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**Public Service Commission**

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COMMISSION  
CLERK

**-M-E-M-O-R-A-N-D-U-M-**

**DATE:** September 30, 2009

**TO:** Ann Cole, Commission Clerk - PSC, Office of Commission Clerk

**FROM:** Beth W. Salak, Director, Division of Regulatory Compliance  
Adam J. Teitzman, Attorney Supervisor, Office of the General Counsel

**RE:** Closure of Docket No. 060614-TC; Compliance investigation of TCG Public Communications, Inc. for apparent violation of Section 364.183(1), F.S., Access to Company Records, and determination of amount and appropriate method for refunding overcharges for collect calls made from inmate pay telephones.

On September 13, 2006, Docket No. 060614-TC, was established to investigate TCG Public Communications, Inc.'s (TCG) apparent violation of Section 364.183(1), Florida Statutes, and to determine the amount and appropriate method for refunding overcharges for collect calls made from inmate pay telephones.

On May 27, 2009, to resolve the company's apparent violation, TCG submitted a proposed settlement offer. The company proposed to make a payment in the amount of \$1,250,000 to be deposited into the General Revenue Fund. In addition, TCG offered other commitments, filed confidentially (Document No. 05272-09), which require TCG to implement specific monitoring commitments, for 18 months, to ensure continuous compliance of the inmate telephone operations at the Miami-Dade Correctional Facilities.

By Order No. PSC-09-0583-AS-TC, issued August 31, 2009, the Commission accepted TCG's settlement offer and ordered the company to submit the \$1,250,000 payment to the Commission within thirty (30) calendar days after the issuance of the order for deposit into the General Revenue Fund. The Commission further ordered that this docket shall be closed administratively upon receipt of the settlement payment.

On September 30, 2009, TCG submitted the \$1,250,000 payment. Therefore, this docket shall be closed administratively.

KLC/

*OK to close*  
*10-2-09*  
*N/B*

DOCUMENT NUMBER-DATE

10173 OCT-28

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