FPSC, CLK - CORRESPONDENCE

Administrative Parties Consumer

DOCUMENT NO. 12019-09

DISTRIBUTION:

Sometime and the second of the	Andrew Comment of the
SENDER: COMPLETE THIS SECTION	COMPLETE THIS SECTION ON DELIVERY
 Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired. Print your name and address on the reverse so that we can return the card to you. Attach this card to the back of the mailpiece, or on the front if space permits. 	Signature Signature Agent Addressee B. Received by (Printed Name) C. Date of Pelivery Tond Address 1411
1. Article Addressed to: 090392 . WS	D. Is delivery address different from Item 1? Yes If YES, enter delivery address below:
Christian Marcelli, Esquire Rose, Sundstrom & Bentley, LLP	766 N Sun Dr 4030 Lake Mary PL 32746
2180 W. State Road 434, Suite 2118 Longwood, Florida 32779	3. Service Type Certified Mall Express Mall Registered Return Receipt for Merchandise C.O.D.
	4. Restricted Delivery? (Extra Fee) ☐ Yes
2. Article Number 7006 27	60 0003 8796 9497
PS Form 3811, February 2004 Domestic Return 2004 United States Postal Service	
• Sender: Please print your name, Attn: Marqueride to Florida Public Service Office of Commission (2540 Shumard Oak Bo Tallahassee, Florida 32	I. Me Lean - GLKS Commission Clerk vulevard

COMMISSIONERS: ART GRAHAM, CHAIRMAN LISA POLAK EDGAR NATHAN A. SKOP RONALD A. BRISÉ EDUARDO E. BALBIS STATE OF FLORIDA



OFFICE OF COMMISSION CLERK ANN COLE COMMISSION CLERK (850) 413-6770

Hublic Service Commission

December 28, 2010

PPSC, CLK - CORRESPONDENCE

Administrative Parties Consumer

DUCUMENT NO. 12019 - 09

DISTRIBUTION:

Christian Marcelli, Esquire Rose, Sundstrom & Bentley, LLP 2180 W. State Road 434, Suite 2118 Longwood, Florida 32779 Certified Mail Certified No. 7006 2760 0003 8796 9497

Re: Return of Confidential Document to the Source, Docket No. 090392-WS

Dear Mr. Marcelli:

Commission staff has advised that confidential Document No. 01236-10 be returned to the source. The document is enclosed.

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

Ann Cole

Commission Clerk

AC: mhm Enclosure

cc: Jared Deason, Division of Economic Regulation Erik Sayler, Office of the General Counsel

Marguerite McLean

PSC-10-0448-CO-W

From:

Shalonda Hopkins

Sent:

Tuesday, July 13, 2010 9:21 AM

To: Cc: CLK - Orders / Notices Erik Sayler; Terry Holdnak

Subject:

Order / Notice Submitted

Date and Time:

7/13/2010 9:22:00 AM

Docket Number:

090392-WS

Filename / Path:

090392.CO.els.doc

CONSUMMATING ORDER

FPSC, CLK - CORRESPONDENCE XAdministrative Purities Consumer DOCUMENT NO. 12019-09 DISTRIBUTION:

Shalonda Hopkins Commission Deputy Clerk II Office of the General Counsel Florida Public Service Commission

Tel: (850) 413-6630

Parced (mailed, emailed

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
Rose Law Firm (Longwood 09b)		CMarcelli@RSBattorneys.com	No
Utilities, Inc. of Pennbrooke		pcflynn@uiwater.com	No

Commission Clerk

From:

Commission Clerk

Sent:

Tuesday, July 13, 2010 2:54 PM

Subject:

Order or Notice issued by the Public Service Commission (Email ID = 592501)

Attachments: 05741-10.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

Matilda Sanders

PSC-10-0400-RAA-WS

090392-WS

From: Sent:

Terry Holdnak

To:

Friday, June 18, 2010 1:36 PM CLK - Orders / Notices

Cc:

Erik Savler

Subject:

Order / Notice Submitted

Date and Time:

6/18/2010 1:32:00 PM

Docket Number:

090392-WS

Filename / Path:

090392.PAA Order.els.doc

PPSC. CLK - CORRESPONDENCE XACONSTRUCT FIRES [CONSTRUCT]
POSSIBLEMENT NO. 12019-09 ENSTRUCTION:

NOTICE OF PROPOSED AGENCY ACTION ORDER APPROVING RATE INCREASE AND

FINAL ORDER APPROVING RATE REDUCTION IN FOUR YEARS AND REQUIRING PROOF OF ADJUSTMENT TO BOOKS AND RECORDS

Terry K. Holdnak Commission Deputy Clerk II Office of the General Counsel Florida Public Service Commission 850-413-6738

MULLINES COLORE

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
Rose Law Firm (Longwood 09b)		CMarcelli@RSBattorneys.com	No
Utilities, Inc. of Pennbrooke		pcflynn@uiwater.com	No

Commission Clerk

From:

Commission Clerk

Sent:

Friday, June 18, 2010 4:21 PM

Subject:

Order or Notice issued by the Public Service Commission (Email ID = 774646)

Attachments: 05108-10.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

090392

FLORIDA PUBLIC SERVICE COMMISSION CASE MANAGEMENT SYSTEM PARTICIPATING EMAIL ADDRESSES FOR DOCKET 090392

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
Rose Law Firm (Longwood 09b)		CMarcelli@RSBattorneys.com	No
Utilities, Inc. of Pennbrooke		pcflynn@uiwater.com	No

faced of the mailed 1 cmailed 2

FPSC, CLK - CORRESPONDENCE Administrative Parties Consumer
DOCUMENT NO. 13019-09
DISTRIBUTION:

Docket Index for June 1, 2010, Commission Conference Agenda

1. Minutes

April 20, 2010 Regular Commission

Conference

May 4, 2010 Regular Commission Administrative Part

Conference

2. Consent Agenda

- A) 100181-TS ①
- B) 100187-TX ①
- 3. 090109-EI (8)
- 4. 090505-EI 6
- 5. 090079-EI 090144-EI 090145-EI 100136-EI
- 6. 100178-GU 2
- 7. 090349-WS 😃
- 8. 090392-WS 3
- 9. 090381-SU 3
- 10. 090402-WS 6
- 11. 090468-WS ①
- 12. 090477-WU
- 13. 100006-WS (150)

Administrative Parties Communication Parties

faced 43 mailed 18 emailed 143

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
Alafaya Utilities, Inc.	SU445	pcflynn@uiwater.com	Yes
Alturas Utilities, L.L.C.		utilityconsultant@yahoo.com	No
Alturas Utilities, L.L.C.	WU871	utilityconsultant@yahoo.com	Yes
Aqua Utilities Florida, Inc.	SU821	WTRendell@aquaamerica.com	Yes
Aqua Utilities Florida, Inc.	WS688	WTRendell@aquaamerica.com	Yes
Aqua Utilities Florida, Inc.	WS768	WTRendell@aquaamerica.com	Yes
Aqua Utilities Florida, Inc.	WS798	WTRendell@aquaamerica.com	Yes
Aqua Utilities Florida, Inc.	WS880	WTRendell@aquaamerica.com	Yes
Aqua Utilities Florida, Inc.	WS881	WTRendell@aquaamerica.com	Yes
Aqua Utilities Florida, Inc.	WS883	WTRendell@aquaamerica.com	Yes
Aqua Utilities Florida, Inc.	WS884	WTRendell@aquaamerica.com	Yes
Aqua Utilities Florida, Inc.	WS885	WTRendell@aquaamerica.com	Yes
Aqua Utilities Florida, Inc.	WS886	WTRendell@aquaamerica.com	Yes
Aqua Utilities Florida, Inc.	WS887	WTRendell@aquaamerica.com	Yes
qua Utilities Florida, Inc.	WS888	WTRendell@aquaamerica.com	Yes
qua Utilities Florida, Inc.	WS938	WTRendell@aquaamerica.com	Yes
Aqua Utilities Florida, Inc.	WU174	WTRendell@aquaamerica.com	Yes
Aqua Utilities Florida, Inc.	WU787	WTRendell@aquaamerica.com	Yes
Aqua Utilities Florida, Inc.	WU879	WTRendell@aquaamerica.com	Yes
Aqua Utilities Florida, Inc.	WU882	WTRendell@aquaamerica.com	Yes
Association For Fairness In Rate Making (09)		dmoore@esgconsult.com	No
BFF Corp.	SU595	charlie@alternativephone.com	Yes
C & H Utilities, Inc.	SU526	Shoutilsvc@aol.com	Yes
C& H Utilities, Inc.	WU649	Shoutilsvc@aol.com	Yes
C. S. Water Company, Inc.	WU030	jbiston@aol.com	Yes
C.F.A.T. H2O, Inc.	WS719	charlie@alternativephone.com	Yes
Camachee Cove Yacht Harbor Utility	WU927	marlene.camachee@comcast.net	Yes
Carlton Fields Law Firm (09)		mwalls@carltonfields.com	No
Carlton Fields Law Firm (09a)		mwalls@carltonfields.com	No
Carlton Fields Law Firm (10)		mwalls@carltonfields.com	No
Carlton Fields Law Firm (10)		mwalls@carltonfields.com	No
Central Sumter Utility Company, L.L.C.	WS897	John.wise@thevillages.com	Yes
Coleman Technologies, Inc.		ksawyer@ctiusa.com	No
Colina Bay Water Company, LLC	WU900	shelley@reserveinvest.com	Yes
Commercial Utilities, Division of Grace and Company,	WS090	Incgrace@aol.com	Yes
onc. Continental Utility, Inc.	WS606	gm@continentalcountryclub.com	Yes
Convergia, Inc.	W 2000	joyce.tessier@future.ca	No
Foral Cay Water & Sewer Company	WS731	coral cay manager@equitylifestyle.com	Yes
Country Club Utilities, Inc.	WS654	rgregharris@gmail.com	Yes
County-Wide Utility Co., Inc.	WU008	countywide@leewardairranch.com	Yes
Crestridge Utility Corporation	WU049	countrygirl@svs.net	Yes
WS Communities LP	WU839	Mmathisen@HometownAmerica.com	Yes
ypress Lakes Utilities, Inc.	WS800	pcflynn@uiwater.com	No
ypress Lakes Utilities, Inc.	WS800	pcflynn@uiwater.com	Yes
Pamon Utilities, Inc.	WS551	damonutilities@embarqmail.com	Yes
eb Swim	5551	daswim@gmail.com	No
ast Central Florida Services, Inc.	WU643	jpayne@ari-slc.com	Yes
armton Water Resources LLC	WU859	mabfarmton@hughes.net	Yes
ederal Executive Agencies (09b)		Khojasteh.Davoodi@navy.mil	No
ederal Executive Agencies (09c)		Audrey.VanDyke@navy.mil	No
IMC Hideaway, Inc.	WS652	jandrmcbride@cox.net	Yes
lorida Consumer Action Network	200000000000000000000000000000000000000	billn@fcan.org	No
lorida Industrial Power Users Group (Keefe09)		vkaufman@kagmlaw.com	No
lorida Industrial Power Users Group (Keefe10)		vkaufman@kagmlaw.com	No

faced 43 mailed 18 emailed 143

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
Florida Industrial Power Users Group (McWhirter10)		jmcwhirter@mac-law.com	No
Florida Power & Light Company (10)		ken.hoffman@fpl.com	No
Florida Power & Light Company (Juno10c)		John.Butler@fpl.com	No
Florida Retail Federation (Young 09)		swright@yvlaw.net	No
Forest Utilities, Inc.	SU293	forestu@aol.com	Yes
Fountain Lakes Sewer Corp.	SU572	maryjo.kelly@k-a-c.com	Yes
Francis I Utility, L.L.C.	SU858	kasi@francisone.com	Yes
Gold Coast Utility Corp.	WS899	burkimwater@aol.com	Yes
Grenelefe Resort Utility, Inc.	WS770	bryon smith@wgresorts.com	Yes
-larbor Hills Utilities, L.P.	WU727	arich@harborhills.com	Yes
Heather Hills Estates	WS753	hh4925@yerizon.net	Yes
Highlands Utilities Corporation	SU299	hucorp@embarqmail.com	Yes
Holiday Gardens Utilities, Inc.	WU109	countrygirl@svs.net	Yes
Hunter's Ridge Utility Co. of Lee County	SU674	PG-1@comcast.net	Yes
HV Utility Systems, L.L.C.	SU866	ken_kroot@equitylifestyle.com	Yes
BEW System Council U-8	20000	joe@ibewscu8.org	No
ndiantown Company, Inc.	WS120	maryannh@itstelecom.net	Yes
ames P. Leary	115120	JLeary2000@Yahoo.com	No
oyland Water System	WU711	yarm4.1.1@netzero.net	Yes
W Resort Utilities Corp.	SU336	chriskw@bellsouth.net	Yes
Keefe Law Firm (10)	30330	vkaufman@kagmlaw.com	No
W V Utilities, Inc.	WU135	water@fastestserver.com	Yes
Labrador Utilities, Inc.	WS851	pcflynn@uiwater.com	Yes
	WS709	pcflynn@uiwater.com	Yes
ake Placid Utilities, Inc.	WS641	pcflynn@uiwater.com	Yes
Lake Utility Services, Inc.	W 5041 WU553	pcflynn@uiwater.com	Yes
Lake Utility Services, Inc.	MANUSCO WAS AND		
Lighthouse Utilities Company, Inc.	WU533 WS149	luci@gtcom.net	Yes Yes
Lindrick Service Corporation	W 5149	joeborda@tampabay.rr.com aw@macfar.com	No
Macfarlane Law Firm (10)		marcoiannella@gmail.com	No
Marco Iannella	WCLO	marionutl@aol.com	Yes
Marion Utilities, Inc.	WS160		
Martin Drango, Mark Rigsby, Gary Roebuck, and James		dtriplett@carltonfields.com	No
Ferry McLeod Gardens Water Company	WU841	lauravgriffith@aol.com	Yes
McWhirter Law Firm	110011	jmcwhirter@mac-law.com	No
Mid-County Services, Inc.	SU291	pcflynn@uiwater.com	Yes
Mobile Manor Water Company, Inc.	WU167	bonitav@bensonsinc.com	Yes
Mosaic Fertilizer, LLC (Zambo 09)	110107	richzambo@aol.com	No
Mountain Lake Corporation	WU791	BMARTIN@mountainlakecc.com	Yes
Ni Florida, LLC	SU915	ewallace@niamerica.com	Yes
Ni Florida, LLC	WU920	ewallace@niamerica.com	Yes
North Fort Myers Utility, Inc.	SU317	oldbridge9@aol.com	Yes
North Fort Myers Utility, Inc.	WU834	oldbridge9@aol.com	Yes
North Peninsula Utilities Corporation	SU615	developershw@gmail.com	Yes
North Sumter Utility Company, L.L.C.	WS846	gmorse4@tampabay.rr.com	Yes
D&S Water Company, Inc.	WU538	oswatercompany@embarqmail.com	Yes
Dak Springs, LLC	WU875	mvcres1@msn.com	Yes
Office of Attorney General (09)	11 0013	cecilia.bradley@myfloridalegal.com	No
Office of Public Counsel (08i)		rehwinkel.charles@leg.state.fl.us	No
Office of Public Counsel (09e)		rehwinkel.charles@leg.state.fl.us	No
Office of Public Counsel (09i)		rehwinkel.charles@leg.state.fl.us	No
Office of Public Counsel (10)		beck.charles@leg.state.fl.us	No
Office of Public Counsel (10)		rehwinkel.charles@leg.state.fl.us	No
Orange Blossom Utilities, Inc.	WS912	nancy.roach@ymail.com	Yes
Orange Lake	WS892	gmorse4@tampabay.rr.com	Yes
Orange Dake	11 3072	ginorso-tugiampaday.ir.com	1 03

