090170-WU

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To: Public Service Commission Reference: Docket NO. 090170-WU Lee County by Mobile Manor Water ORDER NO. PSC-09-0790-PAA-WU

Issued: November 30, 2009; received by mail from PSC by Bensons Inc.

From: Residents of Mobile Manor Subdivision (address included on signed petition)

Mobile Manor Inc. 150 Lantern Lane, North Fort Myers Fl, 33917

Benson's Inc. Associa Member Company, 12650 Whitehall Drive, Fort Myers Fl, 33907

Date: December 17, 2009

Subject: Petition to appeal and request for an evidentiary proceeding. Dispute recent published ruling on commission approved utility rates.

As residents of Mobile Manor, a 55 plus community, we are very concerned that the commission's recent decision (BFC of \$7.26, Gallonage charge 6.53) is not <u>sufficient</u> enough for the water company to operate.

Based on your decision, the approved rates have put the **community at risk** and the water company will be abandoned with the residents having to bare an unnecessarily **large tax burden** and **connection fee** to convert to another provider. Your special report (blue handout) at the resident meeting indicated that rates recommended by your staff was more in line (BFC of 12.22, Gallonage charge 6.24) with our current expense structure. We find it hard to believe that a few people speaking with no knowledge of our current operational requirements swayed your opinion to the point that we are still facing **bankruptcy**. Those people did **not speak on our behalf** and the meeting dates **didn't** allow us a voice.

As you are aware, we (Mobile Manor Inc.) have been loaning the water company money in hopes that your audit would allow the water company to recover rates that should have been applied for over the last 14 years. Based on actual 2009 expense and projected 2010 budget, using your final decision rates, the company will again experience a loss of revenue and will have to file for abandonment.

The final decision from the PSC has also put Mobile Manor Inc., our subdivision, at Risk. The increase in Management fees that MMI must absorb to perform water company business, loss of revenue from the commercial lease and nonpayment of the loan of \$20,000.00 will adversely affect the community.

The expense requirements for 2009 and 2010 were <u>not considered</u> in your review. We have several additional expenses that were not part of the 2008 financial review and require Benson's Inc. to handle as part of their workload. Your final decision using your approved rates will force the board into making a decision to abandon the company due to a lack of funds to operate the utility. Your numbers do not allow the utility to pay the bills and certainly don't allow a fair rate of return.

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The following items are in dispute

c. Chemicals (618)-Dispute the amount you reduced the chemical expense to due to water loss. Water loss has nothing to do with the fact that we still must perform two water tests five days a week for chlorine levels. Allow actual expense of \$32.00

f. Contractual Services-Professional (631)-Dispute income tax annual expense for 2008. We have provided (attachment C) actual bill for taxes. You did not include all taxes and fees paid in 2008 from our accountant, Van Davis. Allow actual expense of \$1,325.00

h. Contractual Services-other (636)-Dispute the amount Associa Benson's management is allowed to charge the utility for work provided.

You indicated that the bulk of Associa Benson's obligations relate to implementing decisions and policies established by the Board of Directors of Mobile Manor, Inc. Nothing could be further from the truth. We are bound by very strict rules and Bensons is providing those services. WE ARE NOT CREATING NEW PROCEDURES; WE ARE TRYING TO RUN THE COMPANY TO YOUR REQUIRED STANDARDS NOT OURS.

<u>Please</u> take the time to review Attachment (A) that covers all the jobs currently being performed by Bensons that has nothing to do with the Board of Directors. Apparently you did not look into the detail of the work provided by Bensons based on your comment "and reviewing the contractual duties of Associa Benson's Inc.". The majority of the residents were not able to attend the meeting and it appears you just took the word of a few residents that have no knowledge of the current operation. Your decisions should have been based on actual findings during the audit not hear say. We know of no one from your office that actually went to Benson's to make a decision on actual work performed. WHY?

You have only authorized Benson's management \$6,761.00 a year. (\$564.00 a month or \$18.50 a day) to provide all the services listed in **Attachment A**. This is **not** realistic based on the work performed. In addition, **you** have layered in several "**IT IS FURTHER ORDERED**" requirements that will cost them additional time and money to comply with your request. Requirements listed in **Attachment B**.

