

Ruth Nettles

000121A-TP

From: Raquel Tully
Sent: Monday, February 15, 2010 10:15 AM
To: Ruth Nettles; Dorothy Menasco
Subject: FW: FL Public Service Commission Tier II Payment
Attachments: FL Public Service Commission Tier II Report December 2009.xls

From: JOHNSON, JERRY E (ATTOPS) [mailto:jj1881@att.com]
Sent: Monday, February 15, 2010 10:12 AM
To: greg.follensbee@att.com; Jerry Hallenstein; SIRIANNI, MARYROSE (ATTSI); David Rich; Raquel Tully; Lisa Harvey
Cc: HAWKINS, SHEILA (ATTOPS); DRUMMOND, MARYLEE (ATTOPS); JOHNSON, JERRY E (ATTOPS); GARNER, TREVA H (ATTOPS); RAINWATER JR., TOMMY (ATTOPS); PATE, RON (ATTOPS); MILLER, GLEN D (ATTOPS); DYSART, WILLIAM R (ATTOPS); HATCH, TRACY W (Legal)
Subject: FL Public Service Commission Tier II Payment

In compliance with Florida Public Service Commission Order No. PSC-10-0016-PCO-TP, issued January 5, 2010, in Docket No. 000121A-TP, no Tier II payment was processed for December 2009 activity. Attached is a spreadsheet of the remedy amounts withheld and previous months adjustments by submetric. If you require any additional information, please advise.

Jerry E. Johnson

Area Mgr. - Regulatory Relations

AT&T Southeast Network Services

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<<FL Public Service Commission Tier II Report December 2009.xls>>

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**Florida PSC Tier II Report
December 2009**

200806	OAAT - Ordering Average Answer Time			\$	(17,010.00)		
200903	PSC Fee for Reposting Reports			\$	(35,200.00)		
200907	Percent of Software Errors Corrected in X (10, 30, 45) Business Days			\$	1,000.00		
200907	Percent of Software Errors Corrected in X (10, 30, 45) Business Days			\$	28.60		
200908	Percent of Software Errors Corrected in X (10, 30, 45) Business Days			\$	2,000.00		
200908	Percent of Software Errors Corrected in X (10, 30, 45) Business Days			\$	36.82		
200909	LNP Disconnect Timeliness (Non-Trigger) UnScheduled hours			\$	4,485.00		
200909	Order Completion Interval - UNE xDSL - without conditioning			\$	345.00		
200909	Percent Provisioning Troubles within X days of Service Order Completion - UNE xDSL			\$	805.00		
200909	Percent Missed Installation Appointments - UNE Loops - Design			\$	625.67		
200909	Out of Service (OOS) > 24 hours - UNE Loops Non-Design			\$	8,860.33		
200909	Percent of Software Errors Corrected in X (10, 30, 45) Business Days			\$	2,000.00		
200909	Percent of Software Errors Corrected in X (10, 30, 45) Business Days			\$	17.10		
200910	Percent Provisioning Troubles within X days of Service Order Completion - UNE Loops - Design			\$	625.67		
200910	Percent Missed Installation Appointments - UNE Loops - Design			\$	715.33		
200910	Out of Service (OOS) > 24 hours - UNE Loops Non-Design			\$	11,076.33		
200910	LNP Disconnect Timeliness (Non-Trigger) UnScheduled hours			\$	4,140.00		
200910	Percent of Software Errors Corrected in X (10, 30, 45) Business Days			\$	2,000.00		
200911	Percent Provisioning Troubles within X days of Service Order Completion - UNE Loops - Design			\$	625.67		
200911	Out of Service (OOS) > 24 hours - UNE Loops Non-Design			\$	12,238.00		
200911	LNP Disconnect Timeliness (Non-Trigger) UnScheduled hours			\$	4,485.00		
200911	Percent of Software Errors Corrected in X (10, 30, 45) Business Days			\$	2,000.00		
200911	Service Order Accuracy -- UNE-P			\$	60.00		
	SUBTOTAL			\$	5,959.52		
200911	Service Order Accuracy -- UNE-P			\$	(60.00)		
200912	Percent Provisioning Troubles within X days of Service Order Completion - UNE Loops - Design	\$	421.00				
200912	Out of Service (OOS) > 24 hours - UNE Loops Non-Design	\$	10,146.67				
200912	LNP Disconnect Timeliness (Non-Trigger) UnScheduled hours	\$	6,210.00				
200912	Percent of Software Errors Corrected in X (10, 30, 45) Business Days	\$	2,000.00				
	TOTALS	\$	18,777.67	\$	5,899.52	\$	24,677.19
<p>NOTE: In accordance with Order No. PSC-10-0016-PCO-TP, issued January 5, 2010, in Docket No. 000121A-TP, AT&T is withholding Tier 2 payments that may become due and payable under the current SEEM Plan on or after January 5, 2010, including interest subject to corporate undertaking until the Commission renders a final decision regarding AT&T's request to eliminate Tier 2 penalties.</p>							

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