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FAX (407) 830-8522

ROBERT M. ROSE, (924-2006)

November 12, 2009

RECEIVED-FPSC  
09 NOV 12 AM 11:51  
COMMISSION  
CLERK

Ann Cole, Commission Clerk  
Division of the Commission Clerk  
and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

Re: Docket No. 090313; Complaint of Mad Hatter Utility, Inc., and Paradise Lakes Utility,  
LLC against Verizon Florida, Inc.  
Our File No. 37098.02

Dear Ms. Cole:

On November 10, 2009 I filed the prefiled testimony exhibits of Mr. Larry DeLucenay in the above case. It has since come to our attention that the Exhibit LGD-5 was not correctly numbered in conformance with the Procedure Order's requirements. As such, we are hereby submitting revised Exhibit LGD-5, which should replace that filed with the testimony on November 10, 2009 in the above-referenced docket.

Sincerely,

ROSE, SUNDSTROM & BENTLEY, LLP

F. Marshall Deterding  
For The Firm

COM 5  
APA  
ECR  
GCL  
RAD 2  
SSC  
ADM FMD/tms  
OPC ec: Timisha Brooks, Esq.  
CLK | Ct Rpr. Mr. Larry DeLucenay  
Dulaney L. O'Roark III

DOCUMENT NUMBER-DATE

11259 NOV 12 8

FPSC-COMMISSION CLERK



TELEPHONE NUMBER 813 1VM-5510  
ACCOUNT NUMBER 151213066732667701  
STATEMENT ENDING Jul 16, 2000

PAGE 1 OF 4

How to Reach Us

### ACCOUNT SUMMARY

MAD HATTER UTILITIES INC

GTE billing questions  
1 800 483-5000

<b>Previous charges</b>	
Amount of last bill	\$ 65.90
Payment received on Jun 29.	CR 32.95
Amount past due	\$ 32.95

To avoid a 1.5% late payment charge, payment must be received before August 16, 2000.

<b>Current charges</b>	
GTE regulated services	\$ 32.95
Total current charges	\$ 32.95

To order GTE services  
1 800 483-5000

**Total amount due \$ 65.90**  
**Due date for current charges only August 9, 2000**

A PORTION OF THE TOTAL AMOUNT DUE IS PAST DUE. DUE DATE APPLIES TO CURRENT CHARGES ONLY.

GTE repair call  
Customer Care  
1 800 483-2000

41590  
26758004  
27758004

1689 47  
1689 48  
**RECEIVED**  
JUL 27 2000

Centro Hispano de GTE  
1 800 743-2483

BY: \_\_\_\_\_

Keep A

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DOCUMENT NUMBER-DATE

11259 NOV 12 8

FPSC-COMMISSION CLERK



TELEPHONE NUMBER 813 1VM-5508  
ACCOUNT NUMBER 151213065732667405  
STATEMENT ENDING Jul 16, 2000

PAGE 1 OF 6

How to Reach Us ACCOUNT SUMMARY MAD HATTER UTILITIES INC

GTE billing questions  
1 800 483-5000

Previous charges	
Amount of last bill	\$ 66.36
Payment received on Jun 29.	CR 33.18
Amount past due	\$ 33.18

To avoid a 1.5% late payment charge, payment must be received before August 16, 2000.

Current charges	
GTE regulated services	\$ 33.18
Total current charges	\$ 33.18

To order GTE services  
1 800 483-5000

Total amount due \$ 66.36  
Due date for current charges only Aug 9, 2000

A PORTION OF THE TOTAL AMOUNT IS PAST DUE. DUE DATE APPLIES TO CURRENT CHARGES ONLY.

GTE repair call.  
Customer Care  
1 800 483-2000  
Centro Hispano de GTE  
1 800 743-2483

Handwritten notes: 41590, 26258004, 27758004, 16.54, 16.59

RECEIVED  
JUL 27 2000

BY: [Signature]

Keen A

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TELEPHONE NUMBER  
ACCOUNT NUMBER  
STATEMENT ENDING

813 IVM-5525  
151213068732667204  
Jul 16, 2000

PAGE 1 OF 4

How to Reach Us

GTE billing questions  
1 800 483-5000

To order GTE services  
1 800 483-5000

GTE repair call  
Customer Care  
1 800 483-2000

Centro Hispano de GTE  
1 800 743-2483

ACCOUNT SUMMARY

<b>Previous charges</b>	
Amount of last bill	\$ 66.36
Payment received on Jun 29	CR 33.18
Amount past due	\$ 33.18

<b>Current charges</b>	
GTE regulated services	\$ 33.18
Total current charges	\$ 33.18

Total amount due	\$ 66.36
Due date for current charges only	Aug 9, 2000

41540  
2675 pay  
2775 pay

16.57  
16.59

RECEIVED  
JUL 27 2000

BY: [Signature]

MAD HATTER UTILITIES INC

To avoid a 1.5% late payment charge, payment must be received before August 16, 2000.

A PORTION OF THE TOTAL AMOUNT DUE IS PAST DUE. DUE DATE APPLIES TO CURRENT CHARGES ONLY.

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TELEPHONE NUMBER 813 1VM-5509  
ACCOUNT NUMBER 151213063732755101  
STATEMENT ENDING Jul 16, 2000

PAGE 1 OF 4

*How to Reach Us*

GTE billing questions  
1 800 483-5000

To order GTE services  
1 800 483-5000

GTE repair call  
Customer Care  
1 800 483-2000

Centro Hispano de GTE  
1 800 743-2483

ACCOUNT SUMMARY

Previous charges	\$ 66.36
Amount of last bill	CR 33.18
Payment received on Jun 29.	\$ 33.18
Amount past due	

Current charges	\$ 33.18
GTE regulated services	\$ 33.18
Total current charges	

Total amount due	\$ 66.36
Due date for current charges only	Aug 9, 2000

MAD HATTER UTILITIES INC

To avoid a 1.5% late payment charge, payment must be received before August 16, 2000.

A PORTION OF THE TOTAL AMOUNT DUE IS PAST DUE. DUE DATE APPLIES TO CURRENT CHARGES ONLY.

RECEIVED  
JUL 20 2000

BY: *[Signature]*

41590  
26758004 16.39  
27758004 16.51

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Keep...

PAGE 1

ACO LOC CO CL & ORD SVC DT POS EFF DT CL  
 A6B 1213 GTFE R0099999 20060718 LJ 20091005 LE 813 242-7949 NP COPPER  
 SBHV  
 02 MAD HATTER UTILITY INC  
 02 21514 LAGOON DR  
 02 LUTZ FL 33549-4122 COPPER  
 03 DIR ADV N; BLS, 01; CYCLE, 25; LOB, 3500; ; CAN, 0605108413; ECS, B1  
 03 ITEM, A ; SBHV ; TEL, N; BUREAU CODE, SO; RISK, L; ALT, A; SA, S92  
 03 ARC IN EFFECT  
 03 RA, OA; TAX DIST, FL1010; UMS  
 09 813 242-7949; ; ECSB; NPS; 20060718; W; NPS; 20060718; W; ; L  
 09 TC; LP; ; ; COPPER  
 09P I; ; LRN=8139497042; 20040916  

05	05050	NP LSTG	4.75	4.75
05	75779	INTER ACC CHRG SGL LN	6.50	6.50
05	87002	IWMN INSIDE W MNTNC NO	.00	.00
05	99977	BUS ECS OPT-3	33.44	33.44
***		ES TOT		44.69

 08 2348 RADEN DR; ; LAND O LAKES; FL; 346395136  
 11CI RP3 DELUCENAY, LARRY; \*\* \*\*\*\*\*

ECP211000 RETRIEVAL COMPLETED OUTPUT CONTINUED NEXT PAGE

4-<sup>c</sup> 1 Sess-2 138.83.80.237 TPT02121 1/2

PAGE 2

ACO LOC CO CL & ORD SVC DT POS EFF DT CL  
AGE 1213 GTFL R0099999 20060718 1J 20091005 1E 813 242-7949 NP COPPER  
SBHV SEQ 0000  
11CJ CBR 813 949-2167; RT 813 949-2167; SS NA  
11CK RPTI owner;  
11CM ; ;  
11LZ01 US 41 AND ST RD 54 //DRIVE EAST ON 54 GO 1/2 MILE , TURN  
11LZ02 R,SOUTH,AT SUN TRUST BANK ON OSPREY LANE , SO SOUTH ONE 1/2  
11LZ03 MILE TO STOP SIGN TO LAGOON DR. TURN R  
NONPUB. NO DIR , DIR DELIVERY SA  
PL 100 Mad, Hatter Utility Inc  
OP 100 BUS, NONPUB, , ,  
SA 100 21514, , Lagoon Dr  
CM 100 Lutz  
ZP 100 33549  
TN 100 813/242-7949

SSVC TN 813 242-7949  
SSVC 813 AW3-7277 ;

OSD 20060718

\*\* END \*\*

ECP217000 RETRIEVAL COMPLETED PAGE FWD TO VIEW DSL/DATA OR VIDEO ACCT  
4- 1 Sens-2 138.83.80.237 TPT82121 1/2

LOB: B  
Customer Account Number (CAN): 0605108413

Customer Information:  
21514 LAGOON DR  
LUTZ, FL 33549  
COPPER

Billing Information:

Payment Method: ILEC  
Bill Cycle: C16  
Billing Address:  
21514 LAGOON DR  
LUTZ, FL 33549

Contact Information:  
Daytime TN: 813 267-7001

ECP211000 RETRIEVAL COMPLETED OUTPUT CONTINUED NEXT PAGE  
4 - 0 1 Sess-2 138.83.80.237 TPT82121 1/2



PAGE 4

Evening TN:  
Email Address: MADHATTERUTILITY1@YAHOO.COM  
FAX Number:

\*\* END OF DATA \*\*

SSP210000 RETRIEVAL COMPLETED  
4-P 1 Sess-2 138.83.80.237

TPT82121 1/2

PAGE 1

ACO LOC CO CL & ORD SVC DT POS EFF DT CL  
 AGB 1213 GTFL R0099999 20060503 1J 20091005 1B 813 948-4025 NP COPPER  
 SBHV  
 02 MAD HATTER UTILITY INC  
 02 23731 STATE ROAD 54  
 02 LUTZ FL 33559 COPPER  
 03 DIR ADV N; BLS, 01; CYCLE, 13; LOB, 3500; ; BN1, T-LWTP2  
 03 CAN, 0685072429; ECS, B1 ; SBHV ; TRI, N; BUREAU CODE, SO; RISK, L  
 03 ALT, A; SA, S92; ARC IN EFFECT  
 03 RA, OA; TAX DIST, FL1010; UMS  
 09 813 948-4025; N; ; ECSB; NPS; 20060503; W; NPS; 20060503; W; ; L  
 09 TC; LP; ; ; COPPER  

05	05050	NP LSTG	4.75	4.75
05	75779	INTER ACC CHRG SGL LN	6.50	6.50
05	87002	IWMN INSIDE W MNTNC NO	.00	.00
05	99977	BUS ECS OPT-3	33.44	33.44
			ES TOT	44.69

 \*\*\*  
 08 2348 RADEN DR; ; LAND O LAKES; FL; 346395136  
 11CI RP3 DELUCENAY; \*\* \*\*\*\*\*  
 11CJ CBR 813 267-7001; RT 000 000-0000; SS NA

ECP211000 RETRIEVAL COMPLETED OUTPUT CONTINUED NEXT PAGE  
 4-6 1 Sess-2 138:83:80.237 TET82121 1/2

PAGE 2

ACO LOC CO CL & ORD SVC DT POS EFF DT CL  
AGB 1213 GTFL R0099999 20060503 1J 20091005 1B 813 948-4025 NP COPPER  
SBHV SEQ 0000  
11CK RPTI OWNER;  
11CM ; ;  
11LZ01 BEHIND DEPARTMENT OF TRANSPORTATION  
NONPUB, NO DIR 0002, DIR DELIVERY SA  
PL 100 Mad, Hatter Utility Inc  
OP 100 BUS, NONPUB, , ,  
SA 100 23731, , State Road 54  
CM 100 Lutz  
ZP 100 33559  
TN 100 813/948-4025  
NT 300 LARRY REQ NON PUB, I6517700, G085769, 021006

OSD 20060503

\*\* END \*\*

ECP217000 RETRIEVAL COMPLETED PAGE FWD TO VIEW DSL/DATA OR VIDEO ACCT  
4-8 1 Seba-2 138.83.80.237 TPT82121 1/2

PAGE 3

LOB:  
Customer Account Number (CAN):