There is virtually no overlap of work between the office clerical and Benson's management to operate the utility to state required programs. We feel that the 2008 charges of **70% for the water company are fair** based on actual workload and the state and federal government agency requirements.

We realize that we are a small utility but would like to remind you that we are still bound by all the same requirements of the big companies. I doubt that any one of them could run a public utility on \$17,135.00 a year. This number is **not** realistic and barely exceeds minimum wage guidelines for a non skilled employee.

i.Rents (640) Dispute 30% of rents shall be disallowed. We feel that the disallowed percent should be 10% based on actual usage by MMI. Rent Expense should be reduced by \$960.00 (\$9600.00 x .10), for a rent expense of \$8640.00. The water company conducts business five days a week 52 weeks out of the

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year. Mobile Manor Inc. conducts business far less than the 30 percent you have chosen to use. Basically the majority of all MMI business, as it relates to the office (not the clubhouse as you indicated) is performed during a 4-5 month period. Roughly 80% of all residents paying maintenance pay for the entire year in January (eliminating monthly collections). There are limited payments received by the office the remainder of the year. As you indicate in your audit 79% of the residents go north for the summer which includes the board of directors.

The board does not conduct business 7 months out of the year using the office. The majority of all the work performed in the office revolves around the water company.

Summary

We are requesting that you increase the Base Facility rate to take into consideration the actual expenses we have. Based on your final decision of November 30th, 2009 we are faced with the following facts.

We will not have funds to fix the excessive water loss problem

We will not have funds to purchase new meters and valves (to maintain meter change out program)

We will not have the funds to cover the now required Increase in plumber expense

We will not have the funds to purchase supplies needed to maintain service.

We will not have the funds to maintain officer and board of directors insurance

We will not have the funds to convert the Utility's books and records to conform to NARUC USOA

We will not have a fair rate of return for our investment

We will have to abandon the utility due to a lack of funds to operate the water company

It seems counterproductive to spend \$4,722.00 for the cost study, only to get a ruling that forces the utility into bankruptcy.

Statement of Relief sought by the petitioners

At the December 3, 2009 association meeting, the membership was so concerned with the outcome of your audit they voted **unanimously** to increase the Base Facility Charge (Meter) to \$5.00 above the \$7.23. Based on that vote and the signatures included we are requesting the following.

Chemicals (618)-Allow full amount of \$32.00

Contractual Services-Professional (631)-Allow all fees charged by accountant for taxes and RAF report preparation expense for 2008 of \$1,325.00 **Contractual Services-other (636)** Associa Benson's contractual agreement should be honored as approved by the board of directors **allowing 70%** of (\$22,536.00) or \$15,775.20 be paid to Associa Benson's for services provided. Mobile Manor Inc. pays 30% or \$6,760.80

Rents (640)-The disallowed percent should be 10% based on actual usage by MMI. Rent Expense should be reduced by \$960.00 (\$9600.00 x .10), for a rent expense of \$8640.00.

Follow your original Staff Recommended Rates indicated in Special Report dated September, 2009 and your preliminary audit dated September 09, 2009.

We **now** realize that the utility has missed the opportunity to receive an index increase over the last 14 years and apparently never sought direction from the PSC in the form of an audit or help. After checking with twenty four (24) other communities in the Southwest Resident Owned Community Inc. in the area, we have found the Base Facility Charge to be \$10.00-\$12.00 on average.

As residents of the community and water customers we should not have to bear the burden of the past park manager and board of directors mistakes. With the community in such a financial crisis it is far easier to handle an increase in the meter rate than a tax burden and hook up fee for a new provider.

Allow (we want) the Base Facility rate of \$12.22 and gallonage rate of \$6.24 to be implemented.

