Holland & Knight

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COMMISSION

D. Bruce May, Jr. 850 425 5607 bruce.may@hklaw.com

July 12, 2010

Ms. Ann Cole, Director Commission Clerk Florida Public Service Commission 2540 Shumard Oak Boulevard Betty Easley Conference Center, Room 110 Tallahassee, FL 32399-0850

Re: In Re: Application for increase in water and wastewater rates in Alachua, Brevard, DeSoto, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc., Docket No. 080121-WS - Phase II Monitoring Report

Dear Ms. Cole:

COM

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ADM OPC

CLK

In accordance with Order No. PSC-10-0297-PAA-WS in Docket No. 080121-WS, enclosed are the original and fifteen (15) of the following reports relative to the Aqua Utilities Florida, Inc. ("AUF") Phase II Monitoring Plan for the month of May, 2010:

1	11	01:4	D C	D
1	Management	Chianty	Performance	Report:
	1 Turing Cilicit	2 autility	1 offortination	Troport,

- 2. Florida Complaint Support Information Report;
- 3. Florida Score Card:
- 4. Call Center Monitoring Statistics (Historical Data) Report;
- 5. Call Center Monitoring Statistics May 2010;
- 6. Call Quality Report;
- 7. Estimated Read Report; and,

Atlanta | Bethesda | Boston | Chicago | Fort Lauderdale | Jacksonville | Lakeland | Los Angeles | Miami | New York

Northern Virginia | Orlando | Portland | San Francisco | Talfahassee | Tampa | Washington, D.C. | West Palm Beach

Abu Dhabi | Beijing | Caracas* | Mexico City | Tel Aviv*

* Representative Office

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8. Aged Service Orders Report.

Also enclosed are the original and fifteen (15) copies of AUF's Quarterly Environmental Update dated July 2010.

Please acknowledge receipt of this filing by stamping the extra copy of this letter "filed" and returning the copy to me. Thank you for your assistance.

Sincerely,

HOLLAND & KNIGHT LLP

D. Bruce May, Jr.

DBM:kjg Enclosure

cc: Ralph Jaeger, Esq.

Caroline Klancke, Esq.

Erik Sayler, Esq.

Earl Poucher

Charles Beck, Esq.

Cecilia Bradley, Esq.

Kimberly A. Joyce, Esq.

Troy Rendell

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Management Quality Performance Report

May 2010

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QUALITY PERFORMANCE REPORT

Florida Customers

	May-10	Percent	Total Calls
1	Move In or Move Out	20%	1,004
2	Pay by Phone - Speedpay	13%	647
3	Verify Account Balance	9%	457
4	Customer Account Changes	9%	439
5	No Water	5%	232
6	Payment Arrangement	5%	231
7	Explain Bill	5%	228
8	Shut-Off Notice	4%	219
9	Payment Confirmation Number	4%	179
10	Restore Service	3%	170
11	High Bill Complaint	3%	139
12	Verify Receipt of Payment	2%	118
13	Turn On or Turn Off Service	2%	101
14	Low Pressure	2%	91
15	Service Line Leak	1%	75
16	Leak Adjustment	1%	72
17	Dispute Bill	1%	67
18	Boil Water Notice	1%	51
19	Meter Problem	1%	50
20	Zip Check Sign up	1%	43
	All Other Calls	9%	438
	Total calls	100%	5,051

Florida Complaint Support Information Report

May 2010

Florida Customer Contacts May 2010

System	CITY	CCS Reason	Total			
48 ESTATES	LEESBURG	COLLECTION	1			
		NO_WATER	16			
		OTHER WT Q	6			
		PRESSURE	1			
	LEESBURG Total		24			
48 ESTATES Total			24			
ARREDONDO ESTATES	GAINESVILLE	COLLECTION	1			
		HIGH_BILL	1			
		LEAK_ADJ	2			
		NO_WATER	3			
	GAINESVILLE Total					
ARREDONDO ESTATES Total						
ARREDONDO FARMS	GAINESVILLE	BILL_DISP	2			
	on the section of the	COLLECTION	1			
		COLOR	3			
		EST BILL	1			
		FINAL BILL	1			
		LEAK ADJ	1			
		METER_PROB	2			
		MISAP PYMT	2			
		NO WATER	6			
		SERV LEAK	3			
		SEWER	4			
	GAINESVILLE Total	1	26			
ARREDONDO FARMS Total			26			
BEECHERS POINT	WELAKA	NO WATER	1			
		OTHER WT Q	1			
	WELAKA Total					
BEECHERS POINT Total	The Court of the C		2			
BREEZE HILL	LAKE WALES	EST_BILL	1			
	LAKE WALLO	NO BILL	1			
	LAKE WALES Total					
BREEZE HILL Total	EARL WALES TOTAL		2			
CARLTON VILLAGE	TLADYLAKE	ILICH BILL	2			
CARLION VILLAGE	LADY LAKE	HIGH_BILL NO BILL	1			
	LADVIANE TOTAL	NO_BILL				
	LADY LAKE Total		3			

System	CITY	CCS Reason	Total
CHULUOTA	CHULUOTA	BILL_DISP	
		CLAIMS	1
		CURBBOX_M	1
	1	EST_BILL	1
l		HIGH_BILL	4
	1	LEAK_ADJ	2
		MAIN_BRK	2
	1	METER_PROB	1
		NO_BILL	1
		OTHER WT Q	1
		SERV LEAK	3
	1	SEWER	1
		TASTE_ODOR	11
	CHULUOTA Total		30
	LONGWOOD	SERV_LEAK	1
	LONGWOOD Total		1
	OVIEDO	CLAIMS	2
		HIGH_BILL	1
		METER PROB	1
	*	MISAP PYMT	1
		SEWER	1
		TASTE ODOR	2
	OVIEDO Total	1	8
CHULUOTA Total			39
EAST LAKE HARRIS ESTATES	ASTATULA	HIGH_BILL	1
		OTHER WT Q	1
		TASTE_ODOR	1
	ASTATULA Total		3
EAST LAKE HARRIS ESTATES Total			3
FAIRWAYS @ MT. PLYMOUTH	SORRENTO	BILL_DISP	1
	The state of the s	HIGH BILL	
		LEAK ADJ	2
		NO_WATER	6
		SERV LEAK	2
· ·		TASTE_ODOR	3
		ZERO USE	2
	SORRENTO Total		2 2 6 2 3 2 18
FAIRWAYS @ MT. PLYMOUTH Total			18
FERN TERRACE	LEESBURG	LEAK_ADJ	2
		METER PROB	2
	LEESBURG Total		4
FERN TERRACE Total			4
FRIENDLY CENTER	ASTATULA	HIGH_BILL	1
	ASTATULA Total		1
FRIENDLY CENTER Total			1
GIBSONIA ESTATES	LAKELAND	BILL_DISP	3
		CURBBOX M	1
		HIGH BILL	
		LEAK ADJ	3 2
		SERV_LEAK	2
	LAKELAND Total		11
GIBSONIA ESTATES Total			11
GRAND TERRACE	GRAND ISLAND	NO_WATER	2
		PRESSURE	6
	GRAND ISLAND Total		8
GRAND TERRACE Total			-

System	CITY	CCS Reason	Total		
HAINES CREEK	LEESBURG	BILL_DISP			
		HIGH_BILL	1		
	LEESBURG Total				
HAINES CREEK Total					
HARMONY HOMES	ALTAMONTE SPRINGS	BILL_DISP			
	ALTAMONTE SPRINGS Total				
HARMONY HOMES Total					
HERMITS COVE	SATSUMA	BILL_DISP			
		DUPL_BILL	2		
	1	HIGH_BILL			
	1	LEAK_ADJ			
	CATCUMA T-4-1	ZIPCK_PROB			
HERMITS COVE T-4-1	SATSUMA Total				
HERMITS COVE Total	II ADVI AKE	ILEAK ADI			
HOBBY HILLS	LADY LAKE	LEAK_ADJ METER_PROB	1		
	LADY LAKE Total	METER_PROB			
HOBBY HILLS Total	JEADT LAKE TOTAL				
IMPERIAL	TAVARES	BILL_DISP	1 1		
INIT LIXIAL	IAVARES	HIGH BILL	1		
	1	NO_WATER	1		
	1	PRESSURE	1		
		RATES	1		
	TAVARES Total	1.00	5		
IMPERIAL Total					
INTERLACHEN PARK	INTERLACHEN	BILL DISP	2		
VIEREAGIENTARK		CLAIMS	1		
		HIGH_BILL	1		
		LEAK_ADJ	1		
	1	NO_WATER	3		
		OTHER_WT_Q	5		
	1	PRESSURE	5		
	4.5	SERV_LEAK	1 18		
	INTERLACHEN Total				
INTERLACHEN PARK Total			18		
JASMINE LAKES	PORT RICHEY	BILL_DISP	18 3 1		
î	2 1	COLLECTION	1		
		COLOR	10		
		CURBBOX_M	1		
	1	EST_BILL FINAL BILL	1		
		HIGH BILL			
		LEAK ADJ	3		
		LOST_PYMT	1		
		MAIN BRK	1		
		METER_PROB			
		MISAP_PYMT			
		NO_BILL	2		
		NO_WATER	7		
		OTHER_WT_Q	1		
		RATES	2		
		SERV_LEAK			
	DODT BIGUEY T	SEWER	54		
	PORT RICHEY Total		54		

System	CITY	CCS Reason	Total
JUNGLE DEN	ASTOR	BILL_DISP	
		LOST_PYMT	
	1	NO BILL	
		SEWER	
	ASTOR Total		
JUNGLE DEN Total			
KINGS COVE	FRUITLAND PARK	HIGH_BILL	
	FRUITLAND PARK Total		
KINGS COVE Total			
KINGSWOOD	MIMS	METER_PROB	
		SERV_LEAK	
	MIMS Total		
NGLE DEN Total NGS COVE NGS COVE Total NGSWOOD NGSWOOD Total KE GIBSON ESTATES KE GIBSON ESTATES KE JOSEPHINE KE JOSEPHINE Total KE OSBORNE EST Total			
LAKE GIBSON ESTATES	LAKELAND	BILL_CRCTN	
		BILL_DISP	2
		COLLECTION	1
		CURBBOX M	1
		DUPL BILL	2
		HIGH_BILL	1
		LEAK_ADJ	
	1	METER EXCH	1
		METER_PROB	6
		MISAP PYMT	1
		NO_BILL	3
		NO_WATER	5
		OTHER_WT_Q	
		SUPV_CALLB	1
		ZERO_USE	1
	LAKELAND Total		30
	Jorgania	Tourness	30
LAKE JUSEPHINE	SEBRING	CURBBOX_M	1
	4	HIGH_BILL	3
	1	MAIN_BRK	
		NO_BILL	1
		NO_WATER	2
		SERV_LEAK	5
		TASTE_ODOR	4
	SEBRING Total		17
			17
LAKE OSBORNE EST	LAKE WORTH	BILL_DISP	2
		EST_BILL	1
	18.	HIGH_BILL	4
	1	LEAK_ADJ	4
		METER_PROB	1
	1	PRESSURE	1
		SERV_LEAK	2
	LAKE WORTH Total		15 15
LAKE OSBORNE EST Total			15
LAKE SUZY	LAKE SUZY	BILL_CRCTN	1
		COLOR	1
		CURBBOX_M	3
		DUPL_BILL	1
		FINAL_BILL	1
		HIGH_BILL	7
		MISAP_PYMT	3
		NO WATER	3
		SERV LEAK	1
		SEWER	22
			1 22
	LAKE SUZY Total		THE RESIDENCE OF THE PARTY OF

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System	CITY	CCS Reason	Total
LEISURE LAKES	LAKE PLACID	BILL DISP	4
		HIGH BILL	1
		METER_PROB	1
	1	NO BILL	1
		NO WATER	1 1
		RATES	1
		SERV_LEAK	1
*		TASTE_ODOR	1 1
	LAKE PLACID Total	TASTE_ODOR	11
LEISURE LAKES Total	EARCT EAGID TOTAL		11
OAKWOOD	MIMS	DUPL BILL	1
		HIGH BILL	1
		LEAK_ADJ	1
	1	NO WATER	3
		PRESSURE	1
	MIMS Total	TREGOORE	7
OAKWOOD Total			7
OCALA OAKS	BELLEVIEW	BILL DISP	1
		COLLECTION	1
		FINAL BILL	1
		HIGH BILL	1
	s 1	MISAP_PYMT	1
		PRESSURE	6
	BELLEVIEW Total	PRESSURE	11
	OCALA	BILL DISP	6
	OCALA	COLLECTION	1
		CURBBOX_M	1
	1	HIGH_BILL	5 8 2 1
		LEAK_ADJ	8
		METER_PROB	2
		MISAP_PYMT	1
		NO_WATER	38 5 8
		OTHER_WT_Q	5
		PRESSURE	8
		SERV_LEAK	1
	OCALA Total		76
	SUMMERFIELD	HIGH_BILL	2
		METER_PROB	1
		SERV_LEAK	3
	SUMMERFIELD Total		6
OCALA OAKS Total			93
ORANGE HILL	WINTER HAVEN	HIGH_BILL	3
		METER_PROB	1
		SERV_LEAK	1
	WINTER HAVEN Total		5
ORANGE HILL Total			5
PALM PORT	EAST PALATKA	BILL_DISP	1
		CURBBOX M	1
		METER_PROB	1
		PRESSURE	1
	EAST PALATKA Total		4
PALM PORT Total	The same of the sa		4

