

Heather Hills Estates

March 11

2010

Letter from Keith and Clara Starkey

Petitions from Residents of Heather Hills Estates

Letters from several residents concerning the sale of the Utility

Utility Sale Docket # 090093

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March 11, 2010

State of Florida Public Service Commission 2540 Shummard Oak Blvd. Tallahassee, FL 32399

ATTN: UTILITIES

Commission Clerk in Docket # 090093-WS

Re: **DOCKET # 090093**

Purchase: HEATHER HILLS ESTATES UTILITIES

Bradenton (Manatee County), FL.

From: Keith and Clara Starkey

To: Rick and Chris Stephens, LLC

Dear Sir or Madam:

WE (Keith and Clara Starkey) sold Heather Hills Subdivision to Rick and Chris Stephens, LLC in 2008. At that time we had a contract for the Utilities by Ni America. However they did not buy it. Because the Utility lines are on the Subdivision land (owned by Rick and Chris Stephens, LLC), we offered to sell the Utilities to them.

The Stephens signed a contract to buy the Utilities in 2009, and they have managed and operated the utilities, with the option to purchase them when the Public Service Commission approved the transfer.

Rick has proved to be very qualified and knowledgeable in regards to the system. He has followed the Manatee County Health Department requirements as mandated by the State. Rick has followed suggestions given to him by Harry Messick of the Health Department in regards to the purity standard of the water. He has a regular schedule for testing the water (mandated by the State) and those results are sent to the required persons.

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FPSC-COMMISSION CLERK

When and if there is a problem requiring "BOIL NOTICES", every home is notified in a timely manner. We (the Starkey's) as well as other residents help put notices on each home, with instructions they are to follow. Along with any follow up notices.

Chris is in charge of all office duties such as billing, etc. She also <u>keeps the log</u> book of all problems with the system and records how the problem was solved. If a problem is sent to the PSC, she sends a report of how it was taken care of.

There are several very good reasons for the approval of the Utilities by Rick and Chris Stephens:

- 1. They live a few miles from the Subdivision
- 2. <u>Magnets with their emergency phone numbers are available to each resident.</u>
- 3. They have "back up" help who can assess the problem and take action if necessary. (Grigg's Plumbing is on call 24/7 for emergency's).
- 4. They have the knowledge and have proved that they are qualified to operate the system after operating it for nearly 2 years
- 5. They have the wherewithal to pay for the cost of running the Utilities...
- 6. In regards to the sale of the Utilities, we are available to support them if needed.
- 7. New water valves were installed at the end of each street and about 200 new meters have been installed to date.
- 8. There will be no need any kind of deed for the land as it is already owned by the Stephens, LLC.
- 9. Because of our ages, we are not able to operate the Utilities.

We would ask you to consider very carefully the value of the above reasons for the approving the transfer from the Starkey's to the Rick and Chris Stephens Utilities,LLC

Thanking you in advance,

Keith and Clara Starkey TTEE

PETITIONS and LETTERS

SIGNED BY

HEATHER HILLS ESTATES HOMEOWNERS

Re: Docket # 090093

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6.	Margaret	Sitherly	and s	10 50th	Ave.W.	
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1.	Bud Will 49511-28W,
2.	Pat in Wilder 4915 12 4 W
	Oleva Willest List 49/9/21 W.
4.	NOTH HATES 205 49TH AV. W.
5.	he fally 409 50th Cen. He W
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7.	Plackie Stuart 314 49 # Unew.
	Chayle Sucturely 4929 4th St W.
9.	Justine Loops 210 48th 200 Tere 1)
10	Francis H Hosps 210 48 am Jer
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_	NAME	<u>ADDRESS</u>
1.	SHALLONE BUNCH	4907 4th Stw
2.	/ ballon	304 50 IN Avr. W
	Janet Goravel	208 50 ans W.
4.	LEGON Charles	202 48 Am Jan W
	Leogine Bried	304 49 ace. Jan. W.
	marla Redcay	209 48 +# avc. Terr. W.
7.	Jenne Donoran Delton	206 48th Ave. Den St.
8 .	anna P Soby	204 48 aveter W
9.	Treslandergraff	214 48 AUR TOR W
10.	Mary Laxa	304 50 th fre Terr W
	Dyllan	30450 MAIR LEMW.
12.	9. 00000	713 49th Ave V
13.	Virginia Schmidt	2/3 49+hAU W.
14. _	Sichel I Styr	404-50 AVE DR.W.
15.	Danie & Stephen	404-50 4 Ave Q, 6.
16.	Craig de Sollifas	109 4800 AU IV
17.	Joan Holling	107 48 AV W
18.	NOBERT CHRYS	205 49 TH AV. W.

