BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

IN RE: PETITION FOR INCREASE IN RATES BY PROGRESS ENERGY FLORIDA, INC.

Docket No. 090079-EI Submitted for filing: October 13, 2009

NOTICE OF FILING AFFIDAVIT OF WILLETTE MORMAN IN SUPPORT OF <u>PEF'S</u> <u>FIFTEENTH REQUEST FOR CONFIDENTIAL CLASSIFICATION</u>

Notice is hereby given, through the undersigned counsel, on behalf of Progress Energy Florida, Inc. of filing the Affidavit of WILLETTE MORMAN in support of Progress Energy Florida's Fifteenth Request for Confidential Classification.

Respectfully submitted,

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DOCUMENT RUMBER-DATE

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that a true and correct copy of the foregoing has been served via electronic and U.S. Mail to the following counsel of record as indicated below on this 13th day of October, 2009.

KATHERINE FLEMING Staff Counsel Florida Public Service Commission 2540 Shumard Oak Blvd Tallahassee, FL 32399

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BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Petition for rate increase by Progress Energy Florida, Inc.

Docket No. 090079-EI

AFFIDAVIT OF WILLETTE MORMAN IN SUPPORT OF PROGRESS ENERGY FLORIDA'S FIFTEENTH REQUEST FOR CONFIDENTIAL CLASSIFICATION

STATE OF Florida
COUNTY OF PINE //AS

BEFORE ME, the undersigned authority duly authorized to administer oaths, personally appeared Willette Morman, who being first duly sworn, on oath deposes and says that:

- 1. My name is Willette Morman. I am over the age of 18 years old and I have been authorized by Progress Energy Florida (hereinafter "PEF" or the "Company") to give this affidavit in the above-styled proceeding on PEF's behalf and in support of PEF's Fifteenth Request for Confidential Classification ("the Request"). The facts attested to in my affidavit are based upon my personal knowledge.
 - 2. I am the General Manager of Customer Service for Progress Energy Florida.
- In its Request, PEF is seeking confidential classification for document admitted into evidence during the hearing in this docket as Exhibit Number 265, the "2009 Electric Utility Residential Customer Satisfactory Study" (hereinafter "the Study") performed for PEF by J.D. Powers and Associates. An unredacted version of the information at issue is contained in confidential Appendix A to PEF's Request and the confidential portions thereof are outlined in PEF's Justification Matrix attached to the Request as Appendix C. PEF is requesting confidential classification of the Study because it contains proprietary confidential business information, the disclosure of which would compromise PEF's competitive business interests.

- 4. The Study was prepared for PEF under the terms of a contractual confidentiality provision. Disclosure of that information would violate the terms of that provision, rendering PEF in breach of its agreement. Furthermore, disclosure of this information would harm PEF's ability to obtain this sort of information in the future, as the companies that provide the information to J.D. Powers (and similar companies) do so with the understanding that the information will be kept confidential.
- 5. PEF has established and follows strict procedures to maintain the confidentiality of the Information. Such procedures include, but are not limited to, restricting access to the Information to only those persons who require it to assist the Company. PEF has treated and continues to treat the Information contained in the schedules as confidential
 - This concludes my affidavit. Dated this A Hay of October, 2009.

THE FOREGOING INSTRUMENT was sworn to and subscribed before me this 10 of October, 2009 by Willette Morman. She is personally known to me, or has produced her as identification. driver's license, or her (Signature (AFFIX NOTARIAL SEAL) (Commission Expiration Date) STACEY REED-CASH (Serial Number, If Any)