PALM TERRACE	System	CITY	CCS Reason	Total		
BILL_DISP CLAMS CLAMS CLAMS CLAMS CLAMS COLLECTION CLAMS COLLECTION CLAMS COLLECTION CLAMS COLLECTION CLAMS CLAM	PALM TERRACE	PORT RICHEY	BILL_CRCTN	3		
CLAIMS COLLECTION 1			BILL DISP	6		
COLLECTION CURBOX M 2			CLAIMS	1		
HIGH BILL		1	COLLECTION	1		
HIGH BILL			CURBBOX_M	2		
LEAK_ADJ CONTINUED			HIGH BILL	25		
METER_PROB 2			LEAK ADJ	6		
NO BILL STATE ST			METER PROB	2		
NO BILL STATE ST			MISAP_PYMT	4		
NO WATER E PRESSURE FRATES FRETES FR			NO BILL	3		
PRESSURE 1 SERV_LEAK 5 SERV_LEAK 5			NO WATER	6		
SERV_LEAK SEWER 1 SEW_LEAK SEWER 1 TASTE_ODOR 1 TASTE_OD		1	PRESSURE	1		
SEWER 1 TASTE_ODOR 1 TASTE_ODO			RATES	1		
SEWER 1 TASTE_ODOR 1 TASTE_ODO			SERV LEAK	4		
PORT RICHEY Total			SEWER	1		
PALM TERRACE Total PEACE RIVER			TASTE ODOR	1		
PEACE RIVER		PORT RICHEY Total	Deline Commence of the American	67		
FINAL BILL	PALM TERRACE Total			67		
HIGH BILL 33 LOST PYMT 1 NO BILL 1 NO WATER 8 OTHER WT Q 1 SERV_LEAK 1 PEACE RIVER Total 17 PINE VALLEY HOMOSASSA HIGH BILL 1 LOST PYMT 1 METER_PROB 1 HOMOSASSA Total 3 PINE VALLEY Total 3 PINE VALLEY TOTAL 3 PINEY WOODS FRUITLAND PARK LEAK_ADJ 1 PINEY WOODS FRUITLAND PARK TOTAL 1 POMONA PARK CURBBOX M 1 HIGH BILL 2 NO WATER 1 SERV_LEAK 4 POMONA PARK TOTAL 8 POMONA PARK TOTAL 8 POMONA PARK TOTAL 8 POMONA PARK TOTAL 1 RAVENSWOOD LEESBURG BILL_DISP 1 RAVENSWOOD TOTAL 5 RAVENSWOOD TOTAL 6 RAVENSWOOD TOTAL 7 RAVENSWOOD TOTAL 6 RAVENSWOOD TOTAL 7 RAVENSWOOD TOTAL 6 RAVENSWOOD TOTAL 6 RAVENSWOOD TOTAL 7 RAVENSWOOD TOTAL 6 RAVENSWOOD TOTAL 7 RAVENS	PEACE RIVER	WAUCHULA	BILL_DISP	1		
LOST PYMT			FINAL_BILL	1		
LOST PYMT			HIGH_BILL	3		
NO_WATER_OTHER_WT_Q			LOST_PYMT	1		
OTHER_WT_Q 1				1		
OTHER_WT_Q 1			NO_WATER	8		
SERV_LEAK 1 17 17 17 17 17 17 18 18				1		
PEACE RIVER Total			SERV_LEAK	1		
HOMOSASSA		WAUCHULA Total				
LOST_PYMT 1 METER_PROB 1	PEACE RIVER Total			17		
METER_PROB	PINE VALLEY	HOMOSASSA		1		
HOMOSASSA Total 3 3 3 3 3 3 3 3 3				1		
FRUITLAND PARK			METER_PROB	1		
FRUITLAND PARK		HOMOSASSA Total		3		
FRUITLAND PARK Total 1		TERLIE AND BARY		3		
POMONA PARK	PINET WOODS		LEAK_ADJ			
POMONA PARK	DINEY WOODS T. / I	FRUITLAND PARK Total				
HIGH_BILL 2 NO_WATER 1 SERV_LEAK 4	THE PART OF THE PA					
NO_WATER 1 SERV_LEAK 4	POMONA PARK	POMONA PARK				
SERV_LEAK 4				2		
POMONA PARK Total						
POMONA PARK Total			SERV_LEAK			
The image FRUITLAND PARK NO_BILL 1	DOMONIA DADIK T-4-1	POMONA PARK Total		8		
TRUITLAND PARK Total 1		EDITTI AND DARK	INO BILL			
Table Total Table Total Table Total Table Tabl	QUAIL RIDGE		INO_BILL	Control of the Contro		
LEESBURG BILL_DISP 1	OUAL RIDGE Total	FROITLAND PARK TOTAL				
SERV_LEAK 4		LEESPURG	BILL DISP			
LEESBURG Total 5 5 5 5 5 5 5 5 5	RAVENSWOOD	LEESBORG				
STATE STAT		LEESBURG Total	JOERV_EEAR	5		
EAST PALATKA BILL_DISP 1 HIGH_BILL 1 LEAK_ADJ 1 NO_WATER 1	RAVENSWOOD Total			5		
HIGH_BILL	RIVER GROVE	EAST PALATKA	BILL DISP	1		
LEAK_ADJ				1		
NO_WATER		1		1		
EAST PALATKA Total 4 4 4 4 4 4 4 4 4				1		
ARD ROSALIE OAKS						
ROSALIE OAKS LAKE WALES METER_PROB 1 LAKE WALES Total 1	RIVER GROVE Total			4		
LAKE WALES Total 1	ROSALIE OAKS	LAKE WALES	METER_PROB	1		
ROSALIE OAKS Total		LAKE WALES Total		1		
	ROSALIE OAKS Total			1		

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System	CITY	CCS Reason	Total			
SARATOGA HARBOUR	SATSUMA	COLLECTION				
		HIGH_BILL				
OADATOO HADDON T	SATSUMA Total					
SARATOGA HARBOUR Total						
SEBRING LAKES	SEBRING	BILL_DISP				
	CERTIFICATION OF THE PROPERTY	TASTE_ODOR	7			
SERDING LAKES Tatal	SEBRING Total					
SEBRING LAKES Total SILVER LAKE ESTS	Tippopupo					
SILVER LAKE ESTS	LEESBURG	BILL_CRCTN	1			
		BILL_DISP CLAIMS	1			
		CURBBOX M	1			
		DUPL BILL	1			
		HIGH BILL	9			
		LEAK ADJ				
		MAIN BRK	1			
		METER_PROB	5			
		NO_WATER	80			
		OTHER WT Q	21			
		PRESSURE	41			
		SERV_LEAK	6			
	LEESBURG Total					
SILVER LAKE ESTS Total			177			
SILVER LAKE OAKS	PALATKA	COLLECTION	1			
		NO_BILL	1			
		NO_WATER	1			
		SEWER	1			
CULVED LAKE CAKE T-4-1	PALATKA Total		4			
SILVER LAKE OAKS Total SKYCREST	TERLUTI AND DARK	TRUL OPOTAL	4			
SKICKESI	FRUITLAND PARK	BILL_CRCTN COLLECTION	1 1			
	FRUITLAND PARK Total	COLLECTION				
SKYCREST Total	TROTTEAND FARR Total		2			
SUMMIT CHASE	TAVARES	DUPL BILL	1			
SOMMIT STIAGE	TAVARES	HIGH BILL	1			
		NO WATER	1			
	1	OTHER_WT_Q	6			
	1.3	PRESSURE	1			
		SERV_LEAK	1			
	TAVARES Total		11			
SUMMIT CHASE Total			11			
SUNNY HILLS	CHIPLEY	COLOR	6			
		HIGH_BILL	1			
		NO_WATER	1			
		PRESSURE	1			
	OWDUENCE	SERV_LEAK	2			
	CHIPLEY Total	1001.05				
	SUNNY HILLS	COLOR	1			
		CURBBOX_M	1			
		NO_BILL NO WATER	1			
		SERV_LEAK	1			
	SUNNY HILLS Total	JOERV_LEAK	5			
SUNNY HILLS Total	Technical Total		16			

System	CITY	CCS Reason	Total		
TANGERINE	MOUNT DORA	BILL_DISP	1		
		LEAK_ADJ	1		
		MAIN_BRK	1		
		NO_WATER	1		
		RATES	1		
	MOUNT DORA Total		5		
	TANGERINE	DUPL_BILL	1		
		HIGH_BILL	1		
		SERV_LEAK	1		
	TANGERINE Total		3		
TANGERINE Total			8		
THE WOODS	WEBSTER	BILL_CRCTN	1		
		COLLECTION	1		
	WEBSTER Total		2		
THE WOODS Total			2		
TOMOKA	ORMOND BEACH	HIGH_BILL	2 2 2 2 17		
		LEAK_ADJ	2		
		NO WATER	17		
		PRESSURE	8		
		SERV LEAK	8		
	ORMOND BEACH Total				
TOMOKA Total			30 30		
VALENCIA TERRACE	FRUITLAND PARK	COLOR	1		
		NO WATER	1		
		SERV_LEAK	1		
	_	ZIPCK PROB	1		
	FRUITLAND PARK Total	I I I I I I I I I I I I I I I I I I I	4		
VALENCIA TERRACE Total	TROTEARD FAIRCEOID		4		
VENETIAN VILLAGE	TAVARES	HIGH BILL	2 2 2 1		
Samuel and the same and the same and the same and	TAVARES Total		2		
VENETIAN VILLAGE Total			2		
VILLAGE WATER	LAKELAND	BILL_DISP	1		
		HIGH_BILL			
		METER_PROB	4		
		RATES	2 4 1		
	LAKELAND Total	1.01.20			
VILLAGE WATER Total	LARLET TOTAL		8 8		
WOOTEN	GEORGETOWN	COLLECTION	1		
WOOTEN	GEORGETOWN	LEAK ADJ	1		
	GEORGETOWN Total	LEAK_AD3			
WOOTEN Total	GEORGE TOWN TOTAL		2		
ZEPHYR SHORES	ZEPHYRHILLS	ICURREOV M	1 1		
ZEFHIR SHUKES	ZEPHIKHILLS	CURBBOX_M			
		HIGH_BILL	3		
		LEAK_ADJ	1		
	*	METER_PROB	1		
		NO_BILL	1		
		SERV_LEAK	4		
		SEWER	1		
		TASTE_ODOR	1		
75011/10 0110050 7	ZEPHYRHILLS Total		13		
ZEPHYR SHORES Total			13		
Grand Total			844		

Florida Scorecard – Operational Service Metrics

May 2010

05716 JUL 12 = FPSC-COMMISSION CLERK

Score Card -Customer Service - May								
Target Actua								
Read Rate of Metered Accounts	99.00%	99.30%						
% of cycles completed on scheduled date (+ or - 1 Day)	100.00%	100.00%						
Overall Estimate Rate	0.80%	0.30%						
Accounts Estimated>90 days	15%	0.12%						
Percentage of Active Accounts Not Billed	0.06%	0.04%						

Call Center Monitoring Statistics
Historical Data
January 2007 - May 2010

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FPSC-COMMISSION CLERK

Call Center Statistics	January-07	February-07	March-07	April-07	May-07	June-07	July-07	August-07	September-07	October-07	November-07	December-07	January-08
States	PA(SE), NC, VA, TX, FL	PA (all), NC, VA, TX, FL, NJ,	PA (all), NC, VA, TX, FL, NJ,	PA (all), NC, VA, TX, FL, NJ,	PA,NC,VA,TX,FL,O H,NJ, IL,MO,IN*	PA,NC,VA,TX,FL,O H,NJ, IL,MO,IN*	PA,NC,VA,TX,FL,O H,NJ, IL,MO,IN*	PA,NC,VA,TX,FL,O H,NJ, IL,MO,IN*	PA,NC,VA,TX,FL,OH,NJ , IL,MO,IN*	PA,NC,VA,TX,FL,OH,NJ , IL,MO,IN*	PA,NC,VA,TX,FL,OH,NJ , IL,MO,IN*	PA,NC,VA,TX,FL,OH,NJ , IL,MO,IN*	PA,NC,VA,TX,FL,OH,N , IL,MO,IN*
Customers (approx.)	704,150	704,150	704,150	801,196	801,196	801,196	837,583	837,583	837,583	849,027	849,027	849,027	849,027
Total Calls	83,268	70,355	83,059	86,804	99,347	105,624	112,732	124,801	91,560	107,387	97,687	80,436	99,038
			The Asian Control										
Days Open	21	20	22	21	22	21	21	23	19	23	21	20	22
Average Calls/Day	3,965	3,518	3,775	4,134	4,516	5,030	5,368	5,426	4,819	4,669	4,652	4,022	4,502
Abandon Rate	15.5%	7.8%	5.4%	8.3%	14.5%	16.0%	15.7%	15.8%	7.6%	3.9%	5.2%	2.4%	3.4%
Calls Answered in < 90 seconds	52%	66%	73%	62%	40%	38%	41%	38%	63%	78%	71%	86%	81%
Average Speed to Answer				02/0	1070	3070	1270	3070	0370	7070	7170	0074	0170
	131 sec	82 sec	65 sec	92 sec	175 sec	181 sec	183 sec	192 sec	111 sec	58 sec	77 sec	37 sec	51 sec
Average Handle Time													
	3:44	4:11	4:06	4:14	4:35	4:38	4:38	4:49	4:38	4:30	4:23	4:14	4:01
Calls/Customer/Yr	1.6	1.2	1.3	1.3	1.4	1.6	1.6	1.6	1.4	1.4	1.4	1.2	1.3
Average #CSR/Day	42.6	49.0	52.2	53.4	54.2	55.2	59.7	62.1	66.2	67.6	67.2	64.8	62.8
Calls Answered	70,361	64,867	78,574	79,599	84,942	88,724	95,033	105,082	84,601	103,199	92,607	78,506	95,671