Customer Information:  
COPPER

Billing Information:

Payment Method: Direct Bill  
Bill Cycle:  
Billing Address:

Contact Information:  
Daytime TN:  
Evening TN:  
Email Address:  
FAX Number:

ECP211000 RETRIEVAL COMPLETED OUTPUT CONTINUED NEXT PAGE  
4-0. 1 Scas-2 138.83.80.237 TPT02121 1/2

PAGE 4

\*\* END OF DATA \*\*

SSP210000 RETRIEVAL COMPLETED  
4-8 1 Scss-2 138.83.80.237

TPT82121 1/2

PAGE 1

ACO LOC CO CL & ORD SVC DT POS EFF DT CL  
A6B 1213 GTFL R0099999 20070308 LJ 20091005 1B 813 948-1532 NP COPPER  
SBHV  
02 MAD HATTER UTILITY INC  
02 1501 CYPRESS CREEK RD  
02 LUTZ FL 33559 COPPER  
03 DIR ADV N; BLS, 01; CYCLE, 04; LOB, 3500; ; CAN, 0671172272; ECS, B1  
03 ITEM, A ; SBHV ; TEL, N; BUREAU CODE, SO; RISK, L; ALT, S; SA, S92  
03 ARC IN EFFECT  
03 RA, 0A; TAX DIST, FL1010; UMS  
09 813 948-1532; ; ; ECSB; NPS; 20070308; W; NPS; 20070308; W; ; L  
09 TC: LP; ; ; BB-20070308; COPPER  
05 05050 NP LSTG 4.75 4.75  
05 75779 INTER ACC CHRG SGL LN 6.50 6.50  
05 87002 IWMN INSIDE W MNTNC NO .00 .00  
05 99977 BUS ECS OPT-3 33.44 33.44  
\*\*\* ES TOT 44.69  
08 2348 RADEN DR; ; LAND O LAKES; FL; 346395136  
11CI RP3 DELUCENAY, LARRY; \*\* \*\*\*\*\*  
11CJ CBR 813 267-7001; RT 813 267-7001; SS NA

ECP211000 RETRIEVAL COMPLETED OUTPUT CONTINUED NEXT PAGE  
4-0 1 Sess-2 138.83.80.237 TPTS2121 1/2

PAGE 2

ACO LOC CO CL & ORD SVC DT POS EFF DT CL  
AGB 1213 GTFL R0099999 20070308 1J 20091005 1B 813 948-1532 NP COPPER  
SBHV SEQ 0000  
11CK RPTI owner;  
11CM ; ;  
11L201 SOUTH OF ST RD 54// WATER TREATMENT PLANT  
NONPUB, NO DIR , DIR DELIVERY SA  
PL 100 Mad, Hatter Utility Inc  
OP 100 BUS, NONPUB, , , ,  
SA 100 1501, , Cypress Creek Rd  
CM 100 Lutz  
ZP 100 33559  
TN 100 813/948-1532

OSD 20070308

\*\* END \*\*

ECP217000 RETRIEVAL COMPLETED PAGE FWD TO VIEW DSL/DATA OR VIDEO ACCT  
4-6 1 Scss-2 138.83.80.237 TPT82121 1/2

LOB:  
Customer Account Number (CAN):

Customer Information:  
COPPER

Billing Information:

Payment Method: Direct Bill  
Bill Cycle:  
Billing Address:

Contact Information:  
Daytime TN:  
Evening TN:  
Email Address:  
FAX Number:

ECP211000 RETRIEVAL COMPLETED OUTPUT CONTINUED NEXT PAGE  
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PAGE 4

\*\* END OF DATA \*\*

SSP210000 RETRIEVAL COMPLETED  
4 0 1 Sess-2 138.83.80.237

TPT82121 1/2

ACO LOC CO CL & ORD SVC DT POS EFF DT CL FINAL PAGE 1  
A6B 1213 GTFL 02061690 19950525 1J 20090630 1B 813 1VM-5525 F COPPER  
SBHV  
02 MAD HATTER UTILITY INC  
02 2206 KAREN DRIVE  
02 LUTZ FL 33549-5146 COPPER  
03 DIR ADV N; BLS, 01; CYCLE, 13; LOB, 3500; ; CAN, 0687326672; ECS, BSPL  
03 SBHV ; TRI, U; BUREAU CODE, SO; RISK, L; ALT, A; DCR, NFN; SA, S92  
03 ARC IN EFFECT  
03 RA, 0A; TAX DIST, FL0570  
11CT PL; ; ; ; ;  
08 2348 RADEN DR; ; LAND O LAKES; FL; 346395136  
11A001 8131VM5525 000  
110001 SVC MONITORED BY CABLE PRESSURE CNTL CNTR 18006281937  
110002 CKL 2, LUTZ CO CABLE PRESSURE MONITORING EQ, TRD # 020  
110003 CKL 1, LINDA LAKES WTP 2206 KAREN DR LSO/LUTZ  
116225 FOR RPR CONTACT 18006281937 CABLE PRESSURE CNTL CTR-TRD #020  
116226 RTN BL,031606 BD,SPK W/SCRTRY,CHG BA,V007421/041006/SRC  
  
NO LIST, NO DIR 0000, DIR DELIVERY

ECP211000 RETRIEVAL COMPLETED OUTPUT CONTINUED NEXT PAGE  
4-0 1 Sess-2 138.83.80.227 TPT60134 1/2

ACO LOC CO CL & ORD SVC DT POS EPF DT CL FINAL PAGE 2  
AGB 1213 GTFL 02061690 19950525 1J 20090630 1B 813 1VM-5525 F COPPER  
SBHV SEQ  
12 REQUESTED LINE NOT FOUND FOR THIS ACCOUNT  
OSD 19950525 \*\* END \*\*

ECP217000 RETRIEVAL COMPLETED PAGE FWD TO VIEW DSL/DATA OR VIDEO ACCT  
4-6 1 Sesa-2 138.83.80.237 TPT60134 1/2

FINAL PAGE 3

LOB:  
Customer Account Number (CAN):

Customer Information:  
COPPER

Billing Information:

Payment Method: Direct Bill  
Bill Cycle:  
Billing Address:

Contact Information:  
Daytime TN:  
Evening TN:  
Email Address:  
FAX Number:

ECP211000 RETRIEVAL COMPLETED OUTPUT CONTINUED NEXT PAGE  
4-6 1 Scss-2 138.83.80.237 TPT80134 1/2

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FINAL PAGE 4

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SSP210.000 RETRIEVAL COMPLETED  
4-0 1 Sess-2 138.83.80.237

TPT80134 1/2

FINAL PAGE 1

ACO LOC CO CL & ORD SVC DT POS EFF DT CL  
A6B 1213 GTFL 02061812 19950524 LJ 20090630 1B 813 1VM-5509 F COPPER  
SBHV  
02 MAD HATTER UTILITY INC  
02 1532 TWIN PALMS LOOP  
02 LUTZ FL 33549-6763 COPPER  
03 DIR ADV N; ELS, 01; CYCLE, 13; LOB, 3500; ; CAN, 0637327551; ECS, BSPL  
03 SBHV ; TEL, U; BUREAU CODE, SO; RISK, L; ALT, A; DCR, NFN; SA, S92  
03 ARC IN EFFECT  
03 RA, 0A; TAX DIST, FL0570  
11CT PL; ; ; ; ;  
08 2348 RADEN DR; ; LAND O LAKES; FL; 346395136  
11A001 8131VM5509 000  
110001 SVC MONITORED BY CABLE PRESSURE CNTL CNTR 18006281937  
110002 CKL 1, TURTLE LAKE WTP 1532 TWIN PALMS LOOP LSO/LUTZ/WILLOW  
110003 CKL 2, LUTZ CO CABLE PRESSURE MONITORING EQ TRD # 009  
110004 RTN ELS, PER HOLLY @ CBR 813 949-2167, CHGD BLG ADDR FR  
110005 (CONT) 1900 LAND O LAKES STE 107 LUTZ FL 33549 TO 2348 RADEN  
110006 (CONT) DR LAND O LAKES FL 34639,GAT/SRC 03-15-06  
116225 FOR RFR CONTACT 18006281937,CABLE PRESSURE CNTL CTR-TRD #009

ECP211000 RETRIEVAL COMPLETED OUTPUT CONTINUED NEXT PAGE

4-8 1 Sess-2 138.83.80.237 TPT80134 1/2

ACO LOC CO CL & ORD SVC DT POS EFF DT CL FINAL PAGE 2  
A6B 1213 GTPL 02061812 19950524 1J 20090630 1B 813 1VM-5509 F COPPER  
SBHV SEQ 0000  
NO LIST, NO DIR 0000, DIR DELIVERY  
12 REQUESTED LINE NOT FOUND FOR THIS ACCOUNT \*\* END \*\*  
OSD 19950524

ECP217000 RETRIEVAL COMPLETED PAGE FWD TO VIEW DSL/DATA OR VIDEO ACCT  
4..0 1 Sess-2 138.83.80.237 TPT80134 1/2

FINAL PAGE 3

LOB:  
Customer Account Number (CAN):

Customer Information:  
COPPER

Billing Information:

Payment Method: Direct Bill  
Bill Cycle:  
Billing Address:

Contact Information:  
Daytime TN:  
Evening TN:  
Email Address:  
FAX Number:

ECP211000 RETRIEVAL COMPLETED OUTPUT CONTINUED NEXT PAGE  
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FINAL PAGE 4

\*\* END OF DATA \*\*

SSP210000 RETRIEVAL COMPLETED  
4-6 1 Sess-2 138.83.80.237

TPT80134 1/2

FINAL PAGE 1

ACO LOC CO CL & ORD SVC DT POS EFF DT CL  
AGE 1213 GTFL 02061875 19950526 LJ 20090630 1B 813 1VM-5510 F COPPER  
SBRV  
02 MAD HATTER UTILITY INC  
02 23731 STATE RD 54  
02 LUTZ FL 33549-6794 COPPER  
03 DIR ADV N; BLS, 01; CYCLE, 13; LOB, 3500; ; CAN, 0667326677; ECS, BSPL  
03 SBHV ; TEL, U; BUREAU CODE, SO; RISK, L; ALT, A; DCR, NFN: SA, S92  
03 ARC IN EFFECT  
03 RA, 0A; TAX DIST, FL1010  
11CT PL; ; ; ; ;  
08 2348 RADEN DR; ; LAND O LAKES; FL; 346395136  
11A001 8131VM5510 000  
110001 CKL 1, TURTLE LAKES WTP 23731 S R 54 LSO/LUTZ WILLOW BEND R  
110002 CKL 2, LUTZ CO CABLE PRESSURE MONITORING EQ TRD 10  
110003 SVC MONITORED BY CABLE PRESSURE CNTL CNTR 18006281937  
116225 FOR RPR CONTACT 18006281937 CABLE PRESSURE CNTL CTR TRD 10

NO LIST, NO DIR 0000, DIR DELIVERY  
12 REQUESTED LINE NOT FOUND FOR THIS ACCOUNT

ECF211000 RETRIEVAL COMPLETED OUTPUT CONTINUED NEXT PAGE  
4-0 1 Sess-2 138.83.80.237 TPTB0134 1/2

ACO LOC CO CL & ORD SVC DT POS EFF DT CL FINAL PAGE 2  
A6B 1213 GTFL 02061875 19950526 1J 20090630 1B 813 1VM-5510 F COPPER  
SBHV SEQ 0000 OSD 19950526 \*\* END \*\*

ECP217000 RETRIEVAL COMPLETED PAGE FWD TO VIEW DSL/DATA OR VIDEO ACCT  
4-C 1 Sess-2 138.83.80.237 TPT80134 1/2

FINAL PAGE 3

LOB:  
Customer Account Number (CAN):

Customer Information:  
COPPER

Billing Information:

Payment Method: Direct Bill  
Bill Cycle:  
Billing Address:

Contact Information:  
Daytime TN:  
Evening TN:  
Email Address:  
FAX Number:

