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P. O. Box 549 / Port St. Joe, FL 32457 301 Long Avenue / Port St. Joe, FL 32456 tel 850.229.8216 / fax 850.229.8392

September 8, 2009

A Mar Attack that the Charles

Ms. Ann Cole, Commission Clerk Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850

Re: Docket No. 090004-GU

Dear Ms. Cole,

Enclosed for filing in the above referenced docket are the original and ten (10) copies of St Joe Natural Gas Company's Petition for approval of its Conservation Cost Recovery Factor to be applied to customer bills during the twelve month period ending December 31, 2010.

- 1. Schedules C-1 through C-4
 - 2. Direct Testimony of Debbie Stitt

Please acknowledge receipt of this document by stamping the extra copy of this letter which is also enclosed.

Thank you for your assistance.

Very truly yours,

Debbie Stitt

Energy Conservation Analyst

Enclosures

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FPSC-COMMISSION CLERK

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re:	Conservation Cost)	Docket No.	090004- GU
	Recovery Clause)	Submitted	for filing
		_)	September	8, 2009

PETITION OF ST JOE NATURAL GAS COMPANY, INC. FOR APPROVAL OF PROPOSED CONSERVATION COST RECOVERY CHARGES

- St. Joe Natural Gas Company, Inc. ("SJNG") by and through its undersigned officer, hereby petitions the Commission for approval of its proposed conservation cost recovery factors and amounts as further identified below. In support hereof the company states:
- 1. The Name of the petitioner and the mailing address of its principal office is:

St. Joe Natural Gas Company, Inc. P.O. Box 549
Port St. Joe, Florida 32457-0549

2. The name and mailing address of the person authorized to receive notices and communications to this petition is:

Debbie Stitt, Energy Conservation Analyst St. Joe Natural Gas Company, Inc. P.O. Box 549 Port St. Joe, Florida 32457-0549

3. Pursuant to the requirements of this docket, SJNG has prepared testimony and the conservation true-up forms supplied by the Commission Staff in a manner consistent with the Staff's instructions.

09348 SEP 108
FPSC-COMMISSION CLERK

St. Joe Natural Gas Company, Inc. Docket No. 090004-GU September 8, 2009
Page 2

- 4. The Conservation Cost Recovery Factor was calculated in accordance with the methodology which has been previously approved by the Commission in this docket. The factor is designed to recover the projected conservation program expenses of SJNG for the twelve month period ending December 31, 2010 adjusted for the net true-up (which includes the estimated conservation true-up for the Twelve month period ending December 31, 2009), as well as interest calculated in accordance with the methodology established by the Commission.
- 5. **SJNG** projects total conservation program expenses, net of all programs revenue of \$116,975.00 for the twelve month period ending December 31, 2010. The estimated net true-up for the twelve months ending December 31, 2009 is an under-recovery of \$82,212.00. After increasing the projected conservation expenses by the amount of this underrecovery, a total of \$199,187.00 remains to be collected during the twelve months ending December 31, 2010. Dividing this total by the projected sales for the period by 1,445,160 therms, and expanding for taxes, results in the conservation adjustment factor of \$0.36761 per therm for RS-1, \$0.22721 per therm for RS-2, \$0.16899 per therm for RS-3, \$0.15146 per therm for GS-1, \$0.07672 per therm for GS-2, and \$0.02969 per therm for FTS-4 respectively which **SJNG** seeks approval in this petition. The calculation of

St. Joe Natural Gas Company, Inc. Docket No. 090004-GU September 8, 2009 Page 3

these factors per therm is contained in the Commission prescribed worksheets filed with this petition.

WHEREFORE, St. Joe Natural Gas Company, Inc. requests that this Commission enter its order approving the above conservation cost recovery factors to be applied to the appropriate customer bills during the twelve month period ending December 31, 2010 and to customer bills thereafter until other conservation cost recovery factors are approved by the Commission.

Dated this 8th day of September 2010.

Stuart Shoaf, President

St. Joe Natural Gas Company, Inc.