Thank You

Residents Mobile Manor subdivision Mobile Manor Inc. Signed petition signatures attached (8 pages)

Attachment A.....Services provided by Associa Bensons

- Monthly input of 313 water company customers water usage and billing information.
- Maintain all address and mailing information
- Prepare and furnish board with monthly financial reports (60-80 pages of information monthly)
- Make all bank deposits and maintain records
- Receive all invoices and cut checks from this office.
- Supply monthly to board treasurer bank statements for her to audit for accuracy.
- Sit in on annual audit of water company records by (4) customers and board treasurer. Findings
 our submitted to board and presented to residents at Association meeting.
- Responsible for attending and taking minutes of MMWC board meeting. Copies provided to board and filed in office for customer review.
- Attend monthly association meeting (which includes water company business) and prepare minutes to furnish board and community for review. Reports are available in MMWCI. Office
- Maintain all records and back up financials information since being hired.
- Prepare Annual budget recommendation for board approval
- Compile and submit annual rate index increases for PSC approval (first one filed in 15 years by us)
- Prepared and requested with board approval request for interim rate increase
- Prepared and requested staff assisted audit
- Provided 6100 copies to PSC audit department from our office (not mobile manor office) to comply to request for documentation.
- · Handle customer complaints and inquirers 365 days out of the year
- Provide phone service 24/7
- Our maintenance department is on call 24/7
- Hurricane and emergency procedures for water company (New DEP and DOH program for boil notice procedures in case of emergency)
- Attend all water related business classes held by LCHD, EPA, DEP and DOH and communicate this information to the board.
- Complete and compile the information for mailing to all 313 residents the annual Customer Confidence report listing all information pertaining to testing we provide in addition to copper and lead testing and EPA quarterly testing.
- Work with STS Environmental Services for quarterly testing of water per EPA requirements.
- Prepare Annual RAF report information to submit to PSC
- Follow up on all Tax related issues and compile information for account to complete annual tax filing
- Receive all water line break notices from customers
- Respond to location on water breaks and prepare and hand out boil notice.
- Follow up on testing results from LCHD after water line break and return to MM to pass out recission letters.
- Negotiate annually for the best rates for worker compensation, officer and directors insurance
- Provide assistance to board on commercial lease agreement
- Park Manager or Benson's maintenance staff contacts license plumber on water line breaks
- Negotiate annually with plumbing contractor for cheapest rates.
- Meter Change out program

Attachment B- addition expense for Benson that has not been factored into the audit.

Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that Mobile Manor Water

Company, Inc.'s application for a staff-assisted rate case is hereby approved as set forth in the body of this Order.

It is further ORDERED that each of the findings made in the body of this Order are hereby approved in every respect.

It is further ORDERED that all matters contained in the attachments and schedules appended hereto are incorporated herein by reference.

It is further ORDERED that Mobile Manor Water Company, Inc. shall file revised tariff sheets and the proposed customer notices to reflect the approved rates. Benson

It is further ORDERED that the approved rates shall not be implemented until our staff has approved the proposed customer notice and the notice has been received by the customers. Benson

It is further ORDERED that the Utility shall provide proof of the date notice was given no less than 10 days after the date of the notice. Benson

It is further ORDERED that the approved rates shall be effective for service rendered on or after the stamped approval date on the tariff sheets, pursuant to Rule 25-30.475(1), F.A.C. The tariff sheets shall be approved upon our staffs verification that the tariffs are consistent with this Order and that the customer notices are adequate. Benson

It is further ORDERED that the Utility shall refund 17.40 percent of water revenues collected under interim rates. Benson

It is further ORDERED that the refund shall be made with interest in accordance with Rule 25 30.360(4), F.A.C. The Utility shall submit proper refund reports pursuant to Rule 25-30.360(7), F.A.C. Benson

It is further ORDERED that the Utility shall treat any unclaimed refunds as CIAC pursuant to Rule 25-30.360(8), F.A.C.

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It is further ORDERED that to allow this Commission to monitor the effects from changes in revenue to the water system, monthly reports shall be prepared detailing the number of bills rendered, the consumption billed and revenues billed. In addition, the reports shall be prepared by customer class and meter size. Benson

It is further ORDERED that these reports shall be filed with the Commission, on a semi-annual basis, for a period of two years beginning the first billing period after the approved rates go into effect. Benson To the extent the Utility makes adjustments to consumption in any month during the reporting period, the Utility shall file a revised monthly report for that month within 30 days of any revision.

It is further ORDERED that the rates shall be reduced at the end of the four-year rate case expense amortization period as set forth in the body of this Order and Schedule No.4.

It is further ORDERED that the decrease in rates shall become effective immediately following the expiration of the four-year rate case expense recovery period, pursuant to Section 367.0816, F.S.

