Commissioners: Matthew M. Carter II, Chairman Lisa Polak Edgar Nancy Argenziano Nathan A. Skop



OFFICE OF THE GENERAL COUNCEL MARY ANNE HELTON ACTING GENERAL COUNCEL (850) 413-6199

Hublic Service Commission

October 15, 2009

Protocall Communications, Inc. Mr. Michael L. Jett 32 Rock Landing Road Panacea, Florida 32346-1440

Via Certified Mail

Re: Docket No. 090241-TC

Dear Mr. Jett:

On May 15, 2009 the Florida Public Service Commission issued Order No. PSC-09-0336-PAA-TC in which Protocall Communications, Inc. was informed that a \$500 fine had been assessed by the Commission for failure to timely pay the 2008 Regulatory Assessment Fee and associated late payment charges.

On June 4, 2009, you timely filed a protest of the above-referenced proposed agency action order.

Commission staff tried to contact you regarding this protest on June 15, 2009 by telephone and then again on September 15, 2009 by both telephone and email. So far, we have received no response.

We request that you contact us within 7 (seven) days regarding this protest, and whether or not you intend to pursue further action in the above-referenced docket. Please contact me through any of the means below, or Nancy Pruitt at (850) 413-6127 or npruitt@psc.state.fl.us.

We thank you in advance for your prompt attention to this matter.

Sincerely,

Jamie L. Morrow Office of the General Counsel Telephone: (850) 413-6183 Fax: (850) 413-6184 jmorrow@psc.state.fl.us

JLM:gr

cc: Division of Regulatory Compliance (Pruitt, Kennedy) Office of Commission Clerk 60

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Hublic Service Commission

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