P.O. Box 549

Port St. Joe, Florida 32457-0549

(850) 229-8216

September 2009 Schedule C-1 prescribed by the Commission Staff

Summary of Cost Recovery Clause Calculation for months January

which has collectively been titled Energy Conservation Adjustment

23

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25

- 1 1, 2010 through December 31, 2010 for identification.
- 2 Q. Is the Company proposing to revise the applicability of its tariff
- 3 Energy Conservation Cost Recovery Adjustment Factors based on the
- 4 Company's recent rate proceeding?
- 5 A. Yes. Commission Order No. PSC-08-0436-PAA-GU, issued July 8, 2008,
- approved a restructuring of the Company's rate classifications.
- 7 Historically, the Company's tariff applied factors to residential,
- 8 commercial and large commercial customer classes. The Company's
- 9 new tariff includes the following sales service rate schedules:
- 10 RS-1, RS-2, RS-3, GS-1, GS-2, GS-3, GS-4, GS-5 and the following
- transportation service rate schedules: FTS-1, FTS-2, FTS-3, FTS-4,
- 12 and FTS-5. In this proceeding, the Company has proposed energy
- 13 conservation factors for 2010 applicable to each respective class
- in its recently approved tariff. The schedules filed will display
- 15 therms and conservation revenues only for those classes with
- 16 existing customers.
- 17 Q. What Conservation Adjustment Factor does St. Joe Natural Gas
- 18 seek approval through its petition for the twelve month period
- 19 ending December 31, 2010?
- 20 A. \$.36761 per therm for RS-1, \$.22721 per therm for RS-2, and
- 21 \$.16899 per therm for RS-3, \$0.15146 per therm for GS-1, \$0.07672
- per therm for GS-2, and \$0.02969 per therm for FTS-4
- Q. Does this conclude your testimony?
- 24 A. Yes.

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Conservation Cost)	Docket No. 090004-G
Recovery)	Submitted for Filing
)	September 8, 2009

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that true and correct copies of the foregoing Testimony have been served upon all known parties of record in this docket by U.S. Mail dated this 8th day of September 2009.

Sebring Gas System, Inc. Jerry H. Melendy, Jr. 3515 U.S. Hwy 27 South Sebring, Fl 33870

Ansley Watson, Jr. Esq.
MacFarlane, Ferguson & McMullen
PO Box 1531
Tampa, Fl. 33601-1531

Indiantown Gas Co.
Mr. Brian Powers
P.O. Box 8
Indiantown, Fl 34956-0008

Fl Public Utilities Co Mehrdad Khojasteh PO Box 3395 West Palm Beach, Fl 33402-3395

Young Law Firm
Robert Scheffel Wright
225 South Adams St, Ste 200
Tallahassee, Fl 32301

Florida City Gas Mr. Jay Sutton 4180 S. U.S. Hwy 1 Rockledge, Fl 32955-5309 Norman Horton, Esq. Messer Law Firm PO Box 15579 Tallahassee, Fl. 32317

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Beth Keating
106 E. College Ave, Ste 1200
Tallahassee, Fl 32301

Fl Div. Of Chesapeake Mr. Thomas Geoffroy P.O. Box 960 Winter Haven, Fl 33882-0960

Peoples Gas System/TECO Energy Paula Brown/Matthew R. Costa PO Box 111 Tampa, Fl 33601-0111

AGL Resources Inc. Elizabeth Wade/Melvin Williams Ten Peachtree Place Location 1470 Atlanta, GA 30309 SCHEDULE C-1 PAGE 1 OF 1 COMPANY: ST. JOE NATURAL GAS EXHIBIT#DKS-2