ECP211000 RETRIEVAL COMPLETED OUTPUT CONTINUED NEXT PAGE  
4..\* 1 Sess-2 138.83.80.237 TPT80134 1/2

FINAL PAGE 4

\*\* END OF DATA \*\*

SSP210000 RETRIEVAL COMPLETED  
4-0 1 Sess-2 138.83.80.237

TPT80134 1/2

ACO LOC CO CL & ORD SVC DT POS EFF DT CL FINAL PAGE 1  
A6B 1213 GTFL 02061931 19950526 1J 20090630 1B 813 1VM-5508 F COPPER  
SBHV  
02 MAD HATTER UTILITY INC  
02 1501 CYPRESS CREEK RD  
02 LUTZ FL 33549-8608 COPPER  
03 DIR ADV N; BLS, 01; CYCLE, 13; LOB, 3500; ; CAN, 0657326674; ECS, BSPL  
03 SBHV ; TEL, U; BURRAU CODE, SO; RISK, L; ALT, A; DCR, NFN; SA, S92  
03 ARC IN EFFECT  
03 RA, OA; TAX DIST, FL0570  
11CT FL; ; ; ; ;  
08 2348 RADEN DR; ; LAND O LAKES; FL; 346395136  
11A001 8131VM5508 000  
110001 CKL 2, LUTZ CO CABLE PRESSURE MONITORING EQ TRD #008  
110002 CKL 1, CARPENTER RUN WTP #1 1501 CYPRESS CREEK RD, LSO/LUTZ/W  
115000 SRC, RTN BILL, BILL DT 05/16/06, CLD CUST, ISSD CORR ORDER  
115001 #C8074847, MAILED TO CORR ADDR, CBR 813 949-2167  
116225 FOR RPR CONTACT 1-800-628-1937 CABLE PRESSURE CNTL CTR-TRD #008

NO LIST, NO DIR 0000, DIR DELIVERY

ECP211000 RETRIEVAL COMPLETED OUTPUT CONTINUED NEXT PAGE

4-0

1 Sess-2

138.83.80.237

TPT80134

1/2

ACO LOC CO CL & ORD SVC DT POS EFF DT CL FINAL PAGE 2  
A6B 1213 GTFL 02061931 19950526 1J 20090630 1B 813 1VM-5508 F COPPER  
SBHV SEQ  
12 REQUESTED LINE NOT FOUND FOR THIS ACCOUNT \*\* END \*\*  
OSD 19950526

ECP217000 RETRIEVAL COMPLETED PAGE FWD TO VIEW DSL/DATA OR VIDEO ACCT  
4-0 1 Scbb-2 138.83.80.237 TPT80134 1/2

FINAL PAGE 3

LOB:  
Customer Account Number (CAN):

Customer Information:  
COPPER

Billing Information:

Payment Method: Direct Bill  
Bill Cycle:  
Billing Address:

Contact Information:  
Daytime TN:  
Evening TN:  
Email Address:  
FAX Number:

ECP211000 RETRIEVAL COMPLETED OUTPUT CONTINUED NEXT PAGE  
4-0 1 Sess-2 138.83.80.237 TPT80134 1/2



FINAL PAGE 4

\*\* END OF DATA \*\*

SSP210000 RETRIEVAL COMPLETED  
4-0 1 Sess-2 138.83,80.237

TPT80134

1/2



SL HVIEW NOCV HISTORY VIEW SCREEN PAGE 2 +

ORDER NO I 6517700 1B COPPER COMP 05 05 06  
TELNO 813 948 4025 CKT

05 02542; INIT CHRQ; ;  
05 02549; CENTRAL OFFICE/INITIAL; ;  
05 99977; BUS ECS OPT-3; ;  
05 05050; NP LSTG; ;  
05 30651; SPG REG INSTALL CREDIT; ;  
05 75779; INTER ACC CHRQ SGL LN; ; ; ;  
05 87002; IWMN INSIDE W MNTNC NO; ; ; ;  
070001 813/948-4025; FCS203; PR770; DC3075; PR286; TMI281486  
070001 ; MON047890A; DPAMGDEA - FIELD VISIT  
08 2348 RADEN DR; ; LAND O LAKES; FL; 34639  
11CI RP3 DELUCENAY; ID 6666777788889999  
11CJ CBR 813 267-7001 ; ; SS NA  
11CK RPTI OWNER;  
11LZ01 BEHIND DEPARTMENT OF TRANSPORTATION  
NONPUB, NO DIR 0002, DIR DELIVERY SA  
0005I - DATA RETRIEVED SUCCESSFULLY  
COMMAND ==>  
PF14=PG FWD PF15=PG BWD PF17=+10 PGS PF18=-10 PGS PF19=LAST PG PF20=PAGE 1

4-8 1\_Sess-2 138.83.80.201 TPT21416 22/15

SL HVEW

NOCV HISTORY VIEW SCREEN

PAGE 3 +

ORDER NO I 6517700 1B COPPER  
 TELNO 813 948 4025 CKT

COMP 05 05 06

+ PL 100 Mad, Hatter Utility Inc  
 OP 100 BUS, NONPUB, , , ,  
 SA 100 23711, , State Road 54  
 CM 100 Lut'z  
 ZP 100 33559  
 TN 100 813/948-4025

1400 DISPATCH COMPLETED BY BOI EOIPC6J0 05 05 2006 09.12 DISP  
 1400 AWAS EVENT SENT - ANASCMLTD V000781 05 05 2006 09.12 NT02 QB  
 1400 ORDER COMPLETED FPYAKE02 - V000781 05 05 2006 09.12 NT02 SO  
 1400 DIRECTORY PROFILE INSRTED CAN-0685072429 NCBPM455 05 05 2006 09.12 REALO  
 1400 ORDER RLSD, ROUTED FL05QC, SEX -. S131583 05 04 2006 10.48 FL25 DR  
 1400 DUE DATE CHANGED TO 2006-05-04,REQ IND=L S131583 05 04 2006 10.48 FL25 DR  
 1400 BAD T-DATA FRM ADS2-ITEM=007 COEFF=000.0 S131583 05 04 2006 10.48 FL25 DR  
 1400 SUFFIX CHANGED FROM DROSP S131583 05 04 2006 10.48 FL25 DR  
 1400 ACCOUNT TYPE FOR ORDER IS NBUS S131583 05 04 2006 10.48 FL25 DR  
 0005I - DATA RETRIEVED SUCCESSFULLY

COMMAND ==>

PF14=PG FWD PF15=PG BWD PF17=+10 PGS PF18=-10 PGS PF19=LAST PG PF20=PAGE 1

4-6

1 Sess-2 138.83.80.201

TPT21416

22/15

SL HVEW                                  NOCV HISTORY VIEW SCREEN                                  PAGE 4 +

ORDER NO I 6517700 1B COPPER                                  COMP 05 05 06  
TELNO 813 948 4025 CKT

1400 PAC HAS BEEN UPDATED AND DELETED	TF07188	05 03 2006 14.28	FL25 FS
1400 FOLLOW-UP DATE : 2006-05-03	G131583	05 01 2006 15.07	FL25 DR
1400 ORDER RLSD, ROUTED FL25DR, SFX DROSP ~.	G131583	05 01 2006 15.07	FL25 DR
1400 DUE DATE CHANGED TO 2006-05-03,REQ IND=G	G131583	05 01 2006 15.07	FL25 DR
1400 FOLLOW-UP DATE : 2006-05-03	G131583	05 01 2006 15.06	FL25 DR
1400 ORDER RLSD, ROUTED FL25DR, SFX DROSP ~.	G131583	05 01 2006 15.06	FL25 DR
1400 DUE DATE CHANGED TO 2006-05-03,REQ IND=G	G131583	05 01 2006 15.05	FL25 DR
1400 CNL SENT ON 04/13/2006	CNL	04 12 2006 20.51	
1400 FOLLOW-UP DATE : 2006-05-01	G131583	04 12 2006 09.27	FL25 DR
1400 ORDER RLSD, ROUTED FL25DR, SFX DROSP ~.	G131583	04 12 2006 09.27	FL25 DR
1400 DUE DATE CHANGED TO 2006-05-01,REQ IND=G	G131583	04 12 2006 09.27	FL25 DR
1400 DUE DATE CHANGED TO 2006-03-31,REQ IND=G	S131583	04 05 2006 16.32	FL25 DR
1400 DUE DATE CHANGED TO 2006-02-16,REQ IND=L	S131583	02 28 2006 12.53	FL25 DR
1400 COMP UPDATED BY EOI	EOIPC6C0	02 16 2006 14.58	JUMP
1400 FOLLOW-UP DATE : 2006-02-16	V061178	02 16 2006 13.42	FL93 ST

0005I - DATA RETRIEVED SUCCESSFULLY

COMMAND ==>

PF14=PG FWD PF15=PG BWD PF17=+10 PGS PF18=-10 PGS PF19=LAST PG PF20=PAGE 1

4-

1 888-2 138.83.80.201

TPT21416

22/15

SL HVSW

NOCV HISTORY VIEW SCREEN

PAGE 6 +

ORDER NO I 6517700 1B COPPER  
TELNO 813 948 4025 CKT

COMP 05 05 06

170001 CBR = 813 267-7001  
170002 SITE CCON AND SITE CBR LARRY DELUCENAY 813-267-7001  
170003 ANY QUESTIONS ON THIS ORDR CALL 800/483-5508-INTERNAL ONLY  
170004 JACK WORK IDSC APPLICABLE? NO  
170005 INSTALL 1 LINE TO DEMARC TAG AND TERM  
170006 CUST WOULD LIKE CALL 30 MINUTES BEFORE GOING TO SITE THIS  
170007 IS AN UNMANED LOCATION THAT IS BEHIND 2 LOCKED GATES  
170008 ADVISED CUST WOULD NOT GAURENTRIE CALL BUT WOULD NOTE IT  
170009 TERM RMKS: TYPE:FC PREFCODE:1 CAPACITY:25 STATUS:AVA FLAGS:L  
170010 NK, COUNT:3074-1001/1025 ADDRESS:21200 STATE RD 54 , (LUTZ,  
170011 FL), SUB=LD 200 PL 34-1/2 REMARKS: TYPE:XB PREFCODE:1 CAPAC  
170012 ITY:5400 STATUS:AVA FLAGS:DSL CARRIER, LNK, RMK, COUNT:IN S  
170013 201-1/1000 + S201-1051/1100 + S201-1176/1200 + S205-601/900  
170014 + S206-601/700 + OUT 3074-1/3900 ADDRESS:1929 COLLIER PKWY  
170015 , (LUTZ, FL), SUB=XBOX 8/28/00 PRS ADDED TO 3081 XBOX FOR LS  
0005I - DATA RETRIEVED SUCCESSFULLY

COMMAND ==>

PF14=PG FWD PF15=PG BWD PF17=+10 PGS PF18=-10 PGS PF19=LAST PG PF20=PAGE 1

4-6

1 Sess-2

138.83.80.201

TPT21416

22/15

SL HVEW NOCV HISTORY VIEW SCREEN PAGE 7 +

ORDER NO I 6517700 1B COPPER COMP 05 05 06  
TELNO 813 948 4025 CKT

170016 T IN S205-751/900 REMARKS: R=DUAL LINE PLUS AVAILABLE ON NON  
170017 -LOADED CABLE ONLY R=WILLOW BEND RSU\*\*USE W3D003- AS CXR DE  
170018 SIGNATION R=CA S201-1001/1050 REMOVED FRM BOX OPN  
170019 PER SIDLICKY 8-5-98 R=CA S201 PRS 816+820 ARE TRANSPOSED  
170020 R=CA S205 PRS 766+76 7 ARE TRANSPOSED  
170021 R=C/P S201-901 TIP & S201-904 RING S  
170022 FLIT IN XBOX R=C/P S201-902 TIP & S201-905 RING  
170023 SPLIT IN XBOX R=B/28/00 PRS ADDED TO 3081 XBOX F  
170024 OR LST IN S205-751/900 COUNT  
19CF01 \*CML; WORK COMPLETED BY 3502 , ON 02-16-06, AT 1200 \*AWAS\*  
19CF02 \*CML; NEW, F/F=00 , SNI=Y, , \*DSPT 0728 021606\*AWAS  
19CF03 \*CML; 2006-02-16,10.15,N  
19CF07 01:37P 02/16 3502 \*\*COMPLETE  
19CF08 DOR TO ENGINEERING PER MARY ..NO FACILITIES NEAREST ACROSS S  
19CF09 TATE RD 54... DID C