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
Orangedale Utilities, Inc.		redfish48@comcast.net	No
Palm Valley Utilities	WS832	sseyffart@hometownamerica.net	Yes
Par Utilities. Inc.	WU837	parutilities@juno.com	Yes
Park Water Company	WU776	parkwaterco@aol.com	Yes
Parkland Utilities, Inc.	WS189	PUI@bellsouth.net	Yes
PCS Phosphate - White Springs (Brickfield 09a)		jbrew@bbrslaw.com	No
Peoples Gas System		Regdept@tecoenergy.com	No
Peoples Water Service Company of Florida, Inc.	WU671	sgillet@peopleswater.net	Yes
Pine Harbour Water Utilities, LLC	WU921	planttec@aol.com	Yes
Pine Island Cove Homeowners Association, Inc.	SU724	picoveha@comcast.net	Yes
Pinecrest Ranches, Inc.	WU779	ginger00317@msn.com	Yes
Placid Lakes Utilities, Inc.	WU193	PLCOMM@embarqmail.com	Yes
Plantation Bay Utility Co.	WS479	dross@icihomes.com	Yes
Pluris Wedgefield, Inc.	WS929	kpratt@pluriscompanies.com	Yes
Progress Energy Florida (St. Petersburg 10)		dianne.triplett@pgnmail.com	No
Progress Energy Florida, Inc.	EI801	paul.lewisjr@pgnmail.com	No
Progress Energy Florida, Inc.	EI801	paul.lewisjr@pgnmail.com	No
Progress Energy Service Company, LLC (09)		john.burnett@pgnmail.com	No
Progress Energy Service Company, LLC (09c)		Alex.glenn@pgnmail.com	No
Raintree Utilities, Inc.	WU663	fred@raintreeutilities.com	Yes
Regency Utilities, Inc.	WS919	mfriedman@rsbattorneys.com	Yes
Residential Water Systems, Inc.	WU370	charlie@alternativephone.com	Yes
Richard D. Melson		rick@rmelsonlaw.com	No
Richard D. Melson (09)		rick@rmelsonlaw.com	No
Rose Law Firm (Longwood 09a)		CMarcelli@RSBattorneys.com	No
Rose Law Firm (Longwood 09b)		CMarcelli@RSBattorneys.com	No
Royal Utility Company	WS570	info@royalutility.com	Yes
S & L Utilities, Inc.	SU327	teresafletcher@cox.net	Yes
San Sebastian Water, LLC	WU388	ssebastianwater@peoplepc.com	Yes
Sanlando Utilities Corporation	WS397	pcflynn@uiwater.com	No
Sanlando Utilities Corporation	WS397	pcflynn@uiwater.com	Yes
Service Management Systems, Inc.	WS571	dennis@dbasile.com	Yes
Shangri-La by the Lake Utilities, Inc.	WS728	Jay-Laura@Juno.com	Yes
Southlake Utilities, Inc.	WS638	wjdeaspa@bellsouth.net	Yes
St. John's River Club Utilty Company, LLC	WS906	rachelwachs@aol.com	Yes
Sun Communities Operating Limited Partnership	WS746	jhoekstra@suncommunities.com	Yes
Sun River Utilities, Inc.	WS922	oldbridge9@aol.com	Yes
Sunny Shores Water Co., Inc.	WS754	jdsswc@tampabay.rr.com	Yes
Sunrise Utilities, LLC	WU870	utilityconsultant@yahoo.com	Yes
Tampa Electric Company	EI806	Regdept@tecoenergy.com	No
TBBT Utility LLC	WS918	mooney1325@yahoo.com	Yes
Γierra Verde Utilities, Inc.	SU682	pcflynn@uiwater.com	Yes
Timberwood Utilities	WS896	davbolling@aol.com	Yes
TLP Water, Inc.	WU924	TLPWATERINC@GMAIL.COM	Yes
Town & Country Utility	SU904	cdesanti@kitsonpartners.com	Yes
Town & Country Utility	WU811	cdesanti@kitsonpartners.com	Yes
Tradewinds Utilities, Inc.	WS350	charlie@alternativephone.com	Yes
Tripp Scott, P.A. (09) Tymber Creek Utilities, Incorporated	11/0046	sda@trippscott.com	No
Lymber Creek Litilities Incorporated	WS246	tymbercreekutil@aol.com tfitz5@comcast.net	Yes
		LITTE AND COMPACT DOL	Yes
Useppa Island Utility, Inc.	WS249		
Useppa Island Utility, Inc. Utilities, Inc. of Eagle Ridge	SU749	pcflynn@uiwater.com	Yes
Useppa Island Utility, Inc. Utilities, Inc. of Eagle Ridge Utilities, Inc. of Florida Utilities, Inc. of Florida			

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
Utilities, Inc. of Florida	WU372	pcflynn@uiwater.com	Yes
Utilities, Inc. of Florida	WU413	pcflynn@uiwater.com	Yes
Utilities, Inc. of Florida	WU443	pcflynn@uiwater.com	Yes
Utilities, Inc. of Florida	WU628	pcflynn@uiwater.com	Yes
Utilities, Inc. of Longwood		pcflynn@uiwater.com	No
Utilities, Inc. of Longwood	SU761	pcflynn@uiwater.com	Yes
Utilities, Inc. of Pennbrooke		pcflynn@uiwater.com	No
Utilities, Inc. of Pennbrooke	WS861	pcflynn@uiwater.com	Yes
W.B.B. Utilities, Inc.	WU639	bairport@comcast.net	Yes
Water Management Services, Inc.	WS236	gdb5@comcast.net	Yes
Water Oak Utility	WS755	jhoekstra@suncommunities.com	Yes
West Lakeland Wastewater, Inc.	SU836	utilityconsultant@yahoo.com	Yes
Windstream Utilities Company	WU385	dlouhy@embarqmail.com	Yes
Young Law Firm (09)		swright@yvlaw.net	No
Zachary Taylor Camping and Lodge, Inc.	SU876	Info@FLRVResort.com	Yes

	10
wal	nda
0	

FLORIDA PUBLIC SERVICE COMMISSION
CASE MANAGEMENT SYSTEM
KICKBACK EMAIL ADDRESSES FOR EMAIL ID 6264

KICKBACK I	EMAIL ADDR	ESSES FOR EMAIL ID 626464	All of the second of the secon
PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
Continental Utility, Inc.	WS606	gm@continentalcountryclub.com	Yes
James P. Leary		JLeary2000@Yahoo.com	No
Martin Drango, Mark Rigsby, Gary Roebuck, and James Terry		dtriplett@carltonfields.com	No

faced 5/21/10

Hor Sunt by
mustake

Agenda

No

FLORIDA PUBLIC SERVICE COMMISSION CASE MANAGEMENT SYSTEM KICKBACK EMAIL ADDRESSES FOR EMAIL ID 815130 PARTY NAME COMPANY CODE COMPANY CODE James P. Leary JLeary2000@Yahoo.com No

1 marted = \$\frac{1}{21/10}

dtriplett@carltonfields.com

Martin Drango, Mark Rigsby, Gary Roebuck, and James

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

TO: Parties and Int

Parties and Interested Persons

FROM: Ann Cold Commission Clerk, Office of Commission Clerk

RE: Mice of Filing of Staff Recommendation

Notice is being given that a staff recommendation has been filed with the Office of Commission Clerk for the upcoming Commission Conference Agenda. See attached page one for filing date, docket number, and document number information.

Complete staff recommendations for items on the agenda are available from the Commission's Web site http://www.floridapsc.com by selecting the Agendas & Hearings tab and then selecting Commission Conference Agendas. Vote sheets, transcripts, and minutes are also viewable once they become available. Records of Commission actions can also be viewed by selecting Dockets & Filings, Dockets and the docket number or document number.

I hope you find this information helpful. If you have any questions concerning this information, please feel free to contact the Office of Commission Clerk at (850) 413-6770.

State of Florida



Hublic Service Commissio

TOMAY 19 PM 1: SE CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE:

May 19, 2010

TO:

Office of Commission Clerk (Cole)

FROM:

Division of Economic Regulation (Deason, Daniel, Fletcher, Maurey, Lingo, Stallcul, Rieger, Thompson) (Lingo, Office of the General Counsel (Sayler, Brubaker))

RE:

Docket No. 090392-WS - Application for increase in water and wastewater rates

in Lake County by Utilities Inc. of Pennbrooke.

AGENDA: 6/1/10 - Proposed Agency Action Except Issues Nos. 28 and 29 - Interested

Persons May Participate

COMMISSIONERS ASSIGNED: All Commissioners

PREHEARING OFFICER:

Edgar

CRITICAL DATES:

5-Month Effective Date Waived Through 6/1/10

SPECIAL INSTRUCTIONS:

None

FILE NAME AND LOCATION:

S:\PSC\ECR\WP\090392.RCM.DOC

DOCUMENT NO MISER-DATE 04256 MAY 199 FPSC-COMMISSION CLEEK

Commission Clerk

From:

Commission Clerk

Sent:

Wednesday, May 19, 2010 5:15 PM

Subject:

Order or Notice issued by the Public Service Commission (Email ID = 036361)

Attachments: Recommendation 04256-10.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

Matiida Sanders

PSC-10-0225-Pco-WS

From: Sent:

Terry Holdnak

Thursday, May 06, 2010 3:16 PM

To:

CLK - Orders / Notices

Cc:

Erik Sayler

Subject:

Order / Notice Submitted

Date and Time:

5/6/2010 3:14:00 PM

Docket Number:

090392-WS

Filename / Path:

090392.OPC Intervention Order.els.doc

ORDER ACKNOWLEDGING INTERVENTION

Terry K. Holdnak Commission Deputy Clerk II Office of the General Counsel Florida Public Service Commission 850-413-6738

mailed | emailed 2

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
Rose Law Firm (Longwood 09b)		CMarcelli@RSBattorneys.com	No
Utilities, Inc. of Pennbrooke		pcflynn@uiwater.com	No

Commission Clerk

From:

Commission Clerk

Sent:

Friday, May 07, 2010 2:30 PM

Subject:

Order or Notice issued by the Public Service Commission (Email ID = 307106)

Attachments: 03822-10.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

Dorothy Menasco

200392-WS

From: Kimberley Pena

Sent: Friday, April 09, 2010 3:22 PM

To: Dorothy Menasco

Cc: Ann Cole

Subject: Customer meeting in Docket 090392

FPSC, CLK - CORRESPONDENCE

Administrative Parties Consumer

DOCUMENT NO. 12019 - 09

DISTRIBUTION:

Dorothy, I have copied the audio file of the 02/24/2010 customer meeting (DN 02691-10) to the Repository. I will place the CD in my 2010 events box.

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR
DIVISION OF ECONOMIC REGULATION

POST, CLA - CORRESPONDENCE
TI Administrative Truckes Tronsumer
POCUMENT NO 12019-10
DISTRIBUTION:

Hublic Service Commission

April 7, 2010

Mr. Wayne Stevenson 931 Forest Breeze Path Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Stevenson,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

COMMISSIONERS: NANCY ARGENZIANO, CHAIRMAN LISA POLAK EDGAR

NATHAN A. SKOP DAVID E. KLEMENT BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 7, 2010

Mr. Patrick Reardon 535 Grand Vista Trail Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Reardon,

CLERK

10 APR -8 AM 9: 51

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT

BEN A. "STEVE" STEVENS III

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 7, 2010

Ms. Robert Thompson 1020 Meadowbend Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Ms. Thompson,

COMMISSION

10 APR -8 AM 9: 51

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850
An Affirmative Action / Equal Opportunity Employer

PSC Website: http://www.floridapsc.com

Internet E-mail: contact@psc.state.fl.us

STATE OF FLORIDA

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 7, 2010

Ms. Joan Peglow 532 Shadow Run Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Ms. Peglow,

COMMISSION CLERK 10 APR -8 AM 9: 51

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

Internet E-mail: contact@psc.state.fl.us

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III





MARSHALL WILLIS, DIRECTOR
DIVISION OF ICONOMIO ABOULATION
[7]: (800)413-6914

10 APR -8 AM 9:51

Hublic Service Commission

April 7, 2010

Ms. Joy Bogner 722 Grand Vista Trail Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Ms. Bogner,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III





MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Public Service Commission

April 2, 2010



C, CLK - CORRESPONDENCE

Administrative Administrative Consumer

Joe and Linda Gregg 928 Eagles Landing Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Gregg,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely.

