

Ruth Nettles

000121A-TP

From: Raquel Tully
Sent: Thursday, October 15, 2009 3:12 PM
To: Ruth Nettles; Dorothy Menasco
Subject: FW: FL Public Service Commission Tier II Payment
Attachments: FL Public Service Commission Tier II Report August 2009.xls

Deposit C61661 Date 10/14/2009 \$ 11,567.67

From: Johnson, Jerry E [mailto:jj1881@att.com]
Sent: Tuesday, October 13, 2009 1:26 PM
To: greg.follensbee@att.com; Jerry Hallenstein; Sirianni, Maryrose; David Rich; Raquel Tully; Lisa Harvey
Cc: Hawkins, Sheila; Drummond, MaryLee; Johnson, Jerry E; Garner, Treva H; Rainwater, Tommy; Pate, Ronald; Miller, Glen; DYSART, WILLIAM R (ATTOPS)
Subject: FL Public Service Commission Tier II Payment

In compliance with Florida Public Service Commission Docket Number 000121A-TP, a Tier II payment for August 2009 activity was processed for \$11,567.67. The payment was issued to the account specified by the Commission via ACH processing. Attached is a spreadsheet of the remedy amounts by submetric. If you require any additional information, please advise.

Jerry E. Johnson

Area Mgr. - Regulatory Relations

AT&T Southeast Network Services

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<<FL Public Service Commission Tier II Report August 2009.xls>>

10/15/2009

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**Florida PSC Tier II Report
August 2009**

200805	OAAT - Ordering Average Answer Time		\$	(19,170.00)		
200907	LNP Disconnect Timeliness (Non-Trigger) UnScheduled hours		\$	5,175.00		
200907	Percent Provisioning Troubles within X days of Service Order Completion - UNE xDSL		\$	805.00		
200907	Percent Missed Installation Appointments - UNE Loops - Design		\$	766.00		
200907	Order Completion Interval - UNE Loop Design		\$	996.00		
200907	Order Completion Interval - UNE xDSL - without conditioning		\$	1,035.00		
200907	Percent of Software Errors Corrected in X (10, 30, 45) Business Days		\$	1,000.00		
200907	Service Order Accuracy -- UNE-P		\$	60.00		
200907	Service Order Accuracy -- Resale		\$	8,400.00		
200908	LNP Disconnect Timeliness (Non-Trigger) UnScheduled hours	\$	5,520.00			
200908	Percent Provisioning Troubles within X days of Service Order Completion - UNE xDSL	\$	805.00			
200908	Percent Missed Installation Appointments - UNE Loops - Design	\$	625.67			
200908	Order Completion Interval - UNE xDSL - without conditioning	\$	690.00			
200908	Service Order Accuracy -- Resale	\$	4,860.00			
	TOTAL	\$	12,500.67	\$	(933.00)	\$ 11,567.67

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