

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

NOTICE OF CUSTOMER SERVICE HEARINGS AND TECHNICAL HEARING

TO

WATER MANAGEMENT SERVICES, INC.

OFFICE OF PUBLIC COUNSEL

AND

ALL OTHER INTERESTED PERSONS

DOCKET NO. 100104-WU

APPLICATION FOR INCREASE IN WATER RATES IN FRANKLIN COUNTY BY WATER
MANAGEMENT SERVICES, INC.

ISSUED: September 7, 2010

NOTICE is hereby given that the Florida Public Service Commission will hold customer service and technical hearings in the above docket on the application for increase in water rates in Franklin County by Water Management Services, Inc. By Order No. PSC-10-0513-PCO-WU, issued August 12, 2010, the Commission approved interim rates subject to refund with interest. The final rates and any need for a refund will be determined only after full evidentiary hearings are held on the utility's rate case application. The customer service hearings will commence at the time and location shown below and will continue until all witnesses have been heard. MEMBERS OF THE PUBLIC WHO WISH TO PRESENT TESTIMONY ARE URGED TO APPEAR PROMPTLY AT EACH SCHEDULED CUSTOMER SERVICE HEARING TIME BECAUSE THE HEARING MAY BE ADJOURNED EARLY IF NO WITNESSES ARE PRESENT TO TESTIFY.

10:00 AM & 6:00 PM, Tuesday, October 5, 2010
St. George Island Volunteer Fire Department
324 E. Pine Avenue
Eastpoint,* FL 32328-2831

*Although the address shows Eastpoint, the location is on St. George Island itself.

DOCUMENT NUMBER-DATE

07505 SEP-7 0

FPSC-COMMISSION CLERK

The technical portion of the hearing will commence at the conclusion of each portion of the customer testimony, time permitting, and will continue at the same location on WEDNESDAY AND THURSDAY, OCTOBER 6 AND 7, 2010, if needed and as required.

PURPOSE AND PROCEDURE

The purpose of these customer service and technical hearings shall be to take testimony, to include customer testimony, on the utility's application for increase in water rates in Franklin County. The procedure at these hearings shall be as follows: Any pending motions will first be addressed and then members of the public may present testimony. At the conclusion of each portion of the customers' testimony, technical witnesses will present testimony in the order set forth in the Prehearing Order. AGAIN, MEMBERS OF THE PUBLIC WHO WISH TO PRESENT TESTIMONY ARE URGED TO APPEAR PROMPTLY AT EACH SCHEDULED CUSTOMER SERVICE HEARING TIME BECAUSE THE SERVICE HEARING MAY BE ADJOURNED EARLY IF NO WITNESSES ARE PRESENT TO TESTIFY. All witnesses shall be subject to cross examination at the conclusion of their testimony.

ADDITIONAL NOTICE

To ensure that the public is made aware of the public hearing scheduled in this matter, Water Management Services, Inc., prior to the hearings scheduled herein, is directed to enclose in all customers' bills, or in a separate mailing to all customers, a notice setting forth fully the time and place of these hearings and a statement that "persons who wish to present testimony are urged to appear at the beginning of the hearing since the hearing may be adjourned early if no witnesses are present to testify." The notice shall be completed at least fourteen (14) days before the first scheduled hearing. The Company is also directed to publish in a newspaper of general circulation in the area in which a hearing is to be held, a display advertisement stating the time, date, location and purpose of the hearing and a statement that "persons who wish to present testimony are urged to appear at the beginning of the hearing since the hearing may be adjourned early if no witnesses are present to testify." The advertisements shall be published at least seven (7) days and not more than twenty (20) days before each service hearing.

JURISDICTION

Jurisdiction over this utility is vested in the Commission by Chapter 367, Florida Statutes; authority to approve increased rates is governed by Sections 367.081, 367.082, 367.0816, 367.101, and 367.171, Florida Statutes. The provisions of Chapters 25-9, 25-22, 25-30, and 28-106, Florida Administrative Code, are also applicable.

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Any person requiring some accommodation at this hearing because of a physical impairment should call the Office of Commission Clerk at (850) 413-6770, at least 48 hours prior to the hearing. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

By DIRECTION of the Florida Public Service Commission this 7th day of September, 2010.



ANN COLE
Commission Clerk

(S E A L)

RRJ