Call Center Statistics	February-08	March-08	April-08	May-08	June-08	July-08	August-08	September-08	October-08	November-08	December-08	January-09
States	PA,NC,VA,TX,FL,OH,NJ , IL,MO,IN*	PA,NC,VA,TX,FL,OH,NJ , IL,MO,IN*	PA,NC,VA,TX,FL,OH,NJ , IL,MO,IN*	PA,NC,VA,TX,FL,OH,N. , IL,MO,IN*	PA,NC,VA,TX,FL,OH,NJ , IL,MO,IN*	PA,NC,VA,TX,FL,OH,N. , IL,MO,IN*	J PANC,VA,TX,FL,OH,N , IL,MO,IN*	PA,NC,VA,TX,FL,OH,NJ , IL,MO,IN*	PANC,VA,TX,FL,OH,NJ , IL,MO,IN*	PA,NC,VA,TX,FL,OH,NJ , IL,MO,IN*	PA,NC,VA,TX,FL,OH,NJ , IL,MO,IN*	PA,NC,VA,TX,FL,OH,N.,, IL,MO,IN*
Customers (approx.)	849,027	849,027	849,027	849,027	849,027	849,027	849,027	849,027	849,027	849,027	849,027	851,308
Total Calls	87,519	88,651	92,067	88,257	88,535	90,062	84,003	95,298	95,839	78,517	84,082	90,650
and the second												
Days Open	21	21	22	21	21	22	21	21	23	19	22	21
Average Calls/Day	4,168	4,221	4,185	4,203	4,216	4,094	4,000	4,538	4,167	4,132	3,822	4,317
Abandon Rate	5.4%	9.1%	8.2%	13.6%	7.2%	4.3%	5.9%	9.2%	4.7%	3.2%	3.0%	3.6%
Calls Answered in < 90 seconds	72%	56%	57%	42%	63%	71%	64%	52%	75%	83%	84%	81%
Average Speed to Answer												
	77 sec	130 sec	120 sec	200 sec	112 sec	71 sec	93 sec	135 sec	57 sec	40 sec	31 sec	47 sec
Average Handle Time						-						
Ni s	4:05	4:35	4:54	5:03	5:06	4:55	5:03	5:07	4:55	4:46	4:36	4:38
Calls/Customer/Yr	1.2	1.2	1.2	1.2	1.2	1.2	1.2	1.3	1.2	1.2	1.1	1.3
Average #CSR/Day	56.3	55.4	58.5	58.3	62.3	61.6	61.0	64.9	66.2	68.0	68.2	65.4
Calls Answered	82,793	80,584	84,518	76,254	82,160	86,189	79,047	86,531	91,335	76,004	81,560	87,387

.

Call Center Statistics	February-09	March-09	April-09	May-09	June-09	July-09	August-09	September-09	October-09	November-09	December-09
States	PA,NC,VA,TX,FL,OH,NJ , IL,MO,IN*	PANC,VA,TX,FL,OH,NJ , IL,MO,IN*	PA,NC,VA,TX,FL,OH,NJ ,IL,MO,IN*	PA,NC,VA,TX,FL,OH,NJ , IL,MO,IN*	PA,NC,VA,TX,FL,OH,NJ , IL,MO,IN*	PA,NC,VA,TX,FL,OH,NJ , IL,MO,IN*	PA,NC,VA,TX,FL,OH,NJ , IL,MO,IN*				
Customers (approx.)	851,308	851,308	851,308	855,552	855,552	858,041	858,041	858,041	858,041	858,041	858,041
Total Calls	76,495	81,283	82,769	81,223	92,569	93,052	89,990	90,922	89,915	81,148	82,417
Days Open	20	22	22	20	22	22	21	21	22	19	22
Average Calls/Day	3,825	3,695	3,762	4,061	4,208	4,230	4,285	4,330	4,087	4,271	3,746
Abandon Rate	1.3%	1.2%	1.8%	3.4%	4.8%	4.3%	2.5%	4.3%	3.5%	4.8%	3.1%
Calls Answered in < 90 seconds	94%	95%	93%	84%	79%	80%	89%	79%	85%	81%	86%
Average Speed to Answer									a.		MANAGEMENT PROPERTY OF THE PRO
Average Handle Time	16 sec	13 sec	19 sec	37 sec	55 sec	47 sec	27 sec	46 sec	36 sec	51 sec	33 sec
	4:31	4:32	4:24	4:40	4:41	4:43	4:45	4:50	4:46	4:43	4:34
Calls/Customer/Yr	1.1	1.1	1.1	1.2	1.2	1.2	1.2	1.3	1.2	1.2	1.1
Average #CSR/Day	67.5	68.5	65.8	64.8	65.3	65.3	66.2	64.3	64.0	64.9	64.2
Calls Answered	75,501	80,308	81,279	78,461	88,126	89,051	87,740	87,012	86,768	77,253	79,862

Call Center Statistics	January-10	February-10	March-10	April-10	EXPLANATION OF STATISTICS
States	PA.NC,VA,TX,FL,OH,NJ , IL,MO,IN*	PA,NC,VA,TX,FL,OH,NJ , IL,MO,IN*	PA,NC,VA,TX,FL,OH,NJ , IL,MO,IN*	PA,NC,VA,TX,FL,O H,NJ, IL,MO,IN*	Refers to states where Aqua customers are serviced by call
Customers (approx.)	858,041	858,041	858,041	858,041	Refers to the approximate number of customers being serviced by the call centers
Total Calls	87,997	72,572	83,798	81,769	The number of total calls that were received through the toll- free number that went into a service queue (does not include customers who used self-serve options)
Days Open	20	20	23	22	Days in month that call centers were open for business
Average Calls/Day	4,400	3,629	3,643	3,717	Calculated by dividing Total Calls by Days Open
Abandon Rate	4.9%	2.8%	2.1%	1.4%	Percentage of Total Calls where customers disconnected (abandoned) prior to a CSR answering.
Calls Answered in < 90 seconds	78%	88%	91%	95%	Percentage of calls where a CSR answered in 90 seconds or less
Average Speed to Answer	53 sec	30 sec	22 sec	14 sec	The average time in seconds that a customer waited before their call was answered by a CSR.
Average Handle Time	4:44	4:32	4:37	4:26	The average for all answered calls of total talk time plus total hold time plus any time for after call work completed by the CSR
Calls/Customer/Yr	1.3	1.1	1.1	1.1	The average number of CSRs who logged in each day during the stated month
Average #CSR/Day	63.7	62.7	65.6	66.7	Total Calls less abandoned calls
Calls Answered	83,685	70,540	82,038	80,624	

Call Center Monitoring Statistics

May 2010

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Call Center Statistics	March-10	April-10	May-10	EXPLANATION OF STATISTICS
States	PA,NC,VA,TX,FL,OH,NJ, IL,MO,IN*,NY*	PA,NC,VA,TX,FL,OH,NJ, IL,MO,IN*,NY*	PA,NC,VA,TX,FL,OH,NJ, IL,MO,IN,NY*	Refers to states where Aqua customers are serviced by call centers
Customers (approx.)	858,041	858,041	882,041	Refers to the approximate number of customers being serviced by the call centers
Total Calls	83,798	82,069	76,066	The number of total calls that were received through the toll-free number that went into a service queue (does not include customers who used self-serve options)
Days Open	23	22	20	Days in month that call centers were open for business
Average Calls/Day	3,643	3,730	3,803	Calculated by dividing Total Calls by Days Open
Abandon Rate	2.1%	1.4%	1.4%	Percentage of Total Calls where customers disconnected (abandoned) prior to a CSR answering.
Calls Answered in < 90 seconds	91%	95%	95%	Percentage of calls where a CSR answered in 90 seconds or less
Average Speed to Answer	22 sec	14 sec	15 sec	The average time in seconds that a customer waited before their call was answered by a CSR.
Average Handle Time	4:37	4:26	4:31	The average for all answered calls of total talk time plus total hold time plus any time for after call work completed by the CSR
Average #CSR/Day	65.6	66.7	66.6	The average number of CSRs who logged in each day during the stated month
Calls Answered	82,038	80,920	75,001	Total Calls less abandoned calls

Call Quality Report May 2010

DOCUMENT NUMBER-DATE

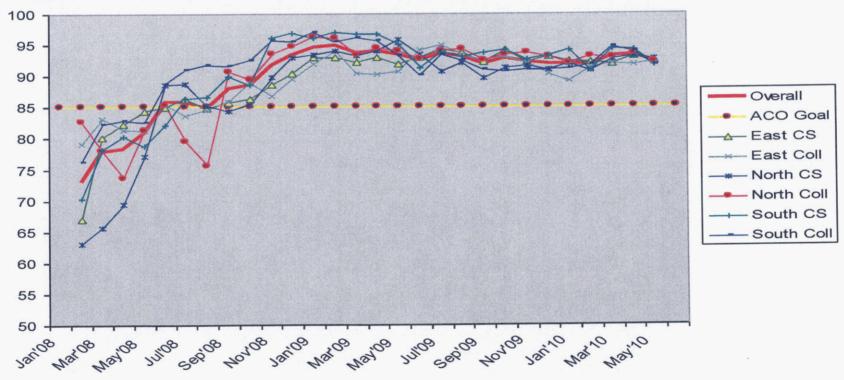
05716 JUL 12 9

FPSC-COMMISSION CLERK



CSR Call Quality Scores





AUF'S EFFORTS TO ENSURE QUALITY CONTROL AT CALL CENTERS

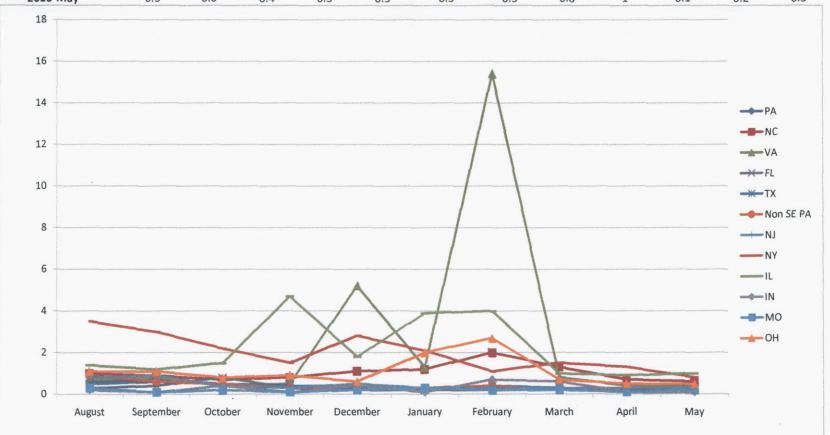
In addition to closely tracking call quality scores, AUF has implemented several other measures to ensure quality control at its call centers, which include:

- Forming a Complaint Analysis and Remediation Team ("CART"), which consists of all call center supervisors and their managers, and the Supervisor of Compliance. CART addresses all executive escalations and meets biweekly to review all accounts where additional coaching and training issues are identified for follow-up.
- Implementing a Call Escalation Process. The process was developed in April 2009 and has been reviewed with all supervisors and the Compliance Team. This escalation process has been communicated to all CSRs in each of AUF's three call centers.
- Developing a detailed Supervisor Audit. This involves the Training Team pulling all supervisor callbacks from AUF's three call centers. The callbacks are placed in a folder on AUF's internal network and are reviewed by all management in the call centers. The data is used for coaching and feedback to the CSRs to reduce the number of customer call backs.