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

090392WS

The state of the s

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Roy and Polly Sheffield 33133 Viewpoint Court Leesburg, FL 34748 FISC, CLK - CORRESPONDENCE

MAchinistrative Farties Consumer

POCUMENT NO. 1209-09

DISTRIBUTION:

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Sheffield,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

COMMISSIONERS: NANCY ARGENZIANO, CHAIRMAN LISA POLAK EDGAR NATHAN A. SKOP DAVID E. KLEMENT

BEN A. "STEVE" STEVENS III





MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

> 在10年10日 10日 10月1-2月9.5

Public Service Commission

April 2, 2010

Mr. Raymond Ozanna 32805 Enchanted Oaks Lane Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Ozanna,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

10 Mg - 2 Mg - 57

Hublic Service Commission

April 2, 2010

Ms. Claudia Vicioso 646 Glen Oak Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Ms. Vicioso,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Charles and Sandy Bush 521 Golfview Court Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Bush,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

Internet E-mail: contact@psc.state.fl.us

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR

STATE OF FLORIDA

NATHAN A. SKOP DAVID E. KLEMENT BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Mr. James Dickinson 313 Ranchwood Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Dickinson,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely.

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Public Service Commission

April 2, 2010

Mr. Paul Troyer 32850 Timberwood Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Troyer,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA NANCY ARGENZIANO, CHAIRMAN

MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Ms. Thelma Edwards 33248 Grand Cypress Way Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Ms. Edwards,

COMMISSIONERS:

NATHAN A. SKOP DAVID E. KLEMENT

LISA POLAK EDGAR

BEN A. "STEVE" STEVENS III

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Richard and Joyce DeLauter 1011 Meadowbend Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. DeLauter,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

COMMISSIONERS: NANCY ARGENZIANO, CHAIRMAN LISA POLAK EDGAR NATHAN A. SKOP DAVID E. KLEMENT

BEN A. "STEVE" STEVENS III

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Ms. Mary Jane Clare 249 Westwood Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Ms. Clare,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Mr. Rodney Vigneau 1044 Meadowbend Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Vigneau,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Mr. Joseph Graham 639 NE Cottage Park Lane Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Graham,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely.

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)





MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Public Service Commission

April 2, 2010

Mr. Marc Masterson 32225 Summertree Court Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Masterson,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely.

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Huhlic Service Commission

April 2, 2010

Mr. Richard Abrams 305 Ranchwood Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Abrams,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Mr. Daryl Crewe 32225 Summertree Circle Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Crewe,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Ernest and Hanna Mann 755 Old Oaks Lane Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Mann,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Ms. Jean Ward 448 Bentwood Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Ms. Ward,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Ms. Virginia Bendell 33116 Meadow Green Court Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Ms. Bendell,

COMMISSIONERS:

LISA POLAK EDGAR NATHAN A. SKOP DAVID E. KLEMENT

NANCY ARGENZIANO, CHAIRMAN

BEN A. "STEVE" STEVENS III

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Mr. Carter Bolton 33150 Green Cypress Way Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Bolton,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Division of Economic regulation (Dulcoza-Daliks, Picterici, IV

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Mr. Chuck Schubert 33441 Pennbrooke Parkway Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Schubert,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Mr. Joe Parker 1056 Meadowbend Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Parker,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely.

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com





MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Public Service Commission

April 2, 2010

Mr. Harold Hetzler 33425 Pennbrooke Parkway Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Hetzler,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Ms. Mildred Amato 309 Ranchwood Drive, H-60 Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Ms. Amato,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Bob and Barb Greenberger 329 Westwood Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Greenberger,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Aublic Service Commission

April 2, 2010

William and Faylene Bosworth 216 Westwood Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Bosworth,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Ms. Margo Kopcienski 622 Timbercrest Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Ms. Kopcienski,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Ms. Betty McKaig 546 Eastwood Lane Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Ms. McKaig,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely.

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Mr. Norman McLenon 32801 Crooked Oaks Lane Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. McLenon,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Mr. Roy Rauscher 339 Grand Vista Trail Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Rauscher,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Ms. Jolene Natoli 33243 Pennbrooke Parkway Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Ms. Natoli,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Mr. John Lister 32930 Rambling Oaks Court Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Lister,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Ms. Claudette Lewis 209 Grand Vista Trail, M3 Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Ms. Lewis,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Mr. Clifford Bischoff 32707 Oak Park Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Bischoff,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Mr. Louis Arpey 33304 Pennbrooke Parkway Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Arpey,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Darrel and Dora Andry 32706 Westwood Loop Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Anndry,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Ms. Ruth Sisung 38 Westwood Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Ms. Sisung,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely.

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Mr. Barry Bonner 33005 Pennbrooke Parkway Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Bonner,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Serbice Commission

April 2, 2010

Mr. Thomas Loeschke 1005 Meadowbend Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Loeschke,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Mr. Thomas McComb 32648 Oak Park Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. McComb,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely.

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Mr. Philip Johnson 712 Old Oaks Lane Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Johnson,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

James and Barbara Svetich 32726 Westwood Loop Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Svetich,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Ms. Perside Marron 32904 Enchanted Oaks Lane Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Ms. Marron,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Mr. Roger Huot 302 Bentwood Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Huot,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely.

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Mr. John Howard 144 Trailwood Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Howard,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Public Service Commission

April 2, 2010

John and Patricia Coleman 705 Timbercrest Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Coleman,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely.

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Public Service Commission

April 2, 2010

Joseph and Ingrid Panepinto 838 Eagles Landing Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Panepinto,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Mr. Edwin Shippey 32736 Westwood Loop Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Shippey,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Mr. Robert Veado 33126 Grand Cypress Way Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Veado,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Frank and Barbara Valliant 631 Timbercrest Drive, K-72 Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Valliant,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Ms. Vera Jones 32932 Crooked Oaks Lane Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Ms. Jones,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)





MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Mr. Marion Vaughn 32205 Summertree Circle Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Vaughn,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Cecil and Linda Leavitt 530 Eastwood Lane Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Leavitt,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)





MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

James and Susan Simons 503 Cottage Park Lane Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Simons,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely

Jared Deason

Regulatory Analyst IV

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

cc:

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Ms. Rena Stephens 730 Cottage Park Lane Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Ms. Stephens,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely.

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com





MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Howard and Sally Holcomb 453 Glen Arbor Lane Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Holcomb,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

cc:

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Ms. Anne Dudley 301 Ranchwood Drive, H58 Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Ms. Dudley,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT

BEN A. "STEVE" STEVENS III

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Mrs. Elanie Lukens 434 Grand Vista Trail Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mrs. Lukens,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

cc:

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Serbice Commission

April 2, 2010

Joseph and Mary Flad 32948 Rambling Oaks Circle Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Flad,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com





MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Public Service Commission

April 2, 2010

Mr. and Mrs. Jack Johnston 315 Grand Vista Trail Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Johnston,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Mr. Chris Stockel 33115 Gray Eagle Court Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Stockel,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Mr. Edward Macomber 317 Ranchwood Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Macomber,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely.

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Mr. Bob Drane 32834 Timberwood Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Drane,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

STATE OF FLORIDA COMMISSIONERS: NANCY ARGENZIANO, CHAIRMAN LISA POLAK EDGAR NATHAN A. SKOP

MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Dennis and Ruthann Reed 33260 Grand Cypress Way Leesburg, FL 34748

DAVID E. KLEMENT

BEN A. "STEVE" STEVENS III

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Reed,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger) cc:

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Public Service Commission

April 2, 2010

Mr. Ronald Stewart 337 Westwood Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Stewart,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

John and Mary Duerr 508 Grand Vista Trail Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Duerr,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely.

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com





MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Frank and Marian Fanelli 1045 Forest Breeze Path Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Fanelli,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Dale and Nancy Corrice 33409 Pennbrooke Parkway Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Corrice,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

COMMISSIONERS:
NANCY ÁRGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Aublic Service Commission

April 2, 2010

Edward and Betty Davis 1027 Meadowbend Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Davis,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Yared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

George and Sandra Kilian 1040 Eagles Landing Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Kilian,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Richard and Alice Rhea 243 Bentwood Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Rhea,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Huhlic Service Commission

April 2, 2010

Ray and Mary Merillat 847 Grand Vista Trail Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Merillat,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Alex and Delores Church 110 Willow Brook Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Church,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Claude and Carol Slocum 33511 Pennbrooke Parkway Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Slocum,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely.

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Serbice Commission

April 2, 2010

Nelson and Ruth McAllister 808 Forest Breeze Path Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. McAllister,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Serbice Commission

April 2, 2010

Mr. Louis LeBel 33114 Meadow Side Court Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. LeBel,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Mr. George Bremer 32900 Crooked Oaks Lane Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Bremer,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Lin and Linda Martin 310 Grand Vista Trail Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Martin,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Public Service Commission

April 2, 2010

Mr. Lawrence Huhn 956 Eagles Landing Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Huhn,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Mr. David Smith 33242 Grand Cypress Way Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Smith,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

COMMISSIONERS; NANCY ARGENZIANO, CHAIRMAN LISA POLAK EDGAR NATHAN A. SKOP DAVID E. KLEMENT BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Casimir and Sandra Kuwik 627 N.E. Cottage Park Lane Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Kuwik,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Public Service Commission

April 2, 2010

James and Dale Duguay 843 Forest Breeze Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear James and Dale Duguay,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Public Service Commission

April 2, 2010

Terry Moore 412 Glen Arbor Lane Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Terry Moore,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

cc:

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Mr. Terry Hall 913 Forest Breeze Path Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Hall,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Public Service Commission

April 2, 2010

Niall Laux 225 Willow Brook Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Niall Laux,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT

BEN A. "STEVE" STEVENS III

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Mr. Orrin Jinnings 32735 Timberwood Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Jinnings,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Mr. and Mrs. Juel Moses 748 Old Oaks Lane Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Moses,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Richard and Madalon Ritter 33129 Meadow Green Court Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Ritter,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Mr. Robert Smith 535 Cottage Park Lane Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Smith,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Mr. John Starkey 9002 N.W. 64th Terrace Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Starkey,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Lisa Polak Edgar Nathan A. Skop David E. Klement Ben A. "Steve" Stevens III

Hublic Service Commission

April 2, 2010

Mr. Raymond Isherwood 32941 Enchanted Oaks Lane Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Isherwood,

COMMISSIONERS:

NANCY ARGENZIANO, CHAIRMAN

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Public Service Commission

April 2, 2010

Mr. Keith Schoenick 33510 Pennbrooke Parkway Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Schoenick,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Mr. Phillip Mittelstaedt 32801 Timberwood Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Mittelstaedt,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Aublic Service Commission

April 2, 2010

John and Eileen Smink 32933 Enchanted Oaks Lane Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Smink,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Aublic Service Commission

April 2, 2010

Howard and Nancy Jennings 810 Grand Vista Trail Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Jennings,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

April 2, 2010

Mr. Wellen Engel 823 Old Oaks Lane Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Engel,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Serbice Commission

April 2, 2010

Mr. Ronald Warren 131 Westwood Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Warren,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Serbice Commission

March 29, 2010 FPSC, CLK - CORRESPONDENCE

Mr. Kenneth Leming 957 Forest Breeze Path, P90 Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Leming,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Administrative T Parties, L

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)





MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 29, 2010



Vincent and Ellen Miller 1111 Eagles Landing Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Miller,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com



MARSHALL WILLIS, DIRECTOR TO DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 29, 2010

James and Rena Bragdon 337 Ranchwood Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Bragdon,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger) cc:

Office of Commission Clerk (Docket No. 090392-WS)

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 29, 2010



Mr. Donald Roering 406 Ranchwood Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Roering,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Public Service Commission

March 29, 2010

Robert and Shirley Cramer 701 Timbercrest Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Cramer,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 29, 2010

10 MAR 31 AM 10: 49
COMMISSION

Mr. Robert VanDerveer 353 Bentwood Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. VanDerveer,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely.

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

COMMISSIONERS: NANCY ARGENZIANO, CHAIRMAN LISA POLAK EDGAR NATHAN A. SKOP DAVID E. KLEMENT BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Public Service Commission

March 29, 2010

RECEIVED-FROC

Ms. Barbara Uhrman 828 Eagles Landing Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Ms. Uhrman,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Public Service Commission

March 29, 2010

Ms. Sharon Ridgley 618 Eastwood Lane, #102 Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Ms. Ridgley,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 29, 2010

Ms. Rebecca Schools 225 Grand Vista Trail Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Ms. Schools,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850
An Affirmative Action / Equal Opportunity Employer

PSC Website: http://www.floridapsc.com

COMMISSIONERS: NANCY ARGENZIANO, CHAIRMAN LISA POLAK EDGAR NATHAN A. SKOP DAVID E. KLEMENT BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 29, 2010

Mr. Robert Casey 842 Old Oak Lane Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Casey,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850
An Affirmative Action / Equal Opportunity Employer

PSC Website: http://www.floridapsc.com

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Public Service Commission

March 29, 2010

Richard and Beverly Ray 408 Glen Arbor Lane Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Ray,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 29, 2010

Ms. Shirley Roszler 501 Grand Vista Trail Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Ms. Roszler,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com





MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 29, 2010

RECEIVED-FPSC 10 MAR 31 AM 10: 50 COHMISSION

Mr. Frank Brafford 327 Bentwood Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Brafford,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 29, 2010

COMMISSION

Mr. George Wharram 1115 Eagles Landing Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Wharram,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914



March 29, 2010



Mr. Bill Van Horn 606 Cottage Park Lane Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Van Horn,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 29, 2010



Ms. Jane Kiel 219 Willow Brook Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Ms. Kiel,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)





MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 29, 2010



Mr. Kenneth Bates 32713 Westwood Loop Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Bates,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 29, 2010

TO MAR 31 AM ID: 50

Ms. Meryl Stewart 340 Bentwood Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Ms. Stewart,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914



Hublic Service Commission

March 29, 2010



Patrick and Nancy Browne 540 Grand Vista Trail Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Browne,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)





MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 29, 2010

Mr. and Mrs. Dale Howard 308 Bentwood Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Howard,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)





MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REQUESTION (850) 413-6914

Public Service Commission

March 29, 2010

Mrs. Jack Arvidson 33225 Grand Cypress Way Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mrs. Arvidson,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Public Service Commission

March 29, 2010



Mr. Raymond Warner 206 Bentwood Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Warner,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 29, 2010



Mr. Wayne Roethler 32838 Timberwood Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Roethler,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 29, 2010



Ms. Gloria Lougee 630 Eastwood Lane Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Ms. Lougee,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely.