0005I - DATA RETRIEVED SUCCESSFULLY

COMMAND ==>

PF14=PG FWD PF15=PG BWD PF17=+10 PGS PF18=-10 PGS PF19=LAST PG PF20=PAGE 1

4-0 1 9csg-2 138.83.80.201 TPT21416 22/15

SL HVEW

NOCV HISTORY VIEW SCREEN

PAGE 8 +

ORDER NO I 6517700 1B COPPER  
TELNO 813 948 4025 CKT

COMP 05 05 06

19CF10 OLD INSTALL NID AND IW RAN... TEMP TERMINAL TO POLE ...CUST  
19CF11 WILL SHOOT DRIVEWA  
19CF12 Y WITH CONDUIT  
19CF13 D-20060216  
19CF14 T-3502  
19CF15 #ARRIVAL DATE 20060216#  
19CF16 #ARRIVAL TIME 1015#  
19CF17 CUSTOMER CONTACT: Y  
19CF18 CUSTOMER CONTACT NAME: LARRY  
19CF19 SENT TEST REQUEST TO LINETEST SERVER ON JOB COMPLETION;  
19CF20 DATE:02/16/06 TIME:13:42 SO ALERT CLEARED BY:V061178(,)  
190001 ON-LINE SALES SUPPORT LAURIE X 25752  
190002 2/28,1249 SPOKE TO SCHED WASMUNDT AND WORK ORDER IS NOT  
190003 RELEASED FROM ENG YET, NOT IN OPCEN. MARK MITCHELL/IP  
190004 8139888861  
0005I - DATA RETRIEVED SUCCESSFULLY

COMMAND ==>  
PF14=PG FWD PF15=PG BWD PF17=+10 PGS PF18=-10 PGS PF19=LAST PG PF20=PAGE 1

4-0

1 Sess-2 138.83.80.201

TPT21416

22/15



SL HVEW

NOCV HISTORY VIEW SCREEN

PAGE 9 +

ORDER NO I 6517700 1B COPPER  
TELNO 813 948 4025 CKT

COMP 05 05 06

190005 3/1, 1046 PER REMARKS FROM ENG, WORK ORDER 3POA0BW BCD 3/31  
190006 ISSUED. PUSHED OUT DUE DATE TO 3/31 PENDING COMPLETION OF  
190007 WORK ORDER. MARK MITCHELL/IP 8139888861  
190008 3/1 1139A AF WI HFC, WORKING CASE, EDD 3/31, PER RMKS ENG IN  
190009 CONTACT WITH CUST, WILL F/U UNTIL COMPLETED  
190010 3/15/06 1118A CST KD/VOIC/WIHFC, ICONSOLE UPDT, EDD STILL  
190011 3/31, NO FURTH UPDTS, CUST AWARE OF DELAY AND EDD, CASE WKR  
190012 WILL CONTINUE TO F/U WKLY UNTIL ORD CMPL  
190013 3/22 206P AF WI HFC, WORKING CASE, EDD 3/31, ADVISED LARRY  
190014 AT CBR, STATES IF WE NEED EASEMENT INFO TO CALL HIM AT CBR,  
190015 WILL F/U UNTIL COMPLETED  
190016 3/29 1153A AF WI HFC, WORKING CASE, EDD STILL 3/31, WILL F/U  
190017 TO MAKE SURE COMPLETED  
190018 4/3/06 1153A CST KD/VOIC/WIHFC, MISSED 3/31 EDD, EMLD DOR  
190019 TO EXPEDITE AND PROVIDE NEW EDD ASAP, CASE WKR WILL F/U  
0005I - DATA RETRIEVED SUCCESSFULLY  
COMMAND ==>  
PF14=PG FWD PF15=PG BWD PF17=+10 PGS PF18=-10 PGS PF19=LAST PG PF20=PAGE 1

4-6 1 Sess-2 138.83.80.201 TPT21416 22/15

SL HVIEW

NOCV HISTORY VIEW SCREEN

PAGE 10 +

ORDER NO I 6517700 1B COPPER  
TELNO 813 948 4025 CKT

COMP 05 05 06

190020 ONCE REPLY RCVD

190021 4/5,1615 REC EMAIL REQ FOR UPDATE ON ORDER ASAP FROM VOIC

190022 I CHECKED WITH BAU SCHED JOHN PARKER JR AND HE ADVSIED

190023 THAT THIS WORK ORDER IS NOT IN RAMS/NEVER ENGINEERED.

190024 REF TO ENG DAVID HART PER PARKER. I SENT EMAIL TO VOIC

190025 TO ADVISE AND CC ENG HART HARRISON BRYAN AND MIXON AS WELL

190026 AS MY COACH MATHIS AND SCHED TO MAKE THEM AWARE. ALSO ADV

190027 VOIC REMARKS SAY WILL NEED PERMITS. ROUTING ORDER TO

190028 ENGINEERING FOR RESLOLOTUION. MARK MITCHELL/IP 8139888861

190029 0405; 1554CST; JJO WI HFC; WORKING CASE. CALLED LARRY

190030 ADVS OF E/M RECIEVE FROM MARK. WILL F/U UNTIL COMP.

190031 4/11,914 PER REMARKS ORDER IS DOR AGAINST WORK ORDER

190032 3P0A0BW ECD 5/1. PLACED F/U DATE OF 5/1 PENDING COMPLETION

190033 OF WORK ORDER. MARK MITCHELL/IP 8139888861

190034 0412; 1308CST; JJO WI. HFC/ SPOKE TO LARRY AND ADVS

0005I - DATA RETRIEVED SUCCESSFULLY

COMMAND ==>

PF14=PG FWD PF15=PG BWD PF17=+10 PGS PF18=-10 PGS PF19=LAST PG PF20=PAGE 1

4-5

1 Sess-2 138.83.80.201

TPT21416

22/15

SL HVEN

NOCV HISTORY VIEW SCREEN

PAGE 11 +

ORDER NO I 6517700 1B COPPER  
TELNO 813 948 4025 CKT

COMP 05 05 06

190035 OF ECD/ 0501.. REQUEST THAT HE RECIEVE A COPY OF THE  
190036 CONFIRM ECD. PROVIDED E-MAIL ADDRESS, SENT TO EG.  
190037 WILL CONTIUNE TO F/U UNTIL COMP.  
190038 0426; 1257CST; JJO WI HFC/ CW; F/U CALL WITH LARRY. HE  
190039 REQUESTED A CALL WHEN COMNPL.  
190040 5/1,1457 PER SCHED JOHN PARKER PLACING IS COMP AND SPLICING  
190041 WILL START 5/1 ECD IS 5/3. MARK MITCHELL/IP 8139888861  
190042 0502; 1256CST; JJO WI HFC/ CW; SPOKE TO LARRY TO ADVS OF  
190043 ECD,0503; STATED TECH WERE OUT THERE TODAY. WILL F/U  
190044 UNTIL COMPLETE  
190045 5/3/06 230P JON STERLING/IP 813-627-7922,W/O 1213 3F0A0BW  
190046 IS COMP AND SUB HAS SERVICE PER ALAN GRANTHAM,CELL 813-394-  
190047 1290  
190048 5/4,800 REC CALL FROM SPLICER JOHN IN THE FLD AND WORK  
190049 ORDER IS COMP AND ENG/DOR IS RELEASED. CUST HAS SRVC.  
0005I - DATA RETRIEVED SUCCESSFULLY  
COMMAND ==>

PF14=PG FWD PF15=PG BWD PF17=+10 PGS PF18=-10 PGS PF19=LAST PG PF20=PAGE 1

4-5 1 Scss-2 138.83.80.201 TPT21416 22/15

SL HVEW

NOCV HISTORY VIEW SCREEN

PAGE 12 +

ORDER NO I 6517700 1B COPPER  
TELNO 813 948 4025 CKT

COMP 05 05 06

190050 DOR REMOVED DROSP AND LOAD. PLACED DUE DATE. ROUTING TO QC  
 190051 MARK MITCHELL/IP 813988886L  
 190052 3329E - EFFECTIVE DATE & SERVICE DATE MUST BE EQUAL  
 190053 0017I - IF PLACING A DSL ORD, ADD DSLO1 IOSC  
 220001 2-16-06 MLT CUTS PER #3502 REF TO ENG NO FACTS , THE BLDG  
 220002 IS 6 POLES IN FROM STATE RD 54 IN A FIELD, TERMS ARE ON OTH  
 220003 SIDE OF 54, NEED ENG TO COME LOOK, COLD INSTALL, COMP NTFD CUST  
 220004 ,SEE PPAGE 397 ,IPID 62605, DUE DATE 2-16  
 220005  
 220006 2/17/06, 8:56AM, DELMAJEAN ENG-IP, SPOKE WITH THE INSTLR  
 220007 THIS IS THE UTILITIES FOR NEW DEVELOPMENT TIERRA BELLE  
 220008 THERE IS A DIRT ROAD THAT LEADS TO BUILDING THAT HAS  
 220009 NEVER HAD SERVICE AND THERE IS NO CABLE ON THAT SIDE OF  
 220010 ROAD. CUSTOMER NOTIFIED OF DELAY AND POSSIBLE CHARGES.  
 220011 REFERRED TO RELIEF ENG PECK FOR RESOLUTION.  
 0005I - DATA RETRIEVED SUCCESSFULLY  
 COMMAND ==>  
 PF14=PG FWD PF15=PG BWD PF17=+10 PGS PF18=-10 PGS PF19=LAST PG PF20=PAGE 1

4.6 I 8:56-2 138.83.80.201 TPT21416 22/15

SL HVEW

NOCV HISTORY VIEW SCREEN

PAGE 13 +

ORDER NO I 6517700 1B COPPER  
TELNO 813 948 4025 CKT

COMP 05 05 05

220012 2/24/06 3:50PM C LUCAS/ENG--PER ENG/HANSON 813-988-6432  
220013 HAS DONE SITE VISIT & SPOKE W/CUST--WILL COMPILE COST  
220014 ESTIMATE--UPDATE TO FOLLOW  
220015  
220016 2/27/06, 11:13AM, DELMAJEAN ENG-IP, HANSON HAS SPOKEN TO  
220017 THE CUSTOMER AND THE CUSTOMER IS WAITING FOR A PASCO  
220018 COUNTY PERMIT. W/O ISSUED AND AN ECD OF APRIL. W/O WAIT-  
220019 ING FOR APPROVAL. REF TO DR Q.  
220020 2/28, 1253 ATTN ENG, NEED BETTER DATES/ECD AND CUSTOMER  
220021 CONTACT INFORMATION. THANKS ! MARK MITCHELL/IP 8139888861  
220022  
220023 3/1/06, 7:29AM, DELMAJEAN ENG-IP, PLEASE READ ABOVE INFO  
220024 THE ECD IS 3/31. RTE TO DR Q  
220025  
220026 3/30/06, 4:32PM, DELMAJEAN ENG-IP, SENT ENG RON MIXON  
00051 - DATA RETRIEVED SUCCESSFULLY

COMMAND ==>  
PF14=PG FWD PF15=PG BWD PF17=+10 PGS PF18=-10 PGS PF19=LAST PG PF20=PAGE 1

4--

1 Sess-2 138.83.80.201

TPT21416

22/15

SL HVEW

NOCV HISTORY VIEW SCREEN

PAGE 14 +

ORDER NO I 6517700 1B COPPER  
TELNO 813 948 4025 CKT

COMP 05 05 05

220027 AN E-MAIL FOR AN UPDATE. ON CONFERENCE CALL LAST FRIDAY  
220028 WE WERE STILL WAITING FOR A PASCO COUNTY PERMIT. WILL  
220029 FOLLOW-UP WITH RON ON 3/31.  
220030 4/5, 1615 REC EMAIL REQ FOR UPDATE ON ORDER ASAP FROM VOIC  
220031 I CHECKED WITH BAU SCHED JOHN PARKER JR AND HE ADVISED  
220032 THAT THIS WORK ORDER IS NOT IN RAMS/NEVER ENGINEERED.  
220033 REF TO ENG DAVID HART PER PARKER. I SENT EMAIL TO VOIC  
220034 TO ADVISE AND CC ENG HART HARRISON BRYAN AND MIXON AS WELL  
220035 AS MY COACH MATHIS AND SCHED TO MAKE THEM AWARE. ALSO ADV  
220036 VOIC REMARKS SAY WILL NEED PERMITS. ROUTING ORDER TO  
220037 ENGINEERING FOR RESLOLOTUION. MARK MITCHELL/IP 8139888861  
220038  
220039 4/5/06. 6:55PM, DELMAJEAN ENG-IP, SENT RON MIXON ANOTHER  
220040 FOR A STATUS ON THE PERMIT.  
220041  
00051 - DATA RETRIEVED SUCCESSFULLY  
COMMAND =>>>  
PF14=PG FWD PF15=PG BWD PF17=+10 PGS PF18=-10 PGS PF19=LAST PG PF20=PAGE 1  
4-6 1 Sess-2 138.81.80.201 TPT21416 22/15

SL HVEW

NOCV HISTORY VIEW SCREEN

PAGE 15 +

ORDER NO I 6517700 1B COPPER  
TELNO 813 948 4025 CKT

COMP 05 05 06

220042 4/6/06, 8:16AM, DELMAJEAN ENG-IP, DAVE HANSON IS PUTTING  
220043 A WORK ORDER TOGETHER TODAY TO GET APPROVED, BUT STILL  
220044 WAITING ON PERMIT.