Estimated Read Report
May 2010

ESTIMATION RATE BY STATE

Year	Month	PA	NC	VA	FL	TX	Non SE PA	NJ	NY	IL	IN	МО	ОН
2009	August	0.6	1	0.7	0.3	0.5	0.9	0.8	3.5	1.4	0.2	0.3	1.1
2009	September	0.7	0.9	0.8	0.4	0.6	0.6	0.9	3	1.2	0.1	0.1	1.1
2009	October	0.5	0.7	0.4	0.8	0.5	0.5	0.4	2.2	1.5	0.4	0.2	0.8
2009	November	0.4	0.8	0.5	0.3	0.4	0.3	0.3	1.5	4.7	0.1	0.1	0.9
2009	December	0.4	1.1	5.2	0.2	0.3	0.4	0.5	2.8	1.8	0.4	0.2	0.6
2010	January	0.3	1.2	1.3	0.2	0.3	0.3	0.3	2.1	3.9	0.1	0.3	2
2010	February	0.4	2	15.4	0.2	0.4	0.4	0.3	1.1	4	0.7	0.2	2.7
2010	March	0.3	1.3	0.8	0.3	0.3	0.2	0.3	1.5	1	0.6	0.2	0.7
2010	April	0.3	0.7	0.4	0.2	0.3	0.3	0.3	1.3	0.9	0.1	0.1	0.5
2010	May	0.3	0.6	0.4	0.3	0.3	0.3	0.3	0.8	1	0.1	0.2	0.5



Aged Service Orders Reports

May 2010

Aqua America Aged Service Orders* FL - Florida

Status: O - Needs to be Worked in the Field

Run Date: 5/7/2010

Service order Type					25.25								
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	2	0	0	O	0	0	0	0	0	0	0	2
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	1	0	0	0	0	0	0	0	0	0	0	1
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	1	0	0	0	0	0	0	0	0	0	0	1
RMTR	READ METER SERVICES	0	1	0	0	0	0	0	0	0	0-	0	1
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	. 0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	. 0	. 0	. 0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	4	1	0	0	0	0	0	0	0	0	0	

Aqua America Aged Service Orders*

84 - Leesburg

Status: O - Needs to be Worked in the Field

IVALI DALE, OFFICE	Run	Date:	5/7/2010
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Service at the servic							MEASURE		10 AU	ingit. Didik			ini Mari
BENN	BENCH TEST	0	0						0		0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	. 0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	.0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	1	0	0	0	0	0	0	0	0	0	1
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	. 0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	1	0	0	0	0	0	0	0	0	0	1

Aqua America Aged Service Orders* 85 - Lake Suzy

Status: O - Needs to be Worked in the Field Run Date: 5/7/2010

	Solic Gree Description				Banan				i azene Lagaran				elijanjan daja de
BENN	BENCH TEST	0								0.		0	O
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	ō	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0.	0	. 0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0:	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	Ö	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	. 0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	. 0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	Ó	0	0	0	

Aqua America Aged Service Orders* 86 - Putnam

Status: O - Needs to be Worked in the Field

Service Orași		ir ir etili			A Marie 16 A Marie 18		61-85						
BENN	BENCH TEST	0	0	0	Ö		0	0				0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	. 0	0	0	Ö	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	Ö	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	o
	Totals	0	0	0	0	0	0	0	0	0	ō	0	

Aqua America Aged Service Orders* 87 - Lake Gibson

Status: O - Needs to be Worked in the Field

					9990	25-60			1000				i di alianti.
BENN	BENCH TEST	0	0	0						0	0		0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	ō	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	. 0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRE\$	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	1	0	0	0	0	0;	0	0	0	0	0	1
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	Ô	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	Ö	0	0	0	0	0	0	0	0	0
	Totals	1	0	0	0	0	0	0	0	0	0	0	

Aqua America Aged Service Orders* 88 - Monica Pkwy/Sarasota Status: O - Needs to be Worked in the Field

Run Date: 5/7/2010

							301230				1307-400		
BENN	BENCH TEST	0			0					0		0	
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	o	0
LABC	LAB - CHEMICAL CONTENT	0,	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	[o	Ö	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0.	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	_ 0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	O	0	0	0	0	0	0

Aqua America Aged Service Orders* 89 - Seminole/FL Comm

Status: O - Needs to be Worked in the Field Run Date: 5/7/2010

enstavan Versilski				16.71				91.120					
BENN	BENCH TEST	0	0			0	0		0				0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	2	0	0	0	0	0	Ö	0	0	0	0	2
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	Ö	0	0
LABT	LAB - TASTE & ODOR	1	0	0	0	0	0	0	0	0	0	0	1
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	o	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	. 0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	O	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	. 0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0.	0	0	0	0	0
· · · · · · · · · · · · · · · · · · ·	Totals	3	0	0	0	0	0	0	0	0	0	0	3

Aqua America Aged Service Orders* 90 - Ocala

Status: O - Needs to be Worked in the Field

Run Date: 5/7/2010

										ustelless Politika			
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	. 0	0	O	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	. 0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	. 0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

Aqua America Aged Service Orders* 91 - Palm Beach

Status: O - Needs to be Worked in the Field

Run Date: 5/7/2010

			nave.	i, ji. Konserada			SI M		al April Sign	opologi rodulekin			
BENN	BENCH TEST	0									0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	Ö	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	O
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0.	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	O
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0		0,	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	O
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	

Aqua America Aged Service Orders* 92 - South Seas

Status: O - Needs to be Worked in the Field

Run Date: 5/7/2010

							61-90						
BENN	BENCH TEST	0		0						0			O
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	O	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	. 0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

93 - Sunny Hills/Washington

Status: O - Needs to be Worked in the Field

Run Date: 5/7/2010

Service Online		17											i Englin
BENN	BENCH TEST	0	0			0:	0		0	0		0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	ō	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	
LABD	LAB - DISCOLORED WATER	0	0	0,	0	0	0	o	0.	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	. 0	0	0	0	0	0	0	0	0	0	0	
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	. 0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	. 0	0	0	0	0	0	0	0.	0	0	0
TONN	TURN WATER ON	0	0	0	. 0	0	0	0	0	0	0	0	ō
•	Totals	0	0	0	0	0	0	0	0	0	0	n	

94 - Palm Terrace

Status: O - Needs to be Worked in the Field

Run Date: 5/7/2010

ILEAN S			1		plekiel			91 120					
BENN	BENCH TEST	0	0	0							0		0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	o
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0:
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	o
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	O	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0.	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	

Aqua America Aged Service Orders* 95 - Sebring

Status: O - Needs to be Worked in the Field Run Date: 5/7/2010

Markathan and Andreas Markathan and Andreas			Bates			TE STORY		2 - 20		204.300			
Smile brown Light of adding	Paradalah dan kalandar kaland				منالع فسادا	SI SI ANNO	Gazaga.	THE SHARE	والقليط والتسنيان		INTERNATION OF	فقاتانين	Main Line 152
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	_ 0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	. 0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	_0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0

TURN WATER ON

Totals

TONN

0

0

0

0

F1 - Fountain Lakes

Status: O - Needs to be Worked in the Field

			医乳腺物			MANUEL INC.							
BENN	BENCH TEST	0		0						0		0	
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0		0	0	0	0	0					
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0			
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	ō	O
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	O	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	O	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	

Aqua America Aged Service Orders* NO - No Orders

Status: O - Needs to be Worked in the Field

Run	Date:	5/7	/20	10
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Section	Service Order Description				网络沙漠								
BENN	BENCH TEST		0						0				
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0		0	0	0	0			0	0
HIC	HIGH CONSUMPTION	o	0	0		Ö		0	0			<u>-</u>	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	. 0	0	Ö	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	. 0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0.	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
· · · · · ·	Totals	0	0	0	0	0	0	0	0	0	0	0	

FL - All Florida

Status: O - Needs to be Worked in the Field

Run Date: 5/14/2010

	A CONTRACTOR			lican heliten					ei (e earl)				RATE TO THE REPORT OF THE REPO
BENN	BENCH TEST	0	0	. 0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0.	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	. 0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	2	1	0	0	0	0	0	0	0	0	0	3
RMTR	READ METER SERVICES	0	0	0		0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	Ö	.0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0.	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
· · · · · · · · · · · · · · · · · · ·	Totals	2	1	0	0	0	0	0	0	0	0	0	3

*Designated Types

DOCUMENT NUMBER DATE

05716 JUL 12º

84 - Leesburg

Status: O - Needs to be Worked in the Field

Run Date: 5/14/2010

paraceusus of the second se				Ta Silv			61-90	N/EU/21					atto o / Colon
BENN	BENCH TEST	o	0	0	0	0	0	0	0		0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0:	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	Ö
REPR	REPAIR/INVESTIGATION	1	0	0	0	0	0	0	0	0	0	0	1
RMTR	READ METER SERVICES	0	0	0	0	0,	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	, 0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	Ō	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	1	0	0	0	0	0	0	0	0	0	0	1

85 - Lake Suzy

Status: O - Needs to be Worked in the Field

Run Date: 5/14/2010

						29-60	4 61.90 SH	3 B (47-0 F)				以下	Francisco (Constitution Constitution Constit
BENN	BENCH TEST	0	Ó	0	0	0.	0	0	0		0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	. 0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0.	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0.	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0.	0	0	0	0
\$LM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0,	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	. 0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

86 - Putnam

Status: O - Needs to be Worked in the Field

Run Date: 5/14/2010

						70.49	61-60	21-120					
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0.	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	O	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	Ö	0	0	. 0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0;	0	0	0
TOFF	TURN WATER OFF	Ö	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0.	0	0	0	0	0	0	0	0	0	0	0
•	Totals	0	0	0	0	0	0	0	0	0	0	0	0

Status: O - Neces to be Worked in the Field Run Date: 5/14/2010

		(a) 1921 -17 , 10	8-14	16.51	u) 22-26 ()		11-1-0	100.20		province of the second		3400	
BENN	BENCH TEST	0	C	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	(0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	C	0.	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	C	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	_0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	j	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	Ö		0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	1		0	0	0	0	0	0	0	0	0	2
RMTR	READ METER SERVICES	0		0	0	0	0	0	0	Ō	0	0	0
RPST	REPAIR STREET	0	200	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0		0.	0	0	0	0	0,	0	0	0	0
SLM	SEWER LATERAL MAIN	0	7.7	0	O	. 0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0		0	0	0	0	0	0	O	0	0	O
TOFF	TURN WATER OFF	0		0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0		0	0	0	0	0	0	0	0	0	0
	Totals	1	1	0	0	0	0	0	0	0	0	0	2

Aqua America Aged Service Orders* 88 - Monica Pkwy/Sarasota

Status: O - Needs to be Worked in the Field

Run Date: 5/14/2010

								rifs ir State C					
BENN	BENCH TEST	0	0	. 0		0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	Ö	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	. 0	9	
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0		0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0		0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

89 - Seminole/FL Comm

Status: O - Needs to be Worked in the Field

Run Date: 5/14/2010

			74 6 3							Paganghaian Mananghai		n ja : 700ji : 10 1861: 120 : 1	
BENN	BENCH TEST	0	0	0	0	0		0		0	. 0	0	
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0		0	0	0	0	0	0	
HIC	HIGH CONSUMPTION	0	_ 0	0	_ 0	0	0	0	0	0	0	0	
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	. 0	0	0	
LABT	LAB - TASTE & ODOR	0	0	0	0		0	0	0	0	0		
MSMT	MISCELLANEOUS MAINTENANCE	0	_ 0	0	0	0	0	0	0	0	0	0	
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	. 0	0	0	0	
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	<u>_</u>
RMTR	READ METER SERVICES	0	0	0	0	0	0	. 0	0	0	0	0	
RPST	REPAIR STREET	0	0	_ 0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	_ 0	0	0	0	0	0	0	0	0	0	
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	. 0	0	0	
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	
	Totals	0	0	0	0	0	0	0		0	0	0	0

90 - Ocala

Status: O - Needs to be Worked in the Field

Run Date: 5/14/2010

Oleva (principal)	TOURS THE RESERVED TO SERVED T	7		N B			Managagaga Tus	\$ 1.12 E	MK Soft				
BENN	BENCH TEST	0	0	0	0		0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	. 0	0	0	0	0	0	0	0	0	0	. 0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0		0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	- 0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	9
RRMT	RE-READ METER	0	0	0	0	0	0	0'	0	0	0	0	
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	_ 0	0	0	<u> </u>	0	0
SVLK	SERVICE LEAK	0	0	0	0	. 0	0	0	0	ļ <u> </u>	0	0	0
TOFF	TURN WATER OFF	0.	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	. 0	0	0	0	0	<u> </u>	0	<u>0</u>
	Totals	0	0	0	0	0	0	0	0	0	0	. 0	0

91 - Palm Beach

Status: O - Needs to be Worked in the Field

Run Date: 5/14/2010

					To A		(a)						
BENN	BENCH TEST	0	0	0	0.	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	. 0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	. 0	0	0	Ð
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	_0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	_ 0	- 0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	. 0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	O	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	_0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0			0	0	0	0	0

