State of Florida



Hublic Service Commission FPSC

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OOK BOULENARD OO TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M₽0MMISSION CLERK

DATE: September 28, 2010

TO: Ann Cole, Commission Clerk, Office of Commission Clerk,

FROM: Beth W. Salak, Director, Division of Regulatory Analysis \int

Adam J. Teitzman, Attorney Supervisor, Office of the General Counsel

RE: Docket No. 090550-TL - Petition for variance from Rules 25-4.0185 and 25-4.073,

FAC., by Verizon Florida LLC

On April 23, 2010, the Commission issued Proposed Agency Action (PAA) Order No. PSC-10-0249-PAA-TL, made final and effective on May 18, 2010, by Consummating Order (CO) No. PSC-10-0321-CO-TL, in Docket No. 090550-TL granting Verizon Florida LLC's petition for variance from Rules 25-4.0185 and 25-4.073, FAC. The docket was to remain open pending notification from the company that the software modifications to the systems it uses to gather answer time data have been completed.

On August 25, 2010, Verizon Florida LLC notified the Commission that the software modification was complete. Therefore, Docket No. 090550-TL should be closed administratively.

cc: Melinda Watts (RAD)

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