ENERGY CONSERVATION ADJUSTMENT SUMMARY OF COST RECOVERY CLAUSE CALCULATION MONTHS: JANUARY 2010 THROUGH DECEMBER 2010

1. TOTAL INCREMENTAL COSTS (SCHEDULE C-2, PAGE 1)

116,975

2. TRUE-UP (SCHEDULE C-3, PAGE 4, LINE 11)

82,212

3. TOTAL (LINE 1 AND LINE 2)

199,187

					TOTAL					
			CUSTOMER		CUST. &		ECCR AS %			
RATE		THERM	CHARGE	DELIVERY	DELIVERY CHG	ECCR	OF TOTAL	DOLLARS	TAX	CONSERV
SCHEDULE	BILLS	SALES	REVENUES	CHARGE	REVENUE	REVENUES	REVENUES	THERM	FACTOR	FACTOR
 RS-1	10,877	94,643	141,401	66,667	208,068	34,618	16.63766%	0.36577	1.00503	0.36761
RS-2	11,397	230,389	182,352	130,697	313,049	52,084	16.63766%	0.22607	1.00503	0.22721
RS-3	10,460	412,760	209,200	207,953	417,153	69,404	16.63766%	0.16815	1.00503	0.16899
GS-1	2,436	104,557	48,720	45,985	94,705	15,757	16.63766%	0.15070	1.00503	0.15146
GS-2	409	203,349	28,630	64,667	93,297	15,522	16.63766%	0.07633	1.00503	0.07672
FTS-4	12	399,462	24,000	46,933	70,933	11,802	16.63766%	0.02954	1.00503	0.02969
FTS-5										;
TOTAL	35,591	1,445,160	634,303	562,902	1,197,205	199,187				

SCHEDULE C-2 PAGE 1 OF 2 COMPANY: ST. JOE NATURAL GAS

ESTIMATED CONSERVATION PROGRAM COSTS BY PROGRAM BY MONTH JANUARY 2010 THROUGH DECEMBER 2010

PROGRAM	JAN 2010	FEB 2010	MAR 2010	APR 2010	MAY 2010	JUN 2010	JUL 2010	AUG 2010	SEP 2010	OCT 2010	NOV 2010	DEC 2010	TOTAL
1 RESIDENTAL NEW CONSTRUCTIO 2 RESIDENTIAL APPL. REPLACEMEN 3 RESIDENTAL APPL. RETENTION 4 CONSERVATION EDUC 5 COMMON COSTS 6 (INSERT NAME) 7 (INSERT NAME) 8 (INSERT NAME) 9 (INSERT NAME) 10 (INSERT NAME) 11 (INSERT NAME)	842 1,210 7,696 0 0 0 0 0 0	842 1,210 7,696 0 0 0 0 0	10,100 14,525 92,350 0 0 0 0 0 0										
TOTAL ALL PROGRAMS _	9,748	9,748	9,748	9,748	9,748	9,748	9,748	9,748	9,748	9,748	9,748	9,748	116,975

SCHEDULE C - 2 PAGE 2 OF 2 COMPANY: ST JOE NATURAL GAS CO

ESTIMATED CONSERVATION PROGRAM COSTS PER PROGRAM JANUARY 2010 THROUGH DECEMBER 2010

PROGRAM	CAPITAL INVEST	PYROLL & BENEFITS	MATERLS. & SUPPLIES	ADVERT	INCENTIVES	OUTSIDE SERVICES	VEHICLE	OTHER	TOTAL
1 RESIDENTAL NEW CONSTRUCTION	0	0	0	0	10,100	0	0	0	10,100
2 RESIDENTIAL APPL, REPLACEMEN	0	0	0	0	14,525	0	0	0	14,525
3 RESIDENTAL APPL, RETENTION	0	0	0	0	92,350	0	0	0	92,350
4 CONSERVATION EDUC	0	0	0	0	0	0	0	0	0
5 COMMON COSTS	0	0	0	0	0	0	0	0	0
6 (INSERT NAME)	0	0	0	0	0	0	0	0	0
7 (INSERT NAME)	0	0	0	0	0	0	0	0	0
8 (INSERT NAME)	0	σ	0	O	0	0	0	0	o
9 (INSERT NAME)	0	0	0	0	0	0	0	0	0
10 (INSERT NAME)	0	0	0	0	0	0	0	0	0
11 (INSERT NAME)	0	0	0	0	0.	0	0	0	0
PROGRAM COSTS	0	0	0	0	116,975	0	0	0	116,975