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)





MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 29, 2010

Walter and Charlotte Kuglin 610 Grand Vista Trail Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Kuglin,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely.

Jared Deason

Regulatory Analyst IV

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger) cc:

Office of Commission Clerk (Docket No. 090392-WS)



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 29, 2010



Ms. Sylvia Tetreault 132 Trailwood Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Ms. Tetreault,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Public Service Commission

March 29, 2010



Ms. Leona Rodgers 308 Grand Vista Trail Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Ms. Rodgers,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely.

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)





MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Public Service Commission

March 29, 2010



Robert and Sharon Larsen 815 Old Oaks Lane Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Larsen,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely.

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 29, 2010

CONTENT AND: 50

Ms. Dana Higgins 32322 Oak Park Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Ms. Higgins,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 29, 2010

Mr. Sherman Folnsbee 123 Westwood Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Folnsbee,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Serbice Commission

March 29, 2010

COMMISSION

RECEIVED-FRSC

Mr. David Engleman 42 Westwood Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Engleman,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 29, 2010

Mr. Gerane Lester 611 Shadow Run Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Lester,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 29, 2010

Ms. Marjorie Chatoney 826 Old Oaks Lane Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Ms. Chatoney,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

STATE OF FLORIDA

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Public Service Commission

March 29, 2010

Ms. Linda Angstatt 1051 Forest Beeze Path Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Ms. Angstatt,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely.

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Serbice Commission

March 29, 2010

Mr. Edward Helfrich 32822 Timberwood Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Helfrich,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850
An Affirmative Action / Equal Opportunity Employer

PSC Website: http://www.floridapsc.com

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Public Service Commission

March 29, 2010



Mr. Carl Bates 630 Cottage Park Lane Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Bates,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 29, 2010

Mr. Peter Guido 32921 Enchanted Oaks Lane Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Guido,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

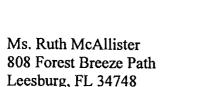
STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 29, 2010



Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Ms. McAllister,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Public Service Commission

March 29, 2010



Mr. Nelson McAllister 808 Forest Breeze Path Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. McAllister,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

cc:

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 29, 2010

Robert and Marie Grace 33118 Meadow Side Court Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Grace,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 29, 2010

Mr. and Mrs. Skip Brinkman 430 Grand Vista Trail Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Brinkman,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Public Service Commission

March 29, 2010

Mr. William Bosworth 216 Westwood Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Bosworth,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

cc:

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Public Service Commission

March 29, 2010



Mr. Peter Striker 850 Forest Breeze Path Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Striker,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely.

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 29, 2010



Mr. Gary Shepard 33605 Pennbrooke Pkwy. Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Shepard,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)





MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 29, 2010



Mr. George Auger 552 Grand Vista Trail Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Auger,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely.

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 29, 2010



Mr. Rodney Vigneau 1044 Meadowbend Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Vigneau,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 29, 2010

Mr. John Parfumorse 545 Golfview Court Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Parfumorse,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely.

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)





MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 29, 2010

William and Anna Fields 307 Grand Vista Trail Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Fields,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)





MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Public Service Commission

March 29, 2010



Ed and Hilda Storey 248 Bentwood Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Storey,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

090392

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III





MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 25, 2010

FPSC, CLK - CORRESPONDENCE D'Administrative [] Parties [] Consumer DOCUMENT NO. 120[9 09]

DISTRIBUTION:

PRECEIVED-FPSC 10 MAR 26 AM 10: 4' COMMISSION

Mr. Jerry Martin 33320 Pennbrooke Pkwy. Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Martin,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 25, 2010



Mr. William Pflug 529 Golfview Court Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Pflug,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridansc.com





MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 25, 2010



Mr. Jasper Lemon, Jr. 32928 Enchanted Oaks Lane Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Lemon, Jr.,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)





MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 25, 2010



Mr. Charles Beck 1042 Forest Breeze Path Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Beck.

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914



March 25, 2010



Mr. Thomas Blaydes 537 Grand Vista Trail, Lot K-1 Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Blaydes,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

Internet E-mail: contact@psc.state.fl.us

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Public Service Commission

March 25, 2010



Mr. Edward Burkhardt 32689 Oak Park Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Burkhardt,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)





MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 25, 2010



Mr. William Lesher 33133 Pennbrooke Pkwy. Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Lesher,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 25, 2010

10 MAR 26 AM 10: 41

Mr. Michael Balent 742 Grand Vista Trail Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Balent.

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

10 MAR 26 AM 10: 41
CONTRERK

Hublic Service Commission

March 25, 2010

Ms. Linda Taylor 614 Grand Vista Trail Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Ms. Taylor,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 25, 2010



Fred and Pat Gabbard 439 Grand Vista Trail Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Gabbard,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

> PECENTED FPSC OMAZE MIO.40

Hublic Service Commission

March 25, 2010

Ms. Betty Doades 32684 Oak Park Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Ms. Doades,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 25, 2010



Mr. James Stewart 32723 Timberwood Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Stewart,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely.

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 25, 2010

Mr. Thaddeus Anthony 315 Bentwood Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Anthony,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

10 MAR 26 MM 10: 40

Public Service Commission

March 25, 2010

Mr. Arthur Zielske 32912 Rambling Oaks Court Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Zielske,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 25, 2010



Mr. John Fryer 1205 Meadowbend Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Fryer,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 25, 2010



Mr. Wallace Pretzer 32831 Timberwood Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Pretzer,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely.

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Public Service Commission

March 25, 2010



Mr. Roger Rolston 33231 Grand Cypress Way Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Rolston,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6914

Hublic Service Commission

March 25, 2010

Ms. Donna Fielding 405 Glen Arbor Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Ms. Fielding,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 25, 2010

Ms. Betty Gill 609 Grand Vista Trail Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Ms. Gill,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely.

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

TO MAR 26 AM 10: 30

TO MAR 26 AM 10: 30

COMMISSION

Hublic Service Commission

March 25, 2010

Ron and Gladys Trachtenberg 32809 Timberwood Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Trachtenberg,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely.

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com





MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 25, 2010



Mr. Larry Beitz 32802 Crooked Oaks Lane Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Beitz,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 25, 2010



Ms. Jennifer Collett 232 Westwood Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Ms. Collett,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Public Service Commission

March 25, 2010

Mr. Warren Clark 619 Grand Vista Trail, K106 Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Clark,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

COMMISSIONERS: NANCY ARGENZIANO, CHAIRMAN LISA POLAK EDGAR NATHAN A. SKOP DAVID E. KLEMENT

BEN A. "STEVE" STEVENS III

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

> NECENED-FPSU NAM 26 ANIO: 39 COMMISSION

Hublic Service Commission

March 25, 2010

Ms. Shirley Gaylord 32920 Crooked Oaks Lane Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Ms. Gaylord,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

> PRECEIVED-FPSC 10 MAR 26 AM 10: 39 COMMISSION

Hublic Service Commission

March 25, 2010

Mr. and Mrs. Tremblay 32335 Oak Park Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Tremblay,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Public Service Commission

March 25, 2010



Paul and Mary Fedy 32915 Crooked Oaks Lane Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Fedy,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely.

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 25, 2010



Mr. Gary Fagen 1130 Meadow Bend Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Fagen,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)





MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 25, 2010

RECEIVED-FPSC 10 MAR 26 AM 10: 39 COMMISSION

Ms. Bonny Blankenship-Lott 32660 Oak Park Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Ms. Blankenship-Lott,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com





MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 25, 2010

Mr. Carl O'Dell 32500 Oak Park Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. O'Dell,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Public Service Commission

March 25, 2010



Mr. Paul Kepler 516 Grand Vista Trail Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Kepler,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 26, 2010



Ms. Carole Smith 728 Old Oak Lane Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Ms. Smith,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

> RECEIVED-FPSC 10 MAR 26 MID: 39 COMPLEAK

Hublic Service Commission

March 26, 2010

Mr. Kent Allison 236 Westwood Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Allison,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 26, 2010



Ms. Nancy Hoose 120 Westwood Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Ms. Hoose,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 26, 2010



Ms. Elaine Yandow 1209 Meadowbend Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Ms. Yandow,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)





MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

> HAECENVED FPSU 10 MAR 26 MM 10: 38 COMMISSION

Hublic Service Commission

March 26, 2010

Ms. Marilyn Daniels 32707 Westwood Loop Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Ms. Daniels,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely.

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

10 MAR 26 AM 10: 31

Hublic Service Commission

March 26, 2010

Mr. John Wregglesworth 32806 Timberwood Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Wregglesworth,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 26, 2010



William and Lynn Grolly 32310 Oak Park Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Grolly,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 26, 2010

RECEIVED FPSC

Mr. Gerald Tautfest 651 Timbercrest Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Tautfest,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Public Service Commission

March 26, 2010

OMB 26 MIO: 38

Mr. Gerald Drabbert 602 Cottage Park Lane Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Drabbert,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

MW 12.1-

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III





MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Public Service Commission

March 19, 2010

Ms. Eva Rice 717 Old Oaks Lane Leesburg, FL 34748

FYSC, CLK - CORRESPONDENCE
Administrative Parties Consumer
DOCUMENT NO. 12019-09
DISTRIBUTION:

RECEIVED-FPSC 10 MAR 19 PM 4: 02 COMMISSION

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Ms. Rice,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)





MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Public Service Commission

March 19, 2010

COMMISSION CLERK

10 MAR 19 PH 4: 02

Wayne and Susan Turner 238 Grand Vista Trail Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Turner,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 19, 2010

10 MAR 19 PM 4: 02

Francis and Gwen Kjellander 1049 Meadowbend Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Kjellander,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely.

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 19, 2010

10 MAR 19 PM 4: 03

Richard and Marian Milham 822 Forest Breeze Path Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Milham,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 19, 2010

Mr. Ray Colleti 1009 Forest Breeze Path Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Colleti,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)





MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Aublic Service Commission

March 19, 2010

Mr. Julius Garman 725 Timbercrest Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Garman,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel





MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

HECEIVED-FPSC

Hublic Service Commission

March 19, 2010

Mr. William Horswood 2761 SW 98th Street Rd. Ocala, FL 34476

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Horswood,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel





MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 19, 2010

Mr. William Linder 404 Glen Arbor Lane Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Linder,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Public Service Commission

March 19, 2010

Mr. Robert Emick 32921 Crooked Oaks Lane Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Emick,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850
An Affirmative Action / Equal Opportunity Employer

PSC Website: http://www.floridapsc.com





MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 19, 2010

10 MAR 19 PM 4: 03
COMMISSION

Mr. Richard Fairfield 533 Golfview Court Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Fairfield.

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 19, 2010

Mr. George English 1104 Eagles Landing Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. English,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

TO MAR 19 PM 4: 0

10 MAR 19 PM 4: 0

Hublic Service Commission

March 19, 2010

Mr. Ernest Trawle 709 Cottage Park Lane Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Trawle,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger) Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 19, 2010

Mr. Ned Jacobs 32927 Crooked Oaks Lane Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Jacobs,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 19, 2010

Robert and Jane Noerenberg 846 Old Oaks Lane Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Noerenberg,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 19, 2010

Mr. Mark Thomas 32901 Enchanted Oaks Lane Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Thomas,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 19, 2010

Lee and Jean Williams 33424 Pennbrooke Parkway Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Williams,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 19, 2010

COMMISSION

10 MAR 19 PM 4: 03

Mr. Theodore Tsontos 1015 Eagles Landing Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Tsontos,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 19, 2010

COMMISSION

10 MAR 19 PM 4: 03

Mr. Robert Ray 717 Timbercrest Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Ray,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 19, 2010

Larry and Julie Wirebaugh 32716 Timberwood Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Wirebaugh,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 19, 2010

COMMISSION

10 MAR 19 PM 4: 03

Mr. James Huxtable 32925 Enchanted Oaks Lane Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Huxtable,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely.

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Serbice Commission

March 19, 2010

Mr. Clyde James 527 Shadow Run Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. James,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 19, 2010

Mr. Donald Banks 814 Forest Breeze Path Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Banks,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850
An Affirmative Action / Equal Opportunity Employer

PSC Website: http://www.floridapsc.com

cc:





MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Public Service Commission

March 19, 2010

COMMISSION CLERK

10 MAR 19 PM 4: 03

Bob and Anita Canute 32842 Timberwood Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Canute,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 19, 2010

Mr. Thomas Cane 740 Old Oaks Lane Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Cane,

10 MAR 19 PM 4: 03

COMMISSION

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)





MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Public Service Commission

March 19, 2010

Mr. Earl West 240 Willow Brook Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. West,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

cc:



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Aublic Service Commission

March 19, 2010

Mr. Charles Martin 32430 Oak Park Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Martin,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger) Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Public Service Commission

March 19, 2010

COMMISSION CLERK

10 MAR 19 PM 4: 04

Mr. Michael Nemes 33535 Pennbrooke Parkway Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Nemes,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

COMMISSIONERS: NANCY ARGENZIANO, CHAIRMAN LISA POLAK EDGAR NATHAN A. SKOP DAVID E. KLEMENT BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 19, 2010

Mr. Ellen Kelley 320 Westwood Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Kelley,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely.

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)





MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Public Service Commission

March 19, 2010

Lewis and Joany Walker 732 Timbercrest Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Walker,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely.