220045  
220046 4/7/06 6:40AM, DELMAJEAN ENG-IP, SENT DAVE HANSON E-MAIL  
220047 FOR WORK ORDER NUMBER AND ECD. STILL WAITING ON PASCO  
220048 COUNTY PERMIT.

220049  
220050 4/10/06, 6:14AM, DELMAJEAN ENG-IP, E-MAILED ENG HANSON  
220051 AGAIN FOR A WORK ORDER. HAVE AN ECD OF 4/30.

220052  
220053 4/10/06, 2:26PM, DELMAJEAN ENG-IP, SENT AN E-MAIL TO  
220054 JOHN STONE FOR INFORMATION AS TO WHO IS WORKING ON DOR'S  
220055 IN THE NORTH.

220056  
00051 - DATA RETRIEVED SUCCESSFULLY  
COMMAND ==>

PF14=PG FWD PF15=PG BWD PF17=+10 PGS PF18=-10 PGS PF19=LAST PG PF20=PAGE 1

4-0

1 Scrs-2 138.83.80.201

TPT21416

22/15

SL HVEW

NOCV HISTORY VIEW SCREEN

PAGE 16

ORDER NO 1 6517700 1B COPPER  
TELNO 813 948 4025 CKT

COMP 05 05 06

220057 4/11/06, 2:25PM, DELMAJEAN ENG-IP, WORK ORDER 3P0A0BW  
220058 ISSUED TO PLACE CABLE AND TERMINAL TO GIVE THE CUSTOMER  
220059 SERVICE. ECD 5/1/06. RTE TO DR Q  
220060 5/3/06 230P JON STERLING/IP 813-627-7922, W/O 1213 3P0A0BW  
220061 IS COMP AND SUB HAS SERVICE PER ALAN GRANTHAM, CELL 813-394-  
220062 1290  
250001 RT DISCREPS OH033F

0011I - BOTTOM OF DATA

COMMAND ==>

PF14=PG FWD PF15=PG BWD PF17=+10 PGS PF18=-10 PGS PF19=LAST PG PF20=PAGE 1

4-8 1 Sess-2 138.83.80.201

TPT21416

22/15



SL HVEW NOCV HISTORY VIEW SCREEN PAGE 1 +

ORDER NO I 1168019 1B COPPER COMP 03 08 07  
TELNO 813 948 1532 CKT

R/C DD: 03 08 2007 COEFF ORD: 3.8 HC: FV: SUFFIX:  
ITEM #: 001 WRKWITH : CFD: VISIT :  
REMARKS: SW-OK VID:

01 A6B; I1168019; ; 20070308; 1JXX; 20070308; 1B ; 813 948-1532  
02 MAD HATTER UTILITY INC;  
0202 1501; CYPRESS CREEK RD;  
0203 LUTZ; FL; 33559; COPPER  
0204 ; ID  
03 +ITEM, A; SLS, B2X; ORIGIN, COFEE; ECS, B1; BLS, 1  
03 ACCT-LIMIT, 0; ALT, S; RISK, H; BUREAU CODE, SO; TBI, N  
03 RA, 0A; TAX DIST, FL1010; TX, 661 946-8902, S02-1; LOB, 0300  
03 CAN 0671172272  
09 /813 948-1532; ; ECSB; W-NPS; W-NPS; 20070308; L; TC; LP; ;  
0901 ; BB; COPPER  
0005I - DATA RETRIEVED SUCCESSFULLY  
COMMAND ==>  
PF14=PG FWD PF15=PG BWD PF17=+10 PGS PF18=-10 PGS PF19=LAST PG PF20=PAGE 1

4-0 1 Sess-2 138.83.80.201 TPT21416 22/15

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SL HVVEW                                NOCV HISTORY VIEW SCREEN                                PAGE 2 +
ORDER NO I 1168019 1B COPPER                                COMP 03 08 07
TELNO 813 948 1532 CKT

05 99977; BUS ECS OPT-3; ;
05 02542; INIT CHRG; ;
05 02549; CENTRAL OFFICE/INITIAL; ;
05 50664; LBR 30 MIN W/O IWM; ;
05 05050; NP LSTC; ;
05 75779; INTER ACC CHRG SGL LN; ; ; SLS, B2X
05 87002; IWMN INSIDE W MNTNC NO; ; ; SLS, B2X
070001 813/948-1532; LERSU001112047; FCS202; PR304; DC3060; PR1202
070001 ; TM100089; MON057382A; DPAMGDPA - FIELD VISIT
08 2348 RADEN DR; ; LAND O LAKES; FL; 34639
11CI RP3 DELUCENAY, LARRY; ID 6666777788889999
11CJ CBR 813 267-7001 ; RT 813 267-7001; SS NA
11CK RPTI owner;
11LZ01 SOUTH OF ST RD 54// WATER TREATMENT PLANT
NONPUB, DIR DELIVERY SA
0005I - DATA RETRIEVED SUCCESSFULLY
COMMAND ===>
PF14=PG FWD PF15=PG BWD PF17=+10 PGS PF18=-10 PGS PF19=LAST PG PF20=PAGE 1
4-6 1 Sess-2 138.83.80.201 TPT21416 22/15

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SL HVEW

NOCV HISTORY VIEW SCREEN

PAGE 3 \*

ORDER NO I 1168019 1B COPPER  
TELNO 813 948 1532 CKT

COMP 03 08 07

+ PL 100 Mad, Hatter Utility Inc  
OP 100 BUS, NONPUB, , , ,  
SA 100 1501, , Cypress Creek Rd  
CM 100 Lutz  
ZF 100 33559  
TN 100 813/948-1532

1400 CNL SENT ON 03/09/2007 CNL 03 08 2007 20.44  
1400 DIRECTORY PROFILE INSRTE CAN-0671172272 NCBPM455 03 08 2007 13.47 REALO  
1400 AWAS EVENT SENT - AWASCMPLTD T2UIRA0 03 08 2007 13.47 NT02 IR  
1400 DISPATCH COMPLETED BY EO1 BOIPC6J0 03 08 2007 13.47 DISP  
1400 ORDER COMPLETED - T2UIRA0 03 08 2007 13.47 NT02 IR  
1400 COMP UPDATED BY EO1 BOIPC6C0 03 08 2007 13.05 JUMP  
1400 CNL SENT ON 03/06/2007 CNL 03 05 2007 20.53  
1400 AWAS EVENT SENT - VSAWASROUTE T4UAA16 03 05 2007 16.56 FL05 MI  
1400 DISPATCH COMPLETED BY EO1 BOIPC6J0 03 05 2007 16.56 DISP  
0005I - DATA RETRIEVED SUCCESSFULLY

COMMAND ==>  
PF14=PG FWD PF15=PG BWD PF17=+10 PGS PF18=-10 PGS PF19=LAST PG PF20=PAGE 1

4-8 1. Scrs-2 138.83.80.201

TPT21416 22/15

\$L HVEW NCV HISTORY VIEW SCREEN PAGE 4 +

ORDER NO I 1168019 1B COPPER COMP 03 08 07  
TELNO 813 948 1532 CKT

1400 GOOD AWAS INSERT OID#-IF581894	AWAUSER	03	05	2007	16.56	NT96	WA
1400 FAC HAS BEEN UPDATED	VOSEWS	03	05	2007	16.56	AAIS	01
1400 ORDER RLSD, ROUTED MI, SFX	G039411	03	05	2007	16.47	FL03	
1400 NO CHANGE TO DUE DATE, REQ IND =	G039411	03	05	2007	16.47	FL03	
1400 ITEM NUMBER CHANGED FROM NONE	G039411	03	05	2007	16.47	FL03	
1400 ORDER CREATED ON COFEE	G039411	03	05	2007	16.47	FL03	
1400 ACCOUNT TYPE FOR ORDER IS NSUS	EOIPCGAO	03	05	2007	16.47		

160001 PLS ESTAB ONE B1

170001 CUST NEEDS JACK INSTALLED

170002 CUST NEEDS TO BE CALLED AT 813-949-2167 SINCE GATE IS

170003 LOCKED\*\*\*\*\*MUST CALL FIRST\*\*\*\*\*

170004 CBR = 813 267-7001

170005 AWAS APPT 08:00A-12:00P 03-08-2007

170006 TERM RMKS: TYPE:XB PREFCODE:1 CAPACITY:3600 STATUS:AVA

170007 FLAGS:LNK, RMK, COUNT:IN S202-1/900 + S206-1401/1500 +

0005I - DATA RETRIEVED SUCCESSFULLY

COMMAND ===>

PF14=PG FWD PF15=PG BWD PF17=+10 PGS PF18=-10 PGS PF19=LAST PG PF20=PAGE 1

SL HVEN

NOCV HISTORY VIEW SCREEN

PAGE 5 +

ORDER NO I 1168019 1B COPPER  
TELNO 813 948 1532 CKT

COMP 03 08 07

170008 OUT 3060-1/2400 ADDRESS:5 CYPRESS CRK RD , (LUTZ, FL),  
170009 SUB=LD 210 PL 5, XBOX 3060 REMARKS: R=DUAL LINE PLUS  
170010 AVAILABLE ON NON-LOADED CABLE ONLY R=WILLOW BEND RSU\*\*USR  
170011 W3D003- AS CXR DESIGNATION TYPE:FC PREFCODE:1  
170012 CAPACITY:10 STATUS:AVA FLAGS:LNK, COUNT:3060-1202 +  
170013 3060-1206 + 3060-1208 + 3060-1212 + 3060-1215 + 3060-1225  
170014 + 3060-1228 ADDRESS:1904 CYPRESS CRK RD , (LUTZ, FL),  
170015 SUB=LD 223 PL 3 REMARKS:  
19CF01 \*CML; WORK COMPLETED BY 4902 , ON 03-08-07, AT 1124 \*AWAS\*  
19CF02 \*CML; NEW,,TSC=00H45M,SNI=N, ,\*DSPT 0720 030807\*AWAS  
19CF03 \*CML; 2007-03-08,08.00,N  
19CF07 11:26A 03/08 4902 \*\*COMPLETE  
19CF08 SERV ORDER COMPLETED.  
19CF09 D-20070308  
19CF10 T-4902

0005I - DATA RETRIEVED SUCCESSFULLY

COMMAND ==>

PF14=PG FWD PF15=PG BWD PF17=+10 PGS PF18=-10 PGS PF19=LAST PG PF20=PAGE 1

4-0

1 SCBB-2 138.93.80.201

TPT21416

22/15

SL HVEW

NOCV HISTORY VIEW SCREEN

PAGE 6

ORDER NO I 1168019 1B COPPER  
TELNO 813 948 1532 CKT

COMP 03 08 07

19CF11 #ARRIVAL DATE 20070308#  
19CF12 #ARRIVAL TIME 0800#  
19CF13 CUSTOMER CONTACT: Y  
19CF14 CUSTOMER CONTACT NAME: MR  
19CF15 SENT TEST REQUEST TO TEST SERVER ON JOB COMPLETION:  
190001 CALLING PARTY - LARRY DELUCENAY  
190002 CASS APPT 08:00A-12:00P 03-08-2007  
195000 RETAIL COFEE 03-05-2007, 16:40, G039411

00111 - BOTTOM OF DATA

COMMAND ==>

PF14=PG FWD PF15=PG BWD PF17=+10 PGS PF18=-10 PGS PF19=LAST PG PF20=PAGE 1

4-6

1 SCHR-2 138:83.80.201

TPT21416

22/15

SL HVEW

NOCV HISTORY VIEW SCREEN

PAGE 1 +

ORDER NO I 8492695 1B COPPER  
TELNO 813 242 7949 CKT

COMP 07 18 06

R/C DD: 07 18 2006 COEFF ORD: 1.0 HC: FV: SUFFIX:  
ITEM #: 001 WRKWITH : CFD: VISIT :  
REMARKS: SW-OK VID:

