

**BEFORE THE FLORIDA  
PUBLIC SERVICE COMMISSION**

**DOCKET NO. 080677-EI  
FLORIDA POWER & LIGHT COMPANY**

**IN RE: PETITION FOR RATE INCREASE BY  
FLORIDA POWER & LIGHT COMPANY**

**REBUTTAL TESTIMONY & EXHIBIT OF:  
KATHLEEN SLATTERY**

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5                   **AUGUST 6, 2009**

6

7   **Q.    Please state your name and business address.**

8    A.    My name is Kathleen Slattery. My business address is Florida Power & Light  
9           Company, 700 Universe Boulevard, Juno Beach, Florida 33408-0420.

10 **Q.    Did you previously submit direct testimony in this proceeding?**

11   A.    Yes.

12 **Q.    Are you sponsoring any rebuttal exhibits in this case?**

13   A.    Yes. I am sponsoring the following rebuttal exhibit:

- 14           •   KS-10, Endnotes to Rebuttal Testimony of Kathleen Slattery

15 **Q.    What is the purpose of your rebuttal testimony?**

16   A.    The purpose of this testimony is to rebut the testimony of Office of Public  
17           Counsel (OPC) witness Brown regarding FPL's (FPL or the Company)  
18           compensation and benefits plan. Specifically, I recap FPL's total compensation  
19           and benefits philosophy, demonstrate the reasonableness of the costs, and explain  
20           why it is important to allow FPL flexibility in designing the optimal components  
21           of the program. I also identify inaccuracies and refute assertions witness Brown  
22           makes with respect to staffing and payroll, and incentive compensation. Lastly,  
23           the testimony demonstrates why the Company's incentive plans provide for

1 improved performance and serve the needs of all constituents, particularly  
2 customers.

3  
4 **SUMMARY**

5  
6 **Q. Please summarize your rebuttal testimony.**

7 A. No witness in this case has shown or even suggested that FPL's total  
8 compensation and benefits costs are too high or otherwise unreasonable. Neither  
9 has any witness alleged that FPL's performance has in any way been less than  
10 stellar. As I explained in my direct testimony, this is a true litmus test of a  
11 company's hiring and compensation policies, a test that FPL certainly passes.

12  
13 The only witness to take issue with any aspect of FPL's compensation and  
14 benefits plan is OPC witness Brown, whose testimony completely misses the  
15 mark by focusing on design mechanics and performing theoretical exercises.  
16 Compensation is not an exercise in accounting or mechanics, but an overall  
17 approach and philosophy. Whether intentionally or not, she has failed to evaluate  
18 total compensation and benefit costs and has demonstrated a lack of  
19 understanding of what it takes to attract and retain an engaged, high-performing  
20 workforce. In isolating the incentive compensation component and focusing on  
21 only one side of the total rewards equation, she has failed to recognize the  
22 Company's foresight and proactive measures to address the talent management  
23 challenges of the last decade and to position the Company well for the future.

1 With the overarching goal of motivating superior performance, an objective that  
2 benefits both customers and shareholders, the Company realigned its pay and  
3 benefit programs, shifting value from fixed-cost benefit programs to more flexible  
4 pay programs, while controlling total compensation and benefits program costs.  
5 My direct testimony provided evidence of the reasonableness of FPL's total  
6 compensation and benefits costs as measured by inflation indices, market surveys,  
7 and benchmark comparisons with competitors. In addition, total compensation  
8 and benefit costs are in line with other Florida investor-owned utilities as  
9 evidenced by commonly filed documents (MFR C-35) for the most recent  
10 dockets, even without considering differences in size, scale, complexity, and cost  
11 of living. Finally, the results—the Company's superior operating performance  
12 and comparatively low rates—show that the programs are working.

13  
14 My rebuttal testimony describes why it is important to allow the Company  
15 flexibility in designing the optimal components of its total rewards program, so  
16 that FPL can maximize economic efficiency and attract, retain and engage the  
17 employees who are the engine that drives the performance-based culture that has  
18 directly benefited customers. My testimony is supported by FPL witness Richard  
19 Meischeid of Towers Perrin who expands on the value and prevalence of  
20 including variable and incentive pay programs in this total rewards mix in order to  
21 ensure that FPL is competitive in the employment market and can continue to  
22 attract and retain the talent necessary to build on its history of superior  
23 performance for customers. FPL witness Meischeid will also provide testimony

1 on the need for market competitive executive pay programs in driving value for  
2 customers.