Jared Deason

Regulatory Analyst IV

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850
An Affirmative Action / Equal Opportunity Employer

PSC Website: http://www.floridapsc.com

cc:

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Aublic Service Commission

March 19, 2010

COMMISSION CLERK

10 MAR 19 PM 4: 04

Dean and Mary Moore 1032 Eagles Landing Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Moore,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

NANCY ARGENZIANO, CHAIRMAN BEN A. "STEVE" STEVENS III

MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914



Aublic Service Commission

March 19, 2010

Mr. Jerry Rudnitsky 902 Forest Breeze Path Leesburg, FL 34748

COMMISSIONERS:

LISA POLAK EDGAR NATHAN A. SKOP DAVID E. KLEMENT

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Rudnitsky,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850 An Affirmative Action / Equal Opportunity Employer

PSC Website: http://www.floridapsc.com

cc:

COMMISSIONERS: NANCY ARGENZIANO, CHAIRMAN LISA POLAK EDGAR NATHAN A. SKOP DAVID E. KLEMENT BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR **DIVISION OF ECONOMIC REGULATION** (850) 413-6914

Hublic Service Commission

March 19, 2010

Mr. John Buterbaugh 907 Forest Breeze Path Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Buterbaugh,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850 An Affirmative Action / Equal Opportunity Employer

PSC Website: http://www.floridapsc.com

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 19, 2010

David and Mary Maeder 830 Grand Vista Trail Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Maeder,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)





MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Public Service Commission

March 19, 2010



Mr. and Mrs. J. Colaneri 408 Westwood Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Colaneri,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

090392

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III





MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 18, 2010

10 MAR 18 PM 3: 38
COMMISSION

Mr. Arnold Huyck 33224 Grand Cypress Way Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Huyck,

FP&C, CLK - COR	RESPONDENCE
	Parties Consumer
Madministrative DOCUMENT NO.	12019-19
DISTRIBUTION:	

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 18, 2010

William and Dorothy Wockenfuss 831 Forest Breeze Path Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Wockenfuss,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 18, 2010

COMMISSION

10 MAR 18 PM 3: 38

Robert and Barbara Cain 534 Golfview Court Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Cain,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 18, 2010

Mr. Edward Rapisardi 1142 Meadowbend Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Rapisardi,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 18, 2010

RECEIVED-FPSC 10 MAR 18 PM 3: 38 COMMISSION

Mr. John O'Brien 33117 Pennbrooke Parkway Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. O'Brien,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

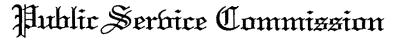
Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914



March 18, 2010



Mr. Joel Simonds 33416 Pennbrooke Parkway Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Simonds,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 18, 2010

COMMISSION CLERK

10 MAR 18 PM 3: 38

Richard and Deborah Cassem 32759 Timberwood Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Cassem,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely.

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

COMMISSIONERS: NANCY ARGENZIANO, CHAIRMAN LISA POLAK EDGAR NATHAN A. SKOP DAVID E. KLEMENT BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 18, 2010

Mr. Richard Beaulieu 639 Timbercrest Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Beaulieu,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 18, 2010

10 MAR 18 PM 3: 38

Ms. Barbara Williams 525 Golfview Court, #I-7 Pennbrooke, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Ms. Williams,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

COMMISSIONERS:
NANCY ÁRGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 18, 2010

10 MAR 18 PM 3: 38
COMMINISSION

Mr. Raymond Blahausz 213 Bentwood Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Blahausz,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)





MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 18, 2010

COMMISSION CLERK

10 MAR 18 PM 3: 38

Mr. Richard Leonard 249 Bentwood Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Leonard,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Public Service Commission

March 18, 2010

Mr. Gary Hall 933 Eagles Landing Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Hall,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Public Service Commission

March 18, 2010

COMPLISSION CLERK

0 MAR 18 PM 3: 38

Mr. and Mrs. Frank Lanza 32732 Westwood Loop Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Lanza,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely.

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Public Service Commission

March 18, 2010

CLERK

10 MAR 18 PH 3: 38

Ms. Annette Gay 32714 Westwood Loop Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Ms. Gay,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Public Service Commission

March 18, 2010

OMAR 18 PM 3: 3:

Mr. Paul Rauch 250 Grand Vista Trail Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Rauch,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

Internet E-mail: contact@psc.state.fl.us

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 18, 2010

10 MAR 18 PM 3: 38

Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Williams,

Mr. Walter Williams 32805 Oak Park Drive

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 18, 2010

COMMISSION CLERK

10 MAR 18 PM 3: 38

Mr. Warren Chace 424 Ranchwood Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Chace,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 18, 2010

COMMISSION

10 MAR | 8 PM 3: 38

James and Joanne Steiner 533 Shadow Run Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Steiner,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely.

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)





MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 18, 2010

CLERK

10 MAR 18 PM 3: 38

#CEVED-FROC

Mr. Robert Casazza 449 Glen Arbor Lane Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Casazza,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

COMMISSION CLERK

10 MAR 18 PM 3: 39

Hublic Service Commission

March 18, 2010

Mr. Charles Mixell 752 Old Oaks Lane Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Mixell,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely.

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Public Service Commission

March 18, 2010

Mr. and Mrs. Edward Whitman, Jr. 352 Grand Vista Trail Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Whitman, Jr.,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Public Service Commission

March 18, 2010

TO MAR 18 PM 3: 39

Mr. James Wagar 1010 Forest Breeze Path Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Wagar,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 18, 2010

10 MAR 18 PM 3: 39
COMPLESSION

John and Donna Nelson 811 Old Oaks Lane Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Nelson,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely.

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 18, 2010

Mr. William Chase 747 Old Oaks Lane Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Chase,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

Internet E-mail: contact@psc.state.fl.us

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 18, 2010

Donald and Margaret Piper 730 Grand Vista Trail Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Piper,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

Internet E-mail: contact@psc.state.fl.us

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Serbice Commission

March 18, 2010

Russell and Virginia Smith 1046 Forest Breeze Path Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Smith,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely.

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850 An Affirmative Action / Equal Opportunity Employer

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 18, 2010

Mr. James Sackrider 721 Old Oaks Lane Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Sackrider,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 18, 2010

Mr. Earl Masstead 409 Westwood Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Masstead,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

Internet E-mail: contact@psc.state.fl.us

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 18, 2010

Kenneth and Carla Lemar 1107 Eagles Landing Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Lemar,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

Internet E-mail: contact@psc.state.fl.us

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 18, 2010

Mr. Glenn Babcock 33230 Grand Cypress Way Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Babcock,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 18, 2010

COMPISSION CLERK

10 MAR 18 PH 3: 39

John and Rosella Valentine 33336 Pennbrooke Parkway Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Valentine,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850
An Affirmative Action / Equal Opportunity Employer

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 18, 2010

Mr. Daniel Solomon 33126 Meadow Side Court Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Solomon,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

Internet E-mail: contact@psc.state.fl.us

COMMISSIONERS: NANCY ARGENZIANO, CHAIRMAN LISA POLAK EDGAR NATHAN A. SKOP DAVID E. KLEMENT BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 18, 2010

Ms. Mary Baron 32711 Oak Park Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Ms. Baron,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely.

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com





MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 17, 2010

Ms. Natalie Karns 32727 Timberwood Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Ms. Karns,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 17, 2010

Paul and Sheila Looeh 614 Eastwood Lane Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Looeh,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 17, 2010

Ms. Helen Flegler 33211 Pennbrooke Parkway Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Ms. Flegler,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

PSC Website: http://www.floridapsc.com

Internet E-mail: contact@psc.state.fl.us

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 17, 2010

Mr. Darrell Looney 544 Golfview Court Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Looney,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 17, 2010

Joseph and Ellen Bialek 201 Grand Vista Trail Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Bialek,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Public Service Commission

March 17, 2010

Richard and Patricia Albers 443 Grand Vista Trail Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Albers,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 17, 2010

Howard and Grace Stuckey 33401 Pennbrooke Parkway Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Stuckey,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 17, 2010

Joe and Teddi Fuller 537 Eastwood Lane Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Fuller,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

ce: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 17, 2010

Joseph and Joan Szymanski 32339 Oak Park Drive Leesburg, FL 34748

COMMISSIONERS:

LISA POLAK EDGAR NATHAN A. SKOP DAVID E. KLEMENT

NANCY ARGENZIANO, CHAIRMAN

BEN A. "STEVE" STEVENS III

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Szymanski,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 17, 2010

Ms. Ruth Timmons 1114 Meadowbend Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Ms. Timmons,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely.

Jared Deason

Regulatory Analyst IV

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

cc:

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 17, 2010

Mr. Ronald Jones 32537 Oak Park Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Jones,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 17, 2010

CLERK

10 MAR 18 PM 3: 40

Mr. George Walmsley 32728 Westwood Loop, Lot F-33 Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Walmsley,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 17, 2010

John and Judith Martucci 721 Timbercrest Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Martucci,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 17, 2010

OMAR 18 PM 3: 4 Cominission

10 MAR I R PM 3-1.0

Mr. John Patsche 127 Westwood Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Patsche,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely.

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Public Service Commission

March 17, 2010

James and Yvonne Turner 425 Glen Arbor Lane Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Turner,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 17, 2010_

COMMISSION

10 MAR 18 PM 3: 40

Frank and Elizabeth Bellini 39701 Westwood Loop Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Bellini,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely.

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA

COMMISSIONERS: NANCY ARGENZIANO, CHAIRMAN LISA POLAK EDGAR NATHAN A. SKOP DAVID E. KLEMENT BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Public Service Commission

March 17, 2010

Mr. Reynold Almquist 32720 Westwood Loop, Lot F-32 Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Almquist,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely.

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 17, 2010

Gordon and Pat Anderson 325 Ranchwood Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. and Mrs. Anderson,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

COMMISSIONERS: NANCY ARGENZIANO, CHAIRMAN LISA POLAK EDGAR NATHAN A. SKOP DAVID E. KLEMENT

BEN A. "STEVE" STEVENS III

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Serbice Commission

March 17, 2010

Mr. William Kay 220 Westwood Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Kay,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 17, 2010

Ms. Mary Miles 221 Grand Vista Trail Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Ms. Miles,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 17, 2010

Ms. Julia Fromkin 32830 Timberwood Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Ms. Fromkin,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 17, 2010

COMMISSION

10 MAR 18 PM 3: 40

Mr. Kenneth Jacobson 1008 Eagles Landing, #S66 Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Jacobson,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 17, 2010

Mr. Roger Sperling 32826 Crooked Oaks Lane Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Sperling,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

Internet E-mail: contact@psc.state.fl.us

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

Office of Public Counsel

cc:



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

10 MAR | 8 PH 3: 4C

Hublic Service Commission

March 17, 2010

Ms. Beverly Schmitt 205 Westwood Drive Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Ms. Schmitt,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 17, 2010

COMMISSION

Mr. Richard Heitz 424 Bentwood Drive, N58 Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Heitz,

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship.

You are entitled to receive safe, reliable utility service at reasonable rates, and the Commissioners are charged with making sure that companies in Florida, including Pennbrooke, fulfill their service obligation. Thank you again for your letter, and if you have additional questions or need further assistance, please call our toll-free number, 1-800-342-3552.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

STATE OF FLORIDA



MARSHALL WILLIS, ACTING DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6914



TYSC, CLK - CORRESPONDENCE;

V. Mainistrative [] Faction [] Consumer

TYC-CUMENT NO. 120[9-09

MINITERESTITION:

March 11, 2010

Michael Chase 32909 Crooked Oaks Ln Leesburg, FL 34748

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Chase:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.

Regarding your comments concerning Pennbrookes' allocated expenses from its parent company, the pro forma plant items, the Project Phoenix, and the return on equity; these issues will be addressed in staff's recommendation due to be filed on April 8, 2010 and subsequently voted on by the Commissioners at the April 20, 2010 Agenda Conference.

Michael Chase Page 2 March 11, 2010

We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship. I hope the above information has been helpful.

If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at <u>ideason@psc.state.fl.us.</u>

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)





MARSHALL WILLIS, ACTING DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 11, 2010

George Auger 552 Grand Vista Trail Leesburg, FL 34748 PUSC, CLK - CORRESPONDENCE MAtainistrative Thracies Theoremical Discrete Constituent No. 12.019-09 DISTRIBUTION:

Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Auger:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.

Regarding your comments concerning Pennbrookes' allocated expenses from its parent company, the Commission does not rely on house counts in order to allocate Utilities, Inc.'s (UI's) common costs. Rather, the Commission uses equivalent residential connections (ERCs). The calculation of ERCs is determined based on the number of customer bills receiving service, and the meter sizes associated with that service, during the test year. The Commission has found that UI shall use ERCs, measured at the end of the applicable test year, as the primary factor in allocating

George Auger Page 2 March 11, 2010

affiliate costs in Florida. The Commission has further reasoned that the use of an ERC-only methodology is appropriate for common cost allocations because it is consistent with the methodology used by the Commission to set rates for its water and wastewater utilities. This issue will be addressed in staff's recommendation due to be filed on April 8, 2010 and subsequently voted on by the Commissioners at the April 20, 2010 Agenda Conference.

We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship. I hope the above information has been helpful.

If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at ideason@psc.state.fl.us.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)



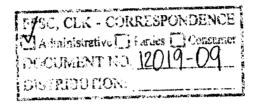


MARSHALL WILLIS, ACTING DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6914

Hublic Service Commission

March 11, 2010

Michael Chase 32909 Crooked Oaks Ln Leesburg, FL 34748





Re: Utilities, Inc. of Pennbrooke - Docket No. 090392-WS

Dear Mr. Chase:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, inc. of Pennbrooke (Pennbrooke or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.

Regarding your comments concerning Pennbrookes' allocated expenses from its parent company, the pro forma plant items, the Project Phoenix, and the return on equity; these issues will be addressed in staff's recommendation due to be filed on April 8, 2010 and subsequently voted on by the Commissioners at the April 20, 2010 Agenda Conference.

Michael Chase Page 2 March 11, 2010

We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship. I hope the above information has been helpful.

If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at jdeason@psc.state.fl.us.

