

Dorothy Menasco

000121A-TP

From: Raquel Tully
Sent: Monday, August 16, 2010 7:52 AM
To: Dorothy Menasco; Matilda Sanders
Subject: FW: FL Public Service Commission Tier II Payment
Attachments: FL Public Service Commission Tier II Report June 2010.xlsx

From: JOHNSON, JERRY E (ATTOPS) [mailto:jj1881@att.com]
Sent: Sunday, August 15, 2010 6:08 PM
To: greg.follensbee@att.com; Jerry Hallenstein; SIRIANNI, MARYROSE (ATTSI); David Rich; Raquel Tully; Lisa Harvey
Cc: HAWKINS, SHEILA (ATTOPS); DRUMMOND, MARYLEE (ATTOPS); JOHNSON, JERRY E (ATTOPS); GARNER, TREVA H (ATTOPS); RAINWATER JR., TOMMY (ATTOPS); PATE, RON (ATTOPS); MILLER, GLEN D (ATTOPS); DYSART, WILLIAM R (ATTOPS); HATCH, TRACY W (Legal)
Subject: FL Public Service Commission Tier II Payment

In compliance with Florida Public Service Commission Order No. PSC-10-0016-PCO-TP, issued January 5, 2010, in Docket No. 000121A-TP, no Tier II payment was processed for June 2010 activity. Attached is a spreadsheet of the remedy amounts withheld and previous months' adjustments by submetric. If you require any additional information, please advise.

Jerry E. Johnson

Area Mgr. - Regulatory Relations

AT&T Southeast Network Services

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<<FL Public Service Commission Tier II Report June 2010.xlsx>>

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FPSC-COMMISSION CLERK

**Florida PSC Tier II Report
June 2010**

Failure Year / Month	Submetric	RDY_UNIT AMT	Previous Months Adjustments	Total Withheld
200806	OAAT - Ordering Average Answer Time		\$ (17,010.00)	
200903	PSC Fee for Reposting Reports		\$ (35,200.00)	
200907	Percent of Software Errors Corrected in X (10, 30, 45) Business Days		\$ 1,000.00	
200907	Percent of Software Errors Corrected in X (10, 30, 45) Business Days		\$ 28.60	
200908	Percent of Software Errors Corrected in X (10, 30, 45) Business Days		\$ 2,000.00	
200908	Percent of Software Errors Corrected in X (10, 30, 45) Business Days		\$ 36.82	
200909	LNP Disconnect Timeliness (Non-Trigger) UnScheduled hours		\$ 4,485.00	
200909	Order Completion Interval - UNE xDSL - without conditioning		\$ 345.00	
200909	Percent Provisioning Troubles within X days of Service Order Completion - UNE xDSL		\$ 805.00	
200909	Percent Missed Installation Appointments - UNE Loops - Design		\$ 625.67	
200909	Out of Service (OOS) > 24 hours - UNE Loops Non-Design		\$ 8,860.33	
200909	Percent of Software Errors Corrected in X (10, 30, 45) Business Days		\$ 2,000.00	
200909	Percent of Software Errors Corrected in X (10, 30, 45) Business Days		\$ 17.10	
200910	Percent Provisioning Troubles within X days of Service Order Completion - UNE Loops - Design		\$ 625.67	
200910	Percent Missed Installation Appointments - UNE Loops - Design		\$ 715.33	
200910	Out of Service (OOS) > 24 hours - UNE Loops Non-Design		\$ 11,076.33	
200910	LNP Disconnect Timeliness (Non-Trigger) UnScheduled hours		\$ 4,140.00	
200910	Percent of Software Errors Corrected in X (10, 30, 45) Business Days		\$ 2,000.00	
200911	Percent Provisioning Troubles within X days of Service Order Completion - UNE Loops - Design		\$ 625.67	
200911	LNP Disconnect Timeliness (Non-Trigger) UnScheduled hours		\$ 4,485.00	
200911	Out of Service (OOS) > 24 hours - UNE Loops Non-Design		\$ 12,238.00	
200911	Percent of Software Errors Corrected in X (10, 30, 45) Business Days		\$ 2,000.00	
200912	Out of Service (OOS) > 24 hours - UNE Loops Non-Design		\$ 10,146.67	
200912	Percent of Software Errors Corrected in X (10, 30, 45) Business Days		\$ 2,000.00	
200912	Percent Provisioning Troubles within X days of Service Order Completion - UNE Loops - Design		\$ 421.00	
200912	LNP Disconnect Timeliness (Non-Trigger) UnScheduled hours		\$ 6,210.00	
201001	LNP Disconnect Timeliness (Non-Trigger) UnScheduled hours		\$ 6,210.00	
201001	Percent of Software Errors Corrected in X (10, 30, 45) Business Days		\$ 2,000.00	
201001	Percent Provisioning Troubles within X days of Service Order Completion - UNE xDSL		\$ 920.00	
201002	Percent Provisioning Troubles within X days of Service Order Completion - UNE xDSL		\$ 920.00	
201002	LNP Disconnect Timeliness (Non-Trigger) UnScheduled hours		\$ 6,210.00	
201002	Percent of Software Errors Corrected in X (10, 30, 45) Business Days		\$ 2,000.00	
201003	Percent Provisioning Troubles within X days of Service Order Completion - UNE xDSL		\$ 1,035.00	
201003	LNP Disconnect Timeliness (Non-Trigger) UnScheduled hours		\$ 7,245.00	
201003	Percent of Software Errors Corrected in X (10, 30, 45) Business Days		\$ 2,000.00	
201004	Percent Provisioning Troubles within X days of Service Order Completion - UNE xDSL		\$ 805.00	
201004	LNP Disconnect Timeliness (Non-Trigger) UnScheduled hours		\$ 5,865.00	
201004	Percent of Software Errors Corrected in X (10, 30, 45) Business Days		\$ 3,000.00	
201004	Order Completion Interval - UNE Loop Design		\$ 881.00	
201005	LNP Disconnect Timeliness (Non-Trigger) UnScheduled hours		\$ 5,175.00	
201005	Percent of Software Errors Corrected in X (10, 30, 45) Business Days		\$ 3,000.00	
201005	Percent Provisioning Troubles within X days of Service Order Completion - UNE xDSL		\$ 805.00	
201005	Order Completion Interval - UNE Loop Design		\$ 996.00	
201006	LNP Disconnect Timeliness (Non-Trigger) UnScheduled hours	\$ 3,105.00		
201006	Customer Trouble Report Rate - Local Interconnection Trunks	\$ 180.33		
201006	Percent of Software Errors Corrected in X (10, 30, 45) Business Days	\$ 2,000.00		
	TOTALS	\$ 5,285.33	\$ 73,744.19	\$ 79,029.52

**Florida PSC Tier II Report
June 2010**

NOTE: In accordance with Order No. PSC-10-0016-PCO-TP, issued January 5, 2010, in Docket No. 000121A-TP,			
AT&T is withholding Tier 2 payments that may become due and payable under the current SEEM Plan on or after			
January 5, 2010, including interest subject to corporate undertaking until the Commission renders a final decision			
regarding AT&T's request to eliminate Tier 2 penalties.			