COMPANY: ST JOE NATURAL GAS CO

ESTIMATED CONSERVATION PROGRAM COSTS PER PROGRAM JANUARY 2009 THROUGH DECEMBER 2009

PROGRAM	CAPITAL INVEST	PYROLL & BENEFITS	MATERLS. & SUPPLIES	ADVERT	INCENTIVES	OUTSIDE SERVICES	VEHICLE	OTHER	TOTAL
1 RESIDENTAL NEW CONSTRUCTION	N								
A. ACTUAL	0	0	0	0	4,100	0	0	0	4,100
B. ESTIMATED	0	0	0	0	2,800	0	0	0	2,800
TOTAL	0	0	0	0	6,900	0	0	0	6,900
2 RESIDENTIAL APPL. REPLACEME	NT								
A. ACTUAL	0	0	0	0	13,500	0	0	0	13,500
B. ESTIMATED	0	0	0	0	2,500	0	0	0	2,500
TOTAL	0	0	0	0	16,000	0	0	0	16,000
3 RESIDENTAL APPL, RETENTION									
A. ACTUAL	0	0	0	0	63,775	0	0	0	63,775
B. ESTIMATED	0	0	0	0	14,700	0	0	0	14,700
TOTAL	0	0	0	0	78,475	0	0	0	78,475
4 (INSERT NAME)									
A. ACTUAL	0	0	0	0	0	0	0	0	0
B. ESTIMATED	0	0	0	0	0	0	0	0	0
TOTAL	0	0	0	0	0	0	0	0	0
5 (INSERT NAME)									
A. ACTUAL	0	0	0	0	0	0	0	0	0
B. ESTIMATED	0	0	0	0	0	0	0	0	0
TOTAL	0	0	0	0	0	0	0	0	0
6 (INSERT NAME)									
A. ACTUAL	0	0	0	0	0	0	0	0	0
B. ESTIMATED	0	0	0	0	0	0	0		0
C. TOTAL	0	0	0	0	0	0	0	0	0
SUB-TOTAL	0	0	0	0	101,375	0	0	0	101,375

COMPANY: ST JOE NATURAL GAS CO

ESTIMATED CONSERVATION PROGRAM COSTS PER PROGRAM JANUARY 2009 THROUGH DECEMBER 2009

PROGRAM NAME	CAPITAL INVEST	PYROLL & BENEFITS	MATERLS. & SUPPLIES	ADVERT	INCENTIVES	OUTSIDE SERVICES	VEHICLE	OTHER	TOTAL
SUB-TOTAL - PREVIOUS PAGE	0	0	0	0	101,375	0	0	0	101,375
7. A. ACTUAL	0	0	0	0	0	0	0	0	0
B. ESTIMATED	0	0	0	0	0	0	0		0
(INSERT NAME 1-30 LETTERS)	0	0	0	0	0	0	0	0	0
(MOEDT MANE)									
(INSERT NAME)	0	0	0	0	0	0	0	^	•
8. A. ACTUAL B. ESTIMATED	0	0	0	0	0 0	0	0 0	0	0
	0	0	0	0	0	0	0	0	0
(INSERT NAME 1-30 LETTERS)	U	U	U	U	U	U	U	U	0
(INSERT NAME)									
9. A. ACTUAL	0	0	0	0	0	0	0	0	0
B. ESTIMATED	0	0	0	0	0	0	0	0	0
(INSERT NAME 1-30 LETTERS)	0	0	0	0	. 0	0	0	0	0
(INSERT NAME)									i
10. A. ACTUAL	0	0	0	0	0	0	0	0	0
B. ESTIMATED	0	0	0	0	0	0	0		0
C. TOTAL	0	0	0	0	0	0	0	0	0
(INSERT NAME)	_	_	_		_	_	_		
11. A. ACTUAL	0	0	0	0	0	0	0	0	0
B. ESTIMATED	0	0	0	0	0	0	0	0	0
C. TOTAL	0	0	0	0	0	0	0	0	0
									