Sincerely,

Jared Deason

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Reiger)

Office of Commission Clerk (Docket No. 090392-WS)

March 9, 2009

Roger Sperling 32826 Crooked Oaks Lane Leesburg, FL 34748 FECEIVED-FPSC 10 11/AR 12 AN 10: 26 SUMMISSION DISTRIBUTION CENTER
10 NAR 12 AM 7: 19

SC, CLK - CORRESPONDENCE

Advainistrative | Flories | Consumer

MUCCIMENT NO. 12

DESTRIBUTION:

Florida Public Service Commission

Division of the Commission Clerk and Administrative Offices

2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

Dear Commissioners:

I am writing to protest the water and wastewater rate increases requested by Utilities of Pennbrooke. Refer to Docket # 090392-WS.

The utility was granted a major rate increase just three years ago. Service has not improved noticeably. There has been no expansion of the community. There is no reason to believe that the cost of providing service has increased beyond the rate of inflation.

What has happened, apparently, is that the parent company, Utilities, Inc. has proposed rates that include huge increases in cost allocations they wish to place on our community. The costs to be allocated are for expenditures at the parent company involving projects and expenses that provide no benefit to us at Pennbrooke Fairways. We should not have to pay for decisions that create costs but provide no benefit.

Consider the following business model:

- Establish a private utility holding company with access to investor money.
- Purchase locally operated public or private utilities with modest rates and low operating expenses.
- Administer operation through a centralized parent company that has much higher operating expenses. Parent company investments and expenses include elaborate systems to produce data that can be used to justify rate increases, but provide no benefit to the customers served by the individual utilities. Provide minimally acceptable quality of service. Include planned investment in plant infrastructure in rate increase requests, but delay actual investment as long as possible.

- Burden the individual utilities with overhead allocations that support the operation of the parent company. Use the allocated costs to pump up justification for rate increases.
- After rates have been increased to the threshold of outrage, sell individual utilities to local investors who will operate them with far lower expenses and achieve excellent profitability because of the increased rates. The selling price will be far above the book value, producing large capital gains for the parent company and giving the new owner a higher investment base with which to justify rates even though the physical infrastructure is essentially unchanged.
- As utilities are sold, allocate parent company overhead across the fewer remaining utilities in the portfolio, and use the increased allocations as justification for additional rate increases on the remaining utilities.

The end result is that the parent company reaps huge profits, both from the operation and from the eventual sale of the individual utilities. The customers are left with extremely high rates and no measurable improvement in service or infrastructure.

The Public Service Commission is charged with the responsibility of assuring that customers of privately held utilities are treated fairly. How are customers protected against the abuses inherent in the above business model?

Sincerely,
Rozer Sperling

Roger Sperling

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE:

March 9, 2010

TO:

Dale N. Mailhot, Director, Office of Auditing and Performance Analysis

FROM:

Kimberley M. Peña, Records Management Assistant, Office of Commission Clerk

RE:

Request for copies of confidential audit work papers in Dockets 090531-WS,

090392-WS, 090402-WS, 090381-WS.

On March 8, 2008, the Office of Commission Clerk (CLK) received the attached request from Denise Vandiver, on behalf of the Office of Public Counsel (OPC), for copies of confidential Document Numbers 12029-09 (Docket No. 090381-WS), 12031-09 (Docket No. 090392-WS), 12033-09 (Docket No. 090402-WS), and 01445-10 (Docket No. 090531-WS).

Pursuant to Section 11.04.C.6c(2)(c) of the APM, CLK is seeking permission to make copies of the documents to satisfy OPC's request.

TPSC, CLK - CORRESPONDENCE
Adrainistrative Parties Consumer
DOCUMENT NO. 12019-09
DISTRIBUTION:

approved
3-9-10

Received by: Denise Mandine Date: 3/15/10

JEFF ATWATER
President of the Senate



J.R. Kelly Public Counsel

STATE OF FLORIDA OFFICE OF PUBLIC COUNSEL

C/O THE FLORIDA LEGISLATURE
111 WEST MADISON ST.
ROOM 812
TALLAHASSEE, FLORIDA 32399-1400
1-800-540-7039

EMAIL: OPC_WEBSITE@LEG.STATE.FL.US WWW.FLORIDAOPC.GOV

LARRY CRETUL
Speaker of the
House of Representatives

Denise N. Vandiver, C.P.A. Legislative Analyst vandiver.denise@leg.state.fl.us

March 9, 2010

Ann Cole, Director Office of Commission Clerk Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Re:

Docket No. 090531-WS; Application for staff-assisted rate case in Highlands County by Lake Placid Utilities. Inc.

Docket No. 090392-WS; Application for increase in water and wastewater rates in Lake County by Utilities Inc. of Pennbrooke.

Docket No. 090402-WS; Application for increase in water and wastewater rates in Seminole County by Sanlando Utilities Corporation.

Docket No. 090381-SU; Application for increase in wastewater rates in Seminole County by

Utilities Inc. of Longwood.

Dear Ms. Cole:

By this letter, I am requesting copies of the following confidential documents filed in the above-referenced dockets. By this request, OPC agrees to treat this information as confidential, and thus exempt from Section 119.70(1), Florida Statutes. We will also comply with Rule 25-22.006, Florida Administrative Code, which addresses the treatment of confidential information.

The following documents are requested:

Docket 090531 Application for staff-assisted rate case in Highlands County by Lake Placid Utilities, Inc.

01445-10	03/03/2010	APA/Prestwood - (CONFIDENTIAL) Working papers Vol 3 of 3 for
		Lake Placid for staff-assisted rate case audit (Audit Control No. 10-
		014-4-1).

Docket 090392 Application for increase in water and wastewater rates in Lake County by Utilities Inc. of Pennbrooke.

12031-09	12/17/2009	APA/Mailhot - (CONFIDENTIAL) Working papers Vol 3 of 3 for
		Utilities, Inc. for rate case audit (Audit Control No. 09-281-4-2).
-		

Letter to Ann Cole March 9, 2010 Page 2

Docket 090402 Application for increase in water and wastewater rates in Seminole County by Sanlando Utilities Corporation.

12/17/2009 APA/Mailhot - (CONFIDENTIAL) Working papers Vol	4 of 4 for
Sanlando for rate case audit (Audit Control No. 09-28	11

Docket 090381 Application for increase in wastewater rates in Seminole County by Utilities Inc. of Longwood.

12029-09		APA/Mailhot - (CONFIDENTIAL) Working papers Vol 5 of 5 for Utilities, Inc. for rate case audit (Audit Control No. 09-280-4-1).	
	ì		

Thank you in advance and please contact me by phone or e-mail when the copies are available for pickup or if any further information is requested.

Respectfully submitted,

s/ Denise N. Vandiver
Denise N. Vandiver
Legislative Analyst

Office of Public Counsel c/o The Florida Legislature 111 West Madison Street Room 812 Tallahassee, FL 32399-1400 (850) 487-8239 vandiver.denise@leg.state.fl.us

Office of Auditing and Performance Analysis (Mailhot, Prestwood)
 Division of Economic Regulation (Bulecza-Banks, Fletcher)
 Office of the General Counsel (Bennett, Brubaker, Hartman, Klancke, Young)

Rose Law Firm (Longwood 09b) Christian W. Marcelli

Sanlando Utilities Corporation Mr. Patrick C. Flynn

Office of Public Counsel (Merchant, Reilly)

Matilda Sanders

PSC-09-0844-PCO-605

090392

From:

Terry Holdnak

Sent: To: Tuesday, December 22, 2009 11:15 AM CLK - Orders / Notices; Jennifer Brubaker

Subject:

Order / Notice Submitted

Date and Time:

12/22/2009 11:12:00 AM

Docket Number:

090392-WS

Filename / Path:

090392.order.jsb.doc

attack orber

ORDER SUSPENDING PROPOSED FINAL RATES AND APPROVING INTERIM RATES

Terry X. Holdnak Commission Deputy Clerk II Office of the General Counsel Florida Public Service Commission 850-413-6738

> faced o mailed o emailed 2

> > FPSC, CLK - CORRESPONDENCE
> > Administrative Parties Consumer
> > DOCUMENT NO. 12019.09
> > DISTRIBUTION:

FLORIDA PUBLIC SERVICE COMMISSION CASE MANAGEMENT SYSTEM PARTICIPATING EMAIL ADDRESSES FOR DOCKET 090392

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
Rose Law Firm (Longwood 09b)		CMarcelli@RSBattorneys.com	No
Utilities, Inc. of Pennbrooke		pcflynn@uiwater.com	No

Commission Clerk

From:

Commission Clerk

Sent:

Tuesday, December 22, 2009 1:20 PM

Subject:

Order or Notice issued by the Public Service Commission (Email ID = 008531)

Attachments: 12166-09.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

Marguerite McLean

090392-WS

From:

Marguerite McLean

Sent:

Friday, December 18, 2009 1:03 PM

To:

Lisa Ray

Cc:

Jared Deason; Dorothy Menasco

Subject: RE: Pleading Filed - Utilities Inc. of Pennbrooke - Dkt 090392-WS

FPSC, CLK - CORRESPONDENCE Administrative Parties Consumer DOCUMENT NO. 12019-69

DISTRIBUTION:

great, thanks for the verification.

From: Lisa Ray

Sent: Friday, December 18, 2009 1:01 PM

To: Marguerite McLean Cc: Jared Deason

Subject: RE: Pleading Filed - Utilities Inc. of Pennbrooke

Yes. It was an error and the correct docket number is 090392-WS. Thank you for catching that mistake.

Lisa Ray

From: Marquerite McLean

Sent: Friday, December 18, 2009 12:59 PM

To: Lisa Ray

Subject: Pleading Filed - Utilities Inc. of Pennbrooke

Lisa,

The Clerk's office rec'd. a letter from ECR/Deason to Utilities, Inc./Marcelli dated 12/18/09 requesting information to complete review of application.

The docket number listed is 090230-WS. Is this an error? Should the docket number be 090392-WS?

I just need verification to process the letter in CMS.

thanks,

Marguerite.

Katie Ely

090392

From:

Mary Macko

Sent:

Thursday, December 17, 2009 9:04 AM

To:

Katie Ely

Subject:

Proposed Changes to Form 090392-WS-00001

Attachments: CCS Form 090392-WS-00001-002.pdf

FPSC, CLK - CORRESPONDENCE XAdministrative Parties Consumer DOCUMENT NO. 12019.09 DISTRIBUTION:

Docket Number 090392-WS - Form Number 090392-WS-00001-002

Application for increase in water and wastewater rates in Lake County by Utilities Inc. of Pennbrooke.

Change in appointment - Day 1 of a 1-day Customer Meeting - 02/24/2010 - 6:00 p.m.-9:00 p.m. - in Tallahassee - Involving Staff

Change in appointment location From Tallahassee to Leesburg

Attached is a Case Scheduling/Rescheduling Advice (CSRA) in the referenced docket. If you have any questions regarding the form, please contact Mary Macko at 413-6008.

Case Scheduling/Rescheduling Advice

Last Revised 12/17/2009 at 9:02 a.m.

Page 1 of 1

X Comm X Comm X Comm X Execut	nissioner Edgar nissioner Argenzian nissioner Skop nissioner Klement tive Director Information Office	no X General C Auditing X Commiss Regulator	g & Performan sion Clerk ory Analysis	X Court Repart Cou	e Regulation porter tact - Jared Deason
rom: Office o	of Chairman Mattho	ew Carter	·	wastewater rates in Lake County	by Utilities Inc. of Pennbrooks
E	vent	Former Date	New Date	Location / Room	Time
Customer Mee	ting		02/24/2010	Leesburg	6:00 p 9:00 p.
2. Hearing/Pre <u>Hearing</u> <u>Officers</u>	Phearing Assignme Form Commission	ner Assignment	ring Staff	Current Ass Commissioners	signments Hearing Staff Exam.
	ALL CT ED AC			ALL CT ED AG SK	KL X
Prehearing Officer	CT ED AG SK	<u></u>		Commissioners CT ED AG SK KL A	DM
	omer Meeting (Staff) tion change only - fron	n Tallahassee to I	Leesburg.		

Katie Ely

090392

From:

Mary Macko

Sent:

Thursday, December 17, 2009 8:57 AM

To:

Subject:

New Advice Form 090392-WS-00001

Attachments: CCS Form 090392-WS-00001-001.pdf

FPSC, CLK - CORRESPONDENCE Administrative_Parties Consumer DOCUMENT NO. 12019.09

DISTRIBUTION:

Docket Number 090392-WS - Form Number 090392-WS-00001-001

Application for increase in water and wastewater rates in Lake County by Utilities Inc. of Pennbrooke.

Add new appointment - Day 1 of a 1-day Customer Meeting - 02/24/2010 - 6:00 p.m.-9:00 p.m. - in Tallahassee - Involving Staff

Attached is a Case Scheduling/Rescheduling Advice (CSRA) in the referenced docket. If you have any questions regarding the form, please contact Mary Macko at 413-6008.

Case Scheduling/Rescheduling Advice

Last Revised 12/17/2009 at 8:56 a.m.

Page 1 of 1

X Comm X Comm X Comm X Execut	nissioner Edgar nissioner Argenzian nissioner Skop nissioner Klement tive Director Information Office	no X General C Auditing X Commiss Regulator	g & Performan sion Clerk ory Analysis	X Court Rep nce Analysis X Staff Cont	Regulation orter act - Jared Deason
	of Chairman Mattheer: 090392-WS App		ase in water and	wastewater rates in Lake County b	by Utilities Inc. of Pennbrooke.
1. Schedule Inf		<u></u>	N. D.	Total Dame	
	vent 	Former Date		Location / Room	Time
Customer Meet	ting		02/24/2010	Tallahassee	6:00 p 9:00 p.
				 	
