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# AUSLEY & McMULLEN

ATTORNEYS AND COUNSELORS AT LAW

227 SOUTH CALHOUN STREET  
P.O. BOX 391 (ZIP 32302)  
TALLAHASSEE, FLORIDA 32301  
(850) 224-9115 FAX (850) 222-7560

September 30, 2009

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## VIA HAND DELIVERY

Ms. Ann Cole, Commission Clerk  
Office of the Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Re: Docket No. 090057-TL.

Dear Ms. Cole:

Enclosed for filing in the above-referenced docket are the original and fifteen (15) copies of Windstream Florida, Inc.'s report of refunds.

Please acknowledge receipt and filing of the above by stamping the duplicate of this letter and returning the same to this writer.

Thank you for your assistance in this matter.

Sincerely,

  
J. Jeffrey Wahlen

JJW/jh

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DOCUMENT NUMBER-DATE

10104 SEP 30 09

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Windstream Communications, Inc.  
4001 Rodney Parham Road  
1170 - B1F03-53A  
Little Rock, AR 72212

Bettye J. Willis  
Vice President - State Government Affairs

(p) 501.748.5692  
(f) 501.748.7996  
(m) 501.690.5451  
bettye.j.willis@windstream.com



September 30, 2009

Ms. Ann Cole  
Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

Re: Docket No. 090057-TL

Dear Ms. Cole:

Pursuant to Order No. PSC-09-0359-PAA-TL in the above referenced docket, following is the final report regarding out-of-service refunds made by Windstream Florida.

In its initial report, Windstream stated that it would provide a total of \$1,374.73 in out-of-service rebates to 1,492 customers, in accord with Rule 25-4.110(6), F.A.C., for the period July 2006 through June 2008, and would provide automatic rebates consistent with the rule going forward. Windstream provided a total of \$1,372.42 in refunds via credits to customer bills or checks to customer who were no longer in Windstream's billing system. To date none of the checks remitted by Windstream have been returned. Windstream was unable to provide refunds to two customers for a total of \$2.31 that will be remitted to the FPSC.

Any questions should be directed to my attention.

Sincerely,

  
Bettye Willis

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