3  
4 **TOTAL COMPENSATION AND BENEFITS EXPENSE**

5  
6 **Q. Is FPL's projected total compensation and benefits expense for 2010 and**  
7 **2011 reasonable?**

8 A. Yes. As previously demonstrated in direct testimony (Exhibit KS-1), FPL's  
9 projected total compensation and benefits expense is fair and reasonable. The  
10 reasonableness of the cost is clearly evident when the growth in the cost is  
11 compared to inflation indices, such as CPI and WorldatWork. The result shows  
12 that FPL's actual costs are in line with CPI inflation, and lower than the projected  
13 values customers would have experienced if cost grew in line with the wage-  
14 based inflation index published by WorldatWork. The comparison of FPL's  
15 compensation cost to those of other utilities provides another useful measure of  
16 reasonableness, and, as demonstrated in my direct testimony (Exhibit KS-4), total  
17 compensation is lower than most comparable utilities on a per employee, per  
18 operating revenue, and per customer basis. Finally, the reasonableness of FPL's  
19 benefits programs is demonstrated through the use of an analytical survey that  
20 benchmarks the plans to those of peers, and the relative value of the Company's  
21 benefits plans is consistently below average when compared to its peers in the  
22 utility industry.

1 **Q. OPC witness Brown has taken issue with specific components of FPL's total**  
2 **compensation. In your view, is it appropriate to consider the individual**  
3 **components on a stand alone basis?**

4 A. No, it is not appropriate to analyze the various components of total compensation  
5 separately. As stated in my direct testimony, FPL employs a total rewards  
6 approach. One of the stated objectives of this approach is to control fixed costs  
7 by placing emphasis on variable pay rather than fixed pay and traditional benefits.  
8 The strategic emphasis on variable pay rather than fixed salary costs lowers the  
9 Company's exposure to steadily increasing salary and fringe benefit costs and  
10 adds flexibility in recognizing performance. This approach has worked. FPL  
11 witnesses Santos, Stall, Hardy, Spoor, Keener, and Bennett have all detailed the  
12 types of superior performance and cost management that FPL has been able to  
13 drive with its total rewards program and pay for performance culture.

14

15

#### **PAYROLL AND STAFFING LEVELS**

16

17 **Q. OPC witness Brown has made recommendations for FPL's required staffing**  
18 **and payroll for 2010 and 2011. Has she evaluated the required staffing level**  
19 **in view of FPL's specific workload or productivity measures?**

20 A. No. She has relied on historical staffing levels, but has evidently made no attempt  
21 to analyze FPL's specific productivity measures or workload trends.

1 **Q. Please explain the gap between forecast and actual staffing that OPC witness**  
2 **Brown has identified?**

3 A. The staffing-level forecasts are management's reasonable estimates of what is  
4 required to do the work based on optimal staffing levels. Every effort is made to  
5 fill the forecast positions, but a number of factors have made it increasingly  
6 difficult for the Company to fill all open positions. Among these are the massive  
7 fluctuations in the South Florida housing market, limited availability of a  
8 technical and engineering related labor force, workforce demographics including  
9 growing numbers reaching retirement eligibility, and the fiscal constraints the  
10 Company has placed on the competitiveness of its pay and benefits package. All  
11 of these factors have historically resulted in the hiring process lagging slightly  
12 behind expectations. But this does not mean that the Company does not incur the  
13 costs corresponding to the budgeted headcount in ensuring that the budgeted work  
14 is completed.

15 **Q. Citing the observed historical gap between budgeted and actual staffing,**  
16 **OPC witness Brown recommends a staffing level, and corresponding payroll**  
17 **reductions, for the 2010 Test Year. Should the Commission accept that**  
18 **analysis?**

19 A. No. Her conclusion is premised on the incorrect assumption that there is a direct  
20 and predictable correlation between staffing levels and the payroll budget or  
21 between staffing levels and revenue requirements. FPL has historically estimated  
22 employee projections based on optimal staffing levels, but historically somewhat  
23 under-estimates salaries and wages. This is because FPL budgets employee

1 projections at the staffing level necessary to most efficiently get the work done to  
2 ensure the Company delivers on its commitments to customer service and  
3 reliability. However, market conditions and workforce demographic factors have  
4 caused the Company to fall slightly short of its staffing goals. The result is that  
5 the Company has to sometimes rely on less efficient staffing models (such as  
6 contractors, outsourcing, overtime, etc.), which drive costs up. In order to  
7 insulate customers from these potentially higher costs, the Company focuses on  
8 total compensation and benefits at needed staffing levels when formulating its  
9 forecast. Therefore, the recommendation made by OPC witness Brown, which  
10 only considers one input in a dynamic equation, makes no sense, underestimates  
11 FPL's actual costs, and should be rejected.

