

Notice of Customer Service Hearing

The FLORIDA PUBLIC SERVICE COMMISSION announces a customer service hearing to which all persons are invited.

DATE AND TIME: Thursday, July 30, 2009, at 1:00 PM

PLACE: Apalachicola Community, Center 1 Bay Drive, Apalachicola, FL 32320

GENERAL SUBJECT MATTER TO BE CONSIDERED: DOCKET NO. 090079-EI – Petition for increase in rates by Progress Energy Florida, Inc.

The purpose of these customer service hearing is to take testimony from the public on the quality and adequacy of Progress Energy Florida, Inc.'s service and other matters related to Progress Energy Florida, Inc.'s petition for a rate increase. The procedure at this service hearing shall be as follows: The Company will present a brief summary of its case and then members of the public may present testimony. Members of the public who wish to present testimony are urged to appear promptly at the scheduled hearing time since the hearing may be adjourned early if no witnesses are present to testify. All witnesses shall be subject to cross-examination at the conclusion of their testimony. One or more of the Commissioners of the Florida Public Service Commission may attend and participate in the meeting.

EMERGENCY CANCELLATION OF CUSTOMER SERVICE HEARING:

If a named storm or other disaster requires cancellation of the meeting, Commission staff will attempt to give timely direct notice to the parties. Notice of cancellation of the meeting will also be provided on the Commission's website (<http://www.psc.state.fl.us/>) under the Hot Topics link found on the home page. Cancellation can also be confirmed by calling the Office of the General Counsel at (850) 413-6199.

Pursuant to the provisions of the Americans with Disabilities Act, any person requiring special accommodations to participate in these meetings is asked to advise the agency at least 48 hours before the meeting by contacting: Office of the Commission Clerk, 850-413-6770. If you are hearing or speech impaired, please contact the agency using the Florida Relay Service, 1(800)955-8771 (TDD) or 1(800)955-8770 (Voice).

For more information, you may contact: Florida Public Service Commission, Office of Commission Clerk, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850.

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Notices Submitted to ACW or Confirmed by ACW

Notices Submitted to ACW

ID	Rule No/ Organization	Rule Title	Section	Issue	Date
7341947	6/26/2009	dfad	Meeting	7/10/2009 Vol. 35/27	6/29/2009
7343984	6/26/2009	FLORIDA PUBLIC SERVICE COMMISSION	Meeting	7/10/2009 Vol. 35/27	6/29/2009
7327397	6/23/2009	Public Service Commission	Meeting	7/2/2009 Vol. 35/26	6/24/2009

Notices Confirmed by ACW

None.

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