_	NAME	ADDRESS
1.	MAE BENNETT	4815-474ST. WEST
2.	Marsha Brisant	215 48th ave DR W
3.	Wilder	4915-15t St W
4.	Enelyn Crawford	404 - 49 th are Jerr. 11
5.	Evelyn Crawford Vel Skort	105 48 th ave is
	Wildred Sellie	203 50th aue Dr. W.
7.	lesino doops	210 48 are There
	May De Wind	4911 2nd St. W
9.	Joanney Sotos	217 48TH Ave. W.
10.	Kerth Starber	4T17 3nd Stw.
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1.	SOSEPH DAY	205 SOMANE, DR. W.	
2.	Judy allon	201 50th Ave Terr W	
3,	Hanry Lockwood	od 106 50Th Aug. Terr. W	
4.	BOB ROB. WARD	208 50 TH AND TER W	
5.	DONNA BREEdlovE	3,2 50th AVE W	
		. COTT 306 50 th Car less	west.
		- 4909 4+4 HW	
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		well 113 5oth ave Terrace	jW.
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16.	Jelene Seeper	115 50th AVETERR. 112 - 49th ave W.	ω .
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	304 49 # AVE W
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7. ENE M. Rinus	
8. Donna Jean W	llians 115 50th author W.
9. Jundly Barrett	403 Soth av. Fer
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11. Jan Jania Salle	2 18 HV 0 WOSD
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13. Classon Poll	105 8/3/1 AV. TER.
14. Gul Bug	303 49 th Avo. Ter. W
15. Jems Ridly	208 50 TH AUE DR W.
	106-50th AVE W.
17. AUGUSTO ROCHA	406-50TH AVE. W.
18. Julian 4921	131 ST W 1

3/9/2010

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1.	Keyban	alek 102 48 Z4 AVR
2.	V.Kut	Theen Sowers 3/9 48 Her Dr
		Mrs bales 30 43 48 18 211
4.	Bert W	estato 209 50 Cor Terr W.
5.	Rist	Longast 203 5071 PLZ W
6.	Lunie	Deflavon 314 50 - Av Delu.
		Yathke (SAM) 108 48th Dr W.
		a Whatter 112-50 th Ame W.
9.	Chen Ellak	Chotte DAGLEY & 111 HGTLAN DR. W.
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12	Robert	Bording 410 50 # TERRIN
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1.	William C Augher	300 49 MAUR Dr.W	Bradenton
2.	Relent Wo Court	or 104 50th ave 0	Se.
3.	Bonnie J. Mar	to 10750 Land	Tall.
4.	Emma Sidams	104-50 th ALT	ER.W.
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6.	Rahot A Ras	116 SOTH AVE	Terr W.
7.	Man Kovaleski	111 50th AUG TENN. W	351°
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1.	Harold Wright 20	3 50 4 Phu ten W.
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3.	Anda Klessen	2/2 50th aux Ten U
		207 50th Ave Terrace West
5.,	Muli F Rose	206 50 710 pur Jen. wet
6.	Mich Calakan	308 50TH AVE TER.W.
7.	Brenda S. Close	312 50th line Ter. W.
8.	Clara Starke,	4117 Shird St W.
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4.	Patricia	A Nonohue 104-48th AVE, DR. 201.	
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	NAME	ADDRESS	
1.	Betty Jotas Bisson	109 48thaw Jose W. Bradenton:	7 1,
2.	Vrene Bownsoch	107 48th au Den W Brodente	, FL.
3.	Ruful A Bow	mock 107 48 THANET	TERW
4.	Barbara H. Jo	nes 205-48th Que Jer	.W, 3/10/10
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Meeting with the Heather Hills Estates Property Owners Association on Friday, March 5th, 2010

The new president asked Rick and I to attend the board meeting that was scheduled for 9:30am on March 5th to talk about the transfer of the Heather Hills Utility system.

We wanted to state our case to the board about how important the water system is to our community.