92 - South Seas

Status: O - Needs to be Worked in the Field

Run Date: 5/14/2010

CURB CU HIC HIC LABC LAS	INCH TEST JRB BOX MAINTENANCE - MISCELLANEOUS GH CONSUMPTION B - CHEMICAL CONTENT B - DISCOLORED WATER	0 0 0	0	0	0	0	0	0	0		a hiddenian . Li	SHARE THE SHARE	
HIC HIC	GH CONSUMPTION B - CHEMICAL CONTENT	0	0	0									(-
LABC LA	B - CHEMICAL CONTENT	0	0		U	0	0	0	0	 1		 	
		0		0	0	0	0	0		- 0	- 0	<u> </u>	
1400	R - DISCOLOPED WATER		0	0	0	0	0			0		<u> </u>	- 0
LABDLAE	D-DISCOLORED WATER	0	0:	0	0	0	0	0		0			
LABT LA	B - TASTE & ODOR	0	0	0	0	0	0	- 0		- 0	0	<u>-</u>	- 0
MSMT MIS	SCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0		- 0		- 0
PRES PRE	ESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0				
REPR REF	PAIR/INVESTIGATION	0	0	0	0		0		0		<u> </u>	- 0	
RMTR REA	AD METER SERVICES	0	0	0	0	0	- 0		0	- 0			
RPST REP	PAIR STREET	0	0	0	0	0	0	o			- 0	- 0	
RRMT RE-	-READ METER	0	0	0	0	ol	0			- 0	- 0		9
SLM SEV	WER LATERAL MAIN	o	0	0	0	0	- 1		0	- 0	- 0	- 0	
SVLK SER	RVICE LEAK	0	0	0	0	0	0	- 0	0	- 0	- 0	- 0	
TOFF TUE	RN WATER OFF	0	0	0	0	0	0	n	0	0	0	0	
TONN TUE	RN WATER ON	0	0	0	- 0	0	0	- 0	0		0	- 0	
•	Totals	0	0	0	0	0	0	- 0			<u> </u>	- 0	0

93 - Sunny Hills/Washington

Status: O - Needs to be Worked in the Field Run Date: 5/14/2010

					ANALYST Allonia				12 (500)				
BENN	BENCH TEST	0	0:	0	0	0	0	0		0	0	0	
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0		,	1 0	-0
HIC	HIGH CONSUMPTION	0	0	o	0	0	0	0	0	0	0	- 0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0			- 0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	-
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	o	0
PRES	PRESSURE - DISTRIBUTION	. 0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION_	0	0	0	0	0	0	0	0	0	0	0	
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	ō	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	O	0	0	_	O	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	. 0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

94 - Palm Terrace

Status: O - Needs to be Worked in the Field Run Date: 5/14/2010

						小田教 山							
BENN	BENCH TEST	0	0		0	0	0	0	0	0		0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0,	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	_ 0	0	0,	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	O.	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0-	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0		0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	Ö	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	. 0	0	0	0	0
RPST	REPAIR STREET	0	Ō	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	_ 0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0,	. 0	0	0
TONN	TURN WATER ON	O	0	0	0	0	0	0	0	0	0	0	0
	Totals	. 0	0	0	0	0	0	0	0	0	0	0	0

Aqua America Aged Service Orders* 95 - Sebring

Status: O - Needs to be Worked in the Field Run Date: 5/14/2010

				Johan	etgelddiglege Margetor		\$ -50 24 -50	23 A					
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	. 0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0		0	0	0	0	. 0	0	ō	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	_ 0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	_ 0	0	0	0	O	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	Ö	0	0	0	0	0	0

Aqua America Aged Service Orders* F1 - FOUNTAIN LAKES

Status: O - Needs to be Worked in the Field Run Date: 5/14/2010

		17.87											
BENN	BENCH TEST	0	0	0	0	0	0	0	0		A MARINE MARINE OF THE PARTY OF		
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0			- 0	
HIC	HIGH CONSUMPTION	0	O	0	0	0	0	0	0	0	0	0	
LABC	LAB - CHEMICAL CONTENT	o	0	0	0	0	0	0	0				0
LABD	LAB - DISCOLORED WATER	0	0.	0	0	0	0	0	0	- 0	0	0	
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	- 0	0	
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	- 0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0			0	
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0		0	0	
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0			- 0	- 0
RPST	REPAIR STREET	0	0	0	0	0	o	0	0		- 0		
RRMT	RE-READ METER	0	0	0	0	0	0	0	n	0			
SLM	SEWER LATERAL MAIN	O	0	0	0	0	0	0	- 0			- 0	
SVLK	SERVICE LEAK	0	0	0	. 0	0	0	0	0	0	0	0	— -
TOFF	TURN WATER OFF	0	o	0	0.	0	0	0	0	0	0		
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0			
	Totals	0	0	ō	0	0	0	0	0	0	0	0	

Aqua America Aged Service Orders* NO - No Orders

Status: O - Needs to be Worked in the Field

Run Date: 5/14/2010

Paul B Green pa			Regional de la Companya de la		jetaj Lagan								
BENN	BENCH TEST	0		0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	ū	0	C
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	. 0	0	Ō	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0:
RRMT	RE-READ METER	0	0	0	0	0	0	a	_ 0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	C	0	0	0	0	0	0	0	0

Aqua America Aged Service Orders* FL - All Florida

Status: O - Needs to be Worked in the Field

Run Date: 5/21/2010

	BENCH TEST	101711	ien i				(51.50 h		沙沙				
BENN	BENCH TEST	0	0	0	0	0	0	0	O CONTRACTOR	0			III HANNING THE
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	n	0		- 3	
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	- 0	0		
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0		- 0	
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0		0	- 0	0	0	
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0		0	0	<u></u>
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0		- 0	
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	- 0	0	- 0	0	
REPR	REPAIR/INVESTIGATION	10	0	0	0	0	0	0	0				10
RMTR	READ METER SERVICES	1	0	0	0	0	0	0	0	0		0	
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	n o			
RRMT	RE-READ METER	0	0	0	0	0	0	ō	0	0	0		
SLM	SEWER LATERAL MAIN	0	0	o	0	0	0	0	0	0		- 0	
SVLK	SERVICE LEAK	0	0	0	o	0	0	0	0	0			-
TOFF	TURN WATER OFF	2	0	0	0	0	0	0	- 0	0	0	0	
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0		
	Totals	13	0	0	0	0	0	0	0	O	0	0	13

*Designated Types

BOCUMENT NUMBER-DATE

05716 JUL 129

84 - Leesburg

Status: O - Needs to be Worked in the Field Run Date: 5/21/2010

	BRACH TEST								E President	han sign			
BENN	BENCH TEST	0	0	0	0	0	0	0	0	MARIA SEMINARIA DA	C. Mariella C. C.		
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	Ō	0	0	0	0	0	- i	0	- 0	0	0	0
HIC	HIGH CONSUMPTION	O	0	0	0	0	0	0	0	o	- 0		- 0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0			0
LABD	LAB - DISCOLORED WATER	Ö	0	0	0	0	0	0	0	0	0	- 0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0:	0	0	0	0	0		
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0:	0	-	0	0		- 0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0		0	0	- 0	0	- 0	
REPR	REPAIR/INVESTIGATION	3	0	0	0	0	0	0	0	0	0	<u>-</u>	
RMTR	READ METER SERVICES	0	0	0	0	o	0	0	0		0		- 3
RPST	REPAIR STREET	0	0	0:	0	0	0	0	0	- 0			
RRMT	RE-READ METER	· 0	0.	0	0	0	0	0	0	<u>`</u>	- 0		
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0				
SVLK	SERVICE LEAK	0	0	0	0	0	0	- 0	0	0	0		
TOFF	TURN WATER OFF	0	0	0	0	o	0	0	0		0		
TONN	TURN WATER ON	0	0	0	0	ol	0	0	0	 	0		- 0
-	Totals	3	0	0	0	0	0	0	0	0	0	0	3

85 - Lake Suzy

Status: O - Needs to be Worked in the Field

Run Date: 5/21/2010

ding in a language of the second of the seco	PROCH TEST		100		4.5	5.87	10000	建 连接					
BENN	BENCH TEST	0	0	0	0	O	0	C. C	A SAME BOTT ABOVE	0			
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	ō	О	0	0	0	0	0	0		- 0	0	
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0		0	0	. 0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0		0		- 0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	Q	- 0	0	- 0	
LABT	LAB - TASTE & ODOR	0	0	0	0	0	٥	0	0		- 0		
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0:		- 0		
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	- 0		0		
REPR	REPAIR/INVESTIGATION	0	ō	0	0	o	o	0	0		0		
RMTR	READ METER SERVICES	0	0	0.	0	0	0	0	0			<u>~</u>	
RPST	REPAIR STREET	0	0	0	0	0	o	0	0			- 0	
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	- 0	- 0	- 0	
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	- 0		
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0		0	- 0	
TOFF	TURN WATER OFF	1	0	0	0	0	0	0	0		0	- 0	
TONN	TURN WATER ON	0	0,	0	0	0	0	0	0		0	- 0	
	Total	1	0	0	0	0	0	0	0	0	0		1

86 - Putnam

Status: O - Needs to be Worked in the Field

Run Date: 5/21/2010

	BENCH TEST								080				
BENN	BENCH TEST	0	0	0	0	0	0	0	O CONTRACTOR OF THE CONTRACTOR	A CHANGE TO THE REAL PROPERTY.	Control Constitution		BI CALLEDON C
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	- 0	- 0	U	
HIC	HIGH CONSUMPTION	O	0	0	0.	0	0	0	0		0	0	
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	- 0	- 0	- 0	0	- 0	- 0	0	0
LABD	LAB - DISCOLORED WATER	0	O.	0	- 0	- 0	0	0	0	- 0		0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0		0	- 0	- 0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	o	0	0	0	0	0	0	- 0		<u> </u>		0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	- 0	0.	0		. 0	0
REPR	REPAIR/INVESTIGATION	0	o	0	0	0	0		- 0		<u>_</u>	0	0
RMTR	READ METER SERVICES	0	0	0		- 0	0		0	0	0	0	0
RPST	REPAIR STREET	0	Ö	,	0		0			0	- 0	0	0
RRMT	RE-READ METER	0		0	0		- 0	- 0	- 0	0	0	0	0
SLM	SEWER LATERAL MAIN	0		0	n		- 0			- 0	0	. 0	0
SVLK	SERVICE LEAK	0	0	0	- 0		<u> </u>	- 0	0	- 0	. 0	0	0
TOFF	TURN WATER OFF	Ö	0	0	0			01	0	0	0	0	0
TONN	TURN WATER ON	ő	0	0	- 0		- 0	U	0	- 0	0	0	0
	Totals	0	0	0	- 0		<u> </u>	0	0	0	0	0	0
	10003	v	v	U	U	U	0	0	Ð	0	0	0	0

87 - Lake Gibson

Status: O - Needs to be Worked in the Field

Run Date: 5/21/2010

													in in the second
BENN	BENCH TEST	0	0	0	0	0	0	0	O				
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0		0	1 0	
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0		†—— <u> </u>
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	 	├ ─
LABD	LAB - DISCOLORED WATER	0	0	0		0	0	0	0	- 0	0	0	
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	ō	0		<u> </u>
MSMT	MISCELLANEOUS MAINTENANCE	0.	0	0	0	0	0	0	0	o	0	0	
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	<u>_</u>
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0		- 0	
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0.	Ö		0	
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0		
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0		0	0
TONN	TURN WATER ON	0,	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	

88 - Monica Pkwy/Sarasota

Status: O - Needs to be Worked in the Field Run Date: 5/21/2010

					g Monte is	i saaqidane	. Lapandin						
						事可用透過	は						
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0.	<u> </u>	0	0	0	<u> </u> 0	<u> </u>	0	0	- 0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	-0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	. 0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	_ 0	ol	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	Ö	0	0	0	0	. 0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	o	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0.	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Total	s 0	0	0	0	0	0	0	0		0		0

89 - Seminole/FL Comm

Status: O - Needs to be Worked in the Field

Run Date: 5/21/2010

A Copperation	BENCH TEST	1.5	5.50	建	erio (mario) Mario (mario) (mario) Mario (mario)			\$312E			1000		
BENN	BENCH TEST	О	0	O	O	O	U MASSAGE PROPERTY.	0				165 14019	
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0		- 0		0		 	0	- 0	<u> </u>
HIC	HIGH CONSUMPTION	0	0	0	0	- 0	i n	0		- 0	0	0	
LABC	LAB - CHEMICAL CONTENT	o	0	0	0	ŏ	, n	0		 	0	——	
LABD	LAB - DISCOLORED WATER	0	0	0	0		0	0			0	0	
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0		l		0	
MSMT	MISCELLANEOUS MAINTENANCE	0	. 0	0	0	0	- 0	- 0		 	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	- 0	-	0	- 0	- 0	0	0	
REPR	REPAIR/INVESTIGATION	5	- 0	0	0		0	- 0		0			0
RMTR	READ METER SERVICES	0	0	o		0	0	0	0			0	5
RPST	REPAIR STREET	o o	0			- 0	- 0	- 0	0		0	0	0
RRMT	RE-READ METER	0	0	0	- 0		0	0			0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0			0		0	0	0	의
SVLK	SERVICE LEAK	0	0	0			0	. 0	0	0	- 0	0	0
TOFF	TURN WATER OFF	0	0	0	0		0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	n	0	0	0	0	0	. 0	0	0
	Totals	- 5	0	0	0				0		0	0	
	101413	,	U	U	U	0	0	0	0	0	0	0	5