12 **Q. Have you reviewed the analysis OPC witness Brown performed in**  
13 **recommending adjustments based on FPL's historic staffing levels?**

14 A. Yes. Witness Brown's calculations are a creative attempt to make an argument we  
15 all intuitively know to be false--that it is somehow more efficient to incur labor  
16 costs at overtime rates. Witness Brown appears to facilitate this false premise by  
17 underestimating the amount of overtime necessary to fill the gap left by open  
18 positions. In addition, witness Brown's technique is baffling, selectively  
19 excluding the Distribution business unit due to an observed variance, but ignoring  
20 significant variances in other business units, such as Transmission and Human  
21 Resources, for purposes of her calculations. No effort was made to question the  
22 underlying drivers of the staffing changes. Moreover, while OPC witness Brown's  
23 calculations seem quite complicated, they fail to take several basic costs



1 associated with less than ideal staffing into account, including but not limited to  
2 the following: (1) under FPL's existing collective bargaining agreement, some  
3 overtime work requires that FPL provide compensation in excess of the time-and-  
4 a-half pay she modeled; (2) employees working excessive overtime are less  
5 productive and efficient than employees working standard hourly schedules,  
6 resulting in the need to pay for excess labor hours (at premium rates); and (3) the  
7 stress of increased work demands on existing employees leads to increased  
8 healthcare, benefits costs, and other costs associated with retaining and engaging  
9 these employees. The bottom line is that FPL's business unit leaders have  
10 developed reliable methods to determine the work hours they need to continue  
11 reliable performance for customers, and no witness, including OPC witness  
12 Brown, has shown why those methods should be criticized or second-guessed.  
13 The Company based its forecast on the optimal staffing levels which were  
14 developed through these methods and which correspond to this workload.

15 **Q. Given that FPL's historic staffing levels have fallen slightly short of the**  
16 **targeted staffing levels set in the budget process, has history supported OPC**  
17 **witness Brown's theory that vacancies will cause costs to go down?**

18 A. No. The historical budget impact has been exactly what one would expect.  
19 Because of the inefficiencies I have previously discussed, the Company's  
20 historical experience is that vacancies have resulted in actual gross payroll  
21 (including overtime) *exceeding* the budget projections. This, not headcount, is the  
22 appropriate measure of FPL's true costs.

## INCENTIVE COMPENSATION

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**Q. Are cash annual incentive compensation and long-term incentive compensation plans necessary components of a total rewards package?**

A. Yes. As stated in the testimony of FPL witness Meischeid, performance-based variable pay programs are a required element of a competitive total pay and benefits package in the utility industry. Furthermore, without them FPL would not be able to compete with general industry companies for staff and leadership talent. A competitive annual incentive and long-term incentive program is a critical strategy for retaining employees, attracting new talent and motivating desired performance and behaviors. A company without such programs is at a distinct disadvantage in a talent market already stressed by changing workforce demographics and skills shortages.

**Q. Do you have concerns with OPC witness Brown's testimony regarding FPL's incentive compensation?**

A. Yes. In her testimony, OPC witness Brown raises three issues regarding incentive compensation: (1) the relative shareholder orientation of FPL's incentive programs; (2) the mechanics FPL employs in accruing incentive compensation in the budgeting process; and (3) FPL's management of the executive compensation programs in light of current economic conditions. OPC witness Brown's portrayal, her analysis and her recommendations regarding each of these issues are inaccurate.

1 **Q. What concerns do you have with OPC witness Brown's efforts to**  
2 **characterize FPL's incentive plan as shareholder and not customer-oriented?**

3 A. OPC witness Brown's emphasis on FPL's annual proxy statement as support for  
4 her contention that FPL's incentive compensation approach serves primarily to  
5 further the interests of the Company's shareholders is simply misguided. Her  
6 testimony on this issue reflects a trendy (among consumer advocates), but  
7 inaccurate, representation of both the intent and effect of what is a high quality,  
8 well-designed compensation policy that has helped to produce overall superior  
9 performance in FPL's operations and cost control, with direct benefits to FPL's  
10 customers. These results and the benefits to FPL's customers are described in  
11 detail by FPL witness Reed in both his direct and rebuttal testimony.

