</sup> Ter #103  
Lauderhill, FL 33313

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

6/27/09

CONSUMER COMMENTS

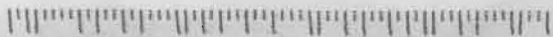
To whom it may concern

Since Nov 14, 2008 I was layed off from my job, so I am on Unemployment, I only receive 165 a month plus an extra 22.00. I also only receive 863.00 Social Security and I need everything. I have a mortgage, utilities, Groceries, car maint, gas, and assessments + other bills, in May my bill was 92.00 June 131.00 and nothing has changed in my Electric's of usage, I can hardly make ends meet, and my Groceries bill is very small because I can not afford to buy any I have friends that invite me over to eat at their house, and I have Dr's Bills, there is no way, I can not even take a trip to see my Grand children, FPL does not need to keep stripping us of our means, and if you cant afford to pay right away they will disconnect your service.  
Thank You -  
Alice M Paige

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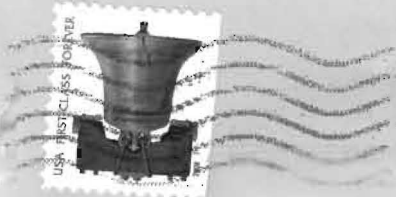
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32299+0850

Florida Public Service Commission  
Division of the Commission Clerk and Administrative Services  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850



FT LAUDERDALE  
FL 333  
01 JUN 2009 PM 11

**ALICE M PAIGE**  
1280 NW 43RD TER #103  
LAUDERHILL, FL 33313

**Katie Ely**

---

**From:** Ruth McHargue  
**Sent:** Wednesday, July 08, 2009 1:01 PM  
**To:** Katie Ely  
**Cc:** Cheryl Bulecza-Banks; Ann Cole; Dorothy Menasco  
**Subject:** FW: 1005, FAX 1 page(s)

**Attachments:** FAX.TIF



FAX.TIF (21 KB)

FPL rate protest

-----Original Message-----

**From:** Fax Server [mailto:FaxAdmins@psc.state.fl.us]  
**Sent:** Thursday, July 02, 2009 5:30 PM  
**To:** Consumer Contact  
**Subject:** 1005, FAX 1 page(s)

You have received a new fax. This fax was received by Fax Server. The fax is attached to the message. Open the attachment to view your fax.

Received Fax Details

-----  
Received On: 7/2/2009 5:29:18 PM  
Number of Pages: 1  
From (CSID):  
From (ANI): 1005  
Sent to DID: 8504136362

Duration of Fax: 0:00:40  
Transfer Speed: 9600

Received Status: Success  
Number of Errors: 0  
Port Received On: IPF\_PORT\_0012  
-----

Petition for increase in rates by  
**Florida Power & Light Company**

DOCKET NO. 080677-E1

DOCKET # 080677-E1

Name MR. Mitchell L. Smith

Address 4061 N.W. 30th Terrace

Apt # 4 Lauderdale Lakes FL 33309

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS
Currently we know that there is no
competitor for FP&L in South Florida
and this grants them the ability to implement
rate increases as they wish, despite
what is happening in the economy. I believe
in free enterprise & capital gain... but
not at the expense of the all important
consumer. Some rate increases are
eventually expected at some time, but
not drastically. Maybe we should start
a petition to persuade a few Billionaires.
to start an energy company here in
South Florida and give FP&L a bit of
competition.
Respectfully, KILLOWATTS.....

Petition for increase in rates by  
**Florida Power & Light Company**

DOCKET NO. 080677-E1

RECEIVED-FPSC

09 JUL 13 AM 10:06

COMMISSION  
CLERK

Name Norman + Mayola Robinson  
Address 4321 NW 24 St  
Lauderhill, FL 33313

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

No, FPL should not get a rate increase. Because they are getting more than enough profit already!

On my street, ever time we get a hard rain, we lose power. Last week we lost power for 9 hours.

FPL equipment on my street need to be up graded and trees with wires hanging in them, need to be trimmed.

Mayola Rob

FT LAUDERHILL

09 JUL 2009 11 51 L



4321 NW 24 St  
Lauderhill, FL 33313

Florida Public Service Commission  
Division of the Commission Clerk and Administrative Services  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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Petition for increase in rates by  
**Florida Power & Light Company**

DOCKET NO. 080677-EI

Name DENNIS DOCIL  
Address 1149 NW 134<sup>TH</sup> AVE  
SUNRISE FL 33323

RECEIVED-FPSC  
09 JUL 20 AM 9:16  
COMMISSION  
CLERK

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS
WE VERY SELDOM HAVE POWER OUTAGES. AFTER HURRICANE WILMA, WE LOST POWER FOR ONE WEEK. I UNDERSTAND IT TAKES MONEY TO BUILD AND MAINTAIN A STRONGER ELECTRIC SYSTEM.
I GREW UP IN NEW YORK, AND POWER WAS MUCH MORE EXPENSIVE AND LESS RELIABLE.
I FEEL LIKE YOU GET WHAT YOU PAY FOR.
OUR POWER BILLS ARE HIGH, BUT I KNOW THAT I COULD TAKE MEASURES AND LOWER MY CONSUMPTION IF I MAKE AN EFFORT.
I AM HAPPY TO PAY A HIGHER PREMIUM TO KEEP MY HOUSE COOL AND KEEP THE POWER ON.
ELECTRICITY IS THE MOST IMPORTANT UTILITY TO ME.

Doc 11  
1149 NW 134<sup>th</sup> AVE  
SUNRISE FL 33323

MIAMI FL 331



Florida Public Service Commission  
Division of the Commission Clerk and Administrative Services  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850



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