It is further ORDERED that the Utility shall file revised tariff sheets and a proposed customer notice (Benson) setting forth the lower rates and the reason for the reductions no later than one month prior to the actual date of the required rate reduction. If the Utility files this reduction in conjunction with a price index or pass-through rate adjustment, separate data shall be filed for the price index and/or pass-through increase or decrease, and for the reduction in rates due to the amortized rate case expense.

It is further ORDERED that the Utility shall file revised tariff sheets which are consistent with our decision above concerning customer deposits. Benson

It is further ORDERED that our staff may administratively approve the revised tariff sheets upon verification that the tariffs are consistent with our decision.

It is further ORDERED that if revised tariff sheets are filed and approved, the customer deposit shall become effective for connections made on or after the stamped approval date of the revised tariff sheets.

It is further ORDERED that after a customer has established a satisfactory payment record and has had continuous service for a period of 23 months, the Utility shall refund (Benson) the customer's deposit pursuant to Rule 25-30.311(5), F.A.C.

It is further ORDERED that the Utility shall pay interest (Benson) on customer deposits pursuant to Rule 25 30.311(4), F.A.C.

It is further ORDERED that pursuant to Section 367.0814(7), F.S., the rates approved herein shall be approved for the Utility on a temporary basis, subject to the refund provisions set forth in the body of this Order, in the event of a protest filed by a party other than the Utility.

It is further ORDERED that after the increased rates are in effect on a temporary basis, pursuant to Rule 25-30.360(6), F.A.C., Mobile Manor Water Company, Inc. shall file reports with the Commission's Division of Economic Regulation no later than the 20th of each month indicating the monthly and total amount of money subject to refund at the end of the preceding month. (Benson) The report filed shall also indicate the status of the security being used to guarantee repayment of any

potential refund.

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It is further ORDERED that prior to implementation of any temporary rates, Mobile Manor Water Company, Inc. shall provide the proposed customer notices and appropriate security for the potential refund. Security shall be in the form of a bond or letter of credit in the amount of \$1,819. Alternatively, the Utility may establish an escrow agreement with an independent financial institution. (Benson)

It is further ORDERED that irrespective of the form of security chosen by the Utility, an account of all monies received as a result of the rate increase shall be maintained by the Utility. (Benson) If a refund is ultimately required, it shall be paid with interest calculated pursuant to Rule 25-30.360(4), F.A.C.

It is further ORDERED that Mobile Manor Water Company, Inc. shall maintain its books and records in conformance with the 1996 NARUC USOA and submit a statement from its accountant by March 31, 2010, along with its 2009 annual report, stating that its books are in conformance with the NARUC USOA and have been reconciled with the Commission Order. (Benson)

It is further ORDERED that, except for the granting of temporary rates, subject to refund, in the event of a protest, reducing rates at the end of the four-year amortization period, and requiring books to be kept in accordance with the NARUC USOA which are final agency action, the provisions of this Order, issued as proposed agency action, shall become final and effective upon the issuance of a Consummating Order unless an appropriate petition, in the form provided by Rule 28-106.201, F.A.C., is received by the Office of Commission Clerk, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, by the close of business on the date set forth in the "Notice of Further Proceedings" attached hereto. (Benson)

It is further ORDERED that this docket shall remain open until a Consummating Order or other final order has been issued, our staff has approved the revised tariff sheets and customer notices, the Utility has sent the notices to its customers, our staff has received proof that the customers have received notice, and the Utility has provided our staff with proof that the adjustments for all the applicable NARUC USOA primary accounts have been made. (Benson)

It is further ORDERED that once our staff has verified all of the above actions are complete, this docket shall be closed administratively.

By ORDER of the Florida Public Service Commission this 30th day of November, 2009. ANN COLE

Commission Clerk (SEAL)

RRJ

AttachMENT

QP)

VAN D. DAVIS, P.A.

