



# Public Service Commission

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COMMISSION CLERK

**DATE:** July 1, 2009

**TO:** Ann Cole, Commission Clerk - PSC, Office of Commission Clerk

**FROM:** Division of Regulatory Compliance (Peacock) *CP*  
Office of the General Counsel (McKay) *VS/17*

**RE:** Docket No. 090303-TP; Acknowledgment of name change on IXC Registration No. TJ644 and CLEC Certificate No. 8549 from UCN, Inc. to inContact, Inc. d/b/a UCN, effective May 8, 2009.

UCN, Inc. has requested acknowledgment of a name change on IXC Registration No. TJ644 and CLEC Certificate No. 8549 from UCN, Inc. to inContact, Inc. d/b/a UCN, effective May 8, 2009. This name has been filed with the Florida Department of State, Division of Corporations.

Since this name change does not involve a transfer of certificate, staff recommends that the name change be acknowledged for IXC Registration No. TJ644, and an Administrative Order be issued approving the name change for the CLEC Certificate No. 8549. Accordingly, with this Memorandum, Docket 090303-TP should remain open pending issuance of the Administrative Order.

As required in Section 2.07. C. 2.a., Administrative Procedures Manual, this is to inform you that staff concurs with the name change on IXC Registration No. TJ644 and CLEC Certificate No. 8549.

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