Aqua America Aged Service Orders* 90 - Ocala

Status: O - Needs to be Worked in the Field

Run Date: 5/21/2010

	RENCH TEST	2 17 July					$K : \mathcal{J}$	i kec					
BENN	BENCH TEST	0	0	0	0	0	O CONTRACTOR OF THE PARTY OF TH	n in the second					
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	- 0	- 0	- 0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0		 	- 0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0.	- 0	0	0	0	<u>`</u>		0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0		0		- 0	- 0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0		0	0	0	
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0		0	- 0	0	
PRES	PRESSURE - DISTRIBUTION	o	0	0	0	0		0	0	0	0	0	<u> </u>
REPR	REPAIR/INVESTIGATION	1	0	n	0	- 0	0	0	0	0	0	0	<u>_</u> º
RMTR	READ METER SERVICES	0	0	0	0	0		0	- 0		0	- 0	
RPST	REPAIR STREET	o	0	0	0	0	- 0	0	0		0	0	의
RRMT	RE-READ METER	o	0	0	0	- 0	0	0	0	- 0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0		0	- 0	- 0			- 0	. 0	
SVLK	SERVICE LEAK	0	0	0	0	- 0		- 0		- 0		0	9
TOFF	TURN WATER OFF	o	0	0	0		0	- 0		- 0	0	0	
TONN	TURN WATER ON	- 0	0	0	0	- 0			0	U	0	0	0
	Totals	1	0	0	0			<u> </u>		<u>-</u> <u>0</u>	0,	0	0
	10003	•	v	U	U	U	0	0	0	0	0	0	1

Aqua America Aged Service Orders* 91 - Palm Beach

Status: O - Needs to be Worked in the Field

Run Date: 5/21/2010

	Serve Committee Committee			r y staden		400mg 4635						e is ny 15 Ny INSEE dia mampiasa Ny INSEE dia mampiasa ny INSEE dia mampiasa ny INSEE dia mampiasa ny INSEE dia mampiasa ny INSEE dia mampiasa	
BENN	BENCH TEST	0		0	. 0	0	0	0	0		0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	_ 0	0	-0	0	0	-0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	_ 0	ő	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0.	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	Jo J	0	0	0	G	0	0	0	0	Ó
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0.	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	o	0	0	0	0		0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	O	_ 0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0;	0	0	0	0	0	0:	0	0	0	0
	Tot	als O	0	0	0	0	0	0	0	0	0	0	0

Aqua America Aged Service Orders* 92 - South Seas

Status: O - Needs to be Worked in the Field

Run Date: 5/21/2010

				lus rezoni			Se of						
8ENN	BENCH TEST	0	O.	O	0	0	0	1919999999	0				
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	٥	0	0	Ö	- 0					
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0		0		- 0	
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	ő		- 0	
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0		- 0	
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0		0	
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0				——╣
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	. 0	0	0	0			- 0	
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0			
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	٥		0	
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	- 0	- 0	 #
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0		
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0		
SVLK	SERVICE LEAK	0	0	0	0	0	0	О	0	0	0	- 0	
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	o	0	0	- 0	
TONN	TURN WATER ON	. 0	0	0	0	0	0	0	0	0			
	Totals	0	0	0	0	0	0	0	0	0	0	0	

93 - Sunny Hills/Washington

Status: O - Needs to be Worked in the Field Run Date: 5/21/2010

CURB CURB B HIC HIGH CI LABC LAB - CH LABD LAB - TH LABT LAB - TH MSMT MISCEL PRES PRESSU REPR REPAIR RMTR READ M RPST REPAIR	H TEST BOX MAINTENANCE - MISCELLANEOUS CONSUMPTION CHEMICAL CONTENT DISCOLORED WATER TASTE & ODOR SLLANEOUS MAINTENANCE URE - DISTRIBUTION R/INVESTIGATION	0 0 0 0 0	0 0 0 0 0 0 0		0 0 0 0 0	0 0 0 0 0	0 0 0 0	0 0 0 0	0 0 0 0 0	0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0	0 0 0 0 0
HIC HIGH CLABC LAB - CLABD LAB - CLABD LAB - CLABT LAB - TAMSMT MISCELL PRES PRESSU REPR REPAIR, RMTR READ MRPST REPAIR	CONSUMPTION CHEMICAL CONTENT DISCOLORED WATER TASTE & ODOR ELLANEOUS MAINTENANCE URE - DISTRIBUTION	0 0 0 0 0	ļ <u> </u>	0 0	0 0	0 0 0 0	0 0 0 0	0 0 0 0	0	0	0 0 0 0 0 0	0 0	0 0
LABC LAB - CH LABD LAB - DI LABT LAB - TA MSMT MISCELI PRES PRESSU REPR REPAIR, RMTR READ M RPST REPAIR	CHEMICAL CONTENT DISCOLORED WATER TASTE & ODOR ELLANEOUS MAINTENANCE URE - DISTRIBUTION	0 0 0 0	ļ <u> </u>	0 0	0 0	0 0 0	0 0 0	0 0	0	0	0 0	0 0	0
LABD LAB - DI LABT LAB - TA MSMT MISCEL PRES PRESSU REPR REPAIR, RMTR READ M RPST REPAIR	DISCOLORED WATER TASTE & ODOR ELLANEOUS MAINTENANCE URE - DISTRIBUTION	0 0 0 0	ļ <u> </u>	0 0	0	0 0 0	0	0	0	0	0 0	0	0
LABT LAB - TA MSMT MISCEL PRES PRESSU REPR REPAIR, RMTR READ M RPST REPAIR	TASTE & ODOR LLANEOUS MAINTENANCE URE - DISTRIBUTION	0 0 0	ļ <u> </u>	0	0	0	0	0	0		0	0	0
MSMT MISCEL PRES PRESSU REPR REPAIR, RMTR READ M RPST REPAIR	LLANEOUS MAINTENANCE URE - DISTRIBUTION	0 0 0	ļ <u> </u>	0		0	0	0	0	0	0	0	0
PRES PRESSU REPR REPAIR, RMTR READ M RPST REPAIR	URE - DISTRIBUTION	0	ļ <u> </u>	· ·	0	0	ō	0			- 0		
REPR REPAIR, RMTR READ M RPST REPAIR		0	0										
RMTR READ M RPST REPAIR	P/INVESTIGATION					o l	0	0	0		- 0		
RPST REPAIR	MINAFALIGATION	0	0	0	0	0	n	n	0	0	- 0		
	METER SERVICES	0	0	0	0	0	0	0	. 0		- 0		
RPMT DE DEAL	R STREET	0	0	0	0	0	0	0	- 0				
LANGE INC. MEMO	AD METER	0	0	1 0	0	0	0	o		- 0	- 0		
SLM SEWER	R LATERAL MAIN	0	0	0	0	0	0	0		- 0	- 0		
SVLK SERVICE	CE LEAK	0	0	0	0	0	0	- 0	0				
TOFF TURN W	WATER OFF	0	0	0	0	- 	0		- 0	- 0	0	0	9
TONN TURN W	WATER ON	0	0	0	0	0	0	- 0			0		0
			0	0	, v					<u> </u>	υį	U	01

Aqua America Aged Service Orders* 94 - Palm Terrace

Status: O - Needs to be Worked in the Field

Run Date: 5/21/2010

e source	BENCH TEST					226)						No phys	pada P. A
BENN	BENCH TEST	0	0	0	0	0	O CONTRACTOR OF THE PARTY OF TH	O	RIBBIORIOCALIBI		THE STATE OF	Filed Milks and	MENTER STREET
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	Ö	0	0	0	0	0			- 0		<u> </u>
HIC	HIGH CONSUMPTION	o	0	0	0	Ď	- č	- 0	- 0		0	0	<u> </u>
LABC	LAB - CHEMICAL CONTENT	0	0	0		0	0		0	 	0	- 0	
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	- 0	- 0	- 0	0	- 9
LABT	LA8 - TASTE & ODOR	0	0	0	0	0	n	0		- 0	0		<u> </u>
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	o			0		9
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0		0		0	- 0	- 0	
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0			0	0	0	
RMTR	READ METER SERVICES	o	0	0	0	0		0	- 0	0	0	0	9
RPST	REPAIR STREET	0	0	0	0		0	- 0	- 0	- 0	0	0	<u> </u>
RRMT	RE-READ METER	0	0	0	0	- O	0	- 0			0	0	
SLM	SEWER LATERAL MAIN	0	0	0	- 0	- 0	0	- 0	0		0	0	
SVLK	SERVICE LEAK	0	0	0	0	0		- 0	0	0			
TOFF	TURN WATER OFF	0	0	0	0	0	0	0			0	0	0
TONN	TURN WATER ON	0	0	0	0	- 0	0	0		0	- 0	0	
	Totals	0		0	0			<u> </u>		- 0	0	0	0
		•	•	•	u	U	U	v	U	0	0	0	0

Aqua America Aged Service Orders* 95 - Sebring

Status: O - Needs to be Worked in the Field

Run Date: 5/21/2010

	BENCH TEST	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1				75.60		165					e nagyaran
BENN	BENCH TEST	o	0	0	0	0	0	MSMILL SANDARIA	C C				
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	- -		- o		- 0		
HIC	HIGH CONSUMPTION	0	0	Ö	0		0	0	0	0		0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0		0	0		- 0	
LABD	LAB - DISCOLORED WATER	0	0	0	0	0				-	9	0	- 0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0		- 9		0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0				0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0		- 0	- 0	<u> </u>	- 0		9
REPR	REPAIR/INVESTIGATION	1	0	0	n	C	0	- 0	0		- 0		0
RMTR	READ METER SERVICES	1	0		0	-	0					0	1
RPST	REPAIR STREET	- 0	0	0	- 0	0	0	- 0	0		0	0	1
RRMT	RE-READ METER	0	0	0	0		0	- 0			<u> </u>	0	
SLM	SEWER LATERAL MAIN	0	0	0	Ô	0	0		- 0			0	0
SVLK	SERVICE LEAK		0	0	0		- 0	0		0	0	0	
TOFF	TURN WATER OFF	1	0	0	0	0	0	0		- 0	0	0	0
TONN	TURN WATER ON	0	ő	- 0	_ 0			0	0	- 0	- 0	0	1
	Totals	3	0	, 0	0		<u> </u>	<u>U</u>		0		0	0
	Totals	•	U	U	U	U	U	0	0	0	0	0	3

F1 - FOUNTAIN LAKES

Status: O - Needs to be Worked in the Field Run Date: 5/21/2010

in Things.			His-77/0								ii amil		
BENN	BENCH TEST	0	0			0	O CONTRACTOR OF THE CONTRACTOR	O CONTRACTOR OF THE PERSON OF	COMPANY	I III C		18415-11-3120-31	
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	- 0	0		- 0	- 0	<u> </u>	- 9
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	- 0	— ·	0		<u>.</u>
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	 			1
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	1 0	0		
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	Ť			1
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	-	- 0	- 0	.
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0		<u>⊢—</u>
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	_	
RMTR	READ METER SERVICES	0	0	0	0	0.	0	0	0		0		├──-
RPST	REPAIR STREET	0	0	0	0	0	0	0		0			
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0		
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	- 0	9			

o

0

0

o

0

0

0

Totals

SVLK

TOFF

TONN

SERVICE LEAK

TURN WATER OFF

TURN WATER ON

*Designated Types

0

0

0

0

0

Aqua America Aged Service Orders* NO - No Orders

Status: O - Needs to be Worked in the Field

Run Date: 5/21/2010

				图数波剂				forms - seem				ESCIPE A SOCIETIVE	# EXTENSION SHAME HAS CALLED
BENN	BENCH TEST											Commit	
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	- 0				0	0	0	0	0	Ō	0	0
HIC	HIGH CONSUMPTION		0	0		0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	- 0		- 0	0	<u> </u>	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	<u> </u>		0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	Ö	0	0		0	0	0	0	0	0	0	0
	MISCELLANEOUS MAINTENANCE	0	0	0	0	- 0	0	0	. 0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0			0	0	. 0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
	READ METER SERVICES	0	01	0		0	0	0	0	0	0	0	0
	REPAIR STREET	0	0	0	0	0	0	- 0	0	0	0	0	0
	RE-READ METER	0	0	0	0	0	0		0	0	0	0	0
	SEWER LATERAL MAIN	0	0	0	0		0	<u>_</u>	0	0	0	0	0
	SERVICE LEAK	0	0	0	o o	- 0	0		0	- 0	. 0	0	0
	TURN WATER OFF	0	0	0	0	0	0		. 0	0	. 0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0		0	0	0		<u> </u>	0	0	0
					· ·		U	U	0	0	0	0	0