TOTAL	0	0	0	0	101,375	0	0	0	101,375

SCHEDULE C-3 COMPANY: ST JOE NATURAL GAS CO
PAGE 3 OF 5

CONSERVATION PROGRAM COSTS BY PROGRAM ACTUAL/ESTIMATED JANUARY 2009 THROUGH DECEMBER 2009

PROGRAM NAME	JAN 2009	FEB 2009	MAR 2009	APR 2009	MAY 2009	JUN 2009	JUL 2009	AUG 2009	SEP 2009	OCT 2009	NOV 2009	DEC 2009	TOTAL
RESIDENTAL NEW CONSTRUCTION	0	100	550	1,000	1,250	1,000	0	200	700	700	700	700	6,900
RESIDENTIAL APPL. REPLACEMENT	1,050	2,100	825	2,300	2,300	1,775	1,575	1,575	625	625	625	625	16,000
RESIDENTAL APPL. RETENTION	7,100	8,050	6,875	10,250	9,825	5,250	6,075	10,350	3,675	3,675	3,675	3,675	78,475
(INSERT NAME)	0	0	0	0	0	0	0	٥	D	0	0	0	0
(INSERT NAME)	0	0	0	0	0	0	0	0	0	0	0	0	o
(INSERT NAME)	0	0	0	0	0	0	0	0	0	0	0	0	0
(INSERT NAME)	0	0	0	0	0	0	0	0	0	0	0	0	О
(INSERT NAME)	0	٥	D	0	0	0	0	0	0	0	0	0	О
(INSERT NAME)	0	0	0	0	0	0	0	0	0	0	0	0	0
(INSERT NAME)	0	0	0	0	0	0	0	0	0	0	0	0	o
(INSERT NAME)	0	0	0	0	0	0	0	0	0	0	0	0	o
TOTAL ALL PROGRAMS	8,150	10,250	8,250	13,550	13,375	8,025	7,650	12,125	5,000	5,000	5,000	5,000	101,375
	.,		.,	,	.,	-,			-,	-,	-1000	_,000	.41,575

ST JOE NATURAL GAS COMPANY COMPANY: SCHEDULE C - 3 PAGE 4 OF 5 ENERGY CONSERVATION ADJUSTMENT JANUARY 2009 THROUGH DECEMBER 2009 JUN AUG SEP OCT DEC JAN FEB MAR APR MAY JUL NOV 2009 2009 2009 2009 2009 2009 2009 2009 2009 TOTAL CONSERVATION REVS. 2009 2009 2009 RCS AUDIT FEES a. OTHER PROG. REV. b. -6,709-6,136 -4,427 -4,295-16,619 -17,032 -14,892 -8,304 -8,843 -5,484 -8,048 -12,997 -113.784 C. CONSERV. ADJ REV. (NET OF REV. TAXES) TOTAL REVENUES -16,619 -17,032 -14,892 -8,304 -8.843 -6.709-6.136 -4,427 -4,295 -5,484 -8,048 -12,997 -113,784 PRIOR PERIOD TRUE-UP 7,857 7,857 7,857 7,857 7,857 7,857 7,857 7,857 7,857 7,857 NOT APPLIC. TO PERIOD 7,857 7.857 94,282 CONSERVATION REVS. -987 1,721 3,430 3,562 APPLIC. TO PERIOD -8,762 -9,175 -7,035 -447 1,148 2,373 -191 -5,141 -19,502 CONSERVATION EXPS. 10,250 8,250 13,550 13,375 8.025 7,650 12,125 5,000 5.000 (FORM C-3, PAGE 3) 8,150 5,000 5,000 101,375 9,173 -612 1.075 13,103 12,388 9,371 15,555 8.562 7,373 TRUE-UP THIS PERIOD 1,215 4.809 -141 81,873 INTEREST THIS PERIOD (C-3,PAGE 5) 50 53 41 30 23 22 23 20 19 19 19 18 339 TRUE-UP & INT. 94,282 85,863 79,135 72,534 77,810 82,365 83,703 85,241 92,959 93,684 93,220 90,191 BEG. OF MONTH PRIOR TRUE-UP -7,857 -7,857 COLLECT./(REFUND.) -7,857 -7,857 -7,857 -7,857 -7,857-7,857 -7,857 -7,857 -7,857 -7,857 END OF PERIOD TOTAL NET TRUE-UP 85,863 79,135 72,534 77,810 82,365 83,703 85,241 92,959 93,684 93,220 90,191 82,212 82,212