01 A6B; I8492695; ; 20060718; 1JXX; 20060718; 1B ; 813 242-7949  
02 MAD HATTER UTILITY INC;  
0202 21514; LAGOON DR;  
0203 LUTZ; FL; 33549; COPPER  
03 +ITEM, A; SLS, B2X; ORIGIN, COFEE; ECS, B1; BLS, 1  
03 ACCT-LIMIT, 0; ALT, S; RISK, H; BUREAU CODE, SO; TEL, N  
03 RA, 0A; TAX DIST, FL1010; TX, 727 823-1970, S02-1; LOB, 0300  
03 CAN 0605108413  
09 /813 242-7949; ; ECSB; 1-NPS; 1-NPS; 20060718; L; TC; LP; ;  
0901 ; COPPER  
05 99977; BUS ECS OPT-3; ;  
0005I - DATA RETRIEVED SUCCESSFULLY  
COMMAND ==>  
PF14=PG FWD PF15=PG BWD PF17=+10 PGS PF18=-10 PGS PF19=LAST PG PF20=PAGE 1

4-0 ----- 1 Sess-2 138.83.80.201 TPT21416 22/15

SL HVEW NOCV HISTORY VIEW SCREEN PAGE 2 +

ORDER NO I 8492695 1B COPPER COMP 07 18 05  
TELNO 813 242 7949 CKT

05 02542; INIT CHRG; ;  
05 02549; CENTRAL OFFICE/INITIAL; ;  
05 05050; NP LSTG; ;  
05 42760; DIGITAL SUBSCRIBER LINE ORD; ;  
05 75779; INTER ACC CHRG SGL LN; ; ; SLS, B2X  
05 87002; IWMN INSIDE W MNTNC NO; ; ; SLS, B2X  
070001 813/242-7949; LETCU001208002; FC10; PR1036; DC3036; PR203  
070001 ; TMI258232; MON051657A; DPAMGDPA - CO CONNECT; SWID18  
08 2348 RADEN DR; ; LAND O LAKES; FL; 34639  
11CI RP3 DELUCENAY, LARRY; ID 6666777788889999  
11CJ CBR 813 949-2167 ; RT 813 949-2167; SS NA  
11CK RPTI owner;  
11LZ01 US 41 AND ST RD 54 //DRIVE EAST ON 54 GO 1/2 MILE , TURN  
11LZ02 R.SOUTH,AT SUN TRUST BANK ON OSPREY LANE , SO SOUTH ONE 1/2  
11LZ03 MILE TO STOP SIGN TO LAGOON DR, TURN R  
00051 - DATA RETRIEVED SUCCESSFULLY  
COMMAND ==>  
PF14=PG FWD PF15=PG BWD PF17=+10 PGS PF18=-10 PGS PF19=LAST PG PF20=PAGE 1

4-0 1 SCSB-2 138.83.80.201 TPT21416 22/15



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SL HVEW                                NOCV HISTORY VIEW SCREEN                                PAGE   3  +
ORDER NO   I 8492695 1B COPPER                                COMP 07 18 06
TELNO     813 242 7949   CRT
NONPUB, DIR DELIVERY SA
+ PL      100                               Mad, Hatter Utility Inc
  OP      100                               BUS, NONPUB, , , ,
  SA      100                               21514, , Lagoon Dr
  CM      100                               Lutz
  ZP      100                               33549
  TN      100                               813/242-7949
1400 HARMONY EVENT SENT - HARMCMPLTD                          07 18 2006 20.47
1400 DIRECTORY PROFILE INSRTED CAN-0605108413 NCBPM455 07 18 2006 11.49 RBALO
1400 AWAS EVENT SENT - ANASCMLTD                               T3UIRG3 07 18 2006 11.49 NT02 IR
1400 DISPATCH COMPLETED BY BOI                               EOIPC6J0 07 18 2006 11.49 DISP
1400 ORDER COMPLETED FPT82994                               - T3UIRG3 07 18 2006 11.49 FL05 MI
1400 AWAS EVENT SENT - VSAWASROUTE                           T4UAA16 07 14 2006 05.21 FL05 MI
1400 DISPATCH COMPLETED BY BOI                               EOIPC6J0 07 14 2006 05.21 DISP
1400 GOOD AWAS INSERT OID#=IF448478                           AWAUSER 07 14 2006 05.21 NT96 WA
0005I - DATA RETRIEVED SUCCESSFULLY
COMMAND ==>>
PF14=PG FWD PF15=PG BWD PF17=+10 PGS PF18=-10 PGS PF19=LAST PG PF20=PAGE 1
4-B      1 Sess-2      138.83.80.201      TPT21416      22/15

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SL HVEW                                NOCV HISTORY VIEW SCREEN                                PAGE 4 +
ORDER NO I 8492695 1B COPPER                                COMP 07 18 06
TELNO 813 242 7949 CKT

1400 CNL SENT ON 07/14/2006                                CNL 07 13 2006 20.47
1400 ORDER RLSD, ROUTED MI, SFX                            G039411 07 13 2006 12.26 FL03
1400 ITEM NUMBER CHANGED FROM NONE                        G039411 07 13 2006 12.26 FL03
1400 ACCOUNT TYPE FOR ORDER IS NBUS                       EOIPCGAO 07 13 2006 12.26
1400 ORDER CREATED ON COFEE                               I G039411 07 13 2006 12.26 FL03
160001 ESTAB ONE B1 POTS LINE FOR DSL
170001 TAG AND TERM TO DERMIC
170002 ON SITE CONTACT FOR ANY REASON CALL LARRY AT 813-267-7001
170003 CELL OR OFFICE 813-949-2167
170004 CBR = 813 949-2167
170005 TERM RMKS: TYPE:FC PREFCODE:1 CAPACITY:6 STATUS:AVA FLAGS:LN
170006 K, COUNT:3036-203 + 3036-206 + 3036-251 + 3036-255 + 3036-2
170007 57 ADDRESS:21514 LAGOON DR, LUTZ, FL, FRT, CA PG# P100 REMAR
170008 KS: TYPE:XB PREFCODE:1 CAPACITY:1300 STATUS:AVA FLAGS:DSL CA
170009 RRIER, LNK, RMK, COUNT:IN 10-1001/1200 + 12-1401/1500 + 8-2
000SI - DATA RETRIEVED SUCCESSFULLY
COMMAND ==>
PF14=PG FWD PF15=PG BWD PF17=+10 PGS PF18=-10 PGS PF19=LAST PG PF20=PAGE 1

4-0 1 Sess-2 138.83.80.201 TPT21416 22/15
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SL HVEW NOCV HISTORY VIEW SCREEN PAGE 5 +

ORDER NO I 8492695 1B COPPER COMP 07 18 06  
TELNO 813 242 7949 CKT

170010 51/300 + OUT 3036-1/900 ADDRESS:400 COUNTY LINE RD W, (LUTZ  
170011 , FL), SUB=PL 4 LD 4034 REMARKS: R=XBOX ISOL 3036 R=DUAL LIN  
170012 E PLUS AVAILABLE ON NON-LOADED CABLE ONLY  
19CF01 \*CML; WORK COMPLETED BY 2946 , ON 07-18-06, AT 0839 \*AWAS\*  
19CF02 \*CML; PREV,F/F=00 ,SNI=Y, ,\*DSPT 0745 071806\*AWAS  
19CF03 \*CML; 2006-07-18,08.00,N  
19CF07 11:05A 07/18 2946 \*\*COMPLETE  
19CF08 INSTALL COMPLETE..TAGGED @ DMARC IN BUILDING  
19CF09 D-20060718  
19CF10 T-2946  
19CF11 #ARRIVAL DATE 20060718#  
19CF12 #ARRIVAL TIME 0800#  
19CF13 CUSTOMER CONTACT: Y  
19CF14 CUSTOMER CONTACT NAME: MR  
19CF15 SRNT TEST REQUEST TO TEST SERVER ON JOB COMPLETION:  
0005I - DATA RETRIEVED SUCCESSFULLY  
COMMAND ==>  
PF14=PG PWD PF15=PG BWD PF17=+10 PGS PF18=-10 PGS PF19=LAST PG PF20=PAGE 1

4-0 1 Scrs-2 138.83.80.201 TPT21416 22/15

SL HVEW

NOCV HISTORY VIEW SCREEN

PAGE 6

ORDER NO I 8492695 1B COPPER  
TELNO 813 242 7949 CKT

COMP 07 18 06

190001 CALLING PARTY - LARRY DELUCENAY  
190002 CCON LARRY SCON LESLIE B2X  
195000 RETAIL COFEE 07-13-2006, 12:16, G039411

00111 - BOTTOM OF DATA

COMMAND ==>

PF14=PG FWD PF15=PG BWD PF17=+10 PGS PF18=-10 PGS PF19=LAST PG PF20=PAGE 1

4\_6 1 Sess-2 138.83.80.201 TPT21416 22/15

SL HVEW NOCV HISTORY VIEW SCREEN PAGE 1 +

ORDER NO C 8629312 1B NP COPPER COMP 07 27 06  
TELNO 813 242 7949 CKT

R/C DD: 07 26 2006 COBFF ORD: HC: FV: SUFFIX: MOG  
ITEM #: WRKWITH : CFD: VISIT :  
REMARKS: VID:

01 A6B; CB629312; ; 20060718; 1JXX; 20060726; 1B ; 813 242-7949

02AA+MAD HATTER UTILITY INC;

0202+21514; LAGOON DR;

0203+LUTZ; FL; 33549; COPPER

NONPUB, DIR DELIVERY SA

SSVC TN 813 242-7949

SSVC +813 AW3-7277;LINE SHARE ;BNK; ; 0618109693

1400 NO UPDATES FOR ORDER TYPE - C NCBPM455 07 26 2006 06.26 REALO

1400 RECORDS ORDER COMPLETED FMT25639 ~ T3UMG10 07 26 2006 06.26 NT29 5Y

1400 ACCOUNT TYPE FOR ORDER IS NMAJ T3UMG10 07 26 2006 06.26 NT29 5Y

1400 SUFFIX CHANGED FROM NONE T3UMG10 07 26 2006 06.26 NT29 5Y

00051 - DATA RETRIEVED SUCCESSFULLY

COMMAND ==>

PF14=PG FWD PF15=PG BWD PF17=+10 PGS PF18=-10 PGS PF19=LAST PG PF20=PAGE 1

4-5 1 Sess-2 138.83.80.201 TPT21416 22/15

SL HVIEW

NOCV HISTORY VIEW SCREEN

PAGE 2

ORDER NO C 8529312 1B NP COPPER  
TELNO 813 242 7949 CKT

COMP 07 27 06

1400 ORDER CREATED - TRUMG10 07 26 2006 06.26 NT29 5Y  
190001+CHG ORDER LINE SHARE CROSS REFERENCE

00111 - BOTTOM OF DATA

COMMAND ==>

PF14=PG FWD PF15=PG BWD PF17=+10 PGS PF18=-10 PGS PF19=LAST PG PF20=PAGE 1

4-0 1 SESS-2 138.83.80.201

TPT21416

22/15

SL HVEW NOCV HISTORY VIEW SCREEN PAGE 1 +  
 ORDER NO C 6954520 1B FL COPPER COMP 03 15 06  
 TELNO 813 1VM 5509 CKT 5509

R/C DD: COEFF ORD: HC: FV: SUFFIX: RCDS  
 ITEM #: WRKWITH : CFD: VISIT :  
 REMARKS: VID:

01 A6B; C6954520; ; 19950524; 1JXX; 20060315; 1B ; 813 1VM-5509  
 02AA+MAD HATTER UTILITY INC;  
 0202+1532; TWIN PALMS LOOP;  
 0203+LUTZ; FL; 33549; COPPER  
 11CT+PL; : OPT; ; ; ;  
 11CV+CS ; NC NC-- - - - - ; PCO ; ECO ; ;  
 08 +2348 RADEN DR; ; LAND O LAKES; FL; 34639  
 110004+RTN BLS, PER HOLLY @ CBR 813 949-2167, CHGD BLG ADDR FR  
 110005+(CONT) 1900 LAND O LAKES STE 107 LUTZ FL 33549 TO 2348 RADEN  
 110006+(CONT) DR LAND O LAKES FL 34639,GAT/SRC 03-15-06  
 NO LIST, NO DIR 0000  
 0005I - DATA RETRIEVED SUCCESSFULLY  
 COMMAND ==>  
 PF14=PG FWD PF15=PG BWD PF17=+10 PGS PF18=-10 PGS PF19=LAST PG PF20=PAGE 1