Certified Public Accountant	13730 Cypress Terr Fort Myers, FL 339 (239) 278-5209	Circle, #402
Mobile Manor Water Company, Inc. Fee Statement April 02, 2008		
Preparation of 2007 U.S. Small Business Co of Income, Form 1120.	prporation Return	\$ 375
Preparation of 2008 Lcc County Tangible T	ax Return.	75
Preparation of 2007 FL Corporate Income T	ax Return, F-1120.	150
Analysis of 2007 transactions to include the Adjusting Journal Entries.	preparation of the	150
Professional services rendered in relation to 2007 Annual Report for a Class C Water Ut		575
Total Fees Duc		\$ 1,325

(Fees are due upon completion of work.)

Name	Address	Phone
Joger Dashill	124 Torch Lane	(239) 567-1132
Carl Thong	129 Tarch Lane	(11) 731-9646
Mary Jhom,	129 Jarch hm	(") 731-9646
polet O'Rupe	128 TORCH LANE	(") 997-2233
Bartin O'Cerje	178/uch 14.	(11) 9917-2233
Fred Nottison	129 LANTERN PL	(4) 73/ 03/2
There matteson	129 LANTERN PLACE	11) 731-0312
The le Jarkies	124 Jorch Kane	(11) 567-11 32
Lonard Westrykouch!	119 TOROH LN.	(11) 543 (6423
Fillien Flohders	199 Tarch In	(11) 543 6673
Denny Richarden	119 Lanters ph.	(") 731-3571
Sonda Kichardson	119 Lontern PL.	(") 731-3571
1. KARPPAYED	110 LANTERD PL.	(11) 543-5616
Lene Confilone	108 Feinten Place	(ne) 543-2024
Phylics Cititatine	108 Lantern Place	(10) 543-2024
Kitty Bertor	121 Lanton Lane	(11) 543-4602
Kitty Beyer	102 Torchhone	(11) 543-4602
Bobtountaine	117 Jorch Tenace	$(\cdot \cdot) 543-9238$
Chrol Faytaine	112 Torch Terrice	(11) 543-9238
Christing Vientis	111 Santein Flace	() 543-3913
Faticka Hogan	114 TOKCH LANE	(") 343-3913
NY GAN	123 LAWTERN PLASE	(11) 543-5238
Betty St Cendrews	123 LANTERN PLACE	(12) 543 - 32 38
Vity Degingerses	112 Tarch Lane	269 944-1940
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WILLIAM WOTHERSPO		(519)756-9749
GINDA WOTHERSPO	& 104 COACHLIGHT	5191756-9749
Henny Erans	135 amber ave	(227)251-6918
Makle Stard	353 Lanter Lane	(239)567-15922
Resulteth fland	353 Lautern Lane	(239) 567-1592
Betty Hurham	123 ambier and	12391543-3056
Brahand Empfith	101 Amber Ave	6239 1543-6231
July Driffick	101 Amber Ave	1239 15-43-6231
OROBERTE CHINE	176 FIREBALL LNI	(238)543 - 5099
Marlene Cylepie	176 Fireball KN	1239 1543-5099
norman a rater	3 as Fantur Lay	(239)543772
Contant Shafers	349 Lantern In	(239)7310379
Mary T. Bablock	168 Fireball Sant	(239)731-1861
Derece Really	2 60 Fire Ball here	(239) 543-5772
- gip Kenth	200 FILE BALL, JANE	(239) 543-5772
Joseph Valenzo	235 LANTERN LN.	(239) 567-0327
RICHARDTRACHEL GREIPI	ANVIS 381 FIREBALLAN,	(239) 567-3041
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Docket NO. 090170-WU Lee County by Mobile Manor Water ORDER NO. PSC-09-0790-PAA-WU my signature below indicates that I agree and approve the disputed material provided

that explains how my interest will be substantially affected by the agency determination