SCHEDULE C-3 PAGE 5 OF 5

COMPANY: ST JOE NATURAL GAS COMPANY

CALCULATION OF TRUE-UP AND INTEREST PROVISION JANUARY 2009 THROUGH DECEMBER 2009

INTEREST PROVISION	JAN 2009	FEB 2009	MAR 2009	APR 2009	MAY 2009	JUN 2009	JUL 2009	AUG 2009	SEP 2009	OCT 2009	NOV 2009	DEC 2009	<u>TOT</u> AL
BEGINNING TRUE-UP	94,282	85,863	79,135	72,534	77,810	82,365	83,703	85,241	92,959	93,684	93,220	90,191	
END. T-UP BEFORE INT.	85,813	79,082	72,493	77,780	82,342	83,681	85,218	92,939	93,665	93,200	90,172	82,194	
TOT. BEG. & END. T-UP	180,095	164,945	151,628	150,314	160,152	166,046	168,921	178,179	186,624	186,884	183,392	172,385	
AVERAGE TRUE-UP	90,048	82,473	75,814	75,157	80,076	83,023	84,461	89,090	93,312	93,442	91,696	86,193	
INT. RATE-FIRST DAY OF REPORTING BUS, MTH	0.54%	0.79%	0.75%	0.55%	0.40%	0.30%	0.35%	0.30%	0.25%	0.25%	0.25%	0.25%	
INT. RATE-FIRST DAY OF SUBSEQUENT BUS. MTH	0.79%	0.75%	0.55%	0.40%	0.30%	0.35%	0.30%	0.25%	0.25%	0.25%	0.25%	0.25%	
TOTAL	1.33%	1.54%	1.30%	0.95%	0.70%	0.65%	0.65%	0.55%	0.50%	0.50%	0.50%	0.50%	
AVG INTEREST RATE	0.67%	0.77%	0.65%	0.48%	0.35%	0.33%	0.33%	0.28%	0.25%	0.25%	0.25%	0.25%	
MONTHLY AVG. RATE	0.06%	0.06%	0.05%	0.04%	0.03%	0.03%	0.03%	0.02%	0.02%	0.02%	0.02%	0.02%	
INTEREST PROVISION	\$50	\$53	\$41	\$30	\$23	\$22	\$23	\$20	\$19	\$19	\$19	\$18	\$339

PAGE 1 OF 3	PROGRAM DESCRIPTION AND PROGRESS			ST JOE NAT (DKS)	URAL GAS CO	MPANY	
PROGRAM TITLE:	RESIDENTIAL N	EW CONSTR	RUCTION				
PROGRAM DESCRIPTION:	in the new constr	ruction marke	crease the number of the continues are off continues are off continues associated the continues are continues associated the continues are continued to the	ered in the for	m of cash allo	wances to assis	st
	APPLIANCE LOA	AD	ALLOWANCE				
	GAS HEATING GAS WATER HE GAS AIR CONDI GAS CLOTHES I GAS RANGE GAS TANKLESS	TIONING DRYER	\$350.00 \$350.00 \$1,400.00 \$100.00 \$100.00 \$450.00 \$2,750.00				
PROGRAM PROJECTIONS FOR:	JANUARY 2009	THROUGH D	ECEMBER 2010				
	GAS WATER HEATING	GAS HEATING	GAS AIR CONDITIONING	GAS DRYER	GAS RANGE	GAS TANKLESS	W/H
JANUARY 2009 - DECEMBER 2009 (12 MTHS)	7		7	7		9	8
JANUARY 2010 - DECEMBER 2010 (12 MTHS)	7		7	7		9	8
PROGRAM FISCAL EXPENSES FOR:	JANUARY 06 - D	ECEMBER 0	7				
JANUARY 09 - AUGUST 09 ACTUAL EXP	PENSES	4,100.0	0				

2,800.00

10,100.00

ESTIMATED EXPENSES

ESTIMATED EXPENSES

ST JOE NATURAL GAS COMPANY, INC.

DOCKET NO. 090004-EG

PROGRAM PROGRESS SUMMARY:

JANUARY 2010 - DECEMBER 2010

SEPTEMBER 09 - DECEMBER 09

SCHEDULE C-4

New construction is very limited in St Joe Natural Gas's service territory. By far the majority of new construction is by custom design where the owner specified to the builder the type of energy desired.