12 **Q. Please elaborate.**

13 A. The basic problem with OPC witness Brown's position on this point is that the  
14 interests of shareholders and customers are *not* mutually exclusive. For example,  
15 where FPL's management and employees succeed in increasing fuel efficiency,  
16 bringing capital projects in at or under budget, improving productivity, or  
17 otherwise controlling costs, the Company's customers directly benefit. Thus, the  
18 Company's executive total compensation and benefits program serves all of  
19 FPL's major constituents well. To maintain her position, she must improperly  
20 ignore the benefits to customers of FPL's overall compensation program and the  
21 individual elements of the program that serve the interests of shareholders and  
22 customers.

1 In support of her position that FPL's executives work for shareholders to the  
2 exclusion of customer interests, OPC witness Brown has selectively quoted from  
3 FPL Group, Inc.'s Proxy Statement (DEF 14A-Definitive Proxy, dated April 3,  
4 2009). As I have stated, OPC witness Brown fails to acknowledge the  
5 overarching philosophies and objectives of a well-designed compensation  
6 program and the alignment of both shareholder and customer benefits. But even  
7 beyond that, in order to sustain her position she must ignore the more thorough  
8 discussion of FPL's compensation program described in the same Proxy  
9 Statement. Page 38 of this Proxy Statement, for example, states, "The  
10 Compensation Committee and the Board believe that it is in the best interest of  
11 the Company, its shareholders and its important non-shareholder interest groups  
12 (such as customers, regulators and employees) to have highly-talented, able,  
13 highly-motivated and high-performing leaders who can sustain and improve upon  
14 the Company's strong performance and manage the Company appropriately in all  
15 economic circumstances."

16  
17 The discussion on this page goes on to state the importance of a competitive  
18 executive compensation and benefits program to all constituents: "Proven,  
19 capable senior leaders who know the Company, have continuity with recent  
20 industry and Company experience, are of high character and have a track record  
21 of success are extremely valuable. Those individuals are attractive to competitors  
22 and have many other opportunities available to them, both in public companies

1 and in other sectors of the economy. The cost of locating or developing alternative  
2 executives, whether internally or through external recruiting, is high.”

3 **Q. OPC witness Brown has pointed to the financial matrix published in the**  
4 **Company’s Proxy Statement (Exhibit SLB-16) in support of her contention**  
5 **that the Annual Incentive Plan is shareholder, and not customer-oriented. Is**  
6 **this an accurate representation of the plan’s mechanics?**

7 A. No. OPC witness Brown’s representation of FPL’s incentive plan needs  
8 clarification. The Annual Incentive Plan described by OPC witness Brown in her  
9 testimony on pages 46 through 48 is a Plan document that covers only the  
10 Executive Officers, a group limited to only 13 senior officers of Florida Power &  
11 Light Company and FPL Group, Inc. OPC witness Brown implies the specific  
12 elements of this Plan apply to all executives or for that matter to all employees;  
13 they do not. The purpose of having a very specific plan for this small number of  
14 executives is to ensure deductibility of the related compensation expense under  
15 Section 162m of the Internal Revenue Code, which contains very specific  
16 requirements to ensure that performance-based compensation paid to proxy-  
17 named officers is tax deductible. To ensure that no annual incentive compensation  
18 deduction is lost, FPL makes all senior officers subject to the plan since the five  
19 or six who will be named in the proxy may change over time.

20  
21 OPC witness Brown further implies, on page 48, that the Annual Incentive Plan’s  
22 financial matrix developed at the beginning of 2008 and tied to FPL Group EPS  
23 growth and ROE impacted the payout of awards to all executives, when in fact it

1           only impacted the top 13 officers as described above. The financial matrix is only  
2           applicable to the top 13 officers and only for a portion of their award  
3           determination. For all officers below the top 13, only the “operating indicators”  
4           are applicable.

5  
6           However, with regard to the 13 people to whom this financial matrix does apply,  
7           it is both appropriate and fundamental to their overall roles within the Company  
8           to consider some financial metrics in connection with the performance of these  
9           individuals. The fallacy in OPC witness Brown’s position is that these indicators  
10          benefit only shareholders, and she could not be more wrong. It would be  
11          detrimental to customers if in fact the Company’s compensation package did not  
12          encourage senior management to keep the Company financially strong. As FPL  
13          witnesses Avera and Pimentel describe in detail in their testimony, a financially  
14          strong company has greater access to capital and a lower cost of capital, which in  
15          turn benefits customers through a lower cost structure and lower rates. The fact  
16          that shareholders also benefit should be irrelevant to the discussion if the  
17          Company’s overall compensation program and incentive structure are reasonable  
18          and produce customer benefits. In theory, every action that FPL’s management  
19          and employees take benefits the Company’s shareholders through the prudent  
20          investment in and operation of the necessary plant to meet the Company’s  
21          obligation to serve. Such actions are what allow the Company’s shareholders to  
22          earn a return of and on their investment and the Company to recover the  
23          reasonable and prudent costs of service. This fact does not mean that payroll costs

1 and incentive compensation are not properly charged as a cost of the utility's  
2 service.