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Name	Address	Phone
Long J. Kinder	138 LANTERN LANE	12391543-3624
June m Gabalenen	102 Hame	(239) 731-8072
The Ainple	122 FLAME LANE	(239) 543-7946
gacold Kindan	138 LANTERN LN.	12391543-3624
× honte Sheeton	138 LANTERN LN	(239)543 3624
Joseph E. Finhle	122 FLAME LANE	(239)543-7946
mary & liftord	154 Flame Lane	(239)543-5920
Raniel M. Mamer	350 Lantern Ln	(239) 560 - 6025
Youl C. Sentry	114 Flame In	1812. 1246-0746
Sunanne Buckner	216 Flame In	(239)731-1202
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Name	Address	Phone
Robert B. martin.	110 Amber Ave.	(239) 543-1313
Ullma In martin	110 amber are	(239) 543-1313
Jamis K Wook	268 Flame In	(573)686.4776
Charlen M. Wash		(513)646.4776
hanas terterra	272 Flame Ln	(239)543-9353
Danell Grogan	314 Lantern	(765) 426 - 1466
Marel 1. Robert	272 FLAMALY	(239) 543-9353
-mary alie Wadsworth	280 Flame In	(239) 731-5758
Pita asassett	106 Cember Ouve	(239)73/-2733
gren Mar Cole	100 ander ane	(239)731-2733
Hawey Merlure	251 Lanterro LN	(860)617-1859
Sachaes Willere.	351 Janter to	(860)617-1859
ingaret Marsun	137 LANTERNEL	(239) 731-5216
Dopald Mimmon	137 LANTERN PL	(239)7315216
Margaret Moulson	256FLAME	(239)73,5216
Dorald normany	256 FLAME	(230) 7715216
Kather Kurts	326LANTERN LN	(239)5433316
The Rishand D. Hunt	326 KANTEDDIN.	(239)543 3316
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Shace blaushman	105 AMBER AVE N.FT. MYERS	(765) 210 2846
Cliff Brown	133 Lamplighter	(239) 543-6599
ABUC Brown A	133 LAMPLICATER	(239) 598-6599
Bolt Siever	141 Lamplighter	(239) 543-7173
Sure molyn Sievent	141 LAMA LIGHTER	(239) 543 7173
BAR-Sienerto	, 148 CAMP LIGHTER	(239) 5437173
Juepdolyn Spen		(239) 5437173:
Bob Sieileza	125 Candle (t.	(239) 543 71173
Hunepolyn Siever	1 125, GANDLEICT.	(239) 593 71,73
Kulund Lund	125 hamphighter Lu	(765)480 9312
Diana Curit	125 Lamplycater Pm	(745) 480-9312
Marilyn Carper	129 Janplughter Im	(239) 292 3216
Carl & Speller C	129 Lamplighter In	(239) 818 3/45
givered burron	145 LAMPLIGHTER LN	217 320 3771
Byrdellag Cirans	222 Langligher fare	(239) 751-9080
Vale R. grans	222 Samplighter Sant	(239) 731-9282
Winifred, Boice	226 Lamptighter Sane	(239) 343-4175
Mallon R. Smelal	249 FAMPLIGHTER LD.	(304) 498-6978
Jane E. Smeal	244 haplight of IN	(304)679-3193
Eleant Arm	250 Samplighta	939 1731-3549
albert Lappenter	108 hamplighter	1239 1567-2874
Charles & lick	2119 TWIN BROOKS	(765) 292 - 2629
Rathleex Blakely	2119 TWIN BROOKS 227 Lamplight	
	227 Vaniplicatie	(330) 847 - 9828
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Ted Randolah	134 LANTERN PLACE	(314) 821-3331
P. C. A. t. hu	128 LAMPLIGHTER	(330)847-0401
Ronald argustinaby	128 LAMPCIGHTER	(330) 847 - 0401
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Name	Address	Phone
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madean Darwy	209 FIREBALL W. N.	1317 984-3743
Chall for the and	201 Figgboll by N.	Sam (239)731-9265
Tom Hawkins	257 Fireball LN N.F	Myens 72 (239)731-2366
Jean Longholow	201 Fiseball In 7	Mux (239) -731-8264
Kesent Treopleter	213 Fin ball to	(631)9243334
Cynthie & Wawkins	257 Fireball Lave	(239) 131-2366
Clorothia & Hawkins	266 Fueball Lane	(239)731-2366
Reberca a Storn	266 Frieball Lave	(239)731-2366
Daniel Ateatt	218 11 11	(317) 443 6058
Jean Lengle	282 11 W	12391 731 8291
I myrna Seatt	218 Suball han	(317)443-6058
William Bonholls	222 Fireball Lane	(239)652-1222
flores Bonhoff	222 Fireful Lane	(239) 6.52 - 1221
Bali Sulland	220 Home Lan	(239)543 8625
Bonnie Gelland	220 Flome Lon	(239) 5438629
Mormana Shegoria	214 Frieghood Lane	(239) 841-8322
Denise Gregorie.	214 Tiropall Large	(239-) 941- 8322
Daniel Hanes	221 Finiball from.	(239)567-1300
Delares Marris	221 Fireball fon'	
Kong Parptene	365 Kantery Kape	(239) 543-2172
Buchands 4 pramos	109 Findal Concle	(419) 433 5457
Aller Alacolon	0)228 Tische Hene	239 5439494
Lamo C. Howe	284 Flame Lane	(239)995-4515
Marmi Hardy- Hawe	270 Flame Lane	(239) 995-4515
Betty & Thomas	301 Janten Sane	(339) 543-6756
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Docket NO. 090170-WU Lee County by Mobile Manor Water ORDER NO. PSC-09-0790-PAA-WU my signature below indicates that I agree and approve the disputed material provided that explains how my interest will be substantially affected by the agency determination