4-2... 1 Seab-2 138.83.80.201 TPT23923 22/15

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SL HVEW                                NOCV HISTORY VIEW SCREEN                                PAGE 2
ORDER NO  C 6954520 1B PL COPPER                                COMP 03 15 06
TELNO 813 1VM 5509  CKT 5509
1400 ORDER COMPLETED FPT23487                                - V234959 03 15 2006 15.21 NT02 SO
1400 ORDER CREATED                                           - V234959 03 15 2006 15.17 NT02 SO
170001+CBR = 813 949-2167
```

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0011I - BOTTOM OF DATA
COMMAND ==>
PF14=PG FWD PF15=PG BWD PF17=+10 PGS PF18--10 PGS PF19=LAST PG PF20=PAGE 1
4-0 1 Sess-2 138.83.80.201 TPT23923 22/15
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SL HVIEW NOCV HISTORY VIEW SCREEN PAGE 1 +

ORDER NO C 6948314 1B PL COPPER COMP 03 15 06  
TELNO 813 1VM 5510 CKT 5510

R/C DD: COEFF ORD: HC: FV: SUFFIX: RCDS  
ITEM #: WRKWITH : CFD: VISIT :  
REMARKS: VID:

01 A6B; C6948314; ; 19950526; 1JXX; 20060315; 1B ; 813 1VM-5510  
02AA+MAD HATTER UTILITY INC;  
0202+23731; STATE RD 54;  
0203+LUTZ; FL; 33549; COPPER  
11CT+PL; ; OPT; ; ; ;  
11CV+CS ; NC NC-- ----- ; PCO ; ECO ; ;  
08 +2348 RADEN DR; ; LAND O LAKES; FL; 34639  
NO LIST, NO DIR 0000  
1400 ORDER COMPLETED SPT80234 ~ S087844 03 15 2006 09.44 NT02 SO  
1400 ORDER CREATED ~ S087844 03 15 2006 09.42 NT02 SO  
190001+ATTEN DISCREP: V087844, SRC, 03/15/06, 9:43:33 AM  
0005I - DATA RETRIEVED SUCCESSFULLY  
COMMAND ==>  
PF14=PG FWD PF15=PG BWD PF17=+10 PGS PF18=-10 PGS PF19=LAST PG PF20=PAGE 1

4-6 1 Seen-2 138.83.80.201 TPT23923 22/15

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SL HVEW                      NOCV HISTORY VIEW SCREEN                      PAGE      2
ORDER NO   C 6948314 1B PL COPPER                       COMP 03 15 06
TELNO    813 1VM 5510  CKT 5510
190002+CONT: CORRECTED ADDR PER CUST
```

```
0011I - BOTTOM OF DATA
COMMAND ----> -----
PF14=PG FWD  PF15=PG BWD  PF17=+10 PGS  PF18=-10 PGS  PF19=LAST PG  PF20=PAGE 1
4.0          1 Sess-2      138.83.80.201          TPT23923          22/15
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SL HVEW

NOCV HISTORY VIEW SCREEN

PAGE 1 +

ORDER NO C 7290255 1B PL COPPER  
TELNO 813 1VM 5525 CKT 5525

COMP 04 10 06

R/C DD:	COEFF ORD:	HC:	FV:	SUFFIX:
ITEM #:	WRKWITH :		CFD:	VISIT :
REMARKS:			VID:	

01 A6B; C7290255; ; 19950525; 1JXX; 20060410; 1B ; 813 1VM-5525  
02AA+MAD HATTER UTILITY INC;  
0202+2206; KAREN DRIVE;  
0203+LUT2; FL; 33549; COPPER  
0204+; ID

11CT+PL; ; OPT; ; ; ;  
11CV+CS ; NC NC-- +---- ; PCO ; ECO ; ;

08 +2348 RADEN DR; ; LAND O LAKES; FL; 34639  
116226+RTN BL,031606 BD.SPK W/SCRTRY,CHG BA,V007421/041006/SRC  
NO LIST, NO DIR 0000

1400 ORDER COMPLETED SPT80860 - T31BSP3 04 10 2006 11.07 NT02 SO  
0005I - DATA RETRIEVED SUCCESSFULLY

COMMAND ==>  
PF14=PG FWD PF15=PG BWD PF17=+10 PGS PF18=-10 PGS PF19=LAST PG PF20=PAGE 1

4-6 1 Sess-2 138.83.80.201 TPT23923 22/15

SL HVIEW	NOCV HISTORY VIEW SCREEN	PAGE 2
ORDER NO C 7290255 1B PL COPPER		COMP 04 10 06
TELNO 813 1VM 5525 CKT 5525		
1400 ORDER CREATED	- T3IBSP3 04 10 2006 11.05 NT02 SO	

00111 - BOTTOM OF DATA  
 COMMAND ==>  
 PF14=PG FWD PF15=PG BWD PF17=+10 PGS PF18=-10 PGS PF19=LAST PG PF20=PAGE 1

4-0	1 Sess-2	138.83.80.201	TPT21923	22/15
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SL HVEW                                    NOCV HISTORY VIEW SCREEN                                    PAGE    1 +

ORDER NO    C 8074847 1B PL COPPER                                    COMP 06 08 06  
TELNO    813 1VM 5508    CKT    5508

     R/C DD:                                COEFF ORD:                            HC:                                FV:                                SUFFIX:  
     ITEM #:                                WRKWITH    ;                                CFD:                                VISIT :  
     REMARKS:                                VID:                                :

01    AGB; C8074847;        ; 19950626; 1JXX; 20060608; 1B        ; 813 1VM-5508  
02AA+MAD HATTER UTILITY INC;  
0202+1501;    CYPRESS CREEK RD;  
0203+LUT2; FL; 33549; COPPER  
11CT+PL;    ; OPT;    ;    ;    ;  
11CV+CS                                ; NC NC--    -----        ; PCO                                ; ECO                                ;    ;  
08    +2348 RADEN DR;    ; LAND O LAKES; FL; 34639  
115000+SRC, RTN BILL, BILL DT 05/16/06, CLD CUST, ISSD CORR ORDER  
115001+#C8074847, MAILED TO CORR ADDR, CBR 813 949-2167  
NO LIST, NO DIR 0000  
1400 RECORDS ORDER COMPLETED FPTS4536        -    T3ISXS0    06 08 2006 09.34 NT02 SO  
0005I - DATA RETRIEVED SUCCESSFULLY  
COMMAND ==>>                                     
PF14=PG FWD    PF15=PG BWD    PF17=+10 PGS    PF18=-10 PGS    PF19=LAST PG    PF20=PAGE 1

4-<sup>0</sup>                                    1 Sens-2                                    138.83.80.201                                    TPT23923                                    22/15

SL HVEW

NOCV HISTORY VIEW SCREEN

PAGE 2

ORDER NO C 8074847 1B PL COPPER  
TELNO 813 1VM 5508 CKT 5508

COMP 06 08 06

1400 ORDER CREATED

- T3ISXS0 06 08 2006 09.32 NT02 SO

0011I - BOTTOM OF DATA

COMMAND ==>

PF14=PG FWD PF15=PG BWD PF17=+10 PGS PF18=-10 PGS PF19=LAST PG PF20=PAGE 1

4-6

1 Sesa-2

138.83.80.201

TPT23923

22/15

PAGE 1

ACO LOC CO CL & ORD SVC DT POS EFF DT CL  
 A6B 1213 GTFL R0099999 20071211 LJ 20091005 1B 813 949-2657 COPPER

02 PARADISE LAKES UTILITY LLC  
 02 1901 BRINSON RD  
 02 LUTZ FL 3355B-5176 COPPER  
 03 DIR ADV N; BLS, 01; CYCLE, 19; LOB, 0300; ; CAN, 0647243700; ECS, B1  
 03 ITEM, A ; TEI, N; BUREAU CODE, SO; RISK, L; ALT, S; SA, BSC  
 03 ARC IN EFFECT  
 03 RA, 0A; TAX DIST, FL1010; UMS  
 09 813 949-2657; ; ; ECSB; NPS; 20071211; W; NPS; 20071211; W; ; L  
 09 TC; LP; ; ; COPPER

05	75779	INTER ACC CHRG SGL LN	6.50	6.50
05	87002	IWMN INSIDE W MNTNC NO	.00	.00
05	99977	BUS ECS OPT-3	33.44	33.44
***		ES TOT		39.94

08 2348 RADEN DR; ; LAND O LAKES; FL; 346395136  
 11CI RP3 DELUCENAY, LARRY; \*\* \*\*\*\*\*  
 11CJ CBR 813 267-7001; RT 813 949-2167; SS NA  
 11CK RPTI owner;

ECP211000 RETRIEVAL COMPLETED OUTPUT CONTINUED NEXT PAGE  
 4-0 1 Sess-2 138.83.80.237 TPT82121 1/2

ACQ LOC CO CL & ORD SVC DT POS EFF DT CL PAGE 2  
A6B 1213 GTPL R0099999 20071211 1J 20091005 1B 813 949-2657 COPPER  
SEQ 0000  
11CM ; ;  
11LZ01 INSIDE PARADISE LAKES (CLOTHING OPTIONAL) RESORT.  
110001 46871 FRDM FOR BUS B1 BN DL 1YR CONV MTM 12/01/2008  
110002 LD, NO RESTRINS. AVD MRC AND NRC. B7X  
PUB, NO DIR 0002, DIR DELIVERY SA  
PL 100 Paradise, Lakes Utility Llc  
OP 100 BUS, PUB, , , ,  
SA 100 1901, , Brinson Rd  
CM 100 Lutz  
ZF 100 33558  
TN 100 813/949-2657  
OSD 20071211 \*\* END \*\*

ECP217000 RETRIEVAL COMPLETED PAGE FWD TO VIEW DSL/DATA OR VIDEO ACCT  
4-0 1 Sess-2 138.83.80.237 TPT82121 1/2



PAGE 3

LOB:  
Customer Account Number (CAN):

Customer Information:  
COPPER

Billing Information:

Payment Method: Direct Bill  
Bill Cycle:  
Billing Address:

Contact Information:  
Daytime TN:  
Evening TN:  
Email Address:  
FAX Number:

ECP211000 RETRIEVAL COMPLETED OUTPUT CONTINUED NEXT PAGE  
4-5 1\_Sess-2 138.83.80.237 TPT62121 1/2

PAGE 4

\*\* END OF DATA \*\*

SSP210000 RETRIEVAL COMPLETED

4-0 1 Sess-2 138.83.80.237

IPT02121

1/2

Docket No. 090313-WS  
Additional Verizon Invoices  
Exhibit LGD- 5

Page 74 of 82

SL HVEN NOCV HISTORY VIEW SCREEN PAGE 1 +

ORDER NO I 4740787 1B COPPER COMP 12 11 07  
TELNO 813 949 2657 CKT

R/C DD: 12 11 2007 COEFF ORD: 1.0 HC: FV: SUFFIX:  
ITEM #: 001 WRKWITH : CFD: VISIT : AM  
REMARKS: SW-OK VID:

01 A6B; I4740787; ; 20071211; 1JXX; 20071211; 1B ; 813 949-2657  
02 PARADISE LAKES UTILITY LLC;  
0202 1901; BRINSON RD;  
0203 LUTZ; FL; 33558; COPPER  
0204 : ID  
03 +ITEM, A; SLS, B7X; ORIGIN, COFEE; ECS, B1; BLS, 1  
03 ACCT-LIMIT, 0; ALT, S; RISK, H; BUREAU CODE, SO; TEI, N  
03 RA, GA; TAX DIST, FL1010; TX, 760 251-2326, S02-1; LOB, 0300  
03 CAN 0647243700; TLA  
09 /813 949-2657; ; ECSB; W-NPS; W-NPS; 20071211; L; TC; LP; ;  
0901 ; COPPER  