Rick and I presented our case to the board and asked Randy Hock, the current president, if he had any questions and we would like the board members support. Randy Hock wanted to know "what was in it for him?" I told him I didn't understand his question and he repeated the question, "what's in it for me?"

He would not give us his support and dismissed us so the board could go over other business.

Chris Stephens,
Chris Stephen

William A. MacCannell, M.D. 113 50th Ave. Terrace W. Bradenton, FL 34207

August 24, 2009

Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850

RE: Docket No. 090093-WS

To Whom It May Concern:

I understand that a resident of Heather Hills Estates has recently written to your department questioning the abilities of the present owners of the amenities of Heather Hills, Rick and Chris Stephens, to have the Heather Hills Estates Water and Wastewater Utility system transferred to them.

My wife and I are full-time residents of Heather Hills since 2002. The management of the Heather Hills amenities and water system by Keith and Clara Starkey has been consistently excellent and this continues to the present time. I have known the prospective buyers of the water system, Rick and Chris Stephens, for the past 2 years. Rick and Chris Stephens are an outstanding couple with excellent business and management skills and experience. They are friendly, gracious, and highly intelligent, always working to maintain and improve the Clubhouse and surrounding property. Their enforcement of the rules and regulations benefits all of the residents making this a wonderful place to live.

In that Rick and Chris Stephens have done such an outstanding job as noted above, then it stands that they would be excellent owners of Heather Hills Estates Water and Wastewater Utility system.

Sincerely,

William A. MacCannell, M.D.

William a. Mac Cannell, M.D.

(941)751-4332

wmaccannel@aol.com

Gera Investments Inc. 5005 10th Lane East Bradenton, Fla 34203

March 8th, 2010

State of Florida Florida Public Service commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399

Re: Docket # 090093-ws

To whom it may concern:

As a former resident of Heather Hills for 5 years I am writing this letter in support of Mr. & Mrs. Rick Stephens owning and operating the Heather Hills Utilities.

I have observed the Stephens in their day to day operation of Heather Hills Subdivision and I am confident of their ability to own and operate and provide excellent service to the residents of Heather Hills.

Gera Investments currently holds mortgages in excess of \$250,000 on property in Heather Hills, and I have watched the situation unfolding at this subdivision very closely.

Sincerely yours,

Erne Giordano

President

941-752-1155

Phone & fax

March 9, 2010

State of Florida
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399
ATTN: UTILITIES

Re:

Docket # 090093-WS

Purchase:

HEATHER HILLS ESTATES

Bradenton (Manatee County), Florida

From:

Keith and Clara Starkey

To:

Rick and Chris Stephens, LLC

Dear Sir or Madam:

We have been homeowners at Heather Hills Estates for a number of years and have experienced the usage of the water system without difficulty during that time.

We have known Rick and Chris Stephens for the past two years, both personally and on a business basis. We are confident that they have the ability and would be the best qualified to continue to operate the utility system at Heather Hills.

In that regard, by our signatures below, we fully approve of the transfer of the Heather Hills Utilities from Keith and Clara Starkey to Rick and Chris Stephens.

We would appreciate your approval of this transfer.

Very truly yours

Joan F. Meissner

Hugh C. Irvine

305 - 50th Avenue Terrace AND

105 – 48th Avenue Drive

Heather Hills

Bradenton, FL 34207

Dr. Gerry Norton 4921 1st Street West Bradenton, FL 34207

March 8th, 2010

Heather Hills Utilities.

To Whom It May Concern / Public Service Commission

As property owners in the Heather Hills Sub-Division, my wife and I urge you to view the application of Rick and Chris Stephens to purchase the utilities service part of the amenities, favorably. They are currently owners of the real estate portion of the amenities and manage the facilities to the complete satisfaction of a majority of the residents in general and ourselves and other petitioners in particular. There is the precedent that has existed since the purchase of individual lots by homeowners in 1967 that both the common lands and the utilities be owned and operated in combination. This circumstance has ensured continuity, efficient and reliable operation in the maintenance of the park. For sometime now, the Stephens have managed the utilities on behalf of the current owners very effectively and their onsite presence is particularly important for those residents in their advanced years, requiring special consideration in this aspect of their living conditions. In the interests of preserving the quality of life for such older incapacitated residents, we believe that maintenance of the status quo should merit particular attention in your approval of the purchase and management of the utilities by the Applicants.

Sincerely.

Dr. Gerry Norton