3 **Q. Did OPC witness Brown recommend any adjustment to the Company's**  
4 **recovery of incentive pay?**

5 A. Yes. OPC witness Brown has recommended that the Commission disallow 50%  
6 of the plan cost with no real discussion of the overall reasonableness and  
7 effectiveness of the program.

8 **Q. On what basis does OPC witness Brown make this recommendation?**

9 A. OPC witness Brown alleges in her testimony that, "Financial factors, such as  
10 those recognizing earnings, income, and shareholder returns recognize benefits  
11 that accrue to shareholders at ratepayer expense."

12 **Q. Is this an accurate assumption?**

13 A. No. As I have previously discussed, it is inaccurate to assume that the interests of  
14 customers and those of shareholders are mutually exclusive. Both benefit from the  
15 strong financial performance of FPL. To the extent that the performance goals  
16 underlying the incentive plans result in increased efficiency and productivity, it is  
17 true that shareholders benefit, but ultimately such improvements in efficiency and  
18 productivity are reflected in lower revenue requirements and lower rates for  
19 customers. In addition, the participants in FPL's incentive plans work to ensure  
20 the Company achieves its goals of providing customers with safe and reliable  
21 service. The participants also work toward providing an adequate return to  
22 shareholders, which indirectly benefits customers by having a Company that is  
23 able to attract needed capital at a reasonable cost to deliver on its promise to

1 provide safe and reliable service to customers. Thus, both shareholders and  
2 customers benefit.

3 **Q. OPC witness Brown asserts that only 50 percent of annual incentive and**  
4 **long-term incentive compensation expense should be included because both**  
5 **shareholders and customers benefit equally. Do you agree?**

6 A. No. The underlying performance goals are heavily weighted toward providing  
7 benefits to customers. They promote service reliability, high-quality customer  
8 service, cost containment, financial efficiency, productivity, safety, and  
9 environmental stewardship. The entire amount of these programs should be  
10 allowed because they are a required component of a competitive total  
11 compensation and benefits package that allows the Company to attract and retain  
12 a competent, stable workforce and drive a high-performance organization. By  
13 retaining high-performing employees, FPL provides direct benefits to customers,  
14 who benefit not only from the experience and expertise of the retained employees  
15 but also from the containment of turnover costs arising from recruiting,  
16 assimilating, training and developing new hires. This is particularly critical at  
17 senior leadership levels, where continuity of the management team required to  
18 develop and implement effective business strategies which span a multiple-year  
19 period is imperative. In addition, performance-based incentive compensation  
20 programs help to manage pay and benefit costs because incentive awards must be  
21 “re-earned” each year, unlike traditional base pay and benefits which tend to  
22 increase each year without requiring a corresponding increase in performance.



1 OPC witness Brown's position would assume, incorrectly, that customers would  
2 receive the same level of performance and service if the incentive compensation  
3 of employees were simply cut by the amount she recommends that the  
4 Commission disallow from the Company's cost of service. Similarly, her position  
5 implicitly and incorrectly assumes that shareholders wouldn't benefit at all if  
6 either (a) employees' compensation was cut by the amount she recommends the  
7 Commission disallow or (b) particular incentive factors that she claims are  
8 shareholder-oriented, were simply replaced with other factors. Her position is  
9 simply a results-oriented approach to lower FPL's cost of service. Simply stated,  
10 to disallow any portion of these costs because shareholders also benefit from the  
11 work that employees perform is not only nonsensical, but effectively deprives the  
12 Company of its true cost of providing high quality electric service and would send  
13 precisely the wrong signal to utilities regulated by the Commission and the labor  
14 markets in which they compete.

15 **Q. OPC witness Brown provides a list of regulatory decisions from other**  
16 **jurisdictions to support her request to remove 50% of FPL's prudently**  
17 **incurred incentive compensation. How much weight should the Commission**  
18 **give this information?**

19 A. None. The Commission should make a decision based on its own regulatory  
20 history and practice, the public policy it wishes to maintain in Florida, and the  
21 prudence and reasonableness of FPL's costs. Those decisions are a misguided and  
22 short-sited approach to the evaluation of the reasonableness of utility  
23 compensation plans and the Commission should not give them any deference.