Name O (Address	Phone
Harry L. Sa hallow	153 LANTERN LN	(260) 499-1426
Egyn a Schoolfer	153 LANTERN LN	(260) 499-1424
Pale Randol.	102 LANTERN Place	(260)463-1982
Charlene Randol	102 LANTERN Place	(260) 463 1982
Paul Randol	101 LANTER N Place	(260)463 1982
Charlene Randal	101 LANTERN PLACE	(260) 463 1982
James Harris	100 Carchlitantave	1812 944-6196
Rose Fostin	177 Fireball Lus	(239)543-9005
Jealn & Forty	177 Fischall In	(239) 543-9005
Lawina Bow	169 Fireball In	12395434564
Oline I hompson	101 Fireball In	239 567 1220
Garohy & Alexan	107 amber av	(239) 731-5258
Buchant filespec	206 FREDALLY	(239)567-7859
Nales Fillique	206 Fire ball Lang	(239)5-67-1939
Clour & Black	139 Canalle Cu	(239)5431124
Sature Berg.	323 fantern In	(239)543 7018
michele Sicknar	325 Lantern In	(239)-543-7018
BRAP TICKNOR	325 LANTERN LN. 323 LANTERN LN.	(239)543-7018
JEFFRY BERG	1 D 1 11	1239 1593 - 7018
Sue Watters	361 Lantorn Jone	(239)543-7764
M. ROBERT REDICK	3 TANTERN LN	(248) 425-8030
FLORENTINE BARNETT	357 Lartern LM	(239) 731 0597
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Name	will be substantially affected by the agency deter Address	Phone
Jandre & Milliand	112 LANTERN PL.	(239)731-7613
Dorald W. Filliland	112 Laytern Place	(239)313-1527
Sanny Lavender	169 Lantern Jana	(239)231- 3271
Supry Langeder	169 Lantern for	(239)731- 3271
Sames B Mª Carty	173 panter La	(231)731-27.54
Hatic Cherry 9	177 Lantern In	(239)731-3807
Stan Cherry	177 Lantern Pn	(239)731-3807
Dolly Marking	103 Lantern or Al	, (239)652-1103
tony & Mangiens O	103 Santara Pl.	(239) 652-1103
tand O. W. Kile	104 Santern. Pl.	(239)731-1804
Felen C. White	104 Jantern Pl.	(239)731-1804
seroy nigert	105 LANTERN PLACE	(712) 480-3379
any Camente	134 CANTERLANE	(298)612-466/
Hour latrilindo	- 133 LANTERN LN	278 612-4661
Just banlunde	133 CANTEEN LANE	2481612 4661
agel Conunt	2 134 SANTERN LANE	124816/2 466/
Provid Landona		248 672 4661
affered Lagenneed	239 Lantern hance	· (727)697.8034
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1 From Date	This portion can be rewoved for Recipient's records.	869075491822	4a Express Package Service FedEx Priority Overnight Next business and and Overnit Next business and and overnit	Packages up to 150 lbs.
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	BENSON'E INC		4b Express Freight Service	Packages over 150 lbs.
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2 Your	Internal Billing Reference		Envelope* Includes FedEx Small Pak, FedEx Large Pak, and FedEx Sburdy Pak	* Oeclared value land \$500
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