

Marguerite McLean

000121A-TP

From: WOODS, VICKIE (Legal) [vf1979@att.com]
Sent: Monday, February 01, 2010 4:32 PM
To: Filings@psc.state.fl.us
Subject: 000121A-TP AT&T Florida's Proposed March 2010 Data Notification Report
Importance: High
Attachments: Document.pdf

- A. Vickie Woods
Legal Secretary to E. Earl Edenfield, Jr., Tracy W. Hatch,
and Manuel A. Gurdian
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- B. Docket No. 000121A-TP: In Re: Investigation into the Establishment of Operations Support Systems Permanent Incumbent Local Exchange Telecommunications Companies.
- C. BellSouth Telecommunications, Inc.
on behalf of Tracy W. Hatch
- D. 7 pages total in PDF format (Letter, Certificate and Report)
- E. BellSouth Telecommunications, Inc. d/b/a AT&T Florida's Proposed March 2010 Data Notification Report
.pdf
<<Document.pdf>>

DOCUMENT NUMBER-DATE

00729 FEB-1 2010

FPSC-COMMISSION CLERK

2/1/2010



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February 1, 2010


Ann Cole, Commission Clerk
Office of the Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: Docket No. 000121A-TP
In Re: Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange Telecommunications companies (BellSouth Track)

Dear Ms. Cole:

Enclosed is BellSouth Telecommunications, Inc., d/b/a AT&T Florida's Proposed Data Notification Report for the March 2010 data month, which we ask that you file in the captioned docket.

Copies have been served to the parties shown on the attached Certificate of Service.

Sincerely,

Tracy W. Hatch

Enclosures

cc: All parties of record
Jerry D. Hendrix
Gregory R. Follensbee
E. Earl Edenfield, Jr.

**CERTIFICATE OF SERVICE
Docket No. 000121A-TP**

I HEREBY CERTIFY that a true and correct copy of the foregoing was served via

Electronic Mail and U.S. Mail this 1st day of February, 2010 to the following:

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Tracy W. Hatch

(+) Signed Protective Agreement

PROPOSED MARCH 2010 DATA NOTIFICATION

BellSouth Telecommunications, Inc., d/b/a AT&T Florida ("AT&T Florida") is considering making the changes described in this document to generate results for the March 2010 data month. Results for the March 2010 data month will be posted as follows:

Preliminary results	April 20, 2010
Final results	April 30, 2010

AT&T Florida provides Data Notifications each month in compliance with the SQM Plan. The Plan specifies that when AT&T Florida proposes making any changes to the methods by which performance data is calculated, it must provide written notice. The notice is provided on the first business day of the month before the data month in which the change will be made. The Plan also requires AT&T Florida to provide notification if it is considering making changes to the method of calculating data for the following month.

ENCORE Releases may affect monthly data flows from the source systems (e.g., LASR, LESOG, etc.) that PMAP uses to calculate measurements. AT&T Florida will make changes to PMAP to ensure that data continues to be correctly captured as ENCORE Releases are implemented.

System releases may affect monthly data flows from the source systems that PMAP uses to calculate measurements. AT&T Florida will make changes to PMAP to ensure that data continues to be correctly captured as system changes are implemented.

There is one additional matter that AT&T Florida would like to bring to the attention of the Commission and the parties.

On the filed November 2009 Data Notification, AT&T Florida provided notice that it would modify the code in accordance with the exclusions to exclude retail partial port administrative orders. Although AT&T Florida expected to make this change with November 2009 data, it will be implemented with December 2009 data instead. (RQ10381)

DOCUMENT NUMBER-DATE
00729 FEB-10
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Ordering Measurements

(1) *Affected Measures:* RI, FOCT, FOCC

O-8 Reject Interval [RI]

O-9 Firm Order Confirmation Timeliness [FOCT]

O-11 Firm Order Confirmation and Reject Response Completeness [FOCC]

Description of Change: Currently, service requests receive errors due to undetermined state code assignments. AT&T Florida proposes to modify the code to accept transactions with undetermined state code assignments. This proposed change was not listed on the filed Preliminary March 2010 Data Notification. (RQ10650)

Impact of Change:

For the October 2009 data-month in Florida, the Reject Interval CLEC metric for the Non-Mechanized disaggregation would change from 99.44% to 99.45%. Due to the impact of this change, re-posting is not necessary.