1 Specifically, the removal of prudently incurred costs that clearly benefit  
2 customers, merely because some components of these costs may also provide  
3 benefits to shareholders, does not make sense from a regulatory perspective. The  
4 correct inquiry in Florida (and most jurisdictions) has been, and should remain,  
5 whether FPL's projected total compensation and benefits expense is reasonable.  
6 This standard has been affirmed in recent proceedings in a number of  
7 jurisdictions<sup>1</sup> and should be applied by this Commission.

8 **Q Please summarize why it would be inappropriate to disallow 50% of the cost**  
9 **of the incentive plans as recommended by OPC witness Brown?**

10 A. There are four primary reasons: (1) the plans are part of a competitive total  
11 rewards program that has been demonstrated to be prudent, reasonable and  
12 generating the desired results; (2) the incentive plan relies heavily on operating  
13 performance to determine employee payouts; (3) the motivational features of the  
14 incentive plan provide direct benefit to customers; and (4) strong financial  
15 performance by FPL ultimately benefits customers.

16 **Q. In her testimony, OPC witness Brown also objects to the mechanics FPL**  
17 **employs in accruing cash annual incentive compensation and Performance**  
18 **Share Award equity expense. Why are FPL's accrual method and**  
19 **corresponding budgeting process appropriate and necessary?**

20 A. FPL's accrual method is appropriate and necessary because accounting rules  
21 require it. Specifically, Generally Accepted Accounting Principles (GAAP)  
22 accounting rules require that the stock awards be expensed ratably as they vest,

1 and that the annual incentive awards be expensed as earned, at levels which will  
2 reasonably cover the expected liability, which is generally interpreted as a  
3 requirement to accrue current period awards based on historic aggregate payout  
4 levels. FPL regularly validates the assumptions used in the accrual of its incentive  
5 compensation to ensure that Financial Accounting Standards Board and Sarbanes-  
6 Oxley requirements are met. FPL then budgets expense accordingly.

7 **Q. What is OPC witness Brown's specific objection to the mechanics used by**  
8 **FPL to budget and accrue cash annual incentive compensation and**  
9 **Performance Share Award equity expense?**

10 A. Of the numerous assumptions that FPL employs in developing its incentive  
11 compensation budgets, OPC witness Brown has objected to only one, the  
12 performance assumption. In so doing it appears that witness Brown has  
13 misunderstood FPL's internal mechanism used to measure performance. As I will  
14 explain below, if her position is accepted on this point, FPL will under recover its  
15 actual compensation expense.

16  
17 The performance factor is a percentage determined through assessment of whether  
18 the Company and business unit operational performance metrics have been  
19 achieved, exceeded or missed, and the degree of difficulty of achieving each  
20 metric. FPL sets performance objectives that are generally equal to or better than  
21 top quartile performance and assesses performance accordingly. The maximum  
22 performance multiple allowed under the annual incentive plan is 200%. Given the  
23 Company's superior performance record, FPL's historic performance multiples

1 have always been somewhere between the plan maximum and the baseline the  
2 Company has set. FPL's scale for measuring operating performance has been  
3 consistent for many years.

4

5 Based on the Company's historic performance and corresponding aggregate  
6 payout levels, FPL sets budgets and accrues awards based on an assumed  
7 performance of 30% to 40% above the baseline. This practice has also been  
8 consistent for many years and the performance assumptions used for the 2010  
9 Test Year and 2011 Subsequent Year are consistent with the historic years.

10 **Q. How is this performance assumption used in the budgeting process?**

11 FPL's annual incentive program establishes for each salaried employee a baseline  
12 annual incentive award applicable to his or her role, expressed as a percentage of  
13 base pay. Similarly, for key employees who are nominated for Performance Share  
14 Awards, such awards are communicated to recipients as a number of shares  
15 subject to a performance factor. These starting points serve as an internal  
16 calibration tool and a means of communicating awards to employees. The  
17 aggregate award total of all participants is multiplied by a performance factor  
18 assumption, based on historic actual performance factors, of approximately 30%  
19 to 40% above the baseline to determine the required accounting expense and  
20 budget for FPL's incentive compensation programs.

1 **Q. Is this a typical practice in incentive compensation design and**  
2 **administration?**

3 Yes. A review of proxy statements of investor-owned utilities shows this is a  
4 common design and practice. Specifically, the annual proxy statements filed in  
5 each of the past three years by peer group companies show that the median  
6 payouts of annual incentive awards to proxy named officers have been well above  
7 100% of the officers' pre-established "target" awards. Each company takes a  
8 different approach to setting incentive compensation expectations for its annual  
9 incentive plan participants, which is why FPL emphasizes benchmarking of actual  
10 incentive payouts in the peer group companies (rather than "target" annual  
11 incentive pay); it is the only way to ensure an apples-to-apples comparison and is  
12 therefore the most accurate view of market competitive incentive pay.