SCHEDULE C-4 PAGE 2 OF 3

ST JOE NATURAL GAS COMPANY, INC. PROGRAM DESCRIPTION AND PROGRESS

DOCKET NO. 090004-EG ST JOE NATURAL GAS COMPANY (DKS)

PROGRAM	TITL	E:
----------------	------	----

RESIDENTIAL APPLIANCE REPLACEMENT PROGRAM

PROGR/	∖M DESCI	RIPTION:
--------	----------	----------

This program is designed to promote the replacement of electric resistence appliances with energy efficient natural gas heaters, water heaters, air conditioners, dryers, ranges and tankless water heaters. Incentives are offered in the form of cash allowances to assist in defraying the additional costs in purchasing and installing natural gas appliances.

APPLIANCE LOAD	ALLOWANCE
GAS HEATING	\$625.00
GAS WATER HEATING	\$525.00
GAS AIR CONDITIONING	\$1,500.00
GAS CLOTHES DRYER	\$100.00
GAS RANGE	\$100.00
GAS TANKLESS W/HEATER	\$525.00
	\$3,375.00

PROGRAM PROJECTIONS FOR:

JANUARY 2009 THROUGH DECEMBER 2010

	GAS WATER HEATING	GAS HEATING	GAS AIR CONDITIONING	GAS DRYER		GAS RANGE	GAS TANKLESS W/H
JANUARY 2009 - DECEMBER 2009 (12 MTHS)	24		1		2	11	0
JANUARY 2010 - DECEMBER 2010 (12 MTHS)	24		1		2	11	0
PROGRAM FISCAL EXPENSES FOR:	JANUARY 2009 THROUGH DECEMBER 2010						
JANUARY 09 - AUGUST 09	ACTUAL EXPE	NSES	13,500.00				
SEPTEMBER 09 - DECEMBER 09	ESTIMATED E	XPENSES	2,500.00				
JANUARY 2010 - DECEMBER 2010	ESTIMATED EX	XPENSES	14,525.00				
PROGRAM PROGRESS SUMMARY:	'		ances with natural gas loe Natural Gas Comp	• •			

SCHEDULE C-4 PAGE 3 OF 3 ST JOE NATURAL GAS COMPANY, INC. PROGRAM DESCRIPTION AND PROGRESS

DOCKET NO. 090004-EG ST JOE NATURAL GAS COMPANY (DKS)

PROGRAM TITLE:

RESIDENTIAL APPLIANCE RETENTION PROGRAM

PROGRAM DESCRIPTION:

This program is designed to encourage homeowners with existing natural gas appliances to retain natural gas when the existing appliances fail, or are otherwise replaced. The proposed retention program includes allowances for natural gas water heater, heating, clothes drying, range, and tankless water heating systems.

APPLIANCE LOAD	ALLOWANCE
GAS HEATING	\$625.00
GAS WATER HEATING	\$525.00
GAS AIR CONDITIONING	\$1,500.00
GAS CLOTHES DRYER	\$100.00
GAS RANGE	\$100.00
GAS TANKLESS W/HEATER	\$525.00
	\$3,375.00

PROGRAM PROJECTIONS FOR:

0.00

	GAS WATER HEATING	GAS HEATING	GAS AIR CONDITIONING	GAS DRYER		GAS RANGE	GAS TANKLESS W/H
JANUARY 2009 - DECEMBER 2009 (12 MTHS)	126	2	9		14	30	7
JANUARY 2010 - DECEMBER 2010 (12 MTHS)	126	2	9		14	30	7

PROGRAM FISCAL EXPENSES FOR:

RESIDENTIAL APPLIANCE RETENTION PROGRAM

JANUARY 09 - AUGUST 09	ACTUAL EXPENSES	63,775.00
SEPTEMBER 09 - DECEMBER 09	ESTIMATED EXPENSES	14,700.00
JANUARY 2010 - DECEMBER 2010	ESTIMATED EXPENSES	92,350.00

PROGRAM PROGRESS SUMMARY:

The Company recognizes that the cost to retain an existing customer is significantly lower than the cost to add a new customer. The proposed retention allowances will strengthen the Company's ability to retain existing gas customers and avoid the removal of services. This program has been well received by the customers as well.