For the October 2009 data-month in Florida, this change will have no impact to reported metric results for the Firm Order Confirmation Timeliness CLEC metric. Due to the impact of this change, re-posting is not necessary.

For the October 2009 data-month in Florida, this change will have no impact to reported metric results for the Firm Order Confirmation and Reject Response Completeness CLEC metric. Due to the impact of this change, re-posting is not necessary.

(2) *Affected Measures:* RI, FOCT, FOCC

Affected States: GA, TN, KY

O-8 Reject Interval [RI]

O-9 Firm Order Confirmation Timeliness [FOCT]

O-11 Firm Order Confirmation and Reject Response Completeness [FOCC]

Description of Change: Currently, AT&T Florida does not accept number portability type codes of "D" (local routing number). AT&T Florida proposes to

modify the code to accept number portability type codes of "D" (local routing number). This proposed change was not listed on the filed Preliminary March 2010 Data Notification. (RQ10344)

Impact of Change:

For the May 2009 data-month in Florida, the Firm Order Confirmation Timeliness CLEC metric for the Fully Mechanized disaggregation would change from 100.00% to 99.93%. Due to the impact of this change, re-posting is not necessary.

For the May 2009 data-month in Kentucky, this change will have no impact to reported metric results for the Firm Order Confirmation Timeliness CLEC metric. Due to the impact of this change, re-posting is not necessary.

For the May 2009 data-month in Tennessee, this change will have no impact to reported metric results for the Reject Interval CLEC metric. Due to the impact of this change, re-posting is not necessary.

Provisioning Measurements

(3) *Affected Measures:* SOA

P-11 Service Order Accuracy [SOA]

Description of Change: Currently, the SOA code compares all fields of a pre-wiring order to the LSR. These service orders should only be graded for Account Telephone Number (ATN) and Service Address. AT&T Florida proposes to modify the code to limit grading criteria for pre-wiring orders to only these service affecting fields. This proposed change was not listed on the filed Preliminary March 2010 Data Notification. (RQ10347)

Impact of Change: For the October 2009 data-month, the CLEC metric for the UNE disaggregation would change from 97.66% to 97.90%. Due to the impact of this change, re-posting is not necessary.

(4) *Affected Measures:* SOA

P-11 Service Order Accuracy [SOA]

Description of Change: Currently, the SOA code incorrectly compares the accompanying FID data from certain USOCs on the LSR to the accompanying FID data from the same USOC on the service order. The SOA code logs the FID data as an error even if the LSR FID data matches the service order FID data. AT&T FLORIDA proposes to modify the code in accordance with the business rules to correctly compare the accompanying FID data on the LSR and the service order. This proposed change was not listed on the filed Preliminary March 2010 Data Notification. (RQ10356)

Impact of Change: For the July 2009 data-month, the CLEC metric for the Resale disaggregation would change from 94.71% to 94.81% of orders that are accurate. Due to the impact of this change, re-posting is not necessary.

Billing Measurements

(5) *Affected Measures:* BEC

B-10 Percent Billing Adjustment Requests Responded to within "x" Business Days [BEC]

Description of Change: Currently, AT&T Florida uses both the status and resolution/referred date to determine if the record has missed its benchmark. AT&T Florida proposes to simplify the code to use the resolution date or referred date to determine if the record has missed its benchmark. This proposed change was not listed on the filed Preliminary March 2010 Data Notification. (RQ10643)

Impact of Change: This change will have no impact to reported metric results. Due to the impact of this change, re-posting is not necessary.