0005I - DATA RETRIEVED SUCCESSFULLY  
COMMAND ==>  
PF14=PG FWD PF15=PG BWD PF17=+10 PGS PF18=-10 PGS PF19=LAST PG PF20=PAGE 1

4-6 1 Scsb-2 138.83.80.237 TPT80502 22/15

Docket No. 090313-WS  
Additional Verizon Invoices  
Exhibit LGD- 5

Page 75 of 82

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SL HVIEW                                NOCV HISTORY VIEW SCREEN                                PAGE 2 +  
ORDER NO I 4740787 1B COPPER                                COMP 12 11 07  
TELNO 813 949 2657 CKT  
05 46871; BUS ECS OPT-3 1 YR TERM; ;  
05 02542; INIT CHRG; ;  
05 50664; LBR 30 MIN W/O IWM; ;  
05 75779; INTER ACC CHRG SGL LN; ; ; SLS, B7X  
05 87002; IWMN INSIDE W MNTNC NO; ; ; SLS, B7X  
070001 813/949-2657; LEMKU031000431; FCSLI016; PR88; DC3061; PR1504  
070001 ; IM1933; MON064467A; DPAMGDPA - CO CONNECT; SWID18  
08 2348 RADEN DR; ; LAND O LAKES; FL; 34639  
11CI RP3 DELUCENAY, LARRY; ID 6666777788889999  
11CJ CBR 813 267-7001 ; RT 813 949-2167; SS NA  
11CK RPTI owner;  
11L201 INSIDE PARADISE LAKES (CLOTHING OPTIONAL) RESORT.  
110001 120607; LARRY REQSTD A SINGLE B1-1 YR TERM, NO FEATRES, NO  
110002 LD, NO RESTRINS. AVD MRC AND NRC. B7X  
TL01+0000; 813 949-2657; 001 46871; EFF 2007-12-06; EXP 1900-01-01;  
0005I - DATA RETRIEVED SUCCESSFULLY  
COMMAND ==>  
PF14=PG FWD PF15=PG BWD PF17=+10 PGS PF18=-10 PGS PF19=LAST PG PF20=PAGE 1  
4-6 1 Sess-2 138.83.80.237 TPT80502 22/15
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Docket No. 090313-WS  
Additional Verizon Invoices  
Exhibit LGD- 5

Page 76 of 82

SL HVEW NOCV HISTORY VIEW SCREEN PAGE 3 +

ORDER NO I 4740787 1B COPPER  
TELNO 813 949 2657 CRT

COMP 12 11 07

TL02+ADV LARRY DELUCENAY ; BY B7X  
TL03+813 267-7001; 2007-12-06; ;  
PUB, NO DIR 0002, DIR DELIVERY SA  
+ PL 100 Paradise, Lakes Utility Llc  
OP 100 BUS, PUB, , , ,  
SA 100 1901. , Brinson Rd  
CM 100 Lutz  
ZP 100 33558  
TN 100 813/949-2657  
+ CH 200 UTILITY BILL PAY STATIONS

1400 CNL SENT ON 12/12/2007 CNL 12 11 2007 23.02  
1400 DIRECTORY PROFILE INSRTEED CAN-0647243700 NCBPM455 12 11 2007 11.11 REALO  
1400 AWAS EVENT SENT - AWASCMPLTD TZUIRAO 12 11 2007 11.11 NT02 IR  
1400 DISPATCH COMPLETED BY BOI BOIPC6JO 12 11 2007 11.11 DISP  
1400 ORDER COMPLETED - TZUIRAO 12 11 2007 11.11 NT02 IR

0005I - DATA RETRIEVED SUCCESSFULLY

COMMAND ==>>  
PF14=PG FWD PF15=PG BWD PF17=+10 PGS PF18=-10 PGS PF19=LAST PG PF20=PAGE 1

4-5 1 Sess-2 138.83.80.237 TPT80502 22/15

Docket No. 090313-WS  
Additional Verizon Invoices  
Exhibit LGD- 5

Page 77 of 82

SL HVEN NOCV HISTORY VIEW SCREEN PAGE 4 +

ORDER NO I 4740787 1B COPPER COMP 12 11 07  
TELNO 813 949 2657 CRT

1400 AWAS EVENT SENT - VSAWASROUTE	T4UAA16	12 07 2007 05.26	FLOS MI
1400 DISPATCH COMPLETED BY EOI	EOIPCSJO	12 07 2007 05.26	DISP
1400 GOOD AWAS INSERT OI#-IF710265	AWAUSER	12 07 2007 05.26	NT96 WA
1400 FAC HAS BEEN UPDATED	VOSEWS	12 07 2007 05.26	AAIS 01
1400 CNL SENT ON 12/07/2007	CNL	12 06 2007 20.47	
1400 ORDER RLSD, ROUTED MI, SFX	V086283	12 06 2007 09.29	FL03 BT
1400 NO CHANGE TO DUE DATE, REQ IND =	V086283	12 06 2007 09.29	FL03 BT
1400 ITEM NUMBER CHANGED FROM NONE	V086283	12 06 2007 09.29	FL03 BT
1400 ACCOUNT TYPE FOR ORDER IS NBUS	EOIPCGAO	12 06 2007 09.29	
1400 ORDER CREATED ON COFEE	V086283	12 06 2007 09.29	FL03 BT
170001 PRIOR TO ARRIVAL AT 813-949-2167 TO TAKE YOU TO LOCATION			
170002 INSIDE RESORT.			
170003 TAG AND TERM TO DEMARC. POSSIBLE JACK WRK. PLSE CONTACT			
170004 LARRY APPRX 30 MINS			
170005 CBR = 813 267-7001			
00051 - DATA RETRIEVED SUCCESSFULLY			
COMMAND ==>			
PF14=PG FWD PF15=PG BWD PF17=+10 PGS PF18=-10 PGS PF19=LAST PG PF20=PAGE 1			

4-6 1 SERR-2 138.83.80.237 TPT80502 22/15

Docket No. 090313-WS  
Additional Verizon Invoices  
Exhibit LGD- 5

Page 78 of 82

SL HVEW NOCV HISTORY VIEW SCREEN PAGE 5 +

ORDER NO I 4740787 1B COPPER COMP 12 11 07  
TELNO 813 949 2657 CKT

170006 AWAS APPT 08:00A-12:00P 12-11-2007  
170007 TERM RMKS: Type:FC PrefCode:1 Capacity:50 Status:AVA  
170008 Flags:LNK, RMK, Count:3061-1501/1550 Address:1901  
170009 BRINSON RD , (LUTZ, FL), SUB=FRT CABANA CLUB Remarks:  
170010 R=OFFICES R=RESTAURANT & LOUNGE Type:XB PrefCode:1  
170011 Capacity:5400 Status:AVA Flags:DRP, LNK, RMK, Count:IN  
170012 12-901/1000 + DS02-1/28 + DS02-51/78 + SLI015-5/96 +  
170013 SLI016-1/96 + SLI017-1/96 + SLI018-1/96 + SLI019-1/96 +  
170014 SLI020-1/96 + SLI021-1/96 + SLI022-1/96 + SLI023-1/96 +  
170015 SLI024-1/96 + SLI025-1/96 + SLI026-1/96 + SLJ005-1:1/96 +  
170016 SLJ005-2:1/96 + OUT 3061-1/2700 + SBP03111-1/144 +  
170017 SBP03112-1/144 + SBP03113-1/144 Address:2001 BRINSON RD ,  
170018 (LUTZ, FL), CA PG# P8069 CLLI CODE FOR DS02 IS  
170019 LUTZFLATH30 Remarks: R=SLJ005-1/2 ON HOL FOR CKTS ONLY  
170020 SLI015 THRU SLI024 CHANNELS 95/96 PAIRS ARE FOR COIN ONLY  
0005I - DATA RETRIEVED SUCCESSFULLY

COMMAND ==>  
PF14=PG FWD PF15=PG BWD PF17=\*+10 PGS PF18=-10 PGS PF19=LAST PG PF20=PAGE 1

4-0 1 Secs-2 138.83.80.237 TPT80502 22/15

SL RVIEW

NOCV HISTORY VIEW SCREEN

PAGE 6 +

ORDER NO I 4740787 1B COPPER  
TELNO 813 949 2657 CKT

COMP 12 11 07

170021 SBP CABLE IS FOR ADSL SERVICE ONLY 8139481793 IS AN ADSL  
 170022 RT TEST LINE ADDED SBP03112-1/144 AND SBP03113-1/144 ON  
 170023 W/O 1213 3P002LC  
 19CF01 \*CML; WORK COMPLETED BY 4902 , ON 12-11-07, AT 1012 \*AWAS\*  
 19CF02 \*CML; NEW, TSC=00H30M, SNI=Y, , \*DSPT 0750 121107\*AWAS  
 19CF03 \*CML; 2007-12-11, 08.00, N  
 19CF07 08:55P 12/10 V234160  
 19CF08 ! ! ! SOM HINT: HSI AVAILABLE ! ! ! WARM HANDOFF: 800-880-00  
 19CF09 61  
 19CF10 10:29A 12/11 4902 \*\*COMPLETE  
 19CF11 SERVICE ORDER COMPLETED, INSTALLED ONE JACK WITH IW.  
 19CF12 D-20071211  
 19CF13 T-4902  
 19CF14 #ARRIVAL DATE 20071211#  
 19CF15 #ARRIVAL TIME 0800#  
 0005I - DATA RETRIEVED SUCCESSFULLY

COMMAND ==>  
PF14=PG FWD PF15=PG BWD PF17=+10 PGS PF18=-10 PGS PF19=LAST PG PF20=PAGE 1

4-0 1 Sess-2 138.81.80.237 TPT80502 22/15



Docket No. 090313-WS  
Additional Verizon Invoices  
Exhibit LGD- 5

Page 80 of 82

SL HVEW

NOCV HISTORY VIEW SCREEN

PAGE 7

ORDER NO I 4740787 1B COPPER  
TELNO 813 949 2657 CKT

COMP 12 11 07

19CF16 CUSTOMER CONTACT: Y  
19CF17 CUSTOMER CONTACT NAME: MR  
19CF18 SENT TEST REQUEST TO TEST SERVER ON JOB COMPLETION:  
190001 CALLING PARTY - LARRY DELUCENAY  
190002 CASS APPT 08:00A-12:00P 12-11-2007  
195000 RETAIL COFEE 12-06-2007, 09:13, V086283

00111 - BOTTOM OF DATA

COMMAND ==>

PF14=PG FWD PF15=PG BWD PF17=+10 PGS PF18=-10 PGS PF19=LAST PG PF20=PAGE 1

4-0

1 3688-2

138.83.80.237

TPT80502

22/15

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SL HVIEW                                NOCV HISTORY VIEW SCREEN                                PAGE 1 +
ORDER NO  C 9378939 1B COPPER                                COMP 12 06 08
TELNO  813 949 2657  CKT

R/C DD:                                COEFF ORD:           HC:           FV:           SUFFIX:
ITEM #:                                WRKWITH :           CFID:        VISIT :
REMARKS:                                VID:

01  AGB; C9378939; : 20071211; 1JXX; 20081206; 1B ; 813 949-2657
02AA+PARADISE LAKES UTILITY LLC;
0202+1901; BRINSON RD;
0203+LUTZ; FL; 33558; COPPER
05 -46871; BUS ECS OPT-3 (YR TERM) ;
05 +99977; BUS ECS OPT-3; ;
110001+46871 FROM FOR BUS B1 BNDL 1YR CONV MTM 12/01/2008
TL01-0000; 813 949-2657; 001 46871; EFF 2007-12-06; EXP 2008-12-05;
TL02-ADV LARRY DELUCENAY ; BY B7X
TL03-813 267-7001; 2007-12-06; N; 10; EG N; EST TLA 0.00
PUB, NO DIR 0002, DIR DELIVERY SA
0005I - DATA RETRIEVED SUCCESSFULLY
COMMAND ==>
PF14=PG FWD PF15=PG BWD PF17=+10 PGS PF18=-10 PGS PF19=LAST PG PF20=PAGE 1

4-0 1 Sc88-2 138.83.80.237 TPT80502 22/15
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SL HVEW NOCV HISTORY VIEW SCREEN PAGE 2

ORDER NO C 9378939 1B COPPER  
TELNO 813 949 2657 CKT

COMP 12 06 08

1400 TLACMTM MOG - T9UNC01 12 01 2008 06.39 NT62 MT  
1400 RECORDS ORDER COMPLETED - T9UNC01 12 01 2008 06.39 NT62 MT  
270001+REQUESTED NO ADDRESS VALIDATION, ASIX 0000.

0011I - BOTTOM OF DATA

COMMAND ==>

PF14=PG FWD PF15=PG BWD PF17=+10 PGS PF18=-10 PGS PF19=LAST PG PF20=PAGE 1

4-c 1 Scas-2 138.83.60.237 TPT80502 22/15