Aqua America Aged Service Orders* FL - All Florida

Status: O - Needs to be Worked in the Field Run Date: 5/28/2010

	SENO Order Description	17	1.4			29.50	(Sien.)	831: 20 E	121-200	201-306		E85200	TOTAL
BENN	BENCH TEST	0	0	0	0		0	0.000	0	O D		1	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0		0	0	0	0	- 0	- 6	1	
HIC	HIGH CONSUMPTION	2	0	0	0	0	0	0	0	<u> </u>	0	0	
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0.	0	0	0	0	<u> </u>	 	
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	o	C	0	0	0	0	0
LABT	LAB - TASTE & ODOR	2	0	0	0	ō	0	0	0	0	Ö	ŏ	2
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	o	
PRES	PRESSURE - DISTRIBUTION	2	0	0	0	0	0	0	0	0	0	o	2
REPR	REPAIR/INVESTIGATION	1	0	0	0	0	0	0	0	0	0	0	
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	o	0
RPST	REPAIR STREET	0		0	0	0	O	0	0	0	0	0	0
RRMT	RE-READ METER	a	٥	0	0	0	0	0	0	0	0	o	0
SLM	SEWER LATERAL MAIN	1	0	0	0	0	0	0	0	0	0	0	1
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	o	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	8	0	0	0	0	0	Ö	0	0	0	0	8

*Designated Types

DOCUMENT RUMBER DATE

05716 JUL 12º

Aqua America Aged Service Orders* 84 - Leesburg

Status: O - Needs to be Worked in the Field

Run Date: 5/28/2010

	BENCH TEST		A MILITARY OF THE PARTY OF THE				A Company	89 (38)	W. J.		N. EAN	以	
BENN	BENCH TEST	0	C	0	0	0		0					HANG JA
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	-		1	- 0		0	0	- 0	0	
HIC	HIGH CONSUMPTION	0	0		<u> </u>	1	- 0	0	- 0	0	0	. 0	
LABC	LAB - CHEMICAL CONTENT	0	0		0	i i	0	0		0	0	0	<u>0</u>
LABD	LAB - DISCOLORED WATER	0	0	0	0	 	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0		0	0	- 0	0		- 0	0	0	
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0		0	0		- 0	0	- 0	
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	U	. 0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	- 0	0		0	0	
RMTR	READ METER SERVICES	0	0	0	0	0	- 0		0		0]	0	0
RPST	REPAIR STREET	0	0	0	0	0	0		0	<u>0</u>	0	0	
RRMT	RE-READ METER	0	0,	0		- 0			0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0		- 0		<u>_</u>		0	0	
SVLK	SERVICE LEAK	0	0	0	0	0		0	- 0	- 0	0	0	
TOFF	TURN WATER OFF	0	0	0	0	0		- 0	<u> </u>	0	0	0	0
TONN	TURN WATER ON	0	0	0			0	0	0	0	0	0	0
	Totals	<u> </u>	0		0				0[0	0	0	0
	100013	·	U	U	U	0	0	0	0	0	0	0	0

Aqua America Aged Service Orders* 85 - Lake Suzy

Status: O - Needs to be Worked in the Field

Run Date: 5/28/2010

					- 								
BENN	BENCH TEST	0	0	0		0	0	0			l 0		
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	i o		0	- 0
HIC	HIGH CONSUMPTION	2	0	0	0	0	0	ō	0		0	0	
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	1 0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0		0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	o	0	0	0	ō	0	0	0	0	0	0	
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	
PRES	PRESSURE - DISTRIBUTION	1	0	0	0	O	0	0	0	0	0	0	1
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	O	0	0	0
RRMT	RE-READ METER		0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	_0.	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	3	0	0	0	0	0	0	0	0	0	0	3

86 - Putnam

Status: O - Needs to be Worked in the Field

Run Date: 5/28/2010

p icarang dibu	BENCH TEST						18740 V		me and			Buit supe	F. rainky
BENN	BENCH TEST	Ö	0	O C	O	0	0						
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	o	0	Ö	, 0	0	0	- 0		- 0	0	. 0	
HIC	HIGH CONSUMPTION	0	0	0	0	- 0	0		0	-		- 0	
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0		- 0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0		Ö	0	0			0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	o	0		- 0	- 0	U	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	- 0	0	0		0		0	0
PRES	PRESSURE - DISTRIBUTION	o	0	0	0	0	0	0	0	0	U	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	- 0	- 0	. 0	- 0	0		. 0
RMTR	READ METER SERVICES	0	0	0	0:		0		0		- 0	- 0	0
RPST	REPAIR STREET	О	0	0	0	0	- 	- 01		- 0	0	0	0
RRMT	RE-READ METER	0	0	0	0	- 0	0	0	0		0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	- 0	- 0	- 0		0	0	- 0	0	0
SVLK	SERVICE LEAK	o		0	0	 	- 0	0	0	. 0	0	0	0
TOFF	TURN WATER OFF	0	0	0			0	- 0	0		0	0	0
TONN	TURN WATER ON	0	0	ő	0	0	- 0	0	0	. U	0	- 0	0
	Totals	0	0	0	- 0	<u> </u>				<u> </u>	0	0	0
	101413	•	٠	U	U	U	0	0	0	0	0	0	0

Aqua America Aged Service Orders* 87 - Lake Gibson

Status: O - Needs to be Worked in the Field

Run Date: 5/28/2010

							9						
24.036.64.00	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
	HIGH CONSUMPTION	0	0	0	0	0	0	0	0,	0	0	0	
	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0		0	0	- 9
LABD	LAB - DISCOLORED WATER	0	0,	0	0	0	0	0	0		0	- 0	
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0		- 0		
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	-	0	0	0	0	- 0	0	- 0	
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0			0		- 0	0	1
REPR	REPAIR/INVESTIGATION	1	0	0	0	- 0	0		0	- 0	- 0		
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0		0	
RPST	REPAIR STREET	0	0	0	0	- 0	- 0	- 0	0		- 0	-	
RRMT	RE-READ METER	0	0	0		- 0	- 0	- 0	0			<u> </u>	
SLM	SEWER LATERAL MAIN	0	0			0	- 0	0	0	0	0	0	
SVLK	SERVICE LEAK	0	0			- 0	-0	0	0		0	0	0
TOFF	TURN WATER OFF	0	0	<u> </u>	- 0		- 0	- 0	0	0	0	0	0
TONN	TURN WATER ON Totals	0	0	<u> </u>						0	0	0	

88 - Monica Pkwy/Sarasota

Status: O - Needs to be Worked in the Field Run Date: 5/28/2010

					in de cui p		S CAMPANAS :						
BENN	BENCH TEST	(0	0	0	C	0	0	0		0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOU)5 (0	0	0	C	0	0	0	0	0,	0	0
HIC	HIGH CONSUMPTION		0	0	0	C	0	0	0	0	Ō	0	0
LABC	LAB - CHEMICAL CONTENT		0	Ô	. 0	C	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	(0	. 0	0	C	0.	. 0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	C	0	0	0		0	0	0	0	. 0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	C	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION		0	0	0	C	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	(0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES		0	0	0	0	0	0	0	0	0	0.	0
RPST	REPAIR STREET		0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER		0	0	0	0	0	0	0	0	0	_ 0	0
SLM	SEWER LATERAL MAIN	0	0	0	O	0	0	0	0	0	0	_ 0	0
SVLK	SERVICE LEAK	- (0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	C	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON		0	0	0	0	0	0	0	0	0	0	0
	To	tals 0	0	0	0	0	0	0	0	0	0	0	0

89 - Seminole/FL Comm

Status: O - Needs to be Worked in the Field

Run Date: 5/28/2010

CURB OX MAINTENANCE - MISCELLANEOUS 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0				in Free Sta	31464	MARK TO THE					11.7	PENCH TEST	entrofficial Company
CURB CURB BOX MAINTENANCE - MISCELLANEOUS 0	0 0				0	0	0	0	o	0	0	BENCH TEST	BENN
HIC HIGH CONSUMPTION	0 0	- 0	` — •		0	0	0	0	0	0	0	CURB BOX MAINTENANCE - MISCELLANEOUS	CURB
LABD LAB - DISCOLORED WATER 0 <th>0 0</th> <th>- 0</th> <th>1 0</th> <th>0</th> <th>O.</th> <th>0</th> <th>0</th> <th>0</th> <th>0</th> <th>0</th> <th>O</th> <th>HIGH CONSUMPTION</th> <th>HIC</th>	0 0	- 0	1 0	0	O.	0	0	0	0	0	O	HIGH CONSUMPTION	HIC
LABT LAB - TASTE & ODOR 0	0 0	- 0	\		0	0	0	0	0	0	0	LAB - CHEMICAL CONTENT	LABC
LABT LAB - TASTE & ODOR 0	0 0	- 0		- 0	0	0	0	0	0	0	0	LAB - DISCOLORED WATER	LABD
MSMT MISCELLANEOUS MAINTENANCE 0				0	0	0	0	0	О	0	0	LAB - TASTE & ODOR	LABT
PRES PRESSURE - DISTRIBUTION 0 </td <td> </td> <td>- 0</td> <td> </td> <td></td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>MISCELLANEOUS MAINTENANCE</td> <td>MSMT</td>	 	- 0	 		0	0	0	0	0	0	0	MISCELLANEOUS MAINTENANCE	MSMT
REPR REPAIR/INVESTIGATION 0			 		- 0	0	o o	0	Ö	0	0	PRESSURE - DISTRIBUTION	PRES
RMTR READ METER SERVICES 0	0 0				o o	0	0	0	0	0	0	REPAIR/INVESTIGATION	REPR
RPST REPAIR STREET 0	0 0	0			0	,	- 0	0	0	0	0	READ METER SERVICES	RMTR
RRMT RE-READ METER 0	0 0		 		0		- 0	0	0	ol	O	REPAIR STREET	RPST
SLM SEWER LATERAL MAIN 0	0 0	- 0	— · — ·		0	0	0	0	0	0	0	RE-READ METER	RRMT
SVLK SERVICE LEAK 0	0 0		 		0	- 0		0	0	0	0	SEWER LATERAL MAIN	SLM
TOFF TURN WATER OFF 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0	0	├ ───~	-		0	0	0		o	0	SERVICE LEAK	SVLK
TONIN THOM WATER ON	0 0	0			0	- 0	- 0	0		0	0	TURN WATER OFF	TOFF
	0 0	- 0	1	0	0	0	- 0	0	0	0	0	TURN WATER ON	TONN
Totals 0 0 0 0 0 0 0 0	어 0				<u> </u>	0		0		0	C	Totals	***

Aqua America Aged Service Orders* 90 - Ocala

Status: O - Needs to be Worked in the Field

Run Date: 5/28/2010

			ing particular in the second s										
BENN	BENCH TEST	0	0	0	0	0		0	0		0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	o	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	o
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	O	o	0	0	o
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	a	0	0	0	0	0	
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	. 0	0	0	0	0	0	o	0	0	0
RMTR	READ METER SERVICES	0	0	0	0		0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0.	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	a
SLM	SEWER LATERAL MAIN	0	0	0	0	0	_ 0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	. 0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	

91 - Palm Beach

Status: O - Needs to be Worked in the Field

Run Date: 5/28/2010

		n endered i											
BENN	BENCH TEST	C	0	0	0	0	0	0	0	O CONTRACTOR OF THE PARTY OF TH			Musika ile
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0			0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0			- 0
LABC	LAB - CHEMICAL CONTENT	0	О	0	0	0	0	0	0	0:	- 0		0
LABD	LAB - DISCOLORED WATER	0	0,	0	0	0	o	0	. 0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	- 0	0	0		
PRES	PRESSURE - DISTRIBUTION	1	0	0	0	0	o	0	0	0	0		
REPR	REPAIR/INVESTIGATION	. 0	0	0	0	0	0	0	0	0	0		
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0		0	0	0
RPST	REPAIR STREET	0	0	0	0	0	o	0	0	0	0		
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	o		0	
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	
TONN	TURN WATER ON	0	0	0	0	0	0	0	Ö	0	0	0	
	Totals	1	0	0	0	0	0	G	0	0		0	