				 	
				 	
2. Hearing/Pre	hearing Assignme	ent Informatio	n		
¥¥ +	Form	ner Assignment	ts	Current Assi	ignments
<u>Hearing</u> Officers	Commissi	ioners Hear Exar	• I II	Commissioners	Hearing Staff Exam.
	ALL CT ED A		.n.	ALL CT ED AG SK I	KL Exam.
	X				X
	<u></u>				
<u>Prehearing</u> Officer	Commissi	oners		Commissioners	
Omen	CT ED AG SK	KL ADM		CT ED AG SK KL AI	<u></u>
		KE 135.1.		X X	244
Remarks: Custo					
Custo	omer Meeting (Staff)				

COMMISSIONERS: MATTHEW M. CARTER II, CHAIRMAN LISA POLAK EDGAR NANCY ARGENZIANO NATHAN A. SKOP

DAVID E. KLEMENT

STATE OF FLORIDA



RECEIVED-FFOC N, DIRECTOR

TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

DEC 16 PM 3: 444

COMMISSION CLERK

Hublic Service Commission

December 15, 2009

ADMINISTRATIVE

Roberta Dill Pennbrooke Homeowners Association, Inc. 501 SR 44 Leesburg, FL 34748

Re: Rate Case for Utilities Inc. of Pennbrooke in Lake County, Docket No. 090392-WS

Dear Ms. Dill:

This letter is to follow up your phone conversation with Jared Deason and confirm our reservation of the Grand Hall at Pennbrooke Fairways, Wednesday, February 24, 2010 from 4:45 p.m. to 10:00 p.m. We will be holding a customer meeting which will begin at 6:00 p.m. We may finish the customer meeting before 10:00 p.m., depending on the number of attendees and the number of comments received.

I understand that the Grand Hall seats at least 150 people and an audio system will be available for our use. If you have any questions, please contact fared Deason at (850) 413-6844. Thank you.

Cheryl Bulecza-Banks
Chief of Rate Filings

CBB/jd Enclosure

cc: Division of Economic Regulation (Willis, Fletcher, Deason, Rieger) Office of General Counsel (Brubaker)

Office of Commission Clerk (Docket No. 090392-WS)

DOCUMENT NUMBER-DATE

12019 DEC 168

FPSC-COMMISSION CLEAR

PSC/CLK015-C (Rev. 04/07)

Company: Utilities, Inc. of Pennbrooke					∠A.	dininisti	rative_	Parties	ONDENC Cousum	ier
					Die	COME	NI NU TION	· <u>120</u>	19-09	
Official Filing Date:	E	xpiration	:		DIO	TAGBO	11014.	-	Table of the second second second	
Referred to:		ADM	CLK	(ECR)	GCL	PIF	RCP	SGA	ssc	
("()" indicates OPR)				Х	Х					
<u>Section 2 - OPR Completes</u> and returns to <u>Program Module</u> A1(f) Staff Assignmen	WARNING IT IS	G: THIS SO TENTATIVE	AND SUBJ	S AN INTER ECT TO REV RECORDS SE	ISION.	INING DOC				
Jean Assignmen	<u> </u>								Due Dates	•
OPR_Staff	0	Current	CASR rev	ision leve	1			Previ		urrent
	1.									
	2. 3.									
	4.									
***************************************	5.									
	6. 7.									
Staff Counsel	8.									
	9.									
OCRs	10.	H				<u> </u>				
	12.									
	13. 14.									
	15.									
-11-2	16. 17.			<u> </u>						
	18.									
	19. 20.									
	21. 22.									
	23.									
***************************************	24. 25.									
	26.									
	27. 28.									
	29.									
Recommended assignments for hearing and/or deciding this case:	30. 31.									
	32.									
Full CommissionCommission Panel Hearing Examiner Staff	_ 33. 34.							+		
	35.									
Date filed with CLK:	36. 37.							_		
Initials: OPR	38.									
Staff Counsel	39. 40.									
ection 3 - Chairman Completes		Assignmen	ts are as	follows:						
- Hearing Officer(s)		7				aring Off				
Commissioners Hr Ex	g Staff am				Commi	ssioners		ADM		
		_		ст	בט	inin ,	4G SK			
Where panels are assigned the senior Co	mmissioner i	s Panel C	hairman:							
the identical panel decides the case. Where one Commissioner, a Hearing Exami	ner or a Sta	off Member	is		Appr Date	oved: _		····		

* COMPLETED EVENTS

Docket No. <u>090392-WS</u> Date Docketed: <u>07/29/2009</u> Title:

Application for increase in water and wastewater rates in Lake

County by Utilities Inc. of Pennbrooke.

Company: Utilities, Inc. of Pennbrooke

	Date:		E	xpiratio	n:								
Last Day to Sus	pend:								•				
Referred to:				ADM	CLK	(ECR)	GCL	PIF	RCP	SGA		SSC	
("()" indicate				<u> </u>		X	X						
	Completes and ret	urns to								chedu1	<u>e</u>		
<u>Program Module</u>	A1(†)					IS AN II BJECT TO			DOCUMEN	/T			
	rauff and		FOR 110		_	E RECORDS			113-6770	ľ			
	Staff Assi	<u>inments</u>		D 23 CO		L MECOND.) JECITO	,,,(030) ·	113 0110				
											Due	Dates	
OPR Staff	B Fletcher		0	Current	CASR re	evision 1	eve1			Prev	ious	Cur	rent
	C Bulecza-Banks										. ,		
	P Daniel		- 1.			to Chai	rman				NE	-	1/2009
			_ 2. 3.	Revised	CASK Due	<u> </u>				NO NO	NE	09/0	4/2009
			- 3. - 4.				····					┪	
			5.							 		 	
			6.									 	
			7.							 		 	
Staff Counsel	J Brubaker		8.									1	
			9.										
			10.										
<u>OCRs</u>			11.		····					ļ			
			12.										
			13. 14.									+	
			15.					***************************************					
			16.										
			17. 18.							 		4	
			19.										
			20.										
			21.							 	·	 	
			22. 23.									 	
			24.										
			25.										
			26. 27.					-		 		+	
			29.										
and/or deciding	ignments for heari	ng	30. 31.									-	
and/or deciding	tiiis case.		32.							 		 	
Full Commission	X Commission Par	nel	33.										
Hearing Examine			34.										
			35.										
Date filed with	CLK: <u>08/05/2009</u>		36.										
Initials OPR			37. 38.		-								
Staff	Counsel		39.										
			40.										
Section 3 - Chai	rman Completes		As	signment	s are as	follows	:						
- Hearin	g Officer(s)						Prehe	aring Off	icer				
	ssioners	Hrg	Staff	1				ssioners		ADM			

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Exam

Where one Commissioner, a Hearing Examiner or a Staff Member is

SK

* COMPLETED EVENTS

assigned the full Commission decides the case.

AG

Approved: Date:

ED

X

MM

AG

CT

SK

PSC/CLK015-C (Rev. 04/07)

ED

MM

CT

ALL

X

Docket No. <u>090392-WS</u> Date Docketed: <u>07/29/2009</u> Title: Application for increase in water and wastewater rates in Lake County by Utilities Inc. of Pennbrooke.

Company: Utilities, Inc. of Pennbrooke

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

PSC/CLK015-C (Rev. 04/07)

Official Filing						Expiration	on:							
Last Day to Susp	end:													
Referred to:						ADM	CLK	(ECR)	GCL	PIF	RCP	SGA	SSC	
("()" indicates				·				<u> </u>	X			_l		
Section 2 - OPR		<u>es</u> ar	nd ret	urns to			•					<u>Schedule</u>		
<u>Program Module</u>	A1(f)					NG: THIS					G DOCUMEN	V <i>T</i>		
	S	taff	Assi	nments		TENTATI PDATES CO					413-6770			
		,				_						D	ue Date	S
OPR Staff	B Fletc					Curren	t CASR re	evision l	evel			Previo	ıs Cı	ırrent
	C Bulec		anks										1	
	P Danie	1			1.	MFRs Du		_				SAME		/30/2009
					2. 3.	Kevisea	CASR Du	2				09/04/20	09 10/	30/2009
					4.									
					5.	···						1		
					6.							+		
					7.							_		
Staff Counsel	J Hartm	an			8.							-		
Jean Counser	J 1101 Cm	K 411			9.	···						+		
					10.		****							
<u>OCRs</u>					11.	****								
					12.									
					13.									
					14.									
					15.									
	***				16. 17.									
	****				18.									
					19.									
					⊒20 .		_							
					21. 22.									
					23.									
					24.									
					25.							ļ		
					26.									
					27. 28.									
					29.									
Recommended assi	gnments	for	heari	ng	30.									
and/or deciding	this cas	se:			31.									***************************************
m 77 6 1	v .c.			7	32.						******			
Full Commission	_X_Comm	11551(: <i>c</i>	on Par	ie i	33. 34.							+		
Hearing Examiner		•			35.									
Date filed with	CLK: 09/	'01 /2	009									 		
	CLIT. <u>337</u>	<u> </u>			37.									
Initials OPR					38.									
Staff (Counsel				39.									
					40.			6 33				J		
<u> Section 3 - Chai</u>	rman Con	pret	<u>es</u>		F	ssignmen	ts are as	TOILOWS	:					
- Hearin	a Office	r(s)							Prehe	aring 01	ficer			
	sioners	\3/		Hrg	Staff					ssioners		ADM		
CORRELES	.J. JUNETS			Exam	Jean				COMMIT	SS TOHERS		וושה		
ALL CT ED	MM	AG	SK					СТ	ED	MM /	AG SK			
X	T					_			X					
A 1 1								,						

* COMPLETED EVENTS

Approved:

Date:

Docket No. 090392-WS Date Docketed: 07/29/2009 Title: Application for increase in water and wastewater rates in Lake County by Utilities Inc. of Pennbrooke.

Company: Utilities, Inc. of Pennbrooke

Official Filin						Expiratio	on:							
Last Day to Su	ispend:	11/30)/200 <u>9</u>							**				•
Referred to:						ADM	CLK	(ECR)	GCL	PIF	RCP	SGA	SSC	
("()" indicat							<u> </u>	X	X					
Section 2 - OF			and ret	turns to								<u>Schedule</u>		
Program Module	A1(1)	ļ			1			E IS AN II UBJECT TO			G DOCUME	ENT		
	•	Staf	f Assi	gnments	TOD I			HE RECORDS			413-677		ue Date:	-
OPR Staff	B Fle	tchon				Current	+ CACD -	evision l	aa]					
OFR SCALL			Banks		- L	Curren	L CASK P	evision	evei			Previo	is a	ırrent
			S Rieg	er	1.	Staff Re	ecommend	ation - I	nterim			SAME	11/	17/2009
	<u> </u>	,,,,	<u> </u>		Ž.	Agenda	<u>ccomment</u>	1011 1				SAME		01/2009
					3.		eport Du	<u> </u>				SAME		07/2009
					4.	Standard						SAME		21/2009
)				5.		CASR Due	e				10/30/20	09 12/	22/2009
					6.					"6				
					7.					-				
Staff Counsel	J Har	tman			8.									
					9.									
					10.									
OCRs					11.									
					12.									
					13.									
					14. 15.	- ····				***************************************				
					16.				*					
					17.									
					18.									
					19. 20.									
					21.									
					22.									
					23.									
					24. 25.								-	
					26.									
					27.									
					28.							_		
Recommended as	cianmon	te for	n hoani	ina	29. 30.									
and/or deciding			Hear	ng.	31.									
	.,,				32.									
Full Commission			ion Pa	nel	33.									
Hearing Examin	er St	aff			34.				~					
					35.									
Date filed wit	h CLK: I	.0/12/	2009		36.									
Initials OPR					37. 38.									
	F Counse	1			39.									
					40.									
Section 3 - Ch	airman C	omple	tes		μ	\ssignmen1	ts are as	s follows	:					
- Hear	ing Offi	cer(s)						Prehe	earing O	fficer			
Comm	rissione	rs	+	Hrg Exam	Staff				Comm	issioner	s	ADM		
ALL CT E	D AG	SK	NC	LXam				СТ	ED	AG	SK NC	†		
X		1				7			X					
Where panels	are ass	igned	the se	nior Co	mmissio	 oner is Pa	anel Chai	irman:						

PSC/CLK015-C (Rev. 04/07)

the identical panel decides the case.

assigned the full Commission decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is

* COMPLETED EVENTS

Approved:

Date:

Case Scheduling/Rescheduling Advice

Last Revised 12/17/2009 at 8:56 a.m.

Page 1 of 1

X Commi X Commi X Commi X Executi	ssioner Edgar ssioner Argenziar ssioner Skop ssioner Klement ve Director nformation Office	Auditing X Commiss Regulato	& Performan sion Clerk	ce Analysis X Court Re	c Regulation porter itact - Jared Deason
	Chairman Matthe		ase in water and	wastewater rates in Lake County	by Utilities Inc. of Pennbrooke.
1. Schedule Info	rmation ent	Former Date	New Date	Location / Room	Time
Customer Meeti	ng		02/24/2010	Tallahassee	6:00 p 9:00 p.
Ü	earing Assignme Form	ent Informationer Assignment		Current As	signments
Hearing Officers	Commission ALL CT ED AC	Exar	- 1 11	Commissioners ALL CT ED AG SK	Hearing Staff Exam. KL X
Prehearing Officer	Commission CT ED AG SK	oners KL ADM		Commissioners CT ED AG SK KL A	DM
Remarks: Custom	ner Meeting (Staff)				

PSC/CHM 8 (09/2005)

CCS Form Number: 090392-WS-00001-001

Docket No. 090392-WS Date Docketed: 07/29/2009 Title: Application for increase in water and wastewater rates in Lake County by Utilities Inc. of Pennbrooke.

Company: Utilities, Inc. of Pennbrooke

Where one Commissioner, a Hearing Examiner or a Staff Member is

assigned the full Commission decides the case.