13 **Q. If historically, FPL has consistently paid out cash annual incentive**  
14 **compensation and Performance Share Awards at a certain level, then why**  
15 **has FPL not adjusted the baseline level of these awards?**

16 A. There is no reason to make changes to thoughtfully designed programs that work  
17 exactly as intended. FPL's incentive programs have worked to drive performance  
18 of our employees and business units, just as they were designed to do, as  
19 evidenced by the Company's superior performance. Furthermore, the calculations  
20 in question are merely an internal mechanism used to distribute performance-  
21 based compensation with enough variability among business units and individuals  
22 so that the payouts are meaningful with respect to each business unit's and each  
23 individual's contributions. The aggregate payout levels of FPL's programs are

1 forecasted and budgeted with confidence based on expected performance and  
2 historic payout levels, which are in turn validated for appropriateness through  
3 benchmarking. This variability in payouts is an effective performance  
4 management tool which motivates the workforce to perform at high levels.

5 **Q. Has witness Brown challenged any other assumptions used to develop the test**  
6 **year or subsequent year incentive compensation budgets?**

7 A. No, nor has witness Brown challenged the overall reasonableness or prudence of  
8 the proposed expense.

9 **Q. Would FPL need to consider restructuring its total compensation package if**  
10 **any incentive compensation expenses were excluded?**

11 A. Yes. FPL would need to consider reallocating total compensation and benefits so  
12 as to reduce performance-based compensation programs while raising base  
13 salaries and/or other traditional fixed-cost programs. This would raise costs to  
14 customers in the long run. Doing so would also negatively affect the Company's  
15 performance and impede the ability to compete in attracting and retaining the  
16 talent needed to deliver on commitments to customers. Penalizing utilities that  
17 shift from traditional fixed-cost programs to more flexible, performance-based  
18 programs would encourage inefficient program design that would negatively  
19 affect performance and harm customers.

1 **Q. OPC witness Brown has suggested that equity-based long-term incentive**  
2 **awards should be disallowed because they do not represent a cash outlay,**  
3 **referring to them as “paper” expenses. Is this a logical position?**

4 A. No. Many components of revenue requirements are non-cash as rates are set on  
5 the basis of financial or GAAP accounting which is accrual, and not cash based.  
6 This same argument, if extended, would disallow recovery of all of the  
7 Company’s depreciation expense among other such “non-cash” costs.

8  
9 The Commission has already expressly recognized the appropriateness of the use  
10 of GAAP accounting in rates for purposes of deferred compensation expenses  
11 such as pension cost. (Order No. PSC-92-1197-FOF-EI in Docket No. 910890-  
12 EI, Petition for a rate increase by Florida Power Corp.) This is no different. The  
13 accrual amount is included in revenue requirements, not the cash benefits paid.

14  
15 Finally, the Company sometimes utilizes a stock repurchase program under which  
16 it purchases on the open market many of the shares used to satisfy awards under  
17 the long-term incentive plan. Equity compensation may therefore be provided  
18 through the new issuance of shares or through stock repurchase as deemed  
19 appropriate by the Company’s Treasurer.

1 **Q. In her testimony, OPC witness Brown makes a largely unsubstantiated**  
2 **statement that FPL has not considered the impacts of the current economic**  
3 **climate in managing its executive compensation program. Is this observation**  
4 **correct?**

5 A. No. OPC witness Brown's testimony on this issue is not accurate. Her conclusion  
6 is inconsistent with information included in the Company's filing, and the two  
7 documents from the record that she cites to support her thesis actually support the  
8 opposite conclusion—that the Company has diligently monitored the impact of the  
9 declining economic conditions on corporate pay practices and has made  
10 adjustments to its initial merit pay increase program that are consistent with the  
11 trends occurring in the market.