92 - South Seas

Status: O - Needs to be Worked in the Field

Run Date: 5/28/2010

	PRACH TEST						16.35						
BENN	BENCH TEST	0	Ö	Û	Ö	C	0 0	0	0	0	0.	U STATE OF STATES	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0		0	0	ō	0	0		
HIC	HIGH CONSUMPTION	0	0	0	0		0	0	0	0	0		- 3
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	C	0	0	0	0	0	- 0	<u> </u>
LABD	LAB - DISCOLORED WATER	0	0	0	0	C	0	0	0	0		- 0	
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	- 0			
MSMT	MISCELLANEOUS MAINTENANCE	0	Ö	0	0	0	0	0	0	- 0			
PRES	PRESSURE - DISTRIBUTION	0	0	0	0		0	- 0	0	- 0		- 0	—— <u>"</u>
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	<u> </u>	0	- 		├
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	o	- 6	<u>-</u>		
RPST	REPAIR STREET	0	0	0	0	0	0	0	- 0			- 0	
RRMT	RE-READ METER	0	0	0	0	0	0	0	Ö	0		0	
SLM	SEWER LATERAL MAIN	1	0	0	0	0	0	0	- 6		0	- 0	
SVLK	SERVICE LEAK	0	0	0	0	0	0	0		0		0	
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	ol	0		
TONN	TURN WATER ON	0	0	0	0	0	أة	0	0	0	0		
	Totals	1	0	0	0	0	0	0	0	0	0	0	1

93 - Sunny Hills/Washington

Status: O - Needs to be Worked in the Field

Run Date: 5/28/2010

								E 81-120 E					
BENN	BENCH TEST		0	0	0	0	0	0	0		0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	(0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION		0	0	0	0	0	0	0	0	0	Ö	- 0
LABC	LAB - CHEMICAL CONTENT		0	0	0	0	0	0	0	ō	0	0	
LABD	LAB - DISCOLORED WATER		0	0	0	0	0	0		0	- 0	0	0
LABT	LAB - TASTE & ODOR		0	٥	0	0	0	0	0	0		0	
MSMT	MISCELLANEOUS MAINTENANCE	C	0	0	0	0	0	0	0	0		0	
PRES	PRESSURE - DISTRIBUTION	C	0	0	0	0	0	o	0	0			
REPR	REPAIR/INVESTIGATION	C	0	0	0	0	0	0	0	0	-		
RMTR	READ METER SERVICES	0	0	0	0.	0	Ö	0	0		0	- 0	
RPST	REPAIR STREET	0	0	0	0	o	0	0	0	0	0		
RRMT	RE-READ METER	0	0	0	0	О	0	0	0	0	0		
SLM	SEWER LATERAL MAIN	. 0	0	0	. 0	0	0	0	0	0	0	- 0	
SVLK	SERVICE LEAK	0	0	0	0	o	0	0	0	0	0	0	
TOFF	TURN WATER OFF	0	0	0	0	O	0	0	0	0	0	0	-
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	
	Tota	ls 0	0	0	0	0	0	0	0	0	0	0	

Aqua America Aged Service Orders* 94 - Palm Terrace

Status: O - Needs to be Worked in the Field

Run Date: 5/28/2010

														energien.
BENN	BENCH TEST	1888.0047.000	0	0	0	0		0	0		0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOU	US	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION		0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT		0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER		0	. 0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	T	0	0	0	0	0	0	0	0	_ 0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE		0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION		0	0	0	٥	0	0	0.	0	_ 0	0	0	0
REPR	REPAIR/INVESTIGATION		0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES		0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET		0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER		0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN		0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK		0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF		0	0	0	0	0	0	0		0	0	0	0
TONN	TURN WATER ON		0	0	0	Ó	0	0	0	0	0	0	0	0
-	To	otals	0	0	0	0	0	0	0	0	0	0	0	0

Aqua America Aged Service Orders* 95 - Sebring

Status: O - Needs to be Worked in the Field

Run Date: 5/28/2010

	PROCH TEXT			r Silbi Ng		i projekti Oktober		\$1/12 <u>1</u>		6 534 5			
BENN	BENCH TEST	0	0	0	0	0	0	0	0	O STATE		District sales (State	EXELECTION RESIDENCE
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	- 0		0	- 0
HIC	HIGH CONSUMPTION	0	0	0.	0	0	0	0	0	0		0	
LABC	LAB - CHEMICAL CONTENT	o	0	0	0	0	0	0	0	- 0			- 0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0		0	- 0	
LABT	LAB - TASTE & ODOR	2	0	0	0.	0	0	0	0	0	0	- 0	
MSMT	MISCELLANEOUS MAINTENANCE	0	0:	0	O	0	0	0	0		0	0	
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0		0	0	- 0	- 0	
REPR	REPAIR/INVESTIGATION	0	0	0	0	o	o	0	0	0		0	-
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	Ů			
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0		0	
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0		- 0	-
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	- 0	
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0			
TOFF	TURN WATER OFF	0	0	0	0	0	o	0	0	0	- 0	0	
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0			
	Totals	2	0	0	0	0	0	0	0	0	0	0	2

F1 - FOUNTAIN LAKES

Status: O - Needs to be Worked in the Field Run Date: 5/28/2010

	BENCH TEST							Fort. E	1272,008				
BENN	BENCH TEST	0	0	0	0	О	0	O	0	CONT.	0		
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	 	0	- 0	
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	<u> </u>	0	0	- 0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	o	0	0		-	0	0	- 3
LABD	LAB - DISCOLORED WATER	0	0	٥	0	0	0	0	0	<u> </u>	0		
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	, o			- 0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	- 0	- 0	0	- 4
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0.	0	C			0		
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0		<u> </u>
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0		0	
RPST	REPAIR STREET	0	0	0	0	0	0	0		- 0	0		
RRMT	RE-READ METER	0	0	0	0	0	0	0		0	0	0	
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0				- 0	
SVLK	SERVICE LEAK	0	0	0	0	Ö	0	o	0	0	0		
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	n		0		
TONN	TURN WATER ON	0	0	0	0	ō	0	0	0		0	- 0	
	Totals	0	0	0	0	0	0	0	0	0	0	0	

Aqua America Aged Service Orders* NO - No Orders

Status: O - Needs to be Worked in the Field

Run Date: 5/28/2010

	Landing to the second s		4180574		7,7,7,7			[he 213, 77/16			7184	Partyr	
BENN	BENCH TEST	O CONTRACTOR OF THE PERSON OF	Ó	0	0	0	0	Fight artists to the Click II	O	0		AND THE PROPERTY OF THE PROPER	
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	o	0	0	0	0	0	0	0	1 -	
HIC	HIGH CONSUMPTION	0	0	o	0	0	0	0	0	0	0	 	-
LABC	LAB - CHEMICAL CONTENT	0	0	o	0	0	0	0	0	0	0	<u> </u>	<u> </u>
LABD	LAB - DISCOLORED WATER	0	0	o	0	0	0	0	0	0	0	i i	<u>~</u>
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	O	0	0	0	<u> </u>	- 0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	<u> </u>	0	
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0		0	0	Ť	- 0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0		0	0	<u> </u>	
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	- 0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	- 0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	n	
SLM	SEWER LATERAL MAIN	0	0	0	0	0	O	0	0	0	0	0	
SVLK	SERVICE LEAK	0	0	ō	0	0	0	0	0	0	0	0	- 0
TOFF	TURN WATER OFF	0	0	0	ō	0	0	0	0	0	0	0	
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

QUARTERLY ENVIRONMENTAL UPDATE - JULY 2010

Chuluota WTP — Aqua has been working very closely with the FDEP to resolve issues stemming from TOCs and hydrogen sulfides, both of which are indigenous in the local water table. In 2009 we piloted two treatment systems and ultimately we selected an ion exchange system manufactured by Tonka Water Systems. To expedite the construction and meet the consent order timelines, Aqua divided the work into two phases. As part of Phase 1, Aqua modified the pipe configuration, installed new pumps, and placed into service a 50,000 gallon ground storage tank. The project was designed to add chlorine into the smaller storage tank, reducing the time it has to react with the organics in the water, before ammonia is added thereby reducing the formation of TTHMs in the distribution system. Phase 1 was placed in service at the end of February 2010. Phase 2 consisted of the installation of the ion exchange treatment units and the raw water pipeline from plant 1 to plant 2. Construction began in March 2010. In accordance with the consent order, construction was completed with FDEP clearance received June 24, 2010 and we anticipate placing the system into operation by the end of July. Aqua is on track to meet the compliance deadlines in the consent order.

Tomoka View Estates WTP – Aqua signed a consent order for this system on December 18, 2009. Aqua completed construction of the chloramination system which was placed in service in mid December, 2009. The results from samples taken from December 2009 to June 2010 were all well below 80 and the RAA for the 2nd quarter of 2010 was 40.7 ug/L, which is below the relevant MCL RAA of 80 ug/L. We are awaiting a letter from the FDOH stating we can return to annual monitoring for TTHMs. Aqua also identified the need to implement a flushing program for the distribution system. In 2009 engineering and operations evaluated the distribution system and determined that valves were needed in key locations so the system could be directionally flushed. A contractor was hired to install these valves, flushing hydrants and upsize the lines to existing flushing hydrants to increase flows. A comprehensive flushing plan was prepared with instructions for operating valves to assure the entire system would be directionally flushed. The company has a dedicated compliance officer that has met with the operators of Tomoka View Estates and provided a training session to implement the program. Aqua has fulfilled the compliance deadlines in the consent order.

Village Water WWTF – Aqua is completing the requested study on increasing effluent disposal capacity. Thus far it has identified four options. First, Aqua has approached the City of Lakeland to discuss an interconnection into its collection system. Initially, the City preliminarily advised that it does not have the capacity in either its collection system or plant to handle Aqua's flows. Second, Aqua is investigating the purchase or lease of a spray field on adjacent property. Third, Aqua investigated a spray field on adjacent Osceola Parkway to irrigate that right-of—way. This does not appear to be a workable option with the Parkway Authority. Fourth, Aqua investigated the conversion of the WWTP to public access reuse treatment facility, and had preliminary discussions with an organic farmer who was interested in using the flows to irrigate his crops. This option did not work out to be practical due to the size of the facility and the needs of the farmer. Aqua is on track to develop a long-term disposal option by May 2011 as required in the Consent Order. Meanwhile, Aqua has installed monitoring wells around the percolation ponds

DOCUMENT NUMBER-CATE 05716 JUL 129

and is monitoring in accordance with Consent Order. To date, that monitoring has revealed no adverse impacts.

Jasmine Lakes WWTF – A warning letter was issued by the FDEP asserting that the percolation ponds in this system needed to comply with new FDEP rules. Aqua had discussions with the FDEP and Office of General Counsel (OGC) regarding whether the ponds are to be grandfathered and thus subject to regulations existing at the time the ponds were placed into service. The OGC instructed Aqua to resubmit the permit application with the grandfather language included. Aqua submitted the permit application and anticipates that this issue will be resolved upon receipt of the permit modification from FDEP.

Palm Terrace WWTF – A warning letter was issued by the FDEP asserting that the percolation ponds in this system needed to comply with new FDEP rules. Since then, however, DEP issued a 5 year permit renewal for operating the WWTP, which includes language indicating that this system would be grandfathered thus remedying the issue identified in the warning letter. As part of the permit conditions, Aqua installed a cross-over pipe between ponds 1 & 2. The two percolation ponds and the spray field are permitted and designed to take the permitted flows from this facility.

Sunny Hills WTP – A warning letter was issued by the FDEP regarding tank inspection and storage capacity. Aqua retained the services of Hatch Mott McDonald Consulting Engineers to inspect the tanks for compliance and evaluate the current ground storage capacity. Hatch Mott is also preparing a design and permit package to interconnect Well 1 and Well 4 with the storage tank so in the event either well is out of service the storage tank will remain in service thus continuing to improve reliability to the customer. Hatch Mott has conducted a pilot sequestering study to determine whether the addition of a sequestering agent to the treatment process will reduce customer complaints of iron in their water. The study proved that levels of iron in the water can be sequestered so Hatch Mott prepared a design and permit package for FDEP's approval. Aqua received clearance from FDEP on June 21, 2010.

Peace River Heights WTP – Aqua met with FDEP staff on November 9, 2009 to discuss the warning letter regarding an alleged gross alpha exceedance. Since that meeting, Aqua has sent split samples to several independent laboratories and had Wisconsin State Laboratory for Hygiene conduct a very thorough analysis of samples from this system. Aqua's testing conducted by independent laboratories demonstrates that there are no exceedances at the WTP. Aqua has been working with Water Remediation Technology (WRT) to evaluate possible cost effective treatment options. Aqua signed a consent order from FDEP on June 24, 2010. Aqua will conduct radiological sampling by monthly for 24 months. In addition to the consent order, Aqua is running a small scale WRT pilot unit to evaluate future treatment should the need arise.

South Seas WWTF – Aqua received a warning letter on February 25, 2010 regarding a leak at the facility's reject storage tanks, which Aqua had previously reported to the FDEP. Prior to detecting the leak, Aqua had already contacted contractors to evaluate the reject storage tank. When the contractor visited the site to evaluate tanks, the facility had a reject event and filled the

tanks. One of the tanks had a failure which resulted in a spill. Aqua immediately began pumping the reject water from this tank as well as the effluent from the facility and hauling it to the City of Sanibel. Aqua had a contractor make a repair to the tank and has initiated plans to replace the tanks.

Other: As of this report, Aqua has no Notices Of Violations (NOVs) from the FDEP or FDOH. Aqua has no outstanding compliance issues with any of the water management districts.