PSC/CLK015-C (Rev. 04/07)

Official Filing Date: 11/18/2009 **Expiration:** 04/19/2010 Last Day to Suspend: 12/01/2009 Referred to: ADM (ECR) GCL PIF ("()" indicates OPR) Section 2 - OPR Completes and returns to CLK in 10 workdays. Time Schedule Program Module A1(f) WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770 Staff Assignments Due Dates OPR Staff 2 Current CASR revision level **B** Fletcher Previous Current C Bulecza-Banks 1. Audit Report Due SAME 12/07/2009 P Daniel, J Deason Standard Order S Rieger 2. SAME 12/21/2009 3. Revised CASR Due 10/30/2009 12/22/2009 4. Customer Meeting (Leesburg) NONE 02/24/2010 5. 6. 7. J Hartman, J Brubaker Staff Counsel 8. 9. 10. **OCRs** 11. 12. 13. 14. 15. 16. 17. 18. 19. 20. 21. 22. 23. 25. 26. 27. 28. 29. Recommended assignments for hearing 30. and/or deciding this case: 31. 32. Full Commission X Commission Panel 33. Hearing Examiner Staff 34. 35. Date filed with CLK: 10/12/2009 36. 37. Initials OPR 38. Staff Counsel 39. 40 Section 3 - Chairman Completes Assignments are as follows: Hearing Officer(s) Prehearing Officer Commissioners Hrg Staff Commissioners ADM Exam ALL CTED AG SK KL CT ED AG SK KL Х Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

* COMPLETED EVENTS

Approved:

Date:

Case Scheduling/Rescheduling Advice

Last Revised 12/17/2009 at 9:02 a.m.

Page 1 of 1

To: X Commissioner Edgar X Commissioner Argenzian X Commissioner Skop X Commissioner Klement X Executive Director X Public Information Office	no X General (Auditing X Commiss Regulato	& Performan sion Clerk rv Analysis	X Court Rep X Staff Cont	Regulation Porter Pact - Jared Deason
From: Office of Chairman Matth	ew Carter			
Docket Number: 090392-WS App	lication for increa	ase in water and	wastewater rates in Lake County b	by Utilities Inc. of Pennbrooke.
1. Schedule Information				
Event Event	Former Date	New Date	Location / Room	Time
Customer Meeting		02/24/2010	Leesburg	6:00 p 9:00 p.
	MACAMA C. MACAMAM MATERIAL MACAMAMA			
2. Hearing/Prehearing Assignme	ent Informatio	n		
	er Assignment	is	Current Assi	gnments
Hearing Commission	oners Hear Exar	- [Commissioners	Hearing Staff Exam.
ALL CT ED AC	G SK KL		ALL CT ED AG SK	(I
				X
Prehearing Commission	oners		Commissioners	
Officer CT ED AG SK	KL ADM		CT ED AG SK KL AD	DM
			X	
Remarks: Customer Meeting (Staff)		_		
Location change only - from	Tallahassee to L	eesburg.		

PSC/CHM 8 (09/2005)

CCS Form Number: 090392-WS-00001-002

Docket No.<u>090392-WS</u> Date Docketed: <u>07/29/2009</u> Title: Application for increase in water and wastewater rates in Lake County by Utilities Inc. of Pennbrooke.

Company: Utilities, Inc. of Pennbrooke

Official Filing Date: 11/18/2009 Expiration: 04/19/2010 Last Day to Suspend: 12/01/2009 Referred to: ADM **APA** CLK (ECR) GCL PIF RAD SSC ("()" indicates OPR) Х Х Section 2 - OPR Completes and returns to CLK in 10 workdays. <u> Time Schedule</u> Program Module A1(f) WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770 Staff Assignments **Due Dates** 3 Current CASR revision level OPR Staff J Deason **Previous** Current Bulecza-Banks 1. Standard Order 12/21/2009 P Daniel, B Fletcher SAME S Rieger 2. Company Response to Audit Report SAME 01/06/2010 SAME 01/26/2010 3. FAW Notice Filed - Customer Meeting 4. Customer Meeting (Leesburg) SAME 02/24/2010 5. Staff Recommendation SAME 04/08/2010 Agenda 6. SAME 04/20/2010 PAA Order 7. SAME 05/10/2010 Protest Period Expires Staff Counsel J Hartman, J Brubaker 8. SAME 05/31/2010 9. Consummating Order if No Protest SAME 06/03/2010 SAME 10. Close Docket or Revise CASR 06/18/2010 **OCRs** 11. 12. 13. 14. 15. 16. 17. 18. 19. 20. 21. 22. 23. 24. 25. 26. 27. 28. 29. Recommended assignments for hearing 30.

Section 3 - Chairman Completes

Date filed with CLK: 12/18/2009

Staff Counsel

and/or deciding this case:

Hearing Examiner Staff

Initials OPR

Full Commission X Commission Panel

Assignments are as follows:

	- He	aring	Offi	cer(s)		
	Co	mmiss	ioner	'S		Hrg Exam	Staff
ALL	СТ	ED	AG	SK	KŁ		
X							

Commissioners ADM

CT ED AG SK KL

X

Approved:

Date:

Prehearing Officer

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

31. 32.

33.

34. 35.

36. 37.

38.

39. 40.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

PSC/CLK015-C (Rev. 04/07)

* COMPLETED EVENTS

Application for increase in water and wastewater rates in Lake Docket No. <u>090392-WS</u> Date Docketed: <u>07/29/2009</u> Title: County by Utilities Inc. of Pennbrooke.

Company: Utilities, Inc. of Pennbrooke

Referred to:	-		ADM	APA	CLK	(ECR)	GCL	PIF	RAD	SSC
("()" indicate	s OPR)			I Total		X	X	T	T -	
	Completes and returns to	CLK ir	10 work	davs.				Time S	chedule	
Program Module			NG: THIS		IS AN I	NTERNAL I	PLANNING			
			TENTATIV							
	Staff Assignments	FOR U	PDATES CO	INTACT TH	IE RECORD	S SECTION	V: (850)	413-6770)	
									Di	ie Dates
OPR Staff	J Deason		Current	+ CASD na	wicion 1	lovo]			Previou	
OIR JEAN	C Bulecza-Banks		Curren	L CASA M	24121011	ievei			Previou	s Current
	P Daniel, B Fletcher	1.	Informa	Meeting	1				NONE	03/17/2010
	S Rieger	2.		ecommenda					SAME	04/08/2010
		3.	Agenda						SAME	04/20/2010
		4.	PAA Orde	er					SAME	05/10/2010
		5.		Period I					SAME	05/31/2010
		6.	Consumm	ating Ord	der if No	Protest			SAME	06/03/2010
		7.	Close Do	ocket or	Revise (CASR			SAME	06/18/2010
<u>Staff Counsel</u>	J Hartman, J Brubaker	8.								
		9.							ļ	
OCD c		_ 10.		·····-					 	
<u>OCRs</u>	• • • • • • • • • • • • • • • • • • • •	→ 11. 12.							 	
		12. 13.								
		14.								
		15 .								
		16.							ļ	
		17.							 	
		18. 19.							1	
		20.								
		21.								
		22.					····		 	
		23. 24.							1	
		25.								
		26.								
		27. 28.								
		29.								
Recommended ass	ignments for hearing	30.								
and/or deciding	this case:	31.								
		32.								
Full Commission	X_Commission Panel	33.							 	
nearing Examine	rStaff	34.							 	
Date filed with	CLK: 12/18/2009	35. 36.					*			
	CLIT. <u>22, 25, 2565</u>	37.								
Initials OPR		38.					-			
Staff	Counsel	39.								
Section 3 - Chai		140. A							1	

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Hrg

Exam

Staff

Where one Commissioner, a Hearing Examiner or a Staff Member is

assigned the full Commission decides the case.

ST

Approved: Date:

ED

X

AG

Commissioners

SK

12/18/2009

ADM

ST

KL

PSC/CLK015-C (Rev. 04/07)

AG

ALL

Х

Commissioners

SK

KL

ED

Docket No. 090392-WS Date Docketed: 07/29/2009 Title: Application for increase in water and wastewater rates in Lake County by Utilities Inc. of Pennbrooke.

Company: Utilities, Inc. of Pennbrooke

	Date: <u>11/18/2009</u>			Expiratio	n: <u>0</u> 4	4/20/	<u> 2010</u>							
	pend: <u>12/01/2009</u>					_		(= ==)					~ =	
Referred to:				ADM	APA	<u> </u>	LK	(ECR)	GCL	PIF	RAD	<u> </u>	SC	
("()" indicate			CIV i-	10	<u> </u>			X	X	Time (l Salanduri			Ĺ
Program Module	Completes and ret	urns to		NG: THIS		E TC	AN TI	UTEDNAL	DI ANNITAC		chedul T	<u>e</u>		
rrogram modure	ALCIT			TENTATIV						DOCUMEN				
	Staff Assi	gnments	FOR U	PDATES CO	NTACT TI	HE RE	CORDS	S SECTIO	N: (850)	413-6770)			
												Due l	ates)	
OPR Staff	J Deason C Bulecza-Banks			Current	CASR r	evis	ion 1	evel			Prev	/ious	Cu	rrent
	P Daniel, B Fleto	her	1.	Informal	Meetin	G					SA	WE.	03/1	17/2010
	A Maurey, S Riege		2.	Staff Re			n				04/22	2/2010		19/2010
			3.	Agenda							05/04	1/2010	06/0)1/2010
			4.	PAA Orde	er						05/24	/2010	06/2	21/2010
			5.	Protest							06/14	1/2010	07/1	12/2010
			6.	Consumma					<u>t</u>	~		7/2010		15/2010
			7.	Close Do	cket or	Rev	ise C	ASR			07/01	1/2010	08/0	3/2010
Staff Counsel	J Hartman, J Brub	aker	8.								<u> </u>			
			9. 10.								 			
<u>OCRs</u>			111.	,					***************************************					
			12.											
			13.											
			14.											T
			15.								-			
			16. 17.				···							
			18.											
			19.								ļ			
			20. 21.											
	•		22.	***************************************										
			23.											
			24. 25.								-			
			26.											
			27.									······································		
			28.								ļ			
Recommended ass	ignments for heari	na	29. 30.								-			
and/or deciding			31.											
-			32.											
Full Commission	X Commission Par	iel	33.											-
Hearing Examine	rStaff		34.	-										
Data filad with	CLK: 04/15/2010		35. 36.								1			
bace illea with	CLR. <u>04/13/2010</u>		37.											
Initials OPR			38.											
Staff	Counsel		39.											
Coction 2 Chal	Immon Comristor		40.	ccionna		- E-7	17	-			<u> </u>			
Section 3 - Chai			A	ssignment	.s are a	S [0]	IOWS			.				
	g Officer(s)	11	Chrff	1		Г			aring Of		100			
Commis	ssioners	Hrg Exam	Staff					COMMI	ssioners		ADM			

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

ST

Approved: Date:

SK

ST

KL

ED

X

AG

AGIMM Pending 4-21-16

ED

SK

KL

ALL

X

AG

Docket No. <u>090392-WS</u> Date Docketed: <u>07/29/2009</u> Title: Application for increase in water and wastewater rates in Lake County by Utilities Inc. of Pennbrooke.

Company: Utilities, Inc. of Pennbrooke

Official Filing Date: 11/18/2009 Expiration: 06/01/2010

Last Day to Suspend: 12/01/2009

 Referred to:
 ADM
 APA
 CLK
 (ECR)
 GCL
 PIF
 RAD
 SSC

 ("()" indicates OPR)
 X
 X
 X
 X

Section 2 - OPR Completes and returns to CLK in 10 workdays. Time Schedule WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT Program Module A1(f) IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770 Staff Assignments **Due Dates** 5 Current CASR revision level Previous Current OPR Staff J Deason C Bulecza-Banks SAME 03/17/2010 Daniel, B Fletcher 1. Informal Meeting Informal Meeting (Staff) 06/16/2010 J Lingo, A Maurey 2. NONE S Rieger, P Stallcup 3. PAA Order 05/24/2010 06/21/2010 07/12/2010 **Protest Period Expires** 06/14/2010 K Thompson 4. 06/17/2010 5. Consummating Order if No Protest 07/15/2010 07/01/2010 08/03/2010 6. Close Docket or Revise CASR 7. **Staff Counsel** E Sayler, J Brubaker 8. 9. 10. **OCRs** 11. 12. 13. 14. 15. 16. 17. 18. 19. 20. 21. 22. 23. 24. 25. 26. 27. 28. 29. Recommended assignments for hearing 30. and/or deciding this case: 31. 32. Full Commission X Commission Panel 33. Hearing Examiner Staff 34. 35. Date filed with CLK: 04/15/2010 36. 37. Initials OPR 38. Staff Counsel 39. 40.

Section 3 - Chairman Completes

Assignments are as follows:

	- He	aring	Offi	cer(s			
	Co	mmis	sioner	s		Hrg Exam	Staff
ALL	AG	ED	SK	C1	C2		
X							

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

	Commi	ssion	ers		ADM
AG	ED	SK	C1	C2	
	Х				

Prehearing Officer

Approved: Date:

AG MM 04/21/2010

CZKH

Case Scheduling/Rescheduling Advice

Last Revised 06/11/2010 at 4:14 p.m.

Page 1 of 1

X Comm New C New C X Execut	issioner Edgar issioner Skop ommissioner 1 ommissioner 2 ive Director Information Office	X General Auditing X Commis Regulato	; & Performan sion Clerk ory Analysis	ice Analysis X Cou	onomic Regulat art Reporter ff Contact - Cur	
From: Office o	f Chairman Nancy	Argenziano				
Docket Number	r: 090349-WS App	lication for limite	ed proceeding rat	te increase in Polk County	by Cypress Lakes	Utilities, Inc.
1. Schedule Info		Former Date	New Date	Location / Room		Time
		rormer Date				
Informal Meetin	ng		06/16/2010	Tallahassee / G-362	2:00 p.	- 4:00 p.

2. Hearing/Preh	earing Assignme	nt Informatio	n			-
	Form	er Assignment	S	Сигтег	nt Assignments	
Hearing Officers	Commissio		- 1	Commissio		g Staff
Officers	ALL AG ED SK	C1 C2 Exan	n.	ALL AG ED SK	C1 C2 Exam.	
						X
Duchessins						
Prehearing Officer	Commissio	ners		Commission	ners	
	AG ED SK C1	C2 ADM		AG ED SK C1 (C2 ADM	
Remarks: (Related	d dockets: 090381, 09	0392, 090402, 0	90462, 090531).	Informal Meeting - Staff	•	
			ŕ	-		