12 **Q. You mention two documents relied upon by OPC witness Brown. Can you**  
13 **provide more detail about these documents?**

14 A. Yes. OPC witness Brown attempts to support her conclusion by supplying an  
15 internal FPL presentation developed in January of 2009 reporting the market data  
16 the compensation group had obtained from a number of sources on potential  
17 adjustments to merit pay budgets at other companies. In addition, OPC witness  
18 Brown paraphrases conclusions from a study by Watson Wyatt on the effects of  
19 the economy on executive compensation programs. In both cases, the information  
20 that OPC witness Brown selectively cites does not provide the whole, or even an  
21 accurate picture. The internal presentation is a perfect example of the type of  
22 diligence and rigor the Company provides to ensure that its pay programs are  
23 providing an appropriate and prudent level of benefits. Specifically, the



1 presentation revealed that while companies had initially reported that their annual  
2 merit pay increases would be somewhere between 3.6% and 3.8%, updated  
3 benchmarking revealed that actual average salary increases would likely fall in  
4 the 2.5% to 2.9% range. As a result the Company reduced its 2009 merit pay  
5 increase budget to 2%, significantly below the average levels reported in each of  
6 the benchmarking surveys analyzed. With regard to the Watson Wyatt survey,  
7 OPC witness Brown neglected to mention that nearly 50% of the companies  
8 reported taking the same action as FPL (i.e. reducing their salary increases to  
9 reflect market conditions). Moreover, OPC witness Brown's testimony implies  
10 that a large proportion of companies are reducing their bonus and long term  
11 incentive opportunities. However, the data from the Watson Wyatt report leads  
12 one to the opposite conclusion. Specifically, less than 10% of the companies  
13 surveyed reported that they had reduced baseline bonus opportunities and only  
14 11% reported having decreased performance based long-term incentive award  
15 opportunities.

16 **Q. What conclusion can be drawn from the information OPC witness Brown**  
17 **provided on FPL's management of its executive compensation program?**

18 A. I believe that a clear conclusion can be drawn. Specifically, FPL has been very  
19 actively engaged in monitoring the changing economic climate and has made  
20 prudent adjustments to its pay programs where appropriate. There is a reason that  
21 OPC witness Brown had a wealth of resources from which to selectively quote--  
22 these were documents that were provided to her by FPL during discovery. It is  
23 because the documents were collected and/or developed by the Company as part

1 of an extremely thorough process through which pay levels are set and reviewed,  
2 indicative of the Company's efforts to establish a high quality, performance  
3 driven compensation plan that continues to deliver benefits to FPL's customers.

4 **Q. Does OPC witness Brown in any way challenge the overall reasonableness of**  
5 **the total compensation and benefits package?**

6 A. Importantly, she does not. And that is the real test of any total compensation and  
7 benefits plan. FPL's plan has been demonstrated to be prudent and reasonable,  
8 and supported the Company's achievement of superior performance.

9 **Q. Does this conclude your rebuttal testimony?**

10 A. Yes.

**EXHIBIT KS-10**

**ENDNOTES TO REBUTTAL TESTIMONY OF KATHLEEN SLATTERY**

<sup>1</sup> See e.g., Application of Suburban Water Systems (U339W) for Authority to Increase Rates Charged for Water Service, Decision 09-03-007; Application 08-01-004, California Public Utilities Commission 2009 Cal. PUC LEXIS 148 (March 13, 2009, Issued; March 12, 2009, Dated; January 2, 2008, Filed); WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION, Complainant, v. PACIFICORP D/B/A PACIFIC POWER & LIGHT COMPANY, Respondent, In the Matter of the Petition of PACIFIC POWER & LIGHT COMPANY For an Accounting Order Approving Deferral of Certain Costs Related to the MidAmerican Energy Holdings Company Transition, DOCKET UE-061546; ORDER 08; DOCKET UE-060817; ORDER 08, Washington Utilities and Transportation Commission, 2007 Wash. UTC LEXIS 387; 257 P.U.R.4th 380 (June 21, 2007); WEST VIRGINIA-AMERICAN WATER COMPANY, Tariff Rule 42 application to increase water rates and charges, CASE NO. 03-0353-W-42T, West Virginia Public Service Commission, 2004 W. Va. PUC LEXIS 6; 231 P.U.R.4th 423 (January 2, 2004); IN THE MATTER OF THE APPLICATION OF ARKANSAS WESTERN GAS COMPANY FOR APPROVAL OF A GENERAL RATE CHANGE IN RATES AND TARIFFS, DOCKET NO. 02-227-U; ORDER NO. 17, Arkansas Public Service Commission, (2003 Ark. PUC LEXIS 397) Consumers Pennsylvania Company -- Roaring Creek Division, PENNSYLVANIA PUBLIC UTILITY COMMISSION, 1997 Pa. PUC LEXIS 141 (October 14, 1997) In the Matter of the Application of The Cincinnati Gas & Electric Company for an Increase in its Electric Rates for its Entire Service Area.